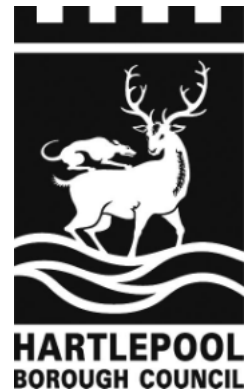


ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO DECISION SCHEDULE



Monday 17 October 2011

at 10.00 am

**in Committee Room C
Civic Centre, Hartlepool**

Councillor G Hall, Cabinet Member responsible for Adult and Public Health Services will consider the following items.

1. KEY DECISIONS

No items

2. OTHER ITEMS REQUIRING DECISION

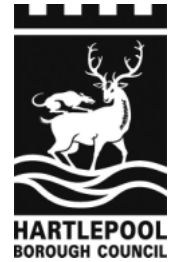
No items.

3. ITEMS FOR INFORMATION

- 3.1 Framework Agreement: Specialist Care and Support for Adults and Children with Complex Needs and / or Learning Disabilities – *Director of Child and Adult Services*
- 3.2 Caring for our Future: Shared Ambitions for Care and Support – Consultation – *Director of Child and Adult Services*
- 3.3 Coping with the Cuts – Demos Scoping Report on Council Cuts – *Director of Child and Adult Services*

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO

Report to Portfolio Holder
17 October 2011



Report of: Director of Child and Adult Services

Subject: FRAMEWORK AGREEMENT: SPECIALIST CARE
AND SUPPORT FOR ADULTS AND CHILDREN WITH
COMPLEX NEEDS AND / OR LEARNING
DISABILITIES

SUMMARY

1. PURPOSE OF REPORT

To inform the Portfolio Holder for Adult and Public Health Services of the approvals to undertake the procurement of a Framework Agreement for the Provision of Specialist Care and Support for Adults and Children with Complex Needs and / or Learning Disabilities.

2. SUMMARY OF CONTENTS

The report provides information about the current service provision, uptake and costs and details of the principles of the proposed future arrangements that will be delivered under the Framework Agreement.

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Holder has responsibility for adult social care services, including those provided to adults with complex needs and / or learning disabilities.

4. TYPE OF DECISION

Non Key

5. DECISION MAKING ROUTE

Adult and Public Health Services Portfolio – 17 October 2011

6. DECISION(S) REQUIRED

That the Portfolio Holder for Adult and Public Health Services notes the approvals and proposals regarding the Framework Agreement for Adults and Children with Complex Needs and / or Learning Disabilities.

Report of: Director of Child and Adult Services

Subject: FRAMEWORK AGREEMENT: SPECIALIST CARE AND SUPPORT FOR ADULTS AND CHILDREN WITH COMPLEX NEEDS AND / OR LEARNING DISABILITIES

1. PURPOSE OF REPORT

- 1.1 To inform the Portfolio Holder for Adult and Public Health Services of the approvals to undertake the procurement of a Framework Agreement for the Provision of Specialist Care and Support for Adults and Children with Complex Needs and / or Learning Disabilities.

2. BACKGROUND

- 2.1 The Council has commissioned providers of support to adults with social care needs who live in the community through a tendering process. In addition the Council has ad hoc contractual agreements in place with five 'specialist providers' charged at various rates.
- 2.2 The ad hoc contractual arrangements do not define additional skills or competencies required by staff involved in the delivery of 'specialist' services.
- 2.3 Work has been undertaken to establish a specialist skill set required by the workforce providing services to children and adults with complex needs and / or learning disabilities. Advice has been sought from the Children's Workforce Development Council, Skills for Care and other relevant professional bodies.

3. CURRENT POSITION - ADULTS

- 3.1 A large proportion of packages of care for adults with learning disabilities are adequately delivered under the contracts for domiciliary care, however there are people who have more profound and complex needs which require the workforce to have a wider and more developed skill set.
- 3.2 There are currently thirty six adults who are in receipt of care and support from the five specialist providers. The hourly rate paid for the provision of service ranges from £11.93 to £13.87

4. CURRENT POSITION –TRANSITIONS

- 4.1 There is currently no identified need for domiciliary care and support for children aged under 14 years as traditionally this type of provision has been met by 'Family Worker' services.
- 4.2 Parent and carer reference groups have identified consistency for young people when moving between children and adult services as a priority for planning an individual's care.

