

NORTH NEIGHBOURHOOD CONSULTATIVE FORUM AGENDA



Wednesday 11th October 2006

at 2.00 pm

at West View Community Centre, Miers Avenue

MEMBERS: NORTH NEIGHBOURHOOD CONSULTATIVE FORUM:

Councillors D Allison, S Allison, Barker, Clouth, R Cook, Fenwick, Fleet, Griffin, Jackson, J Marshall, Rogan, Shaw, Wallace, D Waller and Wright.

Resident Representatives:

John Cambridge, Julie Holdcroft, John Lynch, Joan Norman, Mary Power, Linda Shields, Joan Steel and Robert Steel

1. WELCOME AND INTRODUCTIONS

1.1 Elected Resident Representatives

2. APOLOGIES FOR ABSENCE

3. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

4. MINUTES

- (a) To confirm the minutes of the meeting held on 9th August 2006 (attached)
- (b) to receive the minutes of the North Police and Community Safety Forum held on 6th September 2006 (attached)

5. PUBLIC QUESTION TIME (including Resident Representative Issues)

PLEASE NOTE TIME OF MEETING

6. ITEMS FOR CONSULTATION

- 6.1 Presentation - Building Schools for the Future – Public Consultation – Director of Children's Services
- 6.2 Community Strategy Review 2006 – Catherine Frank, Principal Neighbourhood Renewal and Strategy Officer

Short Break for Refreshments

7. ITEMS FOR DISCUSSION INFORMATION

- 7.1 Dyke House/Stranton/Grange Neighbourhood Action Plan Update – Principal Regeneration Officer (Gemma Clough)
- 7.2 North Hartlepool Partnership Project Update – North Hartlepool Manager
- 7.3 Presentation - Alternative Weekly Collections – Director of Neighbourhood Services
- 7.4 Presentation – Gully cleansing and Repair Service – Neighbourhood Services Officer (Garry Jones)
- 7.5 School Environmental Action Officer (Keeley Metcalf) and pupils from St Hild's Church of England School

8. ITEMS FOR DECISION

- 8.1 Minor Works Proposals – Neighbourhood Manager

9. WARD ISSUES

10. DATE, TIME AND VENUE OF NEXT MEETING

Thursday 29th November 2006 commencing at 10am at West View Community Centre, Miers Avenue.

11. ITEMS OF ANY OTHER BUSINESS AGREED BY THE CHAIRMAN

WARDS

Brus
Dyke House
Hart
St Hilda
Throston

NORTH NEIGHBOURHOOD CONSULTATIVE FORUM

9th August, 2006

MINUTES OF THE MEETING



PRESENT:

Chair: Councillor Rob Cook - Hart Ward

Vice Chair: Mary Power, Vice-Chair (Resident Representative)

Councillor Mary Fleet	- Dyke House Ward
Councillor Sheila Griffin	- Brus Ward
Councillor Peter Jackson	- Throston Ward
Councillor Trevor Rogan	- Brus Ward
Councillor Denis Waller	- Brus Ward

Resident Representatives: Ted Lee, John Lynch and Linda Shields

Public: Cal Carruthers-Watt, Councillor Gerard Hall, John Maxwell, Dave Thompson, Cath Torley, Liz Torley, Richard Turner, Alan Vale, Councillor Maureen Waller and Gloria Williams

Officers: Karen Oliver, Town Care Manager
Garry Jones, Neighbourhood Services Officer
Peter Frost, Traffic Team Leader
Ralph Harrison, Head of Public Protection and Housing
Graham Jarritt, Borough Librarian
Keeley Metcalfe, Community Environmental Action Officer
Karen Wikinson, Regional School Travel Advisor
Joan Wilkins, Scrutiny Support Officer
Jo Wilson, Democratic Services Officer

Police Representatives: PC Cranston, PCSO Heseltine

Housing Hartlepool Representatives: Cath Purdy, Anthony Scarre

Neighbourhood Watch Representative: John Southcott

Prior to the commencement of the meeting, the Chair referred in terms of regret to the death of Resident Representative Jim Hastings, requesting that a card expressing the deepest condolences of the forum be sent to Mrs Hastings and her family.

13. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Derek Allison, Stephen Allison, Caroline Barker, Harry Clouth, Sandra Fenwick, John Marshall, Jane Shaw and Edna Wright.

14. MINUTES

The minutes of the meeting held on 14th June 2006 were confirmed.

Matters arising:

An action sheet was circulated prior to the meeting with updates on issues raised at the previous forum. These included:

- King Oswy Drive/West View Road junction – a resident requested clarification on the assertion that cost of a lay-by would be too prohibitive. Residents were concerned that people getting off the bus at the junction were not safe and felt a lay-by should be provided eastbound at the very least. A child had already been injured and it could happen again. The Chair noted these comments but confirmed that there was no money available for a layby at this junction. Alternatives were still being considered.
- Cleveland Road Pedestrian Island – A resident representative called for action on this particular issue. The Traffic Team Leader advised that the implementation of a pedestrian island could not be funded at the moment but officers were working on reducing the speed of traffic in the area. The Resident Representative explained that it was the sheer volume of traffic that was the problem and requested that rumble strips be considered. The Portfolio Holder would look at other options for reducing the speed of the traffic.
- St Hild's old field – removal of goal posts. The Town Care Manager reported that she had attempted to discover who had cleared the goal posts but so far had been unsuccessful. A councillor advised that the Children's Services Department had authorised their removal and instructed that the fence around the field be closed off to prevent access. This was due to a live powerhouse in the vicinity. A resident queried what facilities children living in the area now had available to them. The Town Care Manager confirmed she would look into the provision of children's summer facilities as well as questioning why she had not been given information on the goal post removal – she would contact the Children's Services Department on the St Hild's field issue.
- Cleveland Road marine works – The Town Care Manager advised that the owner had three months to submit an environmental impact assessment. Without this they would be unable to submit a planning application. The Neighbourhood Manager would brief the Forum on progress.
- Central Estate site walkabout – The Environmental Action Manager was still trying to set up a meeting between Railtrack and other interested parties. However

the necessary person was on leave at the moment. Residents were asked to be patient.

- Bottom of Dorchester Drive bend/Gibson Grove – The Neighbourhood Services Officer was currently considering appropriate measures in light of the recent survey responses.
- St Hilda Ward – bulb planting near St Hilda's Church – funding was being considered prior to possible inclusion as a minor works scheme in the future.
- Bonfire Night – designated sites – The Town Care Manager reported that this issue was due to go to the September meetings of the Arson Reduction Team and the North Area Police and Community Safety Consultative Forum.
- Croft Room, Headland, as a possible venue – The Town Care Manager advised that the Borough Hall was thought to be a more suitable venue in terms of size and access. However this was a matter for the forum to decide upon. The Forum agreed to consider the Borough Hall as a venue for future Forum meetings.
- Holdforth Road pedestrian crossing – This request had been approved by the Portfolio Holder but was 19th on the priorities list. The Town Care Manager suggested that consideration be given to using minor works funding in order to speed up its implementation. The Chair supported this and also a Councillor's suggestion that the other neighbourhood forums be approached as this was a matter which affected the whole town.

The Traffic Team Leader would provide scheme and cost details for a zebra crossing in this location for consideration at the next Forum meeting.

- Warren Street Alleygates – The Town Care Manager explained that there had been no complaints about anti-social behaviour to either the Police or the Anti-Social Behaviour Unit. The Chair requested that officers continue to monitor the situation.

15. UPDATE ON CJC CHEMICALS – OLD CEMETERY ROAD

The Head of Public Protection and Housing reported to the Forum on the current situation of the CJC Chemical Site on Old Cemetery Road. Details were given of recent incidents at the site and the actions taken by Culford Ltd, the company responsible for the buildings on the 'Barnshaw Bending' site. The Forum was advised that the demolition was continuing and there remained a danger of injury to any trespassers. This would continue at least until the Planning Application was resolved, which was not expected to happen for several months.

A resident accused Culfords Ltd of reneging on their promises to fix a gap in the site fence and remove magnesium from the site. The Head of Public Protection and Housing advised that action had taken place at the main site but he would request that Culfords take action as promised.

Concerns were raised about the possibility of children being injured falling into large tanks on the premises. A discussion ensued as to whether it would be better for the tanks to be left half full of water, raising the remote possibility of drowning, or completely emptied with a large drop to the bottom. A councillor

called for the site to be made safer or cleared altogether.

The Chair thanked the Head of Public Protection and Housing for his report and for answering questions. He requested that an update on the situation be brought to the next meeting and that the ward councillors be kept fully informed also.

16. HOUSING HARTLEPOOL – PRESENTATION ON TENANCY MANAGEMENT

Anthony Scarre of Housing Hartlepool gave a brief verbal presentation on the management of Housing Hartlepool tenancies. Details were given of the tenancy agreement, standard visits and inspections and actions taken in the event of problems.

The Chair thanked Mr Scarre for his presentation.

17. PUBLIC QUESTION TIME

Speed limit – Brus Arms to West View Cemetery - a resident submitted the following question:

“With the introduction of a 30mph speed limit from the Brus Arms to the North end of the West View Cemetery why is the limit 40mph for the next 300 hundred yards to the roundabout?”

The Traffic Team Leader explained that following the initial consultation it had been decided to apply the lower limit only to the built-up areas. However the Chair asked if this could be reconsidered as there were houses the whole way along. In response to a supplementary question the Traffic Team Leader explained that speed limit advisory boards were only placed at the beginning and end of the road in question.

Speed camera signs on Elwick Road/King Oswy Drive – a resident submitted the following question:

“Can you please explain why the new speed camera signs on Elwick Road and King Oswy Drive are so small and have been placed at such a high level on the posts? The ones in King Oswy Drive can be very easily missed. Surely these signs should be high profile to encourage motorists to keep within the speed limit as for example the signs on the A179 Hart Village to West View roundabout.”

The Chair requested that the Traffic Team Leader respond to this question as soon as possible.

Speed Humps in Speeding Drive / Camera signs on the new speed camera signs – The Traffic Team Leader advised that both of these issues were currently undergoing consultation among residents. Recommendations would then be forwarded to the Portfolio Holder.

Oaksway – A resident reported that the site was still a mess. The Town Care Manager confirmed that an enforcement notice was due to expire on Monday 14th August. Legal action would then be taken.

Street ambassadors – The Town Care Manager advised that the pilot had gone ahead and subsequent teething problems had been discussed. The idea of street ambassadors was now on hold but the Mayor was eager for it to be restarted at some point. Three Neighbourhood Development Workers would be appointed by the Neighbourhood Services Department in the near future. This would be an additional resource to assist with this project in the future.

Powlett Road / Rail Bridge – a resident queried the traffic confusion earlier in the week re the closure of the bridge. The Traffic Team Leader advised that Network Rail had erected insufficient signs for drivers. However this had been rectified and the situation was now 100% improved. The work was expected to take no more than three weeks to complete.

Vehicle parking in Thorpe Street / Northgate Bus Stops / on yellow lines outside the Cosmopolitan

Double parking on Union Bank on Sports Hall

Parking on pavement at bottom of Union Bank

The Chair advised that all of the above queries had been forwarded to the Parking Services Manager for his attention.

18. UPDATE ON NEIGHBOURHOOD SERVICES SCRUTINY FORUM'S CONSIDERATION OF OPTIONS AND PROPOSALS FOR THE DEVELOPMENT OF A POLICY FOR THE PROVISION OF PUBLIC CONVENIENCES IN HARTLEPOOL

The Chair of Neighbourhood Services Scrutiny Forum gave a brief verbal report on the ongoing scrutiny investigation into the provision of public conveniences in Hartlepool. The Forum were advised on the role of scrutiny in the authority and the aims, objectives and timetable of this particular investigation. The following issues were then raised:

- The need for more permanent provision in time for the 2010 Tall Ships race

- The lack of conveniences on the Marina, the Headland and at Seaton Carew.
- The possibility of consulting with pub and café owner on allowing the general public to use their facilities.
- The need to improve the facilities at Pilot Pier

The Chair thanked the Neighbourhood Services Scrutiny Forum Chair for his presentation and for answering questions. Members of the Forum were urged to give their views on the investigation by contacting the Scrutiny team at the Civic Centre.

19. ANNUAL LIBRARY PLAN 2006/07

The Forum received a detailed report and a copy of the draft Annual Library Plan 2006/07. The Forum was advised that the Plan, as part of the Budget and Policy Framework of the Council, was required to allow examination of the service and its development. The four linked parts of the Plan and the Public Library Service Standards were described in detail and the Action Plan was appended to the Plan.

The Borough Librarian indicated that as part of the planning process, consultation with the public was required. This was taking place through contact with key stakeholders and library users.

The Forum was requested to consider whether current plan met the needs of the public and the requirements of the Corporate Plan and DCMS Framework

Because of time constraints at the forum the Borough Librarian asked that anyone wishing to comment or raise issues should contact him by telephone on

272905, by e.mail on graham.jarritt@hartlepool.gov.uk or by writing to him at The Central Library, York Road.

A Councillor requested that the Library Plan include a clear statement of commitment to staff ICT training while a Resident Representative raised the necessity for the draft Plan to be available in alternative formats for the visually impaired and requested a large print version. The Borough Librarian said this would be posted out to him immediately.

The Chair thanked the Borough Librarian for his report.

20. PRESENTATION ON HOUSING HARTLEPOOL – IMPROVING SERVICE UPDATE

The Chief Executive of Housing Hartlepool gave a presentation on recent improvements within the organisation. Their customers had been consulted on what they felt to be the strengths and weaknesses of Housing Hartlepool and as result of this alterations had been put in place. These included;

- The modernisation of the repairs service,
- Alternative rent payment methods,
- Specialist teams to deliver excellence,
- Better information via leaflets and the website and
- Better use of resources.

As part of this the Chief Executive explained that consultations would be undertaken on the future of five local offices, with only those based in Wynyard, West View and Greenbank safe from closure. In further downsizing measures the Housing Hartlepool board would be reduced from 15 members to

12. The following issues were then raised:

Where would Chester Road customers go if the office closed? The Chief Executive advised that the vast majority of people visited the office to pay rent and they could do this at three other nearby locations. There was a freephone number available for repairs and if a customer needed to talk to someone face to face there were facilities in place to go out to their home. She agreed that customers knew the staff and this could be something of an adjustment but there was a need for the best possible service coupled with value for money and this was not happening at the moment. Assurances were made however that no permanent staff would be lost.

A councillor supported the proposals, saying Housing Hartlepool was a business at the end of the day and needed to be viable. A resident reported that their local office had closed recently but the housing officer was still available to the public twice a week.

The Chair thanked the Chief Executive for her presentation and for answering questions.

21. NORTH HARTLEPOOL PARTNERSHIP UPDATE REPORT

The Town Care Manager presented an updated report on activities and projects being undertaken by the North Hartlepool Partnership. The report included details of the official re-opening of the Carnegie Building and the current status of the Town Square. Particular attention was drawn to the appearance of the Heugh Gun Battery on a future edition of the BBC television programme 'Restoration'. This would be broadcast on Friday 8th September, with an open day planned at the battery the following day.

The Chair paid tribute to John Southcott who had been instrumental in arranging this national exposure.

Decision – That the Forum noted the report.

22. TRAVEL TO SCHOOLS STRATEGY

The Sustainable Travel Officer gave a presentation on the Council's School Travel Strategy. A brief overview was given on the aims and objectives of School Travel Plans and Safer Routes to Schools Projects. Detailed information was then outlined on current initiatives being run across the town and particularly in the North Neighbourhood schools. A resident asked if there were any plans to extend the pupil bus pass programme to include grandparents' homes. The Sustainable Travel Officer explained that she understood the bus pass provided by the Children's Services Department was valid only for the route from the child's home to their school. However she would pass this request on to the appropriate person.

The Chair thanked the Sustainable Travel Policy Officer for the presentation and for answering questions.

23. VEGETABLE PLOTS IN SCHOOLS

The Community Environmental Health Officer gave a short presentation on the issue of Vegetable Plots in schools in the Forth Forum area 2004-2006. Details were given of the benefits, together with a list of those schools which had implemented vegetable plots.

A resident queried the care given to the vegetable plots during school holidays. The Community Environmental Health Officer advised that no-one was specifically employed to do this but the caretaker would sometimes water the plants. This was usually sufficient.

The Chair paid tribute to the work carried out by the Community Environmental Health Officer. He thanked her for the presentation and for answering questions.

24. MINOR WORKS PROPOSALS

The Town Care Manager presented a report detailing four schemes and a request that these be funded from the Minor Works Budget.

Scheme 1 – Elmwood Road – Lighting Improvements – **£9,226**.

Scheme 2 – Pride in Hartlepool – Various Locations - **£5,000**

Scheme 3 – Beautification, West View Road - **£9,248**

Scheme 4 – Gating, Jones Road - **£1,900**

Detailed information on the schemes was given in the report.

With reference to Scheme 3 a resident reported that the details in the report were incorrect. The request had been for 20 hanging baskets (10 in West View Road, 10 on Cleveland Road) rather than 28 on West View Road as detailed in the report. The Town Care Manager advised that this part of the scheme could be resubmitted at the next meeting. However in view of environmental conditions the planting of crocuses in West View Road needed to be implemented as soon as possible. The part of the scheme had been costed at £2,000.

Decision - The Forum agreed that schemes 1,2 and 4, at a total cost of £16,126. be recommended to the Portfolio Holder for approval. The crocus planting element of scheme 3, at a cost of £2,000, would also be recommended to the Portfolio Holder while the hanging

baskets element would be reconsidered and submitted to a future forum.

25. RESIDENT REPRESENTATIVE ISSUES

Heortnesse Road – Anti-social behaviour from young people, purchasing alcohol from a local shop, vandalising cars and generally causing a nuisance. The Town Care Manager advised that the police were looking at this issue.

Cleveland Road – The manhole covers at the junction with Mountbatten by the bus stop were loose. The Neighbourhood Services Officer reported that this was in hand.

Lancaster Road – Overhanging trees on the railway embankment. The Chair advised that this was not a Council matter but would be raised in the meeting between the Environmental Action Manager and Railtrack

Civic Society award – Residents Cath and Liz Torley had received an award from the Civic Society. The Chair congratulated them.

West View Road – Request for a zebra crossing by the Brus Arms. The Chair reported that this was being given consideration.

Marine Drive / Steetley – Request made for support on a shoreline problem between Steetley and Marine Drive. A resident reported that the line would be held there and if it receded the cost would be considered. The Chair advised that this was an ongoing issue and was within the Coastal Protection Strategy.

West View flooding – Request for sandbags to be returned to homes at risk.

The Chair reminded those present of the Resident Representative elections for the

North area on Wednesday 27th September at 6pm at West View Community Centre. Nomination forms had been circulated prior to the meeting.

26. WARD ISSUES

Brus

No items

Dyke House

Brougham Terrace – Residents had been complaining about the level of traffic. Cars were parking too near the kerb ends. The Chair requested that police and council officer look at the problem.

Milbank Road – Was there anything in the environmental programme for boundary fencing? At the moment it looked like a bomb site. The Chair requested officers get back to the ward councillors with detailed information on this.

Hart

No items

St Hilda

No items

Throston

Throston Grange Community Centre – Request from a councillor for forum support to install a CCTV camera outside the building. Letters would be written to Iain Wright MP and the Safer Hartlepool Partnership. This was agreed by the forum.

Serpentine Bank – Request for forum support to stop the walkway from Serpentine Bank to Ward Jackson Park being gated. As the consultation had

ended the previous week the Town Care Manager suggested it might be preferable to support widening the consultation to cover those areas which would also be affected by the gating process. This was agreed by the forum.

Montgomery Grove – problems with fly tipping and weeds. Request to cut the grass, weed kill and remove fly tipping. Ongoing problems would be monitored.

Resurfacing – request to examine the report on Throston parking areas as there were a lot of potholes. The Neighbourhood Services Officer agreed to bring a report on this issue to the next meeting.

Throston Grange – request for yellow lines near the Old Boys on Wiltshire Way.

26. DATE, TIME AND VENUE OF NEXT MEETING

The next North Area Police and Community Safety Forum would be held on Wednesday 6th September at West View Community Centre at 10am.

Resident Representative Elections for the North Area will be held on Wednesday 27th September at West View Community Centre at 10am.

27. FORMAT OF FUTURE MEETINGS

Suggestion forms had been circulated prior to the meeting and the Chair asked that all those present gave this matter due consideration.

ROB COOK

CHAIRMAN

WARDS

Brus
Dyke House
Hart
St Hilda
Throston

***NORTH POLICE &
COMMUNITY SAFETY
CONSULTATIVE FORUM***

**6th September
2006**

MINUTES OF THE MEETING

PRESENT:

Chair: Councillor Rob Cook – Hart Ward

Vice Chair: Mary Power – Resident Representative

Councillor Derek Allison	- St Hilda Ward
Councillor Caroline Barker	- Hart Ward]
Councillor Mary Fleet	- Dyke House Ward
Councillor Sheila Griffin	- Brus Ward
Councillor John Marshall	- St Hilda Ward
Councillor Jane Shaw	- Dyke House Ward
Councillor Denis Waller	- Brus Ward
Councillor Edna Wright	- Hart Ward

Residents: Pat Andrews, John Cambridge, Cal Carruthers-Watt, Mr Cooke, B Steel, Joan Steel, Cath Torley, Liz Torley, Alan Vale and Dennis Wilson

Officers: Karen Oliver, Town Care Manager – Customer Services Central
Sally Forth, Anti-Social Behaviour Co-ordinator
Ken Natt, Landlord Registration Officer
Joanne Burnley, Senior Environmental Health Officer
Jo Wilson, Democratic Services Officer

Cleveland Police Representatives: Inspector Alastair Simpson, Sergeant Lynn Beeston, Mark O'Brien

Cleveland Fire Brigade Representative; George Pendlington

10. WELCOME AND INTRODUCTION

The Chair welcomed residents, Councillors, Council Officers and

representatives from Cleveland Police and Fire Brigade..

11. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Steve Allison and Resident Representatives Ted Lee, John Lynch and Linda Shields.

12. MINUTES

The minutes of the meeting held on 15th March 2006 were confirmed.

Matters arising – A Councillor asked if a message of condolence had been sent to the family the late Resident Representative Jim Hastings. The Chair confirmed a letter had been despatched on behalf of the Forum.

13. POLICE UPDATE ON NEIGHBOURHOOD POLICING

Inspector Alastair Simpson gave an update on Neighbourhood Policing which had been launched on 3rd April 2006. This involved a named PC and PCSO being assigned to each ward, weekly ward surgeries, greater visibility by police and a single point of contact telephone number of 01429 235811. Details were given of the background and key principles of the initiative and members were advised of a number of successful interventions in the North area. Analysis of crime statistics from April to July 2006 showed that total crime had dropped by 11% since the launch.

The following issues were then raised:

- A Councillor asked if the statistics related to reported crime only. Inspector Simpson confirmed that this was the case but the British Crime Survey Comparator, which highlighted the disparity between actual crime and the fear of crime, showed a 39% drop in the fear of crime. He urged anyone who had

been a victim of crime to report it to the police as nothing could be done otherwise. Inspector Simpson highlighted the 45.1% detection rate currently held by Hartlepool Police, which he described as “unprecedented” and the highest ever in Cleveland.

- A Councillor queried the reported 7% drop in violent crime, saying it seemed to be increasing where she lived. She also questioned the assertion that police were attending public meetings in the Dyke House area and referred to the need for signatures to get into the Avondale Centre as some people wanted to remain anonymous. Inspector Simpson advised that signatures were a necessity for health and safety reasons but felt there could be a way round this.
- A Councillor praised the female officer in her ward for her ability to connect with local children and her more visible presence.
- A Councillor asked how victims of crime could be made to feel safer when reporting it to the police. Many people felt that if they reported crime they could be targeted for retribution by the perpetrators and this led to crimes going unreported. Inspector Simpson advised that in the majority of cases people found reporting crime to be a safe experience and there were a number of options available to people who felt this had not been the case. Officers could be adaptable and visit people's homes out of uniform if requested. He reiterated the need for people to report crime as this was the only way it could be dealt with.

- Residents advised that the dedicated number telephonists had been unable to help with queries on occasion. Inspector Simpson requested that details be e-mailed to him.
- A Councillor praised police officers in the Brus Ward as working exceptionally well. Residents were happy to be seen walking with officers. He went on to ask if the closure of houses and displacement of people in the Dyke House ward had made policing in that area more problematic. The Neighbourhood Manager advised that evidence from the Central Hartlepool Partnership showed very little displacement out of wards.
- A resident highlighted an incident on Davison Drive where he felt the police had failed to curb anti-social behaviour. Inspector Simpson said this was very disappointing but would like to think it was an isolated incident. He asked for the details to be given to him after the meeting. A councillor reiterated the previous comments made about the Brus Ward PCSOs and invited the resident to accompany councillors and police on their next walkabout in the area.
- A Councillor reported anti-social behaviour in Nicholson Way and Fulthorpe Avenue. Inspector Simpson asked for details after the meeting.

The Chair drew members' attention to a meeting of the Cleveland Criminal Justice Board. This would take place on 17th October from 2pm at the Historic Quay and was open to the public. He thanked Inspector

Simpson for his presentation and for answering questions.

14. UPDATE FROM CLEVELAND FIRE BRIGADE

Station Officer George Pendlington gave a brief presentation and circulated information on fire calls and comparisons between 2005 and 2006. There had been a drop in the number of vehicle fires, house fire (deliberate and accidental) and fires where damage to property had occurred. However the number of small fires (eg rubbish etc) and malicious false alarm calls had increased and this meant the number of total calls in the North area had gone up by 7.

Station Officer Pendlington went on to give probable reasons for these increases and made reference to the safety Improvement Plan which had recently been approved.

The following issues were then raised:

- The Chair asked how fire officers dealt with anti-social behaviour when they were responding to an incident. Station Officer Pendlington advised that they would work with the police in trying to resolve the situation there and then. However if the situation was extreme (eg missiles) or the fire was of a minor nature (eg a bonfire) then fire officers had the option to leave the scene.
- A Councillor asked how many malicious calls resulted in the despatch of appliances. Station Officer Pendlington advised that the telephone operators could usually tell which calls were genuine and which were hoaxes. If there was any doubt the hoax

callers would be phoned back with a warning. However if there was any uncertainty as to the authenticity of the call it would be treated as genuine.

The Chair thanked Station Officer Pendlington for his presentation and for answering questions.

15. BONFIRES

The Neighbourhood Manager advised that the issue of bonfires was on the agenda of the Arson Reduction Team meeting that afternoon. A framework strategy to tackle the problem would be drawn up and she suggested that the item be put on hold until this had been formulated. The Chair requested feedback from the meeting.

A councillor asked that a temporary strategy be put in place before 5th November 2006. This could then be improved upon for the future. This was something of massive concern to residents therefore areas specifically designated for bonfires were needed, as well as controls on the sale and use of fireworks. Councillors also raised concerns about the length of time it had taken for this issue to come before the forum. The number of meetings per year was queried but members were advised that a total of three meetings had been agreed between the three Chairs previously.

The Chair requested that the appropriate officer take the comments of the forum on this issue be forwarded on to the Arson Reduction Team meeting later that day.

16. SELECTIVE LICENSING OF PRIVATE LANDLORDS – PRESENTATION BY THE LANDLORD REGISTRATION OFFICER

The Landlord Registration Officer gave a presentation on the proposed Selective Licensing of Private Landlords initiative. It was explained that this allowed local authorities to require private landlords in designated areas to be licensed, with the aim of improving the standard of management of housing in the private sector.

Details were given of when and where selective licensing would be applicable, licence requirements and enforcement powers officers would have. Members were advised that consultation would continue to the end of September, the results of which would be reported to Cabinet before the end of the year. The following issues were then raised:

- A Councillor questioned how the proposed initiative would make existing laws stronger. She cited the example of a resident who had been plagued by anti-social neighbours for a year before being forced to leave her home. The Landlord Registration Officer advised that this particular case was a matter for the Police and Anti-Social Behaviour Unit. Selective Licensing of Private Landlords would deal with the management of the property rather than anti-social tenants. However landlords would be expected to ask for references for prospective tenants and if these were not good and the landlord disregarded this then questions might be asked about their management capabilities. However once the tenant was in residence any subsequent problems were a matter for the police.
- A Councillor highlighted the problem of agencies dealing with a number of properties being notorious for putting any tenants

in. The Landlord Registration Officer advised that under Selective Licensing they would be putting their entire portfolio of properties at risk.

- A Resident Representative asked if there was a policy compelling landlords to inspect their properties regularly. The Landlord Registration Officer advised that there was not but this could be considered as part of the consultation.
- A Resident queried how the process would work if the landlord did not live near their property. The Landlord Registration Officer advised that the licence holder had to be the most appropriate person for the role and if they did not live in close proximity to their properties this may not be the case.

The Chair thanked the Landlord Registration Officer for the presentation and for answering questions.

17 ANTI-SOCIAL BEHAVIOUR STRATEGY – PRESENTATION BY ANTI-SOCIAL BEHAVIOUR CO-ORDINATOR

The Anti-Social Behaviour Co-ordinator gave a presentation on the proposed Anti-Social Behaviour Strategy for Hartlepool. Details were given of the following

- Mission Statement
- Strategic objective 2005/8
- Local Area agreement commitment
- Task Group action plan
- RESPECT agenda
- Supporting families
- Strengthening communities

- Effective enforcement and community justice
- Legal powers
- Resources

Members were advised as to the anti-social issues which concerned people the most, with dogs and dog mess being top of the list. It was anticipated that the draft strategy would be in place by the end of October and finalised by December.

The following issues were then raised:

- A Councillor questioned the low number of anti-social behaviour orders which had been handed out in the last year – eight in Hartlepool whereas many more had been handed out in Stockton and Middlesbrough. The Anti-Social Behaviour Coordinator advised that Anti-Social Behaviour Orders were only a small part of the response to anti-social behaviour. There was no direct correlation between increasing the number of Orders and reducing the fear of crime.
- A Councillor referred to the perceived reward culture whereby badly behaved children seemed to be given more things than well behaved children. Where was the incentive to behave in these cases? The Anti-Social Behaviour Coordinator acknowledged this but advised that it was beyond her remit.

The Chair thanked the Anti-Social Behaviour Coordinator for her presentation and for answering questions.

18. PUBLIC QUESTION TIME

There were no questions at this time.

**19. ISSUES RAISED BY
COUNCILLORS AND RESIDENT
REPRESENTATIVES**

No issues were raised at this time

ROB COOK

CHAIRMAN

Report of: Head of Community Strategy

Subject: COMMUNITY STRATEGY REVIEW 2006

1. PURPOSE OF REPORT

- 1.1 To update the Forum on progress in preparing a revised Community Strategy for Hartlepool and to seek feedback on the 1st consultation draft, *Hartlepool's Ambition* (Appendix 1).

2. BACKGROUND

- 2.1 Part 1 of the Local Government Act 2000 places on principal Local Authorities a duty to prepare Community Strategies for promoting or improving the economic, social and environmental well-being of their areas, and contributing to the achievement of sustainable development in the UK.
- 2.2 Government guidance issued in December 2000 stated that Community Strategies should meet four objectives. They must:
- Allow local communities (based upon geography and/or interest) to articulate their aspirations, needs and priorities;
 - Co-ordinate the actions of the Council, and of the public, private, voluntary and community organisations that operate locally;
 - Focus and shape existing and future activity of those organisations so that they effectively meet community needs and aspirations; and
 - Contribute to the achievement of sustainable development both locally and more widely, with local goals and priorities relating, where appropriate, to regional, national and even global aims.
- 2.3 It also stated that a Community Strategy must have four key components:
- A long-term vision for the area focusing on the outcomes that are to be achieved;
 - An action plan identifying shorter-term priorities and activities that will contribute to the achievement of long-term outcomes;
 - A shared commitment to implement the action plan and proposals for doing so;
 - Arrangements for monitoring the implementation plan, for periodically reviewing the Community Strategy and for reporting progress to local communities.
- 2.4 The Hartlepool Partnership, and the Council agreed a draft Community Strategy in April 2001 and adopted a final version in April 2002. Hartlepool's Community Strategy set out a timetable for review in five years.

- 2.5 In line with this agreement, the Community Strategy Review 2006 was launched on 5th May 2006 and a new Community Strategy will be in place in April 2007.

3. GOVERNMENT CONSULTATION ON REVISED GUIDANCE 2005

- 3.1 In December 2005 Government launched a consultation paper on the role of Local Strategic Partnerships and Sustainable Community Strategies. In it the Government set out its commitment to reshaping Community Strategies as Sustainable Community Strategies. This builds on recommendations from the Egan Review – Skills for Sustainable Communities, ODPM, 2004 to re-emphasise the need for local leaders to take a more cross-disciplinary and integrated approach to social, economic and environmental issues. The paper establishes the components of a Sustainable Community Strategy as:

- Active, inclusive and safe
- Well-run
- Environmentally sensitive
- Well designed and built
- Well connected
- Thriving
- Well served and
- Fair for everyone

- 3.2 Following the central government reorganisation in May 2006 and the creation of the Department for Communities and Local Government the timetable for publication of the response to the consultation exercise is unclear. It is anticipated that further policy guidance on Community Strategies will be published alongside the Local Government white paper scheduled for Autumn 2006.

4. NEIGHBOURHOOD RENEWAL STRATEGY REVIEW 2006

- 4.1 Although the current Neighbourhood Renewal Strategy is part of the Community Strategy it is published as a separate 70 page document. The Neighbourhood Renewal Strategy sets out the intention to prepare Neighbourhood Action Plans (NAPs) in the Borough's priority Neighbourhoods and provides a policy framework for this development.
- 4.2 As these NAPs are now in place they provide a more detailed policy framework for improvements in the disadvantaged neighbourhoods than was available in 2002. As a result the first consultation draft includes Neighbourhood Renewal objectives alongside Community Strategy objectives in one document.
- 4.3 The Neighbourhood Renewal Strategy also sets out the boundaries of the disadvantaged neighbourhoods – and these have been reconsidered as part of the review. Neighbourhood Renewal is about narrowing the gap between

conditions in the disadvantaged communities and the rest of the town. It is therefore important that the Neighbourhood Renewal Area is kept as tightly defined as possible and is based upon the statistical level of disadvantage.

- 4.4 All Councillors were contacted and asked to highlight any areas that they thought may warrant inclusion within the revised Neighbourhood Renewal Strategy. The first consultation draft revises the Neighbourhood Renewal Area and includes the disadvantaged part of Throston ward. The rationale for this amendment was based on the fact that for three of the key indicators, employment, health and community safety, the area is within the 10% most deprived areas in the country (IMD2004). In addition, Bright Street and Wilson Street in the Dyke House/Stranton/Grange NRS neighbourhood and the 'I' and 'M' Blocks in the Owton NRS neighbourhood have also been added into the Neighbourhood Renewal Area (Appendix 2).

5. SUSTAINABLE DEVELOPMENT & LOCAL AGENDA 21

- 5.1 Hartlepool Borough Council agreed its Local Sustainable Development Strategy in January 2001. The Strategy aimed to:

“achieve improvements in the quality of our lives without causing irreversible damage to the environment or preventing our children from being able to enjoy the benefits we have today”.

- 5.2 In 2005 the Government published *Securing the Future - UK Government sustainable development strategy*, updating the 1999 Strategy. The new Strategy outlines a pivotal role for local authorities and their partners, through Local Strategic Partnerships, in delivering sustainable communities. The Strategy states that:

Making the vision of sustainable communities a reality at the local level means sending the right signals to local Government about the importance of sustainable development, supporting strong local leadership and developing the right skills and knowledge. Government will work with its partners to develop toolkits and other materials to support Local Strategic Partnerships (LSPs) in developing and delivering Sustainable Community Strategies which help deliver sustainable development in the UK.

- 5.3 In response to this guidance, the revised Community Strategy, *Hartlepool's Ambition*, incorporates a revised local Sustainable Development Strategy.

6. HARTLEPOOL'S AMBITION

- 6.1 The revised Community Strategy builds on the 2002 Strategy and sets out a revised policy framework for Hartlepool. Key revisions include:

- The Strategy now incorporates the previously separately published Neighbourhood Renewal Strategy (2002) and the Sustainable Development Strategy (2001);

- Housing and Environment are established as Priority Aims in their own right and as a result the number of priority aims has increased from 7 to 8;
- Changes to the Neighbourhood Renewal Strategy boundary, including the addition of the disadvantaged part of Throston ward as detailed in Appendix Map 1 attached;
- Following over 1100 responses to the consultation, and a series of Theme Partnership workshops, the vision has been revised along with many of the Priority Aims and Objectives.

7. NEXT STEPS

- 7.1 Consultation on this first revision of the Community Strategy runs until the 17th November 2006. The consultation draft sets out a number of specific questions. These are repeated in paragraph 7.3. Forum members are requested to respond to them all, to some and not others, or to write about other issues that have not been covered. Responses to this consultation should be received by the Head of Community Strategy no later than 17th November 2006.
- 7.2 Further copies of the Strategy are available by telephoning 284147 alternatively, the consultation paper can be read online at: www.hartlepoolpartnership.co.uk by following the Review 2006 link.
- 7.3 Consultation questions
1. Is the draft Strategy about right?
 2. What would you like to see changed?
 3. Does the Vision capture Hartlepool's ambition?
 4. Do you agree with the Priority Aims and related Objectives?
 5. Is there anything you would like to add to the Priority Aims?
 6. How could consultation on the Community Strategy and Neighbourhood Renewal Strategy be improved in future?
- 7.4 During the Consultation period, a number of appraisals of the draft Strategy will be carried out. These will highlight practical ways to enhance the positive aspects of the Strategy and to remove or minimise any negative impacts. These include:
- The Integrated Regional Framework for the North East
 - Health Impact Assessment
 - Section 17
 - Rural Proofing
 - Diversity Impact Assessment
- More details on these individual assessments is contained in the Community Strategy.

8. RECOMMENDATIONS

Members of the Neighbourhood Consultative Forum are requested to:

- Note the publication of the 1st Consultation draft of the revised Community Strategy, *Hartlepool's Ambition*;
- Highlight the review's progress at residents meetings and request that this information is cascaded to teams, sections and business units;
- Flag up potential consultation opportunities to the Community Strategy Team;
- Respond to the Consultation Questions set out in paragraph 7.1

9. BACKGROUND PAPERS

Hartlepool Community Strategy, Hartlepool Partnership, 2002

Hartlepool Neighbourhood Renewal Strategy, Hartlepool Partnership, 2002

Hartlepool Local Sustainable Development Strategy, Hartlepool Borough Council 2000

Local Strategic Partnerships, Shaping their future, A Consultation Paper ODPM, 2005

Preparing Community Strategies, DETR, December 2000

Local Strategic Partnerships, DETR, March 2001

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Hartlepool's Ambition

Community Strategy & Neighbourhood Renewal Strategy

**1st Consultation Draft
Consultation Period:**

September 2006 – 17th November 2006

***review
2006***

Text extracts can be made available in Braille, talking tapes and large print, on request. If you would like information in another language or format, please ask us.

إذا أردت المعلومات بلغة أخرى أو بطريقة أخرى، نرجو أن تطلب ذلك منا.
(Arabic)

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।
(Bengali)

ئەگەر زانیاریت بە زمانیکی که یا بە فۆرمیکی که دەوی تکایه داوامان لی بکه
(Kurdish)

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔
(Urdu)

यदि आपको सूचना किसी अन्य भाषा या अन्य रूप में चाहिये तो कृपया हमसे कहे
(Hindi)

Jeżeli chciałoby Państwo uzyskać informacje w innym języku lub w innym formacie,
prosimy dać nam znać.
(Polish)

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。
(Cantonese)

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Foreword

Iain Wright MP. Chair of the Hartlepool Partnership



This year marks the 200th anniversary of the birth of the founder of West Hartlepool, Ralph Ward Jackson. Ward Jackson had the ambition to create in the Victorian era a modern economic and commercial infrastructure; within twenty years the area of land between the Headland and Seaton Carew had been transformed from sand dunes to the fourth largest port in the country. Ambition had created wealth, prosperity and, from that, first-class public amenities.

In 2002 the Hartlepool Partnership drew up a Community Strategy for our town, following extensive consultation. This set out a vision that Hartlepool would be a prosperous, caring, confident and outward-looking community, in an attractive environment, in order to realise its potential. It also established seven priority aims to improve the economic, social and environmental well-being of the town.

The Community Strategy produced at that time has played a significant role in helping to improve Hartlepool. The Marina continues to prosper and be seen locally, regionally, nationally and internationally as a world-class facility. Educational achievement has been rising rapidly, so that children in Hartlepool for the first time exceed the national average in qualifications. More young people are going to university than ever before. Unemployment has fallen over the five years and more people are in work, helping to provide additional prosperity for themselves and their families.

But the town still faces real challenges, both locally and as part of the wider global economy. As a town the proportion of people who are older is getting larger, and this places added pressure on such services as the NHS, social care and housing. The number of people of working age is getting smaller, and those with the highest skills are leaving the town to take advantage of the opportunities available throughout the world. Life expectancy of people in Hartlepool, although improved in the last five years, remains markedly below the national average.

The pace of globalisation – the interconnectivity and free movement of trade, people, capital and information, will occur at a faster rate than ever before in the years to 2020.

Globalisation means those people with the highest skills will be wanted throughout the world and, given the improvements in technology and communication, can be located anywhere in the world.

The challenge for cities and regions in the next fifteen years will be to ensure that the infrastructure and environment of their particular area – their sense of place – are conducive to creating a modern, creative and innovative place to live, work and relax. As the global economy is forecast to grow by 80 per cent by 2020, the rewards for adapting to these changes will be large. The greatest benefits of globalisation will accrue to those cities, regions and countries that can access and adopt new technologies. The manner in which those technologies can be integrated and applied will be crucial to an area's prospects for prosperity.

I believe we can adapt Ward Jackson's vision and ambition to allow Hartlepool to prosper in the 21st century. My vision for the town is that Hartlepool by 2020 is seen throughout the world as a symbol for ambition, high skills and enterprise in a diverse range of industries, from modern manufacturing, to computer-design companies, to tourist attractions. By 2020, I want the life expectancy of Hartlepool's citizens to at least match the national average. And I want crime and anti-social behaviour, which blight the lives of decent residents, to be eliminated as much as possible.

The town's organisations can intervene and shape their plans to address the long-term challenges. But the vision for the town will be better and more informed with your involvement.

This is only a first draft of the Community Strategy; I thank all those who have contributed so far, and would like to see a further healthy and vigorous debate in the next few months as to what sort of town we would like Hartlepool to be in 2020. Hartlepool ambition allowed us to be world-class in the era of Ward Jackson – I believe we need to demonstrate this ambition again to develop, grow and prosper in the world of 2020.

A handwritten signature in black ink, appearing to read 'Ian Wright', written in a cursive style.

August 2006

Preface

Mayor Stuart Drummond

Vice Chair of the Hartlepool Partnership



The first four years since I was elected as Mayor of Hartlepool in 2002 have passed quickly; it has been an exciting and challenging time. It was in April 2002 that the Hartlepool Partnership produced its first Community Strategy setting out a framework for innovation and improvement across the town.

Many of the Strategy's priority aims matched my concerns – the quality of the local environment, community safety and providing activities for young people. Taking on the role of Chair of the Safer Hartlepool Partnership meant I could take a hands-on role in driving forward these improvements.

Over the first phase of the Strategy's delivery there have been some impressive improvements. Since 2003/4 the number of burglaries has halved. In practical terms that means 654 fewer burglaries every year and very many families and vulnerable older people not suffering the effects of crime.

The quality of our local environment has also improved. Operation Clean Sweep has been the catalyst for dramatic improvements to the local environment and has given people a new sense of ownership of their local community.

The establishment of a Children and Young People's Strategic Partnership ensures that young people's voices will be heard in the preparation and delivery of services.

Four years on we have reviewed the Community Strategy and I'd like to thank all those who gave their time and effort to support the process. The new Strategy takes account of changes within Hartlepool and further afield. It is purposely not a detailed plan, but a renewed commitment for partnership working across Hartlepool at all levels. The Strategy builds on the practical achievements and lessons learned during the first years of implementation.

It also raises the bar. To make further improvement a large number of people need to support its delivery. Residents' Associations, community and voluntary groups as well as local businesses and large public organisations all need to work to influence the individual everyday choices we all make.

And we need to make the right choices to secure a future that is fairer for us all now and for future generations. I want Hartlepool to have a strong local economy. I want its residents to have decent homes in places with clean, safe public spaces, where people are able to lead healthy lives and enjoy their local environment.

Our task now is to deliver. The debate starts now. And I'd urge you to get involved.

A handwritten signature in blue ink, which appears to read 'Stuart Drummond'. The signature is stylized and fluid.

August 2006

Introduction

Hartlepool's Ambition

2006 marks the 200th Anniversary of the birth of Ralph Ward Jackson. The founder of West Hartlepool lived in Greatham Village and was the man responsible for establishing the layout of the town and erecting the first public buildings. He improved education and welfare facilities for local residents and developed the town's railways and docks. In the early 1800s his vision and aspiration brought key individuals together to work in partnership to expand the town.

During 2006, the Hartlepool Partnership has worked to prepare this Community Strategy. The Partnership brings together all the town's partnerships delivering local services to improve the quality of life for people in Hartlepool.

Community Strategy 2006

This updated Community Strategy builds on the 2002 Strategy and provides a revised policy framework for Hartlepool. It describes a long-term vision – Hartlepool's ambition and aspirations for the future:

Hartlepool will be a thriving, respectful, inclusive, healthy, ambitious and outward-looking community, in an attractive and safe environment, where everyone is able to realise their potential.

The Vision is further articulated through priority aims and associated objectives grouped into eight themes:

1. Jobs and the Economy
2. Lifelong Learning & Skills
3. Health & Care
4. Community Safety
5. Environment
6. Housing
7. Culture & Leisure
8. Strengthening Communities

Housing and Environment are established as Themes in their own right acknowledging the increased drive to bring about Housing Market Renewal and the importance residents place on the quality of their local environment.

In 2002 a Neighbourhood Renewal Strategy was published alongside the Community Strategy. This identified 7 priority neighbourhoods where regeneration activities would be targeted and mainstream resources directed to accelerate improvements in quality of life.

The 2002 Neighbourhood Renewal Strategy set out Terms of Reference for Neighbourhood Action Plans (NAPs) to be developed for the 7 priority neighbourhoods. These NAPs are now in place and set out a detailed understanding of residents' priorities together with an analysis of current trends.

This updated Community Strategy incorporates and updates the 2002 Neighbourhood Renewal Strategy.

The Evidence Base

The Strategy is backed by rigorous evidence based analysis and underpinned by a rich understanding of local priorities and concerns. This clearly establishes key areas for improvement within the Jobs & the Economy, Community Safety and Health & Care Themes. Further information on the town's performance, and background reports can be found on the Hartlepool Partnership's website www.hartlepoolpartnership.co.uk

Hartlepool in Context

Hartlepool is located on the North East coast within the Tees Valley sub region. It is a compact town, which is linked to the rest of the region and country by road, rail and sea. The A19 passes through the western rural part of the Borough and the A1 (M) is close by. Trains travel along the east coast connecting Hartlepool to Newcastle, the rest of the Tees Valley, York and London. Hartlepool also has a significant port facility and a world-class marina.

Approximately 90,000 people live in the town of which 1.2% are from black and minority ethnic communities and almost a fifth are at or above retirement age. The town combines dense urban areas, an established marina and expanding suburbs with a number of distinct rural villages set in attractive countryside. It is a proud town steeped in history and maritime heritage and the people of the Borough have a strong sense of local identity.

A unitary local authority covers the town with a directly elected mayor and cabinet political structure. Other major service providers sharing the local authority boundary are the Hartlepool Primary Care Trust, the Police Basic Command Unit, the Probation Service and the local Team of the Learning and Skills Council. There is a strong tradition of partnership working in the Borough more recently through the work of the Hartlepool Partnership, which brings together the public, private, community and voluntary sectors.

The Borough has seen a major transformation over the past 20 years through regeneration programmes and public and private sector investment. The town now has major visitor facilities, a revitalised town centre with a wide range of retail facilities, sites of international nature conservation importance and significant business and investment opportunities. Hartlepool has become a successful, modern town equipped to meet the challenges of the 21st Century.

The Hartlepool Community Strategy: The First Five Years

The first draft of Hartlepool's Community Strategy was produced in June 2001. Major changes have taken place over the last five years in terms of improvements to the town and to how the Hartlepool Partnership and its partners are structured to deliver the Hartlepool Community Strategy.

Five Years on – what has been achieved?

Since the first Community Strategy was produced there are fewer people unemployed – down from 6.9% in 2002 to 4.6% in 2006. The number of young people and long-term unemployed has also reduced.

The opening of Queens Meadow, Hartlepool's flagship Business Park, together with upgraded units at Brougham Enterprise Centre now guarantees a strong provision of high-quality incubation units throughout the town. Exciting plans have emerged for the development of the Victoria Harbour site adjacent to the existing Marina.

Hartlepool College of Education now has three Centres of Vocational Excellence and the number of people achieving qualifications has increased.

Pupils achieving a grade A* to C at GCSE in Hartlepool has gone up by 3% per year, over the last three years, to 52% in 2005. This is an all-time high for the local authority. For the first time ever, the percentage of pupils achieving five A* to G grades at GCSE reached the national average.

Performance at Key Stage 3 (aged 14) in English, Maths and Science and at Key Stage 2 (aged 11) has improved so much that Hartlepool has been identified as one of the most improved local authorities in the country. Performance at many levels in English and Maths is now above the national average.

There have been significant reductions in crime. Domestic burglary and vehicle crime have reduced significantly since 2001.

While there is still a long way to go to reduce the health inequalities that exist between life expectancy in Hartlepool and the rest of the country great progress has been made in reducing smoking. There have also been marked improvements in reducing teenage pregnancy.

The transfer of the council housing stock to Housing Hartlepool has seen an acceleration of housing improvements. Progress has been made in the Housing Market Renewal areas with Hartlepool Revival leading the charge in remodelling large areas of town centre housing. More people across Hartlepool (95%) are now satisfied with their accommodation than from previous surveys.

An increasing number of people are satisfied with their area as a place to live – up to 83% in 2004 and more residents of Hartlepool now feel that there is a lot of community spirit in their area. Alongside these improvements steps have been taken to safeguard natural resources with recycling rates having increased by 20% in recent years.

Evolving Partnerships

Since its inception in 1999, and following the publication of its first Community Strategy, the Hartlepool Partnership Board has transformed to meet the challenge of providing high quality local services and improving local quality of life. It continues to respond to government requirements and has learnt from best practice, both within the North East and further afield.

The Hartlepool Community Network has established itself as a strong co-ordinating body for the town's community and voluntary sector. The Protocol the network signed with the Hartlepool Partnership in 2005 strengthened working relationships and ensured the sector remained central to the Partnership's work in delivering the Community Strategy.

Theme Partnerships including the Environment Partnership and the Culture & Leisure Partnership have developed into fully operational strategic partnerships driving forward improvements.

All service providers in Hartlepool have responded to the challenge set out in *Every Child Matters*. A Children & Young Peoples Strategic Partnership is now operational co-ordinating the delivery of *The Big Plan* – our Children and Young People's Strategic Plan.

The Hartlepool New Deal for Communities (NDC) Partnership is half way through its ten-year programme and significant improvements are being delivered. 44% of local residents are now in paid work compared to 38% in 2000.

There has been significant improvement in the educational achievement of young people in the area and over 370 over 16s have received bursaries to help them access training and education. The most marked improvements have occurred in Community Safety where the number of burglaries has decreased from 351 in 2001/02 to 115 in 2005/06.

As the current regeneration programme draws to an end in the north of the town, £25m of renewal activity will have been delivered to the Brus and St Hilda wards.

Neighbourhood Action Plans (NAPs) are now in place for the majority of the town's most deprived neighbourhoods; the NDC NAP is due for completion by the end of 2006. These NAPs set out community priorities and provide a tool for local residents, through NAP Forums, to monitor implementation. Improvements are resourced through mainstream and Neighbourhood Renewal funding allocated by the Hartlepool Partnership.

But it doesn't stop there. The Partnership has agreed ambitious plans for the future. Hartlepool's achievements are being recognised internationally reflected in the decision to award Hartlepool the prestigious finishing port in the Tall Ships' Race in 2010. A second phase of development at Queens Meadow and Wynard business parks will underpin our economic regeneration and work on the Tees Valley Coastal Arc, together with the ongoing revitalisation of the town centre housing, will continue the town's physical regeneration. In the last five years the Hartlepool Partnership has developed robust plans to take the 2002 vision forward and deliver Hartlepool's ambition.

Neighbourhood Renewal and Regeneration

Introduction

Regeneration is a process, which renews or revitalises the economic, social and environmental conditions of a community. Neighbourhood Renewal is the part of the process that concentrates on neighbourhoods.

Neighbourhood Renewal Strategies provide a broad policy framework for this activity over a 10-year period. Their purpose is to reduce inequalities in the most disadvantaged communities and to help tackle social and economic exclusion.

Within this Community Strategy are detailed objectives that form the Hartlepool Neighbourhood Renewal Strategy (NRS), along with individual Neighbourhood Action Plans (NAPs) that have been developed for each of the disadvantaged communities in Hartlepool.

The NRS is a key element in ensuring that the vision of the Community Strategy is realised.

Context

The context for the Neighbourhood Renewal Strategy is provided by 'A New Commitment to Neighbourhood Renewal – National Strategy Action Plan' (January 2001), which was part of the government's modernising agenda.

This National Action Plan sets out a new approach to renewing disadvantaged neighbourhoods by working towards creating a nation where 'within 10-20 years no-one should be seriously disadvantaged by where they live'.

This national vision is reflected in two long-term goals:

- i) In all the poorest neighbourhoods to have common goals of lower worklessness and crime, better health, skills, housing and physical environment.
- ii) To narrow the gap on these measures between the most deprived areas and the rest of the country.

