

# **REGENERATION, LIVEABILITY AND HOUSING PORTFOLIO**

## **DECISION SCHEDULE**



**Friday 22<sup>nd</sup> September, 2006**

**at 10.00 am**

**in Committee Room “A”**

The Mayor Stuart Drummond responsible for Regeneration, Liveability and Housing will consider the following items.

**1. KEY DECISIONS**

No items

**2. OTHER ITEMS REQUIRING DECISION**

- 2.1 Hartlepool Partnership Traffic Light Self Assessment 2005/06 – *Head of Community Strategy*
- 2.2 Pride in Hartlepool Proposals – *Head of Environmental Management*

**3. ITEMS FOR DISCUSSION / INFORMATION**

- 3.1 Regeneration and Planning Services Departmental Plan 2006/07 – Quarter 1 Monitoring Report – *Director of Regeneration and Planning Services*

**4. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS**

No items

## **REGENERATION, LIVEABILITY & HOUSING PORTFOLIO**

Report To Portfolio Holder  
22 September 2006



**Report of:** The Head of Community Strategy

**Subject:** HARTLEPOOL PARTNERSHIP TRAFFIC LIGHT  
SELF ASSESSMENT 2005/06

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### **SUMMARY**

#### **1.0 PURPOSE OF REPORT**

- 1.1 The purpose of the report is to update the Portfolio Holder on this year's Traffic Light Self Assessment submission to Government Office as part of the Hartlepool Partnership's annual review process.

#### **2.0 SUMMARY OF CONTENTS**

- 2.1 This report contains details of the Hartlepool Partnership's Annual Traffic Light Self Assessment submission to Government Office for the North East.

#### **3.0 RELEVANCE TO PORTFOLIO MEMBER**

- 3.1 The Traffic Light Self Assessment presents a review of the delivery of the work of the Hartlepool Partnership, set against the strategic framework provided by the Hartlepool Community Strategy and Neighbourhood Renewal Strategy.

#### **4.0 TYPE OF DECISION**

- 4.1 Non-key decision.

#### **5.0 DECISION MAKING ROUTE**

- 5.1 The Hartlepool Partnership Board will consider this submission at the meeting on Tuesday 5 September 2006.

#### **6.0 DECISION(S) REQUIRED**

- 6.1 Endorsement of the Traffic Light Self Assessment submission (attached as Appendix1).

**Report of:** The Head of Community Strategy

**Subject:** HARTLEPOOL PARTNERSHIP TRAFFIC LIGHT  
SELF ASSESSMENT 2006

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**1. PURPOSE OF REPORT**

1. The purpose of the report is to update the Portfolio Holder on this year's Traffic Light Self Assessment submission to Government Office as part of the Hartlepool Partnership's annual review process.

**2. BACKGROUND**

1. This is the third year LSPs have been required to undergo an annual review with their Government Office. This process enables the Government Office for the North East (GONE) and Central Government's Neighbourhood Renewal Unit (NRU) to gather evidence to demonstrate the progress made by the Hartlepool Partnership and to ensure that future support for LSPs is appropriately targeted.
2. Theme Partnerships began work on their submissions in July and have based their reports on the Quarterly Performance Management Update Reports and are in line with guidance by GONE.
3. This submission will form the part of the annual review meeting to be held with Government Office on the 17 November 2006.

**3. SELF ASSESSMENT 2005/06**

1. The assessment has been made in the following areas:
  - Review of Outcomes by Theme
  - Review of Partnership Management
  - Improvement Planning
2. This year the theme of liveability has been added to the existing core theme areas of crime, education, housing, health and employment. The liveability agenda is about creating places where people choose to live and work and the submission is made up of elements of the Hartlepool Partnership themes of Community Safety, Environment and Culture and Leisure.

3. Each assessment carries a maximum score of 4. The Hartlepool Partnership has achieved Green status for the previous 2 years. This year an overall score of 26 or more will give an overall green assessment, providing at least 22 points are achieved from the theme assessments. This is a much tougher test than in previous years and there is a possibility that the Hartlepool Partnership may not achieve green status this year.
4. Based on Government Office NRF LSP Performance Management *traffic light assessment guidance*<sup>1</sup> the self-assessment scores for the Hartlepool Partnership are as follows:

Assessment	Point Per Assessment	Traffic Light
Jobs and the Economy (Employment)	3	Amber/Green
Lifelong Learning and Skills (Education)	4	Green
Health and Care (Health)	3	Amber/Green
Community Safety (Crime)	4	Green
Housing	4	Green
Liveability	4	Green
<b>Total for theme outcome assessments</b>	<b>(22)</b>	<b>(Green)</b>
Review of Partnership Management	4	Green
Improvement Planning	4	Green
<b>Total for management and improvement planning</b>	<b>(8)</b>	<b>(Green)</b>
<b>Overall Total</b>	<b>30</b>	<b>Green</b>

5. The overall traffic light self-assessment for the Hartlepool Partnership is **Green**, with evidence to indicate that there are good prospects for improvement. This self-assessment is subject to agreement and possible negotiation with GONE. Confirmation of the assessment result will be determined at the annual review meeting to be held with Government Office on the 17 November 2006.

#### 4. FINANCIAL IMPLICATIONS

1. None.

#### 5. RECOMMENDATIONS

1. The portfolio holder is requested to endorse the contents of the Traffic Light Self Assessment submission (attached as Appendix 1).

<sup>1</sup> NRF, LSP PMF Guidance, March 2006



Performance Management Framework  
Traffic Light Self Assessment  
August 2006

DRAFT  
Subject to approval by Hartlepool Partnership  
Board on 5 September 2006

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## **1. Introduction**

This report contains the self-assessment review of the Hartlepool Partnership 2006.

A total of 8 traffic light assessments have been made in the following areas:

- Review of Outcomes by Theme (6)
- Review of Partnership Management (1)
- Improvement Planning (1)

The self-assessment assessment is based on the finding presented in Sections 3,4 and 5 of this report and on the information presented in the PMF Quarterly Reports<sup>1</sup> for 2005/06 and the Local Area Agreement Delivery and Improvement Plan 2006<sup>2</sup> which is based on the Neighbourhood Renewal Unit (NRU) PMF model.

For completeness a review has also been undertaken of the themes that make up the remainder of the Community Strategy and Neighbourhood Renewal Strategy, namely Environment, Culture and Leisure and Strengthening Communities. These reviews are presented in this report but do not contribute to the overall assessment score.

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<sup>1</sup> Hartlepool Performance Management Framework Progress Updates Quarters 1-4, 2005/06

<sup>2</sup> Hartlepool Partnership Local Area Agreement Delivery and Improvement Plan July 2006

## 2. Overall Traffic Light Assessment

Based on Government Office NRF LSP Performance Management *traffic light assessment guidance*<sup>3</sup> the self-assessment scores for the Hartlepool Partnership are as follows:

Assessment	Point Per Assessment	Traffic Light
Jobs and the Economy (Employment)	3	Amber/Green
Lifelong Learning and Skills (Education)	4	Green
Health and Care (Health)	3	Amber/Green
Community Safety (Crime)	4	Green
Housing	4	Green
Liveability	4	Green
<i>Total for theme outcome assessments</i>	<i>(22)</i>	<i>(Green)</i>
Review of Partnership Management	4	Green
Improvement Planning	4	Green
<i>Total for management and Improvement planning</i>	<i>(8)</i>	<i>(Green)</i>
<b>Overall Total</b>	<b>30</b>	<b>Green</b>

The overall traffic light assessment for the Hartlepool Partnership is **Green**, with evidence to indicate that there are good prospects for improvement.

<sup>3</sup> NRF, LSP PMF Guidance, March 2006



### **3.Theme Assessments**

The summary documents presented in this section contain traffic light self-assessments for each theme including:

- Progress against floor targets and local indicators (including progress on narrowing the national gap)
- Narrowing the gap - progress against targets set in the NRS area
- Targeting Neighbourhoods and Groups
- Plausibility
- Factors affecting and influencing performance
- Key improvement planning.

Detailed information on each theme is presented in Local Area Agreement Delivery and Action Plan for 2006/07.

### Jobs & Economy Theme

### Traffic Light Self Assessment

2005 assessment Amber Green		2006 proposed Amber Green
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#### **Progress against floor targets**

	2001	2002	2003	2004	On target?
Increase the number of <b>VAT Registrations</b> by 50% by 2012. 2001 baseline was 120	120	105	135	120	☹
<i>Narrowing the national gap</i> Progress against national Vat registration rate (source: floor targets interactive)	Hartlepool rate 16.3 England rate 37.6 Gap of 21.3	Hartlepool rate 14.1 England rate 39 Gap of 24.9	Hartlepool rate 19 England rate 41.6 Gap of 22.6	Hartlepool rate 16.9 England rate 41.6 Gap of 24.7	☹
	2002	2003	2004	2005	
Reduce the gap between the Hartlepool and GB <b>employment rate</b> to 3% points by 2012. June 2002 baseline was 5.5%	5.5%	8.5% (Jan 2004)	12.6% (Jan 2005)	6.9% (Sept 2005 <sup>1</sup> )	☹

#### **Progress against local targets**

	2002	2003	2004	2005	On target?
Reduce long-term unemployment from 33.8% (June 2002 baseline) to 25% by 2012.	33.8%	27.9%	28.1% (Jan 2005)	32.2% (March 2006)	☹
<i>Narrowing the national gap</i> Progress against national long-term unemployment rates	8% (June 2002)	7.2% (Jan 2004)	5.7% (Jan 05)	2.5% (March 2006)	☺
Reduce the gap between the Hartlepool and GB unemployment rate to 2% points by 2012. June 2002 baseline was 3.8%	3.8%	2.5%	1.8%	1.9% (March 2006)	☹

<sup>1</sup> Latest comparable data. The Labour Force Survey has now been replaced by the Annual Population Survey which is not directly comparable. APS data was not available for this reporting period.

Reduce youth unemployment rate from 30.7% of total unemployed (June 2002 baseline) to 29% by 2012.	30.7%	32.6%	32.5%	36.5% (March 2006)	☹
<i>Narrowing the national gap</i> Progress against national youth employment rates	3%	4.9%	2.5%	0%	☺

***Narrowing the gap  
(Progress in NRS area  
against the above  
targets)***

	2002	2003	2004	2005	On target?
Reduce the gap between the NRS and Hartlepool <b>employment rate</b> to 6% points by 2005 and to 4% by 2012. Baseline (June 2002) gap was 7%	7%	12.4%	8.7%	6.9% (Sept 2005)	☹
By 2012 increase the proportion of <b>new business start ups</b> in Hartlepool located in NRS area. 2001 baseline was 75%	N/A	N/A	N/A	N/A	N/A
Reduce the gap between the NRS and Hartlepool long-term unemployment rate to 7% by 2005 and to 6% by 2012. Baseline (June 2002) gap was 8%	8%	7.2%	5.7%	2.4% (March 2006)	☺
Reduce the gap between the NRS and Hartlepool unemployment rate to 42% by 2005 and to 36% by 2012. Baseline (June 2002) gap was 48%	48%	29.4%	38%	39% (March 2006)	☹
Reduce the gap between the NRS and Hartlepool youth unemployment rate to below 1% by 2012. Baseline (June 2002) gap was 3%	3%	4.9%	2.5%	2.4% (March 2006)	☺

**Key to traffic lights**

☹	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
☹	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
☺	Performance on target

### ***Summary of progress against targets***

The latest **VAT registration figures** for Hartlepool show a major improvement since 2001, with 2.9% more new VAT registered businesses in 2004 compared to 2001, this is an annual rate of registrations of 9.7%, compared to 9.1% in 2001, whilst de-registration levels are 7.7% for Hartlepool compared to a national average of 9.9%. Further studies from Barclays Bank reveal that there were 100 new firms created in Q1 2006 – a 40% increase on the previous year. This rise puts Hartlepool second in the start-up business league for the region.

The gap between the Hartlepool and GB **Employment Rates** has closed following the latest Annual Population Survey release at September 2005, which showed that Hartlepool's Employment Rate increased by 1.5% to 67.7% compared to March 2005, whilst the GB rate only increased by 0.1% during the same period. Proxy worklessness indicators – **local targets** – do demonstrate considerable progress on reducing the unemployment rate and long-term unemployment. While the proportion of the unemployed who are 24 or under has increased from 868 individuals in April 2002 to 898 in March 2006, although this has since fallen again and reflects the churn experienced in the local labour market.

Significant progress has been made in narrowing the gap between the NRS area and Hartlepool on the worklessness targets.

### ***Targeted Neighbourhoods and groups***

Progress has been made in narrowing the gap between the NRS and Hartlepool rates in the Employment, Long Term Unemployed and Youth Unemployed Rate when the NRS has now the same level as the Hartlepool average. Whilst the overall unemployment rate has risen by 1% since the previous reporting period.

In line with current Government welfare reforms, NRF funded Employment projects have all evolved to reflect the need to support people with disabilities and health problems back into employment. For individual projects in 2006-07, a proportion of all employment outcomes achieved will be for people on Incapacity Benefit, whilst protocols have been developed with Job Centre Plus In work Support provider for the Tees Valley, which will aid sustainability in employment.

Projects also continue to target Lone Parents, whilst consultation has been undertaken with the BME Reference Group to widen knowledge of employment services amongst BME communities. This has led to a number of referrals to NRF funded services from residents seeking support to return to the labour market.

### ***Plausibility assessment***

The Hartlepool Partnership and Hartlepool Borough Council recognise the importance of narrowing the gap in the Jobs & Economy Theme. In allocating NRF for 2006-08 Jobs & Economy was identified as the priority theme and allocated the most funding of

any of the seven Community Strategy themes.

Key evidence testing the plausability includes:

- CLES Report – Unemployment in Hartlepool
- NRF Jobs & Economy Theme Evaluation – July 2003
- Hartlepool Worklessness Workshop Report – November 2004
- CLES NRF Evaluation – October 2005

The independent evaluation undertaken by CLES during 2005 highlighted that

- the Jobs & Economy is 'an excellent theme, which is making inroads into the floor targets'
- 'The Partnership(Economic Forum) is mature and sophisticated in its approach to the identification of issues and selection of interventions'
- 'projects have a people centred approach which is well geared toward addressing the ongoing worklessness agenda'
- 'there are clearly high levels of innovation and creativity in project design and implementation'
- 'projects have a positive interaction with users'
- 'there are a number of theme linkages and cross-cutting factors and, as such, and impressive level of synergy'

With regards to mainstreaming the evaluation report highlights that NRF is playing an important role in the testing and piloting of a number of approaches to tackle the economy's most intractable issues. New approaches are being developed to engage the long term ill, incapacity benefit claimants and the disabled, while at the same time tackling employer discrimination surrounding these issues and assisting local people into work.

Three of the four Employment targets have seen the gap narrowing in the NRS areas compared to the Hartlepool, whilst Hartlepool continues to make progress against national targets. Business creation at a town level has also seen a positive increase since 2002 with the stock of VAT registered businesses increasing by 2.9%, compared to 2.6% nationally. Whilst de-registration levels are 7.7% for Hartlepool compared to a national average of 9.9%.

### ***External factors affecting performance***

Key barriers include:

- Lack of entrepreneurial culture within the town historically
- High levels of non-active benefit claimants
- Proportion of adults qualified to Level 2 or above is the lowest in the Tees Valley
- Low aspirations of young people
- Global economy
- Unsuccessful LEGI Bid (round 1)
- Transport issues

### ***Factors influencing proposed self assessment***

Good progress has been made towards achieving targets and milestones, particularly against floor targets as well as local targets that clearly demonstrate a narrowing of the gap. However the year on year improvement in Unemployment rates experienced since 2002 has stopped, although this is aligned to national trends.

Floor target data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and district level as set out in the Community Strategy and Neighbourhood Renewal Strategy and recently through the Local Area Agreement Delivery and Improvement Plan

Milestones are set to ensure long-term targets are reached based on analysis of floor target date and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups.

Other significant points include:

- Significant progress has been made in reducing unemployment and long-term unemployment. Youth unemployment is a key priority as early progress from 2002 has been eroded and recently an increase in the number of young people unemployed has increased.
- The number of new VAT registrations has remained the same since the baseline of 120 in 2001, although de-registrations have reduced during the last two years thereby increasing overall stock levels by 2.9%

The gap between the Hartlepool and GB employment rate is reducing with the latest Annual Population Survey showing an increase of 1.5% to 67.7% since March 2005, whilst during the same period the national rate increased by only 0.1%. Similar convergence has been experienced with neighbouring Local Authorities.

The independent evaluation undertaken by CLES during 2005 highlighted that there are a number of theme linkages and cross-cutting factors and, as such an impressive level of synergy.

### Improvement Plan

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan.

