

ADULT AND COMMUNITY BASED SERVICES COMMITTEE

AGENDA



Thursday 30 January 2020

at 9.30 am

**in Committee Room B,
Civic Centre, Hartlepool**

MEMBERS: ADULT AND COMMUNITY BASED SERVICES COMMITTEE

Councillors Brewer, Little, Prince, C Richardson, Thomas, Ward and Young.

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

- 3.1 To receive the Minutes and Decision Record in respect of the meeting held on 19 December 2019.

4. BUDGET AND POLICY FRAMEWORK ITEMS

- 4.1 Council Plan 2020-23 - *Director of Adult and Community Based Services*

5. KEY DECISIONS

No items.

6. OTHER ITEMS REQUIRING DECISION

No items.



7. ITEMS FOR INFORMATION

No items.

8. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

FOR INFORMATION

Forthcoming meeting dates are set out below. All meetings will be held in the Civic Centre, Hartlepool.

Thursday 27 February, 2020 at 3.00 pm

Thursday 19 March, 2020 at 10.00 am



ADULT AND COMMUNITY BASED SERVICES COMMITTEE

MINUTES AND DECISION RECORD

19 DECEMBER 2019

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

Present:

Councillor: Sue Little (In the Chair)

Councillors: Amy Prince, Carl Richardson, Stephen Thomas and Barbara Ward.

Also present: Ann Baxter, Independent Chair of the Teeswide Safeguarding Adults Board
Frank Harrison, National Pensioners Convention

Officers: Jill Harrison, Director of Adult and Community Based Services
David Cosgrove, Democratic Services Team

36. Apologies for Absence

Apologies for absence were received from Councillor James Brewer and Mike Young.

37. Declarations of Interest

Councillor Thomas declared a personal interest as an employee of Hartlepool Healthwatch.

38. Minutes of the meeting held on 21 November 2019

Received.

39. Teesside Safeguarding Adults Board Annual Report 2018/19 and Strategic Business Plan 2019/20 *(Director of Adult and Community Based Services and Independent Chair of Teeswide Safeguarding Adults Board)*

Type of decision

Non-key Decision.

Purpose of report

To present to the Adult and Community Based Services Committee the Teeswide Safeguarding Adults Board Annual Report 2018/19 and Strategic Business Plan 2019/20.

Issue(s) for consideration

The Independent Chair of the Teeswide Safeguarding Adults Board (TSAB) submitted the Board's annual report for 2018/19 and the Strategic Business Plan 2019/20. The annual report set out the Board's performance over the year and Director reminded Members that there were reports on the performance specifically for Hartlepool submitted to Committee regularly.

The Independent Chair of TSAB outlined the main issues from the annual report, the structure of the Board and its sub groups, one of which, the Safeguarding Adult Review sub group was chaired by Jill Harrison.

The Independent Chair of TSAB reported that activity across the Tees Valley was up and highlighted the numbers of concerns and Section 42 enquiries that had been dealt with. S42 enquiries had increased by 10% though it was considered that much of this was due to better reporting. Medication incidents had reduced by 20%.

The Independent Chair also highlighted some of the key achievements over the year; drawing Members attention to the 'What we said we would do and what we did' section and also the Safe Place Scheme where there were now 102 locations across Teesside, 25 of which were in Hartlepool.

The Independent Chair of TSAB also referred to the Serious Case Reviews that the Board was involved in which had included that following the murder of a vulnerable adult by two teenagers in Hartlepool. There was a brief discussion on what lessons had been learned around this case. The Independent Chair of TSAB stated that much was down to communication and agencies sharing information readily.

Questions were also raised around the increased numbers of S42 Enquiries and the Independent Chair of TSAB indicated that there was an increase nationally in activity around Deprivation of Liberty Safeguards (DoLS) and the Mental Capacity Act 2005 and there was an increasing view that the processes around DoLS and the Act had become very process driven. There were also different working practices between local authorities with some investigation all enquiries and then determining whether they were S42 safeguarding issues (as in Hartlepool) and others that investigated every enquiry as a S42 safeguarding matter deciding at the end of the process whether it was a S42 matter or not.

In discussing the Safe Places Scheme Members were informed that there had been some refresher information sent out to the places registered

under the scheme and there would be some visits to undertake some audits of the Hartlepool venues.

On medication safety incidents Members were informed that there was continued training of care home staff on this issue and the Council through the Better Care Fund, funded a pharmacy technician who visited homes to provide guidance and advice.

Members welcomed the report and particularly the greater confidence that there appeared to be among the public to initiate concerns. A Member asked if some comparator statistics on the relative numbers of referrals between local authority areas could be provided in future.

Decision

That the Teeswide Safeguarding Adults Board Annual Report 2018/19 and Strategic Business Plan 2019/20 be noted and endorsed.

40. Any Other Items which the Chairman Considers are Urgent

The Chairman ruled that the following items of business should be considered by the Committee as a matter of urgency in accordance with the provisions of Section 100(B) (4)(b) of the Local Government Act 1972 in order that the matter could be dealt with without delay: -

Update Report on Care Home Inspections

41. Local Government (Access to Information) (Variation Order) 2006

Under Section 100(A)(4) of the Local Government Act 1972, the press and public were excluded from the meeting for the following items of business on the grounds that they involved the likely disclosure of exempt information as defined in the paragraphs referred to below of Part 1 of Schedule 12A of the Local Government Act 1972 as amended by the Local Government (Access to Information) (Variation) Order 2006.

