

LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

AGENDA

Thursday 19 November 2015

at 5.00 pm

**in the William Gray Suite, Historic Quay
Maritime Avenue, Hartlepool**

MEMBERS: LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP:

Independent Chair: Professor Colin-Thomé

Hartlepool Borough Council Representatives:

Councillors Ainslie, C Akers-Belcher, S Akers-Belcher, Atkinson, Barclay, Beck, Belcher, Brash, Clark, Cook, Cranney, Fleet, Gibbon, Griffin, Hall, Hind, Jackson, James, Lauderdale, Lawton, Lindridge, Loynes, Martin-Wells, Dr. Morris, Richardson, Riddle, Robinson, Simmons, Sirs, Springer, Tempest, Thomas and Thompson.

NHS Hartlepool and Stockton Clinical Commissioning Group Representatives

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

3. NOTES FROM THE MEETING HELD ON THE 23RD OCTOBER 2015

4. TIMETABLE FOR SESSION

5.00pm - INTRODUCTION / PRESENTATION

**5.30pm - PRIMARY AND COMMUNITY BASED SERVICES - BREAK OUT
SESSION**

Facilitated Table Discussion exploring:

- What works well?
- How can things be better?
- Priorities for the future?

6.20pm - FEEDBACK FROM TABLE DISCUSSIONS

6.40pm - NEXT STEPS AND CLOSE



LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

23 October 2015

The meeting commenced at 2.15 pm in the Centre for Excellence, Training and Learning, Brierton Lane, Hartlepool

Present:

Chair: Professor David Colin-Thomé

Working Group Members:

Councillors Ainslie, Barclay, Beck, Clark, Cranney, Lindridge, Loynes, Richardson, Simmons and Sirs

Clinical Commissioning Group Representatives:

Dr Paul Pagni, Dr Boleslaw Posmyk and Nicola Jones

Officers:

Gill Alexander, Chief Executive
Louise Wallace, Director of Public Health
Sally Robinson, Director of Child and Adult Services
Jill Harrison, Assistant Director, Adult Services
Dr Simon Howard, Public Health Registrar
Ali Wilson, North Tees and Hartlepool NHS Foundation Trust
Karen Hawkins, North Tees and Hartlepool NHS Foundation Trust
Joan Stevens, Scrutiny Manager
Amanda Whitaker, Democratic Services Team Manager
Denise Wimpenny, Principal Democratic Services Officer
Angela Armstrong, Principal Democratic Services Officer

North Tees and Hartlepool NHS Foundation Trust:

Julie Gillon, Julie Parkes, Helen Skinner, Jean McLeod,

Also present:

Melanie MacDougall and Michael Duffy, Durham County Council
Peter Kelly, Stockton Borough Council
Dominic Gardner, Tees, Esk and Wear Valley NHS Foundation Trust
Douglas McDougall, North East Ambulance Service
Karen Gibson, Hartlepool Carers
HealthWatch Representatives: Ruby Marshall, Margaret Wrenn and Evelyn Leck
Fighting for Hartlepool Hospital Representatives: Angela Hughes, Gemma Rhead and Kath Mathieson
Hartlepool Mail Representatives: Mark Payne and Tom Banks

1. **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Christopher Akers-Belcher, Stephen Akers-Belcher, Kelly Atkinson, Steve Gibbon, Trisha Lawton, Ray Martin-Wells, George Morris, Sylvia Tempest and Stephen Thomas.

2. **DECLARATIONS OF INTEREST**

None.

3. **INTRODUCTION**

The Chair introduced himself and provided an outline of the objectives of the Local Health and Social Care Plan Working Group. There were several key areas for the Working Group to consider over the coming months and the key focus for this meeting was care provision and support to the frail and elderly. The Chief Executive (HBC) and Chief Officer of NHS Hartlepool and Stockton-on-Tees Clinical Commissioning Group gave a presentation which detailed the aim and priorities of the Working Group to develop a 5-year strategy to deliver health and social care services across Hartlepool. The presentation included a number of drivers for service change along with the demographic challenges to be faced. A short animated video was played which showed an example of how service areas should be integrated to improve the patient's experience.

The Working Group moved into a number of break-out sessions where the following was discussed:

From Hospital to Home:

- 1) What works well now?
- 2) How can things be improved?
- 3) Priorities for the future, including the identification of a top three of priorities for the future.

Upon return from the break-out sessions, the following feedback was presented to the Working Group.

Group 4 – 3 top priorities:

- Transport;
- Communication; and
- Clarity around what and how services were available.

Group 3 – 3 top priorities:

- Integrated records and shared information, especially around out of hours services;
- Social isolation and loneliness, especially for older people and informal carers. One way of improving this may be through the introduction of an App which would show what services were available to signpost people, including professionals; and
- Domiciliary care and the need to value the role, give respect and recognition to care staff.

Group 2 – 3 top priorities:

- Developing community assets such as a community hub to provide information, advice for carers as well as service users. Introducing an education and training programme for individuals and carers in the management of long term conditions;
- Extended access to health and social care professionals through a single point of contact to enable quick access to professional advice to deal with an individual's care when required; and
- Information sharing across organisations and ensuring first point of contact for both health care professionals and patients was with fully trained staff.

Group 1 – 3 top priorities:

- Making sure every individual has a tailored assessment plan with a single named co-ordinator upon discharge from hospital;
- To map needs and develop a directory of community resources to ensure when individuals were faced with choices, they were fully aware of what options were available; and
- To develop a leadership, education and training programme to invest in the workforce with the aim of achieving the desired outcomes.

During the discussions that followed, it was suggested that the focus of the next meeting should be on primary care and community based care services.

The Chair closed the meeting by thanking everyone for their attendance and invaluable input into the discussions. A report would be drafted based on the discussions and outcomes of each Working Group. It was noted that the next meeting would be in November and details would be published once confirmed. A Member commented that an invitation to future Working Groups be extended to representatives of young people.

Recommendations

- (1) The next meeting of the Working Group would be scheduled in November and details would be published once confirmed.
- (2) An invitation to be extended to representatives of young people to attend future meetings of the Working Group.
- (3) The focus of the next meeting of the Working Group to be on primary care and community based care services.

The meeting concluded at 3.55 pm

CHAIR