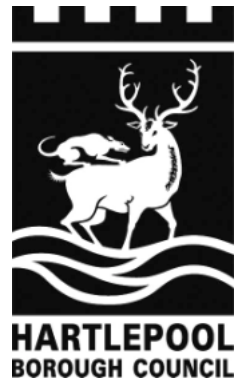


SAFER HARTLEPOOL PARTNERSHIP AGENDA



Friday 1 November 2013

at 9.30am

in Committee Room B, Civic Centre, Hartlepool

MEMBERS: SAFER HARTLEPOOL PARTNERSHIP

Councillor Christopher Akers-Belcher, Elected Member, Hartlepool Borough Council
Councillor Allan Barclay, Elected Member, Hartlepool Borough Council
Dave Stubbs, Chief Executive, Hartlepool Borough Council
Denise Ogden, Director of Regeneration and Neighbourhoods, Hartlepool Borough Council
Clare Clark, Neighbourhood Manager, Community Safety, Hartlepool Borough Council
Louise Wallace, Director of Public Health, Hartlepool Borough Council
Chief Superintendent Gordon Lang, Commander, Neighbourhood and Partnership Policing, Cleveland Police
Barry Coppinger, Office of Police and Crime Commissioner for Cleveland
Chief Inspector Lynn Beeston, Chair of Youth Offending Board
Luicia Sager-Burns, Director of Offender Management, Tees Valley Probation Trust
Councillor Carl Richardson, Cleveland Fire and Rescue Authority Nominated Member
Ian McHugh, Hartlepool District Manager, Cleveland Fire and Rescue Authority
John Bentley, Voluntary and Community Sector Representative, Chief Executive, Safe in Tees Valley
Andy Powell, Director of Housing Services, Housing Hartlepool
Hartlepool Magistrates Court, Chair of Bench (vacant)

ALSO INVITED:

Karen Hawkins, Representative of Hartlepool and Stockton on Tees Clinical Commissioning Group
Mark Smith, Head of Youth Services, Hartlepool Borough Council

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

- 3.1 Minutes of the meeting held on 27th September 2013

4. PRESENTATIONS

- 4.1 Working with Communities Presentation - *Representative from the Fire Service*

5. ITEMS FOR DECISION

- 5.1 Safer Hartlepool Partnership Domestic Violence Update – *Director of Regeneration and Neighbourhoods*
5.2 Safer Hartlepool Partnership Communications Strategy – *Director of Regeneration and Neighbourhoods*

6. ITEMS FOR DISCUSSION / INFORMATION

- 6.1 Safer Hartlepool Partnership Performance – *Neighbourhood Manager (Community Safety)*
6.2 Public Confidence and Cohesion Group Update – *District Commander (Fire Service) and Neighbourhoods Manager (Community Safety)*
6.3 Community Cohesion Framework (2012-2015) Update – *Neighbourhood Manager (Community Safety)*
6.4 Safer Hartlepool Partnership Funding 2014/15 – *Director of Regeneration and Neighbourhoods*
6.5 Feedback from Domestic Homicide Review – Verbal Update – *Director of Regeneration and Neighbourhoods*

7. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

Date of Next meeting – 13 December 2013 at 9.30am in Committee Room B, Civic Centre, Hartlepool

SAFER HARTLEPOOL PARTNERSHIP DECISION RECORD

27 September 2013

The meeting commenced at 9.30 am in the Civic Centre, Hartlepool

Present:

Councillor: Christopher Akers-Belcher (In the Chair)
Councillor Allan Barclay, Elected Member, HBC
Dave Stubbs, Chief Executive
Denise Ogden, Director of Regeneration and Neighbourhoods
Clare Clark, Neighbourhood Manager
Louise Wallace, Director of Public Health
Chief Superintendent Gordon Lang, Cleveland Police
Chief Inspector Lynn Beeston, Chair of Youth Offending Board
Lucia Saiger-Burns, Tees Valley Probation Trust
Councillor Carl Richardson, Cleveland Fire and Rescue Authority
Ian McHugh, Cleveland Fire and Rescue Authority
John Bentley, Safe in Tees Valley
Andy Powell, Housing Hartlepool

Also present:

Karen Hawkins, Hartlepool and Stockton Clinical Commissioning Group
Colin Shevills, Balance North East
Dave King, NHS England
Julie Keay, Tees Valley Probation Trust
Helen Vitty, Probation Trust

Officers: Joan Stevens, Scrutiny Manager
Lisa Oldroyd, Community Safety Officer
Richard Starrs, Strategy and Performance Officer
Denise Wimpenny, Principal Democratic Services Officer

27. Apologies for Absence

Apologies for absence were submitted on behalf of Barry Coppinger, Police and Crime Commissioner.

28. Declarations of Interest

None at this point in the meeting. However, Councillor Christopher Akers-Belcher declared a personal interest later in the meeting (Minute 33 refers)

29. Minutes of the meeting held on 5 July 2013

Confirmed.

30. Matters Arising from the Minutes

Minute 24 – Reducing Reoffending in the North East – Improving Joint Working Between Prisons and Local Authorities – A representative from Tees Valley Probation Trust commented on the benefits of the National Offender Management Directorate (NOMS) representative being invited to future meetings of the Partnership. The Partnership agreed that the NOMS representative be invited to future meetings of the Forum. The Chair highlighted that a formal response would be submitted by the Partnership to the ANEC Leaders and Mayors Group, a copy of which would be provided to all Members of the Partnership.

31. Role of Health Organisations in Offender Health – Presentation *(Representative from NHS England)*

Issue(s) for consideration

A representative from NHS England, who was in attendance at the meeting, provided the Partnership with a detailed and comprehensive presentation in relation to the role of Health Organisations in Offender Health. The presentation included an overview of national commissioning arrangements, Health and Justice (North East and Cumbria) responsibilities and focussed on the following:-

- Prison's Responsibilities
- General Prison Healthcare
- Prisons – Secondary Care
 - ongoing development of prison based secondary care services
 - ensure external hospital appointments are necessary and timely
- Prisons – Substance Misuse
 - commission substance misuse services (Drug and Alcohol recovery Teams – DART) that are bespoke to the needs of the prison population
- Support transfer of commissioning responsibility from the Youth Justice Board to NHS England – estimated 2014/15
- Support the YJB in the procurement of Secure Training Centres
- Commission NHS equivalent services
- Lead on the transfer of commissioning for custodial healthcare from

- the Police to NHS England – 2015
- NHS England will work with police, crime commissioners, local authorities and public health and community safety groups in delivering services that secure the best help for vulnerable sex crime victims

In the discussion that followed the conclusion of the presentation and in response to a Member's request for clarification in relation to current and previous reoffending statistics, the Chair stated that this issue would be covered in detail under a separate agenda item at today's meeting. The potential factors contributing to reoffending rates were also discussed. The Chair of the Youth Offending Board was pleased to report a reduction in reoffending rates in Hartlepool.

The Chair thanked the representative for his attendance at the Partnership.

Decision

The presentation was noted.

32. Balance - Alcohol Policy Update – Presentation

(Representative from Balance North East)

Issue(s) for consideration

The Director of Balance North East, who was in attendance at the meeting, reported on the current alcohol consumption rates, the links between alcohol and crime, alcohol and health and alcohol related hospital admissions. It was noted that official figures confirmed that the North East of England had the highest rates of 11-15 year old children drinking alcohol. The Director then went on to provide a comprehensive presentation in relation to the Balance Delivery Plan and focussed on the following issues:-

Marketing Campaigns

- Cancer Campaign
- Push on Dry January – engaging with workforce
- Alcohol in the cinema

Balance Delivery Plan

- Public opinion survey – results November
- 4 strategic partnership meetings and update briefings
- Key message training – health leads
- Benchmark reports on hospital admissions – North East falling faster than anywhere else in England (0.2% increase in Hartlepool)
- Looking at benchmarking illicit alcohol market

Minimum Unit Pricing (MUP)

- Disappointing Government response to consultation – dropped MUP, multi-buy ban
- Ancillary licences introduced
- MUP still supported in North East
- Scottish Government still going ahead with MUP
- Ireland and Northern Ireland moving ahead with MUP and Europe looking more supportive

What next for MUP?

- Stronger evidence – in British Columbia 10% minimum price increase led to fall in deaths of 32%
- NW still actively looking at bye-law
- High consumption leading to health and wider crime and social harms
- Balance tasked with stepping up pressure

In response to a request for the Director's views on the recent announcement from the Chief Constable in the North West in relation to drunk tanks, the Partnership was advised that the press release seemed to focus more on drunk tanks as opposed to the wider issues of prevention and questioned whether an accurate message had been publicised.

With regard to a recent news item that other areas had been working with supermarkets and off-licences to remove high strength alcohol from the shelves, a query was raised as to whether there was any evidence to support this proposal and whether this was an issue that should be considered in the North East. In response, Members were advised that the project was intended to tackle street drinking and would not address the problem of 40% of the population who were drinking above the recommended levels. The importance of making alcohol less affordable, less available and the need to reduce the heavy promotion of alcohol was emphasised.

Members went on to discuss the issue of parental responsibility and the importance of including the risks associated with alcohol in the curriculum in schools. The Director outlined the work that Balance had undertaken with young people and referred to the importance of parents educating their children on the risk of alcohol consumption at an early age. A query was raised regarding the distinction between attitudes towards smoking and attitudes in relation to alcohol. The Director of Balance North East advised that the message in relation to tobacco was much clearer and highlighted the need for more work to be done at a national level. Reference was made to a hard hitting advert that would shortly be publicised in relation to the risks of alcohol consumption. Further details were provided regarding the dry January campaign in response to a request for clarification.

Further debate ensued in relation to the potential impact of publicising the links between alcohol and cancer in the cancer campaign to be run by Alcohol Concern and supported by Balance North East.

In concluding the debate the Director of Public Health expressed the support of the Public Health Team for campaigns of this type and commented on the need to explore joint commissioning in an effort to sustain the good work already done and focus on intensive end of need.

Decision

That the contents of the presentation and comments of Members be noted.

33. The New Health Landscape - Presentation *(Director of Public Health)*

Issue(s) for consideration

At this point in the meeting the Chair, Councillor Christopher Akers-Belcher, declared a personal interest in this item of business.

The Board received a presentation which outlined the context of NHS reforms and the rationale for that reform together with Policy issues set against economic context.

The presentation included details of the roles and functions of Area Teams, Clinical Commissioning Groups, Public Health Departments and Healthwatch. A representative from the CCG contributed to the presentation and provided information which supported the issues which had been highlighted in the presentation.

Reference was made to the complexity of the structures and the importance of the role of commissioners to ensure joined up working between authorities to ensure any decisions taken by individual authorities did not result in a detrimental impact on others.

Decision

The contents of the presentation and comments of Members were noted.

34. Reducing Reoffending in Hartlepool *Director of Offender Management (Durham Tees Valley Probation Trust)*

Purpose of report

To update the Safer Hartlepool Partnership on the current work of the local Reducing Reoffending Strategic Group into tackling reoffending in Hartlepool.

To propose a Reducing Reoffending Strategy for Hartlepool that adopts an 'Offender Centric' approach to reducing offending and the broader harm caused to the community.

Issue(s) for consideration

The Tees Valley Probation Trust Representative introduced the report which provided background information in relation to the decision to develop a local Reducing Re-offending Strategy to tackle high rates of re-offending and provided an update on some of the work undertaken to date. The Partnership's approval of the Strategy was sought.

The report included details of the national context in terms of changing the landscape of rehabilitation, the local context, local evidence base of who are the re-offenders, which services the re-offenders engaged with, predominant types of re-offence committed as well as details of the profile of the top ten re-offenders in Hartlepool. Details of the pathways into rehabilitation and access to services were provided, as set out in the report.

Thanks were expressed to Clare Clark, Neighbourhood Manager, for her contribution to the report. Members were advised that Lisa Oldroyd from the Community Safety Team and Helen Vitty, a representative from the Durham Tees Valley Probation Trust had been invited to the meeting to provide information on re-offending figures.