<b>Action For Improvement</b> (LAA Ref Outcome 3 Action 1)	<b>Rivergreen Development – Queens Meadow</b>
<b>LAA Outcome</b>	Outcome 3 – To support the sustainable growth, and reduce the unnecessary failure, of locally owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.
<b>Floor Target</b>	JE11. Number of new businesses created (Hartlepool)
<b>Key Contact and Organisation</b>	Antony Steinberg – Hartlepool Borough Council
<b>Support Requirements and Resources Required (including finances)</b>	Single Programme £6.4 million total £1.84 million – Single Programme
<b>Next Milestone and Monitoring Arrangements</b>	Start date of October 2006 Progress monitored by Economic Forum and quarterly reports to Hartlepool Partnership
<b>Completion Date</b>	July 2008

<b>Action For Improvement</b> (LAA Ref Outcome 4 Action 1)	<b>Integrate In Work Support programme into NRF funded projects</b>
<b>LAA Outcome</b>	Outcome 4 – For those living in wards with the worst labour market position in areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.
<b>Floor Target</b>	JE4. Employment rate (Neighbourhood Renewal narrowing the gap)
<b>Key Contact and Organisation</b>	Paul Johnson – Hartlepool Borough Council
<b>Support Requirements and</b>	Jobcentre Plus funded programme

<b>Resources Required (including finances)</b>	
<b>Next Milestone and Monitoring Arrangements</b>	June 2006 – Protocol agreed with project sponsors. Progress monitored by Economic Forum and quarterly reports to Hartlepool Partnership
<b>Completion Date</b>	31 <sup>st</sup> March 2008



## Performance Management Framework

### Lifelong Learning and Skills Theme

#### Traffic Light Self Assessment

2005 assessment (Green)			2006 proposed (Green)
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#### Progress against floor targets

Target	2002	2003	2004	2005	On target?
<b>Children's Development: Foundation stage</b> <b>SR2004 Target</b> Improve children's communication, social and emotional development so that by 2008 50% of children reach a good level of development by the end of the Foundation stage  <i>NB Inequalities element of SR2004 Target included in next section on narrowing the gap</i>	-	-	-	36% (Hartlepool)  (England data not available)	☹
<b>KS2 English</b> <b>SR2002 Target carried forward:</b> By 2006 85% of 11 year olds achieve level 4 or above in the KS2 English test, with this level of performance sustained to 2008.	70% (Hartlepool)  75% (England)	70% (Hartlepool)  75% (England)	78% (Hartlepool)  78% (England)	79% (Hartlepool)  79% (England)	☺
<b>KS2 Mathematics</b> <b>SR2002 Target carried forward:</b> By 2006 85% of 11 year olds achieve level 4 or above in the KS2 mathematics test, with this level of performance sustained to 2008.	72% (Hartlepool)  73% (England)	71% (Hartlepool)  73% (England)	78% (Hartlepool)  74% (England)	78% (Hartlepool)  75% (England)	☺
<b>KS2 English &amp; Mathematics</b> <b>New SR2004 Target:</b> By 2008 the proportion of schools in which fewer than 65% of pupils achieve level 4 or above is reduced by 40%	-	8 schools (Hartlepool)  (England data not available)	3 schools (Hartlepool)  (England data not available)	2 school (Hartlepool)  (England data not available)	☺

***Progress against floor targets cont.***

Target	2002	2003	2004	2005	On target?
<b>KS3 English</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 test in English and this level of performance is sustained to 2008.  *Significant issues have emerged nationally with the marking of English test papers rendering this years results unreliable	67% (Hartlepool)  67% (England)	60% (Hartlepool)  69% (England)	*65% (Hartlepool)  71% (England)	71% (Hartlepool)  74% (England)	☺
<b>KS3 Mathematics</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 test in mathematics and this level of performance is sustained to 2008.	62% (Hartlepool)  67% (England)	67% (Hartlepool)  71% (England)	69% (Hartlepool)  73% (England)	75% (Hartlepool)  74% (England)	☺
<b>KS3 Science</b> <b>SR2002 Target carried forward:</b> By 2007 80% of 14 year olds achieve level 5 or above in the KS3 test in Science and this level of performance is sustained to 2008.	62% (Hartlepool)  67% (England)	66% (Hartlepool)  68% (England)	64% (Hartlepool)  66% (England)	68% (Hartlepool)  70% (England)	☹
<b>KS3 ICT</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 teacher assessment of ICT and this level of performance is sustained to 2008	61% (Hartlepool)  66% (England)	65% (Hartlepool)  67% (England)	59% (Hartlepool)  67% (England)	61% (Hartlepool)  69% (England)	☹
<b>KS3 General</b> <b>SR2002 Target carried forward:</b> By 2008, in all schools at least 50% of pupils achieve level 5 or above in each of English, Maths and Science.	-	67% (Hartlepool)  81% (England)	83% (Hartlepool)  81% (England)	100% (Hartlepool)  87% (England)	☺

***Progress against floor targets cont.***

Target	2002	2003	2004	2005	On target?
<b>KS4 GCSEs</b> <b>SR2002 Target carried forward::</b> By 2008 60% of those aged 16 to achieve the equivalent of 5 GCSEs at grades A*-C	42% (Hartlepool)	46% (Hartlepool)	49% (Hartlepool)	53% (Hartlepool)	☺
	51% (England)	53% (England)	54% (England)	56% (England)	
In all schools at least 20% of pupils to achieve this standard by 2004, rising to 25% by 2006 and 30% by 2008	All schools over 20%	All schools over 20%	All schools over 20%	All schools over 20%	☺

***Progress against local targets***

	2002	2003	2004	2005	On target?
<b>Early Years:</b> Increase participation rates by 13% (from the 2002 baseline) to 94% by 2012	81%	95% (Jan 2004)	96% (Jan 2005)	100% (Jan 2006)	☺
<b>KS4 GCSEs:</b> Increase by 8% the proportion of pupils in schools maintained by the authority achieving 5+ GCSEs at grades A*-G by 2012.  (2001 baseline of 88%; 2012 target is 96%).	89% (Hartlepool)  89% (England)	90% (Hartlepool)  89% (England)	88% (Hartlepool)  89% (England)	91% (Hartlepool)  90% (England)	☺
<b>KS4 GCSEs</b> By 2006 42% of those aged 16 achieve 5+ GCSEs at grades A*-C including English and Maths	31.8% (Hartlepool)  38.9% (England)	32.1% (Hartlepool)  39% (England)	32.5% (Hartlepool)  39.9% (England)	35.8% (Hartlepool)  42.2% (England)	☹
<b>KS4 GCSEs</b> By 2006 91% of those aged 16 achieve 5+ GCSEs at grades A*-G including English and Maths	86.8% (Hartlepool)  86.9% (England)	86.4% (Hartlepool)  86.5% (England)	85.5% (Hartlepool)  86.9% (England)	88.4% (Hartlepool)  88% (England)	☺
<b>Adults (19+):</b> 488 achieving a level 3+ qualification by 2004	Baseline 473 (2000/01)	524	670	2576*	☺





\*Figures yet to be verified by LSC

***Narrowing the gap  
(Progress in NRS area against floor targets)***


Target	2002	2003	2004	2005	On target?
<b>Children's Development: Foundation stage</b> <b>SR2004 Target</b> Reduce inequalities between the level of children's communication, social and emotional development in the 20% most disadvantaged areas and the rest of England*  Source: Qualifications and Curriculum Agency	<div style="border: 1px solid black; padding: 5px; text-align: center;">             New Target in SR2004           </div>			24% (NRS Area)  36% (Hartlepool)	☹
<b>KS2 English</b> <b>SR2002 Target carried forward:</b> By 2006 85% of 11 year olds achieve level 4 or above in the KS2 English test, with this level of performance sustained to 2008.	63% (NRS Area)  70% (Hartlepool)	64% (NRS Area)  70% (Hartlepool)	72% (NRS Area)  78% (Hartlepool)	73% (NRS Area)  79% (Hartlepool)	☺
<b>KS2 Mathematics</b> <b>SR2002 Target carried forward:</b> By 2006 85% of 11 year olds achieve level 4 or above in the KS2 mathematics test, with this level of performance sustained to 2008.	67% (NRS Area)  72% (Hartlepool)	71% (NRS Area)  71% (Hartlepool)	72% (NRS Area)  78% (Hartlepool)	73% (NRS Area)  78% (Hartlepool)	☺

\* The 20% most disadvantaged wards are currently defined as the 20% most deprived wards according to the Index of Multiple Deprivation 2000 but may be changed to take account of the IMD 2004. In 2006, the target will be measure by the 30% most disadvantaged Super Output Areas (SOAs). Data not currently available.




***Narrowing the gap  
(Progress in NRS area against floor targets) cont.***

Target	2002	2003	2004	2005	On target?
<b>KS3 English</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 test in English and this level of performance is sustained to 2008.  *Significant issues emerged nationally with the marking of English test papers rendering 2005 results unreliable	Not available (NRS Area)  67% (Hartlepool)	50% (NRS Area)  60% (Hartlepool)	*57% (NRS Area)  *65% (Hartlepool)	61% (NRS Area)  71% (Hartlepool)	 *
<b>KS3 Mathematics</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 test in mathematics and this level of performance is sustained to 2008.	Not available (NRS Area)  62% (Hartlepool)	59% (NRS Area)  67% (Hartlepool)	60% (NRS Area)  69% (Hartlepool)	66% (NRS Area)  75% (Hartlepool)	
<b>KS3 Science</b> <b>SR2002 Target carried forward:</b> By 2007 80% of 14 year olds achieve level 5 or above in the KS3 test in Science and this level of performance is sustained to 2008.	Not available (NRS Area)  62% (Hartlepool)	56% (NRS Area)  66% (Hartlepool)	54.5% (NRS Area)  64% (Hartlepool)	58.5% (NRS Area)  68% (Hartlepool)	
<b>KS3 ICT</b> <b>SR2002 Target carried forward:</b> By 2007 85% of 14 year olds achieve level 5 or above in the KS3 teacher assessment of ICT and this level of performance is sustained to 2008	Not available (NRS Area)  61% (Hartlepool)	Not available (NRS Area)  65% (Hartlepool)	Not available (NRS Area)  59% (Hartlepool)	Not available (NRS Area)  61% (Hartlepool)	

***Narrowing the gap  
(Progress in NRS area against floor targets) cont.***




Target	2002	2003	2004	2005	On target?
<b>KS4 GCSEs</b> <b>SR2002 Target carried forward::</b> By 2008 60% of those aged 16 to achieve the equivalent of 5 GCSEs at grades A*-C	32% (NRS Area)  42% (Hartlepool)	33% (NRS Area)  46% (Hartlepool)	35% (NRS Area)  49% (Hartlepool)	42% (NRS Area)  53% (Hartlepool)	

***Narrowing the gap  
(Progress in NRS area against local targets)***

Target	2002	2003	2004	2005	On target?
<b>Early Years:</b> Increase participation rates of 3 year olds who access good quality, free early years education by 13% points (from the 2002 baseline) to 94% by 2012	87% (NRS Area)  81% (Hartlepool 2002)  6% above (2002)	95% (NRS Area)  95% (Hartlepool Jan 2004)  No Gap (Jan 2004)	90% (NRS Area)  96% (Hartlepool Jan 2005)  Gap 6% (Jan 2005)	84% (NRS Area)  100% (Hartlepool Jan 2006)  Gap 16% (Jan 2006)	
<b>KS4 GCSEs:</b> Increase by 8% the proportion of pupils in schools maintained by the authority achieving 5+ GCSEs at grades A*-G by 2012.  (2001 baseline of 88%; 2012 target is 96%).	86% (NRS Area)  89% (Hartlepool)	89% (NRS Area)  90% (Hartlepool)	84% (NRS Area)  88% (Hartlepool)	89% (NRS Area)  91% (Hartlepool)	
<b>Adults (19+):</b> <b>narrowing the gap</b> achieving a level 3+ qualification by 2004	Baseline- 246 (2000/01)	226	210	835*	

\*Figures yet to be verified by LSC

**Key to traffic lights**

	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
	Performance on target

## Summary of progress against targets

From 1<sup>st</sup> August 2005 the Local Education Authority ceased to exist. A new Children's Services Department was established which brought together the Education and Children's Social Care services as well as Children's Fund, the Youth Service and elements of Children's Play. The first ever Annual Performance Assessment (APA) of Children's Services was carried out in the summer of 2005, the outcomes of which were confirmed in November. The contribution of the Local Authority's education services to improving the outcomes for children and young people were judged to be above minimum requirements with some innovative practice – grade 3. Capacity for further improvement was deemed to be good.

At the annual Priorities meeting with DfES, Government Office North East, CSCI and other partners, which took place in November 2005, Hartlepool Children's Services was assessed as 'light touch' in terms of the need for challenge and support from government agencies. This recognises the good practice of the LA in relation to leadership and strategic planning and implementation of plans, including the education elements of the Children's Services Operational Plan. The annual survey of schools' views of their LA by the Audit Commission showed very high rankings for Hartlepool.

### *Early Years*

- Participation by 3 year olds in nursery education is 100%, exceeding the local target (and exceeding the national definition of universal which is 85%). The future target is to maintain a performance of 95% - 100%. This is due to a number of parents choosing not to take up the nursery provision (universal provision is available).
- Despite local indicators to the contrary, the gap in participation rates between Hartlepool and the NRS area has widened to 16%. Local data shows that all 3 year olds access early education and discrepancies may be due to the fact that the Hartlepool population data is based on 2004 mid-year estimates whereas the number of children living in NRS area is based on 2001 census figures (as up to date numbers are not available). This, therefore, is not a true comparison.

In relation to SATs and examination results, in summer 2005 Hartlepool schools celebrated some of the best results in their history. Many primary and secondary schools broke records for pupil performance. The long-term trend of improvement in Hartlepool is continuing and the town has either closed the gap or is closing the attainment gap on national averages.

### *Key Stage 2*

The percentage of 11 year olds achieving Level 4 or above in English was 79% in 2005, a record performance and in line with national average. The target for this indicator was achieved. In mathematics 78% of pupils achieved Level 4 or above, well above the national average. However, the very challenging target of 84% was not achieved. At the higher levels (Level 5+) performance of Hartlepool pupils again outstrips the national average. For the second year running Hartlepool was described by the Minister for School Standards as one of the most improved Local Authorities in the country.

### *Key Stage 3*

The percentage of 14 year olds achieving Level 5 or above in English, mathematics and science increased more than the increases nationally, thereby narrowing the attainment gap. In mathematics, performance in Hartlepool was above that nationally for the first time ever. Hartlepool was recognised by the Minister for School Standards as one of the 20 most improved Local Authorities in the country. Targets in English and maths were achieved. ICT performance remains a concern. The target was not achieved.

### *Key Stage 4*

The percentage of pupils achieving 5 A\*-C grades at GCSE increased by 3% in Hartlepool. The increase nationally was 4% so the attainment gap widened slightly in 2005. However, this is the sixth year on year increase on this indicator for Hartlepool and, with a record performance of 53% in 2005, the LA exceeded the target set with DfES by 2%. Previous years' improvements in the percentage of pupils achieving 5 A\*-G and 1 A\*-G grades were sustained in 2005. The very challenging LPSA1 target of 92.25% of pupils achieving 5A\*-G including English and maths was not achieved, but the gap on national average for this indicator was closed.

### ***Targeted Neighbourhoods and groups***

Attainment gaps between children and pupils from the NRS area and Hartlepool continue to narrow overall. At Key Stage 2 they are already broadly in line with the 2012 target of 5%. At Key Stage 3, however, the ambitious targets for 2005 were not achieved and performance worsened slightly. However, at Key Stage 4 attainment gap targets were exceeded. The 2012 target for 5A\*-G has been met already and improvement in narrowing the gap for 5A\*-C is good.

- Community Learning Centres – two centres have been opened at Lynnfield and Stranton Primary Schools. These projects, funded largely through the New Deal for Communities programme, represent major developments for the area.
- Playing for Success – a partnership between the LEA and Hartlepool United Football Club established a classroom in the stadium to use for pupils for out of school learning activities in 2004. This is targeted towards pupils at risk of disaffection who are underachieving, with a strong focus on improving basic skills, e.g. reading, writing, number and ICT. Further progress has been achieved in 2005 with record numbers of children benefiting.



### ***Plausibility assessment***

The first ever Annual Performance Assessment (APA) of Children's Services was carried out in the summer of 2005, the outcomes of which were confirmed in November. The contribution of the Local Authority's education services to improving the outcomes for children and young people were judged to be above minimum requirements with some innovative practice – grade 3. Capacity for further improvement was deemed to be good.

