

CABINET AGENDA



Tuesday 29th May 2007

at 9.00am

**in the Red Room, Avondale Centre,
Dyke House, Hartlepool
(Raby Road entrance)**

MEMBERS: CABINET:

The Mayor, Stuart Drummond

Councillors Hall, Hargreaves, Hill, Jackson, Payne and Tumilty

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

To receive the Record of Decision in respect of the meeting held on 14th May 2007
(already circulated)

4. BUDGET AND POLICY FRAMEWORK

4.1 2006/2007 Final Outturn Strategy – *Chief Financial Officer*

4.2 Corporate (Best Value Performance) Plan 2007/08 – *Assistant Chief Executive*

5. KEY DECISIONS

No items

6. OTHER ITEMS REQUIRING DECISION

6.1 Local Area Agreement (LAA) Draft Delivery and Improvement Plan (DIP) 2007/08
– *Head of Community Strategy*

6.2 Single Status Agreement – *Chief Personnel Officer*

7. ITEMS FOR DISCUSSION / INFORMATION

- 7.1 Quarter 4 – Corporate Plan 2006/07 Monitoring Report – *Corporate Management Team*
- 7.2 Hartlepool PPO/Drug Interventions Programme Allocation 2007/08 – *The Mayor*

8. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS

No items

CABINET REPORT

29th May, 2007



Report of: Chief Financial Officer

Subject: 2006/2007 FINAL OUTTURN STRATEGY

SUMMARY

1. PURPOSE OF REPORT

1.1 To enable Members to finalise details of the 2006/2007 Outturn Strategy.

2. SUMMARY OF CONTENTS

2.1 The report provides details of the latest forecast outturn and informs Members that the underspend on corporate budgets is more favourable than previously anticipated. This is mainly owing to one-off factors and in particular the achievement of a discount on the Loans Portfolio at the end of March. On the down side there are a number of additional commitments which need funding. After reflecting these items and the issues approved in the provisional outturn strategy, there is an uncommitted underspend of £70,000.

3. RELEVANCE TO CABINET

3.1 The report enables Cabinet to finalise the 2006/2007 Outturn Strategy.

4. TYPE OF DECISION

4.1 Key Decision – test (i) applies.

5. DECISION MAKING ROUTE

5.1 Cabinet 29th May, 2007

6. DECISION(S) REQUIRED

6.1 It is recommended that Members:

- i) Approve the use of the corporate underspends to meet the additional commitments detailed in paragraph 3.7;

- ii) Determined how they wish to allocate the net uncommitted resources of £70,000, detailed in paragraph 3.7.
- iii) Approve the proposals for finalising capital outturn detailed in paragraph 4.2;
- iv) Approve the proposal for reallocating reserves as detailed in paragraph 5.1 (i).
- v) Authorise the Chief Financial Officer to finalise the 2006/2007 outturn and should any further issues arise to fund these by varying the contributions to the Legal Costs reserve and or the Job Evaluation Protection Reserve in consultation with the Finance and Efficiency Portfolio Holder.

Report of: Chief Financial Officer

Subject: 2006/2007 FINAL OUTTURN STRATEGY

1. PURPOSE OF REPORT

- 1.1 To enable Cabinet to approve the final outturn strategy for 2006/2007.

2. BACKGROUND

- 2.1 Members have previously considered a number of strategic issues in relation to the provisional 2006/2007 outturn position as part of the 2007/2008 Budget and Policy Framework. These proposals were approved by Council on 15th February, 2007 and covered:

- the use of corporate underspends to meet one-off unbudgeted commitments and support for the 2009/2010 budget;
- a strategy for funding Neighbourhood Services 2006/2007 overspend; and
- the earmarking of resources for the Tall Ships Visit.

- 2.2 Work is now progressing to finalise the 2006/2007 accounts. Whilst this work will not be complete for a number of weeks there are a number of additional strategic financial issues which Members need to address.

3. PROVISIONAL 2006/2007 REVENUE OUTTURN

- 3.1 Details of the forecast outturn position were reported at the end of quarter three and as part of the 2007/2008 Budget and Policy Framework. In total the reports anticipated a gross underspend of £1.8m. Members approved a 2006/2007 closure strategy and 2007/2008 budget strategy which addressed this issue. The most significant item being the allocation of £1m to support the budget in 2009/2010 and £0.8m to support the Tall Ships visit.

- 3.2 Since that projection was prepared a number of significant changes have occurred. The main items being the buy out of bonus payments, the achievement of one-off discounts on the loans portfolio and one-off savings in Prudential Borrowing costs arising from capital payments being delayed until 2007/2008. The one-off discount was only achieved in the last week of March as a result of increases in interest rates.

- 3.3 Detailed outturns for service based budgets are nearing completion. As reported previously all areas, other than Neighbourhood Services underspent. Departments will therefore be able to carry forward Managed Revenue underspends, albeit at reduced levels. Further details of these proposals will be reported to Cabinet once final outturns are available.
- 3.4 On the downside there are a number of adverse factors which need to be addressed, including an increase in the Neighbourhood Services overspend and the need to make provision for potential costs relating to the Ship Dismantling and Related Development Appeal and Dial-a-Ride legal costs.
- 3.5 It is also suggested that the costs of buying out the bonus payments be funded from the one-off resources available in 2006/2007. This will avoid having to take monies from General Fund balances to meet this commitment.
- 3.6 It would also be prudent to earmark resources to meet potential temporary protection costs arising from the implementation of a new Pay and Grading system later in the year.
- 3.7 After reflecting the above factors it is anticipated that there will be a net underspend on the revenue budget of £70,000, as summarised below and detailed in Appendix A.

£'000

Summary of Additional Benefits and Commitments

One-off discount generated on Loans Portfolio/investment income	1,500
Savings on Strategic Contingency	351
One-off Prudential Borrowing Savings	410
Benefit Subsidy (net of Shopping Centre Income)	140
Brinkburn Pool Savings	90
Miscellaneous	45
	<u>2,536</u>

Commitments

Bonus Buyout	(1,300)
Job Evaluation Protection Reserve	(400)
Increase Neighbourhood Services Overspend	(180)
Provision for Ship Dismantling and Related Development/ Dial-a-Ride Legal Costs	(406)
Swimming Pool Maintenance Reserve	(90)
Community Sports Centre Deficits Reserve	(50)
Contributions towards cost of greater integration between HBC and PCT (e.g. Director of Public Health)	(40)
Uncommitted Resources	<u>70</u>

- 3.8 The Council has also received a payment of £0.37m under the Government's LABGI (Local Authority Business Growth Incentive) Scheme. Members have previously determined to earmark this amount to support the 2008/2009 budget and Council Tax strategy.

4. CAPITAL OUTTURN

- 4.1 Capital outturns are also nearing completion and there is only one minor issue to bring to Members attention in relation to the sale of Cromwell Street. In accordance with existing policies the department vacating an operational asset normally receives 25% of the net sale proceeds, which in this case is Neighbourhood Services.
- 4.2 In this particular case costs of £97,000 have been incurred to relocate facilities previously provided from Cromwell Street within the main Church Street depot. As these works were needed to achieve the capital receipts generated of £225,000 and will provide a longer term benefit it is proposed that the Neighbourhood Services Department does not receive 25% of the net receipt. This proposal will mean that the net capital receipt of £128,000 can be earmarked towards the achievement of the capital receipts required to meet the existing capital receipts targets for 2006/2007 and 2007/2008.
- 4.3 Members have previously been advised that the achievement of these targets is dependent upon the completion of large land sales from the sale of the former Barlow's Site and the Briarfields Lodge Site. Until these sales are complete it is prudent to earmark all other receipts to avoid any shortfalls in the resources already committed to supporting capital expenditure.

5. REVIEW OF EARMARKED RESERVES

- 5.1 A comprehensive review of the Council's reserves was completed as part of the 2007/2008 budget process. As part of closure the following issues are brought to Members attention:

i) Specific Reserves – Residual Uncommitted Reserves - £64,000

After reflecting actual expenditure commitments there are minor balances remaining on a number of reserves. The largest single item relates to the Hart Quarry Judicial Review Reserve which has an uncommitted balance of £35,000, following the negotiation of lower costs by the Chief Solicitor. It is suggested that these resources be reallocated for potential costs arising from the Ship Dismantling and Related Development Planning Appeal/Dial-a-Ride court case to supplement the resources identified earlier in the report.

ii) Budget Support Reserves 2007/2008 to 2009/2010

Previous reports have advised Members that the budget strategy for 2007/2008 to 2009/2010 is based on using £6.5m of reserves to support services. It was previously anticipated that £5.6m would be set aside at 31st March, 2007, to meet this commitment. Following the receipt of further income under the RTB sharing agreement during 2006/2007 the actual resources available at 31st March, 2007, are £6.2m. Therefore, the shortfall in resources has reduced to £0.3m. It is expected that this shortfall will be bridged during 2007/2008 from further income received from the RTB sharing agreement. This cannot be guaranteed as sales have reduced significantly and this trend is likely to continue based on experience in other authorities. In addition, the fear of further increases in interest rates are likely to discourage people from exercising their right to buy.

6. CONCLUSION

- 6.1 The Council's revenue outturn is more favourable than anticipated owing to a number of one-off factors. The main item relates to the one-off discount achieved on the Council's Loans Portfolio, which cannot be repeated.
- 6.2 On the downside there are also a number of one-off costs and overspends which need to be funded. The net impact of these factors is an underspend of £70,000.

7. RECOMMENDATIONS

- 7.1 It is recommended that Members:
- i) Approve the use of the corporate underspends to meet the additional commitments detailed in paragraph 3.7;
 - ii) Determined how they wish to allocate the net uncommitted resources of £70,000, detailed in paragraph 3.7.
 - iii) Approve the proposals for finalising capital outturn details in paragraph 4.2;
 - iv) Approve the proposal for reallocating reserves as detailed in paragraph 5.1 (i).
 - v) Authorise the Chief Financial Officer to finalise the 2006/2007 outturn and should any further issues arise to fund these by varying the contributions to the Legal Costs reserve and or the Job Evaluation Protection Reserve in consultation with the Finance and Efficiency Portfolio Holder.

<u>Additional Benefits and Commitments</u>	<u>£'000</u>
i) <u>One-Off Discount Generated on Loans Portfolio/and Investment Income</u>	1,500
As indicated in paragraph 3.2 a one-off discount of £1.2m was generated on the Loans Portfolio. In addition, interest income in the final quarter of 2006/2007 was £0.3m higher than previously forecast.	
ii) <u>Savings on Strategic Contingency</u>	351
The savings reflected lower costs in relation to the provisions included for Older People Care costs, energy costs and a net saving on the Single Status implementation budget.	
The latter budget was originally included to meet the costs of implementing Single Status in April, 2006. In practice, part of the provision has been used to fund the final COT3 costs, employment tribunal legal costs and costs of undertaking detailed job evaluations.	
iii) <u>One-Off Prudential Borrowing Savings</u>	410
These savings have arisen owing to capital expenditure being incurred later than expected.	
iv) <u>Benefit Subsidy (net Shopping Centre Income)</u>	140
These budgets are held within the Chief Executive's Department, although they could be classed as corporate budgets as they are effectively demand lead budgets and therefore difficult to predict. For 2006/2007 the current Benefit Subsidy Grant regime has had a positive financial impact. On the downside the level of Shopping Centre income has been lower than anticipated.	
v) <u>Brinkburn Pool</u>	90
The Children's Services, Performance Management and Regeneration, Liveability & Housing Portfolios have determined, on the basis of advice from the Amateur Swimming Association and consultation with Hartlepool Swimming Instructors, not to install a moveable floor at Brinkburn Pool. The Portfolio Holders have requested that this budget provision be earmarked for the general upkeep of Swimming Pools within the town. (See item (xi)).	

- vi) Miscellaneous 45
- Savings on other corporate budgets. 2,536
- vii) Bonus Buy-Out (1,300)
- Council has previously approved the release of General Fund Reserves to fund this commitment. However, it is now proposed to fund this cost from the available resources identified above.
- viii) Job Evaluation Protection Reserve (400)
- This reserve will provide additional resources to assist with the implementation of a new Pay and Grading system. In particular, these resources will help meet the temporary costs of providing protection to individual employees where their salary is downgraded.
- ix) Increase in Neighbourhood Services Overspend (180)
- This increase is owing to three one-off factors:
- Reduction in Car Parking Income
- This position is linked to the reduction in Shopping Centre income detailed in paragraph (iv) above.
- Cost of 53 Week Year
- In a normal year Neighbourhood Services budgets are based on 52 weeks. However, every seven years there needs to be 53 weeks in the financial year and 2006/2007 was such a year. In previous years when this position arose the Neighbourhood Services Trading Accounts had generated a surplus to offset these costs. However, since the last 53 weeks occurred the financial position on trading activities has become more challenging and it has not been possible to absorb these costs in 2006/2007.
- Recovery of Trading Activity Income
- During 2006/2007 a new Financial Management System was introduced, which included replacing the Neighbourhood Services Uniclass Costing System. This change has enabled efficiency savings to be made by Neighbourhood Services and further corporate savings will be achieved in 2007/2008. This was a major exercise and was carried out by seconding staff from their normal day jobs. As a result of these factors some minor problems in recovering income from clients within the

Council (including schools) have been experienced. As the amount is not significant (£75,000 compared to total income of £25m) and the timescale for closing the accounts is extremely challenging it has been determined to not pursue this issue. It is proposed to review existing procedures to ensure these problems do not re-occur in 2007/2008.

x) Ship Dismantling and Related Development/Dial-a-Ride Legal Costs (406)

Following recent Planning Committee decisions the Council faces a number of Planning Appeals and the most significant case relates to the Ship Dismantling and Related Development Appeal. The Council will need to incur legal and other costs in defending these cases. In the event that the final decisions go against the Council it is likely that the Council will have costs awarded against it. It would therefore be prudent to establish a provision for these potential costs.

The Council will also incur legal costs in relation to the Dial-a-Ride incident. Some provision has already been made for this item. However, the latest indications suggest that this provision may not be adequate.

This overall provision will, it is hoped, be sufficient to meet the costs of these cases. However, final figures will not be known until the detail cases go to appeal/court. Further resources may therefore be required and these issues will need reviewing later in the year.

xi) Swimming Pool Maintenance Reserves (90)

The Children's Services, Performance Management and Regeneration, Liveability & Housing Portfolios have determined, on the basis of advice from the Amateur Swimming Association and consultation with Hartlepool Swimming Instructors, not to install a moveable floor at Brinkburn Pool. The Portfolio Holders have requested that this budget provision be earmarked for the general upkeep of Swimming Pools within the town.

xii) Community Sports Centre Deficit Reserve (50)

This is an increasing area of risk owing to the potential withdrawal of revenue grant funding, it would therefore be prudent to set aside resources to manage this risk.

xiii) Contribution towards Cost of Greater Integration between HBC and PCT (40)
(e.g. Director of Public Health)

70

CABINET REPORT

29 May 2007



Report of: Assistant Chief Executive
Subject: Corporate (Best Value Performance) Plan 2007/08

SUMMARY

1. PURPOSE OF REPORT

To enable Cabinet to consider and comment on the proposed Corporate Plan (Best Value Performance Plan (BVPP)) for 2007/08.

2. SUMMARY OF CONTENTS

As in previous years the Corporate Plan is presented in two parts. Part 1, attached at **Appendix A**, is the main plan, which describes the Council's priorities for 2007/8, including how weaknesses will be addressed, opportunities exploited and better outcomes delivered for local people. Part 2 of the plan, attached at **Appendix B**, contains the detailed supporting information relating to performance statistics that the Council is required to publish. This includes the Best Value Performance Indicators (BVPs) for 2006/07 and targets for 2007/08, 2008/09 and 2009/10.

As in previous years at this stage there are still a small number of Performance Indicators (PIs) to be finalised. The corporate PI collection process is continuing to address this, and all PI information will be available and included in the final report to Council on 21 June.

3. RELEVANCE TO CABINET

The Corporate (Best Value Performance) Plan is part of the Council's Budget and Policy Framework. It is a key document that sets out the Council's priorities and contribution to achieving the Community Strategy aims. The Corporate Plan has been developed in conjunction with the Local Area Agreement (LAA) to ensure the outcomes included in the LAA are embedded in the Council's Corporate Plan.

The Corporate Plan is an important document because it formally communicates the council's vision and priorities.

4. TYPE OF DECISION

Budget and Policy Framework.

5. DECISION MAKING ROUTE

The production of the Corporate (Best Value Performance) Plan by 30 June each year is a statutory requirement.

Both Cabinet and Scrutiny Coordinating Committee have had a number of opportunities to comment on and shape the Corporate Plan, most recently at Cabinet on 16 April and Scrutiny Coordinating Committee on 18 May 2007. A verbal update from Scrutiny Coordinating Committee will be presented to this meeting.

6. DECISION(S) REQUIRED

Cabinet is asked to:-

- authorise the Performance Portfolio Holder and Assistant Chief Executive to agree the final Performance Indicator information for inclusion in the plan.
- approve the Corporate (Best Value Performance) Plan 2007/08, subject to any amendments it may wish to make, for consideration by Council on 21 June 2007.

Report of: Assistant Chief Executive

Subject: Corporate (Best Value Performance) Plan 2007/8

1 PURPOSE OF REPORT

- 1.1 To enable Cabinet consider and comment on the proposed Corporate Plan (Best Value Performance Plan (BVPP)) for 2007/08.

2 BACKGROUND

- 2.1 As part of the Government's programme to modernise local government the Council must approve and publish its' Best Value Performance Plan (Corporate Plan) by 30 June 2007. The Corporate Plan is the Council's top level plan and sets out the top level priorities and how the Council will help deliver the Community Strategy aims.
- 2.2 The Corporate Plan is an important document because it formally communicates the Council's vision and priorities. It has been developed in conjunction with the Local Area Agreement, which the Mayor signed on behalf of the Council in March 2006.
- 2.3 As in previous years the plan is arranged around the seven Community Strategy themes, which have been adopted by the Council as corporate themes. It also includes a section dedicated to organisational development activities.
- 2.4 Work commenced in November 2006, and draft proposals have been considered by Cabinet on 8 January, 19 February and 16 April 2007. Scrutiny Coordinating Committee has considered the proposals on 19 January, 13 March and 18 May. In addition, the draft plan was considered by all of the Service Scrutiny Forums between 19 February and 6 March. A verbal report of Scrutiny Coordinating Committees' meeting on 18 May will be given to this meeting.
- 2.5 The Corporate Plan objectives and actions approved by Council in June will be incorporated into the Council's performance management database and progress reported quarterly to Cabinet.
- 2.6 As in previous years the focus of the Corporate Plan for 2007/8 is on priority activities for improvement at a strategic level rather than day to day service delivery objectives. The operational service delivery objectives are picked up through Departmental service plans which are reported to individual portfolio holders.

3 THE CORPORATE PLAN

- 3.1 As in previous years the plan will be produced in 2 parts. Part 1, attached at **Appendix A**, describes the Council's overall aims, contributions to the Community Strategy aims and organisational development priorities.

- 3.2 Part 2, attached at **Appendix B**, will continue to contain the detailed supporting information relating to performance statistics which the Council is required to publish. This will include the Best Value Performance Indicators (BVPIs) for 2006/07 and targets for 2007/08, 2008/09 and 2009/10.
- 3.3 At this stage there are a small number of Performance Indicators where the outcome information for 2006/07 and targets for future years is unknown. This is unavoidable as some indicators are more complex and are reliant from information being provided from external sources (for example Social Care indicators). The 'missing' information is currently being collected as part of the corporate performance indicator collection process and all information will be available for Council on 21 June 2007.
- 3.4 To ensure that Scrutiny Coordinating Committee are given the opportunity to comment on the full set of Performance Indicators arrangements have been made for all Scrutiny Chairs to consider the information prior to the plan being considered by Council.

4 TIMETABLE

- 4.1 Final approval of the 2007/08 Corporate Plan will be sought at the full Council meeting on 21 June 2007. The plan will then be published prior to the statutory deadline of 30 June 2007.

5 RECOMMENDATION

- 5.1 Cabinet is asked to: -
- authorise the Performance Portfolio Holder and Assistant Chief Executive to agree the final Performance Indicator information for inclusion in the plan.
 - approve the Corporate (Best Value Performance) Plan 2007/08, subject to any amendments it may wish to make, for consideration at Council on 21 June 2007.

Hartlepool Borough Council
Corporate Plan 2007/8 - 2009/10

‘A Better Future for Hartlepool’
- Part 1



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If you want to know more.....

If you like further information about council performance please telephone David Hunt on (01429) 284073, fax (01429) 284009 or e-mail david.hunt@hartlepool.gov.uk

Copies of this summary can also be provided on audiotape or in large print, Braille and ethnic minority languages on request. We can also be contacted via Typetalk and enquiries in any language can be dealt with in person or on the telephone using Language Line instant translation service.

1. Introduction

a) Purpose of the Plan

This Corporate Plan is our strategic planning document. It explains our overall aim and objectives for the next three years and sets priorities and targets for the 2007/8 financial year.

