



# **SAFER HARTLEPOOL PARTNERSHIP AGENDA**



**Friday 10 March 2017**

**at 10.00 am**

**in the Council Chamber,  
Civic Centre, Hartlepool**

## **MEMBERS: SAFER HARTLEPOOL PARTNERSHIP**

Councillor Christopher Akers-Belcher, Elected Member, Hartlepool Borough Council  
Councillor Marjorie James, Elected Member, Hartlepool Borough Council  
Gill Alexander, Chief Executive, Hartlepool Borough Council  
Denise Ogden, Director of Regeneration and Neighbourhoods, Hartlepool Borough Council  
Clare Clark, Head of Community Safety and Engagement, Hartlepool Borough Council  
Paul Edmondson-Jones, Interim Director of Public Health, Hartlepool Borough Council  
Chief Superintendent Alastair Simpson, Neighbourhood Partnership and Policing Command, Cleveland Police  
Barry Coppinger, Office of Police and Crime Commissioner for Cleveland  
Chief Inspector Lynn Beeston, Chair of Youth Offending Board  
Julie Allan, Head of Area, Cleveland National Probation Service  
John Graham, Director of Operations, Durham Tees Valley Community Rehabilitation Co  
Steve Johnson, District Manager, Cleveland Fire Authority  
John Bentley, Voluntary and Community Sector Representative, Chief Executive, Safe in Tees Valley  
Stewart Tagg, Head of Housing Services, Housing Hartlepool  
Karen Hawkins, Representative of Hartlepool and Stockton on Tees Clinical Commissioning Group  
Sally Robinson, Director of Child and Adult Services Hartlepool Borough Council  
Hartlepool Magistrates Court, Chair of Bench (vacant)

- 1. APOLOGIES FOR ABSENCE**
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**



### 3. MINUTES

- 3.1 Minutes of the meeting held on 20 January 2017

### 4. ITEMS FOR CONSIDERATION

- 4.1 Operation Encompass Evaluation / Presentation – *Police and Crime Commissioner*
- 4.2 Safer Hartlepool Partnership Development Day – *Director of Regeneration and Neighbourhoods*
- 4.3 The Children's Hub – Progress Update - *Director of Child and Adult Services*
- 4.4 Safer Hartlepool Partnership Performance – *Director of Regeneration and Neighbourhoods*

### 5. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

### 6. LOCAL GOVERNMENT (ACCESS TO INFORMATION) (VARIATION) ORDER 2006

#### EXEMPT ITEMS

Under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in the paragraphs referred to below of Part 1 of Schedule 12A of the Local Government Act 1972, as amended by the Local Government (Access to Information) (Variation) Order 2006

### 7. EXEMPT PRESENTATIONS

- 7.1 Prevent Update – *Director of Regeneration and Neighbourhoods (Para 7)*
- 7.2 Communities Against Violence in Cleveland (CAVIC) Presentation– *Cleveland Police (Para 7)*

### ITEMS FOR INFORMATION

**Date of next meeting – to be arranged**



## **SAFER HARTLEPOOL PARTNERSHIP MINUTES AND DECISION RECORD**

20 January 2017

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

**Present:**

Councillor: Christopher Akers-Belcher (In the Chair)  
Denise Ogden, Director of Regeneration and Neighbourhoods  
Clare Clark, Head of Community Safety and Engagement  
Louise Wallace, Director of Public Health  
Chief Superintendent Alastair Simpson, Cleveland Police  
Chief Inspector Lynn Beeston, Chair of Youth Offending Board  
Julie Allan, National Probation Service  
John Bentley, Safe in Tees Valley

Councillor Carl Richardson was in attendance as substitute for Councillor Marjorie James, Jane Young as substitute for Sally Robinson, Gilly Marshall as substitute for Stuart Tagg, Rachelle Kipling as substitute for Barry Coppinger, Kevin Parry as substitute for John Graham and Ian Dixon as substitute for Steve Johnson

**Also present:**

Pete Widlinski, Tees Valley of Sanctuary  
Sharon Cooney, Cleveland Police

Officers: Lisa Oldroyd, Community Safety Research and Development  
Co-ordinator  
Denise Wimpenny, Principal Democratic Services Officer

### **28. Apologies for Absence**

Apologies for absence were submitted on behalf of Councillor James, Hartlepool Borough Council, Stewart Tagg, Housing Hartlepool, Sally Robinson, Director of Child and Adult Services, Hartlepool Borough Council, Karen Hawkins, Hartlepool and Stockton on Tees Clinical Commissioning Group, Barry Coppinger, Office of Police and Crime Commissioner for Cleveland, Steve Johnson, Cleveland Fire Authority and John Graham, Tees Valley Community Rehabilitation Company.

### **29. Declarations of Interest**

None.

### 30. Minutes of the meeting held on 23 September 2016

Confirmed.

### 31. Presentation from City Sanctuary/Justice First (*Tees Valley of Sanctuary*)

#### Issue(s) for consideration

A representative from the City of Sanctuary, who was in attendance at the meeting, provided the Partnership with a definition and overview of the work of the City of Sanctuary and focussed on the following:-

- Definition of Asylum Seeker/Refugee
- Refugee should not be confused with economic migrant/illegal immigrant
- 32,500 people seeking asylum in the UK last year,
- Statistics of people seeking asylum in other countries
- Statistics of people seeking asylum in Teesside
- “What is a City of Sanctuary?”
  - mainstream grassroots movement
  - public commitment to welcoming people seeking sanctuary and refugees
  - creating opportunities for relationships between local people and those seeking sanctuary
  - seeks to influence the political debate on sanctuary indirectly
  - offers a positive vision of a culture of hospitality
- 81 City of Sanctuary Groups
- What does a City of Sanctuary look like?
- Tees Valley of Sanctuary
- Resolution of Support
- Streams of Sanctuary
- Why become a School of Sanctuary
- Practical Activities

Partnership Members welcomed the work of the Tees Valley City of Sanctuary and were keen to see this information publicised as widely as possible, with particular emphasis being placed upon the myths and facts around asylum seekers and refugees. The various methods of publicising information of this type were discussed and it was suggested that the City of Sanctuary, in consultation with the Council, publicise the myths and the facts in the Council's March edition of Hartbeat. Reference was made to the potential benefits of including information of this type in staff wage slips and the importance of continuing to publicise this information was also emphasised.

