ADULT AND COMMUNITY BASED SERVICES COMMITTEE

AGENDA



Thursday 29 September 2022

at 10.00 am

in the Council Chamber, Civic Centre, Hartlepool

MEMBERS: ADULT AND COMMUNITY BASED SERVICES COMMITTEE

Councillors Allen, Buchan, Clayton, Falconer, Hall, Little and Young.

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

3.1 To receive the Minutes and Decision Record in respect of the meeting held on 28 July, 2022.

4. BUDGET AND POLICY FRAMEWORK ITEMS

No items.

5. KEY DECISIONS

No items.

6. OTHER ITEMS REQUIRING DECISION

No items.

CIVIC CENTRE EVACUATION AND ASSEMBLY PROCEDURE

In the event of a fire alarm or a bomb alarm, please leave by the nearest emergency exit as directed by Council Officers. A Fire Alarm is a continuous ringing. A Bomb Alarm is a continuous tone.

The Assembly Point for <u>everyone</u> is Victory Square by the Cenotaph. If the meeting has to be evacuated, please proceed to the Assembly Point so that you can be safely accounted for.

7. **ITEMS FOR INFORMATION**

- 7.1 National Lottery Heritage Fund Seascapes Project Assistant Director (Preventative and Community Based Services)
- 7.2 Events Update Assistant Director (Preventative and Community Based Services)
- 7.3 Adult Social Care Performance and Benchmarking Update *Director of Adult and Community Based Services*

8. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

FOR INFORMATION

Forthcoming meeting dates are set out below. All meetings will be held in the Civic Centre, Hartlepool.

Thursday 20 October, 2022 at 10.00 am Thursday 24 November, 2022 at 10.00 am Thursday 19 January, 2023 at 10.00 am Thursday 16 February, 2023 at 10.00 am Thursday 16 March, 2023 at 10.00 am



ADULT AND COMMUNITY BASED SERVICES COMMITTEE

MINUTES AND DECISION RECORD

28 JULY 2022

The meeting commenced at 10.00 am in the Civic Centre, Hartlepool

Present:

Councillor: Bob Buchan (In the Chair)

- Councillors: Ben Clayton, Angela Falconer, Ged Hall, and Mike Young.
- Also present: Councillor Jonathan Brash as substitute for Councillor Gary Allen in accordance with Council Procedure Rule 4.2. Frank Harrison and Evelyn Leck.
- Officers: Jill Harrison, Director of Adult and Community Based Services John Lovatt, Assistant Director, Adult Social Care Danielle Swainston, Assistant Director, Joint Commissioning John Whitfield, Special Needs Housing Manager David Cosgrove, Democratic Services Team

6. Apologies for Absence

Apologies for absence were received from Councillor Gary Allen and Sue Little.

7. Declarations of Interest

Councillor Young declared a personal interest.

8. Minutes of the meeting held on 23 June 2022

Received.

9. Use of Disabled Facilities Grant and Housing Assistance Policy (Director of Adult and Community Based Services)

Type of decision

Non-key decision.

1

Purpose of report

To seek approval from the Adult and Community Based Services Committee for a revised Housing Assistance Policy which aims to create greater flexibility.

Issue(s) for consideration

The Disabled Facilities Grant (DFG) was now over 30 years old and originally it was one of several housing grants available to fund repairs, improvements and adaptations. The DFG is now part of the Improved Better Care Fund (iBCF); a pooled budget seeking to integrate health, social care and, through the DFG, housing services. Through a revised Housing Assistance Policy the DFG aims to support people of all ages to live in suitable housing so they can stay independent for longer.

The majority of disabled people were living in ordinary housing but only 7% of homes in England have basic accessibility features such as downstairs toilets and level access. Three quarters of deaths relating to falls happen in the home, and falls represent 10-25% of ambulance call-outs to older adults. Once admitted in an emergency, older people use more bed days than other people (65%) and falls often precipitate a move into residential care.

Government investment in the DFG has more than doubled in recent years. Nearly two-thirds of DFG applications are for older people, just over a quarter are for working age adults and a small but growing proportion are for disabled children and young people. Nearly 60% of applications are made by owner-occupiers, a third of applications are made by tenants of housing associations and only 8% are made by private tenants.

Local authorities were given extended powers to issue loans and other forms of assistance to DFG applicants under The Regulatory Reform (Housing Assistance) (England and Wales) Order 2002 which came into force on 18 July 2002. The Order also grants a power to local housing authorities to provide assistance for the purpose of improving living conditions in their area.

The proposed updated Housing Assistance Policy (submitted as an appendix to the report) had been developed in a way which would enable the Council to make use of the powers provided under the Regulatory Reform (Housing Assistance) Order and use the funding in an appropriate way, to maximise the benefit for residents.

Members noted that there were several references to the Clinical Commissioning Group (CCG) in the policy document and that had now been replaced by the Integrated Care Board (ICB). The Director of Adult and Community Based Services acknowledged that there were a number of documents that would need to be changed to reflect the new ICB arrangements and these would be changed overtime. The Housing Assistance Policy would be amended prior to publication. A Member questioned the level of unmet need for adapted housing across the town; had these been quantified and how many people were living in homes that didn't meet their needs. The Member also noted that the demand among people living in the private rented sector was relatively low; was this due to the type of properties or landlords reluctance to have alterations made to their homes. The Special Needs Housing Manager commented that there did tend to be a lot of movement in the private rented market which was an issue. The local authority also assisted a lot of people with identified needs from private rented accommodation into social housing. These people were also keen to move to housing with a much more secure tenancy. The majority of private owners that applied for assistance wanted to stay in their own homes.

The Director of Adult and Community Based Services commented that the DFG funding from central government had increased significantly over recent years and Hartlepool now received £1.2m per year, ring-fenced funding through the Better Care Fund. In the past there had been a significant waiting list for adaptations, often simply because of funding issues. Prior to the Covid-19 Pandemic the waiting list had been largely eradicated. The Director stated that there was sufficient funding available to meet the current known demand while acknowledging that identifying the 'unmet demand' would be difficult. It was also noted that the availability of the grant scheme was promoted with partners and through the Community Hubs. Officers also identified issues around finding contractors to undertake some of the adaptations required, and clarified that work is undertaken by in-house services where appropriate.

A Member highlighted some concern around the Equality Impact Assessment submitted with the report. The Director acknowledged the comments.

Decision

That the revised Housing Assistance Policy, as submitted, be approved.

10. Adult Social Care White Paper: People at the Heart of Care (Director of Adult and Community Based Services)

Type of decision

For information.

Purpose of report

The report summarised the recommendations of the government's Adult Social Care White Paper, 'People at the Heart of Care', which was published in December 2021. The White Paper identified opportunities and challenges and the work that would be required to implement the recommendations.