Hartlepool Borough Council, for the fifth year running, has been awarded the highest possible rating (four stars) by the Audit Commission as part of the “The Harder Test” Comprehensive Performance Assessment (CPA). The Council was also assessed as “Improving Well”.

However, the environment in which we operate is a constantly changing one in terms of policy, statute, expectations and aspirations with regard to central government, local people and businesses. This is particularly so in 2007/8 as the Government’s Local Government White Paper (Strong and Prosperous Communities) proposals are progressed ready to start in 2008/9. There is more about the White Paper in section 2c.

The Corporate Plan is part of the effective systems we have in place to measure performance; identify opportunities for improvement; and to take steps to improve any areas that are under performing. The objectives, priorities and targets included in the Plan guide the allocation of Council resources – financial, physical assets and staff – to achieve the objectives we have set.

b) Audience for the plan

How a member of the Public can use this Plan:

As a member of the public you can use this plan to help to:

- Get a summary of our progress and key achievements over the last year;
- Find out how we are working towards achieving our goals and ambitions for the Borough in relation to the Community Strategy and the Local Area Agreement;
- Consider those activities that have been identified as strategic priorities over the next year (but also including those which may run over a longer period where appropriate); and
- Obtain an understanding of our longer term ambitions for Hartlepool over the next 5 to 10 years.

How an elected Member of the Council can use this Plan:

As a Member, you can use this Plan to help to:

- Recognise the achievements that have been made over the last year;
- Get an overview of the way in which we are working towards achieving our overall aim as a Council in relation to the Borough's Community Strategy and the Local Area Agreement;
- Consider those activities (including those which may run over a longer period) that have been identified as strategic priorities over the next year; and
- Obtain an understanding of our longer term ambitions for Hartlepool over the next 5 to 10 years.

How external partners/government can use this Plan:

Partners working with our Local Strategic Partnership, the Hartlepool Partnership, will also be interested in the Plan because many of the objectives in the Plan contribute to delivering the Partnership's vision as set out in the Community Strategy. A number of the Plan's objectives mirror those in the Local Area Agreement - the Community Strategy's delivery plan. In many cases the effort to achieve these objectives is shared with partners. The Government also has a significant interest in our Corporate Plan and will use it to monitor our performance and progress.

How members of staff can use this Plan:

As a member of staff you can use this Plan to help to:

- Gain an overview of the strategic activities across the Council that we will be undertaking in order to help us achieve our Council aim;
- Understand the direction in which we are going; and
- See how your work contributes, through your Departmental Service Planning arrangements, to achieving our corporate objectives.

Please let us know if you have any comments / suggestions for improvement on this Corporate Plan. Our contact details are below:

David Hunt, Policy Team, david.hunt@hartlepool.gov.uk, Tel: 01429 284057

c) How this Plan is set out

The Corporate Plan is set out in two parts.

Part 1 describes:

- Setting the Scene this gives you the context to what we are doing and how we are organising ourselves
 - a) Links to the [Community Strategy aims](#),
 - b) the [Local Area Agreement](#) (LAA) and the Council's overall aim
 - c) [Factors taken into account to develop the 2007/8 Corporate Plan](#)
 - d) [Developing the organisation](#) – this describes and organisational development priorities
 - e) [Allocation of resources](#) to deliver the plan
 - f) [Managing performance](#) - how we will keep track our performance during the year
- Our more detailed plans for 2007/8
This section identifies those specific actions to be undertaken to deliver our objectives, with key milestones and performance indicators shown, which will be used to help measure our progress. It also sets out our longer term ambitions for the Borough (5-10 years time) as a consequence of undertaking these objectives and information on our key achievements last year.

Our objectives are grouped into 8 sections – one for each of the 7 Community Strategy Themes, and one relating to Organisational Development activities that are designed to improve the way in which we work and provide Council services.

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Part 2 of the Plan contains the detailed supporting information relating to performance statistics and other information, which the Council is required to publish to meet the Local Government Act 1999 requirement to produce a Best Value Performance Plan (BVPP). This section includes the Best Value (BV) performance indicators for 2006/7 and targets for 2007/8, 2008/9 and 2009/10.

2. Setting the scene

a) Link to the Community Strategy

We recognise the importance of working in partnership with a range of public, private, and voluntary sector organisations that provide services to local residents. In many instances these services complement each other. A Local Strategic Partnership (the Hartlepool Partnership) was created in 1999 as a way for organisations delivering services to local people and businesses to plan and work together to deliver better and improved services.

In April 2002 Hartlepool Borough Council and the Hartlepool Partnership, adopted a first Community Strategy. The purpose of this strategy is to set out the Community's aspirations and priorities, and to integrate and improve the delivery of services, so that they better reflect the needs of the local community. The Strategy was subject to detailed consultation using a range of methods, providing opportunities to shape the final outcome and ensuring that it is supported by the public and all partners. A major review of the Community Strategy is now underway and is scheduled to be completed by December 2007. The early stages of this review have supported a revised vision and this is included below.

The Partnership's proposed long-term vision, looking 20 years ahead is:

'Hartlepool will be a thriving, respectful, inclusive, healthy, ambitious and outward looking community, in an attractive and safe environment, where everyone is able to realise their potential.'

The goal is

"To regenerate Hartlepool by promoting economic social and environmental well being in a sustainable manner."

A priority aim is identified under each of the 7 Community Strategy themes and these are used by members of the Hartlepool Partnership to forward plan and prioritise actions.

The Government has identified the 'shared priority' areas for all local authorities. The Corporate Plan covers all these shared priorities but sets out how the Council will address them within the local, Hartlepool context.

The 2002 Community Strategy themes, priority aims and links to Government Priorities:

Theme	Priority Aim	Government Priorities
Jobs and the Economy JE	Develop a more enterprising, vigorous and diverse local economy that will attract investment, be globally competitive, and create more employment opportunities for local people.	<ul style="list-style-type: none"> Local economic vitality Local environment Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people
Lifelong Learning and Skills LLS	Help all individuals, groups and organisations realise their full potential, ensure the highest quality opportunities in education, lifelong learning and training, and raise standards of attainment.	<ul style="list-style-type: none"> Raising standards across our schools Local economic vitality Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people
Health and Care HC	Ensure access to the highest quality health, social care and support services, and improve the health, life expectancy and well being of the community.	<ul style="list-style-type: none"> Healthier communities Safer and stronger communities Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people
Community Safety CS	Make Hartlepool a safer place by reducing crime, disorder, and fear of crime.	<ul style="list-style-type: none"> Safer and stronger communities Local economic vitality Healthier communities Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people
Environment and Housing EH	Secure a more attractive and sustainable environment that is safe, clean and tidy; a good infrastructure; and access to good quality and affordable housing.	<ul style="list-style-type: none"> Local transport need Local environment Safer and stronger communities Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people
Culture and Leisure CL	Ensure a wide range of good quality, affordable and accessible leisure, and cultural opportunities.	<ul style="list-style-type: none"> Healthier communities Improving the quality of life for: <ul style="list-style-type: none"> Children, young people and families at risk Older people Raising standards across our schools
Strengthening Communities SC	Empower individuals, groups and communities, and increase the involvement of citizens in all decisions that affect their lives.	<ul style="list-style-type: none"> Local economic vitality Local transport need Local environment Safer and stronger communities

While the aims are expressed as separate themes they are linked to each other and impact on one another in complex ways. Actions in one theme may have positive or even negative effects in another. Improvement in one of these aims often depends on success in one or more of the others. This is particularly true of the Strengthening

Communities aim where, for example, creating jobs and raising educational attainment contributes to strengthening communities.

Under these priority aims are a series of objectives drawn from the Local Area Agreement designed to meet the challenges the Borough faces. We have adopted the Community Strategy priority aims as our own council priorities, to help us achieve our overall Council aim, which is:

“To take direct action and work in partnership with others, to continue the revitalisation of Hartlepool life and secure a better future for Hartlepool people”.

b) Local Area Agreement – Priorities for Improvement

Local Area Agreements are a Government initiative, launched in 2004, to deliver a better quality of life for people through improving performance on a range of national and local priorities. They form a key part of the government's 10 year strategy for Local Government (link) and aim to streamline bureaucracy between central government and local deliverers and improve service outcomes. The Local Government White Paper proposes developments to the LAA framework and the Council will be progressing these during 2007/8.

The Hartlepool LAA includes 36 priority outcomes for improvement, derived from both national and local priorities, with associated baselines, indicators and targets and these are structured around the seven Community Strategy Themes. The LAA outcomes therefore closely reflect the existing Community Strategy objectives which consultation has shown to have widespread support across the town.

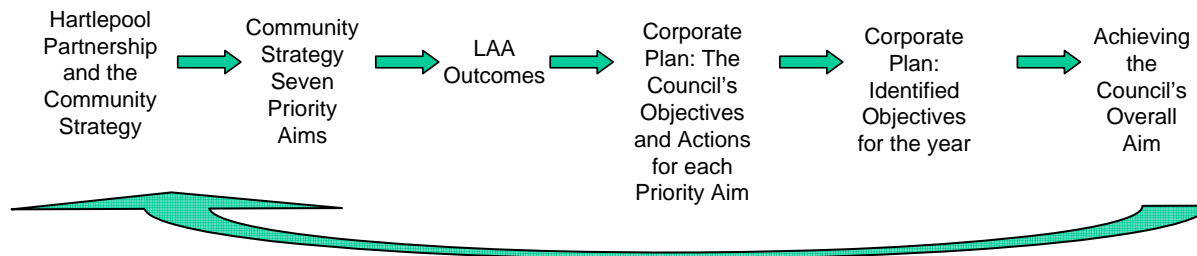
The LAA first agreed in March 2006 has now been refreshed and approved by Cabinet and the Hartlepool Partnership.

This Corporate Plan details how the Council is going to achieve its elements of the LAA priority outcomes within the next 12 months and beyond with specific targets set for the next 3 years. Performance reporting and management will be handled through the existing corporate and departmental arrangements which include quarterly reporting to Cabinet.

Ten of the priority outcomes were identified where stretched performance will be delivered by March 2009 in return for the payment of reward grant up to £3m. The Council will lead on a number of these targets with other agencies also taking a lead where appropriate. These are identified in Section 3 of this Plan

Our objectives for 2007/8 therefore relate to each of the above Community Strategy priority aims, with specific activities identified for each aim as priorities for action by the Council. The priorities are the high-level activities that we plan to undertake, and are in turn underpinned by other, more detailed, operational activities and statutory responsibilities that are described in departmental and service plans. There is a clear link therefore between the Community Strategy, the LAA and the Council's Corporate Plan, with our top-level objectives for each Community Strategy theme helping us achieve our overall Council aim, which in turn serves to contribute to and deliver on key aspects of the Community Strategy.

The picture below summarises the relationships between Community Strategy, LAA and Corporate Plan and Council's overall aim.



c) Factors taken into account in designing the Corporate Plan

The Corporate Plan projects forward three years and must take account of a wide range of factors:

- stakeholder and partner consultation, including Member priorities, audit and inspection recommendations
- consultation with the public
- external drivers, including Government policy initiatives,
- funding variations and requirements to improve efficiency capital investment plans and their revenue implications
- risk assessments and contingency planning, including maintaining adequate financial reserves
- expected developments in services.

The Council continuously assesses risks and opportunities that might impact on the achievement of its objectives and seeks to balance the competing priorities and pressures. The following sections highlight the key factors that relate to each of the Community Strategy themes.

Jobs and the Economy - Current position

The Audit Commission concluded “The Council has a strong approach to regeneration as a key driver for improving the quality of life in Hartlepool” and the economic gap between Hartlepool and the rest of the country has narrowed.

The Community Strategy review consultation showed a clear consensus that Jobs and the Economy should be the top priority for action to help create jobs in the town.

The Council has consistently funded regeneration and economic development activity to ensure the capacity is in place to take advantage of opportunities, such as bidding for funds. This remains an important local priority, particularly as competition for regional and European funding intensifies. While little extra resource could be made available in 2007/8 the protection of key budgets such as the economic development marketing budget was welcomed by the business community.

In addition to pursuing the economic regeneration of the whole town, the Council is also prioritising the most deprived wards in the town through the Neighbourhood Renewal

Strategy and the achievement of economic well-being for children and young people through the Children and Young People's Plan.

Actions for 2007/8 include:

- Work with Tees Valley Regeneration and PD Ports for the redevelopment of Victoria Harbour within Hartlepool Quays
- Implement, with partner agencies, the Hartlepool 14-19 strategy and support the 14-19 regional strategy
- Establish Jobsmart employment and skills consortium specifically targeted at the most disadvantaged wards and residents

Lifelong Learning and Skills – Current position

Raising children's attainment has been a success story in Hartlepool over the past 10 years. This was recognised in the Joint Area Review of children's services. "Early years and childcare provision are good, and educational attainment continues to improve. Support for school improvement and provision for children with special education needs are particular strengths."

While education did not emerge as a main priority from the Community strategy review consultation, the Council, since 1996, has recognised its importance for the longer term future of the town and has provided substantial additional funding in line with Government policy.

For children and young people, Government policy is driven by the priorities set out in Every Child Matters, in particular the priority Enjoy and Achieve – to raise achievement and standards of children and young people in the early years, primary and secondary phases of education. The Government is supporting this with a major national scheme that will create state of the art school buildings and facilities for future generations of children and young people. Building Schools for the Future (BSF) aims to replace or renew every secondary school in England over a 10-15 year period. Hartlepool is seeking to join this programme from 2007 providing a potential £90m investment. Significant local capital investment in schools of £5m is also planned for 2007/8.

Actions for 2007/8 include:

- Implement the Building Schools for the Future project plan for 2007/08 including completion of the Strategy for Change
- Challenge and support schools to improve performance to national averages and above

Health and Care - Current position

The CPA identified good practice and significant progress, concluding that "The health needs of children and young people are addressed well" and that "Vulnerable children and young people are well safeguarded through effective action by all agencies."

On adult health and care the CPA report recognised the challenging circumstances, stating "Health is improving in Hartlepool and people are living longer" but identified the extent of the challenge remaining to be addressed, noting the health gap with the

nation as a whole “is widening and there is also health inequality within Hartlepool itself: the most deprived areas suffer poorer health than the affluent areas, with a difference of 13 years in male life expectancy between the best and the worst wards.”

The Community Strategy review consultation with the public identified Health and Care as their third priority. Issues such as greater health education, healthy living and provision of health care facilities all emerged.

For adult social care challenging but exciting times are ahead. Demographic change is bringing growing demand and budget pressures. There is a gap between people’s aspirations for services and what is on offer (Ipsos MORI Survey commissioned by DRC, EOC and Cover UK, July 2006).

Government policy as outlined in the White Paper Our Health, Our Care, Our Say confirms the vision set out in the Green Paper, Independence, Well-being and Choice. It envisages personalised care and support, ensuring people have the opportunity to make choices and take control. Government policy also envisages closer working between social care and health in order to deliver integrated care.

Integration is well underway in Hartlepool, for example, in older people’s services and mental health. PCT reconfiguration has slowed down this process but now that upheaval is beginning to settle down progress for 2007/8 is expected to be made in effective joint delivery and provision of services and joint commissioning between the Council and PCT.

For children, Government policy is driven by the priorities set out in Every Child Matters, in particular the “Be Healthy” objective that aims to ensure children and young people will be physically, mentally, emotionally and sexually healthy, lead healthy lifestyles and choose not to take illegal drugs. Integration of activities with partners will also be progressed as the Children’s Trust established from 1 April 2007 becomes operational and acts as a forum for children and young people’s services.

In financial terms health and care is the Council’s major area of investment for 2007/8 with £0.9m additional funding for adult services and nearly £0.2m for children’s services to address the identified pressures and priorities. Despite the additional funds for adults the Fare Access to Care Services eligibility thresholds will be raised during 2007/8.

Actions for 2007/8 include

- Progressing the Public Health Strategy with the PCT
- To increase the proportion of people who commission their own services.
- Progressing inspection recommendations for the Supporting People service
- Work with partner agencies, young people, schools and families to reduce under 18 conception rate by 55%

Community Safety - Current position

The Council and its partners to have had significant success in narrowing the gap between crime levels in Hartlepool and national averages and this was recognised in the recent CPA inspection by the Audit Commission saying “multi-agency work to reduce offending and anti-social behaviour is good.” The inspection of the Youth Offending Service rated most aspects of the service as “Good” and made a number of recommendations for improvement which are now being addressed.

In the Community Strategy review consultation the public identified Community Safety as their second highest priority. Consultation for the Safer Hartlepool Partnership and Police both identified action on anti-social behaviour as a priority. Community Safety has been a long standing local and national priority with the public wanting higher levels of policing and reduced crime. The Government launched their Respect agenda in January 2006 with a particular focus on anti social behaviour.

Community Safety remains a top priority for the Council. The Crime and Disorder Strategy 2005-8 sets out our approach on drugs, acquisitive crime, violence, reassurance, prevention of offending and anti-social behaviour. In the 2007/8 budget an additional £90,000 is being invested to maintain and enhance services. In addition the Council is also focusing on the needs of children and young people, so they can live, grow, and learn in safety, through the Children and Young People’s Plan April 2006-March 2009.

Actions for 2007/8 include:

- Contribute to work in partnership to reduce levels of violence and disorder associated with the night-time economy in the town centre specifically, and alcohol – related crime and disorder more generally across the town.
- Continue to improve services for young people at risk of, or involved in, crime and ASB
- Increase the number and range of foster and adoptive placements to meet local needs

Environment and Housing – Current position

The CPA inspection report commented that “Environmental services are good, with effective action by the Council to keep the borough clean while reducing waste and increasing recycling.” On housing they commented “The strategic approach to housing is good, with good community and partner involvement” and there is “good integration of housing and environmental improvements as key components of the regeneration of neighbourhoods.”

In the Community Strategy review consultation local people gave weight to the importance of Housing and this is being considered as part of the Community Strategy review. Environment was slightly further down the list of priorities but tidying local neighbourhoods, reducing the amount of litter and improvements to public transport were all factors which many highlighted as improving quality of life. The 2006 Best Value satisfaction surveys identified a drop in satisfaction with waste collection

services. However, the survey was conducted when a substantial proportion of the residents had just moved from weekly to fortnightly collection of household waste with an extended recycling collection on the intervening week and were getting used to the new service and snags were still being sorted out. Satisfaction with the service will be revisited by the Viewpoint panel later in 2007 when the whole system is fully bedded in.

Government policy in this area ranges from short to longer term targets which impact on the Council. These include statutory recycling targets, targets on meeting the Decent Homes standard, balancing supply and demand for housing, and an expectation that Council's will contribute to combating climate change.

All these issues are being addressed by the Council and with partners. The Council has taken action to achieve improvement, such as creating Hartlepool Housing to facilitate access to investment funds, ensuring Hartlepool can access a wide range of funding sources such as the neighbourhood Renewal Fund and providing additional funding, notably in waste reduction and recycling. Related plans and strategies for the Council and its partners include the Housing Strategy, Local Transport Plan, New Deal for Communities Community Housing Plan, North Central Hartlepool Housing Regeneration Plan. For 2007/8 about £0.75 has been earmarked for investment to meet priorities and pressures in environment, housing and transport.

Actions for 2007/8 include:

- Improve and maintain the design and appearance of the natural and built environment with a particular focus on reducing levels of litter and detritus
- Provide a sustainable, safe, efficient, effective and accessible transport system Deliver the Hartlepool Local Transport Plan (LTP)
- To enhance the standard of management of private rented housing
- To improve the energy efficiency of existing housing and reduce the number of vulnerable households experiencing fuel poverty

Culture and Leisure - Current position

This is a lower priority for the public but the Council recognises that culture and leisure can support the delivery of the other Community Strategy themes, particularly jobs and the economy and health, for example as a means to address obesity.

The Council has identified additional resources to support key events such as the Maritime Festival in the run up to the Tall Ship Race in 2010. The Tall Ships Race is a major opportunity to boost economic growth and tourism but it requires investment. The budget strategy has set aside £0.8m from reserves to fund costs associated with the event to ensure the town maximises the opportunities from the event.

Actions for 2007/8 include:

- Develop and improve cultural and leisure facilities and events, including Tall Ships Race in 2010
- To increase opportunities for participation in a wide range of cultural and leisure activity focussing on areas of disadvantage.

Strengthening Communities - Current position

The Council's CPA report identified excellent consultation and engagement with local people, good use of data to enable identification of local needs and priorities. Nevertheless the Community Strategy review consultation found that people also wanted to be consulted more and to feel more involved.

The CPA inspection also concluded that the Council works well with the private and voluntary sectors but could make better use of the capacity of voluntary organisations to support its work. The recent Scrutiny review also identified significant challenges ahead as reduced European funding is likely to impact heavily on the community and voluntary sector.

Government policy in this area relates to several wide ranging topics including promoting community cohesion and engagement, addressing diversity and equalities and preparing for emergencies.

