

# **NEIGHBOURHOOD SERVICES SCRUTINY FORUM AGENDA**



**16 January 2013**

**at 1.00 pm**

**in Committee Room B, Civic Centre, Hartlepool**

NEIGHBOURHOOD SERVICES SCRUTINY FORUM:

Councillors Beck, Cook, Gibbon, Jackson, Loynes, Payne and Tempest.

- 1. APOLOGIES FOR ABSENCE**
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 3. MINUTES**
  - 3.1 Minutes of the meeting held on 19 December 2012.
- 4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM**

No items.
- 5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE**

No items.



**6. CONSIDERATION OF PROGRESS REPORTS/BUDGET AND POLICY FRAMEWORK DOCUMENTS**

- 6.1 Proposals for inclusion in the Council Plan 2013/14 – *Director of Regeneration and Neighbourhoods*

**7. ITEMS FOR DISCUSSION**

No items.

**8. ISSUES IDENTIFIED FROM FORWARD PLAN**

**9. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT**

**ITEMS FOR INFORMATION**

**Date of Next Meeting 13 February 2012, commencing at 1.00 pm in Committee room B, Civic Centre, Hartlepool**



# **NEIGHBOURHOOD SERVICES SCRUTINY FORUM MINUTES**

19 December 2012

The meeting commenced at 2.00 pm in the Civic Centre, Hartlepool

**Present:**

Councillor: Sylvia Tempest (In the Chair)

Councillors: Paul Beck, Rob Cook, Steve Gibbon and Robbie Payne

Also in attendance: Stella and Gordon Johnson and John Lynch  
Gamini Wijesinghe, Middlesbrough Borough Council  
Steve Jermy, Cleveland Police

Officers: Denise Ogden, Director of Regeneration and Neighbourhoods  
Paul Hurwood, Climate Change Officer  
Helen Beaman, Environment Co-ordinator  
Jon Wright, Neighbourhood Co-ordinating Manager  
Alison Carberry, Senior Environmental Enforcement Officer  
Elaine Hind, Scrutiny Support Officer  
Denise Wimpenny, Principal Democratic Services Officer

## **42. Apologies for Absence**

An apology for absence was submitted on behalf of Councillor Brenda Loynes

## **43. Declarations of interest by Members**

None.

## **44. Minutes of the meeting held on 14 November 2012**

Confirmed.

## **45. Responses from the Council, the Executive or Committees of the Council to Final Reports of this Forum**

None.

**46. Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee**

None.

**47. Consideration of progress reports/budget and policy framework documents**

None.

**48. Scrutiny Investigation into the JSNA Topic of Environment – Climate Change – Covering Report/One Planet Living Presentation** *(Scrutiny Support Officer/Representatives from Middlesbrough Council)*

As part of the Forum's investigation into the JSNA topic of Environment, it was reported that representatives from Middlesbrough Council, One Planet Living Team, had been invited to attend the meeting to provide evidence in relation to the climate change element of the investigation.

The representative provided a detailed and comprehensive presentation which focussed on the 'One Planet Living' initiative adopted by Middlesbrough Council, how this linked to the JSNA topic of Environment and included the following:-

Aims of the Initiative

- Use the One Plant Living Programme to improve the quality of life, enhance the local environment and save money
  - Resilient Community
  - Economic Sustainability
  - Environmental Sustainability
  - Social Sustainability

How does it all work?