Issue(s) for consideration

The Director of Adult and Community Based Services reported that social care reform had been actively debated nationally since the Dilnot Commission in 2011 recommended a lifetime cap on personal care costs of £35,000 for people aged over 65, and a more generous social care means test.

The Government proposed to increase funding for health and social care over the next three years (2022-2025) through a new tax, the Health and Social Care Levy. This would be funded through a 1.25% increase in employee and employer National Insurance contributions. £5.4 billion from the Levy was intended to support adult social care in England over the next three years, of which:

- £3.6 billion had been identified to support reforming how people pay for care (including the introduction of a cap on care costs and a more generous means test); and
- £1.7 billion would support wider system reform.

While the additional funding from the Levy represented new money for the system, the government expected that the existing additional Adult Social Care precept collected through Council Tax payments would continue.

The government had made a commitment to reform how people pay for adult social care or contribute to their care costs, stating that nobody needing care should have to sell their home to pay for it. The white paper proposed an £86,000 cap on the amount anyone in England would have to spend on their personal care over their lifetime to be introduced from October 2023. The cap would be applied regardless of age or income, although only money spent on meeting a person's personal care needs would count towards the cap, so this would exclude accommodation and daily living costs, often referred to as 'hotel costs'.

The Director also highlighted that the White Paper confirmed that a new inspection and assurance framework will be introduced from April 2023 together with new legal powers for the Secretary of State for Health and Social care to intervene in local authorities in order to improve services where there are significant failures to deliver their duties under the Care Act 2014. The full detail of the inspection and assurance framework had yet to be announced by the Care Quality Commission (CQC) but it was clear that there would be an assessment at Local Authority level with a strong emphasis on the experience of people who used services.

The Director commented that the proposals within the White paper would have a significant financial impact and there was still national concern that sufficient funding would be made available to Local Authorities to cover those costs. Locally, work would be undertaken to identify and quantify the risks and there would be further reports to Members. A Member suggested that the Committee write to the Secretary of State highlighting concerns regarding the White Paper, specifically the disproportionate impact in deprived areas such as Hartlepool, the reliance on the Adult Social Care Precept and increase in National Insurance as funding sources and the insufficient funding to meet unmet need

The Member also highlighted that there were limited proposals to support unpaid carers and no measures to address vacancy levels in social care. While the Hartlepool Social Care Academy was an excellent step forward, the Council should also investigate the potential of setting up a Social Care Cooperative.

The Director stated that alternative delivery models for adult social care, such as a Cooperative, had been investigated previously but could be revisited. The issues around pay and recruitment for social care workers were nationally recognised and reflected locally. The meeting discussed some of the issues around funding of social care and the shortage of staff. It was agreed that a letter be forwarded to the Secretary of State outlining the Committee's concerns.

Decision

- 1. That the report be noted.
- 2. That a letter be sent on behalf of the Committee to the Secretary of State for Health outlining Members concerns at the proposals contained within the Adult Social Care White Paper, 'People at the Heart of Care'.
- 3. That the Committee gives further consideration to the potential creation of a Social Care Cooperative.

11. Annual Complaints of Adult Social Care Complaints and Compliments 1 April 2021-31 March 2022 (Director

of Adult and Community Based Services)

Type of decision

For information.

Purpose of report

To present to members the Annual Report of Adult Social Care Complaints and Compliments 2021/22.

Issue(s) for consideration

The Assistant Director, Joint Commissioning submitted the Annual Complaints and Compliments Report for 2021/22 which provided an analysis of complaints and compliments and demonstrated the learning that has occurred from complaints and the actions implemented as a result.

A total of 25 complaints had been received during 2021/22. The number of complaints received had remained the same as last year. Of the 25

complaints received, 6 complaints were not considered further leaving 19 complaints investigated. This was an increase of 1 more complaint being investigated in 2021/22 compared to the previous year when 18 of the 25 complaints received were investigated. Of the 19 complaints investigated in 2021/22, 17 complaints have concluded local statutory complaints processes and 2 complaints remains ongoing which will be carried forward to 2022/23.

The Assistant Director indicated that 5 complaints had been referred to the Local Government and Social Care Ombudsman (LGSCO), and of these, 3 complainants concluded the Council's adult social care complaint process in 2020/21 and one concluded the process in 2021/22. The 1 remaining complainant who escalated their complaint onto the LGSCO in 2021/22 did so after a contracted service provider, who delivered the service being complained about on the Council's behalf, responded to the complaint which had been made directly to them.

The LGSCO determined that they would not investigate 3 of the 5 complaints. In 2 of these 3 complaints, this was because there was not enough fault or significant injustice to warrant an investigation by them and, in the case of the remaining one complaint, the Ombudsman decided it could not add anything further to the Council's response to the complaint. The LGSCO decided it would investigate 2 of the 5 complaints. Following their enquiries, they determined that there was no fault with the Council's actions in relation to these 2 complaints.

Decision

That the contents of the Annual Report of Complaints and Compliments 2021/22 be noted and that the report be published on the Council's website.

12. Any Other Items which the Chairman Considers are Urgent

The representative from the Over 50's forum asked if the Council had appointed an Older People's Champion as the group wished to invite the Councillor to their meetings. The Principal Democratic Services Officer indicated that the Constitution Committee had considered the appointment of Member Champions, as requested by Council, and nominations to the various positions were being sought. It was likely these would be considered at the meeting of Council in September.

The meeting concluded at 11.20 am

H MARTIN CHIEF SOLICITOR

PUBLICATION DATE: 5 AUGUST 2022

2. 22.07.28 - Adult and Community Based Services Committee Minutes and Decision Record

ADULT AND COMMUNITY BASED SERVICES COMMITTEE

29 September 2022

Report of: Assistant Director (Preventative and Community Based Services)

Subject: NATIONAL LOTTERY HERITAGE FUND SEASCAPES PROJECT

1. TYPE OF DECISION/APPLICABLE CATEGORY

1.1 For information.

2. PURPOSE OF REPORT

2.1 To update the Adult & Community Based Services Committee on the National Lottery Heritage Fund project known as Seascapes which is currently ongoing. The project boundary reaches from the Tyne to the Tees with a number of activities and projects being delivered within Hartlepool.

