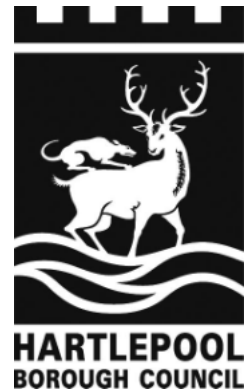


REPLACEMENT AGENDA

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO DECISION SCHEDULE



Monday, 20 September 2010

at 10.00 am

**in Committee Room A,
Civic Centre, Hartlepool**

Councillor G Hall, Cabinet Member responsible for Adult and Public Health Services will consider the following items.

1. KEY DECISIONS

No items

2. OTHER ITEMS REQUIRING DECISION

- 2.1 Richmond Fellowship – Eamont Terrace – *Director of Child and Adult Services*
- 2.2 Social Care Contracts (MIND, The Artrium & PROP – Director of Child and Adult Services

3. ITEMS FOR INFORMATION

- 3.1 Update Briefing On Carers' Service - *Director of Child and Adult Services*

4. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS

No items

5. LOCAL GOVERNMENT (ACCESS TO INFORMATION) (VARIATION) ORDER 2006

EXEMPT ITEMS

REPLACEMENT AGENDA

Under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that it involves the likely disclosure of exempt information as defined in the paragraphs referred to below of Part 1 of Schedule 12A of the Local Government Act 1972, as amended by the Local Government (Access to Information) (Variation) Order 2006

6. KEY DECISION

No items

7. OTHER ITEMS FOR INFORMATION/ DECISION

- 7.1 Endeavour Housing Association: Campus Re-provision – *Director of Child and Adult Services*

**ADULT & PUBLIC HEALTH SERVICES
PORTFOLIO**

Report To Portfolio Holder

20 September 2010



Report of : Director of Child & Adult Services

Subject : RICHMOND FELLOWSHIP – EAMONT TERRACE

SUMMARY

1. PURPOSE OF REPORT

To seek the Portfolio Holder for Adult and Public Health Services' approval to make an exception to the Contract Procedure Rules in respect of the Contract with Richmond Fellowship for the provision of Housing Related Support for People with Mental Health problems at Eamont Terrace and enter into a contract for 6 months until 31 March 2011.

2. SUMMARY OF CONTENTS

The report provides information on the contracts, the financial impact of the provision of the services and the justification for making an exception to the Rules.

3. RELEVANCE TO PORTFOLIO MEMBER

Any exception of the Contract Procedure Rules must be agreed by the Portfolio Holder.

4. TYPE OF DECISION

Non – key

5. DECISION MAKING ROUTE

Portfolio Holder – 20 September 2010

6. DECISION REQUIRED

To seek the Portfolio Holder for Adult and Public Health Services' approval to make an exception to the Contract Procedure Rules in respect of the contract with Richmond Fellowship for the provision of Housing Related Support for People with Mental Health problems at Eamont Terrace and enter into a contract for 6 months until 31 March 2011.

Report of : Director of Child & Adult Services

Subject : RICHMOND FELLOWSHIP – EAMONT TERRACE

1. PURPOSE OF REPORT

- 1.1** To seek the Portfolio Holder for Adult and Public Health Services approval to make an exception to the Contract Procedure Rules in relation to the contract with Richmond Fellowship for the provision of housing related support for people with Mental Health problems and enter into a contract for 6 months until 31 March 2011.

2. BACKGROUND

- 2.1** Richmond Fellowship were appointed in 2004 to provide housing related support for People with Mental Health Problems at a purpose built supported housing scheme at Eamont Terrace, Eamont Gardens, Hartlepool.
- 2.2** The service commenced on 31st May 2004, and provides support for eight clients whose assessed need is either experiencing or recovering from mental health ill health and at risk of becoming homeless
- 2.3** The Service assists Service Users to gain independent living skills, including budgeting, finances, healthy living, education, training or paid work so to enable them to move into their own properties within the community.
- 2.4** The property (Eamont Terrace), is owned by Three Rivers Housing Association, with the current Provider, Richmond Fellowship managing the property on behalf of Three Rivers Housing.
- 2.5** Each Service User occupies their own self contained flat and enters into a tenancy agreement with Three Rivers Housing Association.
- 2.6** The Service works in partnership with Mental Health services, substance misuse services, education and employment agencies and leisure and cultural services.