- Zero Carbon in Buildings
- Zero Waste
- Sustainable Transport
- Sustainable Materials
- Local and Sustainable Food
- Sustainable Water
- Land Use and Wildlife
- Culture and Heritage
- Equality and Local Economy
- Health and Happiness

One Planet Living Delivery

- One Planet Action Plan and summary document available on website
- Bioregional endorsed Middlesbrough Council as a One Planet Council
- Priority targets for each principle reviewed
- Assessment tool developed to enhance Council service delivery
- On-line training programme being developed
- A community focussed framework has been developed by Middlesbrough Environment City to help delivery within the community

How We Are Making a Difference

- Refurbishment of Stewart Park
- Eco-Easterside
  - Government funded Low Carbon Communities Challenge Project
  - Renewable energy generation
  - Energy monitoring
  - Advice on minimising water use
  - Community allotments
  - Proposed electric car club
  - Social enterprise to manage feed in tariff payments
- Myplace
  - Restoring to community use grade 2 listed building
  - Water use minimised
  - Recycled and reused materials used in construction
  - Plans for allotment provision
  - Secure cycle parking, safe cycling and cycle maintenance training
  - Media studio and music facilities
  - Arts projects
  - Gym and climbing wall

How does this all impact upon health needs

- “The One Planet Living Action Plan is there to help bring public health benefits, enhance the quality of life and reduce burdens on health service integration of climate change, One Planet Living and public health agendas to recognise mutual benefits of greater joint working

Some Practical Actions

- Regeneration of housing stock
- Affordable Warmth Steering Group
- Investment in renewable technology
- Local Sustainable Transport Fund
- Small Medium Enterprises and low carbon economy
- MCCCCP
- Local Food Programme Partnership

Next Steps

- Work with partner organisation BioRegional to secure funding bids
- Drive through OPL more efficient effective Council service delivery
- Provide opportunity for greater residential and business ownership through the Community Framework and One Planet Living creating sustainable communities work.

Summary

- Average Middlesbrough resident lives a three planet lifestyle
- The Council has adopted One Planet Living to help it operate more efficiently and effectively
- The ten principles provide a model for making our actions and lifestyles more sustainable
- BioRegional has endorsed Middlesbrough Council as One Planet Council – only the second in the world
- The One Planet Living Programme is being expanded to involve all sectors of the Middlesbrough community

Following conclusion of the presentation a discussion ensued which included the following issues:-

- (i) In response to a query as to whether the assessment tool had been developed in house, Members were advised that the tool had been developed in-house with support from BioRegional. The tool could be developed elsewhere provided there was an understanding of the principles of One Planet Living.
- (ii) Given the financial investment in relation to the refurbishment of Stuart Park a query was raised as to how Members were persuaded to invest in order to achieve savings in the longer term. The representative advised that there was extensive political support in favour of the scheme and a policy had been agreed in this regard. The Executive Member for Environment and Deputy Mayor were excellent advocates for the scheme and work was continuing to raise awareness on the benefits of the programme.
- (iii) Clarification was sought as to whether the recent announcement of cuts by the Mayor would impact on the One Planet Living Agenda. The representative advised that whilst reductions in staffing levels had been made, delivery of the scheme would be integrated into service delivery.
- (iv) In response to a request for clarification as to which other partners would be involved in the scheme, the Forum was advised that the Council were working with social housing providers, Teesside University, Middlesbrough College, the fire service and the police.
- (v) The representative went on to respond to further queries raised by the Forum and members of the public in relation to zero carbon and zero waste issues.

The Chair thanked the representative for his attendance and valuable contribution to the investigation.

### **Recommended**

That the information given be noted and discussions be used to assist the Forum in completing the scrutiny investigation.

## **49. Scrutiny Investigation into the JSNA Topic of Environment – Cleanliness/Enforcement – Evidence from Environment Team - Covering Report/Presentation** *(Scrutiny Support Officer/Environment Team)*

As part of the Forum's investigation into the JSNA topic of Environment, the Forum was advised that officers from the Environment Team had been invited to the meeting to provide evidence in relation to the Cleanliness/Enforcement element of the JSNA topic of Environment.