At the annual Priorities meeting with DfES, Government Office North East, CSCI and other partners, which took place in November 2005, Hartlepool Children's Services was assessed as 'light touch' in terms of the need for challenge and support from government agencies. This recognises the good practice of the LA in relation to leadership and strategic planning and implementation of plans, including the education elements of the Children's Services Operational Plan. The annual survey of schools' views of their LA by the Audit Commission showed very high rankings for Hartlepool.

The socio-economic profile of the area continues to present many challenges in relation to aspiration and achievement for the Education Partnership.

The Children's Services Department has led on the development of Hartlepool's first Children and Young People's Plan which was approved by full Council in March 2006. It represents the strategic plan which will help to deliver improved outcomes for children and young people who, alongside a range of other stakeholders, were actively engaged in its development.

A strategy for Children's Centres and Extended Schools has been developed and was approved in June 2006

From September 2005 there have been 23 Advanced Skills Teachers working across primary and secondary schools. They have all been assessed by external consultants as very good practitioners in terms of teaching and learning in their respective disciplines. They work in their own schools mainly but also deliver outreach support to teachers in other schools. This is co-ordinated through the Local Authority. In this way where weaknesses in teaching and learning are evident, schools can be targeted.

### ***External factors affecting performance***

Barriers to achieving outcomes are detailed in the 2005/6 Performance Management Framework document.

Key external factors affecting performance are:

- The socio-economic profile of the area presents many challenges in relation to aspiration and achievement
- Government/LSC targeting of resources upon Level 2 and skills for life areas may mean that partners are less able to bring mainstream resources to focus upon this local priority

### ***Factors influencing proposed self assessment***

Very good progress has been made towards achieving targets and milestones, particularly against some of the floor targets as well as local targets that clearly demonstrate a narrowing of the gap.

Floor target data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and town wide level as set out in the Community Strategy and Neighbourhood Renewal Strategy

Milestones are set to ensure long-term targets are reached based on analysis of floor target data and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups.

Other significant achievements include:

- School attendance – during 2005/06 the overall attendance level in primary and secondary schools again increased. Unauthorised absence decreased and new measures to combat truancy and condoned absence have been introduced e.g. fixed penalty notices.
- Summer learning 2005 and 2006 – several hundred Hartlepool young people gave up a week or more of their summer holidays to take part in summer schools across the town in subjects ranging from environmental improvement to using football to improve number skills. This was supported by similar study support activity during half term holidays. During the Easter break in 2005 and 2006 many schools ran revision support sessions/activities to help prepare children and students for forthcoming tests and examinations.

Out of hours learning – over 600 out of hours learning activities or clubs operated in Hartlepool and this has been sustained, ranging from sporting clubs to dance, drama, music and outdoor activities. A Children's Centre and Extended Schools Strategy has been developed and many schools have benefited from grant funding to develop extended services.

### **Improvement Plan 2006/07**

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan 2006/07

<b>Key Action For Improvement</b> (LAA Ref: Outcome 7, Action 2)	<b>Identification of vulnerable young children and young people in LA and schools to enable more targeted intervention and support in order to improve outcomes</b>
<b>Floor Target</b>	KS –4
<b>Key Contact and Organisation</b>	John Collings Assistant Director HBC Children's Services
<b>Support Requirements and Resources Required</b>	Partnership with schools, colleges, work-based training providers and other agencies. Funded from Children's Services budget, Standards Fund grants, NRF, NDC
<b>Next Milestone and Monitoring Arrangements</b>	Quarterly monitoring through LAA Delivery Plan
<b>Completion Date</b>	November 2006

<b>Key Action For Improvement</b> (LAA Ref: Outcome 7 Action 1 )	Implement Children's Centre and Extended Schools Strategy
<b>Floor Target</b>	N/A
<b>Key Contact and Organisation</b>	Danielle Swainston HBC Children's Services
<b>Support Requirements and Resources Required</b>	Partnership involving schools, Health etc. Funded from SureStart grant, SSA, Children's Centres grant, Community Pool and Play Development budget
<b>Next Milestone and Monitoring Arrangements</b>	Approval of Strategy scheduled for June 2005 Monitoring via LAA Delivery & Improvement Plan
<b>Completion Date</b>	Strategy to be implemented Sept 2006 – 2010

2006 proposed  
(Amber Green)

2002	2003	t
143	137	
of	Gap of 40.5	
6.76	158.4	
ap of 2.76	Gap of 36.8	

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## Progress against other floor targets

	2000	2001	2002	2003	On target?
<b>DoH PSA11</b> By 2010 reduce inequalities in health outcomes by 10% as measured by infant mortality Source TV JSU. (NB Considerable caution needs to be applied as numbers are very small)	5.6	6.8	5.0	5.8	☹
By 2010 reduce inequalities in health outcomes by 10% as measured by life expectancy at birth  Reduce gap in Hartlepool and England female life expectancy (baseline gap of 1.9 in 1998)  Reduce gap in Hartlepool and England male life expectancy (baseline gap of 2.2 in 1998) Data Source: Floor Targets Interactive	Information from Floor Targets Interactive is presented as life expectancy for males and females				
	79.1 Gap of 1.3	79.1 Gap of 1.6	78.4 Gap of 2.3	78.2 Gap of 2.7	☹
	73.4 Gap of 2.3	73.1 Gap of 2.9	73.4 Gap of 2.8	73.4 Gap of 3.2	☹
	2001	2002	2003	2004	On target?
<b>DfES PSA 9</b> Improve the life chances for children by reducing the under-18 conception rate by 50% by 2010 (Baseline 78.4 in 1998; rates per 1000 females 134 conceptions) Data Source: ONS	63.1 (120 conceptions)	55.9 (110 conceptions)	68.2 (133 conceptions)	64.1 (126 conceptions)	☺
<i>Narrowing the national gap</i> <b>Progress against</b> Improve the life chances for children by reducing the under-18 conception rate by 50% by 2010 Data Source: Floor Targets Interactive	Gap of 20.2	Gap of 13.5	No national data on Floor Targets Interactive	No national data on Floor Targets Interactive	☺
	2000	2001	2002	2003	On target?
<b>Suicide mortality rate</b> Suicide mortality rate Substantially reduce mortality rates by 2010 from suicide and undetermined injury by at least 20% (3 year rolling average from 1995-07 baseline of 9.1) Data Source: FTI	10.5	12.4	12.1	12.1	☹
<i>Narrowing the national gap</i> Substantially reduce mortality rates by 2010 from suicide and undetermined injury by at least 20% (3 year rolling average from 1995-07 baseline) Data Source: Floor Targets Interactive (NB Considerable caution needs to be applied as numbers are very small)	Gap of 1.2	Gap of 3.5	Gap of 3.4	Gap of 3.5	☹

### ***Progress against local targets***

	2001/02	2002/03	2003/04	2004/05	On target?
<b>Number of people who quit smoking at 4 weeks</b> DoH 3 year target for the period 2003/4 – 2005/6 is 1680 quitters at 4 weeks (cumulative) Source: Teeside Smoking Cessation	355	400	1078	2881	☺
<b>Access to Emergency care</b> % of patients seen and discharged within 4 hrs Mandatory national target from 1 <sup>st</sup> Jan 2005 a minimum of 98% seen and discharged within 4 hrs Source: National LDP	94%	94%	97%	99% (2005/06)	☺
<b>Older people receiving intermediate care</b> Number of people receiving intermediate care (cumulative) Source: HBC Social Services	551	677	642	803	☺

### ***Narrowing the gap - Progress in NRS area against key outcome area floor targets***

	2002	2003	2004	2005	On target?
<b>DH PSA6</b> By 2010 reduce substantially the mortality rates from heart disease by at least 40% in people under 75;  By 2010 reduce substantially the mortality rates from cancer by at least 20% in people under 75	Data not currently available at ward level				

### ***Narrowing the gap - Progress in NRS area against other floor targets***

	2002	2003	2004	2005	On target?
<b>DoH PSA11</b> By 2010 reduce inequalities in health outcomes by 10% as measured by infant mortality	Due to small numbers of deaths occurring, data protection regulations prevent presentation of a neighbourhood breakdown of this data				
	2000	2001	2002	2003	On target?
By 2010 reduce inequalities in health outcomes by 10% as measured by life expectancy at birth. (Between Hartlepool & NRS area)	Data not currently available at ward level				26

Reduce gap in Hartlepool and NRS area female life expectancy (baseline gap of 1.9 in 1998)					
Reduce gap in Hartlepool and NRS area male life expectancy (baseline gap of 2.2 in 1998)					

Data not currently available at ward level

	1998	1999	2000	2001	2002	
<b>DfES PSA 9</b> Improve the life chances for children by reducing the under-18 conception rate by 50% by 2010 (Baseline rate of 97 in 1998; rates per 1000 females in Hartlepool NRS area) Source: <a href="http://www.nchod.nhs.uk">www.nchod.nhs.uk</a>	97	Not available	88.5	Not available	79.7	😊

### Key to traffic lights

☹️	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
😐	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
😊	Performance on target

## ***Summary of Progress Against Targets***

Key performance information:

- The 3-year target for 4-week quitters has been well exceeded.
- The latest information available for CHD and cancer mortality rates (2003/04) shows an improvement in both areas.
- The under 18-conception rate in Hartlepool has reduced by 15.2% since 1998 ensuring the achievement of the 2004 target.
- The Hartlepool and NRS area conception rates are consistently better than the national average rate, which is 46 (2004).
- The number of people receiving intermediate care continues to exceed the target of 750.
- Progress to reduce suicide rates is uncertain, however given the small number of figures in this target area, small variance in activity will affect achievement of target
- 

If current trends in reduction in cancer and circulatory disease mortality are maintained then the targets are likely to be met. However, even if these reductions are achieved the modelling undertaken by the North East Public Health Observatory indicates it will not be enough to stop the widening gap between Hartlepool and the national average of life expectancy. The modelling also indicates that what is required to stop the life expectancy gap widening further is a 20% reduction in all cause mortality across all ages. Interventions will therefore need to include activities which target older ages (>75) as well as those in younger age groups. The levels of deprivation in the town and high prevalence of lifestyle risk factors are major challenges to achieving targets.

## ***Targeted Neighbourhoods and groups***

NRF funds 5 smoking cessation drop in clinics within the NRS area these sessions particularly target residents from the NRS area but are open to all.

A key priority for the coming year is to ensure that the North of the Town (which is identified as a 'hot spot' area for teenage conceptions) has a specialised contraceptive and sexual health service for young people.

Mental Health Day Services have been reviewed to ensure that services and resources that need to be re-evaluated and changed in light of national and local requirements are fit for purpose and relevant to service users and carers. An implementation model is in the process of being developed These will include socially inclusive interventions that will allow people with mental health needs to access a range of opportunities to enhance social well being including promoting independence. A Visioning Day in May was a significant success that enabled the identification of areas users and carers wanted to see improvement including the mental health services working closer together, being more empowered and having improved access to services to improve choice.



The issues identified in the LIT Autumn Assessment are currently being addressed, a mapping of the advocacy services has been undertaken with an understanding that future commissioned advocacy services may need to address the roles outlined in the Mental Capacity Advocacy Act, Providers are currently submitting bids to provide a Community Development Worker role for the Black and Minority Ethnic. To deliver the Hartlepool Social Inclusion and Mental Health Strategy links have been made between the Themed Partnerships and the Mental Health LIT in Hartlepool and work has begun on identifying current and future work plans that will address the issues that cause social exclusion and develop plans which will part of a long term Action Plan for the town. The principles of the Strategy reinforce the need to address to include those excluded from mainstream services which will enable improved mental health and wellbeing for local residents.

The Connected Care pilot project was initiated in the Owton Ward whereby a social audit was undertaken to inform the commissioning strategy and delivery of improved services. This work was carried out in conjunction with Turning Point and is included as good practice within the Government White Paper '*Our Health Your Care Your Say*'

In the New Deal for Communities Areas, several initiatives have been successfully running to address the gaps in service provision in these neighbourhoods and excluded groups and communities. They include:

- Smoking cessation drop-in clinic sessions
- A Network of tai chi groups
- A men's health group
- A weight management course
- Healthy lifestyle cooking courses
- Health Bus weight management sessions in a BME area
- A community based fruit and vegetable bag scheme

### ***Plausibility assessment***

The Hartlepool Partnership, Hartlepool Primary Care Trust and other partners recognise the importance of narrowing the gap in the Health & Care Theme. In allocating NRF for 2006-08 Health & Care was identified as a priority theme and allocated the 19% of the funding allocation.

Key evidence testing the plausibility includes:

- Health Best Practice Workshop – February 2004
- CLES NRF Evaluation – October 2005
- North East Public Health Observatory Life Expectancy Research – October 2005
- Development of Life Expectancy Floor Target Action Plan
- Suicide Prevention Strategy and the development of Suicide Prevention Action Plan – 2006

The independent evaluation undertaken by CLES during 2005 highlighted that

- 'Overall the projects in the Health & Care theme have been very successful in engaging the community around health issues, particularly men'
- 'One of the main impacts of the projects within the theme is to reduce the pressure on mainstream service provision'
- 'The projects in the theme help raise awareness of health issues and signpost people to the correct source of support'
- 'The impact is not quantifiable but evidence from case study material show that people's behaviours are changing, which in the longer term will impact on their health and quality of life, thus improving their life expectancy'

Smoking Cessation Service – example of success in narrowing the gap. There is now a Saturday session offered at Mill House Leisure Centre

Owton Connected Care Initiative – Health Trainers/Connected Care Workers.

The Connected Care / Health Trainers will be a crucial link between the 3 integrated locality teams and residents in the community in greatest need, helping overcome barriers to accessing appropriate services. Connected Care Workers / Health Trainers will be actively targeting the neighbourhood renewal area. They will be located in community facilities in the neighbourhoods with greatest health and care needs. They will also act as a crucial link between communities and individuals in greatest need and professionals, translating health messages into actions that take account of individual circumstances and overcoming barriers to accessing appropriate services. This will directly impact on achieving equitable access to services and contribute to addressing health inequalities.

Social Prescribing and Low level support research. The Older People's Local Implementation Team has identified the need to develop low level support services. This has led to a review of low level services which will take place throughout September and October with a final report expected in November 2006.

The Public Health Strategy has produced and a series of sub groups set up to deliver the action plan. These include accidents, healthy eating, obesity, physical activity, smoking, substance misuse, teenage pregnancy and wider determinants of health.

Delivery of Neighbourhood Renewal Fund programme targeting £1m on projects to tackle priority health issues.

Commissioning process for 2006-8 programme focusing on specific outcomes in LAA with greater proportion of funding towards improving health where distance to travel is greatest on floor targets.

### ***External factors affecting performance***

Key barriers affecting performance include:

- Recruitment and retention of clinical workforce
- Low levels of primary care infrastructure/workforce
- Focus of national CHD and Cancer investment on treatment not prevention
- Physical environment where intermediate care services are sited is poor for rehabilitation
- Current low level of provision of primary care counselling in GP practices and prevention/recognition of problems in primary care
- Individual residents attitude to health and well-being is poor

Positive external influences affecting performance include:

- Smoking ban introduced for Middleton Grange Shopping Centre
- Government agreement to introduce a smoking ban in public places.
- Additional Saturday session introduced at Mill House Leisure Centre

### ***Factors influencing proposed self assessment***

Progress has been made towards achieving targets and milestones, particularly against floor targets as well as local targets that clearly demonstrate a narrowing of the gap. Particular success has been achieved in reducing under 18 conception rates and numbers of people quitting smoking.

Floor target data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and district level as set out in the Community Strategy and Neighbourhood Renewal Strategy and recently through the Local Area Agreement Delivery and Improvement Plan.

Milestones are set to ensure long-term targets are reached based on analysis of floor target date and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups.

Several of the successful interventions have been mainstreamed in the community, including: The community fruit and vegetable bag co-operatives, Tai chi groups, Active kid physical activities, Weight management session delivery for men's/women's health groups, Smoking cessation clinic

In addition, several schemes link with other programmes working with priority neighbourhoods and groups, such as NDC and Sure Start: Smoking cessation clinic links with NRF funding, Active kid physical activities link with HBC and Sure Start Central.

### **Improvement Plan**

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan

<b>Action For Improvement</b> (LAA ref: Outcome 9, Action 2)	Development of Connected Care Workers/Health Trainers (HC 9/2)
<b>LAA Outcome</b>	Improved health – reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods.
<b>Floor Target</b>	DH PSA 11 By 2010 reduce inequalities in health outcomes by 10% as measured by life expectancy at birth.  DH PSA 01 Substantially reduce mortality rate from heart disease, stroke and related diseases by 40% and from cancer by 20%.
<b>Key Contact and Organisation</b>	Peter Price/Ali Wilson Director of Public Health/Director of Primary Care Development & Modernisation, Hartlepool PCT
<b>Support Requirements and Resources Required (including finances)</b>	Connected Care/Health Trainers Project Steering Group Owton Connected Care Initiative Public Health Strategy Group  £117,250 (NRF)
<b>Next Milestone and Monitoring Arrangements</b>	Develop job descriptions and model of working – June 2006  The project will be monitored through NRF monitoring arrangements and regular updates on the progress of the project will be taken to the Health & Care Strategy Group.
<b>Completion Date</b>	December 2006 – staff in post and working in agreed communities.