Improved co-ordination of services within neighbourhoods, better use of existing mainstream resources and community empowerment are key elements of this strategy.

***The most disadvantaged neighbourhoods:
the Neighbourhood Renewal Strategy area***

Hartlepool is the 14th most disadvantaged area in the country. The previous NRS area was made up of seven disadvantaged neighbourhoods:

- North Hartlepool (Brus & St Hilda wards)
- Dyke House/Stranton/Grange
- Burbank
- Rift House/Burn Valley
- Owton
- Rossmere
- West Central Hartlepool NDC

The rationale for inclusion in the NRS was that they were within wards within the most 10% disadvantaged in the country, as set out in the Index of Multiple Deprivation from 2000.

The Index of Multiple Deprivation was revised by the Office of National Statistics (ONS) in 2004. Rather than wards being the geographical unit of deprivation ONS now use Super Output Areas (SOAs) that are standardised at around 1500 population in size.

The revised index of deprivation shows that some areas are now no longer in the 10% most disadvantaged. This may be because conditions have improved, but it may also be due to using SOAs instead of wards and the fact that different indicators were used to make up the Index of Deprivation in 2004 than were used previously in 2000.

On this basis, and the fact that the initial NRS was a ten year strategy - those areas that were in the Neighbourhood Renewal Strategy (NRS) previously will remain in the NRS for the next five years.

During the consultation on the NRS review a number of other streets are to be added into the NRS area to reflect more natural neighbourhoods. This includes the addition of Bright Street and Wilson Street to the Dyke House/Stranton/Grange neighbourhood. During 2005 the Hartlepool Partnership agreed to extend the boundary of the Owton NAP to include the 'I' and 'M' Blocks to reflect the natural neighbourhood of Owton Manor.

The main change to the boundary from the previous NRS is the inclusion of the Throston neighbourhood. The ward based Index of Multiple Deprivation from 2000 that was used to inform the previous NRS did not have the Throston neighbourhood within a ward that was in the most 10% disadvantaged in the country, and as such did not qualify for inclusion in the previous NRS. While the 2004 IMD does not place Throston in the bottom 10% of disadvantaged area overall, for the IMD individual domains (there are seven that make up the overall ranking) of Employment, Health & Disability and Crime it is within the bottom 10% nationally. These domains are key priorities for the Hartlepool Partnership. In addition the Tees Valley Joint Strategy Unit have undertaken research as to the relative deprivation on small geographic areas throughout the town and this demonstrates that the Throston neighbourhood is as disadvantaged as several other NRS neighbourhoods.

The addition of Throston means that 55% of the Hartlepool population live in disadvantaged neighbourhoods – an increase from 54% in the previous NRS. While in principle this leads to a further diluting of the regeneration funding available, such as NRF, it does provide Theme Partnerships and individual service providers the flexibility to target a greater number of disadvantaged neighbourhoods. Service providers will increasingly have to consider in greater detail whether services they provide need to be targeted at the whole NRS area or be more focussed on specific neighbourhoods where the problems are more acute.

Many services and opportunities, particularly for education and employment lie outside the NRS area. It will, therefore, also be the aim of the NRS to support such opportunities and develop links to ensure they are accessible to the NRS area communities. Such opportunities could arise at Seaton Carew, on industrial estates on the southern fringes of the Borough, Wynyard Business Park and other strategic sites in the Tees Valley and on the A19 corridor.

Neighbourhood Action Plans

The Government's National Strategy for Neighbourhood Renewal set out that all neighbourhoods that need priority status at the local level should be identified in the NRS, and that NAPs for each of these neighbourhoods should be prepared.

NAPs are structured around the seven key themes of the Hartlepool Community Strategy therefore integrating economic, social and environmental issues. These 'golden threads' have enabled the NAPs to be taken on board by each of the Theme Partnerships delivering each theme of the Community Strategy.

NAPs have been developed in each of the NRS priority neighbourhoods (note NDC NAP due for completion later in 2006). They are already beginning to shape mainstream service delivery and act as a framework for how additional new resources are prioritised locally.

The NAPs together form the geographical element of the Hartlepool Neighbourhood Renewal Strategy, setting out in detail:

- Key statistics of the neighbourhood;
- Strengths and Weaknesses;
- Resources and Programmes; and
- Gaps in service delivery linked to priority concerns and actions.

Individual NAPs are available to view on the Partnership's website www.hartlepoolpartnership.co.uk

The Consultation Process

What did we do?

Consultation on the revision of the Community Strategy was formally launched on the 5th May 2006 at the Hartlepool Partnership Annual Event. The first phase of consultation ran for 3 months until the 31st July. The aim of the first phase of consultation was to engage residents, local groups and organisations in the review process by asking them to consider the Vision and Aims of the existing Strategy. To enable greater involvement in the review a Consultation Toolkit was developed to provide local groups and organisations with the key resources that they would need to undertake their own consultation activities. The outcomes of their consultation and individual responses have been considered in the development of the first draft. A range of consultation activity has taken place across the Borough including:

1. Household questionnaire
2. On-line questionnaire
3. Viewpoint 1000 questionnaire (Hartlepool's Citizens' Panel)
4. Theme Partnership consultation events
5. Key organisation and group consultation events

To raise awareness there has been active promotion of the Review including:

1. Presentation to the Hartlepool Partnership
2. Presentation to the Council's Cabinet
3. Provision of a seminar for Councillors
4. Presentations to the North, Central & South Neighbourhood Consultative Forums
5. Presentations to Theme Partnerships and the Hartlepool Community Network
6. Meeting with the Neighbourhood Forum Resident Representatives
7. A week long promotion in Middleton Grange Shopping Centre
8. Publicity through Hartbeat, the Hartlepool Mail and Radio Cleveland.

Further detail on the consultation undertaken in the development of this new Community Strategy is set out in the 'Hartlepool Partnership Community Strategy Review 2006 Activity Log'. This can be viewed on the Hartlepool Partnership Website www.hartlepoolpartnership.co.uk

What did it tell us?

A total of over 1100 people responded to our request for feedback on the 2002 Community Strategy and priorities for future improvement. The comments received have shaped a new vision for this strategy and revisions to its aims and objectives.

The Vision

Over 70% of respondents agreed with the Vision set out in the 2002 Community Strategy. Where suggestions for improvement were provided these included comments relating to crime and community safety, quality of the street scene and wider environment, health, regeneration, skills and skilled jobs, and respect for one another and for the history of the town.

The original vision has changed from: 'Hartlepool will be a prosperous, caring, confident and outward looking community in an attractive environment, realising its potential' to:

'Hartlepool will be a thriving, respectful, inclusive, healthy, ambitious and outward looking community, in an attractive and safe environment, where everyone is able to realise their potential.'

The Priority Aims

Community Strategy 2002 set out 7 Priority Aims:

1. Jobs and the economy
2. Lifelong learning and skills
3. Health and care
4. Community safety
5. Environment and housing
6. Culture and leisure and
7. Strengthening communities

Respondents were asked which of these aims should be tackled first and there was a clear consensus that Jobs and the Economy should be the top priority for action. Community Safety and Health & Care were the second and third priorities, with Environment and Housing slightly further down the list.

Around a third of respondents suggested changes to the aims. Many of these related to adult education and job creation, higher levels of policing and reduced crime and greater health education, healthy living and provision of health care facilities. People also wanted to be consulted more and to feel more involved.

When asked what changes in service provision would improve their quality of life improved policing/reduced crime and more public transport were the two top service areas. Tidying local neighbourhoods and reducing the amount of litter were also factors which many highlighted as improving quality of life.

Our Vision

“Hartlepool will be a thriving, respectful, inclusive, healthy, ambitious and outward-looking community, in an attractive and safe environment, where everyone is able to realise their potential”



Our Principles

In delivering the Community Strategy all members of the Hartlepool Partnership will strive to apply the following nine principles:

Effective partnership working

Working together as equals to deliver sustainable communities within Hartlepool and having a clear understanding of shared decision-making, risks, responsibilities and accountabilities.

Efficient partnership working

Increasing efficiency and achieving value for money through improved procurement, financial reporting and management. Delivering high quality local services and making the most of the resources available including people, money, property, data and information.

Skills and knowledge

Developing our own capacity and skills to improve performance, whilst providing opportunities for the community to improve their skills, capacity and life chances.

Decision making and communication

Communicating openly and honestly with the community in Hartlepool making the Partnership publicly accountable for its decisions. Decision-making will be rigorous and transparent and decisions will be based upon the best information available at the time.

Involvement and inclusion

All parts of the community regardless of their gender, race, ethnicity, colour, disability, religion, sexual orientation, family and other circumstances, language, national or social origins, age or any other status, are encouraged to be involved at all stages in the development, delivery and monitoring of this strategy.

Integrity

Acting with honesty, selflessness, objectivity and trust, declaring interests and dealing with truth and completeness.

Sustainable development

Considering economic, social and environmental goals equally and in an integrated way ensuring the long term and global aspects of strategy and decision making are considered.

Performance management

Actively managing the delivery of the Strategy and, where information for monitoring purposes is not forthcoming, striving to address this.

Leadership and influence

Leading by example in delivering the Strategy by applying these principles and using influence to encourage other partners and providers locally, regionally and nationally to do the same.

The Renewal of Hartlepool's Neighbourhoods

In achieving the Community Strategy Vision it is essential that improvements are made across the Borough. This equality of opportunity is reflected in the Neighbourhood Renewal Strategy aim:

Our Aim

Continue the regeneration of Hartlepool and ensure that local people, organisations and service providers to work together to narrow the gap between the most deprived neighbourhoods and the rest of the town, so that in the future, no-one is seriously disadvantaged by where they live.

Our Objectives

1. To improve methods of consultation and working with communities in disadvantaged neighbourhoods.
2. To maximise the skills and knowledge of all those involved in the Partnership, including the community network, decision makers and service staff in all sectors.
3. To contribute jointly to achieving the national Public Service Agreement floor targets within Hartlepool and its most disadvantaged neighbourhoods.
4. To seek resources for renewal and regeneration on the basis of need.
5. To target neighbourhood renewal resources to benefit residents of the NRS neighbourhoods.
6. To better focus other special initiatives and mainstream services on NRS neighbourhoods, reducing the gaps between the conditions in these areas and the borough-wide, regional and national average.
7. To support the development of neighbourhood management and link this to the Partnership.
8. To build upon recent improvements and good practice, identifying and realising opportunities for continued regeneration and investment through flagship projects including Victoria Harbour, Hartlepool Quays, Queens Meadow Business Park, Wynyard and established business areas such as Brenda Road.
9. To ensure that the NRS neighbourhoods benefits from opportunities that exist outside the NRS Area.
10. To effectively link into sub-regional and regional partners and partnerships including the Tees Valley Partnership, Tees Valley Regeneration, Tees Valley Living and One North East.
11. To work towards a better understanding of the key issues and improve baseline information and the analysis of resources.
12. To ensure that the main programmes, partners and partnerships reflect the aims of this Strategy.

Children and Young People

Children and Young People in Hartlepool face great opportunities and pressures. By working together we can improve their lives both now and into the future.

Hartlepool Borough Council is required to prepare and publish a Children and Young People's Plan by the Children Act 2004. It has a duty to "promote co-operation" between itself and its key partners. There has been agreement nationally on the five outcomes that really matter to the lives of children and young people and these are now law in the Children's Act 2004. The five outcomes are:

- Be Healthy
- Stay Safe
- Enjoy and Achieve
- Make a Positive Contribution
- Achieve Economic Well-being

Be Healthy refers to physical, mental, emotional and sexual health, with an emphasis on healthy lifestyles and making positive choices not to take drugs.

Stay Safe refers to being safe from maltreatment, neglect, sexual exploitation, accidental injury and death, bullying and discrimination, crime and anti-social behaviour.

Enjoy and Achieve refers to being ready for school, attending and enjoying school, achieving high standards at primary and secondary stages of education, personal and social development and recreation.

Make a Positive Contribution refers to the engagement of children and young people in decision-making and community support activities, positive and law-abiding behaviour, developing positive relationships and self-confidence and dealing with change and enterprise.

Achieve Economic Well-being refers to engagement in further education, employment or training, being ready for employment, living in decent homes and communities, being free from low income and having access to transport and material goods.

Hartlepool's Children and Young People's Plan – *The Big Plan* was published in April 2006 and aims to improve the lives of all children and young people in Hartlepool. The involvement of children and young people in the development of the plan has enriched the process and has ensured the Plan remains focussed on positive outcomes for each of them.

In the following sections, Hartlepool's vision for each of the five outcomes for children and young people is shown together with key objectives.

In the preparation of this Plan, Hartlepool partners have begun to work even more closely together and will continue to do so as this three-year rolling Plan is reviewed and refreshed.

Our Eight Priority Aims

- 1. Jobs and the Economy**
Develop a more enterprising, vigorous and diverse local economy that will attract new investment, enable local enterprises and entrepreneurs to be globally competitive and create more employment opportunities for local people.
- 2. Lifelong Learning and Skills**
All children, young people, individuals, groups and organisations are enabled to achieve their full potential through equal access to the highest quality education, lifelong learning and training opportunities.
- 3. Health and Care**
Work in partnership with the people of Hartlepool to promote and ensure the best possible health and well-being.
- 4. Community Safety**
Make Hartlepool a safer place by reducing crime and anti-social behaviour, and tackling drugs and alcohol misuse.
- 5. Environment**
Secure and enhance an attractive and sustainable environment that is clean, green, safe and valued by the community.
- 6. Housing**
Ensure that there is access to good quality and affordable housing in sustainable neighbourhoods and communities where people want to live
- 7. Culture and Leisure**
Create a cultural identity for Hartlepool which attracts people to Hartlepool and makes us proud to live and work here.
- 8. Strengthening Communities**
Empower individuals, groups and communities, and increase the involvement of citizens in all decisions that affect their lives.

Jobs and the Economy

Introduction

The transformation of Hartlepool over the last 15 years has in many ways been remarkable with major changes to the built environment, massive reduction in unemployment and diversification of the town's economic base.

The proportion of all jobs in Hartlepool in the manufacturing sector has fallen from 23.2% in 1994 to only 17.4% in 2003. The infrastructure of Hartlepool's economy is now dominated by the public sector, which provides 33% of all employment, whilst the private sector is dominated by a few large employers.

About 75% of the Borough's jobs are in the NRS area and they are therefore physically convenient for many NRS area residents. Though the economy of the surrounding sub-region is not strong, it provides a significant pool of potential jobs.

Aim

Develop a more enterprising, vigorous and diverse local economy that will attract new investment, enable local enterprises and entrepreneurs to be globally competitive and create more employment opportunities for local people.

Objectives

Attract Investment

1. To improve the local transport infrastructure to encourage business investment and productivity and enable local people to access employment opportunities.
2. To encourage the implementation of improvements and developments in the town centre and other key industrial sites such as Victoria Harbour, Longhill Industrial Estate, Oakesway Industrial Estate, Queens Meadow Business Park and Wynyard Business Park.
3. To promote Hartlepool as a destination of choice for inward investors.
4. To develop Hartlepool's leisure and tourism offer to further increase the town's importance as a visitor destination.
5. To encourage and support on-going investment by the indigenous business community.
6. To invest in environmental improvements in industrial and commercial areas that encourage additional private investment in infrastructure improvements.

Be Globally Competitive

7. To encourage business to access new market opportunities thereby generating additional wealth for the local economy.
8. To encourage the use of Information Technology within the small and medium enterprise sector to promote e-commerce.
9. To improve business productivity through knowledge transfer programmes and environmental management systems.
10. To increase skill levels amongst the town's workforce ensuring that Hartlepool can compete in a global economy.
11. To establish an enterprise culture that helps to create high value business start-ups and sustain business survival and growth.
12. To continue to establish a strong and robust social enterprise sector that provides high quality service provision and employment opportunities in local neighbourhoods.

Create more employment opportunities for local people

13. To encourage and promote social and financial inclusion, ensuring that all local residents are provided with opportunities to achieve their personal, social and economic goals.

14. To improve skills for life and key skills and promote workforce development in industrial sectors with growth potential such as construction, leisure and culture and health and social care.
15. To promote good recruitment and employment practices amongst the local business community, encouraging diversity so that all residents, irrespective of gender, ethnicity, age, disability or sexual orientation have equal access to employment opportunities.
16. To encourage the development of links between education and business that create employment and training opportunities for young people.
17. To support the Voluntary Sector to continue its important role as a provider of employment and deliverer of services to the local community.
18. To integrate Employment and Training Charters within major capital programmes that enables job creation to be targeted at economically inactive residents.
19. To target employment, training and enterprise provision such as New Deal, Work Based Learning and Pathways to Work at neighbourhoods with the worst labour market position and disadvantaged groups such as residents with disabilities, young people and carers in order to reduce worklessness, deprivation and poverty.

Neighbourhood Renewal Strategy: Key Jobs & Economy Issues

Unemployment: There has been a significant reduction in the unemployment rate, dropping from 6.9% in June 2002 to 4.6% in March 2006, halving the gap between the Hartlepool rate and the national rate. The gap between the NRS area unemployment rate and the Hartlepool rate has reduced by 20% since 2002.

Long Term Unemployment: The proportion of the unemployed suffering long-term unemployment has reduced over the last few years but a third of all unemployed people have been unemployed for 6 months or longer. Since 2002 significant progress has been made in narrowing the gap between the NRS neighbourhood rate and the Hartlepool rate.

Employment Rates: The Hartlepool employment rate has increased to around 68% over the last year but there remains a stubborn gap between the NRS and the Hartlepool rate and the Hartlepool rate and the national rate.

Business Start Ups – Over the past few years there has been an increase in the average number of annual VAT Registrations, but there is still a long way to go to narrow the gap to the regional rate.

Business Support: Continued support is needed particularly for small business and community businesses

Key Skills: Relatively low skills, aspirations and entrepreneurship are major issues in the NRS area (see

Lifelong Learning and Skills). Key Skills and Skills for Life are a priority and need to be raised in line with the needs of employers (see Lifelong Learning and Skills).

Incapacity Benefit Claimants: The proportion of the NRS neighbourhoods working age population not working through incapacity is significantly higher than in the Borough rate particularly in Burbank (28.2% of working age population claiming Incapacity Benefit/Severe Disablement Allowance) and NDC (23.9% IB/SDA).

Manufacturing: In Hartlepool there is a relatively high proportion of jobs in manufacturing which is sensitive to economic downturns and the service sector is relatively small though it has seen recent growth.

Perceptions of Jobs and Potential Employees: Awareness and understanding need be improved amongst potential employers and employees.

Image: The image of the Borough, NRS neighbourhood, and especially the town centre, tourism areas and older business areas need to be further improved.

Neighbourhood Renewal Strategy Priorities

Developing further employability initiatives that provide support and link residents of the NRS area to jobs and training e.g. targeted employment interventions for young people and residents with disabilities and encouraging growth in community enterprises.

Develop the skills, qualifications and adaptability of the workforce both in and out of work, to meet the needs of the labour market. (See Lifelong Learning and Skills).

Providing accessible and relevant advice and support including childcare.

Investigating and removing barriers to employment and training including those related to benefits, aspirations, mobility, incapacity rates and discrimination issues.

Children and Young People's Plan

Achieve Economic Well Being

Our vision for this outcome in Hartlepool is that children and young people will achieve the qualifications, develop the skills and be given the necessary life experiences to enable them to lead full and active adult lives. Also that all services will work collaboratively to ensure children and young people will have opportunities to succeed in their chosen career and live in households free from poverty.

Key objectives:

- Ensure education and training is planned in a co-ordinated manner involving all partners and the needs of vulnerable groups are addressed.
- Ensure that all young people are prepared for working life by:
 - Ensuring all Key Stage 4 pupils have opportunities for vocational studies and work experience;
 - Ensuring that all young people aged 13 – 19 have impartial careers advice and guidance.
- Continue to support regeneration initiatives that support the needs of children and young people.

Lifelong Learning and Skills

Introduction

The Lifelong Learning and Skills theme of this Community Strategy covers early years, school, further education and adult education.

Significant progress has been made in schools improving attainment rates towards, and in some case at and above national rates.

In terms of skills and qualifications there have traditionally been issues related to the attainment at the basic and intermediate levels, as well as developing the higher value skills needed to foster innovation.

The key problems relating to lifelong learning and skills within the NRS area are similar but more marked to other areas in the town and regionally. These are, primarily, low Key Skills levels in adults and lower attainment levels at the Key Stages of education for young people.

There remains a shortage of vocational skills within the NRS area. Whilst there has been significant investment in education and lifelong learning in recent years, the NRS neighbourhoods remain the most disadvantaged in terms of education and skills.

Aim

All children, young people, individuals, groups and organisations are enabled to achieve their full potential through equal access to the highest quality education, lifelong learning and training opportunities.

Objectives

Enjoy and Achieve

1. To raise aspirations and help all children achieve their potential by developing Children's Centres and Extended Schools, monitoring school performance and challenging and supporting schools to improve the quality of provision, and paying particular attention to the needs of vulnerable and under-achieving groups.
2. To ensure all children and young people can access a range of recreational activities including play and voluntary learning.
3. To work with the voluntary sector and other agencies to improve the range and quality of recreational learning opportunities for children and young people.

Increased skills and academic achievement

4. To create a culture of lifelong learning by raising expectation and promoting individual achievement, aspiration and self-esteem and encouraging entrepreneurship.
5. To improve skills for life and key skills and promote workforce development in industrial sectors with growth potential such as construction, culture & leisure and health & social care.
6. To increase the opportunities for skilled and educated people to remain in Hartlepool by encouraging an enterprise culture, helping create high value business start-ups and sustain business survival and growth.
7. To develop the employers of the future through enterprise education

Service Providers and Facilities

8. To ensure the highest quality providers and provision, develop new delivery models, encourage innovation and extend the good practice
9. To support the development and delivery of Centres of Vocational Excellence and locally based Further Education provision.
9. To develop and support new and emerging approaches such as the adult apprenticeship pilot, the general diploma and specialised diplomas

11. To improve the provision and dissemination of labour market information and strengthen the capacity of service providers to carryout effective and timely monitoring so that changes in provision and access can be made proactively.

Support and Access

12. To improve the provision of effective information, advice, guidance and counselling to pupils, students, families, and the community as a whole, including voluntary groups.
13. To develop progression routes enabling people to progress from one level of achievement to the next, and completing courses, remain in education and training after the age of 16
14. To improve personal, social and emotional development, confidence building, citizenship and health awareness and the opportunity to learn in disadvantaged neighbourhood
15. To promote improved access to all types of education and training for all members of the community, promoting inclusion, breaking down barriers to learning including affordability, convenience, physical access and care, providing flexibility and new learning methods where practicable and widening participation for all

***Neighbourhood Renewal Strategy:
Key Lifelong Learning & Skills Issues***

Early Years – Participation by 3 year olds in nursery education is 100%, exceeding the national definition of universal participation that is 85%.

Communication, Social and Emotional Development: It is now a government Floor Target to improve children's communication, social and emotional development so that by 2008, 50% of children reach a good level of development and the end of the foundation stage and reduce inequalities between the level of development achieved by children in the 20% most disadvantaged areas and the rest of England. The 2005 baseline rates were 36.1% in Hartlepool and 23.5% in the NRS neighbourhood.

Key Stage 1: In Reading, Writing and Maths the Hartlepool attainment rate is 84%, 81% and 90% respectively (2005) – all 1% below the respective national rates. Owton, NDC and Dyke House/Stranton/Grange were the lowest performing neighbourhoods.

Key Stage 2: English, Maths and Science Level 4 attainment are above the national average, but in certain neighbourhoods – Burbank, Owton, NDC and Dyke House/Stranton/Grange - attainment is well below the Hartlepool rate of attainment. Overall the gap is continuing to narrow between the NRS area and Hartlepool (2005).

Key Stage 3: Maths Level 5 attainment in Hartlepool is above the national rate whereas attainment in English and Science is below that of the rest of the country. Pupils from the Owton, North Hartlepool (Brus & St Hilda) and NDC neighbourhoods perform well below the Hartlepool rate of attainment.

Key Stage 4: The GCSE 5A*-C attainment rate for Hartlepool is below the national rate, despite Hartlepool continuing to drive up performance over a number of years. The gap is narrowing but pupils from Burbank, NDC and North Hartlepool (Brus & St Hilda) neighbourhoods performed least well in 2005.

Skills for Life and Key Skills: The proportion of adults and children in Hartlepool with low basic skills remains high and rates within the NRS neighbourhoods are lower than the Borough rate. The number of Skills for Life qualifications rose significantly from 520 in 2003/04 to 1071 in 2004/05. Importantly, a greater proportion of residents achieving this qualification are from NRS neighbourhoods.

Level 1 Qualifications: The number of residents achieving qualifications has reduced from previous years, although this is offset by increases in the Skills for Life and Level 2 qualifications.

Level 2 Qualifications: In 2005 the number of Level 2 qualifications increased by 27% from the previous year. The proportion achieved by NRS residents remained static.

Level 3 Qualifications: In 2005 the number of Level 3 qualifications achieved increased. Importantly a greater

proportion of those qualifications were achieved by residents of NRS neighbourhoods.

Level 4 Qualifications: In 2005 the number of Level 4 qualifications increased by 40% on the previous year, and a higher proportion were achieved by NRS residents than in 2004.

Low IT skills and job specific skills: Employers indicate problems with the attitude, motivation and low skill levels of applicants to jobs. Improved access to vocational ICT training and encourage familiarity with new technologies is required.

Juvenile offenders: Form a significant group within those 'Not in Employment, Education or Training' in the Tees Valley.

Neighbourhood Renewal Strategy Priorities

Raise achievement of all NRS pupils, students and learners to meet the relevant standards and targets.

Target initiatives at looked after children, children with special needs and disabilities and children in foster placements to improve attainment.

Improve levels of Skills for Life and Key Skills, including literacy, numeracy and Information Communication Technology (ICT) of NRS residents of all ages.

Develop the skills, qualifications and adaptability of the workforce both in and out of work, to meet the needs of the labour market. Improve access to training including informal education and activities within neighbourhoods.

Children and Young People's Plan

Enjoy and Achieve

Our vision for this outcome in Hartlepool is that children are given the best start in life through high quality early years provision and support for parents and carers. This will ensure that they are well prepared and ready for school, where they will enjoy their education and have opportunities to achieve their potential. We want children and young people, especially those who are vulnerable, to develop personally and socially and for them to safely enjoy recreation and leisure time away from school.

Key objectives:

- Raise aspirations and help all children achieve their potential by:
 - Developing Children's Centres and Extended Schools;
 - Monitoring school performance and challenging and supporting schools to improve the quality of provision;
 - Paying particular attention to the needs of vulnerable and under-achieving groups.
- Ensure all children and young people can access a range of recreational activities including play and voluntary learning.
- Work with the voluntary sector and other agencies to improve the range and quality of recreational learning opportunities for children and young people.

Health and Care

Introduction

The health of Hartlepool residents is improving; on average they are living healthier and longer lives. However, they still suffer from more ill health and disability, higher death rates from diseases such as cancer, heart disease and respiratory disease and live shorter lives than in most other parts of the country. There is evidence to indicate that this 'health gap' is widening. There are also inequalities in the 'health experience' of communities within Hartlepool; the most deprived communities suffering significantly poorer health than the more affluent areas.

It is recognised that there are many factors that influence the health of our population including the lifestyle choices that individuals make, the environment within which they live and work, the quality of their housing, their income and their level of educational achievement.

A number of key strategies are in place to deliver services including the Hartlepool Vision for Care, Children and Young People's Plan, Public Health Strategy, Older People's Strategy and the Mental Health Social Inclusion Strategy.

Aim

Work in partnership with the people of Hartlepool to promote and ensure the best possible health and well-being.

Objectives

1. To work together to provide high quality, convenient and co-ordinated services when people need them.
2. To support the people of Hartlepool in choosing a healthy lifestyle.
3. To reduce early death and ill health caused by heart disease, strokes and cancers.
4. To ensure people are in control of decisions relating to their own health and wellbeing and can get the support and care they require when they need it
5. To reduce drug, alcohol abuse and smoking and to enable people with related problems to overcome them.
6. To promote mental well-being, reduce suicide rates and support people with mental health problems.
7. To provide real choice for people, so that they can make decisions about their own care and support.
8. To strengthen and support communities with specific needs to improve their health, well-being and social inclusion.

***Neighbourhood Renewal Strategy:
Key Health & Care Issues***

Cancer: Cancer is the largest single cause of death in Hartlepool. The mortality rate for cancer in the NRS area is significantly higher than the Hartlepool rate.

Coronary Heart Disease, Strokes and Respiratory Disease: Standardised mortality ratios for heart disease, strokes and respiratory disease are significantly higher in Hartlepool than nationally. Although, death rates from circulatory diseases are declining both nationally and locally, Hartlepool continues to experience worse rates than the national average.

Smoking: Approximately 44% of residents in the NRS area smoke compared to 34% in Hartlepool as a whole (MORI 2004). Smoking rates are highest in Dyke House/Stranton/Grange (55%) and Owton (53%)

Drugs: Of the Tees Valley Boroughs Hartlepool has the highest rate of residents accessing drug referral schemes (see Community Safety). Approximately 83% of all drug related litter was located in the NRS neighbourhoods.

Physical Inactivity: Hartlepool shows one of the highest levels of physical inactivity in the Tees Valley. Physical inactivity is also greater in the NRS neighbourhoods.

Obesity Levels: The proportion of people who are obese has increased in all Boroughs in the Tees Valley, particularly in Hartlepool. Obesity rates in England have trebled since the 1980s.

Teenage Pregnancy and Sexual Health: Significant progress has been made since 1997 but Hartlepool still has an under 18-conception rate well above the regional and national average. The teenage conception rate remains significantly higher in the NRS neighbourhoods. Diagnoses of Sexually Transmitted Infections (STIs) have more than doubled between 1995 and 2000.

People Incapable of Work: Within the Tees Valley Hartlepool has the highest percentage of the working age population incapable of work due to illness or disability. The NRS neighbourhood has a significantly higher rate of people incapable of work than the Borough as a whole. The proportion of residents with a limiting long-term illness is highest in Burbank (34.2%) and Rift House/Burn Valley (29.8%) compared to Hartlepool (24.4%) and nationally (17.9%).

People Requiring Care: The percentage of people in need of personal care in the NRS neighbourhood is slightly higher than the Hartlepool average. Burbank shows particularly high rates - almost double the Hartlepool average.

Mental Health: The proportion of people in the NRS neighbourhood experiencing mental health problems is higher than the Borough rate.

Neighbourhood Renewal Strategy Priorities

Protect and improve health, reduce health inequalities in the NRS neighbourhoods and increase life expectancy.

Encourage NRS residents to adopt active and healthy lifestyles by providing additional support in local communities.

Reduce smoking, alcohol, drugs and solvent abuse especially amongst young people.

Target NRS neighbourhoods with screening and support services for heart disease, strokes and cancers.

Improve the health, emotional development and well-being of all children, young people, and their families, and particularly to prepare "looked after children" for life and bringing stability into their lives.

Focus resources on the NRS neighbourhood to reduce the rate of teenage conceptions and improve sexual health.

Improve mental well-being, raise awareness, reduce isolation, challenge discrimination and promote opportunities for people with mental health problems in the NRS neighbourhoods.

Improve the well-being and independence of older people, people with learning or physical disabilities, and those with sensory support needs.

Children and Young People's Plan

Be Healthy

Our vision for this outcome in Hartlepool is that children and young people will be physically, mentally, emotionally and sexually healthy, lead healthy lifestyles and choose not to take illegal drugs.

Key objectives:

- Ensure that health inequalities are reduced by improving the targeting of vulnerable infants, children and young people.
- Improve sexual health and ensure that the conception rates for teenagers continue to reduce.
- Promote healthy lifestyles by initiatives such as the National Healthy Schools Award.

Community Safety

Introduction

Community Safety is one of the highest community priorities. Whilst there have been recent improvements in reducing crimes such as domestic burglary and vehicle crime, reducing fear of crime and the need for public reassurance remains a clear priority.

The crime and disorder problems are associated with the socio-economic factors of the population such as high unemployment and low educational attainment. Crime and disorder is greater in the NRS neighbourhood due to socio-economic factors and the town centre that acts as a magnet for business crime, vehicle crime and alcohol related disorder.

Aim

Make Hartlepool a safer place by reducing crime and anti-social behaviour, and tackling drugs and alcohol misuse.

Objectives

Anti-social behaviour

1. To reduce anti-social behaviour across the town, with particular focus on 'hot-spot' areas.

Crime

2. To reduce acquisitive crime (burglary and theft), with particular focus on high crime areas.

3. To reduce alcohol related social nuisance, disorder and violence associated with the night-time economy.
4. To reduce incidents of repeat victimisation associated with domestic violence and improve joint working between services.
5. To ensure that community safety is considered in all decision making and service delivery of public bodies.

Drugs and alcohol misuse

6. To tackle drugs misuse with treatment programmes which encourage harm minimisation, rigorous enforcement and education and awareness programmes.
7. To develop local services for those who misuse alcohol.
8. To tackle under-age drinking by education and enforcement.

Fires

9. To reduce deliberate fires.

Offending behaviour

10. To prevent and reduce offending and re-offending.

Reassurance

11. To involve local communities in tackling crime and anti-social behaviour and the causes of crime and anti-social behaviour.
12. To introduce measures to promote reassurance and improve public confidence in all sections of the community.

Young People

13. To work with young people and their parents/guardians and families to prevent youth offending.

Neighbourhood Renewal Strategy Key Community Safety Issues

Overall Crime: Reduced in previous years but Hartlepool still has relatively high crime levels. The gap between Hartlepool's overall crime rate and the national average has reduced from 41% to 23% between 2003/04 and 2005/06.

Domestic Burglary: The number of domestic burglaries has reduced dramatically since 2003/04 from 1276 crimes to 622 in 2005/06 across the town and from 908 to 454 in the NRS neighbourhood. Again the gap between the Hartlepool rate and the national average has narrowed from 87% above in 2003/04 to just 27% above in 2005/06, but the proportion of burglaries occurring in the NRS neighbourhoods over these two years has remained static at just over 70% of the Hartlepool total.

Anti-social Behaviour: The proportion of incidents from NRS neighbourhoods reported to Police over the last few years has

remained static at around 70%. Much anti-social behaviour is alcohol related and a significant problem has emerged with under-age drinking.

Many privately rented houses are located in NRS neighbourhoods and some tenants' behaviour is an increasing concern in some streets

While issues of youth related anti-social behaviour is generally perceived as more prevalent in the NRS neighbourhoods there are some other neighbourhoods, such as at Clavering and Fens shops, where youth anti-social behaviour is causing problems for residents. It seems a reasonable approach to allow for flexibility within this NRS for areas such as Clavering and Fens, and other localities to be prioritised on their merits alongside NRS neighbourhoods when tackling youth related anti-social behaviour, particularly as we know that young people who live in NRS neighbourhoods chose to associate with friends outside of their local area.

Reassurance: The proportion of people who feel safe walking alone at night in their local area is lower in NRS neighbourhoods than Hartlepool as a whole. Residents of Dyke House/Stranton/Grange are most likely to feel unsafe about walking alone in or around their area after dark (51%). It is also a problem in NDC (50%) and Owton (44%).

Drugs: Drug dealing and use was identified as a serious problem in the NDC neighbourhood by nearly half of residents (47%). It was also highlighted as a serious problem in Dyke House/Stranton/Grange (44%) and Owton (38%).

The majority of all drug related litter was located in NRS area. The areas with the highest pick-ups are in Stranton and Owton wards.

Deliberate Fires: In Hartlepool in 2005/06 there were 851 deliberate fires, a reduction of 38% from 2003/04. This is still too many and the proportion of deliberate fires occurring in the NRS neighbourhoods has remained the same since 2004.

Local Violence (common assault and wounding): Since 2004 the number of incidents has risen by 25% in Hartlepool and the proportion incidents being within NRS neighbourhoods has also increased.

It is estimated that up to 70% of town centre violence is alcohol related. Local Violence includes incidents of domestic violence, many of which are also alcohol related. The NRS neighbourhoods will benefit from town wide interventions to tackle alcohol.

Vandalism, graffiti and other deliberate damage to property: Identified as a serious problem most in Dyke House/Stranton/Grange (30%), NDC (24%) and Owton (24%) compared to Hartlepool rate (13%). Since 2004 criminal damage in Hartlepool has increased by 6%. This is a priority for the Safer Hartlepool Partnership.

Business Crime: Hartlepool has a significant problem with shop theft and the majority of this type of crime occurs in the town centre that is within the NRS neighbourhood.

Neighbourhood Renewal Strategy Priorities

Seek to maintain and if practicable increase the number and visibility of a uniformed presence on the streets, especially additional police on patrol in the NRS neighbourhoods.

Work with young people and their parents/guardians and families to prevent youth offending.

Provide an increased range of accessible diversionary activities and facilities for young people.

Reduce disorder in the town centre associated with alcohol.

Reduce anti-social behaviour, with particular emphasis on behaviour associated with alcohol consumption generally and more specifically underage drinking.

Develop further target-hardening measures in the NRS neighbourhoods to increase the security of homes and businesses, with particular emphasis on repeat victims.

Improve communications with residents, to receive information (intelligence) and provide feedback on actions undertaken.

Tackle the problem of drug misuse, particularly in respect of the under 30-age group, by education, enforcement and a harm reduction programme.

Target those who deal in and supply illegal drugs.

Reduce commercial crime, particularly commercial burglary and shop theft.

Tackle environmental issues such as vandalism, graffiti and fly-tipping to improve the general appearance of the NRS neighbourhoods.

Children and Young People's Plan

Stay Safe

Our vision for this outcome in Hartlepool is that children and young people will live, grow and learn in safety, where parents, carers and all adults take responsibility for their safety and well being and they are free from harm, discrimination, harassment and exploitation.

Key objectives:

- Ensure that children and young people are provided with a safe environment by activities such as staff training and the development of partnership working to address bullying.
- Improve the efficiency and effectiveness of child protection services.
- Ensure that where children need to be looked after, they are placed in family settings and changes in placements are minimised.

Environment

Introduction

Environment, transport and housing are all important in their contribution to complex quality of life issues.

The environment affects both quality of life and the perception of the neighbourhood as a place to live and invest in. The impact of the environment on underlying deprivation causes is hard to analyse and control but is often high on community agendas.

Accessibility and transport are critical issues affecting residents' ability to obtain employment and services. Analysis is complex as transport systems cater for users travelling to many areas, and do not necessarily focus on the needs of one community.

The impacts of pollution, energy efficiency and waste management can have particular adverse impacts on the quality of life.

Aim:

Secure and enhance an attractive and sustainable environment that is clean, green, safe and valued by the community.

Objectives:

1. To protect and enhance the natural environment and biodiversity, including urban and brown field sites
2. To increase awareness, understanding of and access to the natural environment
3. To enhance the built environment and promote good urban design, while conserving areas of townscape, coast and assets with archaeological, architectural or historic significance
4. To protect and enhance the quality of rivers, open water and the sea (coastal waters?) and minimise the risk of flooding
5. To record, protect, enhance and raise awareness of the towns' heritage.
6. Improve the quality of the local environment by having cleaner, greener and safer public spaces.
7. To promote community involvement in positive action for the local and global environment.
8. To provide and promote a safe, sustainable and integrated transport system that enables equal accessibility and facilitates the use of public and alternative modes of transport.
9. To make better use of natural resources, reduce the generation of waste, and maximise recycling.

10. To reduce and adapt to the effects of climate change by minimising energy use and increasing the use of alternative and renewable energy sources.
11. To minimise all forms of pollution
12. Promote global sustainability

Neighbourhood Renewal Strategy Key Environment Issues

Satisfaction with local area: Generally the majority of residents are satisfied with their local area as a place to live. 75% of NRS residents are satisfied with their local area as a place to live compared to 83% for Hartlepool. Dyke House/Stranton/Grange has the lowest level of satisfaction (65%) followed by NDC (67%).

Litter & Rubbish – 40% of residents of Dyke House/Stranton/Grange think that litter and rubbish is a serious problem in their area compared to 27% in the NRS area and 19% across Hartlepool.

Vacant Land and Buildings: Positive end uses for vacant buildings and land is being encouraged through the Local Plan and regeneration schemes. However, many of the schemes need to be augmented. Priority issues vary between the NRS areas. North Hartlepool, particularly the Headland has a particular problem with vacant buildings while the Central area has a high level of derelict land and vacant dwellings.

Public Transport Accessibility: Satisfaction with public transport is lower in the NRS neighbourhoods than Hartlepool as a whole. Poor public transport was identified as a serious problem in Rift House/Burn Valley by 17% of residents compared to the Borough rate of 5%.

Public Transport: 66% of Hartlepool residents are satisfied with bus services, and 8% satisfied with rail services (2000). Public Transport – Poor public transport was identified as a serious problem in Rift House/Burn Valley (17%) compared to Hartlepool (5%)

Road Danger: Accidents at the worst junctions / roads in the NRS area need to be reduced. Speed and volume of road traffic is classed a more serious problem in NDC, Owton and Dyke House/Stranton/Grange than other neighbourhoods.

Neighbourhood Renewal Strategy Priorities

Develop local initiatives to identify ways of improving the local environment.

Continue a process to improve, maintain and keep clean the highways, roads, buildings, rights of way and other public areas.

Find new uses for redundant buildings in NRS neighbourhoods through the use of grant aid from regeneration schemes and the use of positive planning.

Reduce the amount of derelict land within the NRS neighbourhoods by using it for appropriate development or quality amenity areas

Ensure that a safe and effective transport system is provided which ensures that NRS neighbourhoods have good access to public transport throughout the week.

Provide safe and convenient access for pedestrians and cyclists in the NRS neighbourhoods, particularly to improve access to employment and facilities.

Reduce accidents at the most dangerous junctions and roads in the NRS neighbourhoods.

Housing

Introduction

Balancing the supply and demand of housing to meet the aspirations of the population is a key strand of the Housing Strategy for Hartlepool and tackling existing and future problems in the private sector is the key housing regeneration challenge for the town. With changing housing markets there is significantly increased demand for social housing. The rising costs of renting privately is affecting affordability as rents rise above housing benefit levels.

New housing completions remain high and housing costs remain lower than average for the region, particularly for terraced dwellings.

Housing that does not meet recognised decency standards and problems associated with management of private rented properties can often be a root cause of disadvantage.

There is increasing need for support and appropriate housing for vulnerable people and with an increasingly elderly population there is increased need for a range of accommodation including extra care

Aim

Ensure that there is access to good quality and affordable housing in sustainable neighbourhoods and communities where people want to live

Objectives

Balancing Housing Supply and Demand

1. To ensure that there is access to a choice of good quality housing in sustainable communities across tenures to meet the aspirations of residents and to encourage investment.
2. To secure adequate provision of new housing and maximise the proportion that is built on previously developed land; while seeking to secure a improved mix in the size, type and location of housing , including the development of sufficient housing at an affordable level and appropriate provision of larger, higher value, low density dwellings
3. To achieve a better balance between housing demand and supply
4. To enhance the standard of management of social and private rented housing

Meeting the Decent Homes Standard

5. To encourage improvements to homes to meet and exceed 'decent homes standards'

Meeting the Housing Needs of Vulnerable People

6. To increase the opportunities and to encourage residents to live independently in the community as appropriate
7. To provide accommodation and support for vulnerable people to live independently

Neighbourhood Renewal Strategy Key Housing Issues

Unbalanced Housing Tenure: Hartlepool has become affected by low and changing demand. There is an over supply of smaller, older, terraced properties evidenced by concentrations of vacancy and abandonment. 41% of the stock is terraced compared to regional and national levels of 31% and 26% respectively.

Much of the poorer housing is concentrated in NRS neighbourhoods where major remodelling is necessary, along with other social and environmental projects.

Parts of the NRS area, particularly NDC and Dyke House/Stranton/Grange have seen a rapid increase in the growth of the private rented sector in recent years and there are concerns regarding the impact of poor management.

Housing Mix: There is a need to balance communities in the NRS area by encouraging a greater mix of housing types. There is a need to continue the selective removal of council properties in low demand areas. To balance housing supply and demand Hartlepool Revival will be leading on managing the Housing Market Renewal process in NDC and North Central Hartlepool.

Housing Vacancies: There are particular problems of vacant dwellings, predominately in the NRS area. There are 2315 vacant properties in Hartlepool (March 2006), of which 1513 were in the private sector and 545 have been empty for over 6

months. Given the 3-3.5% vacancy rate that might be expected in an ordinarily functioning private sector housing market, this 4.8% represents an excess of 411-568 vacant dwellings at 2006.

Housing Hartlepool's stock (over 7000 properties) had a total void rate of 1.46% (March 2005), of which 0.8% were ready to let, a situation reflected within other RSL stock.

Housing conditions: There remains a need to ensure that all social housing in the NRS area meets set standards of decency by 2012. In April 57% of Housing Hartlepool homes and 80% of other RSL's homes met the decent homes standard.

Satisfaction with Accommodation: The majority of residents Hartlepool are satisfied with their accommodation (95%) although satisfaction is slightly lower in the NRS neighbourhoods (91%). Looking across individual neighbourhoods Burbank (74%) has the lowest rate of satisfaction. While satisfaction with accommodation is generally high there remains a minority of vulnerable people with housing issues

Vulnerable People: The NRS neighbourhoods have a greater proportion of vulnerable households. It is important that the housing needs of vulnerable people continue to be met by assisting residents to live safely in their own homes, offering a choice of suitable accommodation, improving the thermal insulation of homes and preventing fuel poverty, and preventing homelessness.

Neighbourhood Renewal Strategy Priorities

Seek to balance demand and supply for housing in the NRS neighbourhood by reducing the number of vacant dwellings and ensuring housing is of the right size and tenure and is within sustainable locations.

Ensure housing regeneration activity in the NRS neighbourhoods is successful and secures follow on investment.

Deliver empty homes initiatives to reduce blight and halt the decline of areas

Implement selective licensing in areas with low demand or anti-social behaviour

Achieve the Government's Decent Homes targets for social housing and private housing occupied by vulnerable groups

Improve access to social housing for vulnerable people

Address issues of fuel poverty in the NRS Neighbourhoods

Increased joint working between the Anti-Social Behaviour Unit and housing providers

Continue to prevent incidents of rough sleeping

Enable people with physical disabilities to live safely in, or return to, their homes where they wish to.

Children and Young People's Plan

Vision

Our vision for this outcome in Hartlepool is that children and young people will have safe and accessible places to play, socialise and pursue leisure activities.'

Key objectives:

- Action is taken in Hartlepool to maximise the proportion of children and young people living in homes that meet the decent homes standard.

Culture and Leisure

Introduction

Hartlepool's current rejuvenation has been dramatic, changing the face of the town and attracting more and more regional attention. It is important that this continues, to create a sustainable economy and further enhance our growing reputation as a town with a distinct identity within the region.

Culture and Leisure are key elements to successful regeneration. Associated activities can provide positive local identity, helping to develop individual pride and confidence in a community. Resulting increases in community spirit and capacity can make a valuable contribution to delivering key outcomes in other theme areas. Barriers to culture and leisure opportunities are strongly linked to poverty and disadvantage.

Culture & Leisure complements lifelong learning and training, contributes to health and care and can provide diversionary activities that reduce antisocial behaviour and crime. The theme contributes towards encouraging economic investment and tourism, creating jobs and improving the local economy and supports and enhances a vibrant voluntary and community sector.

Aim

Create a cultural identity for Hartlepool which attracts people to Hartlepool and makes us proud to live and work here.

Objectives

1. To create a strong cultural identity for Hartlepool within the region.
2. To celebrate Hartlepool and express that local identity.
3. To develop a sustainable cultural economy.
4. Increase participation, opportunity for access and diversity.
5. Advocate the value of culture in meeting the expressed needs and aspirations of the community.

Neighbourhood Renewal Strategy

Key Culture & Leisure Issues

Libraries: Visitor numbers have fallen over the past few years especially from secondary school pupils, mirroring the national trend linked to changing culture and lifestyles. While satisfaction is generally high across Hartlepool at 77% in some neighbourhoods, such as North Hartlepool (Brus & St Hilda) satisfaction is significantly lower at 58%.

Children's and Youth Facilities: Low usage of youth and community centres linked to affordability and accessibility. Consultation with young people highlights a lack of informal meeting places, lack of organised activities, and the poor state of existing sports pitches and facilities. Satisfaction with Youth & Community Centres is lowest in Burbank (16%) and Dyke House/Stranton/Grange (17%) compared to the Hartlepool rate of 27%.

Open Space: Satisfaction with open spaces in Hartlepool (65%) is higher than in the NRS neighbourhoods (50%). Satisfaction with public parks/open spaces is lowest in Burbank (22%) and Dyke House/Stranton/Grange (37%). Satisfaction with play areas is lowest in Burbank with only 8% of people satisfied compared to the Hartlepool rate of 38%.

Sport and Recreation: There have been recent improvements in the proportion of overall leisure centre attendance from the NRS neighbourhoods – up from 48% in 2001 to 54% in 2004. Some existing facilities do not have a universal appeal to the whole community with disadvantaged groups (unemployed and disabled) being significantly underrepresented. Satisfaction with sport clubs/facilities is lowest in Burbank with only 24% of people satisfied compared to the Hartlepool rate of 49%.

Arts and Museums: There is a need to increase the usage of arts, museums and cultural events, although user satisfaction with cultural facilities is high.

Neighbourhood Renewal Strategy Priorities

Target pro-active arts and sport development in conjunction with concessionary schemes. Greater marketing of sports/recreation activities to increase participation from disadvantaged groups and NRS neighbourhoods. Specific activities for the elderly, the young, the disabled and better child care facilities for parents wishing to participate in sport and recreation are required.

Extend services to housebound residents and hard to reach groups.

Encourage partnership working with local schools and adult education, Libraries, community sports facilities and arts development.

Develop youth provision, meeting places and outreach work in the NRS neighbourhood.

Protect and enhance children's play facilities/open space and parks in the NRS neighbourhood.

Support and promote the role of the library in the activity of lifelong learning, access to job opportunities and safe/equal access to the library services.

Build on good practice, engage the community in cultural and leisure projects that encourage lifelong learning, diversionary and creative activity, positive cultural identity and give a sense of ownership in the NRS neighbourhood.

Strengthening Communities

Introduction

Hartlepool has a strong and vibrant Community and Voluntary Sector.

There are a large number of community and voluntary sector groups in the town including over 400 on the Hartlepool Voluntary Development Agency (HVDA) register. In addition to existing groups a number of new residents associations have been formed through the development of the New Deal for Communities programme, Hartlepool Community Network and other capacity building initiatives and the development of NAPs.

Strengthening and valuing communities is at the heart of the NRS. Empowering individuals and groups and increasing the involvement of citizens in all decisions that affect their lives is fundamental to the process of reducing the gaps between the conditions in the NRS area and Borough and national averages.

Aim

Empower individuals, groups and communities, and increase the involvement of citizens in all decisions that affect their lives.

Objectives

1. To enhance the democratic process by using existing structures more effectively and increase understanding and involvement in the democratic process.
2. To fully value the voluntary and community sector and to support them to secure their long-term future through contracted service delivery and the agreement of longer term funding settlements.
3. To empower local people to take a greater role in the determining, planning and delivery of services and strategies that affect their individual lives, their local neighbourhood and the wider community.
4. To increase opportunities for everyone to participate in consultation, especially “hard to reach” groups and those communities affected.
5. To ensure that appropriate feedback is given to individuals and communities when they have been involved in consultation or decision making processes.
6. To improve the accessibility of services and information to residents and businesses through a variety of means including the use of information communications technology (ICT) in the public, private, community and voluntary sectors.
7. To ensure Hartlepool is a cohesive community where there is a sense of belonging for all and where people of different backgrounds, circumstances and generations are able to get along.

Neighbourhood Renewal Strategy: Key Strengthening Communities Issues

Community Spirit: Significant numbers of people still feel there is little community spirit in their neighbourhood, especially where there is a significant transient population. Only 23% of Burbank residents would say there is a lot of community spirit in their area. This is low compared to the NRS neighbourhoods together (44%) and Hartlepool (48%).

Community Involvement/Apathy: Feelings of involvement in the local community are relatively low, especially amongst those on lower incomes. This is demonstrated by low and falling turnout rates at general election, low turnout rates at local elections and low levels of formal volunteering. Residents in the NRS area are less likely to feel part of their community than those in the rest of the town. People living in Rift House/Burn Valley, Rossmere and Burbank are least likely to feel part of the community.

Voluntary/Community Sector issues: Despite a generally well-developed voluntary/ community sector in the NRS neighbourhood stability is difficult to establish and some groups may face serious problems in being able to deliver services to the community. The introduction of NAPs has increased resident involvement but there is still progress to be made in developing further active residents associations.

Influencing Decisions: The involvement of local communities in taking an active role in improving their area is an underlying principle of neighbourhood renewal. There is still much work to do in Hartlepool. For example, only 14% of

residents from North Hartlepool (Brus & St Hilda) feel they can influence decisions that affect their area, compared to 27% for the NRS area and 26% across Hartlepool.

Access to Services: More needs to be done to improve access to information and communications between residents and service providers. The need to improve access for special needs groups, people on low incomes, and hard to reach groups, are also key.

Satisfaction with Local Area: See Environment Theme

Neighbourhood Renewal Strategy Priorities

Investigate barriers to engagement including those related to income deprivation, special needs, and hard to reach groups.

Develop and support residents associations across the NRS neighbourhood from the grass roots level, to enable local people to make their views and aspirations known.

Develop networks and structures from the neighbourhood level to feed into strategic partnerships/policy makers to give a voice to specific communities of interest.

Provide community development and capacity building support in key areas of need including targeted support for hard to reach and special needs groups.

Ensure effective communications and access to information through networks and structures both to and from residents.