The Climate Change Officer, Senior Neighbourhood Co-ordinator, Senior Environmental Enforcement Officer and Environment Co-ordinator, who were in attendance at the meeting, provided a joint detailed and comprehensive presentation which focussed on the following issues:-

### Local Environmental Quality

- Statement from DEFRA
- Marmot Review 2010 – Fair Society, Healthy Lives  
Feedback from Focus Group participant on consequences of deprivation
- Why is Local Environmental Quality Important (LEQ)?  
Effects on mental health and wellbeing
  - Encourages social contact and integration
  - Can lead to residential disputes
  - Perception of crime
  - Anti-Social Behaviour
- Effects on physical health
  - Decreased blood pressure
  - Increased opportunities to exercise
  - Pollution leads to increased cardio-respiratory disease
  - Pests/Dogs – disease and animal attacks
- What Services are currently provided to improve LEQ?
  - Operational
  - Education
  - Enforcement

Neighbourhood Cleansing Team/Neighbourhood Policing Team

- Quality of environment – impact on sense of wellbeing and future aspirations
- 7 out of 11 wards in Hartlepool contain neighbourhoods that fall within the top 5% most deprived nationally
- Staffing Levels and Vehicles
  - 40 staff
  - 14 mechanical sweepers
  - 14 other vehicles
  - 7 new sweepers – to achieve 40% reduction in fuel use and carbon reduction
- Cleansing Rounds
- Public Perception – Satisfaction with area as a place to live
  - 90% of wider town happy with where they live
- Public Perception – litter and rubbish in streets
  - 50% of wider Hartlepool community considered litter and rubbish in streets as a problem
- Performance Measures
  - NI 195 - % of land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below acceptable level.
  - Association of Public Services Excellence – data collected to benchmark against other local authorities
- NI195 Out-turn figures
- Service Delivery
  - no reduction to front line service
  - latest NI 195 figures show gradual improvement in cleanliness

Enforcement

- Metal thefts – 75% reduction from 2011/12
- Untaxed and abandoned vehicles
- Dog fouling – Number of Fixed Penalty notices issued as a comparator with neighbouring authorities  
Hartlepool's figures significantly better than neighbouring authorities
- Fly-Tipping
- Flyposting and graffiti – not as big a problem in Hartlepool as in past
- Waste – Section 46 Notices and Flytipping
- Tethered horses
- Allotment enforcement
  - new rules and regulations 2012
  - around 1100 allotment plots in town
- Number of Fixed Penalty Notices issued by year and by type (Dog Control and Litter)

Dog Warden Service

- Collected 346 stray dogs in 2011/12
- Free micro-chipping available for all Hartlepool residents



- Evidence of impact - 51% of stray dogs rehomed in Hartlepool which compared favourably to the national average of 33%
- Quality standards – number of awards achieved

#### Risks and Pressures

- Legislation Changes
- Current Economic Climate
- Effects of Climate Change
- Managing public expectations in light of above issues

#### Recommendations

- Engage partners to deliver on the same aims and objectives
- High level support in problem areas
- Increased public awareness
- Increased/maintained resource levels for operational enforcement and education elements
- Greater efficiency, co-ordination, collaboration
- Continue to seek alternative funding sources

In the discussion that followed a number of queries/views/comments were raised which included:-

- (i) Following discussion and clarification provided in response to queries raised regarding the inspection assessment process for NI 195 and the additional responsibilities undertaken by the street cleansing operatives, the Forum requested that figures in relation to this issue be provided by ward. The importance of reporting any areas of concern in relation to litter problems was emphasised.
- (ii) With regard to abandoned vehicles, a Member queried the definition of abandoned and sought clarification regarding the powers available to remove abandoned vehicles from outside peoples' homes. The Senior Environmental Enforcement Officer provided details of the powers available to the Council highlighting that various restrictions applied which prevented removal. It was suggested that details be provided following the meeting whereupon the issue would be investigated.
- (iii) Reference was made to the higher level of fixed penalty notices issued in Hartlepool in respect of dog fouling in comparison to neighbouring authorities and the reasons for such levels were questioned. It was reported that given that Seaton Carew and the Headland were popular tourist attractions, there was a significant impact on the level of litter and dog fouling. It was noted that the majority of fixed penalty notices were issued to non-Hartlepool residents. The Forum raised a number of queries in relation to the level of patrols and enforcement arrangements to which the Senior Environmental Enforcement Officer provided clarification. The Forum

queried whether a breakdown of fixed penalty notices issued by ward and street was available and also whether it was possible to identify the numbers issued to Hartlepool and non-Hartlepool residents. Following further discussion in relation to such arrangements and given concerns raised that a number of incidents of dog fouling occurred outside working hours, and not during daylight hours, it was suggested that flexible working arrangements be explored.