The Community Safety Officer and representative from Durham Tees Valley Probation Trust went on to deliver a joint presentation which contributed to the report and focussed on the rationale for measuring re-offending, how partners contributed to proven re-offending and re-offending data for the period April 2012 to March 2013. It was noted that analysis revealed that during the 12 month period a total cohort of 1,704 offenders were identified with 531 of these offenders having committed a re-offence within the 12 month period. The majority of re-offenders were adults (93%) with 84.4% being male. In relation to the 531 repeat offenders, 498 were adult repeat offenders and 33 were juveniles.

Following the conclusion of the presentation Members discussed the contents of the report and issues highlighted in the presentation. Representatives responded to issues raised by Members. Clarification was provided in relation to support arrangements in place for prolific offenders and the predominant types of re-offences committed. It was acknowledged that further work was needed in relation to the type of crimes committed.

Emphasis was placed upon the role of Partnership Members in ensuring local services were co-ordinated in a manner that met the needs of offenders whilst at the same time ensuring local communities remained safe. A Member shared examples of unacceptable behaviour of ex-offenders in the community and raised concerns regarding the impact of behaviour of this type on local communities. The need to continually monitor and review behaviour of ex-offenders in local communities was emphasised. Members were advised that the Team around the Household approach would identify any unacceptable behaviour in local communities.

Decision

- (i) That the draft strategy for reducing reoffending be approved.
- (ii) That further consultation in relation to the strategy be undertaken in line with the Hartlepool Community Compact.

35. Transforming Rehabilitation: A Strategy for Reform (*Director of Regeneration and Neighbourhoods*)

Purpose of report

This report outlines the current position in respect of multi-agency discussions about a potential response to the Government's proposals for exposing the majority of Probation Services in relation to adult offenders to commercial competition, and seeks initial approval for a proposed approach, subject to further reports as the detailed options become clearer.

Issue(s) for consideration

The Director of Regeneration and Neighbourhoods reported on the background to the plans to abolish the current Probation Trust and the proposals to establish a new Probation Service. Despite adverse responses to the consultation, the Government had decided to press on with its plans. One minor change, but a significant one for Tees Valley was an increase in the number of proposed new companies from 16 to 21, which allowed for 2 companies, one of which would cover the current

Durham Tees Valley Probation Trust area.

A series of discussions had taken place to establish the level of interest in establishing a public and third sector consortium to bid for the work. Representatives of the Council had registered its interest in participating in such a consortium. Since writing the report, Members were advised that all Tees Valley Local Authorities had given support to this model together with a local NHS Trust, a major local housing provider and a sub regional voluntary organisation.

Whilst the timetable was not yet fully clear, it was anticipated that the Pre-Qualification Questionnaire (PQQ) process for getting onto a tender list would begin shortly. The report provided details of the financial and risk implications of the proposals. It was highlighted that at this stage the only commitment would be to a share of the costs of undertaking the PQQ process of £6,000 which could be identified from the Safer Hartlepool Partnership budget.

Decision

- i) That the action taken to date be endorsed.
- ii) That the Partnership continue to support the consortium bid.
- iii) That up to £6,000 from existing budget provision be used to support the PQQ.
- iv) That further reports be presented as and when more detail becomes available.

36. Hartlepool Household Survey 2013 *(Strategy and Performance Officer)*

Purpose of report

To update the Safer Hartlepool Partnership on the available results from the Household Survey.

Issue(s) for consideration

The report set out the background together with detailed results from the Hartlepool Household Survey. Response rates for individual wards ranged between 24.7% and 40%. A copy of the survey including headline results was attached as an appendix to the report. A full report including comparisons and demographic breakdowns would follow later in the Autumn.

Decision

That the contents of the report be noted and that Ward level results would be available in the Autumn.

37. Making the Difference: The Role of Adult Social Care Services in Supporting Vulnerable Offenders *(Director of Regeneration and Neighbourhoods)*

Purpose of report

The report draws together current information about young people and adults with multiple needs in contact with the criminal justice system. It discusses the role of adult social care in supporting vulnerable adults and recognises the importance of a multi agency approach to reducing offending and re-offending.

Issue(s) for consideration

The Director of Regeneration and Neighbourhoods presented the report which provided information relating to young people and adults with multiple needs in contact with the criminal justice system as well as the role of adult social care in supporting vulnerable adults. Research undertaken on both a regional and local level, previously presented to the Partnership, indicated that much more could be done to improve pathways to services. It was highlighted that this report should be considered alongside the 'Reducing Reoffending in Hartlepool' report which had been considered earlier in the meeting (Minute 34 refers). The role of adult social care in reducing reoffending would also be explored by the Audit and Governance Committee and this report would also be considered at future meetings of the Health and Wellbeing Board and the Local Vulnerable Adult Safeguarding Board.

Decision

The report was noted.

38. Date and Time of Next Meeting

It was reported that the next meeting was scheduled for 1 November 2013 at 9.30 am.

The meeting concluded at 11.35 am.

CHAIR



SAFER HARTLEPOOL PARTNERSHIP

1st November 2013



Report of: Director of Regeneration and Neighbourhoods

Subject: SAFER HARTLEPOOL PARTNERSHIP DOMESTIC VIOLENCE UPDATE

1. PURPOSE OF REPORT

- 1.1 To update the Safer Hartlepool Partnership on progress made on the Domestic Violence Strategy 2012-2015 and associated action plan.
- 1.2. To consider a recommendation to reconvene the Domestic Violence Strategic Group to oversee implementation of the strategy.

2. BACKGROUND

- 2.1 The Safer Hartlepool Partnership Domestic Violence Strategy 2012-2015, published in 2012, outlines the Partnership's approach to "break the cycle" of domestic violence in Hartlepool to achieve improved outcomes for everyone affected by the issue.
- 2.2 The strategy sets out the Partnership's four key objectives to address the issue of domestic violence and abuse in Hartlepool, these include:
 - Prevention and Early Intervention
 - Provision of Services
 - Partnership Working
 - Justice Outcomes and Risk Reduction for Victims
- 2.3 To improve partnership working, and achieve better outcomes for victims, since 2012 domestic violence services have been commissioned by Hartlepool Borough Council on a Corporate basis. The services are currently delivered by Harbour, and a contract management group comprising of staff from across Council departments oversee contract delivery and performance. The commissioned service currently includes:
 - Community Outreach Service
 - Support Refuge Accommodation

- Independent Domestic Violence Advisor (IDVA) Service
- Counselling Service
- Male Perpetrator Programme
- Joint Police and Harbour visits to repeat victims

2.4 More latterly this Group has also agreed to review outcomes related to additional provision which has been separately funded. This includes the Safe Relationships Programme, Teen to Parent Abuse, and additional support for the Perpetrator Programme commissioned through Public Health.

3. THE CURRENT POSITION

- 3.1 The Domestic Violence Action Plan provides an overview of progress made over the last 18 months (attached at Appendix 1) and describes some of the Partnership activity that has been undertaken to address domestic violence and abuse in Hartlepool.
- 3.2 Performance against domestic violence and abuse indicators, and support service indicators are attached at Appendix 2.
- 3.3 In summary progress against the action plan is positive with most actions being on target. In addition, the results set out in Appendix 2, demonstrate that the number of domestic related incidents and crimes, recorded by Cleveland Police have reduced. In conjunction with falling domestic related incident and crime figures, the number of high risk domestic violence cases that have been referred to the Hartlepool Multi Agency Risk Assessment Conference (MARAC) have also reduced although repeat victim rates remain fairly static.
- 3.4 In terms of the services commissioned, since April 2012 over 350 individuals have accessed the Community Outreach Service, where an increasing number of referrals have been received via the repeat visits initiative. This involves Harbour workers and Police undertaking joint visits to repeat victims to encourage take up of the service. This practice was originally piloted through the towns Joint Action Groups and is currently only carried out in the Hartlepool area of Cleveland but has been identified as good practice.
- 3.5 The relatively low level of referrals from Health professionals, especially from the primary care setting is an area of concern. However it is anticipated that the referral numbers will increase through the recent joint appointment of a Domestic Violence Advisor supported by Hartlepool and Stockton Public Health, where awareness raising of support services across the primary (General Practices) and secondary care (North Tees Hospital) settings will be undertaken.
- 3.6 The effectiveness of the male perpetrator programme is also evident with 85% of participants not going on to re-offend and victims reporting a reduction in incidents of violence and controlling behaviour.
- 3.7 However the issue of the high number (116) of referrals which the refuge is unable to accommodate due to lack of space and the linked reduction in clients moving on

in a planned way is a cause for concern and appears to bear some links to the lack of the availability of suitable move on accommodation due to Welfare Reform. Discussions have commenced with Housing Hartlepool on the provision of an additional unit of accommodation to be used as additional refuge space.

- 3.8 In terms of prevention and early intervention Harbour have delivered a series of Safe Relationships Programme to 1,550 young people in an aim to raise awareness of domestic violence and abuse within teen relationships. Funding was also made available via the allocation of Early Intervention Grant (EIG) for the Youth Offending Service to tackle the issue of teen to parent abuse, the project is about to enter its second phase of delivery having identified eleven young offenders.

4. FUTURE OPPORTUNITIES & CHALLENGES

- 4.1 From 2014-15 onwards the Police & Crime Commissioner (PCC) will have a responsibility for commissioning victims' services, providing the opportunity for greater collaborative working arrangements between the partnership and PCC to ensure a better deal for victims.
- 4.2 Funding received from the PCC in the current financial year contributes to the commissioned services. As from the 2014-15 Community Safety Grant funding will come to an end bringing into question the sustainability of some elements of this service.
- 4.3 In response to the Court Estate Rationalisation programme Her Majesty's Courts & Tribunal Service is currently reviewing the provision of a Specialist Domestic Violence Court (SDVC) service across Cleveland. As a result of this review, to be completed in December 2013, it is possible that the Hartlepool SDVC could be transferred to Teesside Combined Court, resulting in the loss of this local provision as well as placing increased pressure on victims to travel outside of their local area.

5. CONCLUSION

- 5.1 Work undertaken against the action plan is progressing well, and the results outlined in terms of the reduction in domestic violence and abuse incidents, together with the take up of services suggests that the Partnerships strategy for breaking the cycle of domestic violence and abuse in Hartlepool is achieving what it set out to do. However domestic related crime in Hartlepool continues to be a problem with Hartlepool continuing to experience higher than average domestic related crime rates across the Cleveland area. However, In view of the future challenges ahead, the need to refresh the current strategy for 2015-18, and the need to review commissioning arrangements, there is an identified need to reconvene the Domestic Violence Strategic Group.

6. SECTION 17 CONSIDERATIONS OF THE CRIME AND DISORDER ACT 1998 CONSIDERATIONS

- 6.1 The Domestic violence Strategy contributes to the Safer Hartlepool Partnership's ability to carry out its statutory obligations in ensuring a co-ordinated approach to tackling crime and disorder, substance misuse and re-offending.

7. RECOMMENDATIONS

- 7.1 The Safer Hartlepool Partnership is asked to note the report and consider the progress being made in delivering the Domestic Violence Strategy Action Plan.
- 7.2 The SHP is asked to agree the proposal to reconvene the strategic Domestic Violence Group to lead on the refresh of the 2015- 2018 strategy, develop the action plan for 2014-15, and oversee the commissioning process.

8. REASONS FOR RECOMMENDATIONS

- 8.1 Breaking the cycle of domestic violence and abuse is key strategic priority for the Safer Hartlepool Partnership.
- 8.2 Performance to date suggests that good progress is being made in breaking the cycle of domestic violence in Hartlepool but levels of domestic violence and abuse continue to be a cause for concern.
- 8.3 In order to progress development of the 2014-15 action plan, a refreshed Domestic Violence Strategy for 2015-18, and the commissioning of future Domestic Violence Services there is a need for a strategic partnership group to oversee this process.

9. BACKGROUND PAPERS

- 9.1 Domestic Violence Strategy 2012-2015
- 9.2 Report to Safer Hartlepool Partnership Executive 23rd April 2013 "Early Intervention Grant – Home Office Element 2013/4"

10. CONTACT OFFICER

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Hartlepool Domestic Violence Action Plan 2012 – 2015

YEAR TWO ACTION PLAN

This action plan accompanies the Hartlepool Domestic Violence Strategy 2012 – 2015 and underpins its implementation. This plan details how we will achieve and monitor the objectives set out in the strategy. The actions contained within this plan contribute to the overarching aim of the strategy which, is to 'break the cycle of domestic violence in Hartlepool, leading to improved outcomes for everyone affected by this issue'.

