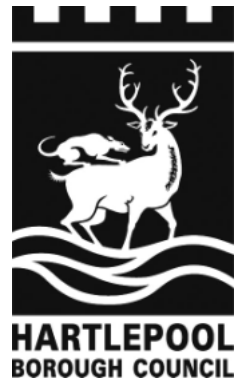


ADULT AND COMMUNITY SERVICES SCRUTINY FORUM AGENDA



20 February 2012

at 2.00pm

in Committee Room B, Civic Centre, Hartlepool

MEMBERS: ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

Councillors Cranney, Griffin, Lawton, Loynes, A Marshall, Preece, Richardson, Shaw and Shields.

Resident Representatives: Christine Blakey, Evelyn Leck and Michael Unwin.

- 1. APOLOGIES FOR ABSENCE**
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 3. MINUTES**
 - 3.1 To confirm the minutes of the meeting held on 1 February 2012 *(to follow)*
- 4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM**

No items.

5. **CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE**

No items.

6. **CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS**

No items.

7. **ITEMS FOR DISCUSSION**

INVESTIGATION INTO EARLY INTERVENTION AND RE-ABLEMENT SERVICES

7.1 Supported Access to Independent Living (SAIL) service:-

(a) Covering Report – *Scrutiny Support Officer*

(b) Presentation – *Connected Care Manager*

7.2 Delivery of Services:-

(a) Covering Report – *Scrutiny Support Officer*

(b) Presentations from:

Representatives from NHS Tees

Representatives from Tees, Esk and Wear Valleys NHS Foundation Trust

Representatives from North Tees and Hartlepool NHS Foundation Trust

7.3 Moving Forward Together: The Vision for Adult Social Care in Hartlepool:-

(a) Covering Report – *Scrutiny Support Officer*

(b) Presentation – *Assistant Director: Adult Social Care*

7.4 Six Monthly Monitoring of Agreed Adult and Community Services Scrutiny Forum's Recommendations - *Scrutiny Support Officer*

8. **ISSUES IDENTIFIED FROM FORWARD PLAN**

9. **ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT**

ITEMS FOR INFORMATION

**Date of next meeting – Monday 19 March 2012 commencing at 2.00 pm in
Committee Room B, Civic Centre, Hartlepool**

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

20 February 2012



Report of: Scrutiny Support Officer

Subject: SUPPORTED ACCESS TO INDEPENDENT LIVING
SERVICE (SAILS) - COVERING REPORT

1. PURPOSE OF THE REPORT

- 1.1 To inform Members of the Forum that representatives from Connected Care have been invited to attend this meeting to discuss the 'Supported Access to Independent Living Service (SAILS).

2. BACKGROUND INFORMATION

- 2.1 One of the projects accessed by residents involved in the Connected Care Programme is the Supported Access to Independent Living Service (SAILS). This service is essentially a 'good neighbour' scheme, Supported Access to Independent Living is geared towards individuals whose needs require an intensive level of support, this can be through assistance with shopping, tidying the garden, home visits, ensuring the individual can gain access to social activities and home visits for Benefit advice.
- 2.2 Subsequently, representatives from Connected Care have been invited along to this meeting to provide an update to Members on the services currently being provided, activity and future plans.

3. RECOMMENDATION

- 3.1 That Members of the Forum consider the views of the representatives in attendance and seek clarification on any relevant issues where felt appropriate.

Contact Officer:- Laura Stones – Scrutiny Support Officer
Chief Executive's Department - Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523 087
Email: laura.stones@hartlepool.gov.uk

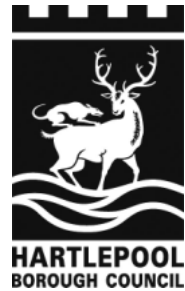
BACKGROUND PAPERS

The following background paper was used in preparation of this report:-

- (a) Health Scrutiny Forum - Final Report into 'Connected Care' – July 2011

**ADULT AND COMMUNITY SERVICES
SCRUTINY FORUM**

20 February 2012



Report of: Scrutiny Support Officer

Subject: EARLY INTERVENTION AND REABLEMENT
SERVICES - DELIVERY OF SERVICES -
COVERING REPORT

1. PURPOSE OF THE REPORT

- 1.1 To inform Members of the Forum that NHS partner organisations involved in the delivery of early intervention and reablement services have been invited to attend this meeting to discuss the delivery of early intervention and reablement services.