Actions for 2007/8 include:

- reinvigorating the Compact with the voluntary and community sector
- Improving public engagement all communities

d) Developing the organisation

Current position

The CPA report about the Council organisation was overwhelmingly positive as the comments below indicate:

- Member and Officer leadership and management are good
- Staff at all levels have pride in Hartlepool
- Staff at all levels demonstrate very strong commitment to delivering quality services
- Financial capacity is good and the Council has substantial reserves
- Good performance management enables the Council and its partners to monitor and drive progress
- Outstanding partnership working is achieving improved outcomes almost without exception across national and local priorities
- Excellent consultation and engagement with local people

This shows the Council has a sound base for still stronger improvement. The agenda for the Council to address over the next three years is clearly broad and the development of the organisation is essential if we are to create the capacity to meet the challenges that lie ahead. We are seeking to do this through:

- Improved management and governance;
- Improved access to and understanding of the public;
- Improved understanding, skills, competencies and contribution of elected Members and staff;
- The innovative implementation of key efficiency drivers; and
- The effective management, governance and development of financial arrangements.

The objectives and actions identified in the Organisational Development Section of the Plan are the key elements that will enable us to improve the way in which we work and the services that are provided. A range of factors need to be addressed.

Government policy naturally looms large. In 2007/8 the Council will be preparing for the implementation of several aspects of the Local Government White Paper including revamped LAAs.

The Council will need to respond to the recently published Lyons Inquiry report on council finance and other matters. In addition the Government's Comprehensive Spending Review (CSR) will be completed in 2007 and this will indicate for all local authorities the level of level of funding for the three years 2008/9, 2009/10 and 2010/11. The CSR may also address other issues such as regional governance of regeneration funding.

The pressure to achieve Gershon efficiency targets continues and this is being progressed through our Efficiency Strategy targets and efficiency and BPR projects. . .

Public expectation is for greater flexibility in access to services. Our ICT Strategy includes several projects, such as further work on the Hartlepool Connect Contact Centre and will also contribute significantly to achieving efficiency savings.

The development and retention of members and staff is another key area. Our approach and plans have been set out in the People and Workforce Development Strategy and Member Development Strategy. The pay, grading and Single Status arrangements will also be concluded.

The Council has been subject to a range of inspections and audits over the past 12 months and the areas for improvements need to be progressed.

Corporate areas for improvement identified in the CPA report and Annual Audit Letter include improvements to financial planning and working with the voluntary and community sector.

A number of service areas have been subject to inspection and the areas for improvement will be incorporated into service plans.

- Children's Services identified in the Joint Area Review
- Youth Service
- Youth Offending Service
- Supporting People
- Adult Education
- Annual Performance Assessment of adult social care

Conclusion

Progress from Government, the public and our partners is desired across a broad range of areas. These are all being addressed in the Corporate Plan. There is a good fit between national and local priorities. The challenge for the Council is to balance capacity, demands and resources. The allocation of financial resources to deliver the Plan is set out in more detail below.

e) Allocation of resources to support delivery of the Council's plans

The Council recognises that its budgeting decisions need to be aligned to its aims and priorities in order to achieve success. This practice has been in place since 1996/1997 with decisions regarding spending being linked to the Council's priorities and will be further developed during 2007/8 in line with the CPA Corporate Assessment recommendation. The Budget strategy has now been revised to cover the three years 2007/2008, 2008/2009 and 2009/2010 and the Council budget set for 2007/8. The main points are summarised below. Additional detail can be found in the report to Cabinet 5 February 2007.

Budget Strategy 2007/8, 2008/9 and 2009/10

The main factors and assumptions the strategy takes into account are:

- A prudent view of increases in Government grant for 2008/09 and 2009/10 of 2%, the Government have indicated that Education and Health will continue to receive above inflation increases, albeit not at the same levels as in recent years.
- Uplifting base budgets to reflect the impact of inflation and other cost pressures. For 2006/2007 and future years it was determined that the initial budget allocations for all areas be calculated by applying a 3% inflation uplift, with additional top ups for specific policy driven expenditure priorities.
- The successful implementation of the Efficiency and IT strategies which are incorporated into the Developing the Organisation objective in this plan. These will have a key impact on the development of the budget over the next few years. These strategies specify how the Council will achieve the Council's annual Gershon Efficiency target of £2.184m, or 2.5% of the annual budget.
- Public feedback during last years budget consultation process which indicated that the majority of people consulted believed that the overall balance of the budget is "about right".

Therefore it is not anticipated that funding for Council services will increase significantly over the period 2008/2009 to 2010/2011 although the 2007 Budget announcement indicated above average increases for education. The Council's Budget Strategy assumptions will need to be reviewed when details of the 2007 Comprehensive Spending Review and 2008/2009 detailed Local Government grant allocations are known.

In this context the Council's 2007/8 budget decisions have had to balance investment to meet priorities and pressures against efficiencies, savings and increasing income and Council tax. The agreed allocation of our own revenue and capital financial resources in the 2007/8 Budget and Capital Programme reflects the Council's decisions on funding services and priorities within the constraints of the Council's available resources.

Budget 2007/8

The 2007/2008 Government grant allocation to the Council is £43.49m. In cash terms this is an increase of 3.7% on the 2006/2007 grant allocation. This is the same as the national percentage increase announced by the Local Government Minister.

However, the 2007/8 revenue budget process identified a range of pressures and priorities in excess of inflation. Budget pressures arise in relation to the continued provision of existing services. In most cases these pressures cannot be avoided, i.e. are statutory requirements or essential running costs such as energy. Priorities relate to areas where the Council had a greater choice and these are generally aligned with the achievement of the Council's overall aims.

The pressures and priorities were examined carefully by Cabinet and considered against the Council's strategic objectives. As a result of this review it was decided that some items would not be funded. This package reflects the Council's overall policy aims and is summarised below.

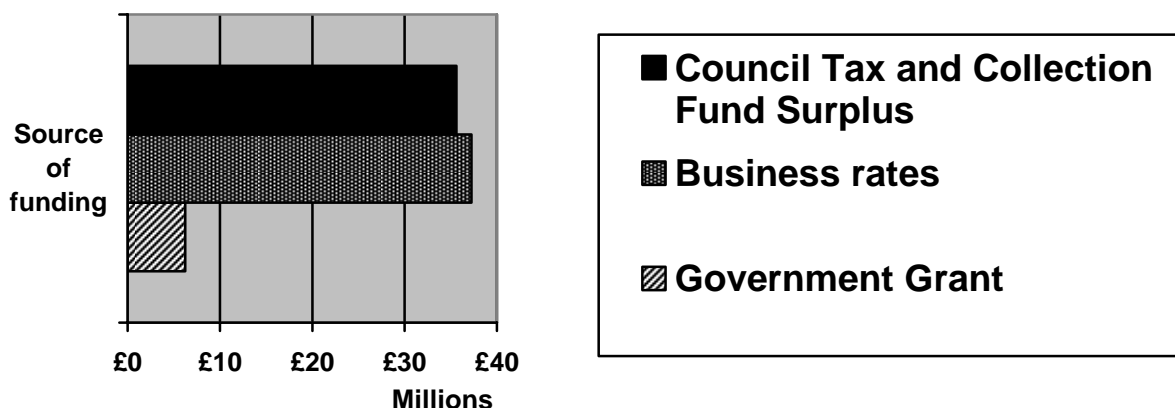
Priority Aim	£000	Purpose of funding
Jobs and the Economy	£67	Additional funding focused on sustaining regeneration activity including the Costal Arc scheme. Key budgets protected, e.g. marketing, to maintain capacity to assist economic regeneration.
Lifelong Learning and Skills	£60	Additional resource to meet additional statutory duty to lead 14-19 reform and development. Individual school budgets separate and these increased overall by x%.
Health and Care		
Adults	£908	Additional resources for services which protect vulnerable people, including older people, people with physical/learning disabilities and people requiring support to prevent homelessness and other housing problems. Additional funds will also support the expansion of Direct Payment services.
Children	£175	Increase is to address new statutory requirements such as integrated information systems and quality assurance of childcare reviews and meet increased demand SEN education.
Community Safety	£90	Additional resource focused on key priority of addressing anti social behaviour by strengthening the ASB team and increasing capacity to undertake investigations and deter future ASB.
Environment and Housing		
Environment	£295	Additional resources mainly for recycling, street cleaning and encouragement for community environment action.
Housing	£242	Additional resources to improve Housing Support and advice services and for grants to disabled people
Transport	£217	Increase is for additional highway maintenance, Dial a Ride and supported bus services.
Culture and Leisure	£43	Additional resources will go to support key events such as Maritime Festival and County Sport Partnership.
Strengthening Communities	£50	The additional resources are to strengthen scrutiny processes.

Priority Aim	£000	Purpose of funding
Corporate and Organisational development	£484	Additional resources primarily to meet increased energy costs of £300,000.
Total	£2,631	

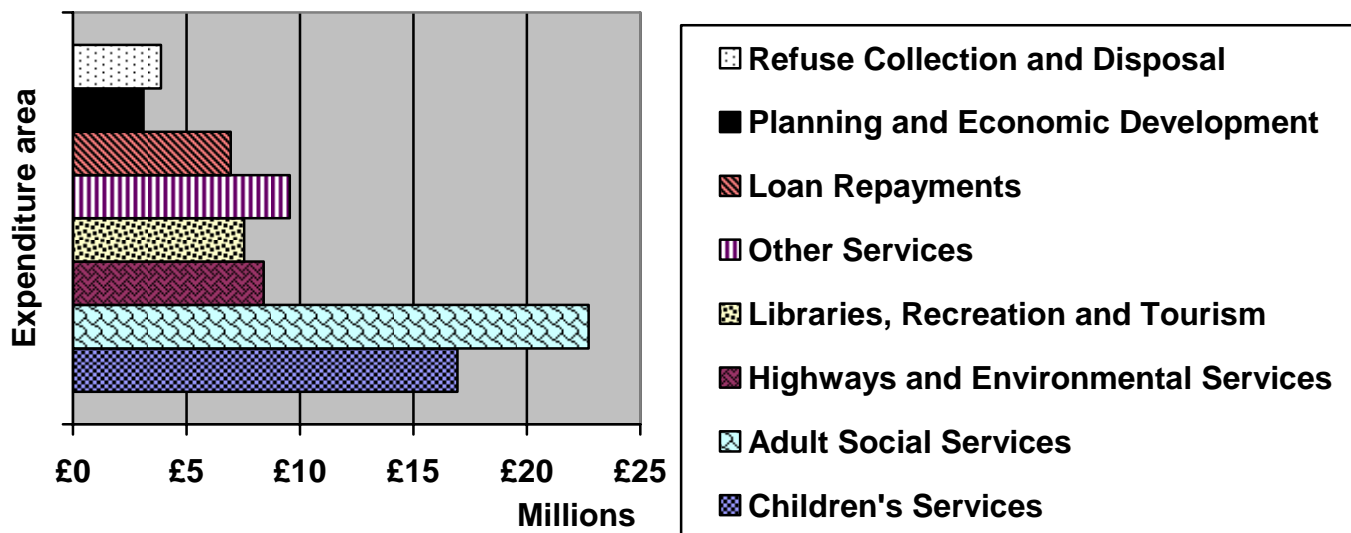
After taking corporate efficiencies of £1.1m and additional one off temporary resources worth £2.76m into account there remained a net budget deficit of £3.7m for 2007/8. This amount was bridged through a 4.9% council tax increase to raise £1.8m and a package of savings totalling £1.9m. In 2007/8 total net revenue expenditure will increase by 4.7% to £79.1m, excluding spending by schools which is now funded from a specific Government grant of £m.

Summary of revenue expenditure for 2007/8

Where the money comes from 2007/8 £millions



Where the money goes 2007/8 £millions



Capital Programme 2007/8

The Council will invest approximately £18.7m during 2007/8 in the town's infrastructure and public buildings. This down from 2006/7 mainly because of the loss of one off schemes in 2006/7, including Extra Care Village development £6.6m and the ending of North Central Hartlepool SRB programme £1m.

About 60% of this investment in 2007/8, some £11m, will be funded from grants the Council has secured from the Government and other organisations. The remaining investment will be funded from prudential borrowing, which will be repaid over a number of years from the Council's revenue budget.

Capital Programme 2007/8: Main Areas of expenditure £million

Expenditure area	2007/8	2006/7
Repairs and improvements to schools	£5.0m	£2.6m
Repairs and improvements to roads	£2.4m	£2.1m
Redevelopment of private housing in the town centre and neighbouring areas	£3.7m	£3.1m
Projects within the New Deal for Communities area	£2.1m	£2.8m
Other		
Total expenditure	£18.7m	£27.0m
Funded from:		
Central Government – Specific scheme grant	£7.8m	£16.4m
Central Government – Supported Capital Expenditure	£3.8m	£2.7m
Prudential borrowing by the Council	£6.6m	£7.3m
Other funding	£0.5m	£0.6m

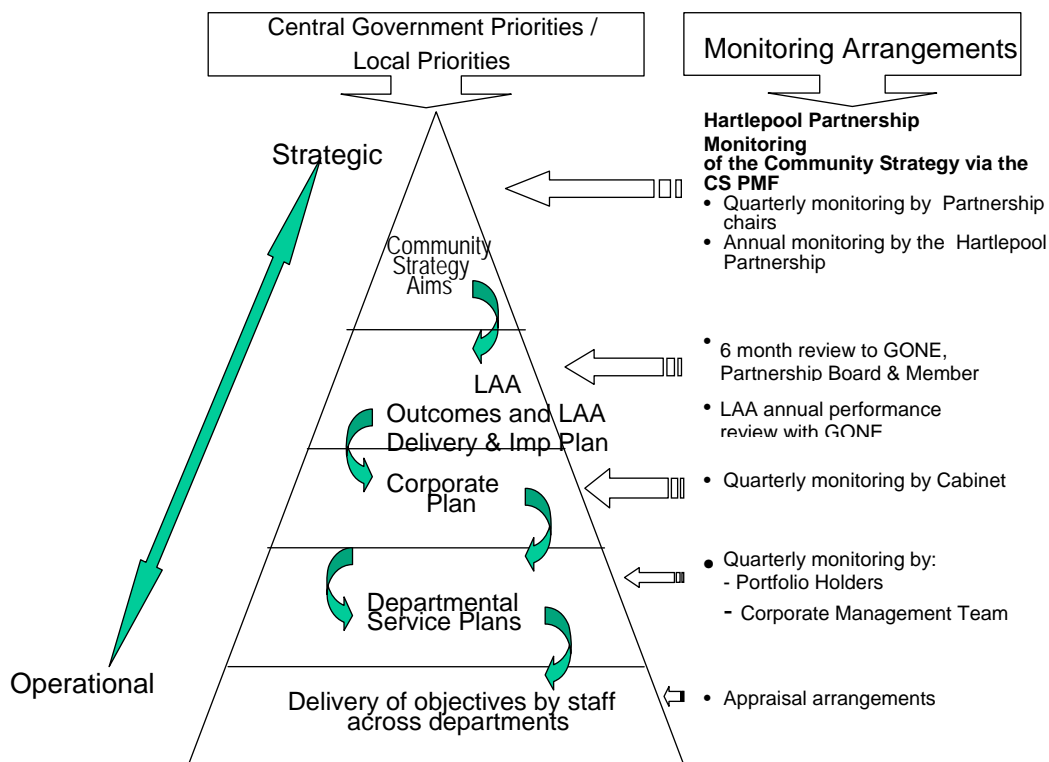
In addition, the Council is working in partnership with the Joseph Rowntree Foundation on the development of an "extra care village". This development commenced in 2006/7 and will provide supported housing for older people. The total investment in this project is £34m over a two year period. The Council has secured a grant from the Government of £9.8m towards this development, which will be paid over two financial years. The remaining funding will be provided by the Joseph Rowntree Foundation and its partners.

f) Managing Performance and Risk

We have worked hard to improve our performance and risk management arrangements over the last couple years. Improvements have included:

- combining budget and performance reports considered by Cabinet and Scrutiny Coordinating Committee on a quarterly basis
- linking risk management, service planning and the Statement on Internal Control
- embedding diversity objectives into service planning

Our performance management framework (PMF) and monitoring arrangements are:



Risks and controls in relation to our planned objectives are reviewed as part of the quarterly review of strategic and operational risk registers following the process set out in our Risk Management Strategy. These are reported regularly to executive members and CMT and also to the Audit Committee and our appointed auditors through the Statement on Internal Control.

3. Plans for achieving the Community Strategy Aims for 2006/7

The following section (pages 26 to 69) describes the Council plans for achieving the Community Strategy Aims in 2006/7.

Key to Departments: -

RPD – Regeneration and Planning Department

CSD – Children's Services Department

ACSD – Adult and Community Services Department

NSD – Neighbourhood Services Department

CE/HR – Chief Executives Department, Human Resources Division

CE/F - Chief Executives Department, Finance Division

CE/L - Chief Executives Department, Legal Services Division

CE/CS - Chief Executives Department, Corporate Strategy Division

CEPU – Cleveland Emergency Planning Unit

PCT – Hartlepool Primary Care Trust

Corporate Plan

Action Plan 2007/08

Jobs and the Economy

Community Strategy / Council Priority	Develop a more enterprising, vigorous and diverse local economy that will attract investment, be globally competitive and create more employment opportunities for local people
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Key achievements in 2006/07

- Our economic regeneration priorities for Hartlepool have been reflected within the draft Regional Economic Strategy for the North East.
- With local partners in the Tees Valley we have significantly contributed to the production of a Business Case for the Tees Valley City Region, which has been well received by central Government as a basis for future discussions on the Tees Valley's continued development and funding arrangements.
- Working in partnership with New Deal for Communities and local businesses, 28 commercial area grants totalling approximately half a million pounds have been awarded to improve local shopping areas and to create new jobs and businesses.
- Hartlepool's rate of new VAT registered businesses was the ninth highest in Great Britain.
- Enhancements to Brougham Enterprise Centre were completed and are proving popular with existing and new tenants.
- Property developers, Rivergreen have started on their 80,000 Square feet development of workspace at Queen's Meadow

In 5-10 years time: -

- The development of Victoria Harbour will be providing employment opportunities, housing and facilities for townspeople and visitors in a unique setting, adding to Hartlepool's overall role and image.

- The legacy of the 2010 tall Ship's Race will be represented by an enhanced awareness and image of Hartlepool, increased tourism investment and more visitors, staying longer.
- Queen's Meadow will be fully developed with a range of serviced office and manufacturing workspace.
- We will have increased the employment rate, reduced the unemployment rate and increased the business start up rate.
- We will have reduced the unemployment rates of disadvantaged groups (lone parents, ethnic minorities, people aged 50 and over, those with the fewest/lowest qualifications and those living in the most disadvantaged wards) and significantly reduced the gap between the unemployment rates of the disadvantaged groups and the overall rate.
- Reduce the gap between Hartlepool and GB employment rate by 3% points by 2012.
- Employment rate to be 67% by 2012.
- Reduce gap between Hartlepool and GB unemployment rate to 1% point by 2012.
- Unemployment rate - Neighbourhood Renewal narrowing the gap - 3.1% points by 2012.
- Youth unemployment rate across Hartlepool - 29% by 2012.
- Youth unemployment rate across Hartlepool - Neighbourhood Renewal narrowing the gap - 29.2 % by 2012.
- Increase number of business start ups by 50% by 2012.