3. BACKGROUND

- 3.1 Durham Heritage Coast formed a partnership in 2017 comprising a group of local, regional and national partners to submit a National Lottery Heritage Fund bid to establish a model for the management of the coast and inshore water between the Tyne and Tees rivers. The bid was successful and after a period of development the project was launched in 2020.
- 3.2 Seascapes covers the Magnesian Limestone Coast from South of the River Tyne to the River Tees. The boundary runs from the England Coast Path out to 6 nautical miles and is united by unique geology, the natural environment and a shared cultural heritage. The project aims to better protect and celebrate this heritage-rich and distinctive coastline.
- 3.3 The Seascapes Partnership secured funding to enable this area's distinctive combination of natural, industrial and cultural heritage to be conserved, enhanced and celebrated. As a result of the project local people, communities and visitors to the area will benefit from:

1

- improved access to the coast/sea,
- greater interpretation,



- volunteering and training opportunities,
- events and activities to deepen understanding of the natural environment,

7.1

- opportunities to take part in physical activities on the water or beneath the waves, and
- a community grants scheme to help invigorate local regeneration whilst supporting the vision of Seascapes.
- 3.4 Delivering over twenty interconnected projects, across a four year programme (2020-2024), Seascapes aims to leave a lasting legacy of restored heritage,
 - improved access and information,
 - improved management of the natural environment, and
 - an enhanced understanding of this heritage-rich seascape.
- 3.5 Officers will provide a presentation regarding the Seascapes project and progress to date.

4. FINANCIAL CONSIDERATIONS

4.1 The Finance and Policy Committee agreed on 15 March 2021 that £10,000 from the Neighbourhood Investment Programme could be used to facilitate a scheme of restoration works to repair and restore the Highlight located on the Waterfront and Beacon Tower on North Pier; both grade II listed. The majority of the investment in Hartlepool will be provided by the National Lottery Heritage Fund.

5. LEGAL CONSIDERATIONS

5.1 A Partnership Agreement was signed by all parties involved in the project, prior to work beginning on the delivery phase.

6. ASSET MANAGEMENT CONSIDERATIONS

6.1 The scheme will provide funding to restore the Highlight and Beacon Town both of which are a grade II listed buildings.

7. STAFFING IMPLICATIONS

7.1 Staff within Preventative & Community Based Services are supporting the core Seascapes Team in delivering projects within Hartlepool.

8. OTHER CONSIDERATIONS

Child/Family Poverty Considerations	No relevant issues
Equality and Diversity Considerations	No relevant issues
Section 17 of The Crime And Disorder Act 1998 Considerations	No relevant issues

9. ENVIRONMENT, SUSTAINABILITY AND CLIMATE CHANGE CONSIDERATIONS

9.1 Seascapes contributes to the improved management of the natural environment and works with the ecology and heritage in the identified area.

10. **RECOMMENDATION**

10.1 It is recommended that the Committee note the presentation and the work of the Seascapes team in Hartlepool.

11. REASON FOR RECOMMENDATION

11.1 Neighbourhood Services Committee agreed to officers supporting the delivery of this scheme in January 2020. The presentation today provides an update on the work in Hartlepool and the benefits this is bringing to our coast and community.

12. BACKGROUND PAPERS

Neighbourhood Services Committee Report 17 January 2020 National Lottery Heritage Fund; Seascape Bid

Finance and Policy Committee 15 March 2021 Neighbourhood Investment Programme Update

13. CONTACT OFFICERS

Gemma Ptak Assistant Director (Preventative and Community Based Services)

Sarah Scarr Head of Service (Heritage and Open Spaces)

ADULT AND COMMUNITY BASED SERVICES COMMITTEE

29 September 2022

Report of: Assistant Director (Preventative and Community Based Services)

Subject: EVENTS UPDATE

1. TYPE OF DECISION/APPLICABLE CATEGORY

For information only.

2. PURPOSE OF REPORT

2.1 To provide the Committee with an update on events that have been delivered or supported by the Council's Active and Creative Hartlepool Team and to celebrate the outcomes that have been achieved, and to share an update on celebrations held across Hartlepool for the Queen's Platinum Jubilee.

3. BACKGROUND

3.1 Hartlepool hosts a number of events annually to encourage engagement from residents, attract visitors into the town and also to increase participation.

4. UPDATE

4.1 ACTIVE AND CREATIVE HARTLEPOOL EVENTS

4.1.1 A number of events are delivered annually including the Waterfront Festival, Christmas Light Switch On, Big Lime Triathlon and National Play Day. Table 1 summarises the events that have been delivered post COVID.



Table 1:				
	vered events			
Date	Event	Information		
August 2021	Waterfront Festival c. 8,000 attendances	2-day family festival located on the former "Jackson's Landing" site. Programme included music, dance, spoken-word, creative installations and funfair.		
December 2021	Christmas Lights "switch on" c. 1,500 attendances	The event returned to Church Square for the first time since the completion of works on the heritage action zone and Hartlepool Art Gallery tower. The event included live music and "switch-on" by "blue-light" responders, reflecting their contribution to dealing with the Covid pandemic.		
July 2022	"Gaia" c. 1,200 school children c. 7,000 other attendances	Luke Jerram's "Gaia" installation at the Town Hall Theatre ran for two weeks prior to and during the Waterfront Festival. The installation generated national media coverage and inspired schoolchildren and older people in equal measure.		
July 2022	Waterfront Festival c. 8,000 attendances 30% visitors from beyond Hartlepool c. 210k people reached by festival's Facebook page	This year's 2-day family festival basked in amazing weather, boosting attendances over the weekend. On the day "pay what you decide" donations contributed £5.3k to support creative workshops for young people in 2023. This year's programme included film; dance, comedy, musical theatre, puppetry, fun fair, multiple creative installations and performances, plus a successful craft market.		
June/ July 2022	Love Hartlepool Games c. 500 participants	The Love Hartlepool Games involved over 500 primary school children in multi-sport events and activities run over two days at Brierton Sports Centre. With a focus on trying new activities rather than competition, activities included athletics, basketball, cricket, dance, netball, racket sports and wadoakai.		

		https://www.instagram.com/reel/CfW7QR3IxR 7/?igshid=MDJmNzVkMjY https://www.instagram.com/reel/CfW6s4bIkBO /?igshid=MDJmNzVkMjY https://www.instagram.com/reel/Cftr8yBItd6/?i gshid=MDJmNzVkMjY
August 2022	Big Lime Series Weekend	Comprising a predictor swim, aquathlon and sprint-triathlon.
	> 300 entries	Athletes came from across the north east and Yorkshire, with some from as far afield as the south coast and Isle of Man. Several clubs used the triathlon as their formal club championships, with several athletes using the event to prepare for ironman triathlon's across the globe and even the World Triathlon Multisport Championships in Bratislava, the following weekend.
		/?igshid=MDJmNzVkMjY https://youtu.be/KGftQu-DgNo
August 2022	National Play Day @ Summerhill	Funded by the DfE Holiday Activities and Food initiative, the annual family fun day enabled young people to part take in free instructor led sessions in archery, bouldering, den building, orienteering, pirate-themed games and woodland story telling. A packed lunch was provided by the visitor centres Daisy and Bea's café. Visiting partners and organisations included: Cleveland Fire Brigade; Hartlepool Neighbourhood Police; Hartlepool Ambulance Charity; Artrium community arts and the Tall Ships team.

