

# **ADULT SERVICES COMMITTEE**

## **MINUTES AND DECISION RECORD**

2 March 2017

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

### **Present:**

Councillor: Steve Thomas (In the Chair)

Councillors: Tom Hind, George Morris, Kaylee Sirs and Carl Richardson

In accordance with Council Procedure Rule 5.2 (ii), Councillor Paul Beck was in attendance as substitute for Councillor Sylvia Tempest

Also Present: Ben Smith, Tees Esk and Wear Valley NHS Foundation Trust  
Graeme Hunter and Neil Maclean, Ernst Young  
Zoe Sherry, Healthwatch and Chair of Mental Health Forum  
Frank Harrison, Years Ahead Forum  
Members of the Public – Evelyn Leck, Dominic Sherwood, Sue Little

Officers: Jill Harrison, Assistant Director, Adult Services  
Jeanette Willis, Head of Strategic Commissioning  
Neil Harrison, Head of Services  
Catherine Grimwood, Performance and Partnerships Manager  
Angela Armstrong, Principal Democratic Services Officer

### **71. Apologies for Absence**

Apologies for absence were submitted on behalf of Councillor Lesley Hamilton, Councillor Sylvia Tempest and Gordon and Stella Johnston.

### **72. Declarations of Interest**

Councillor Stephen Thomas declared a personal interest as an employee of Healthwatch Hartlepool.

### **73. Minutes of the meeting held on 2 February 2017**

Received.

## **74. Outcome of Feasibility Study: Future Delivery Models for Services for Older People** *(Director of Child and Adult Services)*

### **Type of decision**

No decision required, for information.

### **Purpose of report**

The purpose of the report was to provide the Adult Services Committee with an update on work that was underway to explore future service delivery models for services for older people.

### **Issue(s) for consideration**

Representatives from Ernst Young who had undertaken the feasibility study were in attendance and provided a detailed and comprehensive presentation. The presentation outlined the methodology of the study which identified that the current model for the delivery of services for older people was not financially sustainable and that this was an opportunity to change care delivery models and increase quality. Two alternative options for service delivery were included within the presentation as follows:

- Use an alternative delivery model to increase Council provision through a Local Authority Trading Company or in-house Council provision; or
- Targeted investment to change the delivery of care.

The advantages and disadvantages of the above options were included within the presentation.

It was noted that one of the options included a proposal to develop a Care Academy to recruit, train and develop the local care workforce and Members of the Committee were very supportive of this and suggested that the involvement of local colleges should be encouraged. The Assistant Director added that the proposal around the provision of a Care Academy would be focussed on apprenticeships or traineeships and supporting people through education and experience to gain qualifications and employment.

A discussion ensued on the recent reduction in GP practices within the town and a representative from Ernst Young commented that this was a national trend and emphasised the importance of ensuring the level of community care provided met the needs of local people. The Assistant Director added that a new approach with GP's was currently being

piloted involving a multi-disciplinary team around GP practices with a view to strengthening the primary care model and preventing unnecessary admissions.

The Chair indicated that further detail how the findings would be taken forward within Hartlepool would be submitted to a future meeting of the Committee for discussion. However, it was noted that Members had expressed initial support for the provision of a Care Academy.

### **Decision**

- (1) That the contents of the report and the presentation be noted.
- (2) That copies of the presentation be emailed to Members of the Committee and public attendees.

## **75. Council Plan 2017/18 – 2019/20** (*Director of Child and Adult Services*)

### **Type of decision**

Budget and Policy Framework.

### **Purpose of report**

The purpose of the report was to set out the Council's ambitions for the Borough and the strategic plan for achieving this. Specifically, the Committee was requested to consider the draft proposals that had been identified for inclusion in the Council Plan 2017/18 – 2019/20 which were of relevance to the remit of the Committee.

### **Issue(s) for consideration**

The report set out the changes between the Key Deliverables previously reported to the Finance and Policy Committee and those proposed for inclusion in the final plan which were included within Appendix 3. The sections specifically for consideration by the Adult Services Committee were identified by the relevant strategic priority and included within Appendices 2 and 4. It was highlighted that the final draft of the Council Plan would reflect any comments received by the Policy Committees and be submitted to the Finance and Policy Committee on 6 March 2017 and subsequently to full Council for final approval.