- (iv) The Chair was of the view that the option to delegate the power to issue fixed penalty notices to more officers of the Council was something that could be considered.
- (v) The Forum discussed the issue of metal theft and were pleased to note the 75% reduction in this regard.
- (vi) Concerns were raised regarding the problem of cigarette butts and various methods of addressing this town wide problem were debated which included approaching residents associations to assist with distribution of ash trays and the need to review current fine levels. The Forum was advised that the level of fines were set by the Government.
- (vii) A Member queried whether a Section 47 notice could be utilised to prevent parking on grass verges to which the Senior Environmental Enforcement Officer indicated that provided visual evidence was available, this issue could be addressed under the Highways Act.
- (viii) The Forum went on to discuss the Dog Warden Service and allotment issues during which the Environment Co-ordinator responded to issues arising from the presentation. Clarification was provided in relation to the database updating process, micro-chipping service and allotment inspection process as well as future priorities for allotment sites.

The Chair thanked the team for their attendance and invaluable contribution to the investigation and requested that all Members of the Forum be invited to the Environment Roundabout event.

### **Recommended**

That the information given be noted and discussions be used to assist the Forum in completing the scrutiny investigation.

## 50. **Scrutiny Investigation into the JSNA Topic of Environment – Cleanliness/Enforcement – Evidence from Cleveland Police - Covering Report/Presentation**

*(Scrutiny Support Officer/Representatives from Cleveland Police Neighbourhood Policing Team)*

The Scrutiny Support Officer advised that as part of the Forum's investigation into the JSNA topic of Environment, officers from Cleveland Police Neighbourhood Policing Team had been invited to attend the meeting to provide evidence in relation to the Cleanliness/Enforcement element of the JSNA topic of Environment.

The representative from Cleveland Police, who was in attendance, provided a detailed presentation which included details of the powers the police had in this area, partnership working arrangements currently in place and included the following issues:-

- Current Force Operational Priorities
  - Protecting Vulnerable People
  - Protection of Life
  - Serious and Organised Crime
  - Burglary of Peoples' Homes
  - Antisocial Behaviour
- Current Organisational Priorities
  - Long Term Financial Planning
  - Sustainable Operating Model
  - Project 1
  - Leadership Development
  - Performance Management Framework
- Hartlepool Resources
  - 180.26 officers of all ranks and 39.84 PCSO's
- Partnership Results (Nov 11 to Nov 12)
  - Crime down 10.9%
  - House burglary down 21.9%
  - Acquisitive crime down 18.6%
  - Vehicle Crime down 21.4%
  - Other Theft down 27.2%
  - Criminal Damage and Arson down 6.8%
  - Violence up by 7.9%
- Public Confidence down from 90% to 86.8%
  - Cleveland highest public confidence rate in country
- Anti-Social Behaviour Categories

- Anti-Social Behaviour Levels – January to November 2012-12-20
  - Total ASB incidents 6667
  - Down 23%
- Enforcement Activities
- Police Powers
- PCSO Powers
- Way Forward
  - Continued Partnership working
  - Understanding and addressing the needs of our communities

### **Recommended**

That the information given be noted and discussions be used to assist the Forum in completing the scrutiny investigation.

## **51. The Executive's Forward Plan**

The Executive's Forward Plan for December to March 2013 relating to the Neighbourhood Services Scrutiny Forum was provided to give Members of the Forum the opportunity to consider whether any items within the Plan should be considered by this Forum.

