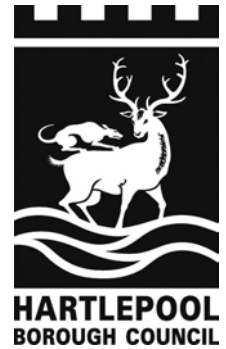


# **REGENERATION AND PLANNING SERVICES SCRUTINY FORUM AGENDA**



**29 September 2011**

**at 3.00 pm**

**in Committee Room B,  
Civic Centre, Hartlepool**

**MEMBERS OF REGENERATION AND PLANNING SERVICES SCRUTINY FORUM:**

Councillors Barclay, Cook, Cranney, Gibbon, Lawton, A Marshall, McKenna, Rogan and Turner.

Resident Representatives: Ted Jackson, Peter Joyce and John Maxwell.

- 1. APOLOGIES FOR ABSENCE**
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 3. MINUTES**
  - 3.1 Minutes of the meeting held on 1 September 2011 *(to follow)*
- 4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM**

No items
- 5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE**

No items
- 6. CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS**

No items

## **7. ITEMS FOR DISCUSSION**

### **Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19 – 25:**

- 7.1 Evidence from Hartlepool Borough Council Economic Development Team:-
  - (a) Covering Report – *Scrutiny Support Officer*
  - (b) Report - *Economic Development Manager and Employment Development Officer*
- 7.2 Evidence from Hartlepool Borough Council Integrated Youth Support Services:-
  - (a) Covering Report – *Scrutiny Support Officer*
  - (b) Presentation – *Head of Integrated Youth Support Services*
- 7.3 Evidence from Jobcentre Plus:-
  - (a) Covering Report – *Scrutiny Support Officer*
  - (b) Presentation - *Representatives from Job Centre Plus*
- 7.4 Scrutiny Investigation in to Employment and Training Opportunities for Young Adults Aged 19 - 25 – Update on the Progress of Actions from previous Scrutiny Reports - Covering Report
  - (a) Covering Report – *Scrutiny Support Officer*
  - (b) Verbal Update – *Economic Development Manager and Employment Development Officer*

## **8. ISSUES IDENTIFIED FROM FORWARD PLAN**

## **9. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT**

### **ITEMS FOR INFORMATION**

- i) **Date of Next Meeting Thursday 3 November 2011, commencing at 3.00 pm in Committee Room B, Civic Centre, Hartlepool.**

# REGENERATION AND PLANNING SERVICES SCRUTINY FORUM MINUTES

**1<sup>st</sup> September 2011**

The meeting commenced at 3.00 p.m. in the Civic Centre, Hartlepool

**Present:**

Councillor: Trevor Rogan (In the Chair)

Councillors Christopher Akers-Belcher, Rob Cook, Kevin Cranney,  
Steve Gibbon, Marjorie James, Chris McKenna and Mike Turner

Resident Representatives Ted Jackson, Peter Joyce and John Maxwell

Officers: Antony Steinberg, Economic Development Manager  
Patrick Wilson, Employment Development Officer  
Laura Stones, Scrutiny Support Officer  
Jo Stubbs, Democratic Services Officer

Also Present: John Lynch

## **11. Apologies for Absence**

Apologies were submitted by Councillor Allan Barclay.

## **12. Declarations of interest by Members**

None

## **13. Minutes of the meeting held on 21 July 2011**

Confirmed.

## **14. Responses from the Council, the Executive or Committees of the Council to final reports of this forum**

No items

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## **15. Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee**

No items

## **16. Consideration of Progress Reports / Budget and Policy Framework Documents**

No items

## **17. Scrutiny investigation 'Employment and Training Opportunities for Young Adults in Hartlepool aged 19-25 – Scoping Report' (Scrutiny Support Officer)**

The Scrutiny Support Officer presented a scoping report for the Forum's investigation into Employment and Training Opportunities for Young Adults Aged 19 to 25.

### **The aim of Investigation**

To explore and evaluate the issue of training and employment opportunities in Hartlepool for young people aged 19 to 25.

### **Proposed Terms of Reference**

- (a) To gain an understanding of the issue of training and employment opportunities for young people aged 19 to 25, with particular reference to the very vulnerable who fall in to this category
- (b) To explore/evaluate the services currently provided in Hartlepool to young people aged 19 to 25, not in employment, education or training and the effectiveness of these services. To include details of
  - (I) Services provided by the Local Authority (including 19+ Connexions services);
  - (II) Areas of partnership working and service provision;
  - (III) Transition arrangements for those moving from Connexions;
  - (IV) Potential gaps in service provision
- (c) To consider the views of the young unemployed in Hartlepool, those in training or who have successfully used services available, and also the views of local employers on the effectiveness of service provision
- (d) To gain an understanding of the impact of current and future budget

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pressures, future funding streams and the potential development of local enterprise zones on the opportunities for employment and training open to this cohort of young people

- (e) To explore and consider how support for young people aged 19 to 25 not in employment, education or training should be provided in the future (giving due regard to *term of reference (d)*)

### Potential Areas of Enquiry/Sources of Evidence

- (a) Member of Parliament for Hartlepool
- (b) Elected Mayor
- (c) Portfolio Holder for Regeneration and Economic Development and Portfolio Holder for Children's Services
- (d) Director and/or appropriate officers of the Regeneration and Neighbourhoods Department and the Child and Adult Services Department
- (e) Local employers and young people who use services
- (f) Another Local Authority as an example of 'good practice'
- (g) Appropriate national/regional organisations, the Voluntary and Community Service and partner agencies (i.e. Job Centre Plus, OFCA, Advance, Westview Project, Federation of Small Businesses)
- (h) Representatives of minority communities of interest or heritage and
- (i) Ward Councillors

Key suggestions of documentary/internet sources were included in the report together with community engagement issues and details of the proposed timetable.

The following issues/queries were raised by members:

- Terms of Reference (a) – a member queried the definition of 'very vulnerable'. The Employment Development Officer advised that this was people who were homeless and/or addicted to alcohol or drugs.
- Reference should be made to Council links to the voluntary sector in terms of coaching and provision of skills. The Employment Development Officer indicated that a detailed analysis of clear lines of partnership working could be made available at the next meeting. Members felt it would be useful to know which services were no longer available

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- There needed to be awareness of the social impact of unemployment among 19-25 year-olds not just regenerational outcomes. Consideration should be given to how young people could be moved off a benefit cycle and into employment as by doing so adult pressures would become easier to deal with.
- Terms of Reference (d) – who was responsible for budgets? The Economic Development Officer reported that this was a mix of Council core funding and external funding streams
- While local employers and young people would benefit from their educational advancement there would inevitably be a gap between school and further education. The Employment Development Officer acknowledged this saying what was needed were employers willing to give young people protected employment in order to give them a step up the ladder

Members expressed concern at the proposed timetable which would see the investigation being completed after the 2012 elections. They felt that any evidence gathering should be completed by the end of January and the final report considered before the end of the municipal year. The Chair would produce an amended investigation timetable in consultation with the Scrutiny Support Officer

The Vice-Chair referred to the inclusion of Social Return on Investment. Whilst previous scrutiny investigations had always considered monetary values there was now a need to be innovative and look at social returns. It was suggested that the Forum look at the social return on investment as an isolated topic with a view to developing a model for use by scrutiny members and officers. The Vice-Chair felt that the 19 – 25 element of the Connexions Service would be an appropriate topic. It was suggested that this project run parallel to the main scrutiny investigation in order that the latter not be hindered by the former. Given that there were 6 key processes within social return on investment the Vice-Chair suggested that working group meetings consider the first 5 processes in turn with the final report and embedding of findings being taken as feedback to the main scrutiny forum. Discussions took place regarding the membership of the working group. Members were keen to involve all Forum members including Resident Representatives however it was noted by officers that in order to include Resident Representatives they would have to be official Regeneration and Planning Services Scrutiny Forum meetings rather than Working Group or Task and Finish Group meetings. The Vice-Chair was keen to ensure that these were one-item meetings without consideration of minutes but officers advised that according to the constitution the minutes of the previous meeting had to be considered at the next meeting if a formal meeting. Members concluded that the meetings should involve all Forum Members but not be constituted as a formal meeting. Members asked that the dates of future meetings be established by the Chair and Scrutiny Support Officer and circulated to all forum members, with consideration being given to their wishes with regard to membership and format as expressed.

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## Recommendation

- i. That the proposed remit for the investigation, terms of reference and potential areas of enquiry/sources of evidence be agreed.
- ii. That the timescale for the investigation be reconsidered to enable the final report to be considered by Cabinet/Council prior to the end of the municipal year.
- iii. That a meeting comprising all members of the Forum be formed to consider the Social Return on Investment and that dates for future meetings of this group be identified, and circulated to all Forum Members by the Scrutiny Support Officer.

## 18. Scrutiny investigation 'Employment and Training Opportunities for Young Adults in Hartlepool aged 19-25 – Setting the Scene' (*Scrutiny Support Officer/Economic Development Manager and Employment Development Officer*)

The report set the scene for the Forum's investigation into Employment and Training Opportunities for Young Adults in Hartlepool aged 19-25. The Employment Development Officer provided a detailed and comprehensive presentation which included the following issues:-

- Statistics
- Welfare to work reforms
- Work Programme eligibility
- Adult Skills Funding
- Connexions provision
- HBC statutory responsibilities
- Tackling youth unemployment
- 19-25 provision
- Emerging provision
- Emerging employment opportunities

Members requested a statistical breakdown reflecting gender and disabilities. The Employment Development Officer advised that this type of information was not always collected by the Jobcentre however he would ask for the figures and disseminate them to the forum when they were available. Members noted that some of the figures referred to wards which were no longer in existence. The Economic Development Manager indicated that these figures were based on old information but this was the only way currently available to collect the data. Members queried what impact the closure of Garlands had on claimant rates. The Economic Development Manager reported no major trend had been seen at the time, probably due to large numbers of Garlands staff securing alternative employment relatively quickly.

It was noted that incapacity benefit claims had decreased in 2009. This was due to changes in the Government's benefit regime whereby people were moved from incapacity benefit and onto employment support allowance. Members felt this was a manipulation of the figures. The Employment Development Officer highlighted the large numbers of young people on long-term incapacity. Members commented that technological advances meant that people were reaching adulthood who might not have previously and this would only increase. The Employment Development Officer advised that government policies meant that approximately 75% of incapacity benefit claimants nationally would be moved from disability benefit to more work focused benefits.