The need for a more holistic approach between Partnership members in terms of supporting individuals was highlighted as well as the need for a joint strategic needs assessment to ensure an appropriate package of support for individuals was available.

The Chair thanked the representative for an informative presentation.

### **Decision**

- (i) The contents of the presentation and comments of Members were noted.
- (ii) That the myths and the facts around asylum seekers and refugees be widely publicised and included within the March edition of Hartbeat.

## **32. Community Safety Strategy 2017-2020** (*Director of Regeneration and Neighbourhoods*)

### **Purpose of report**

To seek approval for the proposed development of the new Community Safety Strategy 2017-20.

### **Issue(s) for consideration**

The report set out the background to the statutory responsibility of Community Safety Partnership's to develop and implement a three year Community Safety Strategy setting out how it intended to address crime and disorder, substance misuse and re-offending issues in Hartlepool. The current Community Safety Strategy which had been developed during 2014 would come to an end in March 2017.

The report included the proposed process and timeline for developing a new Community Safety Strategy to cover the period 2017-2020 and the proposed consultation process. Public perception information gathered

from over 250 residents as part of the Safer Hartlepool Partnership 'Face the Public' activities held during October/November 2016 would be used to inform the development of the strategic priorities in the draft strategy. The Strategic Assessment would be presented to the Partnership in March, with a draft strategy ready to go out for consultation on 15 March 2017.

It was anticipated that the finalised strategy would be presented to the Partnership in June/July 2017 and, subject to approval by the Partnership, would be considered by the Finance and Policy Committee prior to being adopted by full Council in September 2017.

With regard to the consultation process and the proposal to link into community and residents' groups, the Chair requested that a letter be sent to these groups from the Chair, on behalf of the Partnership, outlining the Partnership's statutory responsibilities in terms of engagement with particular emphasis upon the reasons for the proposals.

### **Decision**

- (i) That the proposed process and schedule for developing and consulting on the new Community Safety Strategy 2017-2020 be approved.
- (ii) The Partnership agreed to a development day to consider the outcome of the strategic assessment and identification of strategic priorities.
- (ii) That the consultation process include a letter from the Chair of the Partnership to community and residents' groups, outlining the Partnership's statutory responsibilities in terms of engagement, with particular emphasis upon the reasons for the proposals.

## **33. Safer Hartlepool Partnership Domestic Abuse Strategy 2016-19** *(Director of Regeneration and Neighbourhoods)*

### **Purpose of report**

To seek approval from the Safer Hartlepool Partnership on the Domestic Abuse Strategy 2016-19, attached at Appendix A.

### **Issue(s) for consideration**

It was reported that the current Hartlepool Domestic Violence and Abuse Strategy, which had been developed in 2012 came to an end in December 2015. A first draft of the new strategy had been presented to the Partnership in June where it had been agreed that an eight week consultation be undertaken, details of which were included in the report. In

terms of prevention the following strategic priorities had been identified:-

- Prevention of Abuse
- Partnership Working
- Provision of Services
- Pursuing Perpetrators

The Partnership was advised of the key findings from the consultation, as detailed in Appendix B. As the majority of respondents were, in general, supportive of the strategy and its overall aim and objectives, it was proposed that these should remain the same as in the first draft presented to the Partnership in June 2016. Feedback in relation to what actions could be undertaken by the Partnership to address domestic abuse had been used to inform the development of a draft action plan, attached at Appendix C.

Partnership Members debated issues arising from consideration of the Strategy and the Head of Community Safety and Engagement provided clarification on aspects of the data presented. Improvements were noted in relation to the level of input from health partners. Concerns were expressed regarding the potential impact of cyber bullying and whether any work had been done to address this. The Chief Superintendent outlined the role of the e-safety group and responsibilities upon schools for delivery of e-safety training. The Chair referred to the importance of support for children who had witnessed domestic abuse either directly or indirectly and requested that a presentation be provided to a future meeting of the Partnership to assist the Partnership in understanding the work of the Children's Hub and how that new service had developed.

The Chief Superintendent made reference to additional transformation challenge funding relating to domestic abuse which was sponsored by six police authorities which the Chair requested be explored following the meeting.

A Member questioned the accuracy of the statistics relating to the number of men who were a victim of domestic abuse in Hartlepool as this appeared to be high in comparison to figures previously reported. The Partnership was advised that the figures had been derived from the latest Crime Survey. However, the figures would be revisited.

Discussion ensued regarding equal access to services including the importance of promoting services available to men as well as women. It was agreed that the availability of help and support for both genders be widely publicised and included within the action plan.

### **Decision**

- (i) The Partnership approved the Domestic Abuse Strategy 2016-2019.

- (ii) That the availability of help and support for both genders be widely publicised and included within the action plan.
- (iii) That a presentation be provided to a future meeting of the Partnership to assist the Partnership in understanding the work of the Children's Hub and how that service had developed.

### **34. Substance Misuse Strategy 2016-2019** *(Director of Public Health)*

#### **Purpose of report**

To agree the annual Action Plan to deliver the Substance Misuse Strategy 2016-2019 that was agreed at the Partnership in July 2016.

#### **Issue(s) for consideration**

The report set out the background to the statutory responsibility of Community Safety Partnership's to develop and implement strategies to reduce crime and disorder, substance misuse and re-offending in their local area. The current Hartlepool Substance Misuse Strategy which had been developed in 2011 came to an end in March 2016. A yearly Substance Misuse Plan had been developed from the Strategy which also came to an end in March 2016.

The draft Strategy, attached at Appendix 1, had been presented to the Partnership in July where it had been agreed that an eight week consultation be undertaken, details of which were included in the report. The consultation had now concluded and the results from all areas had now been acted upon and had become the basis for the action plan which would accompany the Strategy during its lifespan. The action plan, attached at Appendix 2, would address the objectives set out in the Strategy and as this would be a live document it would be monitored and adapted on a quarterly basis.