### **Recommended**

The contents of the Plan were noted.

## **52. Any Other Business which the Chair considers Urgent**

The Chair requested that all Members of the Neighbourhood Services Scrutiny Forum be invited to the Environment roundabout.

### **Recommended**

All Members of the Neighbourhood Services Scrutiny Forum be invited to the Environment Roundabout.

### **53. Date and Time of Next Meeting**

It was reported that the next meeting would be held on 16 January 2013 at 1.00 pm.

The meeting concluded at 4.30 pm.

CHAIR

## NEIGHBOURHOODS SERVICES SCRUTINY FORUM

Date: 16 January 2013



**Report of:** Director of Regeneration and Neighbourhoods  
Department

**Subject:** PROPOSALS FOR INCLUSION IN COUNCIL PLAN  
2013/14

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### 1. PURPOSE OF REPORT

- 1.1 To provide the opportunity for the Neighbourhood Services Scrutiny Forum to consider the proposals for inclusion in the 2013/14 Council Plan that fall under the remit of the Forum.

### 2. BACKGROUND

- 2.1 For 2013/14 a review of the Outcome Framework has been undertaken to ensure that it still accurately reflects the key outcomes that the Council and Partners have identified as being important for the future of the Borough. A revised Outcome Framework, to be implemented from April 2013, was reported to Scrutiny Coordinating Committee on 19 October 2012 and Cabinet on 29 October 2012.
- 2.2 As in previous years detailed proposals are being considered by each of the Scrutiny Forums in January. A further report will be prepared for Scrutiny Coordinating Committee on 18 January 2013 detailing the comments/observations of each of the Scrutiny Forums to enable a joint response to be prepared for Cabinet.
- 2.3 As discussed at the Scrutiny Coordinating Committee on 19 October 2012, from 2013/14 the three Departmental Plans will be brought together to form the Council Plan which will set out collectively how the key priorities/outcomes that the Council have identified will be delivered. This is a different approach to previous years and therefore there will be no separate Corporate Plan. This will eliminate the unnecessary duplication and reporting of actions that was an unintended consequence of drawing the old Corporate Plan actions and indicators from the three Departmental Plans, without losing the focus that having separate Departmental Plans brings to the overall process.

- 2.4 The Council Plan is still a working document and as such there are areas where information could change. Where this does occur the information will be included in the final draft of the Plan that is to be considered by Scrutiny Coordinating Committee on 8 March 2013, by Cabinet on 18 March 2013 and by Council on 11 April 2013.

### 3. PROPOSALS

- 3.1 The Director of Regeneration and Neighbourhoods will deliver a short presentation at the meeting detailing the key challenges that the Council faces over the next year, and beyond, and setting out proposals, from the Regeneration and Neighbourhoods Departmental Plan, for how these will be addressed.
- 3.2 The main focus of the presentation will be on the outcomes that have been included in the Outcome Framework and how these will be delivered in 2013/14. The Director of Regeneration and Neighbourhoods will take each outcome in turn, explaining how each outcome will address the challenges faced by the Council. After each outcome Members will be given the opportunity to comment on the proposals before the Director moves the presentation onto the next outcome.
- 3.3 The Outcomes that fall under the remit of the Neighbourhood Services Scrutiny Forum, and will therefore be included in the presentation are: -
- Outcome 9: Improve health by reducing inequalities and improving access to services;
  - Outcome 10: Give every child the best start in life;
  - Outcome 18: Quality local environments where public and community open spaces are clean, green and safe;
  - Outcome 19: Provide a sustainable, safe, efficient, effective and accessible transport system;
  - Outcome 20: Hartlepool is prepared for the impacts of climate change and takes action to mitigate the effects;
  - Outcome 25: Local people have a greater voice and influence over local decision making and the delivery of services.
- 3.4 **Appendix A** provides detail on the proposed actions identified to deliver the outcomes that fall under the remit of the Neighbourhood Services Scrutiny Forum. Officers from across the Council have also been identifying the Performance Indicators (PIs) that will be monitored throughout the year to measure progress and these are also included in the appendix. The identified risks are also included for information.
- 3.5 As in 2012/13, it is not possible at this stage to include year end outturn and future targets as these are not yet available. It is normal practice to use a number of criteria when setting targets, such as current performance, budget information and other external factors such as Government policy changes. Therefore it is normal for targets to be set around year end when more