4.1.2 Officers support a range of other events delivered in Hartlepool for residents, visitors and businesses as illustrated in Table 2.

3

Table 2:				
Supported events				
_				
Date	Event	Information		
October 2021	Hartlepool Folk Festival	Fabulous 3-day weekend of dance, stories, heritage and folk music, with a strong local, regional and national appeal		

November 2021	Wintertide Festival	Free, Headland-based community festival of music, entertainment and workshops
July 2022	Hartlepool Heroes Awards	Awards ceremony to recognise and celebrate valued members of our community, this also marked one year until Hartlepool holds the prestigious Tall Ships Races 2023.
August 2022	Hartlepool Horticultural Show	Held at Mill House Leisure Centre, the show ran over two days with displays and competitions for growers of flowers and vegetables

- 4.1.3 Hartlepool routinely holds an annual firework display however this has not been held since before the COVID pandemic. Although events had returned in November 2021 the fireworks event needed to be reviewed due to a range of safety concerns that had occurred in previous firework events. This has now been addressed and the event will return to Hartlepool on Friday 4 November 2022.
- 4.1.4 Elephant Rock, Hartlepool's award winning outdoor events space, was officially launched during the Queen's Platinum Jubilee Celebrations. The space has been used for a range of informal community events over the summer and an autumn programme has been launched to engage residents and visitors.

4.2 QUEEN'S PLATINUM JUBILEE EVENTS

- 4.2.1 Hartlepool Borough Council hosted a range of activities, events and programmes leading up to and during the Jubilee weekend. Activities and events included:
 - Commemorating 70 years of the Queen's reign in a closed ceremony at Christ Church.
 - Lighting of the Beacons.
 - Launch Event at Elephant Rock.
 - Party at the Palace live streaming.
 - Reminiscence activities with communities and in care homes.

Appendix A shows all activities led by Hartlepool Borough Council. Many other organisations, schools, businesses and streets led their own celebrations in honour of such a remarkable achievement.

4.2.2 A small grants programme was launched to support community organisations who were leading local celebrations. The grant was made available through some one off community funding and enabled the Council to enhance the celebrations that were happening across the town. Allocation of grants ranged from £50 - £250, feedback received was extremely positive and some headlines can be viewed in **Appendix B**.

4.2.3 Attendances across all activities, events and programmes led or supported by Hartlepool Borough Council is estimated to be over 10,000. Many activities were open access and free to attend therefore sample counts were taken across all activities.

4.3 <u>IMPACT</u>

- 4.3.1 The benefit of events to the local economy is significant. All events have engaged with local businesses as providers and traders which has supported successful delivery of programmes and activities. Furthermore the contribution from volunteers has enabled events to be delivered successfully and given individuals valuable experience to improve or enhance their skills.
 - Over 50 businesses and social enterprises have been actively engaged in the delivery of events.
 - A wide range of businesses have benefited from the increase in footfall as an impact of hosting events in Hartlepool.
 - Events have benefited from social value opportunities from over local 5 businesses.
 - Over 75 volunteers have contributed to the successful delivery of events and activities.
- 4.4 Officers will provide a presentation to illustrate some of the highlights associated with these events.

5. RISK IMPLICATIONS

5.1 The Council is currently leading on a review of Hartlepool Independent Safety Advisory Group and other systems and processes to delivery quality events safely in preparation for hosting Tall Ships Races in 2023. The findings from this review will also support the safe delivery of a wide range of other events in future years.

6. FINANCIAL CONSIDERATIONS

6.1 There is no core Council revenue budget for the delivery of events. Many events are funded through income generation, grant funding and sponsorship.

7. LEGAL CONSIDERATIONS

7.1 All events are delivered in line with legal obligations.

8. CHILD AND FAMILY POVERTY

- 8.1 Most events are free or low cost to ensure all young people and families can access activities that raise their aspirations and improve their well being.
- 8.2 Partnership working with Children's Services in relation to the Holiday Activities and Food initiative supports the engagement of children and families on low incomes.

9. EQUALITY AND DIVERSITY CONSIDERATIONS

9.1 Events aspire to be fully inclusive and work has been conducted with external groups and organisations to consider opportunities to continue to improve this.

10. STAFF CONSIDERATIONS

10.1 There are two officers who support the delivery of events within the Actve and Creative Hartlepool Team however the delivery of events is often 'part of the job' for officers in specific sectors.

11. ASSET MANAGEMENT CONSIDERATIONS

11.1 Hartlepool Borough Council have a range of venues and events spaces that are used to deliver events. Capital investment into some of these assets will provide some increase opportunity for the type of events that can be delivered.

12. ENVIRONMENT, SUSTAINABILITY AND CLIMATE CHANGE CONSIDERATIONS

12.1 Tall Ships 2023 will be a catalyst for the delivery of 'greener' events in Hartlepool, with the aiming of ensuring that the impact on the environment is positive.

13. **RECOMMENDATION**

13.1 It is recommended that the Committee note the events delivered by Active and Creative Hartlepool and celebrate the success of these events for local people, businesses and visitors.

14. REASON FOR RECOMMENDATION

14.1 To raise awareness of successful events and to support the sustainable delivery of events in the future.

15. CONTACT OFFICER

Gemma Ptak Assistant Director (Preventative and Community Based Services)





Here in Hartlepool, we will be celebrating with the rest of the nation Her Majesty The Queen's Platinum Jubilee - 70 years of service to the people of the United Kingdom, the Realms and the Commonwealth.

A full programme of events is listed below – you can also find out more at www.hartlepool.gov.uk/queens-platinum-jubilee

Date	Time	Location	Activity	Description
Tuesday May 31st and throughout the month of June	Various	Community Hubs and Libraries	Big Jubilee Read	The Reading Agency is marking the Queen's Jubilee this year by showcasing 70 books published across the Commonwealth during her reign.
				Books will be available with a number of activities – reading groups etc. – focussing on some of the books on the list.
				Reading groups will choose a title to read throughout May and all groups will then come together for a Big Jubilee Reading Group Event.
				Borrowers in branch libraries will be invited to "Unwrap a Jubilee Read" by taking away a wrapped book from the Big Jubilee List and then leaving a review.
Monday 23rd May – Friday 27th May	10am - 4pm	Community Hubs Central	I Remember	As the country celebrates the Queen's Platinum Jubilee year, people in Hartlepool have been invited to share their own memories and mementoes of how the town cele- brated Her Majesty's Coronation and subsequent royal events. Explore photographs, newspaper articles and stories exploring how residents celebrated the coronation, jubilees and royal visits to the town. Audio postcards will also be on display to hear first-hand accounts of how people celebrated.
Thursday 26th May	10.30am	Community Hub Central and Community Hub South	Right Royal Read	To celebrate 70 years of Queen Elizabeth's reign, the 12 North East local authorities are delighted to be hosting a big regional read thanks to funding from Libraries Connected.
				Each local authority will be hosting a reading of The Queen's Handbag by Steve Antony, with 60 copies of the book available for the young people who take part in the session.