- 2.7 The current contract with Richmond Fellowship will expire on 4th October 2010 and the annual value is outlined in **Appendix 1**.

This item contains exempt information under Schedule 12A Local Government Act 1972 (as amended by the Local Government (Access to Information) (Variation) Order 2006) namely, (para 3) information relating to the financial or business affairs of any particular person (including the authority holding that information.

3. CURRENT SITUATION

- 3.1 The Commissioned Services Team carried out a review of Eamont Terrace in 2009
- 3.2 The Service Review highlighted that in some areas the service did not meet the minimum standards as set out but the Supporting People Quality Assessment Framework.
- 3.3 To enable the service to meet these standards a Service Review Action Plan was issued and the Contract was extended for 12 months until 4 October 2010 to enable the service to carry out actions as identified by the Service Review action plan.. It was originally intended to offer a new Contract to Richmond Fellowship subject to them submitting a revised cost based on a reduction in hours. However after seeking legal advice the Commissioned Services Team have been advised that the service should be retendered through an open procurement exercise. Previously where services have met minimum standards a 3 year contract has been offered, without the opportunity for the service to be tendered for.
- 3.4 The Service is now due to be re-tendered with a commencement date of the new contract from 1 April 2011.
- 3.5 It is intended to award the contract in early January, using the period from January to March for contract negotiations and to facilitate handover of service provider and to allow for any potential TUPE arrangements to be facilitated smoothly.
- 3.6 Given the current workload with each Commissioning Officer in the process of tendering new services for Extra Care, Domiciliary Care, IMCA, Campus Reprovision and Mental Health the procurement of the service cannot commence until September 2010. Due to the timescales required to carry out a procurement exercise a new service could not be tendered within the existing contract period. It is intended to award the contract in early January, using the period from January to March for contract negotiations and to facilitate handover of service provider and to allow for any potential TUPE arrangements to be facilitated smoothly.

- 3.7** In order to allow the Department time to retender for this service, it is proposed to enter into a contract with Richmond Fellowship for 6 months until 1 April 2011.

4. FINANCIAL CONSIDERATIONS

- 4.1** The cost of entering into a contract with Richmond Fellowship for this service from 4 October 2010 to 31 March 2011 is outlined in **Appendix 1**.

This item contains exempt information under Schedule 12A Local Government Act 1972 (as amended by the Local Government (Access to Information) (Variation) Order 2006) namely, (para 3) information relating to the financial or business affairs of any particular person (including the authority holding that information.

5. RECOMMENDATION

- 5.1** To seek the Portfolio Holder for Adult and Public Health Services approval to make an exception to the Contract Procedure Rules in relation to the contract with Richmond Fellowship for the provision of housing related support for people with Mental Health problems and enter into a contract for 6 months until 31st March 2011.

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO

Report to Portfolio Holder
20 September 2010



Report of: Director of Child and Adult Services

Subject: Social Care Contracts (MIND, The Artrium & PROP)

SUMMARY

1. PURPOSE OF REPORT

To seek the Portfolio Holder's approval to make an exception to the Contract Procedure Rules in respect of three social care contracts.

2. SUMMARY OF CONTENTS

The report provides information on the contracts, the financial impact of the provision of the services and the justification for making an exception to the Rules.

3. RELEVANCE TO PORTFOLIO MEMBER

Any exception of the Contract Procedure Rules must be agreed by the Portfolio Holder.

4. TYPE OF DECISION

Non Key

5. DECISION MAKING ROUTE

Decision by Adult and Public Health Services Portfolio Holder – 20 September 2010.

6. DECISION REQUIRED

Agreement to make an exception to the Contract Procedures Rules in respect of three social care contracts.