<b>Action For Improvement</b> (LAA ref. Outcome 10, Action 2)	Review the model for delivering community-based contraception and sexual health services for young people to improve access. (HC10/2)
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<b>LAA Outcome</b>	Be Healthy.
<b>Floor Target</b>	Reduce the under-18 conception rate by 50% by 2010 as part of a broader strategy to improve sexual health.
<b>Key Contact and Organisation</b>	Deborah Gibbin, Teenage Pregnancy Co-ordinator, Hartlepool PCT
<b>Support Requirements and Resources Required (including finances)</b>	'Services' Sub Group of the Teenage Pregnancy Partnership £144,000 Teenage Pregnancy Grant
<b>Next Milestone and Monitoring Arrangements</b>	Review existing service model – July 2006  Teenage Pregnancy Partnership to receive review findings and agree – October 2006
<b>Completion Date</b>	December 2006

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2005 assessment (Amber Green)		2006 proposed (Green)
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	2003/04 (Baseline)	2004/05	2005/06	Target 2005/06	On target?
All Disorder	9716	9498	9271	9716	☺
Criminal Damage	2550	2262	2709	2654	☹
Deliberate Fires	1384	773	851	853	☺
Reduce domestic burglary.	1276	820	622	791	☺
Problem drug users in treatment programmes.	366	432	601	599	☺
Robbery	211	112	97	110	☺
Vehicle Crime (theft of and theft from)	2340	1273	1095	1271	☺
Local Violence (Common assault and Wounding)	1676	1874	2120	2164	☺

Data Sources: Cleveland Police, Cleveland Fire Brigade and National Treatment Agency

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***Narrowing the gap (Progress in NRS area against the above targets)***

	2003/04	2004/05	2005/06	On target? (judged against 2004/05)
All Disorder	6705	6773	6660	😊
Criminal Damage	1859	1626	1890	😞
Deliberate Fires	870	505	534	😞
Reduce domestic burglary.	908	584	454	😊
Robbery	173	84	74	😊
Vehicle Crime (theft of and theft from)	1427	819	690	😊
Local Violence (Common assault and Wounding)	1342	1474	1710	😞

Data Sources: Cleveland Police, Cleveland Fire Brigade and National Treatment Agency

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***Narrowing the National gap (Progress against national rates)***

	2001/2002	2002/2003	2003/2004	2004/2005	On target?
Overall Crime Rate (per 1,000 population)	N/A	N/A	Hartlepool – 98 England – 69.3 Gap of 28.7	Hartlepool – 75.9 England – 64 Gap of 11.9	😊
Burglary Rate (per 1,000 households)	Hartlepool – 34.1 England – 19.9 Gap of 14.2	Hartlepool – 39.8 England – 20.7 Gap of 19.1	Hartlepool – 34.8 England – 18.6 Gap of 16.2	Hartlepool – 22.2 England – 14.7 Gap of 7.5	😊
Vehicle Crime Rate (per 1,000 population)	Hartlepool – 21.6 England – 18.8 Gap of 2.8	Hartlepool – 23.8 England – 18.8 Gap of 5	Hartlepool – 26.5 England – 17.0 Gap of 9.5	Hartlepool – 14.1 England – 14 Gap of 0.1	😊
Robbery Rate (per 1,000 population)	Hartlepool – 2.2 England – 2.4 Gap of 0.2	Hartlepool – 2.2 England – 2.2 Gap of 0	Hartlepool – 2.5 England – 2 Gap of 0.5	Hartlepool – 1.3 England – 1.8 Hartlepool rate 0.5 below National rate	😊

Data Source: Floor Targets Interactive

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## Key to traffic lights

	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
	Performance on target



### ***Summary of progress against targets***

All targets set for the whole town (i.e. Hartlepool) have been achieved, with the exception of criminal damage, which is very slightly (2%) above target. All these targets, with the exception of “all disorder” and deliberate fires have been re-negotiated with GONE during 2005/6 to reflect improving performance with domestic burglary, robbery and vehicle crime and problem drug users in treatment. Criminal damage and local violence targets have been increased, but the overall crime target has been changed from 20% to 22.9% reduction in 2007/8 and 29.9% reduction by 2008/9 (as set out in the Local Area Agreement).

Performance in the Neighbourhood Renewal Area has been judged against performance in 2004/5 and as can be seen, all disorder, domestic burglary, robbery and vehicle crime have reduced. Criminal damage has increased by 14%, deliberate fires by 5.7% and local violence by 16%.

- With the introduction of new licensing laws at end of November 2005, the Safer Hartlepool Partnership launched its ‘Operation Drink Safe’ campaign. This commenced with publicity campaign on billboard, buses and bus shelters and rigorous Police enforcement. A ‘zero tolerance’ approach to offences such as ‘urinating in the street’ and ‘drunk and disorderly behaviour’ contributed to the rise in recorded crime.
- The recorded criminal damage level includes a small number of offenders committing a large number of crimes such as damaged wing-mirrors and scratched cars parked along whole streets.
- Deliberate fires have risen slightly in the NRF area, but this is due to an increase in small rubbish fires. Deliberate properties fires have decreased.

In terms of narrowing the gap against national crime rates Hartlepool has shown great progress in narrowing the gap:

- The reduction in Domestic Burglary in Hartlepool is happening at a greater pace than the national trend.
- For Vehicle Crime the gap has been reduced significantly in recent years and is now almost completely eradicated.
- The Robbery rate in Hartlepool is less than the national rate.

### ***Targeted Neighbourhoods and groups***

Most of the Safer Hartlepool Partnership activity focuses on the Neighbourhood Renewal area, as more than half of criminal and anti-social behaviour occurs in this area.

In 2005/06, NRF projects focused on reducing domestic burglary, anti-social behaviour and reassuring residents.

Activities included:

- community wardens patrolling across approximately half of Neighbourhood Renewal area
- FAST project working with young people and their families, to reduce low level anti-social behaviour
- COOL project providing after-school outdoor activities for children aged 8-14 on school playing fields.
- security improvements, such as alleygates, and street lighting.
- free security improvements to the homes of burglary victims
- Dordrecht scheme to work with prolific offenders to change their offending behaviour
- work with drug users to improve their skills
- voluntary Landlord accreditation scheme for private landlords
- contribute to new sports centre on Headland
- established Young Fire-fighters Association and building to accommodate youth activities run by the Fire Brigade

Some of these schemes target particular groups within the community such as drug users, 'at risk' young people, victims of crime and offenders.

### ***Plausibility assessment***

The Hartlepool Partnership, Safer Hartlepool Partnership and other partners recognise the importance of narrowing the gap in the Community Safety Theme. In allocating NRF for 2006-08 Community safety was identified as a priority theme and allocated 26% of the total funding available.

Key evidence testing the plausibility includes:

- Community Safety Best Practice Workshop – February 2004
- NDC Evaluation Team NRF Evaluation – October 2005
- Evaluation Hartlepool Dordrecht Initiative by Teesside University 2002-05

The independent evaluation undertaken by the NDC Evaluation Team during 2005 highlighted that:

- "This theme supports a wide range of projects, which adopt a diverse range of approaches to impacting on crime"
- "Some [projects] are clearly focused on crime prevention, some are concerned with targeting potential or actual criminals, others seek to divert young people away from crime and anti-social behaviour"

- “All of the projects were found to be working well and, whilst their individual contribution to reducing crime is difficult to estimate, the crime figures clearly show a downward trend and evidence gathered from a number of key witnesses indicates that they believe these projects to be making a significant contribution to this trend”.

The Safer Hartlepool Partnership is aware that further developments are required to tackle anti-social behaviour, alcohol misuse and domestic violence.

A draft alcohol harm reduction strategy was produced during 2005/06 and a multi-agency working group established to prepare an action plan for delivery of the strategy. One project for young people found to be drunk or in possession of alcohol by the Police was piloted in 2005/06 (Straightline project) and will be extended in 2006/07 with funding from one of the reward element targets in the Local Area Agreement.

An anti-social behaviour strategy is also being developed. A draft will be subject to rigorous consultation in Autumn 2006 and finalised by end of 2006. Tackling racially motivated incidents will be included. Consultation on the possible introduction of selective licensing for private landlords will be carried out by the council during summer 2006, with a formal decision expected before end of 2006.

A strategic officer group has been formed to focus on tackling domestic violence. A joint co-ordinator (for Hartlepool and Stockton) has been appointed to develop a Hartlepool domestic violence strategy and then prepare a delivery plan, guided by the strategic group. Reduction in domestic violence repeat incidents is another reward element target in the LAA, and these reductions will contribute to another LAA reward element, that of local violence (comprising the crimes of common assault and wounding).

### ***External factors affecting performance***

Key barriers affecting performance include:

- Crime recording in Cleveland Police Force is now compliant with the ‘National Crime Recording Standard’. This has particularly affected recorded violent crime which continued to rise throughout most of 2005/06. Violent crime levels seemed to “plateau” in February/March 2006, and in the early months of 2006/07 have reduced slightly.
- Improving access to accommodation for all age groups is a high priority for the Safer Hartlepool Partnership. Working with colleagues from Council’s housing advice team and Housing Hartlepool, The Safer Hartlepool partnership commissioned a review of policies and procedures associated with homeless and Hartlepool’s allocations policy. The work was completed in early 2006/07 and new policies and procedures have been drafted. Implementation will be rolled-out during 2006/07.
- Education, training and employment opportunities for offenders and drug users need to be improved. A Local Area Agreement reward element target will assist with this.

Positive external influences affecting performance include:

- The reconfiguration of drugs treatment services during 2005/06 and an extension to the community drugs (treatment) centre have improved (reduced) waiting times for access to treatment provision.
- The Drugs Intervention Programme is successfully engaging drug misusing offenders into treatment. Once offenders are engaged in treatment, they are less likely to commit acquisitive crime (such as burglary and theft).

***Factors influencing proposed self assessment***

1. The National Treatment Agency rated Hartlepool's drugs treatment services as green in February 2006.
2. 10 BCS comparator crimes have reduced by 17.4% compared to baseline in 2003/04 and all 10 targets have been re-negotiated with GONE, aiming to achieve 29.9% reduction in 2008/09.
3. Domestic burglary and vehicle crime have both reduced by 50% in 2 years.
4. The Youth Offending Service performance was Level 4 in 2005/06 and at 72.3%, was just 2.7% below Level 5 (highest) and there is a year-on-year reduction in young offenders entering the Criminal Justice System.
5. Many of the activities funded by NRF are jointly funded with NDC (e.g. COOL, alleygates, Dordrecht).
6. Nationally, Hartlepool was the best performing Police district (BCU) in one quarter of 2005/06.
7. Detected crime in 2005/06 has improved by 5% compared to 2004/05 and Hartlepool is best performing Cleveland district.
8. There is a narrowing gap between Hartlepool crime rates and the national average.
9. Hartlepool's Drugs Intervention Programme and Prolific and Priority offender schemes are recognised by GONE as examples of best practice.

### ***Improvement Plan***

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan

<b>Action For Improvement</b> (LAA Ref: Outcome 16, Action 1)	Introduction of Neighbourhood Policing to Borough
<b>Floor Target</b>	Reduce 10 BCS comparator crimes to 7000 in 2006/07
<b>Key Contact and Organisation</b>	Alison Mawson, Hartlepool Borough Council
<b>Support Requirements and Resources Required (including finances)</b>	£273,000 NRF £194,000 Neighbourhood Policing Fund
<b>Next Milestone and Monitoring Arrangements</b>	Direct phone number for Neighbourhood Policing established – June 2006  The project will be monitored through NRF monitoring arrangements and regular updates on the progress of the project will be taken to the Safer Hartlepool Partnership. A 6 month update will be taken to the Hartlepool Partnership in December 2006.
<b>Completion Date</b>	Neighbourhood Policing Teams will be in place from April 2006 but funding will enable the pilot project to continue to end of March 2009.

<b>Action For Improvement</b> (LAA Ref: Outcome 15, Action 4)	<b>Drugs – shared care development</b>
<b>Floor Target</b>	Increase number of problem drug users in treatment to 630 in 2006/07
<b>Key Contact and Organisation</b>	Christine Hart, Safer Hartlepool Partnership Planning and Commissioning Manager
<b>Support Requirements and Resources Required (including finances)</b>	PCT mainstream budget for drugs treatment. SHP pooled treatment budget Drugs Intervention Programme budget.
<b>Next Milestone and Monitoring Arrangements</b>	Action Plan and agree clinical lead Establish shared care monitoring group Appoint support staff Initiate in Owton Manor  Quarterly monitoring is reported to GONE, National Treatment Agency, Safer Hartlepool Partnership and LSP
<b>Completion Date</b>	September 2006

### Liveability Assessment

2005 assessment (N/A)		2006 proposed Green
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#### Progress against floor targets

	2002	2003	2004	2005	On target?
<b>Performance indicators relating to the cleaner safer greener floor target</b>					
% of transects surveyed that fall below grade B for litter and detritus (BVPI199)	N/A	N/A	8%	5%	☺
<b>Narrowing the national gap</b> % of transects surveyed that fall below grade B for litter and detritus (BVPI199) compared to national rate	N/A	N/A	Hartlepool exceeded national rate of 21.7 by 13.7%	Hartlepool exceeded national rate of 18.1 by 13.1%	☺
Increase proportion of residents satisfied with public parks/open spaces (BVPI119e)	67%	N/A	(65%)*	N/A	☹
<b>Narrowing the national gap</b> Progress against proportion of residents satisfied with public parks/open spaces (BVPI119e)	N/A	Hartlepool exceeded the national average (71%) by 9%	N/A	N/A	☺
Abandoned Vehicle rate per 1,000 households (Hartlepool)	N/A	12.3	7.9	N/A	☺
<b>Narrowing the national gap</b> Abandoned Vehicles rate per 1,000 households	N/A	Gap of 1.8% against the national rate of 10.5%	Gap of 0.8% against the national rate of 7.1%	N/A	☺
<b>Other floor target relating to Liveability</b>					
Overall road accident casualty rate: all casualties (per 1,000 pop)	3.8	4	3.9	N/A	☺
<b>Narrowing the national gap</b> Overall road accident casualty rate: all casualties (per 1,000 pop)	Hartlepool rate 1.6 less than National rate (5.4)	Hartlepool rate 1.2 less than National rate (5.2)	Hartlepool rate 1.1 less than National rate (5)	N/A	☺
Road casualty rate: people killed and seriously injured (per 1,000 pop)	0.5	0.6	0.5	N/A	☺

<b>Narrowing the national gap</b> Road casualty rate: people killed and seriously injured (per 1,000 pop)	Hartlepool rate 0.2 less than National rate (0.7)	Hartlepool same as National rate (0.6)	Hartlepool rate is 0.2 less than National rate (0.7)	N/A	😊
Road casualty rate: children killed and seriously injured (per 1,000 pop)	0.6	0.8	0.5	N/A	😐
<b>Narrowing the national gap</b> Road casualty rate: children killed and seriously injured (per 1,000 pop)	Hartlepool rate 0.2 higher than National rate (0.4)	Hartlepool rate 0.4 higher than National rate (0.4)	Hartlepool rate 0.2 higher than National rate (0.3)	N/A	😐
Green Flag Awards	See information in progress against targets section				
Source: Floor Targets Interactive					

\* Percentage figures for 2004 are derived from the results of the MORI survey (November 2004). Previous years figures were taken from BVPI general surveys. Please note these figures are therefore not directly comparable and are provided to avoid having a 3 year gap in survey data. A summary of these findings is presented in the next section.