information is known. Where available, this information will be included in the proposals reported to Scrutiny Coordinating Committee in March 2013.

#### **4. NEXT STEPS**

- 4.1 The remainder of the Council Plan proposals have already been, or will be discussed at the relevant Scrutiny Forums between 4 January and 17 January 2013. Comments and observations from those Scrutiny Forums will be added to those received at today's meeting and included in the overall presentation to Scrutiny Coordinating Committee on 18 January 2013. Due to the short length of time between the Scrutiny Forums and the Scrutiny Coordinating Committee meeting on the 18<sup>th</sup> January it will not be possible to provide a detailed response to the comments and observations made at the Scrutiny Forums at the SCC meeting.
- 4.2 The final draft of the Council Plan, which will have considered the points raised by Scrutiny, will then be considered by Scrutiny Coordinating Committee on 8 March 2013 and Cabinet on 18 March 2013 before being taken for formal agreement by Council at its meeting on 11 April 2013.
- 4.3 Progress towards achieving the actions and targets included in the Council Plan will be monitored throughout 2013/14 by officers across the Council and progress reported quarterly to Elected Members.

#### **5. RECOMMENDATIONS**

- 5.1 It is recommended that Neighbourhood Services Scrutiny Forum: -
  - considers the proposed outcome templates (Appendix A) for inclusion in the 2013/14 Council Plan;
  - formulates any comments and observations to be included in the overall presentation to the meeting of the Scrutiny Coordinating Committee on 18 January 2013.

**Contact Officer:** - Denise Ogden  
Director of Regeneration and Neighbourhoods  
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SECTION 1 OUTCOME DETAILS			
<b>Outcome:</b>	9. Improve health by reducing inequalities and improving access to services	<b>Theme:</b>	Health and Wellbeing

<b>Lead Dept:</b>	Child and Adult Services	<b>Other Contributors:</b>	Regeneration and Neighbourhoods
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SECTION 2 ACTIONS		
Action	Due Date	Assignee
Work with colleagues to improve Public Health through the Health Protection and Improvement elements of the Core Public Health Strategy.	Mar 2014	Sylvia Pinkney

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
NI 184	Percentage of food establishments in the area which are broadly compliant with food hygiene law.	Sylvia Pinkney	Targeted	Financial Year

SECTION 4 RISKS		
Code	Risk	Assignee
	None identified	

SECTION 1 OUTCOME DETAILS			
<b>Outcome:</b>	10. Give every child the best start in life	<b>Theme:</b>	Health and Wellbeing

<b>Lead Dept:</b>	Child and Adult Services	<b>Other Contributors:</b>	Regeneration and Neighbourhoods
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SECTION 2 ACTIONS		
Action	Due Date	Assignee
Implement findings of the education catering consultation exercise undertake in primary schools.	Dec 13	Karen Oliver
Undertake consultation in secondary schools to identify improvements and increase the uptake of pupils taking schools meals	Mar 14	Karen Oliver

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
NI 52a	Percentage uptake of school meals – Primary Schools	Lynne Bell	Targeted	Financial
NI 52b	Percentage uptake of school meals – Secondary schools	Lynne Bell	Targeted	Financial
NSD P064	Percentage uptake of free school meals - Primary schools	Lynne Bell	Targeted	Financial
NSD P065	Percentage uptake of free school meals – Secondary schools	Lynne Bell	Targeted	Financial

