

PLEASE NOTE CHANGE OF START TIME



SAFER HARTLEPOOL PARTNERSHIP AGENDA



Friday 21 June 2019

at 2.00 pm

**in Committee Room B,
Civic Centre, Hartlepool**

MEMBERS: SAFER HARTLEPOOL PARTNERSHIP

Councillor Moore, Elected Member, Hartlepool Borough Council
Councillor Tennant, Elected Member, Hartlepool Borough Council
Gill Alexander, Chief Executive, Hartlepool Borough Council
Denise McGuckin, Director of Regeneration and Neighbourhoods, Hartlepool Borough Council
Tony Hanson, Assistant Director, Environment and Neighbourhood Services, Hartlepool Borough Council
Pat Riordan, Director of Public Health, Hartlepool Borough Council
Superintendent Alison Jackson, Neighbourhood Partnership and Policing Command, Cleveland Police
Barry Coppinger, Office of Police and Crime Commissioner for Cleveland
Chief Inspector Nigel Burnell, Chair of Youth Offending Board
Ann Powell, Head of Area, Cleveland National Probation Service
John Graham, Director of Operations, Durham Tees Valley Community Rehabilitation Company
Alan Brown, Group Manager, Cleveland Fire Authority
Joanne Hodgkinson, Voluntary and Community Sector Representative, Chief Executive, Safe in Tees Valley
Chris Joynes, Director of Customer Support, Thirteen Group
Michael Houghton, Director of Commissioning, Strategy and Delivery, NHS Hartlepool and Stockton on Tees and Darlington Clinical Commissioning Group
Sally Robinson, Director of Children's and Joint Commissioning Services, Hartlepool Borough Council
Jill Harrison, Director of Adult and Community Based Services, Hartlepool Borough Council

1. APPOINTMENT OF VICE-CHAIR

2. APOLOGIES FOR ABSENCE

3. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS



PLEASE NOTE CHANGE OF START TIME

4. MINUTES

- 4.1 To confirm the minutes of the meeting held on 18th March 2019

5. PRESENTATIONS

- 5.1 Presentation – Role of Safer Hartlepool Partnership – *Director of Regeneration and Neighbourhoods*

6. ITEMS FOR CONSIDERATION

- 6.1 Community Safety Plan 2017-20 (Year 3) – *Director of Regeneration and Neighbourhoods*
- 6.2 Safer Hartlepool Partnership Performance – *Director of Regeneration and Neighbourhoods*
- 6.3 Hartlepool Community Safety Team Update - *Director of Regeneration and Neighbourhoods*

7. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

FOR INFORMATION

Date of next meeting – Friday 26th July 2019 – time to be confirmed



SAFER HARTLEPOOL PARTNERSHIP MINUTES AND DECISION RECORD

18 March 2019

The meeting commenced at 3.00pm in the Civic Centre, Hartlepool

Present:

Councillor: Christopher Akers-Belcher (In the Chair)

Councillors: Jim Lindridge

Denise McGuckin, Director of Regeneration and
Neighbourhoods
Chief Inspector Nigel Burnell, Cleveland Police

John Lovatt was in attendance as a substitute for Jill Harrison,
Mr K Harrison was in attendance as a substitute for Alan Brown
and Alison Peevor was in attendance as a substitute for Jean
Golightly.

Also present:

Philippa Rousell, Office of the Police and Crime Commissioner
Nic Marko, Hartlepool Mail

Officers: Rachel Parker, Community Safety Team Leader
Kate Ainger, Community Safety Research Officer
Steve Hilton, Public Relations Officer
Angela Armstrong, Principal Democratic Services Officer

51. Apologies for Absence

Apologies for absence were received from Jill Harrison (Director of Adult and Community Based Services), Superintendant Alison Jackson (Cleveland Police), John Graham (Durham Tees Valley Community Rehabilitation Company), Alan Brown (Cleveland Fire and Rescue Authority) and Jean Golightly (NHS Hartlepool and Stockton on Tees CCG).

52. Declarations of Interest

None.

53. Minutes of the meeting held on 17 January 2019

Confirmed.

54. Local Criminal Justice Partnership Performance Framework *(Representative from the Office of the Police and Crime Commissioner)*

Purpose of report

A representative from the Office of the Police and Crime Commissioner (OPCC) had been invited to the Safer Hartlepool Partnership to provide a presentation and update on the Local Criminal Justice Partnership Performance Framework.

Issue(s) for consideration

The presentation outlined the outcomes, objectives and core deliverable for victims and witnesses and on reducing reoffending. It was noted that the Local Criminal Justice Partnership (LCJP) Plan had been launched in January 2019. It was highlighted that the LCJP had developed a local reoffending measure which provided key information in a more timely manner over whatever time period was requested without having to rely on national information which was often provided with two-year time delay. However, the information provided using a local reoffending measure did only provide information on offences committed in the Cleveland and Durham area.

It was highlighted that there was a data sharing protocol in place and a copy would be forwarded to the Office for the Police and Crime Commissioner (OPCC). The Chair questioned whether information on hate crime would be included within the performance data collected. The representative from the OPCC responded that this was not in the current plan.

The Chair thanked the representative from the OPCC for the very informative presentation.

Decision

The presentation was noted.

55. Strategic Assessment January-December 2018 *(Director of Regeneration and Neighbourhoods)*

Purpose of report

To receive the Strategic Assessment January-December 2018.

Issue(s) for consideration

A detailed and comprehensive presentation was provided to the Safer Hartlepool Partnership by the Community Safety Research Officer. It outlined the strategic objectives for 2017-2020 and the annual priorities for 2018-19. An update on the following key issues was provided:

- Recorded crime in Hartlepool;
- Substance misuse;
- Anti-social behaviour; and
- Deliberate fires.

A profile of the offenders with the highest number of offences by age, gender and the number of detected crimes was provided. The Community Safety Research Officer provided a snapshot of Safer Hartlepool Partnership Activity during 2018 which included multi-agency work; development of social media, crime prevention and support for victims.

In response to a question, the representative from Cleveland Police indicated that publicly reported crime was increasing across the Cleveland Police Force area as follows: Hartlepool – 7%, Redcar and Cleveland – 10%, Middlesbrough – 15% and Stockton – 20%, these increases reflected the national picture. The representative from the Community Safety Team Leader indicated that information on those figures would be circulated to the Safer Hartlepool Partnership. The Chair commented on the fact that Hartlepool had the lowest increase in publicly reported crimes which demonstrated the hard work and commitment from the Community Safety Team.

The Community Safety Research Officer responded to a question by indicating that the number of offenders may be higher than the number of detected crimes due to more than one offender being involved in some crimes. The representative from Cleveland Police confirmed that the increase in reported crimes could be associated with an increased awareness and confidence to report crimes along with better recording and identification of crimes.

A discussion ensued in relation to the reduction in the number of referrals made to the refuge. The Community Safety Research Officer explained that refuge accommodation was not always suitable for clients with complex needs and gave an overview of the alternative options available.

The Director of Regeneration and Neighbourhoods sought clarification on whether the Community Safety Team was involved in the Show Racism the Red Card initiative. The Chair commented that this needed a greater profile and would be followed up outside of the meeting.

The Chair highlighted that a number of secondary school pupils had expressed concerns that public perception was that children and young

people were mainly responsible for anti-social behaviour and this was not the case. It was noted that two-thirds of anti-social behaviour was caused by adults.

It was noted by the Chair that there had been a big increase in malicious communications such as via social media and clarification was sought on whether successful prosecutions were publicised as a form of deterrent. The representative from Cleveland Police commented that there were potentially a large volume of cases which could prove challenging in terms of priorities. It was suggested that the Crown Prosecution Service (CPS) be invited to a future meeting to deliver a presentation on prosecutions of malicious communications.

The Strategic Assessment had also identified that increasing communications in relation to the work of the Partnership would help to improve public confidence and the Community Safety Research Officer suggested adding improved communication as a key priority for 2019-2020.

A discussion ensued on deliberate fires and the representative from Cleveland Fire and Rescue Authority confirmed that there were a number of campaigns ongoing. In addition to this, the potential for operational fire fighters to visit schools were being explored. The Chair added that operational fire fighters could be invited to attend the ASBAD event later in the year.

Decision

- (1) The key findings of the strategic assessment were discussed and the partnership agreed to the proposed annual priorities for 2019-2020, with the addition of Improved Communication.
- (2) The delivery structure to address existing and emerging priorities was agreed.
- (3) The Community Safety Team Leader to circulate information on publicly reported crime across the Cleveland Police Force Area.
- (4) Reference to prosecutions for malicious online communications would be included within the priorities of the Communications Task Group.

56. Violent Crime – Proposal for a Public Health Approach *(Director of Regeneration and Neighbourhoods)*

Purpose of report

To seek approval from the Safer Hartlepool Partnership for a public health approach to the issue of violent crime in Hartlepool.

Issue(s) for consideration

In order to develop an evidence-based and best practice informed response

to the issue of violence in Hartlepool, it was proposed to follow the examples set by Strathclyde and Glasgow and others to take a Public Health approach. A number of key steps to undertake this approach were outlined in the report. Work was already ongoing with an initial analysis report produced by the Community Safety Team with a number of other sources of information being brought together to ensure a full picture was provided. It was proposed that a time-limited Violent Crime Research Group be established with representatives from partner organisations who had access to the relevant data.

Once this information was collated, it was proposed that a Violent Crime Summit be held to develop a response. It was suggested that a representative from the Scottish Violence Reduction Unit be invited to the Summit to provide information on their approach to this work. In addition to this, a commitment from other key agencies was sought.

A timetable for the proposal was included in the report concluding with a Violent Crime Action Plan being produced for consideration and agreement by the Safer Hartlepool Partnership and partners in September 2019.

The Chair welcomed this approach. In response to question, the Director of Regeneration and Neighbourhoods suggested that representation from the OPCC be included in the Violent Crime Research Group.

The representative from the OPCC informed the Partnership that there was already work being undertaken across the Cleveland area to develop a public health approach to tackling violence utilising funding obtained from the Early Intervention Youth Fund. The Director of Regeneration and Neighbourhoods suggested that this work be shared with Council officers adding that a discussion with the OPCC to ensure that both pieces of work complimented each other would be welcomed. In addition to this, the Community Safety Team Leader would liaise with the OPCC to ensure this work was fed into the Hartlepool Borough Council Summit Group.

Decision

- (1) The proposal to undertake a public health approach to the issue of violence in Hartlepool be approved.
- (2) Individual organisations, including the Office of the Police and Crime Commissioner to confirm their commitment to the proposal and identify the relevant officer who will represent their organisation on the Violent Crime and Research Group.
- (3) The timetable for taking forward this proposal was noted.
- (4) That the Director of Regeneration and Neighbourhoods and OPCC discuss the ongoing work in relation to the public health approach to tackling violence to ensure both pieces of work complimented each other.
- (5) That the Community Safety Team Leader liaise with the OPCC to ensure this work was fed into the Hartlepool Borough Council Summit.

