

LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

AGENDA

Thursday 14 January 2016

at 6.00 pm

at Hartlepool College of Further Education, Stockton Street, Hartlepool

MEMBERS: LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

Independent Chair: Professor Colin-Thomé

Hartlepool Borough Council Representatives:

Councillors Ainslie, C Akers-Belcher, S Akers-Belcher, Atkinson, Barclay, Beck, Belcher, Brash, Clark, Cook, Cranney, Fleet, Gibbon, Griffin, Hall, Hind, Jackson, James, Lauderdale, Lawton, Lindridge, Loynes, Martin-Wells, Dr. Morris, Richardson, Riddle, Robinson, Simmons, Sirs, Springer, Tempest, Thomas and Thompson.

NHS Hartlepool and Stockton Clinical Commissioning Group Representatives

- 1. APOLOGIES FOR ABSENCE**
- 2. DECLARATIONS OF INTEREST**
- 3. NOTES FROM THE MEETING HELD ON THE 19 NOVEMBER 2015**
- 4. TIMETABLE FOR SESSION**

6.00pm - INTRODUCTION / PRESENTATION

6.30pm - URGENT CARE SERVICES - BREAK OUT SESSION

Facilitated Table Discussion exploring:

- What works well?
- How can things be better?
- Priorities for the future?

7.20pm - FEEDBACK FROM TABLE DISCUSSIONS

7.40pm - NEXT STEPS AND CLOSE

Future meeting dates:-

8 February 2016 at 10.00 am in the Centre for Excellence, Training and Learning, Brierton Lane, Hartlepool, TS25 4BY (Maternity/Early Years/Children's Health and Wellbeing Services)

21 March 2016 at 2.00 pm in the Civic Centre, Victoria Road, Hartlepool, TS24 8AY (Mental Health)



LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

19 November 2015

The meeting commenced at 5.00 pm in the William Gray Suite, Historic Quay,
Maritime Avenue, Hartlepool

Present:

Chair: Professor David Colin-Thomé

Councillors: Councillors Ainslie, Cook, Cranney, Simmons, Tempest and Thomas

Hartlepool and Stockton on Tees Clinical Commissioning Group Representatives:
Dr Boleslaw Posmyk, Ali Wilson, Karen Hawkins, Paula Swindale, S
Greaves and Evelyn Schock

Officers: Gill Alexander, Chief Executive
Louise Wallace, Director of Public Health
Sally Robinson, Director of Child and Adult Services
Jill Harrison, Assistant Director, Adult Services
Dr Simon Howard, Public Health Registrar
Joan Stevens, Scrutiny Manager
Amanda Whitaker, Democratic Services Team Manager
Denise Wimpenny, Principal Democratic Services Officer
Angela Armstrong, Principal Democratic Services Officer

Also present:

North Tees and Hartlepool NHS Foundation Trust: Julie Gillon, Julie
Parkes, Jean McLeod
Tees, Esk and Wear Valley NHS Foundation Trust: David Brown
Durham County Council: Michael Duffy
Town of Hartlepool Challenge: Stella Leighton, Irene Gilhespy, Julie
Clayton, Janice Lyne and Gill Crane
Fighting for Hartlepool Hospital Representatives: Gemma Rhead,
Angela Hughes, Kath Mathieson and Nicola Kenny
Healthwatch Representative: Judy Gray and Ruby Marshall
Hartlepool Carers: Karen Gibson
Veronica Douglas, Evelyn Leck, Mary Green

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Allan Barclay, Brenda
Loynes, Carl Richardson and Paul Thompson.

2. DECLARATIONS OF INTEREST

None.

3. INTRODUCTION AND PRESENTATION

The Chair provided an outline of the objectives of the Local Health and Social Care Plan Working Group. The key focus for this meeting was primary care and community based care services. A presentation was provided jointly by representatives from the Hartlepool and Stockton Clinical Commissioning Group, the Tees, Esk and Wear Valley NHS Foundation Trust, the North Tees and Hartlepool NHS Foundation Trust and the Assistant Director, Adult Services. The presentation outlined the priorities for primary care and identified the three key themes of the Better Care Fund. The Working Group was updated on the partnership working ongoing between the Hartlepool and Stockton on Tees Clinical Commissioning Group, the voluntary sector and Hartlepool Borough Council was also provided. Further details were provided of service provision including services provided in the community and commissioned services.

The Working Group moved into a number of break-out sessions where the following was discussed:

From Hospital to Home:

- 1) What works well now?
- 2) How can things be improved?
- 3) Priorities for the future, including the identification of a to three priorities for the future.

Each group was also asked to consider two additional questions:

- *Last time you or somebody you know well had to go to hospital, what do you think primary and community services could have offered that would have not needed you to go to hospital?*
- *How do you think primary and community services need to improve?*

Upon return from the break-out sessions, the following feedback was presented to the Working Group:

Group 2 – top 3 priorities:

- Tackling isolation and loneliness;
- Consistency across care whilst recognising personal care;
- More proactive approach to predicting needs and risks to people in the community and the importance of targeting resources in relation to prevention along with the need to improve the promotion of public health messages within the community.

Group 1 – top 3 priorities:

- Improvements in relation to carer and support around hospital discharge;
- One contact providing the right service at the right time with the right expertise;
- Better co-ordination of a single point of delivery/expertise.

Group 3 – top 3 priorities:

- Information sharing utilising IT to improve communication should be a priority;
- Transport services within localities needed reviewing to develop community based/primary care services in relation to spending review cuts in health and social care. The importance of building on existing community assets was emphasised along with the need to focus on those who were more isolated.

Group 4 – top 3 priorities:

- Communication – signposting to the right service at first point of contact and improved communication between hospital/community based care/GP/patient;
- Consistency – Ensure a high service/standard of response with highly trained advanced care practitioners to meet the community's needs;
- Confidence – as a result of the above being implemented effectively.

During the discussions that followed it was noted that duplication across the provision of health and social care services was a concern and should be explored to ensure the effective use of resources. In addition, the health and social care between specialists and generalists should be considered further to ensure there was a consistent approach.

It was highlighted that the next three meetings of the working group will be arranged between January and March 2016 and would focus on the areas as follows:

- Urgent and Emergency Care
- Child and Health and Wellbeing Agenda including maternity and early years
- Mental Health

The meeting concluded at 6.58 pm

CHAIR