

REGENERATION AND PLANNING SERVICES SCRUTINY FORUM AGENDA



Thursday 8th December 2011

at 10.00am

in the Council Chamber, Civic Centre, Hartlepool

MEMBERS: REGENERATION AND PLANNING SERVICES SCRUTINY FORUM:

Councillors Barclay, Cook, Cranney, Gibbon, Lawton, A Marshall, McKenna, Rogan and Turner.

Resident Representatives: Ted Jackson, Peter Joyce and John Maxwell.

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

3.1 To confirm the minutes of the meeting held on 3rd November 2011

4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM

No items

5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE

No items

6. **CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS**

No items

7. **ITEMS FOR DISCUSSION**

Investigation into Employment and Training Opportunities for Young People Aged 19-25:

7.1 Evidence from Prime Providers:-

- (a) Covering report – *Scrutiny Support Officer*
- (b) Presentation – *Representatives of Prime Providers*

7.2 Views of Employment and Training Service Providers and Local Employers:-

- (a) Covering Report – *Scrutiny Support Officer*
- (b) Group exercise to discuss employment and training opportunities for young people aged 19-25 across the town.

8. **ISSUES IDENTIFIED FROM FORWARD PLAN**

9. **ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT**

ITEMS FOR INFORMATION

- i) **Date of Next Meeting Thursday 19th January 2012, commencing at 3.00pm in Committee Room B**

REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

MINUTES

3 November 2011

The meeting commenced at 3.00 pm in the Civic Centre, Hartlepool

Present:

Councillor: Trevor Rogan (In the Chair)

Councillors: Allan Barclay, Rob Cook, Kevin Cranney, Steve Gibbon, Patricia Lawton, Ann Marshall, Chris McKenna and Mike Turner

Resident Representatives:

Peter Joyce and John Maxwell

Officers:

Dave Stubbs, Director of Regeneration and Neighbourhoods
Damien Wilson, Assistant Director, Regeneration and Planning
Elaine Hind, Scrutiny Support Officer
Angela Armstrong, Principal Democratic Services Officer

33. Apologies for Absence

Apologies for absence were received from The Mayor, Stuart Drummond and resident representative Ted Jackson.

34. Declarations of interest by Members

None.

35. Minutes of the meeting held on 29 September 2011

Confirmed.

36. Responses from the Council, the Executive or Committees of the Council to Final Reports of this Forum

None.

37. Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee

None.

38. Consideration of progress reports/budget and policy framework documents – Regeneration and Planning Services: Medium Term Financial Strategy (MTF) 2012/13 to 2014/15 – Initial Consultation Proposals *(Scrutiny Support Officer)*

At the meeting of Scrutiny Coordinating Committee on 24 June 2011 Members determined their work programme for the 2011/12 Municipal Year. It was decided that each Scrutiny Forum would focus its attention on preparations for the 2012/13 budget during the current Municipal Year, given the extremely challenging financial situation facing the authority.

The report set out the proposed terms of reference for consideration of this budget item, areas of enquiry together with proposed timetable with any comments and observations being reported to Scrutiny Co-ordinating Committee on 2 December 2011. A formal response would then be presented to Cabinet on 19 December 2011.

The Director of Regeneration and Neighbourhoods gave a detailed and comprehensive presentation which focused on the budget issues faced by the Regeneration and Neighbourhoods Department over the next 3 years including pressures and capital costs. The proposed funding strategy in place to deal with these issues was outlined within the presentation. Details of the budget proposals to enable the Regeneration and Planning Division to achieve a £447k saving were also included.

A discussion ensued which included the following issues.

- (i) A Member was concerned that a reduction in posts within the Economic Development Team could result in opportunities for the local authority to secure grant funding being missed. The Director of Regeneration and Neighbourhood Services commented that grant funding opportunities had reduced significantly compared to what they had been in the past. The Assistant Director, Regeneration and Planning added that a very painful exercise had been undertaken in order to identify savings and it would be difficult to retain employees when there were no grant programmes to be delivered. However, there were opportunities for the Council to bid for contracts for the provision of Government services, but the contracts included high risk terms and conditions with significant penalties for non delivery. As a result of these opportunities, should any bids for funding be successful before the end of March, there may be opportunities to continue the employment of some of the staff currently

- at risk of redundancy.
- (ii) A Member sought clarification on whether any of the savings would impact upon enforcement in the building regulations and planning services area. The Assistant Director, Regeneration and Planning confirmed that all services supporting the planning function would be brought together in a co-ordinated approach, including a more team focussed approach to enforcement.
 - (iii) Whilst Members acknowledged the excellent work carried out by officers the Director of Regeneration and Neighbourhoods commented that there was increasing pressure on all employees due to an escalating workload. Clarification was sought on what contingencies were in place should an officer go on long term sickness leave. The Director of Regeneration and Neighbourhoods confirmed that the only contingency in place was that other officers would have to work harder and longer to cover the duties of anyone on long term absence. In response to a question from a Member, the Director of Regeneration and Neighbourhoods confirmed that the local authority had a counselling service in place for all employees to access and it was used on a regular basis.
 - (iv) A Member questioned the local authority's contribution towards concessionary fares. The Director of Regeneration and Neighbourhoods indicated that the local authority's contribution was based on a national formula and was approximately £1m per year based on average journeys. In addition to the above, the Director confirmed that in order to prevent fraud, all concessionary bus passes had to be replaced every 3 years and this cost was borne by the local authority.

The Director Regeneration and Neighbourhoods and the Assistant Director, Regeneration and Planning were thanked for their informative presentation and for answering Members' questions.

Recommended

- (i) The Budget and Policy Framework initial consultation proposals for 2012/13 relating to the Regeneration and Planning Services Division were noted.
- (ii) Members comments noted above to be forwarded to the Scrutiny Co-ordinating Committee on 2 December 2011 to enable a formal response to be presented to Cabinet on 19 December 2011.

39. The Executive's Forward Plan (*Scrutiny Support Officer*)

The report provided the opportunity for Members to consider whether any items relating to the Regeneration and Planning Services Scrutiny Forum (November 2011 – February 2012) should be considered by the Forum.

A discussion ensued which included the following issues.

- (i) A Member sought clarification on what process would be followed to

enable any funding opportunities resulting from the Innovation Fund to be accessed. The Assistant Director, Regeneration and Planning confirmed that a report was being submitted to the next meeting of the Scrutiny Co-ordinating Committee highlighting the local authority's role as an intermediary or joint bidder through engaging with third sector providers.

- (ii) A Member questioned the progress with the selection of preferred developers for the sites in Seaton. The Assistant Director, Regeneration and Planning confirmed that appropriate advertising and engagement with developers and master planning organisations had been undertaken to ensure a reasonable mix of companies were involved and initially seven companies had expressed an interest. However only two of the companies met the agreed criteria and were shortlisted to submit tenders for the development. Subsequently, only one company had submitted a tender which was currently being analysed.