57. Safer Hartlepool Partnership Performance *(Director of Regeneration and Neighbourhoods)*

Purpose of report

To provide an overview of Safer Hartlepool Partnership performance for Quarter 3 – October-December 2018 (inclusive).

Issue(s) for consideration

The performance information provided provided an overview of Quarter 3 and compared current performance to the same time period in the previous year where appropriate. In line with reporting categories defined by the Office for National Statistics (ONS), recorded crime information was presented as:

- Victim-Based Crime; and
- Other Crimes against Society.

Decision

The performance in Quarter 3 was noted.

The meeting concluded at 4.00pm

CHAIR



SAFER HARTLEPOOL PARTNERSHIP

21st June 2019



Report of: Director of Regeneration and Neighbourhoods

Subject: COMMUNITY SAFETY PLAN 2017-20 (YEAR 3)

1 PURPOSE OF REPORT

- 1.1 To consider the annual refresh (Year 3) of the 2017-20 Safer Hartlepool Partnership Community Safety Plan.

2. BACKGROUND

- 2.1 The current Community Safety Plan, published in 2017 outlines the Safer Hartlepool Partnership's strategic objectives for a three year period, with a requirement to refresh the plan on an annual basis following completion of the annual strategic assessment.
- 2.2 Following presentation and discussion of the key findings within the annual strategic assessment to the Safer Hartlepool Partnership in March 2019 a draft version of the refreshed Community Safety Plan (Year 3) is attached at **Appendix A**, and subject to approval by the Partnership, will be considered by the Council's Finance and Policy Committee in July prior to being adopted by Council in September 2019.

3. COMMUNITY SAFETY PLAN 2019-20 & PROPOSED PRIORITIES

- 3.1 The Community Safety Plan (Year 3) provides an overview of progress made during 2018-19. It describes some of the Partnership activity undertaken to improve community safety during the last 12 months, and incorporates the proposed 2019-20 annual priorities as recommended in the annual strategic assessment as follows:

Strategic Objectives 2017-20	Proposed Annual Priorities 2019-20
Reduce crime and repeat victimisation	<p>Acquisitive Crime – reduce acquisitive crime through raising awareness and encouraging preventative activity with a particular focus on domestic burglary.</p> <p>Domestic Violence & Abuse – safeguard individuals and their families from violence and abuse and reduce repeat victimisation.</p>
Reduce the harm caused by drug and alcohol misuse	<p>Substance Misuse – reduce the harm caused to individuals and their families and the community, by illegal drug and alcohol misuse, including alcohol related violence.</p>
Create confident, cohesive and safe communities	<p>Anti-Social Behaviour – reduce anti-social behaviour through a combination of diversionary, educational and enforcement action, and increase restorative interventions.</p> <p>Vulnerable Victims – work together to identify and support vulnerable victims and communities experiencing crime and anti-social behaviour.</p> <p>Communication – increase public confidence through the communication of positive results and crime prevention messages.</p>
Reduce Offending and Re-Offending	<p>Re-Offending – reduce re-offending through a combination of prevention, diversion and enforcement activity.</p>

4. PERFORMANCE MONITORING

- 4.1 Progress made against the Community Safety Plan will be managed and monitored by the Safer Hartlepool Partnership, through quarterly performance reports and the review of Safer Hartlepool Partnership Task Group/Sub Group Action Plans.
- 4.2 To facilitate the delivery of the Community Safety Plan, the following Safer Hartlepool Partnership Task Groups/Sub Groups have responsibility to address the annual priorities as outlined above and a proposed reporting timetable is summarised in the table below, along with Charing arrangements where these have been confirmed:

Task Group	Chair	Report Expected
Neighbourhood Safety Group	HBC Director of Regeneration and Neighbourhoods	July
Prevent Operational Group	HBC Community Safety Team Leader	August
Domestic Violence & Abuse	HBC Director of Children's Services and Joint Commissioning	September
Drug and Alcohol Harm Reduction Group	To be confirmed	October
Reducing Reoffending	Cleveland Police and Crime Commissioner	November
Communications Group	To be confirmed	December

3. FINANCIAL CONSIDERATIONS

3.1 There are no financial considerations associated with this report.

4. STAFF CONSIDERATIONS

4.1 There are no staff considerations associated with this report.

5. SECTION 17 CONSIDERATIONS

5.1 The Community Safety Plan 2017-20 provides an agreed plan of action between statutory partners in relation to how they will discharge their Section 17 considerations within the Borough.

6. LEGAL CONSIDERATIONS

6.1 Under the Crime and Disorder Act 1998, Community Safety Partnerships (CSPs) have a statutory responsibility to develop and implement strategies to reduce crime and disorder, substance misuse and re-offending in their local area. Part of this statutory responsibility is to produce an annual Community Safety Plan.

7. EQUALITY AND DIVERSITY CONSIDERATIONS

7.1 Based on the needs identified in the Partnerships strategic assessment, the Community Safety Plan 2018-19 sets out how the Safer Hartlepool Partnership will aim to protect and improve the safety of vulnerable individuals, groups and localities in Hartlepool.

8. CHILD POVERTY CONSIDERATIONS

- 8.1 There are no child poverty implications associated with this report.

9. RECOMMENDATIONS

- 9.1 That the Partnership agrees the draft Community Safety Plan 2017-20 (Year 3).
- 9.2 That the Partnership agrees to the delivery structure and Task Group reporting timetable, and considers an appropriate Safer Hartlepool Partnership member to chair each of the groups.

10. LEGAL CONSIDERATIONS

- 10.1 Failure to agree the refreshed Community Safety Plan would prevent the Safer Hartlepool Partnership from fulfilling its statutory responsibilities around reducing crime and disorder, substance misuse, and re-offending, as per the Crime and Disorder Act 1998.

11. CONTACT OFFICER

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Safer Hartlepool Partnership

Community Safety Plan 2017 – 2020 (Year 3)



Contents

Foreword.....	page 1
Introduction.....	page 2
Local Context.....	page 3
Partnership Activity 2017-18.....	page 4
Strategic Assessment 2017.....	page 5
Public Consultation.....	page 6
Partnership Strategic Objectives 2017-2020.....	page 7
Key Activities 2018.....	page 8
Delivering and Monitoring Performance.....	page 9
Partnership Plan 2018-2019.....	page 10
Appendices.	page 11



Foreword

In 2017, the Safer Hartlepool Partnership introduced Hartlepool's Community Safety Strategy 2017-2020 where we set out our bold vision for maintaining and improving community safety in Hartlepool and identified our priorities to help us achieve this. These were to:

- Reduce crime and repeat victimisation
- Reduce the harm caused by drug and alcohol misuse
- Create confident, cohesive and safe communities
- Reduce offending and re-offending

Councillor Christopher Akers-Belcher
Chair of the Safer Hartlepool Partnership



Since that time, there have been a number of key community safety achievements, not least the introduction in March 2018 of the integrated Hartlepool Community Safety Team. During a highly successful first year, the Team have gone from strength to strength and strong working relationships have now developed between officers from the partner organisations that make up the multi-agency team.

A key achievement by the team has been the successful use of powers under the Anti-Social Behaviour, Crime and Policing Act to curb persistent anti-social behaviour including the closure of 'drug-houses', execution of arrest warrants for drug dealing and other offences, the recovery of cash, drugs and stolen property and the serving of Community Protection Warnings and Notices. A highlight of the year was the successful prosecution of two 'neighbours from hell' resulting in one receiving a Criminal Behaviour Order and one receiving a Harassment Injunction.

Victims remain at the heart of the service and during 2018 over 200 victims were supported through the Victim Care and Advice Service (VCAS). We have also been able to improve pathways for victims of domestic abuse with complex needs through receipt of further funding for the Domestic Abuse Navigator project. This project brought together six local authorities (Hartlepool, Redcar & Cleveland, Middlesbrough, Stockton, Durham and Darlington), housing providers, Police, the Office of the Police and Crime Commissioner and a range of voluntary sector agencies. This partnership pioneered the development of a new model of support targeted at vulnerable victims of domestic abuse with complex needs and those from BAME backgrounds, including people with no recourse to public funds.

These case studies serve as brief examples of what we can achieve by collaborative working both locally and at a Cleveland wide level; and as we go into the final year of this Community Safety Plan we will continue to engage with residents, who are the eyes and ears of the community. Residents reporting issues and passing on intelligence to us is the back-bone of our service.

Introduction

The Safer Hartlepool Partnership is Hartlepool's statutory Community Safety Partnership as defined by the Crime and Disorder Act 1998. The Partnership comprises of a core group of statutory partners, Elected Members and a range of other stakeholders from the public and voluntary sectors. Their main aim and purpose is to reduce crime and disorder, substance misuse and re-offending in Hartlepool. The full current membership is detailed in **Appendix A**.

It is a statutory requirement of all Community Safety Partnerships that they regularly prepare and publish a Plan that shows how they will work together to address community safety issues in the local area. The aim of this Plan is to inform people about the work of the Partnership, its priorities for the next three years and how these will be achieved.

Our priorities continue to be informed through analysis of crime and community safety data, and by listening to the views of those living and working in Hartlepool through surveys and events such as our annual Face the Public event, the Safer Hartlepool Partnership annual on-line survey, and Cleveland Police Public Confidence Survey.

The Partnerships vision is that 'Hartlepool will be a safe place to live, work and visit'. Our approach for achieving this vision will be to focus on 'prevention'. We want to stop problems from happening in the first place by tackling root causes, and where problems do exist we want to stop them from escalating by intervening early and focusing our resources where they are most needed. We also remain committed to safeguarding and protecting vulnerable people from harm, and exploitation in the community. To do this we will work collaboratively and flexibly to deliver integrated models of service delivery, in conjunction with other Boards and Partnerships such as the Safeguarding Children's Board, Tees-wide Safeguarding Adults Board, Health and Wellbeing Board and Local Criminal Justice Board.



Hartlepool is the smallest unitary authority in the North East region and the third smallest in the country comprising of some of the most disadvantaged areas in England. Issues around community safety can be understood by a number of contextual factors:

Population

At 92,500 the Hartlepool population has remained relatively unchanged over the last decade.

Health & Wellbeing

There is a higher prevalence of long term health problems, including mental health, in Hartlepool.

Deprivation

Hartlepool is the 18th most deprived local authority area out of 326 local authorities.

Housing

The percentage of long term empty properties in Hartlepool is higher than the Tees Valley average.

Geography

Community Safety issues are concentrated in geographic hotspots, particularly in the most deprived wards in Hartlepool.

Unemployment

Unemployment rates in Hartlepool are above the regional average and double the national average.

Partnership Activity 2018-19

During the second year of the Community Safety Plan for 2017-2020, the Partnership has delivered a number of activities against its strategic priorities to make Hartlepool safer, some of which are outlined below:

Strategic Objective 1: Reduce crime and repeat victimisation

Provided support to more than 200 victims of crime and anti-social behaviour through the Victim Care and Advice Service (VCAS).