With regard to the estimated number of people in Hartlepool who were dependent on drugs per 1,000 population and the proportion in treatment, as detailed in the Strategy, to enable the Partnership to establish whether the Strategy was working effectively and accurately monitor such data, it was suggested that data from previous years be included in the Strategy and quarterly monitoring reports be also provided. The Director of Public Health advised that the level of successful completions from users accessing treatment services to recovery was also fed into the strategic assessment. The benefits of receiving drug testing in custody information was highlighted which the representative from the Police and Crime Commissioner's Office agreed to explore.



**Decision**

- (i) Subject to inclusion of previous and current drug related data, as detailed above, the Action Plan, as part of the overall Substance Misuse Strategy 2016-2019 be approved.
- (ii) That quarterly monitoring reports be provided to the Partnership to include the number of people dependent on drugs and the proportion in treatment as a comparator with previous years as well as drug testing in custody information.

**35. Durham and Tees Valley Funding Application for Specialist Accommodation Based Support for Victims of Domestic Abuse** *(Director of Regeneration and Neighbourhoods)*

**Purpose of report**

To inform the Partnership of the Durham and Tees Valley funding application to the DCLG aimed at strengthening specialist accommodation based support for victims of domestic abuse across the sub region.

**Issue(s) for consideration**

The Head of Community Safety and Engagement reported on the background to the £20 million of funding to support the provision of accommodation based support service reforms to meet the priorities for Domestic Abuse Services.

To address the identified needs of domestic abuse victims who were particularly vulnerable or often excluded from current refuge provision, specifically women with complex needs and victims from BME backgrounds including those with no recourse to public funds, the funding application, attached at Appendix B, had been developed by the six local authorities across the Durham and Tees Valley. The funding application had been submitted to the DCLG on 16 December 2016 by Redcar and Cleveland Borough Council. If successful, the bid would secure £722k, of which £106k would be used to enhance domestic abuse support services in Hartlepool over the next two years (2016-18).

In the discussion that followed presentation of the report, whilst the proposals were welcomed, the Chair expressed disappointment that Hartlepool had not been the lead authority. In relation to the information provided in relation to support and staffing costs, as outlined in Appendix B, a breakdown was requested as to how the remainder of the funding would be utilised.

**Decision**

- (i) That the contents of the report and comments of Partnership Members be noted.
- (ii) That a breakdown of how the funding would be utilised be provided.

**36. Prevent Update** *(Director of Regeneration and Neighbourhoods)***Purpose of report**

To inform the Safer Hartlepool Partnership of the recent decision to proscribe National Action under the Terrorism Act 200.

**Issue(s) for consideration**

It was reported that following debates in Parliament in 16 December, National Action became the first extreme right-wing group to be proscribed as a terrorist organisation. As reported to the Partnership in September, as part of the Hate Crime report, Members of the Partnership had been informed that National Action had been active locally with stickers being posted in the Centre of Hartlepool.

Members were referred to Appendix A, which provided further information in relation to National Action which could be disseminated throughout SHP member organisations to ensure all staff were aware of the group and that it was now a proscribed group.

Discussion ensued in terms of the powers available to protect and safeguard communities and to minimise activities of this type. The Chief Superintendent clarified the powers available to the police and the purpose of the prevent agenda. In response to the Chair's comments on the importance of Partnership Members raising awareness on this issue within various groups, adopting a pro-active approach to Prevent activity and the benefits of partner organisations being part of the Prevent Group, the Head of Community Safety and Engagement reported on the duty upon all organisations to raise awareness and indicated that a report could be presented to a future meeting to update the Partnership on progress to date in terms of prevent activities across Tees.

**Decision**

- (i) The Partnership noted the decision to proscribe National Action and ensure that they raised awareness of this throughout their own organisations.

- (ii) That a report be presented to a future meeting to update the Partnership on progress to date in terms of prevent activities across Tees.

**37. Safer Hartlepool Partnership Performance** (*Director of Regeneration and Neighbourhoods*)

**Purpose of report**

To provide an overview of Safer Hartlepool Partnership performance for Quarter 2 – July 2016 to September 2016 (inclusive).

**Issue(s) for consideration**

The report provided an overview of the Partnership's performance during Quarter 2, as set out in an appendix to the report. Information as a comparator with performance in the previous year was also provided. In presenting the report, the Community Safety and Research Officer highlighted salient positive and negative data and responded to queries in relation to crime figures by type.

**Decision**

That the Quarter 2 performance figures be noted.

**38. Communities Against Violence in Cleveland** (*Cleveland Police*)

**Issue(s) for consideration**

The Chair reported that this item would be deferred to the next meeting.

**Decision**

That the item be deferred to the next meeting.

### **39. Date and Time of Next Meeting**

The Chair reported that the next meeting would be held on 10 March 2017 at 10.00 am.

The meeting concluded at 11.05 am.

CHAIR



# SAFER HARTLEPOOL PARTNERSHIP

10<sup>th</sup> March 2017



**Report of:** Director of Regeneration and Neighbourhoods

**Subject:** SAFER HARTLEPOOL PARTNERSHIP  
DEVELOPMENT DAY

---

## 1. PURPOSE OF REPORT

- 1.1 To consider the scope of the Safer Hartlepool Partnership development day.

## 2. BACKGROUND

- 2.1 At the meeting of the Safer Hartlepool Partnership in February 2017 members received and agreed a report outlining a proposed process for developing the three year Community Safety Strategy 2017-2020. During the discussion that followed, it was also agreed that as this would be the start of the development of a new three year strategy, that it would be beneficial for the Partnership to hold a development day.
- 2.2 It is envisaged that the development day will enable partners some time to come together to reflect upon performance over the last year, along with some of the initiatives, activities, and changes that have taken place on a local level, and what may be on the horizon in the future that will impact upon progress for tackling SHP priorities.
- 2.3 A brief overview of the above will be presented on the day but it is intended that this will be very much an interactive session, with all members of the partnership having the opportunity to identify and discuss their priorities for the partnership going forward, along with current and future Partnership arrangements and structures.

## 3 DEVELOPMENT DAY PROPOSAL

- 3.1 In an attempt to gather some initial views from SHP members and as an aid to start discussions at the development day it is proposed that the

Community Safety Team circulate the attached pro forma for SHP members to complete and return prior to the development day (see **Appendix A**).