The Plan sets out actions under four key areas that we aim to achieve:

Objective 1: Prevention and Early Intervention

Through work to prevent violence we will increase awareness and knowledge of the impact of domestic violence, services and options available to intervene early to reduce violence and the escalation of violence.

Objective 2: Provision of Services

We will continue to provide support to victim/survivors, and children whose lives are blighted by domestic violence and to perpetrators and ensure that they face minimal barriers in accessing the support they need.

Objective 3: Partnership Working

We will continue to work closely with our Partners to obtain the best outcome for victims and their families.

Objective 4 : Justice Outcomes and Risk Reduction for Victims

We will take action to reduce the risk to victims and their family. Will we empower and support victims to bring perpetrators to justice through the criminal justice process.

APPENDIX 1

Objective 1: Prevention and Early Intervention

Through work to prevent violence we will increase awareness and knowledge of the impact of domestic violence, services and options available to intervene early to reduce violence and the escalation of violence.

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Effective take up of messages concerning domestic violence by young people	Receive report from Young Inspectors	Domestic Violence Network Group	March 2014	Recommendations implemented	Following report recommendations implemented have included better play provision for older children in the refuge.
	Promote education about healthy relationships in the education setting. In 2013/14 this will include primary schools, secondary schools and delivery at ASBAD	Harbour & Schools	March 2014	Evaluations from schools Evaluations from ASBAD	1,550 young people benefitted from Healthy Relationships Programme, before and after programme evaluations show significant increase in knowledge and awareness of domestic violence & abuse issues amongst participants. Second phase of the programme to commence September 2013 ASBAD Evaluations from 2012 have been completed and circulated. Date for preparation for 2013 set to coincide with 11 million day on 22 nd November 2013.

APPENDIX 1

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Targeting of resources to children and young people who have been identified as at risk of becoming perpetrators of domestic violence	Teen to parent abuse training package to be rolled out.	Youth Offending Service	March 2014	Impact of input to these young people, reduction in re-offending rates	June 2013 First cohort of young people identified and engaged on programme. September 2013 – First cohort of young people completed programme but numbers very low. Second phase of programme to commence in October 2013, involving a cohort of 11 young people.
Increase public understanding of domestic violence and abuse including honour based violence (HBV) & forced marriage (FM) by delivering focussed awareness raising initiatives.	Develop and deliver a domestic violence & abuse communication strategy. Focussed events taking place	Harbour/ network meeting/ public confidence and cohesion group	March 2014	Communication strategy in place;	June 2013 - Public confidence and Cohesion group to focus on a DV campaign in November 2013. September 2013- Draft Communications strategy to be discussed at Domestic Violence Network meeting on 21 st October 2013.
All front line including voluntary organisations staff to have up to date training on Domestic Violence to ensure they are able to respond effectively to any disclosure which might arise	HSCB to provide multi agency training in 2013/14 programme	HSCB Training Group Domestic Violence Network Group	March 2014	Course evaluation forms & impact assessments as reported by the Learning and Development Group Increase in referrals being made for DV services from voluntary organisations	June 2013 - No D training provided through HCSB September 2013 - Training was scheduled but cancelled due to low numbers booked on. June 2013 - Further voluntary groups invited to attend Domestic Violence Network Group. September 2013 – Confirmed representation from BME and from over 50s forum at Domestic Violence Network Group.

APPENDIX 1

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Improvement of co-ordination between services around risk assessment, delivery of services and shared working.	SHP to further review Information sharing protocol linking into troubled families work and other appropriate agencies to reduce the risks of domestic violence to victims, including children	Agencies represented on HSCB		To be addressed in any report from Safer Hartlepool Partnership or Domestic Violence Forum	June 2013 - ISP updated following changes in Health service September 2013 - ISP again updated to reflect development of new RJ provision. Ready now to be re-circulated for signature
Agencies to work to a common assessment tool which identifies children in households where domestic violence is occurring.	Frontline staff will complete a CAF as early as possible where domestic violence is occurring and following safeguarding procedures. (Increased use of CAF is a Board objective across all types of families where there is a risk to children).	All Partners	March 2014	No. of CAFs completed	June 2013 - Kelly Moss attended Harbour Staff meeting to encourage CAFs. September 2013 – Harbour CAF completion has improved. – number to be confirmed. October 2013 - Kelly to attend the ASBU to encourage CAF completion

APPENDIX 1

Objective 2: Provision of Services

We will continue to provide support to victim/survivors, and children whose lives are blighted by domestic violence and to perpetrators and ensure that the service is available to all who need it.

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Greater awareness of services available in respect of Domestic Violence	Ensure promotion of services available, less reliance on websites though ensuring links in place. Ensure a focus on voluntary organisations and children's centres	Harbour		Greater levels of awareness of services available, demonstrated through exit surveys of service users and through users of children's centres	June 2013 - Harbour have revised and updated their literature September 2013 - Harbour services promoted through the draft Victims Services leaflet created via the Public Confidence and cohesion task group
Improvement in services to, and preventative work with, children and young people.	Information on Domestic Violence will be disseminated to children and young people Education Services will be supported to integrate issues around domestic violence into the existing curriculum for Primary age pupils Review models for providing confidential support for young people affected by domestic violence	Harbour Community Safety Manager Harbour and Young inspectors	March 2014	Direct feedback from young people Feedback from schools to the Task & Finish Group Report from Young Inspectors received and acted upon and new arrangements in place	Feedback from inspectors to be incorporated into future schools work To be progressed during Quarter 3. September 2013 - Work in schools incorporates provision for one to one work where required. Additional group work has been agreed for young Mums which similarly allows for one to one sessions where required. Action complete.

APPENDIX 1

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Strengthen links with diverse communities and ensure services meet their needs.	Explore the prevalence and effects of domestic abuse amongst diverse community groups e.g. LGBT, BME. Create plan to address any barriers/gaps in services.	Hartgables	March 2014		Hartgables have received funding to enable them to carry out this work
Employers recognise and support victims of domestic and/or sexual violence/abuse.	Ensure that policies are in place to respond and support employees who may disclose being a victim or perpetrator of domestic and/or sexual violence/abuse	Domestic Violence Network Group	March 2014	Increase in no of employer with policies in place	June 2013 - HBC Intranet has been updated with policy and guidance on dealing with employees who are victims of DV.

APPENDIX 1

Objective 3: Partnership Working

We will continue to work closely with our Partners to obtain the best outcome for victims and their families.

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Victims of Domestic Violence - including children and young people - will be supported to access appropriate support.	Evaluation of Police and Harbour joint visits to establish repeat visit baseline in hope of preventing escalation and ensuring access to services sooner.	Agencies involved in the provision of services	September 2013	Increased service take up as a result of these visits	31 referrals through this means in 2012-3 and 12 to end of first quarter 2013/4. scheme to be continued as deemed successful – Action Complete.
HCSB to be satisfied that links are in place with parenting programmes to ensure that the impact of DV on children is included	Review of parenting provision	Domestic Violence Network Group	March 2014	Revised programme delivered	This action is still to be progressed
Ensure messages from Young inspectors are taken on board by all agencies	Dissemination of report and inclusion on agenda of partner agency team meetings	Domestic Violence Network Group	September 2013	Increase in take up of services available	Action Complete.
Better engagement with Health	Have a worker based within North Tees hospital specifically to look at the policies and procedures of the hospital and track cases that come into the hospital across the GP Practices.				CAADA have provided funding for eight such posts across the country. The person once in post will be invited to this meeting to give an update.

APPENDIX 1

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
All children in MARAC cases to have appropriate assessment (eg CAF)	MARAC agendas shared with the Hub who will check and arrange where no assessment already carried out Network meeting will share information on how partners assess and rate risk	Domestic Violence Network Group	This is in place but regularly checked Ongoing	Demonstrated through increased support to effected children	June 2013 – This is part of the MARAC process – Action Complete. Repeats information is shared at the network meetings to ensure that partners remain aware of cases in their area and that the information sharing is effective and appropriate.
We continue to deliver an effective and well attended MARAC.	MARAC to be quality assessed, in line with CAADDA guidance.	Small sub group to be set up. To be carried out following re-structure of police vulnerability unit	March 2014		This action was postponed from 2012/3 pending completion of operation ORBIS. Likely to take place Jan- March 2014

APPENDIX 1

Objective 4 : Justice Outcomes and Risk Reduction for Victims

We will take action to reduce the risk to victims and their family. Will we empower and support victims to bring perpetrators to justice through the criminal justice process.

Desired Outcome/ Milestone	Action/ How it will be delivered	Lead Officer/Group	Timescale	Performance Indicators/ how will impact be demonstrated?	Progress Update
Victims receive effective support and guidance when seeking justice through the Specialist Domestic Violence Court (SDVC).	Provide an effective IDVA service.	Harbour	March 2014	Reduction in the number of cases discontinued due to victim issues	Current difficulty in obtaining the necessary data to carry out this action This is being addressed through the SDVC sub group of the Criminal Justice Board
	Conduct a SDVC health check audit.	Community Justice SVDC sub group	March 2014	Audit carried out	June 2013 - SVDC group noted that whilst Hartlepool has a specialist court it is not dedicated to DV cases. The impact of other cases being listed is to be investigated, especially with regard to the timings of cases and number of adjournments
	Improve the number of successful prosecutions processed by the SDVC.	Police/CPS	March 2014	Percentage increase in successful prosecutions	As above- difficulty in obtaining data , However Police are actively gaining as much evidence as possible when incidents are reported in order to be less dependent on witness statements and court attendance by victims evidence , which are known to be the biggest barriers to effective prosecution

APPENDIX 1

Appendix 2

The extent of Domestic Violence & Abuse in Hartlepool

APPENDIX 1

Domestic Violence & Abuse Indicators	2011-12	2012-13	2013-14 (up to Sept 13)
Number of Domestic Related Incidents	2567	2261	1133
Number of Domestic Related Crimes	810	784	342
Violence Against the Person	569	558	240
Sexual Offences	6	7	3
Burglary	3	8	3
Theft & Handling Stolen Goods	24	16	9
Fraud & Forgery	3	2	0
Criminal Damage	147	148	71
Drug Offences	28	21	11
Other Offences	30	24	5
Number of detected domestic related crime	511	437	182
Detection rate	63.0%	71.1%	53.2%
Number of domestic related crimes per 1,000 population	8.8 (6.7)*	8.5 (6.6)*	3.7 (3.0)*
Proportion of violence against the person offences which are domestic related (%)	36.7%	38.0%	35.4%
Number of MARAC cases	112	101	87
Number of Repeat MARAC cases	29	22	22
% of Repeat MARAC cases	25.8%	21.7%	25.2%

The provision of effective Domestic Violence & Abuse Support Services in Hartlepool

APPENDIX 1

Domestic Violence & Abuse Support Services Indicators	2011-12	2012-13	2013-14 (up to Jun 13)
Number of Community Support (Outreach) Referrals	-	283	76
Self Referrals	-	80	29
Police Referrals	-	59	10
Social Care Referrals	-	45	10
Joint Repeat Visits Referrals	-	31	12
Housing Referrals	-	16	1
Primary Care Referrals	-	8	0
Mental Health Referrals	-	6	3
Secondary Care Referrals (A&E)	-	4	2
Other Referral Sources	-	34	9
Number of new clients supported in the service	-	129	35
Number of new clients with children	-	91	16
Number of clients whose children are subject to Child Protection Plans	-	17	8
Number of clients whose children are subject to Child in Need (CIN)	-	9	1
% of clients who reported an improvement in their quality of life /wellbeing (closed cases)	-	88.3%	40.9%
% of clients who reported an improvement in their safety (closed cases)	-	88.3%	45.4%
Number of Supported Accommodation (Refuge) Referrals	-	202	62
Number of referrals unable to accommodate due to no space	-	95	21
Number of new clients supported in the service	-	58	4
Refuge occupancy level	-	93%	95%
% of clients who moved on in a planned way	-	100%	66%
Number of referrals to Independent Domestic Violence Advisor (IDVA) service	-	326	59
Number of referrals received via Hartlepool Specialist Domestic Violence Court (SDVC)	-	215	36
Number of referral received via the MARAC	-	129	30
Number of clients taking up IDVA support	-	203	29
% of clients reporting increased feelings of safety (closed cases)	-	100%	100%

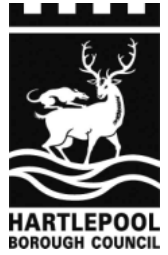
APPENDIX 1

Domestic Violence & Abuse Support Services Indicators	2011-12	2012-13	2013-14 (up to Jun 13)
Number of rape and sexual violence survivors accessing counselling services	-	60	14
% of rape and sexual violence survivors reporting improved mental wellbeing	-	89%	88%
Number of referrals in to Men's Perpetrator Programme	-	78	13
Number of Men assess for suitability following referral	-	30	9
% of participants who did not re-offend during & for 6 months following the programme	-	85%	-
% of victims who reported a reduction in incidents of violence	-	88%	100%
% of victims who have reported a reduction in controlling behaviour	-	93%	100%
% of victims who report an improvement in their quality of life	-	93%	100%



SAFER HARTLEPOOL PARTNERSHIP

1st November 2013



Report of: Director of Regeneration and Neighbourhoods

Subject: SAFER HARTLEPOOL PARTNERSHIP
COMMUNICATIONS STRATEGY

1. PURPOSE OF REPORT

- 1.1 To consider a draft revised Safer Hartlepool Partnership (SHP) Communications Strategy.
- 1.2 To consider options for strengthening implementation of the Communications Strategy.