5. PROPOSALS

- 5.1 It is proposed that a tender exercise is completed to establish a framework of qualified and skilled providers, ensure that high quality care and support is available for adults and children who have complex needs and / or profound learning disabilities.
- 5.2 Contracts will be awarded to provider(s) who can demonstrate the required competencies. There will also be a requirement that provider(s) supporting children must also provide services to adults in order that individuals have consistency in provision through the transition between child and adult services
- 5.3 The tender submission evaluation will consider price and quality and will rank them. Where individuals do not express a preference their care will be provided by the highest ranked provider.
- 5.4 The rates to be paid for the provision of service will be agreed within the contract and care managers will not be able to negotiate new rates for provision, as currently happens.

5. RECOMMENDATIONS

- 5.1 That the Portfolio Holder for Adult and Public Health Services notes the approvals and proposals regarding the Framework Agreement for Children and Adults with Complex Needs and / or Learning Disabilities.

6. CONTACT OFFICER

Neil Harrison - Head of Service, Level 4 Civic Centre, Email:
neil.harrison_1@hartlepool.gov.uk, Telephone: 01429 284371

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO

Report to Portfolio Holder
17 October 2011



Report of: Director of Child and Adult Services

Subject: CARING FOR OUR FUTURE: SHARED AMBITIONS
FOR CARE AND SUPPORT – CONSULTATION

SUMMARY

1. PURPOSE OF REPORT

To inform the Portfolio Holder of:

1. The 'Caring for our Future' engagement exercise being conducted by the Department of Health to inform the White Paper on social care reform in spring 2012.
2. The process being put in place to collect the views of local people and stakeholders, which will then be collated as part of Hartlepool Borough Council's response to the consultation

2. SUMMARY OF CONTENTS

It is widely accepted that the care and support system in England needs to change to secure sustainability in the future.

Between November 2010 and July 2011, the Government published its Vision for Adult Social Care, the Law Commission published recommendations for simplifying social care law, and the Dilnott Commission on Funding of Care and Support published recommendations for reforming the way people pay for their care and support.

These reports set out various proposals for reform. The Government now wants a wider discussion on social care reform prior to publishing the social care reform White Paper in spring 2012.

Over the next two months, a range of mechanisms will be put in place to capture and collate views of local people and stakeholders on how adult

social care and the funding of services should be developed over the next few years.

In November, a report will be taken to Cabinet with the proposed response from Hartlepool Borough Council to the 'Caring for our Future' engagement exercise. Once agreed, the response will be lodged with the Department of Health before the 2 December 2011 deadline for responses.

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Holder has responsibility for adult social care services.

4. TYPE OF DECISION

Non-key.

5. DECISION MAKING ROUTE

For information only.

6. DECISION(S) REQUIRED

No decision required – Portfolio Holder to note.

Report of: Director of Child and Adult Services

Subject: CARING FOR OUR FUTURE: SHARED
AMBITIONS FOR CARE AND SUPPORT -
CONSULTATION

1. PURPOSE OF REPORT

- 1.1 To inform the Portfolio Holder of the forthcoming consultation exercise to determine what people's priorities for change are. These views will feed into the White Paper on social care in the Spring 2012.