Jobs and the Economy				
Corporate Plan Objective: Increase skill levels of the population with clear reference to local business need (Ref: CO01)		Community Strategy Ref: JE 1 + 2 LLS 4 + 5		Key Pls: LAA JE1
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE01	Work with partners to develop a skills development strategy for Hartlepool within the context of regional and city region strategies	Mar 08	Antony Steinberg	LAA Outcome 1
Corporate Plan Objective: To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gaining maximum benefit from the economic regeneration of the town, including all people of working ages especially the young (Ref: CO02)		Community Strategy Ref: JE4 JE5 JE6		Key Pls: LPI RP3, LPI RP5 LPI RP6, LPI RP7
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE02	Work with Tees Valley Regeneration and PD Ports for the redevelopment of Victoria Harbour within Hartlepool Quays	Mar 08	Stuart Green	LAA Outcome 2

JE03	Continue development of targeted training and recruitment programmes to support disadvantaged residents into economic activity	Mar 08	Antony Steinberg	LAA Outcome 2
JE04	Continue to work with partners to provide key manufacturing and service sector infrastructure, including appropriate sites and premises	Mar 08	Antony Steinberg	LAA Outcome 2
JE05	Continue to work with partners to expand Further and Higher Education opportunities	Mar 08	Andrew Golightly	LAA Outcome 2
Corporate Plan Objective: To support the sustainable growth, and reduce the unnecessary failure, of locally-owner business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population (Ref: CO03)		Community Strategy Ref: JE5 JE6		Key Pls: LPI RP8 LAA JE9
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE06	Continued development of Hartlepool's Business Incubation System including the development of the visitor economy network	Mar 08	Antony Steinberg	LAA Outcome 3
JE07	Develop and facilitate entrepreneurial activities with particular reference to young people	Mar 08	Antony Steinberg	LAA Outcome 3
Corporate Plan Objective: For those living in the wards with the worst labour market position in areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England (Ref: CO05)		Community Strategy Ref: JE11 JE12		Key Pls: LAA JE2 LAA JE4 LAA JE6
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE08	Establish Jobmart employment and skills consortium specifically targeted at the most disadvantaged wards and residents	Mar 08	Antony Steinberg	LAA Outcome 4
Corporate Plan Objective: Achieve Economic Well Being (Children and Young people will achieve the qualifications, develop the skills and be given the necessary life experiences to enable them to lead full and active adult lives) (Ref: CO06)		Community Strategy Ref: JE02 JE05 JE12		Key Pls: LPI RP5b LPI RP6b BVPI 221a+b
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE09	Development of targeted interventions and commissioning approach for the delivery of integrated support for 16 to 24 year olds.	Mar 08	Antony Steinberg	LAA Outcome 5
JE10	Connexions service works with other teams and agencies to achieve NEET targets agreed with GONE	Mar 08	Miriam Robertson	LAA Outcome 5

JE11	Implement, with partner agencies, the Hartlepool 14-19 strategy and support the 14-19 regional strategy	Mar 09	Tom Argument	LAA Outcome 5
JE12	Promote the development of employability skills and enterprise education in Hartlepool schools	Mar 09	Tom Argument	LAA Outcome 5
JE13	Raise the aspirations of young people from vulnerable backgrounds and increase their participation in education, employment and training	Mar 09	Tom Argument	LAA Outcome 5
Corporate Plan Objective: Improving training and employment prospects for targeted groups (Ref: CO07)		Community Strategy Ref: JE2 & LLS5		Key PIs: LAA JE3 + LAA JE5
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE14	Development of worklessness interventions to respond to employment rates and gross added value through economic participation.	Mar 08	Antony Steinberg	LAA Outcome 6
JE15	Support local businesses to improve the employment offer and assist in broadening the labour offer to business.	Mar 08	Antony Steinberg	LAA Outcome 6
Corporate Plan Objective: To promote Hartlepool's interests in economic regeneration policy making at the nation, regional and sub-regional levels (Ref: CO08)		Community Strategy Ref: JE3 – JE8		Key PIs: LPI RP3 + LAA RP7
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
JE16	Secure due recognition of Hartlepool's economic role, needs and opportunities in national, regional and sub- regional policy	Mar 08	Geoff Thompson	
JE17	Ensure recognition of Coastal Arc as sub-regional and regional economic regeneration priority	Mar 08	Colin Horsley	

Performance Indicators

Within the Jobs and Economy theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 221a	Participation in and outcomes from Youth Work: recorded outcomes	57	60	n/a
BVPI 221b	Participation in and outcomes from Youth Work: accredited outcomes	11	15	n/a
LAA JE1	Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent (Hartlepool)	472	520	tbc
LAA JE2	Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent (Neighbourhood Renewal narrowing the gap)	279	305	tbc
LAA JE3	Employment rate (Hartlepool)	66.6%	67%	67.4%
LAA JE4	Employment rate (Neighbourhood Renewal narrowing the gap)	59.5%	63.6%	64.5%
LAA JE5	Unemployment rate (Hartlepool)	5%	3.75%	3.7%
LAA JE6	Unemployment rate (Neighbourhood Renewal narrowing the gap)	7.2%	4.3%	3.9%
LAA JE9	VAT Registrations (Hartlepool)	145	140	150
LPI RP 3	The number of sites developed or improved	9	7	n/a
LPI RP5	The number of residents assisted into employment	972	1000	n/a
LPI RP5b	The number of residents assisted into employment that were young unemployed people	247	305	n/a
LPI RP6	The number of residents assisted into training	1169	1169	n/a
LPI RP6b	The number of residents assisted into training that were young unemployed people	315	356	n/a
LPI RP7	The amount (£) of external funding deployed to support the council's economic regeneration activities	2,711,416	1,750,000	n/a
LPI RP8	The number of business start ups with council assistance	119	130	n/a

Lifelong Learning and Skills

Community Strategy / Council Priority	Help all individuals, groups and organisations realise their full potential, ensure the highest quality opportunities in education and lifelong learning, and raise standards of attainment
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Key achievements in 2006/07

- Hartlepool schools achieved the best ever GCSE results for the town, with 57.5% of pupils obtaining 5 or more A* - C passes.
- The DfES agreed to Hartlepool being in wave 5 of Building Schools for the Future, which should secure around £90 million pounds to redevelop the town's secondary school provision.

In 5-10 years time: -

- All secondary schools will be refurbished or rebuilt
- Hope to replace or refurbish up to 50% of Hartlepool primary schools under the Government's Primary Capital programme

Lifelong Learning and Skills				
Corporate Plan Objective: Enjoy and Achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education (Ref: CO09)		Community Strategy Ref: LLS01, LLS03 LLS06, LLS08 LLS11		Key PIs: BVPIs 38-41, 45, 46, 50 BVPIs 181a-d, 222a+b LAA LLS1-10
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
LL01	Implement the Building Schools for the Future project plan for 2007/08 including completion of the Strategy for Change	Apr 08	Paul Briggs	LAA Outcome 7
LL02	Challenge and support schools to improve performance to national averages and above	Sep 09	John Collings	LAA Outcome 7
LL03	Challenge and support schools in targeting vulnerable children and young people for additional intervention and support so that they achieve in line with or better than expected levels	Sep 09	John Collings	LAA Outcome 7

LL04	Work with partners to extend and improve the quality of services for children and young people which enable them to enjoy their education, improve their well-being and enrich their lives	Sep 09	John Collings	LAA Outcome 7
LL05	Ensure all children and families have access to high quality childcare, integrated services and play activities through Children's Centres, Extended Schools and the Play Strategy	Mar 10	Danielle Swainston	LAA Outcome 7
Corporate Plan Objective: Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice (Ref: CO10)		Community Strategy Ref:		Key PIs: LAA LLS21
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
LL06	To increase universal access and high quality learning and skills opportunities	Mar 08	John Mennear	LAA Outcome 8
LL07	To increase universal access from disadvantaged/socially excluded groups to high quality learning and skills opportunities	Mar 08	John Mennear	LAA Outcome 8

Performance Indicators

Within the Lifelong Learning and Skills theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 38	Percentage of pupil achieving 5 or more A*-C GCSEs	57.5	61	n/a
BVPI 39	Percentage of pupil achieving 5 or more A*-G GCSEs	90.3	91	n/a
BVPI 40	Percentage of pupil achieving Level 4 or above in KS2 Math tests	79.0	87	n/a
BVPI 41	Percentage of pupil achieving Level 4 or above in KS2 English tests	80.0	83	n/a
BVPI 45	Percentage absence in secondary schools	7.14	7.3	n/a
BVPI 46	Percentage absence in primary schools	5.63	5.3	n/a
BVPI 50	Educational qualifications of Looked After Children			
BVPI 181a	Percentage of pupil achieving Level 5 or above in KS3 results - English	70.00	79	n/a
BVPI 181b	Percentage of pupil achieving Level 5 or above in KS3 results - Maths	76.00	80	n/a

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 181c	Percentage of pupil achieving Level 5 or above in KS3 results - Science	70.00	78	n/a
BVPI 181d	Percentage of pupil achieving Level 5 or above in KS3 results - ICT Assessment	66.44	75	n/a
BVPI 222a	Percentage of leaders of integrated early education and child care settings funded or part-funded by the local authority with a qualification at level 4 or above	62	69	n/a
BVPI 222b	Percentage of leaders of integrated early education and child care settings funded or part-funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development	77	77	n/a
LAA LLS1	Early Years– improve children’s communication, social and emotional development so that by 2008, children reach a good level of development at the end of the Foundation Stage	38.6%	45%	50%
LAA LLS2	Early Years - improve children's communication, social and emotional development so the gap between NRS and Hartlepool is reduced for a good level of development at the end of the foundation stage	7%	8%	6%
LAA LLS3	Early Years– increase the percentage of 3 and 4 year olds who attend an early years and childcare place to 96%	100%	96%	96%
LAA LLS4	Early Years - Increase the percentage of 3 and 4 year olds who attend an early years and childcare (Neighbourhood Renewal Area narrowing the gap)	4%	3%	2%
LAA LLS6a	Key Stage 2 - reduce the gap between children from NRS area and Hartlepool to under 5% by 2012 for those achieving Level 4 or above in English	5%	4%	3%
LAA LL6b	Key Stage 2 - reduce the gap between children from NRS area and Hartlepool to under 5% by 2012 for those achieving Level 4 or above in Maths	4%	4%	3%
LAA LLS8a	Key Stage 3 - Reduce the gap between children from the NRS area and Hartlepool to under 5% by 2012 for those achieving Level 5 or above in English	8%	8%	6%
LAA LLS8b	Key Stage 3 - Reduce the gap between children from the NRS area and Hartlepool to under 5% by 2012 for those achieving Level 5 or above in Mathematics	7%	6%	5%
LAA LLS8c	Key Stage 3 - Reduce the gap between children from the NRS area and Hartlepool to under 5% by 2012 for those achieving Level 5 or above in Science	7%	7%	5%

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LAA LLS10a	Key Stage 4 - Reduce the gap between young people from the NRS area and Hartlepool to under 5% by 2012 for those achieving 5+ A*-C	10%	8%	6%
LAA LLS10b	Key Stage 4 - Reduce the gap between young people from the NRS area and Hartlepool to under 5% by 2012 for those achieving 5+ A*-G (including English and Maths)	3%	2%	<5%
LAA LLS10c	Key Stage 4 - Reduce the gap between young people from the NRS area and Hartlepool to under 5% by 2012 for those achieving 5+ A*-C (including English and Maths)	12%	10%	<5%
LAA LLS21	Number of learners participating in Adult Education Programmes	3100	3129	3500

Health and Care

Community Strategy / Council Priority	Ensure access to the highest quality health, social care and support services, and improve the health, life expectancy and well-being of the community.
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Key achievements in 2006/07

- The Council has commenced building work (with our partners) on the 'Hartfields' Extra Care Retirement Village at Middle Warren.
- There has been a significant increase in the number and range of people receiving Direct Payments to enable them to arrange their own support and care.
- There has been an increase in intermediate care with a corresponding impact on reducing nursing and residential care. Intermediate care is a range of personal care services provided at home to maintain people's independence and prevent them moving into unnecessary hospital/residential care admissions.
- Telecare Services have been introduced. Telecare is the remote or enhanced delivery of health and social services to people in their own homes by means of telecommunications and computerised systems.
- Work commenced on integration of Health and Social Care Team, with one team now being located in the community.
- The health and well-being of local people has been improved thanks to the Council and partners working together to tackle various public health issues, such as healthy eating, accidents and physical activity
- The Local Authority secured funding for, and appointed, a Nutritionist who has worked with schools and in the Community to raise awareness of and improve access to health food.
- The School Catering Service implemented the new school food trust "standards" without major detriment to the number of meals served.

In 5-10 years time we will: -

- deliver person centred, community based services in accordance with the White Paper and Vision for Care.
- develop a work Commissioning based approach to our work which include integrated commissioning with our health partners.
- work with parties to deliver the wellbeing agenda.
- deliver a range of extra care facilities such as the Hartfields development
- ensure all people with Social care needs are able to take control of how their support is delivered
- develop and implement a strategy for working the third sector (such as voluntary organisations)

Health and Care				
Corporate Plan Objective: Improved health – reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods (Ref: CO11)		Community Strategy Ref: HC2		Key Pls: LAA HC1 – HC16
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC01	To develop proactive approaches to prevention of ill health by implementing actions within the Public Health Strategy and Action Plan	Mar 08	Peter Price	LAA Outcome 9
Corporate Plan Objective: Be Healthy (Children and young people will be physically, mentally, emotionally and sexually healthy, lead healthy lifestyles and choose not to take illegal drugs) (Ref: CO12)		Community Strategy Ref: HC2, 9, 11, 12 + 15		Key Pls: LPI NS 16 LAA HC21 BVPI 197
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC02	Actively contribute to the health and future well-being of the children of Hartlepool	Mar 08	Ralph Harrison	LAA Outcome 10
HC03	Work with partner agencies, young people, schools and families to reduce under 18 conception rate by 55%	Jan 10	Sheila O'Connor	LAA Outcome 10
HC04	Work with schools and other agencies to address childhood obesity through initiatives such as Healthy Schools Programme and Physical Education, School Sports and Club Links Strategy	Mar 08	John Collings	LAA Outcome 10
HC05	Improve arrangements for transition between settings and from children's to adult services	Mar 08	Sheila O'Connor	LAA Outcome 10
Corporate Plan Objective: Exercise of choice and control and retention of personal dignity (Ref: CO13)		Community Strategy Ref: HC4, 14 & 18		Key Pls: BVPI 201 LAA H3-H5
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC06	To ensure all service developments have involvement from service users and their carers.	Mar 08	Ewen Weir	LAA Outcome 11
HC07	To increase the proportion of people who commission their own services.	Mar 08	Ewen Weir	LAA Outcome 11
HC08	To work with Landlords and Supporting People to increase the number and range of supported accommodation options.	Mar 08	Alan Dobby	LAA Outcome 11

HC09	To ensure a culture of person centred practice so that service users and their carers are at the centre of planning their support.	Mar 08	Ewen Weir	LAA Outcome 11
Corporate Plan Objective: Mental Wellbeing (To promote a positive approach to the mental wellbeing of Hartlepool residents) (Ref: CO14)		Community Strategy Ref: HC13		Key Pls: LAA HC29
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC10	To increase social inclusion for people with mental health issues	Mar 08	Ewen Weir	LAA Outcome 12
Corporate Plan Objective: Access to Services (Support easier access to services which are integrated and tailored to individual need) (Ref: CO15)		Community Strategy Ref: HC4, 5 & 14		Key Pls: LAA SC23+24
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC11	To work with the community in Owton to design and implement a Connected Care Scheme.	Mar 08	Ewen Weir	LAA Outcome 13
HC12	To implement Vision for Care in conjunction with Hartlepool Primary Care Trust	Mar 08	Nicola Bailey	LAA Outcome 13
HC13	To ensure that services are culturally sensitive and are able to respond flexibly to the diverse needs of the community.	Mar 08	Margaret Hunt	LAA Outcome 13
HC14	To support easier access to universal services and targeted services which will be tailored to individual needs at a neighbourhood level.	Mar 08	Ewen Weir	LAA Outcome 13
HC15	To ensure services are fully compliant with the Disability Discrimination Act.	Mar 08	Margaret Hunt	LAA Outcome 13
Corporate Plan Objective: To safeguard and improve health and well-being for people working, living and visiting the borough. (Ref: CO16)		Community Strategy Ref: HC1-4 HC7, 9 + 11		Key Pls: BVPI 166a BVPI 166b
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC16	To deliver an effective Health Development and enforcement service	Mar 08	Ralph Harrison	
HC17	Delivery of the Public Health Strategy and action plan through partnership working	Mar 08	Peter Price	

Corporate Plan Objective: To develop the capacity of the voluntary independent and community sector to respond to the challenges of the White Paper in supporting vulnerable members of society (Ref: CO17)		Community Strategy Ref: HC5 & 17		Key PIs: PAF C62
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC18	To develop appropriate partnerships with the voluntary sector by developing a co-ordinated strategy	Mar 08	Nicola Bailey	
HC19	To ensure that carers are supported effectively to support their family members for as long as they wish	Mar 08	Ewen Weir	

Performance Indicators

Within the Health and Care theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 166a	Environmental health checklist of best practice	100	100	n/a
BVPI 166b	Trading standards checklist of best practice	100	100	n/a
BVPI 197	Teenage Pregnancies			
BVPI 201	Number of adults and older people receiving payments	303	303	n/a
LAA H3	Increase support to enable residents to live independently in their own homes	2467	2480	2488
LAA H4	Increase the number of people receiving floating support services	445	450	584
LAA H5	Increase the number of adaptations carried out to enable vulnerable people to remain living independently in their own home	645	767	797
LAA HC1	Life Expectancy Females (Hartlepool)	78.28	79.5	79.5
LAA HC2	Gap in Hartlepool and England Life Expectancy (Female)	2.85	2.0	1.9
LAA HC3	Life Expectancy males (Hartlepool)	74.14	74.3	74.3
LAA HC4	Gap in Hartlepool and England Life Expectancy (male)	2.78	2.8	2.8
LAA HC5	Life Expectancy Females (NRA)	76.4	77.9	77.9
LAA HC6	Gap in NRA and Hartlepool Females	1.89	1.4	1.4

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LAA HC7	Life Expectancy males (NRA)	71.74	71.1	71.1
LAA HC8	Gap in NRA and Hartlepool males	2.39	2.8	2.8
LAA HC9	Mortality rates from heart disease, stroke and related diseases in people under 75 (Hartlepool) (per 100,000)	125.57	118	118
LAA HC10	Mortality rate from cancer amongst people aged under 75 (Hartlepool) (per 100,000)	154.25	148	148
LAA HC11	The prevalence of smoking among adults (Hartlepool)	31%	n/a	32%
LAA HC12	The prevalence of smoking among adults (NRA + NDC)	42%	n/a	40%
LAA HC13	Number of 4 week smoking quitters (NRA + NDC)	n/a	400	415
LAA HC14	Number of 4 week smoking quitters (rest of Hartlepool)	n/a	300	285
LAA HC15	Number of patients completing a 10 week programme of referred activity as a result of health practitioner recommendation (Performance expected with reward)	291	n/a	1350 over 3 years
LAA HC16	Of those completing a 10 week programme the percentage going onto mainstream activity (Performance expected with reward)	n/a	50%	675 (50%) over 3 years
LAA HC21	Number of schools achieving the Health Eating module of the new Healthy Schools Status	14	32	36 by July 09
LAA HC29	Direct payment to people with mental health needs as at 31st March	18	35	50
LAA SC23	Proportionate Assessment: percentage of older service users receiving an assessment that are from minority ethnic groups, compared to the percentage of older people in the local population that are from such groups		1.0	1.0
LAA SC24	Proportionate service provision: percentage of older service users receiving services following an assessment that are from a minority ethnic group, compared to the percentage of users assessed that are from such groups		1.0	1.0
LPI NS 16	Percentage take up of nutritionally balanced school meals	New Indicator – to collect baseline 2007/08		
PAF C31 (LPI SS 3)	The number of adults under 65 with mental health problems whom the authority helps to live at home per 1000 adults under 65			n/a
PAF C62	Services provided to carers: Carers receiving service as a percentage of Community based clients	11%		n/a

Community Safety

Community Strategy / Council Priority	Make Hartlepool a safer place by reducing crime, disorder and fear of crime
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Key achievements in 2006/07

- In October 2006, Hartlepool Youth Offending Service was inspected by a joint inspectorate, led by HM Inspectorate of Probation. The inspection report stated that “the service had consistently performed well against required targets and sound performance management systems were in place”. The service was awarded scores of 4 ‘good’ and 1 ‘adequate’.
- In the nine months from April to December 2006, 602 people had entered drug treatment, compared to 601 in whole of 2005/06. Hartlepool’s service for drug using offenders was the second area nationally to achieve all 6 key performance indicators.
- Drug offences recorded by the Police have risen by 14% compared to 2005/06, which indicates greater Police activity to tackle the drug dealing and use in Hartlepool. In the BVPI general survey completed in autumn 2006, 51% people perceived drug dealing or use to be very or fairly big problem, compared to 76% in the last survey in 2003/04.
- Recorded levels of domestic burglary and vehicle crime continue to reduce, year on year. Vehicle crime in Hartlepool is now below the national average.
- The number of active Anti-Social Behaviour Orders(ASBOs) have increased from 8 at end of 2005, to 22 at end of 2006 and voluntary Acceptable Behaviour Contracts and Agreements from 14 in 2005 to 25 in 2006
- Throughout 2006/07 there has been a co-ordinated enforcement campaign by the Police and the Council to crack down on the sale of alcohol to those under-age, and prosecution of those selling the alcohol. Licensees of pubs, clubs and off-licences have been warned and one club had its licence revoked for 3 months.
- The NDC Community Warden scheme has been re-aligned to give Wardens additional powers and the ability to issue Fixed Penalty Notices for certain environmental crimes. This has significantly improved their ability to play an effective role in dealing with anti-social issues within the community.
- The Neighbourhood Action Team has secured funding to provide 5 additional Enforcement Officers over the next two years
- For a third successive year ‘reduced’ F1 vehicle arson figures have been achieved through a pro-active and multi-agency approach to removing untaxed, abandoned and nuisance vehicles from the streets of Hartlepool. This initiative has also contributed significantly towards a further reduction in vehicle-related crime.

- A joint initiative with the National Probation Service was launched, which involves offenders from Hartlepool taking part in environmental improvement schemes throughout the town. The offenders, who have committed crimes in the town, engage in various projects as a way of 'paying back' to the community.