Recommended

The Executive's Forward Plan was noted.

40. Any Other Items which the Chairman Considers are Urgent

None.

Meeting concluded at 3.47 pm

CHAIR

REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

8 December 2011



Report of: Scrutiny Support Officer

Subject: SCRUTINY INVESTIGATION INTO EMPLOYMENT AND TRAINING OPPORTUNITIES FOR YOUNG ADULTS AGED 19 - 25 – EVIDENCE FROM PRIME PROVIDERS - COVERING REPORT

1. PURPOSE OF REPORT

- 1.1 To inform Members that representatives of prime providers of the DWP work programme have been invited to attend this meeting to provide information in relation to the investigation into employment and training opportunities in Hartlepool for young people aged 19-25.

2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young people aged 19 - 25 was selected as the topic for investigation.

- 2.2 In accordance with the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation, representatives from Avanta, a provider of the DWP work programme, are in attendance at today's meeting to provide Members with a presentation outlining the following:-

- The services provided to 19-25 year olds;
- How these services link in with those of other providers;
- Any success / drop out rates (or measures in place to determine this);
- Any gaps identified in service provision or issues identified when people transfer between services;
- Key challenges facing service delivery going forward;

- Details of any new programmes coming up nationally and any programmes being developed locally to meet the skills demanded by local industries.

3. RECOMMENDATION

- 3.1 It is recommended that the Members of the Regeneration and Planning Services Scrutiny Forum consider the evidence of the representatives from Avanta in attendance at this meeting and seek clarification on any relevant issues where required.

Contact Officer:- Elaine Hind – Scrutiny Support Officer
Chief Executive's Department – Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523647
e-mail: elaine.hind@hartlepool.gov.uk

BACKGROUND PAPERS

The following background papers were used in the preparation of this report:-

- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young Adults Aged 19-25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.
- (ii) Minutes of the Regeneration and Planning Services Scrutiny Forum 21 July 2011.

REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

8 December 2011



Report of: Scrutiny Support Officer

Subject: SCRUTINY INVESTIGATION INTO EMPLOYMENT AND TRAINING OPPORTUNITIES FOR YOUNG PEOPLE AGED 19-25 – VIEWS OF EMPLOYMENT AND TRAINING SERVICE PROVIDERS AND LOCAL EMPLOYERS – COVERING REPORT

1. PURPOSE OF REPORT

1.1 To inform Members that representatives of service providers and local employers have been invited to attend this meeting to discuss employment and training opportunities for young people aged 19 – 25 in Hartlepool.

2. BACKGROUND INFORMATION

2.1 Members will recall that at the meeting of this Forum on 21 July 2011, Members of the Regeneration and Planning Services Scrutiny Forum determined their work programme for the 2011/12 Municipal Year. The issue of employment and training opportunities for young adults aged 19 - 25 was selected as the topic for investigation.

2.2 Consequently, representatives of providers of employment and training services to young people and local employers have been invited to attend today's meeting to explore current training and employment opportunities available to young people, whether these are successful in ensuring young people gain the skills required for employment or access to training, and the potential for future provision in relation to these services.

2.3 It is suggested that the Forum splits into groups made up of representatives of local service providers, employers and Members to explore current and potential future provision in relation to employment and training opportunities for young people aged 19-25 in Hartlepool. It is suggested that each group discusses:-

- (a) What is currently working well to assist young people aged 19-25 in their search for employment or training?
- (b) What is currently not working in the provision of employment and training opportunities for young people aged 19-25?
- (c) How employment and training opportunities for young people could be provided in the future to ensure the best possible use of resources to achieve desired outcomes?
- (d) Any other views / information that may be useful to the Members of the Regeneration and Planning Services Scrutiny Forum when considering the recommendations arising from their investigation into employment and training opportunities for young people aged 19-25?

2.4 As part of the evidence gathering process for the investigation, questionnaires have been circulated to employers, service providers and young people. In accordance with the Authority's Access to Information Rules, it has not been possible to include responses to the questionnaires within the statutory requirements for the dispatch of the agenda and papers for this meeting, responses received in advance of the meeting will be circulated under separate cover as **Appendix A**. It is suggested the responses received are considered as part of the group exercise.

3. RECOMMENDATION

3.1 It is recommended that the Regeneration and Planning Services Scrutiny Forum consider the views of each group in relation to the questions outlined in section 2.3 and the responses received to the questionnaires as part of the evidence gathered for the investigation.

Contact Officer:- Elaine Hind – Scrutiny Support Officer
Chief Executive's Department – Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523647
Email: elaine.hind@hartlepool.gov.uk

BACKGROUND PAPERS

The following background papers were used in the preparation of this report:-

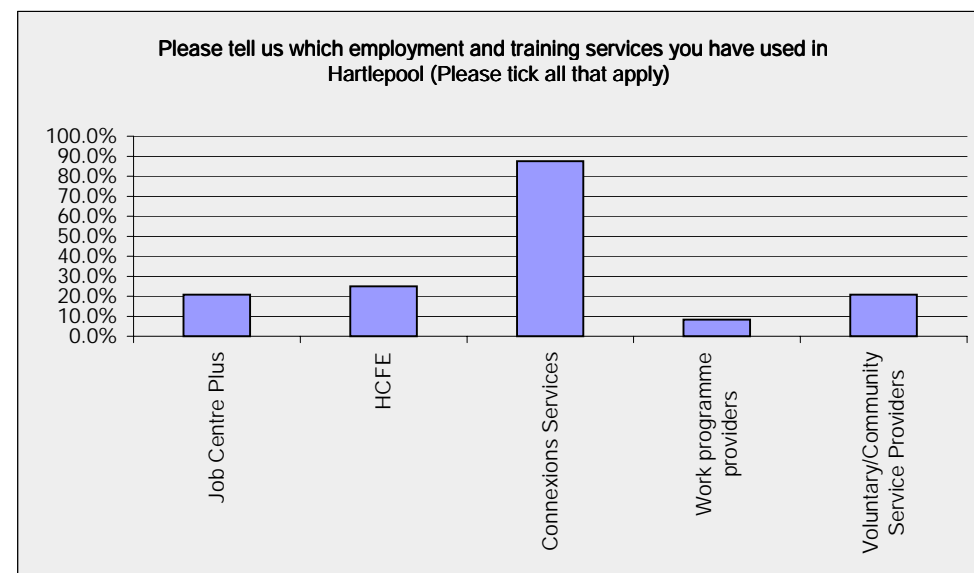
- (i) Report of the Scrutiny Support Officer entitled 'Scrutiny Investigation into Employment and Training Opportunities for Young People Aged 19 – 25 – Scoping Report' Presented to the Regeneration and Planning Services Scrutiny Forum on 1 September 2011.