2. BACKGROUND

- 2.1 'Caring for our Future' is an opportunity to bring together the recommendations from the Law Commission and the Commission on the Funding of Care and Support with the Government's Vision for Adult Social Care, and to discuss with stakeholders what the priorities for reform should be.
- 2.2 It is widely accepted that care and support in England needs to change. There are many reasons for this:
- Society is changing and needs to ensure the system is sustainable into the future. Within 20 years the number of people over 85 will double and the number of people with long-term conditions is increasing. At the same time, there will be relatively fewer people working and paying taxes to help pay for the support provided by government.
 - People want greater choice and control over their care and support. This can be achieved through giving people a budget to pay for their care, better information and advice and ensuring that there are a wide range of organisations providing care from which to choose.
 - People's expectations are rising. People expect better standards of care, to be protected from poor care, to have support to choose the care that best meets their needs and to be able to complain if there are problems. Delivering good quality care places a premium on ensuring the workforce has the right knowledge, skills and values.
 - Care is expensive and people often face very high care costs without being able to protect themselves. The state currently provides some support through the social care system which is targeted at people on low incomes. The current system for getting state support is confusing which makes it difficult for people to plan financially for their future needs. There is currently little

opportunity for people to protect themselves from high costs if their social care needs significantly increase. People have to use up their savings and, if they have to move into a care home, they get no help with the costs of their care until they have used all their housing wealth down to the last £23,000.

- 2.3 In November 2010, Government published its Vision for Adult Social Care. The vision set out the principles for a modern system of care and support based on personalisation, choice and control for people using services and robust support for carers. The emphasis is on strong, supportive communities with high quality care delivered by a diverse range of providers and a skilled workforce and people protected against poor standards and abuse.
- 2.4 In May 2011, the Law Commission published recommendations for simplifying social care law. The current law is confusing and outdated and makes it difficult to know what people are entitled to. The Commission recommended bringing together all the different elements of social care law into a single, modern, adult social care statute. Included in the recommendations are:
- Wellbeing at the heart of decision-making using new statutory principles;
 - Giving carers new legal rights to services;
 - Placing duties on councils and the NHS to work together;
 - Building a single, streamlined, national assessment and eligibility framework;
 - Protecting vulnerable people with a new legal framework;
 - Putting adult safeguarding boards on a statutory footing.
- 2.5 In July 2011, the Dilnott Commission on Funding of Care and Support published recommendations for reforming the way people pay for care and support. The Commission recommended that the amount that people have to spend on care over their lifetimes should be capped, although people in care homes should continue to pay a contribution towards their living costs. The Commission also recommended that the current system of means tested support should be extended so that more people can get additional help in paying for their care. Included in the recommendations are:
- Protecting people from extreme care costs by capping the lifetime contribution to adult social care costs to £35,000. If a person's care costs exceed the cap, they are then eligible for full support from the state;
 - Improving the deferred payments scheme and developing the financial services sector, both of which would help people make their personal contribution;
 - Means-tested help given should increase from £23,250 to £100,000;

- People entering adulthood with care and support needs should immediately be eligible for free state support to meet their care needs rather than being subjected to a means test;
- Eligibility criteria for service entitlement should be set on a standardised national basis to improve consistency and fairness across England and there should be 'portability' of assessments between local authority areas;
- A robust new advice and information strategy produced in partnership with charities, local government and the financial services sector. A statutory duty should be placed on Councils to provide information, advice and assistance services in their area;
- Adult social care should be better integrated with other services in the wider care and support system.

2.6 These reports from the Law Commission and the Dilnott Commission on Funding of Care and Support contain valuable proposals on changing the care support system. The Government now wants a wider discussion on social care reform prior to publishing the Social Care White Paper in Spring 2011.

3. PROPOSALS

3.1 Over the next 3 months, the Government will be engaging with a range of people and organisations involved with care and support to determine their views about the best social care service model for the future.

3.2 Six areas have been identified where Government believes there is the biggest potential to make improvements to the care and support system. These are:

- Quality: How do we improve the quality of care and how should we be developing the future workforce for this;
- Personalisation: How could we give people more choice and control over the care and support they use and help them make informed decisions;
- Shaping local services: How could we ensure there is a wide range of organisations that provide innovative and responsive care services which respond to people's needs and choices;
- Prevention: How could we support more effective prevention and early intervention to keep people independent and in good health for as long as possible;
- Integration: How could we build better connections locally between the NHS and other care services;
- The role of financial services: What role could the financial services sector play in supporting care users, carers and their families;

- Reforming the funding of care and support: What do people think about the Commission's recommendations on managing the system of care costs.