Minute 42 – Update Report on Care Home Inspections – This item contains exempt information under Schedule 12A Local Government Act 1972 as amended by the Local Government (Access to Information) (Variation) Order 2006 namely (para 3) Information relating to the financial or business affairs of any particular person (including the authority holding that information).

- 42. Update Report on Care Home Inspections** (*Director of Adult and Community Based Services*) This item contains exempt information under Schedule 12A Local Government Act 1972 as amended by the Local Government (Access to Information) (Variation) Order 2006 namely (para 3)

Type of decision

For information.

Purpose of report

To update Members on the results of recent Care Quality Commission inspection outcomes.

Issue(s) for consideration

Details are set out in the exempt section of the minutes.

Decision

That the report be noted.

The meeting concluded at 10.50 am

H MARTIN

CHIEF SOLICITOR

PUBLICATION DATE: 24 DECEMBER 2019

ADULT AND COMMUNITY BASED SERVICES COMMITTEE

30th January 2020



Report of: Director of Adult and Community Based Services

Subject: COUNCIL PLAN 2020-23

1. TYPE OF DECISION/APPLICABLE CATEGORY

Budget and Policy Framework

2. PURPOSE OF REPORT

- 2.1 To provide the Committee the opportunity to consider the proposals that fall under the remit of the Committee for inclusion in the Council Plan 2020/21 – 2022/23 which is currently out to consultation.

3. BACKGROUND

- 3.1 The current Council Plan 2017/18 – 2019/20 is coming to an end this year. It was developed following the extensive Your Say, Our Future consultation with residents, staff and partners which took place in the summer of 2016 and identified a series of key priorities for Hartlepool.
- 3.2 Finance and Policy Committee agreed at their meeting on 22nd July 2019 to begin preparing a new Council Plan to cover the period 2020/21 – 2022/23 with the aim of having it agreed before the end of the current municipal year.
- 3.3 Consultation on the Council Plan priorities for 2020/21 – 2022/23 launched on 13th September 2019 and ran for 4 weeks. There were 4 key questions that were asked throughout the consultation:
- What do you think is going well in Hartlepool?
 - What do you love about Hartlepool?
 - What do you think needs to improve in Hartlepool?

- How do you think that the Council, our residents and our partners can work together to make a difference?

In addition residents were asked whether the priorities identified in the 2016 consultation were still important.

3.4 In order to raise public awareness of the consultation a wraparound was published in the Hartlepool Life and the Hartlepool Mail highlighting the achievements from the current Council Plan and promoting the ways in which people could get involved in shaping the new Council Plan. The opportunities that were made available for people to get involved included:

- Survey – online and paper copies made available in Community Hubs and other Council venues (251 responses);
- 3 public drop in events held at the Community Hubs;
- A roundtable discussion with partners (12 partner organisations took part);
- Roundtable discussions with our employees at the Autumn Corporate Management Team (CMT) Roadshows (191 employees took part);
- A roundtable discussion with the Youth Council;
- A roundtable discussion with the Senior Leadership Team;
- A Members Seminar (5 Members took part).

4. DRAFT COUNCIL PLAN 2020/21 – 2022/23

4.1 The Council Plan 2020/21 – 2022/23 has been developed to build on what has already been achieved over the last 3 years and to respond to what residents, employees and partners told us through the recent consultation exercise.

4.2 The consultation draft of the Council Plan was agreed by Finance and Policy Committee at their meeting on 13th January 2020. Consultation on the draft Council Plan 2020/21 – 2022/23 will be open for 5 weeks and will include:

- A short online survey with written comments/responses also accepted;
- A Members Seminar – 29th January 2020;
- Reports to Policy Committees – Children's Services (28th January 2020), Adult and Community Based Services (30th January 2020), Regeneration Services (5th February 2020) and Neighbourhood Services (21st February 2020).

- Sharing the draft with the Health and Wellbeing Board, Safer Hartlepool Partnership and the Economic Regeneration and Tourism Forum for their comments;
- A partners roundtable discussion.

4.3 The consultation draft of the Council Plan is included as Appendix 1 and this includes:

- An summary of the progress made through the last Council Plan, an outline of the current position in Hartlepool in relation to some of our key indicators and the key themes that emerged from the recent consultation exercise;
- The strategic priorities that it is proposed the Council focus on over the next 3 years. For each strategic priority details are provided about what success will look like and the action that is proposed to be taken to deliver it.

4.4 As a whole, the priorities identified in the Council Plan will improve opportunities for adults in the town. However, the actions set out under the strategic priorities 'Developing a healthy Hartlepool by working with our communities to improve the health and wellbeing of our people' and 'Improving outcomes for adults with health and social care needs and their carers' will be of particular interest to the Committee. The Committee is requested to consider the consultation draft and provide feedback which will inform the preparation of the final Council Plan.

5. NEXT STEPS

- 5.1 Following the end of the consultation period the final Council Plan will be prepared and taken to Finance and Policy Committee on 16th March 2020 for agreement and referral to Council on 19th March 2020.
- 5.2 Comments and observations from Policy Committees will be added to those received through the rest of the consultation and included in the overall presentation of the final draft of the Council Plan to Finance and Policy Committee on 16th March 2020, before being taken for formal agreement by Council at its meeting on 19th March 2020.