Promotion of 'Clare's Law' has led to an increase in the number of requests for information under the Domestic Violence Disclosure Scheme.

2 'neighbours from hell' successfully prosecuted at Court resulting in a Criminal Behaviour Order and a Harassment Injunction being obtained



Strategic Objective 2: Reduce the harm caused by drugs and alcohol

In 2018 Hartlepool achieved its highest ever testing rate for Hepatitis C testing among its substance misuse service users.

Following a 6 year reduction, just 27% of the treatment population are now in treatment for 6 or more years. This is better than the national average of 32%.

Nearly two thirds of service users reporting injecting drug use had stopped injecting in the first six months of their substance misuse treatment.



Strategic Objective 3: Create confident, cohesive and safe communities

Nearly 2,000 young people have been engaged with by the Targeted Outreach Service.

Proactively used powers under the Anti-Social Behaviour, Crime and Policing Act 2014 to curb persistent anti-social behaviour.

27 Community Protection Warnings, 8 Community Protection Notices and 4 Fixed Penalty Notices issued to individuals engaging in serious ASB.

3 'drug houses' closed using Premise Closure Orders



Strategic Objective 4: Reduce re-offending

Preventative work undertaken by Hartlepool Youth Justice Service has resulted in fewer First Time Entrants to the Criminal Justice System.

Launch of the 'Divert: Cleveland Custody Diversion Scheme', which offers an alternative way to engage with first time and low-level offenders, instead of prosecuting them at Court.



Strategic Assessment 2018 – Key Findings (January – December 2018)

The Safer Hartlepool Partnership Strategic Assessment contains information to aid the Partnership's understanding of the priority community safety issues in Hartlepool. The Assessment forms part of an intelligence-led approach to community safety which enables a more focused, resource-effective and partnership-oriented delivery of options.

Strategic Objective 1: Reduce crime & repeat victimisation

- 12% increase in crime, 1,263 more offences.
- 151% increase in stalking and harassment, 689 more offences
- 84% increase in public disorder, 294 more offences
- 23% reduction in burglary (business and community), 81 fewer offences
- 36% reduction in vehicle crime, 476 fewer offences

Strategic Objective 2: Reduce the harm caused by drugs & alcohol

- 24% reduction in the number of young people in treatment for substance misuse
- The rate of drug poisoning fatalities is almost three times the national average
- Hartlepool has one of the highest death rates from drug misuse, and from alcohol related liver disease, in the North East region
- Alcohol-specific hospital admissions are 4.5% above the regional average
- The rate of alcohol-specific hospital admissions for under-18s is almost half the regional average

Strategic Objective 3: Create confident, cohesive & safe communities

- 17% reduction in anti-social behaviour, 1,215 fewer incidents
- The percentage of people who think that the police and local authority are dealing with the crime and anti-social behaviour issues that matter locally has declined by around 10%
- 9% increase in hate crime, 12 more offences, with evidence of an increase in the number of 'on street' incidents in neighbourhoods and public places

Strategic Objective 4: Reduce offending and re-offending

- 1,866 offenders were detected in relation to 1,505 crimes
- 1,424 offenders (76.3%) were detected in relation to 2 or more crimes
- The number of offenders committing 15 or more offences has more than doubled
- The number of young people entering the criminal justice system is following a decreasing trend

A range of consultation activities are carried out throughout the year, including:

- The annual Community Safety Survey
- The annual 'Face the Public' event
- Cleveland Police's Local Public Confidence Survey

The 2019 Community Safety Survey highlighted that many residents feel that crime and anti-social behaviour is a problem in their area and that this is getting worse compared to the previous 12 months. However, the Survey results also suggest that there is a discrepancy between people's perception of crime and anti-social behaviour and their actual experience of being victims. Although the comments throughout the survey indicate that fear of crime is high, only 56% of respondents had been a victim of crime in the past 12 months. Of these, the majority were victims of 'minor' crimes such as criminal damage or had their vehicle broken into. Only 26 respondents had been the victim of more serious crimes such as burglary, assault/violence or robbery.

When asked if they had reported the crime to the Police, 60% had done so. Of those who hadn't, the most common reason for not doing so was that the incident was dealt with by other means (most commonly that it was resolved by the bank/insurance company or the damage was minor so they victim just fixed it themselves). A high proportion also commented that the lack (or anticipated lack) of a Police response meant they did not report the incident, which suggests there is further work to be done around encouraging the reporting of incidents to help us tackle crime in Hartlepool.

The Survey also revealed that residents have concerns around levels of violence, particularly violence associated with young people and there were lots of references to 'gangs' in the free text comments, although the context of these comments suggests that this phrase is primarily used to mean loose groups of young people in one place rather than official, named 'Gangs' with territories, etc. However, in contrast, when asked 'how big a problem' is physical violence in your local area, 85% of respondents selected 'not a problem at all' or 'not a very big problem'. Further research into the violence situation in Hartlepool is planned for 2019 to help clarify this discrepancy and to establish an accurate picture of violence in Hartlepool.

Suggestions made by attendees to the Partnership's Face the Public event held in March 2019 as to how these concerns could be addressed included getting schools more involved, for example through providing lessons about racism and providing more support for parents. Challenging negative perceptions about the town by promoting positive role models and success stories was also highlighted.

Partnership Strategic Objectives 2017 - 2020

Based on the findings in the annual Strategic Assessment and consultation with the local community, the Partnership will retain the following four strategic objectives during the lifetime of the three year plan:

Strategic Objectives 2017-2020	
Reduce crime and repeat victimisation	Reduce the harm caused by drug and alcohol misuse
Create confident, cohesive and safe communities	Reduce offending and re-offending

Partnership Priorities 2019-2020

Annual Priorities 2019-2020	
Re-offending –reduce re-offending through a combination of prevention, diversion and enforcement activity.	Acquisitive Crime —reduce acquisitive crime through raising awareness and encouraging preventative activity.
Domestic Violence and Abuse –safeguard individuals and their families from violence and abuse and implement programmes to tackle those identified as ‘high risk’.	Anti-social behaviour —reduce anti-social behaviour through a combination of diversionary, educational, and enforcement action and restorative interventions.
Substance misuse —reduce the harm caused to individuals, their family and the community, by drug and alcohol misuse and alcohol related violence.	Vulnerable Victims - work together to identify and support vulnerable victims and communities experiencing crime and anti-social behaviour.
Communications – increase public confidence through communication of positive results and crime prevention messages	

Key Activities 2019-2020

Partnerships	Crime Prevention	Anti-Social Behaviour	Vulnerable Victims
<p>Undertake multi agency prevention and disruption activities in relation to organised crime</p> <p>Explore opportunities to expand the core membership of the Hartlepool Community Safety Team</p>	<p>Develop an evidence-based, best practice informed response to address violent crime in Hartlepool by adopting a public health approach</p> <p>Deliver home and personal security to victims of crime and anti-social behaviour</p>	<p>Focus on reducing parental conflict to build on the foundations laid by the Troubled Families Team utilising a 'whole-family' approach to tackle families who make their neighbours' lives a misery.</p> <p>Build on the learning from initial use of ASB powers to ensure problems are tackled more quickly and efficiently.</p>	<p>Promotion of support services available to victims of crime and anti-social behaviour following the appointment of a new Victim Services Officer.</p>
Domestic Violence & Abuse	Substance Misuse	Offenders	Communications
<p>Develop a new and updated Domestic Abuse Strategy for 2020-2023.</p> <p>Deliver a communications campaign promoting domestic abuse services, myth-busting and breaking down barriers.</p>	<p>Improve understanding of drug-related deaths through the work of the Tees-wide Drug Related Deaths Coordinator, coroner and police to look at patterns and trend across the region and what learning can be achieved on the back of this.</p>	<p>Embed the Divert Scheme to engage with first time and low-level offenders, as an alternative to prosecuting them at Court.</p>	<p>Develop a refreshed Partnership Communications Strategy to ensure that the activities of the Task Groups are communicated to partners and residents.</p>

Delivering and Monitoring Performance

This chart outlines the Partnership delivery structure as amended to reflect the additional priority around communications outlined above. Performance monitoring will be undertaken on a quarterly basis to assess progress against key priorities drawn from the strategic assessment and identify any emerging issues using the indicators outlined in **Appendix B**



Safer Hartlepool Partnership Plan 2019-2020

SHP Vision	"Hartlepool is a safe place to live, work and visit"				
Landscape	Increased crime in Hartlepool	Fewer resources	Organisational Change	Rise in complex cases impacting on demand	
Statutory Functions	Crime and Disorder	Anti Social Behaviour	Substance Misuse	Reducing re-offending	
Strategic Objectives	Reduce crime and repeat victimisation	Create confident, cohesive and safe communities	Reduce the harm caused by drug and alcohol misuse	Reduce re-offending	
Priorities	Reduce Acquisitive Crime with a focus on domestic burglary Safeguard individuals and their families from domestic abuse	Reduce Anti Social Behaviour and support Vulnerable Victims and Communities	Reduce the harm to individuals, and the community by drug and alcohol misuse and alcohol related violence	Reducing offending and re-offending by a combination of education, diversion and enforcement	
Cross Cutting Themes	Early intervention & prevention	Vulnerable individuals with complex needs	Substance misuse	Domestic abuse	Child sexual Exploitation
Supporting Partnerships	Health & Wellbeing Board	Hartlepool Safeguarding Childrens Board	Tees Adult Safeguarding Board	Local Criminal Justice Board	Youth Justice Board
Performance Measures	Reduce crime and repeat victimisation	Create confident, cohesive And safe communities	Reduce the harm caused by drugs and alcohol misuse	Reduce re-offending	
	Total recorded crime rate per 1,000 population % of violent crime that is domestic related % of repeat cases of domestic abuse (MARAC)	Anti-social behaviour rate per 1,000 population Number of reported hate crimes and incidents % of people who think the Police & Local Authority are dealing with crime & ASB issues that matter locally % of people who feel that they belong to their local area	% of opiate users successfully completing treatment % of non opiate users that have successfully completed treatment Rate of alcohol related hospital admissions per 10,000 population Number of young people known to substance misuse services	Number of first time entrants into the criminal justice system Re-offending rate of prolific and priority offenders % of offenders that re-offend Average number of re-offences per offender	

Membership of the Safer Hartlepool Partnership

Membership of the Partnership reflects the statutory requirements and consists of senior representatives from the five responsible authorities¹ plus additional stakeholders as follows:

Responsible Authorities	Other Members
<p>Hartlepool Borough Council – Two Elected Members including Leader of the Council</p> <p>Hartlepool Borough Council – Chief Executive</p> <p>Hartlepool Borough Council - Director of Regeneration and Neighbourhoods</p> <p>Hartlepool Borough Council – Assistant Director Neighbourhoods and Environment</p> <p>Cleveland Police – Chief Superintendent – Neighbourhoods and Partnerships</p> <p>Cleveland Fire and Rescue Authority – District Manager</p> <p>Durham Tees Valley Community Rehabilitation Company - Director of Operations</p> <p>Cleveland National Probation Service – Head of Area</p> <p>Representative of Hartlepool and Stockton on Tees Clinical Commissioning Group</p>	<p>Hartlepool Borough Council – Director of Public Health</p> <p>Office of Police and Crime Commissioner for Cleveland</p> <p>Hartlepool Borough Council – Director of Children’s and Joint Commissioning Services</p> <p>Hartlepool Borough Council – Director of Adult and Community Based Services</p> <p>Representative of Voluntary & Community Sector – Chief Executive, Safe in Tees Valley</p> <p>Thirteen – Director of Customer Support Services</p> <p>Youth Justice Board - Chair</p>

This group is the ‘strategy group’ for the purposes of the statutory regulations. New members may be added to the Partnership by agreement of existing members. There is also the potential for co-opting members onto the Partnership to undertake specific pieces of work or for specialist knowledge and skills as and when required.