Consider the voluntary/community sector as a service provider.

Provide and develop long-term support including finance, infrastructure, premises, management, and skills development.

Children and Young People's Plan

Make a Positive Contribution

Our vision for this outcome is to provide all children and young people who live in Hartlepool with the opportunity to participate fully in the life of their community. We will work with children, young people and their families to ensure that they are central to our planning and that, through their involvement, we meet the national and local priorities set out in the Children and Young People's Plan.

Key objectives:

- Develop clear links between participation processes for children and young people, service providers, the Children and Young People's Strategic Partnership and the local political process.
- Continue to divert children and young people away from anti-social behaviour and crime, through further development of preventative services.
- Ensure that all children and young people have access to services that support the development of self-confidence, self-worth and emotional resilience that enables them to face significant life changes and challenges with appropriate support.
- Further develop the process for involving children in the planning and review of services designed to meet their needs. In particular we will ensure that Looked After Children and those with disabilities are fully involved in planning for their future.

Sustainable Development

In 2000 Hartlepool Borough Council produced its first Sustainable Development Strategy. Current Government Guidance recommends that Community Strategies should be developed into Sustainable Community Strategies. This revised Community Strategy reaffirms Sustainable Development as one of the nine principles that govern the Strategy's implementation and as a result, a separate sustainable development strategy is no longer required.

The Community Strategy sets a framework for the development of sustainable communities, the components of which can be defined as follows:

- **Governance:** Effective and inclusive participation, representation and leadership
- **Transport and connectivity:** Good transport services and communication linking people to jobs, schools, health and other services
- **Services:** A full range of appropriate, accessible public, private, and community and voluntary services
- **Environmental:** Providing places for people to live in an environmentally friendly way
- **Economy:** A flourishing and diverse local economy
- **Housing and the built environment:** A quality built and natural environment
- **Social and cultural:** Vibrant, harmonious and inclusive communities

Source: Egan Review of Skills for Sustainable Communities

Building sustainable communities is one part of sustainable development. Equally important is enabling economic, social and environmental gain to be considered equally and in an integrated way. No one aspect of sustainable development is given priority over another. In implementing the Community Strategy it will not be enough to make progress on one priority aim at the expense of another.

If we are to fulfil our ambition we must be fully aware of the possible effects our decisions today might have on the lives of others and their ability to maintain and enhance their quality of life in the future. We must learn from the mistakes of previous generations which have left us with the legacy of both local and global challenges.

And in a world with an ever increasing connectivity between developed and developing nations, Hartlepool must ensure that its ambition is built not just on local equity between its most deprived and affluent neighbourhoods but on a global equity and responsibility that our success is not at the expense of progress in developing nations.

Skills and knowledge

Bringing about long term improvements to the quality of life in Hartlepool requires organisations and people to adapt and develop at every level. A high degree of skills and knowledge is needed to successfully deliver the Community Strategy and Neighbourhood Renewal Strategy and it will be important to continue to identify good practice, learn from others and encourage a culture of learning.

Establishing clear governance roles and responsibilities for partners delivering the Strategy is challenging and it is important that partners have the right skills for their roles. These skills need to evolve as members' roles change to deal with new challenges they face. Realising the skills and knowledge potential of residents, other decision makers, professionals, front line staff and business people is also critical.

The following list provides details of the types of skills and experience we would expect members of the Partnership Board to possess.

1. Leading the Future of the Partnership

- Developing the vision and values
- Entrepreneurial
- Influencing the future
- Communicating
- Managing change
- Cross sector working

2. Managing the current performance of the partnership

- Critical decision making
- Political shrewdness
- Building robust relationships
- Developing and monitoring local strategy
- Negotiating effective and agreed outcomes

3. Developing the personal skill base of the partnership

- Strategic thinking and decision making
- Political understanding
- Leadership
- Personal effectiveness
- Self development

Neighbourhood Renewal

Implementing Hartlepool's Neighbourhood Renewal Strategy requires additional skills and knowledge to effectively address the particular aspects of deprivation.

Skills and Knowledge is established as one of the nine principles that govern the Community Strategy and Neighbourhood Renewal Strategy's implementation, underlining the Partnership's support for this important area of work and its commitment to equip everyone involved in neighbourhood renewal with the skills and knowledge they need.

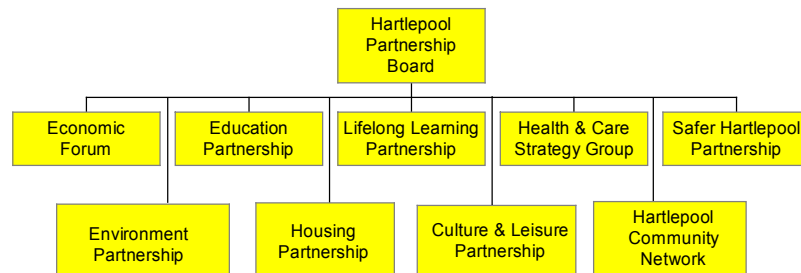
Holding each other to account

The implementation of the Community Strategy and the Neighbourhood Renewal Strategy will be overseen by the Hartlepool Partnership and will be dependent on the concerted actions of a range of agencies and organisations across the public, private, community and voluntary sectors.

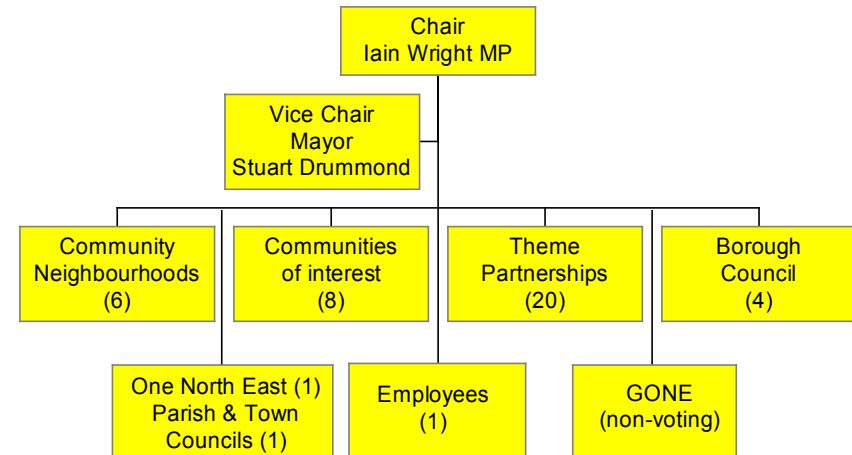
The Hartlepool Partnership

The Hartlepool Partnership is the town's Local Strategic Partnership (LSP) and brings together all of the town's partnerships delivering local services. The Partnership is a network of partnerships providing opportunities for involvement by a wide range of organisation and individuals in the development and implementation of policy.

The Partnership is made up of a Board and a series of Theme Partnerships.



The Hartlepool Partnership Board has 42 members and is chaired by the local MP. The Elected Mayor is the Vice Chair.



The role of the Board is to provide strategic co-ordination and agree policy on major issues of strategic importance to Hartlepool.

Theme Partnerships are responsible for the delivery of the Community Strategy's Priority Aims and Objectives, ensuring that these feed directly into the content of more detailed specialist plans. Co-ordination and alignment of plans and programmes is one of the main ways in which the Community Strategy will be implemented

Through an agreed Performance Management Framework, the Board holds Theme Partnerships accountable for delivery.

Accountability

Successful implementation of the Community Strategy relies on strong internal accountability between partners and good external accountability to local residents and service users. This can be summarised:

- Giving an account
- Being held to account
- Taking account
- Redress

Giving an account

Theme Partnerships will prepare quarterly performance reports that paint a clear picture of performance trends. These will be published on the Partnership's Website. Performance and financial reports will also be prepared for Government reviews as required.

Being held to account

In addition to its own accountability arrangements, the Partnership's performance is reviewed by the Department for Communities and Local Government (DCLG) and the Government Office for the North East. Updates on performance will also be provided through Hartbeat, the Partnership's magazine and online.

Taking account

The Partnership will ensure a strong evidence base drives the implementation of the Community Strategy and Neighbourhood Renewal Strategy. In the review of Neighbourhood Action Plans the views of local people and organisations will be particularly important.

Redress

The Partnership will work to ensure that where there are complaints or expressions of dissatisfaction, however made, about the standards of service, actions or lack of action by the Partnership affecting an individual or group that it works quickly and effectively to address the issues.

Mainstreaming

Nationally and locally increasing importance is being placed on 'mainstreaming' as a means of implementing Community Strategies and Neighbourhood Renewal Strategies. In response to this the Hartlepool Partnership undertook a review of 'mainstreaming' within the Borough in 2005. All key partner organisations were represented in the review, which established the current approach to mainstreaming in Hartlepool. There are many different interpretations of mainstreaming, however for the purpose of the review, the Partnership defined mainstreaming to include:

- Re-directing resources/budgets into those areas regarded as deprived;
- Making deprived areas the focus for policy;
- Reshaping services to reflect local needs;
- Joining together services, programmes and targets to reduce duplication and contradiction;
- Learning from good practice examples and using pilots as a means to inform future policy decisions.

From the findings it is evident that mainstreaming is high on the agenda of partner organisations. Of those interviewed, 79% felt that mainstreaming was a high or very high priority and 68% felt that it had increased in priority for their organisation from 3 years ago.

The review identified many good examples for each of the five definitions of mainstreaming, some of which have been noted as national best practice. However, a number of significant barriers were identified to taking forward the mainstreaming agenda. Some of these barriers can be tackled at the local level but others will require changes in central government and national agencies to enable change to be implemented in Hartlepool.

The area of mainstreaming that partners in Hartlepool were least able to provide evidence was 'bending mainstream resources'. Many organisations identified significant barriers in relation to re-directing financial and other resources into deprived areas. In some cases partners were aware that mainstreaming was taking place, but unable to provide evidence to substantiate the statements. In others, the need to deliver a universal service to all areas and residents meant that targeting deprived areas would need justifying to key decision-makers. The most frequently quoted barrier to this form of mainstreaming was the lack of discretionary mainstream funding that is available to be 'bent'. With over 50% of Hartlepool's population living in neighbourhoods that are the 10% most deprived in England, there is not enough flexibility in mainstream budgets to be able to take forward this type of mainstreaming. This is compounded by increased demands for efficiency and cost cutting in the public sector.

Hartlepool's Local Area Agreement

Hartlepool's first Local Area Agreement was agreed in March 2006 and includes 36 priority outcomes structured around the Community Strategy priority themes. The LAA clearly sets out priorities and indicators to monitor progress towards targets to assess performance. The agreement covers the period April 2006 – March 2009 and has been signed between the Hartlepool Partnership, Hartlepool Borough Council and Central Government.

It is through this agreement that the implementation of the Community Strategy and the Neighbourhood Renewal Strategy will take place.

Local Area Agreements aim to build a more flexible and responsive relationship between central government and Hartlepool on the priority outcomes that need to be achieved locally. There is also a drive to streamline bureaucracy and reporting requirements between central government and local delivers to improve service outcomes.

Annual delivery plans are prepared and performance is measured quarterly against this. The Local Area Agreement provides a robust performance management framework to oversee the implementation of actual changes both across Hartlepool and within disadvantaged communities.

Delivering Sustainable Development

In the preparation of the Local Area Agreement an outline Sustainability appraisal was carried out. This ensured that the principles of sustainable development were been embedded in the Agreement. Annual progress towards sustainable development will be monitored through the LAA performance management arrangements.

The community strategy provides the high level framework from which a sustainable development checklist is being developed. The checklist can be used by anyone drafting policies, strategies and projects to ensure their activities contribute to sustainable development.

Delivering Skills and Knowledge

The Hartlepool Partnership has decided to incorporate the skills and knowledge agenda by developing a Local Action on Learning Plan and has taken this plan forward as an integral part of the partnerships Performance Management Framework (PMF).

Evaluation

The Partnership recognises that broad evaluation is essential to assess and improve the impact of the Community Strategy and Neighbourhood Renewal Strategy. The Partnership will undertake independent evaluation of its major funding programs and work with partners to carry out qualitative household surveys.

Timetable for future reviews

It is essential that the Community Strategy and Neighbourhood Renewal Strategy are reviewed in the future to ensure that:

- there is continued support for the vision, priority aims and objectives;
- local communities are able to express their needs;
- the process is open and accountable;
- the strategy is responsive to risks and opportunities;
- the strategy is relevant and accurate.

The Strategy will be reviewed again in five years.

Throughout the next five years of the Community Strategy's implementation, all services must be challenged and reviewed by all partners to ensure that progress is made towards achieving the vision and aims of the Community Strategy. Their impact on inequality should also be considered to ensure that progress is made to reduce disadvantage and contribute to achieving the Neighbourhood Renewal Strategy aim. This review should identify where more resources or early and effective adjustment is necessary to secure progress.

The revised Priority Aims provide the basis for future decision making on how resources should be used, as well as for assessing whether best value is being achieved from current activities. It will also be necessary to target resources, to encourage greater social inclusion, and overcome some of the barriers that prevent people from playing a full part in society in line with the NRS.

Next Steps

The Consultation Exercise

Consultation on this first revision of the Community Strategy and Neighbourhood Renewal Strategy runs until the 17th November 2006.

Set out below are a number of specific questions. You are welcome to respond to them all, to some and not others, or to write about other issues that have not been covered. Responses to this consultation paper should be received no later than 17th November 2006 to:

Freepost RRAE-CATT-SXAL
Hartlepool Partnership
Bryan Hanson House
Hanson Square
Hartlepool TS24 7BT

or email your contribution to:
hartlepoolpartnership@hartlepool.gov.uk

Further copies of the Strategy are available from the above address or by telephoning 01429 284147.

Alternatively, you can read this consultation paper online at: www.hartlepoolpartnership.co.uk by following the Review 2006 link.

Consultation questions

1. Is the draft Strategy about right?
2. What would you like to see changed?
3. Does the Vision capture Hartlepool's ambition?
4. Do you agree with the Priority Aims and related Objectives?
5. Is there anything you would like to add to the Priority Aims?
6. How could consultation on the Community Strategy and Neighbourhood Renewal Strategy be improved in future?

Disclosure

A summary of responses to this consultation will be published. Information provided in response to this consultation, including personal information, may be published or disclosed in accordance with the access to information regimes (these are primarily the Freedom of Information Act 2000 (FOIA), the Data Protection Act 1998 (DPA) and the Environmental Information Regulations 2004).

If you want the information that you provide to be treated as confidential, please be aware that, under the FOIA, there is a statutory Code of Practice with which public authorities must comply and which deals, amongst other things, with obligations of confidence. In view of this, it would be helpful if you could explain to us why you regard the information you have provided as confidential. If we receive a request for disclosure of the information we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances.

Strategy Appraisal

During the Consultation period, a number of appraisals of the draft Strategy will be carried out. These will highlight practical ways to enhance the positive aspects of the Strategy and to remove or minimise any negative impacts.

The Integrated Regional Framework for the North East

The Framework, published by Sustainability North East, provides guiding principles for integrating sustainable development within mainstream policy and decision making. The purpose of sustainability appraisal is to promote sustainable development through the integration of social, environmental and economic considerations into the preparation of revisions of Strategies.

Strategic Environmental Assessment

The European Directive 2001/42/EC requires assessments for plans which determine the use of small areas at a local level” or which “are minor modifications to plans only where they are determined to be likely to have a significant environmental effects”. It is currently not clear if a SEA is required for this Community Strategy revision and further advice will be sought as to compliance with the Directive.

Health Impact Assessment

This assessment can help identify and consider the health and inequalities impacts of the Strategy on Hartlepool people. The primary output is a set of evidence-based recommendations that inform the decision-making process associated with the Strategy.

Section 17

Section 17 of the Crime and Disorder Act 1998 requires local and police authorities, plus other agencies, to consider crime and disorder reduction and community safety when undertaking all of their duties and responsibilities.

Rural Proofing

Rural Proofing ensures that strategies take account of rural circumstances and needs (Rural White Paper, 2000). It is a mandatory and means that, as the Community Strategy is developed, policy makers should systematically:

- Consider whether their policy is likely to have a different impact in rural areas, because of particular rural circumstances or needs;
- make proper assessment of those impacts, if these are likely to be significant;
- adjust the policy, where appropriate, with solutions to meet rural needs and circumstances.

Diversity Impact Assessment

The main function of the assessment is to determine the extent of differential impact upon the relevant groups i.e. race, gender, disability, age, sexual orientation and religious beliefs and whether that impact is adverse. The aim is the promotion of equality of opportunity, the elimination of discrimination and the promotion of good race relations.

Setting the Strategy in Context

Nationally

Preparing Community Strategies: Government Guidance To Local Authorities: (Cabinet Office, 2001)

Part I of the Local Government Act 2000 placed on principal local authorities a duty to prepare 'Community Strategies' for promoting or improving the economic, social and environmental well-being of their areas, and contributing to the achievement of sustainable development in the UK. It also gave authorities broad new powers to improve and promote local well-being as a means of helping them to implement those strategies. Part I of the Act came into force on 18 October 2000.

A New Commitment to Neighbourhood Renewal: National Strategy Action Plan (Cabinet Office, 2001)

This strategy sets out the Government's policy to narrow the gap between deprived neighbourhoods and the rest of the country so 'that within 10-20 years, no-one should be seriously disadvantaged by where they live.' The Government identified that a key task in achieving this was for LSPs to prepare Neighbourhood Renewal Strategies (NRS). The Government also indicated that all neighbourhoods that need priority status at the local level should be identified in the NRS, and that local action plans (or neighbourhood action plans – NAPs) for each of these neighbourhoods should be prepared.

Local residents and community groups were identified as key in turning their neighbourhoods around and the importance of using the NAP preparation as a means of encouraging local people and organisations to work together to integrate policies at the local level and improve the way that services are provided was underlined

Sustainable Communities Building for the Future (ODPM, 2005)

This programme of action tackles the pressing problems in communities in England: homes are unaffordable in some areas, but are being abandoned in others. Decent homes and good quality local environments are required in all regions. This document sets out the Government's determination to reverse, over the next 15-20 years, some damaging, deep-seated trends. It is part of the Government's wider drive to raise the quality of life in communities through increasing prosperity, reducing inequalities, more employment, better public services, better health and education, tackling crime and anti-social behaviour, and much more. It reflects key principles for public service reform: raising standards, devolving and delegating decision-making, providing greater flexibility over use of resources and choice for customers. Although a long term programme, it sets out the intent to increase and refocus investment in the next three years to accelerate change and address the most acute needs. It builds on existing policies and actions notably those in the Urban and Rural White Papers, (Our Towns and Cities: the Future and Our Countryside: the Future - November 2000), and policies for devolving power to regions, and modernisation of local government.

Regionally**Sustainable Communities in the North East (ODPM, 2003)**

Sustainable communities: Building for the future (a national plan of action) marks a step change in building and maintaining sustainable communities in all our regions. In the North East, it complements and builds on the key strategic aims and objectives of the National Strategy for Neighbourhood Renewal, One NorthEast's Regional Economic Strategy (RES), ODPM's Regional Planning Guidance for the North East (RPG1) and the Regional Housing Strategy. It is an action plan to build successful, thriving and inclusive communities where people want to live. We need to create sustainable communities which:

- ◆ are economically prosperous;
- ◆ have decent homes at a price people can afford;
- ◆ safeguard the countryside;
- ◆ enjoy a well-designed, accessible and pleasant living and working environment;
- ◆ are effectively and fairly governed with a strong sense of community.

This regional plan sets out proposals for implementing the national plan of action in the North East. It does not attempt to cover all the issues of importance to communities. It highlights actions to address housing, planning and neighbourhood renewal issues.

Regional Spatial Strategy for the North East: Submission Draft (North East Assembly, 2005)

The Draft Regional Spatial Strategy sets out a long term strategy for the spatial development of the North East and contains an overall vision, strategy and associated policies to guide development towards 2021 and beyond. It provides the spatial context for the delivery of other regional strategies, in particular the Regional Economic Strategy, Regional Housing Strategy (RHS) and the Integrated Regional Framework. The RSS is part of the statutory development plan under the Planning & Compulsory Purchase Act 2004. Local planning authorities such as Hartlepool will prepare the other components of the Development Plan through their Local Development Frameworks, which need to be in general conformity with the RSS. In terms of overall vision, the common theme of the RSS and these other related strategies is the need to reduce the economic and social disparities between the North east and other regions whilst protecting and enhancing the region's environment. This approach has been endorsed by the Government and forms the basis for "Moving Forward: The Northern Way A Strategy for Growth". It requires accelerated economic activity and a renaissance throughout the region. The RSS also recognises that there are parts of the North East currently experiencing high levels of socio-economic deprivation and dereliction and that both urban and rural areas are characterised by pockets of poor quality housing exhibiting low demand and abandonment. It also recognises that the economic, social and environmental regeneration of these areas is essential to the region's continued growth and quality of life.

Regional Economic Strategy (RES) – July 2006

The RES sets out how One NorthEast are going deliver greater and sustainable prosperity to all people of the North East over the period to 2016. This document both sits within the context of, and seeks to influence, a number of European, national, pan regional, regional and sub regional frameworks and strategies. The RES also sets out the relative strengths and weaknesses of the North East England's economy over recent decades and how this links into growth potential for the future.

Moving Forward: The Northern Way (Northern Way Steering Group, 2004)

The Northern Way vision is to seek the transformation of the North to become an area of exceptional opportunity, combining a world-class economy with a superb quality of life. The Northern Way has made considerable progress and received substantial support from Government, public agencies and business leaders. The strategy, Moving Forward: The Northern Way (2004) sets out how, over a 20 year period, it seeks to bridge the output gap of around £30bn between the North and the average for England.

Tees Valley Vision (TV JSU, 2003)

The Tees Valley Vision sets out a long-term strategic vision for the Tees Valley and provides the policy context in which Tees Valley Regeneration, the Urban Regeneration Company for the Tees Valley, should operate.

The purpose of the strategic framework is to provide a long-term response to job losses, to argue the case for public sector expenditure on economic development and the regeneration of the sub region, and to provide a coherent, long term programme for the development of the area.

Key areas the Tees Valley Vision covers include:

- Housing Market Renewal
- Environmental improvement
- Knowledge-based economy
- Enterprise culture
- Lifelong learning culture
- Integrated transport system
- Coastal Arc from Hartlepool to Redcar
- Health inequalities
- Quality of life

The Vision sets out that “by 2020, Hartlepool is fully developed as a business and commercial centre, a major waterfront location and a focus for shared service centres and short holiday breaks. It is a prosperous, confident and outward-looking community. The ports of Tees and Hartlepool have continued to grow and Teesport is now a major container terminal serving both the north of England and Scotland.

Locally

Local Area Agreement (Hartlepool Partnership, 2006/09)

Local Area Agreements (LAAs) are a Government initiative, launched in 2004. LAAs are aimed at delivering a better quality of life for people through improving performance on a range of national and local priorities and introduced a new way of working to build a more flexible and responsive relationship between central government and a locality on the priority outcomes that need to be achieved at a local level. The Hartlepool LAA is structured around the aims and themes of the Community Strategy and forms the strategic framework for monitoring progress. Hartlepool's LAA was agreed by the Partnership Board in February 2006 and was signed off by Government in March 2006.

Local Plan (2005-2006) Hartlepool Local Plan (HBC, 2006)

The Local Plan, which is the development plan for the borough, sets out each of the policies and proposals for the development and use of land in the area

Theme Policy Framework:

In addition to these national, regional, sub-regional and Borough Wide Strategies, the Hartlepool Partnership work with key partners and partnerships to prepare specialised Strategies.

The Hartlepool Partnership's policy framework consists of:

- Economic Forum Protocol (2005)
- Crime, Disorder and Drugs Strategy (2005)
- Children & Young People's Plan (2006-2009)
- Skills Strategy (in early preparation)
- Housing Strategy (2006-2011)
- Vision for Care (2003)
- Culture Strategy (2003-2008)
- Public Health Strategy (2006-2010)
- Older People's Strategy (2004)

Timeline

1999

Hartlepool Partnership established in July and chaired by the town's MP, Peter Mandelson.

2000

Local Government Act introduced the responsibility for Local Authorities to develop Community Strategies.

'Preparing Community Strategies. Government guidance to local authorities' published by the Department of Environment, Transport and the Regions (DETR) in December.

2001

'A New Commitment to Neighbourhood Renewal: A National Strategy Action Plan' published by the Social Exclusion Unit in January. This introduced the requirement for LSPs in the 88 local authorities in receipt of Neighbourhood Renewal Funding to produce Neighbourhood Renewal Strategies.

'Local Strategic Partnerships. Government guidance' published by the Department of Environment, Transport and the Regions (DETR) in March. This gave guidance on the role of LSPs in developing Community Strategies.

A draft Community Strategy was produced by the Partnership in June and put out to consultation.

The Partnership agreed their Terms of Reference in October.

2002

Community Strategy and Neighbourhood Renewal Strategy agreed in April.

Mayor and Cabinet structure introduced and Stuart Drummond becomes the first directly elected Mayor of Hartlepool and Vice Chair of the Partnership.

Performance management of the Community Strategy and Neighbourhood Renewal Strategy introduced for the Hartlepool Partnership in September.

2003

Revised Performance Management Framework and Action Plan developed in May.

2004

Green LSP status awarded by Government Office North East.

Iain Wright elected as Member of Parliament for Hartlepool and takes on the role of Chair of the Partnership in October.

2005

Protocol between Hartlepool Partnership and the Hartlepool Community Network agreed in January.

Hartlepool accepted to take part in the second round of Local Area Agreements in June.

Green LSP status retained in the summer.

2006

Local Area Agreement signed in March.

Community Strategy Review launched in May.

Jargon Buster

Accountable body - the legal body that will handle government grants on behalf of a Partnership

Accredited LSP - the Hartlepool Partnership is the accredited Local Strategic Partnership. To gain accreditation the Partnership had to demonstrate it met a set of Government standards that covered the operation of the Partnership, and its plans for improvement

Action Plan - short-term plan of action with activities and targets and milestones

Audit Commission - the national body overseeing auditing of public bodies

Baseline Figure/Information - a description of the current local conditions against which planned changes will be measured

Benchmark - something by which to measure or compare

Best Value - means by which public bodies are required to continuously review and improve services

Brownfield land - land previously developed upon

Children's Trusts - partnerships that provide a mechanism to lead the way in delivering a step change in services for children and young people

Children and Young People's Plan - The Big Plan - a plan to improve the lives of children and young people in Hartlepool

Children Claimant count - unemployed claiming benefits

Community Enterprise - economic activity based in a community

Community Network - the network of voluntary and community sector groups and organisations operating in Hartlepool

Community Sector - see voluntary sector - but usually more dependent on volunteers and no paid staff

Community Strategy - the plan that has to be produced by law to promote and improve the economic, social and environmental well-being of the community and sustainable development

Compact – formal understanding between voluntary sector and other organisations

Co-ordination - getting organisations working together to improve services

Consultation - involvement of the community in decision-making process

Curriculum - matters to be covered in education for each age group

Deprived, Deprivation & Disadvantage - communities or groups where several factors reduce the life chances and opportunities of people (see Index of Multiple Deprivation)

Disability Discrimination Act – legislation that aims to end the discrimination faced by many disabled people

Disaffection - describing a child who chooses not to be a part of the education system or society as a whole

Diversionsary activities - activities to attract people away from crime

Diversity - wide range of types often bio-diversity of wildlife and vegetation

Drugs Action Team (DAT) - special team to address drugs related issues

Economic Exclusion – people of working age who are unable to take up employment opportunities. Disabled people are one of the largest groups of people who can suffer economic exclusion.

Economic Forum - partnership leading work on the Jobs and the Economy Theme.

Empowerment – enabling people to take responsibility for themselves and helping them to make decisions about their own lives

Environment Partnership – partnership leading work on the Environment Theme

Ethnic Minority - people from a different culture, religion or language to the main one in a particular place

Evaluation - to judge or assess the success of something, which has taken place

Feasibility Study - an exercise before implementation to assess whether an action is likely to achieve its objective

Feedback - reporting back information on something that has been done

Forward Strategy - arrangements to continue the process once a regeneration programme is complete

Goal - long-term broad objective

Governance – how a body or organisation is managed

Government Office for the North East is the regional office for the government departments. They co-ordinate main programmes, including New Deal for Communities and Single Regeneration Budget and accredit Local Strategic Partnerships (i.e. Hartlepool Partnership)

Greenfield land - land not previously developed on

Hartlepool Partnership - Hartlepool's 'Local Strategic Partnership' including the key service providers, business and community interests working together to improve the quality of life in the town

Health Improvement Plan (HIMP) - improvement plan for the Health Authority and Primary Care Trust

Implementation - carrying out a plan or strategy

Housing Partnership – partnership leading work on the Housing Theme

Inclusion - giving all people equal opportunity to be part of society and the economy

Index of Multiple Deprivation 2004 (IMD) - a national measure of disadvantage

Indicators - headline and others - measures of conditions

Inequalities - gaps between the most advantaged and the most disadvantaged

Information and Communications Technology (ICT) - modern technology such as computers and the Internet

Joint Investment Plans (JIPs) - joint plans between Social Services, Health and other partners for joint use of resources

Key Stages - in education stages when progress is measured

Learning and Skills Council - organisation responsible for the co-ordination of post 16 years training and education in the Tees Valley

Lifelong Learning - learning throughout life, children and adults, in work and out of work or in retirement

Local action on learning plan – Part of the Neighbourhood Renewal Strategy that sets out measures to improve the skills, knowledge and training needed to successfully deliver Neighbourhood Renewal

Local Agenda 21 - the local sustainability strategy

Local Area Agreement – Agreement between Hartlepool Borough Council, the Hartlepool Partnership and Central Government that sets out the priorities for Hartlepool along with indicators and three year targets.

Local Plan – sets out the Council's policies for guiding and controlling the way that buildings and land are used and developed

Local Strategic Partnership - the Hartlepool Partnership - the strategic partnership in the town, which prepares the Community Strategy

Mainstreaming – directing public sector resources to target the most deprived areas and joining up programmes

Milestone - important stages or events with date - used to indicate the progress a partnership is making toward its aims

Monitor - regular measure of the progress of projects

National Vocational Qualification (NVQ) - national standard qualifications

Neighbourhood Action Plan (NAPs)– document produced to set out the vision and objectives of the community for their neighbourhood and which details the actions and initiatives which will help to achieve them

Neighbourhood Consultative Forum – forums at which the public can become involved in issues which affect their area

Neighbourhood Management - management of services recognising local needs

Neighbourhood Renewal - improvement and revitalising of the quality of life in neighbourhoods

Neighbourhood Renewal Fund - special funding initiative to help Councils point main programme activity to neighbourhoods most in need

Neighbourhood Renewal Strategy - strategy for improvement of most disadvantaged neighbourhoods - part of the Community Strategy

Neighbourhood Renewal Unit - special team set up in central government

Neighbourhood Support Fund – funding aimed at working with disaffected young people

New Deal for Communities (NDC) - a Government initiative that provides money for a 10-year programme of regeneration in the West Central Hartlepool area

Objectives - short or medium term aims that can usually be measured

One North East - the Regional Development Agency (RDA) for the North East of England responsible for delivery of an economic strategy and regeneration

Outcome - something that follows from an action e.g. as a result of an initiative, the unemployment rate is reduced by 15%. The long-term effects you want to see created by a strategy or programme

Output - something produced directly as a result of an action and usually more easily counted e.g. as a result of an initiative 10 jobs were created and 6 people gained qualifications - tells you about the immediate results of a project, programme or strategy

Participation - a two-way process involving the sharing of information and ideas, where residents are able to influence decisions and take part in what is happening

Partnership - a group of organisations and individuals working together with a common purpose

Performance Management Framework/Indicators – a measurable target applied to find out if something is meeting its aims

Pilot Project - a small-scale study or trial of a larger project

Primary Care - health care given outside hospital often in the community

Primary Care Trust - Hartlepool based trust responsible for primary care

Principles - applied by all partners in all their activities - the basis of a code of conduct

Private Sector - businesses and other non-public agencies such as trusts and charities

Programme - group of projects with similar aims that support each other

Projects - an individual activity or action

Public Sector - organisations run or paid for with public money

Public Service Agreement (PSA) – contracts of agreement with government to work towards certain targets with various strategies

Qualitative - information, which shows the quality of something

Quantitative - information, which shows the numbers of something

Registered Social Landlords (RSLs) – the name given to housing associations/organisations and landlords that are registered with the local authority

Regeneration - improving an area and community

Renewal – improving or reviving an area or community

Resources - money, time, property, people, information and infrastructure

Resources analysis - looking at the use of resources in an area and how it relates to the aims and priorities

Review - scrutinise, evaluate and change plans or services

Safer Hartlepool Partnership - main partnership promoting community safety and the reduction of crime and disorder

Single Pot – funding allocated by the Tees Valley Sub Regional Partnership

Single Regeneration Budget (SRB) - special regeneration programmes currently operating in North Hartlepool.

Social Exclusion – people or areas that suffer from a combination of factors that include unemployment, high crime, low income and poor housing

Standardised Mortality Ratios - death rates taking into account age structures

Standards of attainment - levels achieved in education and training

Strategy - a plan with aims and steps to their achievement

Strategy Group (Health and Care) - key partnership for Health and Care

Super Output Areas (SOAs) – standardised areas at around 1500 population in size

SureStart Programme - special programme for young children and their families

Sustainable Development - can continue to take place without harm to the interests of future generations

Sustainable Communities - meet the diverse needs of existing and future residents, their children and other users, contribute to a high quality of life and provide opportunity and choice.

Target Hardening - physical measures to make areas or properties more secure

Targets - measurable level being aimed for, usually within a set time period

Tees Valley Joint Strategy Unit – responsible for strategic planning on local services and issues in the Tees Valley Area

Tees Valley Partnership - a partnership for the Tees Valley

Tees Valley Vision - a vision being prepared by the above

Tenure - degree of ownership of a property or home e.g. owner-occupier, privately rented, Council Housing, Housing Association

Truancy & unauthorised absences - school absence without permission

Viability - in relation to the town centre - businesses can make enough money to continue to operate and invest

Viewpoint 1000 - regular sample survey of a panel of residents

Vision - a view of what a community will be like in the long term

Vitality - in relation to the town centre - liveliness and level of activity and investment

Voluntary Organisation - groups whose activities are not carried out for profit, and are not public bodies or a local authority. They rely on a high proportion of their activity being done by volunteers

Voluntary Sector - a name to describe all the voluntary organisations in a town. In Hartlepool 400 organisations make up the voluntary sector

Welfare to Work - a Central Government Programme, which aims to deliver wide-ranging job, training and local employment opportunities

White Paper – statement of policy intent issued by the Government

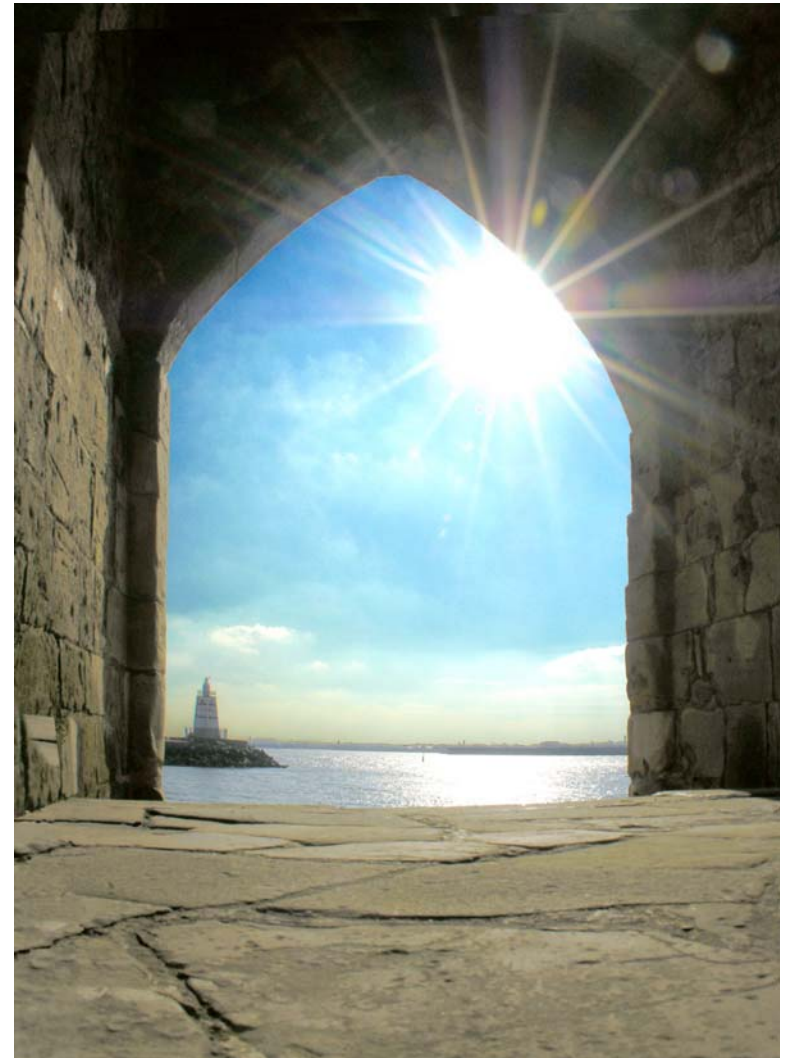
Youth Offending Service - team established to address youth offending

List of Abbreviations

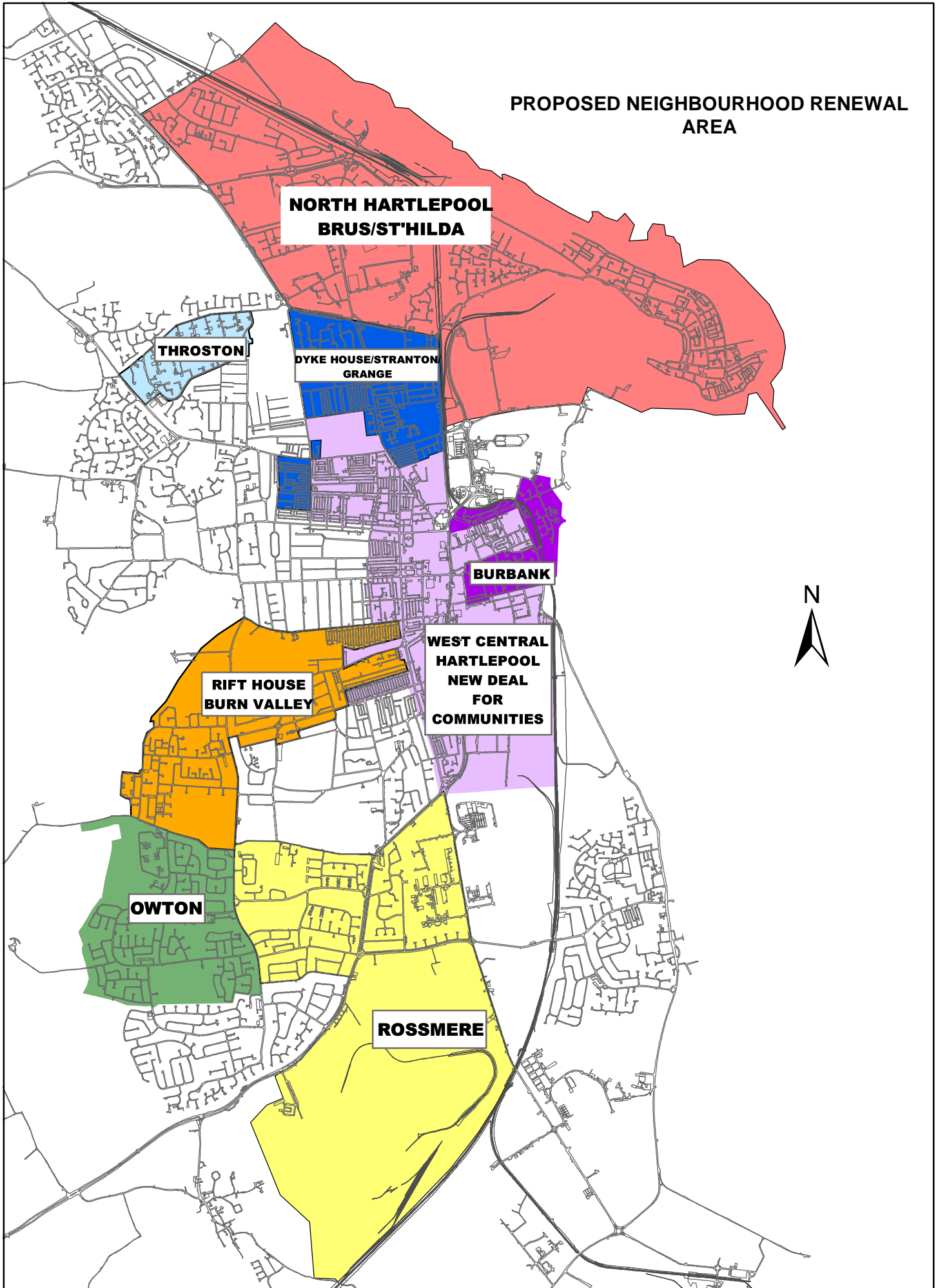
CCF	Community Chest Fund	NAP	Neighbourhood Action Plan
CEF	Community Empowerment Fund	NCF	Neighbourhood Consultative Forum
CS	Community Strategy	NDC	New Deal for Communities
DCLG	Department for Communities and Local Government	NHP	North Hartlepool Partnership
DEFRA	Department of Environment, Food and Rural Affairs	NRF	Neighbourhood Renewal Fund
DDA	Disability Discrimination Act	NRS	Neighbourhood Renewal Strategy
DETR	Department of Environment, Transport and the Regions	NRU	Neighbourhood Renewal Unit
DFES	Department for Education and Skills	NSF	Neighbourhood Support Fund
GCSE	General Certificate of Secondary Education	ORCEL	Owton Rossmere Community Enterprise Ltd
GDP	Gross Domestic Product	OFSTED	Office for Standards in Education
GIS	Geographical Information Systems	ONE	One North East
GONE	Government Office for the North East	ONS	Office for National Statistics
GP	General Practitioner	PAT	Policy Action Team
HImp	Health Improvement Programme	PCT	Primary Care Trust
IB	Incapacity Benefit	PI	Performance Indicator
ICT	Information & Communication Technology	PMF	Performance Management Framework
ILM	Intermediate Labour Market	PSA	Public Service Agreement
IMD	Index of Multiple Deprivation	RDA	Regional Development Agency
JSA	Job Seeker's Allowance	RSL	Registered Social Landlord
LA	Local Authority	SDA	Severe Disablement Allowance
LAA	Local Area Agreement	SMR	Standard Mortality Ratio
LEA	Local Education Authority	SOA	Super Output Areas
LPSA	Public Service Agreement	SRB	Single Regeneration Budget
LSC	Learning & Skills Council	SWAN	South West Area Network (Hartlepool)
LSP	Local Strategic Partnership	TVJSU	Tees Valley Joint Strategy Unit
MORI	Market & Opinion Research International	TVP	Tees Valley Partnership
MRUK	Market Research UK	URC	Urban Regeneration Company

Endnotes

This Strategy was compiled by Joanne Smithson (Team Leader), Chris Barlow, John Potts, Catherine Frank and Dawn Clennett with contributions from colleagues across the Hartlepool Partnership, and over 1100 submissions received during the public consultation that ran from May to July 2006.



Published August 2006.



Report of: Head of Regeneration

Subject: DYKE HOUSE/STRANTON/GRANGE
NEIGHBOURHOOD ACTION PLAN (NAP) UPDATE

1. PURPOSE OF REPORT

- 1.1 To seek endorsement of the Neighbourhood Action Plan (NAP) Update for the Dyke House/Stranton/Grange area prior to consideration of the plan by the Hartlepool Partnership on 20 October 2006. A copy of the plan is attached along with a summary document highlighting the priority concerns, and the actions to address these.

2. BACKGROUND

- 2.1 Neighbourhood Action Plans (NAPs) are the local elements of the Hartlepool Neighbourhood Renewal Strategy. The Strategy forms part of the Community Strategy and the overall policy framework for the Borough, and sets out the long term vision for Hartlepool and the approach to the continuous improvement of services. Neighbourhood Action Plans (NAPs) have been developed in line with government policy for each of the wards which fall within the 10% most deprived.
- 2.2 Neighbourhood Action Plans (NAPs) are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country and they should be influential in the future allocation of resources. The objective of the Neighbourhood Action Plan (NAP) is to integrate policies at the local level to improve the way that services are provided.
- 2.3 The Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) (formally known as the Dyke House/Jackson NAP) was the first Neighbourhood Action Plan (NAP) to be successfully prepared for the town in 2002. This plan was used as a base by the Dyke House/Stranton/Grange Neighbourhood Consultative Forum (established as a result of the NAP) to identify how the Residents Priorities Budget (allocated by the Hartlepool Partnership, under Neighbourhood Renewal Funding), would be spent.
- 2.4 The Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) is the first Neighbourhood Action Plan (NAP) to be updated since the completion of the six Neighbourhood Action Plans (NAPs) across the town; Burbank, Rift House/Bum Valley, Owton, Rossmere and North Hartlepool. In addition to this, it should be noted that the New Deal for Communities (NDC) area is currently developing their Neighbourhood Action Plan (NAP).

- 2.5 Hartlepool Partnership has agreed to allocate a further £110,400 for the Residents Priority Budget over the next two financial years (2006-08) plus £425,000 of Neighbourhood Element Funding over the next four years (2006-10) specifically for the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) area. Both pots of funding will be used to continue to address some of the residents' priorities.
- 2.6 The Neighbourhood Element Funding of the Safer and Stronger Communities Fund (SSCF) is awarded to the areas within the 3% most deprived. One of the requirements of the Neighbourhood Element Funding is that it is focussed on one particular theme for which the Dyke House/Stranton/Grange Neighbourhood Consultative Forum chose the Community Safety theme.

3. CONSULTATION AND CURRENT POSITION

- 3.1 The updated Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) covers the Dyke House Ward plus a small area of the Stranton and Grange Wards. The Neighbourhood Action Plan (NAP) area is illustrated on a map within the Neighbourhood Action Plan (NAP) (page 1).
- 3.2 The Neighbourhood Action Plan (NAP) has been developed through a range of consultation sessions with residents, children and young people, community / voluntary groups, Councillors and those who deliver services to the area (e.g. Cleveland Police, Hartlepool Borough Council Officers, Housing Hartlepool). An initial community consultation event was held in June 2006 which was crucial in identifying the community's priorities and the actions required. Household survey data (MORI 2004) and other baseline data and statistics have also provided an understanding of the conditions in the Dyke House/Stranton/ Grange area.
- 3.4 As described above, a wide range of consultation sessions were carried out to develop and inform the Neighbourhood Action Plan (NAP) Update. To complement this, comprehensive consultation was also undertaken to ensure comments were received from key stakeholders and residents on the draft. This further consultation included:-
- Visiting Residents Groups; Brougham area, Cameron/Furness/Belk, Cobden Street, Clarence Estate, Hartwell, Oak and Pine area, Dyke House area Residents Associations, Middleton and Raby Road Action Group and the CAT Group (Communities Acting Together);
 - Visiting the Dyke House/Stranton/Grange Neighbourhood Consultative Forum;
 - Visiting Youth Groups operating throughout the area; COOL Project, Barnados Heartbeat, FAST Project, Dyke House Project;
 - Holding Drop-in sessions at various community buildings;
 - Delivering Newsletter to every household in the area;
 - Visiting and working with local schools;

- Liaising with Hartlepool Community Network and Housing Hartlepool;
 - Meetings with key service providers including; Hartlepool Borough Council Officers, Voluntary and Community Groups and Ward Councillors.
- 3.5 Both Hartlepool Community Network (HCN) and Housing Hartlepool has assisted in involving residents and community / voluntary groups in the consultation process.
- 3.6 All comments received were very positive and constructive and have helped to formulate an accurate action plan for the area. Meetings with key service providers and Councillors have also enabled us to identify funding and resources for some of the actions required, encourage key service providers to confirm their commitment to the delivery of actions and to ensure both residents and service providers felt ownership of the plan.
- 3.7 This 'finalised' Neighbourhood Action Plan (NAP), which includes all of the amendments suggested by consultees, will be taken to the Regeneration, Liveability and Housing Portfolio Holder for endorsement on the morning of the 20 October 2006. Any comments arising from this meeting will be reported verbally at the Hartlepool Partnership meeting on the afternoon of 20 October 2006. The Hartlepool Partnership will be requested to finally endorse and adopt the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) Update. The final version will be placed on Hartlepool Borough Council's website for future reference.

4. IMPLEMENTATION

- 4.1 The Council's Neighbourhood Services Department has adopted a neighbourhood management role to assist in the implementation of all NAPs. The original Dyke House/Stranton/Grange NAP (Dyke House/Jackson NAP) brought together service providers and residents through the Dyke House/Stranton/Grange Neighbourhood Consultative Forum, managed by the North Neighbourhood Manager. The updated NAP will continue to be overseen at a local level by this group along with being fundamental in considering allocations for NRF Residents Priority and Neighbourhood Element Funding. In addition, the Hartlepool Partnership's Theme Groups have an important role to play in monitoring plan progress on strategic issues across all of the seven themes, on an annual basis.

5. FINANCIAL IMPLICATIONS

- 5.1 In addition to the Neighbourhood Renewal Funding (Residents Priority Budget and Neighbourhood Element Funding), this Neighbourhood Action Plan (NAP) will also be influential in the future allocation of resources. The Neighbourhood Action Plan (NAP) provides a strategic analysis of the problems, gaps and priorities which could be tackled should any new funding streams emerge. Impact upon priorities is expected to be made by using more efficiently and effectively existing mainstream resources on the more disadvantaged areas. This will coincide with a continuous

improvement to services by all partners, which often only involves a series of small adjustments and a smarter co-ordination of activity. The objective of the Neighbourhood Action Plan (NAP) is to integrate policies at the local level to improve the way that services are provided.

- 5.2 As previously outlined in paragraph 2.5, the Hartlepool Partnership agreed to allocate £110,400 for the Residents Priority Budget over the next two years (2006-08) and £425,000 Neighbourhood Element Funding over the next four years (2006-10) specifically for the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) area. The Dyke House/Stranton/Grange Neighbourhood Consultative Forum will continue to discuss with the North Neighbourhood Manager, Hartlepool Community Network and other key service providers how this funding and any subsequent match funding should be used to address some of the community's priority concerns.

6. THE CONTENTS OF THE PLAN

- 6.1 The Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) is attached, which includes a map of the area (page 1).
- 6.2 The document has been structured in a way that is intended to give a clear picture of the strong themes running through the Neighbourhood Action Plan (NAP) back to the sister documents of the Community Strategy and the Neighbourhood Renewal Strategy.
- 6.3 The format of the document differs from that of the original NAP (Dyke House/Jackson).
- 6.4 The introductory section covers the background to Neighbourhood Action Plans (NAPs), a brief description of the Dyke House/Stranton/Grange neighbourhood, how the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) has been developed, and a summary of the community's main concerns.
- 6.5 The following section then comprises the seven theme areas:- Jobs and Economy; Lifelong Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure and Strengthening Communities. Each theme identifies key statistics, strengths and weaknesses, key resources and programmes delivered in the area / accessible to residents of the Dyke House/Stranton/Grange area and the gaps in service delivery which need to be addressed.
- 6.6 Alongside this, is a table which identifies the community's priority concerns, the actions that are required to address the concerns, the organisations who need to be involved in delivering the actions, possible funding and resources, how success will be measured and how the actions will contribute to addressing strategic targets (such as the Local Area Agreement Indicators). The last section of the plan is a Jargon Buster.

- 6.7 In future, a residents summary pamphlet will be produced to outline the key elements of the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) in response to the findings of the Neighbourhood Action Plan (NAP) Review recently undertaken.

7. RECOMMENDATIONS

- 7.1 Considerable work with residents, children and young people, community / voluntary groups, Councillors and service providers has informed the development of the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP). The North Neighbourhood Consultative Forum is therefore requested to **endorse the Neighbourhood Action Plan (NAP)** for the Dyke House/Stranton/Grange area.

8. REASONS FOR RECOMMENDATIONS

- 8.1 As previously outlined in paragraph 2.3, the Dyke House/Stranton/Grange Neighbourhood Action Plan (NAP) was the first Neighbourhood Action Plan to be successfully prepared for the town back in 2002 and the plan was used as a base by the Dyke House/Stranton/Grange Neighbourhood Consultative Forum to identify how the Residents Priorities Budget, (allocated by the Hartlepool Partnership, under Neighbourhood Renewal Funding), would be spent.
- 8.2 The group comprising residents, (including representatives from each of the Residents Associations included in the area), community groups, the Borough Council and other key organisations such as Housing Hartlepool and Cleveland Police, has successfully spent over £200,000 of funding for the neighbourhood over 2004-2006.
- 8.3 Schemes supported were wide ranging and included security works at Pine Grove, Lime Crescent and Grainger Street, parking improvements at Wharton Terrace, Clarence Road, St Oswald's Street / Mapleton Road and Tweed Walk plus lighting works at Hart Lane/Stephen Street, the North Cemetery, Belk/Furness/Cameron Streets, Stuart Street and Milbank Road. Small grants were also awarded to the Brougham Annexe to contribute towards running costs and to the FAST project to provide activities for young people.
- 8.4 The endorsement of the Dyke House/Stranton/Grange NAP Update will enable local people and organisations to continue to work together to successfully integrate policies at a local level, improving the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.
- 8.5 The Neighbourhood Action Plan (NAP) will be influential in the future allocation of resources as it provides a framework for opportunities if further funding/resources become available.

- 8.6 The Neighbourhood Action Plan (NAP) will continue to look at how services can be made more efficient and effective for the local community and help local service providers and users to continue to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the Dyke House/Stranton/Grange area.