Employment and Training Opportunities for Young People

Please tell us which employment and training services you have used in Hartlepool
(Please tick all that apply)

Answer Options	Response Percent	Response Count
Job Centre Plus	20.8%	5
HCFE	25.0%	6
Connexions Services	87.5%	21
Work programme providers	8.3%	2
Voluntary/Community Service Providers	20.8%	5
Other (please specify)		7
answered question		24
skipped question		9

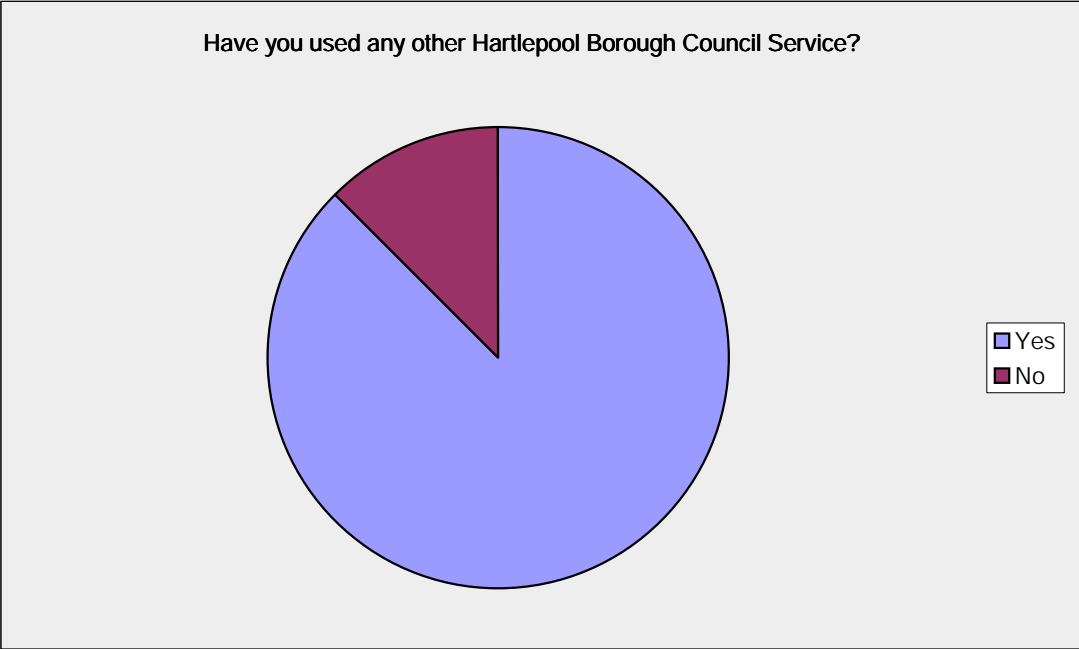
Number	Response Date	Other (please specify)	Categories
1	Dec 6, 2011 12:04 PM	Pathways	
2	Dec 6, 2011 11:57 AM	Pathways	
3	Dec 6, 2011 11:53 AM	Pathways	
4	Dec 6, 2011 11:52 AM	Catcote Futures	
5	Dec 6, 2011 11:50 AM	none	
6	Nov 21, 2011 2:09 PM	Wharton Annex Centre, People Centre	
7	Nov 18, 2011 1:56 PM	School advice	



Employment and Training Opportunities for Young People

Have you used any other Hartlepool Borough Council Service?		
Answer Options	Response Percent	Response Count
Yes	87.5%	21
No	12.5%	3
If yes, please specify		20
<i>answered question</i>		24
<i>skipped question</i>		9

Number	Response Date	If yes, please specify	Categories
1	Dec 6, 2011 12:32 PM	Catcote Futures	
2	Dec 6, 2011 12:22 PM	Future jobs fund	
3	Dec 6, 2011 12:18 PM	Catcote Futures	
4	Dec 6, 2011 12:16 PM	Catcote Futures	
5	Dec 6, 2011 12:12 PM	Catcote Futures	
6	Dec 6, 2011 12:09 PM	Catcote Futures	
7	Dec 6, 2011 12:06 PM	Catcote Futures	
8	Dec 6, 2011 12:04 PM	Catcote futures	
9	Dec 6, 2011 12:03 PM	Catcote Futures	
10	Dec 6, 2011 12:03 PM	Catcote futures	
11	Dec 6, 2011 11:57 AM	Catcote futures	
12	Dec 6, 2011 11:53 AM	Catcote futures	
13	Dec 6, 2011 11:51 AM	Catcote futures	
14	Dec 6, 2011 11:50 AM	Catcote Futures	
15	Dec 6, 2011 11:49 AM	Catcote	
16	Dec 6, 2011 11:48 AM	Catcote Futures	
17	Dec 6, 2011 11:47 AM	Catcote Futures	
18	Dec 6, 2011 11:46 AM	Catcote Futures	
19	Dec 6, 2011 11:44 AM	Catcote Futures	
20	Dec 6, 2011 11:43 AM	Catcote Futures	

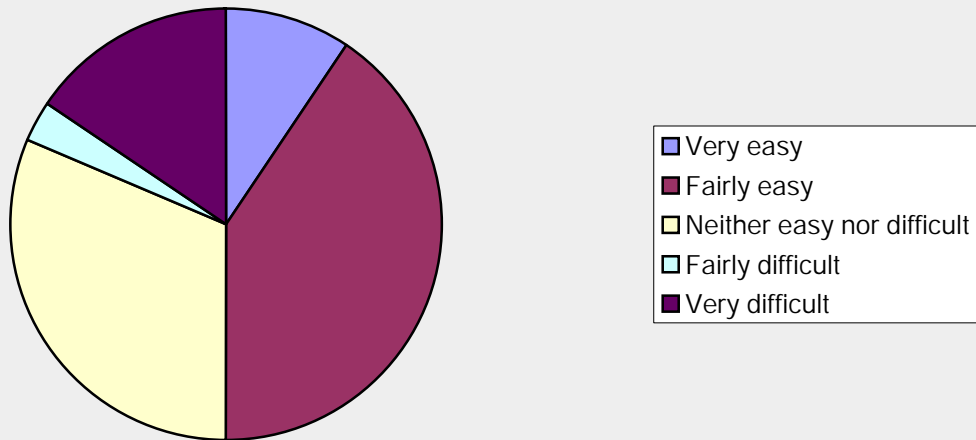


Employment and Training Opportunities for Young People

How easy was it to find out about services that provide employment and training opportunities in Hartlepool?

Answer Options	Response Percent	Response Count
Very easy	9.4%	3
Fairly easy	40.6%	13
Neither easy nor difficult	31.3%	10
Fairly difficult	3.1%	1
Very difficult	15.6%	5
<i>answered question</i>		32
<i>skipped question</i>		1

How easy was it to find out about services that provide employment and training opportunities in Hartlepool?