### **Progress against local targets**

	2002	2003	2004	2005	On target?
Deliberate Fires	N/A	1384	773	851	😊
Increase the proportion of people satisfied with their local area as a place to live to 85% by 2012 from 2002 baseline.	78%	N/A	83%	N/A <sup>+</sup>	😊
Increase the total tonnage of household waste to be recycled/composted in H'pool to 25% by 2010/11 from 2001/2 baseline	8.5%	15.43%	19%	21.65%	😊

### **Narrowing the gap (Progress in NRS area against the above targets)**

	2002	2003	2004	2005	On target?
Deliberate Fires	N/A	870 (63% of Borough Total)	505 (65% of Borough Total)	534 (63% of Borough Total)	😐
Maintain the same % target as the Hartlepool figure for litter and detritus (BVPI199)	N/A <sup>△</sup>	N/A <sup>△</sup>	N/A <sup>△</sup>	2.83% Gap (March 2006)	😊






Reduce the gap between the NRS area and the rest of the town to zero by 2008 for satisfaction with local area as a place to live.	1%	N/A <sup>+</sup>	15%	N/A <sup>+</sup>	
Increase proportion of residents satisfied with public parks/open spaces, reducing the gap between NRS and Hartlepool to 2% by 2007 and to 1% by 2012	Gap between Hartlepool and NRS satisfaction rate – 3%	Gap of 4%	(Gap of 15%)*	N/A <sup>+</sup>	

<sup>△</sup> No previous data available (a new measurement system has now been developed to record this)

<sup>+</sup> Progress on this target is measured by a Borough-wide household survey every 2 years (the results of the latest survey will be available in December 2006)

\* Percentage figure for 2004 is derived from the results of the MORI survey (November 2004). Previous years figures were taken from BVPI general surveys. Please note these figures are therefore not directly comparable and are provided to avoid having a 3 year gap in survey data. A summary of these findings is presented in the next section.

### Key to traffic lights

	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
	Performance on target

## ***Summary of progress against targets***

### **Cleanliness of the Neighbourhood (BVPI199)**

Hartlepool has performed well against this indicator. The figures in 2003/04 (8%) and 2004/05 (5%) were within the band (0%-14%) considered as high performance nationally.

As a result in changes to the measurement methodology DEFRA has just moved the baseline to 25% for areas falling below an acceptable standard. The latest figures for Hartlepool reported in March 2006 are 17% falling below the required standard with a gap of 2.83% in the NRS area, both exceeding the national baseline standard.

### **Satisfaction with Parks and Open Spaces**

Satisfaction with parks and open spaces has increased with levels exceeding the national average by 9% in 2003/04. Figures reported for 2004 are derived from the results of the MORI survey, previous years figures were taken from BVPI general surveys and are not directly comparable and are provided to avoid having a 3 year gap in survey data. The results of the next best value household survey (available in January 2007) will allow this trend to be assessed further.

### **Satisfaction with local area**

The proportion of people satisfied with their local area as a place to live has increased by 12% in the wider Borough and the gap between the wider Borough and the NRS areas has widened to 15%. However, satisfaction in the NRS area only fell by 2% over this period (2002-2004). The results of the latest MORI survey will be available in December 2006.

### **Deliberate Fires**

Targets set for reducing deliberate fires across the Borough have been achieved although deliberate fires have risen slightly in the NRF area, but this is due to an increase in small rubbish fires. Deliberate properties fires have decreased.

### **Abandoned Vehicles**

Hartlepool Borough Council has addressed this problem by removing abandoned vehicles under the Refuse Disposal (Amenity) Act 1978 and, under new proposals; the Environmental Action Team is now more proactive in this area.

A new initiative has been launched aimed at tackling the problem of unwanted and unroadworthy vehicles. The scheme targets old cars in gardens and driveways that become eyesores and contribute to the decline of the local environment. They also present a danger to children and are often the subject of arson attacks. Typically this includes MOT failures that are beyond economic repair. The Council currently clears as many of these vehicles as possible and will remove them free of charge in order to encourage people to give them up.

### **Road Accidents**

Good progress has been made in reducing the road accident casualty rates and Hartlepool is on track against the trajectory set last year to achieve the national target of 40% reduction of those killed and seriously injured (KSI) from the 1994-98 baseline by 2010.

Although Children's casualty rates are higher than the national rate, the actual numbers of Child KSIs are so small that any small fluctuation however small can look significantly high when expressed as a percentage of a total number of collisions.

Figures also include all collisions on the portion of the A19 which falls within the Borough boundary. However, Hartlepool Borough Council does not have any jurisdiction over vehicle movements or engineering interventions to address the casualty concern. The council is in regular liaison with the Highways Agency to address the casualty concern on the A19.

### **Green Flag Awards**

Hartlepool has not yet entered any of its parks in the national Green Flag Award scheme. However as Hartlepool is a coastal resort much of the focus is on the seafront and Seaton Carew Foreshaw has been awarded the ENCAMS (organisers of the Keep Britain Tidy campaign) Seaside Award for 2006. The Seaside Award recognises beaches that fulfil 29 criteria including bathing water quality and beaches that are well managed, clean and relatively safe. Further consideration is being given to entering into the Green Flag Award scheme.

### ***Targeted Neighbourhoods and groups***

Changes in surveying methodology in 2005 have allowed for the first time a comparison of street cleanliness standards at NRS level. Despite a gap of 2.83% in the cleanliness standards (BVPI199) in the NRS area the latest figures reported in March 2006 exceed the new national baseline by 5.17% for acceptable levels of cleanliness.

Funding has been made available to introduce area teams and Environmental Task Force in the Dyke House and Jackson (NRS areas) and also in the NDC area to tackle environmental maintenance issues. In addition, Operation Cleansweep targets multi-service service provision to priority areas identified as needing intensive environmental maintenance.

The apparent under performance with satisfaction rates for parks and open spaces in the NRS area is disappointing given substantial improvements to play areas (seven sites developed in the last 3 years) and improved maintenance through a dedicated playground inspector. One contributory factor may be that the results for 2004 were obtained from a MORI survey rather than a wider BVPI satisfaction survey (as previous) and the different methods of survey are not be entirely comparable. The results of the next best value household survey (available in January 2007) will allow trends to be assessed further with fully comparable data sets.

Children in Hartlepool receive a programme of practical on-road cycle, pedestrian and general awareness road safety training in schools throughout the year. This training is reinforced with media campaigns to highlight seatbelts and child seats, pedestrian behaviour, school gate parking and conspicuity campaigns to promote safer road user behaviour. In addition, through school travel plans all schools are encouraged to develop schemes to promote walking and cycling as an alternative to the private motorcar. Within the Borough are a number of wards that are in the highest ranking of deprivation and accident rates for children in these areas of social deprivation are high. Child collisions in particular tend to be focussed in these areas and in order to address the concern road safety education, training and publicity schemes are currently being undertaken in the Golden Flatts, Brougham and St Helens Primary Schools.

Elderly and vulnerable adults benefit from media articles and advertising campaigns aimed at defensive walking, conspicuity and driver awareness in relation to taking medication.

In all special education needs schools in Hartlepool, road safety education and training is delivered in the form of on-road pedestrian and cycle training. The road safety unit continues to work with these establishments to develop education initiatives to protect all pupils and young adults. In partnership with Surestart, safety books have been produced and translated into various languages, and distributed to the ethnic communities, which highlight road, personal and fire safety amongst this often hard to reach group.

### ***Plausibility assessment***

Additional resources have been allocated to increase the fixed penalty notices issued to individuals who drop litter to and individuals who allow their dogs to foul the pavements and highway, dog foul bins and litterbins have been installed. Out of hours enforcement has continued at weekends, early mornings and evenings in order to check the activities of irresponsible dog owners. The period to the end of March 2006 showed a total of 118 dog owners receiving a Fixed Penalty Notice of £50 for failing to remove dog faeces forthwith. Similar to dog fouling patrols, litter enforcement has increased over the last year with a significant increase in the number of people receiving Fixed Penalty Notices. In the current year, to the end of March 2006, 173 fines have been issued, many of these being school children who drop litter on school routes. Such enforcement has run parallel with educational campaigns and this has included local press and radio coverage.

Focus has also turned towards cigarette litter, which is responsible for a significant percentage of all street litter. Litterbins have been adapted for smokers to use and free portable ashtrays are being given out in town centre locations as part of an educational campaign. Subsequently, smokers discarding cigarette ends may be issued with a Fixed Penalty Notice.

The level of fines for discarding litter and failing to remove dog faeces will be raised from £50 to £75 with the full introduction of the Clean Neighbourhoods and Environment Act 2005.

Continued high priority is given to reducing deaths and serious injuries from road traffic accidents by allocating resources for capital improvements and education, training and publicity to continue the downward trend.

Hartlepool Borough Council has continued to address road casualties and has increased its activities in terms of engineering, enforcement and education. The changing of road user behaviour and attitude is a key task in order to further reduce road danger and statistics.

Capital funding has been allocated through the Local Transport Plan to address road casualties and roads danger.

The commitment to deliver high quality school based education, training and publicity

initiatives is on-going. Schemes include all Primary Schools taking part in practical on-road pedestrian and cycling training. The development of a Nursery School training scheme, and a training link into Cleveland Police initiatives, focussing on citizenship and anti-social behaviour, have further expanded activities and opportunities to deliver casualty reduction schemes. Through regional partnership working with the Local Authorities Road Safety Officers Association (LARSOA) north east, all regional police forces and the safety camera partnerships, publicity activity has been expanded to address behavioural and attitude change amongst the driving public.

The expansion of the Safer Routes to School and School Travel Plans promote walking and cycling as sustainable mode of travel in favour of the private motor car. The introduction of walking buses, walk, and bike to school events further encourages sustainable travel and promote safety. Through the School Travel Planning process children are being encouraged to walk and cycle in favour of the private motor vehicle. The increase in walking and cycling during peak hour traffic flows may be contributing to the higher than national average casualty rate. Additional resources are being targeted in these areas to address any school journey concerns.

The Local Area Agreement Delivery and Action Plan contains further details of the activities and evidence to meet targets and identifies barriers and solutions.

### ***External factors affecting performance***

No liveability funding allocated to Hartlepool

The figures for road casualties include accidents that occur on roads that are outside of the council's direct control. This includes the A19(T) managed by the Highways Agency.

The amount of household waste recycled depends upon resident support and participation. Their personal viewpoints may be hard to influence.

### ***Factors influencing proposed self assessment***

Excellent progress has been made against targets, especially road accident casualties, street cleansing and satisfaction with parks and open spaces which now exceed the national rates.

Data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and district level as set out in the Community Strategy and Neighbourhood Renewal Strategy and recently through the Local Area Agreement Delivery and Improvement Plan

Milestones are set to ensure long-term targets are reached based on analysis of target data and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups and making progress against national floor targets.

## Improvement Plan

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan


<b>Action For Improvement</b> (LAA Ref Outcome 22 Action 9)	<b>Deliver highways improvements identified through the Neighbourhood Action Plan (NAP) process</b>
<b>LAA Outcome</b>	22 - Provide a safe, efficient, effective and accessible transport system
<b>Floor Target</b>	Liveability/Road Accidents
<b>Key Contact and Organisation</b>	Peter Frost HBC
<b>Support Requirements and Resources Required (including finances)</b>	Local Transport Plan (LTP)
<b>Next Milestone and Monitoring Arrangements</b>	Establish Links into NAP process July 2006 LTP monitoring and NAP monitoring programme
<b>Completion Date</b>	March 2007

<b>Action For Improvement</b> (LAA Ref Outcome 30 Action 3)	<b>Progress Play and MUGA (Multi-use games area) opportunities</b>
<b>LAA Outcome</b>	30 – Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantages areas
<b>Floor Target</b>	Liveability
<b>Key Contact and Organisation</b>	Richard Harland HBC
<b>Support Requirements and Resources Required (including finances)</b>	Mainstream budget with match funding to be secured
<b>Next Milestone and Monitoring Arrangements</b>	Agree locations and approvals – September 2006 Quarterly LAA monitoring.
<b>Completion Date</b>	March 2007

## Performance Management Framework Housing Theme Traffic Light Self Assessment


2005 assessment Green		2006 proposed Green
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### *Progress against floor targets*

	2002	2003	2004	2005	On target?
To achieve the decent homes standard for all properties in the public sector by 2010 from 2002 baseline.	45% (Council)  98% (Other RSLs)	N/A*	57% (Housing Hartlepool)  80% (Other RSLs)	56% (Housing Hartlepool)  80% (Other RSLs)	

\* Transfer of Council stock to RSL (Registered Social Landlord) Housing Hartlepool

### *Progress against local targets*




	2002	2003	2004	2005	On target?
Improve the SAP rating for thermal efficiency of homes to 60 by 2010 from 2002 baseline.	50	57	58	56.8	

### *Narrowing the gap*

#### *(Progress in NRS area against the above targets)*

There are no narrowing the gap targets associated with the Housing Theme

### Key to traffic lights

	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
	Performance on target

## ***Summary of Target Performance***

### **Decent homes standard**

Housing Hartlepool have made a significant impact on achieving the decent homes standards. Although the ambitious target of 80% by 2006 has not been achieved all RSLs are still confident that the 2010 target will be met. There will be some homes that will not reach the required standards, however these will have an approved plan for demolition or refurbishment to another use.

### **Improve the SAP rating for thermal efficiency of homes**

RSLs have a high level of thermal insulation in their stock. In the private sector 1,125 households were given top up grants in 2005/6 which contributed to an increased SAP rating of 56.8 from the 2002 baseline of 50. The town also saw a reduction in winter deaths to 1 last winter. Preventing fuel poverty and increasing thermal efficiency have both been priorities for the Housing Partnership and funding has been secured for the next two years to top up grants aimed at reducing fuel poverty. The Partnership is also promoting the take up of grants and supporting residents in areas where grants are not available (eg through HomePlus grants to assist with central heating repairs).

## ***Targeted Neighbourhoods and groups***

Much progress has been made in the town's housing regeneration areas. Yuill Homes and George Wimpey North East have been appointed as developer partners for the first three sites which will see the replacement of 620 older, mostly terraced houses (in NRS areas) with 330 new homes which will better reflect modern aspirations.

The two Yuill Homes sites (Mildred/Slater and Mayfair/Gordon Streets) were granted planning consent in September 2005 and the George Wimpey submitted formal proposals in March 2006 for planning consideration.

Central Hartlepool has been identified as one of four key 'areas of major intervention' within the sub-regional Housing Market Renewal Strategy produced by Tees Valley Living in its submission to the Regional Housing Board and ODPM (now DCLG) in January 2006.

The Partnership has been very successful in securing additional funding for supported housing schemes. Currently under construction is a 10 unit supported housing scheme for young people with complex needs. This follows a successful bid by Stonham Housing Association and Supporting People funding being made available. Starting on site in May is a retirement village (to include 'extra care') in partnership with Joseph Rowntree Housing Association following a successful bid to the Department of Health (DoH). The Partnership has also accessed DoH funding to support the construction of shared ownership flats, for people with learning disabilities, in partnership with Redcar and Cleveland Borough Council and Three Rivers Housing Group. With Housing Corporation funding the Partnership will also start a 10 unit supported housing scheme for adults with 'complex needs' during 2006/7.

Our thermal efficiency scheme (funded through SHIP and fuel companies) is aimed specifically at reducing fuel poverty. Initially the scheme was targeted to complement



regeneration schemes in central Hartlepool, where relatively the residents and the houses had a high level of need. With the extension of funding for 2006/8 the project is being 'rolled out' across the borough – although still very much targeting those suffering from fuel poverty and who are not eligible for alternative funding.

### ***Plausibility assessment***

The activities to be undertaken to achieve the decent standards target of 100% by 2010 are set out in the Housing Hartlepool Modernisation Programme and the development programmes of other RSLs.

Key evidence testing the plausibility includes:

- Housing Strategy
- Regeneration Strategy
- Supported Living Options for Older People Report
- Supporting People Strategy
- Fuel Poverty Strategy
- Stock Condition Surveys

The Housing Partnership has a major influencing factor over RSL activity – most are represented at meetings and contribute to developing policies and strategies and their implementation

### ***External factors affecting performance***

The most significant limiting factor to the Partnership's performance is the availability of adequate of funding. The successful delivery of both the NDC housing plan and the North Central Hartlepool housing market renewal scheme are reliant on funding through the Regional Housing Board (both SHIP and Housing Market Renewal Fund). The Partnership is also working through Tees Valley Living to achieve this. Longer term funding is also needed as the Regeneration Strategy indicates that there is a substantial housing market imbalance in Hartlepool, with a current assessment of an oversupply of approximately 4,000 2 bed older terraced houses. It is, therefore, anticipated that other factors remaining constant and if funding is available it will take 15-25 years to achieve a balanced housing market.

In order to make the remaining housing attractive, Hartlepool Borough Council is seeking to encourage investment – through selective demolition and improvements to properties. One example of this has been the SRB scheme which enabled improvements to historic houses on the Headland. Historically, the Council has offered grants to assist with renovation and this has been expanded on a sub-regional basis to include loans. With reducing funds available for improvement works it is anticipated that we will not achieve decent homes targets in the private sector given current funding levels and ways of support. To achieve targets 65 homes would need to be given financial assistance and currently we have approximately £300k shortfall per annum.

