



SAFER HARTLEPOOL PARTNERSHIP AGENDA



Friday 16 October 2015

at 10.00 am

**in Committee Room B,
Civic Centre, Hartlepool**

MEMBERS: SAFER HARTLEPOOL PARTNERSHIP

Councillor Christopher Akers-Belcher, Elected Member, Hartlepool Borough Council
Councillor Marjorie James, Elected Member, Hartlepool Borough Council
Gill Alexander, Chief Executive, Hartlepool Borough Council
Denise Ogden, Director of Regeneration and Neighbourhoods, Hartlepool Borough Council
Clare Clark, Head of Community Safety and Engagement, Hartlepool Borough Council
Louise Wallace, Director of Public Health, Hartlepool Borough Council
Chief Superintendent Gordon Lang, Neighbourhood Partnership and Policing Command, Cleveland Police
Barry Copping, Office of Police and Crime Commissioner for Cleveland
Chief Inspector Lynn Beeston, Chair of Youth Offending Board
Julie Allan, Director of Offender Management, Tees Valley Probation Trust
Barbara Gill, Head of Offender Services, Tees Valley Community Rehabilitation Co Ltd
Steve Johnson, District Manager, Cleveland Fire Authority
John Bentley, Voluntary and Community Sector Representative, Chief Executive, Safe in Tees Valley
Stewart Tagg, Head of Housing Services, Housing Hartlepool
Karen Hawkins, Representative of Hartlepool and Stockton on Tees Clinical Commissioning Group
Sally Robinson, Director of Child and Adult Services Hartlepool Borough Council
Hartlepool Magistrates Court, Chair of Bench (vacant)

- 1. APOLOGIES FOR ABSENCE**
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 3. MINUTES**

3.1 Minutes of the meeting held on 4 September 2015.



4. ITEMS FOR DECISION

No items

5. ITEMS FOR DISCUSSION/INFORMATION

- 5.1 British Transport Police – Verbal Update – *Representatives from the British Transport Police*
- 5.2 Prevent Update – *Director of Regeneration and Neighbourhoods*
- 5.3 Anti-Social Behaviour Task Group Action Plan Progress Update – *Director of Regeneration and Neighbourhoods*

6. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

Date of next meeting – Friday 20 November 2015 at 10.00am in the Civic Centre, Hartlepool



SAFER HARTLEPOOL PARTNERSHIP MINUTES AND DECISION RECORD

4 September 2015

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

Present:

Councillor: Christopher Akers-Belcher (In the Chair)
Councillor Marjorie James, Hartlepool Borough Council
Clare Clark, Head of Community Safety and Engagement
Denise Ogden, Director of Regeneration and Neighbourhoods
Gordon Lang, Chief Superintendent, Cleveland Police
Barry Coppinger, Police and Crime Commissioner
John Bentley, Safe in Tees Valley

In accordance with Council procedure rule 5.2 (ii) Mal Suggitt was in attendance as Substitute for Gordon Lang, Gilly Marshall was in attendance as substitute for Stewart Tagg and Richard Parker was in attendance as substitute for Barbara Gill

Also present:

Councillor Jim Ainslie, HBC
Sarah Wilson, Office of Police and Crime Commissioner
Emma Roebuck, Chief Officer, GADD

Officers: Joan Stevens, Scrutiny Manager
Denise Wimpenny, Principal Democratic Services Officer

11. Apologies for Absence

Apologies for absence were submitted on behalf of Louise Wallace, Director of Public Health, Chief Superintendent Gordon Lang and Chief Inspector Lynn Beeston, Cleveland Police, Sally Robinson, Director of Child and Adult Services, Barbara Gill, Tees Valley Community Rehabilitation Company, Stewart Tagg, Housing Hartlepool, Karen Hawkins, Hartlepool and Stockton on Tees Clinical Commissioning Group and Steve Johnson, Cleveland Fire Authority

12. Declarations of Interest

None

13. Minutes of the meeting held on 10 July 2015

Confirmed.

14. Matters Arising from the Minutes

Min 6 – Substance Misuse Strategy Group – A Member expressed thanks to the Chair and other partners in relation to the action taken in response to concerns conveyed at the last meeting regarding the problem of individuals drinking in excess on trains. The Member was pleased to report that from personal observations there appeared to have been improvements in this regard. Members were advised that arrangements had been made for a representative from the British Transport Police to attend the next meeting of the Partnership. The Chair highlighted that a Joint Communication Strategy that had been agreed had proved to be successful.

In response to another Member's concerns regarding a recent incident of racist behaviour on the train service from Newcastle, the Chair suggested that this issue be fed back to the British Transport Police in advance of the next meeting.

Decision

That the issues raised in relation to racist behaviour, as set out above, be referred to the British Transport Police in advance of the next meeting.

15. Addressing Barriers to Reporting Hate Crime Affecting the LGBT Communities *(Director of Regeneration and Neighbourhoods)*

Purpose of report

To present a report commissioned by Cleveland Police and Crime Commissioner into the barriers to the reporting of hate crime affecting the Lesbian, Gay, Bisexual and Transgender (LGBT) Community in the policing area of Cleveland Police.

Issue(s) for consideration

The Director of Regeneration and Neighbourhoods introduced the report which provided background information to an event hosted by the Cleveland Police and Crime Commissioner which sought to explore hate crime affecting Lesbian, Gay and Transgender people in the force area.

Gay Advice Darlington/Durham (GADD) had been tasked to provide a report on the barriers to reporting and how to reduce or remove those barriers and improving the relationship between the public sector criminal justice services and outcomes for the LGBT community, a copy of which was attached as an appendix to the report.

