

# **NORTH NEIGHBOURHOOD CONSULTATIVE FORUM AGENDA**



**22<sup>nd</sup> March, 2006**

**at 10 am**

**at West View Community Centre, Miers Avenue**

MEMBERS: NORTH NEIGHBOURHOOD CONSULTATIVE FORUM:

Councillors Allison, Barker, Cambridge, Clouth, Cook, Fenwick, Fleet, Griffin, Jackson, J Marshall, Rogan, Shaw, Wallace, D Waller, Wright.

Resident Representatives:

Dennis Brightey, Jim Hastings, Ted Lee, John Lynch, Mary Power, Linda Shields.  
Two vacancies

**1. WELCOME AND INTRODUCTIONS**

**2. APOLOGIES FOR ABSENCE**

**3. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**

**4. MINUTES**

4.1 To confirm the minutes of the meeting held on 1<sup>st</sup> February, 2006 (attached).

**5. PUBLIC QUESTION TIME**

**6. ITEMS FOR CONSULTATION**

6.1 Presentation – Primary Care Trust – Consultation – Local Delivery Plan and Town Centre Development – *Mary Bewley and John Roebuck (PCT)*

**7. ITEMS FOR DISCUSSION and/or INFORMATION**

- 7.1 Presentation - 2006/07 to 2007/08 Budget Strategy and Council Tax – *Mike Ward, Chief Financial Officer / Chris Little, Assistant Chief Financial Officer*
- 7.2 North Hartlepool Partnership Project Update – *North Hartlepool Partnership Manager*
- 7.3 Coastal Protection Strategy Study – North Sands to Newburn Bridge – Consultant from W S Atkins and *Dave Thompson, Principal Engineer (Environmental Issues)*
- 7.4 Verbal Update on Traffic/Parking Enforcement – *Phil Hepburn, Parking Services Manager*
- 7.5 North Hartlepool Neighbourhood Action Plan – *Genevieve Parker, Principal Regeneration Officer*
- 7.6 Minor Works Proposal – Dropped Crossing – *Director of Neighbourhood Services*

**8. RESIDENT REPRESENTATIVE ISSUES**

**9. WARD ISSUES**

**10. DATE, TIME AND VENUE OF NEXT MEETING**

**Members, Resident Representatives and residents will be advised of meeting dates for the 2006/07 Municipal Year as soon as the new diary is available.**

**11. ITEMS OF ANY OTHER BUSINESS AGREED BY THE CHAIRMAN**

**WARDS**

Brus  
Dyke House  
Hart  
St Hilda  
Throston

***NORTH NEIGHBOURHOOD  
CONSULTATIVE FORUM***

**1<sup>st</sup> February 2006**

***MINUTES OF THE MEETING***



**PRESENT:**

Chair:	Councillor Rob Cook	Hart Ward
Vice Chair:	Mary Power (Resident Representative)	
	Councillor Derek Allison	St Hilda
	Councillor Caroline Barker	Hart Ward
	Councillor Sandra Fenwick	Dyke House Ward
	Councillor Mary Fleet	Dyke House Ward
	Councillor Sheila Griffin	Brus Ward
	Councillor Peter Jackson	Throston Ward
	Councillor John Marshall	St Hilda Ward
	Councillor Denis Waller	Brus Ward
	Councillor Edna Wright	Hart Ward

Resident Representative: Linda Shields

Public: Mr S Allison, Mr J Cooke, Mr B Hammond, Mr J Maxwell, Mr Pickens, Mrs J Steel, Mr D Thompson, Miss C Torley, Miss E Torley, Mr A Vale, Mr C Watt and Mr D Wilson

Officers: Dave Stubbs, Head of /Environmental Management  
Karen Oliver, Town Care Manager  
Gary Jones, North Neighbourhood Services Manager  
Jon Wright, Senior Neighbourhood Services Officer  
Chris Barlow, Principal Community Strategy Officer  
Chris Hart, Drug Strategy Co-ordinator  
Ian Jopling, Transportation Team Leader  
Peter Frost, Traffic Team Leader  
Tom Britcliffe, Principal Planning Officer  
Genevieve Parker, Principal Regeneration Officer  
Richard Waldmeyer, Principal Planning Officer (Policy, Planning and Info.)  
Louise Wood, Regeneration Officer

Housing Hartlepool Representative: Anthony Scarre

Primary Care Trust Representative: Kevin Aston

Police Representatives: PC Gatenby

Community Network Officer (HVDA): Tracy Foster

## 59. APOLOGIES FOR ABSENCE

Apologies for absence were submitted for Councillors Cambridge and Shaw and for Resident Representatives Ted Lee, John Lynch and James Hastings and Mr M Popplewell.

## 60. MINUTES

The minutes of the meeting held on 30<sup>th</sup> November 2005 were confirmed.

Matters arising:

**Motor-bikes on the beach and sand-dunes** - The Town Care Manager advised that the Police Motor-bike Unit would be in action in the area during, fortnightly, February to March. A Member requested that the Unit be asked to carry out checks at staggered times.

**Minute 57 on page 7** – A Member requested that Sacred Heart School be added to the list for Enforcement Officers to carry out checks on car parking.

The Town Care Manager noted the above issues to be passed to the relevant Officers.

## 61. PUBLIC QUESTION TIME

**Vehicles parking in bus stops and lay-byes** – A resident circulated photographs that had been taken by a bus driver in the North area of vehicles regularly parking in bus stops which meant that drivers often have to stop out in the road for passengers to get on and off. The driver, his colleagues and the resident ask why this is being allowed to continue.

Other residents and Members raised similar issues and parking on double yellow lines near schools and asked for information on how many Fixed Penalty Tickets had been issued since the Council had taken over responsibility, how many Officers are employed, their responsibilities and contact numbers, etc. The Head of Environmental Management advised that 12 Wardens were employed to cover the Town, working Monday to Saturday. He advised that the Supervising Officer and a Warden would be invited to the next Forum meeting to report on progress/action to date.

**Speed Humps Speeding Drive** – A resident reported that the humps are too high and asked for them to be examined. He also asked – Hartville Road area is to be resurfaced soon, does that include Verner Road? – The NS Manager (GJ) agreed to check and advise.

**Camera near The Saxon** – A van with camera had been seen at night and residents asked for more information. A Member understood that a survey of the area was being undertaken. The Head of Env. Management (DS) agreed to make enquiries.

**Congratulations** from a resident for the cutting back of bushes that were obscuring the University Hospital of Hartlepool sign on Marina Way.

**Overhanging bushes etc** – A Councillor reported this in the Easington Road/St. Thomas More's Church area. KO advised that on 20<sup>th</sup> February the day had been booked in for dealing with such issues and for traffic calming measures to be examined.

**Holdforth Road / Hospital area** – A resident asked for the removal of hundreds of litter items to be removed

from the hedge bordering the hospital from Warren Road along Easington Road to the western exit in Holdforth Road. Also requested for the overgrown footpath leading from Easington Road to Holdforth Road to be reverted to two flagstones wide. The Neighbourhood Services Manager (GJ) indicated that liaison with the Hospital on the litter issue was ongoing. The flagstone issue was noted.

**Installation of crossing at West View Road** – A resident asked when this would commence. KO advised February.

**Cleveland Road** - Residents reminded the Forum of the issue raised at an earlier meeting re possible pedestrian island on this road – a report had been promised. PF indicated he was in talks with the Port Authority and the issue was ongoing.

**Old Cemetery Road** – installation of Camera – Residents indicated that the column had been installed and asked when the camera would be operational as the anti-social behaviour etc had escalated last weekend with the forcible removal of lighting columns, under age drinking and cars driving up and down Old Cemetery Road during the night with no lights on. Also problems with motor bikes and quad bikes. KO indicated that a meeting had been set up and Peter Goldsbrough had been invited. The police Officer present noted the issues raised and asked residents to keep on reporting incidents. The Head of Environmental Management (DS) advised that Neighbourhood Policing would begin on 1<sup>st</sup> April 2006 with a dedicated North area force. Phone numbers and contact details would be publicised and it was anticipated that the new system would help resolve such problems.

**Group of young people at top of King Oswy Drive area** – A Councillor reported details of serious incidents that had occurred on the night before the meeting – a group of young people had been kicking the bus stop and laying in the middle of the road etc. The Police had been telephoned and the young people moved to the telephone box. An ambulance arrived in the area and it was understood there had been a hoax call. There had been no immediate Police attendance as they were said to be on a change-over and the officer eventually asked to deal with the matter did not know where King Oswy Drive was. The Police Officer at the Forum promised to report the complaints and contact the resident who had reported the incidents.

**Dangerous open site on Old Cemetery Road** – Young people were reported to be gathering and drinking at the Culford Ltd site which was not secure and there were gas bottles in the owners sheds. A serious accident was predicted. A resident advised that the company had said they were waiting for planning permission. KO advised that she was liaising with relevant people.

**Litter/mattresses etc – Oaksway Trading Estate/Warren Road -**

Reported by residents – KO advised that this was not Council land – she had been dealing with the issue and had arranged for removal of mattresses etc. There was an ongoing dispute with the owners of the land and a possible enforcement action. A Brus Ward Councillor said this was a long ongoing issue and his concern was the strip of land up to Kwik Save – also the lack of proper access/egress to Kwik Save. KO indicated that she had written to Kwik Save. A resident suggested that the Environment Agency should be involved. DS advised that the Cleaner Neighbourhood Act, which would give the Council power to act, would come into force soon.

**Unightly land on train route from the North** – Councillors and Residents requested that John Mennear be requested to attend a future meeting to answer questions and advise if any action is proposed for the allotment site which was part of the problem.

**Rubbish left following refuse collection** – and follow-up clearance not done for 2 or 3 days - Central Estate area – DS noted.

**Phoenix Centre** – A resident of the Central Estate area asked if the report on this issue was in the public domain. A long discussion took place and KO indicated she would check the position and report back to the Forum.

**Back Priory Court** – A St Hilda Councillor reported litter and rubbish in this area. - Noted by KO

**Request for Neighbourhood Action Plan to include improvements to road and pavements in the Winterbottom Avenue area.** – Noted by KO

**Briarfields** – Dr Pickens asked for the Forum's view on whether the Briarfields allotments should be reinstated.

**Decision:** It was moved, seconded and agreed that a letter should be sent from this Forum to say the Briarfields Allotments should be reinstated and the allotments holders should be allowed to return to their sites.

GP Omar and Thacker Practice – The Vice Chair asked if any progress had been made on reinstatement of the bus service to enable approximately 782 patients from the Clavering, King Oswy and West View area to get too and from the surgery. The Chair indicated that a solution to the problem was being sought.

The Vice-Chair reported the following:

- (a) Throston Street – surface very slippery in wet and icy weather.
- (b) Double Parking in Wells Avenue causing problems for residents.
- (c) Anti-social behaviour behind Warren Road Shops.
- (d) Problems for residents – parking in Broad Field Road.
- (e) Request for speed camera – Northgate.

The above issues were noted by KO and the Police Officer present noted (c).

**Street-lights reported some time ago still not working** - 1 in Brancepeth Walk and 1 in King Oswy Drive – reported before Christmas and still not working. The numbers of the lights had been taken and given at Civic Centre. The Brancepeth Walk one caused particular difficulty for an elderly person. The Senior NS Officer (JW) indicated that the problem may be that this is a “dead service” – he agreed to check.

## **62. HARTLEPOOL LOCAL PLAN - PUBLICATION OF FURTHER PROPOSED MODIFICATIONS**

The Principal Planning Officer presented a report to the Forum to advise that a document of Further Modifications to the new Hartlepool Local Plan was available for inspection at a number of venues until 16<sup>th</sup> February 2006 (deadline for representations)..

Full history, including issues raised at the North Forum in August, background, information e.mail address and venues for inspection were detailed in the report. Brief discussion took place on the designation of the land at Briarfields.

Interested parties were encouraged to submit any formal representations by the due date.

### **63. STATEMENT OF COMMUNITY INVOLVEMENT - UPDATE REPORT**

The Principal Regeneration Officer (TB) presented a report updating the Forum on progress on the preparation of the Statement of Community Involvement. The report included background information, a list of comments made at the last meeting and details of how they had been dealt with.

The agreed minor amendments and the next steps to be taken were indicated in the report. Interested parties were encouraged to submit any formal representations when the Statement of Community Involvement is published soon.

The Officer was congratulated and thanked for reporting back to the Forum.

### **64. NORTH HARTLEPOOL PARTNERSHIP PROGRAMME UPDATE**

The North Hartlepool Partnership Manager, John Ford, updated the Forum on progress relating to activities and project development by the North Hartlepool Partnership.

The first update related to Headland Town Square development – work had started and archaeological investigations were being undertaken. It was suspected that medieval dwellings had been uncovered. John advised that a public open day was being planned towards the end of February and the date would be publicised.

The Vice-Chair asked if it would be possible to incorporate some of the

findings within the new Gardens so that the area can be viewed in the future and possibly be part of a tourist attraction. John indicated that Tees Archaeology had advised that in their opinion leaving the dig open for future tourism/visits etc would not be recommended. The stone walls etc unearthed would deteriorate in the open air to weather etc. There would also be a revenue implication to preserve the site and it was not known who would take on the financial commitment.

The second update related to car parking / traffic issues – The N H Partnership had sought Headland Residents' and businesses' views on motor vehicle parking, traffic and transportation via the distribution of a questionnaire and consultation events in the Borough Hall and at St Bega's Primary School. The events had been well attended and approx 140 questionnaires were returned. Over 24 pages of comments had been received from the consultation and these would be analysed by the NHP Traffic Management and Car Parking sub group which would meet on 2<sup>nd</sup> February.2006. Feedback on the consultation would be made available to the Forum.

The Chairman thanked the NHP Manager for his report and for answering questions.

### **65. MINOR WORKS SCHEMES**

The Town Care Manager presented a report detailing two schemes and a request that these be funded from the Minor Works Budget.

**Scheme 1** – Throston Grange Community Centre and Library Lighting (full details given in the report) - **£3,200**.

**Scheme 2** – Clavering School – Proposed Traffic Calming measures (full details in report) - **£9,500**. Consultation

was to be undertaken with local residents and other organisations affected by the proposals.

The Chairman commented that approving Scheme 2 could be the start of a rolling programme of traffic calming around the schools in the North. Matched funding would be used where possible. Some Members were of the view that such schemes should be funded from mainstream funding not the minor works budget. Members also commented on the good work of the Scrutiny Forum in relation to the traffic issues around schools.

Financial Summary – Members were advised that the current balance stood at £11,158. The Swanage Grove scheme, which had been approved by the Forum would not go ahead, as discussed at the last meeting. This left an additional sum of £2,500, bringing the total balance to £13,658.

A thank-you letter to the Forum from Brougham Primary School, for a contribution towards developing their play area, was circulated.

**Decision** - The Forum agreed that the above schemes, at a total cost of £12,700, be recommended to the Portfolio Holder for approval.

## **66. ADULT TREATMENT PLAN 2006/07**

The Drug Strategy Co-ordinator, Chris Hart, had circulated with the Agenda a detailed report relating to the draft Adult Treatment Plan 2006/07 covering adult drug treatment and support for the coming year. The report described the process and contents of the draft Plan which was set out in three parts and illustrated the performance and forecast targets for activity in relation to adult drug treatment services and support for

2006/07 and initial targets for 2007/08. The report also invited comment on the draft Plan prior to finalisation and agreement with the National Treatment Agency and Home Office at the end of March 2006.

The draft Plan was being made available to the widest possible audience for comments, ie Neighbourhood Forums, stakeholders, the Primary Care Trust, user groups and service providers.

The Forum was advised that although the national drug strategy requires action within a predetermined framework there is still opportunity to ensure that Safer Hartlepool Partnership have considered and focused initiatives in areas of greatest need and the public and agencies are encouraged to have input to assist in forming the Plan.

Chris also gave a presentation and made available copies of the draft document. The Forum was advised that the final submission of the plan had to be made to the National Treatment Agency by mid March and therefore anyone could make comments by 10<sup>th</sup> March 2006 in a number of ways that were outlined in the report.

Following the presentation the following comments/questions arose:

- There should be a rehabilitation unit as giving methadone and needle exchange are not enough – Chris advised that there is not sufficient evidence to say rehab. Works – some people are sent away but records show that when they get back to their own area the habit often starts up again;
- Cllr comment that lots of money being spent (approx £6000 per person) but no proof that it's working – the whole concept needs examining; Statistics show



that drug related crime is down – Chris said there are lots of crime initiatives to try to help;

- Cllr comment that £7m is being spent in Hartlepool – is anything being achieved? Chris advised that the strategy was due to be reviewed in 2008. Currently work was being undertaken in the enforcement area and on prevention and work with schools.
- Throston Ward Cllr referred to reported increased activity in his Ward and asked if more could be done to talk to the young people on the streets at night – multi agency approach needed. – KO indicated that there would be an Officer review on Dispersal Orders and the comments would be fed in. KO also advised that the Neigh. Policing would look at this area when it is introduced as a pilot on 1<sup>st</sup> April;

Chris offered to come back to a future Forum to discuss the issue in more detail and answer questions.

The Chairman thanked Chris on behalf of the Forum.

#### **67. NORTH HARTLEPOOL DRAFT NEIGHBOURHOOD ACTION PLAN**

The Principal Regeneration Officer, Genevieve Parker, provided a detailed report and copy of the draft North Hartlepool Neighbourhood Action plan (NAP) covering the Brus and St Hilda Wards. The report described the contents of the NAP, including a background to NAPs and the consultation undertaken to develop the North NAP. The report also identified how the views from the Forum and further consultation could be fed back into the final version. Contact details were provided for Officers in the Regeneration Office and a list of

Drop-in Session dates, times and venues was included. Details were also provided of venues where copies of the draft NAP could be viewed.

Genevieve gave a presentation which included diagrams of how the community groups can feed back into the Partnership and an overview of funding covering the four years of the plan.

Residents of the North Hartlepool area (Brus and St Hilda Wards), voluntary and community groups, Ward and Parish Cllrs and those who deliver services to the area were being asked for their comments on the draft NAP on or before Friday 10<sup>th</sup> February 2006.

A St Hilda Ward Councillor expressed some concern on the relatively short consultation period. Genevieve advised what consultation had been carried out to date and stressed that there would be opportunities for more input all the way through the process.

Another St Hilda Ward Councillor felt that such Plans “never achieve much – just tick a boxes”, although he was keen to take part in the process. He felt that the only thing that would make a difference would be more jobs - he accepted that the plan did refer to this.

Council Officers advised of the real successes achieved by NAPs in other areas of the town and indicated that additional funding had been attracted for some schemes.

Cllrs commented on the amount of detail in the draft NAP and asked if a Summary version could be made available. Genevieve said this was possible.

The Chairman thanked Genevieve and urged as many people as possible to get involved in the North Hartlepool NAP.

## **68. HARTLEPOOL SECOND LOCAL TRANSPORT PLAN**

The Transportation Team Leader, Ian Jopling, gave a presentation on the above, advising that this is a Statutory document that the Government requires local authorities to publish every five years. It describes the long-term transport strategy for Hartlepool and examines existing and anticipated transport problems. It also identifies transport schemes and initiatives to address the problems and sets targets to assess progress. The first LTP covered the period 2001/2 to 2005/6 and the one in draft stage now is to cover the period 2006/07 to 2010/11.

The Provisional second LTP was submitted to the Government in July 2005, following extensive consultation and participation with people and organisations across Hartlepool. The draft included:

- Strategies
- Transport schemes and initiatives
- Implementation programme
- Targets

The key Hartlepool issues indicated were:

- Poor access to key services and facilities, particularly for people who are mobility impaired and people who do not have access to a car;
- Road danger, particularly for pedestrians and cyclists, and fears for personal safety;
- Increasing traffic congestion at key junctions on the local road network;
- Environmental impact of transport on air quality and noise in residential and commercial areas.

North Forum area issues were highlighted, as follows:

- No direct bus services between West view and the Headland;
- Traffic congestion problems on the Headland, particularly at Northgate and Middlegate;
- Lack of vehicle parking in older residential areas;
- Poor standard of bus stop facilities.

Details of the confirmed LTP Capital Funding and proposed transport schemes were also outlined in the presentation.

Ian Jopling advised that consultation is ongoing and the final submission would be made to the Government by 31<sup>st</sup> March 2006.

Following the presentation discussion took place about the lack of bus services to the Headland, particularly in view of the relocation of the Omar and Thacker GP Practice, and the issues surrounding it. Residents were advised that everything possible was being done to have a regular bus services reinstated.

Problems at Holdforth Road and congestion at the roundabout at the top of King Oswy Drive were reported.

The Chairman thanked Ian for his presentation and for answering questions.

## **69. RESIDENT REPRESENTATIVE ISSUES**

None raised.

## **70. WARD ISSUES**

Holdforth Road – Petition re pedestrian crossing was submitted to the Forum and KO advised that she would report further to the next meeting.

Housing Hartlepool – Conway Walk – It was reported that cabins had just recently appeared without consultation with residents – Contractors vans were reported to be parking on the greens and churning up the area. KO advised that she was having a meeting later in the day and would report back to the Forum.

King Oswy Roundabout – A Hart Ward Councillor asked for the need for a light at the above location to be put back on the Agenda. KO noted.

<b>71. DATE, TIME AND VENUE OF NEXT MEETING</b>
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- (a) North Neighbourhood Police & Community Safety Forum to be held on Wednesday 15<sup>th</sup> March 2006 at 2pm at West View Community Centre, Miers Avenue.
- (b) North Neigh. Consultative Forum to be held on Wednesday 22<sup>nd</sup> March 2006 at 10am at West View Community Centre, Miers Avenue.

ROB COOK

CHAIRMAN

**Report of:** North Hartlepool Partnership Manager

**Subject:** NORTH HARTLEPOOL PARTNERSHIP  
PROGRAMME UPDATE

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**1. PURPOSE OF REPORT**

- 1.1 To update the Forum on progress relating to activities and project development by the North Hartlepool Partnership.

**2. PROJECT UPDATE**

- 2.1 Details of progress on the North Hartlepool Partnership Programme are as follows:

2.2 Town Square

Work to the Town Square continues on site. Archaeological investigations have uncovered significant medieval and Anglo-Saxon archaeology within the proposed history garden area of the development. An Archaeological Dig open day was held in February allowing people to access the site and receive information on the dig and finds from Tees Archaeology. The open day was well attended and there was a lot of interest in the site. The hard work of the Tees Archaeology staff was much appreciated and we would like to thank Headland Parish Council for providing refreshments.

2.3 Car Parking

In December 2005 North Hartlepool Partnership sought Headland residents' and businesses' views on motor vehicle parking, traffic and transportation. The information gained from the consultation has been analysed and the results are attached to this report. This information has also been fed back to Headland residents. It is anticipated the information will assist the North Hartlepool Partnership Board and Hartlepool Borough Council in identifying priorities for the future.

2.4 Delivery Plan

The Delivery Plan for 2006/07 was forwarded to One North East at the end of January and indications are that it will be approved shortly.

**3. RECOMMENDATION**

- 3.1 It is recommended that the Forum note the report.



**NORTH HARTLEPOOL PARTNERSHIP**  
**MOTOR VEHICLE PARKING &**  
**TRAFFIC MANAGEMENT CONSULTATION**  
**DECEMBER 2005**

**R E S U L T S**

The North Hartlepool Partnership would like to thank everyone who took the time to give their views on 'Traffic Management & Parking' during the consultation held in December 2005.

The findings from this consultation will assist the North Hartlepool Partnership Board and Hartlepool Borough Council in identifying priorities for the future, and we will keep you informed of progress via the North Hartlepool Partnership Newsletter.

**Questionnaire Returns**

141 questionnaires were returned, giving the following information:

**General:**

*Thinking about the area where you live, please say if you are satisfied with the following (Y/N). The responses reported:*

	<b>Satisfied</b>	<b>Dissatisfied</b>
Shopping Parade Parking	21%	79%
Traffic and Road Safety	24%	76%
Resident Parking	30%	70%
Visitor Parking	20%	80%
Facilities for Cyclists	41%	59%

**General Information:**

- ◆ 80% of returns had access to motor vehicles
- ◆ Of these, 57% had access to one motor vehicle, 36% had access to two motor vehicles and 7% had access to three or more
- ◆ 61% of those returned parked on the roadside, with 15% parked in private garages, 14% in rented garages and 10% in backyards/hard-standing
- ◆ 56% have problems finding a parking space near to their homes
- ◆ 93% saw problems with parking elsewhere on the Headland

# **MOTOR VEHICLE PARKING & TRAFFIC MANAGEMENT CONSULTATION DECEMBER 2005**

## **RESULTS / 2**

### **General Feedback**

General feedback was as follows, ranked in terms of number of responses:

<b>General Parking / Traffic Issues</b>		
	<b><u>Most responses followed these themes:</u></b>	
<b>a</b>	Parking and Congestion problems at Northgate shopping parade	57
<b>b</b>	Parking and Congestion problems Middlegate / Borough Hall during events	41
<b>c</b>	Requests for residents parking (Rowell Street, Catherine Street, Heugh Chare) / Also problems with anglers	15
<b>d</b>	Parking at junctions onto Northgate causing problems with sight lines	8
<b>e</b>	Lack of facilities for cyclists	6
<b>f</b>	Parking problems in High Street when wedding / funeral at St Hilda's	5
<b>Suggested locations for visitor parking</b>		
	<b><u>Most responses followed these themes:</u></b>	
<b>a</b>	Locate car parking at Old Hospital / Friarage site	30
<b>b</b>	Provide parking to rear of CO-OP	27
<b>c</b>	Provide car parking at Kafiga Landings area	22
<b>d</b>	Provide some parking on Town Moor	11
<b>e</b>	Provide parking to rear of Northgate on Bond Street	5
<b>f</b>	Provide parking to old putting green site	5
<b>g</b>	Other suggestions included: rear of Headland Club, Grass verge on Moor Terrace, Spion Kop and within the planted area of the Bowling Green at Olive Street	
<b>Suggested locations for one way systems</b>		
	<b><u>Most responses followed these themes:</u></b>	
<b>a</b>	In Durham Street - out Northgate	52
<b>b</b>	Other suggestions (1-2 responses) included: Moor Terrace - Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace - The Lawns - Olive Street, Thorpe Street, Union Street, Warren Street.	

**Report of:** Director of Neighbourhood Services

**Subject:** COASTAL PROTECTION STRATEGY STUDY –  
NORTH SANDS TO NEWBURN BRIDGE

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**1. PURPOSE OF REPORT**

- 1.1 To inform Members of the North Neighbourhood Consultative Forum regarding the recent Coast Protection Strategy Study report and recommendations considered by Cabinet on 27<sup>th</sup> February 2006.

**2. BACKGROUND**

- 2.1 The Cabinet Report is attached as Appendix 1 to this report.
- 2.2 The Consultant from W.S Atkins who wrote the report will give a presentation on the outcomes of the report at the Forum meeting.
- 2.3 The report was adopted by Cabinet.

**3.0 RECOMMENDATION**

- 3.1 It is recommended that the Forum note the report and presentation given.

# CABINET REPORT

27th February 2006



**Report of:** Director of Neighbourhood Services

**Subject:** ADOPTION OF THE COAST PROTECTION  
STRATEGY STUDY: NORTH SANDS TO NEWBURN  
BRIDGE

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## SUMMARY

### 1. PURPOSE OF REPORT

- 1.1 To seek adoption of the Coast Protection Strategy Study.
- 1.2 To inform the Cabinet of the potential risks and financial implications of the options recommended in the plan.

### 2. SUMMARY OF CONTENTS

- 2.1 Report for information and requiring action.
- 2.2 Appendix 1 - Abstract of Study Recommendations.  
Appendix 2 - Summary Table of Study Findings.  
Appendix 3 - Plan of Maintenance Responsibilities.

### 3. RELEVANCE TO CABINET

- 3.1 The outcome of this study may lead to major sensitive infrastructure projects in the future and have significant affects upon revenue budgets if the maintenance recommendations are implemented.

### 4. TYPE OF DECISION

- 4.1 Key decision (test ii).

### 5. DECISION MAKING ROUTE

- 5.1 Cabinet on 27 February 2006.



**6. DECISION(S) REQUIRED**

- 6.1 To adopt the Study as Council Policy and consider the revenue implications.

**Report of:** Director of Neighbourhood Services

**Subject:** ADOPTION OF THE COAST PROTECTION  
STRATEGY STUDY: NORTH SANDS TO NEWBURN  
BRIDGE

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## **1. PURPOSE OF REPORT**

- 1.1 To seek adoption of the Coast Protection Strategy Study.
- 1.2 To inform Cabinet of the potential risks and financial implications of the options recommended in the plan.
- 1.3 **Appendix 1** is the conclusions and recommendations from Stage C of the study.
- 1.4 **Appendix 2** is a summary table of the study findings.
- 1.5 **Appendix 3** is a plan of the maintenance responsibilities.

## **2. BACKGROUND**

- 2.1 It is the Government's intention that all Council's develop a coast protection strategy over their respective coastlines, which together cover all of the country's coastline. The policy document which generated this Council's first strategy study was the Shoreline Management Plan for the north east coast from Seaham to Saltburn, which was adopted by the Council in 1999. The plan recommended prioritised phases for the strategy studies, and the most urgent for this Council was considered to be the length of coastline from North Sands to Newburn Bridge. The Strategy was intended to establish the framework for future coast protection schemes over a 100 year time frame along this length and be the basis upon which DEFRA will grant aid schemes in the foreseeable future (approximately 100 years). It was therefore essential that the ground-rules thus established were well founded and fully consulted.
- 2.2 The study has been produced by the consultant, Atkins, and consultation has been undertaken with statutory consultees, including DEFRA, P D Teesport (formerly THPA), the Environment Agency, English Nature, and a substantial number of non statutory regional and local consultees. Consultation with local residents was also undertaken through two public meetings.

- 2.3 The study was previously reported to Cabinet on 30 June 2003, and this further report seeks to gain adoption of the study. It has been produced after consideration of the responses to the many consultations, and the additional work requested, and funded, by DEFRA, as referred to in the above report.

### 3. STUDY FORMAT

- 3.1 The study consists of 4 volumes:

Stage A Report - Site Assessment.

Includes factual information, site surveys (including geomorphical, topographical and divers), photographs, line drawings, site investigation results together with a statement of the hydraulic performance, condition and residual life;

Stage B Report - Technical Assessment.

Includes coastal processes, condition assessment, environmental scoping assessment, the consequences of “doing nothing”, option costs, benefits of schemes and risk assessment;

Stage C Report - Strategy Plan.

Includes strategic aims and objectives, alternatives considered, development and evaluation of options, conclusions and recommendations;

PAR – Project Appraisal Report.

A report required by DEFRA for their internal use to assess future submissions within the strategy area.

- 3.2 The conclusions and recommendations from Stage C of the study are attached to this report as **Appendix 1** as a useful summary of the findings.
- 3.3 It is proposed to give a presentation on the study findings to each of the 3 Neighbourhood Forums and to make copies of the study available in the Central Library and Bryan Hanson House once adopted.
- 3.4 For the purposes of this report copies of Stages A, B and C have been lodged in the Members’ Room, Civic Centre.

### 4. KEY ISSUES

- 4.1 Based on the following issues strategic and more specific objectives were set. The primary objective is to provide sustainable coast protection policies for the coastline. Specific objectives include preserving the amenity value of the area and improving safety and access.

#### 4.2 The key issues in this study were:

- 1) the problems implicit in the fact that most of the study's major scheme recommendations do not meet the Government's funding criteria (their "priority score") and therefore will not be eligible for any grant aid;
- 2) the challenge of accommodating the significant international environmental designations within many of the proposals, particularly on the Headland;
- 3) the findings and proposals for the Heugh Breakwater and the effects on other coast protection structures (including the Town Wall);
- 4) preserving the integrity of the Town Wall and Heugh Gun Battery Scheduled Ancient Monuments;
- 5) improving the physical condition and safety to the public in storm conditions of most of the Headland structures and North Pier;
- 6) the various maintenance and monitoring recommendations are considerable and would have serious budgetary implications for revenue expenditure if accepted;
- 7) the difficulties arising from the closure of the CJC works;
- 8) the long term problem of erosion of the Spion Kop Cemetery.

## 5. DISCUSSION

### 5.1 Taking each of the key issues:

- 1) Priority Scores. It is important to understand that for any coast protection scheme the Treasury (via DEFRA) require that the scheme be evaluated for national comparison against many economic, social, environmental and historic significance criteria, which give any scheme a 'priority score'. To gain approval for grant funding a scheme must achieve a predetermined priority score threshold target value (currently 19), which is set by the Treasury. This is in addition to being assessed for its technical soundness, environmental sustainability and financial viability.

The Treasury regularly reassesses and changes the priority score target figure depending on the available funding for the list of schemes submitted nationally. It is therefore possible, but unlikely that some of the study's proposed schemes could achieve the priority score target at some point in the future. It is also possible that schemes achieving priority scores may gain approval for grant aid but this may be deferred subject to Treasury resources.

The Priority Scores for all proposals are as follows:

Strategy Unit C6-1	The Headland	6.6
Strategy Unit C6-2	Block Sands and Heugh Breakwater	9.0
Strategy C6-3	Town Wall	29.2
Strategy C6-4	Marina	11.7
Current DEFRA threshold target		19.0

- 2) Environmental Designations. English Nature were concerned that certain schemes proposed for the Headland will reduce valuable international designated sites by an unacceptable margin and they would probably therefore seek to see suitable sites established elsewhere in reparation for the losses.

If the preferred scheme option of realignment and managed retreat (i.e. controlled demolition and erosion) of the coast protection structures is progressed on the Headland this inevitably means the loss of the long lengths of promenade and bandstand area, and probably parts of the Town Moor. Unfortunately English Nature cannot confirm their position without the submission of a document called an Appropriate Assessment, which is a detailed consideration of all the relevant issues. The preparation of such a study was beyond the scope of the strategy study, and DEFRA grant funding for its preparation is uncertain, as the overall scheme has a priority score below the threshold target.