Date	Time	Location	Activity	Description
Monday 30th May	10am - 2pm	Headland Town Square / Headland Library	Half term family activities	Fun family games and activities. Family time busy pages for self-led wider activities outside.
				Adult social group in headland library 10.30-11.30 inside then linking in with headland library for crafts and stories 1-2pm for families.
Monday 30th May	10am - 11am/ 1pm - 2pm	Communty Hub Central	Stories and Rhymes - A Right Royal Read	A fun interactive story time session for children 0 - 5 years with songs, instruments and crafts.
Monday 30th May	1pm - 3pm	Community Hub Central	Hub Social Jubilee Tea Party	Socialise and meet new friends at this Jubilee themed social group for adults.
Tuesday 31st May	10am - 11am/ 11.15am -12.15	Hartlepool Art Gallery	The Queen inspired by Warhol's work	Use collage and printing techniques to create your own Andy Warhol inspired artwork.
Tuesday 31st May	10am - 11am	Community Hub South	Stories and Rhymes - A Right Royal Read	A fun interactive story time session for children 0 - 5 years with songs, instruments and crafts.
Tuesday 31st May	1.30pm - 2.30pm	Seaton Library	Stories and Rhymes - A Right Royal Read	A fun interactive story time session for children 0 - 5 years with songs, instruments and crafts.
Wednesday 1st June	10am - 11am/ 11.15am -12.15	Museum of Hartlepool	Jubilee Craft - Celebration Collage Flag	Join in with our Platinum Jubilee celebrations by being inspired by the Union Flag. In this session you will create a colourful flag using collage techniques just in time to wave for the Platinum Jubilee Weekend
Wednesday 1st June	10am - 2pm	Seaton Park / Seaton Library	Half term family activities	Activities and games in the park. Adult social group in the library from 10:30am -11.30am with stories and crafts in in the library for families between 1pm and 2pm.
Wednesday 1st June	9pm	Headland	Beacon Lighting	Beacon lighting led by a Deputy Lieutenant.
Wednesday 1st June	9pm	Seaton	Beacon Lighting	A Deputy Lieutentant and the Deputy Mayor will lead a beacon lighting

Date	Time	Location	Activity	Description
Saturday 4th and Sunday 5th June	12pm - 4pm	Heugh Battery Museum	Heugh Battery Museum	The Heugh Battery Museum throw open their doors to welcome people to join their street party in the grounds of the museum, with tables provided and a packed programme of activity located on-site, as well as Poppy Tea Rooms. Donations welcome to support the museum's vital work with its communities and its collections.
Sunday 5th June	12pm - 5pm	Hartlepool Headland - Elephant Rock, Victory Square, Headland Squircle, various points along the Sea Front.	Hartlepool Jubilee Sunday	Marking the end of the Jubilee Weekend, the team behind Hartlepool Waterfront Festival have invited artists from across Europe to take over Hartlepool Headland – with the Headland Squircle and Elephant Rock being the two main pitches. Pull up a deck chair and get settled in for an afternoon of some of the most dazzling performances the Headland has ever seen! As well as our main programme of activity, Victory Square will play host to a sound garden by local musician Madeleine Smyth, who has taken local memories of the Queen and her reign and sounds from across our country and woven them into an audible tapestry that will be played throughout the day. The event will also play host to the Songs Of Her Reign project, where eight community groups have explored eight songs, one from each decade of the Queen's reign and responded to each in a different creative way! The entire front will be alive with activity and animation.
Friday 1st July	6pm - 7.15pm	Church Square (area in front of Christ Church)	Freedom Concert - Band & Bugles of the Rifles	The Rifles were awarded the Freedom of Hartlepool in 2014 and as part of their 2022 North East tour will perform a concert that combines the modern and traditional aspects of the Rifles and reinforces their links to the Borough of Hartlepool.

Platinum Jubilee Community Grants Feedback

Voyage Care	Our jubilee party was a fantastic success for all the residents at St Columbas court. We decorated the square with lovely bunting and flags we put on an amazing spread of food for all to enjoy. We had hats, crowns and flags for all participants to wear for the day and we also had a gentleman who came up and played music for everyone to enjoy. We also used him in lockdown, he came around all the homes and done karaoke. He made our day even more special. All the neighbours and family and friends got to meet each other with some meeting for the first time, it was great to see. We thank you for awarding us this grant. We did take lots of photos but due to data protection I am unable to share.
Greatham Jubilee committee	Here in Greatham we had a fabulous day on the 3rd of June. Some if the money from HBC went towards hiring giant garden games for children and adults alike to play on. We had choirs, ukulele group, live music on the night, local catering businesses all day and one huge street party with over 600 people in attendance. It was a fantastic day and we were lucky enough to have a professional photographer present to do drone pictures and general pictures of the celebrations. I will send some photos as well to pass on. A huge thank you for supporting us it was greatly appreciated.
Hogg Global Logistics	We thoroughly enjoyed the celebrations here organised by Hogg Global Logistics, it would not have been possible without the funding from the council. We had a portrait artist that drew pictures of us all, lots of crafts and activities for the children and music from Finlay Dobbing on the grass at Greenbank. There was a real feeling of community spirit and it was lovely to be able to celebrate this event with others and make new friends. We also invited along the lads from Reach Out Ministries that had helped us with our Ukraine efforts as a thank you.
Friends of Regent Square Gardens	Our event was a huge success, we were blown away by the response from our neighbours and the amount of people who attended. We sent out 50 invites to our neighbours and we had over 75 people in the garden at one point when someone done a head count, I'm sure at times we had even more! We had neighbours who had never met each other before chatting and it was lovely to see so many people enjoying the garden. With the funding we purchased two sturdy folding tables and art materials so we had jubilee craft activities for all the children to enjoy. We set up an area in the garden for this and it kept the children entertained throughout the day. They made, jubilee medals from air drying clay with a jubilee stamp imprinted on them, they painted rocks and we had some colourings and scratch art for the younger children. A neighbour volunteered his services to DJ and played a range of music to suit all ages throughout the afternoon. We had a donation from The Pot House pub for our decorations and they arranged and paid for a visit from an ice cream van for all the children. I've attached some photos from the day, the only thing I'm disappointed with is I didn't get more pictures. I was just too busy doing craft activities and chatting to everyone. I local photographer did pop round so I hope we will get more at some point to add to our social media pages. We are so grateful for the funding we received from the community pot and
	We are so grateful for the funding we received from the community pot and communicated this to residents via our social media page so they understood where the funds for the event had come from.

