

LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

AGENDA

Monday 8th February 2016

at 10.00 am

**in Centre for Excellence, Training and Learning,
Brierton Lane, Hartlepool**

MEMBERS: LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

Independent Chair: Professor Colin-Thomé

Hartlepool Borough Council Representatives:

Councillors Ainslie, C Akers-Belcher, S Akers-Belcher, Atkinson, Barclay, Beck, Belcher, Brash, Clark, Cook, Cranney, Fleet, Gibbon, Griffin, Hall, Hind, Jackson, James, Lauderdale, Lawton, Lindridge, Loynes, Martin-Wells, Dr. Morris, Richardson, Riddle, Robinson, Simmons, Sirs, Springer, Tempest, Thomas and Thompson.

NHS Hartlepool and Stockton Clinical Commissioning Group Representatives

- 1. APOLOGIES FOR ABSENCE**
- 2. DECLARATIONS OF INTEREST**
- 3. NOTES FROM THE MEETING HELD ON THE 14 JANUARY 2016**
- 4. TIMETABLE FOR SESSION**

10.00am - INTRODUCTION / PRESENTATION

**10.30am - MATERNITY/EARLY YEARS/CHILDREN'S HEALTH AND
WELLBEING SERVICES - BREAK OUT SESSION**

11.20am - FEEDBACK FROM TABLE DISCUSSIONS

11.40am - NEXT STEPS AND CLOSE

FUTURE MEETING DATE:

21 March 2016 at 2.00 pm in the Civic Centre, Victoria Road, Hartlepool, TS24 8AY
(Mental Health)



LOCAL HEALTH AND SOCIAL CARE PLAN WORKING GROUP

14 January 2016

The meeting commenced at 6.00 pm at Hartlepool College of Further Education,
Stockton Street, Hartlepool

Present:

Chair: Professor David Colin-Thomé

Councillors: Councillors Ainslie, S Akers-Belcher, Belcher, Clark, Cranney, James, Lindridge, Loynes, Martin-Wells, Richardson, Riddle, Simmons, Tempest, Thomas and Thompson

Hartlepool and Stockton on Tees Clinical Commissioning Group Representatives:
Dr Boleslaw Posmyk, Ali Wilson, Karen Hawkins, Paula Swindale, Tracie Jacobs and Dr Paul Pagni

Officers: Gill Alexander, Chief Executive
Louise Wallace, Director of Public Health
Jill Harrison, Assistant Director, Adult Services
Dr Simon Howard, Public Health Registrar
Joan Stevens, Scrutiny Manager
Amanda Whitaker, Democratic Services Team Manager
David Cosgrove, Principal Democratic Services Officer
Angela Armstrong, Principal Democratic Services Officer

Also present:

North Tees and Hartlepool NHS Foundation Trust: Julie Gillon, Lyndsey Johnson, Nick Rosen, Andrew Simpson and Sally Thompson
North East Ambulance Service: Caroline Thurlbeck and Mark Cotton
North East Commissioning Service: Gill Carlton and Helen Metcalf
Hartlepool Carers: Karen Gibson
Young People's Representatives: Lauren Howells and Emma Jenner
Town of Hartlepool Challenge: Irene Gilhespy, Janice Lyne, Doreen Short, Julie Clayton, Pauline Hope, Norman Hope, Stella Leighton, Gordon Goddard, Kenneth Thompson and Stan Cronin
Fighting for Hartlepool Hospital: Gemma Rhead, Kath Mathieson, Angela Hughes, Glenn Hughes, Joyce Iredale and Ron Leigers
Save our Hospital: Keith Fisher
C Thompson, M Green, V Duggan, S Walton, C Twidale, M Smurthwaite, K Low, N Kenny, J Doherty, A Atkinson, S Picton, J Anderson, J Nicholson, Gill Crane,

7. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Beck, Cook and Morris.

8. DECLARATIONS OF INTEREST

None.

9. NOTES FROM THE MEETING HELD ON 19 NOVEMBER 2015

Received.

10. INTRODUCTION AND PRESENTATION - URGENT CARE SERVICES

The Chair outlined the key focus for this meeting which was Urgent Care Services. A presentation was provided by Hartlepool and Stockton on Tees Clinical Commission Group which outlined the national and local context of the provision of urgent care and highlighted the differences between emergency and urgent care. Further information was provided on the level of urgent and emergency care currently provided along with the vision for future service provision which was based on local demand. Patients and their families had provided feedback on the services received and what they would like to see provided in the future and this was included within the presentation.

The Working Group moved into a number of break-out sessions to consider the following:

Urgent and Emergency Care:

- 1) What works well now?
- 2) How can things be improved?
- 3) Priorities for the future, including the identification of three priorities for the future.

Upon return from the break-out sessions, each group fed back a three priorities:

Group 1

- One main priority was the provision of one emergency service 24 hours a day, 7 days a week in Hartlepool, with the Urgent Care Centre providing rapid response from a base within the University Hospital of Hartlepool, including an Emergency Assessment Unit.

Group 2

- People were confused of where to go and get help and support through a single point of access;
- Information should be shared more effectively with improved communication.
- A mix of staff should include multi-disciplinary teams to ensure right care, right place at the right time.

Group 3

- Transport was highlighted as a challenge for accessing service at the University Hospital of North Tees.
- There were concerns about the pressure placed on the Ambulance Service at the current time.
- There was a need for 24 hours a day access to a walk-in centre in Hartlepool as that had been the expectation when the One Life Centre was established, one place to meet a whole range of needs.

Group 4

- 24 hours a day/7 days a week service required with the ability to walk in as there remained some confusion over what was available and some people do not like to access 111 directly.
- One service, one place with one provider should be a key priority.
- The above should be provided within the Hartlepool boundary, preferably at the University Hospital of Hartlepool.

Group 5

- The preference was for the return of services locally including the provision of Accident and Emergency in Hartlepool. Further discussion ensued on the isolation of the current arrangement and the impact this had on families.
- Should be more senior consultants/matrons through a big recruitment drive to address emergencies, especially around specialist service.
- Strong leadership was required to move forward through unbiased leadership and accountability.

A discussion ensued during which it was noted that the provision of urgent and emergency care 24 hours a day/7 days a week integrated with the current Out of Hours Service was a key priority. It was recognised that there was enormous pressure placed on the North East Ambulance Service across the region and it was noted that NEAS was working very hard to recruit paramedics through training offered at Teesside University.

A representative from the Hartlepool and Stockton on Tees Clinical Commissioning Group (CCG) indicated that the north east region had been successful in securing involvement in the Vanguard Programme which was a

national programme for commissioners to improve services by examining the integration of services to ensure the a more effective use of resources.

In conclusion, the Chair commented that a key priority for the residents of Hartlepool appeared to be clearly signposted services for urgent and emergency care provision within Hartlepool.

It was noted that the next meetings of the Local Health and Social Care Plan Working Group were as follows:

- Child and Health and Wellbeing Agenda including maternity and early years – 8 February 10.00am at the Centre for Excellence, Training and Learning
- Mental Health – 21 March, 2.00pm at the Civic Centre

The meeting concluded at 8.05 pm

CHAIR