In terms of statistics for live Jobcentre vacancies members requested a breakdown of skilled and unskilled. The Economic Development Officer to provide this information to members. He highlighted that only a third of all vacancies were generally accepted as being lodged with the Jobcentre. Members queried whether all the vacancies were full time permanent and were advised that the majority were not. Members felt this might have an impact on whether or not job seekers chose to apply. The Economic Development Officer indicated that Jobcentre officers had targets of 92% of unemployed people being helped into work before work programmes were needed.

The Economic Development Manager highlighted the recent agreement that Hartlepool College of Further Education would be the key supplier of apprentices. Members felt that this would unfairly debar a lot of people not in higher education. They queried the qualification requirements which they felt were unnecessarily strict but the Economic Development Officer advised that the Council are able to set specific requirements / qualifications for their apprenticeships. Members requested that a legal agreement be put in place to prevent exploitation. The Economic Development Manager confirmed that influence could be brought to bear as part of the agreement with the College. However it would be difficult to control individual businesses. Members felt that preventing such businesses from forming part of the agreement should be built in. The Economic Development Officer confirmed that any agreement would be subject to a strong legal framework.

Members referred to the work of Hartlepool Working Solutions, noting that while help with CVs was commendable most job interviews were evidence based and more help was needed with interview techniques. The Employment Development Officer acknowledged and confirmed that this help was being provided. However CVs were helpful as a form of initial contact with employers. Members were also concerned that duplication of support be avoided particularly when using public funds

## Recommendation

That the report be noted

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## **19. Six Monthly Monitoring of Agreed Regeneration and Planning Services Scrutiny Forum's Recommendations** *(Scrutiny Support Officer)*

Details of progress made on the delivery of the agreed scrutiny recommendations against investigations undertaken by the Forum since the 2005/06 municipal year were presented to Members. The report included a chart which provided the overall progress made by all scrutiny forums since 2005 and Appendix A provided a detailed explanation of progress made against each recommendation agreed by this Forum.

It was noted that since the 2005/06 municipal year, 82% of the Regeneration and Planning Services Scrutiny Forum's recommendations had been completed with 11% assigned, 2% overdue and 5% cancelled.

### **Decision**

That progress against the Regeneration and Planning Services Scrutiny Forum's agreed recommendations since the 2005/06 municipal year be noted and that the appendix be retained for future reference

## **20. The Executive's Forward Plan** *(Scrutiny Support Officer)*

The Executive's Forward Plan for September to December 2011 was provided to give Members the opportunity to consider whether any items within the Plan should be considered by the forum.

It was reported that a number of key issues had been considered by Scrutiny Co-ordinating Committee.

### **Decision**

That the report be noted.

The meeting concluded at 4.50pm.

CHAIR

## REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

29 September 2011



**Report of:** Scrutiny Support Officer

**Subject:** SCRUTINY INVESTIGATION INTO EMPLOYMENT  
AND TRAINING OPPORTUNITIES FOR YOUNG  
ADULTS AGED 19 - 25 – EVIDENCE FROM  
HARTLEPOOL BOROUGH COUNCIL ECONOMIC  
DEVELOPMENT TEAM - COVERING REPORT

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### 1. PURPOSE OF REPORT

- 1.1 To inform Members that members of the Economic Development Team have been invited to attend this meeting to provide information in relation to the investigation into employment and training opportunities in Hartlepool for young adults aged 19-25.

### 2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young adults aged 19 - 25 was selected as the topic for investigation.
- 2.2 In accordance with the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation, officers from the Economic Development Team from Hartlepool Borough Council are in attendance at today's meeting to present a report to the Forum which includes information in relation to the following areas:-
- (i) A detailed overview of employment and training provision for 19-25 year olds within Hartlepool (including the statutory responsibilities of the Local Authority);
  - (ii) Welfare to work reforms and key issues to tackling youth unemployment;
  - (iii) Emerging employment and funding opportunities.

### **3. RECOMMENDATION**

- 3.1 It is recommended that the Members of the Regeneration and Planning Services Scrutiny Forum consider the evidence of the Economic Development Team from Hartlepool Borough Council in attendance at this meeting and seek clarification on any relevant issues where required.

**Contact Officer:-** Elaine Hind – Scrutiny Support Officer  
Chief Executive's Department – Corporate Strategy  
Hartlepool Borough Council  
Tel: 01429 523647  
e-mail: elaine.hind@hartlepool.gov.uk

### **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19-25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.
- (ii) Minutes of the Regeneration and Planning Services Scrutiny Forum 21 July 2011.

## **REGENERATION AND PLANNING SERVICES SCRUTINY FORUM**

29 September 2011



**Report of:** Regeneration and Planning Services Scrutiny Forum

**Subject:** EMPLOYMENT AND TRAINING OPPORTUNITIES FOR 19-25  
YEAR OLDS

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### **1. PURPOSE OF REPORT**

- 1.1 The purpose of this report is to provide an overview on youth unemployment issues; with particular focus on employment and training opportunities available for young people aged 19-25 years.

### **2. BACKGROUND INFORMATION**

- 2.1 In 2011, youth unemployment reached 965,000, which is the highest figure since records began in 1992. Within this current economic climate, young people are particularly disadvantaged from the labour market and therefore tackling youth unemployment has remained a key priority in Hartlepool. Within this district, 16.2% of 18-24 year olds are classified as unemployed which compares unfavourably to the North East rate of 9.9% and the Great Britain rate of 7.5%. To counter this, the Government has introduced a number of long term measures including the 'Welfare to Work Agreement' published in May 2010, which included the Get Britain Working Campaign and reforms to the skills system to ensure that all adults could actively participate within the labour market.

### **3. STATISTICAL INFORMATION ON YOUTH UNEMPLOYMENT RATES**

- 3.1 Within Hartlepool there is a total population of 91,300 people, of this, 8,300 are aged 18-24 years (of which 4,200 are males and 4,100 are females). As of July 2011, overall unemployment in the town was 7.1% which equates to 4,143 adults claiming Jobseekers Allowance (JSA). The North East and Great Britain rate for unemployment was 5% and 3.8% respectively.
- 3.2 In relation to youth unemployment rates, this is measured at ages 18 – 24 years and not 19-25 years. The statistical data on youth unemployment is collated and is available through the NOMIS national database. In July 2011, the number of young people aged 18-24 years who were unemployed was 1,350 (of which 930 are male and 420 are female). It is important to note that

in recent months, there have been changes on how youth unemployment rates are now reported. From now on, NOMIS will show the percentage of claimants as a proportion of the resident population of the same age (18-24 years). Previously it showed claimants as a percentage of all claimants. Although the overall number of young people unemployed will remain the same, through the new reporting mechanism, the youth unemployment percentage rate will drop from 32.8% to 16.6%.

For further information on youth unemployment rates see:

- **Appendix 1** – Youth unemployment and key benefit rates (2000 -2011)
- **Appendix 2** – Youth unemployment – Comparative Hartlepool, North East and Great Britain rates (2000-2011).
- **Appendix 3** – Hartlepool – Long term Incapacity Benefit Rates (2000-2011)
- **Appendix 4** – Unemployment of 18-24 year olds – Wards of Hartlepool.

#### **4. NUMBER OF YOUNG PEOPLE NOT IN EDUCATION, EMPLOYMENT OR TRAINING (NEET).**

4.1 Following the Integration of Local Authority Youth Support Services in 2010, functions historically associated with the Connexions Service are now delivered within a broader local Integrated Youth Support Service (IYSS).

4.2 IYSS vision is to ensure that all local young people have the chance to enjoy happy, healthy and safe teenage years that prepare them well for adult life and enable them to reach their full potential. It is aimed to do this by:

- Ensuring that young people have access to a range of positive activities and informal learning opportunities tailored to suit their needs.
- Providing impartial Information Advice and Guidance (IAG) to help young people make more informed choices, about learning, raise their aspirations and equip them to make safe and sensible decisions about sexual health and substance misuse.
- Ensuring that young people are engaged in shaping the services they receive and by encouraging more young people to volunteer and become involved in their communities.
- Offering more personalised, joined up support for young people who are experiencing difficulties.

4.3 Pivotal to the role of IYSS is to lead on targeted interventions to reduce the number of young people not in education, employment or training (NEET). Through the 11-19 Strategic Partnership, a NEET Reduction Strategy has been fully implemented which has facilitated a fall in the percentage of 16-18 year olds who were NEET by almost 25% since 2004. Within the district, the

number of young people who were NEET has continued to reduce as shown below:

- 2008/09 = 7.9%
- 2009/10 = 7.4%
- 2010/11 = 6.6% (231 young people who are 16-18 years)

4.4 As of January 2011, from a cohort of 3,651 young people, the number of:

- 16 year olds who were NEET = 23
- 17 year olds who were NEET = 60
- 18 year olds who were NEET = 148

4.5 The number of 16-18 year olds whose destination is classified as 'Not Known' has also reduced within the same period as shown below:

- 2008/09 = 5.8%
- 2009/10 = 2.8%
- 2010/11 = 2.1% (75)

4.6 In relation to 19-25 year olds, the following data relates to January 2011:

Activities of 19 year olds	<b>Total Cohort = 1417</b>
Education Employment and Training (EET)	<b>Total = 890</b>
NEET Group	<b>Total = 112</b>
Not EET or NEET, i.e. in Custody	<b>Total = 2</b>
Not known	<b>Total = 413</b>

Activities of 20-24 year olds with a statement of Special Educational Needs (SEN)	<b>Total Cohort = 155</b>
EET	<b>Total = 56</b>
NEET Group	<b>Total = 32</b>
Not EET or NEET	<b>Total = 2</b>
Not known	<b>Total = 65</b>

4.7 IYSS provides the following support for those young people who are NEET:

- **Active support, advice and guidance for local young people identified as at risk of NEET who are of compulsory School Age** - often in line with broader multi-agency support arrangements via appointments, home visits, telephone communications and support to establish develop and establish achievable post 16 aspirations and support access to Education, Employment and Training opportunities and personal development activities.