2. BACKGROUND

- 2.1 At its development day on 24th May 2013 the Safer Hartlepool Partnership carried out a SWOT analysis of current partnership activity and functions, and identified the following priorities where it was felt there needed to be an additional focus:
 - Reducing re-offending
 - Public confidence and reassurance
 - Partnership Support and Collaboration.
- 2.2 This report focuses on the second of these priorities where it was agreed that the SHP needed to address the fear of crime and manage community expectations and promote public confidence in light of diminishing resources, together with the potential impact of welfare reform, and right wing activity.
- 2.3 The Safer Hartlepool Partnership last considered a Communications Strategy in 2009. This strategy aimed to create a clear identity for the Partnership, with all Partnership Officers and those in receipt of Safer Hartlepool funding being encouraged to identify their organisations as working for the Partnership via the use of the SHP logo in all communications.
- 2.4 Since 2011 delivery of the Communications Strategy has been the responsibility of the Public Confidence and Cohesion Group (formerly known as the Public Reassurance Group) who were asked to deal with communications

on behalf of the SHP when the Partnership's contract with a specialist local media company came to an end.

- 2.5 In order to assist and strengthen the role of the Public Confidence and Cohesion Group in co-ordinating appropriate and timely publicity and media messages, the SHP also agreed at that time that Press/Public Relations officers from within the constituent partner organisations would participate in the Group, and that Safer Hartlepool Partnership Theme/Task Group leads would also feed into the Group activities of media interest.
- 2.6 The Public Confidence and Cohesion Group is currently chaired by the District Commander of the Fire Service, and is supported by Officers from a range of agencies including Hartlepool Council, Cleveland Police, Victim Support, Safe in Tees Valley, and Housing Hartlepool. Current tools of communication dedicated to SHP activity that are available to the Group include:
- Press releases/media campaigns
 - SHP website
 - SHP TV
 - Leaflets and publications
 - Public meeting (Face the Public)
 - Community radio (Radio Hartlepool)
 - Google calendar of events
- 2.7 The Public Confidence and Cohesion Group aims to deliver a planned programme of communications via themed media messages in addition to promoting current issues and events across the Partnership. This is achieved via an annual action plan which is regularly updated by the group. However, the success of the group in leading the way on the Communication Strategy has been limited with many of the above channels of communication not being fully utilised. It is also the case that the workload is not currently been shared equally among the various partner organisations, with Hartlepool Council's Press/Public Relations team being the only one to be represented regularly at meetings.

3. PROPOSALS

- 3.1 The importance and need for a higher profile in relation to the SHP brand is growing, not only as a means of reassuring the community that agencies continue to work in Partnership on their behalf to drive down crime and anti-social behaviour and improve public safety, but to also promote community self-help and involve communities in delivering on the crime reduction and community safety agenda. For example a number of SHP projects such as Community Mediation and the forthcoming Restorative Justice programme are dependent on recruiting and retaining volunteers and a strong brand is a draw for potential recruits.

- 3.2 Since the 2009 Communications Strategy was considered by the Executive, the Partnership has also welcomed new members, including the Office of the Police and Crime Commissioner, and the Stockton and Hartlepool North Tees Clinical Commissioning Group. Any Communication Strategy therefore needs to recognise new partners who will have their own promotional messages and campaigns, and any opportunities to undertake joint promotions should be grasped by Partners and reflected on a local level within the town's media to ensure that the SHP logo is an identifiable part of any media coverage.
- 3.3 Greater use also needs to be made of the current tools available to raise awareness of the SHP, its activities, and how the Partnership continues to respond to community priorities. New technologies, including social media, have an important part to play in this respect and should be used to enable an ongoing dialogue with the community and other partners to improve the perception that the partnership is part of, and is responsive to local community safety issues, thereby promoting public confidence in the Safer Hartlepool Partnership as the organisation with statutory responsibility for co-ordinating activity to reduce crime and disorder in Hartlepool.
- 3.4 For the SHP Executives consideration, the proposed draft Communication Strategy is attached at Appendix A which contains the following objectives:
- To raise the profile of the Safer Hartlepool Partnership and its activities
 - To engage, consult, and feedback outcomes to the community and partners
 - To make residents feel safer and to reduce the fear of crime
 - To highlight the positive work from all Partnership Theme Groups
- 3.5 As outlined in the background to this report the success of the SHP Communication Strategy is clearly reliant upon the buy-in from all Partners who have responsibility for delivering on the SHP agenda and to date participation this has been limited. In this respect the Partnership is asked to consider the following options in relation to how the Communications Strategy is taken forward in the future:

Option one - continue with the current arrangement

This option would involve continuing with the current arrangement as outlined in the background to the report with the Public Confidence and Cohesion Group retaining its current membership and remit including responsibility for the Communications Strategy. At present this arrangement is not enabling the Partnership to fully utilise the tools available to it to achieve its objectives due to the limited participation of Press/Public Relations team of Partners. However, the Executive may wish to consider that during these times of austerity there is a limit as to what can be achieved with limited resources.

Option two - a renewed commitment from partners to play an equal part

This option would involve a commitment from key partner organisations to play an equal part in the implementation of the Communications Strategy. Under

this option a smaller group of officers could be convened to deal solely with communications rather than the current public confidence and cohesion group's broader remit. The group would include press/public relations officers from constituent organisations supported by a lead officer from within each of those organisations responsible for delivery.

The main barrier to this option is likely to be staff resources/time that could be committed to attending meetings and implementing actions. Consequently if this option was selected care would need to be taken in relation to the frequency and timing of meetings, and how this group would feed into the existing Public Confidence and Cohesion Group which has a broader remit. Should this option be selected it would make sense to reduce the frequency of Public Confidence and Cohesion Group meetings to quarterly.

Option three - appoint a press/pr team

Appoint a Press/PR Team to have overall responsibility for the implementation, coordination and evaluation of the Communications Strategy, and provide the necessary funding for them to oversee this work. Under this option partner organisations would still be involved in the Strategy's development and implementation, but the main advantage would be that there would be one organisation/lead officer accountable for driving the Strategy forward. This option was considered by the Partnership a number of years ago when the contract with the specialist media provider came to an end, but due to funding pressures at that time the Partnership decided not to proceed along these lines. However the Partnership may wish to revisit this option. The Council's Public Relations Manager who currently attends public confidence group meetings has indicated that he would be interested in undertaking this role, providing adequate resources are identified.

- 3.6 Should the draft strategy be agreed, further work will be required to develop an action plan to support delivery of the strategy into the future.

4. CONCLUSION

- 4.1 It is apparent that some impetus has been lost in delivering the existing Communications Strategy and that the time is ripe for a revised Strategy. However for the Strategy to succeed either all partners are required to play their full part in its development, implementation and evaluation, or the coordination/accountability role needs to be undertaken by a single organisation with appropriate funding.

5. EQUALITY AND DIVERSITY CONSIDERATIONS

- 5.1 The proposed Communications Strategy will enhance the Partnership's ability to address equality and diversity issues.

6. SECTION 17 CONSIDERATIONS OF THE CRIME AND DISORDER ACT 1998 CONSIDERATIONS

6.1 N/A

7. RECOMMENDATIONS

- 7.1 The Safer Hartlepool Partnership is asked to agree the revised Communications Strategy on the basis that an action plan will be developed to support delivery of the strategy.
- 7.2 The Safer Hartlepool Partnership is asked to agree one of the three options outlined in relation to future implementation of the strategy.

8. REASONS FOR RECOMMENDATIONS

- 8.1 At the SHP Development Day in May members of the Partnership identified that there was a need to improve communications with the public to raise awareness of the SHP, and SHP activities.
- 8.2 The revised Communications Strategy is an acknowledgment of the importance of SHP communications and its contribution, alongside other measures, to the SHP objective of creating confident, cohesive and safe communities.
- 8.3 The success of the Public Confidence and Cohesion Group in implementing the existing strategy has been limited. Options for strengthening implementation therefore need to be considered.

9. BACKGROUND PAPERS

- 9.1 Safer Hartlepool Communications Strategy 2009.
Report from Development day held 24th May 2013
Terms of Reference for the Public Confidence and Cohesion Task group
Action Plan of the Public Confidence and Cohesion Task group

10. CONTACT OFFICER

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Safer Hartlepool Partnership

Draft Communications Strategy

Foreword

This is the Communications Strategy for the Safer Hartlepool Partnership (SHP).

It outlines how the Partnership will communicate and engage with the residents of Hartlepool, its partner organisations and others to help achieve its objectives.

Effective communications and meaningful engagement – both internally and externally - are vital to identifying, understanding and tackling the community safety issues affecting local communities.

Failure to communicate and engage properly is likely to mean that the services provided may not be those that are needed or wanted.

This strategy sets out our objectives, our guiding principles and the key methods of communication that we need to use if we are to have a positive influence on community safety matters in Hartlepool.

Our main aims

- To raise the profile of the Safer Hartlepool Partnership and its activities
- To engage, consult, and feedback outcomes to the community and partner organisations
- To make residents feel safer and to reduce the fear of crime
- To highlight the positive work from all Partnership Theme Groups

Brand Recognition

It is important to mention – by name - the Safer Hartlepool Partnership in both internal and external communications. This helps to raise awareness of the work that partner organisations are involved in and will contribute to achieving targets set by the Partnership's Strategy.

The Partnership should also be mentioned – where possible – in external and internal communications by projects or organisations that have received or continue to receive ongoing funding from the SHP.

Our commitment to communications

This strategy aims to ensure that we:

- Promote the Partnership's vision and values, highlight its activities and publicise its successes.
- Increase public awareness of the Partnership and inform people about how they can get involved in its work and feed in their views.
- Provide feedback on how their views are being taken into account and to show accountability for the SHP Executive's decisions.
- Ensure open and honest communication with local people and stakeholders, taking into account the diverse needs of the population.
- Encourage greater involvement in the Partnership's work by hard to reach groups within our communities, highlight the importance of inclusion and social cohesion.
- Co-ordinate the messages of the Partnership to ensure consistency.
- To support the national/regional agendas promoted by organisations such as the Home office, the Police and Crime Commissioner for Cleveland and the Ministry of Justice.

Guiding principles for effective communications

If communication and engagement is to be effective we must:

- Ensure all communication is of the best quality
- Be honest, open, transparent and accountable
- Use plain language that is jargon-free and expressed simply
- Build and maintain trust by delivering strong and consistent messages linked to our strategic priorities.
- Encourage and support good two-way communication and engagement by listening to partners and communities and promoting participation
- Ensure that our communication and engagement activity is equally accessible to all, using a variety of formats where practical and reasonable

- Maximise our resources to provide cost-effective, high-quality information.
- Use existing networks and forums for consultation and whenever possible share information
- Allocate resources and coordinate activity.
- Regularly review our communication routes to ensure that we are engaging all sectors of the community and making best use of available technology within available resources.