¹ Responsible Authorities – Police, Local Authority, Fire and Rescue Authority, Clinical Commissioning Group, National Probation Service and the Community Rehabilitation Company

Strategic Objectives and Performance Indicators 2019-2020

Strategic Objective	Performance Indicators
Reduce crime and repeat victimisation	Total recorded crime rate per 1,000 population
	Domestic burglary rate per 1,000 household
	Vehicle crime rate per 1,000 population
	Robbery rate per 1,000 population
	Shoplifting rate per 1,000 population
	Violent crime (including sexual violence) rate per 1,000 population*
	% of violent crime (including sexual violence) that is domestic related
	% of repeat cases of domestic violence (MARAC)
	Violent crime (including sexual violence) hospital admissions for violence per 100,000 population*
Reduce the harm caused by drug and alcohol misuse	Drug offences per 1,000 population
	% of people who think drug use or dealing is a problem
	% of opiate drug users that have successfully completed drug treatment*
	% of non-opiate drug users that have successfully completed drug treatment*
	% of alcohol users that have successfully completed alcohol treatment
	Alcohol related hospital admissions rate per 100,000 population*
	Number of young people known to substance misuse services

*Indicators link to the Public Health Outcome Framework

Strategic Objective	Performance Indicators
Create confident, cohesive & safe communities	Anti-social behaviour incidents per 1,000 population
	Public order offences per 1,000 population
	Criminal damage rate per 1,000 population
	Deliberate fires rate per 1,000 population
	Number of reported hate crimes & incidents
	% of the population affected by noise - number of complaints about noise
	% of people who feel safe during the day
	% of people who feel safe after dark
	% of people who think rubbish or litter lying around is a problem
	% of people who think groups hanging around the streets is a problem
	% of people who think people being drunk or rowdy in a public place is a problem
	% of people who think vandalism, graffiti and other deliberate damage to property is a problem
	% of people who think noisy neighbours or loud parties is a problem
	% of people who think abandoned or burnt out cars are a problem
	% of people who think that they belong to their local area
	% of people who feel that they can influence decisions that affect their local area
	% of people who believe that people from different back grounds get on well together
	% of people who think that people in the area pull together to improve the local area
Reduce offending & re-offending	Rate of first-time entrants to the Youth Justice System per 100,000 population*
	Re-offending levels - percentage of offenders who re-offend*
	Re-offending levels – average number of re-offences per offender*
	Re-offending rate of Prolific & Priority Offenders
	Re-offending rate of High Crime Causers
	% of Troubled Families who have reduced their offending behaviour

*Indicators link to the Public Health Outcome Framework



Protecting local communities



CLEVELAND
POLICE



Durham Tees Valley
Community Rehabilitation Company

thirteen

thirteen group
thirteen
Erasmus Housing
Housing Hartlepool
Tees Valley Housing
Tristar Homes

NHS
*Hartlepool and Stockton-on-Tees
Clinical Commissioning Group*



National
Probation
Service





SAFER HARTLEPOOL PARTNERSHIP

21st June 2019



Report of: Director of Regeneration and Neighbourhoods

Subject: SAFER HARTLEPOOL PARTNERSHIP PERFORMANCE

1. PURPOSE OF REPORT

- 1.1 To provide an overview of Safer Hartlepool Partnership performance for Quarter 4 – January to March 2019 (inclusive).

2. BACKGROUND

- 2.1 The Community Safety Plan 2017-20 outlines the Safer Hartlepool Partnership strategic objectives, annual priorities and key performance indicators 2018/19.

3. PERFORMANCE REPORT

- 3.1 The report attached (**Appendix A**) provides an overview of Safer Hartlepool Partnership performance during Quarter 4, comparing current performance to the same time period in the previous year, where appropriate.
- 3.2 In line with reporting categories defined by the Office for National Statistics (ONS), recorded crime information is presented as:

Victim-based crime – All police-recorded crimes where there is a direct victim. This victim could be an individual, an organisation or corporate body. This category includes violent crimes directed at a particular individual or individuals, sexual offences, robbery, theft offences (including burglary and vehicle offences), criminal damage and arson.

Other crimes against society - All police-recorded crimes where there are no direct individual victims. This includes public disorder, drug offences, possession of weapons and other items, handling stolen goods and other miscellaneous offences committed against the state. The rates for some crime types within this category could be increased by proactive police activity, for example searching people and finding them in possession of drugs or weapons.

4. EQUALITY AND DIVERSITY CONSIDERATIONS

- 4.1 There are no equality of diversity implications.

5. SECTION 17

- 5.1 There are no Section 17 implications.

6. RECOMMENDATIONS

- 6.1 The Safer Hartlepool Partnership note and comment on performance in Quarter 4.

7. REASONS FOR RECOMMENDATIONS

- 7.1 The Safer Hartlepool Partnership is responsible for overseeing the successful delivery of the Community Safety Plan 2017-20.

8. BACKGROUND PAPERS

- 8.1 The following background papers were used in the preparation of this report:-

Safer Hartlepool Partnership – Community Safety Plan 2017-20

9. CONTACT OFFICER

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Safer Hartlepool Performance Indicators Quarter 4 January - March 2019

Strategic Objective: Reduce Crime & Repeat Victimisation

Indicator Name	Baseline 2017/18	Local Directional Target 2018/19	Jan-Mar 18	Current Position Jan – Mar 19	Year to Date 2018/19	Actual Diff.	% Diff
All Recorded Crime	10769	Reduce	2718	2955	11993	237	9
Residential Burglary	880	Reduce	221	176	733	-45	-20
Vehicle Crime	1259	Reduce	339	133	637	-206	-61
Shoplifting	1534	Reduce	412	524	1961	112	27
Local Violence	2439	Reduce	619	941	3688	322	52
Repeat Cases of Domestic Violence – MARAC	33.25%	Reduce	27%	Waiting for data			

Strategic Objective: Reduce the harm caused by Drugs and Alcohol

Indicator Name	Baseline 2017/18	Local Directional Target 2018/19	Jan-Mar 18	Current Position Jan-Mar 19	Year to Date 2018/19	Actual Diff.	% Diff
Number of substance misusers going into effective treatment – Opiate	659	3% increase (TBC)	638	640	651	2	-
Proportion of substance misusers that successfully complete treatment - Opiate	6.8%	12% (TBC)	6.1%	5.3%	5.3%	-	-0.8
Proportion of substance misusers who successfully complete treatment and represent back into treatment within 6 months of leaving treatment	26.5%	10% (TBC)	12%	20%	20%	-	8
Number of young people found in possession of alcohol	8	Reduce	0	0	1	-	-

Strategic Objective: Create Confident, Cohesive and Safe Communities

Indicator Name	Baseline 2017/18	Local Directional Target 2018/19	Jan-Mar 18	Current Position Jan-Mar 19	Year to Date 2018/19	Actual Diff.	% Diff
Anti-social Behaviour Incidents reported to the Police	6794	Reduce	1400	1102	5546	-298	-21
Deliberate Fires	416	Reduce	46	158	627	211	51
Criminal Damage to Dwellings	627	Reduce	154	180	693	26	17
Hate Incidents	172	Increase	36	29	146	-7	-19

Strategic Objective: Reduce Offending & Re-Offending

Indicator Name	Baseline 2017/18	Local Directional Target 2018/19	Jan-Mar 18	Current Position Jan-Mar 19	Year to Date 2018/19	Actual Diff.	% Diff
Re-offending rate of young offenders*	Data not available	Reduce	Data not available	Data not available	Data not available		
First-Time Entrants to the Criminal Justice System	40 (TBC)	Reduce	3	5	16	2	67
Offences committed by Prolific & Priority Offenders	Data not available	Data not available	Data not available	Data not available	Data not available		
Number of Troubled Families engaged with	769	1000	86	23	Grand Total to date 1124		
Number of Troubled Families where results have been claimed	368	700	63	92	Grand Total to date 748		

* Re-offending figure is based on Cohort tracking – new cohort starts every quarter and this cohort (i.e. of Young Persons) is then tracked for a period of 12 months. Example: Jul 2015 to Jun 2016 and tracked until end of Jun 2017

Recorded Crime in Hartlepool January - March 2019

The Office for National Statistics (ONS) has developed a new approach to presenting crime statistics to help ensure a clearer, more consistent picture on recorded crime for the public.

Previously, national organisations (i.e. ONS, HMIC, and the Home Office through the police.uk website) have taken slightly different approaches to the way that they categorise groups of crime types and to the labels they use to describe those categories.

Following a public consultation, a new crime “tree” (the crime types organised into a logic tree format, see link below) has been devised and this will now be used on the crime and policing comparator to present recorded crime and solved crime information.

Victim-based crime

All police-recorded crimes where there is a direct victim. This victim could be an individual, an organisation or corporate body. This category includes violent crimes directed at a particular individual or individuals, sexual offences, robbery, theft offences (including burglary and vehicle offences), criminal damage and arson.

Publicly Reported Crime (Victim Based Crime)				
Crime Category/Type	Jan – Mar 18	Jan – Mar 19	Change	% Change
Violence against the person	619	941	322	52
Homicide	0	0	0	-
Death or Injury Due to Driving	0	0	0	-
Violence with injury	218	216	-2	-0.9
Violence without injury	255	340	85	33.3
Stalking and Harassment	146	385	239	163.7
Sexual Offences	71	76	5	7
Rape	18	35	17	94.4
Other Sexual Offences	53	41	-12	-22.6
Robbery	36	26	-10	-27.8
Business Robbery	5	7	2	40
Personal Robbery	31	19	-12	-38.7
Acquisitive Crime	1385	1203	-182	-13.1
Burglary - Residential	221	176	-45	-20.4
Burglary – Business and Community	76	66	-10	-13.2
Bicycle Theft	27	33	6	22.2
Theft from the Person	13	11	-2	-15.4
Vehicle Crime (Inc Inter.)	339	133	-206	-60.8
Shoplifting	412	524	112	27.2
Other Theft	297	260	-37	-12.5
Criminal Damage & Arson	362	377	15	4.1
Total	2473	2623	150	6.1

Other crimes against society

All police-recorded crimes where there are no direct individual victims. This includes public disorder, drug offences, possession of weapons and other items, handling stolen goods and other miscellaneous offences committed against the state.