- 3) Heugh Breakwater. Atkins have computer modelled the wave action in the bay with the breakwater present and with it removed. Their findings agree with those of the Port Authority, in that the breakwater is not required for the Port Authority to fulfil its statutory obligations with respect to the Port operation. The breakwater is wholly owned and maintained by P D Teesport.

The breakwater, however, does serve as a coast protection structure to protect a limited stretch of coastline structures from heavy seas and if it is totally removed these will require upgrading to withstand the direct impact of the sea. The lengths affected are the Block Sands and Middleton Beach walls, but notably not the Town Wall to any significant degree.

Various options for the 5 to 10 year policy (see Stage C, Page 51, Table 6.3) have been costed and the most cost effective option based on the work to date would appear to be the removal of the outer third of the breakwater with retention and upgrading of the shoreward two thirds together with the upgrading of the Block Sands protection structures (between the Breakwater and the Pilot Pier) and upgrade Middleton Beach protection structures.

It must be noted that the proposal does not meet the priority score and so would not be eligible for DEFRA grant aid funding.

Informal DEFRA view is that once a capital scheme to achieve the above option has been achieved then the maintenance liability for the breakwater could be transferred from the Port to the Council. It should be emphasised that this would only occur after the major capital expenditure to upgrade the required length of the breakwater so that its life expectancy was at least 50 years, and its maintenance liability was minimal in the short to medium term.

The upgraded breakwater could then be available as an amenity for the public but this has the potential to raise the issue of public liability.

As a result of consultation with the public, the serious issue of the shelter the breakwater affords to small craft, RNLI vessels and yachts entering the Marina and Victoria Harbour has been raised. It is agreed that this is true, but from enquiries to date it would appear that neither the Port Authority nor this Council have any statutory duty to these types of vessels. This raises the issue of jeopardising lives, the reputation and amenity value of the marina and small craft moorings and also the overall tourism image of the town if the outer third were allowed to degrade naturally. The amenity value of the Small Crafts Moorings located in Victoria Harbour may degenerate due to the increase in wave heights which is predicted if the breakwater is allowed to reduce in length. The cost of keeping this section maintained is disproportionately high compared to the inner length and so far has been discounted as a viable option. The funding to secure the integrity of the outer third would most certainly have to be found by those wishing to preserve this amenity value.

- 4) The Town Wall. The historical value of the wall as a Scheduled Ancient Monument is unquestionable and therefore the study takes the view that it must be protected, and recommends a scheme to:
- (i) import beach sand to raise beach levels, thus protecting the vulnerable toe and lower reaches of the wall;
  - (ii) construct a control structure (probably a long rock armour mound) between the Port channel and the beach to prevent slippage of beach into the channel; and
  - (iii) refurbish the groyne(s) on the beach to prevent sand loss along the beach.

Half of the Town Wall is maintained by P D Teesport, whilst the other half is the maintained by the Council.

This scheme does achieve the DEFRA priority score and therefore would be eligible for 100% grant aid if approved by DEFRA.

The scheme is included in the 5 year plan and approval is sought to progress this scheme in the recommendations by application to DEFRA.

- 5a) The Heugh Gun Battery and Headland Walls. As discussed in 2) Environmental Designations, none of the schemes to protect the Headland achieve the priority score, and in any event the scheme to allow loss of the promenade and Town Moor would probably be unacceptable. The only option available appears to be that of improving the maintenance regime by systematic year on year renewal of the existing wall. Sections of the Headland walls are either owned or jointly maintained by the Council and P D Teesport. Certain lengths of the Headland walls are maintained by P D Teesport and others by the Council, but there is a considerable length which is jointly maintained by both the Council and P D Teesport in the proportion two thirds/one third respectively.

Technically, wall reconstruction is not the preferred solution as the wave energy absorption performance of a vertical sea wall is very poor and there would still be problems of foreshore scour due to wave reflection and overtopping on the promenade, with the inherent public safety issues.

- 5b) The North Pier. The study highlights the public access safety issues, the implications for the Marina and Middleton (Strand) beach and the poor hydraulic performance of the pier and root wall and proposes phased schemes to improve this. All of the schemes propose armouring to improve the performance and life of the pier.

The schemes are included in both the short term and medium term policies (See **Appendix 1**) and approval is sought to progress these schemes in the recommendations by application to DEFRA, and for release of the TDC residual monies obtained specifically for this area (see later section 7.13, Financial Implications).

- 6) Maintenance and Monitoring. There is no doubt that the recommended maintenance regime is in excess of that currently undertaken and will result in very significant upward pressures on the revenue budget if it is to be established. Exact figures are difficult to determine, but indications for expenditure can be based on recent similar maintenance work undertaken on the North Pier (which was funded from the TDC residual account) and is discussed in section 4, Financial Implications, in this report.

The strategy proposes a phased approach for the implementation of coast protection measures. The need and urgency for implementing coast protection is dependent on the condition of the existing defences.

A full regular programme of inspection and condition, is already undertaken by hand, in the form of paper records. It is proposed to continue monitoring defence condition on a regular basis as a tool for deciding need and priority. In addition, long term records on beach levels will be required for future reviews of this strategy. A monitoring programme comprising the following elements is therefore recommended:

- continuation of the condition surveys of the existing defences;
- twice yearly beach profile monitoring over the entire study area;
- the development of an electronic archive and storage system for the above based on the asset survey work and hazard assessments already completed for this study.

It is possible that DEFRA funding can be gained for developing this system and approval is sought in the recommendations to progress this.

- 7) CJC Closure. This frontage is predominantly sand dunes and the study recommendation is to let nature take its course. The dunes have been reasonably stable, but given the problem of sea level rise it is highly probable that the dunes will erode dramatically, thereby encroaching onto the closed works. This area is currently the subject of a planning application which has yet to be determined. However, coast protection and environmental impact issues are major considerations in the determination of the application. It should be noted that in the medium term there may be difficulties in dealing with this frontage because of the closure of the works.
- 8) Spion Kop Cemetery. Again this frontage is sand dunes and the study recommendation is do nothing. In the long term (in excess of 50 years) there will almost certainly be sufficient erosion to expose graves, but the situation will have to be re-assessed as the erosion gathers pace. It is likely that the costs of disinterment and reinterment would be considerable and would have to be borne by the Council.

## 6. LEGAL SITUATION

- 6.1 The legal situation with regard to maintenance is that the Council has permissive powers (i.e. may do it) under the 1949 Coast Protection Act, which empowers the Council to carry out maintenance if it wishes. There may be other, older legislation which places a stronger obligation on the Council in this regard (i.e. it 'must' maintain), but this is still being researched.



## 7. FINANCIAL IMPLICATIONS

- 7.1 It should be noted that irrespective of whether a suggested option meets the DEFRA priority target scores, the scheme must be submitted to DEFRA for approval of technical soundness and environmental sustainability, even if funding is provided from alternative sources.
- 7.2 Heugh Breakwater – (In 5 to 10 year policy) preferred option of partial upgrading - £4.2M construction and design & £0.42M contingencies = £4.62M total, excluding inflation. This would not meet criteria for DEFRA grant aid funding and unless alternative capital sources were found the scheme would flounder and therefore continuing maintenance responsibility would rest with P D Teesport.
- 7.3 Town Wall – (In Immediate Policy) preferred option of beach replenishment and control structure £422k construction & design + £44k contingencies = £486k total, excluding inflation – should be DEFRA grant aid funded, and future maintenance responsibility for the wall would remain as now part Port, part HBC.

Whilst this scheme does meet the present DEFRA criteria for approval, the future of the mechanism of scheme funding and operating authorities is currently under review by central government and is very uncertain. In any event, even if approved by DEFRA there is a possibility of scheme deferral because of shortage of Treasury funding.

- 7.4 Headland – (In 5 to 10 year policy) preferred option of partial upgrade and realignment at a cost of £8.62M construction & design + £0.86M contingencies = £9.48M total, excluding inflation would not meet criteria for DEFRA grant aid funding. Therefore the suggested option of year on year renewal of short sections of the existing wall as an element of increased maintenance costs appears to be the only viable option, as discussed in 7.7 to 7.11 below.
- 7.5 Officers are currently working on a new Capital and Asset Strategy and the pressures in respect of Coastal defences will be considered in this document.

### Maintenance (In all policies)

- 7.6 With particular reference to the Headland walls in 5.1 (5a) and 7.4 the strategy study recommends the preferred option as allowing the Town Moor and promenade to erode.

- 7.7 As Capital funds are unlikely to be made available through DEFRA it is likely that the Council will be faced with the need to invest more revenue in ongoing maintenance to mitigate against the risk of a failure in the coastal defences. The following is a summary of potential measures and indicative costs:

<u>Location</u>	<u>Amount £k</u>	<u>Description of Work</u>
North Sands (C5-1)	Nil	
Headland (C6-1)	170	Railing and prom repairs, slopes and steps cleaning of algae, approx 20m of wall reconstruction
Town Wall (C6-3)	8	Specialist masonry and pointing, railing repairs
Marina (C6-4)	29	Blockwork, pointing, railings, parapet walls, steps, signs and toe repairs. (Assumes major capital spend on part of North Pier from TDC residual amount)
South Pier (C6-4)	8	Railings, joints sealing, steps and ramps cleaning, bollard repairs
Remainder of coastline excluded from present strategy study (Hart Warren, Coronation Drive, Seaton Carew, Seaton Sands down to North Gare)	15	Railings, steps, ramps, joints, posts, copings, pavings and signs
Land drainage over whole borough (Included because Budget is Composite)	20	Clearance of ditches, grills, culverts and Tees Bay ponds
Total	£250k per annum	

- 7.8 The current revenue budget for maintenance of coastal structure is £65k per annum. When a major breach occurs there would be the need to fund a one off repair, estimated in the order of £90k per breach. It must be emphasised that the number, and frequency, of occurrence of breaches is totally unpredictable, but given that the wall is already declared close to life expired and is suffering continued wave attack it is feared the frequency of breaches will increase. From anecdotal evidence there have been at least 4 serious breaches of the Headland walls in the last 25 years.
- 7.9 Obviously the alternative is to leave the breach and allow continuing erosion damage as per the recommendation of the strategy study.
- 7.10 It cannot be assumed this is a zero cost option as there will be a constant requirement to ensure public safety and ensure the integrity of the designated SPA is not prejudiced.
- 7.11 The proposal to greatly increase the revenue budget obviously impacts very significantly on P D Teesport's budgets as the lengths involved fall predominantly in the one third responsibility for the Port. This has been broached with their management who are very concerned at any increase but await the outcome of the Council's deliberations.
- 7.12 North Pier - (In immediate and 5 to 10 year policy) the schemes do not meet the DEFRA priority score and so would not qualify for grant aid. A reserve of £1.598m from the demise of the TDC in respect of coastal defences liabilities has been held until now but with serious pressures on the Council resulting from potential equal pay claims it is proposed that this is used as a contingency against those liabilities.
- 7.13 If the TDC monies are utilised elsewhere, there are no known sources of alternative funding and failure to progress this scheme leaves the pier and hence the Marina vulnerable to breach damage and higher maintenance liability.

Monitoring (In all policies)

- 7.14 As discussed in 5.1(6) above the intention is to seek DEFRA funding for the more intense monitoring regime, and the recommendation is so worded.

## **8. RECOMMENDATIONS**

- 8.1 Approve that the Strategy Study be adopted by the Council.
- 8.2 Approve that a copy of the study be placed in the Central Library and in Bryan Hanson House with an electronic copy on the Council's website.
- 8.3 Approve that presentations of the study findings be given to each of the Neighbourhood Forums.
- 8.4 Approve that applications be made to DEFRA and all other relevant authorities to attempt to progress the following schemes:

- 1) The Town Wall scheme – at present achieves criteria;
- 2) A monitoring system for the beaches and structures – at present uncertain whether meets criteria;
- 3) An 'Appropriate Assessment' for the Headland Structures – at present uncertain whether meets criteria;

It should be noted that schemes must be submitted to DEFRA for approval even though they do not meet the criteria for grant aid funding. Those schemes not achieving the criteria will require funding from alternative sources.

- 8.5 That the Capital requirements are included into any new Strategic Capital and Asset Strategy.
- 8.6 That the upward pressures on the coast protection revenue budget due particularly to the maintenance of the Headland Structures be noted and considered as part of the 2007/8 budget process.

## CONCLUSIONS AND RECOMMENDATIONS

### PREFERRED SOLUTIONS

Table 7.1 summarises the preferred options and policies for the strategy units.

### ENVIRONMENTAL ISSUES

A number of physical and environmental issues, which may apply constraints to the design and construction of coast protection, exist along the study frontage. The most significant of these are the SSSI, SPA and Ramsar designations, the historical value of the Town Wall and Sandwell Gate as well as the Headland heritage site.

The implementation of protection works will require close liaison with English Nature, English Heritage and Hartlepool Borough Council Planning department. English Nature is also likely to apply restrictions on the construction programme to minimise the impact on the natural habitats. An appropriate assessment may also be required for works within the SPA designation. In particular, works within C6-1 and C6-2 seem likely to cause loss and damage to rocky shore SPA habitat.

The preliminary environmental impact assessment indicated that the main environmental impacts of the defence works will be disturbance and damage to habitats by construction works and materials, new structures and the collapse of existing structures and the quarrying of rock armour. Consultation with English Nature also stated that for the scheme to be acceptable there must be no net loss of SPA habitat. Although revetment is proposed along a section of C6-1 (between the Heugh Breakwater and the Gun Battery and set back revetment along Sea View Terrace) and C6-2, the managed realignment at Town Moor back to the existing cliff line

would create habitat thus compensating for the loss of some SPA habitat by the footprint of the revetment. An Appropriate Assessment would need to be carried out to determine whether the scheme is acceptable to English Nature, the outcome of which can not be predicted.

### FUNDING

DEFRA administers grant aid for capital defence schemes for both coastal and flood defence. Grants are available to Coast Protection Authorities and the Environment Agency toward approved capital expenditure on the construction of new coast protection schemes, sea defence schemes and flood warning systems. Coastal defence strategy plans, studies and beach management schemes are also grant eligible, which are made under the Coast Protection Act 1949 (for defences against erosion) and sea defences (defences to mitigate against flooding) under the Water Resources Act 1991 and Land Drainage Act 1991.

Following on from this coastal defence strategy, Authorities promoting a scheme are required to produce a summary scheme submission (Form LDW13) for each application. This summary document details the scheme's compliance with the absolute thresholds and forms the basis for the priority score. Schemes attaining the required priority rating proceed to the third level where a Project Appraisal Report (PAR) is submitted in support of a formal scheme application to DEFRA. Once approved, grant aid may then be awarded. DEFRA may also postpone approval of the grant.

At present a scheme for the Town Wall would probably have a sufficient priority score to received grant aid. The schemes proposed for the Headland walls and the Heugh breakwater do not meet the current priority score and therefore would not receive grant aid. Funding would have to be secured from other sources.

## Preferred Policy Options for Future Years

Strategy Unit	Policy for next five years	Policy five to ten years	Policy ten to one hundred years
<b>C5-1 North Sands</b>	Managed realignment. The present assets do not produce a viable benefit cost ratio for protecting this area.	Managed realignment (protect end of Marine Drive from being outflanked by eroding coastline).	Managed Realignment. As erosion continues, some graves in the cemetery would need to be relocated.
<b>C6-1 Headland</b>	Continue to maintain all the Headland walls and implement monitoring of wall conditions.	Upgrade any existing walls that are at risk of collapse (750m) and consider managed realignment at Town Moor (500m).	Maintain.
<b>C6-2 Block Sands and Heugh</b>	Maintain the existing sea walls and the Heugh Breakwater.	Implement upgrading of the Heugh if justified and consider reduction in length. Upgrade the sea walls along Block Sands with toe scour protection.	Maintain.
<b>C6-3 Town Wall</b>	Implement a scheme to restore the beach using sand replenishment and control structures. Also refurbish existing groyne 5.	Maintain.	Maintain.
<b>C6-4 Marina</b>	Upgrade small section of wall at the root of the North Pier that is in poor condition. This will also prevent overtopping by stem wave effect. Maintain North Pier and other structures for the next five years.	Upgrade the inner half of the North Pier with rock revetment. Continue to maintain the outer half of the North Pier. Undertake minor improvement works to the West Harbour quay walls. Provide scour protection to Middleton Beach walls (may be required due to beach movement as a result of reduced protection from the Heugh Breakwater).	Review need and justification for improving the outer half of the North Pier, otherwise continue to maintain.
<b>C6-5 South Pier to Newburn Bridge</b>	Work completed 2003. Maintain.	Maintain.	Maintain.

**Annualised Spend Profile**

The tables opposite show the annualised spend profile over the next five years for grant aided projects and for non grant aided expenditure.

The totals include all design and supervision fees.

<i>Grant Aided Work over the Next 5 years</i>							
Cost £k	2006	2007	2008	2009	2010	Sub Total £k	Total (Incl Contingency)
Town Wall Construction	0	60	382			442	486
Monitoring System	40	20	20	20	20	120	132
Headland AA (Study)	0	20				20	22
Sub Total	40	100	402	20	20	582	
Contingency	4	10	40	2	2	58	
Total (Incl Contingency)	44	110	442	22	22	640	

<i>Non Grant Aided Work over the Next 5 years</i>							
Cost £k	2006	2007	2008	2009	2010	Sub Total £k	Total (Incl Contingency)
Headland and North Pier Walls Maintenance and Refurbishment	250	250	250	250	250	1250	1375
North Pier Revetment (Part of element 6719(a))	50	100	900	80	0	1130	1243
Sub Total	300	350	1150	330	250	2380	
Contingency	30	35	115	33	25	238	
Total (Incl Contingency)	330	385	1265	363	275	2618	

## FURTHER STUDY

Much of the economic justification for the improvement of coast protection relies on the value placed on the amenity and leisure use of the Hartlepool frontage. A Contingent Valuation Study was therefore carried out. This study included two parts, the determination of visitor/use numbers, and the estimation of the value people place on being able to use and enjoy the sea front at Hartlepool. The results of this study are contained in the CV Scoping Study Report (May, 2004).

## PROPOSED FIVE YEAR PROGRAMME

It is recommended, where appropriate, that LDW13 forms be prepared for the following schemes in the next five years;

Maintaining the existing sea walls, piers, and breakwaters;  
Protection of Town Wall with sand replenishment and control structures;  
Upgrading of walls at the base of the North Pier;  
Development of the existing monitoring system for the existing structures and beaches. This relates to the need for monitoring of coastal processes and the condition of the existing walls.  
Appropriate Assessment for the Headland.

Coast protection works at Newburn Bridge were completed in 2003.

## MONITORING

As detailed above, this strategy puts forward a phased approach for the implementation of coast protection measures. This need and urgency for implementing coast protection is dependent on the condition of the existing defences. A full regular programme of inspection and condition is already undertaken by hand, in the form of paper records. It is proposed to continue monitoring defence condition on an annual basis as a tool for deciding need and priority. In addition, long term records on beach levels will be required for future reviews of this strategy. A monitoring programme comprising the following elements is therefore recommended:

Continuation of the condition surveys of the existing defences;  
Twice yearly beach profile monitoring over the entire study area;  
The development of an electronic archive and storage system for the above based on the asset survey work and hazard assessments already completed for this study.

## FUTURE REVIEWS

All coastal defence strategies should be subject to periodic review to reflect changes in the area, improvements in understanding of the processes involved, the results of monitoring and any other information gained from scheme implementation. They are a vital link in the feedback chain, which ensures the expertise and knowledge accumulated is used actively in the development of future strategic planning. This strategy should be reviewed on a rolling five-year programme from the date of the adoption of the final document.

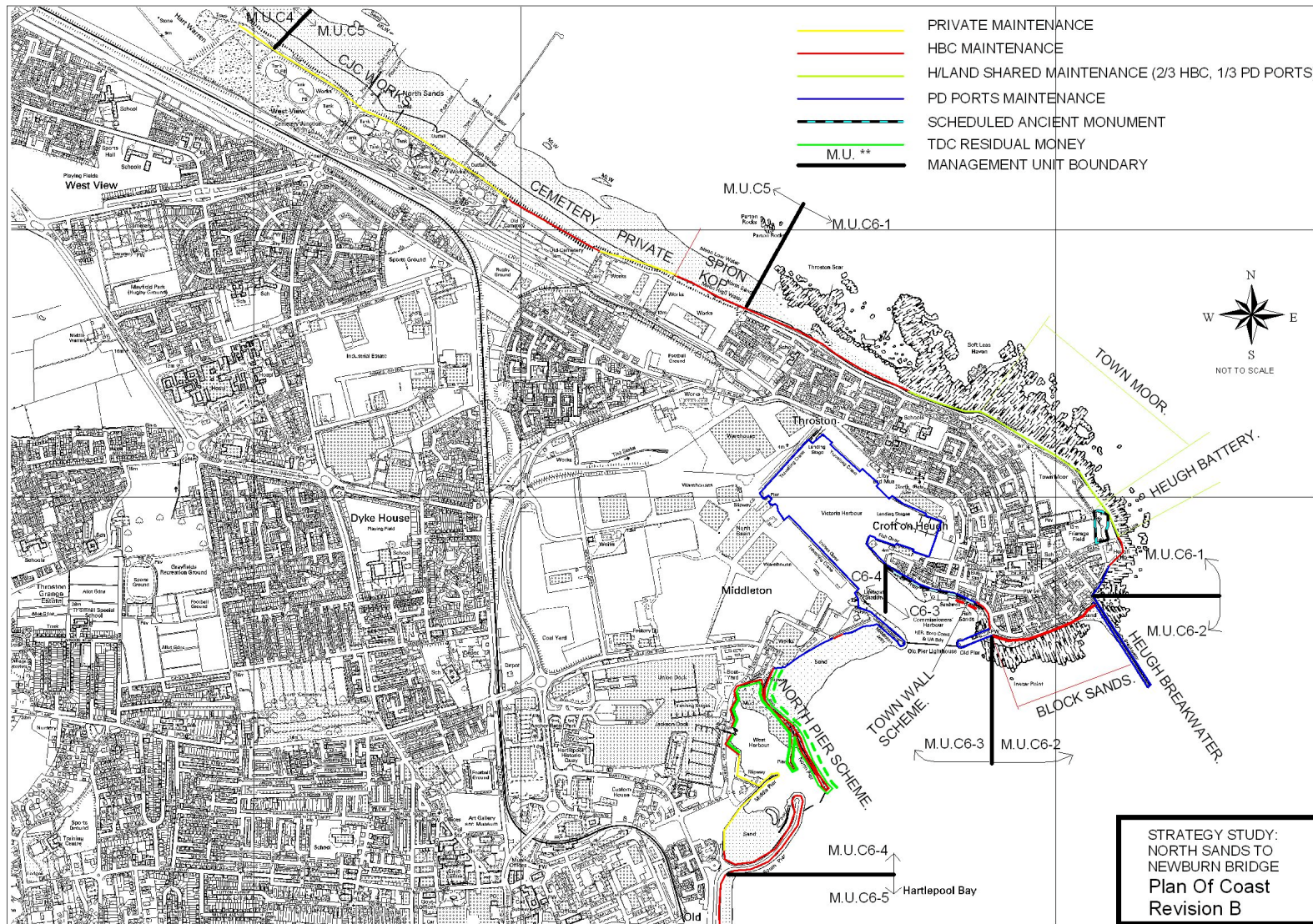


**Coastal Strategy Study, North Sands to Newburn Bridge, (Management Units C5 and C6), Summary of Report Recommendations Jan 2006**

Location	Key Issues	Proposals	Costs	Time Scale	Funding Source	DEFRA priority score (Threshold 19)	Risk of not proceeding	Cross ref. to Strategy Study
C5-1 North Sands	Closure of CJC Works and concern that the abandonment could result in unacceptable levels of contamination on the SPA and in the sea (controlled waters)	Management Realignment, i.e. do as little as possible without compromising public safety.		Ongoing	CJC Chemicals	NA	Danger to public. Unacceptable contamination of beach and sea	Stage C, Section 7
		Reinforce rock armour at the end of Marine Drive.	£50K	5-10 years	HBC Revenue	NA	Marine Drive at risk.	Stage B, Table 5.1
	Erosion of Spion Kop Cemetery.	Disinter bodies in Spion Kop Cemetery and re-bury elsewhere.	£2K/body	10-100 years	HBC Revenue	NA	Human remains strewn on beaches.	
C6-1 Headland	Major Schemes not eligible for grant (low priority scores).	Monitor and maintain (includes systematic reconstruction of walls, a short section year on year.)	£170K/year	Every Year	HBC Revenue plus contributions from port authority (1/3, 2/3 share respectively)	NA	Promenade, Town Moor, Lighthouse, Gun Battery, Redheugh Gardens suffer loss through erosion.	Stage C, Section 7
	Extreme pressures on revenue budget.							Stage B, Table 5.2
	Ecological designations preventing scheme acceptance.							
	Gun Battery is a Scheduled Ancient Monument.	Upgrade wall from Corporation Road to Heugh Breakwater	£9.48M	5-10 years	Unknown	6.6	Promenade unsafe in storm conditions.	
	Public Safety in storm conditions.							

Location	Key Issues	Proposals	Costs	Time Scale	Funding Source	DEFRA priority score (Threshold 19)	Risk of not proceeding	Cross ref. to Strategy Study
C6-2 Block Sands and Heugh Breakwater	<p>If breakwater lost, effects on other coast protection structures. (Block Sands, Pilot Pier, Town Wall, Middleton Beach, North Pier.)</p> <p>Safety of small craft entering port in storm conditions (fishing boats and yachts.)</p> <p>Public Access.</p> <p>If breakwater lost, effects on Marina and implications for public image and tourism.</p>	Maintain all assets.	Unknown	Next 5 years	Block Sands revenue. Breakwater Port Authority.	NA	Possible loss of Block Sands, highways, Pilot Pier, Town Wall, Middleton Beach, North Pier, Marina	Stage C, Page 40 Table 5.3
		Upgrade breakwater. Consider loss of 1/3 in length. Upgrade Block Sands.	£4.62M	5-10 years	Unknown	9.0		Stage C, Section 7  Stage B, Table 5.3
C6-3 Town Wall	Loss of Town Wall Scheduled Ancient Monument	Construct offshore breakwater, replenish sand and re-construct groyne to protect Town Wall.	£486K	Next 5 years	Potential grant aid from DEFRA	29.2	Loss of Town Wall Scheduled Ancient Monument and housing.	Stage C, Section 7
		Maintain all assets	£8K/year	5-100 years	Part HBC revenue, part Port Authority	NA		Stage B, Table 5.4

Location	Key Issues	Proposals	Costs	Time Scale	Funding Source	DEFRA priority score (Threshold 19)	Risk of not proceeding	Cross ref. to Strategy Study
C6-4 Marina	Loss of North Pier causing loss of Marina and Bird Island (Site of Special Scientific Interest)	Upgrade North Pier	£1.7M	Next 10 years	HBC (TDC residual monies)	11.7	Loss of Middleton Beach and North Pier causing loss of Marina, Bird Islands and cabins.	Stage B, Table 5.5 Stage C, Section 7
		Maintain North Pier which remains after upgrade	£20K/year	Ongoing	HBC revenue	NA		
		West Harbour Walls	£0.5K/year nominal. part unknown	Ongoing	Part HBC revenue Part private	NA		
		Maintain Middleton Beach Walls	£0.5K/year nominal	Ongoing	Part HBC revenue (cabins frontage), Part Port	NA		
		Maintain South Pier	£8K/year	Ongoing	HBC revenue	NA		
C6-5 South Pier to Newburn Bridge	None	Maintain	£8K/year	Ongoing	HBC revenue	NA	Protects railway, highways, statutory undertakers' major infrastructure, housing and industrial area. Loss is very long term as structures are very robust and relatively new.	Stage B, Table 5.7 Stage C, Section 7



**Report of:** Head of Regeneration

**Subject:** NORTH HARTLEPOOL NEIGHBOURHOOD  
ACTION PLAN

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## **1. PURPOSE OF REPORT**

- 1.1 To seek endorsement of the Neighbourhood Action Plan (NAP) for the North Hartlepool area (Brus and St Hilda Wards).

## **2. BACKGROUND**

- 2.1 Neighbourhood Action Plans are the local elements of the Hartlepool Neighbourhood Renewal Strategy. The Strategy forms part of the Community Strategy and the overall policy framework for the Borough and sets out the long term vision for Hartlepool and the approach to the continuous improvement of services.
- 2.2 Neighbourhood Action Plans are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. They should be influential in the future allocation of resources. The objective of the Neighbourhood Action Plan is to integrate policies at the local level to improve the way that services are provided.
- 2.3 The North Hartlepool Neighbourhood Action Plan is the sixth Neighbourhood Action Plan to be developed in the town.
- 2.4 Hartlepool Partnership has agreed to allocate £201,500 of Neighbourhood Renewal Funding over the next two financial years (2006-09) and £430,000 Neighbourhood Element funding over the next four years (2006-10) specifically for the North Hartlepool Neighbourhood Action Plan area to start addressing some of the residents' priorities. This funding will be spent once the Neighbourhood Action Plan is endorsed and the local Forum is established.

## **3.0 CONSULTATION AND CURRENT POSITION**

- 3.1 The North Hartlepool Neighbourhood Action Plan area covers the Brus and St Hilda Wards. The Neighbourhood Action Plan area is illustrated on a map within the Neighbourhood Action Plan (page 1).
- 3.2 The Neighbourhood Action Plan has been developed through consultation with residents, school children, young people, community

and voluntary groups, Ward and Parish Councillors and those who deliver services to the area (Police, Council Officers, Housing Hartlepool etc.). There have been three community conferences held in December 2005, which were crucial in identifying the community's priorities and the actions required. Household survey data (MORI 2004) and other baseline data and statistics have also provided an understanding of the conditions in the North Hartlepool area.

3.3 The Community Network has assisted in involving residents and community groups in the process and Housing Hartlepool helped the Council's Regeneration Team facilitate the Community Conferences.

3.4 The North Neighbourhood Consultative Forum considered the draft Neighbourhood Action Plan on 1<sup>st</sup> February 2006. The Regeneration and Liveability Portfolio Holder received the draft on 17<sup>th</sup> February 2006 for information and comment and the draft was also considered at the Hartlepool Partnership meeting on the 24<sup>th</sup> February 2006, giving further opportunity for comment.

3.5 As described above, a wide range of consultation was carried out to develop and inform the Neighbourhood Action Plan. Comprehensive consultation was also undertaken to ensure comments were received from key stakeholders and residents on the draft. This included the following:

- Central Estate and Brus Ward Residents Associations
- Drop-in sessions at various community buildings
- Newsletter to every household in the area
- West View Project and Youth Centre
- Abbey Street Youth Centre
- Horsley Centre
- Local schools and Hartlepool College of Further Education
- Community Network
- Meetings with key service providers including; Hartlepool Borough Council, Voluntary and Community Groups, Ward Councillors.
- Key Community Groups and Voluntary Organisations were given the opportunity to meet Regeneration Officers and make comments on the draft.
- Every Ward and Parish Councillor was sent a letter inviting them to the service provider meetings or alternatively to meet Regeneration Officers separately to comment on the draft.

3.6 All comments received were very positive and constructive and have helped to formulate an accurate action plan for the area. Meetings with key service providers and Councillors have also enabled us to identify funding and resources for some of the actions required.

3.7 This 'finalised' Neighbourhood Action Plan, which includes all of the amendments suggested by consultees, has been taken the Regeneration and Liveability Portfolio Holder for endorsement on 17<sup>th</sup>

March 2006. Any comments arising from these meetings will be reported verbally at the Hartlepool Partnership meeting in April 2006. The Hartlepool Partnership will be requested to finally endorse and adopt the North Hartlepool Neighbourhood Action Plan. The final version will be placed on Hartlepool Borough Council's website for future reference.

#### **4.0 IMPLEMENTATION**

- 4.1 The Council's Neighbourhood Services Department will adopt a neighbourhood management role to assist in the implementation of this plan, led by the North Neighbourhood Manager. The new North Hartlepool Forum, will be set up by the Community Network Officer and the North Neighbourhood Manager. This Forum will bring together service providers and residents and will have a key role to play in overseeing the implementation of the plan at a local level along with the allocation of Neighbourhood Renewal and Neighbourhood Element funding. In addition, the Hartlepool Partnership's Theme Groups will have an important role to play in monitoring plan progress on strategic issues across all of the seven themes, on an annual basis.

#### **5.0 FINANCIAL IMPLICATIONS**

- 5.1 This Neighbourhood Action Plan will be influential in the future allocation of resources. The Neighbourhood Action Plans provide a strategic analysis of the problems, gaps and priorities which could be tackled should any new funding streams emerge. Impact upon priorities is expected to be made by using more efficiently and effectively existing mainstream resources on the more disadvantaged areas. This will co-inside with a continuous improvement to services by all partners, which often only involves a series of small adjustments and a smarter co-ordination of activity. The objective of the Neighbourhood Action Plan is to integrate policies at the local level to improve the way that services are provided.
- 5.2 As previously outlined the Hartlepool Partnership agreed to allocate £201,500 of Neighbourhood Renewal Funding over the next two years (2006-09) and £430,000 Neighbourhood Element funding over the next four years (2006-10) specifically for the North Hartlepool Neighbourhood Action Plan area. The North Hartlepool Forum, once established, will discuss with the North Neighbourhood Manager, the Community Network and other key service providers how this funding should be used to address some of the community's priority concerns.

## **6.0 THE CONTENTS OF THE PLAN**

- 6.1 The North Hartlepool Neighbourhood Action Plan is attached, which includes a map of the area. A Summary document, identifying key actions needed, is also attached as requested at the last Forum meeting.
- 6.2 The document has been structured in a way that is intended to give a clear picture of the strong themes running through the Neighbourhood Action Plan back to the sister documents of the Community Strategy and the Neighbourhood Renewal Strategy.
- 6.3 The Introductory Section covers the background to Neighbourhood Action Plans, a brief description of the North Hartlepool neighbourhood, how the North Hartlepool Neighbourhood Action Plan has been developed, and a summary of the community's main concerns.
- 6.4 The following section then comprises seven theme areas:- Jobs and Economy; Lifelong Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure and Strengthening Communities. Each theme identifies key statistics, strengths and weaknesses, key resources and programmes delivered in the area and the gaps in service delivery which need to be addressed.
- 6.5 The last section of the Neighbourhood Action Plan again covers the seven theme areas but this time focuses on the issues which reflect the community's priorities for improving conditions in the North Hartlepool neighbourhood. A table identifies the community's priority concerns, the actions that are required to address the concerns, the organisations who need to be involved in delivering the actions, how success will be measured and how the actions will contribute to addressing strategic targets (such as the Local Area Outcomes).