Who do we want to communicate with?

Target audiences (external)

- People who live and work in Hartlepool
- Organisations working in and for the benefit of Hartlepool
- The business community
- The media
- Regional and national organisations
- Other community safety partnerships
- Central Government/other decision makers
- Anyone who wants to know about the work and best practice of the Partnership

Target audiences (internal)

- Partnership Executive and Partnership Theme Groups.
- All teams and agencies involved with the Partnership
- All partner organisations, including those represented on the Partnership

Methods of communication

- Proactive press releases – these will be issued to newspapers (local, regional and national), radio (community, local and national), television (regional and national) and specialist publications.

- Regular coverage in Hartlepool Council's Hartbeat magazine.
- Utilisation of local newspaper and local community radio station
- Website plus social media – primarily Facebook and Twitter
- Inter-active media – You Tube videos, text messaging, websites, staff intranets
- Printed information – leaflets, posters, brochures, information stands
- Correspondence – letters and e-mails
- Meetings – agendas, minutes, reports and supporting documents
- Images – screensavers, DVDs, CDs, logos, photographs, charts and illustrations
- Events – Face the Public and presentations to residents' associations and other local interest groups
- Feedback – questionnaires, evaluation, including use of Viewpoint – Hartlepool's resident panel.
- Ringmaster
- Safer Hartlepool TV

Responsibility for communication

This will rest with the Public Confidence and Cohesion Group who will report to the Safer Hartlepool Partnership's Executive twice a year. Everyone who makes up the Partnership has a responsibility for implementing the commitment to effective communication.

The Public Confidence and Cohesion Group will:

- Spread messages and actively promote the work of the Partnership
- Apply the principles of the Partnership
- Ensure involvement and consultation is open to all
- Agree the principles of communication
- Listen and provide feedback on how views are taken into account
- Provide communications appropriate to the diverse needs of our community
- Share our achievements

- Create, develop and spread messages

All partners will:

- Maintain a two-way flow of communication to ensure that everyone is kept well informed
- Advise of the copy dates for their publications
- Advise of opportunities for joint working
- Advise of their communication and consultation activity
- Provide publicity and display material
- Manage or facilitate public relations or media campaigns
- Provide skills and expertise in specialist areas where possible

Implementing the Communications Strategy

The strategy sets out where the SHP aims to be in terms of communications. In order to implement this strategy and establish how we will get to where we want to be an annual Action Plan will be developed. This will set out in detail the activities needed to fulfil our commitment and improve the way we communicate with the people of Hartlepool, partner organisations and beyond.

Development Monitoring and Evaluation

- The ongoing development and monitoring of the Communications Strategy will be undertaken by the Public Confidence and Cohesion Group which meets quarterly.
- The Annual Action Plan will be the main tool to monitor and evaluate progress against the Strategy and targets will be set where possible. Evaluation will also be undertaken by the Safer Hartlepool Partnership's Executive when it considers the twice yearly report from the Public Confidence and Cohesion Group.



SAFER HARTLEPOOL PARTNERSHIP

1st November 2013



Report of: Neighbourhood Manager (Community Safety)

Subject: SAFER HARTLEPOOL PARTNERSHIP
PERFORMANCE

1. PURPOSE OF REPORT

- 1.1 To provide an overview of Safer Hartlepool Partnership performance for Quarter 2 – July 2013 to September 2013 (inclusive).

2. BACKGROUND

- 2.1 The refreshed Community Safety Plan 2011-14 published in 2012 outlined the Safer Hartlepool Partnership strategic objectives, annual priorities and key performance indicators 2012/13.
- 2.2 The report attached (**Appendix A**) provides an overview of Safer Hartlepool Partnership performance during Quarter 2, comparing current performance to the same time period in the previous year, where appropriate.

3. PROPOSALS

- 3.1 No options submitted for consideration other than the recommendations.

4. EQUALITY AND DIVERSITY CONSIDERATIONS

- 4.1 There are no equality of diversity implications.

5. SECTION 17

- 5.1 There are no Section 17 implications.

6. RECOMMENDATIONS

- 6.1 The Safer Hartlepool Partnership note and comment on partnership performance in Quarter 2.

7. REASONS FOR RECOMMENDATIONS

- 7.1 The Safer Hartlepool Partnership is responsible for overseeing the successful delivery of the Community Safety Plan 2011-14.

8. BACKGROUND PAPERS

- 8.1 The following backgrounds papers were used in the preparation of this report:-

Safer Hartlepool Partnership – Community Safety Plan 2011-14
(http://www.saferhartlepool.co.uk/downloads/file/65/safer_hartlepool_partnership_plan-year_3-2011-2014)

9. CONTACT OFFICER

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APPENDIX A

Safer Hartlepool Partnership Performance Indicators 2013-14

Strategic Objective: Reduce Crime & Repeat Victimisation

Indicator Name	Baseline 2012/13	Local Directional Target 2013-14	Current Position Jul 13 - Sept 13	Actual Difference	% Difference
All Recorded Crime	6,492	Reduce	1,625	-30	-1.8%
Domestic Burglary	297	Reduce	75	-9	-10.7%
Vehicle Crime	375	Reduce	104	16	18.2%
Shoplifting	774	Reduce	212	32	17.8%
Local Violence	1,111	Reduce	315	-23	-6.8%
Repeat Incidents of Domestic Violence - MARAC	22%	Reduce	27%	0	0.0%

Strategic Objective: Reduce the harm caused by Drugs and Alcohol

Indicator Name	Baseline 2012/13	Local Directional Target 2013-14	Current Position Jul 13 - Sept 13	Actual Difference	% Difference
Number of substance misusers going into effective treatment – Opiate	690	3% Increase	677 (Position at Aug 13)	17	-2.5%
Proportion of substance misusers that successfully complete treatment - Opiate	7.6%	12%	29% (Position at Aug 13)	-	-2.0%
Proportion of substance misusers who successfully complete treatment and represent back into treatment within 6 months of leaving treatment	15%	10%	5.87% (Position at Aug 13)	-	-1.91%
Perceptions of people using or dealing drugs in the community	30% (2008)	Reduce	29% (2013)	-	-1.0%
Reduction in the rate of alcohol related harm hospital admissions	2,995 (2011/12)	Reduce	2,943 (Apr 12 - Mar 13)	-52	-1.7%
Number of young people found in possession of alcohol	124	Reduce	41	6	17.1%

APPENDIX A

Strategic Objective: Create Confident, Cohesive and Safe Communities

Indicator Name	Baseline 2012/13	Local Directional Target 2013-14	Current Position Jul 13 - Sept 13	Actual Difference	% Difference
Perceptions of Anti-social Behaviour	29%	Reduce	Measurement to be defined		
Perceptions of drunk or rowdy behaviour as a problem	28% (2008)	Reduce	19% (2013)	-	-9.0%
Anti-social Behaviour Incidents reported to the Police	6,813	Reduce	2,230	321	16.8%
Deliberate Fires	212	Reduce	57	8	16.3%
Criminal Damage to Dwellings	491	Reduce	116	-13	-10.0%
Hate Incidents	101	Increase	21	11	110.0%

Strategic Objective: Reduce Offending & Re-Offending

Indicator Name	Baseline 2012/13	Local Directional Target 2013-14	Current Position Jul 13 - Sept 13	Actual Difference	% Difference
Re-off ending rate of young offenders	1.13 (44 offences)	Reduce	0.76 (35 offences)		
First-Time Entrants to the Criminal Justice System	60	Reduce	17	0	0%
Re-off ending rate of Prolific & Priority Offenders	2.4	Reduce	Awaiting Data		
Re-off ending rate of High Crime Causers	7.8	Reduce	Awaiting Data		
Number of Troubled Families engaged with	97	242	201		
Number of Troubled Families where results have been claimed	0	121	56		

APPENDIX A

Recorded Crime in Hartlepool July 2013 – September 2013

Publicly Reported Crime (Victim Based Crime)				
Crime Category/Type	Jul 12 - Sept 12	Jul 13 - Sept 13	Change	% Change
Violence against the person	338	315	-23	-6.8%
Violence with injury	201	183	-18	-9.0%
Violence without injury	137	132	-5	-3.6%
Sexual Offences	20	26	6	30.0%
Rape	12	10	-2	-16.7%
Other Sexual Offences	8	16	8	100.0%
Acquisitive Crime	743	786	43	5.8%
Domestic Burglary	84	75	-9	-10.7%
Other Burglary	82	75	-7	-8.5%
Robbery – Personal	3	3	0	0.0%
Robbery - Business	3	3	0	0.0%
Vehicle Crime (Inc Inter.)	88	104	16	18.2%
Shoplifting	180	212	32	17.8%
Other Theft	303	314	11	3.6%
Criminal Damage & Arson	315	297	-18	-5.7%
Total	1416	1424	8	0.6%
Police Generated Offences (Non -Victim Based Crime)				
Crime Category/Type	Jul 12 - Sept 12	Jul 13 - Sept 13	Change	% Change
Public Disorder	65	59	-6	-9.2%
Drug Offences	117	115	-2	-1.7%
Trafficking of drugs	25	17	-8	-32.0%
Possession/Use of drugs	92	98	6	6.5%
Crime Prevented/Disrupted	32	19	-13	-40.6%
Other State based/Non Victim	5	8	3	60.0%
Total Police Generated Offences	219	201	-18	-8.2%
Fraud & Forgery	20	0	-20	-100.0%
TOTAL RECORDED CRIME IN HARTLEPOOL	1655	1625	-30	-1.8%

Recorded Crime in Cleveland
July 2013 – September 2013

Publicly Reported Crime (Victim Based Crime)										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
Violence against the person	315	3.5	255	1.9	597	4.4	468	2.5	1635	3.0
Violence with injury	183	2.0	151	1.1	316	2.3	279	1.5	929	1.7
Violence without injury	132	1.4	104	0.8	281	2.1	189	1.0	706	1.3
Sexual Offences	26	0.3	28	0.2	50	0.4	59	0.3	163	0.3
Rape	10	0.1	14	0.1	13	0.1	25	0.1	62	0.1
Other Sexual Offences	16	0.2	14	0.1	37	0.3	34	0.2	101	0.2
Acquisitive Crime	786	8.6	1106	8.3	1829	13.4	1732	9.2	5453	9.9
Domestic Burglary	75	1.9	70	1.2	223	3.9	121	1.5	489	2.1
Other Burglary	75	0.8	159	1.2	216	1.6	212	1.1	662	1.2
Robbery – Personal	3	0.0	13	0.1	26	0.2	22	0.1	64	0.1
Robbery - Business	3	0.0	1	0.0	1	0.0	3	0.0	8	0.0
Vehicle Crime (Inc Inter.)	104	1.1	164	1.2	309	2.3	201	1.1	778	1.4
Shoplifting	212	2.3	265	2.0	454	3.3	425	2.3	1356	2.5
Other Theft	314	3.4	434	3.2	600	4.4	748	4.0	2096	3.8
Criminal Damage & Arson	297	3.3	489	3.7	599	4.4	543	2.9	1928	3.5
Total	1424	15.6	1878	14.0	3075	22.6	2802	14.9	9179	16.7
Police Generated Offences (Non -Victim Based Crime)										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
Public Disorder	59	0.6	74	0.6	150	1.1	90	0.5	373	0.7
Drug Offences	115	1.3	64	0.5	163	1.2	119	0.6	461	0.8
Trafficking of drugs	17	0.2	11	0.1	26	0.2	19	0.1	73	0.1
Possession/Use of drugs	98	1.1	53	0.4	137	1.0	100	0.5	388	0.7
Crime Prevented/Disrupted	19	0.2	24	0.2	49	0.4	31	0.2	123	0.2
Other State based/Non Victim	8	0.1	7	0.1	9	0.1	6	0.0	30	0.1
Total Police Generated Offences	201	2.2	169	1.3	371	2.7	246	1.3	987	1.8
Fraud & Forgery	0	0.0	0	0.0	4	0.0	1	0.0	5	0.0
TOTAL RECORDED CRIME	1625	17.8	2047	15.3	3450	25.3	3049	16.2	10171	18.5
Quarterly Year on Year Comparison	Reduced by 1.8%		Increased by 5.8%		Increased by 0.7%		Increased by 8.4%			

Anti-social Behaviour in Hartlepool
July 2013 – September 2013

Incident Category	Jul 12 - Sept 12	Jul 13 - Sept 13	Change	% Change
AS21 - Personal	686	513	-173	-25.2%
AS22 - Nuisance	1177	1619	442	37.6%
AS23 - Environmental	47	97	50	106.4%
Total	1910	2229	319	16.7%

Anti-social Behaviour in Cleveland
July 2013 – September 2013

Incident Category	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop
AS21 - Personal	513	5.6	631	4.7	893	6.5	928	4.9	2965	5.4
AS22 - Nuisance	1619	17.8	1996	14.9	2580	18.9	2634	14.0	8829	16.1
AS23 - Environmental	97	1.1	89	0.7	101	0.7	114	0.6	401	0.7
Total	2229	24.5	2716	20.3	3574	26.1	3676	19.6	12285	22.4
Quarterly Year on Year Comparison	Increased by 16.7%		Increased by 16.5%		Increased by 8.1%		Increased by 14.0%			



SAFER HARTLEPOOL PARTNERSHIP

1st November 2013



Report of: District Commander (Fire Service) and
Neighbourhoods Manager (Community Safety)

Subject: PUBLIC CONFIDENCE AND COHESION GROUP
UPDATE

1. PURPOSE OF REPORT

- 1.1 To provide the Safer Hartlepool Partnership with an update on the work currently being undertaken by the Public Confidence and Cohesion Task group.