- 3.2 It is proposed that the Development Day is held on Monday 8<sup>th</sup> May 2017 9am – 1pm at Cleveland Fire Brigade Headquarters.
- 3.3 Essentially those authorities outlined in the Crime and Disorder Act are responsible for the production of the Community Safety Strategy and should make every effort to be in attendance at the development day. However given the many cross-cutting themes with other partnerships, in developing this strategy SHP members may want to consider the inclusion of strategic leads from other key local strategic partnerships such as the Health and Wealth Being Board, Hartlepool Safeguarding Children Board, and the Tees Adults Safeguarding Board. It is further suggested that Policy Chairs of Hartlepool Borough Councils Committees be invited.
- 3.4 SHP members may also wish to consider whether they would like use an independent facilitator to manage discussions on the day.

#### **4. FINANCIAL CONSIDERATIONS**

- 4.1 There are no financial considerations associated with this report.

#### **5. STAFF CONSIDERATIONS**

- 5.1 There are no staff considerations associated with this report.

#### **6. SECTION 17 CONSIDERATIONS**

- 6.1 Failure to develop a Community Safety Strategy would undermine the Safer Hartlepool Partnerships ability to fulfil its statutory responsibilities around reducing crime and disorder, substance misuse, and re-offending in Hartlepool.
- 6.2 In line with the above it is incumbent upon the partnership to consider whether its existing arrangements are fit for purpose and meeting local need.

#### **7. LEGAL CONSIDERATIONS**

- 7.1 In accordance with the Crime and Disorder Act 1998 and the Crime and Disorder Regulations 2007 the Safer Hartlepool Partnership is required to produce a three year Community Safety Strategy to set out how it intends to address crime and disorder, substance misuse, and re-offending issues.

## **8. EQUALITY AND DIVERSITY CONSIDERATIONS**

- 8.1 The strategic assessment and consultation process with an annual refresh will ensure that the needs of all sections of the community are considered when formulating and implementing the Community Safety Strategy 2017-2020.

## **9. CHILD POVERTY CONSIDERATIONS**

- 9.1 There are no child poverty implications associated with this report.

## **10. RECOMMENDATION**

- 10.1 That the Safer Hartlepool Partnership considers and discusses proposals in relation to the development day.

## **11. REASON FOR RECOMMENDATION**

- 11.1 The Safer Hartlepool Partnership has a statutory duty to develop a three year strategy aimed at reducing crime and disorder, substance misuse, and re-offending behaviour.

## **12. CONTACT OFFICER**

Denise Ogden  
Director of Regeneration and Neighbourhoods  
Hartlepool Borough Council  
Regeneration and Neighbourhoods  
Civic Centre  
Level 3  
Email: Denise.Ogden@hartlepool.gov.uk  
Tel: 01429 523300

Clare Clark  
Head of Community Safety & Engagement  
Hartlepool Borough Council  
Regeneration and Neighbourhoods  
Civic Centre  
Level 4  
Email: Clare.Clark@hartlepool.gov.uk  
Tel: 01429 523100

### Safer Hartlepool Partnership Development Day

Whilst partnership working in Hartlepool has been effective in delivering safer communities, we recognise that the landscape in which Community Safety Partnership (CSPs) deliver has changed considerably since legislation was first introduced in the Crime and Disorder Act 1998.

With these changes, comes new challenges and opportunities, and as a Partnership we need to ensure that we are well placed to address these.

### Hallmarks of Partnership Working

Introduced by the Home Office, the six Hallmarks of Effective Partnerships shown in **Table 1** represent the key aspects of partnership work and summarise the core elements of effective partnership working in the community safety setting. They provide a way for Community Safety Partnerships to check if they are delivering effectively or if there are areas where they should target improvements.

<b>Table 1: Hallmarks of Partnership Working</b>
Hallmark 1: Empowered & Effective Leadership
Hallmark 2: Intelligence-led Business Process
Hallmark 3: Effective and Responsive Delivery Structures
Hallmark 4: Engaged Communities
Hallmark 5: Visible and Constructive Accountability
Hallmark 6: Appropriate Skills and Knowledge

To inform discussions at the Safer Hartlepool Partnership Development Day scheduled for **8<sup>th</sup> May 2017**, please can you spare some time to complete this brief questionnaire.

### Hallmark 1 – Empowered & Effective Leadership

Where a range of agencies need to work together strategic leadership is crucial. Effective processes, clear accountability and robust performance management arrangements provide important foundations for partnerships to improve local community safety.

Thinking about the Safer Hartlepool Partnership:

- **Do you think the right people are round the table?**
- **Do you feel that there is varying commitment across individual partners due to different constraints on time, resource and budgets in their home organisations?**
- **Are effective performance management arrangements in place?**
- **Do meetings allow the opportunity for agencies to be constructively challenged in order to improve performance?**



- **Does the partnership have effective links with other Partnerships, i.e. Hartlepool Safeguarding Children Board, Tees Adult Safeguarding Board, Local Criminal Justice Board?**

### **Hallmark 2 – Intelligence-led Business Process**

Effective partnership planning is heavily dependent on the quality of the analysis that takes place on community safety issues. This is in turn reliant on effective and timely information sharing between partners.

Thinking about the Safer Hartlepool Partnership:

- **Do you feel the Partnership makes the best use of intelligence to inform its activities?**
- **Do you think the Partnership employs a problem-solving and outcome orientated approach to community safety?**
- **Does the Partnership understand its core responsibility for preparing and implementing the strategic assessment and partnership plan?**

### **Hallmark 3 – Effective and Responsive Delivery Structures**

Successful delivery of the Partnership's priorities is a crucial aspect of the way in which an effective partnership operates. An effective partnership should consider the way in which they deliver their activities to address community safety issues, the quality and outcomes of implementing their plans.