Representatives from the Office of the Police and Crime Commissioner and GADD, who were in attendance, presented the report on barriers to reporting of LGBT hate crime in Tees Valley which included details of the methodology used, participants, results of the survey, conclusions, recommendations together with specific actions. The key actions were as outlined below:-

- Establish a Steering Group to agree the overall strategy in response to the recommendations
- Hate Crime Training for Police Officers
- Awareness Training for Police Officers
- Indirect reporting of hate crime
- Building trust
- Arrange sharing of publication of leaflets and information on the process and expectation on how the police/CPS process hate crime after it was reported.
- Work with local community organisations to make the information leaflet accessible to as many people as possible via all possible media.
- Re-evaluate current hate crime reporting mechanisms and prioritise using community based groups to support individuals through the process rather than the current generic third party reporting system that was failing victims of hate crime
- Build an ongoing sustainable model of community engagement and participation to build trust between the police/CPS and relevant communities

In the lengthy discussion that followed presentation of the report, Members debated issues arising from the report. Concerns were expressed regarding the anonymity afforded to perpetrators involved in hate crime via social media sites to which the Cleveland Police representative outlined the reasons for such protection arrangements. In response to a request for clarification as to whether the work had identified any specifics around social media reporting, the representative from GADD outlined the main findings in terms of hate crime via social media sites. It was highlighted that anonymous bullying via social media methods was often hard to trace and

sometimes difficult to prove within the Criminal Justice System. There were limitations as to what could be done to address this. The importance of individuals understanding privacy settings was emphasised. The challenges of third party reporting centres were highlighted and reference was made to the evidence that suggested that victims of hate crime were more confident of a satisfactory outcome if the incident was reported via a community organisation that was also able to support the individual through the process. The benefits of increasing community confidence and signposting individuals to specialist community organisations were outlined.

The Partnership discussed the options of utilising restorative justice measures as an alternative to the criminal justice system including the challenges of encouraging take-up. The Chair commented on the importance of ensuring restorative justice approaches were carefully implemented to assist with a positive outcome.

The Partnership was advised of National Hate Crime Awareness Week 12-16 October where a number of activities were being planned across Cleveland with a different strand of hate crime providing the focus for each day of that week.

Decision

That the contents of the report and comments of Partnership Members be noted.

16. Scrutiny Investigation into Hate Crime – Report and Action Plan *(Audit and Governance Committee and Director of Regeneration and Neighbourhoods)*

Purpose of report

To seek consideration of the Audit and Governance Committee's report following completion of its Hate Crime Investigation and agree the Action Plan in response to the findings and recommendations contained within it.

Issue(s) for consideration

A representative from Audit and Governance Committee presented the report which outlined the overall aim of the scrutiny investigation, terms of reference, methods of investigation, findings, conclusion and subsequent recommendations following the Committee's investigation into Hate Crime.

To assist the Partnership in its determination of either approving or rejecting the proposed recommendations, an action plan had been produced, a copy of which was attached at Appendix 1.

In the discussion that followed concerns were expressed regarding the issue of hate crime and various examples were shared with the Partnership. Members were pleased to note the recommendation to raise awareness in this regard to ensure the most vulnerable victims were protected. The various methods of abuse were debated during which disappointment was expressed in relation to the inappropriate use of the press and social media as a means of targeting individuals. The difficulties preventing such activities were highlighted. Emphasis was placed upon the need to protect and support individuals who came forward to report hate crime. A Member commented on the invaluable service provided by Victim Support Officers and took the opportunity to thank officers for their support.

In concluding the debate, the Chair requested that the concerns regarding the inappropriate use of social media as a means of targeting individuals be referred to the Communications Group for consideration.

The Chair welcomed the report and thanked the Audit and Governance Committee for undertaking the investigation.

Decision

- (i) That the contents of the Audit and Governance Committee's investigation into hate crime in Hartlepool be approved.
- (ii) That the action plan, in response to the recommendations, be approved.
- (iii) That the concerns regarding the inappropriate use of the press and social media as a means of targeting individuals be referred to the Communications Group for consideration.

17. Reducing Re-Offending Group Update (*Director of Regeneration and Neighbourhoods*)

Purpose of report

To update the Partnership on progress in relation to the Reducing Re-offending Action Plan 2014/15.

Issue(s) for consideration

The Head of Community Safety and Engagement presented the report which provided background information in relation to the strategy. Attached as an appendix to the report was the Reducing Re-offending Action Plan which provided an overview of progress made during 2015/16 and described some of the Task Group activity that had been undertaken to reduce re-offending in Hartlepool.

The Partnership was advised that although progress against the action plan

had been slow due to the transformation of rehabilitation services, key achievements in relation to the action plan included improving pathways out of re-offending, partnership working with needs of offenders and public safety at the heart of service planning and delivery of a local response to local problems through a better understanding of offending behaviour and impact of interventions.

In support of the report, the Chair welcomed Richard Parker from the Durham Tees Valley Community Rehabilitation Company, who had also recently been appointed as Chair of the Group, who provided a detailed and comprehensive presentation which focussed on the background and context to transforming rehabilitation and included the following issues:-

- 4 main aims
- Background to set up of Community Rehabilitation Companies
- In 2013 ARCC consortium established and in October 2014 identified as the 'preferred bidder'
- Overview of various partners of ARCC consortium
- Durham Tees Valley Community Rehabilitation Company in Hartlepool – organisational set up including staffing structure, caseload, staff allocations
- Proposals
 - regular provision of proven re-offending data, charges and arrests
 - multi-agency case conferencing for Prolific and Priority Offenders (PPOs)
 - introduce 2nd tier in IOM based on Offender Group Reconviction Scale (OGRS) risk predictor
 - by shared working with partner agencies contribute where appropriate to SHP Action Plan

Challenges/Change Process

- All probation offices currently occupied by DTV CRC staff will be closed no later than 31 December 2015. 80 to 85% of the offender caseload will be seen in Community Justice Hubs. District Centres will be available for offenders who are not suitable for attendance at the hubs.
- Agile working – most staff will work mainly from the Criminal Justice Hubs but will also work from home and for some of the time at the offices of partner agencies
- New Technology – staff will be provided with laptops. The current administration system will be replaced as will the offender assessment system.

- Performance Management – service measures/targets are set and if not achieved will incur a financial penalty.
- Maintaining quality in the new world - staff to acquit themselves to new ways of working

The Partnership was advised that the Integrated Offender Management Hub Launch would be held on 22 September at 10.00 am at Holme House Prison to which all Partnership Members were invited to attend. Details would be provided under separate cover following the meeting.