SECTION 4 RISKS		
Code	Risk	Assignee
RND R088	Failure to achieve sufficient uptake of school meals	Karen Oliver

SECTION 1 OUTCOME DETAILS				
<b>Outcome:</b>	18. Quality local environments where public and community open spaces are clean, green and safe		<b>Theme:</b>	Environment
<b>Lead Dept:</b>	Regeneration and Neighbourhoods	<b>Other Contributors:</b>		

SECTION 2 ACTIONS		
Action	Due Date	Assignee
Encourage volunteer and community input into local green space management.	Mar 2014	Deborah Jefferson
Investigate funding opportunities for the development of green space areas across the town.	Mar 2014	Chris Wenlock
Consult, develop and deliver year 1 projects of capital improvements to allotment sites.	Mar 2014	Helen Beaman
Develop and deliver a more integrated approach to environmental enforcement with key stakeholders.	Mar 2014	Alison Carberry
Undertake a review of service delivery and implement changes in street cleansing, grounds maintenance and highways to reflect the proposed revisions to refuse rounds	Dec 2013	Jon Wright
Work in conjunction with partners to develop local environmental work placement opportunities that add value to the existing service by improving the quality of the local environment	Mar 2014	Jon Wright
Monitor identified Contaminated Land sites, taking action as identified.	Mar 2014	David Wilson

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
RND P070	No. of Volunteer days spent working on local green space management initiatives	Deborah Jefferson	Monitor	Financial Year
RND P061	Achieve Quality Coast Award for Seaton Carew beach	Debbie Kershaw	Target	Financial Year
RND P050	Percentage of streets that fall below an acceptable level of cleanliness	Jon Wright	Target	Financial Year
NEW	Number of individuals gaining work experience and accredited qualifications	Jon Wright	Monitor	Financial Year

SECTION 4 RISKS		
Code	Risk	Assignee
RND R075	Financial and environmental implications of addressing contaminated land issues	David Wilson

SECTION 1 OUTCOME DETAILS			
<b>Outcome:</b>	19. Provide a sustainable, safe, efficient, effective and accessible transport system	<b>Theme:</b>	Environment

<b>Lead Dept:</b>	Regeneration and Neighbourhoods	<b>Other Contributors:</b>	
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SECTION 2 ACTIONS		
Action	Due Date	Assignee
Seek funding for highway improvements in the A689/ Wynyard area, particularly through developer contributions. (ERS 2.30)	Mar 2014	Mike Blair
Deliver year 3 schemes as identified in the Local Transport Plan 2011 -15	Mar 2014	Peter Frost
Develop the Integrated Transport Unit through partnership, collaboration and income related strategies, sustaining core services	Mar 2014	Paul Robson

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
NI 167	Congestion – average journey time per mile during the morning peak	Peter Frost	Monitor	Financial Year
NI 47	The % change in the number of people killed or seriously injured in road traffic accidents during the calendar year compared to the average of the previous 3 years.	Peter Frost	Target	Calendar Year
NI 48	The % change in the number of Children killed or seriously injured in road traffic accidents during the calendar year compared to the average of the previous 3 years.	Peter Frost	Target	Calendar Year
NI 168	The percentage of principal roads where maintenance should be considered	Mike Blair	Target	Financial Year
NI 169	The percentage of non-classified roads where maintenance should be considered	Mike Blair	Target	Financial Year

SECTION 4 RISKS		
Code	Risk	Assignee
RND R054	Failure to maintain infrastructure to acceptable standard resulting in additional cost implications through insurance claims	Mike Blair
RND R078	Failure to develop an integrated transport strategy	Paul Robson

SECTION 1 OUTCOME DETAILS			
<b>Outcome:</b>	20. Hartlepool is prepared for the impacts of climate change and takes action to mitigate the effects	<b>Theme:</b>	Environment