9. BACKGROUND PAPERS

- 9.1 The original Neighbourhood Action Plan (NAP) for the Dyke House/Stranton/Grange area (Dyke House/Jackson NAP) was endorsed by what used to be the Regeneration and Economy Portfolio Holder on 20 November 2003, the Hartlepool Partnership on 5 December 2003 and also approved by the North Consultative Forum.

10. CONTACT OFFICER

- 10.1 Gemma Clough, Principal Regeneration Officer, Regeneration and Planning Services, Bryan Hanson House, Hartlepool, TS24 7BT. Tel: 01429 523598. E-mail: gemma.clough@hartlepool.gov.uk.

Report of: North Hartlepool Partnership Manager

Subject: NORTH HARTLEPOOL PARTNERSHIP PROGRAMME UPDATE

1. PURPOSE OF REPORT

- 1.1 To update the Forum on progress relating to activities and project development by the North Hartlepool Partnership.

2. PROJECT UPDATE

- 2.1 The NHP Board has given consideration to a number of schemes/projects that could be supported with remaining SRB funds. The Board has now approved funding contributions towards the following :

- Environmental improvements to the area at the top of Thorpe Street. A potential scheme is currently being firmed up.
- Environmental improvements and to provide for some parking spaces on the former putting green.
- Re-use of an “Asda” stone to be inlaid with granite blocks depicting pictures of St Bega and St Hilda to be located at the start of the Timeline as part of the Town Square development. It is anticipated that the official opening of the Town Square will take place on 31 October 2006.
- A granite celtic cross to be located in the external vicinity of St Hilda’s church.
- Some paving works and the installation of bollards to the front of the Co-op on Northgate.
- Restoration/replacement of the stone plaque above the entrance to the Borough Hall.
- The purchase of bulbs to be planted at key locations around the Headland.
- The creation of a parking area for 23 vehicles behind the Co-op.
- Environmental improvements to Croft Gardens including provision to locate the “Big Catch” sculpture.
- Environmental improvements to Fairy Cove to include provision for re-instatement of a gun as per gun battery emplacement.
- A lighting scheme at Fish Sands to light up Town Wall and Sandwell Gate.
- Replacement of railings to front of St Mary’s Church.

All of the above schemes are subject to obtaining planning/conservation approvals.

- 2.2 In August, the Partnership sought the views of residents in the North Hartlepool area as to whether they wanted an Andy Capp statue. The results of the consultation were in favour of having a statue with 406 yes votes and 121 no votes from respondents. The suggested location is near to the Harbour of Refuge, although this again is subject to planning permission.
- 2.4 Unfortunately the Heugh Gun Battery, which appeared on the BBC television programme, Restoration Village, was not successful in going through to the Programme Final. However by appearing on the programme the Battery has received national publicity which may prove invaluable. The Trust continues with its plan to try to attract funds to restore the Battery.

3. RECOMMENDATION

- 3.1 It is recommended that the Forum note the report.

Report of: Director of Neighbourhood Services

Subject: MINOR WORKS PROPOSALS

1. PURPOSE OF REPORT

- 1.1 To present Members of the North Neighbourhood Consultative Forum with items to be funded from the Minor Works Budget.

2. HART WARD – SANDBANKS DRIVE VERGE WORKS (APPENDIX A)

- 2.1 Both residents and Ward Members state that parking is a major problem in Sandbanks Drive, and following on from previous minor works, a scheme has been developed to remove the grass verge and infill with tarmac to provide an area where vehicles can pull on to and allow unimpeded vehicle access to the remaining properties.

Properties affected are: - No's 1 - 3, 5 - 7, 9 - 11 and 60

- 2.2 The cost of this scheme is **£4,296**

3. BRUS WARD – WINTERBOTTOM AVENUE VERGE WORKS (APPENDIX B)

- 3.1 Residents and Ward Members have made requests for an improved parking scheme in Winterbottom Avenue. We suggest that part of the grass verge be removed and infill with tarmac to provide an area where vehicles can pull on to thus allowing unimpeded vehicle access to the remaining properties. The properties affected are: -

Properties affected are: - No's 37 - 41, 47, 42 - 48, 66 - 68 and 82 - 84

- 3.2 The total cost of the scheme is **£27,520**

4. PARKING AREAS THROSTON GRANGE ESTATE (APPENDIX C)

Residents and Ward Members have identified thirty two parking areas in the Throston Grange Estate which are in a poor state of repair. A scheme has been developed to overlay these areas with tarmac; this will improve safety and will also enhance the overall appearance of the area.

- 4.2 The total cost of the scheme is **£4,500**

5. PARKING AREAS PINE / IVY GROVE AREAS (APPENDIX D)

Residents and Ward Members have identified sixteen parking areas in the Pine/ Ivy Grove areas that are in a poor state of repair. A scheme has been developed to overlay these areas with tarmac; this will improve safety and will also enhance the overall appearance of the area.

5.2 The total cost of the scheme is **£3,000**

5.3 All of the above schemes, if approved, will require full consultation with residents

6. ST HILDS ECO GROUP

6.1 St Hilds Eco Group formed nearly a year ago to help the school work on the International Eco Schools programme, run by EnCams. The group promote sustainability issues to other students and take part in environmental projects which benefit the school and wider community.

The group are planning a 'bulb planting' project within the local area along King Owsy Drive and within the school grounds, and are requesting a £200 contribution from the North Neighbourhood Consultative Forum Minor Works Budget.

6.2 Contribution to the scheme is **£200**

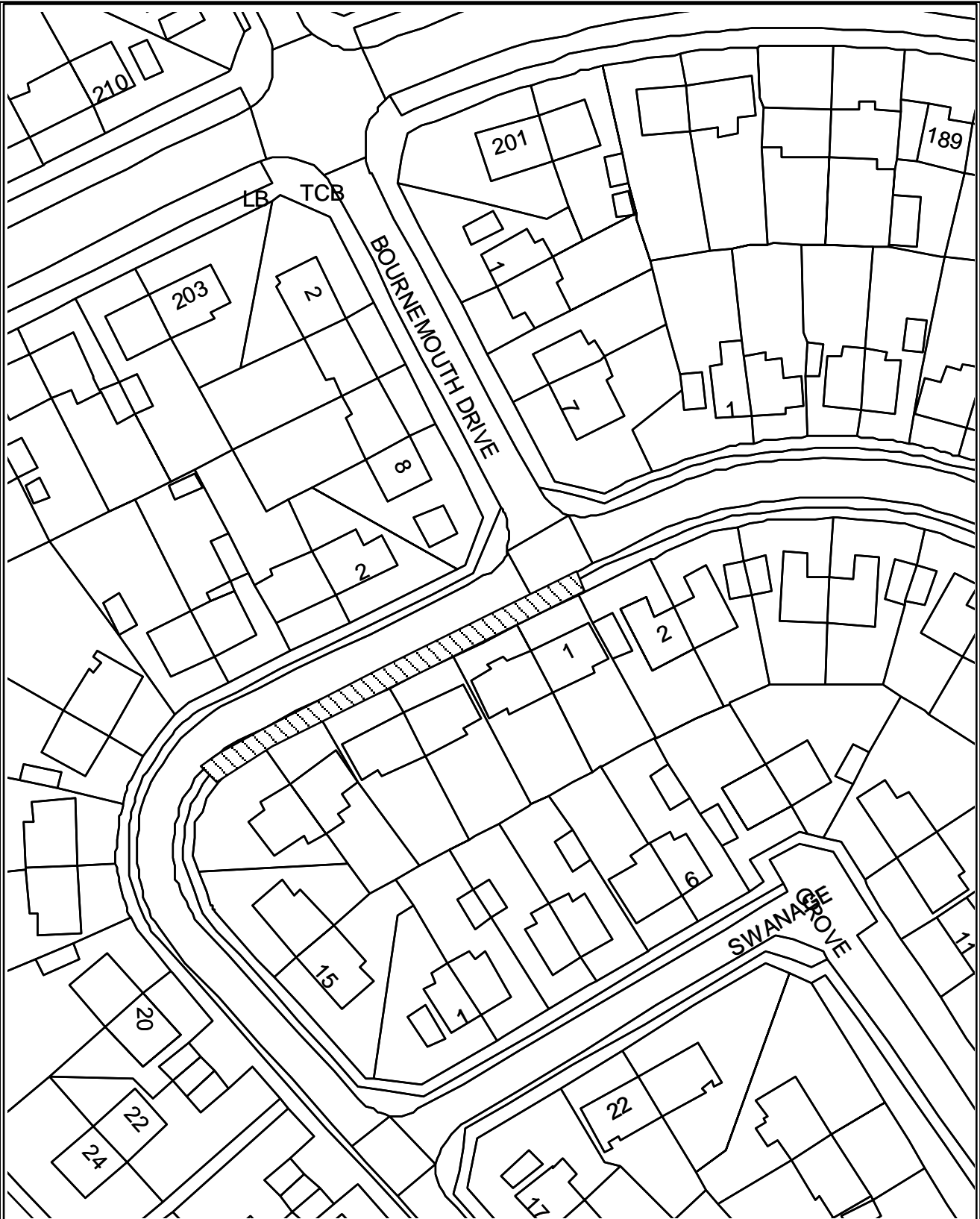
7. RECOMMENDATION

7.1 Members of the Forum are asked to recommend to the Regeneration, Liveability and Housing Portfolio Holder that the above schemes be approved from the North Minor Works Budget.

8. MINOR WORKS SPEND TO DATE

8.1	Minor Works Budget 2006/2007	-	£87,000
	Spend to date	-	£18,236
	Cost of schemes put forward above	-	£39,516
	Remaining budget (if all schemes approved)	-	£29,248

APPENDIX A



Appendix A Sandbanks Drive Verge Works

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APPENDIX A



Appendix A Sandbanks Drive Verge Works

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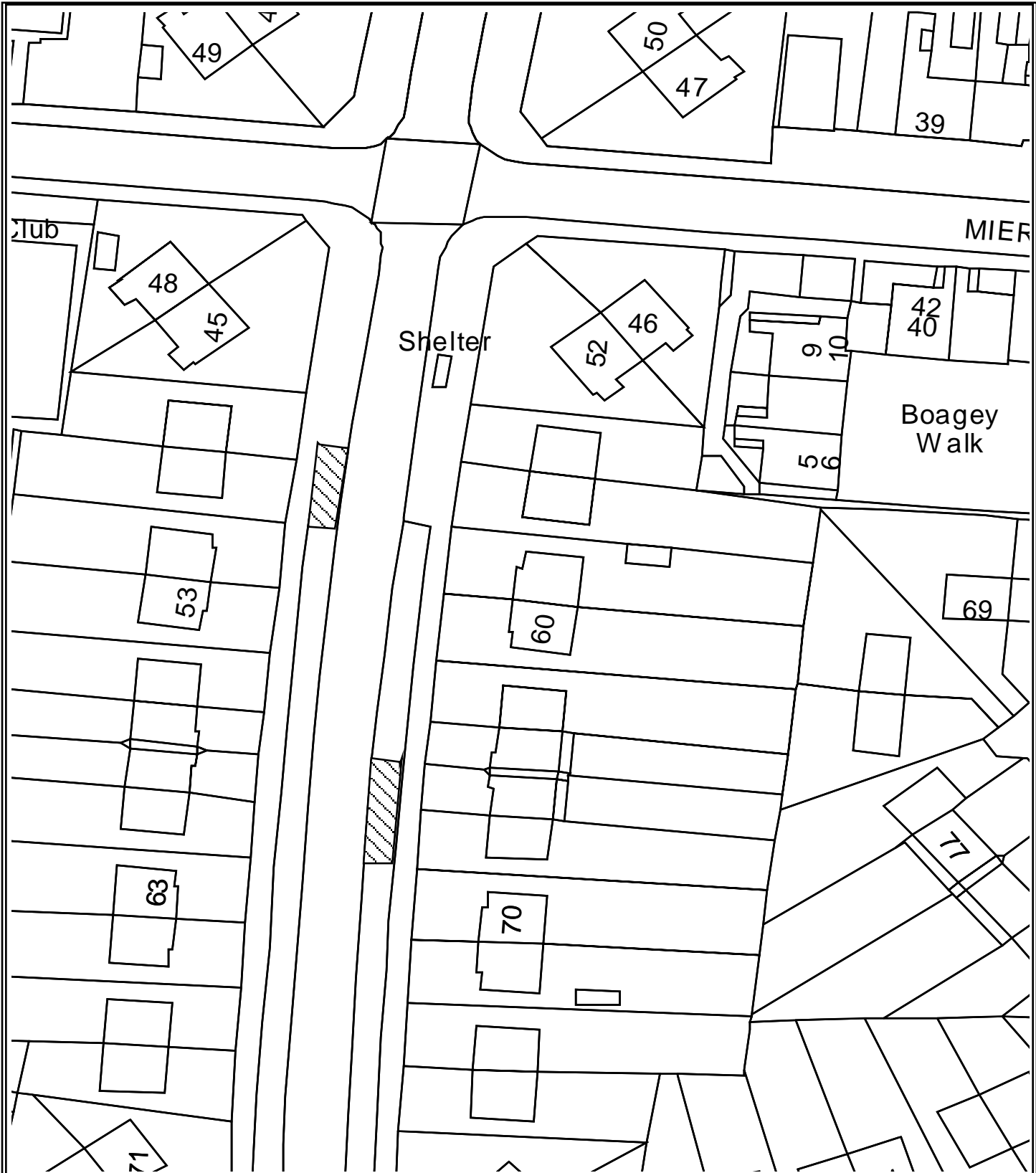
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APPENDIX B



APPENDIX B



Appendix B Winterbottom Avenue Verge Works

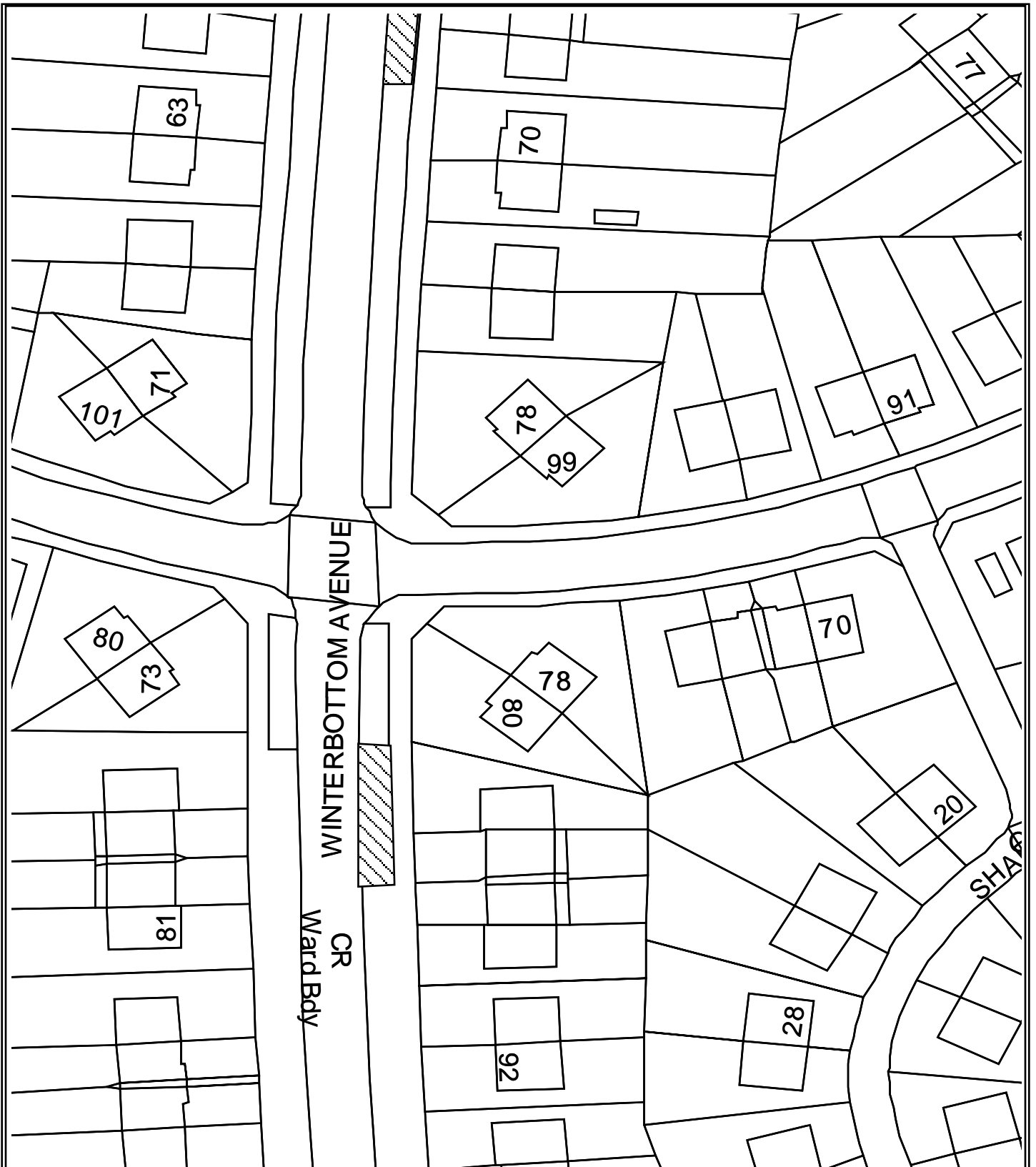
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Appendix B Winterbottom Avenue Verge Works

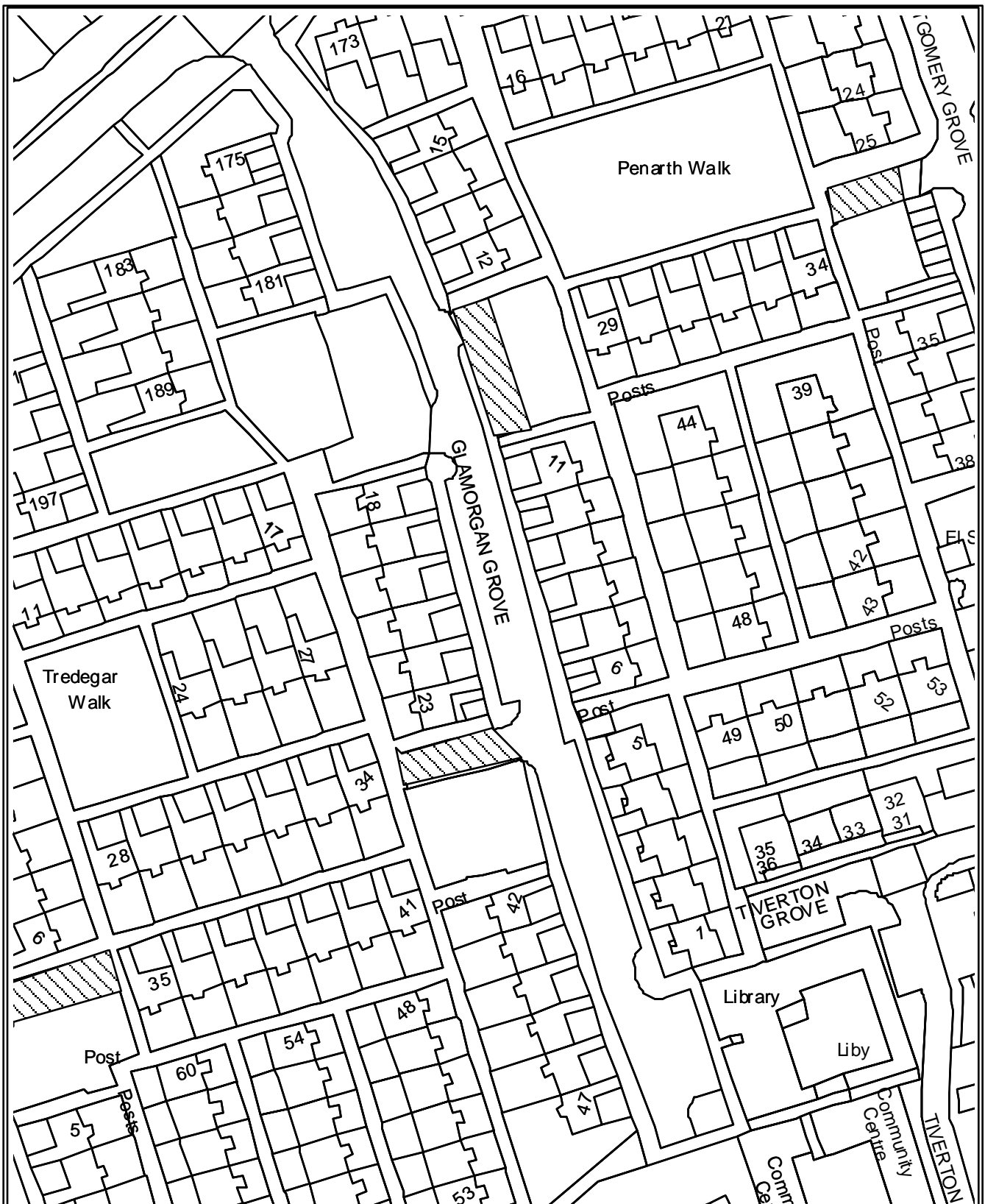
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Appendix C Throston Grange Parking Areas

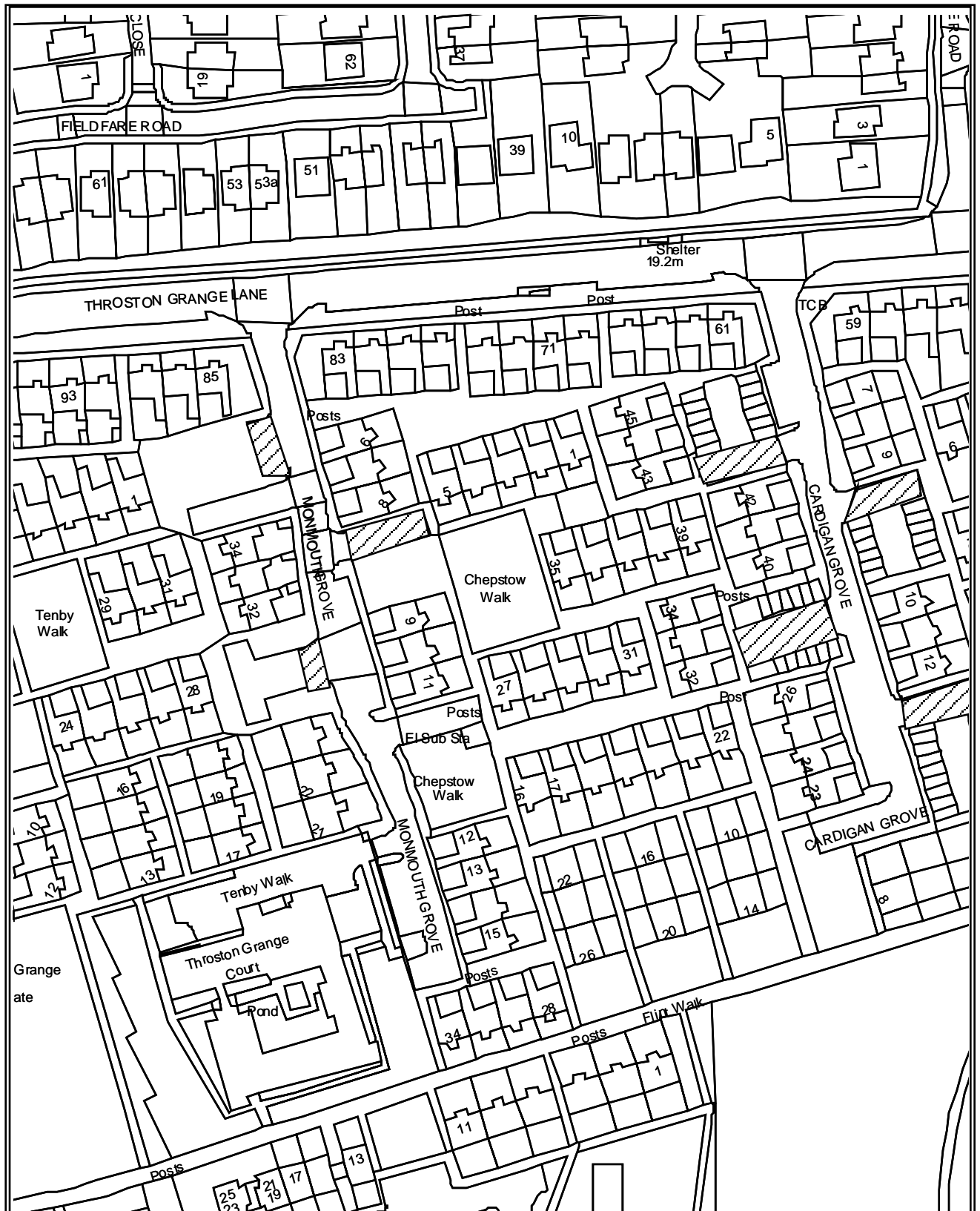
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APPENDIX C



Appendix C Throston Grange Parking Areas

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APPENDIX D



Appendix D Pine / Ivy Grove Parking Areas

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Appendix D Pine / Ivy Grove Parking Areas

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DYKE HOUSE / STRANTON / GRANGE NEIGHBOURHOOD ACTION PLAN (NAP) UPDATE.

SUMMARY DOCUMENT

This document highlights the priority concerns and actions required, as identified in the final version for endorsement September 2006.

Jobs and Economy

Address the issues around high unemployment and increasing resident's chances of entering / re-entering employment.

- Improve the employability of local people, by improving and tailoring the provision of training, advice, support and guidance.
- Target people who experience difficulty in accessing employment, including the long-term sick and provide support to enable them to enter / re-enter employment.
- Improve the basic and key skills of local people via various means.
- Increase the lifelong educational and training opportunities for local people.
- Improve the relationships between residents and adult education centres to help aid lifelong learning.
- Foster closer links with local employers in the area.

Encourage business start-ups and self-employment to increase the range of employment opportunities to local residents.

- Increase the range of employment opportunities in the area through new business start-ups and in supporting self-employment.
- Raise awareness of the business support, advice and guidance available in and surrounding the local area.

To stimulate the local economy, foster closer links with local indigenous businesses and encourage investment in local shopping parades/commercial areas.

- Improve the appearance of untidy, vacant/underused commercial properties within the area including Raby Road, Chatham Gardens and Mulgrave Road e.g. painting shop window sills and shutters.
- To improve the sustainability of locally based indigenous businesses, with an emphasis on those based in local shopping parades/commercial areas.
- To foster closer links with local indigenous businesses and encourage them to employ people from the area.

To raise awareness amongst residents of the services related to employment, self-employment and training available to them in the area.

- A multi agency directory of services for the NAP area to be produced.

- Promote services relating to employment, self-employment and training opportunities that are available in the area to residents, including services that improve people's chances of gaining suitable employment.
- Service providers to sign post residents to the most appropriate service, depending upon the person's circumstances.

Encourage local residents to consider working out-of-town, particularly in surrounding towns.

- Improve access to nearby towns such as Stockton-on-Tees by, for example, subsidising transport and seeking to improve transport services.

Lifelong Learning and Skills

Increase awareness with regards to the educational and training opportunities available within and outside the Dyke House / Stranton / Grange area and seek to improve local provision where possible.

- Advertise existing facilities and provision throughout the Dyke House / Stranton / Grange area, including the City Learning Centre (CLC) and look to improve how service providers market their provision.
- Look at the possibility of creating a recruitment road show that goes into local schools, community groups, residents associations etc. giving details about the facilities and courses available at the CLC.
- Promote opportunities available at all local colleges e.g. HCFE and Hartlepool VI Form College.
- Explore the feasibility of establishing an advisory service that will enable potential learners to access if they are unsure of what support they require.
- A multi agency directory of services for the Dyke House / Stranton / Grange area to be produced.
- Service providers and organisations to sign post residents to suitable provision / opportunities.
- Establish what the education and training facilities are already operating in the area as well as the gaps in provision.
- Ensure that educational and training facilities that are not presently available to the public are considered to see if they can be provided in the future to enhance the employability of local people.

Address access issues preventing individuals from taking up educational / training opportunities.

- Seek to secure funding into higher education as the majority of funding is aimed towards KS2 and KS4.
- Provide courses that include childcare facilities to encourage participation.
- Make courses available at different times of the day so that people have the choice of when to attend courses.
- Explore the possibility of service providers and organisations running satellite courses at existing facilities within the Dyke House / Stranton / Grange area.

- Provide better transport access to further education provision.

Ensure equal opportunities in learning and training.

- Look at the learning and training facilities available in the area for all age groups and ensure that they are not exclusive.
- Ensure that facilities are available across the area and not restricted to certain parts of the community.
- Ensure that people have the same opportunities regardless of financial resources.

Increase provision and performance in further education / training particularly for young people.

- Continue to encourage young people while they are still at school to consider further education / training. This could be achieved through visiting local schools and working with pupils informing them about opportunities in further education / training.
- Assess the amount of support that is available to those failing at school or college.
- Raise the awareness and importance of qualifications by promoting the benefits of education and training to young people.

Raise the aspirations of adults who wish to improve their numeracy and literacy skills.

- Provide facilities in the local area and at convenient times for adults to improve their literacy and numeracy skills.

Promote family learning opportunities within the area.

- Provide family learning classes across the Dyke House / Stranton / Grange area.
- Continue to encourage parents and carers to get involved with early years learning and Key Stage 1 and 2 literacy and numeracy.
- Promote family learning facilities that are available within the Dyke House/Stranton/Grange area e.g. through a leaflet drop and poster campaign.

Health and Care

Unhealthy lifestyles, including high levels of smoking, underage drinking, poor diet and lack of exercise.

- Health promotion needed throughout the area (also including issues such as parenting skills and responsibilities) and increased use of the health bus (subject to funding as the health bus does not operate in the area at present).
- Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in the Dyke House / Stranton / Grange area.
- Seek to extend health and fitness services through the provision of affordable facilities for all ages (especially at Mill House Leisure Centre for those who work part time or who are on a low income and who are not eligible for the Active Card).

- Improve the promotion of concessionary rate schemes that are available in the area (for example, Active Card, concessionary rates for children swimming in the summer holidays etc.).

Improve access to health services in the area and to the town centre.

- Investigate the possibility of providing more health services such as doctors surgeries, community nurses, community based holistic drop in sessions, and/or nurse led prescribers within the local area to increase local provision.
- Improve signposting services.
- Reduce waiting times for doctors and dentists appointments.
- Seek to address local transport issues to town centre services, especially for people with mobility issues.

Tackle issue of teenage pregnancy.

- Preventative action to be continual to educate both girls and boys.
- Continue to support Secondary schools to deliver the APAUSE sex and relationship programme.
- Continue to support primary schools in the area to deliver the Lucinda and Godfrey sex and relationship resource for primary schools.
- Development of a specialised contraception and sexual health service for young people, 'Wise Up Clinic' in the area.
- Raise awareness of the Teenage Pregnancy Service, which supports pregnant teenagers and young parents.
- Increase the number of condom distribution outlets in the area.
- Establish needs of young parents and try and support them in addressing these needs.
- Provide support to young parents for example childcare provision, so they can focus on education again.
- Wrap around care is new, therefore there is a need to publicise wrap around care so that people know what is available.

Concerns regarding dog fouling, especially at Grayfields and Lynnfield School.

- Enforcement action naming and shaming offenders.
- Educate community on the health implications of dog fouling.

Community Safety

Anti-social behaviour and associated behaviour such as vandalism, litter, graffiti, car crime, illegal fires, underage drinking, the congregation of youths and young adults playing football in inappropriate areas.

Areas include alleyways and back streets in Middleton Road Estate, Welldeck Road / Stephen Street, Jesmond Gardens, Tweed Walk, Pine Grove, and Brafferton Street along to Wilson Street (NB. Wilson Street is currently outside the NAP area). Mill House Skate Park and Courts plus Grayfields due to the lack of security (outside the

NAP area), Brougham Annexe, North Cemetery, St Oswalds Church and around all shopping precincts in the area (particularly Raby Road and Chatham Road at lunchtimes and on an evening). Grainger Street (particularly behind the Quoits Club), Gray, Moore, Turnbull and Pelham Street, Chatham Road area, Breward Walk, Allerton Close, Pine Grove (particularly paved area adjacent to Pine Grove) and Lime Crescent (garages need gating off).

(NB. Pelham and Moore Street and parts of Chatham Road are included in the redevelopment proposals).

- Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588.
Residents to provide specific information regarding persons committing illegal activity to the Neighbourhood Policing Team Tel. 01429 235811, Anti-Social Behaviour Unit Tel. 01429 296588 or Cleveland Police Tel. 01642 326326 (Police Headquarters).
- Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's) and, ensure Officers establish good relationships with the local community particularly young people.
- Investigate into the possibility of blocking off walkways / alleyways / cut throughs or look towards installing additional street lighting columns in these areas.
- Further investigate the problems associated with those playing football until late into the evening within residential areas, and seek to identify potential solutions.
- Increase / make available affordable diversionary activities (on evenings and weekends), in consultation with children and young people. These activities need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. All activities / facilities should be supervised to ensure appropriate use. Utilisation of open space could include Grayfields (NB. outside the NAP area) and North Cemetery.
- Work with Dyke House Comprehensive School regarding the congregation of pupils around local shopping precincts on lunchtimes.
- Tackle issues of noise, and anti social and uncooperative behaviour between residents, especially at times when issues are raised. (For issues relating to the private rented sector, see Environment and Housing).
- Change residents perception of young people as it is a minority that are causing a disturbance.
- Improved lighting and fencing to the front of properties.

Illegal use of motorbikes, motorised scooters and quad bikes (particularly in Pine Grove).

(NB. For information relating to traffic and road safety problems and concerns with transport issues, see Environment and Housing).

- Town wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long-term (increasing enforcement and awareness).

- Residents to report incidents involving motorbikes, motorised scooters and quad bikes being driven illegally to Cleveland Police Tel. 01642 326326 (Police Headquarters) and Cleveland Police to feedback 'good news' stories to the local community.
- Local schools to raise awareness regarding the legalities and dangers of using motorbikes illegally.
- Enforcement Action e.g. Cleveland Police to increase targeted operations using the Off Road Motorbike Unit.
- Increase publicity on what is illegal.
- Educate parents and young people from Primary School age upwards on the seriousness of the crime.

Drug use and drug related litter especially in and around North Cemetery and Grayfields (NB. outside of the NAP area).

- Increase Police drug enforcement activities and crime prevention work. Increased Police drug enforcement is needed however, it must be noted that it is a long process as sound evidence from a variety of sources has to be gathered, before magistrates are prepared to grant search warrants.
- Feedback to residents on drug enforcement activities e.g. Cleveland Police to inform neighbours so they know when raids are planned and give feedback on outcomes.
- Liaise with service providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely.
- Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter.
- Better communication and advertisement of opportunities for drug education.
- Residents to provide specific information regarding persons committing illegal activity to the Neighbourhood Policing Team Tel. 01429 235811, Cleveland Police Tel. 01642 326326 (Police Headquarters).
- Target specific locations identified by local people as areas of concern and, Cleveland Police make residents aware of results achieved due to information submitted by residents.
- Increase opportunities to help drug users to overcome addiction through the work of the Community Drug Centre and outreach work in the community.

Sale of alcohol / cigarettes to minors as well as adults purchasing on behalf of minors.

- Work with local shops to encourage employees to request ID on the purchase of alcohol / cigarettes.
- Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in the Dyke House / Stranton / Grange area.

Lack of CCTV and street lighting provision.

- Look at CCTV provision throughout the area and increase where necessary (look to consider Grainger Street and Middleton Road Estate, Grayfields (NB. outside the

NAP area), Dyke House Comprehensive School and North Cemetery to help deter anti-social behaviour, underage drinkers as well as drug users).

- Evaluate the effectiveness of existing columns and, provide regular reports on the operating efficiency of the existing columns to the local community.
- Street lighting improvements needed Raby Road, Lime Crescent (and footpaths leading off), Jesmond Road, Ivy Grove, Hawthorn Walk, Cedar Walk, Birch Walk, Cameron Road, Addison Road / Greenwood Road, Lansbury / Milner Grove, Willow Walk, Lime Grove and rear of Brafferton Street (along to Wilson Street which is currently outside the NAP area), Cundall Road, Byron Street, Cobden Street and Bright Street (which is currently outside the NAP area).
HBC Street Lighting Manager has already confirmed that Moore Street, Gray Street, Marston Gardens, Chatham Road, Raby Gardens, Chester Road and Oak Grove are already up to a modern standard, although residents perceived these areas to be poor through the NAP consultation exercises. Dyke House / Stranton / Grange Neighbourhood Consultative Group to determine whether they still want to consider these areas as priorities for funding.

Support and extend existing Neighbourhood Watch Scheme.

- Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward.

People feeling unsafe when walking around the area after dark (particularly in Milbank Road and North Cemetery) and addressing the fear of crime.

Also identified in the 'fear of crime' survey in the Dyke House / Stranton / Grange area which involved interviews on why people fear crime (NB. findings will influence associated funding).

- Produce Community Safety booklets for the local community.
- Lower the boundary wall of the North Cemetery and include railings to improve the safety of individuals accessing / using the North Cemetery.
- Provide Community Safety informative event(s) for the local community.
- Encourage residents to be confident at reporting incidents that cause alarm, distress or a nuisance.
- Improve residents' confidence when walking throughout the area.
- Address issues with anti-social behaviour (refer to Priority Concern relating to anti-social behaviour).
- Continue to provide target hardening schemes such as providing security devices (through Residents Associations) including security lighting for the elderly not just those who live in bungalows), secure the rear of properties (particularly at Furness Street) and provide window restrictors. Improve existing alleygates (e.g. provide cactus spikes) at Grainger, Perth, Gray, Parton, Hurworth, Belk, Cameron and Furness, Suggit and Harcourt Street, Oak Grove, St Oswald's Church, Mapleton Road, and Brougham Terrace. Also look at the possibility of implementing / replacing alleygates and / or improving fencing. (Lime Crescent (garages adjacent to substation on Challoner Road), May, Stephen and Turnbull Street (old water works wall), Welldeck Road, and Middleton Road Estate (metal fencing to

pensioners bungalows and to wall at end of alleyways) and fencing works required to the front of Clarence Road).

Lowest take up of home fire safety checks in Cleveland.

- Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade.

Environment and Housing

Improvements needed to existing housing stock (which remains after demolition).

- Explore the possibility of providing security lighting for all elderly residents (not just those in bungalows).
- Explore the possibility of providing funds to preserve some private terraced housing with grants to undertake improvements.
- Continue a programme of improvements in the social housing sector.
- Improve security to the rear of properties in Furness Street.

Limit short and long term negative impacts of demolition in the private terraced sector.

- Promote community cohesion and provide opportunities for those people whose property is being demolished to stay in the area.
- Minimise the period between vacant possession and demolition.
- Look at ways to support the elderly/ poor/ other vulnerable groups who may have difficulty in securing mortgages for new private sector homes or payrent in the social or private sectors (e.g. equity share opportunities).
- When properties become vacant either seek to make them look lived in or use attractive grilles / boardings (e.g. could have scenes painted on them).
- Seek to provide new, alternative, affordable social housing for sale, rent and shared ownership.

Regulating the private rented sector, as there is an increasing number of anti social tenants and families throughout the area who are in premises owned by private landlords.

- Promote and encourage take up of the landlord registration scheme and take appropriate action against member landlords who do not comply with the scheme.
- Investigate complaints from tenants having problems with the condition of their rented accommodation, and take appropriate action against their landlords.
- Provide in-tenancy support for vulnerable groups such as ex-offenders.
- Explore the feasibility of providing and promoting landlord and tenant handbooks on good practice.
- Explore the possibility of a consultation exercise with a view to introducing a compulsory landlord licensing scheme.

Poor environmental quality.

- Address dog fouling issues e.g. back of Belk Street, Welldeck Road, Stephen Street, Milbank Road, Brougham Terrace, Grayfields, North Cemetery, Lynnfield School Field (NB. outside the NAP area), Lime and Ivy Grove, Willow Walk, Lancaster Road and Tweed Walk and St Oswald's Church grounds, through enforcement, publicising fines, providing more dog fouling bins and signs and educating the community.
- Tackle fly tipping issues e.g. Grainger Street, Allerton Close, Tweed Walk, Ivy Grove, wasteland near Hartlepool United ground (N.B: outside NAP area) and back streets, through more enforcement, publicising fines and more frequent street cleansing.
- Clean up graffiti e.g. Allerton Close cut through, Ivy Grove and Tankerville Street (N.B. In the NDC area).
- Improve street cleansing (including litter removal and chewing gum on pavements) especially in public areas, such as shopping parades, through enforcement, publicising fines, more litter bins (e.g. Clarence area), more regular cleansing and emptying of dog litter bins and encourage local people and businesses to contribute (e.g. different packaging for takeaways, helping with clean ups and removing litter from garden areas).
- Address vandalism issues e.g. Grayfields (glass), Pelham Street, Moore Street, Gray Street, Chatham Road, Turnbull Street, St Oswald's Church and bus stop / timetables (N.B. Pelham Street, Moore Street and part of Chatham Road are included in the redevelopment proposals).
- Control bonfires on areas of open space e.g. Willow Walk.
- Make shopping parades more attractive e.g. Raby Road, Chatham Road, through works such as shop front improvements, hanging baskets, and litter removal etc, and improve empty commercial properties through painting window sills etc.
- Improve local recycling facilities for drop offs such as bottle banks.
- Curtilage / boundary / landscaping improvements e.g. Milbank Road, Clarence Road, Easington Road, Raby Road, Hart Lane traffic lights and continuation of works at Tweed Walk to improve the street scene.

Street lighting improvements needed Raby Road, Lime Crescent (and footpaths leading off), Jesmond Road, Ivy Grove, Hawthorn Walk, Cedar Walk, Birch Walk, Cameron Road, Addison / Greenwood Road, Lansbury / Milner Grove, Willow Walk, Lime Grove and rear of Brafferton Street (along to Wilson Street which is currently outside the NAP area), Cundall Road, Byron Street, Cobden Street and Bright Street (which is currently outside the NAP area).

- Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority.
HBC Street Lighting Manager has already confirmed that Moore Street, Gray Street, Marston Gardens, Chatham Road, Raby Gardens, Chester Road and Oak Grove are already up to a modern standard, although residents perceived these areas to be poor through the NAP consultation exercises. Dyke House / Stranton / Grange Neighbourhood Consultative Group to determine whether they still want to consider these areas as priorities for funding.

Traffic and road safety problems and concerns with transport issues.

(NB for information relating to the illegal use of motorbikes, motorised scooters and quad bikes, see Community Safety).

- Improve road safety at Challoner Road (U – turn), Helmsley Street (U – turn), Chatham Road (U – turn), Ivy Grove Stephenson Street, Raby Road, Dyke House School, Jesmond Gardens (crossing needed to Grayfields), Belk Street (consider upgrading zebra crossing) Middleton Road (especially on football match days and pedestrian access to the University Hospital of Hartlepool (NB. not in NAP area) through traffic calming and/or the introduction of pedestrian crossings.
- Reduce speeding traffic in accident hotspot areas e.g. Chatham Road and Weldeck Road through traffic calming measures.
- Prevent cars from using Ashley Gardens / Oakely Gardens / Helmsley Street etc. as a rat run to avoid traffic lights.
- Improve road surfacing of local roads e.g. Stephen Street, Cameron and Addison Road, Brougham Annexe and Pine and Ivy Grove (garage sites).
- Explore the need for a school crossing patrol at Grainger Street / Raby Road.
- Address concerns about parking near local schools e.g. Sacred Heart and around Middleton Road on football match days and at Raby Road.
- Improve on-street parking facilities for local residents e.g. remove flower beds and relocate bollards in St Oswalds Street / Wharton Terrace and remove flowerbeds in Parton St / Avondale Gardens.
- Assess problems associated with heavy good vehicles especially on Middleton Road where the weight limit is regularly broken, and the signage could be improved and better located.
- Investigate how to improve local public transport services including better access to some parts of the neighbourhood, having more bus stops and limiting bus stop and timetable vandalism.

Seek to create more attractive open spaces.

- Maximise the potential of the North Cemetery by improving boundary fencing, tidying up the Chester Road entrance, maintaining grassed areas around the gravestones, repairing the gravestones and laying them flat where possible, providing lighting on the main paths, providing dog and litter bins etc.
- Seek to create more open areas (e.g. through Housing Renewal) and maximise the impact of existing open areas with attractive planting, the introduction of more greenery and benches.
- Explore the feasibility of removing grass cuttings as they cause hazards when wet.
- Seek to beautify existing streets, especially those on main routes e.g. hanging baskets on Roseberry Road.

Culture and Leisure

Lack of activities for the young (to act as a diversionary activity), elderly and vulnerable.

- Provide a more diverse range of activities for young people especially computer and skateboarding clubs.
- Expand the service and the activities provided by the Detached Youth Workers in the area.
- Identify the activities that particularly females and the elderly would like to take part in and book at suitable venues within the area to hold such events.
- Provide day trips and residentials through community groups or youth organisations in the area.
- Create a Young Persons Forum for the Dyke House / Stranton / Grange area to ensure the participation of young people of all ages, at all stages of development.
- Explore scope for Brougham Annexe Library within Borough Library to work in partnership and share resources and initiatives for children, young people, the elderly and vulnerable.

Maximise the use of existing community facilities in the area and improve communication and information about activities and opportunities available locally.

- Use existing facilities/services to their full potential for activities (particularly football and tennis) throughout the week, weekend and school holidays.
- Open up schools culture and leisure facilities for wider public use.
- Community Representatives need to be kept better informed.
- Develop Brougham Annexe and HBC Library Service partnership working where this will benefit services to the community.
- Ensure residents are aware of what is available at The Avondale Centre / Dyke House Learning Centre (CLC).
- Improve the condition of the Skate Park and Mill House Leisure Centre (N.B in the NDC area).

Provide reduced rates for residents wanting to access culture / leisure / health facilities in the area.

- Identify activities in the area that could possibly be subject to reduced rates (especially at Mill House Leisure Centre for those who work part time or who are on a low income and who are exempt from Active Card).
- Improve the promotion of concessionary rate schemes that are available in the area (for example, Active Card, concessionary rates for children swimming in the summer holidays etc.).

Safe open spaces and play areas for activities / safe places to play.

- Increase the level of maintenance to open spaces and play areas in order for people to utilise them safely (dog litter, litter, drug litter).

- Refurbish and use recreational areas near Mill House, and the land between Football Club and Greenwood Road.
- Increase supervision at Grayfields by installing CCTV or increasing Warden patrol.
- Develop the North Cemetery.

Promote existing activities that are available for residents within the area.

- Develop a Community Index of Activities.
- Better publicity from Service Providers and attending Residents Associations and Community Groups to spread the word.
- Raise awareness of opening times / facilities of Mill House Leisure Centre.

Develop a centre / building dedicated for young people.

- Identify a vacant property or develop a building primarily as a meeting place for young people but also as a centre in which activities can be held for the whole community.
- Provide a regular drop-in session for young people so they can discuss issues they would like to be addressed.
- Create a Young Persons Forum for the Dyke House / Stranton / Grange area to ensure the participation of young people of all ages, at all stages of development.
- Provide a café at FAST Project.

Strengthening Communities

Continue to support and promote existing Residents Associations in the area.

- Provide support and encouragement for Residents Associations.
- Provide training for residents to improve skills and capacity building.
- Raise awareness as to what support is available locally.

Maintain the community development and capacity building within the area.

- Seek opportunities for new funding and resources for capacity building activities.

Increase the involvement of the Nasir Mosque within the community.

- Promote services within the community e.g. through another community open day.

Increased support for residents in the demolition areas.

- Promote support services available at the North Central Hartlepool Regeneration Office for those people whose property is being demolished, in order to help keep them in the area.

**DYKE HOUSE / STRANTON / GRANGE
DRAFT NEIGHBOURHOOD ACTION PLAN (NAP) UPDATE**



JULY 2006: FINAL FOR ENDORSEMENT

Text extracts can be made available in Braille, talking tapes and large print, on request. If you would like information in another language or format, please ask us. ☎ (01429) 523598.

إذا أردت المعلومات بلغة أخرى أو بطريقة أخرى، نرجو أن تطلب ذلك منا.
(Arabic)

☎ (01429) 523598.

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।
(Bengali)

☎ (01429) 523598.

ئەگەر زانیاریت بە زمانیکی که یا بە فۆرمیکی که دەوی تکایه داوامان لی بکه
(Kurdish)

☎ (01429) 523598.

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔
(Urdu)

☎ (01429) 523598.

यदि आपको सूचना किसी अन्य भाषा या अन्य रूप में चाहिये तो कृपया हमसे कहे
(Hindi)

☎ (01429) 523598.

Jeżeli chciałoby Państwo uzyskać informacje w innym języku lub w innym formacie,
prosimy dać nam znać.

☎ (01429) 523598.

(Polish)

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。
(Cantonese)

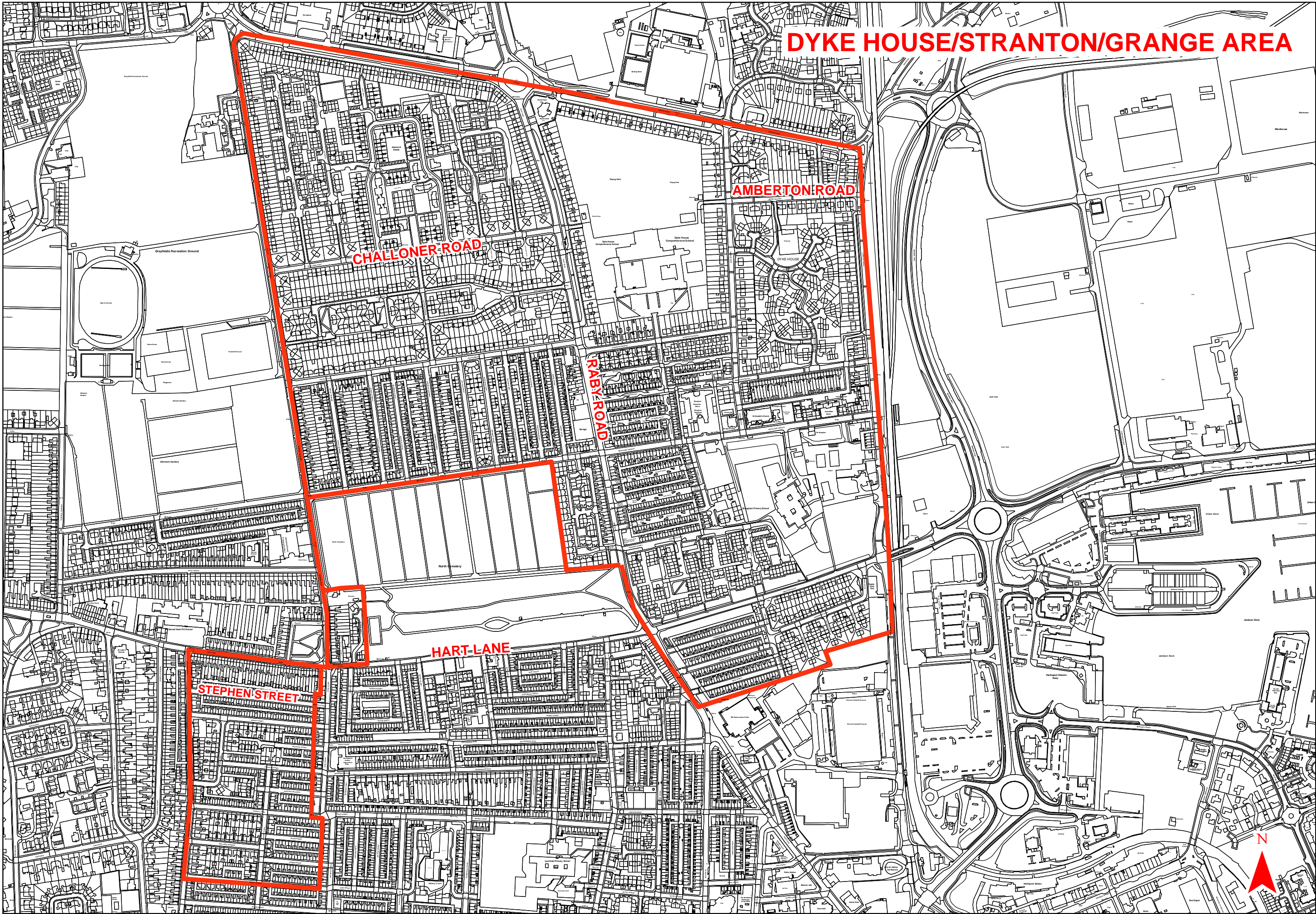
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DYKE HOUSE/STRANTON/GRANGE AREA



INTRODUCTION

What is the Dyke House / Stranton / Grange NAP Update?

The Dyke House / Stranton / Grange Neighbourhood Action Plan (NAP) was the first NAP to be successfully prepared for the town back in 2002. This Plan was used as a base by the Dyke House / Stranton / Grange Neighbourhood Consultative Group to identify how the Residents Priorities Budget, (allocated by the Hartlepool Partnership, under Neighbourhood Renewal Funding), would be spent.

The group comprising residents, (including representatives from each of the 8 Residents Associations included in the area), community groups, the Borough Council and other key organisations such as Housing Hartlepool and the Police, has successfully spent over £200,000 of funding for the neighbourhood over 2004-2006.

Schemes supported were wide ranging and included security works at Pine Grove, Lime Crescent and Grainger Street, parking improvements at Wharton Terrace, Clarence Road, St Oswald's Street / Mapleton Road and Tweed Walk and lighting works at Hart Lane / Stephen Street, the North Cemetery, Belk / Furness / Cameron Streets, Stuart Street and Milbank Road. Small grants were also awarded to the Brougham Annexe to contribute towards running costs and to the FAST project to provide activities for young people.