The rates for some crime types within this category could be increased by proactive police activity, for example searching people and finding them in possession of drugs or weapons.

Police Generated Offences				
Crime Category/Type	Jan – Mar 18	Jan – Mar 19	Change	% Change
Public Disorder	99	158	59	59.6
Drug Offences	65	63	-2	-3.1
Trafficking of drugs	16	16	0	0
Possession/Use of drugs	58	81	23	39.7
Possession of Weapons	23	30	7	30.4
Misc. Crimes Against Society	58	81	23	39.7
Total Police Generated Crime	245	332	87	35.05
TOTAL RECORDED CRIME IN HARTLEPOOL	2718	2955	237	8.7

Recorded Crime in Cleveland January to March 2019

Publicly Reported Crime (Victim Based Crime) Jan - Mar 19										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
Violence against the person	941	10.3	1108	8.3	1750	12.9	1770	9.4	5569	10.1
Homicide	0	0.0	0	0.0	1	0.0	0	0.0	1	0.0
Death or injury due to driving	0	0.0	0	0.0	1	0.0	2	0.0	3	0.0
Violence with injury	216	2.4	305	2.3	437	3.2	384	2.0	1342	2.4
Violence without injury	340	3.7	391	0.4	693	3.2	654	1.7	1023	1.9
Stalking and Harassment	385	4.2	412	3.1	618	4.5	730	3.9	2145	3.9
Sexual Offences	76	0.8	84	0.6	163	1.2	165	0.9	488	0.9
Rape	35	0.4	25	0.2	60	0.4	37	0.2	157	0.3
Other Sexual Offences	41	0.5	59	0.4	103	0.8	128	0.7	331	0.6
Robbery	26	0.3	22	0.2	63	0.5	42	0.2	153	0.3
Business Robbery	7	0.1	6	0.0	5	0.0	1	0.0	19	0.0
Personal Robbery	19	0.2	16	0.1	58	0.4	41	0.2	134	0.2
Theft	1203	13.2	1077	8.0	1997	14.7	1758	9.4	6035	11.0
Burglary - residential	176	4.4	223	3.7	290	5.1	230	2.9	919	3.9
Burglary - Business and Community	66	0.7	88	0.7	104	0.8	92	0.5	350	0.6
Bicycle Theft	33	0.4	24	0.2	78	0.6	81	0.4	216	0.4
Theft from the Person	11	0.1	7	0.1	44	0.3	26	0.1	88	0.2
Vehicle Crime (Inc Inter.)	133	1.5	121	0.9	387	2.8	301	1.6	942	1.7
Shoplifting	524	5.8	312	2.3	596	4.4	591	3.1	2023	3.7
Other Theft	260	2.9	302	2.3	498	3.7	437	2.3	1497	2.7
Criminal Damage & Arson	377	4.1	515	3.8	811	6.0	624	3.3	2327	4.2
Total	2623	28.8	2806	21.0	4784	35.1	4359	23.2	14572	26.5

6.2 APPENDIX A

Police Generated Offences (Non -Victim Based Crime) Jan - Mar 19										
Crime Category/Type	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop	Crime	Per 1,000 pop
Public Disorder	89	1.0	170	1.3	330	2.4	291	1.5	880	1.6
Drug Offences	92	1.0	91	0.7	153	1.1	162	0.9	498	0.9
Trafficking of drugs	20	0.2	13	0.1	20	0.1	27	0.1	80	0.1
Possession/Use of drugs	72	0.8	78	0.6	133	1.0	135	0.7	418	0.8
Possession of Weapons	14	0.2	25	0.2	29	0.2	42	0.2	110	0.2
Misc. Crimes Against Society	31	0.3	78	0.6	133	1.0	135	0.7	377	0.7
Total Police Generated Crime	226	2.5	327	2.4	613	4.5	573	3.0	1739	3.2
TOTAL RECORDED CRIME	2031	22.3	3133	23.4	5397	39.6	4932	26.2	15493	28.2

Anti-social Behaviour in Hartlepool January to March 2019

Incident Category	Jan- Mar 18	Jan – Mar 19	Change	% Change
AS21 - Personal	538	315	-223	-41
AS22 - Nuisance	843	772	-71	-8
AS23 - Environmental	19	15	-4	-21
Total	1400	1102	-298	-21

Anti-social Behaviour in Cleveland Jan - Mar 19										
Incident Category	HARTLEPOOL		REDCAR		MIDDLESBROUGH		STOCKTON		CLEVELAND	
	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop	ASB	Per 1,000 pop
AS21 - Personal	315	3.5	374	2.8	550	4.0	533	2.8	1772	3.2
AS22 - Nuisance	772	8.5	1042	7.8	1827	13.4	1680	8.9	5321	9.7
AS23 - Environmental	15	0.2	34	0.3	54	0.4	33	0.2	136	0.2
Total	1102	12.1	1450	10.8	2431	17.8	2246	11.9	7229	13.2
Quarterly Year on Year Comparison	Reduced by 21%		Reduced by 25%		Reduced by 17%		Reduced by 2%		Reduced by 9%	



SAFER HARTLEPOOL PARTNERSHIP

21st June 2019



Report of: Director of Regeneration and Neighbourhoods

Subject: HARTLEPOOL COMMUNITY SAFETY TEAM
UPDATE

1. PURPOSE OF REPORT

- 1.1 To provide the Safer Hartlepool Partnership with an overview of the key activities of Hartlepool Community Safety Team (HCST) during its first year of operation.

2. BACKGROUND

- 2.1 Hartlepool Community Safety Team was launched in February 2018 by bringing together community safety staff from Hartlepool Borough Council, Cleveland Police, Cleveland Fire Brigade, and Cleveland Victim Care and Advice Service who were co-located at Hartlepool Police Station.
- 2.2 The team aims to improve information sharing and joint working, and ensures that Hartlepool communities benefit from a co-ordinated approach to tackling community safety issues.
- 2.3 The team operates using a proactive and problem solving approach model where resources are targeted at issues identified by the team with the highest threat, risk, harm, vulnerability, and impact on both individuals and communities.

3. KEY ACTIVITIES

The team has carried out a number of key activities during the year. They are listed below and full details are given in **Appendix 1** to this report.

- 3.1.1 Days of Action: These are special, one off multi-agency events which target problems in a hotspot location with focused community engagement, and environmental, preventative and enforcement activity.

- 3.1.2 Rossmere Park Environmental Week of Action (November 2018). Area of Rossmere Park on Rossmere Way. A multi agency week of action took place based around an action plan to address the problem. Including repeat vandalism to the parks public toilets, the starting of small fires, verbal abuse, intimidating behaviour towards members of the public, and stones throwing.
- 3.1.3 Windermere Road Derelict Building Operation (February 2018). Multi agency action regarding safety concerns over young people accessing a derelict building on Windermere Road and being involved in alcohol misuse and criminal damage.
- 3.1.4 Burn Road & Marina Way Operation (May 2018 onwards). This operation focused on Burn Road & Marina Way. Following numerous complaints from members of the public, and multiple businesses based on both Burn Road and Marina Way, relating to a group of approximately 40 young people engaged in verbal abuse to staff and the public, throwing liquids around the premises, intimidating customers, and trespassing in stores after being banned centering around fast food outlets at both locations, and leisure facilities.
- 3.1.5 Operation Otley (October 2018 onwards). Due to the significant problems identified during a Day of Action work - Operation Otley was established by the team. This has involved ongoing high visibility patrols, resident engagement, and victim support of residents to gain their trust and to show that action can be taken.
- 3.1.6 Operation Shrewsbury (October 2018 onwards). Following reports from local residents, businesses, and Central Library staff regarding the anti-social behaviour of a large group of adults in the town centre area, centred around the ramp by the Central Library on York Road. Issues including people begging, drinking alcohol, being drunk and verbally abusive, approaching and harassing and intimidating shoppers, spitting, urinating, and exposing themselves.
- 3.1.7 Night Time Economy Operation (November 2018). This operation took place following concerns to HBC Licensing and Community Safety Teams from licensed Taxi Drivers, Licensed Premises, and the Street Pastors regarding anti-social behaviour linked to large groups of privately owned cars regularly causing a nuisance in the bus bay on Victoria Road, in Tesco Car Park, and at Trident Close. This Involved street racing, playing loud music from car stereos, and allegedly operating as illegal taxi's in the town centre.
- 3.1.8 Victoria Ward Youth Anti-social Behaviour Operation (January - May 2019). Following reports to Hartlepool Community Safety Team regarding several different groups of young people who were targeting vulnerable residents and local businesses by banging on property windows, throwing objects at properties, and by being verbally abusive to residents and store staff members in Victoria Ward this operation was carried out.

- 3.1.9 Love Hartlepool Environmental Operation (March 2019). As part of the Love Hartlepool initiative the Civil Enforcement Team carried out a week long environmental operation in hotspots locations. The operation focused Enforcement Team resources on the Victoria, Burn Valley, Manor, and Hart wards.
- 3.1.10 Operation Staysafe (April 2019). Operation Staysafe is designed to tackle crime and anti-social behaviour by children and young people, and to protect them from harm including the risks of child sexual exploitation, alcohol and drug misuse, and any involvement in crime or anti-social behaviour.
- 3.1.11 Illegal Encampment Operation (April 2019). This operation followed Hartlepool Community Safety Team receiving complaints from businesses on the Park View Industrial Estate regarding problems of trespass, fly tipping, intimidating behaviour, verbal abuse, fire setting, tethered horses, young children being allowed to drive vehicles around, by approximately a dozen adults and children centred around an illegal encampment.
- 3.1.12 Hartlepool Parks and Open Spaces Operation (April 2019 onwards). This operation followed Hartlepool Community Safety Team receiving a large number of complaints via local residents, Councilors, social media, council officers, and police officers regarding young people engaging in verbal abuse, stone throwing, fire setting, criminal damage, pulling up plants, riding off road motorbikes, and several assaults.
- The operation targeted a total of eleven locations which were identified as experiencing problems; Seaton Park, Seaton Play Area, Station Lane, Elizabeth Way Shopping Parade, Rossmere Play Area, Burn Valley Gardens Park, Summerhill Park, Ward Jackson Park, Hartfield's Play Area, Clavering Play Area, and Clavering Community Wood.
- 3.1.13 Summerhill Fire Setting Reduction Operation (May 2019 onwards). Due to continuing problems with fire setting at Summerhill Park by young people a specific dedicated operation was established to expand the work carried out under the Hartlepool Parks and Open Spaces Operation.