- **Active Case Management of local young people who are NEET 16 – 18 years** - via appointments, home visits, telephone communications and support to re-establish and develop achievable post 16 aspirations and support access to Education, Employment and Training opportunities and personal development activities.
  - **Provision of One Stop Shop-** Universal offer to young people and parents seeking to access IAG on a range of topics including Careers/ Money/ Benefits/ Health/Sexual Health and leisure opportunities.
  - **Provision of Annual Choices (Careers) Event-** Universal offer to young people and parents seeking to access IAG on range of topics including Careers/ Money/ Benefits/ Health/ Sexual Health and leisure opportunities and get face to face access to local post 16 providers and employers.
- 4.8 It should be noted that the NEET group in Hartlepool is not static - most young people do not spend long periods classified as being NEET. The vast majority of young people who are NEET in Hartlepool are engaging in education, employment or training, but instead moving in and out of the system as they drop out of or complete their previous activity. It is estimated that only around 1% of 16-18 year olds are “long term NEET”, defined as young people who are NEET at each of the three survey points at 16, 17 and 18 years old and who are likely to become ‘stuck’. 25% of those who are classed as “long term NEET” have no noted issues.
- 4.9 **Raising the Participation Age (RPA):** From 2013, all young people in this country will be required by law to stay in some form of education or training until the age of 17, and from 2015 until the age of 18. The local 11-19 Strategic Partnership is currently implementing the RPA Strategy and in addition, continues to coordinate a wide array of education and training options alongside support to ensure that more young people than ever are staying on in learning in Hartlepool. The Partnership is currently exploring how it can shape and develop more flexible learning opportunities for young people who often have significant barriers to engaging with learning such as teenage parents, young offenders, looked after children and children leaving care.
- 4.10 At the present time, on reaching the age of 18 years, if a young person is NEET, they are most likely to move away from the services offered by IYSS and enter into the JCP system where they will register onto JSA or another key benefit, dependent on need. Whilst on their relevant benefit, claimants will be mandated to carry out specific tasks, for example, JSA claimants will need to be actively looking for work.
- 4.11 If data was effectively and regularly shared between JCP and IYSS, it is likely that the current NEET and Not Known rates will reduce. IYSS has previously made repeat requests to share client’s data with JCP but this matter has not been rectified as yet.

## 5. KEY ISSUES TO TACKLING YOUTH UNEMPLOYMENT

- 5.1 The short to medium term barrier to tackling youth unemployment within Hartlepool will be due to a lack of advertised 'live' vacancies for young people to apply for. There are currently insufficient vacancies per unemployed residents in the town to meet demand and as the table below shows; there are currently 14 unemployed people per live Jobcentre Plus (JCP) vacancy (As shown in the table below). However, it should be noted that it is estimated that only 30% of the total number of live vacancies are advertised within Jobcentres.

	Unfilled Vacancies	JSA Claimants per Unfilled Vacancy
<b>Hartlepool – July 2007</b>	525	4.5
<b>Hartlepool – July 2011</b>	295	14

- 5.2 **Appendix 5** shows the number and types of jobs notified in Hartlepool's JCP offices in July 2011. In total, there were 503 jobs notified, although it should be noted that not all of these jobs will become 'live' on the JCP system.
- 5.3 This lack of vacancies is of particular concern as the labour market is now increasingly competitive, with some client groups at a greater risk of remaining out of the labour market for a longer period. Also, the economy continues to move away from lower skilled jobs with future employer demands requiring higher skilled workers. This shift and the slow recovery in the economy may mean that young people looking for their first steps into a career may find it challenging; particularly those individuals who are most disadvantaged, such as those:
- With low or no qualifications;
  - With limited or no work experience;
  - Who are long term incapacity benefit claimants;
  - Who are carers;
  - Who have long term limiting illnesses or disabilities;
  - Who are lone parents; and;
  - Who are ex-offenders.
- 5.4 Instrumental to tackling youth unemployment will be the need to continuously improve the skills base of young people. 16-24 year old skill levels within Hartlepool have steadily increased in the past decade. However, too many young people aged 16-24 years still do not have qualifications within the town and the number of young people with an NVQ Level 4 is still below the North East and Great Britain rates as shown in the table below.



**16-24 skills levels**

	% No Quals	% NVQ 2 Only	% NVQ 3 Only	% NVQ 4 +
Hartlepool	8.9	29.1	26.4	12.5
Northeast	10.3	26.2	28.8	13.0
GB	9.6	26.4	26.7	15.1

5.5 Within the final draft of the 'Youth Unemployment' Scrutiny Report in March 2007, other key factors that were identified as contributing to youth unemployment in Hartlepool include:

- **Generational Unemployment:** Young people who live in workless households may be more at risk of becoming or remaining economically inactive.
- **Benefit Dependency:** This was particularly prevalent amongst young people who were on incapacity benefits and who believed that national minimum waged jobs were not financially attractive in comparison to the benefit payments.
- **Basic Skills:** Despite significant funding still available to improve the basic skills of young people, low literacy and numeracy levels amongst some young people is still a major barrier to securing sustained employment.
- **Employability and Life Skills:** It was recognised that some young people lack the necessary employability and life skills in which to successfully sustain a job. The report highlighted that relevant young people required mentoring support pre and post their entrance into work. This mentoring support should also include continued intensive jobsearch support and advice on in-work training programmes.

**6. WELFARE TO WORK REFORMS TO TACKLE YOUTH UNEMPLOYMENT**

6.1 Pivotal to Hartlepool tackling youth unemployment will be the successful implementation of the government's Welfare to Work Agreement (2010) which sets out a number of major welfare reforms including the 'Get Britain Working' campaign which is designed to support people to find employment. This campaign includes measures such as:

- **Mandatory Work Activity:** For all customers on JSA for a minimum of 13 weeks who are classified as 'borderline' work ready will enter onto a mandatory four week work placement within community organisations.
- **Work Experience Programme:** For 18-24 year olds, they will be offered the opportunity to enter onto an 8 weeks work experience on a voluntary basis.

- **Systems Training:** Funding is available from JCP to train unemployment people on courses, such as Forklift Truck training, Health & Safety and Warehousing.
  - **Work Clubs:** Where applicable, unemployed people will be referred to established Work Clubs where they will be supported with job search support within community or business settings.
  - **Sector Based Work Academies:** This is currently being developed with the aim of customers entering into job specific work academies including NHS Academies.
  - **New Enterprise Allowance:** NEA will be available to Jobseekers Allowance (JSA) customers who have been claiming for 26-weeks or more and who want to start their own business.
- 6.2 **New Flexibilities within JCP:** From April 2011, JCP are now empowered to decide when and how to support customers. District Managers, Management teams and their Advisers have the responsibility to make decisions locally. JCP can offer customers a range of support from day one of their new benefit claim including Get Britain Working measures such as access to Work Choice and Mandatory Work Activity.
- 6.3 JCP has a critical role to play in Hartlepool to support young unemployed customers to enter into work. JCP has itself very stretching targets of helping 92% of their customers to enter into work/sign off their benefit before they are eligible for the Work Programme.
- 6.4 **The Work Programme:** This is the most radical welfare to work reform since its inception in 1945. The Work Programme will replace all other DWP funded programmes including Flexible New Deal, Young Persons Guarantee and Pathways to Work. In the North East, the Work Programme will be delivered by two national prime providers - Ingeus (subcontracted to Triage in Hartlepool) and Avanta - who will be given up to 2 years to work with individuals and greater freedom to decide the appropriate support for them.
- 6.5 In the North East, a total of 155,000 eligible customers are forecast to register onto the Work programme over the 5 year period. In Hartlepool, it is anticipated that up to 2000 customers will start on the programme each year. This will be the main welfare funded programmes over the next 5-7 years and should have a major positive impact on youth unemployment worklessness rates.
- 6.6 There will be early access to the Work Programme for 18-24 year olds JSA customers and other benefit claimants who face significant disadvantage (e.g. young people with significant barriers, NEETs, ex offenders). From three months of claiming JSA; these customers will enter onto the programme on a mandatory or voluntary basis depending on circumstance.

**See Appendix 6 for Work Programme eligibility criteria.**

- 6.7 The Council is working closely with the two prime providers who are delivering within this district to strategically direct them towards targeting and supporting the most vulnerable adults and priority worklessness 'hotspot' areas.

**7. ADULT SKILLS FUNDING**

- 7.1 To support the skills agenda, the Government has now increased flexibility for local educational institutions including schools, colleges and universities to deliver provision which will be directly responsive to labour market changes.
- 7.2 The new educational welfare reforms are built on reforming educational systems, modernising education settings; offering good quality careers advice and guidance; advancing high-level technical skills, in order to remain at the forefront of ever-faster technological change and providing high quality vocational education which will be central to strengthening the local business community and improving skill levels of the workforce.
- 7.3 The Department for Business, Innovation and Skills (BIS) published the 'Skills for Sustainable Growth' paper,<sup>1</sup> in 2010 that sets out their direction for skills policy and the shared responsibility of Government, employers and individuals to create a system for skills in which all parties can invest with confidence.
- 7.4 The government has now set in motion major reforms to the skills system, which are aimed at improving the skills base of adults and which will impact at a local level including:
- Expanding the number of adult apprenticeships by an additional 75,000 by 2014-15.
  - Fully funding training for young adults aged from 19 up to 24 undertaking their first full level 2 (GCSE equivalent) or first level 3 qualification when they do not already have one.
  - Fully funding basic skills courses for individuals who left school without basic reading, writing and mathematics.
  - Introducing Government-backed loans from 2013-14 for learners aged 24 and over undertaking level 3 or higher qualifications.
  - Initiating a demand-led growth and innovation fund of up to £50 million of government investment a year, to support employer-led initiatives within sectors.

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<sup>1</sup> 'Skills for Sustainable Growth' - Department for Business Innovation & Skills November 2010

- Replacing Train to Gain with an SME focused offer to help small employers train low- skilled staff.

7.5 The government's reforms will also see an emergence of new issues which will impact on the local skills agenda including:

- Employers having to fully fund their employees training – dependent on the level of the qualification;
- 50% contribution from employers for 19 plus apprenticeships; and adults privately funding higher skilled qualifications.

## 8. YOUTH UNEMPLOYMENT SCRUTINY REVIEW IN 2007

8.1 Following a Youth Unemployment Scrutiny Review in 2007, a Youth Working Group was established. This group is chaired by Economic Development with representatives from IYSS, 11-19 Advisor, JCP and the Skills Funding Agency (SFA) to align necessary strategies and operational activities which would contribute to reducing youth unemployment.

8.2 Since this period, significantly improved working relationships have been developed between Economic Development, IYSS and 11-19 Advisor. This has led to a re-focusing of service provision to offer early intervention activity to reduce the risk of young people becoming NEET, for example, the development of the new Care Leavers '*Pathways to Employment*' Protocol which will provide this client group with greater opportunities to access Intermediate Labour Market (ILM) placements.

8.3 Representatives from the group have been highly successful in identifying and securing funding through open competitive tendering (OCT) opportunities. Since this period, nearly £6million of external funding has been secured to support NEET reduction activity including:

- £622,000 for the Going Forward project;
- £613,000 for the Going Forward Together project;
- £4.6 million for the Future Jobs Fund (FJF) project.