Report of: Director of Child and Adult Services

Subject: Social Care Contracts (MIND, The Artrium & PROP)

1. PURPOSE OF REPORT

1.1 To seek the Portfolio Holder's approval to make an exception to the Contract Procedure Rules in relation to the following contracts:

- People's Relief of Pressure (PROP) – Mental Health Services
- Hartlepool Arts Studio Project – Community Arts Studio
- MIND – Mental Health Recovery Service

2. CONTRACT DETAILS

2.1 People's Relief of Pressure – Mental Health Services

2.1.1 The Council has funded the provision of the service under a contract with the provider since April 2004. The existing agreement commenced on 1 April 2009 and after subsequent extensions will terminate on 30 September 2010. The primary objective of the service is to provide a range of support to anyone suffering mental health problems, whilst preserving maximum independence and quality of life.

2.2 Hartlepool Arts Studio Project – Community Arts Studio

2.2.1 The Council has contracted with Hartlepool Arts Studio Limited (HASL) for the provision of an open access art studio since 2004. The current contract commenced on 16 April 2009 and will terminate on 30 September 2010. The studio is available for members of the public, particularly but not exclusively, those with a mental health problem.

2.3 MIND – Mental Health Recovery Service

2.3.1 The Council has contracted with MIND for the provision of Mental Health Recovery Services since 2004. The current contract commenced on 1 August 2004 for 3 years with an option to extend and after subsequent extensions will terminate on 30 September 2010. The Mental Health Recovery Service provides social, emotional and practical support to people in Hartlepool who experience emotional distress and/or mental health issues. The service develops appropriate responses to resolve the causes of stress and anxiety specific to individuals whilst preserving maximum independence and quality of life.

3. BACK GROUND AND COMMISSIONING INTENTIONS

- 3.1 A day service Commissioning Strategy was developed and agreed by the Mental Health Local Implementation Team (LIT) in 2007 and set out the strategic direction of modernised day services that would enable joined up working across the town. This was reinforced at a visioning event in 2008.
- 3.2 It was agreed that the funding for the three existing services provided by MIND, Artrium and PROP (value circa £120K), HBC services delivered through Integrated Mental Health Services (value circa £175K) and PCT funded component of day services (value circa £100K) would be re-invested in the new 'Moving Forward Day Services' model of delivery.
- 3.3 In a report to the Portfolio Holder presented on 7 December 2009, permission was requested to waive contract procedure rules and extend the existing contracts to 30 September 2010 to enable a tendering exercise to take place.
- 3.4 The tender was advertised on 12 April 2010 and submissions were received and opened at Contract Scrutiny Committee on 14 June 2010.
- 3.5 The decision to withdraw the tender process was made on 28 June 2010 and all tenderers were informed.
- 3.6 The decision to withdraw the tender was made due to the recent change in Government and a need to review the overall service delivery across the Council and the PCT. In the previous months there had been a change in the strategic direction both regionally and nationally and the need to modernise mental health services was identified as an area of improvement and development in particular in relation to the personalisation agenda. Therefore it was felt that at this juncture the proposed model for Mental Health Day Services required a further review to ensure fit with the overall direction of travel in relation to Mental Health, Personalisation and the strategic direction of the Council and the PCT.

4. FINANCIAL IMPLICATIONS

- 4.1 The financial implications for new contracts will be as follows: -
 - MIND – Vision for Success - £46,146
 - PROP – Peer Support group - £52,200
 - Artrium – Hartlepool Arts Studio Project - £52,600
- 4.2 The above costs will be incurred during in the period 1 October 2010 to 30 September 2011.

4.3 These costs are based on the current contract values with no uplift.

5. RECOMMENDATION

5.1 That the Portfolio Holder agrees to make an exception to the Contract Procedure Rules and, given that there is no option to extend the contracts, grants permission to enter into new Agreements with the three providers for a duration of 12 months from October 2010,

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO

Report to Portfolio Holder

20 September 2010



Report of: Director of Child & Adult Services

Subject: UPDATE BRIEFING ON CARERS' SERVICE

SUMMARY

1. PURPOSE OF REPORT

To inform the Portfolio Holder of the progress made in delivering carers' services in 2009-2010 and to set out the intended direction of travel over the next 12 months.

2. SUMMARY OF CONTENTS

The report summarises the progress made in delivering carers' services in Hartlepool and in particular the development of the Carers' Strategy Group.