Additional Activity

- 3.2.1 Anti-social Behaviour Awareness Day (ASBAD) (March 2018)

As part of its broader responsibilities around reducing crime and disorder, since 2005 Hartlepool's Community Safety Team has organised and co-ordinated a multi-agency Anti-social Behaviour Awareness Day on behalf of the Safer Hartlepool Partnership.

ASBAD is based at the Centre for Excellence in Teaching and Learning (CETL) and consists of a half day event for Year 8 students from each secondary school where young people participate in eight interactive scenes. These scenes cover different aspects of anti-social behaviour that reflect real life issues encountered by young people, agencies and residents

in Hartlepool.

By targeting Year 8 pupils, the event aims to influence young people at a crucial developmental stage as attitudes and perceptions begin to change. It aims to provide young people with knowledge and understanding of the roles of various support and Community Safety focused agencies working in Hartlepool; the help, advice and support that is available to them; the impact that anti-social behaviour can have on the lives of individuals; and the repercussions and consequences of engaging in anti-social or criminal behaviour.

3.2.2 Respecting our Community Project Pilot (January and February 2019)

Due to a concern regarding an increasing number of young children found involved in anti-social behaviour around the Manor House ward Hartlepool Community Safety Team developed the Respecting our Community Project Pilot.

The pilot was run by the teams Early Interventions Co-ordinator, Restorative Solutions Co-ordinator, and Schools Education Officer and was based out of the Rift House, Grange, and Eskdale Academy Primary Schools.

The pilot focused on young people aged 10 years old (Year 5 – age of criminal responsibility) and consisted of a half day interactive event held in each school with role play and scenarios based around; risks of derelict buildings and climbing on scaffolding, anti-social behaviour at shopping parades, setting fire to wheelie bins, and respecting your community.

Each of the primary schools also agreed to do further work in school during 2019 helping young people to make a positive impact in their local area. For example being involved in a litter pick exercise.

It is planned that representatives from Cleveland Fire Service and Cleveland Police will return later on in the year to each primary school to follow up on the work undertaken by young people and to award them certificates for their work.

3.2.3 Assertive Youth Outreach Project (April 2019)

Hartlepool Community Safety Team was granted additional funding from the Office of Cleveland's Police and Crime Commissioner to expand its Assertive Youth Outreach Project.

The funding has enabled the Assertive Youth Outreach Project to double its operational hours between April 2019 – March 2020 during the final 12 months of funding for the current youth outreach project.

3.2.4 SORTED Program (March 2019 - March 2020)

The Assertive Youth Outreach Project is also running the SORTED program as part of its additional funding from the Police and Crime Commissioners Office.

The SORTED program will be run twice for each secondary school in Hartlepool between March 2019 to March 2020.

The program consists of 8 interactive sessions run in schools by youth outreach workers from the Belle Vue Sports Centre during school hours which focus on the aims of the Serious Violence Strategy.

This includes; substance misuse, involvement in gangs, peer pressure, knives, and risky behaviour. Each school selects up to ten young people to attend each program who are deemed at risk of, or involved in anti-social behaviour, or low level criminality.

3.2.5 Safeguarding Vulnerable Persons

Hartlepool Community Safety Team has used its Community Protection Warning powers to safeguard several individuals whose persistent anti-social behaviour and unwise choices have placed them at risk of serious harm and caused ongoing harassment to local residents which partners have historically struggled to tackle.

The use of Community Protection Warnings by the teams Troubled Individuals Officer and Anti-social Behaviour Officers has resulted in a reduction in the number of incidents and repeat calls and complaints received by agencies regarding those served. This has led an improvement in the quality of life for local residents whilst also reducing service demand

3.3 Key Enforcement Activity

- 3.3.1 Hartlepool Community Safety Team has been able to make increased use of powers available to tackle anti-social behaviour and disorder as a result of its members coming together and providing increased access to information and evidence, and support from partner officers. This has led to the following key enforcement activities occurring as part of these operations:

Action	Total	Information
Community Protection Warnings	39	These have been used to tackle alcohol and drugs misuse, verbal abuse, intimidating behaviour, threatening behaviour, noise nuisance, aggressive begging, animal nuisance, illegal taxis and street racing, fly tipping, illegal encampments, and fire setting.
Community Protection Notices (For breach of CPW)	14	See above.
Fixed Penalty Notices	7	See above.

Action	Total	Information
(For breach of CPN)		
Criminal Behaviour Order	1	Issued in September 2018 as part of a prosecution for breach of a CPN. The recipient targeted several vulnerable adults and a vulnerable child with screaming, shouting, noise nuisance, verbal abuse, threats of violence, and malicious complaints to police and social services.
Civil Injunctions	1	Issued in October 2018. The recipient was a "Neighbour from Hell" who carried out a persistent and sustained campaign of harassment over 10 years against her neighbours - including their families and their young children. Her harassment also extended to other members of the public, and also included her targeting professional officers – both council and police officers with claims of misconduct.
Premise Closure Orders	6	Residential properties were quickly closed down, and the tenancies ended due to their involvement in drug dealing and associated significant disorder.
Public Space Protection Orders (Replacing existing Dog Control Orders)	1 4 Town wide	<p>Due to public concern in January 2019 the team brought in the following PSPOs which granted greater enforcement powers to tackle dog nuisance.</p> <ul style="list-style-type: none"> • A Dogs on Leads Order for North Cemetery. • Lead length restricted to a maximum of 1.5 meters in all Hartlepool cemeteries. • Designated Council Officers were given powers to check that dog walkers are carrying the means to pick up their dog's mess and to issue a fixed penalty notice where dog walkers refuse or are unable to do so.
Children identified during operations as participating in ASB	50+	Officer meetings with children & parents to discuss behaviour.
Acceptable Behaviour Agreements	36	Voluntary written agreement signed by a young person and their parents with Community Safety where they acknowledge their involvement in anti-social behaviour,

Action	Total	Information
		agree to a set of conditions about their future behaviour, and may be referred onto other services for further support or intervention
Environmental Actions Rubbish removal as part of action day	Over 5 tonnes	Over 5 tonnes of rubbish removed during one Day of action.
Premises secured	4	Carried out during one day of action
Parents warned about child's behaviour	111	
Vehicle checks	138 1	Carried out during one day of action Untaxed vehicle removed
Warning given to remove rubbish	4	Carried out during one day of action

3.4 Recognition of Outstanding Service and Excellence (ROSE) Awards

In May 2019, Hartlepool Community Safety Team was awarded a ROSE Gold level award for Continuous Improvement by the Police and Crime Commissioner for Cleveland, and the Cleveland Police Chief Officer Team.

The Team received this award due to its pro-active and innovative use of Community Protection Notices to tackle problems facing Hartlepool. The Teams nomination stated that:

“Hartlepool Community Safety Team have been driving the use of Community Protection Warnings and Community Protection Notices, to tackle crime and anti-social behaviour. This began as a joint approach with training for officers and partner agencies in problem solving, through which it was identified that Community Protection Warnings and Notices would be an effective way to tackle crime and anti-social behaviour. Officers and partner agencies then received further training so that they were confident to use these powers.”

In May 2019, Sgt Adrian Dack from Hartlepool Community Safety Team was also awarded a ROSE Gold level award for Public Service by the Police and Crime Commissioner for Cleveland, and the Cleveland Police Chief Officer Team. Sgts Dacks nomination stated that:

“An area of Hartlepool known as Wynyard Mews was suffering significant issues in relation to drug dealing and associated crime and anti-social behaviour. Sgt Adrian Dack and his team became aware of this through linking in with the local community through resident meetings and from local Councillors. The subsequent work was a complete success with numerous arrests for offences ranging from possession with intent to supply heroin, to money laundering. The press were invited along so that everyone could be informed of the action taken. This is an excellent example of public service.”

4. OTHER CONSIDERATIONS

Risk Implications	No relevant issues
Financial Considerations	No relevant issues
Legal Considerations	No relevant issues
Consultation	No relevant issues
Child/Family Poverty Considerations	No relevant issues
Equality and Diversity Considerations	No relevant issues
Staff Considerations	No relevant issues
Asset Management Considerations	No relevant issues

5. CRIME AND DISORDER CONSIDERATIONS

- 5.1 Under the Crime and Disorder Act 1998, Community Safety Partnerships have a statutory responsibility to develop and implement strategies to reduce crime and disorder, substance misuse and re-offending in their local area.
- 5.2 The work of Hartlepool Community Safety Team assists the Safer Hartlepool Partnership in complying with its statutory duty under the Crime and Disorder Act.

6. RECOMMENDATIONS

- 6.1 That the Safer Hartlepool Partnership note and comment on the key activities and performance of Hartlepool Community Safety Team during its first year of operation.

7. REASONS FOR RECOMMENDATIONS

- 7.1 The Safer Hartlepool Partnership is responsible for overseeing the performance of Hartlepool Community Safety Team.

8. CONTACT OFFICER

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Case Studies

1. Day of action

Dent Street Area Day of Action (August 2018)

Area bounded by York Road, Elliott Street, Murray Street, and Young Street.

Issues included drug and alcohol misuse and disorder, problems with acquisitive crime linked to substance misuse, fly tipping, littering, poor rear alleyway and property appearances. High fear of crime by residents combined with a low confidence in public services.

The following agencies participated: Hartlepool Community Safety Team – including Anti-social Behaviour Unit, Civil Enforcement Team, Neighbourhood Police Team, Cleveland Fire Service, Assertive Youth Outreach Team, and Hartlepool CCTV Service. HBC Drugs and Alcohol Service, Private Sector Housing Team, Selective Licensing Team, Housing Aid Team, Street Cleansing and Grounds Maintenance Team, Street Lighting Team, Communications and Marketing Team, Durham and Tees Valley Community Rehabilitation Company, and members of the Dent and Derwent Street Resident Association.

An action plan was put in place to address problems in the area activities included: a Report It publicity campaign to encourage residents to report problems in their area; An area walkabout, door knocking, and leaflet drop exercise; a resident drop in outside Mill House Leisure Centre at the Community Safety Exhibition Trailer; street and alley way cleansing and rubbish removal; one off free household and bulky item waste rubbish removal for residents; high visibility patrols by Police, Fire Service and Enforcement Officers; installation of temporary mobile CCTV cameras and vehicle checks.

Outcomes included; Fixed Penalty Notices issued for fly tipping; a Community Protection Warning issued for environmental nuisance; arrests made and several warrants actioned by the police; vulnerable residents homes target hardened; 13 fire home safety checks undertaken; private landlords offered the Good Tenant Referencing Scheme, landlords contacted about insecure properties a provided with advice about identifying cannabis farms in their properties, insurance, 5 tonnes of rubbish collected, Mot and road tax checks carried out on vehicles and abandoned vehicle

removed, several Section 215 Notices served regarding poor property appearance and a vehicle removed.