With regard to the issue of reporting critically on proven convictions, it was noted that performance information relating to re-offending was outstanding. The representative from the Tees Valley Community Rehabilitation Company reported on the potential reasons for the delay and agreed to follow this up following the meeting.

Decision

- (i) That the contents of the report and progress made in delivering the Reducing Re-offending Action Plan be noted.
- (ii) That the representative from the Tees Valley Community Rehabilitation Company follow up outstanding performance information relating to re-offending for inclusion in future performance reports.

18. Domestic Violence Strategic Group Update (*Director of Regeneration and Neighbourhoods*)

Purpose of report

To provide an overview of activity undertaken by the Hartlepool Domestic Violence and Abuse Strategy Group during 2014/15.

Issue(s) for consideration

The Director of Regeneration and Neighbourhoods presented the report which provided background information in relation to the Domestic Violence and Abuse Group (DVAG). Attached as an appendix to the report was the Domestic Violence Action Plan which provided an overview of progress made during 2014/15 and described some of the partnership activity that had been undertaken to address domestic violence and abuse in Hartlepool.

Partnership Members were referred to prevention and early intervention work, partnership working and justice outcomes, as detailed in the report. Details of additional actions that had been identified as a result of a refresh of the Action Plan were provided. Good progress had been made by the Group over the last year with some notable new developments in place to safeguard individuals, children and their families from the impact of domestic abuse.

It was noted that the number of domestic abuse incidents in Hartlepool was also moving in the right direction having reduced year on year since 2011/12. There had been a number of positive outcomes for both victims and perpetrators of domestic abuse, details of which were provided. However, Hartlepool continued to experience high levels of domestic abuse and had the second highest rate of recorded domestic incidents per 1000 population in Cleveland Police force area. During 2013/14, 2166 domestic abuse incidents were recorded and of those 1046 children and young people were present in the home at the time of the incident.

Decision

- (i) That the contents of the report and progress made against the Domestic Violence and Abuse Action Plan.
- (ii) The Partnership noted the new actions included in the 2015/16 action plan.

19. Safer Hartlepool Partnership Performance (*Director of Regeneration and Neighbourhoods*)

Purpose of report

To provide an overview of Safer Hartlepool Partnership performance for Quarter 1 – April 2015 to June 2015 (inclusive)

Issue(s) for consideration

The Head of Community Safety and Engagement provided the Partnership with an overview of the Partnership's performance during Quarter 1, as set out in an appendix to the report. Information as a comparator with performance in the previous year was also provided. In presenting the report, the Head of Community Safety and Engagement highlighted salient positive and negative data and responded to a number of queries raised in relation to crime figures by type.

The potential reasons why crime figures had increased in the last year were debated. In response to some concerns raised regarding the increase in sexual offences in Hartlepool, it was reported that this was potentially as a result of individuals being encouraged to report crimes as well as the

increase in the number of people reporting historical crimes.

The Partnership was advised that the issues raised in relation to the disproportionate increase in crime figures was being fully explored by the Council's Audit and Governance Committee as part of their scrutiny work programme for this municipal year.

Decision

That the Quarter 1 performance figures and comments of Members be noted.

20. Proposed Closure of Hartlepool Magistrates Court and County Court (*Director of Regeneration and Neighbourhoods*)

Purpose of report

To inform the Safer Hartlepool Partnership of a report to Council following the Ministry of Justice announcement of proposals to close Hartlepool Magistrates Court and County Court.

Issue(s) for consideration

The Director of Regeneration and Neighbourhoods reported on the background to the proposed closure of Hartlepool Magistrates Court and County Court and consideration of a report by the Finance and Policy Committee on 28 August 2015, a copy of which was appended to the report. The report considered the impact of the changes and consultation had taken place to enable a considered response to the Ministry of Justice proposals, the outcome of which was included in the report. The Finance and Policy Committee had expressed their opposition to the closure of the Hartlepool Magistrates Court and the report would be referred to Council for consideration and debate at the meeting to be held on 17 September to allow a response to the Ministry of Justice.

The Police and Crime Commissioner and the Partnership endorsed the views of the Finance and Policy Committee and were strongly against the proposed closure of the courts in Hartlepool.

Decision

That the contents of the report, attached at Appendix 1, be noted.

The meeting concluded at 12 noon.

CHAIR



SAFER HARTLEPOOL PARTNERSHIP

16th October 2015



Report of: Director of Regeneration and Neighbourhoods

Subject: PREVENT UPDATE

1 PURPOSE OF REPORT

- 1.1 To update the Safer Hartlepool Partnership on the Tees Silver Prevent Group Action Plan.

2 BACKGROUND

- 2.1 The PREVENT Strategy, published by Government in 2011, is one of the key objectives of CONTEST, the Governments strategy for countering international terrorism. PREVENT aims to stop people becoming terrorists or supporting terrorism by:

- Challenging the spread of terrorist ideology and the threat posed by those who promote it.
- Supporting vulnerable individuals from being drawn into terrorism and ensuring they are given appropriate advice and support, and
- Working in key sectors and institutions where there are risks of radicalisation which we need to address.

- 2.2 As reported to the SHP in March, through the Counter Terrorism and Security Act a new Prevent Duty has been introduced that applies to a number of specified authorities listed in the Act '*to have regard in the exercise of its functions to the need to prevent terrorism*'. The specified authorities include Local Government; Criminal Justice Agencies; the Police; Health and Social Care; and Educational institutions and providers. At a minimum all those listed under Schedule 6 of the Act are expected to:

- Have mechanisms in place to understand the local risk and develop a plan where a known risk exists
- Build the capabilities of staff to understand and respond to risk
- Co-operate with local Prevent co-ordinators and local multi-agency forums sharing information where appropriate

- 2.3 The co-ordination of Prevent activity is the responsibility of Local Authorities, and since 2014 co-ordination of Prevent activity on a Teeswide basis has been undertaken by the Tees Silver Prevent Group. This Group reports to the four Community Safety Partnerships within the Cleveland Police Force area, and the Cleveland Police CONTEST Gold Group. The work of the Tees Silver Group is informed by the Counter-Terrorism Local Profile, and more recently the requirements outlined in the Counter-Terrorism and Security Act 2015.