Elan Care	We had a fantastic day the atmosphere was amazing from start to finish. The whole service of 22 service users came along with their families, staff and their families too with a group of around 80-90 people, we had a massive bouncy castle, disco, lawn games and a tombola which we raised almost £100 towards taking the service users on a day trip later next month to light water valley. All the families were really grateful and to see the service users with beams on their faces all day was so heart-warming for us, their excitement lasted days. We are truly grateful for your support and generosity throughout the planning of the celebrations, all of the families, friends and visitors asked me to pass on their gratitude as it brought the whole community together. Our management team were so proud of everyone for making it special we can't thank you all enough. I've attached a couple of pictures of the set up before visitors arrived.
Heugh Battery Museum	We had the best time on Jubilee weekend. Thanks to your support we were able to get The radio Pensacola Band to play at our Saturday Street Party. They really did add to the atmosphere, and everyone enjoyed them. We had lots of silly competitions during the intermission, best jubilee hat and even knobbly knees! I have attached some photos that you are welcome to use. Thanks again from us all at the Heugh Battery Museum.
Hart Village Platinum Jubilee Committee	Seven months of planning for our four day event really paid off-the community embraced the planned activities and the Community Grant certainly helped! The Grant provided the plants for all the flower display boxes throughout the village- captured by photos during the parade from the church via main street to the village hall on Sundaythe parade stopped, as is tradition to partake in alcoholic refreshment halfway round at the 'bluestone' (village monument). The remainder of the Grant will be put towards a suitable memorial for the event, recording the activities from lighting the beacon (Thursday) to the Village Hall street party (Sunday) sandwiched in-between was a church service and supper (Friday) and a dance for 100 people in the village hall (Saturday night). All in all, a rewarding memory of a historic occasion.
Harbour Support Services	We were so grateful to receive this funding for Jubilee Celebrations for the women's refuge. The women and children really enjoyed the celebrations, they came together and felt like they had the freedom to celebrate and be happy and joyous for the day, we provided food and drinks for all and the women contributed by making cakes and sandwiches so they felt involved as well as helping put up decorations and bunting. One family who were from Pakistan knew very little about the Monarchy, they had been controlled and isolated from society even though they had lived in this country for many years and since the children were born, so they were really keen to find out more about the Queen and her children made crowns and were princes and princess for the day! They loved it. In turn they shared stories from their own culture about their counties President and talked about the challenges between India and Pakistan and all the families enjoyed learning about each other's cultures and differences but they were connected as one as all in the same situation rebuilding their lives in refuge for a better and safer life. Another mum, who had resisted engaging with support, as she has trust issues with professionals, engaged with the celebrations and the whole family enjoyed it. In turn she built trust with the support workers and other families and has since started engaging with support and it has really helped build trust and her getting the right support. Prior to this she was very low, suicidal and vulnerable in receiving support as

	she was convinced her children would be removed from her care, she is now seeing we are there to support and help flourish her relationship between her and her children.
	Such a small amount of money can really make a HUGE difference, thank you for this!!
Newton Bewley Parish	We had fantastic Jubilee celebrations which lasted from Friday to Sunday! Having the money for the marquee made it really special as we kept it up all weekend and used it day and night (night as it turned a little cooler). We had a great turnout and everyone had a thoroughly lovely time. We had lots of food which the villagers all bought and an assortment of drinks. There were games throughout for the younger villagers along with music.
	We are greatly appreciative that you awarded us the money to make it all possible.
	I'll forward some pictures, we have a display of pictures in our bus shelter for all to see!
Hartfields	THANK-YOU FOR EVERYTHING, WE WERE ABLE TO BUY CELEBRATORY TINS WITH BISCUITS WITH THE QUEENS JUBILEE IMPRINTED AND WERE GIVEN TO THE RESIDENTS AS A KEEPSAKE. WE BOUGHT ICECREAMS ALL ROUND AS THEY WOULD HAVE IN THE DAYS, THE TABLE DECORS WERE WONDERFUL WE WERE ABLE TO BUY HATS FOR EVERYONE TOO, IT WAS A GREAT SUCCESS WE HAVE LOVELY PHOTOS TOO GOOD DAY BY ALL THANKS FOR YOUR HELP IF YOU WOULD LIKE TO VIEW THE PHOTOS THEN LOOK ON THE HARTFIELD WEBSITE
Seaton Carew PCC	We were very grateful for the grant as our event become much more a memorable occasion which will provide memories that will be passed through the generations. "Remember when" The whole community celebrated together and we played our little part in bringing generations together and for that moment in time everyone could forget everything that was going on in their lives and enjoy the occasion for what it was - a true celebration ! It helped make the occasion from being good to being wonderful! The grant enabled us to go the extra mile!
Burn Valley North Residents Association	The Event went very well. We had over 320 people from the Community. The children especially enjoyed the games and Donkeys. They were all excited to of received a medal as a memento. The adults all enjoyed themselves too.
	It brought people together who would not usually talk to each other. Some new friends were made
	We also donated to Creative Minds CIC for their contribution with the entertainment
Headland Baptist Church	Thank you for your email and for the pot of money that was donated to us. I thought the best way that I could explain is to show you the pictures. We had over 60 people call in for a cream tea. A good time was had by all.

3

ADULT AND COMMUNITY BASED SERVICES COMMITTEE

29 September 2022

	BOROUGH COL
Director of Adult and Community Based Serv	

Subject: ADULT SOCIAL CARE PERFORMANCE AND BENCHMARKING UPDATE

1. TYPE OF DECISION / APPLICABLE CATEGORY

1.1 For information.

Report of:

2. PURPOSE OF REPORT

2.1 The report provides an update on adult social care performance and a summary of how this compares to other local authorities nationally.

3. BACKGROUND

- 3.1. The Adult Social Care Outcomes Framework (ASCOF) was introduced in 2011/12 to measure how well social care services deliver outcomes for people, with a focus on the issues that people have identified as being important for themselves and their friends and relatives such as:
 - treating people with dignity and respect;
 - supporting people to stay well and independent; and
 - supporting people to play an active part in their local communities.
- 3.2. The ASCOF measures are heavily influenced by feedback from people using services and their carers through the Adult Social Care Survey (which is undertaken annually) and the Adult Social Care Carers Survey (which is undertaken every two years).
- 3.3 Performance information is reviewed internally on a monthly basis with quarterly reports to the Departmental Management Team covering ASCOF measures and some locally determined performance indicators such as the proportion of people who receive a review each year. A six monthly performance challenge meeting takes place involving the Departmental Management Team and the Managing Director.