Thinking about the Safer Hartlepool Partnership:

- **Does the Partnership actively encourage cross-border working across Cleveland?**
- **Is the current Partnership delivery structure (Task Groups) effective?**
- **Are partners committed to delivering Partnership priorities through Task Groups?**
- **Do you think Task Group are able to respond flexibly to emerging issues?**
- **Is a clear process for allocating tasks and resources to Task Groups?**

**Hallmark 4 – Engaged Communities**

Ensuring that the partnership engages with, involves and regularly offers feedback to, the community is crucial in supporting increased feelings of public confidence and reassurance amongst the community.

Thinking about the Safer Hartlepool Partnership:

- **Do you feel the Partnership knows the make-up of the communities it represents?**
- **Do you feel the Partnership is actively engaged with the community?**
- **Do you feel that there are adequate processes in place for listening to all sections of the community, including minority and hard-to-reach groups?**

--

**Hallmark 5 – Visible and Constructive Accountability**

An effective partnership should be visible and accountable to its community for the decisions and actions it takes on their behalf.

- **Do you feel the partnership is effective in providing feedback to the community?**

--

**Hallmark 6 – Appropriate Skills and Knowledge**

Bringing together partners who have the appropriate skills and knowledge to effectively contribute to the community safety agenda is essential for an effective partnership.

- **Do you feel that there is a clear understanding amongst all partners of the purpose and aims of the partnership?**
- **Are there any skills or knowledge gaps that need to be addressed?**

--



# SAFER HARTLEPOOL PARTNERSHIP

10<sup>th</sup> March 2017



**Report of:** Director of Child and Adult Services

**Subject:** THE CHILDREN'S HUB – PROGRESS UPDATE

---

## 1. TYPE OF DECISION/APPLICABLE CATEGORY

1.1 For information

## 2. PURPOSE OF REPORT

2.1 To provide the Safer Hartlepool Partnership with a six-month progress report on The Children's Hub.

## 3. BACKGROUND

3.1 Hartlepool Borough Council operates The Children's Hub on behalf of Hartlepool and Stockton on Tees Borough Councils. It provides an integrated single point of access across North Tees offering multi agency triage and assessment of enquiries about children. The Children's Hub shares information, risk assesses and makes decisions to improve outcomes for vulnerable children and their families with the aim of providing the right support at the right time.

3.2 The Children's Hub is a partnership and the team comprises of professionals from North Tees and Hartlepool NHS Foundation Trust, Tees Esk and Wear Valleys NHS Trust, Cleveland Police, Operation Encompass and Harbour. In addition, there are 'virtual' partners which include Thirteen, National Probation Service and the Community Rehabilitation Company. A strategic management board comprising of partners meets monthly to oversee progress.

3.3 The Children's Hub went 'live' on June 1<sup>st</sup> 2016.

#### 4. DEMAND

- 4.1 Significant planning went into the creation of the Children's Hub including in depth analysis of volume of enquiries, numbers of referrals that proceed for assessment and referrals that require early help. This information was used to create the Children's Hub staffing structure.
- 4.2 The Children's Hub deals with new safeguarding enquiries for both local authorities. In addition, the Hub delivers a range of other services for Hartlepool residents only (e.g. Local Welfare Support).
- 4.3 In summary for the period June 1<sup>st</sup> 2016 to December 31<sup>st</sup> 2016 the Children's Hub -
- Answered on average 750 phone calls a month
  - Dealt with on average 1154 referrals per month
  - Sent approximately 31% of referrals for social care assessment
  - Chaired at least 32 strategy meetings a month.
- 4.4 The split of work across the two local authorities was 60% Stockton and 40% Hartlepool and is as predicted.
- 4.5 A review of demand and operational activity is underway to determine what improvements to business process can be made, what resources are required moving forward and what the budget implications are for this. This information will be explored within the first annual review report.

#### 5. PERFORMANCE MANAGEMENT

- 5.1 A performance management framework has been developed and agreed by partners and is currently being populated. Information is taken from Hartlepool and Stockton on Tees Social Care Systems and from the Children's Hub 'dashboard', a bespoke software solution that allows partners to share information to support referrals and decision making.
- 5.2 Due to the early nature of this service and the complication of working across two local authorities the performance management information is being regularly reviewed to ensure that it is rigorous.
- 5.3 Key highlights for Hartlepool include -
- 20% of all referrals received progress through the full Children's Hub process (i.e. multi agency information sharing to aid decision making)
  - More than 45% of referrals that are dealt with via the Children's Hub process proceed to social care assessment
  - More than 21% of referrals lead to a Strategy discussion
  - Less than 10% of referrals have been previously referred into the Hub in past 12 months
  - 0% of referrals resulted in partners unable to reach a consensus

- More than 70% of referrals receive an outcome or decision within one working day
- 98% of Strategy meetings are held within one working day of contact
- Police and health attendance at Strategy meetings has increased since the Children's Hub started
- CAMHS has seen an increase in children and young people receiving treatment as a result of their involvement in the Children's Hub.

## 6. QUALITY

- 6.1 The Children's Hub has been subject to rigorous audits in order for partners to be confident that thresholds are appropriate and that children are kept safe from harm.
- 6.2 Stockton on Tees Borough Council's Ofsted 'inspection of services for children in need of help and protection, children looked after and care leavers' took place between 23<sup>rd</sup> May and 16<sup>th</sup> June 2016. This resulted in the Children's Hub being inspected in week three of its opening. Ofsted described the Children's Hub as 'already leading to earlier and more effective identification of risk, improved information sharing and joint decision making' and decided that 'information sharing and decision making are effective'. They recommended that evidence of recording management decisions was improved and this was put in place with immediate effect. Subsequent audits by Stockton colleagues confirmed that 100% of dip sampled cases had appropriate management oversight.
- 6.3 Further audits during the six month period have included checks –
- on Children's Hub thresholds and referral pathways to ensure children and young people are receiving the right service at the right time
  - to ensure partner agencies are acting upon referrals sent to them
  - on 'No Further Action' cases to ensure opportunities for support have not been missed.

The outcome of the audits was positive although there is still learning to be gained in understanding another Local Authority's pathways and processes.

- 6.4 Arrangements have been made with North Yorkshire District Council for social care colleagues from their Multi Agency Assessment Team (MAST) to come and observe the Children's Hub day to day operational activity and provide recommendations for business improvement.