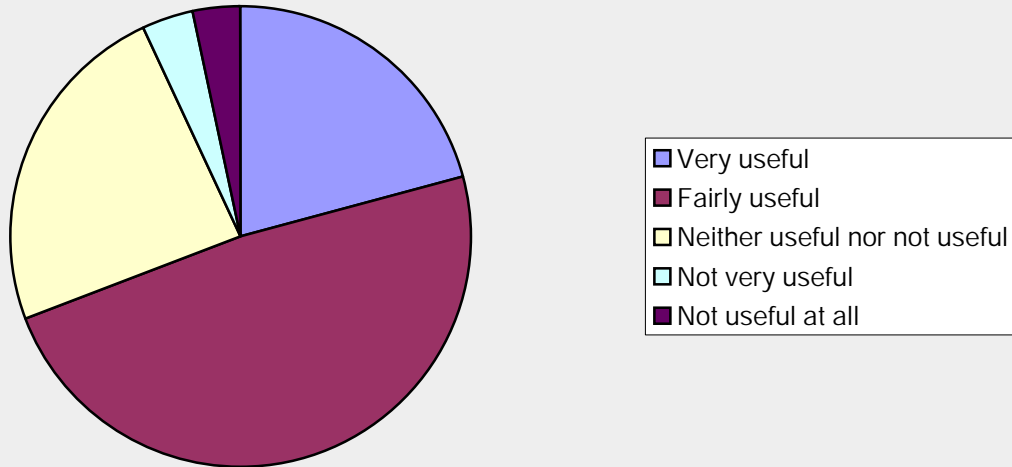


Employment and Training Opportunities for Young People

How useful did you find the information/advice you were given?

Answer Options	Response Percent	Response Count
Very useful	20.7%	6
Fairly useful	48.3%	14
Neither useful nor not useful	24.1%	7
Not very useful	3.4%	1
Not useful at all	3.4%	1
<i>answered question</i>		29
<i>skipped question</i>		4

How useful did you find the information/advice you were given?

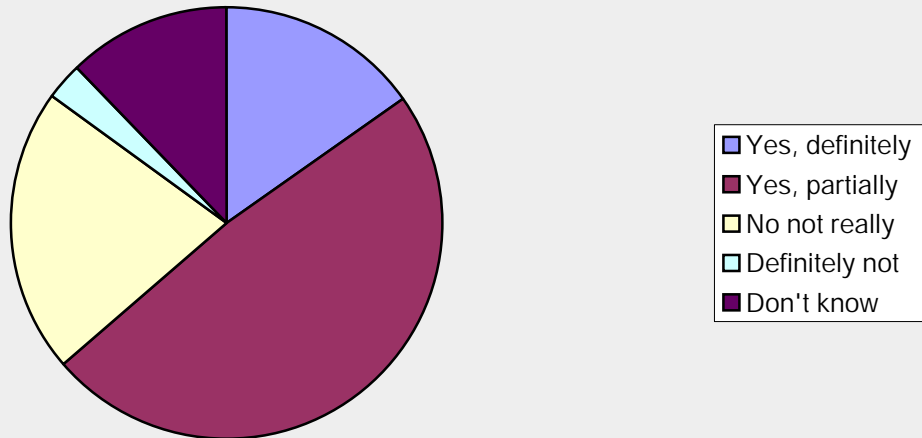


Employment and Training Opportunities for Young People

Did the employment and training services help you to move closer to finding a suitable training course or employment?

Answer Options	Response Percent	Response Count
Yes, definitely	15.2%	5
Yes, partially	48.5%	16
No not really	21.2%	7
Definitely not	3.0%	1
Don't know	12.1%	4
<i>answered question</i>		33
<i>skipped question</i>		0

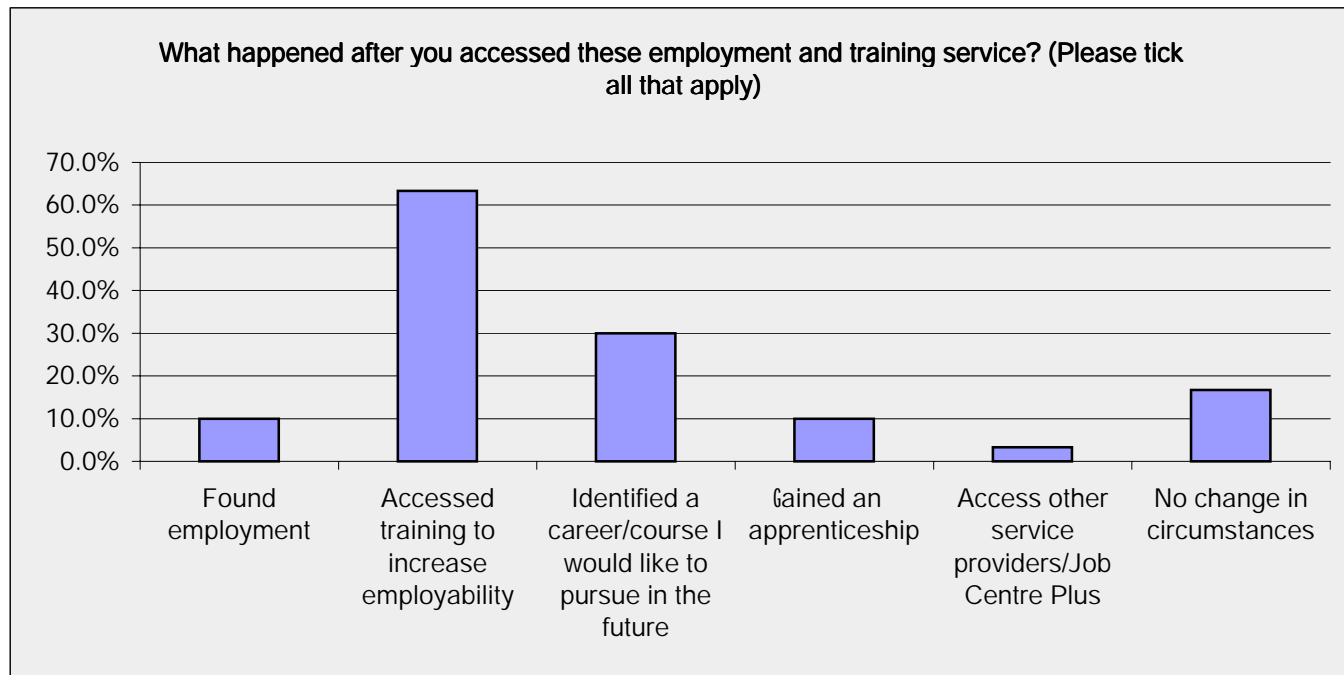
Did the employment and training services help you to move closer to finding a suitable training course or employment?