3.3 The Government faces difficult economic times and will have to weigh up different funding priorities and calls on its constrained resources before deciding how to act and publishing the Social Care Reform White Paper. People's views are important as part of this process.

4. CONSULTATION WITH HARTLEPOOL CITIZENS, PROVIDERS AND THE LOCAL SOCIAL CARE WORKFORCE

4.1 As part of the 'Caring for our Future' engagement initiative, over the next 2 months, there will be a range of methods used to gather people's views on the reform of adult social care. These include:

- Providing the opportunity to contribute to Hartlepool Borough Council's (HBC) response to the Caring for our Future national consultation through various forums such as the Older Person's Local Implementation Team, the Learning Disability Partnership Board, the Carer's Strategy Group and staff team meetings. People will be encouraged to contribute individually on www.caringforourfuture.dh.gov.uk or to feed their views into the collective response from Hartlepool Borough Council.
- Meetings arranged in October in partnership with the LINK to give people an opportunity to contribute to the collective response.
- HVDA will circulate the details of the consultation through their local networks.

4.2 Views on the way forward for adult social care will be collated and a report will be taken to Cabinet in November detailing the proposed responses to the Caring for our Future engagement exercise.

4.3. Hartlepool Borough Council's response will be sent to the Department of Health before the deadline of 2 December 2011.

4.4 The Government will publish a White Paper in spring 2012, alongside a progress report on funding reform. The White Paper will set out the approach to reform which will start the process of transforming the care and support system in England.

5. CONCLUSION

5.1 Making changes to the care and support system is not simple. The challenges facing an ageing society are those facing most developed countries. It is clear, as the Dilnott Commission points out, that, as a country, we will need to spend more on care and support in the future as a result of our ageing society. The White Paper will set out the

priorities for reform, within a challenging economic environment and develop a realistic road map for change. People's views are important as part of this process.

6. RECOMMENDATIONS

1. The Portfolio Holder notes the forthcoming 'Caring for our Future' engagement exercise;
2. A further report, with the results of the engagement process and the proposed Hartlepool Borough Council response will go be taken to Cabinet in November 2011.

7. CONTACT OFFICER

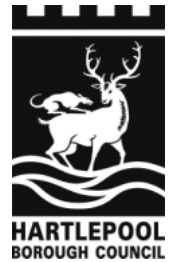
Geraldine Martin, Head of Service, Adult Social Care.
Geraldine.martin@hartlepool.gov.uk

8. REFERENCE

www.caringforourfuture.dh.gov.uk

ADULT AND PUBLIC HEALTH SERVICES PORTFOLIO

Report to Portfolio Holder
17 October 2011



Report of: Director of Child and Adult Services

Subject: COPING WITH THE CUTS – DEMOS SCOPING
REPORT ON COUNCIL CUTS

SUMMARY

1. PURPOSE OF REPORT

To inform the Portfolio Holder for Adult and Public Health Services of the research published by think tank Demos identifying the impact that local budget cuts are having on disabled people.

2. SUMMARY OF CONTENTS

The report provides information about the research which covers budget decisions made by the 152 councils in England and 22 councils in Wales with responsibility for social care, and for the first time ranks them on the impact these budget changes will have on the lives of disabled people

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Holder has responsibility for adult social care services, including services for people with disabilities.

4. TYPE OF DECISION

Non Key

5. DECISION MAKING ROUTE

Adult and Public Health Services Portfolio – 17 October 2011

6. DECISION(S) REQUIRED

That the Portfolio Holder for Adult and Public Health Services notes the report

Report of: Director of Child and Adult Services

Subject: COPING WITH THE CUTS – DEMOS
SCOPING REPORT ON COUNCIL CUTS

1. PURPOSE OF REPORT

- 1.1 To inform the Portfolio Holder for Adult and Public Health Services of the research published by think tank Demos identifying the impact that local budget cuts are having on disabled people.