## 7. RESOURCES

- 7.1 Analysis of demand between June 2016 and December 2016 has enabled the Children's Hub to look carefully at current and required resources. Day to day operational activity has also given the Children's Hub a more realistic understanding of what is required to deliver a front door service on behalf of two authorities.

- 7.2 A full review of demand and resource requirements is underway including budget implications for all partners. This will be part of the 12 month review.

## **8. EMERGING ISSUES**

- 8.1 The Strategic Management Group meets regularly to monitor progress and review operational activity. A number of key issues have been identified and must be addressed as part of a review of the first year of activity. These include:
- Further modifications to ICT are needed to ensure the Children's Hub operates as effectively as it is able
  - There is an increase in the volume of Stockton enquiries
  - Strategy Meetings require more manager and partner input than originally predicted
  - Partner resources are not sufficient to meet the demands of the Children's Hub.
- 8.2 The Strategic Management Board is implementing solutions to the above including:
- A fixed line between Hartlepool and Stockton to address connectivity issues
  - A review of demand targeting inappropriate referrals that do not meet threshold for intervention by the Children's Hub
  - Additional manager capacity
  - A review of partner resources and a firm commitment from partners that more resource is required to operate effectively.

## **9. RISK IMPLICATIONS**

- 9.1 The Children's Hub needs to continue to develop and improve. In doing so children will continue to be kept safe from harm and will receive the right help at the right time.
- 9.2 A Strategic Management Board maintains oversight of the Children's Hub and meets monthly to check progress. A multi agency operational groups also meets monthly to monitor day to day Children's Hub processes.

## **10. FINANCIAL CONSIDERATIONS**

- 10.1 The Children's Hub is currently funded by Hartlepool and Stockton Borough Councils and Children's Hub partners. The funding of the service is subject to review at the end of the first year of operation and must consider revised demand information and resource requirements.

**11. LEGAL CONSIDERATIONS**

- 11.1 Hartlepool now delivers a statutory service on behalf of Stockton Council. A Memorandum of Understanding is in place.

**12. CHILD AND FAMILY POVERTY**

- 12.1 The Children's Hub continues to deliver a wide range of other services to support families and vulnerable residents including advice and guidance on welfare, benefits and entitlements. It actively aims to reduce child and family poverty.

**13. EQUALITY AND DIVERSITY CONSIDERATIONS**

- 13.1 All children, young people and families are supported dependent on need.

**14. SECTION 17 OF THE CRIME AND DISORDER ACT 1998 CONSIDERATIONS**

- 14.1 The aim of the Children's Hub is to ensure that families are supported at the earliest opportunity to prevent children, young people and families reaching crisis which may lead to anti-social or criminal activity.

**15. STAFF CONSIDERATIONS**

- 15.1 A review of resource requirements will be undertaken towards the end of the first year including an assessment of current and required staffing.

**16. ASSET MANAGEMENT CONSIDERATIONS**

- 16.1 Hartlepool continues to provide accommodation for the Children's Hub.

**17. RECOMMENDATIONS**

- 17.1 That Members note the progress of the Children's Hub and associated performance management information.

**18. REASONS FOR RECOMMENDATIONS**

- 18.1 The Children's Hub delivers a statutory service and it is important that members are kept up to date with the development of this service and the performance.

**19. BACKGROUND PAPERS**

- 19.1 There are no background papers in relation to this report.

**20. CONTACT OFFICER**

Danielle Swainston  
Assistant Director Children's Services  
Hartlepool Borough Council  
Level 4  
Civic Centre  
TS24 8AY  
Tel: 01429 523732  
[danielle.swainston@hartlepool.gov.uk](mailto:danielle.swainston@hartlepool.gov.uk)

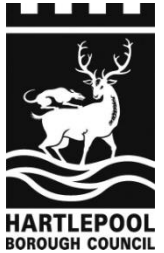
Penny Thompson  
Head of Service  
The Children's Hub and Partnerships  
Hartlepool Borough Council  
Level 2  
Civic Centre  
TS24 8AY  
Tel: 01429 284878  
[penny.thompson@hartlepool.gov.uk](mailto:penny.thompson@hartlepool.gov.uk)





# SAFER HARTLEPOOL PARTNERSHIP

10<sup>th</sup> March 2017



**Report of:** Director of Regeneration and Neighbourhoods

**Subject:** SAFER HARTLEPOOL PARTNERSHIP  
PERFORMANCE

---

## 1. PURPOSE OF REPORT

- 1.1 To provide an overview of Safer Hartlepool Partnership performance for Quarter 3 – October 2016 to December 2016 (inclusive).

## 2. BACKGROUND

- 2.1 The updated Community Safety Plan 2014-17 published in 2016 outlines the Safer Hartlepool Partnership strategic objectives, annual priorities and key performance indicators 2016/17.

## 3. PERFORMANCE REPORT

- 3.1 The report attached (**Appendix A**) provides an overview of Safer Hartlepool Partnership performance during Quarter 3, comparing current performance to the same time period in the previous year, where appropriate.
- 3.2 In line with reporting categories defined by the Office for National Statistics (ONS), recorded crime information is presented as:

**Victim-based crime** – All police-recorded crimes where there is a direct victim. This victim could be an individual, an organisation or corporate body. This category includes violent crimes directed at a particular individual or individuals, sexual offences, robbery, theft offences (including burglary and vehicle offences), criminal damage and arson.

**Other crimes against society** - All police-recorded crimes where there are no direct individual victims. This includes public disorder, drug offences, possession of weapons and other items, handling stolen goods and other miscellaneous offences committed against the state. The rates for some crime types within this category could be increased

by proactive police activity, for example searching people and finding them in possession of drugs or weapons.

#### **4. EQUALITY AND DIVERSITY CONSIDERATIONS**

4.1 There are no equality of diversity implications.

#### **5. SECTION 17**

5.1 There are no Section 17 implications.

#### **6. RECOMMENDATIONS**

6.1 The Safer Hartlepool Partnership note and comment on performance in Quarter 3.

#### **7. REASONS FOR RECOMMENDATIONS**

7.1 The Safer Hartlepool Partnership is responsible for overseeing the successful delivery of the Community Safety Plan 2014-17.