Membership of the Tees Silver Group is broad ranging and includes; the Four Community Safety Partnership Leads; Cleveland Police; Durham and Teesside Universities; Tees Esk and Wear Valley Foundation Trust; NHS Foundation Trust; Hartlepool and Middlesbrough College of FE; National Probation Service; Coast and Country and Thirteen Housing Providers; Cleveland Fire Service; National Offender Management Service; Home Office Immigration Enforcement Service.

3 PROGRESS UPDATE

- 3.1 The Tees Silver Group Action Plan is a rolling action plan that identifies the following four key areas of work:

- Engagement
- Communications and Media
- Training and Development
- Risk Management

(a) Engagement

The main focus of the Silver Prevent Group in terms of engagement is to ensure Prevent messages are being delivered in schools, colleges and universities; to effectively identify, engage and inform community / faith groups on the Prevent agenda; and to raise awareness of the Prevent duty to elected Council members within the four Local Authority areas within Tees.

(i) Prevent messages delivered in schools, colleges, and universities

From a Hartlepool perspective a presentation outlining the Prevent duty, and the resources available to help schools comply with the duty was delivered to headteachers in May at their regular meeting with the Director of Childrens Services. This was followed up by an information leaflet sent to schools outlining key contacts and resources available, and a template outlining the steps that need to be undertaken to comply with the Prevent Duty thus enabling schools to audit their compliance with the duty.

It is recognised that all teaching and learning resources must be age appropriate and a number of products have been developed with this in mind. There is a well established teaching and learning resource for secondary

schools and a training session with the town's secondary schools on how to deliver this resource to students has been scheduled.

Hartlepool College of Further Education has made links with the Prevent Further Education Regional Co-ordinator and is in the process of delivering a teaching and learning resource that is age appropriate for their students. This uses a product endorsed by the Home Office (puppeteers) and this is being shared with other colleges within the town.

Teesside University has developed its own internal Steering Group to monitor Prevent activity. This Group involves members from the Students Union and has produced an action plan to ensure compliance with the Prevent Duty and a risk assessment plan.

(ii) To effectively identify, engage and inform community / faith groups on the Prevent agenda

On a local level the Community Safety and Engagement Team continue to engage on a regular basis with community groups, providing development and capacity building support, monitoring any tensions within communities, and ensuring our minority groups are linked into Council and Police services. The Asylum Seeker and Refugee Group, the Chinese Association, and the Salaam Centre are some of the groups supported. The annual Diversity Event will also include a presentation to groups on Prevent.

(iii) To raise awareness of the Prevent duty to elected Council members within the four Local Authority areas within Tees.

A briefing on Prevent will be delivered to local Ward Councillors in November.

(b) Communications and Media

The Community Safety and Engagement Team continue to promote the national anti-terror hotline (0800 789 321) on their website, and links to the local community safety intelligence box. Leaflets have been produced by the Police Prevent Team and given out in the local area. An article raising awareness of terrorism and extremist activity was also published by Cleveland Police in the Hartlepool Mail in early September.

Work is underway to develop an Information Sharing Protocol for all partner agencies to highlight vulnerable persons and agree documentation / referral process into the Channel programme. This is being developed in conjunction with Safeguarding Partners and will be based on existing protocols used for high risk domestic abuse cases and multi-agency public protection arrangements.

(c) Training and Development

(i) Roll out of WRAP 3 Training Package.

Staff internal and external to Hartlepool Council have previously received WRAP training (Workshop to Raise Awareness of Prevent). This is a training resource produced and endorsed by the Home Office. A newer version of WRAP was produced in the autumn of 2014 and key staff within the Council have participated in a 'train the trainer session' to deliver the new version (WRAP 3). This will be rolled out over the forthcoming year and co-ordinated through the Hartlepool Safeguarding Childrens Board (HSCB) Training Programme.

Presentations on the new Prevent Duty have been delivered to the HSCB, the Hartlepool Adult Safeguarding Board Local Executive Group, and the Tees Adult Safeguarding Board. An e-learning programme in relation to Channel has also been circulated to partners locally.

(d) Risk Management

The Counter Terrorism Local Profile is produced annually and updated on a quarterly basis to ensure any risks are identified. Measures have been put in place by Cleveland Police to ensure a defensible audit trail evidencing partnership work under the national decision making model. A monthly performance review is undertaken by Cleveland Police and quarterly returns are submitted to the North East Counter – Terrorism Unit.

A draft policy in relation to radical speakers has been developed by Middlesbrough Borough Council to be shared with partners.

4 CONCLUSION

- 4.1 Good progress has been made by the Tees Silver Group in co-ordinating Counter-terrorism Prevent activity across the Tees area, and an increase in the level of enquiries to both the Council and Police Prevent Co-ordinators has been experienced in previous months due in part to the new duty as agencies strive to ensure they are fulfilling their statutory obligations under the new legislation.
- 4.3 Whilst Hartlepool has a low level of inward migration, further work needs to be undertaken to map and fully understand our diverse communities. A Council policy for visiting speakers also needs to be developed and there is a need to ensure that organisations contracted by the Council are aware of their Prevent Duty through local commissioning processes.
- 4.4 Awareness raising and training will continue to be a priority for the Tees Prevent Silver Group over the forthcoming year.

5. RISK IMPLICATIONS

- 5.1 The delivery of a co-ordinated approach to Prevent activity in the local area is aimed at reducing the risk of violent and non-violent extremism in the local area.

6. ASSET MANAGEMENT CONSIDERATIONS

- 6.1 There are no asset management implications associated with this report.

7. FINANCIAL CONSIDERATIONS

- 7.1 There are no financial implications associated with this report.