## **Decision**

- (1) The key deliverables, milestones and performance measures identified for inclusion in the Council Plan, particularly those relevant to the remit of the Committee were supported unanimously by the Committee.
- (2) It was noted that the draft Council Plan will be submitted to each of the other four Policy Committees for consultation. The final draft of the Council Plan, incorporating any comments received and be considered by the Finance and Policy Committee on 6 March 2017 for consideration and approval prior to submission to full Council for final approval.

## **76. Mental Health Implementation Plan Update** *(Director of Child and Adult Services)*

### **Type of decision**

No decision required, for information.

### **Purpose of report**

To provide an update to the Adult Services Committee on progress against the Mental Health Implementation Plan 2015-18.

### **Issue(s) for consideration**

It was noted that the Hartlepool Mental Health Forum had set up a Task and Finish Group led by representatives from Hartlepool Borough Council and Hartlepool and Stockton on Tees Clinical Commissioning Group (CCG) to support the development of a Local Mental Health Implementation Plan (MHIP). The Plan incorporated the key national and local mental health outcomes and the action plan was refreshed annually to demonstrate progress and reflect any changing national and local priorities.

The Chair of the Mental Health Forum informed the Committee that the Forum met on a quarterly basis with various speakers attending. A discussion ensued on the scheduling of future meetings and avoiding clashes with the meetings of this Committee. The representative from the Tees Esk and Wear Valley NHS Foundation Trust highlighted that a lot of good work had recently been undertaken around supporting Syrian refugees.

A member of the public sought an update about respite care which was referred to at a previous meeting. The Chair responded that a

consequence of the current national direction was a move towards people remaining within their own homes and communities and with families but it was important to ensure the best quality of care was provided. It was noted that an update report on this issue would be submitted to the Committee early in the new municipal year.

### **Decision**

The progress made in relation to the Mental Health Implementation Plan and the Crisis Care Concordat Action Plan was noted.

## **77. Update: Care Homes for Older People** (*Director of Child and Adult Services*)

### **Type of decision**

No decision required, for information.

### **Purpose of report**

To provide the Adult Services Committee with an update in relation to care home provision for older people.

### **Issue(s) for consideration**

The report included a number of developments that had occurred since the last report was submitted to the Committee in the following areas:

- CQC Ratings – a summary of current ratings was attached at Appendix 1.
- HBC Quality Standards Framework – the grades awarded to homes were attached at Appendix 1.
- Sheraton Court Care Home – Change in Ownership.
- Former Manor Park Care Home site – The site was being redeveloped by a new provider and will open as Rossmere Park Care Centre within the next 3-4 months.
- Former Admiral Court Care Home – Qualia Care had recently purchased this site and significant refurbishment work was ongoing. The home was expected to be operational toward the end of 2017.

A discussion ensued on the potential level of availability of places within residential homes in Hartlepool in view of the above. The Assistant Director emphasised the importance of ensuring choice

was available to potential residents and their families in providing care to meet their specific needs. The good news was that through the above proposals, capacity for residential and nursing beds would be increased within the town which would reduce reliance on out of area placements.

### **Decision**

That the report be noted and the Committee continue to receive further updates on a regular basis.

## **78. Deputyship Review by Office of the Public Guardian** *(Director of Child and Adult Services)*

### **Type of decision**

No decision required, for information.

### **Purpose of report**

The purpose of this report was to update the Adult Services Committee on the outcome of a recent visit from the Office of the Public Guardian to review practice in Hartlepool.

### **Issue(s) for consideration**

A recent visitor from the Office of the Public Guardian met with the User Property and Finance Team to review team practice and procedures relating to the Corporate Deputyship function and to audit a number of Deputyship cases on behalf of the Court of Protection. This visit was part of a routine assurance process that was undertaken for all Local Authorities. In addition to all key standards being met, the visitor commended the User Property and Finance Team who worked in conjunction with Social Care Officers as follows: "Hartlepool Borough Council's User Property and Finance Team are highly experienced and demonstrate a very high standard of management and governance in relation to their deputyship responsibilities. The systems in place support the clients ensuring that their best interests are safeguarded at all times."

On behalf of the Committee, the Chair passed on thanks to the Team for all their hard work and commitment in undertaking this very important role and for the receipt of the above commendation from the Office of the Public Guardian.

## **Decision**

That the excellent outcome of the recent visit from the Office of Public Guardians to review the service provided within Adult Services be noted.

## **79. Transforming Care – North East and Cumbria** (*Director of Child and Adult Services*)

### **Type of decision**

No decision required, for information.