The Dyke House / Stranton / Grange NAP has been used as a model to develop similar Neighbourhood Action Plans for another 5 areas in the Town, and a further Plan is being prepared for the neighbouring New Deal for Communities area.

The Dyke House / Stranton / Grange NAP update will enable local people and organisations to continue to work together to successfully integrate policies at a local level, improving the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.

Whilst there is no substantial new funding available it is anticipated that the NAP will be influential in the future allocation of resources, such as Neighbourhood Renewal Funding (NRF), Neighbourhood Element Funding and Residents Priorities Budget, Housing Hartlepool's Investment Plans and the delivery of the Council's Neighbourhood Management Team's services. It identifies the strengths and weaknesses of the area, and provides a framework for opportunities if further funding / resources become available.

The NAP will look at how services can be made more efficient and effective for the local community. The purpose of this plan is to help local service providers and users to continue to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the Dyke House / Stranton / Grange area.

Success will depend upon the effectiveness of joint working with the community and between service providers. Community involvement has already positively encouraged the development of the NAP and a broad range of organisations and groups have been involved in this NAP. Many service providers, residents, school children, community / voluntary groups and Councillors have

put a lot of time into developing this plan. This has included a Community Conference, held in association with the Community Network and Housing Hartlepool to obtain the community's views on their neighbourhood, plus individual meetings with service providers, resident associations and community and voluntary groups.



The Community Conference was held in June 2006 to obtain the community's views.

About the Dyke House / Stranton / Grange Neighbourhood

The Dyke House / Stranton / Grange neighbourhood is situated to the north of the town centre, and comprises the Dyke House ward, a small part of the Stranton ward (terraces at Furness Street, Cameron Road, Belk Street and Home Housing properties at Middleton Road / Greenwood Road) and the north western quarter of the Grange ward (to the north of Bright Street, south of Hart Lane and to the east of Weldeck Road and west of Mulgrave Road and Duke Street). The area is shown on the map (page 1).

The Dyke House / Stranton / Grange area is a relatively small community, which is well represented by a number of active residents associations. Local shops are situated throughout the area and several schools are located within the neighbourhood.

There is a resident population of approximately 7,805 living in 3,545 households. The housing stock is made up of mainly Housing Hartlepool properties. There are also a number of older terraced properties and 270 of these are currently earmarked for demolition. Planned redevelopment will provide 173 new dwellings of a sustainable mix of property types and sizes, for both sale and equity shared ownerships.

Our Concerns:

The community's concerns are identified in the NAP for each of the seven Hartlepool Community Strategy themes and the action plan identifies how these concerns can be tackled. Throughout the consultation a number of priority concerns, have been identified and are highlighted below:

- We are concerned about the appearance of local shopping parades and untidy / vacant / underused buildings.
- We are concerned about the lack of funds being put into higher education as most funding is now aimed towards early years.
- We are concerned about the lack of affordable facilities in order to improve health and fitness.
- We are concerned about the level of anti-social behaviour in the area.
- We are concerned about the problems of regulating the private rented sector and limiting the impact of demolition of terraced houses.
- We are concerned about the lack of community venues with childcare provision.
- We are concerned about the potential impact of planned housing demolition on the community spirit in the area.

Cross Cutting Themes:

Through the development of the Neighbourhood Action Plan (NAP), issues have been raised regarding how the seven themes, and the actions relating to them overlap for example, reducing anti-social behaviour could also improve levels of health as it will reduce stress levels. It was highlighted that these important links should be recognised and so the Dyke House/Stranton/Grange Neighbourhood Consultative Group and the Hartlepool Partnership will ensure links are made by partnership working and referrals.

Equal Opportunities:

The aim of the Neighbourhood Action Plan (NAP) is to encourage local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. By addressing the issues raised in the Neighbourhood Action Plan it is hoped that the residents of the Dyke House/Stranton/Grange area will have an improved quality of life and have as much chance as any other resident in Hartlepool to achieve success in the issues which matter to them. The key objective of the Neighbourhood Action Plan is therefore, to ensure equal opportunities for all is achieved through the partnership working. This will be a key issue that will run throughout the themes and will be monitored through the Dyke House/Stranton/Grange Neighbourhood Consultative Group.

Access Issues:

Any actions taken forward through the Neighbourhood Action Plan (NAP) will need to be assessed in terms of access issues and this should be considered at the design stage of any project. If any members of the general public have any access issues relative to their own area (except private buildings) they should contact Hartlepool Borough Council's Access Officer at Bryan Hanson House, Hanson Square, Hartlepool, TS24 7BT. Tel. 01429 523234.

JOBS AND ECONOMY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics <ul style="list-style-type: none">▪ 54% of households have a low income in comparison to 51.1% NRF area, 40.5% Borough wide and 24.3% Nationally (JSU 2002).▪ In the area the joblessness rate is relatively high, 40.6% in comparison to 41.7% NRF area, 34.1% Borough wide and 26.3% Nationally (JSU 2002).▪ 20% of residents, of a working age, are incapable of work in comparison to 18.8% NRF area, 13.2% Borough wide and 13.3% Nationally (JSU 2002).	
Strengths <ul style="list-style-type: none">▪ City Learning Centre (CLC) on the site of Dyke House Comprehensive School.▪ Brougham Annexe.▪ Brougham School family training room.▪ Local shopping parades (Raby Road and Chester Road).▪ In close proximity to the town centre.▪ Brougham Enterprise Centre.▪ The proximity of the Marina, Marina Way Retail Park and the developing Victoria Harbour also provide local employment opportunities.▪ A number of voluntary / community groups provide local jobs, volunteering and training opportunities.	Weaknesses <ul style="list-style-type: none">▪ Low level skilled jobs in the area.▪ Issues regarding mobility, disability and discrimination are perceived by residents as barriers to gaining meaningful employment.▪ Widespread poverty, including a large proportion of household with no earners, in receipt of Council Tax and / or income support.▪ Demolition has impacted on small local shops.▪ Local parades and vacant / underused property could be visually improved.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Business Link.	<p>Business Link works with individuals and businesses, at all levels of experience and knowledge, providing easy access to impartial information on all aspects of business including employing people, finance, IT and e-commerce and marketing.</p> <p>Business Link offices across the Tees Valley, Tel. 0845 600 9 006 for more information or e-mail Business Link at info@tees.businesslink.co.uk for an informal chat or to arrange an appointment at Brougham Enterprise Centre.</p>
Brougham Annexe.	Worklink at the Annexe Community Centre is situated in Wharton

Examples of key current programmes / projects	Description
See previous page.	<p>Terrace and was set up to provide support for employed and unemployed people of all ages access the town. Staff can help with:</p> <ul style="list-style-type: none"> ▪ Application Forms, ▪ CV Compilation, ▪ Letters of Application, ▪ Signposting of services provided by Jobcentre Plus, ▪ Internet and phone access to job vacancy lists, ▪ Daily job vacancies and job searches, ▪ Use of facilities such as photo-copier, fax, telephone, internet, ▪ Interview preparation, ▪ Provide free stamps, envelopes, paper etc, ▪ Advice and help onto different training paths, ▪ Career advice, ▪ Health & Safety courses, ▪ Job-based initiatives, ▪ Promotion of healthy living, ▪ First-aid. <p>Access to a Benefits Advice Worker is also provided three mornings per week. The Dyke House Project (Youth Club) provides a base for developmental and recreational opportunities for young people aged between 11 and 19. The project is a partnership between Brougham Annexe and Headland Future, and drop-in sessions are held in Brougham Annexe every Thursday evening, between 7.00pm and 9.00pm.</p> <p>Owton Fens Community Association (OFCA) also provides services to residents of the area from Brougham Annexe. The centre is open Monday to Thursday 9.00am until 5.00pm and 9.00am until 1.00pm on Fridays (closed weekends). For more information Tel. 01429 268319.</p>
Brougham Centre.	Based within Brougham Primary School, the Brougham Centre runs courses with free crèche places in partnership with the Brougham Annexe. Courses available include: Literacy, Maths, Numeracy and ICT. For more information Tel. 01429 236783.
Brougham Enterprise Centre.	Formerly a Victorian School, Brougham Enterprise Centre has been providing subsidised start-up workspace, business advice and tailored support services since 1992. In recent years, the demand for accommodation has increased as well as the usage of the Centre.

Examples of key current programmes / projects	Description
See previous page.	<p>The Brougham Enterprise Centre, managed by Hartlepool Borough Council has recently undergone a £1.3million refurbishment, which has given the Centre a much needed facelift. It has increased car parking, created more units and offices for new start businesses and extra facilities for tenants.</p> <p>Rental costs are competitive and include rates and some utilities. Furthermore, on-site business and technical advice, guidance and signposting are available from the Centre staff who work closely with local business start-up agencies, including Business Link. Many businesses have been helped by the Centre and many have moved to their own premises or to move-on space, and are enjoying success that could have not been achieved without the supporting framework the Centre provides. Owton Fens Community Association (OFCA) also provides services to residents of the area from the Centre. For more information Tel. 01429 867677.</p>
Chatham House.	Based on Chatham Road and houses the Sure Start: Children's Centre (Central). The Morris Nelson Suite in Chatham House is a Community Resource Centre with IT facilities including internet access and photocopying facilities for residents use. For more information Tel. 01429 232716.
City Learning Centre (CLC) on the site of Dyke House Comprehensive School.	The City Learning Centre (CLC) is a government funded organisation supported by local secondary schools. The CLC provides high specification and technology-rich equipment to help all learners to achieve their full potential in their studies. They offer free usage of drop-in sessions for supported learning to everyone from local secondary schools and colleges. The CLC has a wide range of facilities including a digital music recording studio, dance studio, TV broadcasting quality video editing, 120 computer workstations (with internet) and many more facilities. For more information Tel. 01429 266377.
Community / Voluntary Groups.	A number of community / voluntary groups can assist in preparing for and finding suitable employment. The voluntary sector provides volunteer opportunities that can lead to employment through the Hartlepool Voluntary Development Association (HVDA) and the Volunteering Into Employment NRF funded project. For more

Examples of key current programmes / projects	Description
See previous page.	information Tel. 01429 262641.
Connexions.	<p>From the 1st April 2007, Connexions Tees Valley will become the responsibility of Hartlepool Borough Council. It will continue to provide impartial and accessible information, advice and guidance for young people aged between 13 and 19 years of age. This is in addition to a wide range of other services.</p> <p>Services can be accessed in:</p> <ul style="list-style-type: none"> ▪ Schools and colleges, ▪ Work-based learning providers, ▪ Community locations, ▪ Youth facilities, ▪ One-stop shops in high street locations. <p>Connexions support learning, remove barriers to progression, raise aspirations and create opportunities to enter education, employment or training. Personal Adviser's (PA's) are based in all schools, colleges and work-based learning providers and offer a range of support to young people. The majority of this support is based around careers guidance and supporting the young person's preparation for the world of work.</p> <p>Connexions have a one-stop shop based on Tower Street where young people can drop-in without an appointment between 10am and 5pm to receive advice and guidance on subjects including housing and benefit information, careers advice and referral to training providers. For more information Tel. 01429 275501.</p>
Dyke House Comprehensive School (Full Service Extended School).	<p>Dyke House Comprehensive School serves the local community by providing facilities for its pupils and the rest of the community both during, and outside of school hours. The Avondale Centre and the City Learning Centre are open all the year round, except between Christmas and New Year holidays. The whole site is available to the community after school hours and on weekends. The school also organises classes for adults in technology and other subjects, when there is the demand. The school, Avondale Centre and City Learning Centre are there to serve the community. For more information Tel. 01429 266377.</p>

Examples of key current programmes / projects	Description
Dyke House Network.	The Dyke House Network is a group of organisations and residents groups that meet bi monthly at Brougham Annexe in order to discuss gaps in service provision in the area and avoid duplication. For more information, Tel: 01429 268319.
Enterprising Hartlepool.	This is a group of new entrepreneurs assisted by Hartlepool Borough Council and Business Link that encourage inter-trade amongst members, thus offering mutual support and improving communication between small businesses in the town. The group is made up of new-start businesses, people with new business ideas and established young businesses. For more information Tel. 01429 867677.
Grange Road Methodist Church Resource Centre.	A large community resource centre situated in Tankerville Street which is a focal point for education, training, advice and much more. For more information Tel. 01429 420288.
Hartlepool Borough Council Adult and Community Services: Adult Education.	Provides community based learning including ICT / literacy and languages, early years childcare, arts and crafts, business administration online testing, information advice and general guidance. Adult Education Development Workers will try and engage with priority groups e.g. people with mental health difficulties. For more information Tel. 01429 868616.
Hartlepool Borough Council: Economic Development.	<p>The Economic Development Team offer a range of different services designed to meet the needs of businesses. The team provides help with starting and growing a business successfully, by offering access to a partnership comprising a number of local, regional and national business support organisations, combined with financially supported professional business advice. This network can support businesses in tackling issues such as marketing, planning, legal matters, health & safety, recruitment, premises and financial matters at whatever size and stage a business is at.</p> <p>The team also provides a variety of support to businesses looking to relocate to Hartlepool, in providing the right business environment for their enterprise development activities. Hartlepool Working Solutions is part of the Economic Development Team and provides dedicated recruitment and training services to local businesses and residents. The team provides a range of services that are designed to meet the</p>

Examples of key current programmes / projects	Description
See previous page.	needs of local employers and also provide opportunities for local unemployed residents. This includes a free recruitment service for employers and residents, tailored training courses, as well as financial assistance and specialised HR advice and guidance. For more information Tel. 01429 523511.
Hartlepool Borough Council Adult and Community Services: Sport & Recreation.	Provides opportunities to undertake instructor / coaching qualifications in a variety of activities e.g. football, life-guarding, cricket etc. Many of those associated with the programmes have gone on to successfully gain employment with the department. For more information Tel. 01429 284050.
Hartlepool Business Forum.	Offers free information to businesses in the form of seminars based on a wide range of business subjects. For more information Tel. 01429 867677.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for people aged 14 years and over. Level 2 Entitlement: training is provided in conjunction with the Learning and Skills Council Tees Valley for people aged 19 years and over. 'Access IT': outreach IT training is provided in Hanson Square, Lynn Street in conjunction with Learn Direct. The college also engages with the 14 to 16 age group. For more information Tel. 01429 295000.
Hartlepool Innovation Centre.	Hartlepool Innovation Centre, managed by UK Steel Enterprise is based on Queens Meadow Business Park and offers high quality modern, state-of-the-art office and workshop accommodation for new and growing businesses. This purpose built facility is suitable for a wide range of business activities. Businesses with an emphasis on technology will find the Innovation Centre an ideal base, as it is equipped with the essential tools of today's communications. UK Steel Enterprise has many years of experience in supporting new and expanding businesses with tailored finance as well as flexible quality accommodation that a growing business needs. For more information, Tel. 01429 239500.
Hartlepool Voluntary Development Agency (HVDA).	HVDA offers a programme of free tailored Qualification Support and Career Coaching to local residents that can help them to address issues that may be acting as a barrier to learning, build confidence and self-esteem, find direction, manage their time effectively, improve

Examples of key current programmes / projects	Description
See previous page.	application writing and interviewing skills and change career. For more information Tel. 01429 262641.
Hartlepool Working Solutions: Jobs Build (NRF).	Provides financial assistance to local residents so that they can be secure and remain in paid employment. Offers bursaries and job subsidies to employers who employ local residents and provides them with associated training. For more information Tel. 01429 284087.
Hartlepool Working Solutions: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in a Neighbourhood Renewal Fund (NRF) area (including the Dyke House / Stranton / Grange area) and in receipt of benefit. For most courses, a free crèche is provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change. The Women's Development Fund (WDF) is directed towards women who are setting up their own business or starting a new form of self-employment and these women can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions on individual applications.</p> <p>Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service and the Lone Parent Advisors at Jobcentre Plus. For more information Tel. 01429 523513.</p>
Hartlepool Working Solutions: Work Route (NRF) / Progression to Work.	Offers paid temporary employment and associated training in a variety of skill areas in a supported environment. For more information Tel. 01429 284583.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which offers a range of services to businesses, in providing advice, information and guidance in subjects including contracts of employment, employment legislation and current human resources issues. The aim of this is improving employment practices that, in turn improves the employment offer to local residents. For more information Tel. 01429 284305.
Jobcentre Plus: Pathways to Work.	Jobcentre Plus offers the Pathways to Work initiative which can help

Examples of key current programmes / projects	Description
See previous page.	people with health problems to enter / re-enter employment. Anyone making a new claim or a repeat claim for Incapacity Benefit should speak to an adviser in your local Jobcentre Plus office.
St Hild's Church of England Voluntary Aided School.	For more information Tel. 01429 273041.
Sure Start: Children's Centre (Central).	Offer training courses and support utilising Hartlepool Borough Council's Adult and Community Services (Adult Education), Workers Educational Association (WEA), Hartlepool College of Further Education (HCFE) and the University of Teesside. Courses include literacy, numeracy, beauty and hairdressing, and they are held at various venues. Sure Start also provides access to Jobcentre Plus for advice on issues such employment and benefits advice with the aim of facilitating the return to work of those parents who are currently unemployed. For more information Tel. 01429 287041.
The English Martyrs RC School and Sixth Form College.	<p>The English Martyrs RC School & Sixth Form College actively encourages students from all year groups to take part in enterprise activities that take place throughout each academic year. Activities include an Industry Day, Trading Game, Project Business programme (a practical introduction to business life), a Mini-Enterprise Project (teams designing, manufacturing and selling products, with any profit made donated to a local charity), Team Building for Prefects, a one-day Entrepreneurial Masterclass, a Money Management session and a Young Enterprise Company programme for sixth formers.</p> <p>In addition to the above, activities planned for the 2006 / 2007 academic year include, a Boro Business Brains Day (a team-building, problem-solving, thinking skills day delivered by Middlesbrough Football Club Enterprise Academy) and one-to-one mock interviews with Business Ambassadors / Volunteers. For more information Tel. 01429 273790.</p>

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Address the issues around high unemployment and increasing resident's chances of entering / re-entering employment.
2.	Encourage business start-ups and self-employment to increase the range of employment opportunities to local people.
3.	To stimulate the local economy, foster closer links with local indigenous businesses and encourage investment in local shopping parades and vacant / underused / run down commercial properties.
4.	To raise awareness amongst residents of the services related to employment, self-employment and training available to them in the area.
5.	Encourage local residents to consider working out-of-town, particularly in surrounding towns.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
JOBS AND ECONOMY					
Address the issues around high unemployment and increasing resident's chances of entering / re-entering employment.	<ul style="list-style-type: none"> Improve the employability of local people, by improving and tailoring the provision of training, advice, support and guidance. Target people who experience difficulty in accessing employment, including the long-term sick and provide support to enable them to enter / re-enter employment. Improve the basic and key skills of local people via various means. Increase the lifelong educational and training opportunities for local people. 	<p>Dyke House School (full service extended School). The English Martyrs School and VI Form College. St Hild's Church of England Voluntary Aided School. Connexions. Hartlepool College of FE. Learning & Skills Council. Jobcentre Plus. Hartlepool Working Solutions. Owton Fens Community Association (OFCA). The City Learning Centre (CLC) on the site of Dyke House School. Brougham</p>	Increase the number of local people entering / re-entering employment.	<ul style="list-style-type: none"> Service providers to work together to increase, promote and target employment opportunities and to provide a co-ordinated support framework / package to local people. Jobcentre Plus, lifelong educational & training establishments, Brougham Annexe, Sure Start: Children's Centre (Central), The Brougham Centre, Progression to Work (Hartlepool Working Solutions), Community / Voluntary Groups. Lifelong educational & training establishments and their access centres in the area, Brougham Annexe, Sure Start: Children's Centre (Central), The Brougham Centre. Lifelong educational & training establishments and their access centres in the area, Hartlepool Working Solutions. 	<p>Increased number of adults who are supported in achieving at least a full first level 2 qualification or equivalent.</p> <p>Increased number of learners participating in Adult Education programmes.</p> <p>Increased employment rate and decreased unemployment rate.</p> <p>Ensure young people are supported in developing self-confidence, team working skills and enterprise.</p> <p>Ensure Hartlepool enterprise activities are available to all key stage 4 pupils in Hartlepool secondary schools.</p> <p>Ensure all key stage 4 pupils undertake work related learning and useful work experience.</p> <p>Ensure provision in order to reduce the numbers of young people classified as</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Improve the relationships between residents and adult education centres to help aid lifelong learning. Foster closer links with local employers in the area. 	Annexe. Sure Start Central. The Brougham Centre.	See previous page.	<ul style="list-style-type: none"> Adult Education Centres to promote their services in the locality and to encourage resident enrolment. Lifelong educational & training establishments, Hartlepool Working Solutions, HBC Economic Development Team, local businesses. 	<p>Not in Education Employment or Training (NEET).</p> <p>Increased number of carers remaining in employment for a minimum of 16 hours per week, and for at least 32 weeks in the year.</p> <p>Increased numbers of drug users given structured work experience/ employment opportunities of at least 13 weeks.</p> <p>Increased number of offenders from Hartlepool being helped into employment with the assistance of HBC and being sustained in the job for a minimum of 4 weeks for a minimum of 16 hours per week.</p> <p>Increased number of offenders that have gained basic skills at entry level 3, 2 and 1 and level 1 or level 2.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Encourage business start-ups and self-employment to increase the range of employment opportunities to local residents.	<ul style="list-style-type: none"> ▪ Increase the range of employment opportunities in the area through new business start-ups and in supporting self-employment. ▪ Raise awareness of the business support, advice and guidance available in and surrounding the local area. 	HBC Economic Development. Hartlepool Working Solutions. Brougham Enterprise Centre. Business Link. OFCA. Hartlepool Business Forum. Enterprising Hartlepool. Dyke House Secondary School (full service extended School). The English Martyrs School and VI Form College. St Hild's Church of England Voluntary Aided School.	Increase new business start-ups and self-employment opportunities.	<ul style="list-style-type: none"> ▪ Service providers to apply a co-ordinated approach to promoting self-employment opportunities. ▪ Service providers to promote their services and packages of support to assist local people to set-up in business or become self employed. 	<p>Increased employment rate.</p> <p>Decreased unemployment rate.</p> <p>Decreased youth unemployment rate.</p> <p>Increased number of new businesses created.</p> <p>Increased number of VAT Registrations.</p> <p>Reduced number of de-registrations.</p> <p>Ensure young people are supported in developing self-confidence, team working skills and enterprise.</p> <p>Ensure Hartlepool enterprise activities are available to all key stage 4 pupils in Hartlepool secondary schools.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
To stimulate the local economy, foster closer links with local indigenous businesses and encourage investment in local shopping parades/commercial areas.	<ul style="list-style-type: none"> Improve the appearance of untidy, vacant/underused commercial properties within the area including Raby Road, Chatham Gardens and Mulgrave Road e.g. painting shop window sills and shutters. To improve the sustainability of locally based indigenous businesses, with an emphasis on those based in local shopping parades/commercial areas. To foster closer links with local indigenous businesses and encourage them to employ people from the area. 	Landlords of Commercial Properties. HBC Economic Development. Hartlepool Working Solutions. Brougham Enterprise Centre. Business Link. Community/ Voluntary Groups. Hartlepool Business Forum. Enterprising Hartlepool.	The improved appearance and revitalisation of local shopping parades with an increase in new local businesses, a decrease in the number of vacant properties and a decrease in unemployment.	<ul style="list-style-type: none"> Service providers to work together in encouraging landlords of commercial properties to invest in the property by improving the appearance of and standard of accommodation available and encouraging occupancy. <p>Also Service Providers to identify possible sources of funds for this purpose in addition to the HM Revenue & Customs Business Premises Renovation Allowance Scheme.</p> <ul style="list-style-type: none"> Relevant service providers to raise awareness of the business support available to local indigenous businesses by direct targeting. HBC Economic Development, Hartlepool Working Solutions. 	<p>Increased employment rate.</p> <p>Decreased unemployment rate.</p> <p>Decreased youth unemployment rate.</p> <p>Increased number of new businesses created.</p> <p>Increased number of VAT Registrations.</p> <p>Reduced number of de-registrations.</p>
To raise awareness amongst residents of the services related to employment, self-employment and training available to them in the area.	<ul style="list-style-type: none"> A multi agency directory of services for the NAP area to be produced. Promote services relating to employment, self-employment and training opportunities that are available in the area to residents, including services that improve people's chances of gaining suitable employment. 	Dyke House Network. Jobcentre Plus. Hartlepool Working Solutions. OFCA. Brougham Annexe. Business Link.	An increased awareness amongst residents of the services available to them and an identification of any gaps in service provision.	<ul style="list-style-type: none"> Dyke House Network to discuss subject to resources available. Service providers to more actively promote their services and opportunities available both individually and collectively. 	<p>Increased employment rate.</p> <p>Decreased unemployment rate.</p> <p>Increased number of new businesses created.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Service providers to sign post residents to the most appropriate service, depending upon the person's circumstances. 	Brougham Enterprise Centre. Hartlepool Business Forum. Community / Voluntary Groups.	An increased awareness amongst residents of the services available to them and an identification of any gaps in service provision.	<ul style="list-style-type: none"> Service providers to discuss. 	See previous page.
Encourage local residents to consider working out-of-town, particularly in surrounding towns.	<ul style="list-style-type: none"> Improve access to nearby towns such as Stockton-on-Tees by, for example, subsidising transport and seeking to improve transport services. 	Public Transport Operators. Jobcentre Plus. Hartlepool Working Solutions.	Improved public access to nearby towns and an increase in the number of local residents taking up employment opportunities in nearby towns.	<ul style="list-style-type: none"> To be considered, subject to funding and resources. 	Increased employment rate. Decreased unemployment rate.

LIFELONG LEARNING AND SKILLS

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics <ul style="list-style-type: none">▪ The overall English Key Stage 2 (4+) is below the NRF, Borough and National average; 69% as opposed to 72% Borough wide and 79% Nationally (2005 Results, JSU 2006)▪ The overall Mathematics Key Stage 2 (4+) is 70%, as opposed to 72% in the NRF area, 77% Borough wide and 75% Nationally (2005 Results, JSU 2006).▪ 41% of students leaving school have 5+ GCSE (A*-C) passes which is the same as in the NRF Area but low in comparison to the Borough rates (51%) and National rates (56%) (2005 Results, JSU 2006).▪ 4.3% of students from the Dyke House/ Stranton/ Grange area leave school with no GCSE passes in comparison with 4.6% Borough wide and 2.6% Nationally (HBC Performance Data Team, 2005).▪ 30% of residents feel that they need to improve their literacy skills as opposed to 15% Borough wide (MORI 2004).▪ 28% of residents feel that they need to improve their maths skills in comparison to 15% Borough wide (MORI 2004).▪ 33% of residents are very satisfied with local Primary Schools as opposed to 35% Borough wide (MORI 2004).▪ 38% of residents are very satisfied with local Secondary Schools in comparison to 28% Borough wide (MORI 2004).	
Strengths <ul style="list-style-type: none">▪ Dyke House Comprehensive School became a Full Service Extended School in 2003.▪ Lynnfield Community Learning Centre (attached to Lynnfield Primary School). Although located in the NDC area, it is used by the residents.▪ Avondale Centre.▪ The City Learning Centre (CLC) on the site of Dyke House Comprehensive School.▪ Brougham Annexe.▪ Brougham Annexe Library.▪ Chatham Road Sure Start Centre site.▪ Lowthian Road Sure Start Centre site.▪ Primary and Secondary Schools in the area offer before and after school activities.▪ The English Martyrs RC School and Sixth Form College – specialist school for Arts.	Weaknesses <ul style="list-style-type: none">▪ Poor educational achievements.▪ Childcare and access problems are seen as a barrier to the take up of adult education opportunities.▪ Financial issues are seen as a barrier to educational performance.▪ Poor access to and awareness of facilities within and outside of the area.▪ Restricted funding for Level 1 and Level 2 courses.▪ General lack of co-ordination within the Lifelong Learning and Skills sector.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Avondale Centre at Dyke House Comprehensive School.	The Avondale Centre is a learning centre open to the public. They run many courses from the centre in conjunction with HBC Adult Education. There are a wide variety of rooms available for hire. These include conference rooms, meeting rooms, a crèche, recording studio,

Examples of key current programmes / projects	Description
See previous page.	dance studio, video editing suite, sports hall, all weather pitch etc. The City Learning Centre is open until 9.00pm each night where the public can use the computers. For more information Tel. 01429 866968.
Brougham Annexe, Wharton Terrace.	<p>The Annexe aims to provide an unstructured facility in which those who have disengaged from the school environment can learn, in order to try and encourage them to take up further education opportunities.</p> <p>Approximately 40 courses a week are running from the Brougham Annexe in Partnership with Hartlepool Borough Council's Adult and Community Services (Adult Education) in various areas such as literacy, numeracy, arts and crafts.</p> <p>Worklink at the Annexe Community Centre (situated in Wharton Terrace) was set up to provide support for employed and unemployed people of all ages within the town. Staff can help with:</p> <ul style="list-style-type: none"> ▪ Application forms, ▪ CV compilation, ▪ Letters of application, ▪ Daily job vacancies and job searches, ▪ Use of facilities such as photocopier, fax, telephone, internet, ▪ Interview preparation, ▪ Provide free stamps, envelopes, paper etc, ▪ Advice and help onto different training paths, ▪ Career advice. <p>Owton Fens Community Association (OFCA) is also based in the Annexe and provides services to residents of the area. The centre is open Monday to Thursday 9.00am until 5.00pm and 9.00am until 1.00pm on Fridays (closed weekends). For more information Tel. 01429 268319.</p>
Brougham Centre at Brougham Primary School.	The Brougham Centre provide a range of services including an after school club, baby massage sessions, play sessions, as well as holding events throughout the year (summer school, family learning sessions). The Brougham Centre also runs courses with free crèche places in partnership with the Brougham Annexe. Courses include: Literacy, Maths, Aromatherapy, Numeracy, ICT and Nail Art. For

Examples of key current programmes / projects	Description
See previous page.	more information Tel. 01429 236783.
Brougham Primary School.	The curriculum helps to promote life long learning skills and the school works closely with outside agencies e.g. school nurses to enhance these. Partnerships with various organisations and invited speakers also help to promote children's understanding. For more information Tel. 01429 273663
Chatham House.	Chatham House is on Chatham Road. There is a Children's Centre based here. Also available is the Morris Nelson Suite, a Community Resource Centre with IT facilities including internet access and photocopying facilities for residents use. For more information Tel. 01429 232716.
Cleveland College of Art and Design (CCAD).	Provide specialist further and higher education programmes in art and design and related areas. For more information Tel. 01429 422000.
Connexions.	<p>From the 1st April 2007 Connexions Tees Valley will become the responsibility of Hartlepool Borough Council. It will continue to provide impartial and accessible information, advice and guidance for young people aged between 13 and 19 years of age. This is in addition to a wide range of other services. Services can be accessed in:</p> <ul style="list-style-type: none"> ▪ Schools and colleges, ▪ Work-based learning providers, ▪ Community locations, ▪ Youth facilities, ▪ One-stop shops in high street locations. <p>Connexions support learning, remove barriers to progression, raise aspirations and create opportunities to enter education, employment or training. Personal Adviser's (PA's) are based in all schools, colleges and work-based learning providers and offer a range of support to young people. The majority of this support is based around careers guidance and supporting the young person's preparation for the world of work.</p> <p>Connexions has a one-stop shop based on Tower Street where young people can drop-in without an appointment between 10.00am and</p>

Examples of key current programmes / projects	Description
See previous page.	5.00pm to receive advice and guidance on subjects including housing and benefit information, careers advice and referral to training providers. For more information Tel. 01429 275501.
Children's Centres.	<p>Children's Centres is the latest government initiative aimed at co-ordinating services for children under 5 years of age by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community. In or serving the Dyke House / Stranton / Grange area, the Centres are based on the following sites:</p> <ul style="list-style-type: none"> ▪ Playmates Day Care Centre, Murray Street, ▪ Chatham Road Day Care Centre, Chatham Road, ▪ Brougham Day Care Centre, Brougham School, ▪ Sure Start Main Centre, Lowthian Road, ▪ Lynnfield Community Learning Centre, Lynnfield School, ▪ Avondale Centre, Dyke House Comprehensive School, ▪ Brougham Enterprise Centre, Brougham Terrace. <p>These Centres deliver services for parents-to-be, parents and children up to age 5 years of age. Services are focussed on health and include antenatal care health visiting, advice on weaning, nutrition, breast-feeding, safety, behaviour management, emotional well-being, gurgle and play sessions and choking baby and baby resuscitation visits. Family Clinics are held weekly at the Lynnfield Centre and Chatham House. Speech and Language Therapy services are delivered locally. Sure Start commissions a mental well being service through Hartlepool MIND.</p> <p>These Centres also provide integrated childcare, an early years teacher, health services such as ante and postnatal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 285136.</p>

Examples of key current programmes / projects	Description
Dyke House Comprehensive School (Full Service Extended School).	<p>Dyke House Comprehensive School serves the local community by providing facilities for its pupils and the rest of the community both during and outside of school hours. The Avondale Centre and the City Learning Centre (CLC) are open all the year round, except between Christmas and New Year. The whole site is available to the community after school hours and on weekends.</p> <p>The school also organises classes for adults in technology and other subjects, when there is the demand. The school, Avondale Centre and CLC are there to serve the community. All are welcome and the school are keen to support organised community groups with start up costs to enable them to become self sufficient. For more information Tel. 01429 266377.</p>
Dyke House Network.	The Dyke House Network is a group of organisations and residents groups that meet bi monthly at Brougham Annexe in order to discuss gaps in service provision in the area and avoid duplication. For more information, Tel: 01429 268319.
Grange Road Methodist Church Resource Centre.	A large community resource centre situated in Tankerville Street which is a focal point for education, training, advice and much more. For more information Tel. 01429 420288.
Hartlepool Borough Council: Adult and Community Services: Adult Education / Sports and Recreation.	<p>Provides community based learning including ICT / literacy and languages, early years childcare, arts and crafts, business administration, online testing, information, advice and general guidance. Adult Education Development Workers will try and engage with priority groups e.g. people with mental health difficulties. For more information Tel. 01429 868616.</p> <p>Sports and Recreation provide opportunities to undertake instructor and coaching qualifications for a variety of activities including football, lifeguarding and cricket amongst others. For more information Tel. 01429 284050.</p>
Hartlepool Borough Council: Children's Services.	From August 2005, Hartlepool Borough Council became a Children's Services Authority. This means that alongside providing a strong and effective education service, it now also provides services across Dyke House / Stranton / Grange relating to children and young people.

Examples of key current programmes / projects	Description
Hartlepool Borough Council's Children's Services (Youth Services).	Hartlepool Borough Council's Children's Services (Youth Services) mobile work unit now operates at Brougham Terrace on Wednesday evenings between 6.45pm and 8.45pm and at Mill House Leisure Centre car park on Tuesday evenings from 6.45pm to 8.45pm. The service offers young people between the ages of 13 and 19 advice, guidance and support, delivered by 3 trained Youth Workers. After consultation and relationship building with young people, their needs are accessed and consequently, programmes of work are developed with the young people. For more information, Tel. 01429 523762.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for people 14+ years of age. Level 2 Entitlement: training provided in conjunction with Learning and Skills Council Tees Valley for people aged 19 years and over. 'Access IT': outreach IT training is provided in Hanson Square, Lynn Street in conjunction with Learn Direct. The college also engages with 14 to 16 age group. For more information Tel. 01429 295000.
Hartlepool People Centre, Raby Road.	The facilities include a fully functioning photography suite, community cafe and offers a large range of leisure facilities to suit all age groups. For further information contact the Centre Manager on Tel. 01429 861144.
Hartlepool Sixth Form College.	Hartlepool Sixth Form College is a specialist Sixth Form College and is the largest provider of A Level courses in Hartlepool offering a wide range of subject options. It also offers students the opportunity to re-sit GCSE courses. The College runs vocational courses in Child Care and Child Minding. Advice and guidance for potential students and parents is always available. For more information Tel. 01429 294444.
Hartlepool Voluntary Development Agency (HVDA).	<p>HDVA offers free Qualification Support and Career Coaching to people living in the Dyke House / Stranton / Grange area. Coaching helps people get the best out of themselves and live in ways that make themselves happier and more fulfilled. Coaching can help people:</p> <ul style="list-style-type: none"> ▪ Address issues that may be acting as a barrier to learning, ▪ Be / Stay motivated, ▪ Find a study / life balance,

Examples of key current programmes / projects	Description
See previous page.	<ul style="list-style-type: none"> ▪ Change career, ▪ Improve application and interviewing skills. <p>One to one sessions are tailored to individuals own needs and people interested can access up to 10hours of free personal coaching. For more information Tel 01429 262641.</p>
Hartlepool Working Solutions: Enhancing Employability.	Hartlepool Working Solutions: Enhancing Employability works with schools and local employers to raise aspirations of pupils and to identify possible career options and educational routes.
Hartlepool Working Solutions: Jobs Build (NRF).	Provides financial assistance to local residents so that they can be secure and remain in paid employment. Offers bursaries and job subsidies to employers who employ local residents and provides them with associated training. For more information Tel. 01429 284087.
Hartlepool Working Solutions: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the NRF area (including the Dyke House / Stranton / Grange) and in receipt of benefit. For most courses free crèche is provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.</p> <p>The Women's Development Fund is directed towards women who are setting up their own business or new form of self-employment and they can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications.</p> <p>Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service and the Lone Parent Advisors at Jobcentre Plus. For more information Tel. 01429 523513.</p>
Hartlepool Working Solutions: Work Route (NRF).	Offers paid temporary employment and associated training in a variety of skill areas in a supported environment. For more information Tel. 01429 284583.

Examples of key current programmes / projects	Description
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which aims to offer better employment practices which will improve the employment offer to NRF residents. For more information Tel. 01429 284305.
Jesmond Road Primary School.	Jesmond Road Primary School have extended hours, they have a breakfast club from 8am and an afterschool club that is outsourced to Oscars until 6pm. There is a sports club that runs 5pm-7pm on a Wednesday evening for children in Years 4, 5 & 6, there are also various sports teams that compete throughout the school year. For more information Tel. 01429 274672
Learning & Skills Council (LSC) Tees Valley.	<p>The Learning and Skills Council (LSC) Tees Valley aims to:</p> <ul style="list-style-type: none"> ▪ Ensure that all 14 to 19 year olds have access to high quality, relevant learning opportunities, ▪ Make learning truly demand-led so that it better meets the needs of employers, young people and adults, ▪ Transform the learning and skills sector through <i>Agenda for Change</i>, ▪ Strengthen its role in economic development to provide the skills needed to help all individuals into jobs, ▪ Improve the skills of the workers who are delivering public services, ▪ Strengthen the capacity of the LSC to lead change nationally, regionally and locally. <p>Specific priorities are to:</p> <ul style="list-style-type: none"> ▪ Increase the proportion of young people achieving a Level 2 qualification, ▪ Reduce the number of adults in the workforce who lack a National Vocational Qualification (NVQ) Level 2 or equivalent qualification, ▪ Improve the basic skills of adults, including increasing the number of Skills for Life qualifications, which count towards the national Skills for Life target, ▪ Increase the number of Apprenticeship completions. <p>The LSC also work with partners to contribute towards the following targets:</p>

Examples of key current programmes / projects	Description
See previous page.	<ul style="list-style-type: none"> ▪ Increase the proportion of young people and adults achieving a Level 3 qualification, ▪ Reduce the proportion of young people not in education, employment or training, ▪ Increase participation in higher education towards 50 per cent of those aged 18 to 30.
Lynnfield Community Learning Centre (CLC).	The Lynnfield CLC on the site on Lynnfield school has a diverse range of community courses and activities to offer since officially opening its doors in March 2005. Examples of the courses and activities offered at Lynnfield CLC are healthy eating courses, food hygiene courses, men's health open days, health awareness open days, one-stop baby clinic, baby massage, women's health group and mother and toddler groups. For more information Tel. 01429 232946.
Lynnfield Primary School.	Breakfast and after school clubs available on the site for children in the area. For more information Tel. 01429 275122
Parent and Toddler Care in Hartlepool (PATCH).	Childcare is often a barrier to people taking educational courses. PATCH seeks to address this by running courses at flexible times. They also offer outreach home support to individual families, parents and carers for as long as it is required, deliver accredited voluntary training courses and sign post families to courses as appropriate. For more information Tel. 01429 862727.
Sacred Heart RC Primary School.	The school offers a breakfast club and numerous extra curricular activities on a lunch time and after school for children that attend the school. These activities include sports clubs, music clubs, language clubs and homework clubs. For more information Tel. 01429 272684
The City Learning Centre (CLC) on the site of Dyke House Comprehensive School.	The City Learning Centre (CLC) is a government funded organisation supported by local secondary schools. The Centre provides high specification and technology-rich equipment to help all learners to achieve their full potential in their studies. They offer free usage of drop-in sessions for supported learning to everyone from primary schools, secondary schools and colleges. The CLC has a wide range of facilities including a digital music recording studio, dance studio, TV broadcasting, quality video editing, 120 computer workstations (with internet) and many more facilities. For more information Tel. 01429

Examples of key current programmes / projects	Description
See previous page.	266377.
The English Martyrs RC School & Sixth Form College.	As well as standard school facilities each years the School prepares a programme of Enterprise Activities for the pupils. These include mock interviews, future assessments and entrepreneurial masterclasses. For more information Tel. 01429 273790.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase awareness with regards to educational and training opportunities.
2.	Improve neighbourhood provision where possible.
3.	Increase publicity surrounding existing facilities and provision.
4.	Establish existing education and training facilities and seek to fill the gaps in provision.
5.	Address access issues to educational / training opportunities.
6.	Improve childcare provision to encourage and enable adult learners to engage in education / training opportunities.
7.	Ensure courses are made available at different times of the day to ensure maximum participation.
8.	Ensure equal opportunities in learning and training.
9.	Increase provision and performance in further education / training particularly for young people.
10.	Increase support to young people at school into further education / training and for those failing at school or college.
11.	Raise awareness of the importance of qualifications and promote the benefits of education and training
12.	Raise the aspirations of adults who wish to improve their numeracy and literacy skills.
13.	Promote family learning opportunities.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
LIFELONG LEARNING AND SKILLS					
Increase awareness with regards to the educational and training opportunities available within and outside the Dyke House / Stranton / Grange area and seek to improve local provision where possible.	<ul style="list-style-type: none"> Advertise existing facilities and provision throughout the Dyke House/Stranton/Grange area, including the City Learning Centre (CLC) and look to improve how service providers market their provision. Look at the possibility of creating a recruitment road show that goes into local schools, community groups, residents associations etc. giving details about the facilities and courses available at the CLC. Promote opportunities available at all local colleges e.g. HCFE and Hartlepool VI Form College. Explore the feasibility of establishing an advisory service that will enable potential learners to access if they are unsure of what support they require. A multi agency directory of services for the Dyke House / Stranton / Grange area to be produced. Service providers and organisations to signpost residents to suitable provision / opportunities. Establish what the education and training facilities are already operating in the area as well as the gaps in provision. 	<p>Local Shops. Local Press. Community and voluntary sector. Local Schools. HBC Adult and Community Services. Sure Start. Residents Associations. Local Forum. Local Forum Sub Groups. HCFE. Community Development Worker. Tees Valley Learning and Skills Council. Brougham Annexe. Dyke House Network. PATCH. HBC Children's Services. Avondale Centre. CLC. Mobile Library.</p>	<p>Increase in the numbers of residents using the facilities at the CLC.</p> <p>Evidence of inter-agency work.</p> <p>Reduction of the number of people that think that there are barriers to education.</p> <p>More people will be using the support that is available to enable them to enter or return to education.</p> <p>Production of a leaflet which includes the education and training service within the area.</p> <p>To achieve no gaps in the provision of education and training services across the NAP area.</p>	<ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to discuss with service providers. CLC to consider subject to funding and resources, in consultation with the Dyke House/Stranton/Grange Neighbourhood Consultative Group. All local colleges to discuss. Subject to funding and an organisation coming forward. Dyke House Network and other organisations to discuss, subject to resources available. All service providers and organisations to discuss. All service providers and organisations to discuss in consultation with the Dyke House/Stranton/Grange Neighbourhood Consultative Forum and local residents. 	<p>Increased achievement at Key Stage 2.</p> <p>Increase achievement at Key Stage 3.</p> <p>Increase achievement at Key Stage 4.</p> <p>Increase in the number of residents achieving a Level 1 Qualification.</p> <p>Increase in the number of residents achieving a Level 2 Qualification.</p> <p>Increase in the number of residents achieving a Level 3 Qualification.</p> <p>Increase in the number of Modern Apprentices Framework Completions.</p> <p>Increase in the number of new Skills for Life qualifications.</p> <p>Increase in the number of learners participating in Adult Education Programmes.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<p>See previous page.</p> <ul style="list-style-type: none"> Ensure that educational and training facilities that are not presently available to the public are considered to see if they can be provided in the future to enhance the employability of local people. 	Dyke House/ Stranton/ Grange Consultative Group.	See previous page.	<p>HCFE to discuss with their support services department to ensure that there is not a gap in their service.</p> <ul style="list-style-type: none"> Service providers to discuss gaps in the provision of training facilities within the area. <p>Service providers to discuss how to overcome these gaps.</p>	<p>Increase in the number of new Skills for Life qualifications.</p> <p>Increase in the number of learners participating in Adult Education Programmes.</p>
Address access issues preventing individuals from taking up educational / training opportunities.	<ul style="list-style-type: none"> Seek to secure funding into higher education as the majority of funding is aimed towards KS2 and KS4. Provide courses that include childcare facilities to encourage participation. <hr/> <ul style="list-style-type: none"> Make courses available at different times of the day so that people have the choice of when to attend courses. Explore the possibility of service providers and organisations running satellite courses at existing facilities within the Dyke House /Stranton/Grange area. 	<p>CLC. Local Schools. HBC Adult and Community Services. Sure Start. Brougham Annexe. Connexions. Tees Valley Learning and Skills Council. Avondale Centre. PATCH HFCE. HBC Children's Services. Dyke House School.</p>	<p>Increase in the number of adults in the area participating in adult education courses and training.</p> <p>The number of HCFE courses that are available within the area will increase.</p> <p>There would be an increased number of people attending HCFE to take part in Further Education from the Dyke House/ Stranton/ Grange NAP area.</p>	<ul style="list-style-type: none"> All service providers and organisations to discuss. Service providers to consider when delivering courses, subject to funding and resources. Discuss with service providers to see if it is possible to extend the provision of courses throughout the day. Service providers and organisations to consider and liaise with existing facilities. <p>Local colleges e.g. HCFE to discuss with the CLC, Brougham Annexe, Dyke House School and the Avondale Centre as these could be possible sites for the</p>	<p>Increased achievement at Key Stage 2.</p> <p>Increase achievement at Key Stage 3.</p> <p>Increase achievement at Key Stage 4.</p> <p>Increase in the number of residents achieving a Level 1 Qualification.</p> <p>Increase in the number of residents achieving a Level 2 Qualification.</p> <p>Increase in the number of residents achieving a Level 3 Qualification.</p> <p>Increase in the number of adults who are supported on achieving at least a full</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page. <ul style="list-style-type: none"> Provide better transport access to further education provision. 	Hartlepool XI Form College.	See previous page.	<p>courses to take place.</p> <p>PATCH in conjunction with Hartlepool VI Form College delivers a 'Cache' (Level 2 Childcare and Education) Course plus crèche facilities at the Sure Start North.</p> <ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Forum to discuss with Stagecoach / Arriva. 	first level 2 qualification or equivalent.
Ensure equal opportunities in learning and training.	<ul style="list-style-type: none"> Look at the learning and training facilities available in the area for all age groups and ensure that they are not exclusive. Ensure that facilities are available across the area and not restricted to certain parts of the community. Ensure that people have the same opportunities regardless of financial resources. 	Residents Associations. Local Schools. HCFE. Tees Valley Learning and Skills Council. HBC Children's Services. HBC Adult & Community Services. Avondale Centre. CLC. Brougham Annexe and Library. Mobile Library. Community/ Voluntary	Increased number of people accessing local learning and training facilities.	<ul style="list-style-type: none"> Service providers to discuss who uses their services and if they are aware of any exclusions within the service. Service providers to discuss and ensure that the provision of services across the Dyke House/ Stranton/ Grange area is a unified joined up approach. Service providers to discuss how to make services available to everyone. 	<p>Increased achievement at Key Stage 2.</p> <p>Increase achievement at Key Stage 3.</p> <p>Increase achievement at Key Stage 4.</p> <p>Increase in the number of residents achieving a Level 1 Qualification.</p> <p>Increase in the number of residents achieving a Level 2 Qualification.</p> <p>Increase in the number of residents achieving a Level 3 Qualification.</p> <p>Increase in the number of Modern Apprentices Framework Completions.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page.	Sector. Nasir Mosque.	See previous page.	See previous page.	Increase in the number of new Skills for Life qualifications.
Increase provision and performance in further education / training particularly for young people.	<ul style="list-style-type: none"> Continue to encourage young people while they are still at school to consider further education / training. This could be achieved through visiting local schools and working with pupils informing them about opportunities in further education / training. Assess the amount of support that is available to those failing at school or college. Raise the awareness and importance of qualifications by promoting the benefits of education and training to young people. 	Residents Associations. Local Schools. HCFE. Tees Valley Learning and Skills Council. HBC Children's Services. HBC Adult & Community Services. Avondale Centre. CLC. Hartlepool Sixth Form College. Children's Network. Hartlepool Working Solutions: Enhancing Employability. HFCE. Local Schools. Brougham Annexe.	<p>Increase in the number of people who have no formal qualifications who are now taking part in some form of education or training.</p> <p>Increase the number of people achieving 5+ GCSE passes (A*-C grade).</p>	<ul style="list-style-type: none"> All secondary schools, local colleges and service providers. HCFE's Student Support Department is available to speak to pupils in local schools. For further information Tel. 01429 295111. Subject to funding and resources. Sharing of best practice between schools and further education facilities to promote and encourage the achievement of qualifications and their importance. 	<p>Increase achievement at Key Stage 4.</p> <p>Increase in the number of residents achieving a Level 1 Qualification.</p> <p>Increase in the number of residents achieving a Level 2 Qualification.</p> <p>Increase in the number of residents achieving a Level 3 Qualification.</p> <p>Increase in the number of Modern Apprentices Framework Completions.</p> <p>Increase in the number of new Skills for Life qualifications.</p> <p>Increase in the number of learners participating in Adult Education Programmes.</p> <p>Reduction in Youth unemployment.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Raise the aspirations of adults who wish to improve their numeracy and literacy skills.	<ul style="list-style-type: none"> Provide facilities in the local area and at convenient times for adults to improve their literacy and numeracy skills. 	CLC. Avondale Centre. Dyke House School. HBC Adult & Community Services. HCFE. Sure Start. Local Schools. Community/ Voluntary Sector. Brougham Annexe Library. Mobile Library. Tees Valley Learning and Skills Council. Hartlepool Sixth Form College.	Decrease in the number of people within the area that feel that they need to improve their literacy and numeracy skills.	<ul style="list-style-type: none"> HBC Adult and Community Services to discuss with service providers to establish what the existing provision is and if there needs to be an increase of opportunities available. 	<p>Increase in the number of residents achieving a Level 1 Qualification.</p> <p>Increase in the number of residents achieving a Level 2 Qualification.</p> <p>Increase in the number of residents achieving a Level 3 Qualification.</p> <p>Increase in the number of learners participating in Adult Education Programmes.</p> <p>Increase in the number of adults who are supported on achieving at least a full first level 2 qualification or equivalent.</p>
Promote family learning opportunities within the area.	<ul style="list-style-type: none"> Provide family learning classes across the Dyke House/Stranton/Grange area. 	Local Schools. Sure Start. Connexions. CLC. HBC Children's Services. HBC Adult & Community Services.	<p>Increase in participation of family learning services.</p> <p>Increased provision for family learning schemes.</p> <p>Increase in participation of</p>	<ul style="list-style-type: none"> Service providers to discuss with local schools and residents to establish the family learning service that is currently available and if there is any additional demand. <p>Brougham Annexe to provide family learning opportunities subject to funding becoming available.</p>	<p>Improvement of children's communication, social and emotional development.</p> <p>Increase in the number of 3 and 4 year olds who attend early years and childcare facility.</p> <p>Increased achievement at Key Stage 2.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Continue to encourage parents and carers to get involved with early years learning and Key Stage 1 and 2 literacy and numeracy. Promote family learning facilities that are available within the Dyke House/Stranton/Grange area e.g. through a leaflet drop and poster campaign. 	Tees Valley Learning and Skills Council. Connexions. Brougham Annexe Community/ Voluntary Sector. DH/S/G N'hood Consultative Group.	<p>family learning services.</p> <p>Increase in early years and primary school achievement within schools.</p>	<ul style="list-style-type: none"> Local schools to devise programmes to be able to provide this opportunity. Service providers to discuss and provide a leaflet for dispatch across the area, in consultation with the Dyke House/Stranton/Grange Neighbourhood Consultative Group. 	<p>Improvement of children's communication, social and emotional development.</p> <p>Increase in the number of 3 and 4 year olds who attend early years and childcare facility.</p> <p>Increased achievement at Key Stage 2.</p>

HEALTH AND CARE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 25.2% of the population have a limiting long term illness, which is high in comparison to 24.2% Borough wide and 17.9% Nationally (JSU 2002).
- 24.3% of the population who are of a working age have a limiting long term illness in comparison to 18.4% Borough wide and 19.1% Nationally (JSU 2002).
- 55% of residents smoke cigarettes in comparison to the Borough average of 34% (MORI 2004).
- The standard mortality ratio (SMR) for lung cancer is higher than the Borough rate (ONS 2006).
- 26% of residents rarely or never eat five portions of fruit or vegetables a day in comparison to the Borough average of 19% (MORI 2004).
- 44% of residents consider drug dealing and use a serious problem in the area as opposed to 21% Borough wide (MORI 2004).
- Teenage pregnancy rates in the Dyke House area are 82.8 per 1000 population and Stranton Ward 64.1 per 1000 population which are significantly higher than the National average of 43.2 per 1000 population (ONS 2006).