8.4 **Going Forward Project (2008-2010):** Tees Valley Works (TVW), which is a part of Economic Development, managed the Going Forward (GF) project which was a partnership between the IYSS and 11-19 Advisor. The aim of the GF project was to increase the number of vulnerable young people aged 14-19 participating in education, employment or training (particularly targeting those classified as 'high risk' of becoming NEET).

8.5 The Going Forward project was one of the most successful SFA/European Social Fund (ESF) NEET programmes in the North East with the following outputs achieved:

Output	Contracted profile	Actual Delivery
Starts	420	429
Starts on Accredited	370	363
Start on Non Accredited	50	66
Progression to learning/further training	220	210
Progression to employ	45	48

8.6 **The FJF project:** The FJF was announced in 2009 with an investment of over £1billion to support the creation of 150,000 jobs between October 2009 and March 2011. This was funded by the Department for Work & Pensions (DWP) and was primarily aimed at 18-24 year olds who had been unemployed for a minimum of six month's and for a smaller number of JSA or non-JSA customers in specific unemployment hotspots (deprived areas).

8.7 As a minimum, the FJF jobs created were required to:

- Last for a minimum of 26 weeks;
- Be between 25–37 hours per week;
- Be of benefit to the community and;
- Be paid at national minimum wage (nmw) rate.

8.8 The Council's Economic Development Division successfully bid for £4.6 million of FJF to create 720 jobs. The Division was the Lead Accountable Body (LAB) and worked in partnership with 66 public, private and third sector organisations to create the 720 jobs within identified growth sectors. Hartlepool's FJF programme was the best performing programme in the North East and one of the best in the country.

8.9 Following on from the highly successful Going Forward project, the Council were successful in bidding for £613,000 from the SFA to deliver the Going Forward Together NEET reduction project. During the period April 2011 to December 2013, the Council and its subcontractors will engage with 296 young people who are NEET or at risk of becoming NEET to progress them into a positive outcome.

8.10 The group continue to meet on an ad-hoc basis, particularly when open competitive tendering (OCT) opportunities are identified.

## 9. EDUCATION AND TRAINING PROVISION FOR 19-25 YEARS

9.1 Hartlepool College of Further Education is the leading provider of 'Adult Skills' provision within the town and has built up an excellent reputation of delivering new and innovative education and learning that complements the demands of learners and the business community. The college has now opened its

£53million new build and is anticipating 8,000 enrolments in this academic year. The College continues to not only drive forward on improving the adult skills base within Hartlepool, but also at a national level. The College is now the North East Regional National Skills Academy for Environmental Engineering which has attracted further investment and relationships with national employers. To meet national higher skills gaps, the college has designed higher level apprenticeships. These apprenticeships are higher level qualifications that enable learners to develop the necessary skills in specialist areas such as Electronic Design and Diagnostics, Electro-Pneumatics, Industrial Automation and Design and Creative Technologies. The college courses will also provide an alternative routeway for those individuals who cannot afford full-time Higher Education.

9.2 The Colleges emerging activity that will contribute to tackling skills gaps within key sectoral areas includes:

- The development of bespoke Apprenticeship frameworks in new sector areas including renewables and the Process Industry.
- Creation of a new Renewable Centre.
- Increased delivery of training programmes, including work-based learning and higher education courses for the Nuclear Industry by 2013.
- Increasing Higher Education numbers through take-up of new Foundation Degrees Development of a new Construction Academy in partnership with a house-building firm.

9.3 To provide members with an overview of the education and training support available to 19-25 year olds within Hartlepool, a comprehensive mapping exercise has been undertaken which outlines the service providers and their project delivery as shown in **Appendix 7**.

## **10. HARTLEPOOL BOROUGH COUNCIL (HBC) STATUTORY RESPONSIBILITIES**

10.1 **Integrated Youth Support Service (Connexions):** The provision of careers services under sections 8 & 9 of the Employment and Training Act 1973 (in effect until the proposed transfer of responsibility to secondary School in September 2012).

10.2 To make available to young people and relevant young adults such services as they consider appropriate to encourage, enable or assist them to engage and remain in education or training under Section 68 Education and Skills Act 2008.

- 10.3 To make arrangements of the assessment of a person in respect of whom the Local Authority maintains a statement of Special Educational Needs - who is either in his or her last year of compulsory schooling or is over compulsory school age but still at school - at some time during the person's last year of schooling under the Learning and Skills Act 2000 Section 139A (as amended by Education and Skills Act 2008, Section 80)
- 10.4 To ensure local authorities encourage participation in education and training for persons over compulsory school age under Apprenticeships, Skills, Children and Learning Act (2009) Part 2 section 42 inserts section 15ZC into Education Act (1996).
- 10.5 To promote the effective participation in education or training of the young people in their area to 18 (or 25 for those with learning difficulties or disabilities) under Education and Skills Act (2008) chapter 2 section 10. The duty is already enacted but comes into force in June 2013.
- 10.6 **Support available from IYSS for people with disabilities or learning difficulties:** The Integrated Youth Support Service deploys one dedicated Personal Advisor from a team of eleven to work exclusively with local young people aged 13-25 with learning difficulties/disabilities who are educated outside of local Mainstream Educational/Training provision.
- 10.7 Support is needs led but often centres upon the following activities:
- Attendance and input at Annual Reviews to contribute to Transition Planning.
  - Supporting young people to begin to establish their post 16 aspirations and providing the young person and parents with information, advice and guidance relating to post 16 options.
  - Completing an Assessment of Post 16 Learning Needs in line with Statutory Duties.
  - Providing support to young people and parents to complete Post 16 applications.
  - Where the young person is wishing to consider out of area post 16 provision then the personal advisor will provide a full appraisal of both local and non local options including residential/transport elements to support any decisions regarding the allocation of funding to support an out of area placement at a college/training provider.
  - Support young people with visits to local and non local learning provision to assist young people to make informed decisions regarding their post 16 options.
  - Obtain information from other appropriate agencies.
- 10.8 **Hartlepool Borough Council – Through Care Team:** Under the Leaving Care Act (2000), HBC have a statutory responsibility to plan for looked after children so that they have the support they need as they make the transition from care to adulthood. Currently, 81 people across Hartlepool are classed as care leavers, of which 27 are aged 19-24 years. Clients must be living in care for a minimum of 13 weeks to be eligible for support by the Through Care

Team. An Independent Living Allowance of £53.45 per week is available for 16-18 year olds with leaving care status, along with support to find accommodation and a Leaving Care Grant of up to £1,500 (supervised spend). Support is available for looked after children aged 16+ to progress them into employment or training. Looked after children and care leavers are supported up to the age of 24 if in education, or up to 21 otherwise.

**10.9 Child and Adult Services (CAS) - Adult Social Care - 19-25 years:**

CAS Adult Social Care Department are responsible for the assessment and care management of adults under the National Health Service and Community Care Act 1990, as defined under section 47.

10.10 Through this responsibility, at age 14, a Transitions Pathway is developed to support young people with Special Educational Needs (SEN). At the age of 18 years, relevant young people with SEN undertake an Eligibility assessment which will determine their access to Adult Services. The criteria for Adult Services support is based on a Fair Access to Care Services (FACS) which assesses the individual based on low/moderate/substantial/critical needs. For those adults classified with low to moderate needs, the Council has a duty of care to provide IAG, including offering advice on education, employment and training provision.

10.11 For those adults who are classified with substantial or critical need, they will be allocated a Care Co-ordinator who will complete a Self-directed Assessment Questionnaire which leads to an indicative resource allocation, i.e. a Personalised budget at age 18 to 'buy' services. This is based on their assessment of need.

10.12 In relation to the employment and training support offered to adults aged 19 to 25 years from Adult Services; there is a dedicated 'Supported Employment Service' for those individuals with mental health issues, learning difficulties, disabilities and long term conditions. Currently, there are 103 young people aged 19-25 years with the above conditions who are supported by Adult Services of which 55 are in education, employment or training.

10.13 Each year, there are 20 places allocated at Catcote School for Further Education provision. This provision is for 19 to 25 year olds and offers a Social Enrichment programme incorporating

- Life skills;
- Independent living;
- Social enterprise activity; and;
- Employability skills.

10.14 This programme is part-funded by the Young Persons Learning Agency (YPLA) and through a contribution from an individuals Personalised budget.

10.15 The Employment Support Service works very closely with key partners, such as Jobcentre Plus, Connexions Service, Economic Development Division, Department for Work & Pensions, third sector and local employers to drive



forward the *employment* agenda for vulnerable adults. There is a dedicated Connexions Personal Advisor linked to the service to identify and support adults with post 16 provision.

- 10.16 In July 2011, The Learning Disability Partnership Board held an event to raise awareness of the Department of Health's '*Valuing People Now: A new three-year strategy for people with learning disabilities*' (2009). This document sets out an ambitious goal to increase radically the number of people with learning disabilities in employment by 2025.
- 10.17 The board is now looking to develop specific actions that will support people with learning disabilities into work, including increased employer engagement.
- 10.18 Although the Employment Support Service has significant challenges in assisting vulnerable working-age-adults into employment, it should be noted that they have had significant success in assisting adults with learning disabilities into employment. As at the end of March 2011, there were 349 adults with learning disabilities known to the council of which 18.4% were in employment – National Indicator 146. This compares extremely favourable to the national rate which stood at 9% within the same period. This rate was achieved due to enhanced partnership working between Adult Services and Economic Development who collectively developed the Roots to Employment project, in conjunction with Hartlepool College of Further Education (HCFE) and Owton Rossmere Community Enterprise Limited (ORCEL). The FJF project supported 31 people with learning disabilities and mental health issues who had been in receipt of benefits for more than fifty weeks and lived in a disadvantaged ward, and created a wide variety of opportunities and work options across three initiatives in Hartlepool as shown below:
- Waverley Terrace Allotments
  - Hartlepool Centre for Independent Living – Community Bistro
  - Laurel Gardens Extra Care Housing Scheme – Shop.

## **11. HARTLEPOOL BOROUGH COUNCIL – EMPLOYMENT & TRAINING PROVISION**

- 11.1 **Economic Development Division: Hartlepool Working Solutions:**  
Hartlepool Working Solutions is managed by HBC's Economic Development department and is available to businesses and residents of Hartlepool, offering a range of support and IAG on training and employment opportunities, employment legislation and business support. Programmes and services that are managed and/or delivered by HWS include:
- Hartlepool Works Consortium which is the Employment and Skills Consortium for the town, consisting of over 40 employers from the public, private and third sector.