2. BACKGROUND

- 2.1 The Public confidence and Cohesion Task is a sub group of the Safer Hartlepool Partnership tasked with developing activity that contributes to the Partnerships strategic objective of 'Creating confident, cohesive and safe communities '. Within the Partnerships Community safety Plan the following priorities are aligned with this objective:

- To improve public reassurance and fear of crime by actively communicating, engaging and involving local people"
- To protect and support vulnerable victims and communities including victims of hate crime

- 2.2 The task group has developed an annual action plan (attached at **Appendix A**), which is monitored at its bi-monthly meetings alongside the Partnerships Community Cohesion Framework action plan.

3. PROGRESS AGAINST ACTION PLAN

- 3.1 In general progress against the Task Group Action Plan is positive. Promotional work is underway in relation to raising awareness of victim and hate crime services, with the adoption of minimum standards in relation to third party reporting centres on hate crime related incidents being the subject of discussions on a Cleveland wide basis with the PCC.

- 3.2 The increase in reported incidents of hate crime also suggests that the work being undertaken to raise awareness of hate crime, and the promotion of third party reporting centres is having a positive impact. Similarly encouraging is the take up of victim services provided by Victim Support, together with the take up of restorative justice training. .
- 3.3 One outstanding action that the group has been unable to make progress on to date which was reported at a previous meeting of the Partnership is the Groups desire to explore opportunities to make better use of the Ringmaster system. Cleveland Police are currently developing a new communications tool and it is anticipated that this particular action will be rolled forward into 2014-15 once the new system is in place.

4. EQUALITY AND DIVERSITY CONSIDERATIONS

- 4.1 The Public Confidence and Cohesion Task seeks to meet the engagement needs of diverse sectors of the community through ensuring messages go out in a number of different media.

5. SECTION 17 CONSIDERATIONS OF THE CRIME AND DISORDER ACT 1998 CONSIDERATIONS

- 5.1 The work of the Public Confidence and Cohesion Task group directly contributes to a reduction in Crime and Disorder.

6. RECOMMENDATIONS

- 6.1 The Safer Hartlepool Partnership is asked to note the report and consider the progress made by the Public Confidence and Cohesion Task group.

7. REASONS FOR RECOMMENDATIONS

- 7.1 To progress the business of the Safer Hartlepool Partnership

8. BACKGROUND PAPERS

- 8.1 There are no background Papers

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APPENDIX A

Action Plan Title:	Public Confidence & Engagement Group
Chair:	Hartlepool District Manager, Cleveland Fire Brigade
Membership:	<ul style="list-style-type: none"> • Hartlepool Borough Council • Cleveland Police • Office of the Police and Crime Commissioner • Cleveland Fire Brigade • Housing Hartlepool • Probation Service • Victim Support • Cleveland EPU • Safe In Tees Valley • Plus invitees
Overall Aim	<ul style="list-style-type: none"> • To work with Partner Agencies and Communities to broaden community engagement methods • To Co-ordinate the publicity of SHP planned activity, including activity associated with Team Around the Household • Deliver solutions to promote Public Confidence across Hartlepool • To be accountable to the Prevent Silver Group, and take responsibility for achievement against performance measures as directed by the Safer Hartlepool Partnership Executive • To promote Community Cohesion • To monitor and disseminate Community Intelligence relating to the Prevent Agenda
Outcomes the Plan contributes to:	To Enhance Public Confidence and Engagement
Last Updated	September 2013

Appendix A

Public Confidence & Engagement Group Action Plan 2013/14 Overview

Issue 1 - Improve communication using new technologies	
Action	Progress
Explore opportunities to enhance Ringmaster locally / determine local scope consistent with force wide remit	☹
Co-ordinate local sign up to Ringmaster and include liaison with minority groups on how they would like to receive messages	☹
Issue 2 - Improve understanding of what constitutes Hate Crime and how to report it	
Action	Progress
Develop leaflet outlining what hate crime is and how to report it	☹
Improve liaison and feedback from third party reporting centres	☹
Issue 3 - Raise awareness of SHP activities in relation to the provision of victims services	
Action	Progress
Co-ordinate a rolling programme of press releases in relation to victims services delivered by partners agencies	☹
Develop leaflet outlining the range of Victims Services available locally	☹
Engage with local community groups to raise awareness of services available	☹
Issue 4 - Publicity	
Action	Progress
Publicity planner - calendar of events	☹
Ensure relevant publicity is co-ordinated and released under the SHP banner	☹

Appendix A

SAFER HARTLEPOOL PARTNERSHIP

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Public Confidence & Engagement Action Plan 2013/14

Issue	Desired outcome	Planned Action	Progress/Results	Lead	Success Criteria	Resource
There is a need to improve communication using new technologies	Improved use of Ringmaster Service locally by SHP partners	Explore opportunities to enhance Ringmaster locally / determine local scope consistent with force wide remit	This action is on hold pending the re-commissioning of the service by Cleveland Police	Sharon Campbell / Insp. Dan Maddison	Increase in the number of agencies using Ringmaster and the range of messages disseminated	
	Increased numbers from the local community signed up to Ringmaster	Co-ordinate local sign up to Ringmaster – to include liaison with minority groups on how they would like to receive messages		Sharon Campbell	Increase in numbers signed up to Ringmaster	
Need to improve understanding of what constitutes Hate Crime and how to report it	Improved understanding of hate crime within the local community and how to report it	Develop leaflet outlining what hate crime is and how to report it Improve liaison and feedback from third party reporting centres	Draft Hate crime Leaflet prepared and disseminated for comment. However consideration to be given to Cleveland wide Hate Crime leaflet – to be progressed through meeting organised through the office of Police and Crime Commissioner on 17 th October 2013 2012-3 Q1 22 2012-3 Q2-25 2012-3 Q3- 26 2012-3-Q4-29 2013-4 Q1-37 2013-4 Q2-32 A small group led by the Office of the Police and Crime Commissioner are	Public confidence group	Number of hate crime leaflets produced and disseminated Increase in the reporting of hate crime	IAG group asked to make this a regular agenda item IAG is attended by Community Safety Manager , Inspector Suggitt who attends both the Public Confidence meetings and the IAG in

APPENDIX A

Issue	Desired outcome	Planned Action	Progress/Results	Lead	Success Criteria	Resource
			working on co-ordinating training for third party reporting centres and draft minimum standards for these centres is being worked up.			addition to Cleveland Police Hate Crime/ Minorities Officer
Raise awareness of SHP activities in relation to the provision of victims services	Communities in Hartlepool are aware of and can access appropriate victims services.	Co-ordinate a rolling programme of press releases in relation to victims services delivered by partners agencies	Press releases have included: <ul style="list-style-type: none"> ○ Asylum Seekers & Refugees Group Drop in Centre attended by Barry Copping ○ promoting positive first quarter out-turn for the Safer Hartlepool Partnership ; -promoting the Face the Public event; ○ Promoting the take up of the Restorative justice Volunteering opportunity ○ Operation Cleansweep Longhill Industrial Estate ○ Road Safety Partnership - Car Safety Seats & Seat belts linked to Police campaign. ○ Think campaign on alcohol and drink driving - £50K pint of beer. 	Alistair Rae Public Confidence Group Victim Support	Number of agencies involved in publicity campaign, and number of press releases Number of leaflets produced and disseminated	All Agencies Community Safety Team

APPENDIX A

Issue	Desired outcome	Planned Action	Progress/Results	Lead	Success Criteria	Resource
			<ul style="list-style-type: none"> ○ PCC at Public Question Time at Scrutiny Co-ordinating Committee ○ Anti arson campaign 'Enough is Enough' launched at High Clarence Primary School ○ The recommencement of the noise nuisance team's out of hours service over the summer has been promoted. ○ The launch of the fire brigade's summer anti-arson campaign at Summerhill ○ The police focus on rural crime ○ The Primary School conference which the PCC attended ○ The Police re-launch of the Prevent Agenda 			
		Develop leaflet outlining the range of Victims Services available locally	Draft Leaflet prepared and disseminated. To be updated in view of the launch of the RESTORE Project on 7 th November 2013			

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Issue	Desired outcome	Planned Action	Progress/Results	Lead	Success Criteria	Resource
		Engage with local community groups to raise awareness of services available	<p>Victim Support have had two applications for volunteering . however neither progressed through their selection criteria, hence no further volunteer training has been carried out. They did benefit from an additional volunteer in the summer months on placement .</p> <p>12 volunteers have been recruited to deliver Restorative Justice Conferencing .</p> <p>1 volunteer received training in Mediation skills and 12 to undergo Restorative Justice training 22-24th October 2013</p> <p>22 community events have been attended by Victims Support,</p>		<p>Number of volunteers recruited</p> <p>Number of volunteers receiving training</p> <p>Number of Community Meetings attended</p>	
Publidity	Raise awareness of SHP activity	<p>Publidity planner – calendar of events</p> <p>Ensure relevant publidity is co-ordinated and released under the SHP banner</p>	<p>The Safer Hartlepool Partnership Google Calendar continues to be updated.</p> <p>A monthly programme has been agreed focusing on different aspects of support to victims .</p>	Alastair Rae	<p>Number of publidity campaigns Linked to publidity planner.</p> <p>Light the night against crime campaign currently underway, DV campaign planned for November.</p>	All partners



SAFER HARTLEPOOL PARTNERSHIP

1 November 2013



Report of: Neighbourhood Manager (Community Safety)

Subject: COMMUNITY COHESION FRAMEWORK (2012-2015) UPDATE

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to update the Safer Hartlepool Partnership on the current position of the Community Cohesion Framework (2012-2015) and associated action plan for 2013/14.

2. BACKGROUND

- 2.1 The Community Cohesion Framework (2012-2015) was developed by the Safer Hartlepool Partnership in 2012 with input from stakeholders, service providers and service users. The intention of the document is to provide a framework that will promote more cohesive communities across the town.
- 2.2 Promoting greater cohesion within communities has formed an important strand of Government policy since 2001 when the Home Office established an independent review team to investigate the causal factors influencing the fracturing of community cohesion (Home Office (2001) Community Cohesion – *The Independent Review Chaired by Ted Cantle*). The Home Office was given the responsibility of taking the community cohesion agenda forward; initial strategies were focussed on crime, race and faith issues, and preventing violent extremism, and in 2003 Home Office guidance for Local Authorities was published in which the main essence of community cohesion was defined as, '*the proportion of people who feel that their local area is a place where people from different backgrounds can get on well together*'.
- 2.3 In 2009 the Safer Hartlepool Partnership commissioned Redwyde Consultancy to carry out a Community Cohesion Mapping Exercise for Hartlepool. Whilst the findings of Redwyde's study were very positive, the Safer Hartlepool Partnership via the Public Confidence and Reassurance¹ Group recommended that a Community Cohesion Framework be developed in order to sustain and build on the existing good work being delivered in the

¹ Re-named as Public Confidence and Cohesion Group in 2013.

town and to draw upon a number of existing strategies and actions plans currently in place.