The existing levels of support for the town's Supporting People programme are not adequate to meet the needs of the borough – particularly in relation to the Respect

Agenda and homelessness prevention. We would very much like to expand the floating support element and have an urgent need for supported housing schemes for the elderly, those with learning disabilities and young people.

### ***Factors influencing proposed self assessment***

The management of the private rented sector continues to improve with the continuation of the Private Sector Steering Group set up through the Pilot Project. The joint approach of landlord accreditation and tenancy relations has significantly improved the management of homes, with pro-active enforcement action and accreditation improving the property standards. 41 landlords joined the accreditation scheme during the year, although this increase was offset by landlords leaving the scheme after selling their portfolios. The numbers of properties included in the scheme has increased slightly from 1341 to 1522. The accreditation scheme was set up in partnership with New Deal for Communities and the CAB.

The number of long-term empty private houses during the year has decreased from 669 to 545. This reflects increased acquisition in the regeneration areas by the council and Hartlepool Revival, changes in portfolio holdings and a trend for owners to maintain their portfolio properties. We were successful with a sub-regional SHIP bid to set up a scheme to address issues of empty properties across the Tees Valley. We will be tendering for a partner to carry out this project.

Three successful SHIP bids attracting £2.868m for housing in 2006/7 and the in-principle confirmation of a share of additional funding to be made available to the Tees Valley for 2006/8 from the Housing Market Renewal Fund.

We have been working closely with New Deal for Communities and Housing Hartlepool to deliver the two housing regeneration projects. We have gone through the CPO process (outcome awaited) and it is anticipated that the schemes will proceed. This will replace over 600 homes with around 330 new ones – a successful partnership with NDC, Hartlepool Revival, Endeavour Housing Association and Housing Hartlepool. Additionally, new build schemes will complement the NDC area – delivered in partnership with Endeavour and Three Rivers Housing Associations.

Following successful Department of Health Bids we will achieve a 200+ unit retirement home and a shared ownership supported housing scheme for people with a learning disability. These projects are a partnership between: Housing Team, Adult Services, Health, Joseph Rowntree Housing Trust, Three Rivers Housing Association and Redcar & Cleveland Borough Council.

### Improvement Plan

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan

<b>Action For Improvement</b> (LAA Ref: Outcome 28, Action 1)	<b>Ensuring affordable intermediate market housing is available within HMR interventions</b>
<b>Floor Target</b>	Decent Homes & Thermal Efficiency
<b>Key Contact and Organisation</b>	Mark Dutton, HBC
<b>Support Requirements and Resources Required</b>	Housing Hartlepool, George Wimpey North East, Yuill Homes, Hartlepool Revival HMR aligned funding pot
<b>Next Milestone and Monitoring Arrangements</b>	Achieving incorporation of this into land sale transactions post-CPO with Yuill Homes and George Wimpey - by December .06 Monitored by both English Partnerships and Regional Housing Board. Also included in Council's Corporate, Departmental and Housing Service Plans – monitored by RHB and Council on quarterly basis
<b>Completion Date</b>	March .07

<b>Action For Improvement</b> (LAA Ref Outcome 27, Action 1)	<b>Review Home Energy Conservation Act and Fuel Poverty Strategies</b>
<b>Floor Target</b>	Thermal Efficiency of Houses
<b>Key Contact and Organisation</b>	David Morgan HBC
<b>Support Requirements and Resources Required</b>	Consultation exercise/workshop possibly included in that proposed for New Community Strategy. May require facilitation through TADEA and some financing from HBC.
<b>Next Milestone and Monitoring Arrangements</b>	Drafts by end Jan 2007.  As funded through SHIP monitored quarterly by Regional Housing Board
<b>Completion Date</b>	April 2007

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2005 assessment Amber/Green		2006 proposed Green
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	2002	2003	2004	2005	On target?
Reduce by 5% the overall % of transects surveyed that fall below grade B for litter and detritus (BVPI199) from December 2004 baseline.	N/A*	N/A*	8%	5%	☺
Reduce the number of all road accident casualties by 10% by 2010 from 1994 – 1998 four-year average baseline for 418.	324	324	317	N/A	☺
Reduce the number of fatal/serious road accident casualties by 40% by 2010 from 1994 –1998 four-year average baseline of 45.	41	45	41	N/A	☺

\* BVPI199 replaces previous highways cleanliness standard and covers the “cleaner, safer, greener” floor target.

#### 

	2002	2003	2004	2005	On target?
Increase the number of Local Nature Reserves in Hartlepool to 5 by 2004/5 and 6 by 2010.	N/A	4 <sup>◇</sup>	5	6	☺
Increase the proportion of people satisfied with their local area as a place to live to 85% by 2012 from 2002 baseline.	78%	N/A <sup>+</sup>	83%	N/A <sup>+</sup>	☺
Increase the total tonnage of household waste to be recycled/composted in H'pool to 25% by 2010/11 from 2001/2 baseline	8.5%	15.43%	19%	21.65%	☺

◇ 2003 was the baseline year.

+ Progress on this target is measured by a Borough-wide household survey every 2 years (the results of the latest survey will be available in December 2006)

***Narrowing the gap  
(Progress in NRS area  
against the above  
targets)***

	2002	2003	2004	2005	On target?
Establish a baseline of the % of residents in NRS area that have a LNR within 2km of their home.	Indicator deleted				
Maintain the same % target as the Hartlepool figure for litter and detritus.	N/A <sup>△</sup>	N/A <sup>△</sup>	N/A <sup>△</sup>	2.83% Gap	☺
Reduce the gap between the NRS area and the rest of the town to zero by 2008 for satisfaction with local area as a place to live.	1%	N/A <sup>+</sup>	15%	N/A <sup>+</sup>	☹
Ensure that there continues to be no gap between the total tonnage of household waste recycled/composted for the NRS area and the rest of the town.	Unable to provide NRS specific data due to operational circumstances (waste collected across ward boundaries)				☹

△ No previous data available (a new measurement system has now been developed to record this)

+ Progress on this target is measured by a Borough-wide household survey every 2 years (the results of the latest survey will be available in December 2006)

**Key to traffic lights**

☹	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
☹	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
☺	Performance on target

## ***Summary of Progress Against Targets***

### **Cleanliness of the Neighbourhood (BVPI199)**

Hartlepool has performed well against this indicator and is considered a high performer nationally. The figures in 2003/04 (8%) and 2004/05 (5%) were within the band (0%-14%) considered as high performance nationally.

As a result in changes to the measurement methodology DEFRA has just moved the baseline to 25% for areas falling below an acceptable standard. The latest figures for Hartlepool reported in March 2006 are 17% falling below the required standard with a gap of 2.83% in the NRS are, both exceeding the national baseline standard.

### **Road Accidents**

This indicator remains on track against the trajectory set last year to achieve the national target of 40% reduction of those killed and seriously injured (KSIs) from the 1994-98 baseline by 2010.

### **Local Nature Reserves**

The target for increasing the number of Local Nature Reserves (LNRs) has been achieved with Spion Kop designated as Hartlepool's 6<sup>th</sup> LNR. In a review of indicators as part of the development of the Local Area Agreement the target for a LNR within 2km of home was removed

### **Satisfaction with local area**

The proportion of people satisfied with their local area as a place to live has increased by 12% in the wider Borough and the gap between the wider Borough and the NRS areas has widened to 15%. However, satisfaction in the NRS area only fell by 2%.

### **Recycling**

The total tonnage of household waste to be recycled/composted target is on track.

## ***Targeted Neighbourhoods and groups***

Funding has been made available to introduce area teams and Environmental Task Force in Dyke House and Jackson (NRS areas) and also in the NDC area to tackle environmental maintenance issues in these deprived areas

Operation Cleansweep targets multi-service service provision to priority areas identified as needing intensive environmental maintenance and the Tidy Business Charter targets areas during Operation Cleansweep to encourage improvements to the local environment around business premises.

Despite a gap of 2.83% in the cleanliness standards (BVPI199) in the NRS area the latest figures reported in March 2006 exceed the new national baseline by 5.17% for acceptable levels of cleanliness.

The Environment Partnership endorsed the Schools Environmental Action Initiative in

January 200., funded through NRF monies allocated to the theme. The aim is to work within two schools in the town and the wider school community to reduce the impact the schools are having on the environment, raise environmental knowledge and skills and improve the local environment surrounding the schools. There is currently a limited and ad-hoc service of delivering environmental education in Hartlepool schools. This project will target the whole school and the schools wider community providing them with a service which currently only exists in a very limited capacity. The initiative will also provide a model of best practice for all schools to use to deliver environmental education/ increase skills and reduce the schools environmental impact.

### ***Plausibility assessment***

The need to tackle high levels of litter/rubbish, fly tipping, dog fouling, graffiti and vandalism and general environmental problems is repeatedly raised during the development of the Neighbourhood Action Plans. In response a team of operatives are supervised in accordance with identified areas of priority, to organise and programme workloads to meet the needs of the area.

Additional resources have been allocated to increase the fixed penalty notices issued to individuals who drop litter and individuals who allow their dogs to foul the pavements and highway and Installation of dog foul bins and litterbins. Out of hours enforcement has continued at weekends, early mornings and evenings in order to check the activities of irresponsible dog owners. The period to the end of March 2006 showed a total of 118 dog owners receiving a Fixed Penalty Notice of £50 for failing to remove dog faeces forthwith. Similar to dog fouling patrols, litter enforcement has increased over the last year with a significant increase in the number of people receiving Fixed Penalty Notices. In the current year, to the end of March 2006, 173 fines have been issued, many of these being school children who blatantly drop litter on school routes. Such enforcement has run parallel with educational campaigns and this has included local press and radio coverage.

Focus has also turned towards cigarette litter, which is responsible for a significant percentage of all street litter. Litter bins have been adapted for smokers to use and free portable ash trays will be given out in town centre locations as part of an educational campaign. Subsequently, smokers discarding cigarette ends may be issued with Fixed Penalty Notice.

The level of fines for discarding litter and failing to remove dog faeces will be raised from £50 to £75 with the full introduction of the Clean Neighbourhoods and Environment Act 2005.

Continued high priority is given to reducing deaths and serious injuries by allocating resources for capital improvements and education, training and publicity to continue the downward trend.

Capital funding has been allocated through the Local Transport Plan to address road casualties and roads danger through single sites, route and mass action.

The commitment to deliver high quality school based education, training and publicity initiatives is on-going. Schemes include all Primary Schools taking part in practical on-road pedestrian and cycling training. The development of a Nursery School training scheme, and a training link into Cleveland Police initiatives, focussing on citizenship and anti-social behaviour, have further expanded activities and opportunities to deliver casualty reduction schemes.

Through regional partnership working with the Local Authorities Road Safety Officers Association (LARSOA) north east, all regional police forces and the safety camera partnerships, publicity activity has been expanded to address behavioural and attitude change amongst the driving public.

The expansion of the Safer Routes to School and School Travel Plans promote walking and cycling as sustainable mode of travel in favour of the private motor car. The introduction of walking buses, walk, and bike to school events further encourages sustainable travel and promote safety.

### ***External factors affecting performance***

No liveability funding allocated to Hartlepool

The figures for road casualties include accidents that occur on roads that are outside of the council's direct control. This includes the A19(T) managed by the Highways Agency.

The amount of household waste recycled depends upon resident support and participation. Their personal viewpoints may be hard to influence.

### ***Factors influencing proposed self assessment***

Data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and district level as set out in the Community Strategy and Neighbourhood Renewal Strategy and recently through the Local Area Agreement Delivery and Improvement Plan

There has been good progress shown against targets. Milestones are set to ensure long-term targets are reached based on analysis of target data and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups and making progress against national floor targets.

The annual Tees Valley Environment Conference was hosted by the Hartlepool Environment Partnership in July 2006 with the focus on Climate Change



### ***Improvement Plan***

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan.

<b>Action For Improvement</b> (LAA Ref Outcome 22 Action 9)	Deliver highways improvements identified through the Neighbourhood Action Plan (NAP) process
<b>Floor Target</b>	Liveability/Road Accidents
<b>Key Contact and Organisation</b>	Peter Frost HBC
<b>Support Requirements and Resources Required (including finances)</b>	Local Transport Plan (LTP)
<b>Next Milestone and Monitoring Arrangements</b>	Establish Links into NAP process July 2006 LTP monitoring and NAP monitoring programme
<b>Completion Date</b>	March 2007

<b>Action For Improvement</b> (LAA Ref: Outcome 22 Action 8)	Deliver 20mph zones outside schools
<b>Floor Target</b>	Liveability/Road Accidents
<b>Key Contact and Organisation</b>	Peter Frost HBC
<b>Support Requirements and Resources Required (including finances)</b>	Local Transport Plan (LTP)
<b>Next Milestone and Monitoring Arrangements</b>	Finalise programme June 2006 LTP monitoring arrangements
<b>Completion Date</b>	March 2007

## Performance Management Framework

### Culture and Leisure Theme Traffic Light Self Assessment

2005 assessment (Amber Green)		2006 proposed (Amber Green)
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#### ***Progress against local targets***

	2002	2003	2004	2005	On target?
Increase proportion of residents satisfied with museums/arts to 67% by 2012	62% (2000/01)	63%	(57%)*	N/A	☹
Increase overall annual Leisure Centre attendance to 362,500 by 2005 and to 370,000 by 2012	338,590	315,162	323,343	397,479	😊
To increase the number of leisure card members attending the Centres more than 4 times per year to 2,000 by 2005 and to 2,500 by 2012	N/A	Launched 2003	1,401	1,378**	☹
Increase proportion of residents satisfied with children's play areas to 50% by 2012	43%	N/A	38%	N/A	☹
Increase proportion of residents satisfied with public parks/open spaces to 85% by 2012	67%	N/A	(65%)*	N/A	☹
<b><i>Narrowing the national gap</i></b> Progress against proportion of residents satisfied with public parks/open spaces	N/A	Hartlepool exceeded the national average (71%) by 9%	N/A	N/A	😊
Increase the proportion of residents satisfied with libraries (78% by 2006/7)	76% (2001)	77%	(77%)*	N/A	☹

\* Percentage figures for 2004 are derived from the results of the MORI survey (November 2004). Previous years figures were taken from BVPI general surveys. Please note these figures are therefore not directly comparable and are provided to avoid having a 3 year gap in survey data. A summary of these findings is presented in the next section.

\*\* This figures is affected by 132,244 free swims, which in turn affected the target take up of Active Cards

***Narrowing the gap  
(Progress in NRS area  
against the above  
targets)***

	2002	2003	2004	2005	On target?
Increase proportion of residents satisfied with museums/arts to 67% by 2012 and reduce gap between NRS and Hartlepool to 8% by 2007 and to 6% by 2012	Gap of 10%	Gap of 5%	(Gap of 11%)*	N/A	☹
To increase the proportion of overall Leisure Centre attendance from the 9 most deprived wards in Hartlepool to 50% by 2005.	48%	54%	54% (survey of 370 service users at Mill House and Eldon Grove)	N/A	😊
Increase proportion of residents satisfied with children's play areas, with the NRS rate equal to the 2002 Hartlepool rate of 43% by 2007, and to 50% by 2010.	37%	N/A	32%	N/A	☹
Increase proportion of residents satisfied with public parks/open spaces, reducing the gap between NRS and Hartlepool to 2% by 2007 and to 1% by 2012	Gap between Hartlepool and NRS satisfaction rate – 3%	Gap of 4%	(Gap of 15%)*	N/A	☹
Proportion of residents satisfied with libraries (Reduce gap to 3% by 2007 and to 2% by 2012)	Gap of 4% (2001)	Gap of 4%	(Gap of 4%)*	N/A	☹

\* Percentage figures for 2004 (except Leisure Centre attendances) are derived from the results of the MORI survey (November 2004). Previous years figures were taken from BVPI general surveys. Please note these figures are therefore not directly comparable and are provided to avoid having a 3 year gap in survey data. A summary of these findings is presented in the next section.

**Key to traffic lights**

☹	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
☹	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
😊	Performance on target

### ***Summary of Progress Against Targets***

Good progress has been made against the most of the local targets local with the best improvement seen in the satisfaction with parks and open spaces which has increased by 13%. Progress against this national liveability indicator is excellent and exceeding the national average by 9% in 2003/04. The results of the next best value household survey (available in January 2007) will allow this trend to be assessed further.

In addition the latest best value performance satisfaction rates were the same or showed an improvement with the majority of satisfactions rates above median levels for national performance for example. Libraries and Museums & Galleries remain in the upper quartile (i.e. top), and Parks & Open Spaces move up from the 2<sup>nd</sup> quartile to the upper quartile.