8. LEGAL CONSIDERATIONS

- 8.1 There are no legal implications associated with this report other than those identified in the Counter Terrorism and Security Act 2015 and the Crime and Disorder Act 1998.

9. STAFF CONSIDERATIONS

- 9.1 There are no staff implications associated with this report.

10. CHILD AND FAMILY POVERTY

- 10.1 There are no child and family poverty implications associated with this report

11. EQUALITY AND DIVERSITY CONSIDERATIONS

- 11.1 There are no equality and diversity implications associated with this report.

12 SECTION 17 CONSIDERATIONS OF THE CRIME AND DISORDER ACT 1998

- 12.1 The PREVENT Action Plan strengthens local partnership working to prevent extremism and the threat of terrorism in Hartlepool.

13. RECOMMENDATION

- 13.1 That the Safer Hartlepool Partnership notes and discusses progress against the Silver Prevent Group Action Plan.

14. REASONS FOR RECOMMENDATION

- 14.1 The Counter-Terrorism Act has resulted in a new legal duty being placed on public bodies ‘ *to have regard in the exercise of its functions to the need to prevent terrorism*’ including a duty to co-operate with Prevent co-ordinating bodies, and the need to monitor activities to demonstrate compliance with the duty.
- 14.2 The Safer Hartlepool Partnership is responsible for ensuring Prevent activity is co-ordinated locally, and that the work of the Silver Prevent Group is monitored.

15. CONTACT DETAILS

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SAFER HARTLEPOOL PARTNERSHIP

16th October 2015



Report of: Director of Regeneration and Neighbourhoods

Subject: ANTI-SOCIAL BEHAVIOUR TASK GROUP ACTION PLAN PROGRESS UPDATE

1. PURPOSE OF REPORT

- 1.1 To update the Safer Hartlepool Partnership on progress in relation to the Anti-social behaviour Task Group Action Plan 2015/16.

2. BACKGROUND

- 2.1 The Safer Hartlepool Partnership Anti-Social Behaviour (ASB) Task Group was established in 2014 to address community priorities identified in the Safer Hartlepool Partnership Strategic Assessment around preventing and reducing anti-social behaviour and hate crime, and improving pathways for victims of anti-social behaviour and hate.

- 2.2 The Anti-Social Behaviour Action Plan (attached at **Appendix A**) provides an overview of the work that is currently being undertaken by the Safer Hartlepool Partnership Anti-Social Behaviour Task Group during 2015/16 which is based around the following key priority areas:

- Improving local co-ordination of responses to ASB and Hate Crime
- Empowering communities to get involved in tackling ASB and promoting confidence and reassurance by addressing community priorities around Anti-Social Behaviour
- Improving pathways for victims of Anti-Social Behaviour and Hate Crime

3. PROGRESS UPDATE

- 3.1 The following provides a summary of progress against each of the key priorities identified in the Anti-Social Behaviour Task Group Action Plan:

(a) Improve local co-ordination of responses to ASB and Hate Crime

(i) Development of analytical products to assist in directing activity
One of the key priorities for the ASB Task Group since its inception has been to develop ways of improving co-ordination of front line operations given the year on year reductions in staffing resources across all agencies. This has been assisted through the development of analytical products by HBCs Community Safety team to identify the main trends and priorities on a monthly basis to assist and direct the activity of Ward Priority meetings. As reported to the Partnership in May 2015 Operation Impact, a Police initiative has also been developed to target identified ASB problem areas through the community intelligence process.

In combination with the identification of Top Ten Troubled Families these products have been used to support Partnership working between the Police, HBCs Community Safety Team, Troubled Families Team and the Youth Offending Team resulting in 4 Criminal Behaviour Orders being secured through the courts, and an application for the first Injunction to Prevent Nuisance and Annoyance is in the application process. Dispersal Orders have also been used by the Police to tackle ASB hotspot areas in neighbourhoods, and to prevent potential disorder from occurring. One example being a spate of criminal damage/deliberate fire setting in the Manor House Ward

(b) E-CINS cloud based case management system

Efforts to improve information sharing and day to day case management of anti-social behaviour cases between partners is being pursued through E-CINS, a cloud based information system recently commissioned by the Police and Crime Commissioner. A Cleveland Force area Working Group has been established with the local Chief Inspector for Neighbourhoods being responsible for taking the project forward Cleveland wide. A presentation on E-CINS will accompany this report at the Safer Hartlepool Partnership meeting in October. It is hoped that this will be up and running in early 2016 for anti-social behaviour cases with the potential to extend this to other areas of work in the future.

(b) Empower communities to get involved in tackling ASB and promote confidence and reassurance by addressing community priorities around anti-social behaviour

(i) Community Trigger

Although to date there have been no applications to activate the Community Trigger, the Safer Hartlepool Partnership received an update on progress in relation to implementing the new tools and powers within the Anti-Social Behaviour and Policing Act in the autumn of last year, and agreed the Community Trigger and Threshold process developed by the ASB Task Group. Training has been undertaken by those in a position to use the new Orders and consultation processes

have been agreed in relation to applications to the court for the new orders.

(ii) Environmental Crime

A significant amount of activity has taken place around tackling environmental crime this year through Neighbourhood Action Days and increased environmental enforcement activity. In the first year of operation 11 Neighbourhood Action Days were delivered. Neighbourhood Action Days were set up under the banner of the “Respect Your Neighbourhood” campaign. These Action Days form an ongoing programme of work which aims to bring together a range of different activities and enforcement powers to “blitz” problem areas of the town in a full day of action.

Between January and September 2015 six Neighbourhood Action Days have been delivered in the following wards: Burn Valley (Feb), Manor House (April), Seaton (May), De Bruce (June), Hart (August) Fens and Rossmere (September).

Other environmental enforcement activity has included addressing fly-tipping hot spots at allotment sites, open green spaces, and country lanes. Twenty large scale operations have been undertaken in the first quarter of this financial year resulting in 3 cases being prepared for court. Ten untaxed vehicles have been seized, and 30 illegally grazed horses were seized in a joint operation between the Council and Police in July 2015.