2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 18 July 2011, the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation were approved by the Forum.
- 2.2 Subsequently, NHS partner organisations have been invited to attend this meeting to deliver a presentation in relation to the following issue:-
- (a) How NHS organisations contribute to the reablement agenda?

3. RECOMMENDATION

- 3.1 That Members of the Forum consider the views of the representatives in attendance and seek clarification on any relevant issues where felt appropriate.

Contact Officer:- Laura Stones – Scrutiny Support Officer
Chief Executive's Department - Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523 087
Email: laura.stones@hartlepool.gov.uk

BACKGROUND PAPERS

The following background paper was used in preparation of this report:-

- (a) Scrutiny Investigation into 'Early Intervention and Reablement Services'-
Scoping Report (Scrutiny Support Officer) – 18.07.11

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

20 February 2012



Report of: Scrutiny Support Officer

Subject: EARLY INTERVENTION AND REABLEMENT SERVICES: MOVING FORWARD TOGETHER: A VISION FOR ADULT SOCIAL CARE IN HARTLEPOOL – COVERING REPORT

1. PURPOSE OF THE REPORT

- 1.1 To inform Members of the Forum that officers from the Child and Adult Services Department involved in the delivery of early intervention and reablement services have been invited to attend this meeting to discuss the future delivery of early intervention and reablement services within the wider context of the future of adult social care services and the recently published document; Moving Forward Together: A Vision for Adult Social Care in Hartlepool.

2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 18 July 2011, the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this Scrutiny investigation were approved by the Forum.
- 2.2 Subsequently, officers from the Child and Adult Services Department and partner organisations have been invited to attend this meeting to deliver a presentation in relation to the following issue:-
- (a) The future delivery and funding of early intervention and reablement services.
- 2.3 It was announced in November 2011 that NHS funding for social care services would be continued for a further two years until March 2015, meaning that future funding of such services is a less immediate concern.
- 2.4 In January 2012, a vision for adult social care services was approved by Cabinet and published. This document sets out the future of early intervention and reablement services in the wider context of how adult social care services will move forwards.

3. RECOMMENDATION

- 3.1 That Members of the Forum consider the views of the officers in attendance and seek clarification on any relevant issues where felt appropriate.

Contact Officer:- Laura Stones – Scrutiny Support Officer
Chief Executive's Department - Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523 087
Email: laura.stones@hartlepool.gov.uk

BACKGROUND PAPERS

The following background paper was used in preparation of this report:-

- (a) Scrutiny Investigation into 'Early Intervention and Reablement Services'-
Scoping Report (Scrutiny Support Officer) – 18.07.11
- (b) Moving Forward Together: A Vision for Adult Social Care in Hartlepool
<http://www.hartlepoolnow.co.uk/798/news/moving-forward-together.html>

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

20 February 2012



Report of: Scrutiny Support Officer

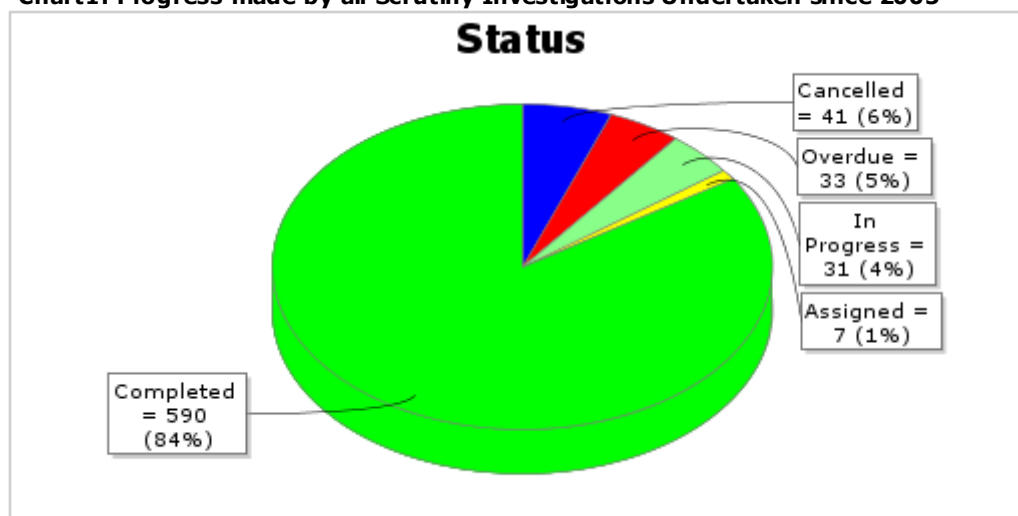
Subject: SIX MONTHLY MONITORING OF AGREED ADULT
AND COMMUNITY SERVICES SCRUTINY FORUM'S
RECOMMENDATIONS