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- 3.4 Work is undertaken regionally through NE ADASS (the North East branch of the Association of Directors of Adult Social Services) to analyse performance. This facilitates sharing of best practice, peer support and challenge and informs priorities for regional Sector Led Improvement work.
- 3.5 LG Futures undertake analysis nationally to benchmark performance and value for money using actual expenditure data from the Adult Social Care Finance Returns (ASC-FR) and client data from the Short and Long Term Return (SALT) collection, combined with Adult Social Care Outcomes Framework (ASCOF) performance data. This involves comparing local authorities to those identified as having similar demographics and levels of deprivation (referred to as a 'nearest neighbours group') and across all 151 authorities nationally.

4. PERFORMANCE BENCHMARKING – 2020/21

- 4.1 The most up to date LG Futures report which draws information from the ASCOF for 2020/21, looks at performance and value for money for adults aged 18-64 and then for adults aged 65 and over. The key findings for Hartlepool are as follows:
 - Performance relating to 18-64 year olds 7th highest in the country.
 - Performance relating to over 65s 11th highest in the country.
 - Value for money for 18-64 year olds 2nd highest in country.
 - Value for money for over 65s 6th highest in country.

All of these results are based on a ranking of all 151 authorities.

This information will be updated using 2021/22 performance data which has not yet been made publically available.

- 4.2 There are two performance measures identified in the benchmarking report and through internal analysis which have been identified as requiring further investigation as performance was below average in the reporting year.
- 4.2.1 The first of these relates to the proportion of older people receiving selfdirected support, where the national average was 93.1% and the figure for Hartlepool was 90.4%. Although this still represents very good performance, an audit of this indicator will be undertaken to ensure that data is being collected and reported correctly, and to provide assurance that older people are directing their own support as far as they are able to.
- 4.2.2 The second measure subject to further analysis and audit is the number of people aged 18-64, per 100,000 population, who are admitted to residential or nursing care. The national average for this indicator in 2020/21 was 13.7 while the figure for Hartlepool was 21.7 (the LGA Futures report contains a figure of 32.5 which was inaccurate and was corrected following the data submission closing). Despite this correction officers remained concerned that this was not an accurate representation of the position in Hartlepool, where staff and managers are committed to supporting people to remain as

independent as possible in their own home for as long as possible, utilising a range of community support options before permanent residential care is considered.

Officers are undertaking an exercise to review the source data and clarify that the performance indicator definitions have been accurately applied. Following this, a review of all admissions during the year will be undertaken to ensure that all were appropriate and that people's needs could not have been met in an alternative way.

- 4.3 It should be noted that the 2020/21 data relates to the first year of the COVID pandemic when there were significant changes to practice and a changing picture nationally regarding how people were supported, admissions to residential care and restrictions at times on the support options available.
- 4.4 For the majority of the indicators reviewed, performance in Hartlepool is in the top 20% nationally. Of particular note are some of the measures that are based on feedback from the user and carer surveys:
 - Overall satisfaction of carers of adults aged 18-64 with social services was second highest in the country.
 - Proportion of older people who report that they have control over their daily lives was third highest in the country.
 - Social care related quality of life for older people was highest in the country.
- 4.5 Other indicators where performance was particularly good were the proportion of working age adults with mental health needs living independently (second highest) and delayed discharges from hospital (third highest).

5. PERFORMANCE DATA – 2021/22

- 5.1 A high level overview of performance in Hartlepool in 2021/22 is attached as **Appendix 1**. This provides a summary of how many people have been supported over the year, waiting times for services and the type of support that people have received.
- 5.2 A summary of the Council's performance against the ASCOF measures for 2021/22 is attached as **Appendix 2**. Regional and national comparison data is not available for all indicators at this time, but overall performance remains at a very high standard and is expected to compare favourably with other authorities as it has in previous years. There are also a small number of indicators that are informed by data that the Council doesn't collate where information is not yet confirmed.
- 5.3 For the two performance measures identified in the 2020/21 benchmarking report with below average performance, the position has improved significantly.

- 5.3.1 The proportion of people receiving self-directed support has increased to 95.7% which is above the national average for the previous two years. It is the aim that all adults receiving services are able to self-direct their own support. Work will continue in this area with the aim of increasing this further.
- 5.3.2 The number of people aged 18-64, per 100,000 population, admitted to residential or nursing care in 2021/22 was 5.4. This is excellent performance and far lower than national and regional averages in recent years. There will be an ongoing focus on this area to better understand the increase in numbers for 2020/21 and to monitor performance in future years.
- 5.4 There is one indicator relating to the proportion of carers receiving Direct Payments which has reduced compared to previous years. As reported to Committee previously, the updated Carers Strategy introduced a change in approach to how carers are supported, with Hartlepool Carers undertaking assessments and support planning with carers. This has increased the use of peer support and has enabled more carers to access externally funded support that Hartlepool Carers are able to utilise. Feedback from carers has been very positive and the change in approach well received.

6. **RISK IMPLICATIONS**

6.1 There are significant risks associated with this report in terms of financial implications (set out in section 6) but also in terms of capacity to implement the reforms and prepare for inspection.

7. FINANCIAL CONSIDERATIONS

- 7.1 There are no financial considerations associated with this report.
- 7.2 As noted in section 4, national benchmarking information evidences that adult social care in Hartlepool is highly cost effective.

8. LEGAL CONSIDERATIONS

8.1 There are no legal considerations associated with this report.

9. CHILD AND FAMILY POVERTY

9.1 There are no child and family poverty considerations specifically associated with this report.

10. EQUALITY AND DIVERSITY CONSIDERATIONS

10.1 There are no equality and diversity considerations.

11. STAFF CONSIDERATIONS

11.1 It is a significant achievement for staff to have maintained performance at such high levels throughout the pandemic, despite changes to working arrangements, frequently changing guidance and challenging personal circumstances for many. Performance data will be shared with staff at forthcoming briefing sessions where their continuing hard work and commitment will be acknowledged.