The potential to increase environmental enforcement activity in the future is currently being considered by the Council through the recruitment of 2 additional enforcement officers and extended hours of working.

(iii) Diversionary Activities

Diversionary work has been delivered through the Assertive Outreach project as part of a broader youth activities contract. The initiative is delivered in an intelligence led and reactive manner, providing short term intervention in anti-social behaviour hotspot locations identified by partnership information and analysis and determined and reviewed at monthly multi-agency neighbourhood ward priority meetings.

During the first quarter of this financial year (April – June 2015) the project has been operating in various anti-social behaviour hotspot locations (13) across the town, as listed below:

- Clavering Estate (Hart)
- Hartlepool Town Centre (Victoria)
- Burbank/McDonalds (Headland and Harbour)
- King Oswy Estate (De Bruce)
- Thornton Street/Lynnfield/Murray Street (Victoria)

- Oxford Road (Foggy Furze)
- Summerhill (Rural West)
- Waverley Terrace/Tennyson Avenue (Foggy Furze)
- Hartfields (Hart)
- Headway (Jesmond)
- Bell VUe Estate (Foggy Furze)
- Burn Valley (Burn Valley)
- Hart School (Hart)

In the first quarter of this reporting period there have been 631 contacts with young people in Hartlepool where outreach staff have directly engaged with young people, signposting them to alternative provision, and encouraging engagement with diversionary and educational activities - including sign up to the National Citizenship Scheme (NCS), Action Up, and the local COOL project as well as promoting local pop up sport sessions with young people from different estates within Hartlepool participating in sports activities together.

(c) Improve pathways for victims of anti-social behaviour

(i) Restorative Justice

Restorative approaches ensure victims have a voice in the justice system and have proven to reduce re-offending behaviour. As such the Restore Project aims to offer all victims of low level crime and anti social behaviour the opportunity to engage in a restorative intervention through a variety of methods including face-to-face conferencing by a trained Restorative Justice expert, or indirectly through a mediator, a letter, or a range of other approaches outlined in the Cleveland Police and Crime Commissioners Community Remedy 'menu of options' established under the Anti-social Behaviour Crime and Policing Act 2014, and launched in September 2015.

Work is underway to ensure systems and key personnel are in place in preparation for the anticipated launch of the Cleveland Restorative Justice Hub in November. This includes the recruitment of a local restorative justice co-ordinator to assist in taking forward the Restorative Cleveland agenda within Hartlepool.

During the first quarter of this year Hartlepool Borough Councils Anti-social Behaviour Unit recorded eight Anti-social behaviour agreements and one Anti-Social Behaviour Contract . These are voluntary written agreements signed by an individual who has admitted engagement in anti-social behaviour or hate with a commitment not to continue with the course of behaviour in future. Where a young person is involved referrals have been made to the Youth Offending Team where a personal assessment is carried out and reparation activity put in place to make good the harm caused eg apologies letters, community work, or participating in appropriate courses such as anger management

drug/alcohol counselling. Four young people have subsequently participated in reparation activity this year.

Four referrals for mediation involving neighbourhood disputes are also in the process of being dealt with by the Councils Community Safety and Engagement Team.

(ii) Review Membership of Vulnerable Victims Group

From 1st April this year, the Councils Community Safety and Engagement Team have dealt with 205 cases of anti-social behaviour in Hartlepool and a vulnerability assessment completed. Referrals are subsequently made to victim support services with an additional offer of home security measures where appropriate.

A vulnerable victims group was established in 2013 as part of the development of an anti-social behaviour repeat caller process. This group deals with victims of ASB / hate crime, who have been assessed as highly vulnerable, using the vulnerability assessment matrix as recommended by the Home Office and ACPO following the Pilkington case.

The group accepts referrals from any agency and meets once a month. During 2014/15 the group dealt with 34 cases – 7 of which involved vulnerable persons experiencing hate/mate crime linked to disability. In more complex cases (11 in total) a sub group has been convened.

(iii) Victims Services

Victim services form part of the key offer for all victims of anti-social behaviour. The current Victims Service in Hartlepool is commissioned by the Council, with the Victims Services Officer being based in the Community Safety and Engagement Team and managed by the Neighbourhood Safety Team Leader. The Victims Services Officer has dealt with 217 referrals in the first quarter of 2015 of which 58 were victims of asb and 15 victims of hate. Referrals into the service come from a range of agencies including Victim Support; Hartlepool Neighbourhood Police Team; Self referrals; Central Police Team; the Councils Anti-social behaviour unit, and other Council departments such as Adult and Childrens Services.

(iv) Hate Incidents/ Crime

Following the Audit and Governance Scrutiny investigation reported to the last meeting of the Safer Hartlepool Partnership a number of actions have been added to the Anti-Social Behaviour and Hate Crime Action Plan and these will be progressed over the forthcoming year. However some preliminary work has been undertaken including:

- Awareness raising of hate crime reporting centres through the provision of logos and reporting forms displayed in the Civic Centre and provided to all ten reporting centres in June and November 2014.
- Thirteen local residents/community contacts trained as Hate Crime Champions – including one Ward Councillor
- Training delivered to all third party reporting centres
- Established monthly reporting system into Community Safety and Engagement Team from third party reporting centres.
- Vulnerable Victims Group and Third Party reporting centres have adopted new hate strand definitions of hate crime and alternative subcultures.
- The anti-social behaviour unit had dealt with 5 cases of hate in the first quarter of this financial year (2 Race, Ethnicity or Nationality and 3 Disability).

4 CONCLUSION

- 4.1 Good progress against the Anti-Social behaviour Task Group Action Plan is being made with the majority of actions well underway.
- 4.2 As previously reported to the Partnership over the three year period April 2012 – March 2015 anti-social behaviour in Hartlepool has followed an increasing trend. However levels of anti-social behaviour in the first quarter of 2015/16 have reduced by 11.2 % when compared to the same period the previous year – a reduction of 220 incidents.
- 4.3 These results reflect the extensive partnership working that is taking place on a local level to reduce anti-social behaviour. The results of the Local Public Confidence Survey, conducted by Cleveland Police (July 2014 – June 2015) also indicates Hartlepool has 69.9% of respondents who agreed that the Police and local Council are dealing with the crime and anti social behaviour issues that matter in their area. This is compared to a force average of 68.2%.