### **Purpose of report**

To provide an update to the Adult Services Committee members on the progress of the North East and Cumbria Transforming Care Programme.

### **Issue(s) for consideration**

The Tees Integrated Commissioning Group (TIC) brought together learning disability and autism commissioning leads from the four Tees Local Authorities and two Clinical Commissioning Groups (CCGs). A community pilot had supported the discharge of a cohort of highly complex and challenging individuals into the community with the community provider and inpatient staff working into people's new homes to ensure robust transition and support.

A discussion ensued on the financial implications for the Local Authority from the closure of NHS beds and the subsequent provision of local authority care and support in the community. It was noted that concerns had been raised formally with the Transforming Care Board and NHS England by the North East Association of Directors of Adult Social Services and the Association of North East Councils, the Teeswide Safeguarding Adults Board and the Tees Integrated Commissioning Group. A regional Finance Group was undertaking further work on the issue of dowries and financial implications for Local Authorities and further updates would be submitted to the Committee in due course.

The Chair reiterated the importance of ensuring that the care and support provided within the community was appropriate to the level of need.

## **Decision**

That the update and progress against the regional plan be noted and approved.

## **80. Waverley Terrace Allotment Project – Progress Update** *(Director of Child and Adult Services)*

### **Type of decision**

No decision required, for information.

### **Purpose of report**

To provide the Adult Services Committee with a progress update regarding the Waverley Terrace Allotment Project.

### **Issue(s) for consideration**

The report outlined the progress made across a range of areas including a 5-year master plan that had been developed for the site, key linkages had been developed across other Departments within the Local Authority and other organisations. The Head of Service informed the Committee that Tesco had recently donated £10k to further develop the accessible garden on site.

Members were extremely supportive of the project as it provided life skills and opportunities for people who otherwise may not have had the chance to participate in such a project. In response to a question from a Member, the Head of Service confirmed that one of the aims of the 5-year plan was for the project to run on a cost neutral basis at the end of the plan through for example selling produce. A member of the public expressed some concern at the inconsistencies across the guidelines for allotment holders in that local authority allotment holders were forbidden from selling produce from their plots. The Chair indicated that the concerns expressed would be forwarded to the Chair of Neighbourhood Services Committee as allotments service was under the function and remit of that Committee.

The Chair added that the social gain from participation in the project cannot be accounted for in financial terms and he hoped the 5-year business plan would ensure the continued success into a long term viable future for the project.



## **Decision**

- (1) That the positive progress that has been made to further develop the Waverly Terrace Allotment Project be noted and that a further update report be received when the Year two report was submitted.
- (2) That the concerns expressed in relation to the inconsistencies within the guidelines for allotment holders and the selling of produce be forwarded to the Chair of Neighbourhood Services Committee.

## **81. Review of Housing Related Support Services** (*Director of Child and Adult Services*)

### **Type of decision**

No decision required, for information.

### **Purpose of report**

To provide the Adult Services Committee with information regarding a review of Housing Related Support Services which would contribute to the delivery of savings in 2017/18 and 2018/19, as reported previously.

### **Issue(s) for consideration**

The report outlined the current service provision with a number of services excluded from this review due to having already been subject to review and funding cuts over the last two years. The following services were subject to the review:

- Community Alarms
- Assistive Technology
- Housing Related Support for Older People
- Floating Support for People with Complex Needs
- Extra Care

The proposals for each of the above service areas were outlined in the report.

In response to a question, the Assistant Director confirmed that the reduction in low level support was due to a duplication of service with telecare provision.

## **Decision**

That the outcome of the review of Housing Related Support Services, which would contribute to the delivery of savings in 2017/18 and 2018/19 as agreed on 1 December 2016 be noted.

### **82. Any Other Items which the Chairman Considers are Urgent**

The Chairman ruled that the following items of business should be considered by the Committee as a matter of urgency in accordance with the provisions of Section 100(B) (4)(b) of the Local Government Act 1972 in order that the matter could be dealt with without delay.

### **83. Any Other Business – Last meeting of the Committee in the Municipal Year**

The Chair noted that this was the last meeting of the Adult Services Committee in the current municipal year and thanked everyone for their attendance and very valuable contribution to the business considered throughout the year.

The meeting concluded at 12 noon

**P J DEVLIN**

**CHIEF SOLICITOR**

**PUBLICATION DATE: 9 March 2017**