## **7. RECOMMENDATION**

- 7.1 Considerable work with residents, young people, Councillors, community and voluntary groups and service providers has informed the development of the North Hartlepool Neighbourhood Action Plan. The North Neighbourhood Consultative Forum is therefore requested to endorse the Neighbourhood Action Plan for the North Hartlepool area.



## **North Hartlepool (Brus and St Hilda wards) Neighbourhood Action Plan.**

### **Summary Document.**

This document highlights the priority concerns and actions required, as identified in the Final Draft for endorsement March 2006.

#### **Jobs and Economy**

- **High levels of unemployment and low levels of employment.**
- Improve the employability of local people, through provision of advice and support.
- Co-ordinate and target training including basic and key skills and vocational opportunities.
  
- **Identifying and tackling barriers to employment and training.**
- Investigate barriers including those related to benefits, aspirations, mobility, incapacity rates and discrimination issues.
- Improve local bus services within the area, particularly after 6.00pm.
- Provide affordable and accessible childcare, and raise awareness on the childcare tax credit systems.
- Liaise with local employers to promote higher wages, longer contracts and permanent contracts.
- Where gaps in services are identified, try and match potential new job opportunities to training developments.
  
- **Improve employment opportunities for local people, including young people.**
- Invite business sector to the Forum to share information and develop links with the Business Leaders Forum.
- Encourage and provide incentives for local employers to take on apprentices and local people, particularly young people to encourage them to stay in the local area.
- Promote existing local employment volunteering and training provided by the local voluntary sector, which help to develop vocational skills and experience.
  
- **Encourage business investment and activity in the locality to improve the business infrastructure and environment.**
- Improve local shopping facilities and services particularly in areas, which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed.
- Encourage alternative uses for key vacant and underused commercial and industrial properties.
- Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.
- Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured.

- Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings.
- Encourage owners to develop buildings in line with resident's aspirations for example more cafes, restaurants and ice cream shops on the Headland and a new Post Office and / or general dealers on Central Estate, or encourage owners to offer reduced rents for community use.
- Provide smaller units on Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups.
- Promote self employment opportunities, encourage entrepreneurship and encourage successful entrepreneurs to share experiences.
- Consider the feasibility of creating a "One Stop Shop" for business advice.
- **Maximise emerging economic opportunities.**
- Establish and develop links with the developers of Victoria Harbour.
- Identify potential job opportunities at Victoria Harbour and match local training programmes.
- Develop a mechanism to maximise local construction skills and local training opportunities in any major building works at Victoria Harbour.
- Maximise the tourism potential of the Headland.
- Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce.

### **Lifelong Learning and Skills.**

- **Continue to improve the educational attainment of local school children at both primary and secondary levels.**
- Explore ways of raising parent's and children's expectations and promoting a culture of learning.
- Increase 'family' learning, perhaps weekend and school holiday 'learning academies'. Whole family learning cuts down on the need for additional childcare and by using fun ways of learning and raising aspirations, attainment levels can be increased by stealth.
- In partnership with the HBC Children's Services, monitor any fluctuations in achievement that occur in Local Schools.
- Focus on raising literacy and numeracy standards.
- Initiatives to reduce truancy and keep children in the classroom and learning.
- **Continue to improve the citizenship skills of local school children at both primary and secondary levels.**
- Explore ways of raising parent's and children's expectations and promoting a culture of respect.
- **To overcome the culture of not valuing education and facilitate progression to higher level qualifications.**
- Provide role models and mentors from higher education and business.
- Target 17 to 22 year olds to encourage them to stay in education.
- Publicise good news stories regarding learning in order to give people something to aspire to.

- **To identify and reduce barriers to education and training.**
- Provide support to deal with immediate problems, for example childcare provision to young parents, so they can focus on education again.
- Increase flexibility of learning by providing mobile learning in the community.
- Provide childcare alongside course provision and communicate / promote this.
- Improve transport to learning centres.
- Wrap-around care is new so needs publicising and promoting so people know what is available.
  
- **To create more vocational opportunities (particularly for young people).**
- Encourage secondary schools to look at vocational qualifications, not just academic ones.
- Provide vocational qualifications in learning centres outside of schools, utilising existing premises.
- Provide vocational qualifications in learning centres outside of schools, utilising existing premises.
- Widen children's awareness of jobs and break down gender perceptions surrounding certain careers.
  
- **Need to provide more adult education.**
- Encourage more locally provided courses, with priority access to them given to local people.
- Provide service sector training.
- Provide gardening classes.
- Offer 'on-line' basic skills.
- Provide numeracy and literacy skill training.
- Re-open and reintroduce courses at the Phoenix Centre.

### Health and Care

- **Lack of awareness of Health education for all age groups / unhealthy lifestyles, including high levels of smoking, unhealthy eating habits and poor access to healthy foods.**
- Educate the local community and extend / raise awareness of services that are already in operation in the area.
- Raise awareness of the three smoking cessation clinics already provided.
- Address unregulated and illegal sale of alcohol and cigarettes to underage children from private properties and local shops (Central Estate).
- Encourage increased provision of fruit and vegetable schemes locally.
- Work with schools to raise health awareness and promote healthy eating in schools.
- Explore the opportunities for improving access to purchase quality foods at reasonable prices.
  
- **Not enough Doctors and Health Facilities e.g. Central Estate does not have a doctor, dentist or chemist.**
- Investigate the possibility of providing more health facilities within the local area to increase local provision.

- Explore the possibility of providing outreach services in the area e.g. Health Bus does not currently visit the Central Estate.
- Drop in surgeries from a GP and / or Nurse Practitioner and / or other appropriate Health Professionals in a community centre.
- Research into local needs, demand and potential supply of local health and social care facilities (i.e. pharmacy and outreach facilities from GP surgeries).
- Improve signposting services.
  
- **Doctors surgery very busy – improve waiting times for doctor’s appointments.**
- Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments.
- Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments.
- Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist.
  
- **Tackle issue of teenage pregnancy / increase the awareness of the support available for teenage parents / young single parents in the area.**
- Preventative action to be continual to educate both girls and boys.
- Continue to support St Hild’s secondary school to deliver the APAUSE sex and relationship programme.
- Continue to support primary schools in the area to deliver the Lucinda and Godfrey sex and relationship resource for primary schools.
- Development of a specialised contraception and sexual health service for young people, ‘Wise Up Clinic’ in the area.
- Raise awareness of the Teenage Pregnancy Service, which supports pregnant teenagers and young parents.
- Increase the number of condom distribution outlets in the area.
- Establish needs of young parents and try and support them in addressing these needs.
- Provide support to young parents for example childcare provision, so they can focus on education again.
- Wrap-around care is new so, therefore there is a need to publicise and promote so that people know what is available.
  
- **Continue to improve the health care for the elderly including mental health issues as elderly are vulnerable.**
- Investigate the special needs of the elderly, including mental health issues. Including looking at the outcome of the Older Peoples Strategy, once it is finalised.
- Look to extend and develop initiatives to increase support for the elderly.
  
- **Develop more Health and Fitness Programmes, including short, medium and long distance walks.**
- Raise awareness / extend health and fitness services.
- Develop health and fitness walks – Walking the Way to Health Initiative (WTWTHI).
- Provide subsidised health and fitness facilities.

- **Concerns regarding dog fouling and lack of dog litter bins.**
- Enforcement action and shaming offenders.
- Educate community on the health implications of dog fouling.

### **Community Safety.**

- **Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour (particularly throughout the Central Estate area. King Oswy - King Oswy shops. Headland - Alliance Street, Earl Street, Galley's Field Court, St Helen's Street, Howard Street and Morison Gardens. West View - Winterbottom Avenue, Miers Avenue, Carrick Street and Skelton Street).**
- Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588.
- Residents to provide specific information regarding persons committing illegal activity to Cleveland Police Tel. 01642 326326 (Police Headquarters), Anti-Social Behaviour Unit Tel. 01429 296588 etc.
- Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's) and, ensure Officers establish good relationships with the local community particularly young people.
- Increase / make available facilities and activities for children and young people particularly indoor facilities and after school clubs. These need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. These should be monitored to ensure appropriate use.
- Look at CCTV provision throughout the area and increase where necessary.
- Evaluate the effectiveness of existing columns and, provide regular reports on the operating efficiency of the existing columns to the local community.
- Improved / extended street lighting particularly throughout the Central Estate - alleyways and Firby Close. West View - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. Headland - Cobb Walk, Town Moor, the Heugh and all garage areas.
- Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in close proximity to the Central Estate area and, from private properties throughout the North Hartlepool area.
- Enforcement action to tackle issues such as graffiti, vandalism, litter, underage drinking and irresponsible / inappropriate behaviour.
- **Lack of visible Police presence throughout the area and a regularly unstaffed Police Station on West View Road and Northgate along with no Community Warden scheme.**
- Increase Police presence / Police Community Safety Officers (PCSO's) throughout the area.
- Promote the opening hours of the Police Station in West View Road and Northgate as well as alternative contact details for when the Police Stations are inaccessible.

- **Drug use and drug related litter throughout the area for example, needles left on the ground (particularly in the Central Estate area. King Oswy - King Oswy Shops. West View - West View Road Cemetery).**
- Increase Police drug enforcement activities.
- Liaise with Service Providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely.
- Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter.
- Better communication and advertisement of opportunities for drug education.
- Target specific locations identified by local people as areas of concern and, Cleveland Police make residents aware of results achieved due to information submitted by residents.
- Increase opportunities to help drug users to overcome addiction through the work of the Community Drug Centre and outreach work in the community.
  
- **Address fear of crime – particularly young people and local residents feeling unsafe on a night when walking around the area.**
- Produce Community Safety booklets for the local community.
- Provide Community Safety informative event(s) for the local community.
- Encourage residents to be confident at reporting incidents that cause alarm, distress or a nuisance.
- Improve resident's confidence when walking throughout the area.
- Address issues with anti-social behaviour.
- Provide security works to houses including target hardening measures, particularly to vulnerable houses and vulnerable residents.
- Improve the frequency of transport service – lack of public transport after 6.00pm.
  
- **Illegal use of cars, motorbikes and quad bikes on open spaces, green areas and footpaths (Central Estate - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through). West View - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site. Headland - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.**
- Set up a Town wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term.
- Residents to report incidents involving motorbikes, quad bikes and cars using open spaces, green areas and footpaths to Cleveland Police Tel. 01642 326326 (Police Headquarters).
- Local schools to raise awareness regarding the legalities and dangers of using motorbikes on open spaces / green areas.
- Enforcement Action: Cleveland Police to increase targeted operations using specialist off road motor cycle officers.
- Increase publicity on what is illegal.
- Educate parents and young people from Primary School age upwards on the seriousness of the crime.

- **Lowest take up of home fire safety checks in Cleveland.**
- Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade.
- **Lack of Neighbourhood Watch scheme – better coverage and co-ordination required.**
- Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward.

### **Environment and Housing.**

- **Street Lighting Central Estate - alleyways and Firby Close.  
West View / King Oswy - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery.  
Headland - Cobb Walk, Town Moor, the Heugh and all garage areas.**
- Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths.
- Central Estate - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court.
- West View / King Oswy - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.
- Headland - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.
- Speed humps required. Need to assess the problem areas – HBC Traffic Team to speak to Forum.
- Residents to report all incidents to the Police (Off Road Unit) Tel: 232509.- Police enforcements needed.
- Set up a Town-wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term.
- **Estate and Environmental Improvements required (including addressing problems of shopping precincts, litter, glass, fly tipping, graffiti / vandalism, dog fouling, blocked drains and poor take-up of recycling).**
- Extend current caretaking arrangements, which at present only cover Housing Hartlepool homes.
- Remove chewing gum and more frequent street cleansing.
- Shopping precincts (particularly King Oswy) have become very run down and suffer from graffiti, litter and vandalism.
- Enforcement of bye laws / CCTV.
- Unblock drains on Central Estate Romaine Park, Heortnesse Road and King Oswy. Grit pavements in the winter (provide more grit bins on Central Estate).
- Provide more litter and dog fouling bins.
- Problem areas for litter and dog dirt are:  
Headland - shops, beach, pier – fishermen's rubbish, lower prom, Spion Kop, Durham Street

Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.

West View / King Oswy - particularly, 'the tunnel' Warren Road, Davison Drive, West View Road, and Ridlington Way, grass verges and alleyways around Hastings Place are a real problem for dog dirt, litter and drug litter).

Central Estate - Deerpool Close, Firby Close, Haxby Walk, Troutpool Close, Romanby Close.

- Prevent rubbish men leaving a lot of litter particularly in Central Estate – Heortnesse Road, Bridgepool Close, Firby Close, Mountbatten Close, Rockpool Close, Romanby Close, Somersby Close.
- Advertise HBC's free bulky waste service.
- Continue to communicate / encourage recycling.
- Enforcements to ensure litter and dog fouling are cleared up and fly tipping is prevented.
- Educate community on the laws and punishments related to dog fouling if not picked up e.g. dog foul signs to be erected throughout the area.
- Encourage local businesses to do more – different packaging for takeaways and contribute to clean ups.
- Improved street cleansing and the state of public toilets.
  
- **Car parking and Traffic Management Problems (Central / West View / King Oswy / Headland).**
- Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them (Central Estate) – replace cracked pavements.
- Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street (Headland). Provide alternative / suitable parking solutions throughout the area.
- Discuss parking problem areas, particularly, Headland - Northgate shopping parade, parking at junctions onto Northgate causing problems with sightlines, problems on the High St when weddings and funerals are being held at St Hilda's, the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street),  
West View / King Oswy - Hastings Place, Runciman Road, Jowitt Road, Jones Road, Bulmer Place, Bruntoft Avenue, King Oswy.
- Problems of cars, vans and caravans parking on grass verges, particularly Bruntoft Avenue, Hastings Place / Runciman Road (West View) – issues for emergency services.
- Problems of parking around the hospital, particularly for Home Housing tenants. Visitors do not want to pay and also the car park is not large enough so visitors are double parking along the surrounding roads.  
Central - Millpool Close, outside the Central Club / Gillens, and outside schools.
- Discuss suggested locations for a one way system on the Headland. – Durham Street, Northgate, Moor Terrace – Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace – The Lawns – Olive Street, Thorpe Street, Union Street, Warren Street.
- Extend the end of driveways – working with owner occupiers, resident social landlords and HBC



- **Lack of safe crossings dropped kerbs. – Poor road safety in certain areas.**
- Provide more dropped kerbs where needed, particularly for wheelchair access.
- Safe zebra crossings for the elderly particularly in the Headland, Northgate Shops and Central Estate, West View Road near Gillens and Cleveland Road. The zebra crossing in West View at Winterbottom Avenue is not sufficient.
- Also fencing along railway lines should be looked at for safety issues
- Blind Spot on King Oswy Drive.
  
- **Estate layout (Central Estate) - cannot drive from one side of the estate to the other.**
- However this was purposely designed to prevent becoming a rat run.
- Housing Hartlepool and North Hartlepool Forum to discuss.
  
- **Derelict / unsightly Buildings / Land – causing noise dirt and pollution.**
- Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise.
- Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible, and consider future uses.
- Derelict buildings on the Headland – identify owners, make secure and identify possible future uses. Use Planning Legislation where appropriate.
- Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt.
- Home Housing properties on Miers Avenue (Liddell Court) are prone to flooding and are fenced off
- Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour (Headland).
  
- **Improve and make better use of Open spaces.**
- Allotments need improving. Allotment Gates not locked near Bruntoft Avenue so children can get in and cause damage (West View / King Oswy).
- Address parking up of caravans on open spaces
- Develop a Community Park and provide hanging baskets (Central Estate) – see Linear Park proposals below.
- Improve open spaces at West View / King Oswy: Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, West View Road (corners need dead trees removing), open space at Nicholson Way  
Headland - top of Thorpe Street / Marine Drive, – improve and make better use - community use.  
Central Estate - main corridor bordering Central Estate / Victoria Harbour needs improving - The proposals for a 'Linear Park' could be used for community uses. Need to ensure Victoria Harbour housing developments make a positive change.  
Headland - open land at rear of St Bega's School / Earl Street is neglected and action needs to be taken to visibly improve the area.
- Consult with the local community as to the best ways to make the best use of the Town Moor. Also provide lighting, as it is pitch black at night.

- **Some private sector housing stock is still lacking in central heating and are in need of energy efficiency improvements.**
- Ensure housing meets decency and fitness standards. Provide new improvements that are energy efficient (central heating, windows, doors, roofs).
- **Lack of elderly accommodation (bungalows and private developments) (West View).**
- Accommodation tailored more to meet specific needs for the elderly.
- **Tension between residents.**
- North Hartlepool Forum to discuss problem areas – high turnover due to single persons accommodation.
- Elderly and young too close together (Central).
- Central Estate; Barking dogs particularly a problem – Romaine Park, Otterpool Close.
- Problem Tenants / noisy neighbours – Bridgepool Close, Heronspool Close, Millpool Close, Rockpool Close, Otterpool Close.
- Headland - problem of youths damaging Galley's Field Court (Anchor) residents' gardens and Thorpe Street (3 Rivers) and King Oswy; Not enough high fences at Ridlington Way to stop people climbing into gardens.
- Need to keep young families on the Headland.
- **Unpopular flats with transient population. – (Durham Street).**
- Reduce turnover of flats – due to young single tenants.
- **Anhydrite mine**
- Address residents concerns.
- **Lack of security for some houses. Vulnerable bungalows for the elderly (Central Estate).**
- Provide security works to houses and target new hardening measures, particularly to vulnerable houses. Security lights across all of the Estate and maintenance for new instalments – particular streets on Central Estate area; Romaine Park, West View Road, Hindpool Close, Romanby Close, Troutpool Close.
- Improve boundaries (higher walls) to increase security), and improve the maintenance.
- **Private Landlords (West View), problem tenants, noisy neighbours and poorly maintained properties.**
- Businesses moving to the area to purchase a house and then leaving to rent it out.
- Registered Social Landlords to work with HBC and residents to tackle problems.
- HBC Tenancy Relations Officer and Private Sector Housing Team and other neighbourhood associations to provide best practice advice on enforcements.

- **Majority of bus services are poor, particularly in North Hartlepool (Central) and bus services to key community services i.e. doctors / swimming pool etc., particularly to the Headland (West View).**
- Residents from West View moved there from the Headland and still have families in the Headland. Poor bus services makes visiting their families difficult.
- Community / service providers to identify where and when buses are needed. Liaise with Stagecoach and the HBC Local Transport Co-ordinator to see if a more frequent / later service can be introduced after 6:00pm, particularly for the Headland, West View and Central Estate. Alternatively look at Community transport to access community facilities. Bus conductors are also required at the end of school as children are rowdy.
- Buses from West View to King Oswy are not a low liners so it is difficult for pushchairs and wheel chairs.
- **Signposting**
- Provide better information and signs for directions and maintenance of existing signs (Central Estate / Headland).
- **Concerns over seagulls – noise, mess and scaring people.**
- North Hartlepool Forum to discuss issues with HBC Pest Control.
- Need to publicise that litter makes the problem of seagulls much worse and provide advice on roof / gutter coverings too.

### **Culture and Leisure.**

- **Lack of activities for the young, elderly and vulnerable (especially since the closure of the Phoenix Centre).**
- Provide facilities for the young e.g. youth / sport clubs especially activities such as rugby and computer clubs.
- Dedicated Outreach or Detached Youth Worker for the North Hartlepool area (West View Project already provide an outreach service which could be expanded).
- Identify the activities that the elderly would like to participate in and look at suitable community venues.
- Encourage young people to use existing facilities.
- Develop a mobile youth centre 'travelling bus' for children to access as an indoor facility.
- All community activities and groups need to have stronger links to bring together resources and create a more cohesive provision of services across ages.
- **Maximise the use of community facilities in the area.**
- Use existing facilities (for example Abbey Street Project) to their full potential for activities throughout the week and weekend.
- Provide better transport links to community facilities in the area.
- Advertise existing activities and community facilities throughout the area in order to improve the recognition of existing culture and leisure facilities.
- St Hilda's Church needs to be resourced as a potential community resource for all members of the community to reduce the cost of maintaining the building.

- Improve off road cycle paths in the area that link to community facilities.
- Promote the use of all open green spaces, including school playing fields and George V playing fields as play facilities under supervision.
- Open up schools culture and leisure facilities for wider community use.
- **Maximise the cultural potential of the Princess Royal Lifeboat Restoration Association and the Heugh Gun Battery.**
- Improve access by public transport / cycle ways to Town centre and Marina attractions.
- **Local community facilities have limited opening hours / age restrictions especially on evening and weekends.**
- Extend the opening hours of existing community facilities in the area.
- Extend the age categories that existing clubs in the area cater for (lack of clubs and resources for the 5 to 8 age group).
- **Continue to improve the sports facilities (especially football pitches adjacent to Friarage Field and all other school playing fields.**
- Aim to promote the sports facilities to residents of all ages to maximise usage and discuss maintenance issues.

#### **Strengthening Communities.**

- **Lack of knowledge and awareness of what is going on in the area.**
- Increase communication between service providers and residents.
- Advertise what's on at central points such as community facilities.
- Community representatives need to be better informed.
- **Fragmentation of communities in the area and a general lack of people / groups working together.**
- Stronger links required between the communities.
- Break down barriers between community / community organisations.
- To arrange an annual intergenerational event in the area.
- **Lack of effective consultation in the area as decisions are sometimes made prior to resident consultation.**
- Residents to be informed of all consultation events.
- All Resident Associations to work together to become involved within issues relating to the whole area.
- **Lack of residents capacity / confidence to become active in the community.**
- Provide supportive education and encouragement / empowerment for residents to work as volunteers in the community.
- Develop a North Hartlepool Forum.
- Look at the possibility of a Young Persons Forum or use existing school council's year representative etc. to increase the involvement of Young People.
- Increase residents voice at the North Neighbourhood Consultative Forum.

- Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views across.
- Increase resident involvement from the King Oswy area.
  
- **Lack of support, education and empowerment for existing community groups / resident associations and new residents to join.**
- Increase the amount of support that Resident Associations in the area receive.
- Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views.
  
- **Lack of activities / events for the community relating to community social events.**
- Develop a range of annual intergenerational events for the area.
  
- **Need to improve the co-ordination of community development resources.**
- Improve co-ordination of existing community development resources in the area.
- Recruit more community development workers for the area.
- Look at the feasibility of developing a Community Empowerment Strategy.

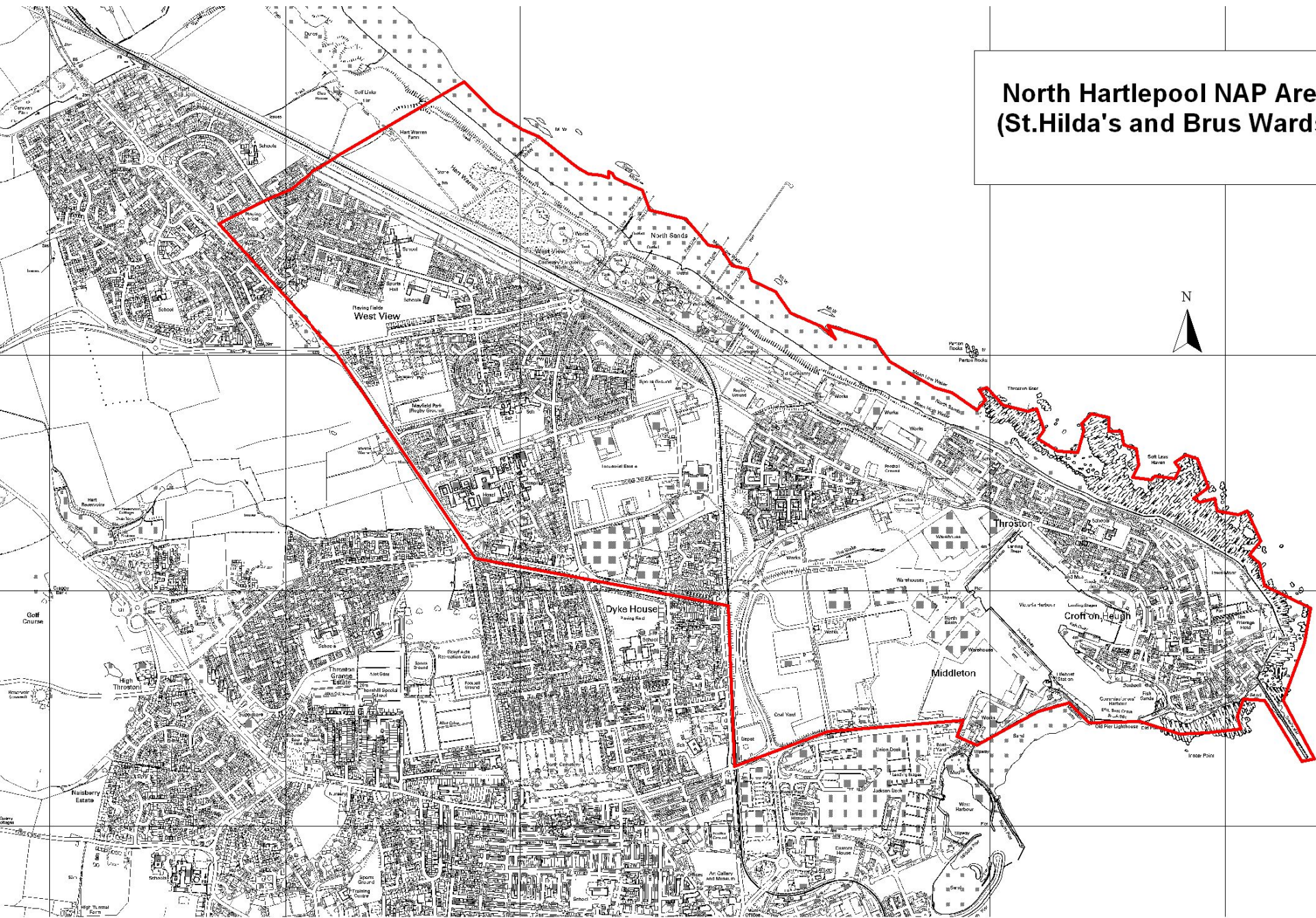
## **NORTH HARTLEPOOL COMMUNITY (BRUS AND St HILDA WARDS) DRAFT NEIGHBOURHOOD ACTION PLAN**



**MARCH 2006: FINAL FOR ENDORSEMENT.**



**North Hartlepool NAP Area  
(St.Hilda's and Brus Wards)**



# INTRODUCTION

## What is the North Hartlepool Neighbourhood Action Plan (NAP)?

- The North Hartlepool (Brus and St Hilda Wards) NAP will enable local people and organisations to work together to integrate policies at a local level to improve the ways that services are provided to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.
- There is no significant new funding available specifically for the NAP, but it is action led with realistic and tangible targets to encourage the collaboration of service providers to reach common aims.
- It is anticipated that the North Hartlepool NAP will be influential in the future allocation of resources, such as Neighbourhood Renewal Funding (NRF), Housing Hartlepool and the delivery of the Council's Neighbourhood Management Team's services. It identifies the strengths and weaknesses of the area, and provides a framework for opportunities if funding / resources become available.

The NAP will look at how services can be made more efficient and effective for the local community. The purpose of this plan is to help local service providers and users to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the North Hartlepool area.

Success will depend upon the effectiveness of joint working with the community and between service providers. Community involvement has already positively encouraged the development of the NAP and a broad range of organisations and groups have been involved in this NAP. Many service providers, residents, school children, community / voluntary groups and Councillors have put a lot of time into developing this plan. Three Community Conferences were held in association with the Community Network and Housing Hartlepool, along with individual meetings with service providers, and community and voluntary groups.



Three Community Conferences were held in December to obtain the Community's views.



## **About the North Hartlepool Neighbourhood**

The North Hartlepool neighbourhood is situated to the far North East of the town and covers the Brus and St Hilda Wards. The area can be split into four areas, which are well known to the community and service providers who live and work in the NAP area. These are known as The Headland, Central Estate, West View and King Oswy. The area is shown on the map (page 1).

The North Hartlepool area is a very large community, which has a good mix of housing stock. Local shops are situated throughout the area and several schools are located within the neighbourhood.

The Indices of Multiple Deprivation 2000 ranked this area within the most 10% of deprived neighbourhoods nationally.

There is a resident population of approximately 11,875 of which 6,930 are working age, living in 5,260 households (JSU 2002). The housing stock is made up of 41% owner occupied, 49.8% owned by Housing Hartlepool / Housing Association and 5.1% privately rented (Census 2001, please note these may be updated by Housing Hartlepool).

## **Our Concerns:**

The community's concerns are identified in the NAP for each of the seven Community Strategy themes and the action plan identifies how these concerns can be tackled. Throughout the consultation a number of priority concerns, have been identified and are highlighted below:

- We are concerned about the limited local work with a particular lack of skilled jobs.
- We are concerned about the need to raise aspirations for learning, particularly for the young.
- We are concerned about the lack of local medical services in the area (GP's, dentists and pharmacies).
- We are concerned about the lack of a visible police presence throughout the area and anti-social behaviour.
- We are concerned about the problems associated with parking, litter, fly tipping and dog fouling.
- We are concerned about the lack of activities for all sections of the community.
- We are concerned about the lack of community involvement and residents groups.

## **JOBS AND ECONOMY**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Within the North Hartlepool area unemployment rates for Central and West View are particularly high (6.3% as opposed to 5.7% Borough wide) (JSU Oct 2005).
- A high proportion of low-income households (55.6% as opposed to 40.5% Borough wide and 24.3% nationally) (Census 2001).
- High levels of residents who are incapable of work (20.2% as opposed to 13.2% Borough wide and 13.3% nationally) (Census 2001).
- Brus and St. Hilda Wards are the 12<sup>th</sup> and 13<sup>th</sup> Wards in the Tees Valley with the highest levels of low literacy and numeracy (Basic Skills Group Sept 2001). In Brus Ward 34.6% of adults have low level literacy whilst 40.2% of adults have low levels of numeracy whilst in St Hilda Ward 34.6% of adults have low levels of literacy and 39% have low levels of numeracy. This compares with literacy levels for Tees Valley being 27% and England being 24% whilst numeracy levels for Tees Valley are 28.4% and for England 24% (Basic Skills Group Sept 2001).

#### **Strengths**

- Lots of potential for further tourism investment within the Headland, including the Fish Quay, Kafiga Landings, The Manor House and Heugh Gun Battery.
- Local shopping parades in some areas (Northgate, King Oswy, Brus Corner, Davison Drive and Miers Avenue).
- Heerema, Gus Robinson, PD Ports, The University Hospital of Hartlepool, local schools and companies on Oakesway Industrial Estate provide local employment opportunities for residents.
- The proximity of the Marina and the developing Victoria Harbour also provide local employment opportunities, which could be strengthened with wider economic benefits.
- A number of voluntary and community groups contribute towards economic as well as social regeneration of the area and provide local jobs, volunteering and training opportunities.
- Hartlepool College of Further Education run a "Back to Work Programme".