6. RISK IMPLICATIONS

- 6.1 The Council needs appropriate planning and performance management arrangements in place in order to manage its key strategic risks. The

Council's Strategic Risk Register captures the strategic risks facing the Council in the delivery of the Council Plan and its key responsibilities and forms the third strand of the Council's performance management framework. The Register will be reviewed and updated to reflect the priorities identified in the new Council Plan.

7. FINANCIAL CONSIDERATIONS

- 7.1 The new Council Plan will be prepared alongside the Medium Term Financial Strategy and the 5 year Capital Plan as three parts of a single plan to ensure the links between the three are strengthened.

8. LEGAL CONSIDERATIONS

- 8.1 Whilst the Council Plan is not included in the list of plans and strategies required to be approved or adopted by the Local Authority under Regulation 3 of the Local Authorities (Committee System) (England) Regulations 2012, it is recommended good practice to do so and therefore is included as part of the Council's Budget and Policy Framework.

9. CONSULTATION

- 9.1 The planned consultation arrangements are set out in section 4.2 of the report and this will include consultation with Elected Members through a second Members Seminar on 29th January 2020 and through reports to individual Policy Committees in January and February 2020.

10. CHILD AND FAMILY POVERTY

- 10.1 The new Council Plan will continue to work to reduce child and family poverty within Hartlepool and a Child and Family Poverty Impact Assessment has been developed for the draft Plan and is included as Appendix 2. This will be reviewed and updated as necessary in the preparation of the final Council Plan.

11. EQUALITY AND DIVERSITY CONSIDERATIONS

- 11.1 The new Council Plan will aim to have a positive impact on the whole population of Hartlepool and will include the Council's Equality Objectives as

required through the Public Sector Equality Duty. An Equality Impact Assessment has been developed for the draft Plan and is included as Appendix 3. This will be reviewed and updated as necessary in the preparation of the final Council Plan.

12. STAFF CONSIDERATIONS

- 12.1 No implications.

13. ASSET MANAGEMENT CONSIDERATIONS

- 13.1 No implications.

14. RECOMMENDATIONS

- 14.1 Adult and Community Based Services Committee is recommended to consider the consultation draft of the Council Plan 2020/21 – 2022/23 included as Appendix 1 and provide feedback to inform the preparation of the final Council Plan.

15. REASONS FOR RECOMMENDATIONS

- 15.2 Adult and Community Based Services Committee are the responsible Committee for a number of areas within the Council Plan.

16. BACKGROUND PAPERS

- 16.1 Developing a new Council Plan 2020/21 – 2022/23 report to Finance and Policy Committee 22nd July 2019.
- 16.2 Council Plan 2020-23 report to Finance and Policy Committee 13th January 2020.

17. CONTACT OFFICERS

- 17.1 Jill Harrison
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Sign Off:-

Director of Finance and Policy ☒

Chief Solicitor ☒

Consultation Draft

Council Plan

2020/21 – 2022/23



Shaping our Council Plan

In 2016 we held a town-wide conversation called “Your Say, Our Future” and what we were told then informed our Council Plan 2017/18 – 2019/20. Three years on we have reflected on what we have achieved and asked our residents, employees and partners to help shape our Council Plan 2020/21 – 2022/23.

In autumn 2019 our residents, employees and partners told us what they thought was going well in Hartlepool and what they loved about the town. They also identified what they felt needed to improve and how the Council, our residents and partners could work together to make a difference.

We have also reviewed a range of key statistics for the town to understand where Hartlepool is in relation to the national and regional picture and this has helped us to identify our strategic needs.

Building on what we have already achieved, what the statistics are telling us and by listening to what our residents, employees and partners have told us we have developed our strategic priorities for the next three years.

We recognise that it is important that we are clear about what we intend to do and by when and that is the purpose of this Council Plan. The following pages set out the clear plans and commitments we have made under each strategic priority.

Our Vision

The Council vision launched in 2016 set us on a journey to make Hartlepool a vibrant, welcoming and inspiring place to live, visit, work, invest and grow up in.

Since embarking on this journey we have achieved well against the significant ambitions we set for ourselves. However, there is still much more to do and taking account of where we are, we have refreshed our approach and propose eight strategic priorities for the next three years.

Our Strategic Priorities

- 1 Growing a diverse economy by supporting businesses, increasing jobs, attracting inward investment and improving skills and aspirations.
- 2 Creating a clean, green, and safe Hartlepool by protecting our environment and improving our neighbourhoods.
- 3 Create an attractive and connected Hartlepool by attracting investment to improve key buildings, derelict land and our transport network.
- 4 Developing a healthy Hartlepool by working with our communities to improve the health and wellbeing of our people.
- 5 Building better beginnings and better futures for our children and young people.
- 6 Improving outcomes for adults with health and social care needs and their carers.
- 7 Building and improving homes that people want to live in.
- 8 Shaping a well-led, safe, high performing and efficient council that is fit for the 21st Century.

1	Growing a diverse economy by supporting businesses, increasing jobs, attracting inward investment and improving skills and aspirations.
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Growing our economy remains a priority for the town and as a Council we have a key role to play in supporting this to happen. Over the last three years we have worked hard to provide the space and opportunity for businesses to flourish in the town through our development of the Innovation and Skills Quarter (ISQ) in and around Church Street, encouragement of new business start-ups and building on the success of the Queens Meadow Enterprise Zone. We secured £3m of external funding to transform the former General Post Office building in Whitby Street into the Bis a new centre for business start-ups in the creative industry sector.