However there has been a decrease recorded in satisfaction with arts/museums in 2004 which may be due to the use of MORI survey data in 2004 rather than the BVPI general survey as previous and the different methods of survey may not be entirely compatible. Also the satisfaction with play areas has seriously under performed gaining only 38% satisfaction set against a baseline of 43% and target of 44%. This apparent under performance is disappointing given substantial improvements to play areas (seven sites developed in the last 3 years) and improved maintenance through a dedicated playground inspector. One contributory factor may be that the results for 2004 were obtained from a MORI survey rather than a wider BVPI satisfaction survey (as previous) and the different methods of survey may not be entirely compatible. The results of the next best value household survey (available in January 2007) will allow trends to be assessed further with fully comparable data sets.

### ***Targeted Neighbourhoods and groups***

Evidence is needed to show progress in narrowing the gap between priority neighbourhoods and for excluded communities and groups including BME e.g. project activity, changes in service provision.

Progress in the NRS area against strategic targets is mixed. Progress on satisfaction with Children's play areas is poor, the gap has increased further in the NRF area from the 3% baseline to 15 %. This apparent under performance is difficult to explain given substantial improvements to play areas (seven sites developed in the last 3 years) and improved maintenance through a dedicated playground inspector. One contributory factor may be that the results for 2004 were obtained from a MORI survey rather than a wider BVPI satisfaction survey (as previous) and the different methods of survey may not be entirely compatible. The results of the next best value household survey (available in January 2007) will allow trends to be assessed further with fully comparable data sets..

Leisure centre attendances from residents in the NRS area have increased. This is directly due to additional work with targeted promotion within specific wards, the expansion of the Active Card into the headland through opening of the Headland Sports Hall and the additional course development in the locality as a result. Close synergies with Sports devt and the Football in the Community initiatives have resulted in resident engagement with Mill House Centre.

### ***Plausibility assessment***

The Local Area Agreement Delivery and Action Plan contains the activities and evidence to meet targets and identifies barriers and solutions.

Other key factors influencing plausibility:

- The Best Value Review
- Cultural Strategy (2003-2008) involved wide scale consultation and community involvement
- Adoption of strategies such as the Multi Use Games Area Strategy etc.

### ***External factors affecting performance***

Key external factors identified:

- Competing leisure time activities
- Perceived low quality threshold compared to regional and national attractions/venues
- In general people are leading more sedentary lifestyles

### ***Factors influencing proposed self assessment***

Good progress has been made towards achieving targets and milestones.

Data has been analysed and appropriate milestones and targets set to ensure progress is made at both neighbourhood and district level as set out in the Community Strategy and Neighbourhood Renewal Strategy and recently through the Local Area Agreement Delivery and Improvement Plan

Milestones are set to ensure long-term targets are reached based on analysis of target date and delivery against the strategic objectives in the Community Strategy. This has had a positive impact by targeting priority neighbourhoods, areas and disadvantaged groups.

The Culture and Leisure Partnership has made considerable progress, developing into an inclusive and effective partnership.

Recently it has been influential in the following areas:

- Draft Tourism Strategy
- Development of Action Plan for sustainable future for the Jackson Dock heritage attractions
- Increasing consultation as part of Best Value Review of Arts, Museum & Events

Importantly the partnership has played a scrutiny role as part of the performance management process, particularly on actions detailed in Hartlepool Cultural Strategy Action Plan that are monitored by the Culture and Leisure Partnership.

The key action for improvement to complete phase 3 of the Headland Community Resource Centre with construction of the Sports Hall and ancillary facility extension by Dec 2005 was completed internally by the 22nd of December 2005 in time for an open day on Thursday the 23<sup>rd</sup>. The centre opened in early Feb 2006 and current usage has exceeded all expectations.

The Burn Valley Play area was completed and opened in July 2005, the Phase 2 soft landscape and entrance gates contract for the lower Burn Valley have been installed. The Grayfields Recreation Ground new changing facilities commenced in November 2005, as well as the completion of a Synthetic Turf Pitch (STP) additional improvements have been made in the environment which include demolition of the old pavilion, investment at the Bowls greens and the retention of the Oval cricket square.

The Tall Ships Festival was successfully delivered on the weekend of the 23/24<sup>th</sup> July, achieving a total of 37 'tall ships' and attracting an estimated 175,000 visitors to the event over the course of the weekend. This was a cruise in company activity prior to the Newcastle Gateshead Tall Ships Race itself and an example of the regional beneficial spin-offs of such a major event.

This major event was followed by a successful Maritime festival on 2/3<sup>rd</sup> July 2006 and more significantly the announcement that Hartlepool was awarded Host Port status for 2010 which will bring immense benefits to Hartlepool and the wider Tees Valley.

### ***Improvement Plan***

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the outcomes in the Local Area Agreement. A full list of the other actions identified is presented in the main Local Area Agreement Delivery Plan and Improvement Plan

<b>Action For Improvement</b> (LAA Ref Outcome 29, Action 1)	Capital improvements to visitor facilities at Hartlepool Maritime Experience
<b>Floor Target</b>	Not floor target specific
<b>Key Contact and Organisation</b>	John Mennear/HBC and Bryn Hughes /HMS Trincomalee
<b>Support Requirements and Resources Required (including finances)</b>	£1.8m – SRB, HBC, HLF and ERDF Trusts
<b>Next Milestone and Monitoring Arrangements</b>	Phase 1 May 2006, Grant Bids Awards – December 2006 Updates reported through Culture and Leisure Partnership meetings.
<b>Completion Date</b>	May 2007

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## Performance Management Framework

### Strengthening Communities Theme

#### Traffic Light Self Assessment

2005 assessment Amber/Green		2006 proposed Amber/Green
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#### ***Progress against floor targets***

There are no floor targets associated with the Strengthening Communities Theme

#### ***Progress against local targets***

Target	2002	2003	2004	2005	On target?
Increase Voluntary Sector Groups and organisations by 10% by 2012 from 2002 baseline.	399	403	507 (2005)	507(2005)*	☺
Increase the number of community groups and people involved in Community Network by 50% by 2005 from 2002 baseline.	50 Groups 70 People	200 Groups 230 People	305 Groups 352 People (2005)	305* groups (2005) 741 people (2006)	☺
Reduce the proportion of people feeling no involvement in their local community by 5% by 2012 from 2002 baseline.	37%	N/A**	13%	N/A**	☺
Increase the proportion of people undertaking voluntary work/community activity by 10% by 2012 from 2002 baseline.	9%	N/A**	13%	N/A**	☺
Increase the % of local authority buildings in which all areas are suitable and accessible for disabled people to 100% by 2012 from 2002 baseline.	16.1%	19%	16.4% <sup>◇</sup>	17.7%	☹
Increase levels of e-adoption amongst the voluntary sector	N/A <sup>□</sup>	N/A <sup>□</sup>	N/A <sup>□</sup>	N/A <sup>□</sup>	☹

\*Database was comprehensively updated on March 2005 and provides the latest available figures

\*\*Progress on these targets is measured by a Borough-wide household survey (the results of the latest survey will be available in December 2006)

□ It has not been possible to establish appropriate targets to measure progress. There is a regional infrastructure project on ICT and Belle Vue are developing this work – specifically through the Net Gain programme.



***Narrowing the gap  
(Progress in NRS area  
against the above floor  
targets)***

Target	2002	2003	2004	2005	On target?
Reduce the proportion of people feeling no involvement in their local community by 5% by 2012 from 2002 baseline. Maintain with the Borough rate.	37% (same as Hartlepool rate)	N/A**	18% (Gap of 5%)	N/A**	☺
Increase the proportion of people undertaking voluntary work/community activity by 10% by 2012 from 2002 baseline. Maintain with Borough rate.	9% (same as Hartlepool rate)	N/A**	12% (gap of 1%)	N/A**	☺

\*\*Progress on these targets is measured by a Borough-wide household survey (the results of the latest survey will be available in December 2006)

**Key to traffic lights**

☹	Performance deteriorating and achievement unlikely / uncertain; performance static and achievement unlikely
☺	Performance static and achievement uncertain; performance improving and achievement unlikely or uncertain
☺	Performance on target

### ***Summary of Progress Against Targets***

Having updated their database throughout 2004/5 HVDA identified an increase of 100 voluntary groups. This total of 507 (2005) includes some new groups but the majority of them are smaller groups who were previously unknown to HVDA. By being known to HVDA they can now receive information that is relevant and appropriate to their needs.

The number of groups and individuals involved in the Community Network is well above it's 2005 target with 305 groups involved, this is particularly impressive considering the Community Network only began in January 2002. 741 is a cumulative figure (2002-2006) for attendances at Community Network meetings

Results from the most recent household survey show good progress against the targets for people feeling no involvement in the community and volunteering. The increase in volunteers is on target to increase by 10% by 2012 with a 4% increase for the wider Borough and a 3% increase in the NRA area from the 2002 baseline.

There has been a small increase in the percentage of local authority buildings that are accessible to the disabled.

### ***Targeted Neighbourhoods and groups***

- Targets relating to percentage of people feeling no involvement in their local community dropped significantly for both the NRS area and the wider Borough with reductions of 19% and 24% respectively. This has however, led to a 5% gap between the two areas. There is a small (1%) gap in the levels of volunteering in the NRS area.
- A new residents groups the Rift House East Residents Association, has developed and have accessed monies from the local Neighbourhood Action Plan (NAP) residents priority budget to improve parking facilities in their area.
- The newly developed community resource ORB Centre has accessed funding from the local residents priority budget and have extended their provision of services to the Rift House NRF area.
- The Rift House Community Association are currently developing provision for young people in their area by working in partnership with an established voluntary sector youth project.
- Supported Burbank Estates 'Family Fun Day'.
- Organised attendance to a community safety event at Teesside University for people living in the Owton area – a high crime area.
- A new residents group the Middleton and Raby Road Action Group now attends the Dyke House Consultative Group NAP Forum enabling members to influence service provision in their area.
- Supported three resident NAP Forum groups in developing the residents of North Hartlepool to influence service provision and allocate Neighbourhood Element funding and Residents Priority Budgets.
- Supported the Cobden area Residents Association based in an NRF area (Central Hartlepool).
- The Friends of Rossmere are currently working with HBC parks department to improve access to the Park in the area.

- The Burn Valley Consortium group have accessed NAP funding to improve Burn Valley Gardens.
- BME - Regular meetings are now being held of the BME reference group. This groups is supporting the BME representative who sits on the Hartlepool Partnership. Terms of reference have been agreed and interest exists amongst group members to become representatives of themes including housing and crime and safety.
- GLBT – Support and attendance at Hart Gables Management Committee is provided by Community Network on a monthly basis. A strategy day has been arranged for 19 August. The aim of the event is to agree next years Action Plan and identify training needs. Community Network will facilitate this work and provide a written report detailing a programme of work. The group will also look at conducting a piece of research: 'The Count Me In Project', which will identify any access issues in relation to the GLBT community.
- Young People – Community Network is working in partnership with the Hartlepool Partnership and the Participation Network team is supporting a process that ensures young people have the opportunity to have their voices heard with regard to any issues that affect them. Currently we have 2 young people that sit on the Hartlepool Partnership and are supported by the Community Network. However, the way in which young people are elected to the Partnership is under review and a decision will be made in the near future. Hartlepool Young People's Editorial (HYPE) continues to be a medium for young people to have a voice. This is a magazine written by young people for young people. 4 issues are completed and issue 5 is nearly completion.

### ***Plausibility assessment***

To enable the achievement of the strategic objectives particular actions and activities have been undertaken. These are regarded as plausible and have included:

- providing core support to groups so that they can concentrate on their work in the community
- keeping groups updated on VCS information through regular newsletters
- strong link between NAP development and community involvement

Neighbourhood Actions plans have now been completed for all of Hartlepool's priority neighbourhoods and the delivery of priority actions is ongoing. A review of the development, implementation and monitoring of Neighbourhood Action Plans (NAPs) is currently being undertaken, the findings of the NAP Review will be taken to the Partnership in September 2006.

A Delivery and Action Plan for the Local Area agreement has been developed which provides a strategic framework to ensure progress is made against the Strengthening Communities theme. This includes a self-assessment and improvement plan for the Community Network.

During 2005/06 Hartlepool Borough Council carried out a Best Value Review of their contribution to the delivery of the Strengthening Communities Theme of the Community Strategy. The review has now concluded and the resulting Action Plan will be available in September 2006.

***External factors affecting performance***

The loss of external funding including European programmes and Single Regeneration Budget for the voluntary and community sector.

The lack of long-term financial commitment to promote volunteering from the public sector.

***Factors influencing proposed self assessment***

The Strengthening Communities section is given an overall amber/green rating because:

- There has been good progress shown against targets
- A protocol has been agreed between the CEN and the LSP
- The Community Empowerment Network highlighted good representation and involvement in the LSP and other decision-making processes in their PMF
- The Partnership is inclusive with representation from the voluntary and community sectors at all levels of the partnership structure

The Community Network has worked towards the strategic objectives by working with the Council and the PCT to develop support for VCS organisations. They have increased the number of voluntary groups and also the number of organisations and individuals involved in the CEN by supporting the establishment of new groups and increasing their involvement in the wider voluntary sector. They have also worked to support residents who are involved in the Neighbourhood Consultative Forums, local forums and Neighbourhood Action Plan development.

### **Improvement Plan**

The following improvements have been identified as **key** to making progress against floor targets or other important local targets that contribute to achieving the objectives of the Community Strategy and Neighbourhood Renewal Strategy. A full list of the other actions identified is presented in the main PMF.

<b>Action For Improvement</b> (LAA Ref: Outcome 31, Action 3)	<b>Disburse NRF Community Chest</b>
<b>Floor Target</b>	Activity contributes to range of floor targets
<b>Key Contact and Organisation</b>	Keith Bayley Community Network
<b>Support Requirements and Resources Required</b>	Grants Panel NRF allocation £95,000
<b>Next Milestone and Monitoring Arrangements</b>	Quarterly reporting in LAA
<b>Completion Date</b>	March 2007

<b>Action For Improvement</b> (LAA Ref: Outcome 33 Action 2)	<b>Continue a programme of Neighbourhood Action Plan (NAP) preparation, implementation and monitoring and review in the context of the NRS</b>
<b>Floor Target</b>	Activity contributes to range of key floor targets
<b>Key Contact and Organisation</b>	Chris Barlow Hartlepool Borough Council
<b>Support Requirements and Resources Required</b>	Neighbourhood Element funding for 2006-10 (subject to 2007 Government Spending Review)
<b>Next Milestone and Monitoring Arrangements</b>	Outline programme agreed by Hartlepool Partnership in December 2006  Update reports to be provided at Hartlepool Partnership Board meets as required and quarterly reporting through the LAA.
<b>Completion Date</b>	March 2007

#### 4. Review of Partnership Management

This summary complements the information presented in the Local Area Agreement (LAA) Delivery and Improvement Plan<sup>1</sup>. A brief summary of progress against the criteria for reviewing partnership management given in the *Government Office NRF LSP Performance Management traffic light assessment guidance*<sup>2</sup> is presented in the table below. More detailed information on partnership working is presented in Section 2 of the LAA Delivery and Improvement Plan.

A score of 86 out of 115 was achieved against the criteria set out in the Reviewing Partnership Working Section 2 of the LAA Delivery and Improvement Plan.