1. PURPOSE OF REPORT

- 1.1 To provide Members with the six monthly progress made on the delivery of the agreed scrutiny recommendations of this Forum.

2. BACKGROUND INFORMATION

- 2.1 In November 2007 the Scrutiny Co-ordinating Committee approved the introduction of the Scrutiny Monitoring Database, an electronic database, to monitor the delivery of agreed scrutiny recommendations since the 2005/06 Municipal Year.
- 2.2 In March 2010 Scrutiny Chairs noted and agreed for the movement of the Scrutiny Monitoring Database into the Covalent, which is the Council's Performance Management System.
- 2.3 In accordance with the agreed procedure, this report provides for Members details of progress made against each of the investigations undertaken by the Forum. **Chart1** overleaf is the overall progress made by all scrutiny forums since 2005 and **Appendix A** provides a detailed explanation of progress made against each scrutiny recommendation agreed by this Forum since the last six monthly monitoring report presented in September 2011.

Chart1: Progress made by all Scrutiny Investigations Undertaken since 2005

3. RECOMMENDATIONS

3.1 That Members:-

- (a) Note progress against the Adult and Community Services Scrutiny Forum's agreed recommendations, since the 2005/06 Municipal Year, and explore further where appropriate; and
- (b) Retain **Appendix A** for future reference.

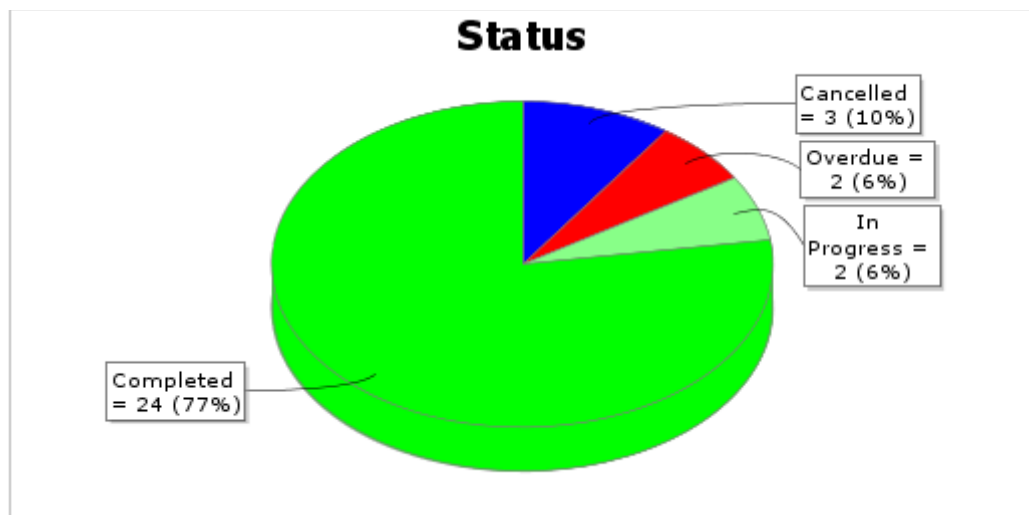
Contact Officer:- Laura Stones – Scrutiny Support Officer
 Chief Executive's Department - Corporate Strategy
 Hartlepool Borough Council
 Tel: 01429 523087
 Email: laura.stones@hartlepool.gov.uk

BACKGROUND PAPERS

No background papers were used in the preparation of this report.