5. RISK IMPLICATIONS

- 5.1 There are no risk implications associated with this report.

6. ASSET MANAGEMENT CONSIDERATIONS

- 6.1 There are no asset management implications associated with this report.

7. FINANCIAL CONSIDERATIONS

- 7.1 There are no financial implications associated with this report.

8. LEGAL CONSIDERATIONS

- 8.1 There are no legal implications associated with this report.

9. STAFF CONSIDERATIONS

- 9.1 There are no staff implications associated with this report.

10. CHILD AND FAMILY POVERTY

- 10.1 There are no child and family poverty implications associated with this report

11. EQUALITY AND DIVERSITY CONSIDERATIONS

- 11.1 There are no equality and diversity implications associated with this report.

12. SECTION 17 CONSIDERATIONS OF THE CRIME AND DISORDER ACT 1998

- 12.1 The Anti-Social Behaviour and Hate Crime Action Plan contributes to the Safer Hartlepool Partnership's ability to carry out its statutory obligations in ensuring a coordinated approach to tackling crime and disorder, substance misuse and re-offending in Hartlepool as outlined in the Community Safety Plan 2014-17.

13. RECOMMENDATIONS

- 13.1 The Safer Hartlepool Partnership is asked to note the report and consider the progress made in delivering the Anti-Social Behaviour and Hate Crime Task Group Action Plan.

14 REASONS FOR RECOMMENDATIONS

- 14.1 As outline in the current Community Safety Plan 2014-17, tackling Anti-Social and Hate Crime is a priority for the Safer Hartlepool Partnership.

15. BACKGROUND PAPERS

- 15.1 Community Safety Plan 2014-17

16. CONTACT OFFICERS

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APPENDIX A

Anti-Social Behaviour Task Group Action Plan 2015-2016

Improve local co-ordination of responses to ASB and Hate Crime						
Priority	Action	Progress Measure	Responsibility Resources	Timescale	Progress	Outcome
Understand the key ASB and Hate Crime issues in Hartlepool	Agree data sources - collate and analyse multi-agency data and local perception data	Strategic Assessment of ASB and Hate Crime produced / Template produced, agreed, and delivered to monthly to tasking and JAG operational meetings (12 tasking documents produced annually)	Rachel Parker (HBC) Rachel Parker	Jan 2015 Jan 2015	SHP Strategic Assessment completed Jan 2015) Updates to be provided to group throughout the year. Hartlepool Hate Crime information compiled for and presented to Audit and Governance Committee – final report to be produced February 2015. Template produced and in use for ward priority and Joint Action Group meeting to direct resources in line with identified need .	Green Green
Improve information sharing between Council, Police and Partners in day to day management of ASB cases	Investigate E-CINS pilot for ASB cases	E-CINS in use for ASB cases	Lynn Beeston (Cleveland Police Communities and Partnerships)	February 2016	Tender process complete and contract awarded to E-CINS. First meeting of Working Group to take place 22 October.	Amber

APPENDIX A

Empower communities to get involved in tackling ASB and promote confidence and reassurance by addressing community priorities around Anti-Social Behaviour						
Priority	Action	Progress Measure	Responsibility Resources	Timescale	Progress	Outcome
Empower communities to get involved in tackling ASB	Develop and agree Community Trigger threshold and process	Community Trigger threshold and process agreed and incorporated into Community Safety processes	Nicholas Stone (HBC)	October 2014	Community Trigger procedure written and implemented. No requests to activate the Community Trigger to date	Green
	Respond to hotspot locations identified through the community intelligence process	Deliver high visibility operations in hotspot locations – number of Impact Operations	Police NPT Inspectors (Mal Suggitt)	March 2016		Amber
Respond to community priorities around environmental ASB	Continue with the Respect your Neighbourhood Campaign and Neighbourhood Action Days to tackle environmental crime	Deliver 11 Neighbourhood Action Days across the wards of Hartlepool on a rotational basis	Philip Hepburn/Kate Ainger		After successful first year as of August 2015 NADs have taken place in Burn Valley; Manor House; Seaton; De Bruce; Headland and Harbour	Amber

APPENDIX A

Make effective use of new tools and powers under the ASB Act	Officers to be trained in the use of new powers - Training to be arranged for ASB Officers and other investigatory officers in relation to applying for Injunctions in the County Court	Number of officers trained and equipped to deal with new procedures Number and type of orders sought through the courts	Nicholas Stone (HBC) Libby Griffiths (Thirteen) Insp.Suggitt (Police)	Sep 2014	Witness statement and PACE training including PACE interview techniques have been rolled out to officers across the Council. RIPA training to follow. 4 Criminal Behaviour orders have been secured; 4 dispersal orders have been used by the Police; one Injunction in the application process.	Amber
	Understand and map activities that could be used as a positive requirement in the new court orders	Activities mapped Protocols in place with YOS	Nicholas Stone (HBC)	Jul 2014 April 2015	SHP Community Remedy options mapped and document distributed to meeting members. Process agreed with Community Safety Team/Police/YOT in relation to applications with positive requirements. YOS now attend all ABA and ABC interviews and attend consultation where a court order is being sought	Amber
Work with partners to ensure that young people are diverted away from ASB	Identify and work with top 10 troubled families	Top 10 identified benefiting from Family Plan and intensive Team around approach	Ronni Checksfield/Lynn Beeston/Clare Clark	March 2015	Top 10 identified – dedicated Police resource working alongside Troubled Families staff – resulted in more enforcement and intensive support.	
	Continue to provide diversionary services and activities for young people through Targeted Outreach Project	Service commissioned	Clare Clark/Mark Smith	April 2015	Application to PCC successful and service commissioned January 2015 as part of broader youth service contract. During Q1 631 contacts made with young people with staff operating in more 13 ASB hotspot locations across the town	
	Deliver 4 Staysafe	4 Operations delivered	Nicholas Stone	June 2016		