Our new business registration rate, which followed the national trend by reducing in 2018/19, is in line with our near neighbours but remains well below the national average at 43 per 10,000 population aged 16 and over. Supporting new businesses in the town to develop and grow will be key priority for the Council. A key priority in the previous Council Plan was to increase business and jobs and encourage our young people to come back when they've been away to university and following our recent consultation we understand that this remains important to the people of the town.

Creating high value jobs remains a strategic priority for Hartlepool. Our overall employment rate is well below the national average at 64.1% compared to 75.6% nationally (Quarter 2, 2019/20) and our youth unemployment rate is 11.2% (Quarter 1, 2019/20). We will continue to support our residents and young people to ensure that they have the skills and qualifications that they need to move into sustained employment.

We have focussed on improving the town's offer as a tourism destination through our partnership with the National Museum of the Royal Navy, the development of an annual events programme including the Waterfront Festival and developing facilities in Seaton Carew including the splash pad and crazy golf. The total number of visitors to the town increased by 6.4% to 3.66 million in 2017/18 and visitor numbers at the National Museum of the Royal Navy alone were up almost 40% in August 2019 compared to the same time the previous year. Holding events and promoting Hartlepool as a place to come and visit remains important to people in the town and many identified that the increasing range of activities, events and things to do were things that were going well and that they loved about Hartlepool.

We recognise that the nature of people's shopping habits are changing and that as a result we need to look at how we can secure the future of our town centre. We also

understand that people are concerned about empty shops and a poor retail offer in the town centre. We will work with local businesses and residents to develop a town centre investment plan and will take action to rejuvenate it funded in part from central government.

What success will look like:

- Increased jobs and growth in the local economy.
- Increased number of inward investment projects.
- Business growth.
- Strengthened reputation of Hartlepool as a place to invest particularly in the energy, advanced manufacturing and creative and cultural sectors.
- A skilled workforce.
- Reduction in the jobless figures.
- Increased visitor numbers in our tourist industry.
- Increased public sector expenditure in the local economy.

What we will do to make this happen:

- Promote Hartlepool as an excellent location for inward investment particularly in the energy, advanced manufacturing and creative and cultural sectors.
- Deliver a strategy for reshaping and developing our town centre as a safe and exciting place to shop, live, visit and work.
- Provide secure, effective support and investment to enable new and emerging businesses to be sustained and to thrive.
- Establish a fast track system for planning consents and other regulatory permissions.
- Increase the number of businesses who can benefit from high quality business and incubator space.
- Increase the availability of intermediate and higher level skills pathways in key sectors in partnership with local further and higher education providers.
- Deliver a partnership approach to increasing employment and skill development programmes which provide pathways for adults into employment.
- Market the culture and tourism offer within the town regionally and nationally which highlights our unique maritime history and assets.
- Deliver a first class events and festivals programme that attracts visitors from across the region and country.
- Deliver improvements to key cultural venues in the town including the Borough Hall, Town Hall Theatre, Headland Bandstand and Christchurch Art Gallery.
- Work with our partners to increase the level of public sector expenditure in the local economy.

Creating a clean, green, and safe Hartlepool by protecting our environment and improving our neighbourhoods.

Our residents have told us that they want Hartlepool to be a place that is clean, green and where they feel safe. Over 95% told us that having a clean and attractive environment remains a priority. Living by the sea and being surrounded by green open spaces are things that people love about Hartlepool and our communities recognise the need to protect our environment for future generations. Over the last three years we have focused on improving our parks and open spaces and supporting residents to reduce litter across the town. Our wildflower schemes are highly regarded and we have expanded this into new areas. We have invested £4m in neighbourhood and highway improvements. Schemes we have delivered include King Owsy shopping parade, improvements to local and strategic cycleways, improved play facilities provided at the Town Moor, Burn Valley Gardens and Ward Jackson Park and a new play facility at Coronation Drive.

The overall crime rate has increased in recent years to 131.7 per 1,000 population in 2018/19, which remains well above the national average and we understand why crime and anti-social behaviour remain concerns for people in the town. Through the last Council Plan we launched a new integrated Hartlepool Community Safety Team bringing together our community safety staff with those from the Police and Fire Brigade to coordinate efforts to reduce crime and anti-social behaviour. This new Team has held a series of days of action across the town in response to information received from residents and businesses. These have resulted in the closure of properties used for drug dealing and the seizure of drugs and cash. Several hundred victims of crime and anti-social behaviour have also been supported by the Victim Care and Advice Services Officer in the Team. We understand that more needs to be done and we are committed to reviewing our approach and working in partnership with other agencies and our residents to ensure that our communities feel protected and safe.

We know that our residents continue to identify litter as a problem in the town. Through the Council Plan consultation exercise residents told us that we need to take more enforcement action and improve our recycling education and offer. However, people also told us that the sense of community and people pulling together to make the town better was something that was going well in Hartlepool and examples included beach cleans and the Big Town Tidy Up.

What success will look like:

- People have access to quality public space, green space and playspaces.
- Strong neighbourhood retail offer.

- Reduction in littering, fly tipping and dog fouling.
- Communities are protected and feel safe.
- Reduced landfill and increased levels of recycling.
- Reduced carbon footprint.