Adult & Community Services Scrutiny Forum - All

Generated on: 07 February 2012



Year 2008/09

Investigation Access to Recreation Facilities for Vulnerable / Older People

Recommendation	Action		Assigned To	Original Due Date	Due Date	Note	Progress	
SCR-ACS/6g That the Council considers the value of partnership working in any future plans for the building of a	SCR-ACS/6g	Discussions have already been held with potential key partners regarding the redevelopment of the physical infrastructure of the MHLC site. As detailed in recent	John Mennear	01-Aug-2009	30-Sep-2011	30-Jan-2012 An economic evaluation is currently being undertaken by economic devt with the HUFC to determine the value of the football club to	70%	Overdue

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
new leisure facility within Hartlepool.	Cabinet reports, It is intended to engage with consultants with the necessary expertise to take the plan to the next level, primarily around the procurement and management of such a development.				the town, this will assist in helping to drive forward potential change and development for the Mill House site. The original timescales are now significantly extended.	
					14-Oct-2011 a development brief is being finalised with a view to securing potential development interest for the wider site whilst protecting the core activity on site - HUFC and Mill house LC. No timetable for issue and return yet identified.	
					31-Aug-2011 the draft DTZ report was received in late June 2011, this concluded that there was no immediate opportunity to identify and consider major grant funding to undertake the redevelopment of the Mill house site at the present time and that the site be reconsidered for more modest improvement when resources permit. The condition of the Mill House	

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					<p>Lesiure Centre has been subject to more intensive condition testing and it is understood that this has a satisfactory 15 year lifespan subject to regular maintenance.</p> <p>Alternative approaches for the possible redevelopment of the MH site are being investigated.</p>	
					<p>19-Apr-2011 DTZ consultants report on the Mill House site is expected in late April 2011 whereupon the next consideration of the practical measures to be achieved will be determined. meetings established for May 2011. Progress subject to economic situation and availability of grants and working capital.</p>	
					<p>08-Mar-2011 Due to liquidation of partners of the company involved in developments, there has been a slight delay in the process. Property Services are managing the consultations and</p>	

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					outcomes of this action, but the action is still expected to be achieved.	
					20-Jan-2011 DTZ report referred for additional info relating to 'market testing'. review awaited. (John Menear 20.1.11)	
					22-Oct-2010 -- enter new status update -- DTZ have reported their first draft and a steering group is being arranged. Not making as quick progress as anticipated.	
					19-Jul-2010 -- DTZ are undertaking consultations into the redevelopment options for the MHLC site including consulting with partner organisations present on site.	
					23-Feb-2010 The advert to secure a consultancy has resulted in a strong shortlist and selection to appointments underway. This will enable progress to be made on the capital scheme. In the meantime	

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					improvements to the changing facilities to Mill House Leisure Centre are underway and will enable better facilities in the short term.	

Year 2010/11
Investigation Adult Safeguarding

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
SCR-ACS/8a/i That a dialogue regarding budget and service cuts is maintained between members of the HSVAB to ensure that:- (i) cuts to services are not taken in isolation, without consideration for the impact on partner agencies	SCR-ACS/8a/i The HSVAB will continue to meet regularly and members will be encouraged to share information about changes within their own organisations that may impact on other partners. Any cuts or changes to Teeswide services would be discussed at the Tees Safeguarding Vulnerable Adults Board (TSVAB).	John Lovatt	31-Mar-2012	31-Mar-2012	04-Jan-2012 HSVAB will continue to provide all members with a forum to discuss service cuts and budgetary issues that may impact on service provision. There is currently work ongoing across Tees, co-ordinated by TSVAB, to identify budgets for safeguarding training and to identify whether there are opportunities for further joint working and efficiencies. 12-Oct-2011 HSVAB recently agreed to meet bi-monthly rather than quarterly and members have reaffirmed their commitment to the	<div><div></div></div> 75% In Progress