APPENDIX A

	Operations					
	Raise awareness amongst young people of the impact of anti-social behaviour	ASBAD week delivered to all secondary schools in Hartlepool	Nicholas Stone	February 2015		

Improve pathways for victims of Anti-Social Behaviour and Hate Crime						
Priority	Action	Progress Measure	Responsibility Resources	Timescale	Progress	Outcome
Improve pathways for victims of anti-social behaviour	Embed Restorative approaches to ensure victims have a voice in the justice system and reduce re-offending behaviour	RJ referral route for ASB generated by adults established	Nicholas Stone (HBC)	Aug 2015	PCC Community Remedy launched 1 September 2015 Cleveland RJ Steering Group established and referral route in place. Official launch Restorative /Cleveland November 2015.	Green
		Restorative Solutions Co-ordinator recruited and volunteers trained	Nicholas Stone (HBC)	Sept 2015	PCC funding secured and recruitment in progress - interviews take place Sept 2015. Leaflets outlining service to be produced and circulated.	Amber
	Review membership of the Vulnerable Victims Group	New TOR developed And health services attending	Nicholas Stone (HBC)	January 2015	TOR produced and agreed. ASBU, Child and Adult Services, TRET use VAMS for all asb/hate	Green

APPENDIX A

	Ensure Victims Service Commissioned in line with Victims Code of Practice	Victims Service Commissioned	Nicholas Stone		complaints. Police use VAMs for repeat ASB complaints. Mental Health invited to next VVG meeting. Service commissioned and fully compliant with national victims code (August 2015)	Green
Develop and promote local support and referral pathways for victims of hate crime	<p>Raise awareness within vulnerable communities, and the wider community, of what constitutes hate / race / mate crime, how it can be reported and the support available.</p> <p>Raise awareness of mate crime as an issue and ensure we protect our most vulnerable victims</p> <p>Work to be undertaken with small business owners/operators in Hartlepool who operate as part of the towns night time economy to reduce the prevalence of hate crimes and change the perception of what is acceptable.</p> <p>Recognition of the resources implications facing all agencies, ways of providing consistency in terms of staffing and points of contact be explored.</p>	<p>Posters and leaflets produced and disseminated; referral pathways included on agency websites and kept updated</p> <p>Cleveland Police incorporate mate crime into processes and procedures</p> <p>Awareness campaign undertaken with night time economy businesses</p> <p>Points of contact established in Police and Local Authority</p>	<p>Alastair Rae</p> <p>Gordon Lang</p> <p>Sylvia Pinkney</p> <p>Gordon Lang (Cleveland Police Communities and Partnerships) Clare Clark (HBC Community Safety)</p>	<p>Mar 2016</p> <p>Mar 2016</p> <p>June 2016</p> <p>December 2015</p>	<p>SHP website updated with third party reporting centres and agencies in Sept 14. Hate crime campaign under development</p>	Green

APPENDIX A

	That the excellent police training provided to full time officers to equip them to deal with the full range of hate crimes be extended to Special Constables and PCSO's.	Special Constables and PCSOs trained in dealing with hate crime	Gordon Lang (Cleveland Police Communities and Partnerships)	March 2016		
	Given the diminished support for networks in the community following cuts in resources, ways be explored to work with associations / support groups and the Police to strengthen, sustain and promote groups such as the partnership group set up in Hartlepool as valuable sources of independent advice	Independent Advisory Group re-established	Inspector Mal Suggitt (Hartlepool NPT)	March 2016		
	That in relation to Safe Havens and Reporting Centres: 1. Awareness of their existence / location be further raised, including the display of a list of the venues at the Civic Centre;	Publicity in place in public buildings including the Civic Centre	Nicholas Stone (HBC Community Safety)	April 2015-08-30		
	2. The distribution of safe havens across the town be reviewed	Review undertaken by Office of Police and Crime Commissioner	OPCC - Sarah Wilson	March 2016		

Green

APPENDIX A

	including the absence of a venue on the Headland; and					
	3. Given low usage levels, the viability of reporting centres be explored.	Review undertaken by Office of Police and Crime Commissioner	OPCC – Sarah Wilson	March 2016		
	That all Councillors become Hate Crime Champions for their wards	Number of members trained as Hate Crime Champions	Nicholas Stone/Cleveland Police	March 2016	13 local residents community contacts trained as Hate Crime Champions on 29.08.14 and 20.11.14 including one Ward Councillor.	Amber
	That in relation to the CPS: Given constrictions in the use of specialist courts rooms, the CPS be lobbied for the provision of specialist facilities for all victims to encourage the reporting of hate crime offences; and the improved protection for victims through strengthening the law to cover all protected characteristics.	Letter to CSP on SHP concerns to be sent to CPS	Chair of SHP/SHP Co-ordinator	January 2016		
	That vulnerable families be supported effectively when they are housed in new communities, including the involvement of social and private landlords	Mechanisms established to ensure support for vulnerable families housed in new communities – asylum and refugee	Nigel Johnson (HBC Housing Services)	March 2016		

APPENDIX A

	Deliver training to third party reporting centres to improve understanding of the issues facing victims of hate incidents/crimes and referral routes	Number of training sessions delivered to third party reporting centres	Nicholas Stone (HBC Community Safety)	March 2016	Training conducted in Apr 14 for Civic Centre, West View Advice, Library Service, and Havelock Centre Training conducted in Nov 14 for C.A.B, Blind Welfare Centre, West View Advice Centre, Centre for Independent Living, and Hart Gables. Salaam Centre staff training is still outstanding .	Amber
	Work with partners particularly third party reporting centres to improve data recording and sharing to enable more effective use of information to improve services to victims	Number of reports received by Cleveland Police from third party reporting centres	Nicholas Stone (HBC Community Safety)	April 2015	Figures obtained from all Reporting Centres for 2014. Reporting Centres agreed to provide monthly reports on a standard reporting form from January 15.	Green