Employment and Training Opportunities for Young People

What happened after you accessed these employment and training service? (Please tick all that apply)

Answer Options	Response Percent	Response Count
Found employment	10.0%	3
Accessed training to increase employability	63.3%	19
Identified a career/course I would like to pursue in the future	30.0%	9
Gained an apprenticeship	10.0%	3
Access other service providers/Job Centre Plus	3.3%	1
No change in circumstances	16.7%	5
<i>answered question</i>		30
<i>skipped question</i>		3



Employment and Training Opportunities for Young People

Please tell us which specific service providers helped you achieve these outcomes you have highlighted in the question above?

Answer Options	Response Count
	32
<i>answered question</i>	32
<i>skipped question</i>	1

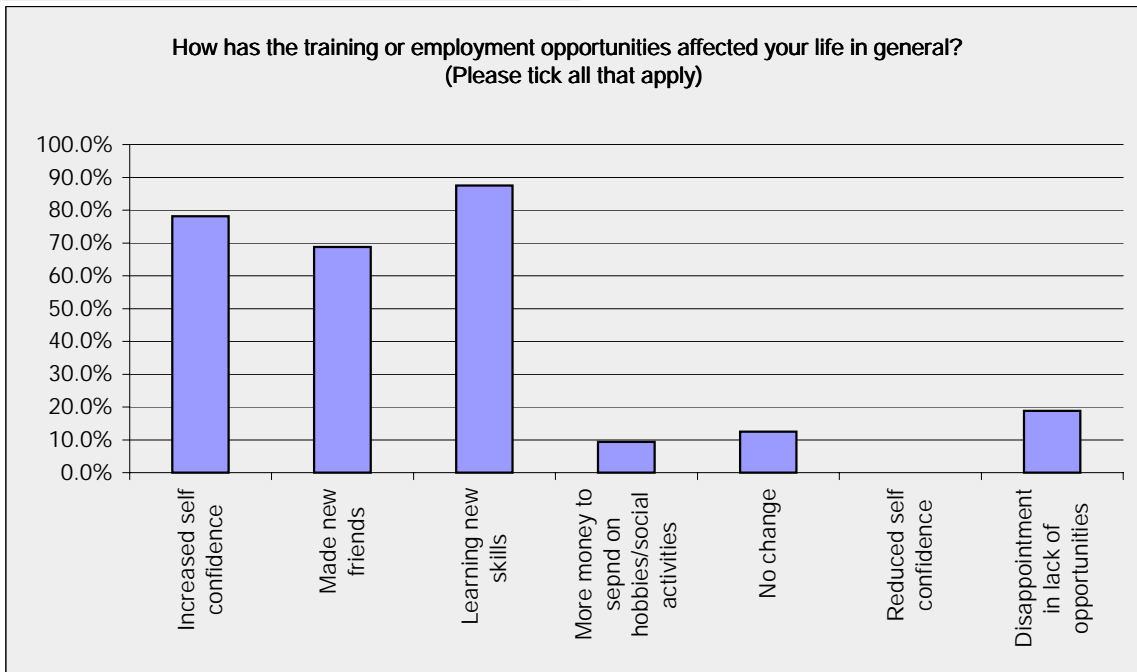
Number	Response Date	Response Text	Categorie s
1	Dec 6, 2011 12:33 PM	Catcote Futures	Connexions
2	Dec 6, 2011 12:26 PM	Catcote Futures	Connexions
3	Dec 6, 2011 12:24 PM	Connexions	
4	Dec 6, 2011 12:22 PM	Catcote school B&E college	
5	Dec 6, 2011 12:19 PM	Catcote Futures	Connexions a bit
6	Dec 6, 2011 12:16 PM	Catcote Futures	
7	Dec 6, 2011 12:14 PM	College at Catcote, don't see	Connexions anymore
8	Dec 6, 2011 12:09 PM	Not seen Connexions since 19!	College help me
9	Dec 6, 2011 12:07 PM	Work experience	Certificates in college
10	Dec 6, 2011 12:05 PM	Come to Catcote futures - found out from school about this.	
11	Dec 6, 2011 12:04 PM	From my review at 19 I was told about college	
12	Dec 6, 2011 12:03 PM	Catcote futures	
13	Dec 6, 2011 11:57 AM	Catcote futures.	Connexions a bit
14	Dec 6, 2011 11:55 AM	Catcote	
15	Dec 6, 2011 11:55 AM	College at Catcote helps me	We don't see Connexions PA now
16	Dec 6, 2011 11:53 AM	Catcote futures.	Social worker
17	Dec 6, 2011 11:52 AM	Catcote Futures	
18	Dec 6, 2011 11:51 AM	School told me about College at Catcote.	Don't see Connexions feel left out!
19	Dec 6, 2011 11:50 AM	None	
20	Dec 6, 2011 11:50 AM	Catcote futures	
21	Dec 6, 2011 11:48 AM	Catcote futures	
22	Dec 6, 2011 11:48 AM	School, college (Catcote) and Connexions helped me.	Don't see Connexions now.
23	Dec 6, 2011 11:46 AM	Catcote	
24	Dec 6, 2011 11:44 AM	Catcote	
25	Dec 6, 2011 11:44 AM	Catcote Futures	
26	Nov 29, 2011 11:15 AM	HCFE	
27	Nov 29, 2011 9:59 AM	connexions service	
28	Nov 21, 2011 2:10 PM	JobCentre and Wharton Annex Centre help me get pre-employment training with a company	
29	Nov 18, 2011 2:04 PM	Mainly springboard	Ward Jackson Park HBC apprenticeship
30	Nov 18, 2011 2:02 PM	Course only helped	Health & Social Care
31	Nov 18, 2011 1:57 PM	School advice helped get part time job. Used Connexions twice re apprenticeship which was very useful.	
		Jobcentre not very helpful as I have a part time job	
32	Nov 18, 2011 12:40 PM	CONNEXIONS SERVICE	

Employment and Training Opportunities for Young People

How has the training or employment opportunities affected your life in general? (Please tick all that apply)

Answer Options	Response Percent	Response Count
Increased self confidence	78.1%	25
Made new friends	68.8%	22
Learning new skills	87.5%	28
More money to seprnd on hobbies/social activities	9.4%	3
No change	12.5%	4
Reduced self confidence	0.0%	0
Disappointment in lack of opportunities	18.8%	6
Other (please specify)		4
answered question		32
skipped question		1

Number	Response Date	Other (please specify)	Categories
1	Dec 6, 2011 11:56 AM	All at Catcote Futures	
2	Dec 6, 2011 11:46 AM	Want more college time	
3	Nov 18, 2011 2:06 PM	Employability skills	
4	Nov 18, 2011 1:58 PM	confidence increased solely at beginning	



Employment and Training Opportunities for Young People

Please describe what you do differently now as a result of receiving support?

Answer Options	Response Count
	30
<i>answered question</i>	30
<i>skipped question</i>	3

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 12:27 PM	Able to get into more things socially	
2	Dec 6, 2011 12:25 PM	Accessed more activities	
3	Dec 6, 2011 12:23 PM	Accessed a career pathway	
4	Dec 6, 2011 12:20 PM	Attend work experience Learn things	
5	Dec 6, 2011 12:17 PM	Enjoy college, enjoy learning	
6	Dec 6, 2011 12:14 PM	I want more social things	
7	Dec 6, 2011 12:10 PM	Learning & enjoying	
8	Dec 6, 2011 12:08 PM	I have learnt more things Feel confident	
9	Dec 6, 2011 12:05 PM	Have work experience	
10	Dec 6, 2011 12:04 PM	I enjoy coming to college	
11	Dec 6, 2011 12:03 PM	Go to Catcote futures	
12	Dec 6, 2011 11:57 AM	Go out with Pathways	
13	Dec 6, 2011 11:56 AM	I don't get support only from family & friends I would like more	
14	Dec 6, 2011 11:55 AM	Go to college at school!	
15	Dec 6, 2011 11:54 AM	Go to College at Catcote	
16	Dec 6, 2011 11:53 AM	Attend Catcote Futures	
17	Dec 6, 2011 11:52 AM	Work experience, learn new stuff at College. Miss out on other things as don't see anyone.	
18	Dec 6, 2011 11:50 AM	Coming to Catcote Futures	
19	Dec 6, 2011 11:50 AM	Work experience Life skills	
20	Dec 6, 2011 11:49 AM	Work experience	
21	Dec 6, 2011 11:48 AM	Work Experience Life skills	
22	Dec 6, 2011 11:47 AM	Work experience Learn life skills Enjoy!	
23	Dec 6, 2011 11:46 AM	Go on work experience More college	
24	Dec 6, 2011 11:45 AM	Work experience Learn life skills Enjoy	
25	Nov 29, 2011 11:15 AM	I gained 2 NVQ's & a sports diploma in sports	
26	Nov 21, 2011 2:10 PM	I look for work more often that I used to	
27	Nov 18, 2011 2:06 PM	More outgoing Achieved an apprenticeship	
28	Nov 18, 2011 2:02 PM	Employment opportunity gained and succeeded (2 years ago)	
29	Nov 18, 2011 1:58 PM	Nothing as working in a part time job, unable to secure full time employment	
30	Nov 18, 2011 12:41 PM	I GO TO NACRO	

Employment and Training Opportunities for Young People

Do you have any ideas or suggestions as to what more could be done to help young people gain access to employment or training

Answer Options	Response Count
	28
<i>answered question</i>	28
<i>skipped question</i>	5

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 12:34 PM	Create more job opportunities	More information
2	Dec 6, 2011 12:31 PM	Advice given on other routes to take from Jobcentre	
3	Dec 6, 2011 12:25 PM	More life long learning in sectors and funding to increase opportunities	
4	Dec 6, 2011 12:23 PM	More information given about different services	
5	Dec 6, 2011 12:21 PM	More Connexions More college at Catcote More work sharing - people taking a chance on me	
6	Dec 6, 2011 12:17 PM	More Connexions More college hours at Catcote Catcote college led apprenticeships	
7	Dec 6, 2011 12:15 PM	More college More Connexions	
8	Dec 6, 2011 12:11 PM	More adverts for Catcotes Futures Apprenticeships More Connexions	
9	Dec 6, 2011 12:08 PM	More Connexions Open college more	
10	Dec 6, 2011 12:06 PM	Offered people with learning difficulties apprenticeships. Saw Connexions more. Catcote futures open more.	
11	Dec 6, 2011 12:06 PM	More adverts for Catcote Apprenticeships for people with learning disabilities	
12	Dec 6, 2011 12:04 PM	Advertise more. More Connexions. More family involvement.	
13	Dec 6, 2011 12:02 PM	More life long learning Connexions more	
14	Dec 6, 2011 11:57 AM	More social activities More Connexions More college I want same as other people	
15	Dec 6, 2011 11:56 AM	New building for my college. I have been 'at school' for 13 year no one else does this.	
16	Dec 6, 2011 11:54 AM	More Connexions Longer College hours / weekends	
17	Dec 6, 2011 11:54 AM	Connexions more More work experience	
18	Dec 6, 2011 11:52 AM	See Connexions!	
19	Dec 6, 2011 11:51 AM	College could be open longer to gain more experienced life long learning	
20	Dec 6, 2011 11:50 AM	More Connexions Life long learning - I want it	
21	Dec 6, 2011 11:49 AM	More Connexions	
22	Dec 6, 2011 11:49 AM	More hours at college More Connexions	
23	Dec 6, 2011 11:47 AM	More Connexions time College building better with longer / weekend opening	
24	Dec 6, 2011 11:46 AM	More Connexions More college	
25	Dec 6, 2011 11:45 AM	More Connexions time College building with longer / weekend opening	
26	Nov 29, 2011 11:16 AM	More job opportunities	
27	Nov 21, 2011 2:10 PM	A bit more information about where to find these opportunities	
28	Nov 18, 2011 12:42 PM	MORE JOBS	

Employment and Training Opportunities for Young People

Do you have any other views/information that you feel maybe useful in this investigation?

Answer Options	Response Count
	21
<i>answered question</i>	21
<i>skipped question</i>	12

Number	Response Date	Response Text	Categorie s
1	Dec 6, 2011 12:34 PM	More funding for the lifelong learning sector and connexions	
2	Dec 6, 2011 12:31 PM	More funding from life long learning so more opportunities can be given	
3	Dec 6, 2011 12:21 PM	Ask business people to give me a chance & try a placement	
4	Dec 6, 2011 12:17 PM	More college hours	
5	Dec 6, 2011 12:15 PM	Why can't I get more college?	
6	Dec 6, 2011 12:11 PM	I want same chance as everyone else	
7	Dec 6, 2011 12:08 PM	More college hours	
8	Dec 6, 2011 12:06 PM	Life long learning at Catcote!	
9	Dec 6, 2011 12:06 PM	I want same as other people	
10	Dec 6, 2011 12:02 PM	I'm interested in Catcote futures	
11	Dec 6, 2011 11:56 AM	Listen to me.	
12	Dec 6, 2011 11:54 AM	More apprenticeships. I feel overlooked no one hears me outside of Catcote.	
13	Dec 6, 2011 11:54 AM	Want to be like other students & have access to life long learning	
14	Dec 6, 2011 11:52 AM	More support to learn at Catcote. More info from Connexions.	
15	Dec 6, 2011 11:50 AM	Age appropriate respbite	
16	Dec 6, 2011 11:49 AM	College open more	
17	Dec 6, 2011 11:49 AM	I want more college	
18	Dec 6, 2011 11:46 AM	Lifeling learning at Catcote, I want a chance.	
19	Nov 29, 2011 11:16 AM	I think there should be more training opportunities for people over the age of 19	
20	Nov 21, 2011 2:10 PM	Some staff really helpful some are not, many are in the middle.	
21	Nov 18, 2011 1:58 PM	Little response when applying for jobs	

Employment and Training Opportunities for Young People - Providers

Please tell us the name of your organisation:

Answer Options	Response Count
	4
<i>answered question</i>	4
<i>skipped question</i>	0

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:43 AM	Barnardo's hartlepool	
2	Dec 2, 2011 11:18 AM	Hartlepool Carers	
3	Nov 18, 2011 12:48 PM	Nacro, Unit 2 Hartlepool workshops Usworth road, Hartlepool, TS25 1PD	
4	Nov 8, 2011 3:46 PM	west view project	

Employment and Training Opportunities for Young People - Providers

Please tell us what employment and training services your organisation provides to young people aged 19-25 in Hartlepool?

Answer Options	Response Percent	Response Count
Careers advice	100.0%	3
Interview, CV and application skills	100.0%	3
Employment Skills/Training	66.7%	2
Volunteering placements	100.0%	3
Apprenticeship/NEETS support	66.7%	2
Unemployment/Redundancy support	66.7%	2
Personal Development Programme	66.7%	2
Drop in Services	33.3%	1
Support for specific groups eg young parents, BME (See question 3)	33.3%	1
Other (please specify)		1
<i>answered question</i>		3
<i>skipped question</i>		1

Number	Response Date	Other (please specify)	Categories
1	Dec 6, 2011 11:43 AM	Parenting Support	



Employment and Training Opportunities for Young People - Providers

If you provide support for specify groups (eg young parents, BME etc) please tell us which groups you support.

Answer Options	Response Count
	3
<i>answered question</i>	3
<i>skipped question</i>	1

Number	Response Date	Response Text	Categorie s
1	Dec 6, 2011 11:43 AM	parenting groups for parents of all ages	
2	Dec 2, 2011 11:18 AM	We support carers who look after a family member/friend/neighbour at home. Carers are found in every group insociety.	
3	Nov 18, 2011 12:48 PM	Young parents , Young Offenders, SEN,	

Employment and Training Opportunities for Young People - Providers

Please describe how your organisation complements those providers who are centrally funded (such as Jobcentre Plus)

Answer Options	Response Count
	4
<i>answered question</i>	4
<i>skipped question</i>	0

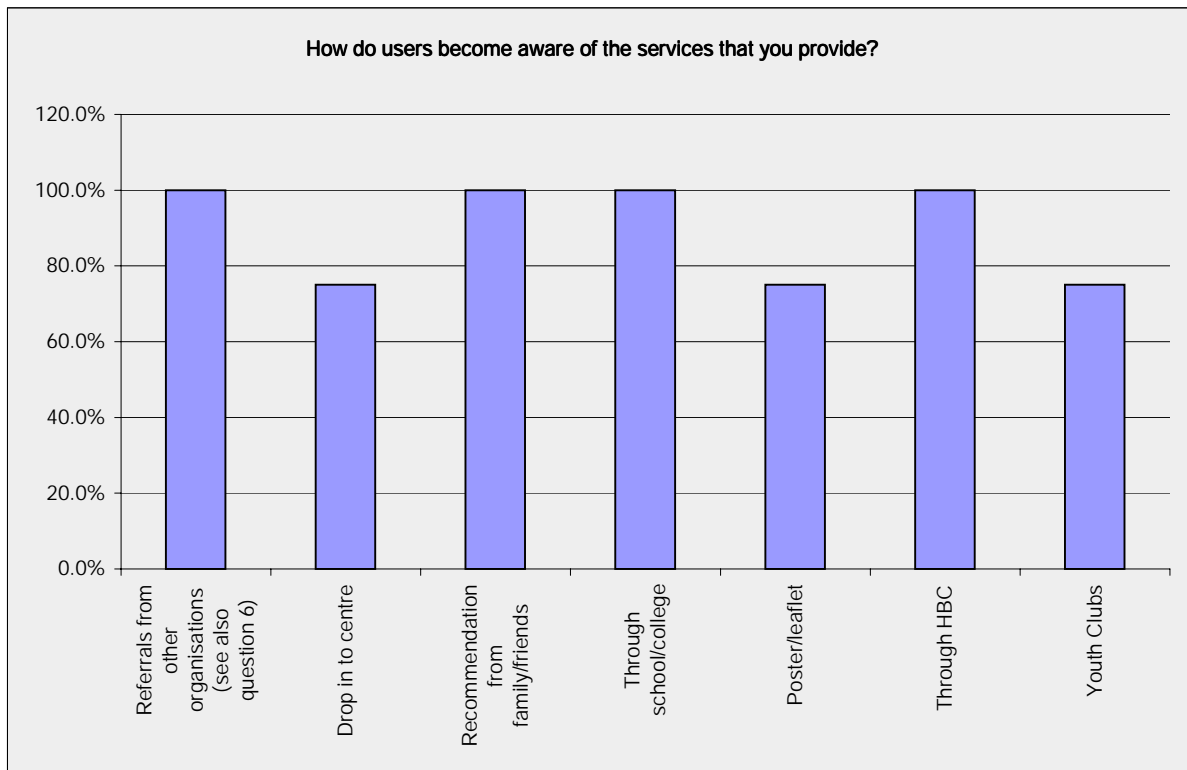
Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:44 AM	we do not work directly with Jobcentre Plus	
2	Dec 2, 2011 11:30 AM	In brief, Hartlepool Carers as an organisation has specialist workers who support adult carers and young carers, (aged 7-19), to continue to care for individuals at home, whose conditions include physical illness/disability, mental health issues, learning disability, elderly people, people with visual and hearing impairment. We regularly receive referrals from Jobcentre Plus advisors when they identify a client with caring responsibilities. In addition, our reputation for eighteen years of experience and expertise in supporting carers results in referrals for bespoke support from a wide cross section of local organisations.	
3	Nov 18, 2011 12:52 PM	We offer vocational training and lit& num to 16-19y	
4	Nov 8, 2011 3:47 PM	We provided an outdoor education setting where we can support young people gain qualifications and employment skill in a supportive setting.	

Employment and Training Opportunities for Young People - Providers

How do users become aware of the services that you provide?

Answer Options	Response Percent	Response Count
Referrals from other organisations (see also question 6)	100.0%	4
Drop in to centre	75.0%	3
Recommendation from family/friends	100.0%	4
Through school/college	100.0%	4
Poster/leaflet	75.0%	3
Through HBC	100.0%	4
Youth Clubs	75.0%	3
Other (please specify)		1
answered question		4
skipped question		0

Number	Response Date	Other (please specify)	Categories
1	Dec 2, 2011 11:30 AM	Excellent links with Hartlepool Mail who regularly carry stories about the work we do.	