#### **Weaknesses**

- Limited local work with a particular lack of skilled jobs and consequently local wages are quite low.
- Low literacy and numeracy skills.
- Widespread poverty, including a large proportion of households with no earners, in receipt of Council Tax benefit and / or income support.
- High proportion of lone parent and lone pensioner households.
- Low levels of business stock due to a lack of starter business units in the area and a lack of appropriate sites to develop new units on.
- Some local industries are very reliant on international markets and therefore are vulnerable to external factors.
- A number of prominent industrial and commercial premises are vacant and run down.
- Both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding, which have been effectively used in the past, by the North Hartlepool Partnership to fund industrial and commercial physical improvements and job creation schemes, are now drawing to a close and no alternative sources of funding have been identified.
- Range and quality of goods offered by local shops is limited in some areas, and some areas (such as Central Estate) have no local shopping / post office facilities.
- Some heavy industry is in close proximity to local residential areas and there can be problems with visual impact (particularly

	<p>Heerema) and noise and dirt (see Housing and Environment Section).</p> <ul style="list-style-type: none"> <li>Isolation from other areas of the town especially as the bus service after 6pm is poor / infrequent.</li> </ul>
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#### KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 and provides advice and information to individuals and groups. The Centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. For more information please Tel. 01429 271275.</p>
West View Project.	<p>West View Project provides community based youth work, employing 12 staff, contributing to tourism development through the Marina Water Sports Centre and delivering accredited training for young people, staff, leaders and volunteers in a range of activities supported by Hartlepool Children's Fund and a range of other funders. The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work. To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> <li>▪ CV compilation and copies,</li> <li>▪ Help to complete application forms,</li> <li>▪ Theory driving and LGV test practice,</li> <li>▪ Basic computer skills,</li> <li>▪ Internet search for employment,</li> </ul> <p>The Centre also works with Hartlepool Working Solutions and Hartlepool Action Team for Jobs to ensure courses provided are available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon.</p> <p>For more information please Tel. 01429 421055.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Credit Union Scheme.	<p>Hartlepool Credit Union Ltd. is a savings and loans co-operative owned and operated by its members. Members can access a savings and low cost loan facility at a local base. Members are eligible to free life savings and loan protection insurance. Membership is open to anyone who lives or works in the Borough of Hartlepool. Collection points in the North of Hartlepool are as follows:</p> <ul style="list-style-type: none"> <li>▪ West View Advice and Resource Centre – Thursday 12.00pm to 1.30pm;</li> <li>▪ Derwent Grange Housing (Residents only) – Monday 1.15pm to 2.00pm;</li> <li>▪ West View Community Centre – Thursday 2.00pm to 3.45pm; Sure Start North main building – Monday 2.15pm to 4.00pm and Friday 11.20am to 12.30pm.</li> </ul> <p><u>Schools</u>  St. John Vianney's – Monday 11.00am to 12.25pm;  St. Hild's – Monday 12.30pm to 1.10pm;  St. Helen's – Thursday 9.00am to 10.00am;  St. Bega's – Friday 9.00am to 11.15am.</p> <p>The following services can be accessed at the main office – No. 3/4 Avenue Parade, Avenue Road, Hartlepool:</p> <ul style="list-style-type: none"> <li>- direct benefit payments;</li> <li>- benefit advice;</li> <li>- money advice.</li> </ul> <p>The office is open Monday to Friday 10.00am to 3.45pm. For enquiries or more information please Tel. 01429 863542.</p>
Volunteer Centre Hartlepool.	<p>Volunteer Centre Hartlepool is part of Hartlepool Voluntary Development Agency (HVDA) and works primarily with volunteers and local charitable and not for profit organisations and statutory bodies such as schools. The Volunteer Centre at HVDA is the only service of its kind offering advice and information on the full range of voluntary</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>work opportunities in Hartlepool to people over 25. The Centre is currently funded by Local Government, Central Government initiatives and Charitable Funders.</p> <p>The Centre holds information on a wide range of volunteer opportunities and community activity. Information is sought on a comprehensive range of volunteer opportunities and potential volunteers are offered support and advice in matching their motivation to volunteer with appropriate programmes. Volunteering is marketed and promoted through local, national and regional campaigns, making full use of technology, local and national publicity and word of mouth to promote positive messages about the benefits, diverse nature and conditions of volunteering. An equal opportunities policy is implemented with a clear commitment to diversity, equality and anti-oppressive practice. The Centre leads and / or participates in campaigns and issues that affect volunteers and volunteering, being proactive to increase awareness of volunteering and for a more volunteer literate and volunteer friendly climate. The staff will support people who wish to volunteer to effect positive social change and improve the quality of life in their community by promoting volunteering targeted at specific groups of people who face barriers to volunteering. The Centre also currently employs 2 qualified life coaches who offer personal coaching to anyone who volunteers in Hartlepool.</p> <p>For more information please Tel. 01429 262641.</p>
Hartlepool Millennium Volunteers.	<p>Millennium Volunteers is a government funded initiative aimed at all young people aged 16 to 24 to encourage, recruit and reward voluntary activity in their local community. Recognition takes the form of 2 nationally recognised Awards, which are time based. The MV Award for 100 hours of voluntary activity and the MV Award of Excellence for 200 hours.</p> <p>All young people participating in voluntary activity through the MV programme are offered a wide range of free, varied and flexible training. The only stipulation is that it should “make them a better volunteer”. So this can be as individual as the volunteer themselves.</p> <p>For more information please Tel. 01429 262641.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The Trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering a wide range of high quality accredited training, courses and activities that assists the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust will address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment.</p> <p>It is already working in line with the white paper on 21<sup>st</sup> Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life that will primarily focus upon education and learning initiatives to promote greater social capacity. For further information please Tel. 01429 420302.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
North Hartlepool Partnership.	<p>In the past both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding have been available for a range of grants to physically improve commercial and industrial property, to stimulate business investment and create jobs.</p> <p>For example, the North Hartlepool Partnership has supported Business Refurbishment Grants, Business Security Grants, Oakesway Industrial Improvement Area Grants and The Headland Commercial Improvement Area Grants.</p> <p>These are now completed or are coming to an end with no new applications being considered as funding has all been allocated.</p>
Hartlepool Working Solutions: Jobs Build (NRF).	<p>The project works in partnership with local employers to help promote local jobs for local people. Financial assistance can be offered to local residents and local employers where an employment opportunity is identified and subsequently filled. For more information please Tel. 01429 284482.</p>



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Working Solutions: Work: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the Neighbourhood Renewal Area (NRF) area (which included North Hartlepool) and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.</p> <p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. retail and service sector training. There are other useful courses if you are thinking about returning to work and need to update your C.V. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p> <p>The Women's Development Fund (WDF) is directed towards women who are setting up their own business or new form of self-employment and they can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications.</p> <p>Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations.</p> <p>The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at Job Centre Plus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Work Route (NRF).	<p>Work Route provides local residents with paid temporary employment with relevant vocational training, personal development and job search support that will assist with the transition to sustainable employment.</p> <p>The project currently has a wide range of construction and environmental opportunities available. For more information please Tel. 01429 284482.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Working Solutions: Targeted Training (NRF).	Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in most instances guarantees interviews. Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which aims to offer better employment practices which will improve the employment offer to NRF residents (which includes the North Hartlepool area). For more information please Tel. 01429 284305.
Hartlepool Working Solution: Progression to Work.	Progression to Work provides temporary paid employment for local people in receipt of incapacity benefit who wish to return to work. The project also provides training, personal development and job search assistance. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Tees Valley Works.	A sub-regional training programme funded by the Learning and Skills Council (LSC) Tees Valley. Tees Valley Works can offer vocational accredited training for unemployed men and women in community venues. For more information Hartlepool residents should Tel. 07920743283 or 01429 297201.
Headland and Brus Children's Centres.	Training and support are offered to address basic skills onwards through vocational training, accredited training and higher education in response to community need, offering better opportunities for parents. For more information please Tel. 01429 292555.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Action Team for Jobs / Job Centre Plus.	<p>Hartlepool Action Team for Jobs operates as part of Job Centre Plus and delivers the following outreach surgeries for residents in the North Hartlepool area:</p> <ul style="list-style-type: none"> <li>▪ West View Employment Action Centre: Monday and Wednesday mornings,</li> <li>▪ West View Advice and Resource Centre: Tuesday and Thursday mornings,</li> <li>▪ Sure Start, King Oswy Drive: Monday afternoon,</li> <li>▪ Sure Start, Hindpool Close: Tuesday afternoon,</li> <li>▪ Activ8 Centre, The Headland: Thursday morning,</li> <li>▪ The Action Team mobile advice unit is also parked in the Borough Hall car park each Wednesday 10.30am – 4.00pm.</li> </ul> <p>At each of these venues, residents are able to access one to one, confidential advice and support to help them overcome barriers to finding employment.</p> <p>Mainstream Jobcentre Plus services are also accessible to all residents of North Hartlepool from Ward Jackson House, Wesley Square, Hartlepool. This opens daily from Monday to Friday. For more information please Tel. 01429 890996.</p>
Connexions.	<p>Connexions have the following services operating within St Hilda's Church of England School:</p> <ul style="list-style-type: none"> <li>▪ Personal Advisors available for information, advice and guidance and support to young people aged 13 to 16 in school approximately 2 days per week (each aimed at supporting young people to make a successful transition to post 16 learning in education, employment or training and supporting young people to overcome personal, social or health problems).</li> </ul> <p>Other projects include:</p> <ul style="list-style-type: none"> <li>▪ Supporting young people in E2E programmes and Modern Apprenticeships with local Work Based Learning providers.</li> <li>▪ Kick Start Project (European Social Fund: EST funded): re-engaging young people and their carers in learning through one to one support for individuals and funds activity</li> </ul>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>programmes delivered in partnership with statutory and voluntary agencies within the town.</p> <ul style="list-style-type: none"> <li>▪ Delivering Positive Activities for Young People: available for those aged 8 to 19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusions, anti-social behaviour. Delivers one to one support for young people and funds activity programmes for delivery by community and voluntary groups such as FAST (for more details on the FAST scheme please see the Community Safety resources section).</li> </ul> <p>One Stop Shop available on Tower Street for information, advice, guidance and personal support to young people.</p>
Connexions: Business Ambassadors Task Force.	<p>Business Ambassadors are volunteers from local companies who are willing to work with students of all ages on a wide range of School / Industry link activities. Business Ambassadors are employed by a wide variety of organisations and they represent many of the occupations available within the local area.</p> <p>All Ambassadors have undergone a training course focusing on communication and presentation skills. The training deals with issues in schools today and gives a brief overview of the National Curriculum. Business Ambassadors can enhance work related learning activities in the classroom. They are willing to work with small groups of pupils to help them learn about their places of work, recruitment and selection. For more information please Tel. 01642 662531.</p>
Connexions: Primary Task Force.	<p>The Regional Economic Development plan identifies the need to “raise the aspirations of young people in Key Stage 3” but it is equally important to raise the awareness of pupils in Primary Schools of the “world to work” thus raising their aspirations. There are three Primary projects that have been developed for years 4, 5 and 6. These are as follows:</p> <ol style="list-style-type: none"> <li>1) Ready Steady Cookery.</li> <li>2) Rosie’s Diner.</li> <li>3) Travelling Matt.</li> </ol> <p>For more information please Tel. 01429 662531.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Connexions: Get Ready Task Force.	<p>The “Get Ready” packages offer a series of innovative modules that can be offered individually or as a whole programme. Broken into two parts, First “Get Ready: Preparing for Work” and secondly “Get Ready2Go: Assessing Employment”.</p> <p>For more information please Tel. 01429 662531.</p>
Connexions: Enterprise Task Force.	<p>The Enterprise Taskforce has been established to develop and deliver exciting and engaging activities that meet both the enterprise entitlement and work related learning QCA Framework.</p> <p>The enterprise activities available to date are as follows, however we are happy to create bespoke packages to suit your particular needs.</p> <ol style="list-style-type: none"> <li>1) Enterprise Training for Teachers,</li> <li>2) Being the Best,</li> <li>3) Car Wars,</li> <li>4) Sainsbury’s at Bells Retail Trail,</li> <li>5) Curriculum Activities,</li> <li>6) The Real Thing,</li> <li>7) Being the Boss,</li> <li>8) Dream Team,</li> <li>9) Money Matters by Access 4 Business,</li> <li>10) Social Enterprise.</li> </ol> <p>For more information please Tel. 01429 662531.</p>
Hartlepool College of Further Education “Back to Work Programme”.	Awaiting details.
Heerema Apprenticeship Programme with HCFE.	<p>Heerema work in partnership with HCFE, monitoring and recruiting from the full time or programme led first year engineering apprentices. The successful candidates then complete their apprenticeship with Heerema over the subsequent 3 years and many go on to access higher education as a result. For more information please Tel. 01429 295111.</p>
Housing Hartlepool Apprenticeship programme.	Awaiting Details.

## GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase support to allow residents to maximise their capacity to obtain employment and training.
2.	Identify and tackle barriers, which hinder residents from taking up employment and training opportunities.
3.	Further develop local employment opportunities, particularly for young people.
4.	Promote business investment and diversify local economy needs.
5.	Maximise emerging, neighbouring economic opportunities e.g. Victoria Harbour and Marina.

## **LIFELONG LEARNING AND SKILLS**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Key Stage 2 English (72.8%), Maths (72.2%) and Science (83.0%) Level 4 attainment rates are below the Hartlepool averages (79%, 78% and 86% respectively) (HBC 2005).
- Key Stage 3 English (56.8%), Maths (63.8%) and Science (57.8%) Level 5 attainment rates are well below the Hartlepool averages (71.2%, 74.6% and 68% respectively). The percentage of those leaving school in 2004 with 5+ A\* to C at GCSE level was 35.4% as opposed to 42.1% for the total NRF area and 52% Borough wide (HBC 2005).
- Overall, educational attainment rates are higher in King Oswy and the Headland than in West View and the Central Estate (JSU 2002).
- The percentage of 16 year olds not in employment, education or training (13%) is higher than the Hartlepool average (8%) (JSU 2002).
- Brus and St Hilda Wards are the 12<sup>th</sup> and 13<sup>th</sup> Wards in the Tees Valley with the highest levels of low literacy and numeracy (Basic Skills Group Sept 2001). Brus Ward ranks 3<sup>rd</sup> out of all 17 Hartlepool wards for poor literacy with 34.6% of adults having low levels of literacy and 2<sup>nd</sup> for poor numeracy with 39% of adults having low levels of numeracy. St. Hilda Ward ranks 2<sup>nd</sup> for poor literacy (34.1% of adults) and 3<sup>rd</sup> for poor numeracy (39.7%). This compares to an average of 24% of adults in England with low levels of literacy and numeracy (Basic Skills Agency 2001).

#### **Strengths**

- School results have improved significantly over recent years, at a rate greater than national improvements
- West View Primary School was the 25<sup>th</sup> most improved Primary School in England and Wales in 2003.
- Local schools have increased their workforce, employing and training adults from the local community, e.g. West View Primary School support staff include 8 recently appointed local people.
- Heerema Apprenticeship Programme with Hartlepool College of Further Education.
- Headland Children's Centre and Brus Children's Centre on Central Estate, Headland, West View Community Centre and St John Vianney's RC Primary School offers pre-school support.
- Primary and Secondary schools in the area offer before and after school activities.
- All Primary and Secondary schools in the north of the town are involved in the North Hartlepool Extended Schools cluster.
- Many new build facilities have recently been built across the North Hartlepool area providing a range of modern facilities.
- Good primary and secondary schools in the area with lots of activities with good teachers and helpful staff.
- Children feel safe in the schools and are well behaved generally.
- Children look forward to attending secondary schools in the area.

#### **Weaknesses**

- Low level skills, due to barriers including childcare provision, which causes a lack of participation.
- Low levels of educational attainment and progression into further education.
- Majority of residents have no qualifications, 35.4% of residents in the area leave school with 5+ GCSE (A\* to C) compared to 52% Borough wide and 56% nationally (HBC 2005).
- Perceived lack of access to training amongst some residents.
- Children cannot take part in after school activities at St Hild's unless they have their own transport as there are no buses on an evening.
- Learning opportunities for the elderly are expensive in the area if residents are not unemployed or claiming a benefit and therefore exclude some people (e.g. German evening classes for approx £75).

<ul style="list-style-type: none"> <li>▪ Good library facilities. West View library is viewed as a key resource by children as it helps aid them with their homework.</li> <li>▪ West View Primary School is well liked by the majority of children who attend.</li> </ul>	
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#### KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
HBC Children's Services	From August 2005, Hartlepool Borough Council became a Children's Services Authority. This means that alongside providing a strong and effective education service, it now also provides services across North Hartlepool relating to children and young people which were formerly provided through Social Services and Community Services.
Headland Children's Centre.	The Headland Children's Centre is made up of Sure Start North, St Helen's Primary School, St Bega's RC Primary School and Kiddikins Neighbourhood Nursery. They primarily serve children aged under five and their families, and provide integrated childcare, education, health services, family support (including adult education and training), a base for childminders and access to Job Centre Plus. For more information please Tel. 01429 284336.
Brus Children's Centre.	The Brus Children's Centre is made up of Sure Start North, St John Vianney's RC Primary School and Rainbow NHS Day Nursery. They provide integrated early learning and child care, including wraparound care for children from birth to five through day care, nursery and wraparound provision, and into school with breakfast, after school and holiday care for children up to the age of eleven. They offer parental support, children and family health services, adult education, employment support through Job Centre Plus and support for child-minders. For more information please Tel. 01429 284336.
St Helen's Primary School, part of the Headland Children's Centre.	St Helen's Primary School now has a new build on their foundation stage site. They offer education (through nursery provision), care (through breakfast club and after care clubs open from 8am to 5pm daily in term time), some health facilities (a well baby clinic run by health visitors), school nurse drop in (weekly), stay and play for children and carers, Book Start group, two parent and toddler groups,



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	parenting support group and family learning groups. They also have an early years resource facility, which is intended to support private day nurseries and child minders with additional play resources. The play resources are stored at the School and can be loaned out over a period of weeks. For more information please Tel. 01429 267038.
St Bega's RC Primary School, part of the Headland Children's Centre.	St Bega's RC Primary School now has a community room built with training facilities. The room will be available for both school and community use and services and will be developed following public consultation covering the 0 to 5 years children's centre and the 0 to 11 years extended schools agenda. For more information please Tel. 01429 267768.
Kiddikins Neighbourhood Nursery, part of the Headland Children's Centre.	The nursery has developed into a 0 to 5 years integrated daycare setting, 5 to 11 years out of school holiday setting and a childminder drop in base. It has received significant funding from Children's Services. For more information please Tel. 01429 288288.
St John Vianney RC Primary School, part of the Brus Children's Centre.	St John Vianney's RC Primary School provides a comprehensive programme of educational support and wraparound care facilities. The new facilities within this centre will now offer full daycare for children 0 to 3 years, integrated care and education (0 to 11 years), crèche, training facilities, community room, health consultation and clinic facilities. For more information please Tel. 01429 273359.
West View Primary School.	<p>West View Primary School provides wrap around care, community services, a health care worker and a new build nursery. In addition the school has very strong Early Years links with Sure Start, the new Children's Centre initiative, Social Services, Health Agencies and is a LEA pilot school for the sex and relationships education scheme of work.</p> <p>From April 2006 it is proposed that a Children's Centre is located at West View Primary School. Currently the School utilises the facilities at the Children's Centre building, which is adjacent to West View Community Centre. For more information Tel. 01429 267466.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
North Hartlepool Extended Schools Cluster.	All schools in Hartlepool will provide an extended school service by 2010 providing wraparound care 8.00am to 18.00pm. Secondary schools will have to have access to sports and performing arts. The North Hartlepool Extended Schools Cluster includes schools, the voluntary sector and the Children's Services Department of the local authority working in partnership to provide services for the North Hartlepool Community. The schools are working together to ensure they offer a varied range of extended services that reach the whole community and go beyond the school day. They have a pooled budget, which they can use to fund / develop new services. There are also opportunities at extended schools for post 16 years. For more information please Tel. 01429 284336.
Transitional Enhancement Project.	The Transitional Enhancement Scheme which links English Martyrs RC Secondary School with the two primary feeder schools (St Bega's and St John Vianney's) provides valuable educational and pastoral support to Year 6 and 7 pupils which helps them adjust to the step up from primary into secondary school education. The scheme was SRB funded and has now been absorbed into mainstream funding.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for 14+ years of age. Level 2 Entitlement: training provided in conjunction with Learning and Skills Council (LSC) Tees Valley for people aged 19 years and over. 'Access IT': outreach IT training provided at Titan House on York Road in conjunction with Learn Direct. The college also engages with the 14 to 16 age group. For more information please Tel. 01429 295000.
Heerema Apprenticeship Programme with HCFE.	Heerema work in partnership with HCFE, monitoring and recruiting from the full time or programme led first year engineering apprentices. The successful candidates then complete their apprenticeship with Heerema over the subsequent 3 years and many go on to access higher education as a result. For more information please Tel. 01429 295111.
Hartlepool Sixth Form College.	Hartlepool Sixth Form College is a specialist Sixth Form College and is the largest provider of A Level courses in Hartlepool offering a wide

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	range of subject options. It also offers students the opportunity to re-sit GCSE courses. The College runs vocational courses in Child Care and Child Minding. Advice and guidance for potential students and parents is always available and the College works in close partnership with St Hild's Church of England School. For more information please Tel. 01429 294444.
Cleveland College of Art and Design.	Provide specialist further and higher education programmes in art and design and related areas. For more information please Tel. 01429 422000.
Teesside University: Meteor Programme.	This programme involve students from Teesside University going into schools to raise the awareness and aspirations of school children from Year 6 and upwards with regards to entering higher education. Activities include a school lecture series, discovery days, a student mentor scheme and residential summer schools. For more information Tel. 01642 384272.
HBC Adult and Community Services: Adult Education.	Provides community based learning including ICT / literacy and languages, Early Years Childcare, arts and crafts, business administration online testing, information advice and general guidance. Adult Education Development Workers will try and engage with priority groups e.g. people with mental health difficulties. For more information please Tel. 01429 868616.
Learning and Skills Council (LSC) Tees Valley.	<p>The Learning and Skills Council (LSC) Tees Valley aims to:</p> <ul style="list-style-type: none"> <li>▪ Ensure that all 14 to 19 year olds have access to high quality, relevant learning opportunities.</li> <li>▪ Make learning truly demand-led so that it better meets the needs of employers, young people and adults.</li> <li>▪ Transform the learning and skills sector through <i>Agenda for Change</i>.</li> <li>▪ Strengthen its role in economic development to provide the skills needed to help all individuals into jobs.</li> <li>▪ Improve the skills of the workers who are delivering public services.</li> <li>▪ Strengthen the capacity of the LSC to lead change nationally, regionally and locally.</li> </ul>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>Specific priorities are to:</p> <ul style="list-style-type: none"> <li>▪ Increase the proportion of young people achieving a Level 2 qualification.</li> <li>▪ Reduce the number of adults in the workforce who lack a National Vocational Qualification (NVQ) Level 2 or equivalent qualification.</li> <li>▪ Improve the basic skills of adults, including increasing the number of Skills for Life qualifications, which count towards the national Skills for Life target.</li> <li>▪ Increase the number of Apprenticeship completions.</li> </ul> <p>The LSC also work with partners to contribute towards the following targets:</p> <ul style="list-style-type: none"> <li>▪ Increase the proportion of young people and adults achieving a Level 3 qualification.</li> <li>▪ Reduce the proportion of young people not in education, employment or training.</li> <li>▪ Increase participation in Higher Education towards 50 per cent of those aged 18 to 30.</li> </ul>
Connexions: Personal Advisor Service.	<p>Connexions operate a personal advisor service within St Hild's Church of England School. The advisors are available for information, advice, guidance and support to young people in the school aged 13-16 years approximately two days per week each. The service is aimed at supporting young people to make a successful transition to post 16 learning in education, employment or training, and supporting young people to overcome personal, social and health barriers. For more information please Tel. 01642 662531.</p>
Connexions: Delivering Positive Activities for Young People.	<p>The Delivering Positive Activities for Young People Programme is available for those aged 8-19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusions, anti-social behaviour. It delivers one to one support for young people and funds activity programmes for delivery by community and voluntary groups such as FAST (for more details on the FAST scheme please see the Community Safety resources section). For more information please Tel. 01642 662531.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Connexions: Kick Start Project.	The Kick Start Project (European Social Fund: ESF funded) aims to re-engage young people and their carers in learning through one to one support for individuals and funds activity. For more information please Tel. 01642 662531.
Connexions: Business Ambassadors Task Force.	The Business Ambassadors Task Force is made up of volunteers from local companies who are willing to work with students of all ages on a wide range of School / Industry link activities. Business Ambassadors are employed by a wide variety of organisations and they represent many of the occupations available within the local area. All Ambassadors have undergone a training course focusing on communication and presentation skills. The training deals with issues in schools today and gives a brief overview of the National Curriculum. Business Ambassadors can enhance work related learning activities in the classroom. They are willing to work with small groups of pupils to help them learn about their places of work, recruitment and selection. For more information please Tel. 01642 662531.
Connexions: Primary Task Force.	The Regional Economic Development plan identifies the need to “raise the aspirations of young people in Key Stage 3” but it is equally important to raise the awareness of pupils in Primary Schools of the “world of work” thus raising their aspirations. There are three Primary Task Force projects that have been developed for years 4, 5 and 6. For more information please Tel. 01642 662531.
Hartlepool Working Solutions: Jobs Build (NRF).	The project works in partnership with local employers to help promote local jobs for local people. Financial assistance can be offered to local residents and local employers where an employment opportunity is identified and subsequently filled. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Opportunities for Women (NRF).	Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the NRF area (which includes North Hartlepool) and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. Retail and Service Sector training. There are other useful courses if you are thinking about returning to work and need to update your CV. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p> <p>The Women's Development Fund is directed towards women who are setting up their own business or new form of self-employment and they can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications. Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at jobcentreplus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Targeted Training (NRF).	<p>Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in most instances guarantees interviews.</p> <p>Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Work Route (NRF).	<p>Work Route provides local residents with paid temporary employment with relevant vocational training, personal development and job search support that will assist with the transition to sustainable employment.</p> <p>The project currently has a wide range of construction and environmental opportunities available.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	For more information please Tel. 01429 284482.
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering a wide range of high quality accredited training, courses and activities that assists the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust will address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment. It is already working in line with the white paper on 21<sup>st</sup> Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life, that will primarily focus upon education and learning initiatives to promote greater social capacity. For more information please Tel. 01429 420302.</p>
Activ8 Centre: Community Centre.	The Activ8 Centre aims to effect sustained improvement in the health and lifestyle of North Hartlepool Residents and provides a local and much used resource for the delivery of lifelong service delivery. For more information please Tel. 01429 420302.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Future: Abbey Street Project.	<p>Headland Future is a major provider of developmental and recreational opportunities for young people aged 13 to 19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more.</p> <p>Physical and mental health are also catered for through the gym provision, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre. Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources.</p> <p>For more information, or to volunteer, please Tel. 01429 891444.</p>
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work. To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> <li>▪ CV compilation and copies,</li> <li>▪ Help to complete application forms,</li> <li>▪ Theory driving and LGV test practice,</li> <li>▪ Basic computer skills,</li> <li>▪ Internet search for employment,</li> <li>▪ Fax, telephone, photocopying facilities,</li> <li>▪ Stamps and envelopes,</li> <li>▪ Current vacancies displayed,</li> <li>▪ Various fork lift course referrals,</li> <li>▪ Scats certificate referrals.</li> </ul> <p>The centre also works with Hartlepool Working Solutions and</p>



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>Hartlepool Action Team for Jobs to ensure courses provided are available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon. For more information please Tel. 01429 421055.</p>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the centre is the provision of advice, however the centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. Accommodation is provided for a number of local groups, including the Credit Union and Hartlepool Action Team for Jobs. For more information please Tel. 01429 271275.</p>
West View Project.	<p>West View Project offers a range of services and activities in addition to successful youth work programmes, especially for the 8-13 age group, which are supported by Hartlepool Children's Fund and other mainstream agencies. These include individual outreach contact, group activities, and developmental courses and accredited training courses. The Project's main aim is to assist young people facing difficulties or barriers to engage with or continue education, training or employment. They work closely with HBC Children's Services and HBC Adult Education to allow more people to take part in worthwhile training from novice level upwards, and also work with West View Advice and Resource Centre to offer short courses such as First Aid and Food Hygiene to young people that help improve their employability.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.

### **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
<b>1.</b>	Continue to improve educational attainment.
<b>2.</b>	Continue to improve citizenship skills.
<b>3.</b>	Address barriers to education and training, including cultural barriers.
<b>4.</b>	Provide more vocational opportunities, particularly for the young.
<b>5.</b>	Provide more adult education.

## **HEALTH AND CARE**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- 28.5% of residents in the area have a limiting long-term illness as opposed to 24.4% Borough wide and 17.9% nationally (Census 2001).
- 51.9% of households in the area have one or more residents with a limiting long-term illness as opposed to 44.2% Borough wide and 34.1% nationally (Census 2001).
- 14.2% of residents rated their general health as “not good” in comparison to 12.3% Borough wide and 9.2% nationally (Census 2001).
- 14.8% of residents are economically inactive due to a disability or permanent sick as opposed to 10.8% Borough wide and 5.5% nationally (Census 2001).
- Standard mortality ratios for coronary heart disease and for strokes are significantly higher than the Borough rate (ONS / Public Health Network 1993 / 1997).
- Smoking levels are significantly higher than the Borough average rates (ONS / Public Health Network 2001).
- Teenage pregnancy rates in the Brus Ward (87 per 1000) and St Hilda Ward (56.8 per 1000) are significantly higher than the national average of 42.6 per 1000 of 15 to 16 year old young women (ONS).
- 30% of residents say a member of their household has a problem with anxiety, with nerves, depression or stress in comparison to 15% Borough wide (MORI 2004 Household Survey).
- There is a much higher incidence of Mental Illness which may require hospital treatment from time to time in the Brus and St Hilda Wards than in the country as a whole. (Glover, Durham University).

#### **Strengths**

- New GP surgery and associated medical facilities next to the Borough Hall, at the Headland.
- New sports hall development next to the Borough Hall aims to achieve increased levels of fitness amongst residents and promote a healthy lifestyle.
- The area includes the University Hospital of Hartlepool, and GP and pharmacy services at Jones Road as well as Hart Lodge and Warren Road Day Care Centre.
- Three smoking cessation drop in clinics in the area at the Borough Hall, Hindpool Close and Miers Avenue.
- Sure Start Centre at Hindpool Close and outreach facilities at St John Vianney's Primary School, Central Estate, West View Community Centre and the Headland.
- Health Centre of Excellence at Hartlepool College of Further Education.
- St John Vianney's and West View Primary Schools provide fruit at break time for all their students and free milk for all nursery pupils.
- Schools along with the “Crucial Crew” make children aware of the

#### **Weaknesses**

- Poor levels of health and high incidence of long-term sickness and disability.
- Standard mortality ratios for all causes are high.
- Lack of bus services, especially at night and to and from the Headland for doctors. The new GP surgery on the Headland resulted in the closure of the practice at Annandale Crescent.
- High incidences of mental health problems.
- High rates of teenage pregnancy in the area.
- High levels of smokers, including 10 to 15 year olds (West View).
- Limited choice of fresh fruit and vegetables in local shops throughout the North Hartlepool area.
- Too many fast food shops and takeaways in the area.
- Overall lack of doctors, dentists and chemists in the area.
- Hazard of dog fouling.
- Cessation of SRB funding in March 2007. This could result in the withdrawal of activities and resources e.g. the West View Project ‘Youth Action’ Programme.
- Lots of residents are unhealthy and unfit due to a lack of gym

<p>dangers associated with smoking.</p> <ul style="list-style-type: none"> <li>Free emergency contraception scheme at Chambers Chemist, the Headland.</li> <li>West View Primary School has appointed a Health Development Worker and a Sports Development Officer and has sports facilities at its Academy, which are available to the whole community.</li> <li>Northern Arts and Oakesway netball clubs.</li> <li>The Amateur Boxing Club on the Headland is very popular with local children.</li> <li>Good variety of local produce available in King Oswy and West View, butchers, bakers and fruit shop.</li> </ul>	<p>facilities on the Central Estate and West View.</p> <ul style="list-style-type: none"> <li>Long waiting times in the area for doctors appointments, especially in West View.</li> <li>More preventative measures need to be taken to reduce overall health problems in the area, especially in West View.</li> <li>Illegal sale of alcohol and cigarettes to under age people, from local shops (Central Estate) and private properties (West View).</li> <li>The Health Bus does not stop on the Central Estate.</li> <li>Lack of information, leaflets and education regarding the health benefits of walking.</li> <li>Variety of food at some schools is limited, particularly the healthy options although St John Vianney's and West View Primary Schools provide fruit at break time for all their students and free milk for all nursery pupils.</li> </ul>
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#### KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Primary Care Trust (PCT).	Hartlepool PCT are developing an Estate Strategy in order to look at the relocation of primary care services. In addition, the PCT are currently mapping 'natural communities' to look at locating multi-agency teams in more compact neighbourhoods close to home. The three existing Smoking Cessation clinics in the area were set up to provide a service as close to home as possible.
Hartlepool Borough Council: Healthy Food Co-ordinator funded by Hartlepool PCT until June 2006.	The Healthy Food Co-ordinator works across the town to facilitate and co-ordinate healthy food initiatives that look to increase intake of fruit and vegetables and initiating and supporting food co-operatives.
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School, St Bega's Primary School, St John Vianney's Children's Centre building (Part of the Headland and Brus Children's Centres).	Delivers services for parents-to-be, parents and children up to age 5. Services focussed on health include antenatal care (midwives), Health Visiting, advice on weaning, nutrition, breast-feeding, safety, behaviour management and emotional well-being. Baby Clinics are held weekly at St Helen's Primary School and West View Community Centre at Miers Avenue. Speech and Language Therapy services are delivered locally. A Heart Failure Clinic run by a GP and Specialist Heart Failure Nurse are provided weekly at Hindpool Close (Sure Start

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>Main Centre) and Smoking Cessation clinics are held weekly at Hindpool Close, the Borough Hall and Miers Avenue. Sure Start commissions a mental well being service through Hartlepool MIND. For more information please Tel. 01429 292555.</p>
Hartlepool Teenage Pregnancy Partnership.	<p>Delivery and co-ordination of the 10 year Teenage Pregnancy Strategy and annual action plans to half the under 18 conception rate by 2010. The Strategy includes the development of contraception and sexual health services for young people, the improvement of the delivery of sex and relationships education in school and non school settings and the delivery of a Teenage Pregnancy Support Service.</p>
Children's Centres.	<p>Children's Centres is the latest government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. Children's Centres will primarily serve children under 5 and their families in disadvantaged areas. By 2010, there will be a Children's Centre in every community. In the North Hartlepool area the Centres are based on Primary School sites at:</p> <ol style="list-style-type: none"> <li>1. St John Vianney's Primary School, part of the Brus Children's Centre.</li> <li>2. West View Primary School, part of the Brus Children's Centre.</li> <li>3. St Helen's Primary School, part of the Headland Children's Centre.</li> <li>4. St Bega's Primary School, part of the Headland Children's Centre.</li> <li>5. Kiddikins Neighbourhood Nursery, part of the Headland Children's Centre.</li> </ol> <p>These Centres provide integrated childcare, an early years teacher, health services such as ante and post natal care, health visitors, family support such as adult education and parenting support, a base for childminders and access to Job Centre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Health Inequalities Community Chest (NRF).	Organisations can apply for up to £5,000 for activities that contribute to male life expectancy. For more information contact Hartlepool Voluntary Development Agency (HVDA) on Tel. 01429 262641.
Headland Development Trust.	<p>The Headland Development Trust operates from within the Headland area. The Trust was formed in 2001 as a grass roots community initiative with the objective of providing a resource base for social and economic regeneration.</p> <p>One of the larger initiatives to develop from the Headland Development Trust's capacity building initiative was the Activ8 Project. Following a completed community profile of the St Hilda Ward it was identified that there was an overwhelming need for health activities and programmes in the area. This project has resulted in a number of physical, social and mental well-being improvement activities, from yoga and craft sessions to food co-operatives and lifestyle changing courses. For more information please Tel. 01429 420302.</p>
Community Initiatives Programme: Activ8 Centre.	<p>The Activ8 Centre is run through the Activ8 Centre Partnership. The Partnership's main aim is to effect sustained improvement to the health and lifestyle of North Hartlepool residents through engagement and involvement in a healthy lifestyle programme.</p> <p>This programme is initiated through community groups who wish to utilise the Centre for their programme of activities. For more information please Tel. 01429 231162.</p>
West View Project: 'Youth Action' Programme.	West View Project delivers a number of stimulating outdoor, recreation and educational activities and runs, with North Hartlepool Partnership SRB funding, the Youth Action Project Team. This project offers a range of services and activities in addition to the successful youth work programmes and works closely with HBC Children's Services. The Outreach Project focuses on disaffected young people between the ages of 13 and 19. The scheme provides help in areas such as educational and training opportunities and raises awareness of health issues including sexual health and alcohol and drug abuse, involving visits, activities, meeting and projects, and residential weekends.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Abbey Street Project.	<p>The Abbey Street Project provides services for the running of a young people's centre with computer facilities, a fitness training room plus a recreational meeting centre, advisory sources and a non-alcohol café. Physical and mental healthcare are also catered for through gym provision, emotional reliance and innovative walking projects.</p> <p>There are four distinct communities of interest: music, football, fitness and the Users Group. For more information please Tel. 01429 891444.</p>
Hartlepool Borough Council: Headland Sports Hall.	<p>The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and will make a significant impact by increasing participation levels in sport and physical activity across all age groups. The new facilities include a 'four court' sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. The new facilities will complement the newly refurbished Borough Hall which currently comprises of a large multi-functional public hall with stage, a bar / lounge, four community rooms and a branch library. The upper floor has further resource community rooms and also a small fitness suite. For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For more information please Tel. 01429 284045.</p>
Hartlepool Borough Council: King George V Playing Fields.	<p>The King George V Playing Field is located in the middle of the North Hartlepool Partnership area. Recent refurbishment involved the construction of a new pavilion with meeting and changing rooms, a floodlit multi use games area and a roller skating feature.</p>
West View Primary School.	<p>West View Primary School has achieved the National Healthy Schools award. The School has also appointed a Health Development Worker and a Sports Development Officer. All nursery pupils start the day with aerobic exercise and Fit Tots is a weekly event. Pupils have a</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>growing understanding of how to live a healthy lifestyle and their quality of Physical Social Education (PSE) is good, with the following examples of good practice such as pupils eat and drink healthily at School, the School promotes a healthy lifestyle as a strength, Healthy Eating table at lunch, Healthy Brunch Club, all pupils have free fruit daily, all pupils can access water and Nursery pupils receive free milk each day. West View Primary School has very strong Early Years links with Sure Start, the new Children's Centre initiative, Social Services, Health Agencies and is a LEA pilot school for the sex and relationships education scheme of work.</p> <p>From April 2006 it is proposed that a Children's Centre is located at West View Primary School. Currently the School utilises the facilities at the Children's Centre building, which is adjacent to West View Community Centre. For more information Tel. 01429 267466.</p>
West View Sports Academy.	Opened in January 2003, this facility is located within West View Primary School is available to the whole community and is managed by West View School's governing body. Facilities include a Sports Hall for aerobics, badminton, fitness training etc, a Floodlight Multi Use Games Area (MUGA) and Mother and Toddler facilities. For more information Tel. 01429 267466.
APAUSE (Added Power and Understanding Sex Education).	APAUSE is a behaviourally effective, Secondary School based (St Hild's) sex and relationship education programme that promotes social inclusion and school improvement by encouraging healthier relationships. It aims to provide information and skills to empower young people to make responsible choices.
Lucinda and Godfrey Primary School Resource.	The Lucinda and Godfrey resource is a Sex and Relationship whole school scheme of work for KS1 and KS2 pupils. It is based on two characters, Lucinda and Godfrey, who begin nursery school together. The scheme follows the characters through their primary school years growing, and changing with them.
Family Planning Service: 'Wise Up' Clinics.	'Wise Up' Clinics are specialised contraception and sexual health clinics provided by the Family Planning Service for young people,



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	which have been developed in non-clinical settings. The aim of the clinic is to provide young people with free, confidential advice and information regarding their contraception and sexual health needs. For more information please Tel 01429 267901.
West View Advice and Resource Centre.	Provide a home visit service for the elderly to give advice on debt, benefits, disabled benefits and welfare rights. For more information Tel. 01429 271275.
Connexions.	<p>Connexions have the following services operating within St Hild's Secondary School:</p> <ul style="list-style-type: none"> <li>▪ Personal Advisors available for information, advice and guidance and support to young people aged 13 to 16 years in school approximately two days per week (each aimed at supporting young people to make a successful transition to post 16 years learning in education, employment or training and supporting young people to overcome personal, social or health problems).</li> </ul>
Horsley Centre.	The Horsley Building has a diverse range of community and health facilities to offer including Tap, Ballet and Modern Stage dance classes, Line Dancing, Sequence Dancing, Keep Fit / Pilates, Aerobics, Children's Karate, Step Aerobics, Parenting Skills and Health Promotions. For more information on the facilities available please call Tel. 01429 294867.
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. The group meets on regular occasions and for further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.

## GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Lack of health education to tackle the issue of unhealthy lifestyles e.g. high levels of smoking, poor diet.
2.	Improve the provision of doctors and other health facilities.
3.	Improve waiting times for doctor's appointments.
4.	Tackle issue of teenage pregnancy and associated issues.
5.	Continue to improve health care for the elderly including mental health.
6.	Develop more health and fitness programmes.
7.	Address dog fouling issues.

## **COMMUNITY SAFETY**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Total crime offences are above the Borough average, 167 (per 1000 pop.) as opposed to 123 (per 1000 pop.) Borough wide (JSU 2004/5).
- Overall vehicle crime is above the Borough average, 38 (per 1000 pop.) as opposed to 24 (per 1000 pop.) Borough wide (JSU 2004/5).
- Total thefts from motor vehicles are relatively high (42 reported incidents compared to 257 reported incidents Borough wide (HBC Community Safety Team July 2005).
- High levels of burglary of dwellings, 30 (per 1000 households.) as opposed to 22 (per 1000 households) Borough wide (JSU 2004/5).
- Total violent crime incidents are above the Borough average, 36 (per 1000 pop.) as opposed to 27 (per 1000 pop.) Borough wide (JSU 2004/5).

#### **Strengths**

- Under the Single Regeneration Budget Programme Tackling Crime Together Project and Tackling Crime Together Street Lighting improvements and Grants Project were awarded to a range of community led initiatives.
- Additional CCTV introduced in a number of key areas throughout North Hartlepool area, although residents have concerns that it is generally ineffective.
- Major street lighting improvements (especially on Durham Street).
- Facilities for young people at West View Project and Abbey Street Project.
- Police Station on West View Road and Northgate, although a number of residents feel that these are regularly not staffed.

#### **Weaknesses**

- Demand from local residents for more visible policing throughout the whole of the area as well as residents' lack of faith in the local police service.
- No Community Warden service.
- Street lighting needs further development and improvement in all areas particularly Central Estate - Firby Close and alleyways. West View - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. Headland - Cobb Walk, Town Moor, the Heugh and all garage areas.
- Fear and perception of crime is high.
- Anti-social behaviour and associated problem behaviour are key concerns for residents. This includes graffiti, vandalism, litter, underage drinking and irresponsible / inappropriate behaviour.
- Drug use and associated litter.
- Lack of Neighbourhood Watch scheme.
- Illegal sale of alcohol and cigarettes to under age people, from local shops and private properties.
- Illegal motorbike and quad bike use on open spaces, green areas and footpaths particularly Central Estate - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through). West View - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site. Headland - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	The Neighbourhood Policing scheme is based around local policing for local neighbourhoods, responding to the needs of those local communities. Each Council Ward will have a named, dedicated 'ringfenced' neighbourhood officer and neighbourhood Police Community Support Officer (PCSO). The Brus and St Hilda Wards will each have these resources. These officers will be deployed solely to their ward and not pulled away from their areas to police other parts of Hartlepool. They will be based locally in an existing premises, will be accessible to the local community and will respond to the priorities of local residents. This should lead to increased police visibility and improved public reassurance.
Cleveland Police: Multi-agency Problem Solving Group.	The North Sector will also have a Multi-agency Problem Solving Group who will meet on a regular basis and pull together representatives from Hartlepool Borough Council, Hartlepool Police and other relevant groups to tackle some of the ongoing problems within the NAP area.
Anti-Social Behaviour Unit (ASB Unit): Prevent and Deter Strategy.	Prevent and deter is an initiative aimed at early identification of young people engaged in anti-social behaviour, with the goal of preventing the escalation of behaviour to the criminal. It entails co-operation between the police, the youth offending service and the Anti-Social Behaviour Unit. Young people who are starting to come to the attention of any of the partners are identified and invited to attend for interview along with their parents. They are invited to sign up to an acceptable behaviour agreement and offered support, from a voluntary agency to keep to its terms. Where this is not accepted or the agreement is breached, then a more formal contract is offered with a higher level of multi-agency support. Should this either be refused or breached then further action such as Anti-Social Behaviour Order (ASBO) will be considered if their behaviour continues to cause problems.
Hartlepool Borough Council's Neighbourhood Service's Minor Works Budget.	This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	The budget is managed by the Neighbourhood Manager for the North and works are discussed and approved through the North Neighbourhood Consultative Forum.
Hartlepool Borough Council's Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Safer Hartlepool Partnership's Adult Treatment Plan (2006 / 07).	<p>The Adult Treatment Plan is a town wide strategy. Safer Hartlepool Partnership has responsibility for delivering the Governments 10 year Drug Strategy which runs to March 2008 to tackle the concentration of substance misuse issues in the wards of disadvantage particularly those with poor housing and private landlords as the long term use of illicit drugs often leads to a degeneration of an individuals lifestyle and often effects housing status etc.</p> <p>There are four main elements to the strategy:</p> <ol style="list-style-type: none"> <li>1. Young People;</li> <li>2. Reducing the supply and availability of drugs;</li> <li>3. Treatment;</li> <li>4. Addressing the impact on Communities.</li> </ol> <p>Within the local Hartlepool Strategy and Partnership structures a variety of Task groups meet to ensure the appropriate projects are operating, check progress and performance monitoring systems are in place. There will be an analysis and mapping of numbers into treatment, offenders, drug litter etc in 2005 / 06 and key priority areas for target action will then be identified.</p> <p>In these key priority areas at some point during 2006 / 07 there will be targeted leafleting, campaigns, some outreach surgeries arranged for advice and information, presentations to residents groups if invited, and with the police some joint operations whereby police will conduct enforcement operations followed by treatment agencies trying to encourage drug users into treatment programmes.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Services for drug treatment and associated support.	<p>Hartlepool Community Drug Centre, Whitby Street, Hartlepool provides the Substance Misuse Service (clinics and substitute prescribing). Tel. 01429 285000.</p> <p>DISC (Developing Initiatives Supporting Communities) provides wraparound support e.g. benefits, housing, 1-2-1 motivational and relapse prevention, alternative therapies like acupuncture, electro stimuli and cognitive behavior therapies, which assist management of symptoms. Tel. 01429 285000.</p> <p>NACRO (National Association for Rehabilitation of Offenders) provides help with basic skills, education, training and employment opportunities. Tel. 01429 285000.</p> <p>Albert Centre (part of the Hartlepool Community Drug Centre) provides Counseling and support. Tel. 01429 285000 Advance is a user and ex-user group. Tel. 01429 288113.</p> <p>Parent and Family (PINS) Support Group. Tel. 01429 288302.</p> <p>HYPED is a team for young people. Tel. 01429 860333.</p> <p>All of the above services apart from the Substance Misuse Service will make arrangements for home visits and / or meet in a community venue.</p> <p>To address the public health agenda around blood borne viruses (hepatitis / HIV etc.) there is a mobile needle exchange which visits up to 14 designated sites across the town to exchange needles and provide clean equipment. In the North Hartlepool area there are 2 designated sites, which are delivered to 4 days per week, these include venues throughout Brus and St Hilda Wards. Tel. 07734 883730 to arrange.</p>
Neighbourhood Renewal Fund (NRF).	The North Hartlepool area is eligible for Community Safety Grants, which are available mainly for community groups. For further information, please contact HBC's Community Safety Team.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	For more information please Tel. 01429 405577.
Anti Social Behaviour Unit (ASB Unit): including a Youth Congregation Working Group.	The ASB Unit has established a Youth Congregation Working Group to develop a Youth Congregation Policy for the Authority. To contact the ASB Unit Tel. 01429 296588, Opening Hours: Monday - Thursday 9am - 5pm, Friday 9.00am - 4.30pm. The Unit has different response times depending on the seriousness of the incident.
Neighbourhood Watch.	Helping build safer communities through encouraging people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the police and keeping an eye on each other's property. For further information on the Neighbourhood Watch Scheme, please contact the Neighbourhood Watch Scheme Co-ordinator. For more information please Tel. 01429 405585.
Connexions.	Delivering positive activities for young people: available for those 8 to 19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusion and anti-social behaviour. Connexions can deliver one to one support for young people and can fund activity programmes for delivery by community and voluntary groups such as FAST (Families Accessing Support Team).
FAST (Families Accessing Support Team).	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers Plan with families how the project can support the child and family, and make sure they are aware of the consequences of involvement in anti-social behaviour.</p> <p>The FAST project can also provide a 'street outreach service' which involves working with groups of young people who are involved in anti-social behaviour / causing a nuisance throughout areas. Contact the Project Co-ordinator on Tel. 01429 271571 for more information.</p>
Housing Hartlepool.	Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	behaviour / problem tenants. The door and security programme is commencing in 2006.
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School, St Bega's Primary School, St John Vianney's Children's Centre building (part of the Headland and Brus Children's Centres).	Sure Start North commissions a Home Loan Safety Equipment Scheme through PATCH, which includes working in partnership with Cleveland Fire Service to provide free smoke alarms and fire safety checks / advice to families with children under 5 years. For more information please Tel. 01429 292555.
The Headland Development Trust: Youth Project.	The Headland Development Trust through the Sigma Project provides numerous and varying innovative activities in a safe and welcoming environment throughout the week (four evenings) and during school holiday periods to engage young people in positive activities. These sessions are open to all young people and are used to inform young people of issues which may affect them including underage drinking, nuisance behaviour etc. All members of the community are encouraged to be involved in the project allowing for intergenerational work and the benefits that brings. For more information please Tel. 01429 420302.
West View Project.	<p>It is a cross cutting community project which offers a range of services, activities and programmes including centre based clubs, play schemes, youth clubs, outreach projects and development projects for children and young people aged 8 to 20, which is supported by Hartlepool Children's Fund and a range of other funders. The West View Project provides youth work programmes and supports young people, particularly those with social and behavioural issues. The project also provides a safe base off the streets for young people with the aim of reducing anti-social behaviour.</p> <p>The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being</p>



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.
Children's Information Network.	Awaiting details.
Headland Future Limited: Abbey Street Project.	A major provider of developmental and recreational opportunities for young people aged 13 to 19 in the Headland area. The Abbey Street Project is open four evenings a week providing a young people's centre with computer facilities plus a recreational meeting centre, advisory sources and a non-alcohol café. The project provides drop-in sessions centring on topics such as local history, the environment, art, design, fashion and music. Young people shape the services offered and organise their own activities. The drop-in sessions provide a safe haven for young people. Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. For more information please Tel. 01429 891444.
North Hartlepool Partnership: Street Lighting.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including street lighting. New columns have been installed throughout the Central Estate, also in Lumley Square, Beaconsfield Street and Gladstone Street and on the footpath between Corporation Road and St Cuthbert's Street on the Headland. All of these columns vary in design to ensure they are in keeping with the area. Further funding has been earmarked for 2006 / 07 for additional columns. This is however subject to approval from Government Office North East (GONE) – March / April 2006.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
North Hartlepool Partnership: CCTV Project.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including CCTV. The CCTV has taken a phased approach through the Tackling Crime Together programme. Cameras have been installed at Brunswick and King Oswy Shops, Winterbottom Avenue / Brus Corner, Northgate Shops, Middlegate, Moor Terrace and the Block Sands, to cover the Paddling Pool and lower promenade. A camera is shortly to be installed at Spion Kop. Further funding has been earmarked for 2006 / 07 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE) – March / April 2006.
Local Police Office, West View Road.	A local Police office based at 174 West View Road, Hartlepool, TS24 9LF. The office is open Monday to Friday 9.00am – 4.00pm. Answer phone at other times. For more information please Tel. 01429 232509.
Local Police Office, Northgate.	A local Police office based at Northgate, Hartlepool, TS24 0LY.
Local Fire Station, Durham Street.	A local Fire Station based in Durham Street Hartlepool. For more information please Tel. 01429 266942.

## GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Reduce anti-social behaviour, complementing existing resources such as the Anti-Social Behaviour Unit, FAST, Prevent and Deter Strategy etc.
2.	Increase facilities / diversionary activities for children and young people.
3.	Increase / develop initiatives to engage the hard to reach children / young people.
4.	Improve the visibility of Police Officers / presence of Police Community Safety Officers (PCSO's).
5.	Promote drug awareness and drug enforcement activities (including the illegal sale of alcohol and cigarettes) as well as drug clean up operations.
6.	Increase feelings of security / tackle the fear of crime and community vulnerability through the increase of community safety initiatives including target hardening measures such as dusk 'til dawn lighting, increase and improve street lighting provision and increasing the efficiency of CCTV cameras.
7.	Alleviate the problems with the illegal use of motorbikes and quad bikes on open spaces, green areas and footpaths.
8.	Encourage take up of home fire safety checks.
9.	Encourage community participation in a Neighbourhood Watch Scheme.
10.	Encourage residents to provide specific information to Cleveland Police, the Anti-Social Behaviour Unit (ASB Unit), Hartlepool Borough Council etc. regarding persons committing illegal activity.

## **ENVIRONMENT AND HOUSING**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- 41% of tenure is owner occupied compared to 45.5% Neighbourhood Renewal Areas and 63% Borough average (Census 2001).
- The majority of properties are terraced houses (52.8%), in comparison to the national average of 26% (Census 2001). It has been noted that on the Headland a large percentage of the properties are divided into flats.
- Percentage of homes in North Hartlepool with no central heating is 5.7% in Headland, 3.5% in Central Estate, 4.5% West View and 5.5% King Oswy. Although identified as an issue these statistics show that North Hartlepool is actually lower than Hartlepool and National percentages at 5.9% and 8.5% respectively and illustrates low levels of homes have no central heating.
- Percentage of overcrowded houses is high, Headland 6.0%, Central Estate 7.2%, West View 7.0% and King Oswy 6.6% compared to Hartlepool at 5.1% and Nationally 7.1% (Census 2001).

#### **Strengths**

- A wide variety of estates including the distinct communities of the Headland, West View, Central Estate and King Oswy.
- Part of the Headland is a designated Conservation Area with a historic environment.
- High proportion of listed buildings throughout the area, particularly in the Headland.
- The social housing stock has been significantly improved with SRB support (windows, doors, kitchens and central heating and other energy efficiency measures) and Private Sector Housing Grants have significantly improved homes in owners occupation.
- Shops at King Oswy (although they need a facelift).
- Environmental measures within housing areas. Boundary improvements at West View, Central Estate and Headland. Car parking improvements at King Oswy and Headland. Also developing traffic calming measures on Headland and Durham Street.
- Headland Town Square environmental improvement project, which is commencing, will see significant improvements to this significant public space and improvements to Gibb Square.
- Recently refurbished lower and upper promenades, which includes access improvements, restoration of the paddling pool, the introduction of the new children's play equipment and artwork, the main walkways to Headland and shopping

#### **Weaknesses**

- Lack of street lighting particularly down alleyways (Central, West View and the Headland).
- Speeding Cars on Central Estate, West View and Headland.
- Only one zebra crossing on Northgate serving the shops (inadequate for elderly population) (Headland, Central Estate and West View).
- Dangers associated with the railway line being in close proximity to residential areas.
- Motorbikes / quad bike driving where they are not allowed - illegal off road use (Headland, Central Estate, West View and King Oswy).
- State of the footpaths (Central).
- Council's, Gus Robinson's and Housing Hartlepool's vehicles parking and damaging pavements (Central).
- Chewing gum on pavements (West View).
- Resident's expectations are improving in terms of what maintenance they expect.
- Children put rubbish in the drains and they become blocked (King Oswy).
- Tackling graffiti, litter, fly tipping, dog fouling and vandalism are high priorities for residents in the area.
- Lots of litter outside shops, the tunnel (North of Brus roundabout) (glass), on the pier, lower promenade, beach and streets. This includes fishermen's rubbish. Spion Kop is also

parades on the Headland and at King Oswy.

- Spion Kop Cemetery is designated as a local nature reserve. Historically important and highly valued by environmentalists and ecologists.
- The Foreshore in the area is an important area for birds and recreation.
- Major investment from SRB funding towards environmental improvements, including Brus Corner, Central Estate, Winterbottom Avenue, Davison Drive, Lower West View, Romaine Park, the Heugh Gun Battery, Beaconsfield and Regents Square, Redheugh Gardens.
- St. John Vianney Primary School looks after the environment and gives children the opportunity to help (King Oswy / West View)
- Space for children to play on.
- Nice surrounding views, lots of nature, close to the beach and seafront.
- Central Estate (old side) is an improving area and a popular place to live with a good mix of tenure (few voids), (Central Estate).
- Street lighting improvements from SRB (across the area).
- Whin Meadows (Westwood) housing development to the south of King Oswy has improved the variety of housing stock in the area.
- Five furnished tenancies for young people (Central).
- Good mix and standard of housing, including large houses and close to schools.
- New roads (Bruce Crescent and Whin Meadows) (West View).
- Surrounding views, open spaces and good access to the coast (including the cemetery at King Oswy and lower Brus Crescent).
- Regular bus services from King Oswy to West View (West View).

a problem area for fly tipping.

- Shopping Precincts need to be upgraded (King Oswy).
- Bin men leave a lot of rubbish out (Central Estate, West View).
- Cleaning machines are too big to get into small areas.
- People's pets are allowed to wander the streets and foul.
- Town Moor could be enhanced through improved maintenance and lighting.
- Parking issues, poor infrastructure, not enough car parking (Central, West View, Headland, particularly in terms of tourism development and behind the Borough Hall).
- Residents cannot get parked near to their own homes (King Oswy).
- Cars and caravans parking on grass verges damaging them (Central, Headland).
- Lack of dropped kerbs (Central).
- Cannot drive from one side of the Estate to the other (Central).
- Poor Estate layout on the 'new side' and the flats are unpopular which creates a transient population (Central).
- Industry, derelict buildings and building works cause noise, dirt and pollution and are an eyesore.
- Arch Court poor environment (Central).
- Public Toilets on the Headland are very dirty and have graffiti (Headland).
- Poor use of open spaces throughout the area.
- Uncared for land (West View).
- Security at the allotments near Bruntoft Avenue - vulnerable to damage from young people (West View).
- Youths damage resident's gardens (Headland, Central).
- Not enough high fences (King Oswy) to stop people climbing into gardens).
- People don't seem to care about their environment (Headland).
- Residents concerned over the impact of anhydrite mine on the value of their property.
- Need to improve further pre 1919 private sector stock and although proportion of homes without central heating is low, continue to provide central heating and energy efficiency improvements.
- Lack of elderly accommodation, bungalows etc. affordable housing (Central) and lack of private development (West

	<p>View).</p> <ul style="list-style-type: none"> <li>▪ Tension between mixed groups because of proximity of differing types of household's e.g. young families and the elderly (Central).</li> <li>▪ Vulnerable bungalows (Central).</li> <li>▪ Certain homes lack security (Central).</li> <li>▪ Some private landlords not fulfilling their responsibilities with regard to general maintenance of properties (all areas).</li> <li>▪ Evening bus services are poor, and need better services to community venues – doctors, swimming pool etc, along with more conductors on late services (Central, West View / King Oswy, Headland).</li> <li>▪ Not enough signposts (Central).</li> <li>▪ More investment needed in the Headland area in order for the area to achieve its tourism potential.</li> <li>▪ Seagulls scare people, create a lot of noise and damage roofs (Central &amp; Headland).</li> </ul>
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#### KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Townscape Heritage Initiative.	On the Headland the Townscape Heritage Initiative provides funding towards a number of key regeneration projects, this funding is ongoing until 2007.
North Hartlepool Partnership - Council House Improvement Programme and Targeted Private Housing.	<p>During 2004 / 2005, work on kitchen installations has progressed throughout the King Oswy area of the town. In 2005 / 2006 improvements also included decoration and floor coverings to kitchen areas. Housing Hartlepool's investment in their scheme will continue until 2007 / 08.</p> <p>During 2004 / 2005, almost £238,000 was spent carrying out sixteen renovation grants to private properties in the Conservation Area, this scheme encourages owner occupiers to undertake improvements to their properties. Renovation grants are also available for homes (private sector), for more information please Tel. 01429 288042.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Town Square Environmental Improvement project	<p>This scheme will see significant improvements to this public space. The £1.4million square project will be funded by the North Hartlepool Partnership, the European INTERREG fund and funding from One NorthEast via the Tees Valley Partnership.</p> <p>This funding is ongoing till 2007.</p>
Neighbourhood Services' Minor Works Budget.	<p>This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance.</p> <p>The budget is managed by the North Neighbourhood Manager and works are discussed and approved through the North Neighbourhood Consultative Forum.</p>
Housing Hartlepool.	<p>Housing Hartlepool is continuing investment programming to meet Decent Homes Standards by 2010. This will include modernisation of Housing Hartlepool's properties and also environmental improvements (estate layout and car parking) in partnership with HBC and Community Safety Funding.</p>
Hartlepool Borough Council's Strategic Housing Section.	<p>The Strategic Housing Section is responsible for the production and implementation of the Housing Strategy, which this NAP contributes to. The section is split into three teams – Private Sector Housing Team which deals with enforcement of housing standards, landlord accreditation scheme, renovation and repair of homes in the private sector.</p> <p>HBC Private Sector Housing Team (Tel. 01429 523324).</p> <p>Housing Advice Team, which offers a range of housing advice across all tenures including homelessness, harassment and illegal eviction, help with maintaining a tenancy and advice in an emergency (e.g. due to flood or fire).</p> <p>Emergency assistance is available at all times (Tel. 01429 284117).</p> <p>The Supporting People Team help to maintain people in their homes by offering Disabled Facilities Grants (including showers and stair lifts) and fund housing related support services such as through the Home</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	Improvement Agency and Warden services to sheltered housing schemes. They also offer advice on thermal and energy efficiency in homes.
Home Housing Association.	<p>Properties covered by this Association are:</p> <p>Southgate, Town Wall, Moor Parade, Victoria Street, Middlegate, Arch Court, Fulthorp Avenue, King Oswy Drive, Marshall Close, Merriman Green, Arkley Crescent, Bruce Crescent, Miers Avenue, Garside Drive, Purves Place, Sharp Crescent, West View Road, Winterbottom Avenue, Boagey Walk, Atkinson Court, Waller Court, Liddell Court, Robson Court, Routledge Court, Rawlings Court, Marine Crescent.</p> <p>The Home Housing Hartlepool Office on Lynn Street is to close and the Association will be moving to Stockton shortly. There will however be surgeries at key community venues at least once a month.</p> <p>The Association has yearly reviews for the Investment Programme, however the funding for this year has not yet been confirmed as to the areas it is going.</p>
Three Rivers Housing Association.	<p>Properties covered by this Association are:</p> <p>Telford Close, Brunel Close, Friendship Lane, Thorpe Street, Vane Street, Moor Terrace and Arch Court. Arch Court is mixed Housing, not just Three Rivers.</p> <p>Works were done last year at Friendship Lane to lower the walls, remove shrubbery and provide extra lighting.</p>
Tees Valley Housing Association.	<p>The development team have advised that there is no plans for re-development in Hartlepool in the next 3 years.</p> <p>Properties covered by this Association are: Warren Court and Holdforth Court, Holdforth Road, Vane Street, Arabella Close, Frederick Street.</p>



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Anchor Retirement Housing Association.	<p>Properties covered by this Association are:</p> <p>Kensington Court – Holdforth Road, Galleysfield Court – The Headland, Anchor Court – Durham Street, Derwent Grange – Clearpool Close.</p> <p>Improvements over the next four years include:</p> <p>Bathrooms, heating, plumbing, community showers, exterior decoration, new floorings, kitchen equipment and lounge furnishings.</p>
Local Transport Plan.	<p>The current Local Transport Plan (2001-2006) contains various transport strategies. These include bus, cycling, walking, maintenance, traffic management, road safety and other strategies that look to improve the movement of people and vehicles around the highway network.</p> <p>The second LTP will come into force in April 2006. This will incorporate, where possible, proposals to tackle problems identified through various forums. This second LTP will set out how HBC will reduce barriers for people to access jobs, education, training and health care, particularly for people from disadvantaged areas and groups. This includes widening travel choices, travel horizons, increasing physical accessibility and reducing the cost of travel. The plan will also look at personal safety and security in and around transport. Priorities for parking will be identified through the Highways Verge Strategy (town wide).</p> <p>A 5 year strategy for dropped crossings on a town wide basis, which has been allocated £25,000 LTP Funding per annum, which will be continued until 2011 subject to resources.</p> <p>HBC Dropped Crossing Strategy is eligible for Local Transport Plan funding and Minor Works Budget subject to funding.</p> <p>The Local Transport Plan is a current and future resource for traffic and transportation issues.</p>
Hartlepool Borough Council's Safer Streets Booklet.	<p>Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town. For more</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	information please Tel. 01429 523200.
HBC Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking, litter and dog fouling.
Pride in Hartlepool.	Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, please call HBC's Community Environmental Action Officer on Tel. 01429 284172.
Hartlepool Access Group.	Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with HBC to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment. For more information please Tel. 01429 891881.

## **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
<b>1.</b>	Improve street lighting.
<b>2.</b>	Address the problem of speeding cars.
<b>3.</b>	Environmental improvements required.
<b>4.</b>	Address parking issues.
<b>5.</b>	Improve road safety and safe crossings.
<b>6.</b>	Improve Central Estate layout.
<b>7.</b>	Address problems of noise, dirt, pollution from industry and buildings that are an eyesore.
<b>8.</b>	Improve the poor use of open spaces.
<b>9.</b>	Improve housing stock and housing conditions.
<b>10.</b>	Address problems associated with Private Landlords.
<b>11.</b>	Improve the evening bus services and services required to key community venues (particularly West View to the Headland).
<b>12.</b>	Upgrade signposting particularly for visitors.
<b>13.</b>	Address the problem of seagulls.

## **CULTURE AND LEISURE**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- The area is reasonably well served by local shops (Brunswick and Durham Street have recently been refurbished), churches, community centres at West View and Central Estate and public houses.
- St Hilda Church, St Hilda Visitor Centre and the Headland have a strong heritage within the community.
- A wide range of community organisations throughout the area, which include Community Initiatives Centre, Headland Resource Centre, Abbey Street Young People Centre and West View Project.
- 1% of residents are very satisfied with local youth and community services in comparison to 5% Borough wide (MORI Survey 2004).
- 5% of residents are very satisfied with local sports clubs and facilities in comparison to 19% Borough wide (MORI Survey 2004).

#### **Strengths**

- COOL Project.
- Youth Centre (Abbey Street Project).
- Plenty of sporting activities for children in local schools on an evening.
- Heugh Gun Battery Development due to be complete 2006/07.
- Strong following with regards to the four rugby clubs in the North Hartlepool Area.
- Borough Buildings provide a base for leisure activities and public events and has recently opened a new sports hall development.
- King George V Playing Fields (new skate ramps are especially popular), King Oswy and Town Moor play areas and paddling pool at the Headland have all been significantly improved with the introduction of new popular facilities.
- Town Moor is host to the annual carnival and is suitable for a wide variety of recreational facilities.
- Headland Development Trust's Tourism and Events programme.
- West View Project provides cultural and leisure activities.
- Amateur Boxing Club.
- Carnegie Building.
- Floodlit Astro turf Multi Use Games Area at West View Primary School.
- West View Primary School has bid and acquired Sport England funding, which has been developed and facilities used by the community since 2003.
- Area has lots of history and is close to both the beach and sea along with the countryside.