Strengths

- Full time Health Development Worker based at Dyke House Comprehensive School provides healthy lifestyle advice and support to pupils, staff, parents and also supports the wider community.
- A Health and Care Worker is based at Brougham and Jesmond Road Primary Schools one day per week.
- Health advice is available at Dyke House Comprehensive School and Chatham House.
- School Nursing Service operates in all schools in the area, which includes a dedicated Nurse who works with the four feeder schools to Dyke House Comprehensive School, focussing on obesity issues.
- Sure Start Centres at Lowthian Road and Chatham Road.
- Crèche facilities at Dyke House Comprehensive School which can be hired out to the public.
- PATCH Project at Dyke House Comprehensive School.
- Children's Emotional Well-being Project at Lynnfield and Dyke House Comprehensive Schools.
- FAST Project works with referred families from the area to look at employment / training as well as assessing a range of issues that impact on families which include housing and health and care.
- Mill House Leisure Centre has good facilities, especially the sports hall.
- Grayfields recreational area has a diverse range of facilities for people.
- Good variety of local shops that sell a range of affordable

Weaknesses

- Poor levels of health and high incidence of long-term illness.
- The standard mortality ratio for lung cancer is high.
- High rates of teenage pregnancy in the area.
- High levels of smokers in the area, including underage children.
- Lack of awareness of the help, advice and support, which is available regarding health issues.
- Perceived lack of local fitness and sports facilities.
- Perceived lack of healthy lifestyle promotional work.
- Perception that residents are generally unhealthy.
- More health services should be provided on school sites e.g. dentists, doctor's chemist.
- More preventative measures need to be taken to reduce overall health problems in the area.
- Access to GP's surgeries and hospitals is a major difficulty for those with mobility problems.
- Long waiting times in the area for doctors and dentists appointments.
- Some areas are particularly prone to dog fouling e.g. Grayfields and Lynnfield Primary School field.
- Lack of affordable health and fitness facilities, especially for young people.
- Illegal sale of alcohol to underage people from local shops.
- Underage drinking at Grayfields.
- Too many fast food shops and takeaways in the area.
- Drug litter especially in the North Cemetery and Grayfields.

Strengths	Weaknesses
<ul style="list-style-type: none"> products. Breakfast Club at Brougham School and after school activities. Lots of dog litter bins in the area, which encourages people to use them. Health Centre of Excellence at Hartlepool College of Further Education (HCFE). 	

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Anchor Trust Community Development Team.	<p>Anchor Trust Community Development Team work throughout Hartlepool offering support and opportunities for people aged 50+ to increase their involvement in their local communities. Where people identify a gap in provision or highlight an activity they would like to become involved in, the team will work with the community to find ways of providing this. Examples of activities previously delivered include seated exercise sessions, falls prevention days and health well being opportunities.</p> <p>Anchor Trust Community Development Team can be contacted on 01429 224466 or by e-mail to atcdteam@hotmail.com.</p>
APAUSE (Added Power and Understanding Sex Education).	APAUSE is a behaviourally effective, sex and relationship education programme that promotes social inclusion and school improvement by encouraging healthier relationships. It aims to provide information and skills to empower young people to make responsible choices.
Brougham Annexe.	A fitness centre linked with Activ8 on the Headland is to open on the first floor of Brougham Annexe, which provides a fitness suite and training for members. There are also proposals to create a children's play facility in the yard at the Annexe. For more information Tel. 01429 268319.
Children's Centres.	Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By

Examples of key current programmes / projects	Description
See previous page.	<p>2010, there will be a Children's Centre in every community. In the Dyke House / Stranton / Grange area the Centres are based on the following:</p> <ul style="list-style-type: none"> ▪ Playmates Day Care Centre, Murray Street, ▪ Chatham Road Day Care Centre, Chatham Road, ▪ Brougham Day Care Centre, Brougham School, ▪ Sure Start Main Centre, Lowthian Road, ▪ Lynnfield Community Learning Centre, Lynnfield School, ▪ Avondale Centre, Dyke House Comprehensive School, ▪ Brougham Enterprise Centre, Brougham Terrace. <p>The above delivers services for parents-to-be, parents and children up to age 5. Services focussed on health include antenatal care health visiting, advice on weaning, nutrition, breast-feeding, safety, behaviour management, emotional well-being, gurgle and play sessions and choking baby and baby resuscitation visits. Family Clinics are held weekly at the Lynnfield Centre and Chatham House. Speech and Language Therapy services are delivered locally. Sure Start commissions a mental well being service through Hartlepool MIND.</p> <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 285136.</p>
Family Planning Service "Wise Up Clinics".	<p>'Wise Up' Clinics are specialised contraception and sexual health clinics provided by the Family Planning Service for young people, which have been developed in non-clinical settings. The aim of the clinic is to provide young people with free, confidential advice and information regarding their contraception and sexual health needs. For more information Tel. 01429 267901.</p>
FAST Project.	<p>Within the Dyke House / Stranton / Grange area, the FAST Project provides weekly sessions of football coaching as well as education /</p>

Examples of key current programmes / projects	Description
See previous page.	development opportunities for young people between the ages of 8 and 18 years of age for both males and females. Opportunities such as Sports Leaders Awards and Football Association Coaching badges are also available. The FAST Project works in partnership with Hartlepool United 'Football in the Community', Hartlepool Borough Council's Football Development Worker, Dyke House Comprehensive School, Neighbourhood Policing, Housing Hartlepool, Communities Acting Together (CAT), CAT Young Movers (Cornerstone Youth House, 55 Perth Street) and Brougham Annexe. For more information contact the Project Co-ordinator on Tel. 01429 271571.
Hartlepool Access Audit Group (HAG).	Hartlepool Access Audit Group (HAG) has an Access Audit Group that has experience of partnership working with Hartlepool Borough Council to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment. The Access Audit Group has assisted many organised services and businesses to improve their premises. New services include Personal Emergency and Evacuation Plans and Access Statements (available from August 2006). For more information Tel. 01429 861777 or 01429 891881.
Hartlepool and East Durham Alzheimer's Trust.	The principal objective of the Hartlepool Alzheimer's Trust is the promotion of the relief and treatment of those suffering from Alzheimer's disease and related disorders, and to provide support for such persons and their families. The Trust provides general care and counselling services and provides advocacy advice and information regarding Alzheimer's disease and related disorders. For more information Tel. 01429 868205.
Hartlepool Borough Council Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking and dog fouling.
Hartlepool Borough Council: Football Development Officer.	A new town-wide Football Development Officer is now working within the area to promote football and sports / health education. On a Wednesday evening, football is played at Dyke House Comprehensive School, and male and female players are welcome to take part. There are also funded Coaching opportunities available throughout the area. For more information Tel. 01429 284051.

Examples of key current programmes / projects	Description
Hartlepool Borough Council: Grayfields Recreational Ground.	<p>Grayfields offers the opportunity for several recreational activities. There are several football pitches on the site and a new pavilion has been recently completed. The facilities at Grayfields include a football pitch, which is up to football league standard. At the southern end of the site are two flat bowling greens run in conjunction with the Hartlepool Outdoor Bowls Consortium. At the northern end of the site are rugby pitches, which are leased to West Hartlepool Technical Day School and used by Old Boys Rugby Club (TDSOB). There is also a green and artificial cricket wicket, which offers facilities for teams in the South Durham and North Yorkshire Cricket leagues. A new play facility for children has recently been opened close to the new pavilion. For more information Tel. 01429 284051.</p>
Hartlepool Borough Council: Mill House Leisure Centre.	<p>Mill House Leisure Centre provides a wide range of sports facilities including two swimming pools, one to competition standard with a 57 metre waterslide and 3-stage diving facilities as well as a teaching pool. A multi-purpose hall is available which is used for a wide range of sporting activities such as badminton, five-a-side football, basketball, netball and cricket nets as well as providing a venue for concerts, theatre productions, trade fairs and conventions.</p> <p>A fitness room is also available fully equipped with both single station resistance equipment and cardiovascular fitness machines. The centre also has squash courts, a health suite including sauna and steam room facilities, a floodlit outdoor area suitable for 5-a-side football, netball and basketball and we can also offer a vast range of courses and classes suitable for all ages and tastes. They include swimming lessons, football coaching, gymnastics, gymtots sessions, aqua aerobics classes, aerobic sessions, fitness courses, karate classes and adult only swim sessions.</p> <p>General opening times for swimming pools are as follows: Mon, Wed and Fri: 10.00am – 9.00pm (General swimming). 9.00am – 10.00am and 9.00pm – 10.00pm (Adults only).</p> <p>Tues and Thurs: 10.00am – 5.00pm (General swimming). 9.00am – 10.00am and 8.45pm – 9.45pm (Adults only)</p> <p>Dryside Facilities opening times are as follows: Mon to Fri – 9.00am – 10.00pm.</p>

Examples of key current programmes / projects	Description
See previous page.	<p>Sat and Sun – 9.00am –5.00pm.</p> <p>Under future plans, should funding be available, it is proposed that Mill House Leisure Centre will be replaced. A feasibility study has concluded that the site for a new Centre should be located at Victoria Harbour as part of the overall redevelopment master plan. It is intended that the new H2O Centre will be iconic in nature and prove to be a regional attractor as well as providing a new community based facility.</p> <p>For more information Tel. 01429 223791.</p>
Hartlepool Borough Council: Neighbourhood Enforcement Team (NET).	<p>The Neighbourhood Enforcement Team provides education, guidance and advice to members of the public and organisations on issues such as graffiti, fly tipping, abandoned vehicles and dog related matters. Sometimes the Neighbourhood Enforcement Team is able to use litigation in order to achieve its objectives.</p> <p>The Community Wardens are part of Neighbourhood Enforcement Team and assist with issues such as dog fouling, littering, abandoned and untaxed vehicles, graffiti and fly tipping. They have recently been given additional powers to issue Fixed Penalty Notices for offences such as littering and dog fouling. These new powers will enable the Wardens to take immediate action and / or pass information to the Neighbourhood Enforcement Team for further investigation.</p> <p>The Dog Warden Service tackles a number of related issues ranging from stray and dangerous dogs to dog fouling. Recent new initiatives have seen the introduction of “dog chipping” and “spaying and neutering” schemes designed at reducing the number of stray dogs in the town and enabling such dogs to be quickly reunited with their owners.</p> <p>The Neighbourhood Enforcement Team has achieved a number of successful prosecutions for fly tipping, involving both individuals and companies. It continues to be a very proactive approach in this field and believes the publicity achieved by court action is a means of deterring others with similar intentions. A proactive and spontaneous approach is applied in areas such as back / alley gated streets, highways and shopping precincts to ensure companies and individuals comply with relevant legislation. This is achieved through education /</p>

Examples of key current programmes / projects	Description
See previous page.	<p>guidance and where appropriate, the issuing of Fixed Penalty Notices and Court Action. The Neighbourhood Enforcement Team is also undertaking a campaign to prevent the build up of cigarette related litter in busy streets and shopping areas. Actions proposed include the siting of purpose built cigarette bins and Fixed Penalty Fines.</p> <p>The Neighbourhood Enforcement team have also formed a “Graffiti Squad” which encompasses issues such as fly posting and chewing gum removal.</p> <p>The Neighbourhood Enforcement Team now has a complex system of covert surveillance cameras to assist in its determination to clamp down on various aspects of anti-social behaviour, such as dog fouling, littering and flytipping.</p> <p>For more information Tel. 01429 523370.</p>
Hartlepool Borough Council: Neighbourhood Renewal Fund Environmental Action Team.	<p>There is a dedicated 3 person Environmental Action Team for the Dyke House/Stranton/Grange area. The main duties of this team include:</p> <ul style="list-style-type: none"> ▪ Rapid response to fly-tipping and graffiti, ▪ Grounds maintenance, ▪ Cleansing provision (complements existing services), ▪ Dog fouling, ▪ Dealing with “hot spot” litter areas <p>The Environmental Action Team will respond to issues raised by the Dyke House / Stranton / Grange Forum, through the Contact Centre and to the North Neighbourhood Manager. For more information Tel. 01429 523333.</p>
Hartlepool Borough Council's Sports Development Team.	<p>The following sports initiatives specifically impact upon the Dyke House / Stranton / Grange area:</p> <ul style="list-style-type: none"> ▪ Swim Development Officer and programme, ▪ Disability Officer and programme, ▪ Outdoor Activities Officer and programme, ▪ Preschool activities; for example Funtots, ▪ Summer holiday programme,

Examples of key current programmes / projects	Description
See previous page.	<ul style="list-style-type: none"> ▪ Tees Valley Youth Games, ▪ Hartlepool Triathlon, Marina 5 Kilometre Road Race and Women's Road Race, ▪ Safe In Soccer Scheme: in partnership with Hartlepool United Football Club, in which 40 home league game tickets are distributed free of charge to youth and community groups in the town. <p>For more information, call 01429 284050.</p>
Hartlepool Carers.	Hartlepool Carers is a voluntary organisation, which supports unpaid carers in their caring role. Carers can support family or friends in need of care because of illness or disability. Hartlepool Carers also provides a voluntary service, which offers counselling, therapies, low level support, a sitting service and an advocacy service. For more information Tel. 01429 283095.
Hartlepool Exercise for Life GP Referral Scheme.	The Exercise for Life GP Referral Scheme is available across Hartlepool providing programmes of physical activity as a specific intervention in dealing with health and well being issues. The Scheme has 49 referring partners (either GP's or other health practitioners). The Exercise for Life GP Referral Scheme also works with the hospital in the delivery of a cardiac rehabilitation programme. Places are limited and by GP or hospital referral only.
Hartlepool Mental Health Unit.	Hartlepool Mental Health Unit currently provides hospital based mental health services for the adults and older people of Hartlepool and South Easington in the mental health unit of the University Hospital of Hartlepool. In line with national guidelines, more people with mental health problems in Hartlepool are being treated and supported in their own homes by a growing range of community mental health teams. By the end of 2006 it is hoped that a single storey purpose built building on Lancaster Road will be opened. It will have 16 ensuite bedrooms for adults and 16 for older people, two courtyard gardens and a number of flexible indoor spaces that can be used for a wide range of treatment and therapies. The therapies available may include relaxation classes, art and music workshops, group and individual counselling sessions. The unit will have car parking spaces for staff and visitors and will be surrounded by fencing,

Examples of key current programmes / projects	Description
See previous page.	trees and bushes.
Hartlepool MIND.	Hartlepool MIND offers support to anyone suffering from mental health problems and / or emotional distress. Hartlepool MIND can help with the following – self harm, unusual feelings and beliefs, hearing voices, mood disorders, Obsessive Compulsive Disorder (OCD), depression, anxiety, stress and any other mental health issues. For more information Tel. 01429 269303.
Hartlepool Primary Care Trust (PCT).	<p>Hartlepool Primary Care Trust (PCT) is the organisation that provides and commissions Hartlepool's local primary and community health services. The PCT's main role is to improve health and make sure that when people are ill they have access to the best possible health care. The PCT provides a range of health services including district nursing, health visitors, school nursing service, rapid response care, sexual health and contraception services and a range of community clinics. Hartlepool PCT are developing Estate Strategies in order to look at the relocation of primary care services. In addition, the PCT has set up an integrated health and social care team.</p> <p>Hartlepool PCT works with the 16 GP practice's which serve the people of Hartlepool. The PCT are also responsible for ensuring access to 12 Dental practices, 17 community Pharmacies and 9 Optometrist practices, which serve the people of Hartlepool.</p> <p>The PCT also provides a range of health services which include the following:</p> <p><u>School Nursing Service</u> - The School Nursing Service is a universal service that predominantly works with multi-agencies to seek out and identify the health needs of the school aged population. The service comprises qualified nurses who work closely with children, young people and their families, social services, schools and community and voluntary groups to promote the health and well being of school aged children. The aims of the service are to:</p> <ul style="list-style-type: none"> ▪ Promote the health and well being of the school aged child so that they may reach their full potential and not be disadvantaged by ill health or disability, ▪ Contribute to the planning and implementation of health

Examples of key current programmes / projects	Description
See previous page.	<p>education and promotion programmes (such as National Health Schools Programmes) for the school aged population and their families both in and out of the school setting (This would include healthy eating, sun safety, smoking, medicine safety etc.),</p> <ul style="list-style-type: none"> ▪ Provide specialist advice to children, young people and their families on a range of health issues through drop-in sessions at schools, clinics opportunistic meetings and via the telephone. <p>The School Nursing Service operates in all schools in the area, which includes a dedicated Nurse who works with the four feeder schools to Dyke House Comprehensive School, focussing on obesity issues.</p> <p>The School Nursing Service participates in the co-delivery of sex education programmes at all key stages i.e. APAUSE and Lucinda and Godfrey. For more information please Tel. 01429 267901.</p> <p><u>District Nursing Service</u> – District Nurses work together with other health professionals, social services, statutory, voluntary and private agencies in assessing patient needs and the provision of patient care. For more information Tel. 01429 267901.</p> <p><u>Health Visitors</u> – Health Visitors are an integral part of the NHS's community health services. They are qualified nurses with further specialist training in child health, health promotion and health education. Every family with a child under five has a named Health Visitor. For more information Tel. 01429 267901.</p> <p><u>Speech and Language Therapy Service</u> – The Speech and Language Therapy Service provides a specialist service to adults and children who have speech, language or communication disorders. The Service also offer a specialist service to adults and children who have swallowing, eating and drinking disorders. For more information Tel. 01429 267901.</p> <p><u>Community Stroke Team</u> – The Community Stroke Team provide rehabilitation to people who have suffered form a stroke in the last six months. For more information Tel. 01429 285380.</p>

Examples of key current programmes / projects	Description
See previous page.	<p data-bbox="1062 175 1911 326"><u>OPTIN (Older Person Team for Integrated Needs)</u> – The Older Person Team for Integrated Needs is a service specifically for older people, aged 65 years or over, residing in either Residential or Nursing homes. The service covers patients who have, or develop, non urgent chronic conditions. For more information Tel. 01429 285372.</p> <p data-bbox="1062 363 1911 643"><u>Smoking Cessation Service</u> – The Smoking Cessation Service is a Teesside service which works in partnership with other agencies in order to reduce smoking prevalence in Teesside. Within Hartlepool the Smoking Cessation Service works closely with Nurse Prescribers offering weekly drop-in clinics throughout the town to help those people who want to stop smoking. The three local drop in sessions include Hartlepool People Centre (located close by in the NDC area), St George's Church Hall on Park Road and Mill House Leisure Centre. For more information Tel. 01642 223023.</p> <p data-bbox="1062 680 1911 927"><u>Coronary Heart Disease (CHD) Nursing Team</u> – The Coronary Heart Disease Nursing Team run Secondary Prevention Clinics within GP practices and offers a service to all patients with established coronary heart disease. The Service works as part of the Cardiac Rehabilitation Service which brings together health professionals from Hartlepool PCT, the University Hospital of Hartlepool, consultants, GP's, practice nurses, health visitors to improve the lives of patients. For more information Tel. 01429 285364.</p> <p data-bbox="1062 964 1911 1179"><u>Macmillan Nursing Service</u> – Macmillan Nurses are qualified nurses that have specialist skills and knowledge in order to help patients manage any of the symptoms associated with their illness and also provide emotional and practical support for patients and their families. The Macmillan Nursing Service usually work with patients who are diagnosed as having cancer for whom curative treatment is not possible. For more information Tel. 01429 267901.</p> <p data-bbox="1062 1216 1911 1338"><u>Podiatry Service</u> – The Podiatry Service provides specialist care and advice to those who suffer from acute or chronic foot problems and those who have the potential to develop serious complications in the foot e.g. diabetics. For more information Tel. 01429 285060.</p> <p data-bbox="1062 1375 1911 1424"><u>Diabetes One Stop Shop</u> – The Diabetes One Stop Shop service aims to provide easily accessible care for people with diabetes in</p>

Examples of key current programmes / projects	Description
See previous page.	<p>Hartlepool. In the same appointment and in one place, patients can access eye screening, foot checks and health checks including blood and urine checks. For more information Tel. 01429 862799.</p> <p><u>Multi-Link Team</u> – The Multi-Link Team comprises staff from Hartlepool PCT, the University Hospital of Hartlepool and Hartlepool Borough Council working together to provide support and assistance to enable people to maintain their independence within their homes, or to assist people when discharged from surrounding hospitals. The Multi-Link Team has access to a range of specialist services which include Rapid Response Nursing Team, Social Work Team, Rapid Response Home Care Team, Mobile Rehabilitation Team and the Short Term Residential Care (Rehabilitation and Recovery) Team. The Multi-Link Team is based at Swinburne House on Swinburne Road in Hartlepool. For more information Tel. 01429 289921.</p> <p><u>Discharge Liaison</u> – Discharge Liaison work with members of multi-disciplinary teams in both the community and hospital settings to improve and facilitate links between patients, carers and other health professionals. Discharge Liaison plan for care following discharge from hospital ensuring that arrangements for continuing care are agreed with patients and carers prior to discharge. For more information Tel. 01429 522405.</p> <p><u>Continence Advisory Service</u> – The Continence Advisory Service is a confidential service for people who experience incontinence. The service provides advice, information and support to patients, their families and carers, health care professionals and other organisations. For more information Tel.01429 868861.</p> <p><u>Sight Loss Support Service</u> – The Sight Loss Support Service offers people with sight loss a professional assessment of their needs as well as support in managing everyday tasks such as daily living skills, mobility, benefit advice and communications. People will also have the opportunity to discuss any concerns regarding sight loss. You can make an appointment with the new Service by completing the tear-off section on the Low Vision leaflet which is available from your optician, GP or local library. Alternatively for more information Tel. 01429 285776.</p>

Examples of key current programmes / projects	Description
See previous page.	<p><u>Low Vision</u> – From September 2006, four optician practices in Hartlepool will provide a community based low vision aid assessment service. This service is specific to patients who have been told that there is nothing or very little which can be done to improve their sight. The assessment will suggest aids, such as magnifiers which can help patients make the best use of the sight they have. Previously this service was only available within the Hospital. Referrals can be made via opticians, hospital clinicians and the Hartlepool Sight Loss Support Service. For more information Tel. 01429 285776.</p> <p><u>Interpreting Services</u> – Interpreting services are available free to patients visiting a GP, pharmacist, dentist, optician or using any other services provided by Hartlepool PCT. For more information telephone the Patient Advice and Liaison Service (PALS) on Tel. 01429 287144.</p> <p><u>Health Text Message Service for Boys and Young Men</u> – The text message service provides information to boys and young men in Hartlepool. The service runs alongside existing services such as the sexual health drop-ins and the youth support bus and aims to reach those people who would prefer not to have face to face contact with a health professional. A team of PCT staff is on hand to answer any questions received. To access the service, young men should text: advice lads and their question to 60003.</p> <p><u>Wynyard Road Primary Care Centre</u> – The new £1.1 million Wynyard Road Primary Care Centre, next to the Owton Rossmere Resource Centre opened in August 2006. The Wynyard Road Primary Care Centre will deliver faster access to treatment and a better quality of care – ultimately reducing the need for patients to visit hospital. The Centre will help patients to manage long term conditions by providing better support in the community.</p> <p>Health services offered at the new Centre will include:</p> <ul style="list-style-type: none"> ▪ A town wide 'urgent care' service provided by Emergency Care Practitioners (ECP'S) to deal with a range of health issues on a drop in basis as an alternative to Hospital Accident and Emergency based care. The service will be available Monday to Friday 9.00am to 6.00pm, ▪ A minor surgery facility,

Examples of key current programmes / projects	Description
See previous page.	<ul style="list-style-type: none"> ▪ Clinics offering basic health information, minor ailment and minor injury care, extended nurse care, contraception and sexual health services. <p>For more information Tel. 01429 223195.</p>
Hartlepool School Sport Co-ordinators Programme.	<p>The School Sport Co-ordinators Programme has been running since 2000 and is a national initiative which aims to provide creative, sporting, physical and outdoor activities that have clearly defined learning objectives to promote pupils well being and contribute to their personal and social development. Hartlepool School Sport Co-ordinators Partnership involves all of the Schools in Hartlepool. Each Primary School donates £100 and each Secondary School £1,000 each year to the budget, to help towards the activity. The Hartlepool School Sport Co-ordinator Programme has been very successful in increasing pupil's access to high quality physical activity and sports activity, within and out of normal school hours. This in turn has improved levels of physical exercise amongst pupils, which has a positive effect on the health and well-being of those who participate. For more information Tel. 01429 287506.</p>
Hartlepool Teenage Pregnancy Partnership.	<p>The Hartlepool Teenage Pregnancy Partnership is responsible for the delivery and co-ordination of the 10 year Teenage Pregnancy Strategy and the annual action plans to half the under 18 conception rate by 2010. The Teenage Pregnancy Strategy includes the development of contraception and sexual health services for young people, the improvement of the delivery of sex and relationships education in school and non school settings and the delivery of a Teenage Pregnancy Support Service.</p>
Local Schools.	<p>All of the Schools in the Dyke House / Stranton / Grange area and The English Martyrs RC School and Sixth Form College are participating in the National Healthy Schools Programme (NHSP) and are currently working towards National Healthy Schools Status (NHSS). All four primary schools have received training for staff on the use of Social and Emotional Aspects of Learning (SEAL) materials.</p> <p>A full time Health Development Worker is based at Dyke House Comprehensive School – this worker not only provides healthy</p>

Examples of key current programmes / projects	Description
See previous page.	<p>lifestyles advice and support to pupils, staff and parents within Dyke House Comprehensive School but also supports the community outside of the school premises. This worker is also linked to a New Deal for Communities (NDC) funded project to provide counselling for the pupils at Dyke House Comprehensive School. For more information Tel. 01429 266377.</p> <p>There is also a Health and Care Worker based at Brougham and Jesmond Road Primary Schools one day per week. For more information Tel. 01429 274672.</p> <p>In addition Dyke House Comprehensive School, Lynnfield Primary School, Sacred Heart RC Primary School and Jesmond Road Primary School all have at least one teacher who has achieved the National Personal Social and Health Education (PSHE) Certificate.</p>
Lucinda and Godfrey Primary School Resource.	The Lucinda and Godfrey resource is a Sex and Relationship whole school scheme of work for Key Stage 1 and Key Stage2 pupils. It is based on two characters, Lucinda and Godfrey, who begin nursery school together. The scheme follows the characters through their primary school years growing, and changing with them.
Lynnfield Community Learning Centre, Lynnfield School.	The Lynnfield Community Learning Centre has a diverse range of community courses and activities to offer since officially opening in March 2005. Examples of the courses and activities offered at Lynnfield Community Learning Centre are healthy eating courses, food hygiene courses, men's health open days, health awareness open days, one stop baby clinic, baby massage, women's health group, mother and toddler groups. For more information Tel. 01429 232946.
Parent and Toddler Care in Hartlepool (PATCH).	The PATCH project run parent support groups which provide a variety of play activities in safe and stimulating environments with a wide range of play equipment. PATCH also loan home safety equipment and equipment for teenage parents. For more information Tel. 01429 862727.
Patient and Public Involvement (PPI) Forums.	Patient and Public Involvement (PPI) Forums are made up of groups of volunteers from the local community who are enthusiastic about helping patients and members of the public influence the way that

Examples of key current programmes / projects	Description
See previous page.	local healthcare is organised and delivered. Forum members come from different backgrounds and have a wide range of experience and skills. They are keen to work with all sectors of the community to find out what people think about health and healthcare in the local area – and take action wherever necessary. For more information Tel. 01429 287315.
Sure Start.	Sure Start is based within Chatham Road Community House and offers advice and information on the numerous different courses it provides within the community. A baby clinic is run from there on a Wednesday morning from 9.30am – 11.00am.
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of statutory and voluntary bodies in Hartlepool. The group meets on regular occasions and for further information contact the Anchor Trust Community Development Team on Tel. 01429 224466.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Promote, encourage and support healthy lifestyles e.g. reducing levels of smoking, improving diet and access to affordable health and fitness facilities for all ages.
2.	Improve access to health services.
3.	Tackle issue of teenage pregnancy.
4.	Address the issue of dog fouling through increase enforcement action.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
HEALTH AND CARE					
Unhealthy lifestyles, including high levels of smoking, underage drinking, poor diet and lack of exercise.	<ul style="list-style-type: none"> Health promotion needed throughout the area (also including issues such as parenting skills and responsibilities) and increased use of the health bus (subject to funding as the health bus does not operate in the area at present). Tackle the illegal sale of alcohol and cigarettes to young people who are 	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Sure Start. Children's Centres. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. DH/S/G Forum. HBC Football Development Officer.</p>	<p>Increase the number of residents who rate their health as good.</p> <p>Smoking cessation support delivered.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction regarding access to facilities.</p> <p>Increase the number of residents who</p>	<ul style="list-style-type: none"> Healthy eating / nutritional information / smoking cessation / weight management smoking cessation / weight training available through Hartlepool PCT. Residents Priority Budget could be considered to fund health Bus visits to the area – subject to agreement of the Forum. Breakfast and After School Clubs. A Stop Smoking Clinic is available at the Mill House Leisure Centre on a Saturday morning Tel. 01429 223791. School Nurses provide information and advice on smoking cessation and work within schools to raise awareness of healthy eating and other issues. Health Development Worker based at Dyke House School. Dyke House / Stranton / Grange Forum to discuss with 	<p>Increase life expectancy in males and females.</p> <p>Decrease mortality rates from heart disease, stroke and related diseases in people under 75.</p> <p>Decrease mortality rate from cancer amongst people aged under 75.</p> <p>Decrease the prevalence of smoking amongst adults.</p> <p>Increase the number of people quitting smoking for 4 weeks.</p> <p>Increase annual Leisure Centre attendances.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Continued...	<p>underage particularly from shops in the Dyke House / Stranton / Grange area.</p> <ul style="list-style-type: none"> Raise the awareness of healthy eating through a food co-op. 	<p>Families First.</p> <p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. School Nursing Service. Sure Start. Children's Centres. Barnardo's Fast. Residents. HBC Sports Development Team.</p>	<p>rate their health as good.</p> <p>Smoking cessation support delivered in Schools.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction regarding access to facilities. Increase the number of residents who</p>	<p>Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise, the Police Licence Officer and other relevant organisations. Residents to work with Cleveland Police and other relevant organisations to improve information and relationships.</p> <ul style="list-style-type: none"> Investigate with HBC's Healthy Food Co-ordinator to explore the possibility of setting up a food coop. Tel. 01429 284261. <p>HBC Children's Services and PCT can look at working with schools to raise awareness of healthy eating and other issues.</p>	<p>Increase life expectancy in males and females.</p> <p>Decrease mortality rates from hear disease, stroke and related diseases in people under 75.</p> <p>Decrease mortality rate from cancer amongst people aged under 75.</p> <p>Decrease the prevalence of smoking amongst adults.</p> <p>Increase the number of people quitting smoking for 4 weeks.</p> <p>Increase annual Leisure Centre attendances.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Seek to extend health and fitness services through the provision of affordable facilities for all ages (especially at Mill House Leisure Centre for those who work part time or who are on a low income and who are not eligible for the Active Card). Improve the promotion the promotion of concessionary rate schemes that are available in the area (for example, Active Card, concessionary rates for children swimming in the summer holidays etc.). 	<p>HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. DH/S/G Forum.</p>	<p>rate their health as good.</p> <p>Smoking cessation support delivered in Schools.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction regarding access to facilities.</p>	<ul style="list-style-type: none"> Price structure in place at Mill House Leisure Centre, which provides membership concessions for the unemployed. <p>Seek to liaise with Mill House Leisure Centre regarding the price structure and whether it could more flexibly address those on low incomes.</p> <p>Mill House Leisure Centre operates "Active" card, which offers a full years discount on a wide range of activities. Tel. 01429 223791.</p> <ul style="list-style-type: none"> HBC Sports Development Team and relevant partners to discuss. 	<p>Increase life expectancy in males and females.</p> <p>Decrease mortality rates from hear disease, stroke and related diseases in people under 75.</p> <p>Decrease mortality rate from cancer amongst people aged under 75.</p> <p>Decrease the prevalence of smoking amongst adults.</p> <p>Increase the number of people quitting smoking for 4 weeks.</p> <p>Increase annual Leisure Centre attendances.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Improve access to health services in the area and to the town centre.	<ul style="list-style-type: none"> Investigate the possibility of providing more health services such as doctors surgeries, community nurses, community based holistic drop in sessions, and/or nurse led prescribers within the local area to increase local provision. Improve signposting services. 	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GPs. Local Dentists. Local Imp. Team for Mental Health. Local Imp. Team for Older People. Residents. Sure Start. Hartlepool Community Network. Community / Voluntary Sector. Hartlepool Families First. Stagecoach / Arriva.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> Hartlepool PCT and providers to consider subject to funding. Hartlepool PCT is currently evaluating the recruitment and retention of GP's town wide. <p>Need to liaise with local groups with regard to potential accommodation needs.</p> <p>Sure Start Central Children's Centre staff work with the community to address health issues including setting up health groups for men and women, home visits, clinics, Ffit parents group and also signposting / liaising e.g. to Cahms, Hartlepool MIND.</p> <ul style="list-style-type: none"> All agencies to discuss. <p>Hartlepool PCT is in the process of establishing a major communications campaign to increase awareness of additional primary care services. This campaign will be reflected in the Hartlepool Community Strategy, currently being developed with Hartlepool Partnership which should be in place by April 2007.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve access to social care services.</p> <p>Increase the number of bus passenger journeys.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Reduce waiting times for doctors and dentists appointments. Seek to address local transport issues to town centre services, especially for people with mobility issues. 	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GPs. Local Dentists. Local Imp. Team for Mental Health. Local Imp. Team for Older People. Residents. Sure Start. Hartlepool Community Network. Community / Voluntary Sector. Hartlepool Families First. Stagecoach / Arriva.</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments. <p>Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments.</p> <p>Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist.</p> <p>Hartlepool PCT currently carry out a monthly survey with practices to ensure that appointments are available for patients to book ahead and also to be seen within the Department of Health's 48 hour access target. All practices now offer pre-bookable appointments and record 100% compliance within the 48 hour waiting time.</p> <ul style="list-style-type: none"> Dyke House / Stranton / Grange forum to discuss further with HBC N'hood Manager to identify particular problem areas then liaise with Stagecoach / Arriva. 	See previous page.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Tackle issue of teenage pregnancy.	<ul style="list-style-type: none"> Preventative action to be continual to educate both girls and boys. Continue to support Secondary schools to deliver the APAUSE sex and relationship programme. Continue to support primary schools in the area to deliver the Lucinda and Godfrey sex and relationship resource for primary schools. Development of a specialised contraception and sexual health service for young people, 'Wise Up Clinic' in the area. Raise awareness of the Teenage Pregnancy Service, which supports pregnant teenagers and young parents. 	<p>Teenage Pregnancy Advisor. Local Schools. Hartlepool PCT. North Tees and Hartlepool NHS Trust. HBC Children's Services Department. Hartlepool Teenage Pregnancy Partnership. Sure Start. Children's Centres. Community/ Voluntary Groups. Teenage Pregnancy Co-ordinator. School Nursing Service. Family Planning Service. Families First.</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the need for health care.</p> <p>Reduce Teenage Pregnancy.</p>	<ul style="list-style-type: none"> Resources to be identified. <p>The Teenage Pregnancy Strategy is implemented by the PCT and the Local Authority.</p> <p>All work, which is undertaken, is multi agency and serves all parts of the town with particular emphasis on areas of disadvantage.</p> <p>School Nurses support all schools in the area for the sex and relationships education scheme.</p> <ul style="list-style-type: none"> Teachers, School Nursing Service and the Health Development Team. Teachers, School Nursing Service and the Health Development Team. Family Planning Service. Teenage Pregnancy Service. Health bus could be used in respect of condom distribution subject to funding. 	<p>Decrease the under 18 conception rate.</p> <p>Increase the number of patients completing a 10 week programme of referred activity as a result of health practitioner recommendation.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> ▪ Increase the number of condom distribution outlets in the area. ▪ Establish needs of young parents and try and support them in addressing these needs. ▪ Provide support to young parents for example childcare provision, so they can focus on education again. ▪ Wrap around care is new, therefore there is a need to publicise wrap around care so that people know what is available. 	See previous page.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the need for health care.</p> <p>Reduce Teenage Pregnancy.</p>	<ul style="list-style-type: none"> ▪ Family Planning Service. ▪ Resources to be identified. <p>All Children's Centres in the area.</p> <ul style="list-style-type: none"> ▪ All Children's Centres in the area. ▪ Children's Centres and Dyke House / Stranton / Grange Extended Schools Cluster. 	See previous page.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Concerns regarding dog fouling, especially at Grayfields and Lynnfield School.	<ul style="list-style-type: none"> Enforcement action naming and shaming offenders. 	HBC N'hood Managers. DH/S/G Forum. Residents. HBC Dog Wardens. HBC Environmental Enforcement Team.	<p>Resident satisfaction.</p> <p>Residents feeling an improved quality of life.</p> <p>Resident satisfaction.</p> <p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> NRF, Central and North Environmental Action Team and Neighbourhood Enforcement Team to liaise with North and Central Neighbourhood Managers. <p>Neighbourhood Enforcement Team can issue notices and fixed penalties. They can attend School Governors meetings to raise the profile and inform of the Councils zero tolerance policy. Please Tel. 01429 523333.</p> <p>Neighbourhood Services has a budget of £15,000 town wide (£5,000 each for the North, Central and South) per annum to provide litter bins and dog bins (£350 per litter bin, £160 per dog bin, disposal costs extra).</p> <p>HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling. Contact HBC Neighbourhood Enforcement Team. Tel: 01429 523848.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Decrease the percentage of people who think litter and rubbish in the streets is a problem in their area.</p> <p>Improve the cleanliness of the neighbourhood – decrease the percentage of transects surveyed falling below grade b for litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none">Educate community on the health implications of dog fouling.	See previous page.	See previous page.	<ul style="list-style-type: none">N'hood Manager to discuss with HBC Public Protection and Housing.	See previous page.

COMMUNITY SAFETY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- The total crime offences in the area are 144 (per 1000 population) in comparison to 182.5 NRF Area, 129.2 Borough wide and 105 Nationally (JSU 2005 / 2006).
- Vehicle crime is higher than the Borough average: 31.8 (per 1000 population) in comparison to 25.5 Borough wide and 24 Nationally (JSU 2005 / 2006).
- The total violent crime offences (per 1000 population) is 41.9 in comparison to 34.6 Borough wide and 23 Nationally (JSU 2005 / 2006).
- The total dwelling burglary (per 1000 households) is higher than in the NRF area and the Borough average, 28.6 in comparison to 21.5 NRF area, 15.7 Borough wide and 13 Nationally (JSU 2004 / 05).
- 10% of residents consider people being attacked or harassed to be a serious problem in the area in comparison to 6% Borough wide (MORI 2004).
- 31% of residents perceive household burglary to be a serious problem in the area in comparison to 11% Borough wide (MORI 2004).
- 16% of residents feel very safe walking alone in or around the area after dark in comparison to 28% Borough wide (MORI 2004).
- Resident arrest rates are high.
- High rates of arrests for drug related crimes: the total drug related offences are 2.9 (per 1000 population) in comparison 4.0 NRF Area, 2.4 Borough wide and 3.0 Nationally (JSU 2005 / 2006).

Strengths

- Installation of alleygates throughout the area along with the improvements to street lighting has been successful however, there is still a need for further environmental works in other areas e.g. implementation of additional alleygates plus more street lighting, road safety projects etc.
- Residents groups have provided the community with self selected small items of security e.g. door alarms and internal 'dusk 'til dawn' lights.
- Neighbourhood Watch groups in the area.
- Dyke House Police Office (Avondale Centre).
- Increased police presence as a result of the Neighbourhood Policing Scheme.
- Local community know how and where to contact the Neighbourhood Policing Team.
- Dyke House Project at Brougham Annexe, although increased support is required to address the issues local residents face at the beginning and end of each session.
- Improved relationships between Police Officers and Dyke House Comprehensive School.
- FAST Project contributing towards tackling problems of anti-social behaviour.
- Implementation of numerous traffic calming measures but there is

Weaknesses

- A poor estate layout in specific areas of the neighbourhood (Furness Street).
- Fear of crime, particularly at night. More target hardening measures required as existing measures are proving to have a limited and insufficient effect (the local community felt that the portable CCTV camera that was located in Grainger / Turnbull Street in 2005 helped to reduce crime).
- Poor street lighting in specific areas.
- Lack of activities for children and young people.
- Lack of open spaces for children and young people to play ball games resulting in the use of local streets, causing nuisance to neighbours / anti-social behaviour.
- Specific areas have problems with anti-social behaviour and associated behaviour such as vandalism, car crime, graffiti and litter, particularly in and around the North Cemetery and at Grayfields.
- Children and young people feel unsafe in the Cemetery due to the high perimeter walls.
- Drug and alcohol abuse are key areas of concerns amongst residents.
- Drug use and drug related litter, vandalism and anti social activities, especially in and around North Cemetery and at

Strengths	Weaknesses
<p>still a need for more.</p> <ul style="list-style-type: none"> Strong / supportive community spirit in many parts of the area and established Residents Associations. (See Strengthening Communities for further information). 	<p>Grayfields.</p> <ul style="list-style-type: none"> There are areas that experience traffic and parking problems.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Anti-Social Behaviour Unit (ASB Unit).	<p>The ASB Unit Team believes that the people of Hartlepool have the right to live their lives free from harassment, alarm or distress. It is their goal to work effectively with the public and partner agencies to deal with the factors that affect the quality of life of residents through prevention, diversion or enforcement.</p> <p>The ASB Unit deals with cases reported from all sources where an individual has been causing harassment, alarm or distress to one or more individuals who are not in the same household as themselves. To contact the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296582.</p>
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	<p>The Neighbourhood Policing Scheme is based around local policing for local neighbourhoods, responding to the needs of local communities and bringing communities, police and partners closer together. The aim of Neighbourhood Policing is to increase police visibility and improve public reassurance and to make communities feel safe and secure by reducing crime and anti-social behaviour. Through Neighbourhood Policing, police will be visible and accessible to members of the public. Community involvement is key to the success of Neighbourhood Policing as resident priorities and views drive the initiative forward.</p> <p>Each Council Ward has a named, dedicated Neighbourhood Officer and Neighbourhood Police Community Support Officer (PCSO). These officers work within each Council Ward and are not pulled away from their area to other parts of Hartlepool.</p> <p>The Neighbourhood Policing Teams are based in the following venues:</p>

Examples of key current programmes / projects	Description
See previous page.	<p><u>Dyke House Ward</u>: The Avondale Centre</p> <p><u>Stranton Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street</p> <p><u>Grange Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street</p> <p>The teams are also accessible to the local community and respond to the priorities of local residents.</p> <p>Every month, officers conduct a visual audit with a community representative and officers from partner agencies (Hartlepool Borough Council Environmental Officers / Housing Providers etc.). This is a walk around their identified neighbourhood area in order to ascertain areas for action. This should result in the identification of three priorities for action over the following month.</p> <p>A Single Point of Contact Number has been set up to link residents with their dedicated officers. Phone lines are open between the hours of 9.00am and 9.00pm when staff can put residents in touch with one of the officers assigned to the ward. The Single Point of Contact Number is Tel. 01429 235811.</p> <p>Drop in surgeries which are staffed on a regular basis are also held within the area in the following venues:</p> <p><u>Dyke House Ward</u>: The Avondale Centre.</p> <p><u>Stranton Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street.</p> <p><u>Grange Ward</u>: Lynnfield Community Learning Centre.</p> <p>Call the Single Point of Contact Number above for more information regarding the details of the drop in sessions. In addition to this, members of the teams are also available at the main offices at times when drop in surgeries are unstaffed.</p>

Examples of key current programmes / projects	Description
Community Safety Capital Fund.	<p>Hartlepool Borough Council has approximately £135,000 to spend on capital projects which will contribute to a reduction in crime and disorder.</p> <p>The criteria for capital projects is as follows:</p> <ul style="list-style-type: none"> ▪ Projects should be community safety focused and should contribute to the outcomes in the Safer Hartlepool Strategy; ▪ Departments forwarding ideas for projects should contribute 20% - 50% match funding; ▪ There should be a commitment to mainstreaming / maintenance of the project. <p>The Section 17 Officer Group will recommend which projects are to be considered to Hartlepool Borough Councils Cabinet Grants Committee for approval.</p>
Connexions.	<p>From the 1st April 2007, Connexions Tees Valley will become the responsibility of Hartlepool Borough Council. It will continue to provide impartial and accessible information, advice and guidance for young people aged between 13 and 19 years of age and deliver positive activities for those who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusion and anti-social behaviour.</p> <p>Connexions can deliver one to one support for young people and can fund activity programmes for delivery by community and voluntary groups such as FAST (Families Accessing Support Team).</p>
COOL (Community Organised Outdoor Leisure) Project.	<p>The COOL Project uses sport and education as a diversionary tool when dealing with problems such as drugs and alcohol amongst young people. For more information Tel. 01429 221832.</p>
Drug Interventions Programme (DIP).	<p>DIP was introduced to Hartlepool in April 2004 and continues to be a major part of the Government's drug strategy to reduce drug-related crime. The initiative provides treatment and support structures that identify, engage with and track drug misusing offenders anywhere in the criminal justice system.</p>

Examples of key current programmes / projects	Description
See previous page.	<p>The two key elements of the programme that help this to take place are through care – assisting the individual from the point of arrest through to sentencing and beyond – and aftercare – which is help put in place to assist the offender after they have been released from prison or on completion of a community sentence.</p> <p>The DIP team provide a 24 / 7 Single Point of Contact Service which gives people in drug treatment a telephone contact for support and advice.</p> <p>Addaction are commissioned to provide the service due to their knowledge of treatment services and information on the criminal justice system process.</p> <p>In addition to the above, a specialised sport and physical activity programme is offered to DIP clients as part of their rehabilitation programme. Externally funded, this area of work contributes to the support structures necessary to prevent re-using and potentially re-offending. This element of support is in partnership with HBC's Drug Intervention Team.</p> <p>The 24 / 7 Single Point of Contact Service - Tel. 08081880247.</p>
Dyke House Project.	<p>The Dyke House Project provides a base for developmental and recreational opportunities for young people aged between 11 and 19 years of age. The Project is a partnership between Brougham Annexe and Headland Future. Drop in sessions are held on Thursday evenings from 7.00pm until 9.00pm. For more information Tel. 01429 891444.</p>
FAST (Families Accessing Support Team) Project.	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers Plan with families how the project can support the child and family, and make sure they are aware of the consequences of involvement in anti-social behaviour.</p> <p>The FAST project can also provide a 'street outreach service / detached youth work service' which involves working with groups of young people who are involved in anti-social behaviour / causing a</p>

Examples of key current programmes / projects	Description
See previous page.	<p>nuisance throughout areas. FAST attempts to engage with young people and their communities to try to develop working relations and to assess the difficulties and solutions to the anti-social behaviour.</p> <p>Within the Dyke House / Stranton / Grange area the FAST Project provides weekly sessions of football coaching as well as education / development opportunities for young people between the ages of 8-18 years old. This is for both males and females. Opportunities such as sports leaders awards and FA Coaching badges are also available. The FAST Project works in partnership with Hartlepool United 'Football in the Community', Football Development (Council), Dyke House Comprehensive School, Neighbourhood Policing, Housing Hartlepool, CAT Young Movers (Cornerstone Youth House) and Brougham Annexe.</p> <p>Contact the Project Co-ordinator on Tel. 01429 271571 for more information.</p>
Hartlepool Borough Council: Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council: Neighbourhood Renewal Street Lighting Budget.	In 2006 / 2007, there is £50,000 of NRF monies allocated for town wide street lighting improvements. The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council: Neighbourhood Service's Minor Works Budget.	The budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance. In the Dyke House / Stranton / Grange area, the budget is managed by the Neighbourhood Manager for the North and the Central area and works are discussed and approved through the North Neighbourhood Consultative Forum. In 2006 / 2007, £87,000 is available to the North Neighbourhood Consultative Forum with £30,000 allocated to lighting improvements.
Hartlepool Borough Council: Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking etc.
Hartlepool Borough Council: Neighbourhood Renewal Fund Environmental Action Team.	There is a dedicated 3 person Environmental Action Team for the Dyke House / Stranton / Grange area. The main duties of this team

Examples of key current programmes / projects	Description
See previous page.	<p>include:</p> <ul style="list-style-type: none"> ▪ Rapid response to fly-tipping and graffiti, ▪ Grounds maintenance, ▪ Cleansing provision (complements existing services), ▪ Dog fouling, ▪ Dealing with 'hot spot' litter areas. <p>The Environmental Action Team will respond to issues raised by the Dyke House Stranton / Grange Neighbourhood Consultative Group, through the Contact Centre and to Hartlepool Borough Council's North Neighbourhood Manager. For more information Tel. 01429 523333.</p>
Hartlepool Borough Council: Neighbourhood Enforcement Team (NET).	<p>The Neighbourhood Enforcement Team provides education, guidance and advice to members of the public and organisations on issues such as graffiti, fly tipping, abandoned vehicles and dog related matters. Sometimes the Neighbourhood Enforcement Team is able to use litigation in order to achieve its objectives.</p> <p>The Community Wardens are part of Neighbourhood Enforcement Team and assist with issues such as dog fouling, littering, abandoned and untaxed vehicles, graffiti and fly tipping. They have recently been given additional powers to issue Fixed Penalty Notices for offences such as littering and dog fouling. These new powers will enable the Wardens to take immediate action and / or pass information to the Neighbourhood Enforcement Team for further investigation.</p> <p>The Dog Warden Service tackles a number of related issues ranging from stray and dangerous dogs to dog fouling. Recent new initiatives have seen the introduction of "dog chipping" and "spaying and neutering" schemes designed at reducing the number of stay dogs in the town and enabling such dogs to be quickly reunited with their owners.</p> <p>The Neighbourhood Enforcement Team has achieved a number of successful prosecutions for fly tipping, involving both individuals and companies. It continues to be a very proactive approach in this field and believes the publicity achieved by court action is a means of deterring others with similar intentions.</p>

Examples of key current programmes / projects	Description
See previous page.	<p>A proactive and spontaneous approach is applied in areas such as back / alley gated streets, highways and shopping precincts to ensure companies and individuals comply with relevant legislation. This is achieved through education / guidance and where appropriate, the issuing of Fixed Penalty Notices and Court Action.</p> <p>The Neighbourhood Enforcement Team is also undertaking a campaign to prevent the build up of cigarette related litter in busy streets and shopping areas. Actions proposed include the siting of purpose built cigarette bins and Fixed Penalty Fines.</p> <p>The Neighbourhood Enforcement team have also formed a "Graffiti Squad" which encompasses issues such as fly posting and chewing gum removal.</p> <p>The Neighbourhood Enforcement Team now has a complex system of covert surveillance cameras to assist in its determination to clamp down on various aspects of anti-social behaviour, such as dog fouling, littering and flytipping.</p> <p>For more information Tel. 01429 523370.</p>
Hartlepool Borough Council: Safer Streets Booklet.	<p>Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town. For more information Tel. 01429 523200.</p>
Home Housing Group.	<p>Home Housing Group is one of the country's largest providers of rented housing, supported housing and low cost home ownership. Properties managed by the Home Group in the area are located in the following locations:</p> <ul style="list-style-type: none"> ▪ Greenwood Road / Middleton Road area (Clarence Estate) ▪ Pine Grove / Oak Grove / Jesmond Road area <p>In 2003 / 2004, Home Housing spent £99,000 on fencing at Clarence Estate and in 2005, £60,000 on fencing in Jesmond Gardens. In the Dyke House area, the following will be invested in future years:</p> <ul style="list-style-type: none"> ▪ 2006: £13,890

Examples of key current programmes / projects	Description
See previous page.	<ul style="list-style-type: none"> ▪ 2007: £82,650 ▪ 2008: £364,194 ▪ 2009: £70,992 <p>For more information Tel. 0845 6063030.</p>
Housing Hartlepool.	<p>Housing Hartlepool is the major social landlord in the area having 781 properties. In July 2006, Housing Hartlepool completed the modernisation of properties which they own in the Dyke House area. The work undertaken has cost £6.5 million which demonstrates Housing Hartlepool's commitment towards the area.</p> <p>A further 160 properties within the area are yet to be modernised and at present their future is being considered as part of the North Central Housing Regeneration Masterplanning process (see Environment and Housing section).</p> <p>Additionally, Housing Hartlepool intends to undertake environmental improvements on Dyke House and Middleton Road estates this year to the value of £450,000.</p> <p>Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants.</p>
HYPED.	<p>The HYPED Team offer young people a discrete outreach service. HYPED is a multi-agency team consisting of professionals from Health, HBC Children's Services and the voluntary sector. They can offer a comprehensive substance misuse service from basic advice and information through to specialist prescribing and access to residential activities.</p> <p>For more information Tel. 01429 860333.</p>
Multi-agency Problem Solving Group: Joint Action Group (JAG).	<p>The area has a Multi-agency Problem Solving Group (JAG) which meets on a regular basis and pulls together representatives from Hartlepool Borough Council, Hartlepool Police and other relevant groups to tackle some of the ongoing problems within the NAP area.</p>