What will we do to make this happen:

- Strengthen our approach to enforcement action on litter, dog fouling and illegal car parking.
- Deliver a play sites investment programme.
- Invest in our neighbourhoods and strengthen the local retail offer.
- Deliver a joined up and targeted response to tackling anti-social behaviour and improving community safety.
- Take action to reduce the Council's carbon footprint and mitigate the impact of climate change locally.

3

Create an attractive and connected Hartlepool by attracting investment to improve key buildings, derelict land and our transport network.

In order to make Hartlepool an attractive place for new businesses to invest, for people to want to come and live here and to support the development of our town as a tourist destination we need to invest in the infrastructure of our town. We have worked hard to deliver regeneration schemes across the town and brought £10.5m of external funding into the town that would have gone elsewhere. The improvements at Seaton Carew and Church Street and our partnership work with the Northern School of Art were all given through recent consultation as examples of what was going well in Hartlepool. We have also secured £42m of external funding that will be delivered over the next 5 years on priorities identified within this Council Plan.

We know that people love the history and heritage of Hartlepool and the facilities that we have to bring people into the town including the National Museum of the Royal Navy and Christchurch Art Gallery. We will develop the key sites around these facilities to ensure that Hartlepool develops its reputation as a tourism destination.

We appreciate that people are concerned about the impact empty buildings have on their local neighbourhoods and we are committed to reducing the number of derelict buildings across the town and make the best use of all of the land we have available, particularly those sites that have been left abandoned for many years.

We understand that we need to improve our transport network to provide better strategic links for businesses and developers and to ensure that our residents are better connected to jobs and local services.

What success will look like:

- Reduction in derelict buildings and land.
- Improved connectivity across the town.
- Residents better connected to jobs, local services and neighbourhoods.
- Better strategic links for businesses and developers.

What we will do to make this happen:

- Develop the Waterfront and National Museum and Royal Navy site as a visitor attraction of national significance.
- Complete the renovation of Church Street and Church Square including improvements to shop fronts, Shades and the Christchurch Art Gallery.
- Deliver a new TV and film production studio in partnership with the Northern School of Art.

- Invest in our transport and the local road network including the Elwick bypass.
- Renovate Stranton Chapel and deliver improvements to Stranton Cemetery.
- Take effective enforcement action in relation to derelict buildings and land.
- Work with the Combined Authority to improve public sector transport and footpaths and cycleways.

Developing a healthy Hartlepool by working with our communities to improve the health and wellbeing of our people.

Improving the health and wellbeing of residents in the town is a key priority for the Council, our partners and indeed residents themselves. In our recent consultation people identified the need to improve the overall health of the population through preventative work and that they were concerned about drug issues across the town.

Over the next three years we will focus on reducing levels of smoking, halting the year on year increase in obesity, reducing the levels of substance misuse, reducing frailty and reducing violence and the impact that this has on our community. National statistics show that 18.6% of people in Hartlepool currently smoke, more than 4% above the national average. We also know that over 10% in Reception year in Hartlepool were recorded as obese in 2018/19 which is just above the national average. However the level of children recorded as obese in Year 6 increased to 26.86% which is significantly higher than the national average and the highest in the North East. Both of these have implications for the future health and wellbeing of our residents.

Through the last Council Plan we launched three Community Hubs which brought together a range of services for local people under one roof. People have told us that Community Hubs are one of the things that they feel are going well in Hartlepool. Over the next three years Community Hubs will have a key role to play in providing people with access to advice about health improvement so that they are able to make better, more informed choices that will help them to live longer, healthier lives.

Our sports and leisure facilities are another way in which we can support people to live healthier lives. We understand that developing recreational and leisure activities and facilities remains a priority for people. However, we recognise that some of our facilities are in need of updating and are committed through this plan to develop 21st century sport and leisure facilities that meet the needs of local people.

What success will look like:

- 21st century sport and leisure facilities that meet the needs of local people.
- People of Hartlepool are enabled to make better choices that promote their physical and mental health.
- Reduced levels of smoking, particularly in pregnancy.
- The level of increase in obesity will be arrested.
- Reduction in levels of substance misuse and drug and alcohol related hospital admissions and deaths.
- Reduced levels of violence including Domestic Violence.

- Reduced frailty in the population.

What we will do to make this happen:

- Build modern 21st century sport and leisure facilities.
- Increase the Community Hub offer to ensure that people can access information, advice and support and be signposted to services that benefit their wellbeing.
- Deliver programmes that support people with long term conditions including Cardio Vascular disease, cancer, muscular skeletal conditions, neurophysiological conditions and diabetes to improve their wellbeing and be more physically active.
- Provide a new clinically integrated drugs and alcohol service with a greater emphasis on prevention and developing strong links with primary and secondary care.
- Deliver a multi-agency programme of targeted initiatives to improve the health and wellbeing of people living in our most deprived neighbourhoods and wards with highest levels of need.
- Deliver a multiagency approach to obesity across Hartlepool linking council, health and third sector partners.
- Develop a standardised approach to provide stop smoking services using a community based approach with partners across Hartlepool.
- Work with General Practice to increase the uptake of screening and health checks to reduce late presentation.
- Implement a public health approach to reducing violent crime.

Building better beginnings and better futures for our children and young people.