#### **Weaknesses.**

- Too many public houses in the area that tend to make lots of noise for neighbours especially near Brus Corner.
- Facilities and activities already running are not advertised sufficiently therefore residents are not aware of their existence and facilities are not used to their full potential.
- Some community buildings are unsuitable as organisations struggle to maintain them especially on the Headland.
- Lack of access to beach.
- Anti-social behaviour, especially in recreational areas on the estate.
- Very poor transport links to the area especially the Headland.
- Cost of maintaining St Hilda's Church and it is not resourced as a community facility.
- Lack of facilities serving young children over the age of 5 years old on Central Estate. This is exacerbated by access issues, poor public transport and territorial issues.
- Lack of leisure facilities in the area, especially since the closure of the Phoenix Centre.
- Existing clubs / resources have limited opening hours and are limited to specific age groups (lack of clubs for the 5 to 8 years of age).
- The Multi Use Games Area (MUGA) at West View Primary School has too high a price for children to hire it out for group sports sessions.
- No Local Authority funded youth clubs in the area.
- Young people would like to visit Seaton Carew for the amusement

<ul style="list-style-type: none"> <li>▪ Youth work with older children at Abbey Street Project.</li> <li>▪ Good library facilities, shopping precincts and public houses.</li> <li>▪ The Headland attracts tourists to the area.</li> <li>▪ War Memorial is a reminder of past history.</li> <li>▪ Activ8 Centre has excellent community facilities.</li> <li>▪ Lots of after school activities for the young, which include Thai Chi, ICT and football.</li> <li>▪ St. John Vianney's School runs a youth club for past and present pupils.</li> <li>▪ Green Area near Ridlington Way is good for children to play on.</li> <li>▪ Young people, especially 8 to 13 year olds have access to a good range of projects on the Headland and West View.</li> <li>▪ Lively population of young people committed to the area.</li> </ul>	arcades more frequently but the transport links are poor.
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#### KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
SRB Marketing Programme.	This scheme aims to promote the area and includes a leaflet for the Headland.
Activ8 Centre: Community Centre.	The Activ8 Centre aims to effect sustained improvement in the health and lifestyle of the North Hartlepool Residents. The centre provides access to a much needed resource for the various community groups operating in the area as a venue for activity delivery and on several occasions has now been utilised for cabarets and various other performances. For more information please Tel. 01429 231162.
Hartlepool Borough Council: Borough Buildings Sports Hall.	The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and will make a significant impact by increasing participation levels in sport and physical activity across all age groups. It consists of a 4-court sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. There will also be an accompanying viewing gallery, social area, changing accommodation as well as a new entrance and community reception area. The new facilities will complement the newly refurbished Borough Hall

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>which currently comprises of a large multi-functional public hall with stage, a bar / lounge, 4 community rooms, a branch library and a Parish Council office. The upper floor has further resource community rooms and also a small fitness suite.</p> <p>For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For more information please Tel. 01429 284045.</p>
Headland Future: Abbey Street Project.	<p>Headland Future provides a base for developmental and recreational opportunities for young people ages 13 to 19 in the Headland area. Serving some 500 young people last year through the Abbey Street Project, which is open four evenings a week.</p> <p>The Charity has ensured access to drop-in sessions on an evening and has offered a range of projects centring on topics including local history, the environment, art, design fashion and music.</p> <p>Physical and mental health are also catered for through the gym provision, sporting opportunities, emotional reliance and innovative walking projects.</p> <p>Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre.</p> <p>Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of funding.</p> <p>Anyone wanting to get involved or volunteer should Tel. 01429 891444.</p>
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes. These include short fun activities, team building and group development work, and a variety of nationally recognised training. The project also organises courses</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults and is supported by Hartlepool Children's Fund and a range of other funders. The project is an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre. The project actively fundraises to seek to develop more opportunities for young people to participate in and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, the project can also offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programmes.</p> <p>The West View Project is an independent voluntary organisation providing outdoor activities, development training, outreach support and youth club activities to young people.</p> <p>The Project has their own full time professional staff team who co-ordinate all the activities. Groups have a lead tutor assigned to work with them throughout the programme allowing the participants to develop a supportive relationship with the staff.</p> <p>The project runs the Marine Activity Centre and the West View Project is the only British Canoe Union approved Royal Yacht Association (RYA) recognised and Adventure Activity Licensed centre in Hartlepool.</p> <p>The Project also offers technical advice, staff training and support to a variety of clients working outdoors with young people including schools, LEA Outdoor Centre, conservation and voluntary groups and work to the DfES Educational Visits Guideline.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>Some examples of the programmes the project offers are:</p> <ul style="list-style-type: none"> <li>▪ 1 day activity sessions, Fun and Development,</li> <li>▪ Team Building,</li> <li>▪ Confidence and development training,</li> <li>▪ Expeditions, camps and residentials.</li> </ul> <p>For more information please Tel. 01429 272699.</p>
West View Sports Academy.	<p>Opened in January 2003, this facility located within West View Primary School (Davison Drive) is available to the whole community and is managed by a Sports Development Officer. Funding of approaching £1m was received from Sport England, Football Foundation and Sure Start. Facilities that can be booked for leisure, parties or competitions are as follows:</p> <p>Floodlit Multi-Use Games Area with the same state of the art astro turf that is used by Real Madrid Football Club,</p> <p>Sports Hall for aerobics, badminton, mini-soccer, mini-basketball, fitness training and table tennis,</p> <p>Mother and Toddler facilities including soft-play and birthday parties.</p> <p>Bookings are made through Tel. 01429 267466.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering as wide range of high quality accredited training, courses and activities that assists the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust can address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment. It is already working in line with the white paper on 21<sup>st</sup> Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life, that will primarily focus upon education and learning initiatives to promote greater social capacity. For more information please Tel. 01429 420302.</p>



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Development Trust: Youth Project.	Offers innovative and unique activities for young people to be involved including stilt walking sessions, circus skills, theatre make-up, costume design and an internet radio station amongst others. These sessions are open to all young people residing in the St Hilda Ward. Although a relatively new project, the Youth Project has worked with over 170 young people, all of which have accessed more than one activity. Young people are encouraged to develop events and perform at events including their own successful cabaret evenings and events in and around the area including the Headland Lantern Parade and the Tall Ships event in 2005. For more information please Tel. 01429 420352.
Headland Development Trust: Community Initiatives Project.	In seeking to improve and facilitate health improvements a number of culture and leisure activities have been utilised including sessions based on various dance, art and craft techniques. To facilitate access the sessions are all delivered locally and the trust look to ensure that they are financially subsidised. For more information please Tel. 01429 420352.
Headland History Group.	Awaiting details.
Horsley Centre.	The Horsley Building has a diverse range of community facilities on offer and is currently home to a dance school, karate club, tea dance group and aerobics classes. There are a variety of different meeting rooms that can be used alternatively for dance or workshop events. There are a number of facilities that can be hired out to the public (subject to a charge). For more information on the facilities available please Tel. 01429 294867. The Horsley Building is also home to the Lena Whitelock School of Dance. On a Tuesday and Thursday evening classes are held in modern, tap and ballet. For more information please Tel. 07729854840.
Kickboxing Club at King Owsy Public House.	Kickboxing classes are held on a Tuesday and Thursday evening at the King Oswy Public House on King Oswy Drive. For more information please Tel. 01429 272070.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
West View Community Centre.	West View Community Centre is situated on Miers Avenue and is used for a diverse range of community activities. For more information please Tel. 01429 268644.
West View Library.	The West View Branch Library is situated on Miers Avenue in West View. It is open on a Monday / Tuesday / Wednesday from 9.30am – 7.00pm, Thursday / Saturday from 9.30am – 12.30pm. For more information please Tel. 01429 268288.
Beach Lifeguard Programme.	<p>The Beach Lifeguard Programme commences April 2006 and initially the Lifeguards will be operational on weekends, Bank Holidays and the Whit Week Holiday until July 2006 where they will be full time for seven weeks covering the summer holiday season. The last operational day will be 3<sup>rd</sup> September 2006.</p> <p>In total the Beach Lifeguard Programme covers three beaches which are as follows:</p> <ul style="list-style-type: none"> <li>▪ Seaton Carew, from the Coach Park up to the lower Promenade, previously where the North Shelter was sited. The base is opposite the Rocket House.</li> <li>▪ Headland Block Sands including the paddling pool,</li> <li>▪ Headland Fish Sands,</li> <li>▪ All zone identifiable by the flags.</li> </ul> <p>All Lifeguards hold the Royal Lifesaving Societies National Beach Lifeguard Qualification.</p> <p>For more information please Tel. 01429 523412.</p>
Heugh Gun Battery Trust.	The Heugh Gun Battery Project started in 2000 and has turned what was a generator for anti-social behaviour into an area where no such behaviour takes place. The Battery is undergoing a transformation in the next few months, which will ensure its long term survival as a visitor attraction by additional building and refurbishment works. It is seen by English Heritage as a nationally important site due to the prominent role it played during the Bombardment of Hartlepool in 1924 and as such the Battery has been provided with some very important artillery pieces in order to bring it back to life. The Battery is run by the Heugh Gun Battery Trust, which is a registered charity, and is operated by unpaid volunteers. The site itself is open on weekends

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>and by appointment during the week. Visits have been hosted by community groups, schools and societies, many of whom are repeat visitors.</p> <p>For more information please Tel. 01429 405585.</p>
Princess Royal Lifeboat Restoration Association	<p>The Princess Royal Lifeboat Restoration Association volunteers have painstakingly renovated and restored the former Hartlepool Lifeboat the Princess Royal to her original specification and former glory. Built on the Isle of Wight, the Princess Royal entered service in Hartlepool in October 1939 but it was not until 1941 that she was officially dedicated by the then Princess Royal, Princess Mary.</p> <p>The highpoint for the Association was in October 2004 when Princess Anne, the Princess Royal, rededicated the restored Lifeboat – a unique instance of a boat being twice dedicated by two separate Princess Royals. It is intended that the future uses of the Lifeboat will include educational visits by school children and trips around the Marina and Hartlepool Harbour. The Princess Royal Lifeboat Restoration Association can be contacted on Tel. 01429 280853.</p>
Boys Brigade.	Awaiting details.
Girls Brigade.	Awaiting details.
West View Baptist Church.	<p>West View Baptist church offers a diverse range of activities to the community.</p> <p>The services that are available are:</p> <ul style="list-style-type: none"> <li>▪ Sunday: Morning Worship including Sunday school for 0 to 16 year olds, 10.30am – 12noon.</li> <li>▪ Monday: Awana Club for 5 to 10 year olds (games, bible study and crafts), 5.30pm – 6.30pm.</li> <li>▪ Tuesday: Youth Group for 11 to 18 year olds, (games and teaching), 7.00pm – 9.00pm.</li> </ul> <p>West View Baptist church can also offer many various home bible study group sessions. It is proposed that the Church starts work in mid 2006 on a new building project and aims to offer activities such as mother and toddler, cookery, and art classes to residents.</p> <p>For more information please Tel. 01429 426950.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. The group meets on regular occasions and for further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.
Paddling Pool Improvements.	Awaiting details.
Town Moor Improvements.	Awaiting details.
George V Playing Field Improvements.	The King George V Playing Field is located in the middle of the North Hartlepool Partnership area. Recent refurbishment involved the construction of a new pavilion with meeting and changing rooms, a floodlit multi use games area and a roller skating feature.
Oakesway Netball Club.	Awaiting details.
Northern Arts Netball Club	Awaiting details.

## **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
<b>1.</b>	Widen the variety of activities / facilities for all residents in the area especially the young / elderly / vulnerable.
<b>2.</b>	Maximise the use of community buildings for recreational activities and community events.
<b>3.</b>	Address residents concerns about the limited opening times / age restrictions of particular clubs in the area.
<b>4.</b>	Maintain recent improvements in leisure facilities and continue to develop existing assests.

## **STRENGTHENING COMMUNITIES**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Diverse community throughout the four main estates in the North Hartlepool area.
- 8% of residents have been involved in a local organisation on a voluntary basis over the last three years in comparison to 13% Borough wide (MORI Survey 2004).
- 11% of residents are very satisfied with the quality of service provided by the police in the area in comparison to 12% Borough wide (MORI Survey 2004).
- 14% of residents agree that they feel they can influence decisions that will affect the area in comparison to 26% Borough wide (MORI Survey 2004).

#### **Strengths**

- Strong Tenants Management Organisation in the Central area who have their own identity.
- Neighbours are seen as trustworthy and honest on the Headland and Central Estate.
- Strong community spirit in some parts of the area, especially on "old side" of Central estate.
- There is a wide range of strong voluntary and community groups across the area, providing services to disadvantaged residents especially on the Headland and West View.
- Active involvement of churches in the area especially in the Headland area.
- Broad range of community facilities throughout West View and the Headland.
- Majority of neighbours are caring and friendly in West View.
- Stable community with strong family ties on the Headland.
- A number of residents are committed to improving the whole community.
- Headland Capacity Building project has delivered excellent results in the formation and development of community groups.
- New Neighbourhood Policing Strategy to be implemented in April 2006.

#### **Weaknesses**

- Lack of resources to sustain and develop the capacity of community / voluntary organisations / networking skills in the King Oswy, Central and West View Estates.
- West View Advice and Resource Centre is under threat when Single Regeneration Budget funding ends in 2007.
- Resident / community / voluntary groups don't always work together in the whole area, poor partnership working.
- Residents sometimes drop off from voluntary / residents groups as they feel as if in the past their views have not been acknowledged especially in Central Estate.
- Residents feel that there is very little consultation between themselves and the Local Authority in regards to issues that involve their community.
- Not enough support for centres and groups in West View, Central Estate and the Headland.
- Poor publicity with regards to what is available in the area.
- Some problem neighbours in the area who display threatening and intimidating behaviour and cause anxiety amongst some residents on Central Estate and West View.
- Access and territorial issues affecting the usage of community facilities throughout the area.
- Many public buildings do not have disabled access facilities in operation when the buildings are open.
- Community Development Resources are currently poorly coordinated in the area.
- There are currently a number of sustainability issues facing a variety

	of community based projects.
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## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Capacity Building Project.	This project has assisted in supporting a range of social inclusion and capacity building projects. For more information please Tel. 01429 288046.
Headland Future: Abbey Street Project.	<p>Headland Future is a major provider of developmental and recreational opportunities for young people aged 13 to 19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more.</p> <p>Physical and mental healthcare are also catered for through the gym provision, emotional reliance and innovative walking projects.</p> <p>Young people shape the services offered and organise their own activities.</p> <p>Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre.</p> <p>Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. Anyone wanting to get involved or volunteer should Tel. 01429 891444.</p>
Community Facilities at Derwent Grange Residential Home.	<p>There are numerous facilities at Derwent Grange Residential Home that are available for all members of the community to use. There are many rooms that can be used for meeting and training purposes.</p> <p>Other services on offer are assisted bathing, laundry services and hairdressers.</p> <p>The Day Care Centre within the Residential Home can also be hired out on an afternoon. For more information please Tel. 01429 223343.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Parish Council.	Awaiting details.
Churches Together Organisation.	This volunteer based organisation aims to engage the community together through informal meetings with other residents.
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes and works closely with HBC Childrens Services and Hartlepool Children's Fund. These activities include short fun team building and group development work, and a variety of nationally recognised training. They also organise courses with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults. They are an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer Canoe / Kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. They can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the Centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the Centre is the provision of advice. Advice on such issues as debt, housing benefit, disability benefits and welfare rights, provided together with a drop in resource facility which has grown over the years to include a home visit service for the elderly and housebound. Additionally the Centre provides a wide range of training services, information technology resources and venues for the support of courses vocational and leisure for adult and further education. Accommodation is provided for a number of local groups, including the Credit Union and Hartlepool Action Team for Jobs. The Centre can be contacted on Tel. 01429 271275.</p>
Brus Ward Residents Association.	<p>Brus Ward Residents Association is in the first stages of development and aims to be fully operational by mid 2006. The group at present meets in the King Oswy Public House on a monthly basis. For more information please Tel. 01429 429658.</p>
Princess Residents Association.	Awaiting details.
Headland Residents Association.	Awaiting details.



<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Central Estate Tenant Management Organisation.	<p>The Tenant Management Organisation is managed by a board of local residents who have been working towards taking over elements of the housing management function to Housing Hartlepool tenants on the estate. Membership of the organisation is open to all residents living within the estate boundary.</p> <p>The group have been funded from the ODPM's "Right to Manage" fund (Section 16) for the past 4 years. Further funding is being sought from the Housing Corporation to widen their role and give them increased level of input into how the estate is managed.</p> <p>The group currently employ a part-time support worker and have engaged a consultant (Partners in Change) to assist with their development. For more information please Tel. 01429 866248.</p>
Horsley Centre.	<p>The Horsley Building has a diverse range of community facilities to offer. There are a variety of different meeting rooms that can be used alternatively for dance or workshop events. There are also numerous different meeting rooms and office space (subject to a charge) that can be hired out to the public along with the use of kitchen facilities. For more information on the facilities available please Tel. 01429 294867.</p>
Activ8 Centre: Community Centre.	<p>The Active8 Centre aims to effect sustained improvement in the health and lifestyle of North Hartlepool Residents. The Centre provides access to a much needed resource for the various community groups operating in the area and through which has facilitated the delivery of an array of community led initiatives. For more information Tel. 01429 231162.</p>
Headland Development Trust: Youth Project.	<p>Young people are at the forefront of the Sigma Youth Project, all young people are encouraged and supported to be involved in decision making processes around the project. Various committee meetings are held monthly which brings together young people with other members of the community to forward develop the projects. The Sigma Youth Project also produces a tri quarterly newsletter, which informs residents of the increasing number of varying activities. For more information please Tel. 01429 420352.</p>

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Headland Development Trust: Community Initiatives Project.	Through the capacity building project initiative, this project has facilitated the creation and support of over 60 community and resident groups, facilitated by the partnership of various community and voluntary groups with statutory bodies, increased the provision of local services and activities and assisted in the attraction of £800,00.00 into the area. The Trust is currently used as a signposting resource for residents dealing with enquiries from where and how to access services and activities to visitors requesting information on tourist attractions, in the last seven months over 900 enquiries have been dealt with. For more information please Tel. 01429 420352.
Headland Development Trust: Education and Learning.	<p>The Headland Development Trust through the Community Legal Learning Programme has responded to the communities needs with a view to building capacity.</p> <p>The programme ultimately strengthens communities through those groups within the voluntary and community sector becoming informed and able to lead in a more professional way.</p> <p>The programme look to the very real issues that individuals and groups face and assists them to comprehend the reasons why decisions are made and the process by which those decisions are reached and the responsibilities and liabilities they withhold in doing so. As a consequence of this understanding the individuals themselves become empowered and therefore partake in those same discussions thus achieving the manifestation of the envisaged capacity building.</p> <p>The Community Legal Learning Programme goes a long way to strengthening communities and to create social capital, which is at the heart of social regeneration. Good citizens are the root of unified neighbourhoods that engender a pleasant environment for living, denoted through a cohesive sense of community, high self-esteem and quality of life for those who reside in them. This programme of courses looks to support the affection of that change at the grassroots level by putting people at the Centre. For more information please Tel. 01429 420352.</p>
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School and St Bega's Primary School.	Sure Start North commissions family savings and loan cooperative services through Credit Union including adult and junior savers clubs.

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	Local parents are involved in Sure Start through an accredited Volunteers Scheme and as members of the Sure Start Board, helping to shape the delivery of services.
Headland and Brus Children's Centres.	Training and support are offered to address basic skills onwards through vocational training accredited training and higher education in response to community need, offering better opportunities for parents. For more information please Tel. 01429 292555.
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. For further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.
Community Development Workers.	There are a number of organisation in the area who employ Community Development Workers, CEN, Housing Hartlepool, HVDA, SureStart and Anchor Trust are to name a few.
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	<p>The Neighbourhood Policing scheme is based around local policing for local neighbourhoods, responding to the needs of those local communities.</p> <p>Each council ward will have a named, dedicated 'ringfenced' neighbourhood officer and neighbourhood Police Community Support Officer (PCSO). The Brus and St Hilda Wards will each have these resources.</p> <p>These officers will be deployed solely to their ward and not pulled away from their areas to police other parts of Hartlepool. They will be based locally in an existing premises, will be accessible to the local community and will respond to the priorities of local residents.</p> <p>This should lead to increased police visibility and improved public reassurance.</p>
Children's Information Network.	Awaiting details.
Hartlepool Borough Council: Borough Buildings Sports Hall.	The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
	<p>will make a significant impact by increasing participation levels in sport and physical activity across all age groups. It consists of a 4-court sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. There will also be an accompanying viewing gallery, social area, changing accommodation as well as a new entrance and community reception area.</p> <p>The new facilities will complement the newly refurbished Borough Hall which currently comprises of a large multi-functional public hall with stage, a bar / lounge, 4 community rooms, a branch library and a Parish Council office. The upper floor has further resource community rooms and also a small fitness suite.</p> <p>For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For more information please Tel. 01429 284045.</p>

## **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
<b>1.</b>	Improve communication and information on what activities and opportunities there are locally.
<b>2.</b>	Need to ensure effective joint working to maintain resident satisfaction in the area.
<b>3.</b>	Ensure that residents are involved within decision making processes that affect the area.
<b>4.</b>	Increase resident involvement in the area, particularly the young.
<b>5.</b>	Continue to support the development of existing Community Groups / Residents Associations and encourage the involvement of new residents and volunteers.
<b>6.</b>	Increase community activities and awareness of existing activities.
<b>7.</b>	Improve the co-ordination of community development resources.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<b>JOBS AND ECONOMY</b>					
High levels of unemployment and low levels of employment.	<ul style="list-style-type: none"> <li>Improve the employability of local people, through provision of advice and support.</li> <li>Co-ordinate and target training including basic and key skills and vocational opportunities.</li> </ul>	West View Employment Action Centre. HBC Economic Development. Job Centre Plus. Learning Skills Council. Hartlepool College of Further Education. Action Team for Jobs. Hartlepool Working Solutions. Connexions. Hartlepool College of Further Education (HCFE).	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>West View Employment Action Centre, Hartlepool Action Team for Jobs / Job Centre Plus, Connexions Kickstart, Hartlepool Working Solutions "Progression to Work Programme".</li> <li>Service Providers to carry out further promotion of Hartlepool Working Solutions, Targeted Training, Jobsbuild, Opportunities for Women, Work Route, Progression to Work Programme and Tees Valley Works which are available within the area.</li> </ul> <p>Encourage Access to HCFE "Back to Work" programme.</p>	<p>Increase skill level of the population with clear reference to local business need.</p> <p>For those living in the Wards with the worst labour market position in the areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.</p> <p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Identifying and tackling barriers to employment and training.	<ul style="list-style-type: none"> <li>Investigate barriers including those related to benefits, aspirations, mobility, incapacity rates and discrimination issues.</li> <li>Improve local bus services within the area, particularly after 6.00pm.</li> <li>Provide affordable and accessible childcare, and raise awareness on the childcare tax credit systems.</li> <li>Liaise with local employers to promote higher wages, longer contracts and permanent contracts.</li> <li>Where gaps in services are identified, try and match potential new job opportunities to training developments.</li> </ul>	<p>HBC Economic Development. West View Employment Action Centre. Sure Start North. Stagecoach. Kiddikins. Brus and St Hilda's Children's Centres. Local Businesses. HBC Transport.</p>	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss.</li> <li>North Hartlepool Forum to discuss. Could subsidise with NRF but would lead to sustainability issues.</li> <li>North Hartlepool Forum to discuss with relevant childcare facilities / employment support services. Childcare Information Services to be promoted.</li> <li>Hartlepool Working Solutions: Work Smart and HBC Employment and Training Charters.</li> <li>North Hartlepool Forum to discuss with employment support services.</li> </ul>	Improving training and employment prospects for targeted groups.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Improve employment opportunities for local people, including young people.	<ul style="list-style-type: none"> <li>Invite business sector to the Forum to share information and develop links with the Business Leaders Forum.</li> <li>Encourage and provide incentives for local employers to take on apprentices and local people, particularly young people to encourage them to stay in the local area.</li> </ul>	North Hartlepool Forum. Local Businesses. HBC Economic Development. HBC Adult and Community Services. Hartlepool Working Solutions. Housing Hartlepool.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>North Hartlepool Forum to address.</li> <li>Hartlepool Working Solutions: Jobsbuild, Housing Hartlepool Apprentice Scheme and Hereema Apprentice Scheme. North Hartlepool Forum to discuss how to develop further vocational training opportunities, especially for young people.</li> </ul>	<p>Increase skill levels of the local population with clear reference to local business need.</p> <p>For those living in the Wards with the worst labour market position in the areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>Promote existing local employment volunteering and training provided by the local voluntary sector, which help to develop vocational skills and experience.</li> </ul>	Business Link. Business Leaders Forum. Headland Development Trust. Credit Union. West View Advice and Resource Centre. HVDA Volunteer Centre Hartlepool. Millennium Volunteers. Connexions. HBC Borough Buildings Sports Hall.	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> <li>West View Project, Headland Development Trust, West View Advice and Resource Centre, Credit Union, HBC Borough Buildings Sports Hall.</li> </ul>	Achieve Economic Well Being young people are prepared for working life.
Encourage business investment and activity in the locality to improve the business infrastructure and environment.	<ul style="list-style-type: none"> <li>Improve local shopping facilities and services particularly in areas, which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed.</li> <li>Encourage alternative uses for key vacant and underused commercial and industrial properties.</li> </ul>	Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development	<p>Increase resident's satisfaction.</p> <p>Increase levels of business start-ups.</p> <p>Improve buildings and sites.</p>	<ul style="list-style-type: none"> <li>To be identified.</li> <li>To be identified.</li> </ul>	To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gathering maximum benefit from the economic regeneration of the town, including all people of working ages



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.</li> <li>Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured.</li> <li>Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings.</li> <li>Encourage owners to develop buildings in line with resident's aspirations for example more cafes, restaurants and ice cream shops on the Headland and a new Post Office and / or general dealers on Central Estate, or encourage owners to offer reduced rents for community use.</li> <li>Provide smaller units on Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups.</li> </ul>	Trust. HBC Development Control. HBC Landscape and Conservation. English Partnerships. HBC Abandoned Buildings Group.	Bring vacant buildings back into use  Increase levels of self employment.	<ul style="list-style-type: none"> <li>To be identified.</li> <li>HBC Abandoned Buildings Group.</li> <li>To be identified.</li> <li>North Hartlepool Forum to explore further.</li> <li>HBC Economic Development to investigate.</li> </ul>	<p>especially the young.</p> <p>To support the sustainable growth, and reduce the unnecessary failure, of locally owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>Promote self employment opportunities, encourage entrepreneurship and encourage successful entrepreneurs to share experiences.</li> <li>Consider the feasibility of creating a "One Stop Shop" for business advice.</li> </ul>	Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development Trust. HBC Development Control. HBC Landscape and Conservation. HBC Abandoned Buildings Group.	<p>Increase resident's satisfaction.</p> <p>Increase levels of business start-ups.</p> <p>Improve buildings and sites. Bring vacant buildings back into use</p> <p>Increase levels of self employment.</p>	<ul style="list-style-type: none"> <li>To be identified.</li> <li>Business Link to place a Business Link information point in the area. Location of this to be discussed and agreed by the North Hartlepool Forum.</li> </ul>	<p>To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gathering maximum benefit from the economic regeneration of the town, including all people of working ages especially the young.</p> <p>To support the sustainable growth, and reduce the unnecessary failure, of locally owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.</p>
Maximise emerging economic opportunities.	<ul style="list-style-type: none"> <li>Establish and develop links with the developers of Victoria Harbour.</li> <li>Identify potential job opportunities at Victoria Harbour and match local training programmes.</li> </ul>	Tees Valley Regeneration Company. HBC Economic Development. Headland Development Trust. Learning and	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>North Hartlepool Forum to explore further, HBC Employment and Training Charters.</li> <li>HBC Economic Development, Targeted Training, JobsBuild, Hartlepool College of Further Education.</li> </ul>	Increase skill levels of the local population with clear reference to local business need.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>Develop a mechanism to maximise local construction skills and local training opportunities in any major building works at Victoria Harbour.</li> <li>Maximise the tourism potential of the Headland.</li> <li>Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce.</li> </ul>	Skills Council. Hartlepool College of Further Education. West View Employment Action Centre. Fish Quay. Port Authority.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>Working Solutions: Targeted Training and JobsBuild, HBC Employment and Training Charters.</li> <li>North Hartlepool Partnership / Single Regeneration Budget (SRB), INTERREG, Coastal Arc, Heritage Economic Regeneration Scheme (HERS).</li> <li>To be identified.</li> </ul>	Increase skill levels of the local population with clear reference to local business need.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<b>LIFELONG LEARNING AND SKILLS</b>					
Continue to improve the educational attainment of local school children at both primary and secondary levels.	<ul style="list-style-type: none"> <li>Explore ways of raising parents' and children's expectations and promoting a culture of learning.</li> <li>Increase 'family' learning, perhaps weekend and school holiday 'learning academies'. Whole family learning cuts down on the need for additional childcare and by using fun ways of learning and raising aspirations, attainment levels can be increased by stealth.</li> <li>In partnership with the HBC Children's Services, monitor any fluctuations in achievement that occur in Local Schools.</li> <li>Focus on raising literacy and numeracy standards.</li> <li>Initiatives to reduce truancy and keep children in the classroom and learning.</li> </ul>	Children's Services. All Local Schools. Headland and Brus Children's Centres. Residents. Young People. Parents. Connexions.	<p>Raise numeracy and literacy levels.</p> <p>Improve grades in school.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> <li>All Local Schools. Headland and Brus Children's Centres.</li> <li>Family learning programmes to be developed by the Performance and Achievement Division of HBC Children's Services. Headland and Brus Children's Centres.</li> <li>All Local Schools. Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan.</li> <li>All Local Schools. Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan.</li> <li>Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan and Special Educational Needs Action Plan. Attendance Officers and Behaviour Improvement Programme in some schools. Connexions Delivering Positive Activities for Young People programme.</li> </ul>	Enjoy and Achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continue to improve the citizenship skills of local school children at both primary and secondary levels.	<ul style="list-style-type: none"> <li>Explore ways of raising parents' and children's expectations and promoting a culture of respect.</li> </ul>	Children's Services. All Local Schools. Headland and Brus Children's Centres. Residents. Young People. Parents.	Improve skill levels.	<ul style="list-style-type: none"> <li>To be discussed at the North Hartlepool Forum.</li> </ul>	Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.
To overcome the culture of not valuing education and facilitate progression to higher level qualifications.	<ul style="list-style-type: none"> <li>Provide role models and mentors from higher education and business.</li> <li>Target 17 to 22 year olds to encourage them to stay in education.</li> <li>Publicise good news stories regarding learning in order to give people something to aspire to.</li> </ul>	HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Teesside University. LSC. All Local Schools. Local Press. Headland and Brus Children's Centres.	<p>Increase the number of residents taking up learning opportunities.</p> <p>Good news stories.</p>	<ul style="list-style-type: none"> <li>HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Student advocate scheme run by Teesside University.</li> <li>HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Student advocate scheme run by Teesside University.</li> <li>Local School newsletters. Local Press.</li> </ul>	Enjoy and Achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education.
To identify and reduce barriers to education and training.	<ul style="list-style-type: none"> <li>Provide support to deal with immediate problems, for example childcare provision to young parents, so they can focus on education again.</li> </ul>	Headland and Brus Children's Centres. North	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> <li>Headland and Brus Children's Centres.</li> </ul>	Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>▪ Increase flexibility of learning by providing mobile learning in the community.</li> <li>▪ Provide childcare alongside course provision and communicate / promote this.</li> <li>▪ Improve transport to learning centres.</li> <li>▪ Wrap-around care is new so needs publicising and promoting so people know what is available.</li> </ul>	Hartlepool Extended Schools Cluster. New Opportunities. Hartlepool Working Solutions.	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> <li>▪ To be discussed at the North Hartlepool Forum.</li> <li>▪ Headland and Brus Children's Centres.</li> <li>▪ Adult Education can provide in a limited number of cases.</li> <li>▪ Headland and Brus Children's Centres. North Hartlepool Extended Schools Cluster.</li> </ul>	<p>build social justice.</p> <p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p>
To create more vocational opportunities (particularly for young people).	<ul style="list-style-type: none"> <li>▪ Encourage secondary schools to look at vocational qualifications, not just academic ones.</li> <li>▪ Provide vocational qualifications in learning centres outside of schools, utilising existing premises.</li> <li>▪ Give careers advice from an early age in schools in order to help children focus their learning on future careers.</li> <li>▪ Widen children's awareness of jobs and break down gender perceptions surrounding certain careers.</li> </ul>	All Local Schools. HCFE. Cleveland College of Art and Design. Abbey Street Project. West View Project. West View Employment Action Centre. Youth Opportunities Project. Connexions.	<p>Increase the involvement of young people in local learning activities.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> <li>▪ All Local Secondary Schools.</li> <li>▪ Heerema Programme.</li> <li>▪ Connexions Business Ambassadors.</li> <li>▪ Connexions Business Ambassadors</li> </ul>	<p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p> <p>Enjoy and Achieve – raise achievement and standards of children and young people in early years, primary and secondary phases of education.</p> <p>Increase skill levels of the local population with clear reference to local business need.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Need to provide more adult education.	<ul style="list-style-type: none"> <li>Encourage more locally provided courses, with priority access to them given to local people.</li> <li>Provide service sector training.</li> <li>Provide gardening classes.</li> <li>Offer 'on-line' basic skills.</li> <li>Provide numeracy and literacy skill training.</li> <li>Re-open and reintroduce courses at the Phoenix Centre.</li> </ul>	Headland and Brus Children's Centres. HBC Adult Education. Community / Voluntary Sector. LSC. West View Employment Action Centre. West View Advice and Resource Centre. Headland Resource Centre. Hartlepool Working Solutions. Opportunities for Women. Workroute.	<p>Increase the number of residents taking up learning opportunities.</p> <p>Raise numeracy and literacy levels.</p>	<ul style="list-style-type: none"> <li>Headland and Brus Children's Centres. Adult education development workers who prioritise people 50+, with mental health issues, with disabilities and who are unemployed. Adult Education have resources for embedded skills for life but need to see demand. Therefore need to engage with community to encourage demand.</li> <li>Retail course run by Adult Education as part of its Embedded Skills for Life programme. Hartlepool Working Solutions.</li> <li>Provided at St John Vianney's School for children and their relatives. Council to be approached about the potential to provide funding and / or materials for further classes as part of Hartlepool's Britain in Bloom application?</li> <li>Adult Education. West View Advice and Resource Centre.</li> <li>Headland and Brus Children's Centres. Adult Education.</li> <li>To be discussed at the North Hartlepool Forum.</li> </ul>	Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<b>HEALTH AND CARE</b>					
Lack of awareness of Health education for all age groups / unhealthy lifestyles, including high levels of smoking, unhealthy eating habits and poor access to healthy foods.	<ul style="list-style-type: none"> <li>Educate the local community and extend / raise awareness of services that are already in operation in the area.</li> <li>Raise awareness of the three smoking cessation clinics already provided.</li> <li>Address unregulated and illegal sale of alcohol and cigarettes to underage children from private properties and local shops (Central Estate).</li> </ul>	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Sure Start. Children's Centres. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. North Hartlepool Forum.</p>	<p>Increase the number of residents who rate their health as good.</p> <p>Smoking cessation support delivered.</p>	<ul style="list-style-type: none"> <li>Healthy eating / nutritional information / smoking cessation / weight management smoking cessation / weight training available through Hartlepool PCT.</li> <li>Breakfast and After School Clubs.</li> <li>Stop Smoking clinics are already available at the Sure Start building in Hindpool Close, the Borough Hall and Miers Avenue, Tel. 01429 292555.</li> <li>Abbey Street Project, Activ8 Project and West View Project.</li> <li>Hartlepool PCT and all partners to discuss.</li> <li>North Hartlepool Forum to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise, the Police Licence Officer and other relevant organisations.</li> </ul>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Be healthy.</p> <p>Mental wellbeing.</p> <p>Access to services.</p>