In 5-10 years time: -

- Residents will feel safe out in their neighbourhood after dark
- The risk of being a victim of crime will have reduced significantly, compared to our baseline set in 2003/04
- Less young people will be entering the criminal justice system
- Treatment services for alcohol abuse will be readily available in Hartlepool
- Social behaviour will be the norm, and ASBOs will no longer be required, even for a minority of the population
- A central covert surveillance unit for Hartlepool Borough Council will be established to address key environmental and anti-social issues in the town.
- Dog Control Orders will be introduced as a replacement for existing dog byelaws to address key related environmental issues.
- We will continue to develop new initiatives, and work in close collaboration with other sections and external agencies to provide a safer and cleaner environment for the people of Hartlepool.

Community Safety				
Corporate Plan Objective: Reduce total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool (Ref: CO18)		Community Strategy Ref: CS1-3, 7 + 9		Key PIs: BVPIs 126, 127a+b, 128
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS01	Ensure all Council Departments understand their responsibilities to prevent and reduce crime and disorder when delivering their services and continue to comply with Section 17 of the Crime and Disorder Act 1998.	Mar 08	Joe Hogan	LAA Outcome 14
CS02	Contribute to work in partnership to reduce levels of violence and disorder associated with the night-time economy in the town centre specifically, and alcohol – related crime and disorder more generally across the town.	Mar 08	Joe Hogan	LAA Outcome 14
CS03	Lead the implementation of changes required by the Police and Justice Act 2006, in relation to partnership working associated with crime and disorder matters	Mar 08	Alison Mawson	LAA Outcome 14

Corporate Plan Objective: Reduced harm caused by illegal drugs and alcohol (Ref: CO19)		Community Strategy Ref: CS5 HC3 + 10		Key Pls: BVPI 198 LAA CS10+CS11
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS04	Continue to work in partnership to implement the local drugs treatment strategy for all drug users and improve access to suitable accommodation for individuals with a priority need.	Mar 08	Chris Hart	LAA Outcome 15
CS05	In association with PCT and health providers, commission specialist services to tackle alcohol abuse	Mar 08	Chris Hart	LAA Outcome 15
Corporate Plan Objective: Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour (Ref: CO20)		Community Strategy Ref: CS1, 3, 4-8, 10 + 11		Key Pls: LAA CS13
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS06	Co-ordinate and develop NAP resident forums, ensuring links are made with the safer Hartlepool Partnership and Neighbourhood Policing	Mar 08	Denise Ogden	LAA Outcome 16
CS07	Embrace new and existing legislation in developing strategies and initiatives	Oct 07	Denise Ogden	LAA Outcome 16
CS08	Continue to develop local responses to the RESPECT Agenda	Mar 08	Sally Forth	LAA Outcome 16
CS09	Actively work with Neighbourhood Police teams to reduce ASB	Mar 08	Sally Forth	LAA Outcome 16
CS10	Improve two way communications between residents and Neighbourhood Police Teams	Dec 07	Alison Mawson	LAA Outcome 16
Corporate Plan Objective: Build respect in communities by reducing antisocial and criminal behaviour through improved prevention and enforcement activities (Ref: CO21)		Community Strategy Ref: CS4–6, 8 + 11		Key Pls: LAA CS38
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS11	Increase the support provided to children and families involved in ASB	Jun 07	Sally Forth	LAA Outcome 17
CS12	Implement the actions contained in the ASB strategy for 2007/08	Mar 08	Sally Forth	LAA Outcome 17
CS13	Continue to improve services for young people at risk of, or involved in, crime and ASB	Mar 08	Danny Dunleavy	LAA Outcome 17

Corporate Plan Objective: Stay Safe (Children and young people will live, grow, and learn in safety, where parents, carers and all adults take responsibility for their safety and well-being and they are free from harm, discrimination, harassment and exploitation) (Ref: CO22)		Community Strategy Ref:		Key Pls: BVPI 49 BVPI 162 BVPI 163
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS14	Increase the number and range of foster and adoptive placements to meet local needs	Mar 09	Phill Warrilow	LAA Outcome 18
CS15	Reduce the number of placement moves for looked after children and increase the stability of placements	Mar 09	Phill Warrilow	LAA Outcome 18
CS16	Develop the work of the Local Safeguarding Children Board	Mar 09	Phill Warrilow	LAA Outcome 18
Corporate Plan Objective: Reducing incidents of Domestic Violence (Ref: CO23)		Community Strategy Ref: CS2		Key Pls: BVPI 225
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS17	Co-ordinate and encourage all partners to implement the actions contained in the Domestic Violence Strategy 2006-2009.	Mar 08	Joe Hogan	LAA Outcome 19

Performance Indicators

Within the Community Safety theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. . For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 49	Stability of Placements for Looked After Children			
BVPI 126	Domestic burglaries per 1000 household	17.0	18.8	n/a
BVPI 127a	Violent crime per 1,000 population	31.5	29.89	n/a
BVPI 127b	Robberies per 1,000 population	0.7	1.18	n/a
BVPI 128	Vehicle crimes per 1000 population	10.0	12.24	n/a
BVPI 162	Reviews of child protection cases			
BVPI 163	Adoptions of children looked after			
BVPI 198	The number of drug users in treatment per 1,000 population aged 18-44	18.55 (based on Feb 07)	19.55	n/a

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 225	Actions Against Domestic Violence	63.6	100	n/a
LAA CS10	Number of problem drug users in treatment	602 (end Feb)	645	645
LAA CS11	Percentage problem drug users retained in treatment for 12 weeks or more	91% (end Feb)	84%	84%
LAA CS13	Percentage residents who feel very or fairly safe out in their neighbourhood after dark (Viewpoint)	64%	32%	34%
LAA CS38	Percentage residents who have high level of perceived ASB in their local area	31%	30%	to be agreed

Environment and Housing

Community Strategy / Council Priority	Secure a more attractive and sustainable environment that is safe, clean and tidy; a good infrastructure; and access to good quality and affordable housing
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Key achievements in 2006/07

- Working in partnership with New Deal for Communities, environmental improvement schemes totalling around £400,000 have been undertaken at Stranton Garth, Sydenham Road, York Road, Murray Street and Stockton Road.
- Successful partnership with energy provider to improve thermal insulation of homes and reduction of fuel poverty (private and public funding)
- Successful CPO Public Inquiries covering three redevelopment sites and over 620 properties to ensure transfer to two developers for demolition and building of 330 homes
- Retirement Village starting on site, to offer over 250 homes (of multi tenure) for the elderly with support and care
- The Pride in Hartlepool campaign has been very successful and mainstream funding has been secured to ensure the initiative continues.
- A pilot project was introduced, in partnership with the neighbourhood police teams, which provide a (limited) out of hours service for noise nuisance.
- Grand Central Railways are to introduce direct rail links with London
- Bus patronage increased by the introduction of free concessionary travel across the Tees Valley area
- Increased the level of cleanliness across the town.

In 5-10 years time: -

- First three housing regeneration sites completed, with 330 homes for sale, rent and shared ownership.
- Next housing regeneration priorities underway in NCH and Belle Vue, with an agreed strategy for Dalton Street.
- We will have achieved Government Decent Homes targets and SAP rating targets
- An Improved out of hour's service for noise nuisance will be in place.
- Hartlepool Borough Council will reduce its 'Carbon Footprint'
- Secure improvements to the accessibility, punctuality and reliability of local public transport (bus and light rail) with an increase in use of more than 12% by 2010 compared with 2000 levels.
- Reduce the number of deaths and serious injuries to 39.2 in 2010 (49 in 2004)
- Reduce the number of children killed or seriously injured to 7.5 in 2010 (10 in 2004)

Environment				
Corporate Plan Objective: Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it (Ref: CO24)		Community Strategy Ref: EH1 + 2		Key Pls: LAA SC11
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH01	Ensure spatial planning policies meet the appropriate sustainability principles	Mar 08	Amy Waters	LAA Outcome 20
EH02	Establish an action framework for Hartlepool Borough Council to address issues to tackle climate change	Dec 08	Joanne Smithson	LAA Outcome 20
Corporate Plan Objective: Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus (Ref: CO25)		Community Strategy Ref: EH1 – 6 JE3		Key Pls: BVPI 199a BVPI 218
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH03	Improve and maintain the design and appearance of the natural and built environment	Mar 08	Denise Ogden	LAA Outcome 21
Corporate Plan Objective: Provide a sustainable, safe, efficient, effective and accessible transport system (Ref: CO26)		Community Strategy Ref: EH7-10 JE3		Key Pls: BVPI 99 BVPI 102
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH04	Deliver the Hartlepool Local Transport Plan (LTP)	Mar 08	Alastair Smith	LAA Outcome 22
EH05	Develop and implement an integrated Transport Strategy	Aug 08	Alastair Smith	LAA Outcome 22
Corporate Plan Objective: Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling (Ref: CO27)		Community Strategy Ref: EH11 - 14		Key Pls: LPI NS 17 BVPIs 82 + 84
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans

EH06	Promote environmental sustainability and develop awareness	Mar 08 and ongoing	Denise Ogden	LAA Outcome 23
EH07	Participate in the preparation of sub-regional Minerals and Waste Development Plan Document	Mar 08	Tom Britcliffe	LAA Outcome 23
Corporate Plan Objective: Improve the natural and built environment, ensure the proper planning of the area and the promotion of sustainable development including addressing climate change. (Ref: CO28)		Community Strategy Ref: EH1-7, 9 + 10, 15-17 JE3		Key Pls: BVPIs 156, 200a-c, 216, 219 LPI NS9 & RP3
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH08	Improve Physical access to buildings	Jul 07	Graham Frankland	
EH09	Develop and integrated capital and asset strategy to maintain and develop buildings, land, highways and coastal structures	Mar 08 and ongoing	Graham Frankland	
EH10	Coordinate the preparation of the new Local development Framework embodying the core principle of sustainable development and addressing climate change	Mar 08	Anne Laws	
EH11	Ensure where practicable that the location, siting and design of new development, improvement and regeneration contribute to sustainable development and to addressing climate change.	Mar 08	Anne Laws	
EH12	Support the Continuing Renewal of Housing Regeneration Areas	Mar 08	Mark Dutton	
EH13	Implement Environmental Improvement Schemes within the Area Regeneration Programmes	Mar 08	Andrew Golightly	
EH14	Support the implementation of the Tees Valley Biodiversity Action Plan (BAP)	Mar 08	Ian Bond	
EH15	Review and implement planning policy guidance relating to the historic environment	Mar 08	Sarah Scarr	
Corporate Plan Objective: To promote and develop a sustainable environment (Ref: CO29)		Community Strategy Ref: EH11-14 JE3		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH16	To increase community and corporate knowledge and action on environmental sustainability issues	Mar 08	Ralph Harrison	

EH17	To give advice on the issues concerning the natural and built environment and to enforce environmental legislation when appropriate	Mar 08	Ralph Harrison	
EH18	To work in partnership to develop a climate change strategy and action plan	Mar 08	Ralph Harrison	
Housing				
Corporate Plan Objective: As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010 (Ref: CO30)		Community Strategy Ref: EH15		Key Pls: LAA H2 + LPI NS9 LPI SH10
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH19	To improve the quality and attractiveness of existing housing	Mar 08	Penny Garner Carpenter	LAA Outcome 24
EH20	To enhance the standard of management of private rented housing	Mar 08	John Smalley	LAA Outcome 24
EH21	To maintain and improve public health and safety through the enforcement of housing and nuisance legislation	Mar 08	John Smalley	LAA Outcome 24
Corporate Plan Objective: Meeting Housing and Support Needs (Ref: CO31)		Community Strategy Ref: EH20 + 21		Key Pls: LAA H3-H5, LAA H7 LAA H12+13 & LPI NS12a
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH22	To provide support services to increase the opportunity for residents to live independently in the community	Mar 08	Alan Dobby	LAA Outcome 25
EH23	Produce a 'fit for purpose' Housing Needs Assessment	Dec 07	Amy Waters	LAA Outcome 25
EH24	To produce a 'fit for purpose' Older Persons' Housing Strategy	Dec 07	Penny Garner Carpenter	LAA Outcome 25
Corporate Plan Objective: Improving the advice and support provided to homeless people and helping them to access employment, training and educational opportunities (Ref: CO32)		Community Strategy Ref: EH21		Key Pls: BVPI 213 LAA H7
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH25	To minimise homelessness	Mar 08	Lynda Igoe	LAA Outcome 26

Corporate Plan Objective: Improving the energy efficiency of houses (Ref: CO33)		Community Strategy Ref: EH19		Key Pls: LAA H11+ LPI SH10
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH26	To improve the energy efficiency of existing housing and reduce the number of vulnerable households experiencing fuel poverty	Mar 08	David Morgan	LAA Outcome 27
Corporate Plan Objective: Balancing Housing Supply and Demand (Ref: CO34)		Community Strategy Ref: EH15 - 17		Key Pls: LPI NS9 LAA H12, LAA H13
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH27	To ensure there is access to a choice of good quality housing to buy or rent, to meet the aspirations of residents and encourage investment	Mar 08	Penny Garner Carpenter	LAA Outcome 28
EH28	To rebalance the supply and demand for housing	Mar 08	Penny Garner Carpenter	LAA Outcome 28
EH29	Pursue a strategic housing market renewal in partnership with Tees Valley Living, Housing Hartlepool and Hartlepool Revival	Mar 08	Mark Dutton	LAA Outcome 28

Performance Indicators

Within the Environment and Housing theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 82a(i)	Percentage of household waste arisings which have been sent by the Authority for recycling	17.03	19	n/a
BVPI 82a(ii)	Total tonnage of household waste arisings sent by the Authority for recycling	7143.03	8208.99	n/a
BVPI 82b(i)	The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion	10.67	12	n/a
BVPI 82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	4474.86	5184.63	n/a
BVPI 82c(i)	Percentage of the total tonnage of household waste arisings that	63.96	62	n/a

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
	have been used to recover heat, power and other energy sources			
BVPI 82c(ii)	Total tonnage of household waste arisings that have been used to recover heat, power and other energy sources	26827.3	26787.24	n/a
BVPI 82d(i)	Percentage of household waste that has been landfilled	8.35	7	n/a
BVPI 82d(ii)	The tonnage of household waste arisings that have been landfilled	3501.63	3024.36	n/a
BVPI 84a	Household Waste collected per head	466.08	480.08	n/a
BVPI 99ai	Road accident casualties - Number of casualties - all killed/seriously injured	39	42	n/a
BVPI 99aii	Road accident casualties - % Change in number of casualties from previous year – all killed/seriously injured	-20.4	-7.8	n/a
BVPI 99aiii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all killed/seriously injured	-15.6	-9.3	n/a
BVPI 99bi	Road accident casualties - Number of casualties - children killed/seriously injured	5	8	n/a
BVPI 99bii	Road accident casualties - % Change in number of casualties from previous year – children killed/seriously injured	-50.0	-6.0	n/a
BVPI 99biii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - children killed/seriously injured	-57.6	-33.4	n/a
BVPI 99ci	Road accident casualties - Number of casualties - all slight injuries	298	300	n/a
BVPI 99cii	Road accident casualties - % Change in number of casualties from previous year - all slight injuries	-2.0	-1.6	n/a
BVPI 99ciii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all slight injuries	-23.1	-22.6	n/a
BVPI 102	Passenger journeys on buses per year			n/a
BVPI 156	Percentage of buildings accessible for disabled people	29.63	38	n/a
BVPI 199a	Local Street and Environmental Cleanliness – Litter & Detritus	13.5	11	n/a
BVPI 200a	Plan-making: Development Plan	Yes	Yes	n/a
BVPI 200b	Plan-making: Milestones	Yes	Yes	n/a
BVPI 200c	Plan-making: Monitoring Report	Yes	Yes	n/a
BVPI 213	Housing Advice Service: preventing homelessness	4	4.75	n/a
BVPI 216a	Identifying Contaminated land	932	933	n/a
BVPI 218a	Abandoned vehicles	100	100	n/a

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 219a	Preserving the special character of conservation areas	8	8	
LAA H2	Achieving decent homes standard in private sector housing sector	67%	68.53%	70% by 2010
LAA H3	Increase support to enable residents to live independently in their own homes	3467	2480	2488
LAA H4	Increase the number of people receiving floating support services	445	450	584
LAA H5	Increase the number of adaptations carried out to enable vulnerable people to remain living independently in their own home	645	767	797
LAA H7	The percentage of new tenants receiving support from HBC sustaining their tenancies for 6 months	100%	100%	100%
LAA H11	Improve the energy efficiency of housing stock	61	62	65
LAA H12	Number of houses cleared in HMR intervention area	60	550	320
LAA H13	Number of new homes constructed in HMR intervention area	13	30	350 to 2010
LAA SC11	Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Element Area)	76%	n/a	81.8%
LPI NS9	Number of long term empty private houses	58	575	n/a
LPI NS12a	Extra care sheltered accommodation for older people provision			
LPI NS 17	Number of people attending environmental awareness training course	New Indicator – to collect baseline 2007/08		
LPI RP3	The number of sites developed or improved	9	7	n/a
LPI SH10	Amount spent on energy efficiency measures (including matched funding from utility partners)	New Indicator – to collect baseline 2007/08		

Culture and Leisure

Community Strategy / Council Priority	Ensure a wide range of good quality, affordable and accessible leisure, and cultural opportunities
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Key achievements in 2006/07

- The Headland sports hall and fitness suite developed as an extension to the Borough Hall was opened for business in February 2006, usages have exceeded all expectations and new courses are constantly being developed to meet demand
- The Maritime Festival in July 2006 was a success, attracting circa 60,000 visitors
- Hartlepool, in partnership with PD Ports and Hartlepool Marina, successfully bid to be Tall Ships Host Port 2010 and work planning this has commenced with key partners
- Successful HLF Lottery bid for £250k was submitted to secure the conversion and restoration of PSS Wingfield Castle as an education resource centre as part of the Hartlepool Maritime Experience capital developments. This HLF success was complemented by the success of the Heugh Gun Battery Trust in achieving a £300k HLF award for their restoration and interpretation
- Hartlepool was the only UK venue for The Face of Asia exhibition by Steve McCurry, which was a resounding success, followed in December 2006 with landscape photographer Jo Cornish incorporating locally commissioned work
- The renewal of the Waverly allotment site and the re-establishment of Briarfields allotments have been successfully achieved, the former with involvement from the learning disabilities unit who will be developing a comprehensive practical unit

In 5-10 years time we will: -

- increase access to cultural, leisure and community learning activities
- review the Cultural Strategy
- review how a range of Community Service such as Library Services are delivered, and should be delivered in the future
- develop the H₂O Delivery Plan
- have delivered the Tall Ships race

Culture and Leisure				
Corporate Plan Objective: Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport (Ref: CO35)		Community Strategy Ref: CL5 & 6		Key Pls: LAA CL1 LAA CL6 - 11
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CL01	Develop and improve cultural and leisure facilities and events.	Mar 08	John Mennear	LAA Outcome 29
CL02	To ensure the public have access to a wide range of information about leisure, culture and sporting opportunities in a variety of accessible mediums.	Mar 08	John Mennear	LAA Outcome 29
Corporate Plan Objective: Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas (Ref: CO36)		Community Strategy Ref: CL5		Key Pls: LAA CL2,3 + 5 LPI CS2a + 2c
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CL03	To increase opportunities for participation in a wide range of cultural and leisure activity focussing on areas of disadvantage.	Mar 08	John Mennear	LAA Outcome 30

Performance Indicators

Within the Culture and Leisure theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LAA CL1	Engagement in museum outreach activity by under-represented groups	337	325	325
LAA CL2	Visits by C2DE (MORI definition of Working Class) visitors to the Museum of Hartlepool (based on Renaissance funded MORI visitor survey)	Not yet available	41%	42%
LAA CL3	Number of individuals trained to deliver activities within clubs and the	199 (to Q3)	150	155

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
	community			
LAA CL5	Increase annual Leisure Centre attendances (Neighbourhood Renewal narrowing the gap)	47%	56%	57%
LAA CL6	Increase proportion of residents satisfied with museums/arts (Hartlepool)	86%	65%	66%
LAA CL7	Increase proportion of residents satisfied with museums/arts (Neighbourhood Renewal narrowing the gap)	3%	7%	7%
LAA CL8	Increase residents satisfaction with public parks and open spaces (Hartlepool)	73%	75%	75%
LAA CL9	Increase residents satisfaction with public parks and open spaces (Neighbourhood Renewal narrowing the gap)	5%	2%	2%
LAA CL10	Increase residents satisfaction with libraries (Hartlepool)	91%	78%	79%
LAA CL11	Increase residents satisfaction with libraries (Neighbourhood Renewal narrowing the gap)	5%	3%	3%
LPI CS2a	Overall average attendance at Eldon Grove and Mill House Leisure Centre and Headland Sports Hall	372,046	362,500	n/a
LPI CS2c	Number of concessionary members of Leisure Card Scheme attending the centres four times or more during the year	1,808	2,000	n/a

Strengthening Communities

Community Strategy / Council Priority	Empower individuals, groups and communities and increase the involvement of citizens in all decisions that affect their lives.
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Key achievements in 2006/07

- Working with local communities, Neighbourhood Action Plans (NAPs) have been updated for both Dyke House/Stranton/Grange and Burbank areas, and work on updating the Rift House/Burn Valley Plan is underway. We have also assisted New Deal for Communities in completing a NAP for their area.
- Around £350,000 of Neighbourhood Renewal Fund Residents Priorities Budget has been spent across NAP areas, on priorities identified in Neighbourhood Action Plans.
- We have undertaken a review of the NAP process and commenced implementation of its many recommendations including for example, how to involve more residents in the process and achieve a good geographical spread of participants.
- The Statement of Community Involvement (SCI) showing how residents and the broader community can get involved in the preparation of new land-use plans and consideration of planning applications was adopted in October 2006.
- Residents continue to be involved in the ongoing development and governance of the Housing Market Renewal (HMR) programme across central Hartlepool
- A Best Value Review of Strengthening Communities has been undertaken with the Voluntary and Community Sector (VCS) and a Strategic Improvement Plan developed to improve performance in this aspect of the Council's work.
- Hartlepool Borough Council has achieved Beacon Status for emergency planning, in partnership with the other 3 authorities in 'Cleveland' and Cleveland Police and Cleveland Fire Brigade. The Cleveland Emergency Planning Unit made a joint bid for Beacon Status, with the main theme being partnership working through the emergency planning unit.

