

# CABINET AGENDA



**Monday, 6 June 2011**

**at 9.15 am**

**in Committee Room B, Civic Centre, Hartlepool**

**MEMBERS: CABINET:**

The Mayor, Stuart Drummond

Councillors Brash, Hall, Hargreaves, Hill, Jackson, Payne and H Thompson

**1. APOLOGIES FOR ABSENCE**

**2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**

**3. MINUTES**

- 3.1 To receive the Record of Decision in respect of the meeting held on 23 May 2011 (previously circulated)
- 3.2 To receive the Record of Decision in respect of the meeting of the Emergency Planning Joint Committee held on 20 May 2011 (previously circulated)

**4. BUDGET AND POLICY FRAMEWORK**

- 4.1 Final 2010/2011 Outturn Strategy – *Chief Finance Officer*

**5. KEY DECISIONS**

- 5.1 Review of Community Involvement and Engagement (including LSP review) – *Assistant Chief Executive*

**6. OTHER ITEMS REQUIRING DECISION**

- 6.1 Enterprise Zones – *Assistant Director (Regeneration and Planning)*

**7. ITEMS FOR DISCUSSION/INFORMATION**

- 7.1 Housing Market Renew al Programme – Raby Road Corridor – *Director of Regeneration and Neighbourhoods*
- 7.2 Quarter 4 – Corporate Plan Report 2010/2011 – *Corporate Management Team*
- 7.3 Local Area Agreement Quarter 4 (2010/11) Summary of Performance – *Assistant Chief Executive*

# **CABINET REPORT**

**6<sup>th</sup> June 2011**



**Report of:** Chief Finance Officer

**Subject:** FINAL 2010/2011 OUTTURN STRATEGY

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## **SUMMARY**

### **1. PURPOSE OF REPORT**

1.1 To enable Members to finalise the 2010/2011 Outturn Strategy.

### **2. SUMMARY OF CONTENTS**

2.1 To enable Cabinet to consider the proposed contributions to specific reserves.

### **3. RELEVANCE TO CABINET**

3.1 The report enables Cabinet to finalise the 2010/2011 outturn strategy.

### **4. TYPE OF DECISION**

4.1 Budget and Policy Framework.

### **5. DECISION MAKING ROUTE**

5.1 Cabinet, 6<sup>th</sup> June, 2011.

### **6. DECISION(S) REQUIRED**

6.1 Cabinet is required to approve the final outturn strategy.

**Report of:** Chief Finance Officer

**Subject:** FINAL 2010/2011 OUTTURN STRATEGY

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**1. PURPOSE OF REPORT**

- 1.1 To enable Members to finalise the 2010/2011 Outturn Strategy.

**2. BACKGROUND**

- 2.1 A comprehensive report was submitted to Cabinet on 23<sup>rd</sup> May 2011 detailing the actual outturn for 2010/11 and proposed contributions to specific reserves to manage risks and protect the Councils financial position.
- 2.2 Cabinet indicated that they wish to review the proposed contributions to reserves and requested a further report to your meeting today to enable this review to be completed. This will then enable Cabinet's decisions to be reflected in the Statement of Accounts which needs to be completed and approved before 30 June 2011.

**3. GENERAL FUND – PROPOSED CONTRIBUTIONS TO SPECIFIC RESERVES**

- 3.1 The previous report advised Members the main reason for the improved financial position is owing to a decrease in actual net expenditure. This change reflects a number of factors including higher vacancies as departments held posts vacant to help manage the 2011/12 budget cuts, lower expenditure across a range of budget areas as departments managed expenditure, the completion of negotiations to secure income for specific care packages from the NHS and favourable outturns on trading accounts. These are one off benefits and the budget decisions taken in February 2011 have removed budgets of around £10 million and therefore the ability to deliver managed underspends again.
- 3.2 The report therefore suggested that the majority of these underspends are used to create specific reserves to manage specific risks as detailed **Appendix A** and summarised below:

	Total value of proposed specific reserves £'000
Child and Adult Services	1,456
Regeneration and Neighbourhood Services	988
Chief Executives Department	406
	2,850

- 3.3 Assuming Cabinet approve the proposals detailed in Appendix A there is a net uncommitted underspend of £1.124m, compared to a forecast of £89,000 as summarised below:

Quarter 3 Forecast Net Over/ (under) spend £'000		Final Net Over/ (under) spend £'000
(240)	Adult and Community Services	(316)
(273)	Children's Services	(273)
(513)	Child and Adult Services	(589)
264	Regeneration and Neighbourhoods	0
15	Chief Executives Department	0
(234)	Total Departmental Expenditure	(589)
(1,100)	Corporate Budgets	(1,514)
(1,334)	Total Departmental and Corporate budgets	(2,103)
0	Area Based Grant reduced redundancy costs	(72)
	<u>Initial Outturn Strategy approved in February 2011</u>	
(450)	Year 1 SDO savings	(648)
(200)	Rating Appeals Refund	(196)
(320)	Resources allocated for Tall Ships	(320)
195	Carbon Reduction Commitment	195
720	Contribution Towards Tall Ships	720
500	Contribution to offset in-year ABG/WNF grant cut	500
600	Provision for costs of incinerator closure	600
200	Provision for continuing income shortfall in 2011/12	200
(89)	Net Underspend	(1,124)

\* The final Departmental underspend is net of the reserve contributions detailed in Appendix A.

- 3.4 The report suggested that the majority of the remaining uncommitted underspend of £1.124m is earmarked to address the following corporate risks:

i) Budget Support Fund – proposed contribution £0.161m

As reported previously the committed use of the Budget Support Fund in 2011/12 exceeds the balance of this reserve. It was hoped that the Council's share of Housing Hartlepool (Right to Buy) RTB income in 2010/11 and 2011/12 would address this shortfall. However, over the last three years this income has average £70,000 and is likely to continue at this low level for the foreseeable future.

It would therefore be prudent address this shortfall as part of the 2010/11 outturn. RTB income will continue to be received after 2011/12 up to the agreed aggregate value. As underlying house sales are likely to continue at a low annual level it is suggested that a strategy for allocating the remaining income is developed on an annual basis once this income is received.

ii) Strategic Risk Reserve – proposed contribution £0.874m

The potential risks identified against this reserve were previously estimated at £2.8m and the current reserve balance is £2.3m. The main risk relates to potential Equal Pay/Equal Value claims and this continues to be a risk. At this stage it is not suggested that additional funding is needed for this specific risk. This risk continues to be reviewed regularly. It would be prudent to address the existing shortfall on this reserve of £0.5m from the 2010/11 outturn.

Another area of risk relates to anticipated income shortfalls for Shopping Centre income, Land Charges and Car parking. In 2010/11 these shortfall totalled £0.668m, which exhausted the resources allocated within the Strategic Risk Reserve for this item. The initial outturn strategy provided £0.2m towards these risk continuing. Given the scale of the shortfalls in 2010/11 and the expectation that there will be no significant improvement in the current year it would be prudent to set aside a further £0.374m for these shortfalls continuing for a further financial year. A sustainable solution for addressing these issues needs to be found as part of the 2012/13 budget.

- 3.5 Assuming Members approve the above proposals an amount of £89,000 will transfer to General Fund Balances as expected when the initial outturn strategy was approved. A strategy for using this amount will need to be developed as part of the 2012/13 budget process.

**4. RECOMMENDATIONS**

4.1 It is recommended that Members: -

- i) Note the report;
- ii) Approve the Specific Reserves detailed in Appendix A and paragraph 3.4 and the transfer of £89,000 to General Fund Reserves;

## 4.1 APPENDIX A

### SCHEDULE OF PROPOSED CONTRIBUTIONS FOR SPECIFIC RESERVES

Name of Reserve	£'000	Purpose of Reserve
<b>Child &amp; Adult Services Department</b>		
Looked After Children	267	Contribution to Safeguarding and Specialist Services for the development of Looked After Children Reserve to manage increases in the number of Looked After Children in this volatile area. To contribute to the YOS partnership funding and to secure additional funding from the PCT for a young persons substance misuse service.
Raising Educational Achievement	141	Incorporates funding to enhance the Educational achievement and experience through the Space to Learn and Playing for Success. Incorporates some funding to ensure the most vulnerable young people are tracked and supported to remain in education, employment and training Includes a contingency for schools Broadband SLA. owing to the potential for schools to withdraw from the existing contract.
Transport	33	Funding towards post-16 fares previously funded from Government Grants.
Educational Psychology	15	Use of grant funding to support initiative at Springwell School during 2011/12.
Integrated Youth Service	4	Specific Grant Awards given to the Young People for activities during 2011/12 and contribution to new shower/toilet facilities at Rossmere Youth Centre
Archaeology	12	Completion of projects rephased from 2010/11.
Adult Safeguarding	26	Additional PCT income received to extend current Safeguarding postholders contract.
Community Pool	8	Underspend on this budget carried and 'ring-fenced' to supplement funding available in 2011/12 for Community Pool grants.
Libraries	11	Completion of security upgrade to Library system to comply with Government ICT and data protection requirements.
Supporting People - Housing Related Support	185	Reserve to be utilised in 2011/12 to fund transitional support arrangements required as a result of implementing significant SDO savings and budget reductions arising from Government grant cuts. Includes temporary funding to cover existing commitments until contracts can be terminated.
Adults Social Care Commissioning	100	NHS Reablement Funding received late in 2010/11 from PCT and carried forward to meet specific Department of Health funding requirements in 2011/12.
Strategic Arts	7	Carrying forward income generated on Ticket Agency sales, which will be invested in increased marketing on visitor attractions to generate income.
Older People's Social Care and Carers services	420	Contribution to risk reserve for Older People and carers owing to continued demographic pressures in this area. The budget for this year was overspent as a result of increased demand for care. Contribution to Carers Emergency Respite Service to enable the continued provision of emergency provision for carers who require it.
Sport & Recreation	5	Contributory match funding for Sport England funding for Olympics legacy programme.
Adult Social Care Reform	188	Reserve created by carrying forward remainder of ringfenced Social Care Reform Grant which must be earmarked for identified Social Care initiatives. A variety of schemes funded from this grant have either been rephased to 2011/12, or were part of the year 2 SDO plan in 2011/12 for this service area.
Working Age Adults Commissioning	21	PCT funding linked to the DH Campus Reprovision Grant 2008-11 - specific grant - carry forward to facilitate outstanding transfers of individuals into the community from long stay hospitals.
Adult Social Care - Domiciliary Care Service	13	Funding required to meet requirements of recent CQC (Care Quality Commission) findings within the area.
<b>Total Child &amp; Adult Services Department</b>	<b>1,456</b>	



## 4.1 APPENDIX A

### SCHEDULE OF PROPOSED CONTRIBUTIONS FOR SPECIFIC RESERVES

Name of Reserve	£'000	Purpose of Reserve
<b>Regeneration &amp; Neighbourhoods</b> Neighbourhood Management	31	Carry forward of NDC (New Deal for Communities) funding to pay redundancy costs in relation to project ending in 2011/12.
Neighbourhood Management	5	NDC (New Deal for Communities) Cohesion project - reserves allocated to complete project in 2011/12.
Parks & Countryside	11	Tree Works - completion of planned programme
Waste & Environmental	3	Dog Warden - earmarked for funding of new bins which were not received by year end
Cemetery & Crematoria	50	Planned use of additional income carried forward to partly fund new cremators as previously agreed by Members as part of funding strategy for this project.
Community Safety	46	Completion of various contractual/committed projects including 'Target Hardening' & 'Local Volunteering'.
Community Safety	132	Local Public Service Agreement Phase 2 reward grant for committed projects approved by Safer Hartlepool Partnership - Domestic Violence.
Property Services and Facilities Management	100	Use of some of the surplus generated by Trading Accounts to cover the costs of potential remedial works and protect against future income volatility.
Property Services and Facilities Management	18	Completion of various commitments under the Invest to Save programme.
Urban & Planning Policy	37	Relates to the part carry forward of funding identified to support major regeneration projects such as the Innovation and Skills Quarter (ISQ) Gateway and development of Church Square. The reserve is to support feasibility costs and contribute match funding towards external funding bids.
Housing	7	Committed for Housing Condition Survey/Strategic Housing Market Assessment.
Economic Development	153	Completion of various ongoing commitments including the Employment and Integration Scheme, Training Placements, Connect to Work, Jobsmart.
Economic Development	15	Managed Revenue Underspend earmarked for development of Hartlepool's Economic Regeneration Strategy
Economic Development	27	Carry forward of Income generated by Graffiti Project which is required to meet ongoing running costs associated with future income generation opportunities.
Social Housing New Build	35	Relates to the surplus generated by the New Social Housing which needs to be set aside to cover future maintenance costs in accordance with the approved business case for this project.
Selective Licensing	144	Income generated from fees required to fund the scheme over a 5 year period.
Licensing	112	Licence Fee Income in Advance - previously this was included on the Balance Sheet as Income in Advance and is now required to be carried forward as an 'Earmarked Reserve' under the new IFRS Code of Accounting Practice. The reserve will cover expenditure in 2011/12.
ITU	46	Carry forward of grant set aside to meet the temporary costs of consultancy in relation to the Integrated Transport Unit (ITU).
Speed Cameras	16	Relates to the funding ring fenced for the Tees Valley Camera Partnership.
<b>Total Regeneration &amp; Neighbourhoods Department</b>	<b>988</b>	

## 4.1 APPENDIX A

### SCHEDULE OF PROPOSED CONTRIBUTIONS FOR SPECIFIC RESERVES

Name of Reserve	£'000	Purpose of Reserve
<b>Chief Executives Department</b>		
Corporate Strategy	69	Resources identified to facilitate the changes required to deliver the savings for the 2012/13 budget round in respect of staffing structures and the required changes.
Corporate Strategy	10	Temporary costs in developing and establishing arrangements for enhancing and maintaining the Councils profile including social networking, public relations and other associated elements.
Corporate Strategy	60	Temporary development resources for enhancements of current ICT systems such as e bookings and EDRMS and costs attributable to the rationalisation of systems to achieve savings from the provision of ICT.
Corporate Strategy	33	Potential costs in relation to the reprocurement and or change of arrangements in respect of the Councils current ICT arrangements.
Legal/Registration and Members	24	Temporary additional staffing resources within the Legal Section. Also, additional costs in postage for the renewal of Personal Identifier's for Electoral Registration which must be completed every 5 years.
Registrars	15	Redecoration of new marriage/ceremonies room at the Borough Hall and some software integrations/upgrades.
Hartlepool Connect	30	Software integrations including Corporate Workflow and upgrade Queue Management System.
Corporate Finance	50	Temporary appointments to cover 3 permanent post holders being on maternity leave during 2011-12 in respect of Group Accountant - Adult & Community Services, Senior Accountant - Corporate and a Senior Accounting Technician - Regeneration & Neighbourhood Services.
Revenues and Benefits	50	To reduce the impact of Department of Work and Pensions specific grant reduction.
Revenues and Benefits	25	Funding required to match fund Department for Works and Pensions projects.
Revenues and Benefits	15	Funding for Software Project Developments relating to changes required to various income collection arrangements (BACS (Banks Automated Clearing System) and Direct Debits) and Payment Card Industry security review.
Revenues and Benefits	25	Funding for Council Tax Rebate Scheme Software Development and a contribution to development work linked to the corporate booking system Zipporah.
<b>Total Chief Executives Department</b>	<b>406</b>	

# CABINET REPORT

6<sup>th</sup> June 2011



**Report of:** Assistant Chief Executive

**Subject:** REVIEW OF COMMUNITY INVOLVEMENT AND  
ENGAGEMENT (INCLUDING LSP REVIEW)

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## SUMMARY

### 1. PURPOSE OF REPORT

The purpose of this report is to seek agreement on the future approach of the Local Authority to community and stakeholder involvement and engagement and the Local Strategic Partnership, including theme partnerships.

### 2. SUMMARY OF CONTENTS

This report sets out a series of proposals which, if agreed, will change the Council's approach to community engagement and involvement including through the Local Strategic Partnership. It includes proposals for the development of a Strategic Partners Group and Face the Public events as well as changes to the current arrangements for theme groups, Neighbourhood Consultative Forums, Neighbourhood Action Plans (NAPs) and resident representation. The report also includes proposals to end a number of current arrangements. Cabinet is requested to consider and agree the proposals put forward and for two of the proposals decide from a range of options.

### 3. RELEVANCE TO CABINET

The report outlines proposals which will affect how the council engages and involves stakeholders across the Borough.

### 4. TYPE OF DECISION

Key Decision (test ii applies). Forward Plan reference Number CE 43/11.

## 5. DECISION MAKING ROUTE

Cabinet 6<sup>th</sup> June 2011

Hartlepool Partnership 8<sup>th</sup> July 2011

Some elements may require Council agreement for changes to the Constitution and therefore they will form part of the decision making route.

## 6. DECISIONS REQUIRED

Cabinet is requested to agree:

- I. the proposed structure for community and stakeholder involvement and engagement as set out in **appendix 1**;
- II. the development of a Strategic Partners Group as outlined in section 4 of the report and its membership from the options outlined in **appendix 3**;
- III. the development of Face the Public events as outlined in section 5 of the report and **appendix 4**;
- IV. the merging of the Economic Forum and Skills Partnerships;
- V. the end of the Culture, Leisure & Community Learning and Environment theme partnerships;
- VI. that community representation be included within the membership of the theme groups as set out in paragraphs 6.7 and 6.8 of the report;
- VII. an approach to neighbourhood issues from the options set out in **appendix 6** which will be implemented from April 2012;
- VIII. the reduction of Neighbourhood Consultative Forum meetings to quarterly during 2011/12;
- IX. to end the Police & Community Safety Liaison Forums and Parish Liaison Meetings;
- X. to disband the role of Resident Representative from April 2012;
- XI. to introduce the role of 'Neighbourhood Voice from May 2012 as set out in paragraph 8.1 and **appendix 7**;
- XII. to re-focus Neighbourhood Action Plans (NAPs) on the 5% most disadvantaged neighbourhoods in Hartlepool;
- XIII. the implementation timetable as set out in **appendix 8**.