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<p>Continued...</p> <ul style="list-style-type: none"> <li>Encourage increased provision of fruit and vegetable schemes locally.</li> <li>Work with schools to raise health awareness and promote healthy eating in schools.</li> <li>Explore the opportunities for improving access to purchase quality foods at reasonable prices.</li> </ul>	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Sure Start. Children's Centres. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. North Hartlepool Forum.</p>	<p>Increase the number of residents who rate their health as good.</p> <p>Smoking cessation support delivered.</p>	<p>Residents to work with Cleveland Police and other relevant organisations to improve information and relationships.</p> <ul style="list-style-type: none"> <li>A scheme already exists at Derwent Grange for their residents and could investigate with HBC's Healthy Food Co-ordinator to explore the possibility of extending the scheme for other residents. Tel. 01429 284261.</li> </ul> <p>St John Vianney's and West View school's both provide fruit for children at break times.</p> <ul style="list-style-type: none"> <li>LEA and PCT can look at working with schools to raise awareness of healthy eating and other issues.</li> </ul> <p>Breakfast and After School Clubs.</p> <ul style="list-style-type: none"> <li>North Hartlepool Forum, Community and Voluntary groups and Hartlepool PCT to discuss.</li> </ul>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Be healthy.</p> <p>Mental wellbeing.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Not enough Doctors and Health Facilities e.g. Central Estate does not have a doctor, dentist or chemist.	<ul style="list-style-type: none"> <li>Investigate the possibility of providing more health facilities within the local area to increase local provision.</li> <li>Explore the possibility of providing outreach services in the area e.g. Health Bus does not currently visit the Central Estate.</li> <li>Drop in surgeries from a GP and / or Nurse Practitioner and / or other appropriate Health Professionals in a community centre.</li> <li>Research into local needs, demand and potential supply of local health and social care facilities (i.e. pharmacy and outreach facilities from GP surgeries).</li> <li>Improve signposting services.</li> </ul>	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GPs. Local Implementation Team for Mental Health. Local Implementation Team for Older People. Residents. Hartlepool Community Network. Community / Voluntary Sector. Hartlepool Families First.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> <li>North Forum to discuss.</li> <li>Hartlepool PCT and providers to consider subject to funding. Need to liaise with local groups with regard to potential accommodation needs. Hartlepool Families First are able to respond to Central Estate issue subject to resources.</li> <li>Resources to be explored.</li> <li>Carry out research on local needs through active engagement with community, which will inform agencies in the delivery of services.</li> <li>All agencies to discuss.</li> </ul>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods. Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Mental wellbeing.</p> <p>Access to services.</p>
Doctors surgery very busy – improve waiting times for doctor's appointments.	<ul style="list-style-type: none"> <li>Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments.</li> </ul>	Hartlepool PCT. Local Surgeries. Residents.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss.</li> </ul>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	<ul style="list-style-type: none"> <li>▪ Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments.</li> <li>▪ Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist.</li> </ul>	Hartlepool PCT. Local Surgeries. Residents.	need for health care.	<ul style="list-style-type: none"> <li>▪ PCT currently looking at ways to allow people to make pre-planned appointments.</li> <li>▪ Hartlepool PCT to investigate.</li> </ul>	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity. Access to services.</p>
Tackle issue of teenage pregnancy / increase the awareness of the support available for teenage parents / young single parents in the area.	<ul style="list-style-type: none"> <li>▪ Preventative action to be continual to educate both girls and boys.</li> <li>▪ Continue to support St Hild's secondary school to deliver the APAUSE sex and relationship programme.</li> </ul>	Community / Voluntary Sector. Sure Start. Children's Centres. Teenage Pregnancy Co-ordinator. Teenage Pregnancy Advisor. Local Schools. Hartlepool PCT. North Tees and Hartlepool NHS Trust. HBC Children's Services	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> <li>▪ Resources to be identified.</li> </ul> <p>The Teenage Pregnancy Strategy is implemented by the PCT and the Local Authority.</p> <p>All work, which is undertaken, is multi agency and serves all parts of the town with particular emphasis on areas of disadvantage.</p> <p>West View Primary School is the LEA pilot school for the sex and relationships education scheme.</p> <p>West View Project.</p> <ul style="list-style-type: none"> <li>▪ Teachers, School Nursing Service and the Health Development Team.</li> </ul>	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	<ul style="list-style-type: none"> <li>Continue to support primary schools in the area to deliver the Lucinda and Godfrey sex and relationship resource for primary schools.</li> <li>Development of a specialised contraception and sexual health service for young people, 'Wise Up Clinic' in the area.</li> <li>Raise awareness of the Teenage Pregnancy Service, which supports pregnant teenagers and young parents.</li> <li>Increase the number of condom distribution outlets in the area.</li> <li>Establish needs of young parents and try and support them in addressing these needs.</li> <li>Provide support to young parents for example childcare provision, so they can focus on education again.</li> </ul>	Department. Hartlepool Teenage Pregnancy Partnership. West View Project. Chambers Chemist.	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> <li>Teachers, School Nursing Service and the Health Development Team.</li> <li>Family Planning Service.</li> <li>Teenage Pregnancy Service.</li> <li>Family Planning Service. Free emergency contraception scheme at Chambers Chemist, the Headland.</li> <li>Resources to be identified.</li> </ul> <p>Headland Children's Centre Health Services and Parental Support Group.</p> <p>Brus Children's Centre Parental Support, Children and Family Health Services.</p> <ul style="list-style-type: none"> <li>Headland and Brus Children's Centres.</li> </ul>	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	<ul style="list-style-type: none"> <li>Wrap-around care is new so, therefore there is a need to publicise and promote so that people know what is available.</li> </ul>	See previous pages.	See previous pages.	<ul style="list-style-type: none"> <li>Headland and Brus Children's Centres. North Hartlepool Extended School Cluster.</li> </ul>	See previous pages.
Continue to improve the health care for the elderly including mental health issues as elderly are vulnerable.	<ul style="list-style-type: none"> <li>Investigate the special needs of the elderly, including mental health issues. Including looking at the outcome of the Older Peoples Strategy, once it is finalised.</li> <li>Look to extend and develop initiatives to increase support for the elderly.</li> </ul>	<p>Hartlepool PCT. Hartlepool MIND. North Tees and Hartlepool NHS Trust. HBC Adult and Community Services. Residents. Hartlepool Carers. West View Advice and Resource Centre. Local Implementation Team for Older People. 50+ Forum. Endeavour Repair Care. Anchor Housing: Community Development Worker. Housing Hartlepool.</p>	<p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction regarding access to health facilities.</p>	<ul style="list-style-type: none"> <li>Resources to be identified.</li> </ul> <p>HBC Adult and Community Services to assist in identifying needs and support required.</p> <ul style="list-style-type: none"> <li>Housing Hartlepool could extend their support services to non-Housing Hartlepool residents, if resources were available.</li> </ul> <p>Look to promote the 'Man in the Van project' which is NRF and PCT funded and run in conjunction with Endeavour Home Improvement Agency.</p> <p>HBC's Strategic Housing Section Supporting People Team help to maintain people in their homes by offering Disabled Facilities Grants (including showers and stair lifts) and fund housing related support services such as through the Home Improvement Agency and Warden services to sheltered housing schemes.</p>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Develop more Health and Fitness Programmes, including short, medium and long distance walks.	<ul style="list-style-type: none"> <li>Raise awareness / extend health and fitness services.</li> <li>Develop health and fitness walks – Walking the Way to Health Initiative (WTWTHI).</li> <li>Provide subsidised health and fitness facilities.</li> </ul>	<p>HBC N'hood Manager. Forum. Residents. Local Schools. Local Implement Team for Older People. HBC Sports Development Team. Hartlepool Community Network. HBC Parks and Countryside – Rights of Way Officer. Sports and Recreation – Sports Development Walks Co-ordinator. West View Project. West View Sports Academy. Hartlepool PCT. HBC Physical</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> <li>An integrated multi agency Public Health Strategy is currently being developed. This will deal with the prevention agenda and be town wide. It will incorporate work on Coronary Heart Disease Prevention.</li> <li>West View Sports Academy.</li> <li>Headland Sports Hall, Borough Buildings.</li> <li>Walking the Way to Health Initiative (WTWTHI). For more information Tel. 01429 523524.</li> <li>Price structure in place at Headland Sports Hall, which provides membership concessions for the unemployed.</li> </ul>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Be healthy.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	Continued ...	Activities Officer at Borough Buildings. Housing Hartlepool.	See previous page.	Continued ...	See previous page.
Concerns regarding dog fouling and lack of dog litter bins.	<ul style="list-style-type: none"> <li>Enforcement action and shaming offenders.</li> <li>Educate community on the health implications of dog fouling.</li> </ul>	HBC N'hood Manager. NHP Forum. Residents. HBC Dog Wardens. HBC Environmental Action Team.	<p>Resident satisfaction.</p> <p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> <li>Environmental Action Team can issue notices and fixed penalties of up to £50. Tel. 01429 523333 (£6 to £10,000 required to blitz an area for 2 months).</li> </ul> <p>See Environment and Housing section for further detail / resources.</p> <ul style="list-style-type: none"> <li>Environmental Action Team can attend School Governors meetings to raise the profile and state the zero tolerance policy. Tel. 01429 523333.</li> </ul> <p>HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling. Contact HBC Environmental Action Team. Tel: 01429 523848.</p> <p>See Environment and Housing section for further detail / resources.</p>	Be healthy.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<b>COMMUNITY SAFETY</b>					
Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour (particularly throughout the <u>Central Estate</u> area. <u>King Oswy</u> - King Oswy shops. <u>Headland</u> - Alliance Street, Earl Street, Galley's Field Court, St Helen's Street, Howard Street and Morison Gardens. <u>West View</u> - Winterbottom Avenue, Miers Avenue, Carrick Street and Skelton Street).	<ul style="list-style-type: none"> <li>Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588.</li> <li>Residents to provide specific information regarding persons committing illegal activity to Cleveland Police Tel. 01642 326326 (Police Headquarters), Anti-Social Behaviour Unit Tel. 01429 296588 etc.</li> <li>Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's) and, ensure Officers establish good relationships with the local community particularly young people.</li> <li>Increase / make available facilities and activities for children and young people particularly indoor facilities and after school clubs. These need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. These should be monitored to ensure appropriate use.</li> </ul>	ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Children's Services. HBC Adult & Community Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST Project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum. Local	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss with Anti-Social Behaviour Unit (ASB Unit) to look at ways of encouraging residents to report incidents and make them aware of their responsibilities.</li> <li>Residents to contact named, PC and PCSO through the Neighbourhood Policing Scheme.</li> <li>North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations.</li> <li>Neighbourhood Policing Scheme may help to address this.</li> <li>Subject to funding and resources.</li> <li>West View Project and the Abbey Street Project provide indoor and outdoor facilities and activities for children and young people.</li> <li>West View Sports Academy, Brus and Headland Children's Centres, After School Clubs plus Borough Hall Sports Facilities.</li> </ul>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<p>Continued ...</p> <ul style="list-style-type: none"> <li>Look at CCTV provision throughout the area and increase where necessary.</li> <li>Evaluate the effectiveness of existing columns and, provide regular reports on the operating efficiency of the existing columns to the local community.</li> </ul>	<p>Schools. LEA. Headland and Brus Children's Centres. HBC Lighting Officer. Customs &amp; Exercise. West View Project. Abbey Street Project. North Hartlepool Partnership. Sure Start North.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<p>Extended School Scheme.</p> <p>The FAST Project working to tackle early signs of anti-social behaviour through a multi-agency approach and outreach work.</p> <ul style="list-style-type: none"> <li>Resources to be confirmed.</li> </ul> <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE) - March / April 2006.</p> <ul style="list-style-type: none"> <li>HBC Community Safety to consider, subject to funding and resources.</li> </ul> <p>HBC Community Safety is to review the manual and automated patrol patterns for all existing CCTV cameras. At the same time CCTV images will be maximised to address all issues of crime and anti-social behaviour.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Improved / extended street lighting particularly throughout the <u>Central Estate</u> - alleyways and Firby Close. <u>West View</u> - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. <u>Headland</u> - Cobb Walk, Town Moor, the Heugh and all garage areas.</li> <li>Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in close proximity to the Central Estate area and, from private properties throughout the North Hartlepool area.</li> </ul>	ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Children's Services. HBC Adult & Community Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST Project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum. Local	Resident satisfaction on complaints procedure from ASB Unit.  More youth provision in the area.  Increase in take up of existing youth provision in the area.	<ul style="list-style-type: none"> <li>HBC Lighting Officer to identify priority areas which are poorly lit.             North Hartlepool Forum to identify areas and discuss with HBC Lighting Officer. NRF, HBC Street Lighting Maintenance Plan and Housing Hartlepool.             Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for additional columns. This is however subject to approval from Government Office North East (GONE) - March / April 2006.</li> <li>North Hartlepool Forum to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise, the Police Licence Officer and other relevant organisations.             Residents to work with Cleveland Police and other relevant organisations to improve information and relationships.</li> </ul>	Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.  Reduced anti-social and criminal behaviour through improved prevention activities.  Reduced harm caused by illegal drugs and alcohol.  Stay safe.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Enforcement action to tackle issues such as graffiti, vandalism, litter, underage drinking and irresponsible / inappropriate behaviour.</li> </ul>	<p>Schools. LEA. Headland and Brus Children's Centres. HBC Lighting Officer. Customs &amp; Exercise. West View Project. Abbey Street Project. North Hartlepool Partnership. Sure Start North.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations.</li> </ul> <p>HBC's Environment Action Team (graffiti, vandalism, abandoned vehicles, fly tipping etc). 9.00am – 5.00pm, Tel. 01429 523333.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>
Lack of visible Police presence throughout the area and a regularly unstaffed Police Station on West View Road and Northgate along with no Community Warden scheme.	<ul style="list-style-type: none"> <li>Increase Police presence / Police Community Safety Officers (PCSO's) throughout the area.</li> <li>Promote the opening hours of the Police Station in West View Road and Northgate as well as alternative contact details for when the Police Stations are inaccessible.</li> </ul>	<p>Cleveland Police. Residents. Safe in Tees Valley. North Hartlepool Forum. Residents Associations.</p>	<p>Police attendance at the North Hartlepool Forum.</p> <p>Reduction in recorded crime.</p> <p>Projects developed alongside residents.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss with Cleveland Police, subject to funding and resources.</li> </ul> <p>Neighbourhood Policing Scheme to address this.</p> <ul style="list-style-type: none"> <li>To be addressed through the Neighbourhood Policing Scheme. As well as this, the opening hours of the additional Ward Surgeries in the Brus and St Hilda Wards will be advertised.</li> </ul>	<p>Reduced total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Drug use and drug related litter throughout the area for example, needles left on the ground (particularly in the <u>Central Estate</u> area. <u>King Oswy</u> - King Oswy Shops. <u>West View</u> - West View Road Cemetery).	<ul style="list-style-type: none"> <li>▪ Increase Police drug enforcement activities.</li> <li>▪ Liaise with Service Providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely.</li> <li>▪ Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter.</li> </ul> <p>Better communication and advertisement of opportunities for drug education.</p> <p>Residents to provide specific information regarding persons committing illegal activity to Cleveland Police Tel. 01642 326326 (Police Headquarters).</p>	<p>Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC N'hood Services. HBC Community Safety. Residents. DISC. Hartlepool Young Persons Drug Team (HYPE). ASB Unit. North Hartlepool Forum. Resident Associations. Community Drug Centre.</p>	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> <li>▪ North Hartlepool Forum to consult with Cleveland Police.</li> <li>▪ Subject to funding and resources.</li> </ul> <p>HBC's 24 hour Drug Litter Service – 2 hour response time. 9.00am – 5.00pm, Tel. 01429 523333. 5.00pm – 9.00am, Tel. 01429 869424.</p> <ul style="list-style-type: none"> <li>▪ Subject to funding and resources.</li> </ul> <p>North Hartlepool Forum to discuss with the Drug Action Team Mobile Unit. The Drug Action Team is available to carry out education events in the local area, subject to resources.</p> <p>A town wide Personal Advisor employed through Connexions who works alongside Hartlepool Young Persons Drug Team (HYPE).</p> <ul style="list-style-type: none"> <li>▪ Residents to work with Cleveland Police and other relevant organisations.</li> </ul>	Reduced harm caused by illegal drugs and alcohol.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Target specific locations identified by local people as areas of concern and, Cleveland Police make residents aware of results achieved due to information submitted by residents.</li> <li>Increase opportunities to help drug users to overcome addiction through the work of the Community Drug Centre and outreach work in the community.</li> </ul>	See previous pages.	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> <li>Subject to funding and resources.</li> </ul> <p>Cleveland Police to advertise the outcomes achieved as a result of information submitted by residents through leaflet drops, media, resident meetings etc.</p> <ul style="list-style-type: none"> <li>Community Drug Centre.</li> </ul> <p>North Hartlepool Forum to look at the possibility of the Mobile Unit providing an outreach service in the area.</p> <p>Referrals to DISC via Drug Action Team.</p> <p>A town wide Personal Advisor employed through Connexions that works alongside HYPE.</p>	Reduced harm caused by illegal drugs and alcohol.
Address fear of crime – particularly young people and local residents feeling unsafe on a night when walking around the area.	<ul style="list-style-type: none"> <li>Produce Community Safety booklets for the local community.</li> <li>Provide Community Safety informative event(s) for the local community.</li> </ul>	<p>Cleveland Police.</p> <p>HBC Community Safety.</p> <p>ASB Unit.</p> <p>HBC N'hood Services.</p> <p>Victim Support Service.</p> <p>Housing Hartlepool.</p> <p>Skill Share.</p>	Residents' perceptions survey identifying that residents' fear of crime has been reduced and an increase in confidence to report incidents.	<ul style="list-style-type: none"> <li>Subject to resources and an organisation coming forward.</li> </ul> <p>Crime prevention information and advice is disseminated, by Cleveland Police, on a targeted basis based on current problems.</p> <ul style="list-style-type: none"> <li>Skill Share can conduct a Crime Reduction Basics course, subject to demand. Please contact Skill Share on 01429 868353.</li> </ul>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Encourage residents to be confident at reporting incidents that cause alarm, distress or a nuisance.</li> <li>Improve residents' confidence when walking throughout the area.</li> <li>Address issues with anti-social behaviour.</li> <li>Provide security works to houses including target hardening measures, particularly to vulnerable houses and vulnerable residents.</li> </ul>	<p>Endeavour Repair Care. North Hartlepool Forum. FAST Project. Cleveland Fire Brigade.</p>	<p>Residents' perceptions survey identifying that residents' fear of crime has been reduced and an increase in confidence to report incidents.</p>	<ul style="list-style-type: none"> <li>To be discussed by North Hartlepool Forum, Cleveland Police, Anti-Social Behaviour Unit (ASB Unit) and Housing Hartlepool.</li> <li>Review street lighting provision, subject to further consultation on key areas of concern as well as funding and resources.</li> </ul> <p>Neighbourhood Policing Scheme to include a named, 'ringfenced' PC and PCSO for every council ward area including Brus and St Hilda Wards.</p> <ul style="list-style-type: none"> <li>Anti-Social Behaviour Unit (ASB Unit), Cleveland Police. Resources to be confirmed.</li> </ul> <p>FAST Project who has close links with the Family Support Panel.</p> <ul style="list-style-type: none"> <li>Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Home Improvement Agency. Resources to be confirmed.</li> </ul>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	Continued ...  <ul style="list-style-type: none"> <li>Improve the frequency of transport service – lack of public transport after 6.00pm.</li> </ul>	See previous pages.	See previous page.	<p>A co-ordinated programme is under development for fear of crime and crime reduction initiatives. This not only includes the target hardening of properties which have suffered from criminal activity but also pre-crime initiatives such as distribution of door and window locks and alarms and home security checks which include Cleveland Fire Brigade.</p> <ul style="list-style-type: none"> <li>Resources to be confirmed.</li> </ul>	See previous page.
Illegal use of cars, motorbikes and quad bikes on open spaces, green areas and footpaths ( <u>Central Estate</u> - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through). <u>West View</u> - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.	<ul style="list-style-type: none"> <li>Set up a Town wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term.</li> <li>Residents to report incidents involving motorbikes, quad bikes and cars using open spaces, green areas and footpaths to Cleveland Police Tel. 01642 326326 (Police Headquarters).</li> <li>Local schools to raise awareness regarding the legalities and dangers of using motorbikes on open spaces / green areas.</li> <li>Enforcement Action: Cleveland Police to increase targeted operations using specialist off road motor cycle officers.</li> </ul>	<p>Cleveland Police. Residents. Local Schools. HBC Adult &amp; Community Services. N'hood Manager. Sure Start North. ASB Unit. North Hartlepool Forum.</p>	<p>Resident satisfaction.</p> <p>Reduction in criminal behaviour associated with illegal use of motor bikes and quad bikes.</p> <p>Increased education from Primary School age upwards on the seriousness of the crime.</p>	<ul style="list-style-type: none"> <li>Subject to funding and resources.</li> <li>Residents to work with Cleveland Police and other relevant organisations.</li> <li>North Hartlepool Forum to work with local schools and other relevant organisations.</li> <li>Subject to funding and resources.</li> </ul>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<u>Headland</u> - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.	<ul style="list-style-type: none"> <li>▪ Increase publicity on what is illegal.</li> <li>▪ Educate parents and young people from Primary School age upwards on the seriousness of the crime.</li> </ul>	See previous page.	See previous page.	<ul style="list-style-type: none"> <li>▪ Cleveland Police and other relevant organisations to discuss.</li> <li>▪ Subject to funding and resources.</li> </ul>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p>
Lowest take up of home fire safety checks in Cleveland.	<ul style="list-style-type: none"> <li>▪ Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade.</li> </ul>	Cleveland Fire Brigade. North Hartlepool Forum. Residents.	Increase in take up of free smoke alarms and home fire safety checks.	<ul style="list-style-type: none"> <li>▪ North Hartlepool Forum to discuss with Cleveland Fire Brigade ways in which to advertise the free smoke alarms and home fire safety checks.</li> </ul> <p>Free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. Tel. 01429 874063 or visit <a href="http://www.clevelandfire.gov.uk">www.clevelandfire.gov.uk</a>.</p>	Stay safe.
Lack of Neighbourhood Watch scheme – better coverage and co-ordination required.	<ul style="list-style-type: none"> <li>▪ Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward.</li> </ul>	N'hood Watch. Community / Voluntary Sector. Cleveland Police. Residents. Housing Hartlepool.	<p>Registered Neighbourhood Watch Scheme in place throughout the area.</p> <p>Good news stories regarding the success of the Neighbourhood Watch Scheme.</p>	<ul style="list-style-type: none"> <li>▪ Further information on the Neighbourhood Watch Scheme can be obtained through the Neighbourhood Watch Co-ordinator on Tel. 01429 405585.</li> </ul> <p>The enhancement of the Neighbourhood Watch Scheme is currently underway.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Stay safe.</p>



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<b>ENVIRONMENT AND HOUSING</b>					
<p>Street Lighting  <u>Central Estate</u> - alleyways and Firby Close.  <u>West View / King Oswy</u> - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery.  <u>Headland</u> - Cobb Walk, Town Moor, the Heugh and all garage areas.</p>	<ul style="list-style-type: none"> <li>Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority.</li> </ul>	<p>HBC Community Safety.  HBC N'hood Services.  HBC Lighting Officer.  HBC N'hood Manager</p>	<p>Less reported incidents of anti-social behaviour.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> <li>HBC Lighting Officer to identify priority areas which are poorly lit.</li> </ul> <p>Local Transport Plan has £80,000 per annum for the whole town.</p> <p>North Hartlepool Forum to identify areas and discuss with HBC Lighting Officer. NRF, HBC Street Lighting Maintenance Plan and Housing Hartlepool.</p> <p>No funding for backstreet and alleyway lighting. Need to link actions with SRB funding, as resources currently being used on conservation and decorative replacement works.</p> <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for additional columns. This is however subject to approval from Government Office North East (GONE) - March / April 2006.</p> <p>Average cost per light is £750 rising to £1,000 where there are no existing power lines.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths.</p> <p><u>Central Estate</u> - Cleveland Road, Haxby Walk, Mountbatten Close, Deepool Close, corner of Shields Terrace and Arch Court (use the cut through).</p> <p><u>West View / King Oswy</u> - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.</p> <p><u>Headland</u> - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.</p>	<ul style="list-style-type: none"> <li>Speed humps required. Need to assess the problem areas – HBC Traffic Team to speak to Forum.</li> <li>Residents to report all incidents to the Police (Off Road Unit) Tel: 232509. - Police enforcements needed.</li> <li>Set up a Town-wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term.</li> </ul> <p>Education of young people – from primary upwards of the seriousness of this crime.</p>	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. 3 Rivers Housing. Residents. North Hartlepool Forum. Cleveland Police and Off Road Unit. HBC Parks and Countryside – Rights of Way Officer. Anti-Social Behaviour Unit. Local Schools.</p>	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p> <p>Satisfaction of the North Hartlepool Forum members in relation to safety.</p> <p>Town-wide satisfaction and reduction in this type of criminal behaviour.</p>	<ul style="list-style-type: none"> <li>Residents to identify through the North Hartlepool Forum. Council will need to assess, subject to resources available.</li> <li>Highway section can provide the North Hartlepool Forum and Residents' Associations with an information pack on options to reduce speeding. Traffic Team can come up with a scheme which can then be prioritised through the Local Transport Plan 2006-2011.</li> <li>HBC are looking at 20mph zones outside schools including traffic calming measures. This will be a rolling programme.</li> <li>North Hartlepool Forum to identify problem areas and discuss with the police at the North Hartlepool Forum.</li> <li>Subject to funding and resources of HBC</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Estate and Environmental Improvements required (including addressing problems of shopping precincts, litter, glass, fly tipping, graffiti / vandalism, dog fouling, blocked drains and poor take-up of recycling).	<ul style="list-style-type: none"> <li>Extend current caretaking arrangements, which at present only cover Housing Hartlepool homes.</li> <li>Remove chewing gum and more frequent street cleansing.</li> <li>Shopping precincts (particularly <u>King Oswy</u>) have become very run down and suffer from graffiti, litter and vandalism.</li> </ul>	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations. Police. Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> <li>Subject to funding available. Link into the Cleaner, Greener, Safer Environment Act.</li> <li>HBC's Minor Works budget, Highways Maintenance. £100,000 required for 3 people team and vehicle, subject to suitable resources being identified.</li> </ul> <p>Identify areas for the Intermediate Labour Market Team, who clean on Central Estate once a week. However this resource will run out in March 06.</p> <p>Investigation of cleaning machines being modified to get into small areas i.e. alleyways.</p> <ul style="list-style-type: none"> <li>Identify a strategy to upgrade these areas - these will be subject to funding.</li> </ul> <p>Possibly bring in College students to create murals.</p>	Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Enforcement of bye laws / CCTV.</li> <li>Unblock drains on <u>Central Estate</u> Romaine Park, Heortnesse Road and <u>King Oswy</u>. Grit pavements in the winter (provide more grit bins on <u>Central Estate</u>).</li> </ul>	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations. Police. Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team. OFCA.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> <li>Environment Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel: 01429 523333</li> <li>HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling. Contact HBC Environmental Action Team. Tel: 01429 523848.</li> <li>Cleveland Police to discuss problem with North Hartlepool Forum.</li> <li>Resources to be confirmed for CCTV. CCTV is going up in the near future at Spion Kop.</li> <li>Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE) – March / April 2006.</li> <li>North Hartlepool Forum to discuss with HBC Highways.</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Provide more litter and dog fouling bins.</li> </ul> <p>Problem areas for litter and dog dirt are:</p> <p><u>Headland</u> shops, beach, pier – fishermen’s rubbish, lower prom, Spion Kop, Durham Street.</p> <p>Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.</p> <p><u>West View / King Oswy</u> particularly, ‘the tunnel’ Warren Road, Davison Drive, West View Road, and Ridlington Way, grass verges and alleyways around Hastings Place are a real problem for dog dirt, litter and drug litter).</p> <p><u>Central Estate</u> Deepool Close, Firby Close, Haxby Walk, Troutpool Close, Romanby Close.</p> <p>Prevent rubbish men leaving a lot of litter particularly in <u>Central Estate</u> – Heortnesse Road, Bridgepool Close, Firby Close, Mountbatten Close, Rockpool Close, Romanby Close, Somersby Close.</p> <ul style="list-style-type: none"> <li>Advertise HBC’s free bulky waste service.</li> <li>Continue to communicate / encourage recycling.</li> </ul>	<p>HBC Highways. HBC N’hood Manager. Housing Hartlepool. Residents. Housing Associations. Police. Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> <li>Minor Works budget has £15,000 available town-wide per annum to provide litter bins (£350 per litter bin, £160 dog bin, disposal cost additional).</li> </ul> <p>However need to consider if more dog bins are provided than can be serviced, public dissatisfaction is even greater than doing without them.</p> <p>CCTV is going up in the near future at Spion Kop.</p> <p>North Hartlepool Forum and HBC Neighbourhood Manager to discuss.</p> <ul style="list-style-type: none"> <li>HBC Neighbourhood Manager.</li> <li>Pilot scheme running in the south of the town, which possibly could be rolled out to the North area.</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Enforcements to ensure litter and dog fouling are cleared up and fly tipping is prevented.</li> <li>Publicise fines given.</li> <li>Educate dog owning community that their failure to clear up leads to illness in children.</li> <li>Educate community on the laws and punishments related to dog fouling if not picked up e.g. dog foul signs to be erected throughout the area.</li> <li>Encourage local businesses to do more – different packaging for takeaways and contribute to clean ups.</li> <li>Improved street cleansing and the state of public toilets.</li> </ul>	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations Police. Community Wardens. North Hartlepool Forum HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> <li>Environment Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy (as children put rubbish in the drains). Tel: 01429 523333. (£6 to 10,000 required to blitz an area for 2 months).</li> <li>Cleveland Police to discuss with North Hartlepool Forum.</li> <li>Environmental Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel. 01429 523333. (£6 to 10,000 required to blitz an area for 2 months).</li> <li>North Hartlepool Forum and HBC Neighbourhood Manager to discuss with Environment Action Team.</li> <li>North Hartlepool Forum to discuss with HBC Neighbourhood Manager suitable solutions with use of Minor Works budget and NRF.</li> </ul> <p>Head of Environmental Management is developing a Public Toilet Strategy.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Car parking and Traffic Management Problems (Central / West View / King Oswy / Headland.	<ul style="list-style-type: none"> <li>Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them (<u>Central Estate</u>) – replace cracked pavements.</li> <li>Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street (<u>Headland</u>). Provide alternative / suitable parking solutions throughout the area.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. North Hartlepool Forum. HBC Countryside Access Officer.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the North Hartlepool Forum).</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss problem areas and make contact with appropriate people. HBC's Minor Works budget, Highways Maintenance budget and Housing Hartlepool's Environmental Improvements scheme.</li> <li>HBC Countryside Access Officer developing a strategy to deal with illegal off road parking.</li> <li>North Hartlepool Forum to investigate if this is a suitable option (discuss with HBC Highways and HBC Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund.</li> </ul>	Provide a safe, efficient, effective and accessible transport system.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Discuss parking problem areas, particularly, <u>Headland</u>: - Northgate shopping parade, parking at junctions onto Northgate causing problems with sightlines, problems on the High St when weddings and funerals are being held at St Hilda's, the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street),  <u>West View / King Oswy</u>: - Hastings Place, Runciman Road, Jowitt Road, Jones Road, Bulmer Place, Bruntoft Avenue, King Oswy.  Problems of cars, vans and caravans parking on grass verges, particularly Bruntoft Avenue, Hastings Place / Runciman Road (West View) – issues for emergency services.  Problems of parking around the hospital, particularly for Home Housing tenants. Visitors do not want to pay and also the car park is not large enough so visitors are double parking along the surrounding roads.  <u>Central</u>: - Millpool Close, outside the Central Club / Gillens, and outside schools.</li> <li>Discuss suggested locations for a one way system on the <u>Headland</u>. – Durham Street, Northgate, Moor Terrace – Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace – The Lawns – Olive Street, Thorpe Street, Union Street, Warren Street.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. North Hartlepool Forum HBC Access Officer.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the North Hartlepool Forum).</p>	<ul style="list-style-type: none"> <li>Consultation with residents on car parking options (including one way systems). Discuss at North Hartlepool Forum and contact appropriate people. Refer to the Headland Car Parking consultation for possible sites. SRB is looking at a car parking strategy for the Headland.  LTP setting aside resources for consultants to come up with a parking strategy in 2006/07. Funding of £100,000 per annum between 2007/09.  Home Housing would be willing to match any NRF funding used to solve this problem, such as grass verge removal.</li> <li>Consultation with residents on options. Discuss at North Hartlepool Forum and contact appropriate people. Refer to the Headland Car Parking consultation for possible sites. Possibly SRB funding.</li> </ul>	Provide a safe, efficient, effective and accessible transport system.



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> <li>Extend the end of driveways – working with owner occupiers, resident social landlords and HBC</li> </ul>	See previous page	See previous page	<ul style="list-style-type: none"> <li>North Hartlepool Forum to investigate if this suitable option (discuss with HBC Highways and HBC Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and NRF.</li> </ul>	Provide a safe, efficient, effective and accessible transport system.
Lack of safe crossings dropped kerbs. – Poor road safety in certain areas.	<ul style="list-style-type: none"> <li>Provide more dropped kerbs where needed, particularly for wheelchair access.</li> <li>Safe zebra crossings for the elderly particularly in the Headland, Northgate Shops and <u>Central Estate</u>, West View Road near Gillens and Cleveland Road. The zebra crossing in <u>West View</u> at Winterbottom Avenue is not sufficient.</li></ul> <p>Also fencing along railway lines should be looked at for safety issues</p> <p>Blind Spot on <u>King Oswy Drive</u>.</p>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. North Hartlepool Forum. Residents. Associations.	Suitable traffic solutions established.  Increased residents satisfaction and safety.	<ul style="list-style-type: none"> <li>Identify through the North Hartlepool Forum where required and tackle within the Transport plan – existing programme in place.</li> <li>North Hartlepool Forum to discuss with Highways and the potential of inclusion in the Local Transport Plan. Work on the zebra crossing near Gillens has already started. LTP has allocated North Neighbourhood Consultative Forum £10,000 to prioritise on such works. Also Traffic Signal Improvements resources of £20,000 per year over five years available townwide.</li> </ul>	Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.
Estate layout ( <u>Central Estate</u> ) - cannot drive from one side of the estate to the other. However this was purposely designed to prevent becoming a rat run.	<ul style="list-style-type: none"> <li>Housing Hartlepool and North Hartlepool Forum to discuss.</li></ul> <p>Need to determine land ownership.</p>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents.	Greater accessibility for residents.	<ul style="list-style-type: none"> <li>Dependent on feasibility. Housing Hartlepool, HBC's Minor Works budget, NRF.</li> </ul>	Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.