In 5-10 years time: -

- There will be an increased range of services and activities that have been developed and delivered in partnership with local communities.
- The public will be reassured through awareness of the emergency planning arrangements that are in place and which are continually reviewed.
- Information on how the public can protect themselves during an emergency will be enhanced.

Strengthening Communities				
Corporate Plan Objective: To empower local people to have a greater voice and influence over local decision making and the delivery of services (Ref: CO37)		Community Strategy Ref: SC1 – 5 HC18		Key Pls: LPI RP 14
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC01	To establish Neighbourhood Management as a guiding influence in Service Delivery across the Council	Mar 08	Denise Ogden	LAA Outcome 31
SC02	Ensure a fit for purpose LSP	Mar 08	Joanne Smithson	LAA Outcome 31
SC03	Coordinate a review of the Community Strategy	Mar 08	Joanne Smithson	LAA Outcome 31
SC04	Coordinate the implementation and monitoring of the Local Area Agreement	Mar 08	John Potts	LAA Outcome 31
SC05	Improve public engagement with hard to reach groups which will act on qualitative information/feedback from citizens	Mar 08	Alan Dobby	LAA Outcome 31
Corporate Plan Objective: Make a positive contribution (Children and young people who live in Hartlepool are provided with the opportunity to participate fully in the life of their community) (Ref: CO38)		Community Strategy Ref: CS06 SC04		Key Pls: BVPI 221a+b
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC06	Implement the requirements of the Education and Inspections Act 2006 to deliver Positive Activities for Young People	Mar 08	Peter Davies	LAA Outcome 32
SC07	Establish the role of commissioner of parenting support and develop a Parenting Strategy for Hartlepool to establish a continuum of services for parents to assist them in promoting positive outcomes for their children	Mar 09	John Robinson	LAA Outcome 32
SC08	Ensure that all children and young people from vulnerable groups (LDD, BME, traveller, asylum seeker and refugee communities) have the opportunity to gain full access to services and have a role in service development	Mar 09	John Robinson	LAA Outcome 32
SC09	Establish the Participation Strategy through the development of standards that support organisations in Hartlepool in its implementation	Mar 09	John Robinson	LAA Outcome 32

Corporate Plan Objective: To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery (Ref: CO39)		Community Strategy Ref: SC3 – 5, JE11 LLS11, 12, 14 + 15 HC4 + 6, CS 4 + 11		Key Pls: LAA E8 LPI RP7
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC10	Ensure the delivery of Neighbourhood Renewal in the Borough	Mar 08	Catherine Frank	LAA Outcome 33
SC11	Continue programme of Neighbourhood Action Plan (NAP) preparation and implementation.	Mar 08	Sylvia Burn	LAA Outcome 33
SC12	Coordinate key Regeneration Programmes	Mar 08	Derek Gouldburn	LAA Outcome 33
Corporate Plan Objective: Increasing financial resources within family environments to provide improved lifestyle opportunities (Ref: CO40)		Community Strategy Ref:		Key Pls: LAA SC16- 18
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC13	Undertake community engagement programme to raise awareness and accessibility to financial support	May 07	John Morton	LAA Outcome 34
Corporate Plan Objective: Freedom from discrimination or harassment (Ref: CO41)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC14	Improve Consultation, Community Development and Scrutiny	Mar 08	Vijaya Kotur	LAA Outcome 35
SC15	Improve Service Delivery and Customer Care	Mar 08	Vijaya Kotur	LAA Outcome 35
Corporate Plan Objective: Creating a fairer world (Ref: CO42)		Community Strategy Ref:		Key Pls: LAA SC25 + SC26
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC16	Promote Hartlepool as a Fairtrade Town	Mar 08	Ralph Harrison	LAA Outcome 36

Corporate Plan Objective: Ensure communities are well prepared to respond to emergency incidents (Ref: CO43)		Community Strategy Ref: SC3, 5, 6 + 8		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC17	Develop and implement communication strategy	Mar 08	Denis Hampson	
Corporate Plan Objective: Ensure Cleveland Emergency Planning Unit delivers on behalf of the Council a comprehensive Emergency Planning and Resilience Service (Ref: CO44)		Community Strategy Ref: SC3, 5, 6 + 8		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC18	Deliver the actions identified in the annual plan of the Cleveland Emergency Planning Unit	Mar 08	Denis Hampson	

Performance Indicators

Within the Strengthening Communities theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For Local Area Agreement targets, the longer term, 2008/09 target has been provided.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 221a	Participation in and outcomes from Youth Work: recorded outcomes	57	60	n/a
BVPI 221b	Participation in and outcomes from Youth Work: accredited outcomes	11	15	n/a
LAA E8	Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal narrowing the gap)	78%	82%	85%
LAA SC16	Number of Council Tax Disabled Reliefs (performance expected with reward)	223	n/a	268
LAA SC17	Number of Council Tax Carer Reductions (performance expected with reward)	54	n/a	157
LAA SC18	Number of Council Tax Severely Mentally Impaired Reductions (performance expected with reward)	107	n/a	112
LAA SC25	Number of retail establishments offering Fairtrade as an alternative	19	20	20
LAA SC26	Number of catering establishments offering Fairtrade as an	12	12	11

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
	alternative			
LPI RP7	The amount (£) of external funding deployed to support the council's economic regeneration activities	2,711,416	1,750,000	n/a
LPI RP 14	LAA overall assessment	Green	Green	n/a

Organisational Development

Community Strategy / Council Priority	<p>To develop and enhance the effectiveness and efficiency of the Council through:</p> <ul style="list-style-type: none">• improve management and governance• improved access to and understanding of the public• improved understanding, skills, competencies and contribution of Elected Members and Staff• the innovative implementation of key efficiency drivers• the effective management, governance and development of financial arrangements
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Key achievements in 2006/07

- For the fifth year running the Council were awarded 4 stars, the highest possible rating, by the Audit Commission as part of the Comprehensive Performance Assessment
- The Council's Corporate Assessment Inspection, which forms part of the overall Comprehensive Performance Assessment, scored the Council as 3, out of a possible 4. When ranked with all other Councils that have been reassessed Hartlepool are ranked joint third
- A 5 year procurement plan was completed and regional and sub-regional collaborative contracts have been concluded, which will result in significant savings
- An integrated Asset Management Plan / Capital Strategy was approved by Cabinet.
- Hartlepool Connect (Contact Centre) was opened and services integrated
- 'Talking with Communities' is now an established consultation forum for all council departments and partners
- To help increase family resources within the family environment an activity programme has yielded positive results in terms of the number of new Council Tax exemptions and reductions granted. A TV message is being piloted within GP surgeries via 'Lifechannel'
- Risk Management has now become part of the day to day working of the council and departments are continuing to look at ways of reducing risks on a regular basis

In 5-10 years time: -

Hartlepool Borough Council will be recognised locally, regionally and nationally as providing strong community leadership and delivering local and national priorities in partnership with others.

Organisational Development				
Corporate Plan Objective: Continued development of service planning and performance management arrangements (Ref: CO45)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD01	Complete updated 2008/09 Corporate Plan	Jun 08	David Hunt	
OD02	Procure and implement new Performance Management Database	Mar 08	David Hunt	
OD03	Propose improvements to service planning process for 2008/09	Dec 07	Peter Turner	
OD04	Manage achievement of continuous improvement	Mar 08	Peter Turner	
OD05	Implement appropriate improvements to deliver requirements of Use of Resources	Jul 07	Mike Ward	
Corporate Plan Objective: Prepare for Implementation of White Paper and Local Government Bill (Ref: CO46)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD06	Hold member seminars to discuss implications of White Paper and Local Government Bill	Mar 08	Andrew Atkin	
OD07	Provide further reports on the implications of the White Paper and Local Government Bill and respond to Government consultations	Mar 08	Andrew Atkin	
Corporate Plan Objective: Implement Risk Strategy to ensure robust risk management arrangements are in place (Ref: CO47)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD08	Maintain and review risk management arrangements	Mar 08	Kerry Trenchard	
Corporate Plan Objective: Develop and improve the effectiveness of the overview and scrutiny process (Ref: CO48)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD09	To continue to raise the profile of the work of the Overview and Scrutiny Function	Sep 07	Charlotte Burnham	
OD10	Compilation and Delivery of the Scrutiny Work Programme 2007/08	May 08	Charlotte Burnham	

OD11	To implement the extended powers to Scrutiny as outlined in the Local Government Bill/Police and Justice Act 2006	Mar 08	Charlotte Burnham	
OD12	To further enhance the knowledge of Non-Executive Members serving on the Overview and Scrutiny Committees	Aug 07	Charlotte Burnham	
OD13	Evaluate the work/added value to the Overview and Scrutiny arrangements in Hartlepool	Apr 08	Charlotte Burnham	
Corporate Plan Objective: Development of Statement on Internal Control and Governance arrangements (Ref: CO49)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD14	Co-ordinate SIC Work Programme	May 07	Noel Adamson	
Corporate Plan Objective: Put in place arrangements to ensure the structure of the authority and support arrangements are fit for purpose (Ref: CO50)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD15	Identify and implement structures appropriate to delivering high quality, efficient services	Mar 08	Joanne Machers	
Corporate Plan Objective: Ensure arrangements in place to deal with new and existing legislation (Ref: CO51)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD16	Implement new and existing legislation	Jun 07 and ongoing	Tony Brown	
OD17	Continue to develop and implement the ethical framework through revisions to the Member Code of Conduct and the introduction of an Officers Code	May 07 and ongoing	Tony Brown	
Corporate Plan Objective: Develop and Implement Efficiency Strategy (Ref: CO52)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD18	Implement 5 year Procurement Plan	Mar 08	Graham Frankland	

OD19	Review and further develop integrated Efficiency Strategy	Apr 07 and ongoing	Mike Ward	
Corporate Plan Objective: Develop the Contact Centre to increase the range of services provided (Ref: CO53)				
Community Strategy Ref:		Key Pls:		
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD20	Develop the single point of access	Mar 08	Christine Armstrong	
OD21	Develop links with partner organisations including voluntary and community sector	Mar 08	Christine Armstrong	
OD22	Develop and agree communication arrangements	Mar 08	Christine Armstrong	
Corporate Plan Objective: Implement the Communicating with your Council plans (Ref: CO54)				
Community Strategy Ref:		Key Pls:		
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD23	Implement Corporate Communications Strategy Action Plan	Apr 07 and ongoing	Alastair Rae	
OD24	Implement the Corporate Consultation Strategy Action Plan	Apr 07 and ongoing	Liz Crookston	
OD25	Implement the Corporate Complaints Strategy Action Plan	Apr 07 and ongoing	Liz Crookston	
OD26	Improve Customer Care and Service Delivery	Mar 08	Christine Armstrong	
Corporate Plan Objective: Enhance Equality and Diversity arrangements and mainstream into all council activities (Ref: CO55)				
Community Strategy Ref:		Key Pls: BVPI 2a+b		
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD27	Improve Equality and Diversity Leadership and Corporate Commitment	Mar 08	Vijaya Kotur	
Corporate Plan Objective: Implement Elected Member Development Strategy (Ref: CO56)				
Community Strategy Ref:		Key Pls:		
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD28	Further develop the skills and knowledge of Elected Members	Mar 08	Julie Wilson	

OD29	Assess and develop the ICT skills of Elected Members to support e-democracy	Mar 08	Julie Wilson	
OD30	Continue the commitment made to working towards the North East Charter for Member Development	Dec 07	Joanne Machers	
Corporate Plan Objective: Implement the People Strategy and the Workforce Development Strategy (Ref: CO57)		Community Strategy Ref:		Key Pls: BVPI 11a-c & 12, BVPI 16a+b & 17a+b
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD31	Implement plans to Develop & Promote Active, Visible and Effective Leadership	Mar 08	Lucy Armstrong	
OD32	Implement plans to Continually Improve What We Do	Mar 08	Joanne Machers	
OD33	Implement plans to Develop Skills of the Workforce	Mar 08	Lucy Armstrong	
OD34	Implement plans to Promote Healthy Working	Mar 08	H&S Advisor (Vacant)	
OD35	Implement plans to Effectively Recognise, Engage and Reward the Workforce	Mar 08	Wally Stagg	
OD36	Implement plans to Effectively Use Resources & Invest in the Future	Mar 08	Lucy Armstrong	
Corporate Plan Objective: Implement Pay and Grading and Single Status arrangements (Ref: CO58)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD37	Implement Revised Pay and Grading Structure	Mar 08	Joanne Machers	
OD38	Implement revised Single Status Conditions of Service	Mar 08	Joanne Machers	
Corporate Plan Objective: Delivery of the ICT Strategy to support corporate objectives (Ref: CO59)		Community Strategy Ref:		Key Pls:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD39	Review of ICT Strategy to ensure links with other corporate objectives	Oct 07	Joan Chapman	
OD40	Identification and delivery of programme of priority projects	Apr 07 and ongoing	Joan Chapman	

Corporate Plan Objective: Develop Strategic Financial Plans (Ref: CO60)		Community Strategy Ref:	Key Pls:	
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD41	Develop robust Strategic Planning Framework	Dec 07	Mike Ward	
OD42	Aligning Strategic and Financial Planning	Dec 07	Mike Ward	

Performance Indicators

Within the Organisational Development theme, there are a number of Performance Indicators that will be used to measure the successful implementation of the actions. Those indicators are included in more detail in the table below. For those indicators that are only collected on an annual basis there are no quarterly targets.

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 2a	The equality standard for local government in England	2	3	n/a
BVPI 2b	Duty to promote race equality	89	89	n/a
BVPI 11a	Percentage of top 5% earners that are women	43.79	48.09	n/a
BVPI 11b	Percentage of top 5% earners from black and minority ethnic communities	1.18	2.36	n/a
BVPI 11c	Percentage of top 5% earners who has a disability	6.93	8.1	n/a
BVPI 12	Number of working days lost due to sickness absence	13 days	11.05	n/a
BVPI 16a	Percentage of disabled employees	5.2%	5.8%	n/a
BVPI 16b	Percentage of economically active disabled community population	22.14	n/a	n/a
BVPI 17a	Percentage of black and ethnic minority employees	0.8%	0.9%	n/a
BVPI 17b	Percentage of economically active minority ethnic community population	1.1	n/a	n/a

Contact Details

Name of Officer (Dept)	Job Title	Service	Location	Telephone Number	E-mail address
Noel Adamson (CE/F)	Head of Audit and Governance	Internal Audit	Leadbitter Buildings	523173	noel.adamson@hartlepool.gov.uk
Tom Argument (CSD)	14-19 Co-ordinator	Children's Services	Education Development Centre	287366	tom.argument@hartlepool.gov.uk
Christine Armstrong (CE/HR)	Central Services Manager	Central Services	Civic Centre	523016	christine.armstrong@hartlepool.gov.uk
Lucy Armstrong (CE/HR)	Workforce Development Manager	Workforce Development	Windsor Offices	523476	lucy.armstrong@hartlepool.gov.uk
Andrew Atkin (CE/CS)	Assistant Chief Executive	Chief Executives	Civic Centre	523003	andrew.atkin@hartlepool.gov.uk
Nicola Bailey (ACSD)	Director of Adult & Community Services	Adults	Civic Centre	523910	nicola.bailey@hartlepool.gov.uk
Ian Bond (RPD)	Ecologist	Landscape Planning & Conservation	Bryan Hanson House	523431	ian.bond@hartlepool.gov.uk
Paul Briggs (CSD)	Assistant Director – Resources and Support Services	Children's Services	Civic Centre	284192	paul.briggs@hartlepool.gov.uk
Tom Britcliffe (RPD)	Principal Planning Officer	Urban Policy	Bryan Hanson House	523532	tom.britcliffe@hartlepool.gov.uk
Tony Brown (CE/L)	Chief Solicitor	Chief Executives	Civic Centre	523003	tony.brown@hartlepool.gov.uk
Sylvia Burn (RPD)	Team Leader (Regeneration)	Urban Policy	Bryan Hanson House	284160	sylvia.burn@hartlepool.gov.uk
Charlotte Burnham (CE/CS)	Scrutiny Manager	Corporate Strategy	Civic Centre	523087	charlotte.burnham@hartlepool.gov.uk
Joan Chapman (CE/CS)	Principal Strategy Development Officer (e- government)	Corporate Strategy	Civic Centre	284145	joan.chapman@hartlepool.gov.uk
Rachel Clark (CE/HR)	HR Adviser	Human Resources	Windsor Officers	284346	rachel.clark@hartlepool.gov.uk
John Collings (CSD)	Assistant Director – Performance & Achievement	Children's Services	Civic Centre	523736	john.collings@hartlepool.gov.uk
Liz Crookston	Principal Strategy and	Corporate Strategy	Civic Centre	523041	liz.crookston@hartlepool.gov.uk

Name of Officer (Dept)	Job Title	Service	Location	Telephone Number	E-mail address
(CE/CS)	Research Officer				
Peter Davies (CSD)	Principal Youth Officer	Childrens Services	Leadbitter Buildings	523901	peter.davies@hartlepool.gov.uk
Alan Dobby (ACSD)	Assistant Director (Support Services)	Support Services	Civic Centre	523912	alan.dobby@hartlepool.gov.uk
Danny Dunleavy (RPD)	Operations Manager	Youth Offending	Central Archive Store	523962	danny.dunleavy@hartlepool.gov.uk
Mark Dutton (RPD)	Housing & Regeneration Coordinator	Urban Policy	Bryan Hanson House	284308	mark.dutton@hartlepool.gov.uk
Sally Forth (RPD)	Anti-Social Behaviour Co- ordinator	Anti-Social Behaviour Unit	Jutland Road	296582	sally.forth@hartlepool.gov.uk
Catherine Frank (RPD)	Principal Community Strategy Officer	Community Strategy	Bryan Hanson House	284322	catherine.frank@hartlepool.gov.uk
Graham Frankland (NSD)	Head of Procurement & Property services	Procurement & Property Services	Civic Centre	523211	graham.frankland@hartlepool.gov.uk
Penny Garner Carpenter (RPD)	Strategic Housing Manager	RP Housing Division	Bryan Hanson House	284117	penny.garner- carpenter@hartlepool.gov.uk
Andrew Golightly (RPD)	Senior Regeneration Officer	Urban Policy	Bryan Hanson House	284099	andrew.golightly@hartlepool.gov.uk
Derek Gouldburn (RPD)	Urban Policy Manager	Urban Policy	Bryan Hanson House	523276	derek.gouldburn@hartlepool.gov.uk
Stuart Green (RPD)	Assistant Director (Planning & Economic Development)	Planning & Economic Development	Bryan Hanson House	284133	stuart.green@hartlepool.gov.uk
Denis Hampson (CEPU)	Head of Emergency Planning	Emergency Planning	Emergency Planning	01642 221121	denis.hampson@hartlepool.gov.uk
Ralph Harrison (NSD)	Head of Public Protection	Public Protection	Civic Centre	523313	ralph.harrison@hartlepool.gov.uk
Chris Hart (RPD)	Planning & Commissioning Manager	Community Safety	Community Safety Office	405589	chris.hart@hartlepool.gov.uk
Joe Hogan (RPD)	Crime & Disorder Co- ordinator	Community Safety	Church Street	405582	joe.hogan@hartlepool.gov.uk
Colin Horsley (RPD)	Coastal Arc Coordinator	Urban Policy	Bryan Hanson House	523287	colin.horsley@hartlepool.gov.uk
David Hunt (CE/CS)	Strategy & Performance Officer	Corporate Strategy	Civic Centre	284073	david.hunt@hartlepool.gov.uk
Margaret Hunt	Policy and Organisation	Strategy & Resources	Civic Centre	523928	margaret.hunt@hartlepool.gov.uk

Name of Officer (Dept)	Job Title	Service	Location	Telephone Number	E-mail address
(ACSD)	Development Officer				
Lynda Igoe (RPD)	Principal Housing Advice Officer	RP Housing Division	Civic Centre	523338	lynda.igoe@hartlepool.gov.uk
Vijaya Kotur (CE/HR)	Diversity Officer	Workforce Development	Windsor Officers	523060	vijaya.kotur@hartlepool.gov.uk
Anne Laws (RPD)	Team Leader (Policy Planning & Info)	Urban Policy	Bryan Hanson House	523279	anne.laws@hartlepool.gov.uk
Joanne Machers (CE/HR)	Chief Personnel Services Officer	Chief Executives	Civic Centre	523003	joanne.machers@hartlepool.gov.uk
Alison Mawson (RPD)	Head of Community Safety and Prevention	Community Safety & Prevention	Central Archive Store	284342	alison.mawson@hartlepool.gov.uk
John Mennear (ACSD)	Assistant Director (Community Services)	Community Services	Civic Centre	523417	john.mennear@hartlepool.gov.uk
David Morgan (RPD)	Energy Efficiency Officer	RP Housing Division	Bryan Hanson House	523993	david.morgan@hartlepool.gov.uk
John Morton (CE/F)	Assistant Chief Financial Officer	Benefits	Civic Centre	523093	john.morton@hartlepool.gov.uk
Sheila O'Connor (CSD)	Head of Family Support Services	Children's Services	Bevan House	523957	sheila.o'connor@hartlepool.gov.uk
Denise Ogden (NSD)	Head of Neighbourhood Management	Neighbourhood Services	Civic Centre	523201	denise.ogden@hartlepool.gov.uk
John Potts (RPD)	Principal Policy Officer	Community Strategy	Bryan Hanson House	284320	john.potts@hartlepool.gov.uk
Alastair Rae (CE/CS)	Public Relations Officer	Public Relations	Civic Centre	523510	alastair.rae@hartlepool.gov.uk
John Robinson (CSD)	Senior Children's Services Officer	Children's Services	Civic Centre	523348	john.robinson@hartlepool.gov.uk
Miriam Robertson (CSD)	Connexions Locality Manager	Children's Services	Connexions, Tower Street	275501	miriam.robertson@hartlepool.gov.uk
Sarah Scarr (RPD)	Landscape Planning & Conservation Manager	Landscape Planning & Conservation	Bryan Hanson House	523275	sarah.scarr@hartlepool.gov.uk
John Smalley (RPD)	Principal Environmental Health Officer	RP Housing Division	Bryan Hanson House	523322	john.smalley@hartlepool.gov.uk
Alastair Smith (NSD)	Head of Technical Services	Technical Services	Bryan Hanson House	523802	alastair.smith@hartlepool.gov.uk
Joanne Smithson (RPD)	Head of Community Strategy	Community Strategy	Bryan Hanson House	284161	joanne.smithson@hartlepool.gov.uk
Wally Stagg (CE/HR)	Organisational Development Manager	Organisational Development	Windsor Offices	523052	wally.stagg@hartlepool.gov.uk

Name of Officer (Dept)	Job Title	Service	Location	Telephone Number	E-mail address
Antony Steinberg (RPD)	Economic Development Manager	Economic Development	Bryan Hanson House	523503	antony.steinberg@hartlepool.gov.uk
Danielle Swainston (CSD)	Early Years Manager	Children's Services	Civic Centre	523671	danielle.swainston@hartlepool.gov.uk
Geoff Thompson (RPD)	Head of Regeneration	Regeneration	Bryan Hanson House	523597	geoff.thompson@hartlepool.gov.uk
Kerry Trenchard (CE/CS)	Strategy & Performance Officer	Corporate Strategy	Civic Centre	284057	kerry.trenchard@hartlepool.gov.uk
Peter Turner (CE/CS)	Principal Strategy Development Officer	Corporate Strategy	Civic Centre	523648	peter.turner@hartlepool.gov.uk
Mike Ward (CE/F)	Chief Financial Officer	Chief Executives	Civic Centre	523003	mike.ward@hartlepool.gov.uk
Phill Warrilow (CSD)	Assistant Director – Safeguarding and Specialist Services	Children's Services	Civic Centre	523732	phill.warrilow@hartlepool.gov.uk
Amy Waters (RPD)	(Senior) Planning Officer	Urban Policy)	Bryan Hanson House	523539	amy.waters@hartlepool.gov.uk
Ewen Weir (ACSD)	Assistant Director (Commissioning)	Adults	Civic Centre	523911	ewen.weir@hartlepool.gov.uk
Julie Wilson (CE/HR)	Principal Workforce Development Officer	Workforce Development	Windsor Offices	523548	julie.wilson@hartlepool.gov.uk

Hartlepool Borough Council

CORPORATE PLAN 2007/8

PART 2

SUPPORTING INFORMATION

- Part 2

Supporting Performance Information

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Notes to tables

Column	Explanation
Ref	This column shows you the reference number of each indicator. A BVPI is a nationally set Best Value PI, an LPI is a Local Performance Indicator.
Description	This column gives you the description of performance indicator.
EW Top quartile	This column is to compare how Hartlepool performs with other councils and shows the top quartile performance of all local authorities in England. This is the latest available national information from 2005/6. National data is not available for LPIs, or new BVPIs introduced in 2006/7. Where an indicator requires a Yes/No answer the comparison is the %-answering Yes.
Hartlepool Outturns	These columns show you the actual performance recorded at the end of 2005/6 and 2006/7.
Target 2006/7	This column shows you the target set for 2006/7 for comparison with the 2006/7 outturn. Where an indicator was introduced in 2006/7 a target may not have been set.
Future Targets	These columns show you our targets for the next three years.
Comment	Where there is a significant change (+/- 10%) between 2005/6 and 2006/7 a comment is included.

1. Jobs and the Economy

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10

LPI RP 1	The number of businesses assisted		870	1311	890	1315	1315	1315
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The outturn is well above target and the Worksmart project continues to be highly popular with the business community. The incubation system also continues to perform well, tourism activity is encouraging particularly the development of network groups as is the Longhill/Sandgate and Commercial Areas performance. Links with businesses re recruitment issues has also contributed to the outturn.

LPI RP 10	The gap between Hartlepool unemployment rate and the Great Britain rate		1.9	2.4	1.85	1.45	1.4	1.35
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Unemployment has increased nationally and Hartlepool's relative position has worsened. The Town has been hit by two major factory closures over the last year with over 500 jobs lost with Bonne Bouche and Rye Valley Foods.

LPI RP 11	The long term unemployment rate as proportion of total unemployed		32.2	29.2	31.2	28.2	27.2	26.2
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LPI RP 12	The youth unemployment rate as a proportion of the total unemployed		36.5	33.4	31	30.5	30.0	29.5
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LPI RP 13	The number of new business start ups per year		120	145	130	140	150	160
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LPI RP 2	The number of businesses making enquiries		1235	1408	1235	1410	1410	1410
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The level of enquiries continues to perform strongly and the website is now recording relatively high levels of hits with the new on line database contributing well. The Longhill/Sandgate and Commercial Areas projects continue to deliver strong outputs.

1. Jobs and the Economy

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10

LPI RP 3	The number of sites developed or improved		6	9	7	7	7	7
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Notable successes include the start on site of the Rivergreen proposals at Queens Meadow and the redevelopment of the former Coop which was identified as Hartlepool's key listed building at risk.

LPI RP 4	The number of jobs created with council assistance		508	265	400	265	265	265
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The target has not been achieved due to a lack of significant job creating projects. The basis of a lot of private sector based investment has been around competitiveness and productivity issues and in most instances very few new jobs have been created as a result of the investment. An excellent example of this is one local company who has recently invested around £50m to maintain and improve their world competitiveness against emerging locations such as China and India. This can only be achieved through investment that lowers the cost base and as a result only 15 new jobs were created.

LPI RP 5	The number of residents assisted into employment		752	972	775	1000	1000	1000
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The outturn is up in part due to the excellent performance of the Jobs Build project, the continued strong demand for labour from the call centre market and the development of regional and subregional projects which are managed by Hartlepool Borough Council. The NRF commissioning for the VCS and the development of the Jobsmart consortia have also had positive impacts. This has been supported by a particularly successful final ESF bidding round in which Hartlepool secured nearly 25% of the regional pot.

LPI RP 5a	The Number of residents assisted into employment that were long term unemployed		265	262	250	282	272	262
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LPI RP 5b	The number of residents assisted into employment that were young unemployed people		157	247	240	305	300	295
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The youth targeting process is a recent development and the 2005/6 outturn reflects the start of the process through piloting of small interventions. The targeting of the youth sector is much more embedded into mainstream activity.

LPI RP 6	The number of residents assisted into training		661	1169	740	1169	1169	1169
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The outturn is up in part due to the excellent performance of the Jobs Build project, the continued strong demand for labour from the call centre market and the development of regional and subregional projects which are managed by Hartlepool Borough Council. The NRF commissioning for the VCS and the development of the Jobsmart consortia have also had positive impacts. The development of the construction touch screen testing whereby larger numbers of trainees can be trained concurrently. This has been supported by a particularly successful final ESF bidding round whereby Hartlepool secured nearly 25% of the regional pot.

1. Jobs and the Economy

Ref	Description	England Top Quartile	Hartlepool		Target 2006/7	Future targets		
			Hartlepool Outturns 2005/6	2006/7		2007/8	2008/9	2009/10
LPI RP 6a	The number of residents assisted into training that were long term unemployed		287	319	238	329	317	306
The outturn is a reflection of the development on new initiatives targeting the long term unemployed and it is a reflection of the target being embedded into mainstream services. See also comment on LPI RP 6.								
LPI RP 6b	The number of residents assisted into training that were young unemployed people		168	315	229	356	350	345
The outturn reflects continuing targeting of this particular sector. The development of the construction touch screen training has allowed training sessions with larger groups. See also comment on LPI RP 6.								
LPI RP 7	The amount (£) of external funding deployed to support the council's economic regeneration activities		2079021	2711416	2000000	1750000	1750000	1750000
The performance has been particularly successful with funding secured for the Brougham Enterprise Centre Enhancement programme and a highly successful final ESF bidding round where Hartlepool secured nearly 25% of the regional allocation.								
LPI RP 8	The number of business start ups with council assistance		91	119	125	130	135	140
The improved performance has been largely due to the completion of the major Brougham Enterprise Centre in Oct 2006 and activity has been redirected towards start up support.								
LPI RP 9	The gap between the Hartlepool employment rate and Great Britain rate		8.3	7.2	7.9	7.5	6.9	6.3
The worklessness agenda is the Government's top priority and significant interventions have taken place to encourage economic participation. It is likely that there has been some benefit migration from incapacity benefit to job seekers allowance although there are no official figures for this.								

2. Lifelong Learning and Skills

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 181a	Percentage of pupil achieving Level 5 or above in KS3 results - English	77	70.91	70.00	73	79	80	81
BVPI 181b	Percentage of pupil achieving Level 5 or above in KS3 results - Maths	77	74.24	76.00	76	80	81	84
BVPI 181c	Percentage of pupil achieving Level 5 or above in KS3 results - Science	74	67.86	70.00	76	78	77	79
BVPI 181d	Percentage of pupil achieving Level 5 or above in KS3 results - ICT Assessment	73.83	61.4	66.44	73	75	73	75
BVPI 194a	Proportion of children level 5 or above, KS2 in English	29	29	32	25	38	39	37
Performance in 2006 exceeded target due to strong performances in 13 schools with larger cohorts								
BVPI 194b	Proportion of children level 5 or above, KS2 in Maths	32	32	35	37	38	40	36
BVPI 221a	Participation in and outcomes from Youth Work: recorded outcomes	59	50	57	55	60	60	60

2. Lifelong Learning and Skills

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 221b	Participation in and outcomes from Youth Work: accredited outcomes	24	6	11	9.58	15	20	25
BVPI 222a	Percentage of leaders of integrated early education and child care settings funded or part-funded by the local authority with a qualification at level 4 or above	35	54	62	62	69	77	85
BVPI 222b	Percentage of leaders of integrated early education and child care settings funded or part-funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development	100	77	77	76	77	100	100
BVPI 38	Percentage of pupil achieving 5 or more A*-C GCSEs	58.3	51.7	57.5	55	61	61	65
Target exceeded due to improved targeting of individual pupils in schools								
BVPI 39	Percentage of pupil achieving 5 or more A*-G GCSEs	90.8	85.8	90.3	90	91	91	91
BVPI 40	Percentage of pupil achieving Level 4 or above in KS2 Math tests	77.4	77.5	79.0	86	87	86	80
2006 performance was above national average but below a very challenging target agreed with DfES. This was due to a fall in performance in 16 schools which was not expected								

2. Lifelong Learning and Skills

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 41	Percentage of pupil achieving Level 4 or above in KS2 English tests	81.2	78.7	80.0	80	83	83	82
BVPI 43a	Percentage of SEN statements (excluding)	100	100	100	100	100	100	100
BVPI 43b	Percentage of SEN statements (including)	95.4	90	92.0	91	93	94	94
BVPI 45	Percentage absence in secondary schools	7.26	7.26	7.14	8	7.30	7.20	7.10
BVPI 46	Percentage absence in primary schools	5.13	5.29	5.63	5.1	5.30	5.20	5.20
LPI ACS 1	Number of adults in all forms of learning		2950	2428	3100	3100	3250	3200
It is expected that the outturn for the end of the academic year will match the target.								
LPI ACS 2	Number of families participating in learning		180	167	190	190	200	250
It is expected that the outturn for the end of the academic year will match the target.								

2. Lifelong Learning and Skills

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
LPI ACS 3	Number of adults participating in basic skills classes		410	432	320	450	450	475
The out turn will exceed the target. There have been a number of incentives in place to make basic skills more accessible. This has resulted in a greater uptake of provision								
LPI ACS 4	Number of adults achieving level 1 and level 2 qualifications		875	57	945	955	970	800
It is expected that the outturn performance will match the target set.								
LPI ACS 5	Number of adults achieving a Basic Skills qualification		150	31	150	200	200	210
It is expected that the outturn performance will match the target set.								
LPI ChS 2	The percentage of permanently excluded pupils offered full time alternative educational provision of 21 hours or more			94.64	100	100	100	100
LPI ChS 3	Number of pupils permanently excluded during the year from all schools maintained by the Children's services authority per 1,000 pupils maintained at all schools		1.4	1.45		0.8	0.7	0.6
LPI CS 14	The proportion of 13-19 year olds resident in Hartlepool in contact with the Council Youth Service		29.23	22.7	30	25	25	25

2. Lifelong Learning and Skills

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
LPI ED 2	Percentage of 3 year olds who participate in accessing a good quality free early year place		100	104	98	100	100	100
LPI ED 3	The number of childcare places per 1000 population		232	245	236	n/a	n/a	n/a
This local target has been removed from the Corporate Plan 07/08 because the Government no longer expect this target to be reported								
LPI ED 5	Percentage of adult learners who are male		28	25	30	27	28	29
Owing from competition from other providers and due to unforeseen decreases in the uptake of some types of provision, the outturn is lower than that expected. Developments are underway to devise programmes which are more available to male learners								

3. Health and Care

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 161	Employment, education and training for care leavers	0.91	0		0.8			
BVPI 162	Reviews of child protection cases	100	100		100			
BVPI 163	Adoptions of children looked after	9.5	4.9		9.7			
BVPI 195	Acceptable waiting time for assessment	83.5	83.2	88.4	85	90	90	90
BVPI 196	Acceptable waiting time for care packages	91.5	80.7		85			
BVPI 197	Teenage Pregnancies	-18.2	-15.2		-21.8			
BVPI 201	Number of adults and older people receiving payments	99	56	303	89	303	290	280
Vastly improved figure due to very focused management of Direct Payments across all business units.								

3. Health and Care

Ref	Description	England Top Quartile	Hartlepool		Target 2006/7	Future targets		
			Outturns 2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 49	Stability of Placements for Looked After Children		11.02		10			
BVPI 50	Educational qualifications of Looked After Children	59	43		77			
BVPI 53	Intensive home care per 1000 population aged 65 or over		15.67	14.35	16.14	14	13.5	13
BVPI 54	Over 65s helped to live at home per 1000 population	100.1	122.25	120.49	125	125	125	125
BVPI 56	Percentage of items of equipment delivered within 7 working days		80		85			
LPI ChS 1	Percentage increase in the number of childcare places		77	87	80	n/a	n/a	n/a
This local target has been removed from the Corporate Plan 07/08 because the Government no longer expect this target to be reported								
LPI SS 12	Clients receiving a review as a percentage of adults and older clients receiving a service		73.7	78.2	75	78	78	78

3. Health and Care

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
LPI SS 1a	Patients aged 75 and over occupying an 'acute' hospital bed with delayed discharge		0		1			
LPI SS 1c	Admissions of supported residents aged 65 or over to residential/nursing care		57.2	76.2	57	76	74	72
2005/06 performance was very low (only 85 admissions) whereas the 2006/07 figure of 76.2 (113 admissions) is still in line with top quartile performance as well as being a more realistic and achievable level of Residential and Nursing Admissions								
LPI SS 1d	Number of referrals for intermediate care services from non-hospital community setting as percentage of all referrals		56.5		55			
LPI SS 1e	Number of people receiving intermediate care		1301		1300			
LPI SS 2	The number of adults under 65 with learning disabilities who the authority helps to live at home per 1000 adults under 65		3.7	3.7	4	4	4	4
LPI SS 3	The number of adults under 65 with mental health problems whom the authority helps to live at home per 1000 adults under 65		3		4.3			

3. Health and Care

Ref	Description	England Top Quartile	Hartlepool		Target 2006/7	Future targets		
			Outturns 2005/6	2006/7		2007/8	2008/9	2009/10

LPI SS 4	Supported admission of adults (18-64) to residential nursing care - number of adults supported by local authority in residential care per 1000 adults under 65		0.37	1.1	0.93	1.1	1.1	1.1
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2005/06 figure was much lower than expected – as these figures are susceptible to greater change due to the small numbers of admissions to care for the 18-64 age group. These are very small numbers – representing a change in admissions from 2 in 2005/06 to 6 people in 2006/07. This is still top quartile performance.

LPI SS 5	The number of adults under 65 with physical disabilities whom the authority helps to live at home per 1000 adults under 65		10	10	11	11	11	11
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This represents a change of only 8 people from 534 (2005-2006) to 542 (2006-2007) and is still stable at a top score for the Department of Health's rating system.

LPI SS 9	Percentage of child protection registrations that are re-registrations				15			
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4. Community Safety

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 126	Domestic burglaries per 1000 household (Amended 2005/06)	6.4	16.66	17.0	20.1	18.8	17.22	not set
Performance has declined very slightly compared to 2005/06. The difference equates to 12 more burglaries during 2006/07. Performance compares favourably to the target (15% below target). This will be partly due to variety of short term Police operations and the longer term Partnership strategic programmes, which aim to change offenders' behaviour.								
BVPI 127a	Violent crime per 1,000 population	12.4	34.68	31.5	31.21	29.89	not set	not set
BVPI 127b	Robberies per 1,000 population	0.3	1.12	0.7	1.2	1.18	1.17	not set
Performance has improved by more than 40% compared to 2005/06. Performance exceeded target by more than 40% due to variety of operations and projects implemented by Police and partners.								
BVPI 128	Vehicle crimes per 1000 population (Amended 2005/06)	7.3	12.1	10.0	13	12.24	11.37	not set
BVPI 174	Racial incidents per 100000 population		58.82	63.33	59	64	65	66
The increase relates to a small increase in incidents of racist graffiti reported to Hartlepool Borough Council.								
BVPI 175	Racial incidents with further action	100	98.11	100.00	98	100	100	100
BVPI 198	The number of drug users in treatment per 1,000 population aged 18-44	78.25	18.7		18			

4. Community Safety

Ref	Description	England Top Quartile	Hartlepool		Target 2006/7	Future targets		
			Outturns 2005/6	2006/7		2007/8	2008/9	2009/10

BVPI 225	Actions Against Domestic Violence		36.4	63.6	100	100.0	100.0	100.0
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Seven of eleven elements of BVPI 225 measure are in place. The recently approved Domestic Violence Strategy 2007-2010 includes actions to achieve the remaining four elements.

BVPI 226a	Advice & Guidance Services - total							
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BVPI 226b	Advice & Guidance Services – CLS Quality Mark		100		100			
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BVPI 226c	Advice & Guidance Services: direct provision							
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LPI CS 15	Percentage of residents who feel safe outside after dark		29.3	64	30	32	34	36
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Performance reported in 2005/06 derived from Viewpoint postal survey, whereas 2006/07 survey conducted by Ipsos MORI doorstep survey. Improvements include introduction of ward based Police Officers and Police Community Support Officers, as part of the Neighbourhood Policing pilot. Residents have reported in public meetings feeling safer, partly due to improved visibility of Police staff.

LPI CS 16	Young offenders - percentage re-offending		52.2	28.8	49.59	37.62	35.74	33.95
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Calculation method has been changed by Youth Justice Board, so instead of using two years to calculate re-offending rate, only one year (12 months) has been used. Therefore unable to compare 2006/07 to 2005/06 results.

