

ADULT SERVICES COMMITTEE DECISION RECORD

15 July 2013

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

Present:

Councillor: Carl Richardson (In the Chair)

Councillors: Keith Fisher, Brenda Loynes, Linda Shields and Kaylee Sirs

Also Present: Steve Thomas, Health Watch

Officers: Neil Harrison, Head of Service, Adult Social Care
Trevor Smith, Performance and Information Manager (Adults)
Denise Wimpenny, Principal Democratic Services Officer

18. Apologies for Absence

Apologies for absence were submitted on behalf of Councillor Ged Hall, Jill Harrison, Assistant Director and John Lynch.

19. Declarations of Interest

None.

20. Minutes of the Meetings held on 21 May and 17 June 2013

Received. The Chair requested that future agenda documentation should include a copy of the minutes of the previous meeting for information purposes.

21. Adult Social Care Outcomes Framework *(Assistant Director, Adult Services)*

Type of decision

For information only

Purpose of report

To provide the Adult Services Committee with an overview of the Adult Social Care Outcomes Framework (ASCOF) – the national reporting regime for adult social care.

Issue(s) for consideration

The report provided background information to the introduction and purpose of ASCOF. Details of the structure of ASCOF, a summary of the measures linked to the outcomes and domains together with details of data collection measures were provided as set out in the report.

With regard to Hartlepool's performance, Members were advised that Hartlepool recently received positive feedback from the Adult Social Carers Survey with over 92% of carers reporting that they had been included or consulted in discussion about the person they cared for and almost 85% of carers reported that they found it easy to find information about services.

In the discussion that followed the benefits of receiving information by number as well as by percentage were highlighted. The Performance and Information Manager stated that the reasons the information was provided in percentage terms was to comply with certain performance standards and to enable comparators to be made with other local authorities. Comparative regional performance data against the ASCOF measures would be collated during June and July and shared at a future meeting of this Committee. The Health Watch representative referred to a recent presentation regarding the process provided by the Performance and Information Manager and feedback received indicated that whilst the document included good useful information, it was considered that the information could be presented in a clearer format.

With regard to early feedback from the Adult Social Care Survey, the Health Watch representative was keen to establish the reasons as to why only 76% of respondents had indicated that the services they had used made them feel safe and secure. The Committee was advised that this issue could be examined in further detail once all responses from the Adult Social Care Survey had been received.

The Health Watch representative provided initial feedback from the consultation process with residents and their work with users of domiciliary care (home care). Whilst overall the vast majority of feedback was good some concerns had been raised regarding the following:-

- the number of different carers people received was too high and an example was provided in relation to one particular individual who had received visits from 18 different carers in one week.
- the length of visits by carers particularly to outlying villages was too

short resulting in some tasks not being completed and impacting on the quality of care provision.

The Health Watch representative indicated that the final report from Health Watch would be available to Members in October 2013.

Decision

The Committee noted the report and the use of the Adult Social Care Outcomes Framework (ASCOF) to measure performance in adult social care.

22. Winterbourne View Stock Take (*Assistant Director, Adult Services*)

Type of decision

For information only

Purpose of report

- (i) To provide the Adult Services Committee with an update on actions identified following publication of the Winterbourne View Hospital report and Concordat (December 2012) to provide assurance of collaboration between health and the local authority.
- (ii) To provide an update and stock take as requested by Chris Bull, Chair of the Winterbourne View Joint Improvement Board (NYHS England and Local Government Association).

Issue(s) for consideration

The report provided an update on actions identified following publication of the Winterbourne View Hospital report and Concordat (Dec 2012) to provide assurance of collaboration between Health and the Local Authority. The Department of Health review had responded to criminal abuse at Winterbourne View hospital revealed by the BBC Panorama programme in May 2011. The main actions identified for commissioners through the review and concordat were outlined in the report.

A letter received from Chris Bull, Chair of the Winterbourne View Joint Improvement Board, had asked Clinical Commissioning Groups (CCG's) and Health and Wellbeing Boards to assess their progress against commitments in the Concordat and to allow for good practice and progress from local areas to be shared nationally. A copy of the letter had been

appended to the report together with a copy of the report presented to the Health and Wellbeing Board on 24 June 2013 which provided an update on progress and a local stock take.

It was proposed that a joint plan would be developed once the individual patient requirements were known. Members were referred to the risk implications and financial considerations as detailed in the report.

The Head of Service, Adult Social Care responded to questions raised by Members in relation to financial responsibilities and service provision arrangements. Assurances were also provided regarding the safeguarding and inspection and monitoring processes already in place between the CCG and the Local Authority to ensure the appropriate standards of care were provided for these patients.

Decision

The Committee noted the report and assurances that plans were in place to work collaboratively between the Clinical Commissioning Group and the Local Authority to develop long term solutions for these patients.

The meeting concluded at 10.35 am.

P J DEVLIN

CHIEF SOLICITOR

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