#### **8. BACKGROUND PAPERS**

8.1 The following backgrounds papers were used in the preparation of this report:-

Safer Hartlepool Partnership – Community Safety Plan 2014-17

#### **9. CONTACT OFFICER**

Denise Ogden  
Director of Regeneration and Neighbourhoods  
Hartlepool Borough Council  
Regeneration and Neighbourhoods  
Civic Centre  
Level 3  
Email: Denise.Ogden@hartlepool.gov.uk  
Tel: 01429 523300

Clare Clark  
Head of Community Safety & Engagement  
Hartlepool Borough Council  
Regeneration and Neighbourhoods  
Civic Centre  
Level 4  
Email: Clare.Clark@hartlepool.gov.uk  
Tel: 01429 523100

## 4.4 APPENDIX A

### Safer Hartlepool Partnership Performance Indicators – Quarter 3 - 2016/17

#### Strategic Objective: Reduce Crime & Repeat Victimisation

Indicator Name	Baseline 2015/16	Local Directional Target 2016/17	Current Position Oct – Dec 16	Actual Difference	% Difference
All Recorded Crime	8133	Reduce	2225	230	11.5
Domestic Burglary	333	Reduce	84	9	12.0
Vehicle Crime	567	Reduce	190	32	20.3
Shoplifting	1246	Reduce	297	16	5.7
Local Violence	1821	Reduce	557	87	18.5
Repeat cases of Domestic Violence – MARAC	45%	Reduce	21%	-7	-11

#### Strategic Objective: Reduce the harm caused by Drugs and Alcohol

Indicator Name	Baseline 2015/16	Local Directional Target 2016/17	Current Position Oct – Dec 16	Actual Difference	% Difference
Number of substance misusers going into effective treatment – Opiate	653	3% increase	644	-46	-6.7
Proportion of substance misusers that successfully complete treatment - Opiate	4.1%	12%	5.9%	-	0.1
Proportion of substance misusers who successfully complete treatment and represent back into treatment within 6 months of leaving treatment	25%	10%	33.3%	-	14.4
Proportion of substance misusers in treatment – treatment penetration rate	68.6%	Increase	64.4%	-	4.2%
Reduction in the rate of alcohol related harm hospital admissions	126	Reduce	37	6	19%
Number of young people found in possession of alcohol	31	Reduce	2	-7	-78

## 4.4 APPENDIX A

### Strategic Objective: Create Confident, Cohesive and Safe Communities

Indicator Name	Baseline 2015/16	Local Directional Target 2016/17	Current Position Oct – Dec 16	Actual Difference	% Difference
Anti-social Behaviour Incidents reported to the Police	6705	Reduce	1664	176	11.8
Deliberate Fires	421	Reduce	143	72	99
Criminal Damage to Dwellings	532	Reduce	162	38	31
Hate Incidents	129	Increase	31	6	24

### Strategic Objective: Reduce Offending & Re-Offending

Indicator Name	Baseline 2015/16	Local Directional Target 2016/17	Current Position Oct – Dec 16	Actual Difference	% Difference
Re-offending rate of young offenders	1.7	Reduce	1.8		
First-Time Entrants to the Criminal Justice System	35	Reduce	12	3	25
Offences committed by Prolific & Priority Offenders	N/A	Reduce	32	-7	-29
Number of Troubled Families engaged with	307	530	420		
Number of Troubled Families where results have been claimed	35	168	112		

### **Recorded Crime in Hartlepool October – December 2016**

The Office for National Statistics (ONS) has developed a new approach to presenting crime statistics to help ensure a clearer, more consistent picture on recorded crime for the public.

Previously, national organisations (i.e. ONS, HMIC, and the Home Office through the police.uk website) have taken slightly different approaches to the way that they categorise groups of crime types and to the labels they use to describe those categories.

Following a public consultation, a new crime “tree” (the crime types organised into a logic tree format, see link below) has been devised and this will now be used on the crime and policing comparator to present recorded crime and solved crime information.

#### **Victim-based crime**

All police-recorded crimes where there is a direct victim. This victim could be an individual, an organisation or corporate body. This category includes violent crimes directed at a particular individual or individuals, sexual offences, robbery, theft offences (including burglary and vehicle offences), criminal damage and arson.

## 4.4 APPENDIX A

Publicly Reported Crime (Victim Based Crime)				
Crime Category/Type	Oct15 - Dec15	Oct16 - Dec16	Change	% Change
<b>Violence against the person</b>	<b>470</b>	<b>557</b>	<b>87</b>	<b>18.5%</b>
Homicide	0	1	1	#DIV/0!
Violence with injury	221	229	8	3.6%
Violence without injury	249	327	78	31.3%
<b>Sexual Offences</b>	<b>55</b>	<b>58</b>	<b>3</b>	<b>5.5%</b>
Rape	19	21	2	10.5%
Other Sexual Offences	36	37	1	2.8%
<b>Robbery</b>	<b>9</b>	<b>15</b>	<b>6</b>	<b>66.7%</b>
Business Robbery	4	2	-2	-50.0%
Personal Robbery	5	13	8	160.0%
<b>Acquisitive Crime</b>	<b>894</b>	<b>990</b>	<b>96</b>	<b>10.7%</b>
Domestic Burglary	75	84	9	12.0%
Other Burglary	95	121	26	27.4%
Bicycle Theft	31	42	11	35.5%
Theft from the Person	12	18	6	50.0%
Vehicle Crime (Inc Inter.)	158	190	32	20.3%
Shoplifting	281	297	16	5.7%
Other Theft	242	238	-4	-1.7%
<b>Criminal Damage &amp; Arson</b>	<b>405</b>	<b>406</b>	<b>1</b>	<b>0.2%</b>
<b>Total</b>	<b>1833</b>	<b>2026</b>	<b>193</b>	<b>10.5%</b>

### Other crimes against society

All police-recorded crimes where there are no direct individual victims. This includes public disorder, drug offences, possession of weapons and other items, handling stolen goods and other miscellaneous offences committed against the state.

The rates for some crime types within this category could be increased by proactive police activity, for example searching people and finding them in possession of drugs or weapons.