In addition assistance was provided to help the dormant local resident association re-establish itself and hold a public meeting.

A publicity campaign before, during and after day of action was undertaken to highlight to residents the work undertaken, the outcomes achieved, and encourage further reporting of issues. No further complaints have been received by the Team since the Day of Action.

Wynyard Mews Area Day of Action (October 2018)

Wynyard Mews consists of a complex of 95 flats, in fourteen blocks, each block containing six self-contained flats, which together make up the wider self-contained Wynyard Mews complex.

Issues included drug dealing from flats in the Wynyard Mews Housing complex. This had resulted in anti social behaviour violent crime, fighting, assaults, criminal damage, graffiti, drug and alcohol misuse and disorder. problems with acquisitive crime linked to substance misuse, fly tipping, littering, poor property and flats complex appearance. High levels of fear of crime amongst residents combined with low confidence in public services.

The following agencies participated: Hartlepool Community Safety Team – including Anti-social Behaviour Unit, Civil Enforcement Team, Neighbourhood Police Team, and Cleveland Fire Service. HBC Private Sector Housing Team, Street Cleansing and Grounds Maintenance Team, Communications and Marketing Team, local ward Councillors, and the leasehold management company for the Wynyard Mews complex.

An action plan was put in place to address the problems in the area activities included: a Report It publicity campaign to encourage residents to report problems in their area; an area walkabout, door knocking, and leaflet drop exercise; a resident drop in at the Wynyard Road Community Centre with ward councillors and Officers;

Outcomes included a Premise Closure Order from the Magistrates' Court closing down a premises for 3 months; site cleansing and rubbish removal; one off free household and bulky item waste rubbish removal for residents; high visibility patrols by Police, Fire Service and Enforcement Officers; temporary mobile CCTV cameras installed; several warrants actioned by the police; vulnerable residents houses target hardened; fire home safety checks undertaken; private landlords offered Good Tenant Referencing Scheme,

contacted about insecure properties, provided with advice about identifying cannabis farms in their properties, and asked to visit and warn several anti-social tenants; vehicles insurance, road tax and MOT checks made with an abandoned vehicle removed; trees and hedges removed to improve site visibility.

A publicity campaign before, during and after day of action to highlight to residents the work undertaken, the outcomes achieved, and to encourage further reporting of issues. Further action has also been taken in this area as part of Operation Otley.

2. Rossmere Park Environmental Week of Action (November 2018)

Area of Rossmere Park on Rossmere Way.

Issues included repeat vandalism to the parks public toilets, the starting of small fires, verbal abuse, intimidating behaviour towards members of the public, and stones throw.

The multi agency initiative involved: Hartlepool Community Safety Team – including Anti-social Behaviour Unit, Civil Enforcement Team, Neighbourhood Police Team, and the Assertive Youth Outreach Team. HBC Street Cleansing and Grounds Maintenance Team, Communications and Marketing Team, local ward Councillors, Integrated Youth Service, and Manor Community Academy.

An action plan was put in place to tackle problems in the area including: a Report It publicity campaign to encourage residents to report problems in their area, with an area walkabout with local residents, ward Councillors and Officers to identify issues in the Park.

Police Officers carried out extra anti-social behaviour patrols in the area; with Enforcement Officers on patrol regarding littering and dog fouling concerns. The Assertive Youth Outreach Team regularly operated in the area on an evening to engage with young people, divert them into the Rossmere Youth Centre, to challenge, and where necessary report them to Community Safety where they witnessed young people involved in anti-social behaviour.

HBC Grounds Maintenance Team carried out a range of winter maintenance work around the park, including cutting back perimeter shrubs and clearing leaves. The Friends of Rossmere Park residents group and other volunteers carried out litter picking and helped to keep the park clean and tidy.

Six young people were identified as being involved in anti-social behaviour. The young people and their parents were spoken to by the Anti-social

Behaviour Unit, Youth Workers from Rossmere Youth Centre, and a teacher from their school. The young people signed Acceptable Behaviour Agreements with the ASBU, and engaged in one to one sessions with the Youth Service regarding their behaviour. Only one of the young person was previously known to services.

(An Acceptable Behaviour Agreement is a voluntary written agreement signed by a young person and their parents with Community Safety where they acknowledge their involvement in anti-social behaviour, agree to a set of conditions about their future behaviour, and may be referred onto other services for further support or intervention)

3. Windermere Road Derelict Building Operation (February 2018)

Reports were received by Hartlepool Community Safety Team from the Belle Vue Sports Centre (the base of the teams Assertive Youth Outreach Project) regarding safety concerns over young people accessing a derelict building on Windermere Road and being involved in alcohol misuse and criminal damage. Several of the young people also reported damage to clothing and skin burns from an unknown liquid left in the building.

The Assertive Youth Outreach Team was deployed to patrol the area and engage with young people, with extra police anti-social behaviour patrols also undertaken. Public Space CCTV Cameras in Windermere Road monitored the site.

The Belle Vue Sports Centre raised concerns regarding the risks in the building with local young people attending their youth centre, and a local school which the children attended.

The Fire Service made the location a 'hot route' which involved fire crews carrying out drive by patrols of the area on their return from any call out.

The Fire Service also traced the building owner and ordered them to make the building safe and secure the site. As a result chemicals were removed from an abandoned laboratory in the building, the building was boarded up, and the site perimeter fence was repaired. The building has since been sold and redeveloped.

The building was flagged on police and fire service systems as a high risk location for the reference of attending officers.

Four young people were also brought in with their parents and signed Acceptable Behaviour Agreements regarding their behaviour. The Anti-social Behaviour Unit, Cleveland Fire Service, and Cleveland Police all participated in this process.

No further problems were reported and the operation was closed.

5 Burn Road / Marina Way (May 2018 onwards)

Hartlepool Community Safety Team received numerous complaints from members of the public, and multiple businesses based on both Burn Road and Marina Way. Problems were primarily centered around fast food premises at both locations, but also included leisure facilities.

These complaints involved a group of approximately 40 young people engaged in verbal abuse to staff and the public, throwing liquids around the premises, intimidating customers, and trespassing in stores after being banned.

The Assertive Youth Outreach Team and Neighbourhood Police Team Officers were deployed to patrol the locations affected, engage with people in the area, challenge and report any anti-social behaviour witnessed, and to regularly speak to staff from the businesses affected. Meetings were also held with some of the stores management teams.

The stores were provided with advice about how to manage incidents in store. Stores were also provided with crime prevention advice. This led to; premises agreeing to turn off their free to use electrical sockets and Wi-Fi on an evening when the problems peaked; some premises purchased a Mosquito Anti-Loitering Device for them to use when problems occurred; and the redesign of a new premise that was being built at the time to prevent easy access to the stores roof.

The stores cooperated with the Team and regularly provided CCTV footage from their in store CCTV Cameras. This footage assisted Youth Outreach Workers, Police Officers, and Teachers from local Schools to identify the main young people involved in the problems.

As a result these young people and their parents were visited at home and spoken to and warned regarding their behaviour by Anti-social Behaviour Officers and Police Community Support Officers.

Social media was also used to publicise the work undertaken, reassure the public that action was being taken, and to act as a deterrence against further problems. This included “Do you know where your child is?” messages to parents.

The operation led to an 80% reduction in calls from stores regarding problems involving young people.

6. Operation Otley (October 2018 onwards)

Due to the significant problems associated with the Wynyard Mews housing complex identified during the Day of Action work - Operation Otley was established by the team.

This has involved ongoing high visibility patrols, resident engagement, and victim support of residents to gain their trust and to show that action can be taken.

This work has resulted in intelligence being provided which has enabled a series of ongoing warrants to occur leading to multiple arrests for possession with intent to supply class A drugs, possession of weapons, and for money laundering.

Following this the Team has to date been able to obtain five Premise Closure Orders from the Magistrates' Court closing down five flats due to their involvement in drug dealing & disorder.

Residents have reported that due to the Day of Action and ongoing work at Wynyard Mews that the area has significantly improved, and crime and anti-social behaviour has reduced. Work continues by the team to tackle problems at this location.

7 Operation Shrewsbury (October 2018 onwards)

Reports were received by Hartlepool Community Safety Team from local residents, businesses, and Central Library staff regarding the anti-social behaviour of a large group of adults in the town centre area, centred around the ramp by the Central Library on York Road.

Reports were received about people begging, drinking alcohol, being drunk and verbally abusive, approaching and harassing and intimidating shoppers, and taking drugs.

Due to these problems Operation Shrewsbury was established by the team. Extra Police, Civil Enforcement, and Middleton Grange Shopping Centre security patrols were put in place. Public Space CCTV Cameras in the town centre were used to monitor the problem locations and to gather evidence.

Ongoing engagement was put in place with a number of local businesses to reassure staff, and to gather community intelligence and evidence of problems.

Due to this over the last 8 months members of this group have been issued with 20 Community Protection Warnings, 11 Community Protection Notices, and 5 Fixed Penalty Notices (FPN) due to their behaviour.

This work has resulted in a significant reduction in complaints in the town centre regarding this group of persons and their associated anti social behaviour.

8 Night Time Economy Operation (November 2018)

Reports were received by HBC Licensing and Community Safety Teams from licensed Taxi Drivers, Licensed Premises, and the Street Pastors regarding anti-social behaviour linked to large groups of privately owned cars regularly causing a nuisance in the bus bay on Victoria Road, in Tesco Car Park, and at Trident Close.

Problems included gatherings of vehicles and people obstructing the highway, illegally parking in the Victoria Road bus bay, street racing, playing loud music from car stereos, and allegedly operating as illegal taxi's in the town centre.

Public Space CCTV was used to monitor the Town centre and Tesco Car Park, and along with community intelligence from licensed Taxi Drivers it was identified that gatherings typically occurred.

A night time enforcement operation was organised by Hartlepool Community Safety Team. The operation was based out of the Community Monitoring Centre and involved members of the Anti-social Behaviour Unit, CCTV Service, Civil Enforcement Team, Neighbourhood Police Team, HBC Licensing Team, and the Cleveland Police Traffic Section.

The CCTV Service monitored the affected areas and gathered CCTV evidence of the anti-social behaviour.

To enforce the bus bay no stopping zone the Civil Enforcement Team deployed their Automatic Number Plate Recognition (ANPR) Camera Car during the operation. This resulted in six vehicle owners being issued with Fixed Penalty Notices for parking in a bus bay.

Licensing Officers carried out a number of inspections of licensed premises and spoke to the drivers of several vehicles suspected as operating as illegal taxis.

Anti-social Behaviour Officers and Police Officers spoke to the drivers of five vehicles and issued them with Community Protection Warnings regarding their behaviour.

It is intended to carry out further targeted operation in the future to address similar problems.

9 Victoria Ward Youth Anti-social Behaviour Operation (January - May 2019)

Reports were received by Hartlepool Community Safety Team regarding several different groups of young people who were targeting vulnerable residents and local businesses by banging on property windows, throwing objects at properties, and by being verbally abusive to residents and store staff members in Victoria Ward.