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Derelict / unsightly Buildings / Land – causing noise dirt and pollution.	<ul style="list-style-type: none"> <li>Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise.</li> <li>Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible, and consider future uses.</li> <li>Derelict buildings on the Headland – identify owners, make secure and identify possible future uses. Use Planning Legislation where appropriate.</li> <li>Encourage local businesses to listen to resident's aspirations regarding: restaurants, cafes etc.</li> <li>Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.</li> <li>Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt.</li> </ul>	<p>Residents. HBC Urban Policy Section. HBC N'hood Manager. HBC Abandoned Buildings Group. HBC Environmental Health. Housing Hartlepool. Housing Associations. Residents. HBC Strategic Housing Section and Housing Aid. Residents. Social Landlords. Private Landlords. HBC N'hood Manager. Anti Social Behaviour Unit.</p>	<p>Visual improvements to the physical environment.</p> <p>Improve satisfaction with the local area.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss.</li> <li>North Hartlepool Forum to discuss with HBC Neighbourhood Manager. A planning application is currently in for Housing Development on the site this raises a number of issues including coastal defence measures and environmental impacts.</li> <li>HBC have an Abandoned Buildings Group to identify vacant buildings and negotiate with owners through the Town and Country Planning Act. North Hartlepool Forum to discuss</li> <li>A group has been set up which is attended by the HBC Neighbourhood Manager to identify individual problem empty buildings – need to link into Neighbourhood Policing.</li> <li>North Hartlepool Forum to discuss way forward.</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Home Housing properties on Miers Avenue (Liddell Court) are prone to flooding and are fenced off.</li> <li>Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour (<u>Headland</u>).</li> </ul>	See previous page	See previous page	<ul style="list-style-type: none"> <li>Home Housing is currently having meetings with Northumbria Water Board looking at ways to resolve the flooded properties.</li> <li>North Hartlepool Forum to discuss way forward.</li> </ul>	See previous page.
Improve and make better use of Open spaces.	<ul style="list-style-type: none"> <li>Allotments need improving. Allotment Gates not locked near Bruntoft Avenue so children can get in and cause damage (<u>West View / King Oswy</u>).</li> <li>Address parking up of caravans on open spaces</li> <li>Develop a Community Park and provide hanging baskets (<u>Central Estate</u>) – see Linear Park proposals below.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Port Authority. HBC Highways. HBC N'Hood Manager.	Increased residents' satisfaction.  Visible improvements to open spaces and maintenance of the estate.	<ul style="list-style-type: none"> <li>Neighbourhood Renewal Funding potentially available for improvements at Allotments.   North Hartlepool Forum to discuss issues around the Allotments with Parks and Countryside Officer and Allotments Association – improvements subject to resources available.</li> <li>North Hartlepool Forum to discuss issues.   HBC Countryside Access Officer developing a strategy to deal with illegal off road parking.</li> <li>North Hartlepool Forum to discuss. If viable / space can be identified could look at Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund.</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Improve open spaces at <u>West View / King Oswy</u>: Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, West View Road (corners need dead trees removing), open space at Nicholson Way  <u>Headland</u>; top of Thorpe Street / Marine Drive, – improve and make better use - community use.  <u>Central Estate</u>; main corridor bordering Central Estate / Victoria Harbour needs improving - The proposals for a 'Linear Park' could be used for community uses. Need to ensure Victoria Harbour housing developments make a positive change.</li> <li><u>Headland</u>; open land at rear of St Bega's School / Earl Street is neglected and action needs to be taken to visibly improve the area.</li> </ul>	<p>Housing Hartlepool. Residents. Housing Associations. Tees Valley Regeneration HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Tees Valley Wildlife Trust. HBC Property Services. Housing Hartlepool. Residents. Housing Associations.</p>	<p>Increase residents' satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> <li>Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund to be considered. North Hartlepool Forum to discuss.  HBC Neighbourhood Manager is mapping open spaces that are not properly maintained – identifying where cleansing rounds should cover and actions required.  Environmental Standards Manager is conducting a feasibility study for linking this work into the area of land.  The Tees Valley Wildlife Trust may be able to support the project ideas. North Hartlepool Forum to contact.</li> <li>HBC Neighbourhood Manager, North Hartlepool Forum and St Bega's School to discuss with HBC Property Services.</li> </ul>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> <li>Consult with the local community as to the best ways to make the best use of the Town Moor. Also provide lighting, as it is pitch black at night.</li> </ul>	<p>Tees Valley Regeneration HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Tees Valley Wildlife Trust HBC Property Housing Hartlepool. Residents. Housing Associations.</p>	<p>Increased residents' satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss.</li> </ul> <p>HBC's minor works budget, subject to availability of resources North Hartlepool Forum to identify areas. Would cost around £1,000 per column.</p> <p>Community groups / organisations or groups of residents can apply to Pride in Hartlepool for up to £5,000 to make environmental improvements to their local area. Their proposals must include them taking some of the action i.e. tree planting, bulb planting, creating a community garden etc. Tel. 01429 284172.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Some private sector housing stock is still lacking in central heating and are in need of energy efficiency improvements.	<ul style="list-style-type: none"> <li>Ensure housing meets decency and fitness standards. Provide new improvements that are energy efficient (central heating, windows, doors, roofs).</li> </ul>	HBC N'hood Manager. Residents. HBC Principal Environmental Health Officer. HBC Supporting People Officer. Community Safety Team. North Hartlepool Forum.	Increased resident satisfaction.	<ul style="list-style-type: none"> <li>The private stock is not in a poor condition compared to the rest of the town as a lot of money has been spent on it. Although the number of homes without central heating is relatively low the situation for properties still lacking heating need to be addressed HBC provide energy efficiency advice for homes Tel. 01429 523364.</li> </ul> <p>HBC Housing Renewal Strategy sets out how HBC Strategic Housing Section will tackle private sector housing conditions. Advice on improvement grants can be obtained from the Strategic Housing section Tel. 01429 284117.</p>	<p>Improving the energy efficiency of houses. As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods / wards, with a particular focus on ensuring that all social housing is made decent by 2010.</p> <p>Improving the energy efficiency of houses.</p>
Lack of elderly accommodation (bungalows and private developments) (West View).	<ul style="list-style-type: none"> <li>Accommodation tailored more to meet specific needs for the elderly.</li> </ul>	Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Services. HBC Strategic Housing Team. Residents. House builders. HBC Housing Partnership.	<p>Investment in housing.</p> <p>More mixed tenure.</p> <p>New build.</p>	<ul style="list-style-type: none"> <li>Housing Hartlepool Investment / house builders to be discussed.</li> </ul> <p>Housing Partnership to consider potential need for more elderly accommodation in the area.</p>	<p>Balancing Housing Supply and Demand.</p> <p>Meeting Housing and Support Needs.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Tension between residents.	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss problem areas – high turnover due to single persons accommodation.</li> <li>Elderly and young too close together (Central).</li> <li>Central Estate; Barking dogs particularly a problem – Romaine Park, Otterpool Close.  Problem Tenants / noisy neighbours – Bridgepool Close, Heronspool Close, Millpool Close, Rockpool Close, Otterpool Close.</li> <li><u>Headland</u>; problem of youths damaging Galley's Field Court (Anchor) residents' gardens and Thorpe Street (3 Rivers) and <u>King Oswy</u>; Not enough high fences at Ridlington Way to stop people climbing into gardens.</li> <li>Need to keep young families on the Headland.</li> </ul>	Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Manager. North Hartlepool Forum. Children's Fund Manager. HBC Public Protection.	Increased residents' satisfaction.	<ul style="list-style-type: none"> <li>Housing Hartlepool is developing a Younger Persons Strategy – link into HBC Housing Partnership.</li> <li>Housing Hartlepool and other Housing Associations to monitor and review where they locate new tenants.</li> <li>Forum to discuss with Public Protection – residents need to report the problem.</li> <li>Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. Including discussions with Children's Services and Adult Community Services.</li> <li>Housing Hartlepool is developing a Younger Persons Strategy. To discuss what can be done at the Forum.</li> </ul>	Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.
Unpopular flats with transient population. – (Durham Street).	<ul style="list-style-type: none"> <li>Reduce turnover of flats – due to young single tenants.</li> </ul>	HBC N'Hood Manager. Housing Hartlepool. Housing Associations. Residents.	Increased residents satisfaction and safety.	<ul style="list-style-type: none"> <li>Housing Hartlepool is developing a Younger Persons Strategy.</li> </ul>	Balancing Housing Supply and Demand.

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Anhydrite mine	<ul style="list-style-type: none"> <li>Address residents concerns.</li> </ul>	HBC Engineers. HBC N'hood Manager North Hartlepool Forum.	Increased residents satisfaction and safety.	<ul style="list-style-type: none"> <li>The Council has agreed to provide some funding for site investigation work and pursuing funding from English Partnerships for further site investigation.</li> </ul>	Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.
Lack of security for some houses. Vulnerable bungalows for the elderly (Central Estate).	<ul style="list-style-type: none"> <li>Provide security works to houses and target new hardening measures, particularly to vulnerable houses. Security lights across all of the Estate and maintenance for new instalments – particular streets on Central Estate area; Romaine Park, West View Road, Hindpool Close, Romanby Close, Troutpool Close.</li> <li>Improve boundaries (higher walls) to increase security), and improve the maintenance.</li> </ul>	HBC N'hood Services. Housing Hartlepool. Housing Associations. Cleveland Police. HBC Community Safety. HBC Community Wardens. Residents. Endeavour. HBC N'Hood Manager.	Residents' perceptions survey identifying that residents' fear of crime has been reduced.	<ul style="list-style-type: none"> <li>Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Repair Care. Resources to be confirmed. Housing Hartlepool and residents to work with police and Safer Hartlepool to identify key areas and potential solutions.</li> <li>All Housing Hartlepool's properties are to be fitted with Secure By Design Doors.</li> <li>Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. Housing Hartlepool are considering putting up railings but first resources are required to develop the walls.</li> </ul>	Meeting Housing and Support Needs.



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Private Landlords (West View), problem tenants, noisy neighbours and poorly maintained properties.</p> <p>Businesses moving to the area to purchase a house and then leaving to rent it out.</p>	<ul style="list-style-type: none"> <li>Registered Social Landlords to work with HBC and residents to tackle problems.</li> </ul> <p>HBC Tenancy Relations Officer and Private Sector Housing Team and other neighbourhood associations to provide best practice advice on enforcements.</p>	<p>HBC Private Sector Housing Team. Tenancy Relations Officer. Principal Environmental Health officer. HBC N'hood Manager. Residents.</p>	<p>Increased resident satisfaction.</p> <p>Reduce problem tenants / anti-social behaviour.</p>	<ul style="list-style-type: none"> <li>HBC Private Sector Housing Team Tel. 01429 523324, Tenancy Relations Officer (deals with harassment, illegal eviction and advice to landlords), HBC Neighbourhood Manager and Housing Hartlepool to work with residents on the North Hartlepool Forum.</li> </ul> <p>HBC provide advice to tenants on general issues, tenancy relations Tel. 01429 284117.</p> <p>The ASBU is based in Jutland Road but covers the whole of the town. To contact the ASBU Tel. 01429 296588, Opening Hours: 9am - 5pm Monday-Thursday, 9am - 4.30pm Friday. The Unit have different response times depending on seriousness, these have been agreed corporately. Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants.</p>	<p>Meeting Housing and Support Needs.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Majority of bus services are poor, particularly in North Hartlepool (Central) and bus services to key community services i.e. doctors / swimming pool etc., particularly to the Headland (West View).</p> <p>Residents from West View moved there from the Headland and still have families in the Headland. Poor bus services makes visiting their families difficult.</p>	<ul style="list-style-type: none"> <li>Community / service providers to identify where and when buses are needed. Liaise with Stagecoach and the HBC Local Transport Co-ordinator to see if a more frequent / later service can be introduced after 6:00pm, particularly for the Headland, West View and Central Estate. Alternatively look at Community transport to access community facilities. Bus conductors are also required at the end of school as children are rowdy.</li> <li>Buses from West View to King Oswy are not a low liners so it is difficult for pushchairs and wheel chairs.</li> </ul>	<p>Stagecoach / ARRIVA. Residents. North Hartlepool Forum. HBC N'hood Manager. HBC Highways. HBC Transport Coordinator. Housing Hartlepool. Housing Associations. North Hartlepool Partnership</p>	<p>Greater accessibility for residents.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss with Stage Coach / Arriva and HBC Transport Coordinator if demand is there and subject to resources or provide Community transport.</li> <li>A rural bus service used to be run in the evening, but it was not used.</li> <li>Options being considered for Council to support the re-instatement of the West View to Headland service.</li> </ul>	<p>Provide a safe, efficient, effective and accessible transport system.</p>
Signposting	<ul style="list-style-type: none"> <li>Provide better information and signs for directions and maintenance of existing signs (Central Estate / Headland).</li> </ul>	<p>HBC N'hood Manager. HBC Highways. North Hartlepool Forum. HBC Tourism Officer.</p>	<p>Improved information/ Increased resident satisfaction.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss with relevant parties. Subject to resources.</li> <li>HBC Neighbourhood Manager carries out street audits with residents which looks at cluttered / disused signage and drop kerbs which is part of the Living Streets Strategy.</li> </ul>	<p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>
Concerns over seagulls – noise, mess and scaring people.	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss issues with HBC Pest Control.</li> <li>Need to publicise that litter makes the problem of seagulls much worse and provide advice on roof / gutter coverings too.</li> </ul>	<p>HBC Pest Control.</p>	<p>Increased understanding of problems.</p>	<ul style="list-style-type: none"> <li>HBC Pest Control to discuss / inform the North Hartlepool Forum.</li> </ul>	<p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

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<b>CULTURE AND LEISURE</b>					
Lack of activities for the young, elderly and vulnerable (especially since the closure of the Phoenix Centre).	<ul style="list-style-type: none"> <li>Provide facilities for the young e.g. youth / sport clubs especially activities such as rugby and computer clubs.</li> <li>Dedicated Outreach or Detached Youth Worker for the North Hartlepool area (West View Project already provide an outreach service which could be expanded).</li> <li>Identify the activities that the elderly would like to participate in and look at suitable community venues.</li> <li>Encourage young people to use existing facilities.</li> <li>Develop a mobile youth centre 'travelling bus' for children to access as an indoor facility.</li> <li>All community activities and groups need to have stronger links to bring together resources and create a more cohesive provision of services across ages.</li> </ul>	<p>HBC Children's Services. HBC Adult and Community Services. HBC Youth Offending. Community / Voluntary Sector. Residents. Young People. Community Network. Headland Future. West View Project. Abbey Street Project. Headland Development Trust.</p>	<p>Increase participation and promote facilities along with increasing current youth club opening times.</p> <p>More activities provided in the area.</p>	<ul style="list-style-type: none"> <li>HBC Youth Services, Community Services and young people to discuss.</li> <li>HBC Youth Services and Community Services to discuss subject to resources.</li> <li>Hartlepool Access Group to discuss with relevant partners, subject to resources.</li> <li>HBC Youth Services, Children's Services Network, young people and HBC Community Services to discuss.</li> </ul> <p>Borough Buildings Sports Hall have developed a three year post (funded by Sport England) to help raise levels of physical activity.</p> <ul style="list-style-type: none"> <li>All partners to discuss.</li> </ul> <p>A provision has been put in place by HBC Youth Services for the mobile unit to be based at the Phoenix Centre site.</p> <ul style="list-style-type: none"> <li>All service providers in the area to discuss.</li> </ul>	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.</p> <p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes
Maximise the use of community facilities in the area.	<ul style="list-style-type: none"> <li>Use existing facilities (for example Abbey Street Project) to their full potential for activities throughout the week and weekend.</li> <li>Provide better transport links to community facilities in the area.</li> <li>Advertise existing activities and community facilities throughout the area in order to improve the recognition of existing culture and leisure facilities.</li> <li>St Hilda's Church needs to be resourced as a potential community resource for all members of the community to reduce the cost of maintaining the building.</li> <li>Improve off road cycle paths in the area that link to community facilities.</li> <li>Promote the use of all open green spaces, including school playing fields and George V playing fields as play facilities under supervision.</li> <li>Open up schools culture and leisure facilities for wider community use.</li> <li>Maximise the cultural potential of the Princess Royal Lifeboat Restoration Association and the Heugh Gun Battery.</li> <li>Improve access by public transport / cycle ways to Town centre and Marina attractions.</li> </ul>	<p>HBC Cultural Services. HBC Youth Services. HBC Sports Development. HBC Highways. HBC Youth Offending. Community / Voluntary Sector. Residents. Young People. Community Network. Headland Future. West View Project. Abbey Street Project. HBC Highways. Stagecoach. Arriva. St Hilda's Church. All Local Schools. Headland Development Trust.</p>	<p>Increase the take up of existing activities.</p> <p>More activities provided.</p> <p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p> <p>More activities provided.</p>	<ul style="list-style-type: none"> <li>All partners to discuss.</li> <li>All partners to discuss.</li> <li>Children's Services Network and all partners to discuss.</li> <li>Forum to discuss issues with St Hilda's Church.</li> <li>All partners to discuss, LTP. HBC Highways / Transport Manager.</li> <li>All partners to discuss.</li> <li>Extended Schools Programme.</li> <li>All partners to discuss.</li> <li>All partners to discuss.</li> </ul>	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.</p> <p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes
Local community facilities have limited opening hours / age restrictions especially on evening and weekends.	<ul style="list-style-type: none"> <li>Extend the opening hours of existing community facilities in the area.</li> <li>Extend the age categories that existing clubs in the area cater for (lack of clubs and resources for the 5 to 8 age group).</li> </ul>	HBC Children's Services. HBC Adult and Community Services. HBC N'hood Services. North Hartlepool Forum. Residents. Headland Future. West View Project. Abbey Street Project.	Increase the take up of existing activities. More activities provided.	<ul style="list-style-type: none"> <li>All partners to discuss.</li> <li>All partners to discuss.</li> </ul>	Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.
Continue to improve the sports facilities (especially football pitches adjacent to Friarage Field and all other school playing fields.	<ul style="list-style-type: none"> <li>Aim to promote the sports facilities to residents of all ages to maximise usage and discuss maintenance issues.</li> </ul>	HBC Parks and Countryside. HBC N'hood Services. HBC Sports Development. HBC Youth Services. Residents. North Hartlepool Forum. Owners of School and Friarage fields.	<p>Reduce youth congregating in the area.</p> <p>Increase the take up of existing activities.</p>	<ul style="list-style-type: none"> <li>All partners to discuss.</li> </ul>	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.</p> <p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

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<b>STRENGTHENING COMMUNITIES</b>					
Lack of knowledge and awareness of what is going on in the area.	<ul style="list-style-type: none"> <li>▪ Increase communication between service providers and residents.</li> <li>▪ Advertise what's on at central points such as community facilities.</li> <li>▪ Community representatives need to be better informed.</li> </ul>	Residents. North Hartlepool Forum. HBC N'hood Manager. Resident Associations.	<p>Increased shared events and joint meetings within the community.</p> <p>Increase satisfaction of residents identified through household survey.</p>	<ul style="list-style-type: none"> <li>▪ All Service Providers to try and improve communications. HBC N'hood Manager, Community Network Officer and local community groups to discuss with residents at the North Hartlepool Forum.</li> <li>▪ All service providers to try and improve communications. N'hood Manager, Children's Fund Manager and local community groups to discuss with residents at North Hartlepool Forum.</li> <li>▪ Residents, Residents Associations, Councillors, Community Network and HBC N'hood Manager to discuss.</li> </ul>	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p>
Fragmentation of communities in the area and a general lack of people / groups working together.	<ul style="list-style-type: none"> <li>▪ Stronger links required between the communities.</li> <li>▪ Break down barriers between community / community organisations.</li> <li>▪ To arrange an annual intergenerational event in the area.</li> </ul>	Residents. Residents Associations. Community / Voluntary Groups. Skills Share. Community Network. HBC Community	Increase the involvement of residents in voluntary groups and resident associations along with the North Hartlepool Forum.	<ul style="list-style-type: none"> <li>▪ All partners to discuss.</li> <li>▪ North Hartlepool Forum to discuss.</li> <li>▪ All partners to discuss.</li> </ul>	<p>To make a positive contribution.</p> <p>To make a positive contribution.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	Continued...	Services. HBC N'hood Manager. Resident Participation Officer. HVDA. Housing Hartlepool.	Increase the involvement of residents in voluntary groups and resident associations along with the North Hartlepool Forum.	Continued...	To make a positive contribution.  To make a positive contribution.
Lack of effective consultation in the area as decisions are sometimes made prior to resident consultation.	<ul style="list-style-type: none"> <li>Residents to be informed of all consultation events.</li> <li>All Resident Associations to work together to become involved within issues relating to the whole area.</li> </ul>	Residents. Resident Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager. HBC Children's Services.	<p>Increased shared events and joint meetings within the community</p> <p>Increase resident satisfaction.</p> <p>Successful projects maintained and developed / problems addressed.</p>	<ul style="list-style-type: none"> <li>North Hartlepool Forum to discuss.  Young Peoples Groups Consultation Strategy to be incorporated.</li> <li>All partners to discuss.</li> </ul>	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Lack of residents capacity / confidence to become active in the community.	<ul style="list-style-type: none"> <li>Provide supportive education and encouragement / empowerment for residents to work as volunteers in the community.</li> <li>Develop a North Hartlepool Forum.</li> <li>Look at the possibility of a Young Persons Forum or use existing school council's year representative etc. to increase the involvement of Young People.</li> <li>Increase residents voice at the North Neighbourhood Consultative Forum.</li> <li>Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views across.</li> <li>Increase resident involvement from the King Oswy area.</li> </ul>	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager. HVDA Volunteer Centre. Millennium Volunteers. Skillshare.	<p>Increase number of volunteers and resident groups.</p> <p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p> <p>Increase in good news stories in relation to residents' involvement in the community.</p> <p>Increase number of volunteers and resident groups.</p>	<ul style="list-style-type: none"> <li>HVDA Volunteer Centre and Millennium Volunteers to liaise.</li> <li>Community Network, Residents, Resident Associations, local community groups, service providers to discuss.</li> <li>North Hartlepool Forum, local Primary / Junior/ Secondary schools to discuss.</li> <li>Community Network, Neighbourhood Manager.</li> <li>Residents, Community Network, Community Network Officer and North Hartlepool Forum to discuss.</li> <li>North Hartlepool Forum and Community Network to discuss.</li> </ul>	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Increasing financial resources within family environments to provide improved lifestyle opportunities.</p>
Lack of support, education and empowerment for existing community groups / resident associations and new residents to join.	<ul style="list-style-type: none"> <li>Increase the amount of support that Resident Associations in the area receive.</li> </ul>	Resident Associations. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network	<p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p> <p>Increase in good news stories in</p>	<ul style="list-style-type: none"> <li>Residents, Community Network, Community Network Officer and North Hartlepool Forum to discuss.</li> </ul>	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p>



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> <li>Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views.</li> </ul>	Officer. HBC N'hood Manager. Skillshare.	relation to residents' involvement in the community.	<ul style="list-style-type: none"> <li>North Hartlepool Forum, Community Network Officer and HBC N'hood Manager to arrange.</li> </ul>	<p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Freedom from discrimination or harassment.</p>
Lack of activities / events for the community relating to community social events.	<ul style="list-style-type: none"> <li>Develop a range of annual intergenerational events for the area.</li> </ul>	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. Community Network Officer. HBC N'hood Manager.	<p>Increased shared events and joint meetings within the community.</p> <p>Increase resident satisfaction.</p>	<ul style="list-style-type: none"> <li>To be identified.</li> </ul>	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Increasing financial resources within family environments to provide improved lifestyle opportunities.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Need to improve the co-ordination of community development resources.	<ul style="list-style-type: none"> <li>Improve co-ordination of existing community development resources in the area.</li> <li>Recruit more community development workers for the area.</li> <li>Look at the feasibility of developing a Community Empowerment Strategy.</li> </ul>	Community Network. Housing Hartlepool. HVDA. HBC N'hood Manager. CEN. Sure Start. Anchor Trust. Residents Associations. Residents. North Hartlepool Forum. Community / Voluntary Groups.	<p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community</p>	<ul style="list-style-type: none"> <li>Local organisation to liaise together.</li> <li>To be identified.</li> <li>To be identified.</li> </ul>	<p>To make a positive contribution.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p>

**Below identifies the specific actions raised for each of the three areas within the North Hartlepool area: West View / King Oswy, Central Estate, Headland.**  
**(Please note these do not include every action identified in the Neighbourhood Action Plan, as some actions were for the whole area).**

## **JOBS AND ECONOMY**

### **West View / King Oswy**

- Provide smaller units on Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups.

### **Central Estate**

- Improve local shopping facilities and services particularly in areas, which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed.
- Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.

### **Headland**

- Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured.
- Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings.
- Encourage owners to develop buildings in line with resident's aspirations for example more cafes, restaurants and ice cream shops on the Headland or encourage owners to offer reduced rents for community use.
- Maximise the tourism potential of the Headland.
- Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce.

## **LIFELONG LEARNING AND SKILLS**

No specific localised actions.

## **HEALTH AND CARE**

### **West View / King Oswy**

- Re-instate bus services from West View to the Headland, particularly needed now the Doctors Surgery has closed.
- Shorten waiting times for doctors appointments.

### **Central Estate**

- Lack of gym facilities on Central Estate which provide a barrier to improving the health and fitness of residents.

- The Health bus does not stop on Central Estate.
- Central Estate does not have a doctor, dentist or chemist.

### **Headland**

No specific localised actions.

## **COMMUNITY SAFETY**

### **West View / King Oswy**

- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour particularly around King Oswy shops, Miers Avenue, Winterbottom Avenue, Skelton Street and Carrick Street.
- Improved / extended street lighting required particularly Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and West View Road Cemetery.
- Tackle the issue of the regularly unstaffed Police Station on West View Road.
- Drug use and drug related litter for example, needles left on the ground particularly in West View Road Cemetery and around King Oswy shops.
- Illegal use of cars, motorbikes and quad bikes on open spaces, green areas and footpaths particularly West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.

### **Central Estate**

- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour particularly throughout the Central Estate area.
- Illegal car, motorbike and quad bike use on open spaces, green areas and footpaths throughout the Central Estate particularly Cleveland Road, Haxby Walk, Mountbatten Close, Deepool Close, corner of Shields Terrace and Arch Court (use the cut through).
- Improved / extended street lighting required particularly in Firby Close and in the alleyways throughout the Central Estate.
- Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in close proximity to the Central Estate area.
- Drug use and drug related litter for example, needles left on the ground particularly in the Central Estate area.

### **Headland**

- Illegal car, motorbike and quad bike use on open spaces, green areas and footpaths on Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.
- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour around Alliance Street, Earl Street, Galley's Field Court, St Helen's Street, Howard Street and Morison Gardens.
- Improved / extended street lighting required particularly in Cobb Walk, Town Moor, the Heugh and all garage areas.
- Tackle the issue of the regularly unstaffed Police Station on Northgate.

## **ENVIRONMENT AND HOUSING**

### **West View / King Oswy**

- Street Lighting required in Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and West View Road Cemetery.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.
- Run down shops at King Oswy.
- Blocked drains at King Oswy.
- Grass verges and alleyways around Ridlington Way and Hastings Place are a real problem for dog dirt, litter and drug litter.
- Litter bins and dog bins needed at; 'the tunnel' Warren Road, Davison Drive, West View Road, and Ridlington Way, grass verges and alleyways around Hastings Place are a real problem for dog dirt, litter and drug litter).
- Parking problem areas at; Hastings Place, Runciman Road, Jowitt Road, Jones Road, Bulmer Place, Bruntoft Avenue, outside schools, King Oswy and roads around the hospital are a particular problem as cars double park.
- Problems of cars, vans and caravans parking on grass verges. Need to provide alternative / suitable parking solutions at Hastings Place, Runciman Road and Bruntoft Avenue.
- Problems of parking around the hospice. Visitors do not want to pay and also the car park is not large enough so visitors are double parking along the surrounding roads.
- Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible and consider future uses.
- Home Housing properties on Miers Avenue (Liddell Court) are prone to flooding.
- Allotments need improving. Allotment Gates not locked near Bruntoft Avenue – kids cause damage.
- Improve open spaces and make better use at Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, West View Road (corners need dead trees removing), open space at Nicholson Way.
- Youths damaging gardens at Ridlington Way.
- Lack of elderly accommodation (bungalows and private developments).
- Private Landlords, problem tenants, noisy neighbours and poorly maintained properties.
- Not enough high fences at Ridlington Way to stop people climbing into gardens.
- Majority of bus services are poor, particularly from West View to the Headland.

### **Central Estate**

- Street Lighting needed in Firby Close and in the alleyways throughout the Central Estate.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shileds Terrace and Arch Court (use the cut through).
- Blocked drains at Romaine Park and Heortnesse Road.

- Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them – replace cracked pavements.
- Estate and environmental improvements required and improve the poor take-up of recycling.
- Litter and dog bins required at; Deerpool Close, Firby Close, Haxby Walk, Troutpool Close, Romanby Close.
- Prevent bin men leaving rubbish at; Heortnesse Road, Bridgepool Close, Firby Close, Mountbatten Close, Rockpool Close, Romanby Close, Somersby Close.
- Grit pavements in the winter (provide more grit bins).
- Provide alternative / suitable parking solutions at Millpool Close, outside the Central Club / Gillens.
- Provide safe zebra crossings for the elderly near Gillens and Cleveland Road.
- Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.
- Poor estate layout - cannot drive from one side of the estate to the other.  
(However this was purposely designed to prevent it becoming a rat run).
- Main corridor bordering Central Estate / Victoria Harbour needs improving. Develop a Community Park and provide hanging baskets.
- Need to ensure Victoria Harbour housing developments make a positive change.
- Tension between residents (elderly and young too close together).
- Barking dogs particularly a problem – Romaine Park, Otterpool Close.
- Problem Tenants / noisy neighbours – Bridgepool Close, Heronspool Close, Millpool Close, Rockpool Close, Otterpool Close.
- Lack of security for some houses. Vulnerable bungalows for the elderly - particular streets on Central Estate area; Romaine Park, West View Road, Hindpool Close, Romanby Close, Troutpool Close.
- Majority of bus services are poor, particularly to key community services i.e. doctors / swimming pool etc.
- Provide better information and signs for directions and maintenance of existing signs.

## **Headland**

- Street Lighting required in Cobb Walk, Town Moor, the Heugh and all garage areas.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on Spion Kop, Old Cemetery Road, the Cemetery, the Promenade and the beach.
- Estate and environmental improvements required (including addressing problems of shopping precincts, litter, fly tipping, graffiti / vandalism, dog fouling and poor take-up of recycling).
- Provide more litter and dog fouling bins (particularly on the shops, beach, pier – fishermen's rubbish, lower promenade, Spion Kop, Durham Street. Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.
- Motorbikes and quads are a problem on alleyways and footpaths around Spion Kop, beach, shops, pier – fishermen's rubbish, lower promenade, Durham Street, Old Cemetery Road and the Cemetery.
- Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street.

- Provide alternative / suitable parking solutions throughout the area. Problem areas are; Northgate shopping parade, parking at junctions onto Northgate causing problems with sightlines, problems on the High St when weddings and funerals are being held at St Hilda's Church, the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street),
- Discuss suggested locations for a one way system on the Headland. Durham Street, Northgate, Moor Terrace – Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace – The Lawns – Olive Street, Thorpe Street, Union Street, Warren Street.
- Provide safe zebra crossings for the elderly particularly Northgate Shops.
- Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise.
- Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt.
- Derelict buildings on the Headland.
- Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour.
- Improve open spaces at top of Thorpe Street / Marine Drive. Open land at rear of St Bega's School / Earl Street is neglected and action needs to be taken to improve the area visibly.
- Need to keep young families on the Headland.
- Also problem of youths damaging Galley's Field Court (Anchor) residents' gardens and Thorpe Street (3 Rivers).
- Unpopular flats with transient population on Durham Street.
- Majority of bus services are poor, particularly from the Headland to West View.
- Provide better information and signs for directions and maintenance of existing signs.

## **CULTURE AND LEISURE**

### **West View / King Oswy**

- Use existing facilities (for example Community Centre and Library) to their full potential for activities throughout the week and weekend.
- Promote the use of all open green spaces for example, George V field (West View Road) and school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- Need to sustain existing facilities and activities e.g. West View Project.

### **Central Estate**

- Lack of activities for the young, elderly and vulnerable especially since the closure of the Phoenix Centre.
- Promote the use of all open green spaces, including school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- Need to sustain existing facilities and activities e.g. Phoenix Centre.

**Headland**

- Use existing facilities (for example Abbey Street project) to their full potential for activities throughout the week and weekend.
- Promote the use of all open green spaces, including school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- St Hilda's Church needs to be resourced as a potential community resource for all members of the community to reduce the cost of maintaining the building.
- Continue to improve the sports facilities (especially football pitches adjacent to Friarage Field).
- Need to sustain existing facilities and activities e.g. West View Project and Phoenix Centre.

**STRENGTHENING COMMUNITIES****West View / King Oswy**

- Improve resident participation in King Oswy and support the newly developing Brus Residents Association.

**Central Estate**

- Continue to support the Central Estate Tenants Management Organisation (TMO).

**Headland**

- Need to continue to support local groups and Resident Associations.



**Report of:** Director of Neighbourhood Services

**Subject:** MINOR WORKS PROPOSAL – DROPPED CROSSINGS

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**1 PURPOSE OF REPORT**

- 1.1 To consider the continuation of the dropped crossing scheme for potential funding from the Central Neighbourhood Consultative Forum Minor Works Budget.

**2 BACKGROUND**

2.1 Dropped Crossings - various locations

Members and residents may recall a previous commitment to providing dropped crossings in the Central area on a rolling programme basis. Last financial year £3,500 was allocated to this scheme. A further **£3,500** is requested to carry out the next batch of dropped crossings during this financial year.