- 2.4 The Community Cohesion Framework was endorsed the Safer Hartlepool Partnership and Cabinet in October 2012. The associated Action Plan was subsequently developed and is overseen and monitored by the Public Confidence and Cohesion Group, a sub group of the Safer Hartlepool Partnership.

3. ACTION PLAN 2013/14 PROGRESS

- 3.1 The Community Cohesion Framework Action Plan 2013/14 was developed to deliver the eight objectives of the Framework, and to monitor its progress on a quarterly basis. It is acknowledged that community cohesion is not easy to measure, and a number of actions have been developed through which quantitative and qualitative information can be gathered and utilised to measure progress against set indicators.
- 3.2 In addition to quantitative data, the Commission on Integration and Community Cohesion (CoIC) identified that there a number of perceptual factors that have an important relationship with how people feel about community cohesion and integration in their neighbourhood. This includes:
- Perception of levels of anti-social behaviour;
 - Satisfaction with the council overall;
 - Satisfaction with cleanliness;
 - Satisfaction with parks and open spaces; and
 - Satisfaction with participation opportunities.
- 3.3 Great strides have been made in a number of areas outlined in Section 3.2 including levels of resident satisfaction, with eight out of ten people (78%) satisfied with their area as a place to live in 2013; which is similar to the level obtained from the Place survey results in 2008 (76%). A marked improvement in the level of satisfaction in relation to the way Hartlepool Borough Council runs services has also been seen, with an increase of 19% between the 2008 Place Survey and 2013 Household Survey (37% to 56%).
- 3.4 Reassuringly almost nine out of ten (87%) respondents said they feel either very or fairly safe when out in their local area during the day. This reduces to just over half (54%) when outside after dark, echoing the results of the 2008 Place Survey. Environmentally, levels of satisfaction have continued to rise however a safe and clean environment remains a priority for local residents, illustrated through it's prominence as a priority in each of the Household Surveys since 2004.
- 3.5 Between 2004 and 2010, those feeling that they can influence decisions across the town increased marginally, and consistently remained slightly below national average; however findings of the 2013 Household Survey indicate that the town wide level has halved since 2010, with only 12%

believing they can influence decisions. Furthermore, a marked reduction is evident in those that feel their local area is a place where people from different backgrounds get on well together. Those feeling part of their community however remained consistent with previous years with approximately half the population responding positively. It is therefore evident that coordinated activity to promote cohesion and integration is essential.

- 3.6 The action plan is reviewed annually by the Public Confidence and Cohesion Group, with regular monitoring updates provided to the Safer Hartlepool Partnership Executive. An overview of action plan progress is attached as **Appendix A**.
- 3.7 Attached at **Appendix B** is a copy of the Community Cohesion Framework Action Plan 2013/14; this details progress to date, with a large proportion of the actions outlined on track for completion by their specified timescale.

4. RISK IMPLICATIONS

- 4.1 The primary risk implication is the commitment of partners to the delivery of the objectives of the Community Cohesion Framework through the associated action plan. This is mitigated through the governance and monitoring arrangements outlined in Section 2.4; the Action Plan is overseen and monitored by the Public Confidence and Cohesion Group, a sub group of the Safer Hartlepool Partnership. Reporting mechanisms to the Safer Hartlepool Partnership are also established.

5. FINANCIAL CONSIDERATIONS

- 5.1 There are no financial considerations associated with the Community Cohesion Framework.

6. LEGAL CONSIDERATIONS

- 6.1 There are no legal considerations in this case.

7. EQUALITY AND DIVERSITY CONSIDERATIONS

- 7.1 The Community Cohesion Framework and associated action plan supports the requirements of the Public Sector Equality Duty (PSED) of the Equality Act 2010. An Impact Assessment was also undertaken in 2012 prior to the development of the Framework.

8. STAFF CONSIDERATIONS

- 8.1 There are no staff considerations.

9. ASSET MANAGEMENT CONSIDERATIONS

- 9.1 There are no asset management considerations associated with the Community Cohesion Framework.

10. SECTION 17 CONSIDERATIONS

- 10.1 The Crime and Disorder Act 1998 requires Local Authorities to consider the impact of any actions it takes in relation to crime and disorder.
- 10.2 The relationship between poor community cohesion (and associated factors affecting the level of cohesion) and crime and disorder is well documented. The ability to address community tensions and promote cohesion is key to fulfilling the Local Authority's obligation to prevent extremism and terrorism under the Prevent Strategy.
- 10.3 The Community Cohesion Framework and associated action plan therefore ensures that partners remain focused on delivering activities that are required to 'create a confident, cohesive and safe community'.

11. RECOMMENDATIONS

- 11.1 The Safer Hartlepool Partnership note the contents of the report, outlining progress on the Community Cohesion Framework (2012-2015) and associated action plan (2013/14).

12. REASONS FOR RECOMMENDATIONS

- 12.1 As agreed by Cabinet and the Safer Hartlepool Partnership in October 2012, progress on the Community Cohesion Framework and associated action plan is to be reported regularly to the Safer Hartlepool Partnership Executive as part of the monitoring and governance arrangements in place.

13. APPENDICES

- 13.1 A - Community Cohesion Framework Action Plan 2013/14 Overview.
- 13.2 B - Community Cohesion Framework Action Plan 2013/14 Progress Update.

14. BACKGROUND PAPERS

- 14.1 Community Safety and Planning Portfolio Holder Minutes (18 November 2011) – Community Cohesion Framework.
- 14.2 Cabinet Minutes (1 October 2012) – Community Cohesion Framework (2012-2015).

15. CONTACT OFFICER

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Community Cohesion Framework Action Plan 2013/14 Overview

Objective 1 Promote interaction between people and groups	
Action	Progress
In conjunction with key agencies and local community groups, organise and deliver an event to celebrate Hartlepool's rich and diverse community life.	☹
Carry out a range of intergenerational events.	☹
Objective 2 Tackling local attitudes, perceptions and myths	
Action	Progress
Ward Profiles to be developed as an interactive web-based tool to provide progress updates to neighbourhoods on what is happening in their local area.	☹
Publicise and promote activities undertaken by the SHP to tackle crime and anti-social behaviour in neighbourhoods along with good news stories using a variety of communication methods.	☹
Objective 3 Tackling local attitudes, perceptions and myths	
Action	Progress
Develop a communications package that will disseminate information on the Council's revised governance structure.	😊
Deliver the Safer Hartlepool Partnership 'Face the Public' Event.	😊
In consultation with the local community to establish a set of local witness and victim standards developing a local 'Community Trigger' threshold, and process of review.	☹
Develop improved Community Impact Statements for all wards across Hartlepool linking with Ward Profiles.	☹
Objective 4 Developing the role of young people	
Action	Progress

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Neighbourhood Development Officers to work with Youth Forums, the School Council Network and Youth Services to promote and offer support to facilitate positive community activities e.g. community clean-ups, events etc.	☹
Incorporate key messages about community cohesion / integration into ASBA D event.	☹
Objective 5 Developing effective community leadership	
Action	Progress
Engage and identify residents wishing to participate in training.	☹
Objective 6 Developing commitment to a shared future	
Action	Progress
Neighbourhood Development Officer assigned to key organisations to offer support, reassurance and to act as a key point of contact.	☹
Produce local Hate Crime Action Plan based on local analysis.	☹
Develop and implement restorative practice and restorative solutions across Hartlepool.	☹
Review existing reporting mechanisms with regard to racially motivated incidents within the housing sector in order to tackle under reporting in BME Communities.	☹
Objective 7 Developing a community resilience	
Action	Progress
Deliver Neighbourhood Watch and support ongoing revisions to SLA	☹
Map 'cold spot' areas across Hartlepool and apply a targeted approach to increase uptake of resident participation encouraging the development of resident groups where there are few, the development of youth forums, and volunteering.	☹
Objective 8 Tackling the underlying causes of poor community cohesion	

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Action	Progress
Review Ward Profiles and how they are delivered, for example exploring interactive ward based web pages.	☹
Ward Profiles produced. Delivery mechanisms for areas falling within the top 5% most disadvantaged to be explored in 2013/2014.	☹

Key

Action incomplete	☹
Action on track	☹
Action complete	☺

Community Cohesion Framework Action Plan 2013/14 Progress Update

Objective 1 Promote interaction between people and groups						
Key Priorities	Key Actions	Performance Indicator	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Work with key community spokespeople to help promote and develop a range of community events especially in areas where community cohesion is weak.	1.1 In conjunction with key agencies and local community groups, organise and deliver an event to celebrate Hartlepool's rich and diverse community life.	Number of geographical and communities of interest groups participating in town-wide event.	Increased awareness of the different cultures within Hartlepool (Participant survey).	On track Working with a number of key partners and community groups, a town wide event is currently being planned. 'Diversity Day' will take place on Saturday 9 November 2013. Performance results to be reported in Q3.	Adele Wilson	Autumn 2013
	1.2 Carry out a range of intergenerational events.	Number of intergenerational events supported and delivered.	Participants have an improved understanding of people from different generations (Participant Survey).	On track Community Regeneration and Development continue to support and / or deliver a number of intergenerational events across the town; this is 10 to date in 2013/14.	Adele Wilson	March 2014

Objective 2 Tackling local attitudes, perceptions and myths						
Key Priorities	Key Actions	Performance Indicator	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Ensure information sharing on key projects to local communities.	1.1 Ward Profiles to be developed as an interactive web-based tool to provide progress updates to neighbourhoods on what	Number of Ward Profiles developed and regularly updated with key	Residents feel more informed and able to influence what is happening in their local area (Online	On track To be investigated through the Neighbourhood Management and Empowerment Strategy Action Plan refresh in	Adele Wilson	March 2014

APPENDIX B

	is happening in their local area.	messages. Number of hits on website.	<i>Survey / Viewpoint / 2013 Household Survey).</i>	Q3/Q4.		
2. Ensure that the Public Confidence and Cohesion Group communicate positive messages to reassure local communities and improve community safety.	2.1 Publicise and promote activities undertaken by the SHP to tackle crime and anti-social behaviour in neighbourhoods along with good news stories using a variety of communication methods.	Number of themed publicity campaigns delivered and one annual report/round-up of good news stories produced. Number of agencies / disciplines using the Annual Calendar to outline campaigns. Number of hits on refreshed SHP website.	Residents are aware of the work of the SHP and feel reassured that the SHP is effectively tackling local problems (<i>Viewpoint / Online Survey / Face the Public Event</i>).	On track In association with partner agencies, a number of Safer Hartlepool Partnership initiatives have been publicised. This has included events attended by the PCC, Victim Support work, arson reduction and hate crime campaigns, and most recently the Face the Public event. The SHP website continues to be regularly updated and a total of 1231 hits to the website were recorded over a six month period (Jan – June 2013), with 503 visitors in Q1.	Alastair Rae	March 2014

Objective 3 Building trust in local institutions						
Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Develop understanding of how communities can debate and influence decision making at a local level.	1.1 Develop a communications package that will disseminate information on the Council's revised governance structure.	Communication package produced.	Residents understand how decisions are made and feel that they can influence decision making (Household Survey 2013 / Viewpoint / Participant Survey)	Action complete Information disseminated to Members and Officers in Q1 and all Democratic Services Officer Guides updated and made available online. 'It's Your Council' updated and circulated to all public buildings and libraries for members of the public and campaigns in the press and Hartbeat to raise awareness of revised governance structure.	Amanda Whittaker	Summer 2013
	1.2 Deliver the Safer Hartlepool Partnership 'Face the Public' Event.	Community Safety Plan produced incorporating resident priorities.	As above	Action complete Overseen by the Public Confidence and Cohesion Group, the SHP's Face the Public Event was delivered on 16 September 2013. The feedback gained will be incorporated in to the Strategic Needs Assessment and subsequent Community Safety Plan which will be consulted upon and finalised in Q4.	Adele Wilson	October 2013