Members of Hartlepool Community Safety Team including an Anti-social Behaviour Officer, ward Police Community Support Officers, and Youth Workers from the teams Assertive Youth Outreach Project identified 20 male and female young people aged between 10 and 14 years who were involved in this behaviour.

Hartlepool Community Safety Team in conjunction with HBC Children Services carried out home visits and spoke to all of the young people involved and their parents about their anti-social behaviour, with 7 young people signing Acceptable Behaviour Agreements. A number of referrals were also made to Children's Services for further support, and one person was arrested by the Police for criminal damage.

Checks made by the Team with partners showed that only seven young people identified as being involved in the problems were previously known to Children Services, Youth Offending Service, the Anti-social Behaviour Unit, or to Cleveland Police.

The Community Safety Teams Victims Services Officer also supported a number of vulnerable victims affected by these problems with emotional and practical support including crime prevention assistance.

This work successfully safeguarded vulnerable persons and led to a large reduction in problems in this area involving young people.

10 Love Hartlepool Environmental Operation (March 2019)

As part of the Love Hartlepool initiative (where the Council and partner organisations work together to promote a positive image of the town) the Civil Enforcement Team carried out a week long environmental operation in hotspots locations.

The operation focused Enforcement Team resources on the Victoria, Burn Valley, Manor, and Hart wards and resulted in:

- Two 15 Day Warning Notices issued to suspected abandoned vehicles
- Four abandoned vehicles in a dangerous condition removed
- The removal of an untaxed vehicle
- Two abandoned household waste bins being removed
- Illegal signs removed from the Highway
- Twenty reports to the Private Sector Housing Team regarding properties with rubbish in their rear yards
- One report to Public Protection regarding oil spillage from a business
- Two incidents of criminal damage reported to Cleveland Police
- Six intelligence logs submitted to Cleveland Police
- One Fixed Penalty Notice for littering
- Forty eight Section 46 Notices issued regarding bins being left out
- Ninety dog fouling warning signs erected
- Thirty seven service requests from the public actioned by officers

11 Operation Staysafe (April 2019)

Due to a sudden unexpected increase during April of reports of young people engaging in verbal abuse, stone throwing, fire setting and criminal damage Hartlepool Community Safety Team organised an Operation Staysafe.

Operation Staysafe is a multi agency operation designed to tackle crime and anti-social behaviour by children and young people, and to protect them from harm including the risks of child sexual exploitation, alcohol and drug misuse, and any involvement in crime or anti-social behaviour.

Youth workers from the Assertive Youth Outreach Team, along with Anti-social Behaviour Officers, Police Community Support Officers, and Police Officers carried out vehicle and foot patrols around hotspot locations identified as experiencing problems with anti-social behaviour linked to children and young people.

Any young person who was identified by the Police as at risk of serious harm would be taken off the streets to a place of safety at the Belle Vue Sports Centre before being later returned to the care of their parents or guardians.

While at the place of safety the child and their parents or guardians would be spoken to regarding the reasons why the child was brought to the place of safety, and an assessment of the child's / parents or guardians needs would be carried out as appropriate by Officers from; Hartlepool Borough Council Children's Services; Hartlepool Youth Offending Team; Cleveland Police; Cleveland Fire Brigade; or Hartlepool Anti-social Behaviour Unit.

Any appropriate advice, help, support, or brief intervention needed would be provided during the Staysafe operation, or where necessary would be put into place subsequent to the operation.

In total, fifteen known "hot spots" received visits from three Operation Staysafe teams, and one new location was identified for future patrols. One dangerous and insecure derelict building was identified and made secure. Information was also obtained that identified the alleged perpetrator of a hate incident involving a vulnerable person.

During the operation staff engaged with large number of young people who were found be behaving appropriately, and only a small number of young people needed to be spoken to due to their involvement in low-level anti-social behaviour.

Positively, no child or young person was identified as at risk of serious harm and needed to be taken to the place of safety.

12 Illegal Encampment Operation (April 2019)

Hartlepool Community Safety Team received complaints from businesses on the Park View Industrial Estate regarding problems of trespass, fly tipping, intimidating behaviour, verbal abuse, fire setting, tethered horses, young children being allowed to drive vehicles around, and human waste being left by approximately a dozen adults and children centred around three caravans.

Due to previous threats and verbal abuse from the persons suspected to be present Civil Enforcement Officers were accompanied by Police Officers from the Neighbourhood Policing Team.

Officers visited the site to speak to the persons present, to conduct a welfare check, warn them regarding their anti-social behaviour, and ask them to leave. The welfare check did not identify any concerns regarding the vulnerability of any persons present on the site, or any concerns regarding animal welfare. An offer for waste bags was refused, as was an offer of assistance to get children into education.

During the visit it was however confirmed that the persons present were in fact Hartlepool residents and not members of the Traveller community.

Officers liaised with local business owners who used their buildings CCTV cameras to monitor problems on the site.

Civil Enforcement Officers and Police Officers carried out a second visit to the site, with Police Officers using their powers to demand the names of all of those present who had previously refused to identify themselves. This enabled Civil Enforcement Officers to issue three Community Protection Warnings. Officers received verbal abuse during this visit.

As a result of this all persons, vehicles, and caravans were removed from the site. Officers then liaised with the Industrial Estate owner who was able to clear the waste dumped on the site. Further contact and reassurance was also given to business owners.

13 Hartlepool Parks and Open Spaces Operation (April 2019 onwards)

Hartlepool Community Safety Team received a large number of complaints via local residents, Councilors, social media, council officers, and police officers regarding young people engaging in verbal abuse, stone throwing, fire setting, criminal damage, pulling up plants, riding off road motorbikes, and several assaults.

A total of eleven locations were identified by the team as experiencing problems; Seaton Park, Seaton Play Area, Station Lane, Elizabeth Way Shopping Parade, Rossmere Play Area, Burn Valley Gardens Park, Summerhill Park, Ward Jackson Park, Hartfield's Play Area, Clavering Play Area, and Clavering Community Wood.

Using video footage and photographs provided directly by members of the public and through social media, combined with footage from several of the

Council's public space CCTV cameras the team was able to ascertain that sixty nine young people were involved in anti-social behaviour at these locations.

To date youth workers from the Assertive Youth Outreach Team, Neighbourhood Police Team Officers, and Teachers from a local Secondary School have been able to identify by name a total of forty six young people.

A multi-agency action plan was put in place by the Team to tackle these problems. This included:

- Council public space CCTV cameras at Seaton Play Area, Rossmere Play Area, and Hartfield's Play Area were all given extra monitoring by CCTV operators. This led to incidents being reported to the police for their onsite intervention, along with video evidence being obtained which enabled the identification of further young people.
- The Assertive Youth Outreach Team were tasked five days a week to the hotspot locations. The team engaged with hundreds of young people, diverted them into youth services, safeguarded them, and challenged and reported to Community Safety the young people they witnessed involved in anti-social behaviour.
- Police Community Support Officers (PCSOs) carried out both independent patrols, and joint patrols with youth outreach officers at the hotspot locations.
- Residents were encouraged to report any anti-social behaviour they witnessed through Neighbourhood Letters to addresses overlooking the locations, and through door knocks, and publicity in the local media regarding the concerns.
- Businesses at Elizabeth Way and Clavering Shopping Parades were visited by an Anti-social Behaviour Officer and a Victims Services Officer to encourage reporting of anti-social behaviour, and to offer victim support and crime prevention assistance.
- The fifty two people who contacted Hartlepool Community Safety Team regarding the anti-social behaviour they had witnessed were contacted and offered victim support and crime prevention assistance by the teams Victims Service.
- Checks made by the Team with partners showed that only five out of forty six young people identified as being involved in the problems were previously known to Children Services, Youth Offending Service, the Anti-social Behaviour Unit, or to Cleveland Police.
- An Anti-social Behaviour Officer and a Police Community Support Officer have visited the home addresses of all of the young people identified as

being involved in the anti-social behaviour and spoken to and warned the young people and their parents/guardians.

- Eight young people are currently being brought in and asked to sign Acceptable Behaviour Agreements regarding their behaviour. The Anti-social Behaviour Unit, Cleveland Fire Service, Cleveland Police, and HBC Children's Services are all participating in this process.
- Community Safety worked with the Grounds Maintenance Team to develop a restorative intervention for the eight young people who will be signing Acceptable Behaviour Agreements. This will consist of them carrying out a litter pick around Hartlepool Parks.
- Cleveland Police investigated the alleged assaults.

Anti-social behaviour complaints regarding young people at the various problem locations have either ceased completely, or significantly reduced since the start of the operation in all areas with the exception of Summerhill Park where further operations have been undertaken.

14 Summerhill Fire Setting Reduction Operation (May 2019 onwards)

Due to continuing problems with fire setting at Summerhill Park by young people a specific dedicated operation was established to expand the work carried out under the Hartlepool Parks and Open Spaces Operation.

Hartlepool Community Safety Team worked closely with the Council's Sports and Recreation Team who manage Summerhill Park. In addition to the measures put in place under the Parks and Open Spaces Operation the following additional actions were put in place:

- Cleveland Fire Brigade produced posters which were put up around the site encouraging the public to report Grass Fires. Cleveland Fire Service also worked with a local farmer to remove/secure tires that were being brought to the Summerhill site and set on fire.
- A joint letter from the Team (Cleveland Police, Cleveland Fire Brigade and Hartlepool Borough Council) was provided to all Secondary Schools through the teams Early Intervention Officer. This letter set out the concerns, effects, dangers and potential consequences of fire setting on the Summerhill Park site, and asked School Heads of Year to read it out during a school assembly to their students.
- Cleveland Fire Service carried out some analysis into fire setting at the park that identified the key times and day when fires were occurring. As a result the Assertive Youth Outreach Team was deployed outside of its normal operational hours to cover these peak periods.

- Additional independent patrols, and joint patrols with youth outreach officers at peak times were also carried out Police Community Support Officers. A total of fifteen young people have been found setting fires to date.
- Police Community Support Officers contacted a local School and teachers were able to identify two further young people from CCTV cameras on the Summerhill Centre building who were responsible for a large fire at the rear of the centre which risked damage to the building.
- Eleven young people are currently being brought in and asked to sign Acceptable Behaviour Agreements regarding their behaviour. The Anti-social Behaviour Unit, Cleveland Fire Service, Cleveland Police, and HBC Children's Services are all participating in this process. None of the young people were known to services. The young people are also being sent on the Fire Services arson reduction course.
- Community Safety worked with the Sports and Recreation Team to develop a restorative intervention for the eleven young people who will be signing Acceptable Behaviour Agreements. This will consist of a litter pick around Summerhill Park, and being given a talk about how their behaviour has harmed wildlife in the park.

Work continues to tackle anti-social behaviour at this location.