**Report of:** Assistant Chief Executive

**Subject:** REVIEW OF COMMUNITY INVOLVEMENT AND  
ENGAGEMENT (INCLUDING LSP REVIEW)

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**1. PURPOSE OF REPORT**

- 1.1 The purpose of this report is to seek agreement on the future approach of the Local Authority to community and stakeholder involvement and engagement and the Local Strategic Partnership, including theme partnerships.

**2. BACKGROUND**

- 2.1 A review of how the Council interacts and engages with local residents and stakeholders was initiated by Cabinet following the agreement of the budget for 2011/12. The review has considered:
- the structure of the Local Strategic Partnership (the Hartlepool Partnership Board and theme partnerships);
  - how the Council engages with residents;
  - the consultation and user groups that the Council works with including diverse communities;
  - how the Council engages with the Voluntary & Community Sector (VCS) and promotes the principles of the Compact;
  - the Neighbourhood Consultative Forums (NCFs), Police & Community Safety Liaison Forums and Parish Liaison Meetings;
  - and the Council's approach to tackling disadvantage through Neighbourhood Action Plans (NAPs).
- 2.2 The review was undertaken within the context of:
- significantly reduced public sector resources which has resulted locally in the end of dedicated support for the Children's Trust, reduced capacity in the Community Regeneration function and reduced capacity for partnership support elsewhere in the Local Authority including the Performance & Partnerships Team;
  - changes in the national picture including the development of the Big Society, the Social Mobility Strategy and other national policy directions;
  - the introduction of the Localism Bill, Police Reform and Social Responsibility Bill and the Health & Social Care Bill;
  - changes in statutory requirements with the statutory duty to have a Children's Trust being removed and a new statutory duty to have a Health & Wellbeing Board being introduced;

- the introduction of directly elected Police & Crime Commissioners;
  - the proposed changes to ward boundaries from 2012.
- 2.3 The aim of the review is to ensure that Hartlepool has arrangements in place which both maintain a focus on developing the strategic policy direction for the Borough and provide appropriate opportunities for stakeholders including residents and the community, voluntary and business sectors to influence policy development and how services are delivered. The review has also considered how the scarce resources, specifically related to the reduction in resources as part of the 2011/12 budget process and likely future reductions, that are available are used in ways which will add the most value.
- 2.4 The Review has been led by the Assistant Chief Executive, the Assistant Director for Neighbourhood Services and the LSP Manager with support from the Assistant Directors for Adult Social Care, Public Health & Wellbeing, Community Services, Regeneration & Planning and others.
- 2.5 During the Review discussions have taken place with:
- Cabinet members through a number of different meetings;
  - Assistant Directors with responsibility for current theme partnerships;
  - Ward Councillors and Resident Representatives through a Neighbourhood Consultative Forum workshop (11<sup>th</sup> May 2011);
  - Neighbourhood Managers and Community Regeneration staff;
  - Partner organisations across the public sector through the Hartlepool Partnership Board (11<sup>th</sup> March and 18<sup>th</sup> May 2011) and individual meetings;
  - Hartlepool Community Network (3<sup>rd</sup> May 2011).
- 2.6 Following informal discussions with officers from other Local Authorities it is apparent that many of them are undertaking similar reviews.

### 3. SUMMARY OF PROPOSAL

- 3.1 Following the Review discussions a new structure has been developed as set out in appendix 1. This is not merely a minor review of the functional elements which comprise the arrangements we have in place. Cabinet requested a fundamental review and this has been undertaken to put in place appropriate arrangements. Also included in **appendix 2** is a summary of what is proposed to be changed, disbanded and amended. Whilst these proposals are focussed around meetings and traditional arrangements we are looking at how we can use social media to maximise the effectiveness of this new approach in line with recent Cabinet discussions.
- 3.2 The proposed structure includes the following:
- Strategic Partners Group;
  - Face the Public Events;
  - Safer Hartlepool Partnership (statutory);
  - Health & Wellbeing Board (statutory);

- Theme Partnership covering the Jobs & the Economy and Lifelong Learning & Skills themes;
  - Housing Partnership;
  - Neighbourhood Issues;
  - Neighbourhood Voices;
  - Neighbourhood Action Plans for neighbourhoods with areas in the 5% most disadvantaged nationally.
- 3.3 It also recognises the important roles that Ward Councillors, Consultation Groups, Special Interest Groups, residents and the Voluntary and Community Sector (VCS) have to play and identifies how they can play their part.
- 3.4 Alongside the structure proposed the internal review of consultation arrangements supported by the Local Authority has led to a more streamlined approach with fewer groups that can be more easily monitored by the Corporate Consultation Group and Departmental Management Teams.
- 3.5 The following sections of this report will go through each part of the structure in turn and set out proposals for Cabinet to consider and agree.

#### **4. STRATEGIC PARTNERS GROUP**

- 4.1 Through the Review it has been identified that in order to drive forward improvement in Hartlepool there is a need to work in partnership across the public sector and with the business and voluntary and community sectors. The development of a clear strategic vision and direction will underpin this drive and that is the purpose of the Strategic Partners Group. The proposal recognises that this Group needs to be small and strategically focussed bringing together the key public sector agencies along with representation from the Voluntary and Community Sector (VCS) and the Chairs of the theme groups. The Strategic Partners Group will be responsible for coordinating the strategic direction for the Borough by working alongside the Council to develop agreed priorities (at present this is the Community Strategy and Neighbourhood Renewal Strategy).
- 4.2 It is proposed that the Strategic Partners Group will meet 4 times per year, a reduction on the LSP Board which currently meets up to 8 times a year. It is also proposed that the Group will be Chaired by the Mayor and the Chairs of the theme groups will be Vice Chairs. Partners will agree their own representatives but these individuals should be Chairs, Lead Members or senior representatives of their organisation. Named substitutes will be accepted but it is proposed that these must be of a suitably senior level if the Group is to achieve its key objectives of coordinating at a strategic level and driving forward the agreed priorities within individual partner organisations.
- 4.3 The Strategic Partners Group will not be a decision-making body as individual partners will remain responsible and accountable for decisions on

their services and the use of their resources. It is recognised that each partner will have a different mechanism for their own decision making and therefore it is understood that partners will retain their statutory responsibility and the lines of accountability will remain with them.

- 4.4 Appendix 3 sets out options for the membership of the Strategic Partners Group. Cabinet are requested to consider the options and agree the Hartlepool Borough Council representation from options a, b or c and the Group membership from options 1, 2 or 3. The recommendations from CMT are
- Option c with the Mayor & 2 HBC representatives chosen by the Mayor and the Chief Executive.
  - Option 2

## 5. FACE THE PUBLIC EVENTS

- 5.1 Face the Public Events are proposed to provide the opportunity for Councillors, agreed resident representation, representatives of special interest groups, VCS organisations and the general public to engage with the Strategic Partners Group and theme groups. The events will be held 4 times per year and will enable attendees to feed in their priorities. The events will also provide the opportunity for consultation on key strategies and plans for the Borough. Each theme area will be discussed at least once per year at a Face the Public Event. It is proposed that the events will be chaired either by the Mayor as Chair of the Strategic Leaders Board or the Chair of the theme group that is the subject of the event in accordance with statutory requirements. A draft Terms of Reference for these events is included as **appendix 4**.

## 6. THEME GROUPS

- 6.1 The proposal includes 4 theme groups which is a reduction from the 9 theme partnerships that currently operate. This incorporates the 2 theme groups that are identified as a statutory requirement – the Safer Hartlepool Partnership and the Health & Wellbeing Board. The 2 other proposed theme groups identified will focus on the Jobs & Economy and Lifelong Learning & Skills (merging the current Economic Forum and Skills Partnership) and Housing themes. The Children's Partnership Board will be subsumed within the Health & Wellbeing Partnership structure. Through the review these themes were identified as key themes for the future improvement of Hartlepool and the delivery of the Community Strategy vision.
- 6.2 The proposal reflects the reduced capacity within the Local Authority and in partner organisations by merging some theme partnerships and by proposing the end of the Culture, Leisure & Community Learning and Environment Partnerships.



- 6.3 In addition the end of funding support for the Community Network will see the end of the theme partnership for Strengthening Communities. However, it is intended that the proposal put forward to Cabinet will continue engagement of the VCS and in turn maintain the links previously developed with key partner organisations.
- 6.4 The Health & Wellbeing Partnership discussed initial proposals for their new statutory Health & Wellbeing Board arrangements at their meeting on 6<sup>th</sup> April. It is intended that a shadow Health & Wellbeing Board will be in place by September although this will be subject to agreement by Cabinet and other partners and further guidance being issued following the Government pause on the planned health reforms.
- 6.5 Discussions with all of the current operational groups within the Children's Trust revealed that there is a need to retain a Children's Partnership in Hartlepool, albeit in a more streamlined form. The Children's Trust Board agreed with the views of the operational groups and at meeting of 12<sup>th</sup> January 2011 requested that an options paper be presented at the next meeting with a number of potential structures and suggestions regarding how this will fit into the new Health and Wellbeing Board. At the Children's Trust Board meeting on the 14<sup>th</sup> April 2011, the members opted to continue with a Board whilst deleting the Executive, Age Related Partnerships and Infrastructure Group. The Stakeholder Group will be retained and a number of themed groups established. Going forward the Board will be known as the Children's Partnership Board.
- 6.6 The Safer Hartlepool Partnership has agreed to focus on the most problematic families/households. A workshop on how this might work and the governance arrangements needed took place on 12<sup>th</sup> April. Since the workshop the governance arrangements have been developed and agreed by the Safer Hartlepool Partnership Executive and are included as **appendix 5** for information.
- 6.7 Through the Review the valuable contribution that community representatives bring to the work of theme groups has been identified. It is therefore proposed that each theme group include community representation through:
- a representative of the Voluntary and Community Sector (VCS) in Hartlepool elected as per the Compact Code of Practice on Representation;
  - a representative of residents elected from the proposed 'Neighbourhood Voices'.
- 6.8 The exception will be for the Health & Wellbeing Board as current guidance sets out a requirement for community representation to be provided through the local Health Watch (Hartlepool LINKs).

## **7. NEIGHBOURHOOD ISSUES**

- 7.1 A key element of the Council's approach to community engagement and involvement has been the opportunity for residents and Councillors to raise neighbourhood issues. Three options have been prepared (appendix 6) for Cabinet to consider as replacement for the current Neighbourhood Consultative Forums (NCF), Police & Community Safety Liaison Forums and Parish Liaison meetings. Also included in appendix 6 is a summary of the discussion at the NCF consultation workshop.
- 7.2 Option 1 is to disband the current Forum approach and devolve this work to Councillors' ward surgeries which could be supported by Neighbourhood Managers and potentially have access to ward budgets. This option would further promote the role of Ward Councillors as community leaders and allow for the discussion of very local issues. Work will also be undertaken to promote the alternative methods that the public can use to raise concerns and issues for example through the Contact Centre and council website. In addition the proposed Face the Public Events will provide an opportunity for Councillors and residents to be involved in consultation on key strategies and plans for the Borough and to discuss neighbourhood issues.
- 7.3 Options 2 and 3 are to redesign the NCF into to either one borough-wide or two Neighbourhood Issues Forums. NCFs are valued by many members as they provide an opportunity for Ward Councillors to engage with residents from their area and work with others to improve services. In order to retain that element of the current approach it is proposed that 1 Borough-wide or 2 Neighbourhood Issues Forum chaired by a back-bench councillor and held quarterly for Ward Councillors, those residents chosen to be 'Neighbourhood Voices' and the general public to discuss issues relating to their neighbourhoods. The intention is for Neighbourhood Issues Forums to provide an opportunity for Ward Councillors to work with residents to identify issues in their areas and work together to resolve them. There is potential for the budgets to be devolved to these new Forums to help facilitate improvements.
- 7.4 It is proposed that the agreed changes will come into affect from April 2012 but that in the interim period Neighbourhood Consultative Forums reduce to quarterly meetings rather than every 8 weeks.
- 7.5 It is recognised that whichever option is agreed consideration will need to be given to the use of the minor works budget beyond March 2012. Once Cabinet has agreed an option for dealing with neighbourhood issues proposals on the minor works budget will be developed and brought to a future Cabinet meeting for consideration and agreement.

## **8. NEIGHBOURHOOD VOICES**

- 8.1 It is proposed that from May 2012 the role of Resident Representative be disbanded and a new role of 'Neighbourhood Voice' be introduced. Based on

the new ward boundaries which will come into effect in May 2012 it is proposed that there will be 1 'Neighbourhood Voice' for each of the 11 wards. Individuals putting themselves forward for the role will need to be representative of a Resident's Association or a community group for example a local Mothers & Toddlers or Youth Group. These individuals will be part of the agreed arrangements for neighbourhood issues, Face the Public Events and Neighbourhood Action Plans (NAPs) where relevant. The proposed role is included as appendix 7.

## **9. NEIGHBOURHOOD ACTION PLANS**

- 9.1 The Neighbourhood Renewal Strategy identifies 8 priority neighbourhoods based on the Index of Multiple Deprivation 2007. Of those neighbourhoods 7 are within the 10% most deprived overall and 1 is within the worst 10% for 2 of the factors that make up the IMD (Employment and Health, Deprivation and Disability). At present Neighbourhood Action Plans (NAPs) have been prepared for all 8 neighbourhoods and 10 NAP Forums have been established to drive them forward.
- 9.2 In light of significantly reduced resources it is recommended within this proposal that NAPs are re-focused onto the most highly disadvantaged neighbourhoods in Hartlepool i.e. those neighbourhoods that have areas that fall within the 5% most deprived nationally according to the IMD 2010. This proposal would reduce the number of NAPs by half.
- 9.3 As ward boundaries will be changing in 2012 the current NAP boundaries are being reviewed with the aim of reducing the number of NAPs that Ward Councillors have to attend (at present some wards include up to 3 NAPs). These revised boundaries, which will follow natural communities rather than arbitrary boundaries, will be presented to Cabinet for consideration in July 2011. For those areas no longer covered by NAPs it is proposed that evaluations of their progress in 2010/11 will be completed and a celebration event will be held before support for NAP Forums is removed in September 2011.

## **10. IMPLEMENTATION TIMETABLE**

- 10.1 The proposals outlined in this report will be implemented over the 9 months following Cabinet's decision. The proposed implementation timetable is included as appendix 8.

## **11. RECOMMENDATIONS**

- 11.1 Cabinet is requested to agree:
  - I. the proposed structure for community and stakeholder involvement and engagement as set out in appendix 1;

- II. the development of a Strategic Partners Group as outlined in section 4 of the report and its membership from the options outlined in appendix 3;
- III. the development of Face the Public events as outlined in section 5 of the report and appendix 4;
- IV. the merging of the Economic Forum and Skills Partnerships;
- V. the end of the Culture, Leisure & Community Learning and Environment theme partnerships;
- VI. that community representation be included within the membership of the theme groups as set out in paragraphs 6.7 and 6.8 of the report;
- VII. an approach to neighbourhood issues from the options set out in appendix 6 which will be implemented from April 2012;
- VIII. the reduction of Neighbourhood Consultative Forum meetings to quarterly during 2011/12;
- IX. to end the Police & Community Safety Liaison Forums and Parish Liaison Meetings;
- X. to disband the role of Resident Representative from April 2012;
- XI. to introduce the role of 'Neighbourhood Voice from May 2012 as set out in paragraph 8.1 and appendix 7;
- XII. to re-focus Neighbourhood Action Plans (NAPs) on the 5% most disadvantaged neighbourhoods in Hartlepool;
- XIII. the implementation timetable as set out in appendix 8.

## **12. REASONS FOR RECOMMENDATIONS**

- 12.1 The recommendations have been prepared following a review of how the Council interacts and engages with local residents and stakeholders. They take account of the current financial position of the authority and changes in national policy that the Local Authority needs to take account of in its arrangements.

## **13. SUMMARY OF CONSTITUTION CHANGES**

- 13.1 If cabinet agree the proposals set out in this report there will need to be a number of changes to the constitution. This will include references to:
- Neighbourhood Consultative Forums
  - Resident Representatives (co-opted resident members)
  - Parish Liaison
  - Police & Community Safety Forums
  - The Hartlepool Partnership

## **14. BACKGROUND PAPERS**

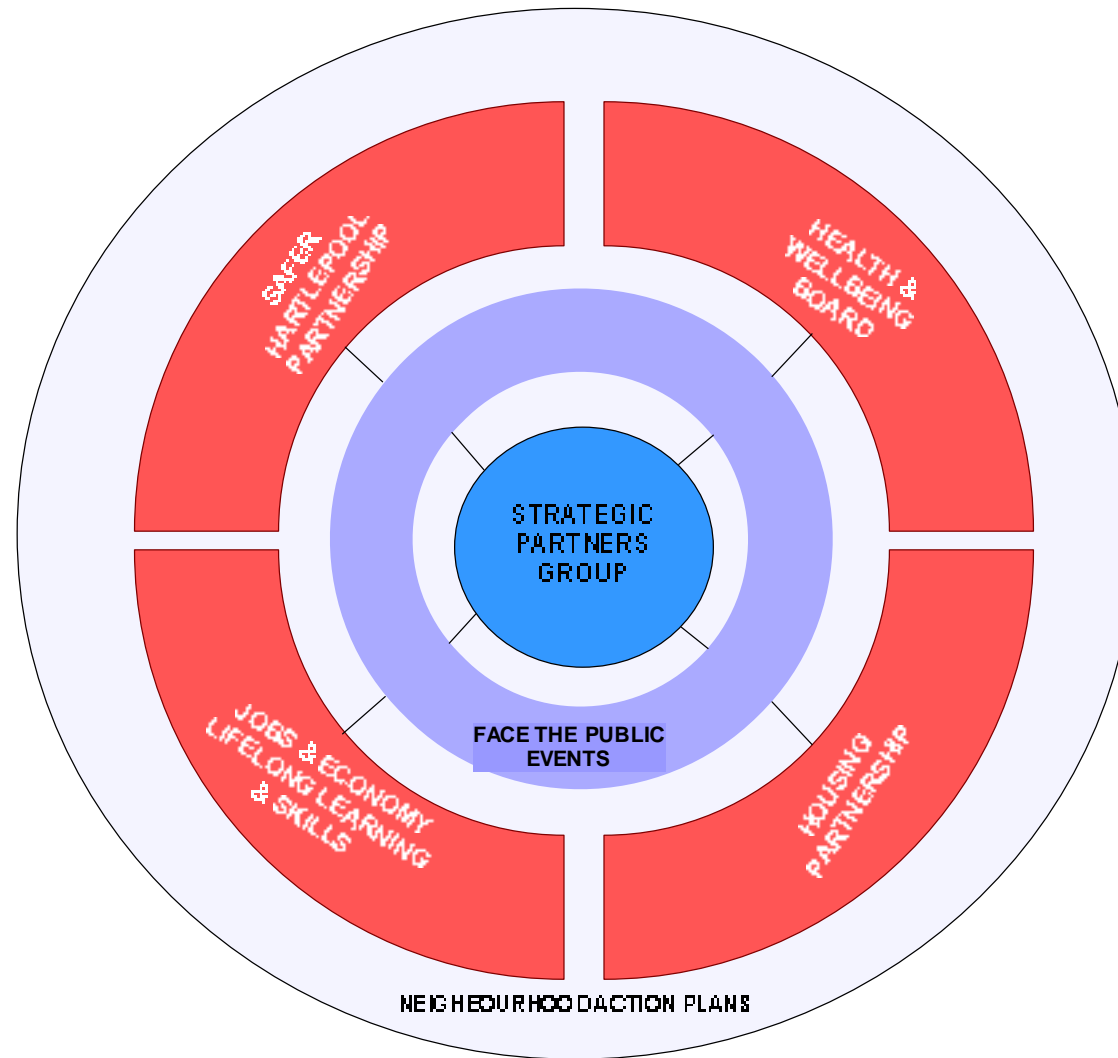
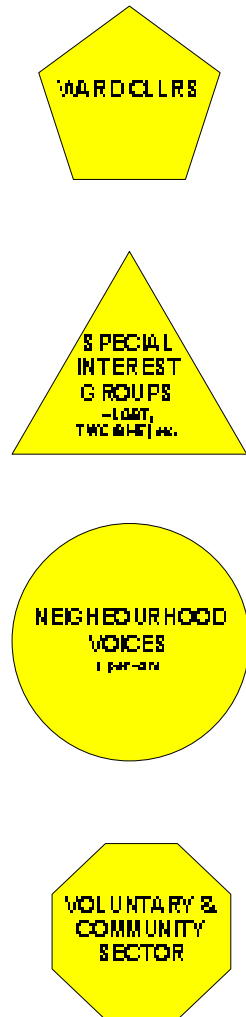
None identified

**15. CONTACT OFFICERS**

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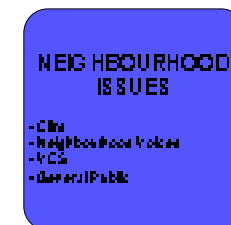
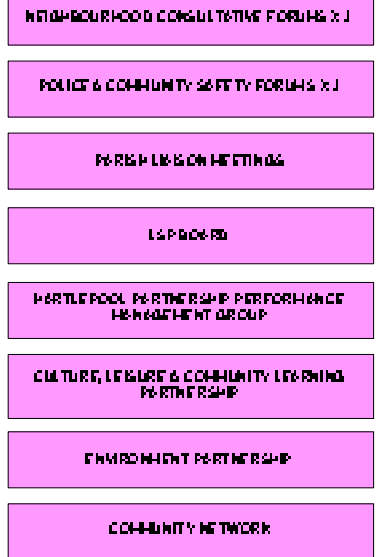
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## PROPOSED STRUCTURE



## 5.1 APPENDIX 1

PROPOSED TO END/  
ALREADY ENDED



## SUMMARY OF CHANGES TO CURRENT STRUCTURE

Disband/Remove	New Introductions	Reductions from & to	Stay the same
<p>Current LSP Board of 42 members and its Performance Management Group</p> <p>Formal Parish Liaison meetings, replaced by regular contact with the relevant Neighbourhood Manager</p> <p>3 Police &amp; Community Safety Liaison Forums (North, Centre &amp; South), subsumed within the Safer Hartlepool Partnership's 'Face the Public' sessions</p> <p>Culture, Leisure &amp; Community Learning Partnership</p> <p>Environment Partnership</p> <p>Strengthening Communities/Community Network</p>	<p>Strategic Partners Group whose membership includes the Chairs of the 4 theme groups.</p> <p>'Face the Public' sessions 4 times per year for Ward Councillors, agreed resident representatives, representatives of special interest groups, VCS organisations and the general public. Twice per year these events will be used to help identify priorities for the Strategic Leaders Board and review their performance. At least once per year each theme group will use these events to enable engagement &amp; consultation on key issues/policy developments in each theme.</p>	<p>Reduction of Theme Partnerships from 9 to 4</p> <p>Health &amp; Wellbeing Partnership (Statutory) to subsume the Children's Trust</p> <p>The Skills Partnership &amp; Economic Forum to merge and incorporate community learning/Adult Education</p> <p>Number of agreed resident representatives being reduced from 25 to 11 with a clearly defined role of 'Neighbourhood Voice'. They will be invited to the 'Face the Public' sessions, NAPs and work with the Neighbourhood Management Teams</p> <p>Reduction from 3 Neighbourhood Consultative Forum's (North, Centre &amp; South).</p> <p>A narrowed focus for Neighbourhood Action Plans – from those areas in the 10% most disadvantaged to those in the 5% areas. This will be a reduction of NAPs by half.</p>	<p>Safer Hartlepool Partnership (Statutory)</p> <p>Housing Partnership</p>

Strategic Partners Group Membership Options

- HBC representative options:
- a) Mayor & Cabinet Members (up to 8)
  - b) Mayor & a number of HBC reps chosen by Mayor (suggest 2) – could include Cabinet members, Leader of largest group not in the mayoralty etc.
  - c) Option a) or b) & Chief Executive

Current Theme Chairs include Mayor (Safer Hartlepool Partnership) and Portfolio Holder for Adult & Public Health (Health & Wellbeing)

OPTION 1	
<ul style="list-style-type: none"><li>- Hartlepool Borough Council (option a, b or c set out above)</li><li>- The Chairs of the theme groups (4)</li><li>- Cleveland Police</li><li>- Cleveland Fire Brigade</li><li>- Durham Tees Valley Probation Trust</li><li>- Hartlepool PCT / NHS Hartlepool</li><li>- Hartlepool GP Commissioning Consortia</li><li>- North Tees &amp; Hartlepool NHS Trust</li><li>- Largest Social Housing Provider - Housing Hartlepool</li><li>- Job Centre Plus</li><li>- Skills Funding Agency</li><li>- Business Enterprise North East</li><li>- Hartlepool College of Further Education</li><li>- Cleveland College of Art &amp; Design</li><li>- Tees, Esk &amp; Wear Valley NHS Trust</li><li>- Member of Parliament for Hartlepool</li><li>- A representative of the Voluntary &amp; Community Sector (VCS) in Hartlepool elected as per the Compact Code of Practice on Representation</li><li>- A representative of Small &amp; Medium Enterprises in Hartlepool</li><li>- A representative of Large Enterprises in Hartlepool</li></ul>	<p><b>Pros</b></p> <ul style="list-style-type: none"><li>- Ensures representation from a wide range of sectors/partners</li><li>- Brings together all the key agencies in Hartlepool</li><li>- Reduction on LSP Board membership</li></ul> <p><b>Cons</b></p> <ul style="list-style-type: none"><li>- still quite a large membership</li><li>- potential conflict as some providers would be included</li></ul>

OPTION 2	
<ul style="list-style-type: none"><li>- Hartlepool Borough Council (option a, b or c set out above)</li><li>- The Chairs of the theme groups (4)</li><li>- Cleveland Police Authority</li><li>- Cleveland Fire Authority</li><li>- Hartlepool PCT / NHS Hartlepool (until dissolved)</li><li>- Hartlepool GP Commissioning Consortia</li><li>- Director of Public Health (local representative of Public Health England)</li><li>- Job Centre Plus</li><li>- Skills Funding Agency</li><li>- A representative of the Voluntary &amp; Community Sector (VCS) in Hartlepool elected as per the Compact Code of Practice on Representation</li></ul>	<p><b>Pros</b></p> <ul style="list-style-type: none"><li>- reduces potential for conflict as providers would not be represented</li><li>- large reduction on LSP Board membership</li><li>- still has representation from a wide range of sectors/partners</li></ul> <p><b>Cons</b></p> <ul style="list-style-type: none"><li>- Some sectors not directly represented e.g. housing colleges</li><li>- Not including providers may reduce ability to engage with them in future delivery</li></ul>

OPTION 3	
<p>Core Members:</p> <ul style="list-style-type: none"><li>- Hartlepool Borough Council (option a, b or c set out above)</li><li>- The Chairs of the theme groups (4)</li></ul> <p>Other partners invited dependent on topics being discussed.</p>	<p><b>Pros</b></p> <ul style="list-style-type: none"><li>- Very small board</li></ul> <p><b>Cons</b></p> <ul style="list-style-type: none"><li>- Could be seen to be dominated by HBC with little partner involvement</li><li>- Theme Chairs responsible for representing a number of partners views</li></ul>



## **Face the Public Events DRAFT Terms of Reference**

### **1.0 Purpose of Face the Public Events**

Face the Public Events will provide Ward Councillors, Neighbourhood Voices, members of special interest groups, the general public and the Voluntary and Community Sector an opportunity to be involved in the work of the Strategic Partners Group and the theme groups.

It will be used as a strategic sounding board to influence the vision, strategy and activity of the Strategic Partners Group and act as a critical and supportive friend.

It will bring together Ward Councillors, Neighbourhood Voices, members of special interest groups, the general public and the Voluntary and Community Sector 4 times per year to debate key themes which present both opportunities and threats to Hartlepool. It will enable a wider audience to participate and thus influence the future strategic direction of the Hartlepool Partnership and the Borough. The events will provide an opportunity to explore innovative ideas and solutions on the chosen topics, which will be fed back to the Strategic Partners Group and/or theme groups. In turn the Strategic Partners Group and theme groups will report on progress, current activity and future plans.

Face the Public events will provide an opportunity for Councillors and residents to be involved in consultation on key strategies and plans for the Borough and to discuss neighbourhood issues.

### **2.0 Key functions of Face the Public Events**

Face the Public Events will:

- facilitate active debates on key issues for the Borough as identified by the Strategic Partners Group and/or theme groups;
- receive updates twice per year from the Strategic Partners Group on the achievement of the vision as set out in the Community Strategy and Neighbourhood Renewal Strategy and provide an opportunity for attendees to comment on progress;
- receive updates at least once per year from each theme group on their progress and provide an opportunity for attendees to comment on the achievement key strategies and plans;
- involve Ward Councillors, Neighbourhood Voices, special interest group representatives, VCS representatives and the general public in wider strategic and thematic planning for the Borough;
- provide an opportunity to explore innovative ideas and solutions on chosen topics;
- have a consultative role.

### 3.0 Roles & Responsibility of Attendees

The main role of attendees of the Face the Public Events will be to share their ideas, solutions, views and concerns. Attendees will bring their own perspectives and also represent their ward, neighbourhood, special interest group, organisation or sector. They will be recognised for their valuable contribution bringing ideas, knowledge and expertise to the process

#### 3.1 Standards of Behaviour

The following guidelines outline what is expected of attendees.

**Accountability:** to work openly and honestly and to report back the discussions from Face the Public Events to their ward, neighbourhood, special interest group, organisation or sector.

**Commitment:** to attend Face the Public Events. To be properly prepared for discussions by reading any paperwork provided beforehand. To be prepared to learn from others and from good practice elsewhere and to further develop the breadth of their knowledge of their ward, neighbourhood, special interest group, organisation or sector's role within the borough.

**High Quality Debate:** to remain focussed and strategic. To contribute positively to discussions and work with other attendees to achieve consensus where possible.

**Honesty and Integrity:** to act with honesty, objectivity and integrity in achieving consensus through debate. Where needed to respect the confidentiality of the information provided.

**Objectivity:** to consider what is in the best interests for the common good of Hartlepool and to weigh this along with the interests of their ward, neighbourhood, special interest group, organisation, sector and themselves.

**Representative:** to effectively reflect the interests of their ward, neighbourhood, special interest group, organisation or sector, to raise areas of concern and contribute their experience and expertise to discussions to achieve good workable solutions.

**Respect for others:** to respect and to take into account the views of other members regardless of their gender, race, age, ethnicity, disability, religion, sexual orientation or any other status.

### 4.0 Face the Public Event Attendees

The attendees at Face the Public Events will include:

- Ward Councillors
- Neighbourhood Voices

## 5.1 APPENDIX 4

- Representatives of Special Interest Groups
- the Voluntary and Community Sector

Face the Public Events will also be open for members of the general public to attend and contribute.

### 4.1 Chair & Vice Chair of the Face the Public Events

Face the Public Events will be chaired by the Mayor of Hartlepool Borough Council as Chair of the Strategic Partners Group or by the Chair of the theme group that is the subject of the event.

The Performance & Partnership Team will work with the Chair and theme group Lead Officers to support the planning, promotion and delivery of the Events.

Other attendees whose special knowledge would be of assistance will be invited to attend to provide additional support on the topics being discussed.

## 5.0 Principles

All members of the Face the Public Events will strive to apply the following nine principles as established in the Community Strategy:

- |                                     |                             |
|-------------------------------------|-----------------------------|
| • Decision making and communication | • Involvement and inclusion |
| • Effective partnership working     | • Leadership and influence  |
| • Efficient partnership working     | • Performance management    |
| • Integrity                         | • Skills and knowledge      |
|                                     | • Sustainable development   |

## 6.0 Performance Management

Face the Public Events will receive updates from the Strategic Partners Group on the delivery of the Community Strategy and its related action plan twice per year. They will be invited to discuss progress, make suggestions for where improvements could be made and identify new and emerging areas of concern for Hartlepool that they feel the Strategic Partners Group should consider.

At least once per year Face the Public Events will also include an update from the theme groups on their current performance and the future priorities that they have identified. Attendees will be invited to discuss progress, make suggestions for where improvements could be made and identify new and

emerging areas of concern for Hartlepool that they feel the theme groups should consider.

### 6.1 Information, Advice & Support

All information, advice and support will be fit for purpose and tailored to the functions of the Face the Public Event. Attendees will ensure that all information is directly relevant to the discussion being held and is:

- Relevant
- Accurate
- Timely
- Objective
- Clear & concise
- Reliable

### 7.0 Developing Capacity & Capability

It is important that those attending the Face the Public Events have the right skills, knowledge and experience to play an effective part in the discussions. Hartlepool Borough Council's Performance & Partnerships Team and theme group Lead Officers will make attendees aware of opportunities to further develop their skills and update their knowledge as they arise.

### 8.0 Engaging with Stakeholders

Face the Public Events will be open and inclusive and Hartlepool Borough Council's Performance & Partnership's Team will actively promote the Events to its members and the general public.

Face the Public Events will follow the codes of practice and terms of engagement as set out in the Hartlepool Compact.

### 9.0 Operation of Face the Public Events

Face the Public Events will be held 4 times per year on dates agreed and publicised in advance. Agendas will be made available at least 1 week in advance of the event and will be published on the Hartlepool Partnership website: [www.hartlepoolpartnership.co.uk](http://www.hartlepoolpartnership.co.uk)

The Strategic Partners Group will provide updates at 2 Face the Public Events per year.

Each theme partnership will provide an update at 1 Face the Public Event per year minimum.

## **5.1 APPENDIX 4**

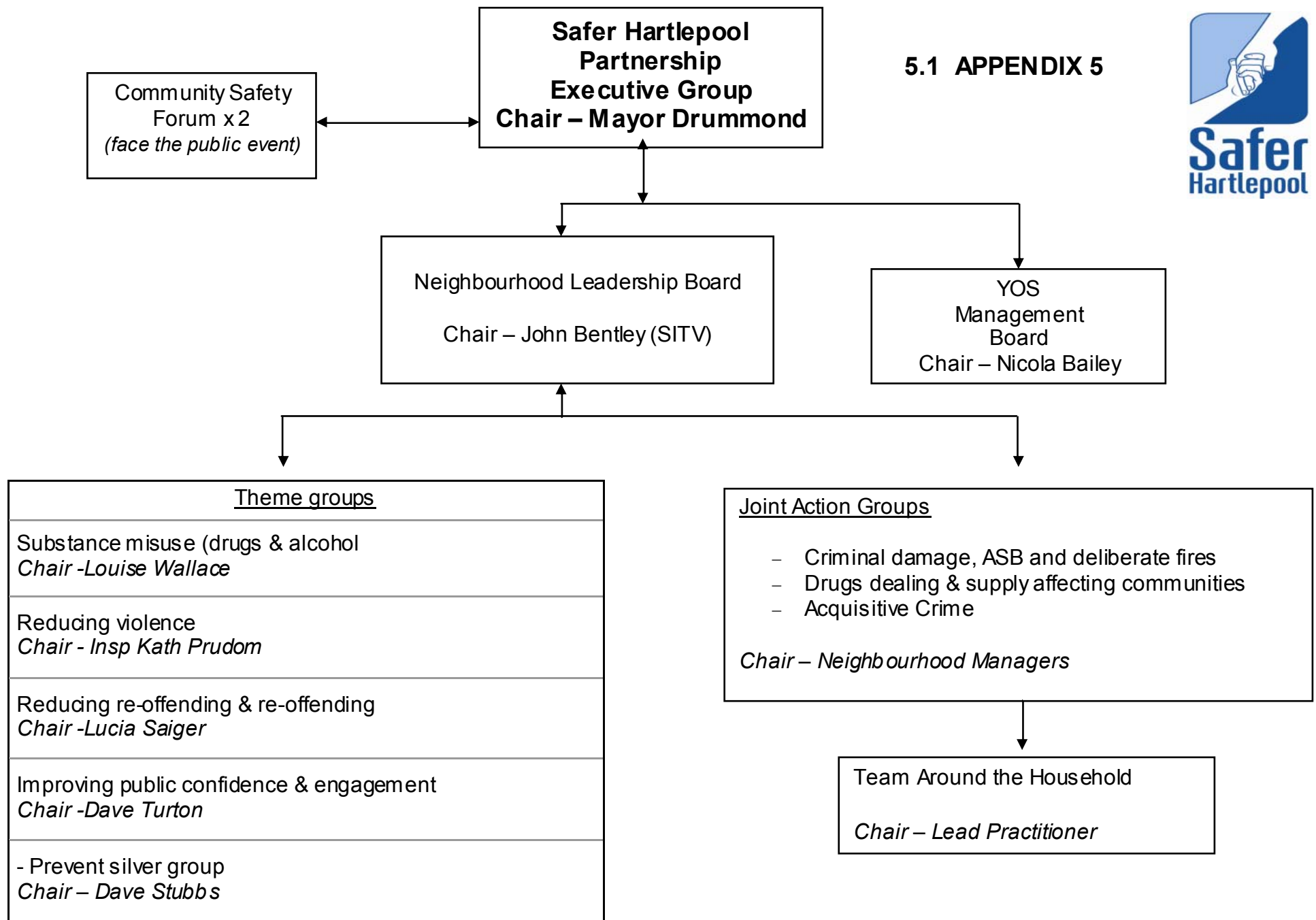
Face the Public Events will be supported by Hartlepool Borough Council's Performance & Partnerships Team and theme group Lead Officers. Financial and in-kind support will also be sought from other partners.

### **9.1 Other**

Complaints about the Face the Public Events will be dealt with according to the guidelines set out by Hartlepool Borough Council.

The Freedom of Information Act gives everyone the right to access information that is held by public authorities. Any Freedom of Information requests regarding Face the Public Events will be dealt with according to Hartlepool Borough Council Guidelines.

## 5.1 APPENDIX 5



**DRAFT**

## 5.1 APPENDIX 6

### Neighbourhood Issues Options

Following discussions with Cabinet and a workshop with Ward Councillors and Resident Representatives the following options have been developed for consideration:

OPTION 1 – NO FORUMS	
<p>This option will see the end of the 3 Neighbourhood Consultative Forums, the Parish Liaison meetings and the Police &amp; Community Safety Forums.</p> <p>The issues raised traditionally through the Forum meetings will be dealt with through:</p> <ul style="list-style-type: none"> <li>- Ward Councillors (directly or through ward surgeries)</li> <li>- Neighbourhood Managers attending ward surgeries</li> <li>- HBC Contact Centre and website</li> <li>- Social Media Networks</li> </ul> <p>Agreed resident representation will also feed into the above structure.</p> <p>Face the Public Events will provide the opportunity for consultation on key strategies and plans for the Borough and the discussion of neighbourhood issues.</p>	<p><b>Pros</b></p> <ul style="list-style-type: none"> <li>- Promotes role of Ward Councillors as community leaders</li> <li>- Allows discussion of very local issues</li> <li>- Reduced number of formal meetings to be supported</li> </ul> <p><b>Cons</b></p> <ul style="list-style-type: none"> <li>- Reduced ability to join or scale up issues</li> <li>- Reduced ability to respond to issues collectively rather than individually</li> <li>- More meetings for Neighbourhood Managers to attend</li> </ul>
OPTION 2 – A BOROUGH-WIDE FORUM	
<p>This option would see 1 Borough-wide Forum being developed which would meet quarterly at different venues across the Borough. It would replace the 3 Neighbourhood Consultative Forums, the Parish Liaison meetings and the Police &amp; Community Safety Forums.</p> <p>It would enable Ward Councillors, agreed resident representation, members of the general public and others (e.g. representatives of the VCS) to come together to discuss common issues and develop shared solutions.</p>	<p><b>Pros</b></p> <ul style="list-style-type: none"> <li>- Reduced number of meetings to be supported</li> <li>- Allows collective responses to be made to common issues</li> </ul> <p><b>Cons</b></p> <ul style="list-style-type: none"> <li>- Concern that variation in issues across the Borough would not be reflected in 1 Forum</li> </ul>
OPTION 3 – 2 FORUMS	
<p>This option would see 2 Forums being developed to reflect Neighbourhood Management areas. These would meet quarterly at different venues across the Forum area. They would replace the 3 Neighbourhood Consultative Forums, the Parish Liaison meetings and the Police &amp; Community Safety Forums.</p> <p>This would enable Ward Councillors, agreed resident representation, members of the general public and others (e.g. representatives of the VCS) to come together to discuss common issues and develop shared solutions.</p>	<p><b>Pros</b></p> <ul style="list-style-type: none"> <li>- Reduced number of meetings to be supported</li> <li>- Allows collective responses to be made to common issues</li> <li>- Responds to local variation in issues</li> </ul> <p><b>Cons</b></p> <ul style="list-style-type: none"> <li>- Still 8 meetings per year to be supported</li> <li>- At this spatial level they may still not reflect local neighbourhood issues</li> </ul>

### Neighbourhood Issues Options

#### Summary of NCF Workshop 11<sup>th</sup> May 2011

##### Discussion 1 – Neighbourhood Consultative Forums

What has worked well?

- Public Question Time
- Pre-agenda meeting with Resident Reps
- Having a dedicated minor works budget - makes things happen
- Strong Voluntary Sector Working in Partnership – joint funded
- Open to all Public
- Presentations from partner agencies
- Good opportunity for issues to be raised & resolved
- provides accountability
- Held locally (north, centre and south)

What hasn't worked well?

- Too many presentations
- Poor presentation skills
- Individuals can often "hog the floor"
- Need to strengthen links with Resident Associations
- Engagement of young people
- Sometimes poor behaviour & a concern that some individuals are not shown respect
- Poor resident attendance
- Some meetings too long
- Duplication of information
- Poor management of some meetings

How can we maintain the best aspects of the forums in light of the current financial position the council faces? Or are there alternative options for community involvement?

- Reduce number of NCFs
- Not 1 for whole town
- Look at how residents can attend or use other groups e.g. SWAN
- Ward Members having a budget
- We need to ensure that there is a robust mechanism to put people around the table at a Strategic level
- Improved/better publicity
- Reduce presentations – townwide forum would improve this (better planning if 4 times a year)

##### Discussion 2 – Resident Representatives

What do you see as the value of resident representatives?

- Are eyes and ears on the ground
- More options for Council officers and residents to contact



### Neighbourhood Issues Options

- Closer contact with residents
- Helps Councillors in carrying out their duties
- Challenge Councillors
- Councillors can have a conflict of interest with local issues i.e. planning – may sit on planning committee
- Councillors are elected resident reps
- Some Councillors meet regularly with Resident Reps to share information
- 'Tools' for the community
- Another voice alongside Ward Councillors
- In some cases could Resident Reps be more pro-active in engaging residents
- Good contact with Council Officers
- Resident Reps and Officers to meet in between meetings to discuss minor works
- Good bargain for the value they add against the cost to support

With electoral boundary changes in 2012 is there a future value in resident reps and if so, how many?

- More value due to less Councillors and larger wards
- No decrease in numbers – increase if possible
- More Resident Reps – spread about the wards would work better & elected from local group
- 1 Community Representative per ward (not everyone agreed to this)
- Need to strengthen Code of Conduct in relation to tackling poor relationships
- Need grass roots support

#### Discussion 3 – Procedural Issues (Election Process & Code of Conduct)

How should representatives be nominated and elected?

- Resident Associations should elect their own representative where we have them
- Need to also allow for people who have particular 'areas of interest' e.g. members of over 50s groups or mother and toddler groups to come forward. Need a wider mix of groups and somehow of bring them together collectively.
- Do we need to go down the official route? Can't they organise in their own area? Wouldn't resident reps still be involved without the title?

What should be included within a Code of Conduct?

- Respect
- Councillors have a code of conduct and this should cover resident reps too.
- Respect the chair & officers
- Should be dealt with by the Standards Committee like Councillors

## **Neighbourhood Voices**

### **1.0 Purpose of Neighbourhood Voices**

The role of Neighbourhood Voices will provide residents from across the Borough the opportunity to be involved in the work of the Council and the Hartlepool Partnership. Elected individuals will represent their ward at the agreed arrangements for neighbourhood issues, Face the Public Events and where relevant Neighbourhood Action Plan (NAP) Forums. Neighbourhood Voices will support Ward Councillors in their role and provide another route for residents to feed in their views and concerns to decision makers locally.

### **2.0 Roles & Responsibility**

The role of the Resident Representatives will be as follows:

- To regularly attend meetings that form part of the agreed arrangements for neighbourhood issues;
- To regularly attend Face the Public Events to represent their ward and to share their ideas, solutions, views and concerns;
- To regularly attend, where relevant, NAP Forums to represent their ward and share their ideas, solutions, views and concerns;
- To effectively reflect the interests of their ward;
- To support elected Ward Councillors in their work within the Ward;
- To strengthen the link between Ward Councillors and local resident associations or community groups;
- To strengthen the link between the Council and local resident associations or community groups;
- To be available and accessible to residents of their ward;
- To feedback and disseminate information to their ward on the work of the Neighbourhood Issues Forum, Face the Public Events and NAP Forums;
- To understand how the council works and advise or support other residents to use the appropriate mechanisms to engage;
- To raise concerns on behalf of other residents within their ward who do not feel able to raise those concerns themselves.

### **3.0 Standards of Behaviour / Code of Conduct**

This section is to be completed but all elected Neighbourhood Voices will be subject to a CRB check.

### **4.0 Election of Neighbourhood Voices**

Neighbourhood Voices will be elected for each ward every 2 years.

The following eligibility criteria will apply:

- (i) All residents of the ward aged 18 years and over, with the exception of Borough Councillors and Senior Council Officers (politically restricted post holders) will be eligible to stand for election. Politically restricted post holders are head of paid service, chief officers, officers with delegated powers under the Local Government Act 1972, political assistants and officers who regularly advise the Council, the Executive or their Committees or who regularly speak to the media on behalf of the Council.
- (ii) All candidates for election must represent a local Resident's Association or community group. Examples of community groups include Mother & Toddler Group, Youth Group, Friends of etc.
- (iii) All candidates for election must be willing to accept the roles and responsibilities of a Neighbourhood Voice as set out above.
- (iv) An elected Neighbourhood Voice must resign from their position if they no longer reside in the ward in which they were elected.

### 4.1 The election process

The election process will be supervised by the Returning Officer of the Council and may be conducted by an independent facilitator. The method of election will be as follows:

- i) Resident representatives will be elected at an open meeting.
- ii) The meeting will be notified to all Hartlepool residents through an advertisement in the local press.
- iii) All residents of the Borough aged 18 years or over will be entitled to vote.
- iv) The nomination period will commence with the issue of a notice of election, 20 working days prior to the week of the elections and nominations must be delivered to the Returning Officer before 12 noon, 10 working days prior to the week of the elections. A nomination will not be valid unless it is subscribed by ten residents of the ward for which the nomination is made. Both the nominee and the supporting signatories must appear on the current electoral register for the relevant ward.
- v) Voting will be by secret ballot.
- vi) In the event of a tied vote, a recount will take place. If there is no outright result following the recount, the Returning Officer will draw lots to decide on the successful candidate.
- vii) One resident representative from each Ward will be elected. In the event of there being no nomination for a Ward(s) the post will remain vacant but will be re-advertised following further promotion in that ward.
- viii) Casual vacancies will be filled at ordinary meetings in accordance with the election timetable set out above. All those present at the meeting are entitled to vote (Councillors, Neighbourhood Voices and members of the public). In the absence of a nomination from

- the relevant ward, the vacancy will remain vacant but will be re-advertised following further promotion in that ward.
- ix) The election results will be published at the Civic Centre and on the Council's website.

### 5.0 Information, Advice & Support

All information, advice and support will be fit for purpose and where possible tailored to the needs of Neighbourhood Voices. Neighbourhood Voices in turn will ensure that all information is directly relevant to the discussion being held and is:

- Relevant
- Accurate
- Timely
- Objective
- Clear & concise
- Reliable

### 6.0 Developing Capacity & Capability

It is important that Neighbourhood Voices have the right skills, knowledge and experience to play an effective part in the discussions. Hartlepool Borough Council's Neighbourhood Management Team will support Neighbourhood Voices and will make them aware of opportunities to further develop their skills and update their knowledge as they arise.

## 5.1 APPENDIX 8

### Proposed Implementation Timetable

What?	When?
New Safer Hartlepool Partnership structure implemented	Following Safer Hartlepool Partnership Exec decision in May 2011
Parish Liaison meetings and Police & Community Safety Liaison Forums disbanded – will require constitutional change	Following action of Cabinet decision in June 2011
Neighbourhood Consultative Forums reduced to quarterly for 2011/12.	Following action of Cabinet decision in June 2011
NAP boundaries agreed by Cabinet and Hartlepool Partnership Board	July 2011
Hartlepool Partnership Board, Performance Management Group, Culture, Leisure & Community Learning Partnership, Environment Partnership and Health & Wellbeing Partnership disbanded	Following Hartlepool Partnership meeting on 8 <sup>th</sup> July 2011
Shadow Health & Wellbeing Board implemented	September 2011
First quarterly meeting of the Strategic Partners Group	September 2011
New structure of the Jobs & Economy and Lifelong Learning & Skills theme group agreed by Portfolio Holder, the Economic Forum, Skills Partnership and the Strategic Partners Group.	September 2011
NAP Forum celebration event held and NAPs outside of 5% most disadvantaged disbanded	September 2011
Review of Housing Partnership completed and new structure agreed by Portfolio Holder, the Housing Partnership and the Strategic Partners Group.	September 2011
First quarterly Face the Public Meeting	October 2011
First meeting of the new Jobs & Economy and Lifelong Learning & Skills theme group	October 2011
Last Neighbourhood Consultative Forum meetings held	March 2012
First quarterly meeting(s) held of Neighbourhood Issues Forum	June 2012
First elections held for new role of 'Neighbourhood Voice'	June 2012

# CABINET REPORT

6<sup>th</sup> June 2011



**Report of:** Assistant Director [Regeneration and Planning].

**Subject:** ENTERPRISE ZONES

---

## SUMMARY

### 1. PURPOSE OF REPORT

To inform Members of the Coalition Government's emerging policy on enterprise zones and for Cabinet to endorse the proposed areas in Hartlepool that will be put forward to Government as part of a Tees Valley wide proposal and to endorse the overall strategic approach for Tees Valley.

### 2. SUMMARY OF CONTENTS

Details of the emerging enterprise zone policy, the proposed sites that Hartlepool will put forward for consideration by Government to grant enterprise zone status and details of the Tees Valley strategic approach to the emerging enterprise zone policy.

### 3. RELEVANCE TO CABINET

Major Economic policy development that will have a significant impact on the future prosperity of the town.

### 4. TYPE OF DECISION

Non Key Decision

### 5. DECISION MAKING ROUTE

Cabinet

### 6. DECISION(S) REQUIRED

- i) That Cabinet comment on and endorse the overall Tees Valley strategic approach and that Cabinet endorses the sites that Hartlepool has initially nominated for enterprise zone status.
- ii) That Cabinet receive a further report once the Government has determined the scope and size of Enterprise Zones.

**Report of:** Assistant Director [Regeneration and Planning].

**Subject:** ENTERPRISE ZONES

---

**1. PURPOSE OF REPORT**

- 1.1 To inform Members of the Coalition Government's emerging policy on enterprise zones and for Cabinet to endorse the proposed areas in Hartlepool that will be put forward to Government as part of a Tees Valley wide proposal and to endorse the overall strategic approach for Tees Valley.

**2. BACKGROUND**

- 2.1 The recent Government budget sets out their pro growth agenda for enterprise and as part of the Growth review reports on ways which Whitehall can remove barriers to private sector growth. Enterprise zone policy is a key part of this agenda and will offer economic benefits including reduced burdens for business through providing non domestic rate relief of £55,000 pa for an individual business for up to five years, reduced planning regulation and provision of super fast broadband. In addition the Government will provide the LEP with an equal amount of funding that is remitted in business rates to invest in the local economy.
- 2.2 The enterprise zone status will be based on target hectares rather than an individual site therefore several sites across Tees Valley will be forward for consideration for both forms of enterprise zone. A wide range of sites have been initially nominated by the Boroughs' and this list has been subject to a very detailed and technical analysis by Savills to test the sites against key criteria such as deliverability , potential private sector investment and job creation and benefits to the wider economic area of the Tees Valley.

The following sites have been nominated for standard enterprise zone status

- Queens Meadow – business start ups , high added value engineering , potential for 1,800 new jobs
  - Oakesway – Supplier chain for Port area , potential for 1,400 new jobs
- 2.3 Due to the nature of the scoring system Darlington has not secured any sites within the proposals and to ensure that the Tees Valley responds in a strategic way based on a strong partnership it is proposed that part of any financial benefits accrued locally either through non domestic rates or capital value up lift will be allocated to Darlington to support the growth of their local economy.

### **3. RECOMMENDATIONS**

- i) That Cabinet comment on and endorse the overall Tees Valley strategic approach and that Cabinet endorses the sites that Hartlepool has initially nominated for enterprise zone status.
- ii) That Cabinet receive a further report once the Government has determined the scope and size of Enterprise Zones.

### **4. REASONS FOR RECOMMENDATIONS**

- 4.1 The sites nominated within Hartlepool offer the greatest potential for economic growth, generating private sector investment and job creation. The sites nominated also offer the best potential to develop new sectoral opportunities particularly in offshore wind.

### **5. CONTACT OFFICER**

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## **CABINET REPORT**

6<sup>th</sup> June 2011



**Report of:** Director of Regeneration and Neighbourhoods

**Subject:** HOUSING MARKET RENEWAL PROGRAMME  
– RABY ROAD CORRIDOR

---

### **SUMMARY**

**1. PURPOSE OF REPORT**

To update the Cabinet on the Housing Market Renewal (HMR) programme in relation to the Raby Road Corridor site which comprises land at Perth, Hurworth, Gray Streets, Turnbull Street (Nos. 47 to 68), The West Hartlepool Rovers Amateur Quoit Club Grainger Street, Grainger Street (Nos. 1-21, Raby Road (Nos. 144 to 166 (even)) and 40 Brougham Terrace (the Order Lands).

**2. SUMMARY OF CONTENTS**

The report provides an update of progress in relation to the Raby Road Corridor regeneration area as part of Hartlepool's incremental programme of Housing Market Renewal. The report includes background information in relation to previous decisions taken by Cabinet, the present position regarding the Compulsory Purchase Order including the decision by the Secretary of State and details of the Inspector's findings at Public Inquiry and update on the developer selection process.

**3. RELEVANCE TO CABINET**

This project has strategic relevance across a range of Portfolios, including areas of housing, regeneration and finance.

**4. TYPE OF DECISION**

For information only

**5. DECISION MAKING ROUTE**

Cabinet meeting on the 6<sup>th</sup> June 2011.

**6. DECISION(S) REQUIRED**

Cabinet is recommended to note the contents of the report.

**Report of:** Director of Regeneration and Neighbourhoods

**Subject:** HOUSING MARKET RENEWAL PROGRAMME  
– RABY ROAD CORRIDOR

---

## **1. PURPOSE OF REPORT**

- 1.1 To update the Cabinet on the Housing Market Renewal (HMR) programme in relation to the Raby Road Corridor site which comprises land at Perth, Hurworth, Gray Streets, Turnbull Street (Nos. 47 to 68), The West Hartlepool Rovers Amateur Quilts Club Grainger Street, Grainger Street (Nos. 1-21, Raby Road (Nos. 144 to 166 (even)) and 40 Brougham Terrace (the Order Lands).

## **2. BACKGROUND**

- 2.1 Over recent years, Members have received a series of reports on progress in respect of the development and implementation of the incremental HMR programme in Hartlepool and specifically in relation to progress on the Raby Road Corridor scheme (Perth Street Area). The approach to regeneration in Hartlepool has reflected national, regional and sub-regional policy and sought to respond to specific Hartlepool priorities identified through comprehensive research, master planning and consultation.
- 2.2 The most recent report to Cabinet on the 11<sup>th</sup> January 2010 focused on the delivery of the Raby Road Corridor scheme and set out progress made in terms of acquisition by agreement, planning policy and compulsory purchase considerations in the context of the North Central Hartlepool Masterplan.
- 2.3 At that time the Council had acquired by agreement 77 properties with a further 11 in the 'agreed sale' position out of a total of 199 residential properties on site. Overall at the time 94% of owner occupiers on the scheme had sold their properties to the Council or agreed sale and only three owner occupiers had not agreed sale. The remaining properties were non-resident owners, who let their properties to tenants, or who bought as an investment to leave empty. The majority of the non-resident owners were represented by a single agent Thomas : Stevenson. The Council sought to purchase properties by agreement wherever possible however in order to facilitate site assembly and redevelopment it was recommended that compulsory purchase powers be used at that time.

- 2.4 The West Hartlepool Rovers Amateur Quoits Club which is included within the boundary of the scheme was at that time engaging in discussions with the Council through their agent, however no agreement had been reached. It was detailed in the report that in regeneration terms the area occupied by the club was an important aspect of the scheme as it provided the key frontage and an entrance point to the new development. It was therefore recommended that the Cabinet approve the inclusion of the club in the programme and the use of statutory powers of compulsory purchase, should they need to be applied to acquire the club. A subsequent Cabinet report recommendation and resolution confirmed the inclusion of the club within the boundary on 24<sup>th</sup> May 2010.
- 2.5 On the 11<sup>th</sup> January 2010 Cabinet resolved to make CPO on the Raby Road Corridor scheme and authorised the Chief solicitor to take all necessary steps in connection with the making and submission of the order for the purpose of the regeneration of the area and housing market restructuring through the demolition of existing stock and provision of new housing. The council also resolved subject to confirmation of the Secretary of State for Communities and Local Government to take all necessary steps to acquire land in third party ownership and to note the selection process to secure a preferred developer partner.

### **3. CURRENT POSITION**

- 3.1 In general, acquisition of property by negotiation with individual owners within the Raby Road Corridor site has progressed well with the majority of owner occupiers having sold their property to the Council by agreement. The Council has sought to value all of the remaining properties in private ownership where it has been possible and to date have made offers on all valued properties. 108 properties have now been acquired by the Council by agreement with a further 7 in the agreed sale position.
- 3.2 The CPO was executed in September 2010 with notices served on all persons with an interest in the scheme including owner occupiers, non-resident owners, tenants and mortgagees. The notice was published in the Hartlepool Mail and site notices were displayed on numerous locations around the site. Copies of the order and map were made available in the Central Library, Civic Centre and North Central Hartlepool Regeneration Office.
- 3.3 A number of objections were made to the order. Jomast Property and Finance Company Limited objected to the Order on seven grounds Thomas : Stevenson, Chartered Surveyors, also objected to the order on behalf of its 51 clients mainly non resident owners and their 72 respective properties within the Order Lands . The objections submitted by Thomas : Stevenson were identical in respect of each of

its clients. Thomas : Stevenson's first seven grounds of objection were also identical to the first seven grounds of objection submitted by Jomast. The main grounds of objection in summary were that the Council's development proposals were misconceived, a proper assessment of the refurbishment or selective demolition option had not been carried out, the Council's view on oversupply of terraced housing is incorrect and that the Council was aware of the lack of affordable housing in the town and that there has not been a proper consultation and engagement with stakeholders.

- 3.4 An objection was also received from the West Hartlepool Rovers Amateur Quoits Club mainly on the grounds that the objectives of the order could still be achieved without acquisition of the Quoits Club as the club only occupied 5% of the Order Lands.
- 3.5 The Council responded to each of the objections within its Statement of Case which also highlighted the background and evidence base for market intervention from 2002- 2011. This included an update of the evidence base and assessment of issues, detailed proposals for the redevelopment of the land, scheme delivery, consultation and acquisition by agreement and the case for compulsory purchase.
- 3.6 Council officers continued to negotiate with objectors throughout the CPO process and have endeavoured to acquire by agreement where possible. Dialogue with the Quoits club continued and a compensation package was agreed and objection to the CPO was withdrawn. The Quoits Club are scheduled to relocate to the empty Iona Social Club, Raby Road following refurbishment. A package was agreed to accommodate the needs of the Club and to sustain the business within the local area. Refurbishment work is currently underway and is due to complete by the summer of 2011.
- 3.7 A number of non-resident owners represented by Thomas : Stevenson have also agreed compensation. Thomas : Stevenson continue to represent owners of approximately 70 properties in which no sale has been agreed. Wherever possible the Council have assisted property owners to gain access to properties and have conducted a valuation and provided an offer. It has been agreed that one property be referred to Alternative Dispute Resolution, this is a separate process to try to agree valuations. The arbitrator has been appointed by Royal Institute of Chartered Surveyors (RICS) and received evidence from Thomas :Stevenson and the Council. Subsequent evidence has been provided by Thomas : Stevenson for the arbitrators consideration and the Council responded to this information in March 2011. The arbitrator has yet to report any findings and the Council awaits this decision with the aim of subsequently progressing acquisition by agreement. It is important to note that the use of the arbitration process is a good practice measure and the Council holds the right to re-visit other property values across the site as the process is legally binding to the subject property only. If agreement as to compensation cannot be

reached it is open to either the Council or the Claimant to refer a matter of disputed valuation to the Upper Tribunal (Lands Chamber) (formerly known as the Lands Tribunal)

- 3.8 There has been no further progress in respect of the properties owned by Jomast.

### **Public Inquiry**

- 3.9 The CPO was considered at Public Inquiry from the 15-17 February 2011 by Inspector Philip Major. The Council called six witnesses: Nigel Johnson, David Dockree, Matthew King, Christine Pipe (all Hartlepool Borough Council), Phil Bames (Nathaniel Lichfield) and Ian Prescott (Keepmoat Homes). Jomast were represented at Inquiry by Ian Pennock, Counsel who called four witnesses: Stuart Monk (Managing Director of Jomast) Alastair Scott (Architect of Jomast), Dr Michael Crilley (of Studio Urban Area LLP) and Paul Stevenson (of Thomas : Stevenson, Chartered Surveyors). The case evidenced by Jomast included the following key points:

- Provision of terraced housing was a question of quality and not just quantity;
- The Council had failed to assess the comprehensive refurbishment option and failing to do so amounted to a potential breach of human rights given that the intervention by way of compulsory purchase could therefore not be shown to be proportionate;
- The Council has not adequately consulted with the private rented sector (PRS)
- The Council had not expended every effort to acquire by agreement and therefore could not demonstrate that compulsory acquisition was necessary.

- 3.10 The Inspector noted in his report that Mr. Stevenson of Thomas : Stevenson appeared as a witness for Jomast Property and Finance Co Ltd, but did not appear on behalf of those interests represented by Thomas : Stevenson itself. However, Mr Stevenson's written submission on behalf of those interests was expressly taken into account by the Inspector in his report.

- 3.11 An accompanied site visit also took place on the third day of Inquiry.

### **Secretary of State Decision and Inspectors Report**

- 3.12 By letter dated 12<sup>th</sup> May 2011 to the Council's Solicitors (Dickinson Dees) the Secretary of State for Communities and Local Government confirmed the Raby Road Corridor CPO. The Secretary of State having received and considered the report of his Inspector who oversaw the Public Inquiry has decided that the CPO be confirmed without modification.

3.13 In particular the Secretary of State has considered the Inspector's report and has concluded as follows:

- The CPO is justified and achieves an appropriate balance between public and private interests;
- Demolition and re-development of the Order lands is required and is a proportionate response to the matters identified in the range of studies;
- The proposed scheme is in line with the development plan policy, is viable, and is likely to improve the economic, social and environmental well being of the area;
- There are no other alternative means to achieve the purposes for which the Council are seeking to acquire the land;
- There is a compelling case in the public interest that the order be confirmed.

3.14 In a detailed 20 page report the Inspector who conducted the Public Inquiry has summarised the evidence and cases put forward by the Council and the Objectors respectively, notably by Jomast at Public Inquiry and Thomas : Stephenson in a written submission.

3.15 Among the Inspectors specific conclusions set out in his report are the following:

- The proposals fit in with the adopted planning framework for the area which seeks to restore the balance between housing supply and demand, in part through selective demolition, and by redevelopment, property improvement and environmental improvements.
- The Council's proposals will promote and improve economic, social and environmental well being in the area;
- The area suffers from problems of poor housing which discourages a mixed and sustainable community. The area has therefore run into decline. Demolition and redevelopment would enable housing provision more attuned to the aspirations of the wider community. Earlier schemes such as Trinity Court and Headway have proved attractive and have encouraged the economically active back into North Central Hartlepool.
- The social mix of the locality would be changed, addressing some of the issues of deprivation and encouraging the integration of a more balanced cross section of the town's population. The scheme would provide an element of affordable housing, cheap terraced housing, even of the highest quality, is not likely to be attractive to the community or provide the change to the social mix of the area which is the desire.
- The physical environment would be transformed in a matter that would not be possible through a refurbishment scheme. There would be a mix of style and size of property and a layout which would add public open space and private open space which is of significantly greater quality than would be possible within the current layout of houses and streets.

- 3.16 The Inspector noted that the proposed scheme is at an early stage and the planning application is yet to be submitted but Keepmoat is an experienced developer and has worked on a range of schemes of this nature and the viability of the scheme has been set out.
- 3.17 The Inspector considered the objector's case that comprehensive refurbishment of the Order Lands was an option. He noted that the only alternative means to balance the housing market that has been suggested is a comprehensive refurbishment option. The Inspector concluded as follows. Firstly, there appears to be no appetite for such a solution locally. Secondly comprehensive refurbishment has not been fully tested as the objectors did not bring this option forward until very late in the day. There is also no evidence on financial viability or any method of delivery. No evidence has been provided to back up the assertion that the standard of refurbishment possible, added to the retention of embodied energy in the existing dwellings would make the refurbishment option more sustainable. Notwithstanding that refurbishment has been successful in other locations there is no evidence that it would be successful here.
- 3.18 The Inspector also looked in some detail at the process leading up to the CPO. He concluded that there had been a number of studies and analysis and such studies continued to be refreshed and supplemented up to 2011. He noted that there is a theme running through the evidence of a surplus of low value, poor quality terraced housing concentrated in the areas of deprivation. There is a high turnover of property, high levels of ownership by private landlords and a high level of void property. The housing stock as presently provided does not meet the aspirations of the community, and in effect this leads to a downward spiral. He notes that without action such areas would continue to decline.
- 3.19 The Inspector also looked at some of the criticism made by Thomas : Stephenson of the process and negotiation for acquisition leading up to the CPO. He noted that it was considered by the Council at Inquiry that it might have been better to contact landlords direct rather than rely on contacting the occupants of property. Nonetheless, he considered that *"I do find it difficult to comprehend that there would have been landlords who would be completely unaware of the developing strategy. This is especially so given the range of studies being carried out, the visits to property occupiers, the generation of planning policies, preparation of master plan and the publicity surrounding the proposals for NCH in general."*
- 3.20 As regards the basis upon which compensation was issued and whether additional compensation should be paid to landlords the Inspector concludes that he did not accept that the Council had acted in an improper manner. There is nothing to support the accusation that the Council uses CPO powers as a first resort. The Inspector



notes that “it seems to me there have been serious misunderstandings resulting in equally serious accusations being made, whilst those accusations are being investigated by outside bodies I consider the Council had every reason to keep the complainant at a distance for reasons of propriety. I simply note that I have no substantive evidence for any of the complaints raised against the Council have been upheld. The only written evidence points in the opposite direction.”

3.21 Accordingly, the Inspector reaches the following overall conclusions at paragraphs 100-103 of his report:

- *“The Order Lands have been identified as non-sustainable because of a range of problems which are present. This finding and the subsequent decision to seek to demolish and redevelop the site is a proportionate response to the matters identified in a range of studies. Demolition would involve only a small part of the wider area, much of which is being improved in other ways.*
- *The redevelopment proposal would accord with development plan policy. I am satisfied that it would be viable, and that funding is in place to allow it to proceed. The proposal would be likely to improve the economic, social and environmental well-being of the area.*
- *There are no other means to achieve the purposes for which the Council is seeking to acquire the land. The alternative proposal advanced has no reasonable chance of being achieved. I do not consider that any combination of objection or objections is sufficient to outweigh the clear benefit which would result from the proponents’ scheme.*
- *The public benefit in progressing the scheme would outweigh the private loss and would justify the interference with the human rights of those affected. In short, I consider that a compelling case for acquisition in the public interest has been made.”*

3.22 The Council issued the notice of confirmation of CPO on the 20th May 2011, this notice period triggers a statutory period of six weeks within which an aggrieved person may challenge the confirmation of the CPO.

3.23 In due course a further detailed report will be submitted to Cabinet considering the implementation of the Confirmed Order by means of a General Vesting Declaration. At the present time it is anticipated that the Council will wish to ensure acquisition of the Order Land properties by the end of the financial year (March 2012). This will be addressed in a further detailed report.

### **Preferred Developer and Proposed Development Scheme**

3.24 In parallel to the CPO and ADR process a preferred developer for the proposed site has been appointed following a competitive procurement process and interview. The Housing Portfolio holder approved the appointment of Keepmoat Homes on the 10<sup>th</sup> December 2010. Keepmoat has had detailed pre planning application discussions with the Council, the proposed plans for the site have been considered by the resident led steering group and a consultation event was held on the 14th April 2011 at Wharton Annexe, Wharton Terrace to showcase the plans and allow residents the opportunity to contribute to the design and development of the new build scheme.

- 3.25 As a result of these discussions and meetings, minor amendments have been made to the scheme and a planning application is to be submitted imminently. A developer agreement is also in the process of being drawn up.

## **4. RECOMMENDATIONS**

- 4.1 Cabinet is recommended to note the contents of the report.

## **5. CONTACT OFFICER**

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# CABINET REPORT

6<sup>th</sup> June 2011



**Report of:** Corporate Management Team

**Subject:** QUARTER 4 – CORPORATE PLAN  
REPORT 2010/2011

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## SUMMARY

### 1. PURPOSE OF REPORT

1.1 To inform Cabinet of: -

- The progress made towards achieving the Corporate Plan Actions in order to provide timely information and allow any necessary decisions to be taken;

### 2. SUMMARY OF CONTENTS

2.1 The report describes progress towards achieving the actions within the Corporate Plan using the traffic light system of Green, Amber and Red. The report provides an overview of Council performance, with separate sections providing more detailed information for each Portfolio Holder to consider.

### 3. RELEVANCE TO CABINET

Cabinet has overall responsibility for the monitoring of the Council's Corporate Plan.

### 4. TYPE OF DECISION

None.

### 5. DECISION MAKING ROUTE

Cabinet 6<sup>th</sup> June 2011.

### 6. DECISION(S) REQUIRED

Cabinet is asked to: -

- Note the current position with regard to performance

**Report of:** Corporate Management Team

**Subject:** QUARTER 4 – CORPORATE PLAN  
REPORT 2010/2011

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## **1 PURPOSE OF REPORT**

- 1.1 To inform Cabinet of the progress made towards achieving the Corporate Plan outcomes through identified actions as of 31<sup>st</sup> March 2011.

## **2 BACKGROUND**

- 2.1 Quarter 1 to quarter 3 monitoring reports previously submitted to Cabinet included a summary report providing an overall picture of performance against the Corporate Plan actions and performance indicators and progress against the 2010/11 budget. This report only contains progress on the actions and quarterly reported PI's within the Corporate Plan 2010/11. A full end of year PI Report will be provided once all outturns have been finalised.

<b>Section</b>	<b>Heading</b>	<b>Page</b>
3.	Overall Performance and Progress on Actions and Performance Indicators	
	<b>Detailed Performance Monitoring Sections</b>	
4.	Adult and Public Health Portfolio	4
5.	Children's Services Portfolio	5
6.	Culture, Leisure and Tourism Portfolio	7
7.	Performance Portfolio	9
8.	Finance and Procurement Portfolio	10
9.	Transport and Neighbourhoods Portfolio	11
10.	Regeneration and Economic Development Portfolio	13
11.	Community Safety and Housing	15
14.	Recommendations	16

- 2.2 This report will be submitted to Scrutiny Co-ordinating Committee on a date to be agreed.

## **3 OVERALL PERFORMANCE AND PROGRESS ON ACTIONS AND PERFORMANCE INDICATORS**

- 3.1 The Council identified 112 actions with specific completion dates and 121 performance indicators (PIs) as measures of success in the 2010/2011 Corporate Plan. Overall performance is good, and

in line with expectations with 88% of actions being completed within the target and a further 7% where the action is on track to be completed within a completion date set sometime in the future. Just five actions (4%) have not been completed within the original time frame. Not all PI outturns are currently available and therefore the report does not contain a full analysis of the PIs within this year's Corporate Plan. However a full Performance Indicator report will be presented Cabinet as soon as all of the outturns are available. Therefore in this report there are no percentages or comparisons with regards to Performance indicators. Tables 1 and 2 below summarise officers' views on progress as at 31st March 2011, for each Portfolio Holder's responsibilities: -



Action has not been completed or PI target not achieved



Action/PI where intervention is required as not progressing well



Action/PI progress is acceptable



Action/PI on track to achieve



Action/PI completed or target achieved

**Table 1 – Progress on Actions within the Corporate Plan**

Portfolio	Actions by Traffic Light					
	Green (on track or achieved)		Amber (progress acceptable)		Red (not achieved or intervention required)	
	No.	%	No.	%	No.	%
Adult Services and Public Health	10	100%	0	0	0	0
Children's Services	29	96%	1	3%	0	0
Culture, Leisure and Tourism	6	75%	2	25%	0	0
Performance	23	85%	2	7%	2	7%
Finance and Procurement	5	63%	1	13%	2	25%
Transport and Neighbourhoods	9	82%	2	18%	0	0
Regeneration and Economic Development	8	100%	0	0	0	0
Community Safety and Housing	9	90%	0	0	1	10%
<b>Total</b>	<b>99</b>	<b>88%</b>	<b>8</b>	<b>7%</b>	<b>5</b>	<b>4%</b>

\*figure may not always add to 100% due to rounding

**Table 2 – Progress on Performance Indicators**

Portfolio	PIs by Traffic Light					
	Green (on track or achieved)		Amber (progress acceptable)		Red (not achieved or intervention required)	
	No.	%	No.	%	No.	%
Adult Services and Public Health	2	-	-	-	-	-
Children's Services	-	-	-	-	3	-
Culture, Leisure and Tourism	1	-	-	-	-	-
Performance	-	-	-	-	-	-
Finance and Procurement	-	-	-	-	-	-
Transport and Neighbourhoods	5	-	1	-	3	-
Regeneration and Economic Development	4	-	-	-	5	-
Community Safety and Housing	6	-	3	-	3	-

**DETAILED PERFORMANCE MONITORING SECTIONS****4 ADULT AND PUBLIC HEALTH PORTFOLIO - Performance Update for the Period Ending 31<sup>st</sup> March 2011**

- 4.1 Within the Adult and Public Health Portfolio there are a total of 10 actions identified in the 2010/2011 Corporate Plan. All 10 actions have been completed on target.
- 4.2 With regards to PIs within the Corporate Plan only two have been updated with seven still requiring updates. A full report of final outturn of all PIs will be produced when all outturns have been finalised
- 4.3 Key areas of progress made to date in the Adult and Public Health Portfolio include: -
- The Tobacco Alliance in Hartlepool has been recognised as one of the strongest across the region by FRESH.
  - The number of people accessing personal budgets and directing their own support has increased steadily throughout the year and the position at the end of January 2011 was 71.9%. This includes a significant increase in uptake within mental health services following targeted work in this area. National milestones regarding self directed support were achieved in advance of the deadlines and personal budgets for carers and for children and young people will be rolled out in April 2011 further increasing opportunities for people to direct their own support.
  - With regards to continuing to safeguard and protect vulnerable people by increasing awareness and understanding of what constitutes abuse and advising people how to appropriately

respond if they feel at risk by actively promoting the empowerment of vulnerable adults, all actions for this year have been completed. The team is now currently looking to develop a revised safeguarding action plan for 2011-12. This will be developed following the outcome of the peer review of safeguarding which is due to be completed by the end of May 2011. Since there is no formal review/inspection into adult safeguarding planned, we have chosen to voluntarily carry out a peer review using external support to evaluate our performance in this crucial area.

- Work has continued throughout the year to progress actions from the national dementia strategy and local action plan. The Laurel Gardens extra care scheme is supporting people with dementia, there has been a Regional Improvement and Efficiency Partnership project to introduce the Buddi system for people with dementia (a telecare intervention that supports people to maintain their independence and stay safe). A dedicated post has been created within the Safeguarding and Vulnerability Team to focus on dementia and the management of people within residential care (which has resulted in a decrease in safeguarding referrals from this sector due to improved management of people with complex needs).
- New services to support carers have been in place throughout 2010/11. An increasing number of carers are receiving assessments/reviews and a specific carers service or advice and information (performance at end of January 2011 is 30.2%, well in excess of the 2010/11 target of 21%) and an increasing number of carers are registered with the Carers Emergency Respite Scheme. The development of personal budgets for carers from April 2011 will enable more carers to access and self direct their own support to enable them to continue in their caring roles. The Carers Strategy is being refreshed and any new priorities that are identified will be taken forward through the Carers Strategy Group and will continue to be reflected in the Joint Strategic Needs Assessment..

## **5 CHILDREN'S SERVICES PORTFOLIO - Performance Update for the Period ending 31<sup>st</sup> March 2011**

- 5.1 Within the Children's Services Portfolio there are 30 actions identified in the 2010/2011 Corporate Plan. A total of 29 of these actions are on target for completion or have been completed, one making acceptable progress with a later completion date than 31 March 2011.
- 5.2 All but three PIs in the Corporate Plan are measure on an annual basis and all of these PI have failed to achieve their target.

**Performance Indicators which have not achieved target**

PI	Indicator	Target 10/11	4 <sup>th</sup> Qtr Outturn	Comment
LAA SC P004a	Access to the Youth Opportunity/Capital Funds - number of applications	250	98	98 applications have been received this year. The nature of the fund has changed in that groups apply less often but for larger sums of money. The fund will be fully utilised.
exLAA SC P004b	Access to the Youth Opportunity/Capital Funds - number of approved applications	150	49	49 applications were successful this financial year. 2279 young people benefitted from these grants
LAA SC P004c	Access to the Youth Opportunity/Capital Funds - number of Young People involved in application process	300	228	228 young people were involved in the application process, benefitting 2279 young people in Hartlepool.

### 5.3 Key areas of progress made to date in the Children's Services Portfolio include: -

- With regards to reducing under 18 conception rates we have had our best performance in 2010/11 since baseline year of 1999 rate 57.3 per 100,000 population. This represents a 25% reduction from baseline
- The current substance misuse specialists have agreed to support schools with their Drug Education issues in the short term. The Young Persons Substance Misuse Needs Assessment and action plan has been accepted by the National Treatment Agency and particular comment was made on our ability to work in partnership in this area of work.
- The Local Authority continues to ensure provision for young offenders is in place following the early release of the Apprenticeship Skills and Children and Learners Act 2009. Memorandum of Understanding with NAS is in place for Tees Valley, Hartlepool has responsibility the ongoing monitoring and review of this document. Allocations based on the LAG based funding model have been made by the YPLA to post 16 providers in Hartlepool. The 11-19 Team are working closely with post 16 colleagues in understanding and implementing the new model of funding.
- A participation Strategy for 2011-2013 has now been drafted and is currently sat with a number of partner/user groups to establish consensus and understanding of how we will support the participation of children, young people and families in the forthcoming years. The Integrated Youth Support Service (along with partners) continues to ensure that young people locally have opportunities to participate in local decision making processes and shape local service delivery. Key activities over the quarter have been the further development of the Secondary School Forums, the local Youth Parliament,



coordinating the local Young Inspectors programmed and the Youth Opportunity/Youth Capital Funds. Interestingly young people have been supported to undertake an investigation relating to how the Local Authority and Partners communicate with young people and how this could be improved via the use of E-Networks. This was undertaken by the young people on behalf of Children's Service Scrutiny and was presented to Cabinet with favourable results.

- Good progress against The Children and Young People action plan with comprehensive training plan delivered in autumn term 2010. There has been some slippage regarding multi-agency pathways but plans in place to remediate however there has been good engagement from schools with evidence of schools growing in confidence and competence regarding emotional well-being and thinking/acting differently as a result. The team is in the process of drawing up a sustainability plan to continue the work after the life-time of the funding as early evaluations showing positive results and the budget is currently on track.
- The numbers of young people locally who participate regularly in positive activities with an emphasis on personal and social development has reduced slightly in comparison to the previous year from nearly 24% of the 13-19 cohort to in 2009/2011 to just under 20% in 2010/2011. However, the numbers of young people supported to achieve a recognized accredited outcome via their participation has increased from 6% in 2009/2010 to over 20% in 2010/2011 which is evident of the increased emphasis placed upon the acknowledgement of young people's development through their engagement with a strong local Youth Work curriculum.

## **6 CULTURE, LEISURE AND TOURISM PORTFOLIO - Performance Update for the Period Ending 31st March 2011**

- 6.1 Within the Culture, Leisure and Tourism Portfolio there are a total of 8 actions that were identified in the 2010/2011 Corporate Plan. Six of these actions have been completed and two are have acceptable [progress as they will be completed in the next three months.
- 6.2 Only two performance indicators are measured on a quarterly basis with one of these achieving its target and the other awaiting an outturn figure.
- 6.3 Key areas of progress made to date in the Culture, Leisure and Tourism Portfolio include: -
- Mill House Leisure Centre have increased their Quest accreditation by 10% from 60% approved status to 70%

commended. This is a huge achievement for the centre, not many sites will increase by this amount. The Headland Sports Hall have also had their Quest accreditation and improved by 9%. They have moved from 69% commended to 78% highly commended.

- Right Directions have produced mystery visit reports on both the Headland Sports Hall and Mill House Leisure Centre. Both have improved in their scorings by 6% MHLC and 2% HSH however new recommendations are now in place. New service improvement action plans will be written for each site over a two year period.
- Within the Playbuilder initiative the Planning section granted planning permission for those sites not qualifying under existing permitted development. All year 2 sites designed and tendered; a staggered physical delivery programme is in progress and planned for April/ May/ June for those sites not already constructed due to unavoidable delays in accessing a number of sites and onset of Easter holiday period.
- Joint work is starting to take place across partners to establish an 'Active Hartlepool' week which will look at jointly promoting across the town activities that take place for one week of the calendar year. This will aid showcasing the amount of opportunities, raise the profile of sport and pool resources.
- The NDC programme ended on 31 March 2011. Arrangements have been put in place with access to all of the electronic files provided to the Regeneration Team who have agreed to be one of the points of contact for future queries. Community Regeneration continues to implement the NAP for the Town Centre Communities area, which forms a key element of the NDC Succession Strategy under Neighbourhood Management and Community Empowerment. Relationships with the NDC Successor Body - Hartlepool NDC Trust have also been established.

## **7 PERFORMANCE PORTFOLIO - Performance Update for the Period Ending 31st March 2011**

- 7.1 Within the Performance Portfolio there are a total of 27 actions within the 2010/2011 Corporate Plan. A total of 23 of these actions have been assessed as having been completed. A further 2 actions are performing at an acceptable level as they will be completed in the next 3 months. Two actions have not been completed.

### **Actions not completed**

<b>Outcome:</b> Improved Elected Members and Workforce arrangements			
<b>Code</b>	<b>Action</b>	<b>Due Date</b>	<b>Note</b>
CEDOD055	Implement Corporate Plans to Promote Healthy Working	31 Mar 2011	Work is ongoing regards the various strands. Some actions outstanding due to the stress action plan implementation being delayed due to the ongoing council budgetary position. In addition loss of key H&S staff delayed some projects. One project relating to sickness not started due to HR officer time being reallocated to restructuring work.
<b>Outcome:</b> Freedom from discrimination and harassment			
CEDSC009	Implement the Corporate Equality Plan	31 Mar 2011	Actions not completed have been reviewed to consider whether they are relevant to new Equality Act

7.2 There are no PIs reported on a quarterly basis for the Performance Portfolio, all are measured on an annual basis.

7.3 Key areas of progress made to date in the Performance Portfolio include: -

- The Council has been re-accredited with Customer Service Excellence. Training programme reviewed and amended to take account of feedback
- Work has been undertaken to ensure that a clear introduction to Scrutiny is provided as part of the Member Induction Programme following the Elections in May 2011 and the development of a programme for Joint Cabinet / Scrutiny meetings in 2011/12.
- All elements of the Scrutiny Work programme (as agreed on the 23 July 2010) complete, with the last round of final reports to be presented to Cabinet on the 23 May 2011. Scrutiny Annual Report approved by SCC on the 15 April (to be presented to Council on in June 2011)
- All meetings supported in accordance with statutory deadlines and internal performance indicators.
- The Probation Service and the PCT/NHS have been engaged as new members of the Hartlepool Finance Indusion Partnership. Money Skills training sessions were delivered at the HCFE to students aged 16-25years in January 2011, this has proved successful and further sessions are likely to be delivered in September/October 2011. A Money Matters Road Show was also held at the HCFE on 7th March to launch

National Students Money Week, this was well received with many students accessing benefit information, banking and affordable credit and general literature about money issues. The PDO gave a presentation to 200 young people aged 15-16 years at the Manor College of Technology on 7th March, she will also be attending the schools parents & teacher open day in May to provide general information and guidance on Money Matters to parents.

## 8 **FINANCE AND PROCUREMENT PORTFOLIO - Performance Update for the Period Ending 31<sup>st</sup> March 2011**

- 8.1 Within the Finance and Procurement Portfolio a total of 8 actions were identified in the 2010/2011 Corporate Plan with 5 being completed on target and one being on track to be completed in the next few month. The remaining 2 actions have not been completed one has been superseded by other actions and the other has been reprogrammed.

### Actions not completed

Outcome: Improve the efficiency and effectiveness of the organisation			
Code	Action	Due Date	Note
RND OD003	Review 5 Year Procurement Plan	31 Mar 2011	It is intended that there will not be a 5 year procurement plan in its original format. Procurement plans have been produced within service reports as part of individual SDOs (RND OD019). This action is now no longer required.
RND OD004	Review Commissioning and Procurement Strategy	31 Mar 2011	Work has been focused on key projects in relation to budget savings strategy and the review of the strategy needs to be re-programmed for July 2011. Due date to be agreed accordingly.

- 8.2 There is just one PI under the Finance and Procurement Portfolio that is measured on a quarterly basis and it has achieved its target.
- 8.3 Key areas of progress made to date in the Finance and Procurement Portfolio include: -
- Rationalisation of Council properties and achievement of accommodation efficiencies.
  - Review of Contract Procedure Rules.

- Procurement and contract management of BSF and PCP Schemes.
- Asset management contribution to regeneration projects.

## 9 TRANSPORT AND NEIGHBOURHOODS PORTFOLIO - Performance Update for the Period Ending 31st March 2011

- 9.1 Within the Transport and Neighbourhoods Portfolio there are a total of 11 actions within the 2010/2011 Corporate Plan. Nine of these actions have been identified as completed, one is progress acceptable as it will shortly be completed and the other action had a target completion date of March 2012 but is on track for completion
- 9.2 There are a total of 9 performance indicators that have been identified as measures of success that are not reported only on an annual basis. Five of these indicators have achieved their target with three not achieving their target and one just narrowly missing the target.

### Performance Indicators which have not achieved targets

PI	Indicator	Target 10/11	4 <sup>th</sup> Qtr Outturn	Comment
LAA SC P001a	% of CN Theme Partnership Representatives & LSP Representatives attending Partnership Meetings	75	64	The additional support given to Theme Partnership Representatives and using substitutes ensured better attendance at Partnership meetings
NI 193	Percentage amount of municipal waste land filled	6%	11.50%	A lower percentage is better for this PI. Following shutdowns earlier in the year, waste transfer arrangements have been set up to minimise the amount of material being sent to landfill. Again it is prudent to bear in mind that this figure may change once all landfill transfer information has been provided to Hartlepool Borough Council. These transfer arrangements will be in place for the remainder of the rebuild of the Energy of Waste Plant.
LAA Env P001	Number of Volunteer days spent working on nature conservation	735	230	The number of volunteer days is somewhat below target. This is largely due to staffing changes with the HBC countryside wardens. However other partners appear to be increasing their work with volunteers and the appointment of two Access to Nature officers to work in the Council's

PI	Indicator	Target 10/11	4 <sup>th</sup> Qtr Outturn	Comment
				countryside team starting in April 2011 should increase the outcome for this indicator over the next three years of that project.

9.3 Key areas of progress made to date in the Transport and Neighbourhoods Portfolio include: -

- The Local Transport Plan was approved by Cabinet on 21st March 2011
- Despite being able to meet environmental permit regulations and other requirements, plans for the green waste recycling facility at Nine Acres, Hart Village, were given a 'hostile' reception by local residents who turned up in large numbers to a public meeting at the village hall; significant numbers of written objections were also received. As a consequence, the project has been shelved and the submission for the TV green waste contract withdrawn. However, discussion are now being held with A&E Thompson with a view to HBC buying a 'shareholding' in the company. Legal considerations and business plans are currently underway to establish viability/feasibility, but this 'partnership collaboration' is encouraged by central government and may have the potential for future income generation and efficiencies.
- The 4 and 5 day route optimisation models have been completed both of which will realise efficiencies; route optimisation models are also being run to incorporate parts of Stockton/Billingham as part of a feasibility study into the potential for collaborative working with Stockton B.C. However, consideration is also being given to the kerbside recycling options, as any major changes to routes and collection methods will need to happen concurrently in order to minimise disruption to the residents of Hartlepool.
- Initiatives continue with domestic household waste collections, and at the Household Waste Recycling Centre, in order to reduce residual waste tonnages and increase the levels of materials being recycled/re-used. The first half of the year has produced encouraging result with targets being exceeded; however, adverse weather and the seasonal trend has seen a reduction in levels of recycling, particularly 'green waste'. Although government targets have been exceeded, at 41%, recycling is slightly below the local target of 42%. At the same time however, residual tonnages are also down, resulting in lower Energy from Waste landfill costs.
- Work continues to reduce the impact of Energy from Waste (EfW) closures and focus has been given to materials being received at the waste transfer station on Burn Road. Significant amounts of 'recyclable' material, particularly wood, is being removed from waste destined for the EfW, and

'sorting' generally at the site is improving. This links with a further initiative to establish a MRF (Multiple Recycling Facility) at the site, which will enable us to deal direct with the 'end processors'; this has the potential of generating additional income and providing efficiency savings

## 10 REGENERATION AND ECONOMIC DEVELOPMENT PORTFOLIO Performance Update for the Period Ending 31st March 2011

- 10.1 Within the Regeneration and Economic Development Portfolio there are a total of 8 actions identified in the 2010/2011 Corporate Plan all of which have been completed by the targeted date.
- 10.2 There are 9 indicators within the Corporate Plan for the Regeneration and Economic Development Portfolio which are reported on a quarterly basis, 4 of which have achieved target and five which have not achieved target.

**Performance Indicators which have not achieved targets**

PI	Indicator	Target 010/11	4 <sup>th</sup> Qtr Outturn	Comment
NI 151	Overall Employment rate (working-age)	68.8	61.1	Disappointing drop in rate , however this is broadly in line with other Tees Valley LA areas and not unexpected in the current economic climate
NI 152	Working age people on out of work benefits	18.7%	23.9%	With increasing unemployment it is inevitable that benefit claims will rise.
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	26.0%	34.1%	The general increase in benefit take up is in line with labour market trends and the most recent figures are demonstrating some flattening out of the labour market
RPD P045	Employment Rate (16-24) - proportion of 16 to 24 year olds who are in employment (LAA H9)	54.4	46	Slight drop in rate which is in line with the reduced intake of FJF clients. Data refers to Sept 2010, no further updates available at present. The trend is in line with other Tees Valley areas.
RPD P052	Unemployment rate (Hartlepool) - The proportion of economically active people who are unemployed (LAA JE5)	3.7	7.4	Unemployment rate has remained constant over the last two months despite very small national drop. However the gap with North East rate has remained constant. Despite significant increase in female unemployment nationally it has risen by 0.1% in Hartlepool.

- 10.4 Key areas of progress made to date in the Regeneration and the Economic Development Portfolio include: -

- A safety audit on A689 Crossing has been completed and modifications to design are being considered. Work will progress in 2011/12 towards securing funding (including a bid for Regional Growth Fund support) and delivering elements of the Gateway scheme.
- Feasibility work relating to the development of the Crown House incubation facility is being progressed. This will assess a range of delivery options.
- The Jacksons Landing project is developing satisfactorily with a number of options for redevelopment being actively considered which including detailed negotiations with key partners. A range of differing schemes are being evaluated to ensure maximum benefits accrued to the regeneration of the town
- Work is continuing and ongoing at local and sub-regional level to input and develop responses that and ensure Hartlepool are at the centre of any proposed activity. Hartlepool Skills Partnership driving forward objectives and priorities on skills for Hartlepool, Tees Valley Unlimited task and finish group taking forward a skills and employment framework for future of Tees Valley.
- The Hartlepool Skills Partnership is inputting into the new Economic Regeneration Strategy 2011. Meeting with work Programme providers to discuss local needs and operational activity to support local labour needs and skills needs.
- Input has been fed into the preparation of the Tees Valley Economic Regeneration Investment Plan and this has been used to support bids for Regional Growth Fund and Enterprise Zone Status
- Community Regeneration continues to implement the NAP for the Town Centre Communities area, which forms a key element of the NDC Succession Strategy under Neighbourhood Management and Community Empowerment. Relationships with the NDC Successor Body - Hartlepool NDC Trust have also been established

## **11 COMMUNITY SAFETY AND HOUSING PORTFOLIO - Performance Update for the Period Ending 31st March 2011**

- 11.1 Within the Community Safety and Housing Portfolio there are a total of 10 actions within the 2010/2011 Corporate Plan. Nine of the actions have been assessed as completed, with one further action not being completed.

### **Actions not completed**

<b>Outcome:</b> Balancing Housing supply and demand
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Code	Action	Due Date	Note
RND HO002	Implement empty homes action plan for 2010/11	31 Mar 2011	The majority of planned work has been carried out. However as the empty homes post was not filled until April 2011 some work is still to be carried out.

- 11.2 There are 14 performance indicators (PIs) included in the Corporate Plan as measures of success that are not reported on an annual basis, 6 have achieved their targets, 2 are on track to achieved targets although final outturns have not be completed yet, 2 are no longer collected, one narrowly missed its target and the remaining 3 have not achieved their targets.

**Performance Indicators which have not achieved targets**

PI	Indicator	Target 10/11	4 <sup>th</sup> Qtr Outturn	Comment
NI 20	Assault with injury crime rate	7.14	8.55	Q4 above target. I - Quanta chart shows Hartlepool in the 'Upper Bound' and therefore above similar group average
RPD PO11	No of households who consider themselves homeless who approached local authority housing advice service and intervention resolved their situation	12	10.5	During Qtr4 a further 93 households were prevented from becoming homeless giving an annual total of 372 which is short of our projected target however this target was extremely challenging and has proved more so due to the current financial climate.
LAA H PO01	Number of private dwellings empty for over 6 months and brought back into use	63	16	A total of 53 properties had been brought back into use by the end of the year. This represents a significant increase in the number of properties brought back into use over the previous year, through action taken by the Council.

- 11.4 Key areas of progress made to date in the Community Safety and Housing Portfolio includes: -

- Alcohol Strategy 2011-16 is now completed. Strategy and annual plan approved through Cabinet and SHP Executive. Alcohol Strategy Group performance managing activity and reporting as appropriate.
- The Anti Social Behaviour Unit continued to implement the strategy of engaging with residents through community events, attending meetings and where applicable, leaflet drops. This

will hopefully reduce people's perception of anti social behaviour.

- The Seaton Lane, Charles Street and Kipling Road affordable housing developments have all been completed ahead of time and on budget
- Detailed work with Registered Providers has taken place throughout the financial year and relationships are developing. We have met with each developing registered provider in the past few weeks to identify their programme for development into the future. This work will continue into next year

## **14 RECOMMENDATION**

### **14.1 Cabinet is asked to: -**

- Note the current position with regard to performance.

# CABINET REPORT

6<sup>th</sup> June 2011



**Report of:** Assistant Chief Executive

**Subject:** LOCAL AREA AGREEMENT QUARTER 4 (2010/11)  
SUMMARY OF PERFORMANCE

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## SUMMARY

### 1. PURPOSE OF REPORT

To update Cabinet on performance against the Local Area Agreement (LAA) for 2010/11 at the end of quarter 4, March 2011.

### 2. SUMMARY OF CONTENTS

In 2010/11 the LAA includes 34 outcomes, structured around the eight Community Strategy Themes. This report summarises the performance against targets and outlines the progress made in each theme.

### 3. RELEVANCE TO CABINET

Local Area Agreements (LAAs) were established by the previous government as three year agreements based on local Community Strategies. They set out the priorities agreed between Central Government (represented by the regional Government Office) and a local area (represented by the local authority and other key partners through Local Strategic Partnerships). Hartlepool's LAA is structured around the themes of the Community Strategy and sets out agreed priorities that the Local Strategic Partnership would progress. Within Hartlepool the LAA has been developed as the delivery plan of the Community Strategy and includes local priorities alongside those agreed with Central Government.

### 4. TYPE OF DECISION

None (for information only).

**5. DECISION MAKING ROUTE**

- Hartlepool Partnership Performance Management Group 1<sup>st</sup> June 2011
- Cabinet 6<sup>th</sup> June 2011
- Hartlepool Partnership Board 8<sup>th</sup> July 2011

**6. DECISION REQUIRED**

Cabinet is requested to note the report.

**Report of:** Assistant Chief Executive

**Subject:** LOCAL AREA AGREEMENT QUARTER 4 (2010/11)  
SUMMARY OF PERFORMANCE

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## **1. PURPOSE OF REPORT**

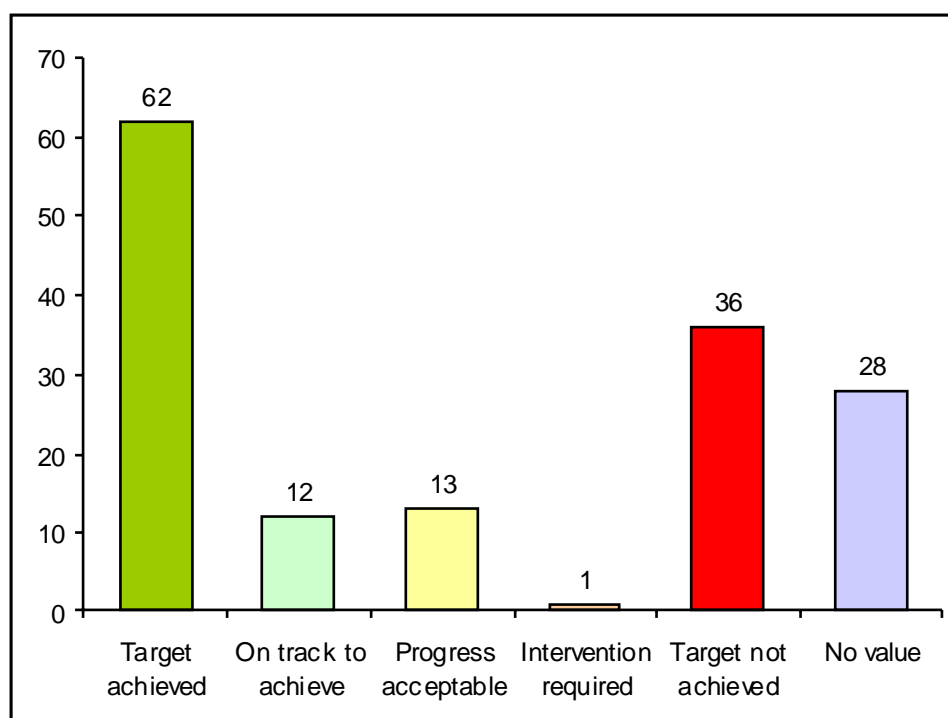
- 1.1 To update Cabinet on performance against the Local Area Agreement (LAA) for 2010/11 at the end of quarter 4, March 2011.

## **2. BACKGROUND**

- 2.1 Local Area Agreements (LAAs) were established by the previous government as three year agreements based on local Community Strategies. They set out the priorities agreed between Central Government (represented by the regional Government Office) and a local area (represented by the local authority and other key partners through Local Strategic Partnerships). Hartlepool's LAA is structured around the themes of the Community Strategy and sets out agreed priorities that the Local Strategic Partnership would progress. Within Hartlepool the LAA has been developed as the delivery plan of the Community Strategy and includes local priorities alongside those agreed with Central Government.
- 2.2 Hartlepool's 3-year LAA was agreed by Council at its meeting in May 2008 and subsequently signed-off by Government in June 2008. It was refreshed in March 2009 and more recently in February 2010 for the final year of the three year agreement (2010/11).
- 2.3 In October the Secretary of State for Communities & Local Government confirmed that he was revoking all designated LAA targets and handing over full control of current LAAs to local areas. He also confirmed that central government would no longer be monitoring the progress being made in local areas and would not be making payments of the Performance Reward Grant on targets achieved during the 2008-11 LAA period.

## **3. QUARTER 4 OVERALL PERFORMANCE 2010/11**

- 3.1 At the end of March 2011 the Partnership has performed well and a number of targets have been achieved or are on track to achieve. This is based on quarter 4 return information from the end of March 2011. The following graph and table set out overall performance at the end of quarter 4:



Graph 1: Quarter 4 - Overall Performance

Theme						No Value	Total
Jobs and The Economy	9	0	0	0	4	3	16
Lifelong Learning and Skills	5	2	5	0	2	10	24
Health and Wellbeing	6	6	5	1	4	1	23
Community Safety	6	2	1	0	1	3	13
Environment	13	1	0	0	6	3	23
Housing	8	0	0	0	3	0	11
Culture and Leisure	6	1	2	0	4	4	17
Strengthening Communities	9	0	0	0	12	4	25
Overall	62	12	13	1	36	28	152

Table 1: Quarter 4 - Overall Performance

Key:

	Target achieved
	On track to achieve target
	Progress acceptable
	Intervention Required
	Target not achieved

- 3.2 We are not in a position to report progress on 28 targets at the end of quarter 4. For 5 indicators the required data is not yet available as it is annual data which has not yet been reported. Data for 18 indicators is no longer measured or collected. A number of these were drawn from the national

Place Survey or Active People Survey which have been cancelled. The other 5 indicators that have no value were derived from Key Stage 2 tests. These tests were boycotted in Hartlepool therefore there is no data for these indicators in 2010/11.

- 3.3 Further detail on progress is provided in the following theme sections and the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of the full quarter 4 update report are available on request from the Performance & Partnerships Team.

#### 4. THEME UPDATE - JOBS & ECONOMY

- 4.1 There are signs that Hartlepool is beginning to be affected by the austerity measures including an increase in the unemployment rate to 7.4%. Although this rate has remained the same in the past three months, it remains almost double the GB rate. Youth unemployment – which was stabilised through the highly successful Future Jobs Fund programme – has also increased to 31.8% and the overall employment rate has reduced from a high of 66.5% in September 2008 to 61.1% in September 2010. The employment rate has decreased by 0.6 per cent in the past year and is currently 9.3 percentage points behind the GB rate.
- 4.2 There are 4 targets that have not been achieved within this theme:

Indicator	Notes
RPD P045 Employment Rate (16-24) - proportion of 16 to 24 year olds who are in employment (LAA H9)	Slight drop in rate which is in line with the reduced intake of FJF clients. Data refers to Sept 2010, no further updates available at present. The trend is in line with other Tees Valley Local Authority areas.
RPD P052 Unemployment rate (Hartlepool) - The proportion of economically active people who are unemployed (LAA JE5)	Unemployment rate has remained constant over the last two months despite very small national drop, however the gap with North East rate has remained constant. Despite significant increase in female unemployment nationally it has risen by 0.1% in Hartlepool.
NI 152 (NE Gap) Gap between Hartlepool and North East Average - Working age people on out of work benefits	The gap has remained relatively consistent after showing a drop from 5.3% in November 2009 to 5.1% in last two quarters which suggests some flattening out in economic performance.
NI 153 (NE Gap) Gap between Hartlepool and North East Average - Working age people claiming out of work benefits in the worst performing neighbourhoods	The outturn has not met target, however this target was highly ambitious.

- 4.3 Further details of progress against this theme are set out in the Jobs & Economy theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January - March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## **5. THEME UPDATE - LIFELONG LEARNING & SKILLS**

- 5.1 It has been confirmed that for a number of indicators within this theme data is no longer available. These indicators relate to performance specifically in the Neighbourhood Renewal Area and for those indicators data is no longer available below the Hartlepool level. This includes level 2 and level 3 qualifications, number of apprentice framework completions and gains between Key Stage 1 and 2 in English and Maths. Also, the Key Stage 2 Tests were boycotted in Hartlepool and therefore there is no data for 5 indicators in outcome 6.
- 5.2 Standards at the end of the Early Years Foundation Stage have improved since 2009 with the gap between the most deprived 30% of children and their peers narrowing. Key Stage 1 results are lower than 2009 in all assessed areas and at both levels 2 and 3. It is very firmly believed that this is due to teacher assessment in year 2 being a much more accurate reflection on what children have achieved than previous KS1 SAT tests would indicate. KS2 primary standards continue to improve with 87.8% of children make 2 levels progress between Key Stages 1 and 2 in English – an improvement of 4.4% on 2009. Whilst 88% of pupils make 2 levels progress between Key Stages 1 and 2 in maths – an improvement of 1.3% on 2009.
- 5.3 GCSE standards have improved slightly since 2009. The percentage of pupils achieving 5A\* - C (including English and Maths) has improved by 1.6% since 2009. The percentage of pupils achieving 5A\* - C without English and Maths (77%) represents a 4% improvement on 2009. There are some encouraging signs within the secondary school sector that standards are improving in a number of schools. However, it is of concern that standards in High Tunstall and in particular English Martyrs fell in 2009.
- 5.4 Progress has been made in the development of the Innovation and Skills Quarter with the expansion of Cleveland College of Art & Design (CCAD) and development of Hartlepool College of Further Education (HCFE). Discussions are also underway between key stakeholders and HCFE and Sector Skills Councils to ensure Hartlepool has appropriate and accessible courses and qualifications to benefit from new and emerging sectors including Wind Power and Off Shore Wind Farms. The new HCFE site has bespoke facilities to train and up skill in new skill growth areas including wind turbine erection and low carbon efficiencies.
- 5.5 There are also concerns within this theme about the impact of the cuts to public spending (including local authority budgets), the rolling-back of the



welfare state and the ceasing of Working Neighbourhood Fund at the end of March 2011, and the impact this will have on the local area.

5.6 There are 2 targets within this theme that have not been achieved:

Indicator	Notes
NI 75 Percentage of pupils achieving 5 or more A*- C grades at GCSE or equivalent including English and Maths	<p>The LA failed to meet the 2010 target as a result of the very disappointing performance of 1 secondary school in particular which missed its own target, agreed by governors, by in excess of 8%. This inevitably had a very negative impact on the LA as a whole. Swift action has been taken to address this underperformance with a new SIP and HT being appointed to the school. Although the LA target of 51.7% was narrowly missed there continues to be an upward trend in relation to the % of pupils achieving 5 or more A*-C grades at GCS.E</p> <ul style="list-style-type: none"> <li>• Support the secondary school subject groups, including the English and mathematics collaborative group, to promote school to school support to raise standards of attainment</li> <li>• Introduce the Wakefield Data Tracking system to support schools to provide targeted interventions for pupils who are not meeting their expected level of progress</li> <li>• Review the curriculum in all secondary schools to ensure all young people have access to the English baccalaureate if appropriate.</li> <li>• English Martyrs School's early entry GCSE programme has demonstrated improved performance at Key stage 4 in English compared to 2009-10</li> </ul>
NI 101 Percentage of looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	<ul style="list-style-type: none"> <li>• 11% reached, the standard target therefore not met.</li> <li>• Each cohort is identified and tracked to monitor attendance, exclusions and progress.</li> <li>• Personal Education Plans are in place for all pupils with short and long term targets. These are monitored each term in school.</li> <li>• Out of hours learning is promoted for LAC pupils to accelerate the progress they are able to make in school.</li> <li>• One to One tuition has been offered to all Y11 LAC, this has been taken up by three students.</li> <li>• A residential weekend has been offered to secondary pupils to build self esteem and encourage ongoing engagement in learning.</li> </ul>

- 5.7 Further details of progress against this theme are set out in the Lifelong Learning & Skills theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## 6. THEME UPDATE - HEALTH & WELLBEING

- 6.1 The work programme of the Health & Wellbeing Theme was refreshed for 2010/11 to focus on 'Putting People First – Transforming Adult Social Care' as this provided a clear, structured, yet wide ranging set of priorities for action. The importance of universal prevention and early detection is recognised as essential for all people across Hartlepool. However, there is also a very real need for targeted and specialist support for people across the town. This support must be timely, easily accessible, personalised and effective.
- 6.2 The Health and Wellbeing Theme has considered and commented on the proposals outlined in the NHS White Paper 'Equity and Excellence – Liberating the NHS' 2010 and recognises the importance of the relationship of the theme to the emerging GP Commissioning Consortia, HealthWatch and proposed Health and Wellbeing Boards. The Health and Wellbeing Theme has also focused on responding to the White Paper on Public Health which, along with the planned White Paper on Social Care, will shape the future agenda of this theme and review of priorities. Moving forward Hartlepool will be developing a Health & Wellbeing Board as part of the Early Implementer Programme, working alongside the Pathfinder GP Commissioning Consortia and the LINK, as it evolves to become HealthWatch, to ensure that the arrangements for Hartlepool retain a local focus and deliver improved health and wellbeing outcomes for the local population.
- 6.3 Theme groups working towards improving health and well-being have contributed to the refresh of the Joint Strategic Needs Assessment for 2010/11 allowing new data and intelligence to be shared as well as reviewing progress made. The JSNA identifies priorities for commissioning that will need to be considered within the current economic circumstances.
- 6.4 Within this theme there is 1 indicator that requires intervention (highlighted in bold) and 4 that have not achieved target:

Indicator	Notes
<b>NI 39 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm</b>	<b>Data for April to January is provided by the PCT. Rate of admission in January is nearly 28% above target. The January 2011 rate is nearly 34% higher than in January 2010.</b>
NI 112 The change in the rate of under 18	The Office for National Statistics released the provisional data for the 2009 under 18 conception rates on 22 February. Hartlepool's rate is 57.3

conceptions per 1,000 girls aged 15-17, as compared with the 1998 rate	which equates to a -24.3% reduction from the 1998 baseline rate. The Teenage Pregnancy Partnership Board is planning the Action Plan for 2011/12
LAA HC20 Under 18 conception rates (NRA) (per 1,000 females aged 15-17)	Teenage Pregnancy Action Plan for 2010/11 is now complete. The Teenage Pregnancy Partnership Board is currently developing the action plan for 2011/12
NI 55(iv) The percentage of children in Reception who are obese	A multi-agency group - Healthy Weight, Healthy Lives - has been re-established to look at the whole issue of being a healthy weight for both children and adults. One of the agenda items will be to look at the results of the child measurement programme and see how the proposed pathway was used by the school nursing service and what changes, if any need to be implemented. A healthy weight strategy is currently being developed which will guide future work for all of the population. The local authority has achieved funding through British Heart Foundation for the next 3 years to look at coronary heart disease prevention with children and young people. One of the key strands will be healthy eating targeting children and their parents
ACS P038 Number of emergency psychiatric re-admissions as a percentage of discharges	Q4 result of 7.45% is above the annual target of 4%. The annual target has been exceeded in all four quarters of 2010/11 ranging from 4.85% to 8.6%. The number of discharges in any quarter can be relatively so a small number of readmissions (1 or 2) can have a large impact on the %.

- 6.5 Further details of progress against this theme are set out in the Health & Wellbeing theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team

## 7. THEME UPDATE – COMMUNITY SAFETY

- 7.1 The Safer Hartlepool Partnership conducted its fourth strategic assessment in 2010, covering a twelve month period from October 2009 to September, 2010. The 2010 strategic assessment was endorsed by the Safer Hartlepool Partnership in December 2010 and will provide a focus in determining activity against the identified priorities. The Annual Priorities for 2010/11 have been:
1. Violent crime, including domestic abuse.
  2. Acquisitive crime.
  3. Alcohol treatment and delivery of the Alcohol Strategy.
  4. Drug dealing and supply.

5. Anti – social behaviour and criminal damage, including deliberate fire setting.
6. Preventing and reducing offending and the risk of offending.
7. Community engagement and reassurance

- 7.2 The governments new national Drug Strategy launched in December 2010 confirmed the approach taken by the Drug and Alcohol Team (DAAT) in adopting a recovery and reintegration approach. A recovery centre has been established to compliment the clinical services being offered from the drug centre. This venue now offers support 7 days a week with increased psychosocial, education, training and employment activity, breakfast and lunch clubs, leisure and health interventions. The programme is attracting 200 plus attendances a week which is having a positive effect on the treatment gains of individuals. The situation in regard to alcohol has not been so promising. Key stakeholders were involved in a comprehensive review and production of a new Alcohol Strategy which was approved by Cabinet in March 2011. The review also included consideration by Health Scrutiny and the NHS Alcohol Improvement Team. Alcohol needs assessment and associated business cases identified the need for increased investment however funding for services was only secured from PCT and Safer Hartlepool Partnership at the end of March and remains inadequate for development of a robust response to need.
- 7.3 The key focus of activity remains on the identification and subsequent tackling of those offenders causing the most harm in the local community. There has been a drive to ensure that those offenders with drug problems are accessing treatment and that once in treatment they remain there. Intervention to reduce offending has focused on a number of issues to tackle the issues related to offending including drug misuse, unsuitable housing, dysfunctional thinking styles, relationships including negative peer influences and lifestyle. When offenders fail to comply with the support that is offered to them to reduce re offending, staff are strict in enforcement practice and notify police, court or prison to ensure that those offenders not willing to make changes to their lifestyle are removed from the community.
- 7.4 Providing safe and secure placements to children who are looked after is essential to promoting their long term well being and the five Every Child Matters outcomes. In 2010/11, this priority has been further strengthened by the publication of revised regulations minimum standards and statutory guidance in relation to the arrangements for all aspects of the care of children looked after. In order to meet the new requirements, the local authority must work with key partners to manage the placement market, ensure that those leaving care have access to education, support and suitable accommodation, strengthen the role of the independent reviewing officer and ensure that children living with family and friends receive appropriate and timely support. In the past year Hartlepool Borough Council has had both its unannounced and announced inspections of safeguarding and looked after children services. Services have been judged to be good overall and an action plan has been implemented to address the identified areas for improvement.

7.5 There is 1 target that has not been achieved within this theme:

Indicator	Notes
NI 20 Assault with injury crime rate	Q4 above target. I-Quanta chart shows Hartlepool in 'Upper Bound' and therefore above similar group average.

7.6 Further details of progress against this theme are set out in the Community Safety theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## 8. THEME UPDATE – ENVIRONMENT

8.1 During 2010/11 progress has been made on the development of the Core Strategy and the third Local Transport Plan which will be key strategies for the future development of Hartlepool. The revised Core Strategy Preferred Options document was produced in November and feedback from the extensive consultation is being analysed and will be fed into the Department of Community and Local Government in 2011/12. The third Local Transport Plan was agreed in March 2011. A new Tees Valley Climate Change Strategy has been produced along with a Hartlepool action plan. The Hartlepool Household Survey 2010 indicates a steady improvement in perceptions across Hartlepool in relation to environmental quality.

8.2 There are 6 targets that have not been achieved within this theme:

Indicator	Notes
LAA Env P001 Number of Volunteer days spent working on nature conservation	The number of volunteer days is somewhat below target. This is largely due to staffing changes with the HBC countryside wardens. However other partners appear to be increasing their work with volunteers and the appointment of two Access to Nature officers to work in the Council's countryside team starting in April 2011 should increase the outcome for this indicator over the next three years of that project
NSD P080 Percentage of people who think litter and rubbish is a problem in their area (Hartlepool)	44% of residents still feel that litter is a problem, however this is a 9% improvement on the last survey results

NSD P081 Percentage of people who think litter and rubbish in the streets is a problem in their area (Neighbourhood Renewal Narrowing the gap)	52 % of residents still feel that litter is a problem, however this is a 10% improvement on the last survey result
LAA Env P002 Bathing Water Quality - compliance with guidelines	No up-date, bathing water quality sampling for 2011 will start in May, awaiting results for the Quality Coast Award at Seaton Carew
NI 192 Percentage of household waste sent for reuse, recycling and composting	The adverse weather conditions during the first two months of the quarter has led to the amount of green waste collected reducing significantly. The HWRC visitor numbers has also reduced as a result of the conditions. Bulky waste charges has impacted on the amount of materials collected and segregated within the waste transfer station.
NSD P239 Number of businesses signed up to the green tourism business scheme	Efforts have been made to promote the green tourism business scheme, however the financial costs associated with joining the scheme have proven to be prohibitive to attaining the target.

- 8.3 Further details of progress against this theme are set out in the Environment theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## 9. THEME UPDATE – HOUSING

- 9.1 In 2010/11 there has been considerable progress and successful delivery of affordable housing units in Hartlepool. 157 units were delivered and the target for the year was 80. All of the Local Authority new build properties are completed as programmed in the timetable, these homes are the first in Hartlepool to have been built to the code for sustainable homes level 4. Laurel Gardens has been completed and new residents are moving into the new extra care scheme. The Council has been actively involved in the Tees Valley Local Investment Plan and all funding for regeneration and housing will be supported via this plan for the Tees Valley. Liaison and monitoring work is taking place with all the key Registered Providers (RP) working in Hartlepool, to enhance and improve partnership working with all those providers with social housing stock in the Town.

- 9.2 A review of the Disabled Facilities Grants Service (DFG) has taken place and a policy and implementation plan is being developed for the Town. An empty homes strategy has been approved and work on implementation has commenced together with implementation of the selective licensing process with enforcement and inspection taking place.
- 9.3 The Council has commenced work to review and renew its Housing Strategy for Hartlepool. This has proved to be very successful so far and is involving a broad range of parties, agencies and sectors.
- 9.4 There are 3 targets that have not been achieved within this theme:

Indicator	Notes
LAA H P001 Number of homes brought back into use	A total of 53 properties had been brought back into use by the end of the year. This represents a significant increase in the number of properties brought back into use over the previous year, through action taken by the Council.
NI 142 Percentage of vulnerable people who are supported to maintain independent living	Revised figure based on 34 out of 37 returns submitted to date.
RPD P011 No of households who consider themselves homeless who approached local authority housing advice service and intervention resolved their situation	During Quarter 4 a further 93 households were prevented from becoming homeless giving an annual total of 372 which is short of our projected target however this target was extremely challenging and has proved more so due to the current financial climate.

- 9.5 Further details of progress against this theme are set out in the Housing theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## 10. THEME UPDATE – CULTURE & LEISURE

- 10.1 The Culture and Leisure theme has performed well against targets and actions across the two Outcomes. The Tall Ships Races were successfully hosted across 5 days in August as a result of the strong partnership working across partners. The event has been evaluated and a formal project evaluation and economic impact assessment study has been published. A new Sport and Physical Activity Strategy has been developed and the Sports Development Team has attracted funding from the Community Activity Network (CAN), youth services and Sport England to deliver a range of activities and programmes including Sport Unlimited, Disability Action Plan, Together Project and Men's Health.

10.2 There are 4 targets which have not been achieved within this theme:

Indicator	Notes
NI 8 Adult participation in sport and active recreation	Out-turn 19% below target of 21.1% and down on previous year of 22.1%. Based on a sample size of only 500, deemed to be an insignificant change by Sport England. Female participation in 35 to 53 age group however significantly up against a national decrease. Similarly, participation in the 55 and over age group up. Nationally participation up from 16.4% to 16.6%, regionally down from 16.3% to 16.2% and in the Tees Valley down from 16.9% to 15.8%.
ACS P022 Increase residents satisfaction with public parks and open spaces (Neighbourhood Renewal narrowing the gap)	Although the target for this indicator has not been achieved, the results are still an improvement over the previous survey undertaken in 2008 (64%). During this survey a high level of respondents indicating that are "Very Satisfied".
LAA CL P006 Percentage of leisure centre attendees from NRA (Narrowing the Gap)	PI Target slightly under

10.3 Further details of progress against this theme are set out in the Culture & Leisure theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team.

## 11. THEME UPDATE – STRENGTHENING COMMUNITIES

11.1 The Strengthening Communities theme includes a number of areas of activity:

- Voluntary & Community Sector (VCS) service delivery
- Resident involvement in decision making
- Neighbourhood Action Plans (NAPs)
- Volunteering
- Positive activities for young people
- Financial inclusion
- Discrimination and harassment

11.2 Good progress has been made in Hartlepool in each of these areas over the past few years and the introduction of the 'Big Society' and the soon to be published 'Localism Bill' indicate that this area will be a continuing focus for the coalition government. However, the implications of the cuts in public spending, particularly the end of the Working Neighbourhoods Fund (WNF) programme, will have serious implications on the ability to maintain progress



in this theme beyond March 2011. There is already growing concern that with the end of dedicated funding for Neighbourhood Action Plan (NAP) Forums there may be difficulty in engaging residents in the future. It is recognised that NAPs will need to focus on influencing service delivery in the future and shaping existing services to better meet the needs of NAP areas.

- 11.3 In addition to the end of the WNF the New Deal for Communities programme has now concluded and its succession strategy is being implemented. A key element of this strategy has been the creation of the NDC Trust which will continue much of its work in the neighbourhood. A key project for the NDC was the development of a Cross Cultural Community Centre and this has now been completed and is open to the public for information, advice and guidance services.

- 11.4 There are 12 targets within this theme that have not been achieved:

Indicator	Notes
MORI P06a Percentage of adults who feel they can affect decisions that affect their own area	2010 results show 26%. A 3% increase on 2008 but still below target.
MORI P06b Percentage of adults who feel they can affect decisions that affect their own area (NRA Narrowing the gap)	2010 results show 24%. This is a 3% increase on 2008 but remains below target figure.
LAA SC P001a Percentage of CN Theme Partnership Representatives & LSP Representatives attending Partnership Meetings	The additional support given to Theme Partnership Representatives and using substitutes ensured better attendance at Partnership meetings but target still not achieved.
LAA SC P001b Percentage of Resident Representatives attending pre agenda meetings	Feedback from scrutiny and items for discussion were agenda items. Improved attendance due to targeted capacity building but target still not achieved.
NI 110 Young people's participation in positive activities	Crystal report of outturn on EYS, other figures in paper based format and can be audited from YOF returns.
MORI P04a Percentage of people who have been helped by others (unpaid and not relatives) once a month over the past year	2010 results show 26%. 1% increase on 2008 but below target of 27%.
MORI P04b Percentage of people who have been helped by others (unpaid and not relatives) once a month over the past year (NRA narrowing the gap)	2010 results show 22%. This is 1% less than 2008 and 4% less than in 2006.

LAA SC P004a Access to the Youth Opportunity/ Capital Funds - number of applications	98 applications have been received this year.
LAA SC P004b Access to the Youth Opportunity/ Capital Funds - number of approved applications	49 applications where successful this financial year. 2279 young people benefitted from these grants.
LAA SC P004c Access to the Youth Opportunity/ Capital Funds - number of Young People involved in application process	228 young people were involved in the application process, benefitting 2279 young people in Hartlepool.
MORI P02b Proportion of people satisfied with their local area as a place to live (NRA narrowing the gap)	2010 results confirmed at 81%
MORI P01b % of people who feel that their local area is a place where people from different backgrounds get on well together (NRA narrowing the gap)	2010 result confirmed at 59% a 4% increase on 2008. However this is below target of 62%.

- 11.5 Further details of progress against this theme are set out in the Strengthening Communities theme section of the Delivery & Improvement Plan Progress Update Quarter 4 (January – March) 2010/11. Hard copies of this are available on request from the Performance & Partnerships Team

## 12. RECOMMENDATIONS

- 12.1 Cabinet is requested to note the report.

## 13. BACKGROUND PAPERS

- 13.1 Hartlepool's new Local Area Agreement 2008-11 and the LAA Delivery and Improvement Plan 2010/11 are available at [www.hartlepoolpartnership.co.uk](http://www.hartlepoolpartnership.co.uk)

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