Police Generated Offences (Non -Victim Based Crime)				
Crime Category/Type	Oct15 - Dec15	Oct16 - Dec16	Change	% Change
<b>Public Disorder</b>	<b>72</b>	<b>83</b>	<b>11</b>	<b>15.3%</b>
<b>Drug Offences</b>	<b>59</b>	<b>74</b>	<b>15</b>	<b>25.4%</b>
Trafficking of drugs	17	29	12	70.6%
Possession/Use of drugs	42	45	3	7.1%
<b>Possession of Weapons</b>	<b>10</b>	<b>12</b>	<b>2</b>	<b>20.0%</b>
<b>Misc. Crimes Against Society</b>	<b>21</b>	<b>30</b>	<b>9</b>	<b>42.9%</b>
<b>Total Police Generated Crime</b>	<b>162</b>	<b>199</b>	<b>37</b>	<b>22.8%</b>
<b>TOTAL RECORDED CRIME IN HARTLEPOOL</b>	<b>1995</b>	<b>2225</b>	<b>230</b>	<b>11.5%</b>

## 4.4 Appendix A

### Recorded Crime in Cleveland October – December 2016

Publicly Reported Crime (Victim Based Crime) Oct16 -Dec16										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
<b>Violence against the person</b>	<b>557</b>	<b>6.1</b>	<b>545</b>	<b>4.1</b>	<b>1154</b>	<b>8.5</b>	<b>977</b>	<b>5.2</b>	<b>3233</b>	<b>5.9</b>
Homicide	1	0.0	0	0.0	1	0.0	1	0.0	0	0.0
Violence with injury	229	2.5	214	1.6	459	3.4	370	2.0	1272	2.3
Violence without injury	327	3.6	331	2.5	694	5.1	606	3.2	1958	3.6
<b>Sexual Offences</b>	<b>58</b>	<b>0.6</b>	<b>58</b>	<b>0.4</b>	<b>139</b>	<b>1.0</b>	<b>102</b>	<b>0.5</b>	<b>357</b>	<b>0.7</b>
Rape	21	0.2	21	0.2	45	0.3	41	0.2	128	0.2
Other Sexual Offences	37	0.4	37	0.3	94	0.7	61	0.3	229	0.4
<b>Theft</b>	<b>1005</b>	<b>11.0</b>	<b>1373</b>	<b>10.3</b>	<b>2015</b>	<b>14.8</b>	<b>1799</b>	<b>9.6</b>	<b>6192</b>	<b>11.3</b>
Domestic Burglary	84	2.1	117	2.0	213	3.7	208	2.6	622	2.6
Other Burglary	121	1.3	211	1.6	224	1.6	210	1.1	766	1.4
Bicycle Theft	42	0.5	30	0.2	98	0.7	60	0.3	230	0.4
Theft from the Person	18	0.2	22	0.2	48	0.4	41	0.2	129	0.2
Robbery – Personal	13	0.1	12	0.1	36	0.3	30	0.2	91	0.2
Robbery - Business	2	0.0	3	0.0	4	0.0	5	0.0	14	0.0
Vehicle Crime (Inc Inter.)	190	2.1	231	1.7	308	2.3	306	1.6	1035	1.9
Shoplifting	297	3.3	443	3.3	582	4.3	517	2.8	1839	3.3
Other Theft	238	2.6	304	2.3	502	3.7	422	2.2	1466	2.7
<b>Criminal Damage &amp; Arson</b>	<b>406</b>	<b>4.5</b>	<b>565</b>	<b>4.2</b>	<b>689</b>	<b>5.1</b>	<b>756</b>	<b>4.0</b>	<b>2416</b>	<b>4.4</b>
<b>Total</b>	<b>2026</b>	<b>22.2</b>	<b>2541</b>	<b>19.0</b>	<b>3997</b>	<b>29.4</b>	<b>3634</b>	<b>19.3</b>	<b>12198</b>	<b>22.2</b>

## 4.4 Appendix A

Police Generated Offences (Non -Victim Based Crime) Oct16 -Dec16										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
Public Disorder	83	0.9	98	0.7	179	1.3	150	0.8	510	0.9
Drug Offences	74	0.8	52	0.4	179	1.3	99	0.5	404	0.7
Trafficking of drugs	29	0.3	12	0.1	66	0.5	18	0.1	125	0.2
Possession/Use of drugs	45	0.5	40	0.3	113	0.8	81	0.4	279	0.5
Possession of Weapons	12	0.1	11	0.1	17	0.1	20	0.1	60	0.1
Misc. Crimes Against Society	30	0.3	33	0.2	54	0.4	49	0.3	166	0.3
Total Police Generated Crime	199	2.2	194	1.4	429	3.2	318	1.7	1140	2.1
TOTAL RECORDED CRIME	2225	24.4	2735	20.4	4426	32.5	3952	21.0	13338	24.3

## 4.4 Appendix A

### Anti-social Behaviour in Hartlepool October – December 2016

Incident Category	Oct 15 - Dec 15	Oct 16 - Dec 16	Change	% Change
AS21 - Personal	610	573	-37	-6.1%
AS22 - Nuisance	839	1063	224	26.7%
AS23 - Environmental	39	28	-11	-28.2%
<b>Total</b>	<b>1488</b>	<b>1664</b>	<b>176</b>	<b>11.8%</b>

### Anti-social Behaviour in Cleveland October – December 2016

Incident Category	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop
AS21 - Personal	573	6.3	755	5.6	1122	8.2	1070	5.7	3520	6.4
AS22 - Nuisance	1063	11.7	1403	10.5	2115	15.5	2164	11.5	6745	12.3
AS23 - Environmental	28	0.3	33	0.2	49	0.4	41	0.2	151	0.3
<b>Total</b>	<b>1664</b>	<b>18.3</b>	<b>2191</b>	<b>16.4</b>	<b>3286</b>	<b>24.0</b>	<b>3275</b>	<b>17.4</b>	<b>10461</b>	<b>19.0</b>
<b>Quarterly Year on Year Comparison</b>	<b>Increased by 11.8%</b>		<b>Reduced by 15%</b>		<b>Reduced by 5.2%</b>		<b>Increased by 10.8%</b>		<b>Reduced by 0.63%</b>	