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					Board. A development day took place in September 2011 where organisations shared concerns and information about their own organisations, and this will continue to be an ongoing dialogue through future meetings. Issues raised through the Teeswide Vulnerable Adults Board recently have resulted in an increase in resources within the police vulnerability team which is extremely positive.	
SCR-ACS/8a/ii That a dialogue regarding budget and service cuts is maintained between members of the HSVAB to ensure that:- (ii) scarce resources are managed as effectively and efficiently as possible between agencies.	SCR-ACS/8a/ii Teeswide and local sub groups will continue to ensure that there is a shared approach to the use of resources for training, workforce development, public engagement etc.	John Lovatt	31-Mar-2012	31-Mar-2012	04-Jan-2012 There is Teeswide work underway to identify current spend on safeguarding training and workforce development and to identify whether closer joint working could deliver efficiencies in the future. There are also plans for a Teeswide communication strategy which will include public engagement and awareness raising, as it is recognised that	<div><div></div><div>05%</div></div> In Progress

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					there is added value in addressing these issues across partners.	
					12-Oct-2011 Local sub group structures were reviewed at the Board Development Day in September 2011 in order to reduce any duplication and maximise use of resources and staff time. A co-ordinated approach across Tees is used where it adds value (eg Teeswide approach to Hate Crime), with local Boards focusing on local issues.	
					19-Jul-2011 The Teeswide Safeguarding Vulnerable Adults Board has agreed a work plan and sub group structure for 2011/12 and 2012/13 which continues to support sharing of resources in relation to training, workforce development and public engagement as well as policies, procedures and audit. This approach reduces duplication and makes best use	

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					of resources available. Sub groups will set work plans over the coming months and will report on a regular basis to the Teeswide Board while maintaining links to local Boards where appropriate.	
SCR-ACS/8g That safeguarding workshops are delivered to groups within Hartlepool (with particular reference to the deaf community) and a review is undertaken of the accessibility of safeguarding services.	SCR-ACS/8g There is a comprehensive programme of training and development opportunities in place in relation to Adult Safeguarding. This will be reviewed following the Peer Review and additional workshops will be considered if gaps are identified (including for the deaf community).	John Lovatt	30-Sep-2011	30-Sep-2011	<p>30-Jan-2012 This issue will be raised with members of the deaf community at a meeting in February and funding has been identified to provide safeguarding awareness training, linked to the implementation of priorities within the Hartlepool Hearing Loss Strategy.</p> <p>12-Oct-2011 Training and workforce development issues are considered on a Teeswide basis to maximise use of resources. This issue will be raised with the Teeswide group for consideration. There will also be work done locally to promote the adult safeguarding agenda and it is hoped that this will increase</p>	<div>00%</div> <div>Overdue</div>

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					<p>awareness across a range of groups. Consideration will be given to how the deaf community are included within this work.</p> <p>19-Jul-2011 The HSVAB has a development day planned for 20 September where any unmet training needs can be considered.</p>	

Year 2010/11 Investigation Adult Safeguarding
--

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
SCR-ACS/8b That the Primary Care Trust (or its equivalent replacement body) is encouraged to put forward a GP representative to sit on the HSVAB.	<p>SCR-ACS/8b</p> <p>The PCT is currently represented on the HSVAB and representation from GPs will be considered as part of a review of membership following the Peer Review.</p>	John Lovatt	30-Sep-2011	30-Sep-2011	<p>04-Jan-2012 The Clinical Commissioning Group which represents Hartlepool GPs has confirmed that they will continue to be represented on HSVAB by the Teeswide lead for Adult Safeguarding until further notice. While there will not be a GP in attendance at the Board, the existing mechanism for feedback will be maintained.</p>	<div>100% Completed</div>