The report lays out the intended direction of travel in further developing carers' services over the next 12 months. One of the actions contained in the Multi-Agency Strategy for Carers in Hartlepool 2008-2010 is to develop a Carers' Self-Directed Assessment Questionnaire (SDAQ) and a Resource Allocation System (RAS) to provide resources to meet assessed need. Over the next 12 months carers with eligible needs will be offered a personal budget (PB) to spend on meeting their social care needs.

80% of carers are supporting adults, 20% of carers are parents supporting children with disabilities and there are currently 140 young carers in Hartlepool. The carers' RAS will relate to all three groups of carers who will also be involved in the development of the RAS. This work will run alongside the development of personal budgets (PBs) for children which is intended to be in place by October 2011. The model underpinning this work is 'Think Families'.

Support will be tailored to meet the person's needs, enabling carers to maintain a balance between their caring responsibilities and a life outside caring, including employment, whilst enabling the person they support to be a full and equal citizen. Carers in Hartlepool will be universally recognised and valued as being fundamental to strong families and stable communities.

Work is currently underway, through the Young Carers' Pathfinder, to identify what support families need to minimise young people having to take on the caring role for the adults(s) in their families.

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Holders have responsibility for child and adult social care provision.

4. TYPE OF DECISION

Non Key.

5. DECISION MAKING ROUTE

Adult and Public Health Services Portfolio Holders on 20 September 2010. For information only.

6. DECISION REQUIRED

To note the report.

Report of: Director of Child & Adult Services

Subject: UPDATE BRIEFING ON CARERS' SERVICES

1. PURPOSE OF REPORT

- 1.1 To inform the Portfolio Holder of the progress made in delivering carers' services in 2009-10 and to set out the intended direction of travel over the next 12 months.
- 1.2 To demonstrate the guiding principles of all our carers' services:
 - Carers providing regular and substantial support have a statutory right to an assessment of their needs.
 - Prevention and early intervention can help maintain the sustainability of the caring role.
 - Services to carers and the people they care for should be provided in a way that meets their individual needs within an ethos of self-directed support.
 - People who support others should be supported and helped to maintain their own health and well-being by ensuring that carers' lives, outside their caring role, are properly taken into account. Being a carer should not mean that a person is unable to take up opportunities that those without caring responsibilities take for granted.
 - Carers should be respected as expert care partners involved in support planning for the people they care for.
 - Carers will be provided with support and services to maintain their own health and psychological well-being.

2. BACKGROUND

- 2.1 At the census (2001) 9853 people from Hartlepool identified themselves as carers which represent 11.1% of the population. Of these carers, 2680 people identified themselves as providing over 50 hours of care per week. This represents an enormous commitment of unpaid carers in Hartlepool.
- 2.2 In 2008 the Multi-Agency Strategy for Carers in Hartlepool 2008-1010 was published. The strategy outlined the vision for carers and set out a list of priorities, identified by carers within the borough, that were to be used to guide service provision for the next 2 years.

3. PROGRESS

- 3.1 A Carers Strategy Group was developed in 2008, which meets bi-monthly and is an effective mechanism for both consulting carers and co-producing support and services with them and their families.
- 3.2 During 2009/10 over £70,000 was made available to carers as Direct Payments (DPs) to enable them to commission their own support.
- 3.3 The Carers Strategy Group determines a significant amount of the Carers Grant spend and during 2009/10 carers awarded contracts to the value of £61,502. Funding included:
- The provision of affordable adapted transport
 - A carers run drama group
 - Three carers' 'drop-ins' across the borough
 - A healthy activities project for carers focussed on healthy eating, exercise and smoking cessation
 - A meeting place for over-16 asian female carers and links to carers services with the Hartlepool asian community.
- 3.4 Three additional contracts were also awarded, with a total value of £114,000, to commence April 2010:
- Carers assessment and support contract (links to self-assessment)
 - Carers registration scheme to provide a registration card for carers to enable recognition, with added benefits from local businesses
 - Carers Information Services to provide a single point of contact for carers including a quarterly newsletter as well as web space and hand outs

This work has been taken forward in partnership with 'Hartlepool Carers' who also hosted a string of successful events during Carers Week June 2010.