As a Council we remain committed to ensuring that our children and young people have the best start in life. We understand that the people of the town feel that our education provision is one of the things that is going well in Hartlepool and also that access to the best education and learning opportunities remains a priority for them. Most of our schools are rated as good or outstanding by Ofsted and our primary schools achieved excellent KS2 results which were above the national average. We recognise that there is work to be done to improve outcomes for our children at secondary school and beyond to Higher Education and advanced apprenticeship pathways and this will be a key focus for the next three years.

Over the last few years we have faced increasing demands for services from families that are struggling to provide their children with a healthy and safe childhood. The number of children that are looked after by the Council has increased significantly and this is due, in part, to issues of domestic violence and substance misuse within families. Since 2009 the rate of looked after children in Hartlepool has increased by 103% compared to a national average increase of just 20% and we have the 4th highest increase in the North East. Child and family poverty in Hartlepool is high with 34.1% of children living in poverty in 2017/18 and we have also seen the impact of being an early adopter area for Universal Credit on families in the town. We are proud that our children's services have been consistently good and that we have been rated outstanding by Ofsted for our work with children in care and care leavers. We were also named the Local Government Chronicle's Children's Services of the Year in 2019. However, we will work to build resilience and support in families and communities for our vulnerable children and to develop the understanding of all frontline professionals so that they can provide the best response to those who have suffered Adverse Childhood Experiences (ACE).

The emotional and mental health and wellbeing of Hartlepool children is also a key priority for the town. We will build upon what we have initiated in the last three years and look to work more closely with partners to take this important area of work forward.

What success will look like:

- Fewer children will experience harm through abuse, neglect and adverse childhood experiences.
- All children benefit from good development and learning in their critical first three years.
- Children's attainment at key stages 1 – 5 is at or above national average.

- More Hartlepool young people are entering Higher Education and advanced apprenticeship pathways.
- Children and young people with Special Educational Needs and Disabilities and their families have their needs met in a timely way that improves outcomes.
- All schools and education providers are judged good or outstanding.
- Barriers to learning are removed for the most vulnerable children and young people.
- Children and young people have good mental and emotional health and wellbeing.

What we will do to make this happen:

- Establish a Community Support Team to develop a new model of practice aimed at reducing the need for children to become looked after.
- Provide early support to families and communities to build resilience to support vulnerable children at an early stage.
- Provide workforce development to all front line professionals so that they have a good understanding of Adverse Childhood Experiences and can respond appropriately.
- Implement a Borough wide approach to improving early language skills in the first 1001 days.
- Establish an Education Improvement Board to encourage schools to collaborate and improve education outcomes for children and young people in primary, secondary and tertiary education.
- Deliver initiatives in partnership with schools to ensure 14 and 19 year olds achieve the best education outcomes possible and can progress to higher skills pathways and Higher Education.
- Provide effective challenge and support to schools to ensure they achieve good inspection outcomes.
- Develop and deliver a new model to support school transitions to improve pupil readiness for learning.
- Deliver an improvement plan for children and young people with Special Educational Needs and Disabilities and their families to ensure they have their needs met in a timely way that improves outcomes.
- Improve education provision for children and young people with social, emotional and mental health needs.
- Work with partners to develop and implement a strategy and whole system approach to improving the emotional and mental health and well being of Hartlepool children.
- Improve the alternative education and cultural offer at CECA and remove barriers that prevent schools from accessing this resource.

- Work with health visitors and school nurses to support children identified as obese or overweight and to promote breast feeding.
- Deliver 'Fill the Holiday Gap' schemes to promote health eating and cooking skills.

Improving outcomes for adults with health and social care needs and their carers.

Improving health and social care services in the town have been a key focus for the Council in the last 3 years. Working with partners we have developed an award-winning Integrated Hospital Discharge Team which has focussed on ensuring people experience a safe and timely discharge following a hospital stay. The work of this Team has reduced delayed transfers of care from an average of 452 days per month in 2016/17 to 114 days per months over the first 4 months of 2019/20. We have also worked with local care home providers to encourage the development of new care facilities and to improve availability of places which has brought about a 23.5% reduction in the number of older people in care home placements outside of the town since 2016. The quality of the provision in Hartlepool has also improved and the number of adult social care providers rated as good or outstanding by the Care Quality Commission (CQC) reached 87.9% at the end of 2018/19 from just 56.3% at the end of 2016/17.

Over 97% of people in the recent Council Plan consultation identified that having excellent local health and care services and support remains an important priority for them. We recognise that whilst services have improved we have a growing elderly population and that there are concerns from our residents about the health offer in Hartlepool particularly in relation to hospital and mental health services.

What success will look like:

- People are involved in their local community rather than being socially isolated.
- Adults with care needs are supported to live independently in their own homes for as long as possible.
- Services are accessible and responsive, and people only have to tell their story once.
- The role and contribution of carers is recognised and valued.
- Services that are commissioned to support adults with care needs are rated good or better by the Care Quality Commission (CQC).

What we will do to make this happen:

- Provide advice, guidance and support to people to link them into their communities and reduce social isolation.
- Strengthen support for carers and ensure a range of options are available to help them continue in their caring role, including information, advice and peer support.

- Work with strategic partners, carers and people who receive care and support to reduce the stigma associated with the term 'mental health' and increase understanding of what is good mental health.
- Support adult care providers to continually improve which ensures that vulnerable adults are getting the best possible care.
- Develop services at the Centre for Independent Living (CIL) to incorporate a Community Hub offer, as well as supporting adults with disabilities to live more independent lives.
- Deliver integrated services with health partners that reduce preventable admissions to hospital and care homes and support people to return home and regain independence following a hospital stay.