2. BACKGROUND

- 2.1 Since the Government first revealed its deficit reduction strategy, the charity Scope has been speaking, through the 'Destination Unknown Series' to disabled people and their families about the impact of cuts made at a national level.
- 2.2 As a result Scope commissioned Demos to undertake research in an attempt to explore the local impact of disability-related cuts on disabled families.
- 2.2 The local analysis Demos undertook for this project attempted to address this gap, by quantifying and mapping the impact of local cuts, to establish a national picture of a highly local process
- 2.3 Demos suggest that until now no one has been able to capture in a robust statistical fashion the impact on disabled people of the cuts made to local authority budgets across the country.

3. THE PROJECT

- 3.1 The project attempted to map the impact of the cuts, using a new measure combining the level of budgetary cuts with elements of service delivery, such as increases in user charges and changes to eligibility criteria.
- 3.2 Demos issued a freedom of information request to all local authorities in England and Wales to gain access to these data.
- 3.3 The measure attempted to look beyond how much local authorities were cutting, to how they were cutting and whether it was affecting their front-line disability services.

4. KEY FINDINGS

- 4.1 Demos suggest that the findings provide an important contribution to the debate on the effect of the Government's cuts to the local funding settlement, announced in the October 2010 Spending Review.
- 4.2 Demos applied the new measure to the 152 local authorities (those with responsibility for social care) in England.
- 4.3 The report attempted to rank local authorities against the new measure and found that the top and bottom 10 local authorities are geographically widely spread across regions. There were fairly small differences between the average scores of the different regions in England.
- 4.4 Using the classification given by the Office for National Statistics for rural and urban local authority areas, there was also a mixed picture when it came to rural and urban areas.
- 4.5 Reviewing the 2010 Index of Multiple Deprivation (IMD) a dataset published by the government every three years measuring the relative deprivation of different areas across the country, Demos found that two local authorities in the top 10 list, Windsor and Maidenhead, and Oxfordshire are among the least deprived in the country, but a further two local authorities in this list, Knowsley and Hartlepool also happen to be in the top 10 most deprived areas of the country.
- 4.6 Overall, the findings suggest where the cuts to care and support budgets are having the least and the most impact on front-line services. Those with the best scores could be said to be coping well with the cuts by protecting their front-line services (and, therefore, their disabled populations) from the worst of the cuts.

5. LOCAL AUTHORITY RANKINGS (RANKING OUT OF 152)

- 5.1 Local authorities where cuts are having the least impact on the front line

1	Knowsley
2	Peterborough
3	Oxfordshire
3	Rochdale
5	West Berkshire
6	East Riding
7	Merton
8	Hartlepool
9	Islington
10	Windsor and Maidenhead

5.2 Local authorities where cuts are having the biggest impact on the front line

143	West Sussex
144	Southend
145	North Somerset
146	Barnsley
147	Bristol
147	South Tyneside
149	City of London
150	Westminster
151	Lambeth
152	Gateshead

6. APPROACHES TO COPING WITH THE CUTS

- 6.1 The Demos report gives credit to Hartlepool for its innovative strategies to protect and improve outcomes for disabled people in the face of financial pressures.
- 6.2 There was particular reference to the Think Local Act Personal, 'Case Study: Hartlepool Connected Care pilot', and the Self-Directed Support report in Hartlepool 2006–09.
- 6.3 Demos suggested this success was due to the co-production of services and Hartlepool's innovative approach to 'whole-person' support.
- 6.4 A copy of the full report can be found at:

<http://www.scope.org.uk/sites/default/files/Scope-Demos-coping-with-the-cuts.pdf>

7. RECOMMENDATIONS

- 7.1 That the Portfolio Holder for Adult and Public Health Services notes the report.

8. CONTACT OFFICER

Neil Harrison, Head of Service, Level 4 Civic Centre, Email: neil.harrison_1@hartlepool.gov.uk, Telephone: 01429 284371