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2. Victims of crime and anti-social behaviour are offered swift and effective action.	2.1 In consultation with the local community to establish a set of local witness and victim standards developing a local 'Community Trigger' threshold, and process of review.	Witness and Victims Standards documentation produced and community trigger process in place.	Victims are offered support that meets their needs (<i>Participant / Victim Survey</i>). Improved confidence in the Police and Council in tackling ASB, reduction in incidents of ASB and perception that ASB is a problem (<i>Police Survey / Household Survey 2013</i>).	On track Discussions have commenced with the Office of the Police and Crime Commissioner and Community Safety Managers across Cleveland in order to develop a consistent approach to this action. Further progress to be reported in Q3.	Sally Forth	March 2014
3. Develop community voice and influence in the criminal justice system.	3.1 Develop improved Community Impact Statements for all wards across Hartlepool linking with Ward Profiles.	Number of cases where local community impact statements are used in court at sentencing stage.	Victims feel they have a voice in the criminal justice process (<i>Community / Victims Surveys / feedback from residents groups</i>).	On track Hartlepool complete Community Impact Statements for all ward areas and an action is included within the Criminal Justice Action Plan to roll this out on a Cleveland wide scale. Multi agency meetings have taken place and it has been identified that the quality and use of CIS' has been less than expected; this will be	Steve Jermy	March 2014

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				addressed as part of the programme roll out in future months.		
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Objective 4 Developing the role of young people*This objective links into Objective 2 in relation to intergenerational work.*

Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Ensure Community Cohesion objectives are explored within the existing Youth Services and schools.	1.1 Neighbourhood Development Officers to work with Youth Forums, the School Council Network and Youth Services to promote and offer support to facilitate positive community activities e.g. community clean-ups, events etc.	Number of positive activities delivered with key partners.	Young people are valued as making a positive contribution (Viewpoint).	On track Neighbourhood Development Officers continue to support the youth agenda to facilitate positive, neighbourhood activities; 10 youth orientated events supported to date in 2013/14 (fun days, tree planting and litter picks) and securing funding for key youth projects delivered by the voluntary and community sector (including the COOL Project). The North and Coastal Youth Forum has been established (4 youth groups involved at present) and Officers continue to attend School Council Hub meetings and conferences.	Adele Wilson	March 2014
2. Develop young people's understanding and skills in	2.1 Incorporate key messages about community cohesion / integration into ASBAD	ASBAD event delivered involving all year 8 pupils	Young people engaged have improved skills and	On track Planning for the ASBAD event has commenced, with key community cohesion	Sally Forth	February 2014

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relation to community cohesion.	event.	in Hartlepool.	understanding in relation to managing community tensions (Participant Survey).	messages to be integrated in to the existing scenes.		
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Objective 5 Developing effective community leadership

Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Develop and offer residents a training programme which develops advocacy skills in relation to building good Community Cohesion.	1.1 Engage and identify residents wishing to participate in training.	Programme developed / number of residents referred on to related training opportunities.	Residents feel they have developed the skills to act effectively as community champions (Participant Survey).	On track Community Regeneration and Development continue to identify and refer residents and / or community and voluntary groups to relevant training; this includes to agencies such as Tees Valley Rural Community Council and Skillshare (funded through Category 3 of the Community Pool Programme via HVDA). The totals to date are 37 VCS Groups engaged in training / briefing sessions with 92 individuals completing unaccredited training (i.e. attending workshops, briefings or training) and 33 individual learners taking part in accredited courses.	Adele Wilson	March 2014

Objective 6 Developing commitment to a shared future						
Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Ensure that residents are confident that agencies will act in the event of crime and anti-social behaviour – including those from minority groups.	1.1 Neighbourhood Development Officer assigned to key organisations to offer support, reassurance and to act as a key point of contact.	Number of key groups supported.	Minority Groups are confident that they have access to services, are kept informed, and feel part of the community.	On track Neighbourhood Development Officers are assigned as a point of contact to a variety of key organisations across the town and currently support a total of approximately 50 groups. This encompasses groups falling within protected characteristics including Asylum Seekers and Refugees, Chinese Association, Salaam Centre, Hart Gables, Blind Welfare and Hartlepool Deaf Society.	Adele Wilson	March 2014
	1.2 Produce local Hate Crime Action Plan based on local analysis.	Hate Crime Action Plan produced.	Improved reporting, recording, response, reductions in broken cases, and an increase in the level of satisfaction in relation to the way hate crime incidents are dealt with (<i>Police Data / Local Service User / Victim Survey</i>).	On track Teeswide Adult Safeguarding Board, Cleveland Police and the Crown Prosecution Service are currently developing Hate Crime Action Plans. The Hartlepool Hate Crime Plan will note the Plans in existence but will reflect local analysis which indicates that race and disability related hate crime are under	Sally Forth	March 2014

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				reported.		
2. Address issues of infrastructure support raised within the Hartlepool Black and Minority Ethnic (BME) Housing Study.	2.1 Review existing reporting mechanisms with regard to racially motivated incidents within the housing sector in order to tackle under reporting in BME Communities.	Increase number of residents from BME Community engaging with agencies, including HBC Housing Services.	Increased reporting amongst the BME community in Hartlepool (<i>police stats</i>).	On track Continues to be monitored through the BME Housing Needs Group; further progress to be reported in Q3.	Sally Forth	March 2014
3. Encourage community involvement in problem solving.	3.1 Develop and implement restorative practice and restorative solutions across Hartlepool.	<p>Number of cases referred to the community mediation service.</p> <p>Number of frontline staff taking part in restorative practice training linked to the Think Family, Think Communities Plan.</p> <p>Restorative solutions developed in local neighbourhood</p>	Hartlepool is a restorative town where people have pride and want to live and feel a sense of belonging (<i>Viewpoint / Household Survey 2013</i>)	<p>On track Restorative Practice training has been delivered to 130 (90 Level 1 and 40 Levels 2 and 3) frontline staff, with the Restore Project (the training of 10 volunteers to become Restorative Justice Facilitators) to be achieved in Q3.</p> <p>The community mediation service is currently being reviewed and will be re-launched in Q3. A further six individuals were trained in mediation skills in September 2013.</p>	Sally Forth	March 2014

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		ds - including Community Remedy.				
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Objective 7 Developing a community resilience						
Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Identify where there are low levels of cohesion and social capital, resident participation and volunteering.	1.1 Map 'cold spot' areas across Hartlepool and apply a targeted approach to increase uptake of resident participation encouraging the development of resident groups where there are few, the development of youth forums, and volunteering.	Increased levels of resident participation and volunteering.	Residents feel more involved in community life and have the skills and capacity to influence improving their local area (Household Survey 2013)	On track To be completed as part of the Neighbourhood Management and Empowerment Strategy Action Plan refresh in Q3/Q4. Initial mapping has been completed and gaps identified.	Adele Wilson	October 2013
	1.2 Deliver Neighbourhood Watch and support ongoing revisions to SLA.	Number of residents engaging in Neighbourhood Watch.	Residents are regularly kept up to date on key crime prevention messages and are involved in crime prevention in their local communities (Survey NW Users).	On track Neighbourhood Watch continues to be under review on a Cleveland wide basis; further progress to be reported in Q3.	Sharon Campbell	August 2013

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Objective 8 Tackling the underlying causes of poor community cohesion						
Key Priorities	Key Actions	Performance Indicators	Outcome (Methodology)	Progress	Key Partners Responsible	Timescale
1. Basic quality of life services need to be targeted in areas of high deprivation.	1.1 Ward Profiles produced. Delivery mechanisms for areas falling within the top 5% most disadvantaged to be explored in 2013/2014.	Number of Ward Profiles produced.	Residents feel satisfied with their local area as a place to live (2013 Household Survey & Housing Hartlepool Survey).	On track Ward Profiles were developed and endorsed by Cabinet in October 2012. Further implementation of the Ward Profiles will be reviewed through the refresh of the Neighbourhood Management and Empowerment Strategy Action Plan in Q3/Q4.	Adele Wilson	July 2013
2. Maintain relevant and up to date information regarding the demographics of areas.	2.1 Review Ward Profiles and how they are delivered, for example exploring interactive ward based web pages.	Ward Profiles refreshed.	Improved targeting of resources and ability to respond to changing circumstances in neighbourhoods i.e. levels of deprivation (Survey Local Agencies and CVI).	On track The delivery of Ward Profiles and how they will be subsequently monitored will be reviewed through the refresh of the Neighbourhood Management and Empowerment Strategy Action Plan in Q3/Q4.	Adele Wilson	March 2014



SAFER HARTLEPOOL PARTNERSHIP

1 November 2013



Report of: Director of Regeneration and Neighbourhoods

Subject: SAFER HARTLEPOOL PARTNERSHIP FUNDING
2014/15

1. PURPOSE OF REPORT

- 1.1 To update the Safer Hartlepool Partnership on Community Safety funding 2014/15.

2. BACKGROUND

- 2.1 Over the last three years Community Safety grant funding has significantly reduced with many funding streams previously available to the Partnership coming to an end. In 2014/15 the following funding currently available to the Partnership will also cease:
- Police and Crime Commissioner £ 78,916
 - Youth Crime Action Plan (EIG) £169,700
 - Police Funding £ 38,110
- 2.2 Hartlepool Borough Councils Saving Programme 2014/15 will also result in significant reductions in funding in relation to the Neighbourhood Management Service which has responsibility for community safety, community regeneration and development and street cleansing and environmental teams all of which impact on neighbourhood safety. This will include a £220k cut in funding to support the Voluntary and Community Sector through the Community Pool, and a further £200k proposed efficiency savings from across the service area.
- 2.3 This combined loss of funding (£723,009) will result in a restructuring of the Neighbourhood Management Service, and also throws into doubt the sustainability of some of the initiatives currently delivering on the neighbourhood safety agenda. For example the loss of Police funding, and the Police decision to relocate Neighbourhood Police Staff from York Road to Avenue Road raises questions over the sustainability of both the York Road, and the Miers Avenue Neighbourhood Offices as accessible community

buildings from which Neighbourhood Management Services can continue to be accessed and delivered beyond March 2014. Other services currently in receipt of Partnership funding include:

- Assertive Outreach Service
- Community Alcohol Partnership Activity
- Restorative Justice Programme
- Reparation and Triage
- Healthy relationships work in schools
- Teen to parent abuse
- Mediation Training
- Victims support services (including home and personal security)
- Specialist domestic violence service
- ASBAD
- IOM (Housing Support)

3. LEGAL CONSIDERATIONS

- 3.1 Under the Crime and Disorder Act 1998 the Safer Hartlepool Partnership has a duty to provide a co-ordinated response to reducing crime and disorder, tackling substance misuse, and reducing re-offending in Hartlepool.

4. EQUALITY AND DIVERSITY CONSIDERATIONS

- 4.1 Loss of the above services could result in reduced access to services and undermine the Partnerships ability to respond to the needs of our most vulnerable communities and individuals.

5. SECTION 17 CONSIDERATIONS

- 5.1 The York Road Office, and other services outlined are a key element of the Safer Hartlepool Partnerships Community Safety Plan, and the Safer Hartlepool Partnerships strategic objectives of: reducing crime and repeat victimisation; creating confident, cohesive and safe communities; reducing the harm caused by illegal drugs and alcohol; and reducing offending and re-offending. Stopping these services could have an adverse impact on public confidence and community cohesion and levels of crime and disorder in Hartlepool.

6. RECOMMENDATIONS

- 6.1 That, the Safer Hartlepool Partnership considers the contents of the report, and the potential impact on public confidence, cohesion, and neighbourhood safety.

7. REASONS FOR RECOMMENDATIONS

- 7.1 Services currently supported by the funding streams outlined have been at the forefront of delivering on the Safer Hartlepool Partnerships strategic objective of creating confident, cohesive and safe communities. This has been facilitated by the co-location of key Neighbourhood staff in premises located within neighbourhoods that are both accessible and welcoming to local residents including police, victims services, anti-social behaviour service, and Neighbourhood Development Officers.
- 7.2 The success of many of the services outlined from inception to current day are evident through evaluations presented to the partnership at their last strategic assessment, the awarding of national exemplar status in relation to the co-location initiative, the partnerships performance reporting mechanisms, and the recent Household Survey received at the last Partnership meeting.
- 7.3 The Partnership therefore needs to consider the potential impact on neighbourhood safety as a result of the loss of funding outlined in section 2 of the report.

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