Building and improving homes that people want to live in.

In 2016 people told us that housing was a key priority for the future of our town. They identified the need to build starter homes and affordable homes. They felt that we needed to work to improve and promote the range of housing to attract people to live here and that we also needed to reduce the number of empty homes. We have worked to deliver on this priority and Hartlepool has had the fastest housing growth in the Tees Valley over the period 2014/15 to 2019/20, up 11.46% compared to an average of 9.62%. This growth is providing additional recurring Council Tax income of £4.24m in 2019/20. We now have 293 Council houses available for social rent and we have delivered new social housing units including over 90 empty homes brought back into use.

We have worked in partnership with Thirteen Group to deliver new social housing in the Raby Estate and with Placefirst to deliver the Carr and Hopps Street regeneration scheme, “The Green”, which won three awards at the Sunday Times British Home Awards for Development of the Year (under £10m), Development Transformation of the Year and the Judges’ Award for Excellence.

Improving housing provision particularly focusing on private landlords, homelessness support and more social / affordable housing were identified as areas that needed to improve in recent consultation. We also recognise that increasing the number of Council houses and the development of student accommodation in the town centre are important priorities for the future.

What success will look like:

- More high value homes to support economic growth.
- More Council houses.
- More purpose built homes for vulnerable adults.
- Better accommodation to meet the needs of the growing student population in the town.
- More affordable homes.

What we will do to make this happen:

- Working with private sector housebuilders and registered providers to grow the housing stock in Hartlepool.
- Work in partnership with private sector housebuilders and registered providers to increase the number of affordable homes.
- Increase the number of Council houses in Hartlepool by designing, building and acquiring our own houses.

- Adopt a multi-agency approach in the Oxford Road area to tackle issues of crime, anti-social behaviour, street cleansing, building maintenance and vacant properties.
- Take effective action to tackle poor housing standards and anti-social behaviour in private sector housing.

Shaping a well-led, safe, high performing and efficient council that is fit for the 21st Century.

In order to deliver on our ambitious plans for Hartlepool we need to be a well-led, safe, high performing and efficient council that is fit for the 21st Century. The funding that we receive from Central Government has reduced year on year since 2010/11 and the burden of paying for local services is being pushed to Council Tax raised locally. In 2019/20 we received approximately £20m less from Central Government than in 2013/14, a reduction of about 45%. We have managed this reduction by making efficiencies whilst trying to limit the impact on our frontline services. Services have been redesigned and we have worked in partnership with other council's and partners from the public and voluntary and community sectors to make our activities more efficient. Over the last 3 years we have focussed on developing online access to our services, a priority from the 2016 Your Say, Our Future consultation. This has made many of our services accessible at times more convenient for our residents.

We recognise that there is more that we can do to protect our services from future reductions. Through this Council Plan we will review our estate and look to reduce the number of Council offices we have across the town and also to ensure that those that we keep allow access to services in an integrated and accessible way whilst being more energy efficient. Being more energy efficient will also lead to a reduction in the Council's carbon footprint.

We will look to increase the Council's traded services and increase our income streams. We have delivered award winning schemes for other councils as well as within Hartlepool and we will build upon that success.

Our employees across the Council play a vital role in ensuring that services are delivered. It is the hard work, dedication and enthusiasm of our employees that has enabled us to continue to deliver excellent services during a period of austerity and uncertainty. Demand for our services is increasing at the same time as our budget is reducing and our employees face challenges every day to make this work so that our residents receive the support that they need. We will work over the next 3 years to ensure that our employees have the skills, resilience and motivation to achieve high standards of public service in a safe working environment.

Through recent consultation people told us that the #LoveHartlepool campaign was something that they felt was going well but that we needed to celebrate what we do more. We recognise that there is still work to be done to promote the positive things that are happening in Hartlepool and to tell our story regionally and nationally. We are committed to providing effective communication to our residents and to work with

partners to promote Hartlepool as a vibrant, welcoming and inspiring place to live, work, invest and grow up in.

What success will look like:

- Reduced number of Council offices.
- Improved energy efficiency in Council office accommodation and reduce the Council's carbon footprint.
- Expansion of Council traded services and increase income streams.
- Increased voter engagement in the democratic process.
- Better awareness and participation of citizens in community life.
- A healthy and motivated workforce who are given the opportunity to grow the skills they need to achieve their best.
- Improved public satisfaction with the range of Council services that can be managed online.
- Improved positive coverage of the town on a local, national and international basis.

What we will do to make this happen:

- Undertake a strategic review of the Council's property and accommodation to ensure that services can be delivered in an integrated and accessible way.
- Undertake a strategic review of all fees and charges across the Council to ensure that they are fair, affordable and maximise income for the Council.
- Undertake an energy efficiency audit of all Council buildings and introduce improvement measures.
- Deliver development opportunities to ensure that our staff have the skills, resilience and motivation to achieve high standards of public service in a safe working environment.
- Provide effective communication to our residents and work with partners to promote Hartlepool regionally and nationally as a vibrant, welcoming and inspiring place to live, work, invest and grow up in.

How will we know if we are succeeding?

In order to understand whether we are on track to achieve our strategic priorities we have identified what success will look like and what we will do to make it happen (our key deliverables). We will monitor progress on these key deliverables throughout the lifetime of the plan and we will report to elected members through Finance and Policy Committee every six months. We will also produce annual reports for our residents that will set out what we have achieved during each year of the plan.