#### Traffic Light Self Assessment

2005 Assessment Green			2006 Proposed Green
<b>Criteria</b>	<b>Assessment</b>	<b>Traffic Light</b>	<b>Evidence</b>
<b>Reviewing Performance</b>	The LSP has carried out a robust performance management review and has fully integrated the performance management process across the partnership. Partners are engaged below Board level.	Green	<ul style="list-style-type: none"> <li>Audit Commission Validation 2004</li> <li>3<sup>rd</sup> PMF Review Undertaken</li> <li>Theme Partnership PMF Workshops</li> <li>CEN PMF</li> </ul>
<b>Involvement of Key Players</b>	Involvement of key players is monitored and analysed. This analysis is used to improve engagement. Representatives have authority to speak for their organisation.	Green	<ul style="list-style-type: none"> <li>Annual attendance of Board Members published</li> <li>Board Members Skills and Knowledge framework established</li> <li>CEN PMF</li> </ul>
<b>Agreeing Priorities and Targets</b>	Most partners have agreed priorities but have yet to incorporate these into their business plans.	Amber/ Green	<ul style="list-style-type: none"> <li>Although many partners have incorporated targets into business plans (e.g. health &amp; education) a review of alignment to the newly signed Local Area Agreement has yet to take place.</li> </ul>
<b>NRF Spend</b>	NRF spend within 5% of allocation.	Green	<ul style="list-style-type: none"> <li>NRF underspend of less than 1% in 2005/06</li> </ul>
<b>Strategic Use of NRF</b>	Evidence that NRF has been and will be spent strategically. The LSP has allocated NRF and other resources to its priority themes and neighbourhoods.	Green	<ul style="list-style-type: none"> <li>LNRS sets framework for allocation to priority neighbourhoods</li> <li>Residual NRF was targeted on 3 priority themes with furthest distance to travel to meet national floor targets</li> <li>NRF programme independent evaluation</li> <li>NRF narrative report</li> </ul>

<sup>1</sup> Hartlepool Partnership Local Area Agreement Delivery and Improvement Plan, July 2006

<sup>2</sup> Government Office NRF, LSP PMF Guidance, March 2006

<b><i>Integrating the Performance Management Framework</i></b>	<p>The LSP is developing an integrated performance management framework with related local initiatives (LAAs, SSCF, CENs, NDCs, Neighbourhood Management initiatives, Business Brokers etc).</p>	<p>Green</p>	<ul style="list-style-type: none"> <li>• The introduction of the Local Area Agreement has provided renewed focus for the integration of performance management arrangements. The Delivery and Improvement plan for 2006/07 presents a common framework for the Hartlepool Partnership &amp; the Hartlepool Community Network to follow and identifies the contribution made by NDC.</li> <li>• SSCF and mandatory Neighbourhood Renewal outcomes are clearly identified.</li> </ul>
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## 5. Improvement Planning

This summary complements the information presented in the Local Area Agreement Delivery (LAA) and Improvement Plan. A brief summary of progress against the improvement planning criteria detailed in the *Government Office NRF LSP Performance Management traffic light assessment guidance*<sup>3</sup> is presented in the table below. Detailed information on improvement actions identified is presented in Section 2 the LAA Delivery and Improvement Plan

### Traffic Light Self Assessment

2005 Assessment Green			2006 Proposed Green
<b>Criteria</b>	<b>Assessment</b>	<b>Traffic Light</b>	<b>Evidence</b>
<b><i>Building on last years improvement plan</i></b>	The LSP has clearly built on their Improvement Plan from last year and has an approach which takes account of the 5 steps set out in the Floor Target toolkit	Green	<ul style="list-style-type: none"> <li>LAA Improvement and Delivery Plan 2006/07</li> <li>Progress on issues identified by GONE during last year's annual review clearly identified and update on progress presented</li> </ul>
<b><i>Key Actions Identified</i></b>	Improvement plan identifies key actions to drive forward improvement.	Green	<ul style="list-style-type: none"> <li>Key actions are identified in Theme Assessments</li> <li>Full Action Plan for Outcomes for each theme presented in LAA Improvement and Delivery Plan 2006/07</li> </ul>
<b><i>Prioritisation</i></b>	The Improvement Plan has prioritised neighbourhoods, BME and other disadvantaged groups and LSP outcomes.	Green	<ul style="list-style-type: none"> <li>LNRS sets framework for allocation to priority neighbourhoods</li> <li>Programme of NAPs developed.</li> <li>Targeted actions are identified in LAA Improvement and Delivery Plan 2006/07</li> </ul>
<b><i>Plausibility</i></b>	There are plausible links between outcomes and actions being implemented.	Green	<ul style="list-style-type: none"> <li>Plausibility section in Theme Assessments</li> </ul>
<b><i>Accountability</i></b>	Identifies partner organisations to be accountable for agreed targets.	Green	<ul style="list-style-type: none"> <li>Individuals and organisations are identified in the LAA Improvement and Delivery Plan 2006/07</li> </ul>
<b><i>NRF</i></b>	Identifies how NRF will be used to support delivery of outcomes/targets and its impact on mainstreaming.	Green	<ul style="list-style-type: none"> <li>The LAA Improvement and Delivery Plan 2006/07 details NRF allocation per outcome</li> <li>NRF narrative</li> </ul>
<b><i>Monitoring &amp; analysis of delivery; risk management</i></b>	The LSP regularly monitors and analyses delivery. Risk management is in place	Green	<ul style="list-style-type: none"> <li>The LAA Improvement and Delivery Plan 2006/07 summarises the findings of a Partnership Risk Assessment</li> <li>Quarterly monitoring of the Risk Assessment Action Plan takes place.</li> </ul>

<sup>3</sup> Government Office NRF, LSP PMF Guidance, March 2006



**Improvement Plan for Partnership Management/Working**

The following improvements have been identified as **key** to making progress on Partnership Management/Working. A full list of the other actions identified is presented in Section 2 of main Local Area Agreement Delivery Plan and Improvement Plan (July 2006)

<b>Action For Improvement</b> (LAA Ref: Strategic 1)	<b>Complete a review of the Community Strategy and Neighbourhood Renewal Strategy</b>
<b>NRU Core Criteria</b>	Strategic
<b>Key Contact and Organisation</b>	Joanne Smithson Hartlepool Borough Council
<b>Support Requirements and Resources Required</b>	Engagement of Board Members and Theme Partnerships in review. Funding to produce consultation information £5000 and draft documents £3000. Some funding will come from HP budget, additional funding will be sought from partners
<b>Milestones and Monitoring Arrangements</b>	<ul style="list-style-type: none"> <li>▪ Review initial consultation response by August 06</li> <li>▪ Establish if reviewed Community Strategy requires Strategic Environmental Assessment August 06</li> <li>▪ Produce 1<sup>st</sup> consultation draft by September 06</li> <li>▪ Produce 2<sup>nd</sup> draft by December 06</li> </ul> <p>Update reports at Partnership Board Meetings</p>
<b>Completion Date</b>	March 2007

<b>Action For Improvement</b> (LAA Ref: Action Focussed 1)	<b>Implement a programme of individual Neighbourhood Action Plan (NAP) reviews</b>
<b>NRU Core Criteria</b>	Action Focused
<b>Key Contact and Organisation</b>	Chris Barlow Hartlepool Borough Council
<b>Support Requirements and Resources Required</b>	Support for continued development required from Board Members, CEN Theme Partnerships & key stakeholders  NRF NAP review Budget £40,000
<b>Milestone and Monitoring Arrangements</b>	<ul style="list-style-type: none"> <li>▪ Complete NDC NAPs by Dec 2006</li> <li>▪ Review Dyke house/Stranton/Grange NAP by Sept 06</li> <li>▪ Review Burbank NAP by Dec 06</li> <li>▪ Review Rift house/Burn Valley NAP by March 07</li> </ul> <p>Update reports at Partnership Board Meetings</p>
<b>Completion Date</b>	March 2008

## **REGENERATION, LIVEABILITY & HOUSING**

Report to Portfolio Holder  
22<sup>nd</sup> September 2006



**Report of:** Head of Environmental Management

**Subject:** PRIDE IN HARTLEPOOL PROPOSALS

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### SUMMARY

#### **1. PURPOSE OF REPORT**

To consider recommendations of the Pride in Hartlepool Steering Group in respect of proposals for community projects.

#### **2. SUMMARY OF CONTENTS**

List of Pride in Hartlepool proposals and recommendations for funding of those proposals.

#### **3. RELEVANCE TO PORTFOLIO MEMBER**

Recommendations of spend on Pride in Hartlepool projects to be confirmed by the Portfolio Holder for Regeneration and Liveability.

#### **4. TYPE OF DECISION**

Non key decision.

#### **5. DECISION MAKING ROUTE**

Recommendations of Pride in Hartlepool Steering Group to Regeneration and Liveability.

#### **6. DECISION(S) REQUIRED**

To agree the recommendations of the Pride in Hartlepool Steering Group in respect of proposals for community projects.

**Report of:** Head of Environmental Management

**Subject:** PRIDE IN HARTLEPOOL PROPOSALS

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**1. PURPOSE OF REPORT**

- 1.1 To consider recommendations of the Pride in Hartlepool Steering Group in respect of proposals for community projects.

**2. BACKGROUND**

- 2.1 The Pride in Hartlepool Steering Group met on 11<sup>th</sup> September 2006 and recommended the following for approval:
- 2.2 Friends of Peebles Avenue  
The residents requested £713.00 to improve the appearance of their back street by putting up hanging baskets, having street games painted on the surface and by painting some of the back gates which presently look untidy. Residents from Peebles Avenue have volunteered to paint and look after the baskets next summer. It is recommended that the amount requested be approved.
- 2.3 St Cuthbert's Primary School 'Roof Garden'  
The school presently has a roof garden which is underused due to its exposed position and lack of facilities for planting. Existing trellis has also been blown over and is presently unsafe. In order to be sustainable the garden requires large planters and drought tolerant planting in addition to well secured trellis work to create a sheltered outdoor space. The total works has been estimated as £3900.00. The school are willing to match fund any monies from Pride in Hartlepool and it was recommended that £1950.00 be approved.
- 2.4 Furness, Cameron and Belk Residents  
Furness, Cameron and Belk residents have requested funding to improve the rear of Belk Street which has recently been alleygated. The residents wish to put up hanging baskets to improve the image of the street and plant climbers on the new fencing to create privacy. The total requested to Pride in Hartlepool for the project was £500.00. It is recommended that the amount requested be approved.
- 2.5 Jutland Road Community Garden  
The Young People's Activity Group based at Jutland Road Community Centre have been using the centre's garden this summer for leisure activities. Unfortunately the garden has become overgrown and the young people would like to tidy it up and make it a more attractive space. The group regularly undertake healthy eating projects and would like to grow

herbs in planted tubs to use in cooking projects. The total requested to Pride in Hartlepool was £745.00 for tools, plants and fencing to make the site more secure. It is recommended that the amount requested be approved.

**3. FINANCIAL IMPLICATIONS**

- 3.1 The funding for the above projects is available within the Pride in Hartlepool budget.

**4. RECOMMENDATION**

- 4.1 That the recommendations of the Pride in Hartlepool Steering Group be approved.

## **REGENERATION, LIVEABILITY & HOUSING PORTFOLIO**

Report To Portfolio Holder  
22 September 2006



**Report of:** The Director of Regeneration and Planning  
Services

**Subject:** REGENERATION AND PLANNING SERVICES  
DEPARTMENTAL PLAN 2006/07 – QUARTER 1  
MONITORING REPORT

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### **SUMMARY**

#### **1.0 PURPOSE OF REPORT**

To inform Portfolio Holder of the progress made against Regeneration and Planning Services Departmental Plan 2006/07 in the first quarter of the year.

#### **2.0 SUMMARY OF CONTENTS**

The report shows details of progress against actions contained in the Departmental Plan and the first quarter outturn of key performance indicators. Several key departmental achievements in the first part of the year are also highlighted.

#### **3.0 RELEVANCE TO PORTFOLIO MEMBER**

The Portfolio Holder has responsibility for performance management issues in relation to the Regeneration and Planning Services Departmental Plan.

#### **4.0 TYPE OF DECISION**

Non key.

**5.0 DECISION MAKING ROUTE**

Portfolio Holder only.

**6.0 DECISION(S) REQUIRED**

Achievements on actions and indicators be noted.

**Report of:** The Director of Regeneration and Planning Services

**Subject:** REGENERATION AND PLANNING SERVICES  
DEPARTMENTAL PLAN 2006/07 – QUARTER 1  
MONITORING REPORT

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## **1. PURPOSE OF REPORT**

1. To inform the Portfolio Holder of the progress made against the key actions identified in the Regeneration and Planning Departmental Plan 2006/07 and the progress of key performance indicators for the period up to 30 June 2006.

## **2. BACKGROUND**

1. The Portfolio Holder for Regeneration, Liveability and Housing has responsibility for the Regeneration and Planning Services Departmental Plan which was agreed in April 2006.
2. The Regeneration and Planning Departmental Plan 2006/07 sets out the key tasks and issues along with an Action Plan to show what is to be achieved by the department in the coming year.
3. The Council recently introduced an electronic performance management database for collecting and analysing performance. In 2006/07 the database will collect performance information detailed in the Corporate Plan and the five Departmental Plans.
4. Each section within the department also produces a service plan, setting out the key tasks and issues facing them in the coming year. Each plan contains actions detailing how each individual section contributes to the key tasks and priorities contained within the Regeneration and Planning Departmental Plan and ultimately those of the Corporate Plan.

## **3. FIRST QUARTER PERFORMANCE**

1. This section looks in detail at how Regeneration and Planning Services has performed in relation to the key actions and performance indicators that were included within the Departmental Plan for 2006/07.

2. On a quarterly basis officers from across the department are asked, via the Performance Management database, to provide an update on progress against every action contained in the performance plan and where appropriate, every performance indicator.
3. Officers are asked to provide a short commentary explaining progress made to date and asked to 'traffic light' each section based on whether or not the action will be, or has been, completed by the target date set out in the plans. The traffic light system has been slightly adjusted in 2006/07 following a review of the system used previously. The traffic light system is now:-

<b>RED</b>	Action / PI not expected to meet target
<b>AMBER</b>	Action / PI expected to meet target
<b>GREEN</b>	Action / PI target achieved

4. Within Regeneration and Planning Services Departmental Plan, there are a total of 153 actions and 68 performance indicators identified. Further indicators are currently being assigned in relation to the Local Area Agreement and will be included on the next report. Table 1 below summarises the progress made at 30 June 2006 towards achieving these actions and performance indicators:-

**Table 1 – Regeneration and Planning progress summary**

	<b>Departmental Plan</b>	
	<b>Actions</b>	<b>PIs</b>
<b>Green</b>	27 (17.6%)	2 (2.9%)
<b>Amber</b>	105 (68.6%)	35 (51.5%)
<b>Red</b>	16 (10.5%)	2 (2.9%)
<b>Annual</b>	5 (3.3%)	29 (42.7%)
<b>Total</b>	153	68

5. A total of 27 actions have already been completed and a further 105 are on target for completion by the milestone date. However 16 of the actions have been highlighted as not being on target. The vast majority of the projects that are not on target have suffered only slight delay and will be completed as expected within 2006/07. Most directly result from the complexity of the work being undertaken, the requirement to fully involve key partners and stakeholders or the difficulty in forecasting precise milestone dates a number of months in advance.



6. It is currently anticipated that there are four 'red rated' projects containing seven separate actions that will miss the original milestone targets reported by more than three months. Further details are set out in Table 2 below:-

**Table 2 – Actions not completed on target/not on target**

Ref	Action	Milestone	Comment
CSP 003	Review areas in town centre and other areas across the town covered by 'no drinking in public place' byelaws and re-designate as appropriate under Local Authority (alcohol consumption in public places) Regulations	Aug 06	Report to Portfolio Holder in July 2006 recommending consultation process can begin. Consultation with Police was ongoing in Q1 and completed in August. Consultation with residents and licensed premises is taking place. It is not anticipated that the work can be completed until December 2006 and therefore the original milestone will be missed
CSP 016	Consider each requirement within BVP1225 and establish multi agency domestic violence strategy to achieve compliance	Sep 06	Multi agency Domestic Violence event was held in June to establish which partners should be involved in the group. Co-ordinator now appointed to write strategy. First Strategy Officer Group meeting set for 12 September. The added complexity arising from partner involvement means that this milestone is unlikely to be achieved until December 2006
RD 013	Implementation of Central Area Attractors refurbishment scheme – commence phase 2	July 06	ERDF and Heritage Lottery funding bids submitted. Phase 2 is not now expected to be able to commence until the start of 2007
RD02 RD03 RD04 RD05	Help to facilitate and support Hartlepool College of Further Education (HCFE) bringing forward development proposals	Oct 06	Regular liaison and discussions being held with HCFE. HCFE currently reviewing development concept and options at request of the Learning and Skills Council, the major prospective funder, and in consultation with potential partner education providers, with a view to a substantially expanded project. This is likely to delay significantly the achievement of the target milestone

7. It can also be seen that two of the Performance Indicators both in relation to the Housing Market Renewal project have been highlighted as not expected to hit target. These are detailed in Table 3 below.

**Table 3 – Performance Indicators not completed on target/not on target**

Ref	Action	Target	Outturn	Comment
LAA H12	Number of houses cleared in HMR intervention area	200	n/a	Awaiting outcome of CPO Inquiries. Timescales involved with meeting the various statutory requirements both pre and post Inquiries mean that it is likely that these targets will not be met
LAA H13	Number of new homes constructed in HMR intervention area	50	n/a	

8. Portfolio Holder's attention is drawn to achievements of the department in the first part of the year.

- The UK Steel Enterprise Innovation Centre at Queens Meadow has already achieved an 80% letting rate as against the original plan target of 60% by December.
- Work has been undertaken with the Police to successfully introduce Neighbourhood Policing on time in April 2006.
- Hartlepool Partnership Annual Event 2006 took place in May and the launch of Community Strategy Review occurred
- Adoption of the Hartlepool Local Plan was completed in April 2006.

#### 4. RECOMMENDATION

1. That the achievement of key actions and first quarter outturn of performance indicators are noted.