Recommendation	Action		Assigned To	Original Due Date	Due Date	Note	Progress
						Individual GPs continue to be involved in individual adult safeguarding investigations as appropriate.	
						12-Oct-2011 NHS Tees will continue to be represented on the HSVAB until such time as PCTs cease to exist (March 2013). Links with GPs continue to develop, and GP involvement will continue to be encouraged, both in individual cases and at a strategic level.	
						19-Jul-2011 NHS Tees continues to be represented on the HSVAB and GP commissioners are aware of their responsibilities in relation to adult safeguarding. HBC is represented on the Clinical Commissioning Steering Group and the profile of adult safeguarding will be raised through the Joint Strategic Needs Assessment and other routes as appropriate.	
SCR-ACS/8c That the potential to	SCR-ACS/8c	The ability for Elected Members to visit care	Phil Hornsby	31-Dec-2011	31-Dec-2011	16-Jan-2012 New contract to be	100% Completed

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
recommence visits to care homes by Elected Members of the Adult and Community Services Scrutiny Forum is included in the contract negotiations to be undertaken with providers.	homes will be included within the revised care home contract.				<p>implemented from April 2012 with a clause that specifically entitles members to visit care homes.</p> <p>06-Oct-2011 Review of contract ongoing with providers and new contract expected to be in place for end December 2011 after which Members will be able to commence visits.</p> <p>04-Jul-2011 Work has commenced to review and revise the care home contracts and visits by Elected Members will be included.</p>	
SCR-ACS/8d That the feasibility of including an Elected Member from the Adult and Community Services Scrutiny Forum on to the membership of the HSVAB is explored.	SCR-ACS/8d There is currently an Elected Member representative on the HSVAB (Portfolio Holder for Adult & Public Health Services). Any changes to the membership will be considered as part of a review of membership following the Peer Review.	John Lovatt	30-Sep-2011	30-Sep-2011	04-Jan-2012 The membership of the HSVAB has recently been reviewed and the number of members reduced to ensure that all key partners are represented but that the Board is a manageable size and can work effectively. ACSSF members now receive regular adult safeguarding updates and will be notified of any events regarding adult safeguarding	<div>100% Completed</div>

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					that may be of interest, should they wish to attend. The feasibility of including an Elected Member from the Adult & Community Services Scrutiny Forum on the HSVAB has been considered but was not felt to be appropriate at this time. Membership will continue to be reviewed on an ongoing basis.	
					12-Oct-2011 The review of membership has recognised the need to have elected member involvement, but further discussion is needed to identify the most appropriate representation.	
					19-Jul-2011 The HSVAB has a development day planned in September 2011 when membership will be reviewed. Input from elected member(s) will be considered as part of this process.	
SCR-ACS/8e That the ACS Scrutiny Forum be kept up to date on the provision of Adult	SCR-ACS/8e Quarterly performance reports and adult safeguarding reports are made to the Portfolio Holder for Adult & Public	John Lovatt	30-Sep-2011	30-Sep-2011	12-Oct-2011 It has been agreed that quarterly safeguarding reports to Adult & Public	<div><div></div></div> 100% Completed

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
Services in the town through the receipt of relevant aspects of the regular updates received by the Portfolio Holder for Adult and Public Health Services.	Health Services and can be shared with the Adult & Community Services Scrutiny Forum.				<p>health Services Portfolio will be shared with Adult & Community Services Scrutiny Forum on an ongoing basis, along with documents such as the Annual Report.</p> <p>19-Jul-2011 Closing the Loop Report relating to the safeguarding investigation was presented to Adult & Community Services Scrutiny Forum on 17 July 2011. The first report on adult safeguarding will be shared with the Scrutiny Forum in August 2011.</p>	
SCR-ACS/8f The use of welfare notices is investigated with partner agencies.	SCR-ACS/8f As part of the reablement services being commissioned in 2011/12, welfare notices will be introduced.	Phil Hornsby	31-Dec-2011	31-Dec-2011	<p>04-Jan-2012 Welfare notices were introduced from 1 November 2011.</p> <p>06-Oct-2011 Contractual issues have delayed the introduction of welfare notices, due August 2011. Standard forms and process agreed and now expected to be introduced from November 2011.</p> <p>19-Jul-2011 Contract reablement services including welfare</p>	100% Completed

Recommendation	Action	Assigned To	Original Due Date	Due Date	Note	Progress
					<div> notices will be in place by August 2011. </div> <div> 04-Jul-2011 Introduction of welfare notices included in re-ablement plan. </div>	