Examples of key current programmes / projects	Description
Neighbourhood Renewal Fund (NRF): Community Safety Grants.	A grant pool is provided to assist groups to deliver the activities which aim to engage local residents and community groups in small scale community safety initiatives in their area. Maximum grant per group has been set at £500, with higher allocation requiring approval of Cabinet Grants Committee. For more information Tel. 01429 405577.
Neighbourhood Watch.	Helping build safer communities through encouraging people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the police and keeping an eye on each other's property. For further information on the Neighbourhood Watch Scheme, contact the Neighbourhood Watch Scheme Co-ordinator. For more information Tel. 01429 405585.
Safer Hartlepool Partnership's Adult Treatment Plan – 2006 / 2007 (Drugs Strategy).	<p>The Adult Treatment Plan is a town wide strategy. The Safer Hartlepool Partnership has the responsibility for the delivery / implementation of the Governments 10 year National Drugs Strategy 'Tackling Drugs Together'. The Strategy runs to March 2008 to tackle the concentration of substance misuse issues in the wards of disadvantage, particularly those with poor housing and private landlords, as the long term use of illicit drugs often leads to a degeneration of an individuals lifestyle and often effects housing status etc.</p> <p>The Strategy has four key strands: -</p> <ul style="list-style-type: none"> ▪ Reducing supply and availability of drugs. ▪ Working with communities to limit the impact of drug misuse. ▪ Education and work to prevent young people taking drugs. ▪ Offering comprehensive treatment services to those who are taking drugs. <p>Within the local Hartlepool Strategy and Partnership structures a variety of Task Groups meet to ensure the appropriate projects are operating, check progress and performance monitoring systems are in place. There will be a continuation of analysis and mapping of numbers into treatment, offenders, drug litter etc. in 2006 and key priority areas for target action will continue to be identified.</p> <p>During 2006 / 2007 there will be targeted leafleting, campaigns, some</p>

Examples of key current programmes / projects	Description
See previous page.	<p>outreach surgeries arranged for advice and information, presentations to residents groups if invited, and with the police some joint operations whereby police will conduct enforcement operations followed by treatment agencies trying to encourage drug users into treatment programmes throughout these key priority areas</p> <p>For more information on the Drugs Strategy and services on offer, contact the Planning and Commissioning Manager on Tel. 01429 284593.</p>
Services for drug treatment and associated support.	<p>Hartlepool Community Drug Centre, Whitby Street, Hartlepool provides the Substance Misuse Service (clinics and substitute prescribing). Tel. 01429 285000.</p> <p>DISC (Developing Initiatives Supporting Communities) provides wraparound support e.g. benefits, housing, 1-2-1 motivational and relapse prevention, alternative therapies like acupuncture, electro stimuli and cognitive behaviour therapies, which assist management of symptoms. Tel. 01429 285000.</p> <p>NACRO (National Association for Rehabilitation of Offenders) provides help with basic skills, education, training and employment opportunities. Tel. 01429 285000.</p> <p>Albert Centre (part of the Hartlepool Community Drug Centre) provides Counseling and support. Tel. 01429 285000 Advance is a user and ex-user group. Tel. 01429 288113.</p> <p>Parent and Family (PINS) Support Group. Tel. 01429 288302.</p> <p>HYPED is a team for young people. Tel. 01429 860333.</p> <p>All of the above services apart from the Substance Misuse Service will make arrangements for home visits and / or meet in a community venue.</p> <p>To address the public health agenda around blood borne viruses (hepatitis / HIV etc.) there is a mobile needle exchange which visits up to 14 designated sites across the town to exchange needles and provide clean equipment. This service is available to residents of the</p>

Examples of key current programmes / projects	Description
See previous page.	Dyke House / Stranton / Grange area. The team is available to meet with people in safe, designated areas to exchange needles. For more information Tel. 07734 883730
Straight Line Project.	<p>The Straight Line Project offers support and guidance to young people who are found to be drinking or are believed to be regularly consuming alcohol.</p> <p>Once referred to the project, the benefits to the young people from attending the programme are that they have a better understanding of the law and underage drinking; a heightened awareness of what alcohol can do to their body, why they shouldn't drink to excess and what the safe limits are for adults. For more information Tel. 01429 239922.</p>
Substance Misuse Service (SMS).	<p>The Substance Misuse Service (SMS) is based within the Community Drug Centre, Whitby Street and is responsible for the prescribing and healthcare needs of drug users.</p> <p>Referrals can be made by GP's, agencies or the individual themselves and there is a joint assessment and referral system within the Community Drug Centre to ensure access to packages of care. An increase in nursing and support staff has enabled more prescribing clinics; joint work with partners such as Health Visitors and Obstetrics for the women / pregnancy clinics; improved key working and health checks.</p> <p>The main priority is to continue to improve the quality of the service, review and improve care planning and coordination and work with GP's and Pharmacists as well as service users, to ensure an effective holistic response.</p> <p>For more information on the Substance Misuse Service (SMS) Tel. 01429 285000.</p>

Examples of key current programmes / projects	Description
Sure Start.	Sure Start commissions a Home Loan Safety Equipment Scheme through PATCH, which includes working in partnership with Cleveland Fire Service to provide free smoke alarms and fire safety checks / advice to families with children under 5 years. For more information Tel. 01429 862727.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Reduce anti-social behaviour, complementing existing resources such as the Anti-Social Behaviour Unit, FAST Project etc.
2.	Encourage residents to provide specific information to Cleveland Police, the Anti-Social Behaviour Unit, Hartlepool Borough Council etc. regarding persons committing illegal activity.
3.	Improve the visibility of Police Officers / presence of the Police Community Support Officers (PCSO's).
4.	Increase facilities / diversionary activities for children and young people.
5.	Alleviate the problems with the illegal use of motorbikes, motorised scooters and quad bikes.
6.	Promote drug awareness and drug enforcement activities (including the illegal sale of alcohol and cigarettes) as well as drug clean up operations.
7.	Increase CCTV and street lighting provision.
8.	Support and extend existing Neighbourhood Watch schemes and encourage new residents to become involved in the scheme.
9.	Increase feelings of security / tackle fear of crime through the increase of community safety initiatives including target hardening measures such as dusk 'til dawn lighting. The increase of CCTV and street lighting provision will also contribute to this.
10.	Encourage take up of home fire safety checks.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
COMMUNITY SAFETY					
<p>Anti-social behaviour and associated behaviour such as vandalism, litter, graffiti, car crime, illegal fires, underage drinking, the congregation of youths and young adults playing football in inappropriate areas.</p> <p>Areas include alleyways and back streets in Middleton Road Estate, Welldeck Road / Stephen Street, Jesmond Gardens, Tweed Walk, Pine Grove, and Brafferton Street along to Wilson Street (NB. Wilson Street is currently outside the NAP area). Mill House Skate Park and Courts plus Grayfields due to the lack of security (outside the NAP area), Brougham Annexe, North Cemetery, St Oswalds Church and around all shopping precincts in the area (particularly Raby Road and</p>	<ul style="list-style-type: none"> Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588. Residents to provide specific information regarding persons committing illegal activity to the Neighbourhood Policing Team Tel. 01429 235811, Anti-Social Behaviour Unit Tel. 01429 296588 or Cleveland Police Tel. 01642 326326 (Police Headquarters). Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's) and, ensure Officers establish good relationships with the local community particularly young people. Investigate into the possibility of blocking off walkways / alleyways / cut throughs or look towards installing additional street lighting columns in these areas. Further investigate the problems associated with those playing football until late into the evening within residential areas, and seek to identify potential solutions. 	<p>HBC Highways. HBC Street Lighting Manager. ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Children's Services. HBC Adult & Community Services. HBC Community Safety and Prevention. HBC N'hood Services. HBC Environmental Health. Housing Hartlepool. FAST Project. HBC Environment</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to discuss with Anti-Social Behaviour Unit (ASB Unit) to look at ways of encouraging residents to report incidents and make them aware of their responsibilities. Residents to contact named, PC and PCSO through the Neighbourhood Policing Scheme. Single Point of Contact Number Tel. 01429 235811. Neighbourhood Policing Scheme to address. Single Point of Contact Number Tel. 01429 235811. Increased patrols in the area (in the evenings and at weekends). Dyke House/Stranton/Grange Neighbourhood Consultative Group to work with HBC Highways and HBC Street Lighting Manager. Funding and resources to be confirmed. 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p> <p>Reduced personal, social and community disorder reported to the police.</p> <p>Reduced percentage of residents stating that 'teenagers hanging around on the streets' is a problem.</p> <p>Reduced percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Reduced vehicle crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
<p>Chatham Road at lunchtimes and on an evening). Grainger Street (particularly behind the Quoits Club), Gray, Moore, Turnbull and Pelham Street, Chatham Road area, Breward Walk, Allerton Close, Pine Grove (particularly paved area adjacent to Pine Grove) and Lime Crescent (garages need gating off).</p> <p>(NB. Pelham and Moore Street and parts of Chatham Road are included in the redevelopment proposals).</p>	<ul style="list-style-type: none"> ▪ Increase / make available affordable diversionary activities (on evenings and weekends), in consultation with children and young people. These activities need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. All activities / facilities should be supervised to ensure appropriate use. Utilisation of open space could include Grayfields (NB. outside the NAP area) and North Cemetery. ▪ Work with Dyke House Comprehensive School regarding the congregation of pupils around local shopping precincts on lunchtimes. ▪ Tackle issues of noise, and anti social and uncooperative behaviour between residents, especially at times when issues are raised. (For issues relating to the private rented sector, see Environment and Housing). ▪ Change residents perception of young people as it is a minority that are causing a 	<p>Action Team. Local Schools. DH/S/G Consultative Group. Brougham Annexe. HBC Enforcement Officer. Home Housing.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> ▪ Dyke House/Stranton/Grange Neighbourhood Consultative Group to look at, subject to funding and resources. The FAST project working to tackle early signs of anti-social behaviour through a multi-agency approach and outreach work. ▪ Planned improvements to Dyke House Comprehensive School 'Canteen' facilities to encourage pupils to stay on the school premises over the lunch break. School to continue to work with the Dyke House/Stranton/Grange Neighbourhood Consultative Group. ▪ Neighbourhood Police Officer, HBC Environmental Health and residents to discuss. Residents to discuss with HBC what enforcement powers they possess to and to what capacity they can be used. ▪ Home Housing, Housing Hartlepool etc. to consider 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p> <p>Reduced personal, social and community disorder reported to the police.</p> <p>Reduced percentage of residents stating that 'teenagers hanging around on the streets' is a problem.</p> <p>Reduced percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Reduced vehicle crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous pages.	<p>disturbance.</p> <ul style="list-style-type: none"> Improved lighting and fencing to the front of properties. 	See previous pages.	See previous pages.	<p>subject to funding and resources.</p> <ul style="list-style-type: none"> Young people and residents to discuss. 	See previous page.
<p>Illegal use of motorbikes, motorised scooters and quad bikes (particularly in Pine Grove).</p> <p>(NB. For information relating to traffic and road safety problems and concerns with transport issues, see Environment and Housing)</p>	<ul style="list-style-type: none"> Town wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long-term (increasing enforcement and awareness). Residents to report incidents involving motorbikes, motorised scooters and quad bikes being driven illegally to Cleveland Police Tel. 01642 326326 (Police Headquarters) and Cleveland Police to feedback 'good news' stories to the local community. Local schools to raise awareness regarding the legalities and dangers of using motorbikes illegally. Enforcement Action e.g. Cleveland Police to increase targeted operations using the Off Road Motorbike Unit. Increase publicity on what is illegal. 	<p>Cleveland Police. Residents. Local Schools. HBC Adult & Community Services. N'hood Manager. ASB Unit. Sure Start. Off Road Motorbike Unit.</p>	<p>Resident satisfaction.</p> <p>Reduction in criminal behaviour associated with illegal use of motor bikes and quad bikes.</p> <p>Increased education from Primary School age upwards on the seriousness of the crime.</p>	<ul style="list-style-type: none"> Subject to funding and resources. Residents to work with Cleveland Police and other relevant organisations. Dyke House/Stranton/Grange Neighbourhood Consultative Group to work with local schools and other relevant organisations. Subject to funding and resources. Respect Programme (National Campaign). Cleveland Police and other relevant organisations to discuss. 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p> <p>Reduced criminal damage.</p> <p>Reduced personal, social and community disorder reported to the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Educate parents and young people from Primary School age upwards on the seriousness of the crime. 	See previous page.	See previous page.	<ul style="list-style-type: none"> Subject to funding and resources. 	See previous page.
Drug use and drug related litter especially in and around North Cemetery and Grayfields (NB. outside of the NAP area).	<ul style="list-style-type: none"> Increase Police drug enforcement activities and crime prevention work. Increased Police drug enforcement is needed however, it must be noted that it is a long process as sound evidence from a variety of sources has to be gathered, before magistrates are prepared to grant search warrants. Feedback to residents on drug enforcement activities e.g. Cleveland Police to inform neighbours so they know when raids are planned and give feedback on outcomes. Liaise with service providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely. Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter. 	<p>Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC N'hood Services. HBC Community Safety and Prevention. Residents. DISC. Hartlepool Young Persons Drug Team (HYPED). ASB Unit.</p>	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to consult with Cleveland Police. Potential NRF Residents Priority Budget and Neighbourhood Element Funding to be considered for North Cemetery, subject to the residents' prioritisation process. Neighbourhood Policing Team to address. Subject to funding and resources. HBC's 24 hour Drug Litter Service – 2 hour response time. 9.00am – 5.00pm, Tel. 01429 523333. 5.00pm – 9.00am, Tel. 01429 869424. Subject to funding and resources. Dyke House/Stranton/Grange Neighbourhood Consultative Group to discuss with the Drug 	<p>Increased number of problem drug users in treatment.</p> <p>Increased percentage of problem drug users retained in treatment for 12 weeks or more.</p> <p>Development of action plans following the Alcohol Harm Reduction Strategy.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<p>See previous page.</p> <ul style="list-style-type: none"> ▪ Better communication and advertisement of opportunities for drug education. ▪ Residents to provide specific information regarding persons committing illegal activity to the Neighbourhood Policing Team Tel. 01429 235811, Cleveland Police Tel. 01642 326326 (Police Headquarters). ▪ Target specific locations identified by local people as areas of concern and, Cleveland Police make residents aware of results achieved due to information submitted by residents. ▪ Increase opportunities to help drug users to overcome addiction through the work of the Community Drug Centre and outreach work in the community. 	<p>Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC N'hood Services. HBC Community Safety and Prevention. Residents. DISC. Hartlepool Young Persons Drug Team (HYPED). ASB Unit.</p>	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<p>Action Team Mobile Unit. The Drug Action Team is available to carry out education events in the local area, subject to resources.</p> <p>A town wide Personal Advisor employed through Connexions who works alongside Hartlepool Young Persons Drug Team (HYPED).</p> <p>Subject to funding and resources.</p> <ul style="list-style-type: none"> ▪ Residents to work with Cleveland Police and other resident organisations. ▪ Subject to funding and resources. ▪ Cleveland Police to advertise the outcomes achieved as a result of information submitted by residents through leaflet drops, media, resident meetings etc. ▪ Community Drug Centre, Whitby Street. <p>Dyke House/Stranton/Grange Neighbourhood Consultative</p>	<p>Increased number of problem drug users in treatment.</p> <p>Increased percentage of problem drug users retained in treatment for 12 weeks or more.</p> <p>Development of action plans following the Alcohol Harm Reduction Strategy.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous pages.	See previous page.	See previous page.	See previous page.	<p>Group to look at the possibility of the Mobile Unit providing an outreach service in the area.</p> <p>Referrals to DISC via Drug Action Team.</p> <p>A town wide Personal Advisor employed through Connexions that works alongside HYPED.</p>	See previous page.
Sale of alcohol / cigarettes to minors as well as adults purchasing on behalf of minors.	<ul style="list-style-type: none"> Work with local shops to encourage employees to request ID on the purchase of alcohol / cigarettes. Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in the Dyke House/Stranton/Grange area. 	<p>DH/S/G Consultative Group. Local Shops. Cleveland Police. ASB Unit. HBC Trading Standards Customs and Excise. Police Licence Officer. Residents. JAG.</p>	Resident satisfaction.	<ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to work with local proprietors. Dyke House/Stranton/Grange Neighbourhood Consultative Group to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise the Police Licence Officer and other relevant organisations. <p>Residents to continue to work with Cleveland Police and other relevant organisations to improve information and relationships.</p> <p>Town wide Joint Action Group (JAG) set up to tackle issues relating to the sale of alcohol to minors.</p>	<p>Development of action plans following the Alcohol Harm Reduction Strategy.</p> <p>Reduced personal, social and community disorder reported to the police.</p> <p>Reduced percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Increased percentage of people who are satisfied with the quality of service provided by the police.</p> <p>Reduced percentage of residents stating that 'teenagers hanging around on the streets' is a problem.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
<p>Lack of CCTV and street lighting provision.</p>	<ul style="list-style-type: none"> Look at CCTV provision throughout the area and increase where necessary (look to consider Grainger Street and Middleton Road Estate, Grayfields (NB. outside the NAP area), Dyke House Comprehensive School and North Cemetery to help deter anti-social behaviour, underage drinkers as well as drug users). Evaluate the effectiveness of existing columns and, provide regular reports on the operating efficiency of the existing columns to the local community. Street lighting improvements needed Raby Road, Lime Crescent (and footpaths leading off), Jesmond Road, Ivy Grove, Hawthorn Walk, Cedar Walk, Birch Walk, Cameron Road, Addison Road / Greenwood Road, Lansbury / Milner Grove, Willow Walk, Lime Grove and rear of Brafferton Street (along to Wilson Street which is currently outside the NAP area), Cundall Road, Byron Street, Cobden Street and Bright Street (which is currently outside the NAP area). 	<p>DH/S/G Consultative Group. HBC Community Safety. HBC Street Lighting Manager. Housing Hartlepool.</p>	<p>Resident satisfaction.</p>	<ul style="list-style-type: none"> Potential areas to be discussed by the Dyke House/Stranton/Grange Neighbourhood Consultative Group. Potential NRF Residents Priority Budget and Neighbourhood Element Funding, subject to the residents' prioritisation process. Subject to funding and resources. HBC Community Safety is to review the manual and automated patrol patterns for all existing CCTV cameras. At the same time CCTV images will be maximised to address all issues of crime and anti-social behaviour. HBC Street Lighting Manager to work with the Dyke House/Stranton/Grange Neighbourhood Consultative Group. Dyke House/Stranton/Grange Neighbourhood Consultative Group to also look at possibilities through NRF, HBC Street Lighting Maintenance Plan and Housing Hartlepool. 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Reduced personal, social and community disorder reported to the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	HBC Street Lighting Manager has already confirmed that Moore Street, Gray Street, Marston Gardens, Chatham Road, Raby Gardens, Chester Road and Oak Grove are already up to a modern standard, although residents perceived these areas to be poor through the NAP consultation exercises. Dyke House/Stranton/ Grange Neighbourhood Consultative Group to determine whether they still want to consider these areas as priorities for funding.	DH/S/G Consultative Group. HBC Community Safety. HBC Street Lighting Manager. Housing Hartlepool.	Resident satisfaction.	Seek mainstream funding for the improved / extended street lighting where possible.	Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark. Reduced personal, social and community disorder reported to the police.
Support and extend existing Neighbourhood Watch Scheme.	<ul style="list-style-type: none"> Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward. 	N'hood Watch. Community / Voluntary Sector. Cleveland Police. Residents. Housing Hartlepool.	<p>Registered Neighbourhood Watch Scheme in place throughout the area.</p> <p>Good news stories regarding the success of the Neighbourhood Watch Scheme.</p>	<ul style="list-style-type: none"> Further information on the Neighbourhood Watch Scheme can be obtained through the Neighbourhood Watch Co-ordinator on Tel. 01429 405585. The enhancement of the Neighbourhood Watch Scheme is currently underway. 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Reduced personal, social and community disorder reported to the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
<p>People feeling unsafe when walking around the area after dark (particularly in Milbank Road and North Cemetery) and addressing the fear of crime.</p> <p>Also identified in the 'fear of crime' survey in the Dyke House / Stranton / Grange area which involved interviews on why people fear crime (NB. findings will influence associated funding).</p>	<ul style="list-style-type: none"> Produce Community Safety booklets for the local community. Lower the boundary wall of the North Cemetery and include railings to improve the safety of individuals accessing / using the North Cemetery. Provide Community Safety informative event(s) for the local community. Encourage residents to be confident at reporting incidents that cause alarm, distress or a nuisance. 	<p>Cleveland Police. HBC Community Safety and Prevention. ASB Unit. HBC N'hood Services. Victim Support Service. Housing Hartlepool. Skill Share. Endeavour Repair Care. Sure Start. Safer Hartlepool Partnership.</p>	<p>Resident satisfaction.</p>	<ul style="list-style-type: none"> Subject to resources and an organisation coming forward. Neighbourhood Policing Scheme already produces newsletters on a monthly basis for Residents Associations. Crime prevention information and advice is disseminated, by Cleveland Police, on a targeted basis based on current problems. Sure Start Central, Children's Centre has produced three booklets tackling road safety, personal safety and home safety. Subject to funding and resources. Skill Share can conduct a Crime Reduction Basics course, subject to demand. Please contact Skill Share on Tel. 01429 868353. To be discussed by Dyke House/Stranton/Grange Neighbourhood Consultative Group, Cleveland Police, Anti-Social Behaviour 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Reduced personal, social and community disorder reported to the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<p>See previous page.</p> <ul style="list-style-type: none"> Improve residents' confidence when walking throughout the area. Address issues with anti-social behaviour (refer to Priority Concern relating to anti-social behaviour). Continue to provide target hardening schemes such as providing security devices (through Residents Associations) including security lighting for the elderly not just those who live in bungalows), secure the rear of properties (particularly at Furness Street) and provide window 	<p>Cleveland Police. HBC Community Safety and Prevention. ASB Unit. HBC N'hood Services. Victim Support Service. Housing Hartlepool. Skill Share. Endeavour Repair Care. Sure Start. Safer Hartlepool Partnership.</p>	<p>Resident satisfaction.</p>	<p>Unit (ASB Unit) and Housing Hartlepool.</p> <ul style="list-style-type: none"> Review street lighting provision, subject to further consultation on key areas of concern as well as funding and resources. <p>Potential NRF Residents Priority Budget and Neighbourhood Element Funding for street lighting, subject to the residents' prioritisation process.</p> <p>Neighbourhood Policing Scheme includes at least a named, 'dedicated' PC and PCSO for every council ward area including Dyke House/Stranton/Grange area.</p> <ul style="list-style-type: none"> Anti Social Behaviour Unit (ASB Unit), Cleveland Police. Resources to be confirmed. <p>FAST Project who has close links with the Family Support Panel.</p> <ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to consider. Potential NRF Residents Priority Budget and Neighbourhood Element Funding, subject to the residents' prioritisation process. 	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Reduced personal, social and community disorder reported to the police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	Restrictors. Improve existing alleygates (e.g. provide cactus spikes) at Grainger, Perth, Gray, Parton, Hurworth, Belk, Cameron and Furness, Suggit and Harcourt Street, Oak Grove, St Oswald's Church, Mapleton Road, and Brougham Terrace. Also look at the possibility of implementing / replacing alleygates and / or improving fencing. (Lime Crescent (garages adjacent to substation on Challoner Road), May, Stephen and Turnbull Street (old water works wall), Weldeck Road, and Middleton Road Estate (metal fencing to pensioners bungalows and to wall at end of alleyways) and fencing works required to the front of Clarence Road).	See previous page.	Resident satisfaction.	<p>Housing Hartlepool, Home Housing, Neighbourhood Renewal Community Safety Budget and Endeavour Home Improvement Agency. Resources to be confirmed.</p> <p>A co-ordinated programme is under development for fear of crime and crime reduction initiatives. This not only includes the target hardening of properties which have suffered from criminal activity but also pre-crime initiatives such as distribution of door and window locks and alarms and home security checks which include Cleveland Fire Brigade.</p>	<p>Increased percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Reduced personal, social and community disorder reported to the police.</p>
Lowest take up of home fire safety checks in Cleveland.	<ul style="list-style-type: none"> Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. 	Cleveland Fire Brigade. DH/S/G Consultative Group. Residents.	Increase in take up of free smoke alarms and home fire safety checks.	<ul style="list-style-type: none"> Dyke House/Stranton/Grange Neighbourhood Consultative Group to discuss with Cleveland Fire Brigade ways in which to advertise the free smoke alarms and home fire safety checks. Free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. Tel. 01429 874063 or visit www.clevelandfire.gov.uk. 	Reduced accidental fire-related deaths.

ENVIRONMENT AND HOUSING

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics <ul style="list-style-type: none">▪ 53.3% of houses are owner occupied which is low in comparison to 63% Borough wide and 68.7% Nationally (JSU 2004).▪ Low levels of private rented properties (9.5%) compared to the New Deal for Communities area (21.6%), but higher than the town wide rate (7.4%) (Census 2001).▪ 40% of residents perceive litter in the streets to be a serious problem in the area in comparison to 19% Borough wide and 8.8% Nationally (MORI 2004).▪ 4% of residents perceive problems with neighbours to be a serious problem in the area in comparison to 5% Borough wide (MORI 2004).	
Strengths <ul style="list-style-type: none">▪ There is a current housing redevelopment programme aimed at tackling imbalances in the housing market and improving the choice of local housing.▪ Some vacant residential properties are made to look occupied.▪ Residents priority funding has been used to deliver street lighting improvements, beautification of key routes across the area (repairing fencing, maintenance of plants and replanting), street resurfacing, creation of additional parking areas and improvements to garage blocks, all of which have made some difference.▪ Environmental Action Team work through the Neighbourhood Renewal Fund on hotspots has considerably improved the area.▪ There are some good local shops with friendly shopkeepers.▪ Generally there is a reliable and frequent public transport service along major routes.▪ The North Cemetery has potential as an important 'open space'.▪ Grayfields has been significantly improved with new facilities, pitch improvements and a pavilion.▪ Implementation of numerous traffic calming measures but there is still a need for more.	Weaknesses <ul style="list-style-type: none">▪ There is a poor housing mix with predominately terraced units in Grange ward and former Council property in Dyke House ward.▪ There are problems with absentee landlords and poor tenancy management.▪ Housing regeneration activity has stimulated additional demand in the social rented sector, raising pressures on the availability of stock.▪ Boarded up and poorly maintained residential, commercial and other property bring the neighbourhood down, are vulnerable to vandalism and damage, and impact on community spirit and cohesion.▪ Despite improving the environmental quality, some areas of poor street lighting, fly tipping, graffiti, vandalism, litter and dog fouling continue to cause concern for residents.▪ There are areas that experience traffic and parking problems.▪ There is a lack of greenery and attractive open spaces.▪ Some parts of the neighbourhood are not on a bus route causing difficulties in accessing facilities.▪ There is a lack of local recycling facilities.▪ The North Cemetery and Grayfields are currently prone to vandalism, and anti social activities.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
ACCENT Group (Formerly Bradford and Northern Housing Association).	The ACCENT Group manages houses, bungalows and flats in the Allerton Close area. For more information Tel. 01642 231414.

Examples of key current programmes / projects	Description
Chatham House, Chatham Road.	<p>Chatham House has been the base for the Housing Hartlepool Resident Participation Team since 2000. The Resident Participation Team provides ongoing training and support to residents groups throughout the town including the NAP area. The team build the capacity of resident groups, developing their ability to participate and engage with statutory organisations.</p> <p>The Morris Nelson Suite has I.T facilities including internet access for the community to use and photocopying facilities. For more information, Tel: 01429 232716.</p> <p>Sure Start is also based within Chatham Road Community House and offers advice and information on the numerous different courses it provides within the community. A baby clinic is run from there on a Wednesday morning from 9.30am – 11.00am.</p> <p>Also residents can access benefit advice on a Monday morning, which is run by West View Advice and Resource centre. For more information Tel. 01429 285351.</p>
Endeavour Housing Association.	Endeavour Housing Association manages a small number of flats in Brougham Terrace. For more information Tel. 01642 796200.
Hartlepool Access Group.	Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with Hartlepool Borough Council to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment for more information Tel. 01429 891881.
Hartlepool Borough Council Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking and dog fouling.
Hartlepool Borough Council: Neighbourhood Enforcement Team (NET).	<p>The Neighbourhood Enforcement Team provides education, guidance and advice to members of the public and organisations on issues such as graffiti, fly tipping, abandoned vehicles and dog related matters. Sometimes the Neighbourhood Enforcement Team is able to use litigation in order to achieve its objectives.</p> <p>The Community Wardens are part of Neighbourhood Enforcement</p>

Examples of key current programmes / projects	Description
<p>See previous page.</p>	<p>Team and assist with issues such as dog fouling, littering, abandoned and untaxed vehicles, graffiti and fly tipping. They have recently been given additional powers to issue Fixed Penalty Notices for offences such as littering and dog fouling. These new powers will enable the Wardens to take immediate action and/or pass information to the Neighbourhood Enforcement Team for further investigation.</p> <p>The Dog Warden Service tackles a number of related issues ranging from stray and dangerous dogs to dog fouling. Recent new initiatives have seen the introduction of “dog chipping” and “spaying and neutering” schemes designed at reducing the number of stay dogs in the town and enabling such dogs to be quickly reunited with their owners.</p> <p>The Neighbourhood Enforcement Team has achieved a number of successful prosecutions for fly tipping, involving both individuals and companies. It continues to be a very proactive approach in this field and believes the publicity achieved by court action is a means of deterring others with similar intentions.</p> <p>A proactive and spontaneous approach is applied in areas such as back / alley gated streets, highways and shopping precincts to ensure companies and individuals comply with relevant legislation. This is achieved through education / guidance and where appropriate, the issuing of Fixed Penalty Notices and Court Action. The Neighbourhood Enforcement Team is also undertaking a campaign to prevent the build up of cigarette related litter in busy streets and shopping areas. Actions proposed include the siting of purpose built cigarette bins and Fixed Penalty Fines.</p> <p>The Neighbourhood Enforcement team have also formed a “Graffiti Squad” which encompasses issues such as fly posting and chewing gum removal.</p> <p>The Neighbourhood Enforcement Team now has a complex system of covert surveillance cameras to assist in its determination to clamp down on various aspects of anti-social behaviour, such as dog fouling, littering and flytipping.</p> <p>For more information Tel. 01429 523370.</p>

Examples of key current programmes / projects	Description
Hartlepool Borough Council: Neighbourhood Renewal Fund (NRF) Environmental Action Team.	<p>There is a dedicated 3 person Environmental Action Team for the Dyke House / Stranton / Grange area. The main duties of this team include:</p> <ul style="list-style-type: none"> ▪ Rapid response to fly-tipping and graffiti, ▪ Grounds maintenance, ▪ Cleansing provision (complements existing services), ▪ Dog fouling, ▪ Dealing with 'hot spot' litter areas. <p>The Environmental Action Team will respond to issues raised by the Dyke House / Stranton / Grange Forum, through the Contact Centre and to Hartlepool Borough Council's North Neighbourhood Manager. For more information Tel. 01429 523333.</p>
Hartlepool Borough Council: Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council: Local Transport Plan.	<p>The current Local Transport Plan (LTP) 2001-2006 contains various transport strategies. These include bus, cycling, walking, maintenance, traffic management, road safety and other strategies that look to improve the movement of people and vehicles around the highway network. The second LTP came into force in April 2006. This incorporates where possible, proposals to tackle problems identified through various forums. Priorities for parking will be identified through the Highways Verge Strategy (Borough wide).</p> <p>A 5 year strategy for dropped crossings on a town wide basis, which has been allocated £25,000 LTP Funding per annum, which will be continued until 2011 subject to resources. HBC Dropped Crossing Strategy is eligible for Local Transport Plan funding and Minor Works Budget subject to funding. The Local Transport Plan is a current and future resource for traffic and transportation issues.</p>
Hartlepool Borough Council: Neighbourhood Renewal Street Lighting Budget.	In 2006 / 2007, there is £50,000 of NRF monies allocated for town wide street lighting improvements. The Council has a 3 to 4 year plan to implement more efficient lighting across the town.

Examples of key current programmes / projects	Description
Hartlepool Borough Council: Neighbourhood Services Minor Works Budget.	<p>This budget is for minor works such as dropped crossings, lighting, security works, environmental improvements and maintenance in the Dyke House / Stranton / Grange area.</p> <p>The budget is managed by the North Neighbourhood and Central Managers and works are discussed and approved through the North Neighbourhood Consultative Forum.</p> <p>In 2006 / 2007, £87,000 is available to the North Neighbourhood Consultative Forum with £30,000 allocated to highway improvements.</p>
Hartlepool Borough Council: Safer Streets Booklet.	<p>Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town. For more information Tel. 01429 523200.</p>
Hartlepool Borough Council: Strategic Housing Section.	<p>The Strategic Housing Section is responsible for the production and implementation of the Housing Strategy, which this NAP contributes to. The section is split into various teams. The Private Sector Housing Team, which deals with enforcement of housing standards, landlord accreditation scheme, renovation and repair of homes in the private sector. HBC Private Sector Housing Team can be contacted on Tel. 01429 284313.</p> <p>Housing Advice Team, which offers a range of housing advice across all tenures including homelessness, harassment and illegal eviction, help with maintaining a tenancy and advice in an emergency (e.g. due to flood or fire). The Housing Advice Team can be contacted on Tel: 01429 284313.</p> <p>Supporting people is a national programme delivered by local authorities in partnership with probation, health, adult and community services and supported housing providers, The Supporting People programme is committed to providing a better quality of life for vulnerable people to live more independently. The programme provides housing related support to prevent problems that can often lead to hospital admissions, institutional care or homelessness and also help vulnerable people to establish and successfully maintain a home. For more information Tel. 01429 284263.</p>

Examples of key current programmes / projects	Description
See previous page.	<p>Special Needs Housing administers and arranges disabled facilities grants. This is a means tested grant and examples of works to be carried out through disabled facilities grant included the provision and installation of stair lifts and level access showers. The Special Needs Team also has a liaison role in assessing applicants for adapted property owned by housing associations in the town. For more information Tel. 01429 523705.</p> <p>Thermal and energy efficiency advice can also be obtained for Hartlepool Borough Council's Neighbourhood Services Team. For more information Tel. 01429 523993.</p> <p>Further information can be obtained about all these services on the Hartlepool Borough Council website www.hartlepool.gov.uk.</p>
Home Housing Group.	<p>Home Housing Group is one of the country's largest providers of rented housing, supported housing and low cost home ownership. Properties managed by the Home Group in the area are located in the following locations:</p> <ul style="list-style-type: none"> ▪ Greenwood Road / Middleton Road area (Clarence Estate) ▪ Pine Grove / Oak Grove / Jesmond Road area <p>In 2003 / 2004, Home Housing spent £99,000 on fencing at Clarence Estate and in 2005, £60,000 on fencing in Jesmond Gardens. In the Dyke House area, the following will be invested in future years:</p> <ul style="list-style-type: none"> ▪ 2006: £13,890 ▪ 2007: £82,650 ▪ 2008: £364,194 ▪ 2009: £70,992 <p>For more information Tel. 0845 6063030.</p>
Housing Hartlepool.	<p>Housing Hartlepool is the major social landlord in the town, having 781 properties. In July 2006, Housing Hartlepool completed the modernisation of properties, which they own in the Dyke House area. The work undertaken has cost £6.5 million, which demonstrates Housing Hartlepool's commitment towards the area. A further 160 properties within the area are yet to be modernised, and at present,</p>

Examples of key current programmes / projects	Description
See previous page.	<p>their future is being considered as part of the NCHR Master Planning process. Additionally, Housing Hartlepool intends to undertake environmental improvements on Dyke House and Middleton Road estates in 2006 / 2007, to the value of £450,000.</p> <p>For more information Tel. 01429 525252.</p>
North Central Hartlepool Housing Regeneration – Phase 1.	<p>This programme involves the clearance of around 270 predominantly older terraced houses and additional property in one of the areas priorities for redevelopment by residents, following the production of a housing regeneration study and Master Plan in 2003 and 2004. Subsequently over 95% of the property interests in the area earmarked for redevelopment have been acquired by agreement following negotiation with owners, and project delivery on the ground (i.e. managing relocations, empty dwellings etc) in partnership with Housing Hartlepool.</p> <p>After a competitive selection process involving residents and others, George Wimpey was confirmed in early 2006 as the preferred developer partner for this project. George Wimpey's scheme proposals provide 173 new dwellings, including 1 to 4 bedroom units, all with gardens and six 2 bedroom bungalows. All meet with Eco-Homes "very good" environmental performance standards, and this sustainable mix of property types / sizes are available for both sale and equity share (20 units). The proposals received full planning permission in June 2006, and it is anticipated that they will start on site early in 2007, following the outcome of a Compulsory Purchase Order Public Inquiry held in July 2006, which was needed to ensure full assembly of the site. For more information Tel. 01429 284339.</p>
North Central Hartlepool Regeneration Office (NCHR), Chester Rd / Raby Road.	<p>Throughout the North Central Housing Regeneration Programme (Phase 1) and during the redevelopment, front line neighbourhood management services have been delivered by a partnership arrangement between Housing Hartlepool and the Council along with a dedicated team, which are based at 253 Raby Road. This team has been funded by Neighbourhood Renewal Funding (NRF). For more information Tel. 01429 275375.</p>

Examples of key current programmes / projects	Description
Pride in Hartlepool.	Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, call HBC's Community Environmental Action Officer on Tel. 01429 284172.
Tees Valley Housing Group.	Properties managed by Tees Valley Housing in the area are located in Grainger Street. For more information Tel. 01642 230240.
Three Rivers Housing Group.	Three Rivers Housing Group manage flat accommodation at Lancaster Court. Last year, the group undertook external environmental works to the Lancaster Court site, and in 2010 / 2011, will be subject to a full electrical rewire and refurbishment of all bathrooms. For more information Tel. 0191 3841122.
Single Housing Investment Pot.	Housing Market Renewal Fund (via Tees Valley Living) share of £7.35 million pot 2006 / 2008. Leverage in the area is as follows; Wimpey costs for build will be about £20m over the lifetime of the programme 2007 to 2010. Housing Hartlepool will invest up to £9m in the Dyke House area by 2010. Housing Corporation funding for equity share is £500,000. For more information Tel. 01429 284308.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Limit the short and long term negative impacts of demolition.
2.	Improve the remaining housing stock.
3.	Improve regulation in the private rented sector.
4.	Improve environmental quality including addressing litter, fly tipping, dog fouling, recycling and improving local shopping parades.
5.	Address traffic, parking, road safety and other concerns relating to transport issues.
6.	Improve the attractiveness of existing open spaces and seek to support opportunities for creating and maintaining new open spaces.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
ENVIRONMENT AND HOUSING					
Improvements needed to existing housing stock (which remains after demolition).	<ul style="list-style-type: none"> Explore the possibility of providing security lighting for all elderly residents (not just those in bungalows). Explore the possibility of providing funds to preserve some private terraced housing with grants to undertake improvements. Continue a programme of improvements in the social housing sector. Improve security to the rear of properties in Furness Street. 	HBC N'hood Services. HBC Housing Regeneration and Strategic Housing Section. Housing Associations. Housing Hartlepool. HBC Housing Partnership Home Housing.	<p>Resident Satisfaction.</p> <p>Investment in Housing.</p> <p>Residents perceptions survey identified that residents' fear of crime has been reduced and an increase in confidence to report incidents.</p>	<ul style="list-style-type: none"> Subject to the availability of resources. Subject to the availability of resources. Housing Hartlepool and other Housing Associations. Already being explored. 	<p>Increase the number of homes achieving decent homes standard in the social sector.</p> <p>Improving the energy efficiency of houses.</p> <p>Decrease the domestic burglary rate.</p>
Limit short and long term negative impacts of demolition in the private terraced sector.	<ul style="list-style-type: none"> Promote community cohesion and provide opportunities for those people whose property is being demolished to stay in the area. 	HBC N'hood Services. HBC Housing Regeneration and Strategic Housing section. Housing Associations. Housing Hartlepool. HBC Housing Partnership.	<p>Resident Satisfaction.</p> <p>Investment in Housing.</p> <p>More mixed tenure newbuild.</p>	<ul style="list-style-type: none"> A menu of options are available to residents who have to move, resulting in over 60% of those who have moved remaining in the Dyke House area. Contact the North Central Hartlepool Housing Regeneration Office for further details, Tel. 01429 275375. 	<p>Increase the percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the number of people receiving housing support services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Minimise the period between vacant possession and demolition. Look at ways to support the elderly / poor / other vulnerable groups who may have difficulty in securing mortgages for new private sector homes or pay rent in the social or private sectors (e.g. equity share opportunities). When properties become vacant either seek to make them look lived in or use attractive grilles / boardings (e.g. could have scenes painted on them). 	HBC N'hood Services. HBC Housing Regeneration and Strategic Housing section. Housing Associations. Housing Hartlepool. HBC Housing Partnership.	<p>Resident Satisfaction.</p> <p>Investment in Housing.</p> <p>More mixed tenure newbuild.</p>	<ul style="list-style-type: none"> The North Central Hartlepool Housing Regeneration Team manage the empty properties to avoid the need for shutters and boards to be placed on the properties for long periods, however this does become more difficult when no-one is living in the streets and the Council are waiting for the Compulsory Purchase Orders to be completed before redevelopment can commence. Tel. 01429 275375. The North Central Hartlepool Housing Regeneration Team manage the empty properties to avoid the need for shutters and boards to be placed on the properties for long periods, however this does become more difficult when no-one is living in the streets and the Council are waiting for the Compulsory Purchase Orders to be completed before redevelopment can commence. Tel. 01429 275375. N'hood Manager to discuss shutter design with North Central Hartlepool Regeneration Team. 	<p>Increase the percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the number of people receiving housing support services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Seek to provide new, alternative, affordable social housing for sale, rent and shared ownership. 	HBC N'hood Services. HBC Housing Regeneration and Strategic Housing section. Housing Associations. Housing Hartlepool. HBC Housing Partnership.	Resident Satisfaction. Investment in Housing. More mixed tenure newbuild.	<ul style="list-style-type: none"> The George Wimpey Scheme proposals provide 173 new dwellings, including a sustainable mix of property types / sizes. This scheme will incorporate 20 properties for equity share ownership, and the scale of this provision is unique in Hartlepool. 	<p>Increase the percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the number of people receiving housing support services.</p>
Regulating the private rented sector, as there is an increasing number of anti social tenants and families throughout the area who are in premises owned by private landlords.	<ul style="list-style-type: none"> Promote and encourage take up of the landlord registration scheme and take appropriate action against member landlords who do not comply with the scheme. Investigate complaints from tenants having problems with the condition of their rented accommodation, and take appropriate action against their landlords. Provide in-tenancy support for vulnerable groups such as ex-offenders. Explore the feasibility of providing and promoting landlord and tenant handbooks on good practice. 	HBC N'hood Services. HBC Private Sector Housing Team Tenancy Relations Officer. Housing Associations. Housing Hartlepool. HBC Housing Partnership. Landlord Accreditation Scheme.	Resident Satisfaction. Reduce problem tenants / anti-social behaviour.	<ul style="list-style-type: none"> HBC Private Sector Housing Team Tenancy Relations Officer can be contacted on Tel. 01429 284333. HBC Private Sector Housing Landlord Registration Officer can be contacted on Tel: 01429 284333 HBC Private Sector Housing Team can be contacted on Tel. 01429 523324. HBC Private Sector Housing Team Tenancy Relations Officer can be contacted on Tel. 01429 284117. HBC provide advice to tenants on general issues, tenancy relation's etc. Tel. 01429 284117. 	<p>Increase the number of people receiving housing support services.</p> <p>Decrease the level of personal, social and community disorder reported to the Police.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Explore the possibility of a consultation exercise with a view to introducing a compulsory landlord licensing scheme. 	HBC N'hood Services. HBC Private Sector Housing Team Tenancy Relations Officer. Housing Associations. Housing Hartlepool. HBC Housing Partnership. Landlord Accreditation Scheme.	Resident Satisfaction. Reduce problem tenants / anti-social behaviour.	<ul style="list-style-type: none"> Strategic Housing Partnership to consider with Housing Associations. 	Increase the number of people receiving housing support services. Decrease the level of personal, social and community disorder reported to the Police.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Poor environmental quality.	<ul style="list-style-type: none"> Address dog fouling issues e.g. back of Belk Street, Weldeck Road, Stephen Street, Milbank Road, Brougham Terrace, Grayfields, North Cemetery, Lynnfield School Field (NB. outside the NAP area), Lime and Ivy Grove, Willow Walk, Lancaster Road and Tweed Walk and St Oswald's Church grounds, through enforcement, publicising fines, providing more dog fouling bins and signs and educating the community. 	<p>HBC N'hood Managers. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Dog Wardens. Probation Service.</p>	<p>Visible Improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> NRF, Central and North Environmental Action Team to liaise with North and Central Neighbourhood Managers. <p>Neighbourhood Enforcement Team: Dog Warden Service can issue notices and fixed penalty fines. They can attend School Governors meetings to raise the profile and state the zero tolerance policy. Please Tel. 01429 523333.</p> <p>Neighbourhood Services Budget has £15,000 available town wide (£5,000 each for North, Central and South) per annum to provide litter bins (£350 per litter bin, £160 dog bin, disposal cost additional).</p> <p>Minor Works Budget and NRF Residents Priority Budget – works to be prioritised by Dyke House / Stranton / Grange Forum.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p> <p>Decrease the percentage of people who think litter and rubbish is a problem in their area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Tackle fly tipping issues e.g. Grainger Street, Allerton Close, Tweed Walk, Ivy Grove, wasteland near Hartlepool United ground (N.B: outside NAP area) and back streets, through more enforcement, publicising fines and more frequent street cleansing. Clean up graffiti e.g. Allerton Close cut through, Ivy Grove and Tankerville Street (N.B. In the NDC area). 	HBC N'hood Managers. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Dog Wardens. Probation Service.	<p>Visible Improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> NDC and North Environmental Action Team. <p>Neighbourhood Enforcement Team Fly Tipping Services can also issue notices and fixed penalty fines. They can attend School Governors meetings to raise the profile and state the zero tolerance policy.</p> <p>(Tel: 01429 523333).</p> <p>Dyke House / Stranton / Grange Forum and N'hood Manager to discuss and prioritise in terms of NRF Residents Priority Budget and Minor Works Budget.</p> <p>Advertise HBC's bulky waste service.</p> <ul style="list-style-type: none"> NDC and North Environmental Action Team and Neighbourhood Enforcement Team 'Graffiti Services' and Probation Services. <p>Dyke House/ Stranton / Grange Forum and N'hood Manager to discuss and prioritise in terms of NRF Residents Priority Budget and Minor Works Budget.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p> <p>Decrease the percentage of people who think litter and rubbish is a problem in their area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Improve street cleansing (including litter removal and chewing gum on pavements) especially in public areas, such as shopping parades, though enforcement, publicising fines, more litter bins (e.g. Clarence area), more regular cleansing and emptying of dog litter bins and encourage local people and businesses to contribute (e.g. different packaging for takeaways, helping with clean ups and removing litter from garden areas). 	<p>HBC N'hood Managers. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Dog Wardens. Probation Service.</p>	<p>Visible Improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> NRF and North Environmental Action Team. <p>Neighbourhood Enforcement Team Street Cleansing and Dog Warden Services can also issue notices and fixed penalty fines. They can attend School Governors meetings to raise the profile and state zero tolerance policy (Tel: 01429 523333).</p> <p>Dyke House / Stranton / Grange Forum and N'hood Manager to discuss and prioritise in terms of NRF Residents Priority Budget.</p> <p>Neighbourhood Services budget has £15,000 available town wide per annum (£5,000 each for North, Central and South) to provide litter bins (£350 per litter bin, £160 per dog bin, disposal cost additional).</p> <p>Dyke House / Stranton / Grange Forum to discuss how to encourage local businesses to be more responsible with packaging.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p> <p>Decrease the percentage of people who think litter and rubbish is a problem in their area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Address vandalism issues e.g. Grayfields (glass), Pelham Street, Moore Street, Gray Street, Chatham Road, Turnbull Street, St Oswald's Church and bus stop / timetables (N.B. Pelham Street, Moore Street and part of Chatham Road are included in the redevelopment proposals). Control bonfires on areas of open space e.g. Willow Walk. Make shopping parades more attractive e.g. Raby Road, Chatham Road, through works such as shop front improvements, hanging baskets, and litter removal etc, and improve empty commercial properties through painting window sills etc. Improve local recycling facilities for drop offs such as bottle banks. 	HBC N'hood Managers. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Dog Wardens. Probation Service.	<p>Visible Improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> Subject to funding available. Dyke House / Stranton / Grange Forum and N'hood Manager to discuss and prioritise in terms of NRF Residents Priority Budget and Minor Works Budget. Arson Reduction Strategy and Bonfire Strategy. Subject to funding available but opportunities could become available through Minor Works Budget, NRF Residents Priority Budget and NDC Commercial Areas Budget. N'hood Manager to discuss with Dyke House / Stranton / Grange Forum and identify potential locations, then liaise with Central Neighbourhood Manager. <p>A pilot scheme is currently being run in the south of the town which could be rolled out.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p> <p>Decrease the percentage of people who think litter and rubbish is a problem in their area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Curtilage / boundary / landscaping improvements e.g. Milbank Road, Clarence Road, Easington Road, Raby Road, Hart Lane traffic lights and continuation of works at Tweed Walk to improve the street scene. 	HBC N'hood Managers. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Dog Wardens. Probation Service.	<p>Visible Improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> N'hood Manager to discuss with Housing Hartlepool and Dyke House / Stranton / Grange Forum. <p>Housing Hartlepool Dyke House and Middleton Road Estate Environmental Improvements Scheme (£445,000 in 2006 / 2007) may be able to include some of these works.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p> <p>Decrease the percentage of people who think litter and rubbish is a problem in their area.</p>
Street lighting improvements needed Raby Road, Lime Crescent (and footpaths leading off), Jesmond Road, Ivy Grove, Hawthorn Walk, Cedar Walk, Birch Walk, Cameron Road, Addison / Greenwood Road, Lansbury / Milner Grove, Willow Walk, Lime Grove and rear of Brafferton Street (along to Wilson Street which is currently outside the NAP area), Cundall Road, Byron Street, Cobden Street and	<ul style="list-style-type: none"> Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority. <p>HBC Street Lighting Manager has already confirmed that Moore Street, Gray Street, Marston Gardens, Chatham Road, Raby Gardens, Chester Road and Oak Grove are already up to a modern standard, although residents perceived these areas to be poor through the NAP consultation exercises. Dyke House / Stranton / Grange Neighbourhood Consultative Group to determine whether they still want to consider these areas as priorities for funding.</p>	HBC Community Safety. HBC N'hood Services. HBC Street Lighting Manager.	<p>Less reported incidents of anti-social behaviour.</p> <p>Residents' satisfaction.</p>	<ul style="list-style-type: none"> Dyke House / Stranton / Grange Neighbourhood Consultative Group to identify areas and discuss with HBC Street Lighting Manager. <p>NRF Residents Priority Budget and Neighbourhood Element Budget.</p> <p>HBC Street Lighting Maintenance Plan.</p>	<p>Increase the percentage of residents who feel very or fairly safe out in their neighbourhood after dark.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Bright Street (which is currently outside the NAP area).	See previous page.	See previous page.	See previous page.	See previous page.	See previous page.
Traffic and road safety problems and concerns with transport issues. (NB for information relating to the illegal use of motorbikes, motorised scooters and quad bikes, see Community Safety).	<ul style="list-style-type: none"> Improve road safety at Challoner Road (U – turn), Helmsley Street (U – turn), Chatham Road (U – turn), Ivy Grove Stephenson Street, Raby Road, Dyke House School, Jesmond Gardens (crossing needed to Grayfields), Belk Street (consider upgrading zebra crossing) Middleton Road (especially on football match days and pedestrian access to the University Hospital of Hartlepool (NB. not in NAP area) through traffic calming and/or the introduction of pedestrian crossings. 	HBC N'hood Manager. Housing Hartlepool. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Business Community. HBC Fire Brigade. Arson Task Force. HBC Economic Development and Regeneration. HBC N'hood Services. Local shopkeepers.	Reduction in traffic problems. Suitable traffic solutions established. Reduction in traffic problems. Suitable traffic solutions established.	<ul style="list-style-type: none"> Subject to funding there could be opportunities under the Local Transport Plan, Minor Works Budget, NRF Residents Priority Budget and Neighbourhood Element Funding. Dyke House / Stranton / Grange Forum to discuss with N'hood Manager and prioritise.	Increase the proportion of people satisfied with their local area as a place to live. Reduce the number of traffic accident related deaths and serious injuries.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Reduce speeding traffic in accident hotspot areas e.g. Chatham Road and Weldeck Road through traffic calming measures. Prevent cars from using Ashley Gardens / Oakely Gardens / Helmsley Street etc. as a rat run to avoid traffic lights. 	<p>HBC N'hood Manager. Housing Hartlepool. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Business Community. HBC Fire Brigade. Arson Task Force. HBC Economic Development and Regeneration. HBC N'hood Services. Local shopkeepers.</p>	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p>	<ul style="list-style-type: none"> Subject to funding there could be opportunities under the Local Transport Plan, Minor Works Budget and NRF Residents Priority Budget. <p>Dyke House / Stranton / Grange Forum to discuss with N'hood Manager.</p> <p>Highways section can provide the Dyke House / Stranton / Grange Forum and Residents Associations with an information pack on options to reduce speeding traffic.</p> <p>Dyke House / Stranton / Grange Forum can come up with a scheme which could then be included in the Local Transport Plan 2007.</p> <ul style="list-style-type: none"> Subject to funding there could be opportunities under the Local Transport Plan, Minor Works Budget and NRF Residents Priority Budget. <p>Highways Section can provide the Dyke House / Stranton / Grange Forum and Residents Associations with an information pack on options to reduce speeding traffic.</p> <p>Subject to funding there could be opportunities under the Local Transport Plan (LTP) and Minor Works Budget.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Reduce the number of traffic accident related deaths and serious injuries.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<p>See previous page.</p> <ul style="list-style-type: none"> Improve road surfacing of local roads e.g. Stephen Street, Cameron and Addison Road, Brougham Annex and Pine and Ivy Grove (garage sites). Explore the need for a school crossing patrol at Grainger Street / Raby Road. Address concerns about parking near local schools e.g. Sacred Heart and around Middleton Road on football match days and at Raby Road. Improve on-street parking facilities for local residents e.g. remove flower beds and relocate bollards in St Oswalds Street / Wharton Terrace and remove flowerbeds in Parton St / Avondale Gardens. 	<p>HBC N'hood Manager. Housing Hartlepool. Residents Associations. DH/S/G Forum. HBC Environmental Action Team. N'hood Enforcement Team. Youth Offending Team. Business Community. HBC Fire Brigade. Arson Task Force. HBC Economic Development and Regeneration. HBC N'hood Services. Local shopkeepers.</p>	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p>	<p>Dyke House / Stranton / Grange Forum can come up with a scheme which could then be included in the Local Transport Plan 2007.</p> <ul style="list-style-type: none"> Subject to funding there could be opportunities under the Local Transport Plan, Minor Works Budget and NRF Residents Priority Budget. <p>Dyke House / Stranton / Grange Forum to discuss with HBC Engineers and N'hood Manager.</p> <ul style="list-style-type: none"> Dyke House / Stranton / Grange Forum to discuss with HBC Engineers and N'hood Manager. Dyke House / Stranton / Grange Forum to discuss with HBC Engineers, local schools and N'hood Manager. Dyke House / Stranton / Grange Forum to discuss with HBC Engineers and N'hood Manager. A survey has been undertaken with residents. <p>HBC are looking at 20mph zones outside schools, including traffic calming measures. This will be a rolling programme.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Reduce the number of traffic accident related deaths and serious injuries.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Assess problems associated with heavy good vehicles especially on Middleton Road where the weight limit is regularly broken, and the signage could be improved and better located. Investigate how to improve local public transport services including better access to some parts of the neighbourhood, having more bus stops and limiting bus stop and timetable vandalism. 	See previous page.	See previous page.	<ul style="list-style-type: none"> Dyke House / Stranton / Grange Forum to discuss with HBC Engineers and N'hood Manager. Dyke House / Stranton / Grange Forum and N'hood Manager to discuss with HBC Transport Co-ordinator and Stagecoach Arriva. 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Reduce the number of traffic accident related deaths and serious injuries.</p>
Seek to create more attractive open spaces.	<ul style="list-style-type: none"> Maximise the potential of the North Cemetery by improving boundary fencing, tidying up the Chester Road entrance, maintaining grassed areas around the gravestones, repairing the gravestones and laying them flat where possible, providing lighting on the main paths, providing dog and litter bins etc. Seek to create more open areas (e.g. through Housing Renewal) and maximise the impact of existing open areas with attractive planting, the introduction of more greenery and benches. Explore the feasibility of removing grass cuttings as they cause hazards when wet. 	<p>HBC N'hood Services. HBC Community Safety. NDC HBC Street Lighting Manager. HBC Dog Wardens. DH/S/G Forum. Residents. Residents Associations. Young People.</p>	<p>Visible improvements to open spaces and maintenance of the area.</p> <p>Resident Satisfaction.</p>	<ul style="list-style-type: none"> Subject to funding but there may be opportunities under the following, Minor Works Budget, Pride in Hartlepool, NRF Neighbourhood Element Funding, Residents Priority Budget, Lottery Funding. To be discussed at the Dyke House / Stranton / Grange Forum. Subject to funding may be opportunities under the Housing Renewal Fund, NRF Residents Priority Budget, Pride in Hartlepool. Priorities to be identified by Dyke House / Stranton / Grange Forum and N'hood Manager. Dyke House / Stranton / Grange Forum to discuss with N'hood Manager, but extra cost may not justify action. 	<p>Increase residents' satisfaction with public parks and open spaces.</p> <p>Decrease the percentage of people who think litter and rubbish in the streets is a problem in their area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Seek to beautify existing streets, especially those on main routes e.g. hanging baskets on Roseberry Road. 	HBC N'hood Services. HBC Community Safety. NDC HBC Street Lighting Manager. HBC Dog Wardens. DH/S/G Forum. Residents. Residents Associations. Young People.	Visible improvements to open spaces and maintenance of the area. Resident Satisfaction.	<ul style="list-style-type: none"> Subject to funding opportunities under NRF Residents Priority Budget and Pride in Hartlepool. 	Increase residents' satisfaction with public parks and open spaces. Decrease the percentage of people who think litter and rubbish in the streets is a problem in their area.