12. ASSET MANAGEMENT CONSIDERATIONS

12.1 There are no asset management considerations associated with this report.

13. ENVIRONMENT, SUSTAINABILITY AND CLIMATE CHANGE CONSIDERATIONS

13.1 There are no environment, sustainability and climate change considerations.

14. **RECOMMENDATION**

14.1 It is recommended that the Adult and Community Based Services Committee notes the report.

15. REASONS FOR RECOMMENDATION

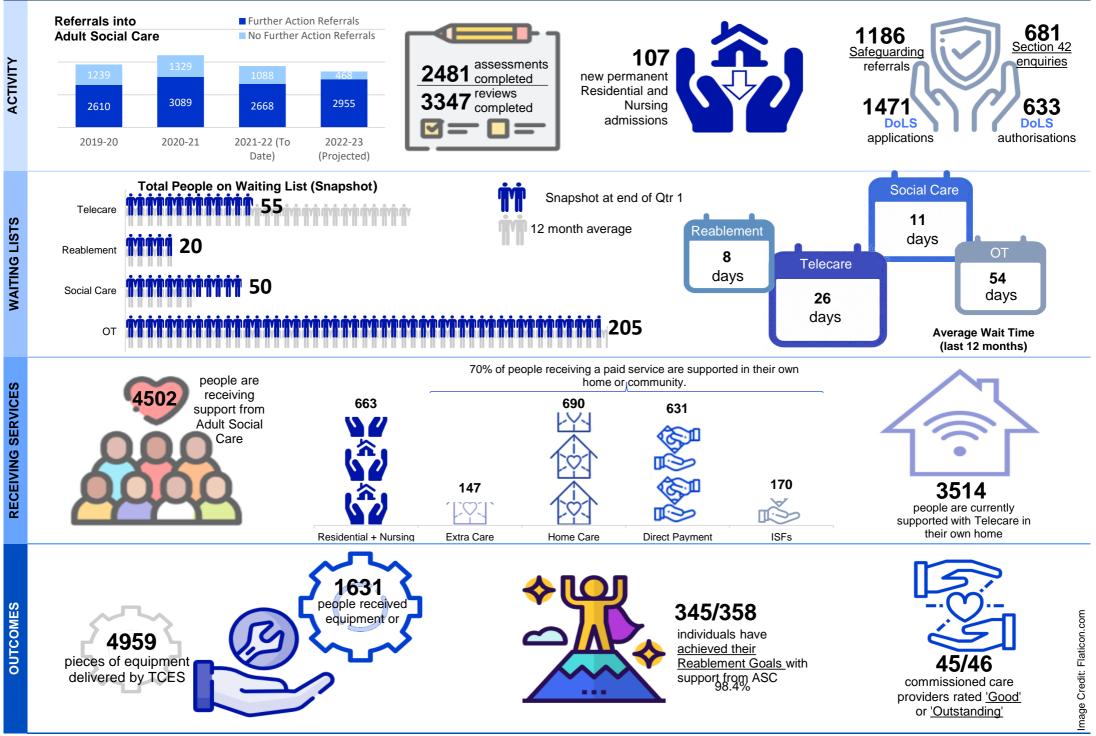
15.1 The Adult and Community Based Services Committee has responsibility for adult social care services and this update provides assurance about current performance.

16. CONTACT OFFICER

Jill Harrison Director of Adult and Community Based Services

Adult Social Care - High Level Overview

April 2021 - March 2022



:019/20 - 2021/22	2019/												Adult Social Care - ASCOF Performance Summary	Adult S
21-22	2021-22			2020-21				2019-20						-
NE National Avg Avg*		5	HBC	National Avg	NE Avg	;	HBC	National Avg	NE Avg		НВС	Preferr ed	ASCOF PI Description of Performance Indicator	
97.0% tbc	1 97.0%	↑	95.7%	92.4%	97.9%	≁	94.1%	92.6%	93.1%	→	95.4%	←	1C1A No. clients receiving self directed support in year as % of all clients receiving community based services	1C1A
90.0% tbc	→ 90.0%	• •	100.0%	88.8%	89.0%	→	100.0%	87.7%	97.2%	→	100.0%	↑	1C1B No. carers receiving self directed support in year as % of all carers receiving services	1C1B
24.0% tbc	↓ 24.0%	Ą	32.3%	26.6%	228%	≁	35.4%	27.5%	24.9%	↑	36.0%	←	1C2A No. clients receiving Direct Payments in year as % of all clients receiving community based services	1C2A
72.4% tbc	▶ 72.4%	Ą	66.2%	77.4%	71.0%	≁	72.7%	77.5%	73.1%	↑	73.7%	←	1C2B No. carers receiving Direct Payments in year as % of all carers receiving community based services	1C2B
5.9% tbc	↓ 5.9%	Ą	21.8%	5.5%	5.9%	≁	22.3%	6.1%	6.8%	↑	23.5%	←	1E % of adults with learning disabilities in paid employment	1E
tbc tbc	↓ tbc	Ŷ	13.2%	8.7%	10.5%	≁	15.0%	9.2%	10.0%	↑	14.0%	✦	1F % of adults receiving secondary mental health services known to be in paid employment	1F
87.2% tbc	♠ 87.2%	↑	91.5%	79.5%	85.8%	≁	89.7%	78.6%	86.1%	→	90.0%	≮	1G % of adults with learning disabilities in settled accommodation	1G
tbc tbc	↓ tbc	1	77.9%	59.3%	67.6%	¥	85.0%	59.0%	67.7%	→	86.6%	↑	1H % of adults receiving secondary mental health services known to be in settled accommodation	1H
16.0 tbc	↓ 16.0	Ŷ	5.4	15.5	17.1	↑	21.7	16.1	15.7	¥	10.8	≁	2A1 Long-term support needs of younger adults (18-64) met by admission to residential and nursing care homes (per 100,000)	2A1
704.1 tbc	↓ 704.′	Ŷ	566.1	530.8	726.7	¥	582.4	599.9	773.3	¥	675.9	≁	2A2 Long-term support needs of older adults (65+) met by admission to residential and nursing care homes (per 100,000)	2A2
82.0% tbc	♦ 82.0%	1	80.1%	77.1%	77.3%	↑	83.5%	81.2%	83.4%	↓	82.9%	↑	2B1 % of older people (65+) who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services	2B1
tbc tbc	tbc		tbc**	3.5%	2.9%	¥	3.0%	3.0%	2.7%	≁	4.5%	↑	2B2 % of older people (65+) who received reablement and/or rehabilitation services after hospital discharge	2B2
80.6% tbc	♠ 80.6%	↑	86.0%	72.1%	82.4%	↑	84.8%	75.4%	86.1%	↑	84.5%	↑	2D Outcome of Short-Term Services	2D
8	•	ł	80.1% tbc**	77.1% 3.5%	77.3% 2.9%	↑ ↓	83.5% 3.0%	81.2% 3.0%	83.4% 2.7%	↓	82.9% 4.5%	↑	2A2 100,000) 2B1 % of older people (65+) who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services 2B2 % of older people (65+) who received reablement and/or rehabilitation services after hospital discharge	2B1 2B2

* National performance data is due to be published 20th October 2022

** Awaiting national performance data as ASCOF 2B2 denominator is from Hospital Episode Statistics, yet to be released by NHS Digital

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Key: