

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO DECISION RECORD

22 August 2011

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

Present:

Councillor: Gerard Hall, Adult and Public Health Services Portfolio Holder

Officers: John Lovatt, Head of Service
Geraldine Martin, Head of Service
Trevor Smith, Performance and Information Manager
Angela Armstrong, Principal Democratic Services Officer

**9. Adult and Community Services Departmental Plan
2010-2011 – 4th Quarter Monitoring Report** *(Director of
Child and Adult Services)*

Type of decision

Non key.

Purpose of report

To inform the Portfolio Holder of the progress made against the Child and Adult Services Departmental Plan 2010-2011 in the fourth quarter of the year.

Issue(s) for consideration by Portfolio Holder

The report detailed the progress against the actions contained in the Child and Adult Services Departmental Plan 2010-2011, the fourth quarter outturns of key performance indicators and associated tasks. It was highlighted that a total of 35 actions (100%) had been completed, 24 (63.2%) of the Performance Indicators had reached their target with 7 (18.4%) achieving acceptable progress. It was noted that 7 (18.4%) of the Performance Indicators had not reached their target and further explanation of the reasons behind this was included within the report. In relation to risk monitoring, there were a total of 14 risks identified within the Child and Adult Services Departmental Plan with three highlighted as 'red'.

The Portfolio Holder commented that there were a lot of positive results contained within the departmental plan and that it was always useful to highlight areas that were not achieving the identified milestones. However, he did question if some of the milestones identified were realistic and whether they needed to be reviewed, especially PO38. The Head of Service responded that the figures in relation to PO38, emergency psychiatric readmissions as % of discharges, were affected by a number of different factors. As a result of this, further analysis was being undertaken of the figures to ensure that it was an accurate reflection of emergency readmissions. It was noted that a number of targets had been set across a three year period and these had now been revised for the 2011/12 departmental plan to ensure that they were more succinct.

The report identified that the number of Deprivation of Liberty Safeguards (DoLS) referrals was the highest in the country per capita and the Portfolio Holder questioned if this was a reflection of the way that the referrals were classified. The Head of Service confirmed that the high levels of referrals reflected the local authority's recent marketing campaign and training undertaken with all residential homes and providers of care. It was confirmed that the national lead for Mental Capacity Act and DoLS had identified Hartlepool as an area of good practice which would help inform the national review of DoLS.

The Portfolio Holder sought clarification on the definition of settled and non settled accommodation. It was confirmed that settled referred to types of accommodation, eg tenant, owner occupier etc, while non settled accommodation could be anything from a bed and breakfast to living with friends and family as a short term guest. He added that further detailed information would be provided to the Portfolio Holder directly.

The risks identified within the Plan were acknowledged and it was noted that they were a national problem which was exacerbated through an ageing population and progressive funding cuts. In addition to this, it was confirmed that Hartlepool did have higher numbers of people with long standing disabilities.

Decision

The achievement of key actions and fourth quarter outturns of performance indicators were noted.

10. Hartlepool Safeguarding Vulnerable Adults Boards Quarterly Statistics and Update *(Director of Child and Adult Services)*

Type of decision

Non key.

Purpose of report

To present the Hartlepool Safeguarding Vulnerable Adults Board (HSVAB) quarterly statistics covering the period from 1 April to 30 June 2011 and to report on the progress of the HSVAB Safeguarding Action Plan for 2011-2012.

Issue(s) for consideration by Portfolio Holder

The report provided information concerning Safeguarding Vulnerable Adults quarterly statistics for the first quarter of the 2011-2012 reporting period and provided information relating to progress with the Safeguarding Action Plan covering the same period. A detailed breakdown of the trends was provided, activities and challenges dealt with by the Hartlepool Safeguarding Vulnerable Adults Board during the first reporting period from 1 April to 30 June 2011. Further details were provided on the development of the Safeguarding Action Plan for 2011-2012.

The Portfolio Holder's attention was drawn to one specific investigation which concerned a registered facility for people with learning disabilities. A multi agency approach has been utilised including the involvement of the Care Quality Commission and although three actions for the Home were identified and dealt with, the outcome of the investigation was that the allegations were not substantiated.

The Portfolio Holder sought clarification on whether the Safeguarding Action Plan was likely to have any significant changes in 2011-2012. It was indicated that the Board members had decided to arrange a development day in September 2011 to review the content of the Action Plan for 2011-2012. The discussions were likely to consider the impact from economic pressures across health and social care along with how to be more proactive in going forward with all the strategic partnerships involved. The frequency of meetings and membership of the Board would also be discussed at the development day. It was highlighted that Hartlepool was leading on developing a particular model with an agency outside the profession which would examine effective ways of working alongside the victim and perpetrator.

In response to a question from the Portfolio Holder, it was confirmed that discussions were ongoing with the community and voluntary sector with a view to providing support for people through the commissioning of services.

A discussion ensued on the linkages of domestic violence and alcohol and the duty to protect any children involved in any referrals made. It was confirmed that the new Carefirst system would enable multiple factors to be recorded from all referrals. It was highlighted that work was underway with the Team Around the Household, police and community safety in relation to the households within the town that cause the most concerns.

The Portfolio Holder sought clarification on the reference to improving the patient experience of hospital discharge. It was confirmed that there had been some anecdotal concerns operationally of inappropriate discharges from hospital, such as late night discharges or people not having the appropriate medication. Discussions were ongoing with the Acute Foundation Trust and the Ambulance Service to ensure all discharges were appropriate to improve the patient experience and reduce the likelihood of people being readmitted.

Decision

The report was noted.

The meeting concluded at 10.48 am.

P J DEVLIN

CHIEF SOLICITOR

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