- 3.5 The Carers Emergency Respite Care Scheme is now fully developed and supports carers to have peace of mind in knowing who they can call for support in a crisis. 164 carers are registered with 238 hours of support provided to date. The target is to have 400 carers registered with the scheme by December 2010.

'Hartlepool Carers' have established a job club for carers wanting to return to or take up employment and a carer's GP liaison worker, funded by the PCT, supports GP practices to register carers within the borough.

- 3.6 An awareness training programme has been developed for health and social care staff in partnership with carers and is being carried out across Hartlepool.

- 3.7 There are currently 140 registered young carers in Hartlepool. Hartlepool Carers support young carers with a Junior Club and a Youth Forum. It is, however, the view of Child Services those children should be supported, wherever possible, to move out of the young carers' role.

4. DIRECTION OF TRAVEL

- 4.1 The current Carers Strategy ends in December 2010. A new strategy will be developed for 2011-13 in consultation with carers and their families. All the action points from the current strategy have been delivered (see above) apart from the development of a Carers RAS and PBs for carers. This work will be completed in 2010-2011.
- 4.2 The Carers Strategy 2011-13 will take into account the work being taken forward by the government to refresh the strategic approach to supporting carers with a clear plan of action for 2012-15 to be published by the end of 2010 – early 2011.
- 4.3 The forthcoming Carers Strategy for Hartlepool 2011-13 will reflect the vision that carers will be universally recognised and valued as being fundamental to strong families and stable communities. Support will be tailored to meet individual needs in a person-centred way, enabling carers to maintain a balance between their caring responsibilities and a life outside caring, including employment, whilst enabling the people they support to be full and equal citizens. The strategy will share responsibility for implementation between Hartlepool Borough Council, the NHS, the third sector, families and communities.
- 4.4 The forthcoming Carers Strategy 2011-13 will be a joint strategy encompassing adult carers, young carers and parent carers of children with a disability within a framework of 'think family'.
- 4.5 During the next 12 months, as part of the personalisation agenda, a RAS will be developed for carers to enable them to receive a personal budget (PB). Supported self-assessment will enable carers to identify their strengths, their needs and personalised outcomes for themselves. The RAS will set indicative PBs for carers that will give them a high degree of flexibility as to how their budget is spent as long as it is legal and makes a clear contribution to the goals set out in the support plan.
- 4.6 Extending PBs to carers will:
- Allow carers more choice and control over the support they receive
 - Support carers to sustain their caring role, encouraging well being and greater independence
 - Enable carers to choose a mix of formal and informal services and support in the community within an increasingly developed and functioning support market.

- 4.7 Work is underway to develop a RAS for carers in partnership with the national charity 'In Control'. Carers, parents of children with disabilities and young carers will be brought together to develop the RAS. The intention is to have a single SDAQ to cover all carers. PBs will be in place for carers by the summer of 2011 and the target for rolling out PBs for children is autumn 2011. This will extend personalisation across the spectrum of child and adult services and contribute towards the development of the 'think families' model of support.

5. **RECOMMENDATIONS**

- 5.1 Carers services have seen significant developments over the last two years with carers taking an increased part in co-producing carer support services across the borough.
- 5.2 Extending PBs to carers will give them more choice and control over how they meet their eligible assessed needs in a competitive market and will help to improve the lives of carers. Carers will have the choice of taking their PB either as a DP, a payment to a third party or as a commissioned service, or a combination of those three options. It will encourage those services that best meet the needs of carers to thrive and promote better use of the resources available to meet the support needs of carers.
- 5.3 The forthcoming Carers Strategy 2011-13 will draw together adult carers, young carers and parent carers or children with disabilities within a framework of personalisation and the 'think family' model of support.
- 5.4 The direction of travel for the next 12 months will deliver:
- a model of support that provides carers with the services they need to maintain their caring role, promotes their health and well being and which will
 - ensure that carers are fully embedded within the personalisation and self-directed support agenda.

Reporting Officer:

Geraldine Martin, Head of Service
Adult Social Care