Employment and Training Opportunities for Young People - Providers

If you get referrals from other organisations please specify which ones.

Answer Options	Response Count
	4
<i>answered question</i>	4
<i>skipped question</i>	0

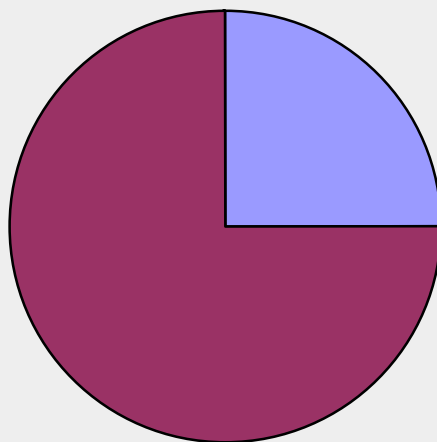
Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:44 AM	Social Care, Health, NHS and Probation	
2	Dec 2, 2011 11:30 AM	The is endless and includes a whole range of organisations from the statutory, private and third sectors, including Hartlepool College of Further Education, Adult Education, Hartlepool Borough Council etc.	
3	Nov 18, 2011 12:52 PM	Connexions (IYSS) YOS, ISS, HCFE,	
4	Nov 8, 2011 3:47 PM	All Hartlepool Schools and HBC directly	

Employment and Training Opportunities for Young People - Providers

Do you have any eligibility criteria that the young people must fulfill to be able to access your services?

Answer Options	Response Percent	Response Count
Yes	25.0%	1
No	75.0%	3
<i>answered question</i>		4
<i>skipped question</i>		0

Do you have any eligibility criteria that the young people must fulfill to be able to access your services?



■ Yes
■ No

Employment and Training Opportunities for Young People - Providers

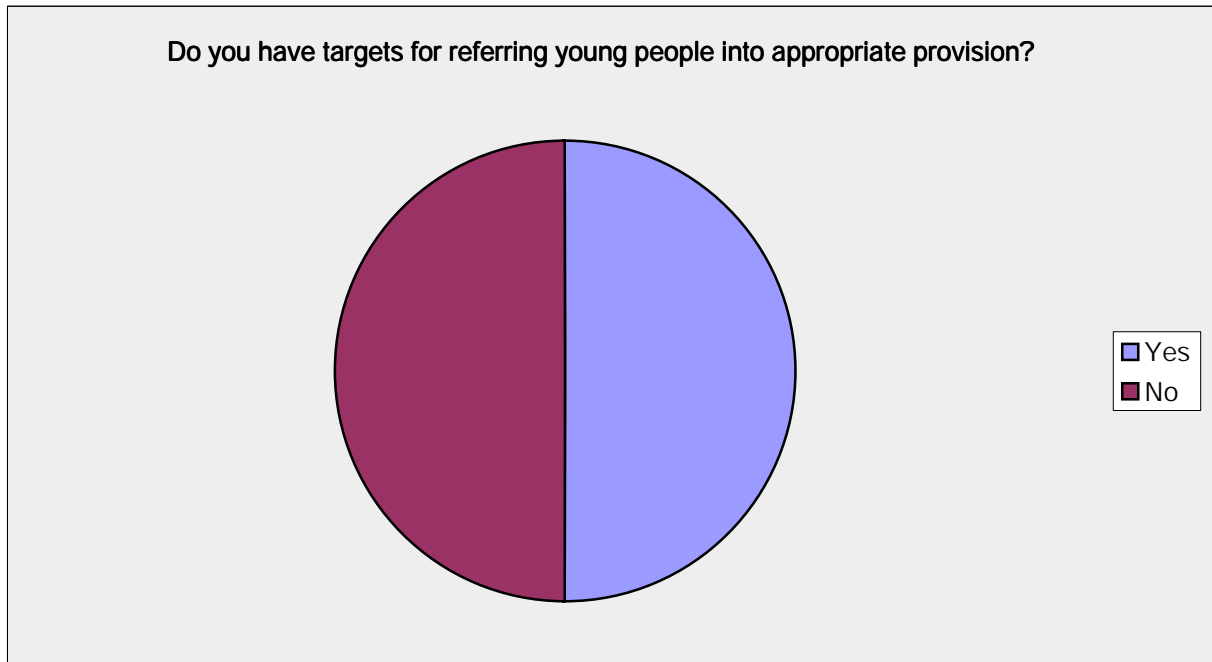
If there is an eligibility criteria please specify below:

Answer Options	Response Count
	1
<i>answered question</i>	1
<i>skipped question</i>	3

Number	Response Date	Response Text	Categories
1	Dec 2, 2011 11:33 AM	To be either a Young Carer, (aged between 7-19 years), or an Adult Carer, (aged 19+).	

Employment and Training Opportunities for Young People - Providers

Do you have targets for referring young people into appropriate provision?		
Answer Options	Response Percent	Response Count
Yes	50.0%	2
No	50.0%	2
<i>answered question</i>		4
<i>skipped question</i>		0



Employment and Training Opportunities for Young People - Providers

Can you share your top line targets and your main achievements for the last 12 months?

Answer Options	Response Count
	2
<i>answered question</i>	2
<i>skipped question</i>	2

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:45 AM	over 400 parents have accessed our service	
2	Nov 8, 2011 4:08 PM	We worked with 12 long term unemployed young people, giving them a place on a training programme for 6 months and gave 6 people a further 6 months training, they gained many qualifications and increased their employability of which after most gained employment.	

Employment and Training Opportunities for Young People - Providers

Please can you provide specific examples of achievements of young people as result of your support.

Answer Options	Response Count
	3
<i>answered question</i>	3
<i>skipped question</i>	1

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:47 AM	our services is not targeted at young people, but parents who have attend our programmes report increase in confidence, parenting skills, family well-being and parent/child relationship.	
2	Nov 18, 2011 1:02 PM	learners into L2 apprenticeships, Employment Further Education	
3	Nov 8, 2011 4:09 PM	We have young people who were long tern unemployed, gain jobs and stay employed, after being involved in our trainee programme.	

Employment and Training Opportunities for Young People - Providers

Given the current difficulties facing service providers, such as access to funding streams and increased demand for services can you tell us how

Answer Options	Response Count
	3
<i>answered question</i>	3
<i>skipped question</i>	1

Number	Response Date	Response Text	Categories
1	Dec 6, 2011 11:47 AM	commissioning process through LA	
2	Nov 18, 2011 1:02 PM	Loss of EMA, Funding model for Foundation Learning, The reduction in service available by Connexions.	We are Funded via YPLA
3	Nov 8, 2011 4:09 PM	We are looking at all available funding stream, diversifying services to attract more funding.	

Employment and Training Opportunities for Young People - Providers

Do you have any other view/information which you wish to share with Members?	
Answer Options	Response Count
	0
<i>answered question</i>	0
<i>skipped question</i>	4