- Connect2Work – Supporting 16-24 year olds who are NEET or at risk of becoming NEET to engage in Preparation for Employment courses and fixed term paid work placement opportunities.
- Tees Valley Works which is the managing agency for the Going Forward Together NEET reduction programme.
- Tees Valley In-Work Support Programme which provides support for employers and employees to ensure individuals do not fall out-of-work and onto benefits.
- Jobsmart – One Stop Shop providing IAG on training and employment opportunities.
- Business Engagement including free recruitment service for local employers, bespoke pre-employability training courses and specialist HR advice.
- Management of the CSCS Test Centre located at Newburn Bridge delivering a range of CSCS Tests.

11.2 **Economic Development Division: Hartlepool Enterprise Team** offers a variety of support and advice to assist residents to start up or grow their existing business. The Hartlepool Enterprise Centre is run by the team and offers low cost start up premises for new businesses in Offices and Workshop Units from 100 to 1100 sq. ft and offers subsidised rent inclusive of rates and heating.

11.3 **Hartlepool's Adult Education Department:** Provides provision for residents over the age of 18, such as apprenticeships, formal first steps and most importantly Adult Safeguarded Learning (ASL). The work of ASL is achieved via four main programme elements including Personal and community development learning (PCDL); Family literacy, language and numeracy (FLLN); Wider family learning (WFL); and Neighbourhood learning in deprived communities (NLDC). The ASL is of particular interest as there is still an ongoing need to tackle worklessness by targeting adults with low or no skills to support them to access appropriate learning to enable them to fully participate in the labour market. This funding often provides the first step onto the ladder to formal learning for adults and can lead to other provision including Adult Responsive Funding which can offer pre-employability programmes. In addition, the provision offers a wide variety of both accredited and non-accredited provision through employability projects, European Social Fund (ESF) programmes and Employer and Learner Responsiveness programmes, which are delivered in a range of venues across Hartlepool. The range of provision caters for residents at Pre-Entry level up to Level 5, through formal courses, which can be 5-30 weeks long, or short taster sessions.

11.4 The service has moved to new premises in Tower Street and offers a drop-in service for residents wishing to enquire about training courses. In the 2010/11 academic year:

- 3,349 residents aged 18+ years registered with Adult Education;
- Of which 549 were aged 19-25 years.

11.5 **Hartlepool's Drug & Alcohol Team (DAT):** The aim of the team is to develop a comprehensive range of treatment and support, disrupt and eradicate the supply of drugs and provide assistance to the individuals and communities affected by drugs. As part of this work, DAT provides a Community Drug Centre that takes referrals from voluntary and professional agencies as well as self referrals. There are multi disciplinary teams consisting of Community Substance Misuse Team, DISC and NACRO, who provide assessments, treatments, alternative therapies, outreach, training and employment, counselling and a pathway to residential rehabilitation and detoxification. Currently, there are 74 19-24 year olds in drug and alcohol treatment.

## 12. PARTNERSHIP WORKING – HARTLEPOOL WORKS CONSORTIUM

12.1 At a local level, Economic Development has established and manages Hartlepool Works Employment and Skills Consortium which is aimed at tackling worklessness and benefit dependency. Hartlepool Works has a membership of over 40 employment and training providers from the public, private and voluntary sector.

12.2 The consortium members are made up of organisations that provide residents with access to community based programmes that offer quality IAG, employment, training and self-employment advice. Alongside this, the agencies offer specialist service provision, such as mental health services, debt management and in-work mentoring support services.

## 13. MERGING FUNDING OPPORTUNITIES

13.1 There are new and emerging funding opportunities that will contribute to improving education and training provision and moving 19-25 year olds closer to the labour market including:

13.2 **Flexible Support Fund:** £1, 8 million of Flexible Support Funding will be available from JCP for the Durham and Tees Valley JCP district. This funding will be used as a strategic catalyst to stimulate, encourage or engage with effective local partnerships to develop and implement solutions to improve employment outcomes. Economic Development is working closely with JCP to ensure that Hartlepool's partners can bid for this funding and design programmes which add value to existing provision.

- 13.3 **Innovation Fund:** Up to £30 million over a period of three years for social investment projects, paid on an outcome funded basis. The purpose of the Innovation Fund is to improve employment prospects for young people by:
- Supporting disadvantaged 14-17 year olds to participate and succeed in education or training in order to achieve better employment outcomes; and;
  - Providing interventions and support which help to deliver improved employment outcomes for young people aged 18 and over.
- 13.4 **European Social Fund (ESF) Support for Families:** A £200 million DWP/ESF programme that will identify families from workless households who have particular barriers to employment. £15 million of ESF will be available for the North East over the next three years to target vulnerable families. Over the next three years, there is the potential to support between 600 to 900 adults onto this programme, which includes 19-25 year olds from worklessness households.
- 13.5 **Skills Funding Agency (SFA) Access to Apprenticeships:** In May 2011 the government announced a new Access to Apprenticeship programme which is currently out to tender and will provide help and support for young people aged 16-24 who need that little extra boost in moving into employment as an apprentice. However, there will be no new money to deliver the programme after this financial year and apprenticeship budgets will need to be used to deliver it in the future.
- 13.6 In addition, the SFA's new commissioned ESF provision 'Support for the Unemployed and Apprenticeship Support to Employers' which offers additional funding to enable SMEs to help support candidates through an apprenticeship. This will take the form of two grant payments up to a maximum of £2,500 for every new Apprenticeship start.

## 14. GAPS IN 19-25 EDUCATION AND TRAINING PROVISION

- 14.1 At the Scrutiny review into Working Neighbourhood Funding (WNF), members learnt that there were 66 WNF programmes being delivered in 2010/11, of which 27 were within the jobs and the economy theme. The services were provided by partners from the public and third sector and the 27 projects offered services including:
- Engagement with hard to reach groups.
  - Information, Advice and Guidance (IAG) Interviews.
  - Regular Jobsearch facilities.
  - Self-employment and new business start up advice.
  - Pre-employment programmes (including preparing for interviews).
  - Volunteering opportunities.
  - Links to sector specific training.
  - Grants and subsidies for residents to enter into employment and training.

- Intermediate Labour Market (ILM) placements.
- In-work mentoring and aftercare support.
- Pastoral support.
- Specialist support including mental health provision and benefits advice.

14.2 The total WNF budget for 2010/11 was approximately £5 million, of which £2 million was allocated to the jobs and the economy theme. The WNF programme ceased at the end of March 2011 and was not replaced. Any gaps in support services for 19-25 year olds will need to be filled by provision such as the Work Programme and JCP activity.

## 15. EMERGING EMPLOYMENT OPPORTUNITIES

- 15.1 As stated, the government has already commenced sweeping reforms that will support private sector investment, the development of higher level skills and to re-balance the economy through policies and initiatives that will allow the right conditions to create new jobs, such as Regional Growth Fund and Enterprise Zone.
- 15.2 **The Regional Growth Fund (RGF)** is a £1 billion competitive grant fund operating across England which was introduced in 2011 to support projects and programmes that lever private sector investment, creating economic growth and sustainable employment. It aims to particularly help those areas and communities currently dependent on the public sector to make the transition to sustainable private sector-led growth and prosperity. The Tees Valley Local Enterprise Partnership (LEP) has submitted a sub-regional 'projects and programmes package' application to the government under Round 2 of RGF which could create significant job opportunities across the Tees Valley. Alongside this, there were five submissions from Hartlepool companies from Round 2. The government will announce in November 2011 on which applications have been successful. This will be reported to members and information provided on the potential job creation opportunities for the future.
- 15.3 **Enterprise Zones:** In the Chancellor's 2011 Budget, Tees Valley was announced as being one of 11 areas in the UK awarded 'Enterprise Zone' status. The purpose of the EZ is to stimulate business and job growth in the private sector by creating the right environment for business expansion. The support available for businesses will include business rate discount sites and enhanced capital allowance sites.
- 15.4 After negotiating with the government, the Tees Valley Local Enterprise LEP has now confirmed the 12 sites across the Tees Valley that will benefit from EZ status. For Hartlepool, these sites are Queens Meadow Business Park, Hartlepool Port Estates and a LEP funded EZ at Oakesway Business Park. This new initiative has the very real potential of driving Hartlepool to becoming a hub for wind energy development with estimated job creation of up to 2,000 to 3,000 jobs in the long term (both directly and from within the supply chain).

- 15.5 In addition, new jobs will be created within the in line with the Government's 'New Industries, New Jobs' strategy,<sup>2</sup> there are still significant opportunities to create new jobs through investment in areas such as renewable energy, green energy, advanced manufacturing and composites. Hartlepool is well placed to take maximum advantage of these markets through existing infrastructures and specialisms in areas such as manufacturing and recycling.
- 15.6 As identified within Hartlepool's Economic Assessment 2010/11<sup>3</sup>, there are key growth sectors, as shown below, that Hartlepool can capitalise on that will improve the economic growth of the town and create jobs.
- **Nuclear:** Hartlepool Nuclear Power Station currently employs 500 direct and 200 subcontractors. The total turnover is £225m per annum with an annual salary bill of £30m. Hartlepool has been identified as one of the eight potential sites where the next generation nuclear reactors are to be built. There is also the decommissioning of the existing power station that has recently had a 5 year extension until 2019. If Hartlepool is chosen as the site of a newbuild nuclear plant; a new power station would employ approximately 450 people over 70 years and during the five year construction period require up to 3,000 staff.
  - **Low Carbon Economy/Offshore Wind:** One of the commitments of the Government's National Infrastructure Plan 2010 is to invest £1bn in the low carbon economy and in particular offshore wind generation. In 2010, licences were granted for 9 offshore wind zones in the UK – the closest to Hartlepool being Dogger Bank. As a consequence, prime seafront land with deep water access has been identified as suitable for use by the emerging offshore wind sector at both Hartlepool Docks and Able Seaton Port.
  - **High Value Added Engineering:** Engineering is an important employer in Hartlepool with around 1700 people employed in a variety of disciplines, including offshore industries and energy. Hartlepool is well-placed to take advantage of the emerging markets above.
  - **Knowledge Intensive Business Services:** Hartlepool currently has a low proportion of employment across this sector. Physical developments in the further and higher education establishments, including the new College of Further Education and the expansion of Cleveland College of Art and Design, together with the extension to the Hartlepool Innovation Centre are anticipated to provide the platform for growth in areas such as digital media, knowledge economy, professional services and business outsourcing.
  - **Process and Chemicals:** Hartlepool has a traditional expertise in the process industry, which has been relatively unaffected by the economic

<sup>2</sup> 'New Industries, New Jobs' - Department for Business Innovation & Skills April 2009

<sup>3</sup> Hartlepool's 'Economic Assessment 2010/11

downturn. Specialist businesses in Hartlepool are well placed to exploit the emerging markets of carbon capture and storage, biotechnology including bio fuels, waste and resources, marine decommissioning and fabrication.

- **The Visitor Economy:** The visitor economy in Hartlepool has seen continued growth since the development of the tourism infrastructure in the mid 1990s. The recent recession and economic downturn has had a mixed impact on the Hospitality and Tourism sector within Hartlepool. Predominantly, a lack of consumer confidence in the economy and reduced disposable income has lead to a high number of businesses being financially affected. However, the downturn in the economy also provides much needed opportunities for Hartlepool to be a destination for the day visitor market. This is due to adults and families reducing their holiday budgets and choosing breaks in the UK rather than travelling abroad. The tourism market has significant economic importance to Hartlepool and is worth £50 million to the area each year.

15.7 In **Appendix 8**, a diagram has been designed which will provide members with an overview of the routeway through training programmes which should improve an individuals skills levels and match the labour market with growth sector job opportunities.

## 16. RECOMMENDATIONS

16.1 That Members of the Forum note the contents of the report and where appropriate seek clarification.

## 17. BACKGROUND PAPERS

(i) The following background papers were used in the preparation of this report:-

- 'Hartlepool's Economic Assessment 2010/11'
- 'New Industries, New Jobs' – Department for Business Innovation & Skills – April 2009
- 'Welfare to Work Agreement' – Department for Work & Pensions – May 2010
- 'Skills for Sustainable Growth' – Department for Business Innovation & Skills – November 2010
- 'Final Future Jobs Fund Evaluation' – Department for Work & Pensions – July 2011

- 'Valuing People Now: A new three- year strategy for people with learning disabilities' – Department for Health – January 2009
- [http://www.hartlepool.gov.uk/downloads/file/1679/scrutiny\\_final\\_reports-youth\\_unemployment](http://www.hartlepool.gov.uk/downloads/file/1679/scrutiny_final_reports-youth_unemployment);
- [http://www.hartlepool.gov.uk/downloads/file/1680/scrutiny\\_final\\_reports-youth\\_unemployment](http://www.hartlepool.gov.uk/downloads/file/1680/scrutiny_final_reports-youth_unemployment)
- [http://www.hartlepool.gov.uk/downloads/file/7275/scrutiny\\_final\\_report-working\\_neighbourhoods\\_fund](http://www.hartlepool.gov.uk/downloads/file/7275/scrutiny_final_report-working_neighbourhoods_fund).

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## Appendix 1

**Hartlepool's  
Youth Unemployment and Key Benefit Rates (2000 – 2011)**

Year	Job Seekers Allowance	Job Seekers Allowance 6 months plus	Incapacity Benefit	Income Support	Employment Support Allowance
2000	890	175	450	900	-
2001	825	160	510	990	-
2002	840	165	470	950	-
2003	845	210	500	870	-
2004	695	100	490	860	-
2005	780	120	480	790	-
2006	870	175	440	760	-
2007	840	80	400	750	-
2008	895	115	400	790	-
2009	1190	170	290	780	70
2010	1095	260	190	760	130
2011	1350	345	130	720	180

**NOMIS – July 2011**

**Appendix 2****Youth Unemployment – Hartlepool, North East and Great Britain Rates  
(2000 – 2011)**

Year	Hartlepool (%)	North East (%)	Great Britain (%)
2000	27.8	27.0	24.6
2001	29.8	28.9	25.1
2002	31.7	29.8	26.0
2003	35.1	31.3	27.0
2004	31.0	31.3	27.5
2005	36.2	33.6	29.5
2006	36.8	33.3	30.3
2007	36.1	33.9	30.3
2008	35.3	34.2	30.9
2009	32.0	31.8	29.7
2010	28.3	30.0	28.2
2011	32.8	32.1	29.4

**NOMIS – July 2011**

## Appendix 3

**Hartlepool - Long Term Incapacity Benefit Rates (2000 – 2011)**

Year	6 months – 1 year	1-2 years	5 years plus
2000	50	110	0
2001	70	90	40
2002	70	80	40
2003	110	90	50
2004	70	120	60
2005	60	90	30
2006	50	80	10
2007	40	70	30
2008	60	50	50
2009	40	60	50
2010	0	40	50
2011	0	0	50

**NOMIS – July 2011**

## Appendix 4

## Unemployment of 18-24 Year olds – Wards of Hartlepool

	July-2011	July-2011		2009	
	Unemployment	Unemployment	% of	Population	% of
	18-24s	All	Total Unemployment	18-24	Population
Brus	140	404	35%	678	21%
Burn Valley	125	378	33%	608	20%
Dyke House	120	375	32%	554	22%
Elwick	5	20	25%	146	3%
Fens	37	115	32%	385	10%
Foggy Furze	77	254	30%	534	14%
Grange	100	317	32%	537	19%
Greatham	15	40	38%	170	9%
Hart	50	130	38%	535	9%
Owton	145	434	33%	633	23%
Park	31	75	41%	426	7%
Rift House	108	273	39%	544	20%
Rossmere	78	232	34%	495	16%
St. Hilda	105	331	32%	542	19%
Seaton	49	114	43%	557	9%
Stranton	132	472	28%	578	23%
Throston	49	157	31%	519	9%
	1365	4120	33%	8440	16%

NOMIS – July 2011

## Appendix 5

**Jobs notified in JCP Hartlepool in July 2011.**

Jobs notified in JCP Hartlepool in July 2011	
Job	Number
Sales representatives	75
Sales and retail assistants	71
Care assistants and home carers	41
Kitchen and catering assistants	29
Call centre agents/operators	28
Security guards and related occupations	15
Cleaners, domestics	14
Metal plate workers, shipwrights, riveters	10
Merchandisers and window dressers	10
Assemblers and routine operatives n.e.c.	10
Collector salespersons and credit agents	9
Metal machining setters and setter-operators	8
Carpenters and joiners	8
Chemical and related process operatives	7
Other goods handling and storage occupations n.e.c.	7
Welding trades	7
Labourers in building and woodworking trades	6
Painters and decorators	6
Electricians, electrical fitters	6
Fork lift truck drivers	5
Retail and wholesale managers	5
Authors, writers	5
Chefs, cooks	5
Beauticians and related occupations	5
Tool makers, tool fitters and markers-out	5
Gardeners and groundsmen/groundswomen	5
Market research interviewers	5
Marketing associate professionals	4
Mobile machine drivers and operatives n.e.c.	4
Vocational and industrial trainers and instructors	4
Waiters, waitresses	4
Heavy goods vehicle drivers	4
Housing and welfare officers	4
Construction operatives n.e.c.	4
Youth and community workers	3
Labourers in other construction trades n.e.c.	3
General office assistants/clerks	3
Restaurant and catering managers	3
Engineering technicians	3
Customer service occupations	3
Nurses	3
Bar staff	3

Road construction operatives	2
Receptionists	2
Secondary education teaching professionals	2
Metal working production and maintenance fitters	2
Marketing and sales managers	2
Hand craft occupations n.e.c.	2
Hairdressers, barbers	2
Further education teaching professionals	2
Solicitors and lawyers, judges and coroners	2
Car park attendants	2
Environmental health officers	1
Bricklayers, masons	1
Business and related associate professionals n.e.c.	1
Moulders, core makers, die casters	1
Counter clerks	1
Publicans and managers of licensed premises	1
Furniture makers, other craft woodworkers	1
Draughtspersons	1
Mechanical engineers	1
Medical practitioners	1
Crane drivers	1
Teaching professionals n.e.c.	1
Production, works and maintenance managers	1
Vehicle body builders and repairers	1
Travel agents	1
Taxi, cab drivers and chauffeurs	1
Security managers	1
Personal assistants and other secretaries	1
Public service administrative professionals	1
Printing machine minders and assistants	1
Plasterers	1
Planning and quality control engineers	1
Van drivers	1
Pharmacists/pharmacologists	1
Total	503

### Jobcentre Plus – July 2011

## Appendix 6

**Work Programme Eligibility Criteria**

Customer Group	Time of Referral	Basis for referral
Jobseekers Allowance customers aged 18 to 24	From 9 months	Mandatory
Jobseekers Allowance customers aged 25 and over	From 12 months	Mandatory
Jobseeker Allowance - Early Access customers facing significant disadvantage (e.g. young people with significant barriers, NEETs, ex offenders)	From 3 months	Mandatory or voluntary depending on circumstance
Jobseekers Allowance customers who have recently moved from Incapacity Benefit	From 3 months	Mandatory
All Employment Support Allowance customers including contribution based, work related activity unlikely to be fit for work in the short term and support group customers.	At any time	Voluntary
Employment Support Allowance flow (income related) customers who are placed in the Work Related Activity Group and Support Group	At any time When customers are expected to be fit for work in 3 months	Mandatory or voluntary depending on circumstance
Ex-IB Employment Support Allowance (income related) customers who are placed in the Work Related Activity Group and Support Group (who have recently moved from Incapacity Benefit)	At any time When customers are expected to be fit for work in 3 months	Mandatory or voluntary depending on circumstance





**7.1(b)****Appendix 7 Employment and Training Provision 19-25 year olds in Hartlepool**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>Integrated Youth Support Service</b>  <b>Connexions</b>	<ul style="list-style-type: none"> <li>Holistic service offering IAG and support on any issues young people may encounter</li> <li>Active support for young people identified as NEET</li> <li>A dedicated Personal Advisor to work exclusively with young people with learning difficulties/disabilities</li> </ul>	On going	13-19 years Or up to 25 years for those with learning difficulties or disabilities	Local Authority	All Hartlepool postcode
<b>Adult Services</b>	<ul style="list-style-type: none"> <li>Duty of care to provide IAG to those with low to moderate needs.</li> <li>Supported employment service for those with mental health issues, learning difficulties, disabilities and long term health conditions</li> </ul>	On going	18+ years	Local Authority	All Hartlepool postcode
<b>Leaving Care</b>	<ul style="list-style-type: none"> <li>Support provided to move into employment or training</li> <li>Support for moving into independent living.</li> </ul>	On going	16+ years  18+ years Up to 24 if in education 21 otherwise	Local Authority	All Hartlepool postcodes
<b>Job Centre Plus</b>	<ul style="list-style-type: none"> <li>Mandatory work activity - 4 week work placement within community organisations.</li> <li>Work Experience Programme – up to 8 weeks (voluntary basis)</li> </ul>	On going	18+ years  18-24 years	Department of works and Pensions (DWP)	All Hartlepool postcodes

### 7.1(b)

LEAD ORGANISATION	SERVICE OR PROJECT DESCRIPTION	TIMESCALE OF DELIVERY	TARGET GROUP	FUNDING STREAM	TARGET WARDS/AREA
<b>Work Programme Avanta and Ingeus</b>	<ul style="list-style-type: none"> <li>Employment and training support for unemployed adults who are classified as long term unemployed.</li> </ul>	Jan 2011 to Dec 2012	18-24 years	DWP	All Hartlepool postcodes
<b>Hartlepool Borough Council Hartlepool Working Solutions</b>	<ul style="list-style-type: none"> <li>Connect to Work - targeting NEET 16 – 24yrs to support with an employment placement for a fixed term with vocational training to re engage in mainstream or economic activity. Pre employment and in work support to individual .Work with and refer to from other services to provide holistic wrap round support</li> <li>Going Forward Together Project This project aims at engaging with young people who are at risk of becoming not in education, employment or training (NEET) and those young people who are currently NEET.</li> </ul>	Jan 2011 – March 2012	16-18 years 18-24 years	Local Authority	All Hartlepool postcodes
		Feb 2011- Dec 2013	16-19 years	Skills Funding Agency (SFA)/European Social Fund (ESF)	All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>Adult Education</b>	<ul style="list-style-type: none"> <li>• Apprenticeships</li> <li>• Volunteering</li> <li>• Family Learning</li> <li>• Employability Skills</li> <li>• Job Clubs</li> </ul>	On going	16+ years	SFA Admin fee payable some remission of fees depending on course and criteria	All Hartlepool postcodes  All Hartlepool postcodes
<b>Business Team</b>	Provision of business support services including pre start enterprise coaching, new start assistance as well as general business support for expanding companies. Also offer bespoke workforce development and HR support for all businesses in Hartlepool.	On going	All groups - both employed and unemployed.	Local Authority	All Hartlepool postcodes
<b>Tees Valley In Work Support Project</b>	Offering free advice and 1-1 support to managers and employees by accessing the appropriate support organisations to help businesses maintain a fit and healthy workforce.	1 April 2010 – 31 Dec 2011	Businesses and their employees living or working in the Tees Valley	NHS Tees	Tees Valley
<b>Families Information Service</b>	IAG specialists in childcare, childcare careers, childcare costs, benefits advice and training opportunities	Ongoing	Up to the age of 19 years	Local Authority	All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>A4e</b>	<ul style="list-style-type: none"> <li>Skills Support for Unemployed</li> <li>Skills Support for Redundancy</li> <li>Apprenticeship Support for Employers</li> </ul>	Contracted to 31/07/12	18+ years 18+ years	SFA/ESF	North East
	<ul style="list-style-type: none"> <li>Going Forward Together to support NEETs into training and employment.</li> </ul>	Feb 2011- Dec 2013	16-19 years	SFA/ESF	All Hartlepool postcodes
<b>Addvance</b>	<ul style="list-style-type: none"> <li>Addvance into Nature – project for people with mental health problems including addiction. Up to 25 for people with learning difficulties.</li> <li>Adults with addictive behaviours - drop in for those with ADHD or addictive behaviour be it drugs or alcohol.</li> </ul>	On going	10-25 years	Big Lottery Fund	Hartlepool and surrounding areas
			18+ years	Safer Hartlepool Partnership Funding	All Hartlepool postcodes
<b>Artrium</b>	<p>A user-led community art studio for people experiencing problems with their mental health. Services include training, education, personal development</p> <ul style="list-style-type: none"> <li>Providing employment opportunities for local artists</li> </ul>	On going	18+ years	Unknown	All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>Barnardos Hartlepool Services</b>	<ul style="list-style-type: none"> <li>One stop IAG support service</li> <li>Going Forward Together to support NEETs into training and employment</li> </ul>	Feb 2011- Dec 2013	13-21 years 14-19 years	SFA/ESF	All Hartlepool postcodes
<b>Belle Vue Sports and Community Centre</b>	<ul style="list-style-type: none"> <li>Going Forward Together to support NEETs into training and employment</li> </ul>	Feb 2011- Dec 2013	14-19 years	SFA/ESF	All Hartlepool postcodes
<b>CfBT</b>	Next Step careers advice service for Adults. Providing one to one advice on all aspects of looking for work or training.	Contract to March 2013	18+ years must be JC+ customers	SFA	Nationwide
<b>Drug and Alcohol Team (DAAT)</b>	<ul style="list-style-type: none"> <li>Drug/alcohol reduction/stabilisation treatment programmes.</li> <li>IAG education, training, employment opportunities</li> </ul>	Ongoing	18+ years	Various Government Grants and NHS Funding	All Hartlepool postcodes
<b>DISC</b>	Providing a range of education, employment and training support services for adults with drug and alcohol misuse issues.	Ongoing	Aged 16 plus	None	All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/ AREA</b>
<b>Endeavour</b>	Bespoke courses around motivating and re-engaging young people back into meaningful training and education	2011-2014	16-25 years	Big Lottery Fund	Tees Valley
<b>Hartlepool College of Further Education</b>	<ul style="list-style-type: none"> <li>Range of training including part time and full time. All courses are based on criteria subject to eligibility determined by various funding schemes</li> <li>Going Forward Together Project to support NEETS into training and employment</li> </ul>	Feb 2011 – Dec 2013	16+ although possible charge for 19+  16-19 years	SFA/ESF	All Hartlepool postcodes  All Hartlepool postcodes
<b>Hartlepool Voluntary Development Agency</b>	<ul style="list-style-type: none"> <li>This project provides a brokerage function that recruits and places volunteers into voluntary opportunities.</li> <li>Assists in personal development</li> <li>Going forward Together to support NEETs into training and employment</li> </ul>	Ongoing  Feb 2011 – Dec 2013	16+ years	Various Funding Streams  SFA/ESF	All Hartlepool postcodes  All Hartlepool postcodes

## 7.1(b)

LEAD ORGANISATION	SERVICE OR PROJECT DESCRIPTION	TIMESCALE OF DELIVERY	TARGET GROUP	FUNDING STREAM	TARGET WARDS/AREA
<b>Hartlepool Football Club/Cable Com</b>	2 days a week for 15 weeks nationally recognized qualification in specialist communication technology	August 2011 ongoing	19+ in receipt of JSA or ESA in WRAG	Unknown	All Hartlepool postcodes
<b>Hartlepool Carers' Centre</b>	Hartlepool Carers provides a full service to carers to help them get back into, or remain in work. Or to further develop their skills via further education and or training.	Unknown dependent on funding	Young people and adult.	Unknown	All Hartlepool postcodes
<b>Headland Future</b>	<ul style="list-style-type: none"> <li>Sorted project – joint family learning activities. Increasing knowledge skills</li> </ul>	2011/2012	Fathers and male	Big Lottery Fund	All Hartlepool postcodes
	<ul style="list-style-type: none"> <li>Young Dads Project – 1-1 group support for young fathers.</li> </ul>	2011/2012	Males under 25	HBC	All Hartlepool postcodes
<b>JHP</b>	<ul style="list-style-type: none"> <li>Skills Support for Unemployed</li> <li>Skills Support for Redundancy</li> <li>Apprenticeship Support for Employers. This project offers up to £2500 grant for a SME employer to employ an apprentice aged 18-24 years.</li> <li>Going Forward Together Project To support NEETs into training and employment</li> </ul>	Contracted to July 2012	18 + years 18 + years  18-24 years	SFA/ESF	Across North East
		Feb 2011 – Dec 2013	16-19 years	SFA/ESF	All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/ AREA</b>
<b>Jigsaw Training</b>	<ul style="list-style-type: none"> <li>Skills Support for the Unemployed</li> <li>Skills Support for Redundancy</li> <li>Apprenticeship Support for Employers</li> </ul>	Contracted to July 2012	18+ years 18+ years	SFA	North East
<b>Manor Residents Association</b>	Drop in service to provide 1-1 support with employment and training queries including support with job search, CVs faxing, photocopying use of telephone etc	Ongoing	16+ years	Unknown	All Hartlepool postcodes
<b>MC2 Training Solutions</b>	Provision of pre-employment training to unemployed individuals	June 2011 – December 2011	Unemployed, 18+ years	ESF	North East
<b>Nacro</b>	<ul style="list-style-type: none"> <li>Vocational training</li> <li>Teen Parenting</li> <li>Going Forward Together Project to Support NEETs into training and employment</li> </ul>	Roll on –roll off February 2011 – December 2013	14-19 years 14-19 years	Young Peoples Learning Agency (YPLA)  SFA/ESF	All Hartlepool postcodes



**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/ AREA</b>
<b>One77</b>	<ul style="list-style-type: none"> <li>• Providing work placements with a community cafe</li> </ul>	Ongoing	Aged 16 plus	Unknown	All Hartlepool postcodes
<b>ORCEL</b>	<ul style="list-style-type: none"> <li>• Drop in service IAG Some training</li> <li>• Going Forward Together to support NEETs into training and employment</li> </ul>	Ongoing February 2011- Dec 2013	16-19 years	SFA/ESF	All Hartlepool postcodes
<b>Owton Fens Community Association</b>	Unemployed people and those facing redundancy situation	2011/2012	16+ years	No funding IAG free. Contribution for CV	All Hartlepool postcodes
<b>Prince's Trust</b>	Prince's Trust 12 Week Personal Development Programme	Courses run January, May & September	16-25 years	SFA YPLA	No Targeted areas
<b>Pertemps People Development Group</b>	National Offender Management Service (NOMS) Clients who are keen to move into employment/education/training	2010 - 2014	18+ years Offenders various criteria	ESF/NOMS	All Hartlepool postcodes

**7.1(b)**

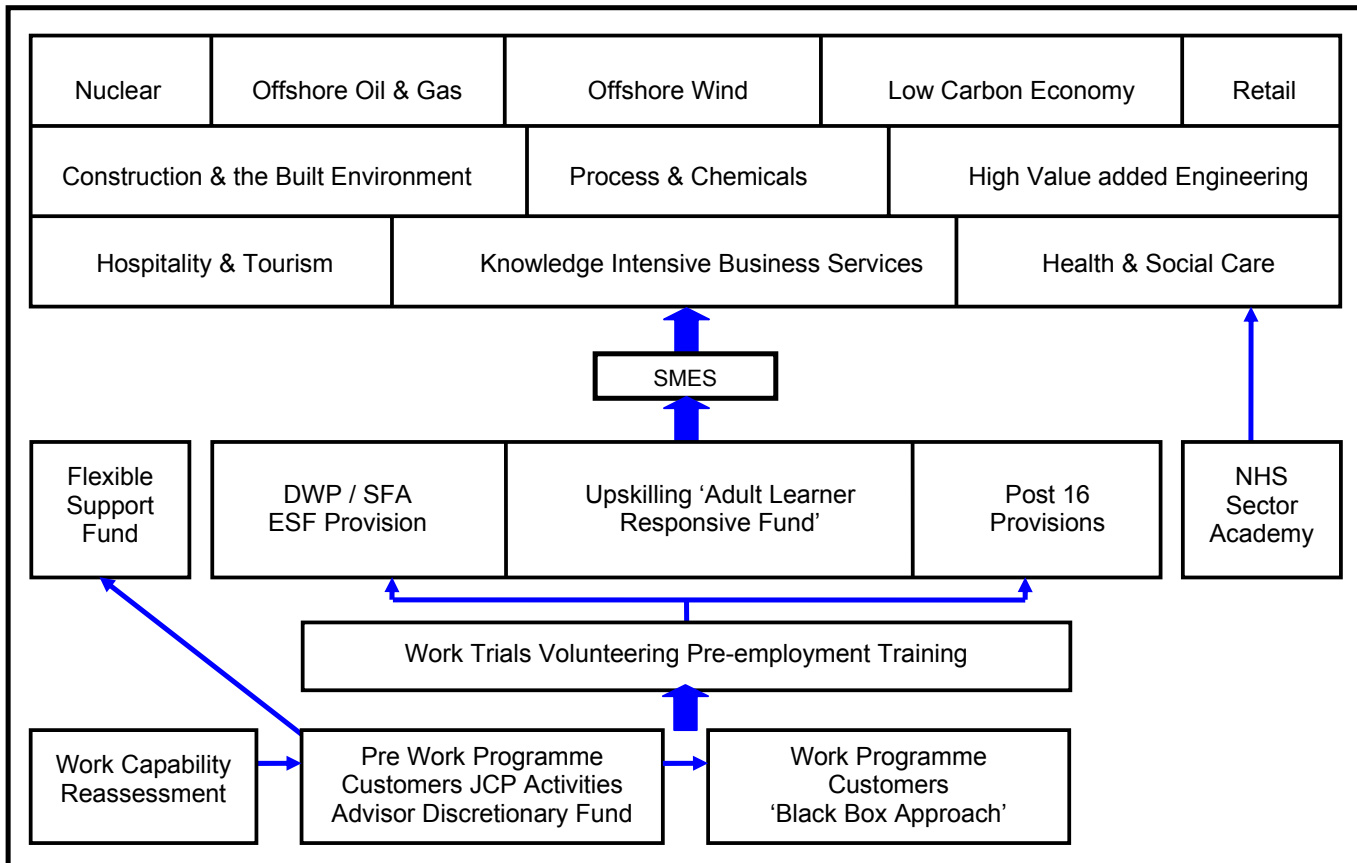
<b>LEAD ORGANSIATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>System Training</b>	<ul style="list-style-type: none"> <li>Skills Support for Unemployed</li> <li>Skills Support for Redundancy</li> <li>Apprenticeship Support for Employers. This project offers up to £2500 grant for a SME employer to employ an apprentice aged 18-24 years.</li> </ul>	Contracted to July 2012	Unemployed adults and those adults facing redundancy  18-24 year olds	SFA	All Hartlepool postcodes
<b>Salaam Centre</b>	Community Centre specialising in service provision for people from BME communities providing IAG, courses and activities, training rooms/halls to hire	On going	16+ years BME communities	Big Lottery Fund, Tudor Trust, Community Pool, small grants	All Hartlepool postcodes
<b>Springboard Hartlepool</b>	<ul style="list-style-type: none"> <li>Pre apprenticeships, apprenticeships and advanced apprenticeships</li> <li>Going Forward Together Project to support NEETs into training and employment</li> </ul>	Dependant on finding suitable placement Foundation Learning roll on roll off  February 2011- Dec 2013	16-24 yrs of age        16-19 years	SFA, YPLA, ESF        SFA/ESF	All Hartlepool postcodes        All Hartlepool postcodes

**7.1(b)**

<b>LEAD ORGANISATION</b>	<b>SERVICE OR PROJECT DESCRIPTION</b>	<b>TIMESCALE OF DELIVERY</b>	<b>TARGET GROUP</b>	<b>FUNDING STREAM</b>	<b>TARGET WARDS/AREA</b>
<b>Wharton Trust</b>	Drop in service to provide 1-1 support with employment and training queries including support with job search, CVs faxing, photocopying use of telephone etc	Ongoing	16 + years	Unknown	All Hartlepool postcodes
<b>West View Project</b>	<ul style="list-style-type: none"> <li>• Training courses surrounding sports activities and leadership.</li> <li>• 1-1 provision to help young people access specialist services to work towards personal targets and support their development</li> <li>• Employment support/volunteer training for NEET giving works experience and qualifications. (12)</li> </ul>	Until March 2012	14-19 years	Northern Rock	All Hartlepool postcodes Brus, St. Hilda, Dyke House
		Currently being planned	18-24 years	West View Project Funds	All Hartlepool postcodes
<b>West View Advice and Resource Centre</b>	Free welfare benefits advice to residents of Hartlepool.	On going	16 plus	Various	All Hartlepool postcodes
<b>Waverley Terrace Community Allotment</b>	Community project which brings people together. Opportunities for vulnerable socially excluded adults including - <ul style="list-style-type: none"> <li>• People with mental health;</li> <li>• People with learning disabilities;</li> <li>• History of substance misuse;</li> <li>• Offenders and those at risk of offending</li> </ul>	On going	18+ years	Various groups	All Hartlepool postcodes

## Appendix 8

## Matching the Labour Market with Growth Sectors





## **REGENERATION AND PLANNING SERVICES SCRUTINY FORUM**

29 September 2011



**Report of:** Scrutiny Support Officer

**Subject:** SCRUTINY INVESTIGATION IN TO EMPLOYMENT  
AND TRAINING OPPORTUNITIES FOR YOUNG  
ADULTS AGED 19 - 25 – EVIDENCE FROM  
HARTLEPOOL BOROUGH COUNCIL INTEGRATED  
YOUTH SUPPORT SERVICES - COVERING  
REPORT

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### **1. PURPOSE OF REPORT**

- 1.1 To inform Members that the Head of Integrated Youth Support Services has been invited to attend this meeting to provide information in relation to the investigation into employment and training opportunities in Hartlepool for young adults aged 19-25.

### **2. BACKGROUND INFORMATION**

- 2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young adults aged 19 - 25 was selected as the topic for investigation.
- 2.2 In accordance with the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation the Head of Integrated Youth Support Services from Hartlepool Borough Council is attendance at today's meeting to provide Members with a presentation outlining the services provided to 19-25 year olds not in employment, education or training who remain within the Connexions service.

### **3. RECOMMENDATION**

- 3.1 It is recommended that the Members of the Regeneration and Planning Services Scrutiny Forum consider the evidence of the Head of Integrated Youth Support Services from Hartlepool Borough Council in attendance at this meeting and seek clarification on any relevant issues where required.

**Contact Officer:-** Elaine Hind – Scrutiny Support Officer  
Chief Executive's Department – Corporate Strategy  
Hartlepool Borough Council  
Tel: 01429 523647  
e-mail: elaine.hind@hartlepool.gov.uk

## **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19-25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.
- (ii) Minutes of the Regeneration and Planning Services Scrutiny Forum 21 July 2011.

## REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

29 September 2011



**Report of:** Scrutiny Support Officer

**Subject:** SCRUTINY INVESTIGATION IN TO EMPLOYMENT  
AND TRAINING OPPORTUNITIES FOR YOUNG  
ADULTS AGED 19 - 25 – EVIDENCE FROM  
JOBCENTRE PLUS - COVERING REPORT

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### 1. PURPOSE OF REPORT

- 1.1 To inform Members that representatives from Jobcentre Plus have been invited to attend this meeting to provide information in relation to the investigation into employment and training opportunities in Hartlepool for young adults aged 19-25.

### 2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young adults aged 19 - 25 was selected as the topic for investigation.
- 2.2 In accordance with the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation, representatives from Jobcentre Plus are in attendance at today's meeting to provide Members with a presentation outlining the services Jobcentre Plus provides to 19-25 year olds not in employment, education or training, how these link into the services of other providers and any new work programmes which may be coming through for this age group.

### 3. RECOMMENDATION

- 3.1 It is recommended that the Members of the Regeneration and Planning Services Scrutiny Forum consider the evidence of the representatives from



Jobcentre Plus in attendance at this meeting and seek clarification on any relevant issues where required.

**Contact Officer:-** Elaine Hind – Scrutiny Support Officer  
Chief Executive's Department – Corporate Strategy  
Hartlepool Borough Council  
Tel: 01429 523647  
e-mail: elaine.hind@hartlepool.gov.uk

## **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19-25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.
- (ii) Minutes of the Regeneration and Planning Services Scrutiny Forum 21 July 2011.

## **REGENERATION AND PLANNING SERVICES SCRUTINY FORUM**

29 September 2011



**Report of:** Scrutiny Support Officer

**Subject:** SCRUTINY INVESTIGATION INTO EMPLOYMENT  
AND TRAINING OPPORTUNITIES FOR YOUNG  
ADULTS AGED 19 - 25 – UPDATE ON THE  
PROGRESS OF ACTIONS FROM PREVIOUS  
SCRUTINY REPORTS - COVERING REPORT

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### **1. PURPOSE OF REPORT**

- 1.1 To inform Members that members of the Economic Development Team have been invited to attend this meeting to provide members with an update on the progress of actions arising from previous scrutiny investigations into unemployment.

### **2. BACKGROUND INFORMATION**

- 2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young adults aged 19 - 25 was selected as the topic for investigation.
- 2.2 In accordance with the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation, officers from the Economic Development Team from Hartlepool Borough Council are in attendance at today's meeting to provide Members with an update on the progress of the actions arising from the scrutiny investigations into Youth Unemployment and the Working Neighbourhoods Fund.

### **3. RECOMMENDATION**

- 3.1 It is recommended that the Members of the Regeneration and Planning Services Scrutiny Forum consider the update on the progress of the actions

arising from previous scrutiny investigations provided by the Economic Development Team from Hartlepool Borough Council in attendance at this meeting and seek clarification on any relevant issues where required.

**Contact Officer:-** Elaine Hind – Scrutiny Support Officer  
Chief Executive's Department – Corporate Strategy  
Hartlepool Borough Council  
Tel: 01429 523647  
e-mail: elaine.hind@hartlepool.gov.uk

## **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19-25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.
- (ii) Minutes of the Regeneration and Planning Services Scrutiny Forum 21 July 2011.