POVERTY IMPACT ASSESSMENT

4.1 APPENDIX 2

1. Is this decision a Budget & Policy Framework or Key Decision? YES If YES please answer question 2 below				
2. Will there be an impact of the decision requested in respect of Child and Family Poverty? YES If YES please complete the matrix below				
GROUP	POSITIVE IMPACT	NEGATIVE IMPACT	NO IMPACT	REASON & EVIDENCE
Young working people aged 18 - 21	X			The Council Plan will focus on increasing jobs and improving skills and aspirations and this will include young people aged 18-21.
Those who are disabled or suffer from illness / mental illness	X			The Council Plan will focus on improving outcomes for adults with health and social care needs and their carers – many of which will have a disability.
Those with low educational attainment	X			The Council Plan will focus on building better beginnings and better futures for our children and young people and increasing jobs and improving skills and aspirations and this will include those with low educational attainment.
Those who are unemployed	X			The Council Plan will focus on increasing jobs and improving skills and aspirations and this will include those who are unemployed.
Those who are underemployed	X			The Council Plan will focus on increasing jobs and improving skills and aspirations and this will include those who are underemployed.
Children born into families in poverty	X			The Council Plan will focus on building better beginnings and better futures for our children and young people and increasing jobs and improving skills and aspirations both of which should have a positive impact on children born into families in poverty.
Those who find difficulty in managing their finances			X	There will be no direct impact on this group.
Lone parents			X	There will be no direct impact on this group.
Those from minority ethnic backgrounds			X	There will be no direct impact on this group.

POVERTY IMPACT ASSESSMENT

4.1 APPENDIX 2

Poverty is measured in different ways. Will the policy / decision have an impact on child and family poverty and in what way?				
Poverty Measure (examples of poverty measures appended overleaf)	POSITIVE IMPACT	NEGATIVE IMPACT	NO IMPACT	REASON & EVIDENCE
Children in Low Income Families (%)	X			The strategic priorities in the Council Plan aim to have a positive impact on all of the listed measures of poverty through: <ul style="list-style-type: none">• building better beginnings and better futures for our children and young people;• increasing jobs and improving skills and aspirations;• developing a healthy Hartlepool;• improving outcomes for adults with health and social care needs and their carers; and• building and improving homes that people want to live in.
Children in Working Households (%)	X			
Overall employment rate (%)	X			
Proportion of young people who are NEET	X			
Adults with Learning difficulties in employment	X			
Free School meals attainment gap (key stage 2 and key stage 4)	X			
Gap in progression to higher education FSM / Non FSM	X			
Achievement gap between disadvantaged pupils and all pupils (key stage 2 and key stage 4)	X			
Number of affordable homes built	X			
Prevalence of obese children in reception year	X			
Prevalence of obese children in reception year 6	X			
Overall impact of Policy / Decision				
POSITIVE IMPACT		X	ADJUST / CHANGE POLICY / SERVICE	
NO IMPACT / NO CHANGE			STOP / REMOVE POLICY / SERVICE	
ADVERSE IMPACT BUT CONTINUE				

Impact Assessment Form

4.1 APPENDIX 3

Department	Division	Section	Owner/Officer	
All – CED Lead	CS	CS&P Team	Claire McLaren / Catherine Grimwood	
Service, policy, practice being reviewed/changed or planned	Council Plan 2020/21 – 2022/23			
Why are you making the change?	A new 3-year Council Plan being prepared as the previous plan is coming to an end.			
How might this impact (positively/negatively) on people who share protected characteristics?				
		<i>Please tick</i>	POSITIVELY	NEGATIVELY
Age			X	
<p>The Council Plan will focus on improving outcomes for adults with health and social care needs and their carers – many of which are over 60 years old.</p> <p>The Plan will also focus on building better beginning and better futures for children and young people under 19 years old.</p>				
Disability			X	
<p>The Council Plan will focus on improving outcomes for adults with health and social care needs and their carers – many of which will have a disability.</p>				
Gender Re-assignment				
No differential impact.				
Race				
No differential impact.				
Religion				
No differential impact.				
Gender				
No differential impact.				
Sexual Orientation				
No differential impact.				
Marriage & Civil Partnership				
No differential impact.				
Pregnancy & Maternity				
No differential impact.				
Has there been consultation /is consultation planned with people who will be affected by this policy? How has this affected your decision making?		<p>Initial consultation on the priorities for the Council Plan took place between 13th September and 11th October (4 weeks). The findings from that exercise have informed the draft Council Plan. Consultation on the draft Council Plan will take place for 5 weeks in January / February 2020 and the feedback from that will be used to inform the final Council Plan which will be presented to Finance and Policy Committee and Council in March 2020 for approval.</p>		
As a result of your decision how can you mitigate negative/maximise positive outcomes and foster good relationships?		<p>It is not anticipated that the proposals included in the Council Plan will have any negative outcomes. By providing a range of opportunities to feed into the development of the Council Plan it is anticipated that it will maximise positive outcomes and foster good relations.</p>		

Describe how you will address and monitor the impact		1. No Impact - No Major Change The draft Plan will be subject to further consultation but it is not anticipated that any negative impact will be identified.	
Initial Assessment	13/12/19	Reviewed	00/00/00
Completed	00/00/00	Published	00/00/00