CULTURE AND LEISURE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 32% of residents consider the poor quality or lack of parks or open spaces to be a serious problem on the area in comparison to 13% Borough wide (MORI 2004).
- 33% of residents consider teenagers hanging around on the streets a serious problem in the area in comparison to 22% Borough wide (MORI 2004).
- 10% of residents are very satisfied with sports clubs and facilities in the area, in comparison to 17% Borough wide (MORI 2004).
- 24% of residents are very dissatisfied with youth and community centre in the area in comparison to 13% Borough wide (MORI 2004).
- 29% of residents are very dissatisfied with children's play areas in comparison to 13% Borough wide (MORI 2004).
- 26% of residents are very satisfied with libraries in the area in comparison to 34% Borough wide (MORI 2004).

Strengths

- Recent improvements at Grayfields recreational area, including improved pitches and a new pavilion.
- Detached and mobile youth works teams available in the area for deployment by Hartlepool Borough Council Children's Services (Youth Services).
- Cornerstone Youth House.
- Dyke House Project: run at Brougham Annexe on a Thursday night.
- After school activities available at Dyke House Comprehensive School.
- Communities Acting Together (CAT) Young Movers.
- FAST Project.
- In close proximity to Mill House Leisure Centre.
- Youth Workers from Headland Future at Brougham Annexe.
- Provision of community library facility at Brougham Annexe.
- Land adjacent to Brougham School.

Weaknesses

- Youths gathering around streets (particularly Grainger Street, Turnbull Street and Grayfields) on an evening causing a disturbance and anti-social behaviour.
- Underage drinking for example although there have been recent improvements at Grayfields there are issues in the area concerning under-age drinking and anti-social behaviour.
- Lack of good quality, affordable and accessible culture and leisure opportunities in the area, especially for children and young people.
- Small number of facilities delivering sporting activities.
- Lack of access to existing facilities in the area due to a lack of promotion and awareness of what is available.
- Lack of safe play areas / open spaces.
- Lack of recreational and organised / supervised indoor sporting activities.
- More activities needed for young people before and after school.
- Leisure facilities are over priced for members of the community to use.
- Lack of open green space that is not fenced off.
- Brougham Annexe Library not connected to the Borough Library ICT network, catalogue and other resources.
- Mill House Skate Park not in very good condition.
- Need to raise awareness of facilities and activities on offer for the community at the Avondale Centre, especially on the western side of the area.
- Football club is too expensive for young people to use, and some clubs have age restrictions.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Anchor Trust (Community Development Team).	<p>Anchor Trust Community Development Team work throughout Hartlepool offering support and opportunities for people aged 50+ to increase their involvement in their local communities. Where people identify a gap in provision or highlight an activity they would like to become involved in, the team will work with the community to find ways of providing this. Examples of activities previously delivered include seated exercise sessions, falls prevention days and health well being opportunities.</p> <p>Anchor Trust Community Development Team can be contacted on 01429 224466 or by e-mail to atcdteam@hotmail.com.</p>
Avondale Centre at Dyke House Comprehensive School.	<p>The Avondale and City Learning Centre (CLC) is a learning centre open to the public. They hold many courses in the centre, often run by Adult Education. There are a wide variety of rooms available for hire. These include conference rooms, meeting rooms, a crèche, recording studio, dance studio, video editing suite, sports hall, all weather pitch etc. The City Learning Centre is open until 9.00pm each night where the public can come in and use the computers. For more information Tel. 01429 866968.</p>
Brougham Centre at Brougham Primary School.	<p>The Brougham Centre is available for hire for a variety of uses from one off corporate events and meetings to hourly use of the sports hall, hire of rooms for classes or training courses. There are new courses starting at the Brougham Centre that include literacy classes and ICT classes. The aim of the Brougham Centre is to see all members of the community taking part in some form of activity that is suited to their specific needs. The Centre offers free courses, crèche facilities, mother and baby sessions. For more information Tel. 01429 236783.</p>
Communities Acting Together (CAT) Group.	<p>CAT is an umbrella group, in which one representative from every residents group in the Dyke House / Stranton / Grange area attends. It is an arena for residents to voice concerns, pool resources and to prioritise NRF monies, which is then taken to the Dyke House / Stranton / Grange Neighbourhood Consultative Group. Some CAT members sit on the Regeneration Steering Group and Tenants Consultative Panel, so it is well linked to residents' issues in the area.</p>

Examples of key current programmes / projects	Description
See previous page.	For more details, Tel: 01429 232716.
CAT Young Movers.	In partnership with Brougham Annexe, Hartlepool Borough Council's Youth Services and the FAST Project, this project is available for those aged between 5 and 18 years of age. CAT Young Movers operates from Brougham Terrace on a Thursday night or from Cornerstone Youth House (55 Perth Street) on a Tuesday and Thursday between 5.00pm and 7.00pm. For more details, Tel: 01429 232716.
Children's Centres.	<p>Children's Centres is the latest government initiative aimed at co-ordinating services for children under 5 years of age by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. There will be a Children's Centre in every community. In the Dyke House / Stranton / Grange area the Centres are based on the following:</p> <ul style="list-style-type: none"> ▪ Playmates Day Care Centre, Murray Street. ▪ Chatham Road Day Care Centre, Chatham Road. ▪ Brougham Day Care Centre, Brougham School. ▪ Sure Start Main Centre, Lowthian Road. ▪ Lynnfield Community Learning Centre, Lynnfield School. ▪ Avondale Centre, Dyke House School. ▪ Brougham Enterprise Centre, Brougham Terrace. <p>The above delivers services for parents-to-be, parents and children up to age 5. Services focussed on health include antenatal care health visiting, advice on weaning, nutrition, breast-feeding, safety, behaviour management, emotional well-being, gurgle and play sessions and choking baby and baby resuscitation visits. Family Clinics are held weekly at the Lynnfield Centre and Chatham House, Chatham Road. Speech and Language Therapy services are delivered locally. Sure Start commissions a mental well being service through Hartlepool MIND.</p> <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits</p>

Examples of key current programmes / projects	Description
See previous page.	advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 285136.
COOL Project.	The COOL Project is based at Stranton Primary School on a Wednesday between 5 to 7pm and Lynnfield Primary School on a Thursday between 5.00pm and 7.00pm. A diverse range of sporting activities are available for youngsters to take part in on a weekly basis. For more information Tel. 01429 221832.
Dyke House Comprehensive School.	Dyke House Comprehensive School offers a diverse range of before and after school activities for young people to take part in. For more information Tel. 01429 266377.
FAST Project.	The FAST Project in partnership with Hartlepool United 'Football in the Community', Hartlepool Borough Council's Football Development Officer, Dyke House Comprehensive School, Neighbourhood Policing, Housing Hartlepool, Communities Acting Together (CAT) Young Movers (Cornerstone Youth House) and Brougham Annexe, provide weekly sessions of football coaching as well as education / development opportunities for young people between the ages of 8 and 18 years of age for both male and females. Sports Leaders Awards and Football Association (FA) Coaching badges are opportunities for youths here. For more information Tel 01429 271571.
Grange Road Methodist Church Resource Centre.	A large community resource centre situated in Tankerville Street offers a wide range of cultural and leisure pursuits for all age groups. Already a focal point for education, training, social events, children's clubs, advice and much more – the Centre is also invaluable in assisting the local neighbourhood's communities to come together, work together and understand one another better. For further information, contact the Centre Manager on Tel: 01429 420288.
Hartlepool Borough Council Adult and Community Services (Football Development Officer).	Football Development Officer - A new town-wide Football Development Officer is now working within the area to promote football and sports/health education. On a Wednesday evening football is played from Dyke House Comprehensive School, at which male and female players are welcome to take part at the session.

Examples of key current programmes / projects	Description
See previous page.	There are also funded coaching opportunities that are available throughout the area. For more information Tel. 01429 284051.
Hartlepool Borough Council Adult and Community Services (Sports Development Team).	<p>The following sports initiatives specifically impact upon the Dyke House / Stranton / Grange area:</p> <ul style="list-style-type: none"> ▪ Swim Development Officer and programme, ▪ Disability Officer and programme, ▪ Outdoor Activities Officer and programme, ▪ Preschool activities; for example Funtots, ▪ Summer holiday programme, ▪ Tees Valley Youth Games, ▪ Hartlepool Triathlon, Marina 5 Kilometre Road Race and Women's Road Race, ▪ Safe In Soccer Scheme: in partnership with Hartlepool United Football Club, in which 40 home league game tickets are distributed free of charge to youth and community groups in the town. <p>For more information, call 01429 284050.</p>
Hartlepool Borough Council Children's Services (Youth Services).	Hartlepool Borough Council's Children's Services (Youth Services) mobile work unit now operates at Brougham Terrace on Wednesday evenings between 6.45pm and 8.45pm and at Mill House Leisure Centre car park on Tuesday evenings from 6.45pm to 8.45pm. The service offers young people between the ages of 13 and 19 years of age advice, guidance and support, delivered by 3 trained Youth Workers. After consultation and relationship building with young people, their needs are accessed and consequently, programmes of work are developed with the young people. For more information, Tel: 01429 523762.
Hartlepool Borough Council: Grayfields Recreational Ground.	Grayfields offers the opportunity for several recreational activities. There are several football pitches on the site and a new pavilion has recently been completed. The pitches range in standard from a level of football league standard, a level eight pitch and several level nine pitches. At the southern end of the site are two flat bowling greens run in conjunction with the Hartlepool Outdoor Bowls Consortium. At the northern end of the site are rugby pitches, which are leased to West

Examples of key current programmes / projects	Description
See previous page.	Hartlepool Technical Day School and used by Old Boys Rugby Club (TDSOB). There is also a green and artificial cricket wicket, which offers facilities for teams in the South Durham and North Yorkshire Leagues. A new play facility for children has recently been opened close to the new pavilion. For more information Tel. 01429 284051.
Hartlepool Borough Council: Mill House Leisure Centre.	<p>Mill House Leisure Centre provides a wide range of sports facilities including two swimming pools, one to competition standard with a 57 metre waterslide and 3-stage diving facilities as well as a teaching pool. A multi-purpose hall is available which is used for a wide range of sporting activities such as badminton, five-a-side football, basketball, netball and cricket nets as well as providing a venue for concerts, theatre productions, trade fairs and conventions.</p> <p>A fitness room is also available fully equipped with both single station resistance equipment and cardiovascular fitness machines. The centre also has squash courts, a health suite including sauna and steam room facilities, a floodlit outdoor area suitable for 5-a-side football, netball and basketball and we can also offer a vast range of courses and classes suitable for all ages and tastes. They include swimming lessons, football coaching, gymnastics, gymtot sessions, aqua aerobics classes, aerobic sessions, fitness courses, karate classes and adult only swim sessions.</p> <p>General opening times for swimming pools are as follows: Mon, Wed and Fri: 10.00am – 9.00pm (General swimming). 9.00am – 10.00am and 9.00pm – 10.00pm (Adults only).</p> <p>Tues and Thurs: 10.00am – 5.00pm (General swimming). 9.00am – 10.00am and 8.45pm – 9.45pm (Adults only)</p> <p>Dryside Facilities opening times are as follows: Mon to Fri – 9.00am – 10.00pm. Sat and Sun – 9.00am – 5.00pm.</p> <p>Under future plans, should funding be available, it is proposed that Mill House Leisure Centre will be replaced. A feasibility study has concluded that the site for a new Centre should be at Victoria Harbour as part of the overall redevelopment master plan. It is intended that the new Centre, H20 will be iconic in nature and prove to be a regional</p>

Examples of key current programmes / projects	Description
See previous page.	<p>attractor as well as providing a new, community based facility.</p> <p>For more information Tel. 01429 223791.</p>
Hartlepool People Centre.	<p>The project includes the provision of a community café, a fully functioning photography suite and offers a range of leisure activities to suit all age groups. For further information contact the Centre manager on Tel: 01429 861144.</p>
Headland Future: Abbey Street Project.	<p>Headland Future provides a base for developmental and recreational opportunities for young people aged 13 to 19 years of age in the Headland area but also serves young people in the Dyke House / Stranton / Grange area. Serving some 500 young people last year through the Abbey Street Project, which is open three evenings a week, but increases service provision over holiday periods.</p> <p>The Charity has ensured access to drop-in sessions on an evening and has offered a range of projects centring on topics including local history, the environment, art, design fashion and music. Physical and mental health are also catered for through the gym provision, sporting opportunities, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre.</p> <p>Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of funding. For more information Tel. 01429 891444.</p>
Hollis Academy of Dance.	<p>Based in Wharton Terrace classes are held on a Tuesday and Thursday evening in Ballet, tap and modern dance. For more information Tel. 07786987762.</p>
Library Service, Brougham Annexe.	<p>A community library service is provided at Brougham Annexe. The staff and building are provided by the Wharton Trust, the stock and materials are supplied by Hartlepool Borough Libraries. The service is a popular community resource. Additionally, the Borough Library</p>

Examples of key current programmes / projects	Description
See previous page.	BookBus and Home Library serve a number of venues and individuals in the area who are physically unable to get to a library and require a service bringing closer to where they live or to be delivered to their own home. Both the Wharton Trust and the Borough Library are interested in ways of exploring the current, quite limited partnership, wherever this would be beneficial to improving services to the community. For more information, Tel: 01429 891444.
Lynnfield Community Learning Centre, Lynnfield School.	The Lynnfield CLC has a diverse range of community courses and activities to offer since officially opening its doors in March 2005. Examples of the courses and activities offered at Lynnfield CLC are healthy eating courses, food hygiene courses, men's health open days, health awareness open days, one stop baby clinic, baby massage, women's health group, mother and toddler groups. For more information Tel. 01429 232946.
Nasir Mosque.	The Nasir Mosque was developed in 2005 and is based on Brougham Terrace. The Mosque aims to be a symbol of peace, harmony, understanding and a beacon of light to all. The doors of this mosque are open to all.
Youth Workers at Brougham Annexe.	Two Youth Workers from Headland Future are based at Brougham Annexe on a Thursday evening offering a drop in session for children in the area. This service is run by Headland Future and Wharton Trust. For more information Tel. 01429 891444.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	To provide more accessible indoor activities for young people / residents in the area.
2.	To provide reduced rates for young people / residents to leisure facilities in / around the area.
3.	Increase the variety of indoor activities / facilities in order to act as a diversionary activity for young people.
4.	Improve accessibility to open green spaces for activities / safe places to play.
5.	Promote existing activities that are available for the whole community within the area e.g. sports facilities at the Avondale Centre.
6.	Develop a centre / building dedicated for young people.
7.	Integrate Brougham Annexe Library within town wide library network and explore further options for partnership working to benefit services.
8.	Develop North Cemetery and land adjacent to Brougham School.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
CULTURE AND LEISURE					
Lack of activities for the young (to act as a diversionary activity), elderly and vulnerable.	<ul style="list-style-type: none"> Provide a more diverse range of activities for young people especially computer and skateboarding clubs. Expand the service and the activities provided by the Detached Youth Workers in the area. Identify the activities that particularly females and the elderly would like to take part in and look at suitable venues within the area to hold such events. Provide day trips and residentials through community groups or youth organisations in the area. Create a Young Persons Forum for the Dyke House / Stranton / Grange area to ensure the participation of young people of all ages, at all stages of development. 	<p>HBC Children's Services. Community / voluntary Sector. DH/S/G Forum. HBC Youth Services. HBC Youth Offending. HBC Adult and Community Services. Dyke House School. FAST Project. Barnados. Residents. Young People. Community Network. COOL Project. Barnardos. Hartlepool Access Group. Football Development Officer. CAT Young Movers.</p>	<p>Reduce the anti-social behaviour, size of groups of youths and meeting times.</p> <p>More activities provided in the area.</p> <p>Increase participation and promote existing facilities.</p> <p>Increase Youth Service presence and activities.</p> <p>Reduce the anti-social behaviour, size of groups of youths and meeting times.</p> <p>More activities provided in the area.</p> <p>Increase participation and promote existing facilities.</p> <p>Increase Youth Service presence and activities.</p>	<ul style="list-style-type: none"> HBC Youth Services, Sports Development, Community Services and young people to discuss. HBC Youth Service and Community Services to discuss subject to resources. Hartlepool Access Group to discuss with relevant partners. <p>Hartlepool Anchor Trust Community Development Team can provide activities for people over 50 years of age. They can be contacted on Tel. 01429 224466.</p> <ul style="list-style-type: none"> To be confirmed subject to resources and an organisation coming forward. Dyke House / Stranton / Grange Forum, CAT Group, CAT Young Movers Group and local Comprehensive Schools to discuss the formation of a Youth Forum with relevant partners. 	<p>Increase the number of individuals trained to deliver activities within clubs and the community.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the percentage of people who feel they can affect decisions in their own area.</p> <p>Increase residents' satisfaction with libraries.</p> <p>Reduce the proportion of people feeling no involvement in the community.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Explore scope for Brougham Annexe Library within Borough Library to work in partnership and share resources and initiatives for children, young people, the elderly and vulnerable. 	Detached Youth Workers. Resident Associations. Headland Future. Brougham Annexe. Avondale Centre. Wharton Trust. HBC Library Services. Registered Social Landlords.	See previous page.	<ul style="list-style-type: none"> Wharton Trust and HBC Library Services to explore possible funding sources. 	See previous page.
Maximise the use of existing community facilities in the area and improve communication and information about activities and opportunities available locally.	<ul style="list-style-type: none"> Use existing facilities/services to their full potential for activities (particularly football and tennis) throughout the week, weekend and school holidays. 	HBC Children's Services. Community / voluntary Sector. DH/S/G Forum. HBC Youth Services. HBC Youth Offending. HBC Adult and Community Services. Residents. Young People.	<p>Reduce the anti-social behaviour, size of groups of youths and meeting times.</p> <p>Increase the take up of existing activities in the area.</p> <p>Reduce the anti-social behaviour, size of groups of youths and meeting times.</p> <p>Increase the take up of existing</p>	<ul style="list-style-type: none"> All partners to discuss. <p>Dyke House School are looking at the possibility of developing a Tarmacked area into resurfaced five-a-side pitches for recreational activities</p> <p>The FAST Project in partnership with Hartlepool United 'Football in the Community', Football Development (Council), Dyke House School, Neighbourhood Policing, Housing Hartlepool, CAT Young Movers (Cornerstone Youth House). Tel: 01429 271571.</p>	<p>Increase residents' satisfaction with public parks and open spaces.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase residents' satisfaction with libraries.</p> <p>Reduce the proportion of people feeling no involvement in the community.</p> <p>Increase annual Leisure Centre attendances.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> ▪ Open up schools culture and leisure facilities for wider public use. ▪ Create a timetable of existing activities at community facilities (for example Avondale Centre) and advertise them more effectively in order to improve the recognition of the existing culture and leisure facilities in the area. ▪ Promote communication between Service Providers and Residents. 	Community Network. COOL FAST Project. Barnardos. Hartlepool Access Group. Football Development Officer. CAT Young Movers. Youth Workers. Local Schools. Resident Associations. Headland	activities in the area.	<ul style="list-style-type: none"> ▪ Dyke House Comprehensive School to discuss the Extended Schools Programme. ▪ All partners to discuss. ▪ All Service Providers to try and improve communications; HBC N'hood Manager, Community Network Officer, and local community groups to discuss with residents at DH / S / G Forum. 	

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Community Representatives need to be kept better informed. Develop Brougham Annexe and HBC Library Service partnership working where this will benefit services to the community. Ensure residents are aware of what is available at The Avondale Centre / Dyke House Learning Centre (CLC). Improve the condition of the Skate Park and Mill House Leisure Centre (N.B in the NDC area). 	Future. HBC Library Service. Wharton Trust. Housing Hartlepool. Registered Social Landlords. Avondale Centre. Dyke House CLC. Sure Start Children's Centres.	See previous page.	<ul style="list-style-type: none"> Residents, Resident Associations, Community Network Officer and HBC N'hood Manager to discuss. Wharton Trust and HBC Library Service to explore possible funding sources. The Avondale Centre / Dyke House City Learning Centre (CLC) to liaise with residents to establish the needs of the local community and to look at how the centre can be utilised effectively. All partners to discuss. 	See previous page.
Provide reduced rates for residents wanting to access culture / leisure / health facilities in the area.	<ul style="list-style-type: none"> Identify activities in the area that could possibly be subject to reduced rates (especially at Mill House Leisure Centre for those who work part time or who are on a low income and who are exempt from Active Card). Improve the promotion of concessionary rate schemes that are available in the area (for example, Active Card, concessionary rates for children swimming in the summer holidays etc.). 	HBC Youth Services. HBC Youth Offending. HBC Adult and Community Services. Residents. Young People. Community Network. COOL Project.	Increased take up of culture/leisure health facilities in the area. Increased take up of culture/leisure health facilities in the area.	<ul style="list-style-type: none"> All partners to discuss with Dyke House / Stranton / Grange Forum and Young people. HBC Sports Development Team and relevant partners to discuss. 	Increase annual Leisure Centre attendances. Increase the proportion of people satisfied with their local area as a place to live.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page.	Barnardos. FAST Project. Hartlepool Access Group. Football Development Officer. CAT Young Movers. Detached Youth Workers. Local Schools. Resident Associations. Headland Future. Mill House Leisure Centre.	See previous page.	See previous page.	See previous page.
Safe open spaces and play areas for activities / safe places to play.	<ul style="list-style-type: none"> ▪ Increase the level of maintenance to open spaces and play areas in order for people to utilise them safely (dog litter, litter, drug litter). ▪ Refurbish and use recreational areas near Mill House, and the land between Football Club and Greenwood Road. 	HBC Youth Services. HBC Youth Offending. HBC Adult and Community Services. HBC Community Safety. HBC N'hood Services.	<p>Reduce youth gathering in the area and causing a disturbance.</p> <p>Increase resident's satisfaction.</p>	<ul style="list-style-type: none"> ▪ All partners to discuss subject to resources available particularly the HBC Parks and Countryside Manager. ▪ Dyke House / Stranton / Grange Forum to discuss with HBC Parks and Countryside Manager, HBC Sports Development and residents, subject to resources. 	<p>Increase residents' satisfaction with public parks and open spaces.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Improve the cleanliness of the neighbourhood.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> ▪ Increase supervision at Grayfields by installing CCTV or increasing Warden patrol. ▪ Develop the North Cemetery. 	Residents. Young People. Community Network. COOL Project. Barnardos. Hartlepool Access Group. Football Development Officer. CAT Young Movers. Detached Youth Workers. Local Schools. Resident Associations. Community Wardens. FAST Project.	See previous page.	<ul style="list-style-type: none"> ▪ Dyke House / Stranton / Grange Forum to discuss with HBC N'hood Manager. ▪ All partners to discuss. 	See previous page.
Promote existing activities that are available for residents within the area.	<ul style="list-style-type: none"> ▪ Develop a Community Index of Activities. ▪ Better publicity from Service Providers and attending Residents Associations and Community Groups to spread the word. 	HBC Youth Services. HBC Youth Offending. HBC Adult and Community	Improved community awareness. More community involvement.	<ul style="list-style-type: none"> ▪ Dyke House / Stranton / Grange Forum to discuss. ▪ Service Providers to identify. 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase annual Leisure Centre attendances.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	<ul style="list-style-type: none"> Raise awareness of opening times / facilities of Mill House Leisure Centre 	Services. Residents. Residents. Young People. Community Network. COOL Project. Barnardos. FAST Project. Hartlepool Access Group. Football Development Officer. Young People. Community Network. COOL Project. Barnardos. Hartlepool Access Group. Football Development Officer. CAT Young Movers.	See previous page.	<ul style="list-style-type: none"> HBC Sports Development Team and Mill House Leisure Centre to discuss. 	See previous page.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Develop a centre / building dedicated for young people.	<ul style="list-style-type: none"> Identify a vacant property or develop a building primarily as a meeting place for young people but also as a centre in which activities can be held for the whole community. Provide a regular drop-in session for young people so they can discuss issues they would like to be addressed. Create a Young Persons Forum for the Dyke House / Stranton / Grange area to ensure the participation of young people of all ages, at all stages of development. Provide a café at FAST Project. 	<p>HBC Youth Services. HBC Youth Offending. HBC Adult and Community Services. Residents. Young People. Community Network. COOL Project. Barnardos. FAST Project. Hartlepool Access Group. Football Development Officer. CAT. CAT Young Movers. DH/S/G Forum.</p>	<p>Reduce youths gathering and causing a disturbance.</p> <p>Establish a youth centre/meeting place.</p> <p>Reduce youths gathering and causing a disturbance.</p> <p>Establish a youth centre / meeting place.</p>	<ul style="list-style-type: none"> Discuss with Housing Hartlepool subject to resources and funding. Cornerstone House operates on a Tuesday and Thursday night, 5.00pm until 7.00pm. Dyke House Project runs at Brougham Annexe on Thursday night. Discuss with relevant parties, particularly Detached Youth Workers at Brougham Annexe. Dyke House / Stranton / Grange Forum, CAT Group, CAT Young Movers Group and local Comprehensive Schools to discuss the formation of a Youth Forum with relevant partners. FAST Project, young people and other relevant parties to discuss. 	<p>Increase the number of individuals trained to deliver activities within clubs and the community.</p> <p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the percentage of people who feel they can affect decisions in their own area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page.	Detached Youth Workers. Local Schools. Resident Associations. Headland Future. Housing Hartlepool. Brougham Annexe.	See previous page.	See previous page.	See previous page.

STRENGTHENING COMMUNITIES

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics <ul style="list-style-type: none">17% of residents are very satisfied with the area as a place to live in comparison to 42% Borough wide (MORI 2004).23% of residents overall do not feel at all part of the local community in comparison to 13% Borough wide (MORI 2004).52% of residents feel that there is not a lot of community spirit in the area in comparison to 42% Borough wide (MORI 2004).	
Strengths <ul style="list-style-type: none">A number of strong Resident Associations with a co-ordinating group.Strong / supportive community spirit in some parts of the area.A diverse range of community and voluntary groups in the area offering services to disadvantaged areas.Neighbourhood Renewal Funded (NRF) Resident Participation Officer in the area.Communities Acting Together (CAT) Young Movers Group.Communities Acting Together (CAT) Group.FAST Project.Rovers Quoit Club and the Indoor Bowls Club have potential for community use.Partnership working has increased in the community.Improved engagement between police and the local community.Nasir Mosque makes the area more culturally diverse.St Oswald's Church Hall available for hire.	Weaknesses <ul style="list-style-type: none">Lack of community confidence, self-esteem and worth in certain areas of the community.More resident involvement needed in some Resident Associations.Better advertisement of existing groups and programmes in the area.Encourage better community engagement.Lack of volunteers in the area to help within the community.Intolerance to the Nasir Mosque from some residents.A small number of residents can become verbally abusive to one another in the street, which causes a disturbance to others.Poor community spirit in some areas due to demolition issues.Some problematic neighbours in the area.Residents feel that the Local Authority does not use its enforcement powers to the full potential.

KEY RESOURCES AND PROGRAMMES

Investment by agencies:

Examples of key current programmes / projects	Description
Avondale Centre, Dyke House Comprehensive School.	<p>The Avondale Centre and City Learning Centre is a learning centre open to the public. They hold many courses in the centre, often ran by Adult Education. The centre has a variety of rooms available for hire. These include conference rooms, meeting rooms, a crèche, recording studio, dance studio, video editing suite, sports hall, all weather pitch etc. The City Learning Centre is open until 9pm each night where the public can come in and use the computers.</p> <p>Sure Start also hold a baby clinic at the Avondale Centre every Wednesday between 1.30pm and 3.00pm.</p> <p>For more information Tel. 01429 866968.</p>

Examples of key current programmes / projects	Description
Black and Minority Ethnic (BME) Reference Group.	<p>The Black and Minority Ethnic Reference Group aims to give Hartlepool's different ethnic minority groups a stronger voice in local decision making and raise awareness of various populations. The group look at issues affecting the BME community such as racial abuse and attacks, housing and access to services. For more information, Tel: 01429 262641.</p>
Brougham Annexe.	<p>Worklink at the Annexe Community centre is situated in Wharton Terrace and was set up to provide support for employed and unemployed people of all ages access the town. Staff can help with:</p> <ul style="list-style-type: none"> ▪ Application Forms, ▪ CV Compilation, ▪ Letters of Application, ▪ Daily job vacancies and job searches, ▪ Use of facilities such as photo-copier, fax, telephone, internet Interview preparation, ▪ Provide free stamps, envelopes, paper etc., ▪ Advice and help onto different training paths, ▪ Career advice. <p>Owton Fens Community Association (OFCA) also provide services to residents of the area from the Annexe. The centre is open Monday to Thursday 9.00am till 5.00pm and 9.00am till 1.00pm on a Friday (Closed Weekends). For more information Tel. 01429 268319.</p>
Brougham Area Resident Association.	<p>Brougham Area Residents Association was established in 2002 as there was growing concern amongst residents about the number of run down vacant properties in the area. Since then, many landlords have made significant repairs to their properties in the area and many people have moved into these properties.</p> <p>The aim of the Residents Association is to bring the community together, and to organise trips and other activities for residents of the area. The group meets every second Tuesday of the month in the Rovers Quot Club at 6.00pm. For more information Tel. 01429 232716.</p>
Brougham Centre, Brougham Primary School.	<p>The Brougham Centre is available for hire for a variety of uses from one off corporate events and meetings to hourly use of the sports hall,</p>

Examples of key current programmes / projects	Description
See previous page.	<p>hire of rooms for classes or training courses. There are new courses starting at the Brougham Centre that included literacy classes and ICT classes. The aim of the Brougham Centre is to see all members of the community taking part in some form of activity that is suited to their specific needs.</p> <p>The Centre offers free courses, crèche facilities, mother and baby sessions. The Centre is also available at a reduced rate for residents who wish to hold a community meeting.</p> <p>For more information Tel. 01429 236783.</p>
CAT Group (Communities Acting Together).	<p>CAT is an umbrella group, in which one representative from every residents group in the Dyke House / Stranton / Grange area attends. It is an arena for residents to voice concerns, pool resources and to prioritise NRF monies, which is then taken to the Dyke House / Stranton / Grange Neighbourhood Consultative Group. Some CAT members sit on the Regeneration Steering Group and Tenants Consultative Panel, so it is well linked to residents' issues in the area. For more details, Tel: 01429 232716.</p>
CAT Young Movers Group.	<p>In partnership with Brougham Annexe, Hartlepool Borough Council's Children's Services (Youth Services) and the FAST Project, this project is available for those aged between 5 and 18 years of age. CAT Young Movers operates from Brougham Terrace on a Thursday night or from Cornerstone House (55 Perth Street) on a Tuesday and Thursday between 5.00pm and 7.00pm. For more details, Tel: 01429 232716.</p>
Chatham Road Community House.	<p>Chatham House has been the base for Housing Hartlepool's Resident Participation Team since 2000. The Resident Participation Team provides ongoing training and support to residents groups through out the town, including the NAP area. The team build the capacity of residents groups, developing their ability to participate and engage with statutory agencies. The Morris Nelson Suite has I.T facilities including internet access for the community to use and photocopying facilities. For more information, Tel: 01429 232716.</p> <p>Sure Start is based within Chatham Road Community House and</p>

Examples of key current programmes / projects	Description
See previous page.	offers advice and information on the numerous different courses it provides within the community. A baby clinic is run from here on a Wednesday morning from 9.30am until 11.00am. Residents can also access benefit advice on a Monday morning, which is run by West View Advice and Resource centre. For more information Tel. 01429 285351.
Circle of Life Group.	The Circle of Life Group, a constituted group that addresses the issue of racism, by raising awareness of and celebrating cultural diversity by utilising a variety of methods such as conferences, festivals, producing booklets, and workshops in schools and at community facilities.
City Learning Centre (CLC) on the site of Dyke House Comprehensive School.	The City Learning Centre (CLC) is a government funded organisation supported by local secondary schools to provide a stimulating and pleasant learning environment for all pupils, parents, teachers, and businesses in the Borough of Hartlepool. For more information Tel. 01429 266377.
Clarence Estate Residents Association.	The Clarence Estate Residents Association has been running a number of years and was formed for the community to organise trips and raffles. The group discuss a wide range of different issues that are a cause for concern in the area. Meetings are held on the first Wednesday of the month at 7.00pm in the Raglan Quoit Club. There are a number of different representatives that attend the meetings, for example Community Police Safety Officers (PCSOs) and Councillors. For more information tel. 01429 420463.
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	<p>The Neighbourhood Policing Scheme is based around local policing for local neighbourhoods, responding to the needs of local communities and bringing communities, police and partners closer together. The aim of Neighbourhood Policing is to increase police visibility and improve public reassurance and to make communities feel safe and secure by reducing crime and anti-social behaviour. Through Neighbourhood Policing, police will be visible and accessible to members of the public. Community involvement is key to the success of Neighbourhood Policing as resident priorities and views drive the initiative forward.</p> <p>Each Council Ward has a named, dedicated Neighbourhood Officer</p>

Examples of key current programmes / projects	Description
See previous page.	<p>and Neighbourhood Police Community Support Officer (PCSO). These officers work within each Council Ward and are not pulled away from their area to other parts of Hartlepool.</p> <p>The Neighbourhood Policing Teams are based in the following venues:</p> <p><u>Dyke House Ward</u>: The Avondale Centre,</p> <p><u>Stranton Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street,</p> <p><u>Grange Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street.</p> <p>The teams are also accessible to the local community and respond to the priorities of local residents.</p> <p>Every month, officers conduct a visual audit with a community representative and officers from partner agencies (Hartlepool Borough Council Environmental Officers / Housing Providers etc.). This is a walk around their identified neighbourhood area in order to ascertain areas for action. This should result in the identification of three priorities for action over the following month.</p> <p>A Single Point of Contact Number has been set up to link residents with their dedicated officers. Phone lines are open between the hours of 9.00am and 9.00pm when staff can put residents in touch with one of the officers assigned to the ward. The Single Point of Contact Number is Tel. 01429 235811.</p> <p>Drop in surgeries which are staffed on a regular basis are also held within the area in the following venues:</p> <p><u>Dyke House Ward</u>: The Avondale Centre,</p> <p><u>Stranton Ward</u>: Community Safety Office, 173 York Road and Community Safety Office, 8-9 Church Street,</p> <p><u>Grange Ward</u>: Lynnfield Community Learning Centre.</p>

Examples of key current programmes / projects	Description
See previous page.	Call the Single Point of Contact Number above for more information regarding the details of the drop in sessions. In addition to this, members of the teams are also available at the main offices at times when drop in surgeries are unstaffed.
Cobden Street Resident Association.	Initially established to tackle issues surrounding absentee landlords and associated anti social behaviour, Cobden Street Residents Association meet on the fourth Monday of every month at the Hartlepool Supporters Club on Sandringham Road between 7.00pm and 8.00pm. For more information, Tel: 01429 420831.
Dyke House Area Resident Association.	The Dyke House Residents Association was formed in 1994, and has currently 40 members who are residents of the area. The main aim of the group is to support and work with residents to improve the area. The group meets on the 3 rd Monday of every month in the Brougham Annexe at 6pm. For more information Tel. 01429 424131.
FAST Project.	The FAST Project works with referred families from the area to look at employment / training as well as assessing a range of issues that impact on families from housing, health and care and strengthening communities. For more information Tel. 01429 271571.
Furness, Cameron and Belk Resident Association.	<p>The Furness, Cameron and Belk Resident Association was established in 2002. It was formed due to the run down nature of the area due to private landlords and anti-social behaviour of tenants. There are approximately 60 members in total, and meetings are held every second Tuesday of the month at the Indoor Bowls Club at 7.00pm.</p> <p>A newsletter is produced on a monthly basis, which goes to every household in the area regardless of whether they are a member of the Residents Association. The group were awarded a 'Making the Difference Award' due to improvements made in the area and recognised partnership working with Hartlepool Borough Council and Pride in Hartlepool. For more information Tel. 01429 424054.</p>
Hartwell Resident Association.	Concerned by the rising crime rate and anti-social behaviour from 17 to 30 year olds in the area, Hartwell Residents Association was formed in November 2003. The first action as a Residents Association

Examples of key current programmes / projects	Description
See previous page.	was to petition for alleygates. This was successful and the alleygates were installed two months concluding the petition. Since then Hartwell Residents Association has continued to create a safe community where the elderly can feel unthreatened both in their homes and walking the streets and children can play safely. As a Resident Association, the main aim of the group is to tackle today's problems but also to anticipate tomorrow's problems. Meetings are held on the second Monday of each month (excluding January) in the Supporters Club on Duke Street. They commence at 7.00pm and last for approximately two hours. For more information Tel. 01429 267615.
Lynnfield Community Learning Centre, Lynnfield Primary School.	The Lynnfield CLC has a diverse range of community courses and activities to offer since officially opening its doors in March 2005. Examples of the courses and activities offered at Lynnfield CLC are healthy eating courses, food hygiene courses, men's health open days, health awareness open days, one stop baby clinic, baby massage, women's health group, mother and toddler groups. For more information Tel. 01429 232946.
Middleton and Raby Road Action Group.	The Middleton and Raby Road Action Group covers Grainger Street, Brougham School Wall, Middleton Road, Raby Road, Morton Road and Tweed Walk. The aim of the group is to work in partnership with other groups to improve the quality of life and conditions of the Middleton and Raby Action Group and to promote the rights and interests of all residents living within the area of benefit. The group also works to investigate and organise projects for the benefit of residents in relation to education, health, community safety, young people, housing, and environment and conservation areas. For more information Tel. 01429 861361.
Nasir Mosque.	The Nasir Mosque was developed in 2005 and is located on Brougham Terrace. The mosque aims to be a symbol of peace, harmony, understanding and a beacon of light to all. The doors of this mosque are open to all.
Oak and Pine Area Resident Association.	The Oak and Pine Residents Association was formed nearly five years ago. The group was established to try and make Oak and Pine Groves safe, and a more pleasant place to live in. Over the year the group have achieved a number of environmental and community safety

Examples of key current programmes / projects	Description
See previous page.	improvements in the area, which include fencing, dusk til dawn lighting and double glazed windows. The group also take part in various different fund raising events in order to raise funds for the group for trips throughout the year. For more information Tel. 01429 281713.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Improve communication and information on what activities and opportunities are available locally.
2.	To continue to support residents who have to suffer due to problematic neighbours.
3.	To continue to support existing / new Resident Associations.
4.	Promote community capacity building and maintain existing levels of community development.
5.	Increase the involvement of the Nasir Mosque within the community.
6.	Improve the impacts of demolition on community cohesion.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
STRENGTHENING COMMUNITIES					
Continue to support and promote existing Residents Associations in the area.	<ul style="list-style-type: none"> Provide support and encouragement for Residents Associations. Provide training for residents to improve skills and capacity building. Raise awareness as to what support is available locally. 	Residents. Resident Associations. Community/ voluntary groups. Skillshare. Community Network. HBC Adult Education. Hartlepool Volunteer Bureau. HBC N'hood Manager. DH/S/G/ Forum. Community Network N'hood Development Worker. Housing Hartlepool. Registered Landlords.	Increased resident participation and satisfaction.	<ul style="list-style-type: none"> Community Network Officer to initially lead on encouraging involvement. Community Network Officer, Skillshare and N'hood Manager to discuss. Community Network Officer and Service providers to raise awareness at DH/S/G/Forum. 	<p>Increase the percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase the proportion of people undertaking voluntary / community activity.</p> <p>Reduce the proportion of people feeling no involvement in their community.</p>
Maintain the community development and capacity building within the area.	<ul style="list-style-type: none"> Seek opportunities for new funding and resources for capacity building activities. 	Residents. Resident Associations. Community / voluntary groups. Community Network.	Successful projects maintained and developed / problems addressed.	<ul style="list-style-type: none"> Opportunities to explored. 	<p>Maintain the level of involvement of the Community Network.</p> <p>Reduce the proportion of people feeling no involvement in their community.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page.	HBC N'hood Manager. DH/ S/G/ Forum. Sure Start Children's Centre's Community Centre.	See previous page.	See previous page.	See previous page.
Increase the involvement of the Nasir Mosque within the community.	<ul style="list-style-type: none"> Promote services within the community e.g. through another community open day. 	Residents. Residents Associations. Community/ voluntary groups. Community Network. HBC N'hood Manager. DH/S/G Forum. Nasir Mosque. Sure Start Children's Centres. Circle of Life Group.	<p>Increased satisfaction of residents in the area through increased involvement.</p> <p>Increased satisfaction of residents in the area through increased involvement.</p>	<ul style="list-style-type: none"> N'hood Manager to discuss with Nasir Mosque and Dyke House / Stranton /Grange Forum. <p>Sure Start Children's Centres are already involved with the Nasir Mosque – members of the Nazir Mosque are members of the Circle of Life Group, a constituted group that addresses the issue of racism, by raising awareness of and celebrating cultural diversity by utilising a variety of methods such as conferences, festivals, producing booklets, and workshops in schools and at community facilities.</p>	<p>Reduce the proportion of people feeling no involvement in their community.</p> <p>Increase the percentage of people who feel that their local area is a place where people from different backgrounds get on well together.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Indicators
Increased support for residents in the demolition areas.	<ul style="list-style-type: none"> Promote support services available at the North Central Hartlepool Regeneration Office for those people whose property is being demolished, in order to help keep them in the area. 	HBC N'hood Manager. DH/S/G Forum. Residents. Residents Associations. Community/ voluntary groups. Community Network. North Central Hartlepool Regeneration Team.	<p>Increased satisfaction of residents in the area through increased involvement.</p> <p>Increased resident participation and satisfaction.</p>	<ul style="list-style-type: none"> HBC N'hood Manager, Dyke House / Stranton / Grange Forum and residents to discuss. 	<p>Increase the percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Reduce the proportion of people feeling no involvement in their community.</p> <p>Increase the number of people receiving housing support services.</p>

JARGON BUSTER

Accessibility – 1. Either easy to approach, enter into, or use, e.g. information or a Task Group or building. 2. Or designed to include disabled people e.g. ramps for wheelchair users, signers for deaf people and large print for partially sighted people.

Accountability – being responsible for someone or something.

Action Plan – this is a strategy around common themes, e.g. Jobs and Economy, Lifelong Learning and Skills, Health and Care, Community Safety, Environment and Housing, Culture and Leisure and Strengthening Communities.

ASB – Anti Social Behaviour.

ASB Unit – Anti Social Behaviour Unit.

ASBO – Anti-Social Behaviour Order.

Audit – to identify all facilities, activities, resources specific to an area / group / department / association. For example, a Community Audit, or a financial check which is undertaken.

Baseline – starting point.

Baseline Information – a description of the current local conditions against which planned changes will be measured.

Benchmark – the criteria by which to measure or compare something.

BVR – Best Value Review. The Council is required by law to work towards better services for local people within reasonable costs; this is a review of this process.

C.A.T. Group – Communities Acting Together.

CCTV – Close Circuit Television is used for surveillance of an area in order to deter and reduce crime, and to identify individuals who partake in criminal activity.

CEN – Community Enterprise Network.

Census – exercise undertaken every 10 years (last one: 2001). This provides statistical information on the population.

CLC – City Learning Centre.

Community Capacity Building – to increase educational attainment hopes and aspirations, the number of opportunities to exercise positive choice and confidence build, particularly where planning for the future is involved. The main aim is to equip the community with the skills, which will enable them to participate.

Community Sector – see ‘Voluntary Sector’ – but usually more dependent on volunteers, no paid staff.

Consultation – involvement of individuals in the decision making process e.g. service providers, residents, school children, community and voluntary groups and Councillors.

COOL Project – Community Organised Outdoor Leisure Project (provides activities for young people).

Council Cabinet – main policy co-ordination body of the Council.

Councillor – an elected representative who is a member of Hartlepool Borough Council.

Department – the Borough Council is split in to a number of different functions e.g. Regeneration and Planning, Adult and Community Services, Children’s Services etc. Each one of these is a department.

Disaffection – for example, a child who chooses not to be part of the education system or society as a whole for one reason or another.

Drugs Action Team (DAT) – special team to address drugs related issues.

Economic Forum – partnership interested in the economy and jobs.

EST – European Social Fund.

Evaluation – to judge or assess the success of something, which has taken place.

FAST – Families Accessing Support Team

Feasibility Study – a project that would identify whether a certain action should be carried out or not.

G.P. – General Practitioner.

GONE – Government Office North East.

HAG – Hartlepool Access Group.

Hartlepool PATCH – Hartlepool Parent and Toddler Care at Home.

Hartlepool PCT – Hartlepool Primary Care Trust.

HBC – Hartlepool Borough Council.

HCFE – Hartlepool College of Further Education.

Health Action Zone – a seven-year project in Hartlepool, which aims to drive forward innovation and change between health and social care agencies to improve results on a number of health targets.

Health Improvement Plan – improvement plan for the local Health and Authority and Primary Care Trust.

Housing Association – a not for profit organisation which provides social housing and is run by voluntary committees. They improve properties and build new homes. They also provide homes for sale through special schemes to help people on lower incomes, who wish to become home owners.

Housing Hartlepool – Housing Hartlepool has taken over the running of 7,500 houses, which were formally Council stock. Housing Hartlepool is a not for profit organisation delivering a £99 million improvement programme.

HVDA – Hartlepool Voluntary Development Agency.

I.T – Information Technology (machines which help with the distribution of information e.g. personal computers).

Implementation – carrying out a strategy.

Inclusion – giving all people the equal opportunity to be part of society and the economy.

Index of Multiple Deprivation (IMD) – this index measures the relative levels of need across all areas of England.

Inequalities – gaps between the most advantaged and most disadvantaged.

Intergenerational Activities – activities to enable all age groups to work together.

JSU – Joint Strategy Unit.

Key Indicators – the outputs and activities regarded as central to the fulfilment of the Neighbourhood Action Plan (NAP).

KS – Key Stages (in education, stages where progress is measured).

LSC Tees Valley – Learning and Skills Council are responsible for the coordination of post 16 years training and education in the Tees Valley.

LTP – Local Transport Plan.

Milestone – key events with dates, making a clear stage of progress towards a final output.

Monitoring – regular measure of the progress of projects.

MORI Survey – A sample survey carried out to obtain statistical information from households (last one: 2004).

NAP – Neighbourhood Action Plan.

NDC – New Deal for Communities (a Government initiative that targets money on the West Central area of Hartlepool).

Neighbourhood Development – to make improvements in the streets and surrounding areas where people live.

Neighbourhood Element (NE) Funding of the Safer and Stronger Communities Fund (SSCF) – Funding to improve outcomes for the people living in the most deprived neighbourhoods.

Neighbourhood Renewal – improvement and revitalising of the quality of lives in neighbourhoods.

NHS – National Health Service.

NRF – Neighbourhood Renewal Funding (funding initiative to help Local Authorities point main programme activity to neighbourhoods most in need).

NRF Area – Neighbourhood Renewal Fund Area.

Participation – a two way process involving the sharing of information and ideas.

Partnership – drawing together a number of separate groups or individuals for a common purpose.

PC – Police Constable.

PCSO – Police Community Safety Officer.

Pilot Project – a small scale study, or trial of a larger project or plan.

Primary Schools – This includes Brougham Primary School, Jesmond Road Primary School, Sacred Heart RC Primary School and Lynnfield Primary School.

Priorities – most important aims, activities or areas.

Private Sector – business or other non-public agencies.

Projects – the individual components or elements of the overall regeneration scheme, which may or may not require funding.

PTA – Parents Teachers Association.

Public Sector – organisations run or paid for with public money.

Regeneration – the upgrading of an area through social, physical and economic improvements.

Residents Association – a group of residents bound by a written constitution, who represent residents' views within a certain area. The following is a list of Residents Associations within the Dyke House/Stranton/Grange area:

- Brougham Area Residents Association
- Clarence Estate Residents Association
- Cobden Street Residents Association
- Dyke House Area Residents Association
- Furness/Cameron/Belk Residents Association
- Hartwell Residents Association

- Middleton and Raby Road Action Group
- Oak & Pine Area Residents Association

RSL's – Registered Social Landlords – Housing Associations.

Secondary Schools – This includes Dyke House Comprehensive School, St Hild's Church of England Voluntary Aided School and English Martyrs School and VI Form College.

Social Exclusion – to leave out of society, or prevent from entering in to it, or to alienate. Usually occurs due to poverty, deprivation and disadvantage, lack of access / opportunities to rights, benefits, services, jobs and the housing market.

Stakeholder – a group or an individual with an interest, usually physical or financial, in an initiative, project or activity, and its outcomes etc.

Strategic Target – a target that actions identified in the NAP will seek to address.

Strategy – an overall plan, which can be short, medium or long term and clearly states what, is going to be achieved.

Sure Start – a government initiative, providing help support and care services for children aged 0 to 4 years and their families.

Sustainability – to keep up the vitality and strength of something over a period of time e.g. a community.

Tenure – in a housing context, this refers to the ownership of a property or home e.g. owner – occupier, privately rented, Housing Hartlepool etc.

Truancy – school absence without permission.

Void – an empty property.

Voluntary Organisation – voluntary organisations are bodies whose activities are carried out otherwise than for profit, but do not include any public or local authority. The organisation should be formally constituted, for example as a charitable trust or a company limited by guarantee.

Voluntary Sector – a collective name to describe voluntary organisations in a town. In Hartlepool, over 400 organisations make up the voluntary sector.

Welfare to Work – a Central Government Programme, which aims to deliver wide ranging job, training and local employment opportunities, with a focus on the employability of local people. It targets specific groups of people, e.g. 18 to 24 year olds, single parents and disabled people.

Youth Offending Service – team established to address youth offending.