<b>Lead Dept:</b>	Regeneration and Neighbourhoods	<b>Other Contributors:</b>	
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SECTION 2 ACTIONS		
Action	Due Date	Assignee
Undertake tender process for the development of a wind generation scheme at Brenda Road.	Sept 2013	Paul Hurwood
Implement actions of the Joint Strategic Needs Assessment (JSNA) Scrutiny review with regard to the environment.	Mar 2014	Paul Hurwood
Deliver the carbon reduction strategy and associated action plans	Mar 2014	Paul Hurwood
Develop and deliver a programme of community 'energy efficiency' and climate change adaption promotions	Mar 2014	Paul Hurwood
Engage with Hartlepool Chamber of Commerce to disseminate information on climate change adaptation.	Mar 2014	Paul Hurwood
Consult and promote a community 'Collective Energy Switching' programme throughout the Borough	Mar 2014	Dave Hammond
Implement changes to Waste Management Service including changes to kerbside collections; route optimisation and provision of 4 day working week for refuse operatives.	July 2013	Craig Thelwell
Secure approval and implement wave over topping protection works at the Town Wall	Mar 2014	David Wilson
Undertake phase 2 of the Seaton Carew sea defence works	Mar 2014	David Wilson

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
NI 185	Percentage CO2 reduction from local authority operations	Paul Hurwood	Monitor	Financial Year
NI 186	Percentage per capita reduction in CO2 emissions in the LA area	Paul Hurwood	Monitor	Financial Year
NI 191	Number of kilograms of residual household waste collected per household	Fiona Srogi	Target	Financial Year
NI 192	Percentage of household waste sent for reuse, recycling or composting	Fiona Srogi	Target	Financial Year
NI 193	Percentage of municipal waste land filled	Fiona Srogi	Target	Financial Year

SECTION 4 RISKS		
Code	Risk	Assignee
RND R067	Failure to achieve recycling targets resulting in loss of income and additional costs.	Fiona Srogi
RND R076	Consequences of climate change through the failure of the Council to tackle climate issues locally	Paul Hurwood
RND R087	Income fluctuations in the market for recyclable materials resulting in difficulties in budget planning and forecasting.	Fiona Srogi



SECTION 1 OUTCOME DETAILS				
<b>Outcome:</b>	25. Local people have a greater voice and influence over local decision making and the delivery of services		<b>Theme:</b>	Strengthening Communities
<b>Lead Dept:</b>	Regeneration and Neighbourhoods	<b>Other Contributors:</b>		

SECTION 2 ACTIONS		
Action	Due Date	Assignee
Support the development of the Voluntary & Community Sector (VCS) Strategy Action Plan	Mar 2014	Fiona Stanforth
Deliver the Community Pool Funding Programme	Mar 2014	Fiona Stanforth
Develop a Neighbourhood Plan for the Rural Area of Hartlepool in line with Neighbourhood Planning policy under the Localism Act 2011	Mar 2014	Adele Wilson
Develop a Neighbourhood Plan for The Headland in line with Neighbourhood Planning policy under the Localism Act 2011	Mar 2014	Adele Wilson
Refresh the Neighbourhood Management and Empowerment Strategy Action Plan.	Mar 2014	Adele Wilson
Monitor the progress of priorities outlined in the eleven Ward Profiles developed across the town.	Mar 2014	Adele Wilson

SECTION 3 PERFORMANCE INDICATORS & TARGETS				
Code	Indicator	Assignee	Targeted or Monitor	Collection Period (eg Financial/academic)
NEW	Percentage of residents feeling that they can influence decisions that affect their local area	Adele Wilson	Target	Financial Year
RND P052	Number of voluntary and community groups supported	Adele Wilson	Monitor	Financial Year
NEW	Number of neighbourhood plans ratified	Adele Wilson	Monitor	Financial Year

SECTION 4 RISKS		
Code	Risk	Assignee
RND R056	Failure of service providers to focus resources on neighbourhood renewal areas	Clare Clark