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 100	Number of temporary traffic control days caused by road works per km	0.1	0	0	0	0	0	0
BVPI 102	Passenger journeys on buses per year	23777395	5592176		5924790			
BVPI 103	Percentage of users satisfied with the the local provision of public transport information			84		n/a	n/a	86
2003 59%								
BVPI 104	Percentage of users satisfied with local bus services			78	0.7	n/a	n/a	80
2003 65%								
BVPI 106	Percentage of new homes on previously developed land	96.47	54.96	51.94	52	60	60	65
BVPI 109a	Percentage of major planning applications within 13 weeks	74.9	70.59	84.38	65	70	70	70
Major applications are prioritised in Hartlepool and procedures are in place to try and avoid unnecessary delays. In addition staffing levels are stable and Planning Delivery Grant has been used to improve the service particularly through ICT development.								
BVPI 109b	Percentage of minor planning applications within 8 weeks	81.07	72.93	75.78	75	75	75	75

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 109c	Percentage of other planning applications within 8 weeks	91.39	83.96	87.67	85	85	87	87
BVPI 111	Percentage of applicants and those commenting on planning applications satisfied with the service received			86.0		n/a	n/a	not set
2003 87%								
BVPI 165	Percentage of pedestrian crossings for disabled people	99.7	91.9	92.1	100	100	100	100
BVPI 166a	Environmental health checklist of best practice	100	100	100	100	100	100	100
BVPI 166b	Trading standards checklist of best practice	100	100	100	100	100	100	100
BVPI 183a	Average length of Stay in bed and breakfast accomodation	1	1.54	0.00	1	1	1	1
BVPI 183b	Average length of stay in hostel accomodation	0	0	0.00	0	0	0	0

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10

BVPI 187	Condition of surface footway	12	15	19	14	18	17	16
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More resources have been targetted at category 3 and 4 footways leading to a deterioration in Category 1, 1a and 2 footways assessed y this indicator.

BVPI 199a	Local Street and Environmental Cleanliness – Litter & Detritus	8.8	17	13.5	14	11	10	9
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BVPI 199b	Local Street and Environmental Cleanliness - Graffiti	1	2	2	3	2	2	2
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BVPI 199c	Fly-posting visible from relevant land and highways	0	0.11	0	1	0	0	0
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BVPI 199d	Local street and environmental cleanliness – Fly-tipping		1	4	1	3	2	2
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BVPI 200a	Plan-making: Development Plan			Yes		Yes	Yes	Yes
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BVPI 200b	Plan-making: Milestones			Yes		Yes	Yes	Yes
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5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 200c	Plan-making: Monitoring Report			Yes		Yes	Yes	Yes
BVPI 202	Number of people sleeping rough on a single night	0	0	0	0	0	0	0
BVPI 203	The % change in average number of families in temporary accommodation	-15.84		-100.00%	1	0	0	0
BVPI 204	The % of appeals allowed against the authorities decision to refuse planning applications		33.3	61.1	33	33	33	33
BVPI 205	Quality of service checklist	94.5	100	100.0	100	100	100	100
BVPI 213	Housing Advice Service: preventing homelessness	5	3	4	4	5	6	6
BVPI 214	Repeat Homelessness	0.32	2.54	0.00	2	0	0	0

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 215a	Rectification of street lighting faults: non DNO	3.43	1.64	1.16	1.6	1.6	1.6	1.6
The vast majority of faults are being repaired the day after receiving report. Some lights during the summer period are repaired on the same day.								
BVPI 215b	Rectification of street lighting faults: DNO	14.03	22.77	19.90	21	18	16	14
BVPI 216a	Identifying contaminated land	1428	908	932	909	933	934	935
BVPI 216b	Information on contaminated land	9	13	15	14	15	16	16
BVPI 217	Pollution Control Improvements	100	91	100	90	95-100	95-100	95-100
BVPI 218a	Abandoned Vehicles	96.64	100	100	100	100	100	100
BVPI 218b	Abandoned Vehicles - removal	95	100	100	100	100	100	100
BVPI 219a	Preserving the special character of conservation areas		8	8	8	8	8	8

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 219b	Preserving the special character of conservation areas: character appraisals	31.81	0	0.00	12.5	25.00	37.50	37.50
BVPI 219c	Preserving the special character of conservation areas: management proposals	7.7	0	0.00	12.5	25.00	37.50	37.50
Council has 8 conservation areas. Target was to have published management proposals for one area. The programme of management plans will begin once significant progress has been made with the conservation area appraisals.								
BVPI 223	Condition of Principal Roads		11.06	1.9	11.5	1.5	1.6	1.7
The contractor supplied inaccurate data for 2005/6. The outturn of 1.9 can be attributed to works undertaken on the principal road network.								
BVPI 224a	Condition of Non-Principal Classified Roads		23.18	9.50	23.5	9.00	9.50	10.00
The contractor supplied inaccurate data for 2005/6. The outturn of 9.5 is similar to previous outturns.								
BVPI 224b	Condition of unclassified roads (Previously BVPI 97b)		16.51	24.30	35	23.00	23.50	24.00
This is the first 100% survey undertaken. Analysis, taking the sampling into account, suggests this is a slight improvement for unclassified roads over the previous year.								
BVPI 64	Number of private sector dwellings returned into occupation	77	34	64	70	100	100	50
Slightly below target. A significant increase in demolition is planned for 2007/8								
BVPI 82a(i)	Percentage of household waste arisings which have been sent by the Authority for recycling	20.87	13.84	17.03	15	19	20	21

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 82a(ii)	Total tonnage of household waste arisings sent by the Authority for recycling	15126.1	5440.42	7143.03	5927	8208.99	8900.27	9625.65
BVPI 82b(i)	The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion	13.05	7.81	10.67	9	12	13	14
BVPI 82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	8770.3	3071.51	4474.86	3663	5184.63	5785.18	6417.10
BVPI 82c(i)	Percentage of the total tonnage of household waste arisings that have been used to recover heat, power and other energy sources	6.72	70.7	63.96	70	62	61	60
BVPI 82c(ii)	Total tonnage of household waste arisings that have been used to recover heat, power and other energy sources	13174	27796.5	26827.30	28491	26787.24	27145.85	27501.86
BVPI 82d(i)	Percentage of household waste that has been landfilled	59.41	7.65	8.35	6	7	6	5

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 82d(ii)	The tonnage of household waste arisings that have been landfilled	53892.2	3006.48	3501.63	2442	3024.36	2670.08	2291.82
BVPI 84a	Number of kilograms household waste collected per head	393.6	436.32	466.08	452	480.08	494.48	509.32
BVPI 84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population	-3.74	-2.56	6.82	3	3	3	3
Levels higher than predicted due to increase in green waste and recycling materials collected during year								
BVPI 86	Cost of household waste collection per household	39.48	36.26		38.48			
BVPI 87	Cost of waste disposal per tonne municipal waste	39.39	37.6		40.45			
BVPI 89	Percentage of people satisfied with cleanliness standards			59		n/a	n/a	65
2003 55%								
BVPI 90a	Satisfaction with waste collection			72		n/a	n/a	90
Survey completed 2006, introduction of Alternate Weekly collection of refuse and recycling materials to 2/3 of the town, believe to have given rise to fall in satisfaction rates								

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10

BVPI 90b	Satisfaction with recycling			73		n/a	n/a	85
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Survey completed 2006, introduction of Alternate Weekly collection of refuse and recycling materials to 2/3 of the town, believe to have given rise to fall in satisfaction rates

BVPI 90c	Satisfaction with waste disposal			89		n/a	n/a	90
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BVPI 91a	Percentage of households resident in the authority's area served by kerbside collection of recyclables	100	100	100	100	100	100	100
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BVPI 91b	Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables	100	100	100	100	100	100	100
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BVPI 99ai	Road accident casualties - Number of casualties - all killed/seriously injured	83	49	39	45	42	38	35
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Figures show a good reduction from previous year and early indications of the following year show figures have stabilized. Figures are now below target and continuous road safety and training are helping to bring about these reductions.

BVPI 99aai	Road accident casualties - % Change in number of casualties from previous year – all killed/seriously injured	-19.2	-12.5	-20.4	-7.3	-7.8	-8.5	-9.2
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The 06/07 figures again show a significant reduction from the previous year. This significant reduction is a result of the continuous road safety and training programme which Hartlepool road safety section carries out.

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10

BVPI 99aii Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all killed/seriously injured

-40.2 6.1 -15.6 -1.6 -9.3 -17.0 -24.6

The performance is still improving as ongoing programme of safety schemes are having an effect. Figures are now below target and continuous road safety and training are helping to bring about these reductions.

BVPI 99bi Road accident casualties - Number of casualties - children killed/seriously injured

11 10 5 8 8 7 7

Figures show a significant reduction of 50%. Figures are now below target and continuous child road safety and training are helping to bring about these reductions.

BVPI 99bii Road accident casualties - % Change in number of casualties from previous year – children killed/seriously injured

-26.5 -33.3 -50.0 -5.5 -6.0 -6.2 -6.6

Due to the small numbers, a +/- can give a high percentage but the outturn is still well below 04/05 outturn and the target as a result Local Safety Schemes and continuous road safety training and publicity.

BVPI 99biii Road accident casualties - % change in number of casualties between mosts current year and average of 1994-1998 - children killed/seriously injured

-55.7 -15.3 -57.6 -29.2 -33.4 -37.5 -41.7

The significant reduction is a result of Local Safety Schemes and continuous road safety training and publicity. Figures show a significant reduction as a result Local Safety Schemes and continuous road safety training and publicity.

BVPI 99ci Road accident casualties - Number of casualties - all slight injuries

718 304 298 305 300 295 290

Casualties have stabilised around the 300 mark for the last few years. The outturn is well below target as a result of Local Safety Schemes and training.

BVPI 99cii Road accident casualties - % Change in number of casualties from previous year - all slight injuries

-8.6 -0.3 -2.0 0.3 -1.6 -1.7 -1.7

Another significant reduction and 2006/07 figures are well below target. Below the target and early indications show the targets will be met again for next year as a result of Local Safety Schemes.

5. Environment and Housing

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 99ciii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all slight injuries	-21.1	-21.6	-23.1	-21.3	-22.6	-23.9	-25.2
Slight reduction as casualties have stabilised. Figures continue to show a significant reduction to the 94/98 average as a result of Local Safety Schemes.								
HSSA A1 + A	The number of private houses empty for over 6 months as a percentage of the total private stock							
LPI NS 10	Number of long term empty private houses		545		500			
LPI NS 11	Average Standard Assessment Procedure (SAP) rating in private housing sector		56.8		57.5			
LPI NS 12a	Extra care sheltered accommodation for older people provision		0		0			
LPI NS 13	Number of "fuel poor" households assisted with top-up grants to thermally insulate their homes		1125		500			
LPI NS 14	Number of passenger journeys at Hartlepool and Seaton Carew Rail Stations per annum		346835		344820			

5. Environment and Housing

Ref	Description	England Top Quartile	<u>Hartlepool</u>		Target 2006/7	Future targets		
			Outturns 2005/6	2006/7		2007/8	2008/9	2009/10

LPI NS 3 Percentage of street lights not working as planned

0.95

0.95

LPI NS 9 Number of dwellings cleared for regeneration

25

58

250

575

49

72

The outturn fell short of the target due to use of statutory powers, when these powers are used the timescale for delivery is governed by bodies outside of the Councils control. Now that all these process have been confirmed and completed the targets for years 2006/07 and 2007/08 will be exceeded

6. Culture and Leisure

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 118a	The percentage of library users who found the book they wanted			82.4		n/a	n/a	84.0
2003 70%								
BVPI 118b	Library users who found the information they were looking for			80.1		n/a	n/a	82.0
2003 68%								
BVPI 118c	The percentage of library users who were satisfied with the overall service			95.4		n/a	n/a	95.0
2003 95%								
BVPI 119a	Percentage of residents by targeted group satisfied with the local authoritys cultural and recreational activities: Sport and Leisure			61		n/a	n/a	65
2003 54%								
BVPI 119b	Percentage of residents by targeted group satisfied with the local authoritys cultural and recreational activities: Libraries			80				
2003 77%								
BVPI 119c	Percentage of residents by targeted group satisfied with the local authoritys cultural and recreational activities: Museums and Galleries			70				
2003 63%								

6. Culture and Leisure

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 119d	Percentage of residents by targeted group satisfied with the local authoritys cultural and recreational activities: Theatres and Concert Halls			54				
2003 51%								
BVPI 119e	Percentage of residents by targeted group satisfied with the local authoritys cultural and recreational activities: Parks, open spaces and play areas			78		n/a	n/a	75
2003 80%								
BVPI 170a	Number of visits to/usage of museums per 1000 population (Amended 2005/06)	952	2669	2425	2305	2450	2450	2500
BVPI 170b	Number of those visits that were in person per 1000 population (Amended 2005/06)	523	2031	1776	1765	1720	1765	1785
BVPI 170c	Number of pupils in organised school trips visiting museums & galleries (amended 2005/06)	8156	7600	9701	7200	9800	9800	10000
BVPI 178	Percentage of footpaths and rights of way easy to use by public	88.1	89.1	96.9	95	96	96	96

6. Culture and Leisure

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 220	Compliance against the Public Library Service Standards (PLSS)		3	4	4	4	4	4
LPI ACS 6	Number of physical visits per 1000 population to public libraries		6564	7139	6800			
The annual plan 06/07 included objective of taking actions to increase visitor numbers. Expansion of services to pre-school children and parents/carers, schools and literacy and learning promotional events have increased visits beyond target								
LPI CS 12a	Number of housebound people receiving a home visit from the home library service once every three weeks, for as long as they require the service		508	508	505			
Targets not set as indicator will change due to service re-structure.								
LPI CS 2a	Overall average attendance at Eldon Grove and Mill House Leisure Centre and Headland Sports Hall		338831	372046	362500	362500	365000	370000
Figures also include those for the Headland Sports Hall. It had been anticipated that Eldon Grove would close in 2006 whereas it is now due to close at the end of June 2007								
LPI CS 2b	Proportion of overall attendance from nine Neighbourhood Renewal Fund Wards		54	47	55	56	57	58
Questionnaire (upon which results are based) was not undertaken in all facilities. Headland Sports Hall was just opening to the public at the time of the survey. Result therefore viewed as a 'one-off' and should not be repeated in future years.								
LPI CS 2c	Number of concessionary members of Leisure Card Scheme attending the centres four times or more during the year		1472	1808	1750	2000	2250	2300

6. Culture and Leisure

Ref	Description	England Top Quartile	Hartlepool		Target 2006/7	Future targets		
			Outturns 2005/6	2006/7		2007/8	2008/9	2009/10
LPI CS 9	Number of local nature reserves		6	6	6	6	6	6

7. Strengthening Communities

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 156	Percentage of buildings accessible for disabled people	84.7	20	29.63	28	38	42	46
LPI CS 13a	The number of voluntary/community groups supported by the Council		31	29	29	29	23	23
LPI CS 13b	The level (£) of grant aid provided by the Council to voluntary/community groups		378694.22	389081	443762.53	437762	450222	463728

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 10	Percentage of non-domestic rates collected	99.26	99.83	99.17	99.2	99.3	99.4	99.5
BVPI 11a	Percentage of top 5% earners that are women New appointments made on merit has reduced the number of senior women	42.58	50.44	47.95	50.44	49.3	49.3	49.3
BVPI 11b	Percentage of top 5% earners from black and minority ethnic communities The number of top 5% employees from ethnic backgrounds did not increase	4.33	1.15	1.16	2.31	2.31	2.31	2.31
BVPI 11c	Percentage of top 5% earners who has a disability		6.79	8.03	7.95	9.22	9.22	9.22
BVPI 12	Number of working days lost due to sickness absence The outturn is a provisional figure.	8.34	12.34	13	10.18	11.05	10.55	10.05
BVPI 14	Percentage of early retirements The number of early retirements (26) was far higher than anticipated (15).	0.17	0.78	0.69	0.4	0.69	0.69	0.69
BVPI 15	Percentage of ill health retirements The 2005/6 performance has been repeated in 2006/7	0.1	0.13	0.13	0.19	0.13	0.13	0.13

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 16a	Percentage of disabled employees	3.86	4.41	5.25	4.42	5.41	5.57	5.73
The survey of school employees improved performance								
BVPI 16b	Percentage of economically active disabled community population		22.14	22.14				
BVPI 16x	BVPI 16a/BVPI 16b - Percentage of staff with disabilities compared with percentage of working age population with disabilities		19.92	23.71	19.96	24.44	25.16	25.88
The survey of school employees improved performance								
BVPI 17a	Percentage of black and ethnic minority employees	4.8	0.8	0.8	0.8	0.9	0.9	1.0
The outturn and targets are provisional figures.								
BVPI 17b	Percentage of economically active minority ethnic community population		1.1	1.1				
BVPI 17x	BVPI 17a/BVPI 17b - Percentage of staff from the minority ethnic community compared with the percentage of working age population from ethnic minorities		72.73	72.73	72.73	72.73	81.81	90.91
The outturn and targets are provisional figures.								

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 2a	The equality standard for local government in England		2	2	2	3	3	3
BVPI 2b	Duty to promote race equality	79	84	89	89	89	89	89
BVPI 3	The percentage of citizens satisfied with the overall service provided by their authority			49		n/a	n/a	
2003 56% - fall in satisfaction, although less than national trend.								
BVPI 4	The percentage of those making complaints satisfied with the handling of those complaints			35		n/a	n/a	
2003 34%								
BVPI 76a	Housing Benefit Security - Number of claimants visited per 1000 caseload		227.3	178.00	203	n/a	n/a	n/a
BVPI 76b	Housing Benefit Security - Number of investigators per 1000 caseload		0.29	0.27	0.27	0.29	0.34	0.34
BVPI 76c	Housing Benefit Security - Number of investigations per 1000 caseload		40.52	53.74	48	55	57	59

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 76d	Housing Benefit Security - Number of prosecutions and sanctions per 1000 caseload		3.16	6.51	2.6	4.4	4.6	4.8
BVPI 78a	Speed of processing new claim to HB/CTB	26.4	23.8	26.1 days	29	28 days	27 days	26 days
Performance sustained at a level which exceeds the DWP National Performance Standard. Impacts of mobile working with reduced processing times and effective performance management arrangements.								
BVPI 78b	Speed of processing changes of circumstances to HB/CTB	9.1	7.2	6.8 days	9	9.5 days	9 days	8.5 days
BVPI 79a	Accuracy of HB/CTB claims	99	98.8	99.40%	99	99.1%	99.2%	99.3%
BVPI 79b(i)	The amount of Housing Benefit overpayments (HB) recovered as a percentage of HB overpayments	79.39	76.62	67.88%	70	65%	66%	67%
Reduction reflects the impact of the Council's Anti Poverty Strategy of restricting weekly rates of recovery in cases where the claimant is on Income Support.								
BVPI 79b(ii)	HB overpayments recovered as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year	39.69	57.42		55			

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 79b(iii)	Housing Benefit (HB) overpayments written off as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year		22.5		21			
BVPI 8	Percentage of invoices paid on time	96.71	94.71		95			
BVPI 80a	Percentage of benefit claimants who were satisfied with the facilities to get in touch with the benefits office			85		n/a	n/a	86
2003 85%								
BVPI 80b	Percentage of benefit claimants who were satisfied with the service in the actual office			83		n/a	n/a	84
2003 83%								
BVPI 80c	Percentage of benefit claimants who were satisfied with the telephone service			83		n/a	n/a	84
2003 74%								
BVPI 80d	Percentage of benefit claimants who were satisfied with the staff at the benefits office			86		n/a	n/a	87
2003 85%								

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
BVPI 80e	Percentage of benefit claimants who were satisfied with the clarity and understandability of the forms, leaflets and letters			68		n/a	n/a	70
203 69%								
BVPI 80f	Percentage of benefit claimants who were satisfied with the amount of time it took to tell the claimant whether the claim was successful			78		n/a	n/a	80
2003 70%								
BVPI 80g	Percentage of benefit claimants who were satisfied with overall satisfaction			84		n/a	n/a	85
2003 81%								
BVPI 9	Percentage of Council Tax collected	98.4	96.4	96.74	96	96.4	96.8	97.0
CPA 1	CPA Use of Resources - Internal Control		2	3				
CPA 2	CPA Use of Resources - Overall Score		3	3				
CPA 3	CPA Overall Category		4	4	4	4	4	4

8. Corporate Performance

Ref	Description	England Top Quartile	Hartlepool Outturns		Target 2006/7	Future targets		
			2005/6	2006/7		2007/8	2008/9	2009/10
CPA 4	CPA Direction of Travel Judgement			Improving well	Improving well	Improving strongly	Improving strongly	Improving strongly

CABINET REPORT

29 May 2007



Report of: Head of Community Strategy

Subject: LOCAL AREA AGREEMENT (LAA) DRAFT
DELIVERY AND IMPROVEMENT PLAN (DIP)
2007/08

SUMMARY

1. PURPOSE OF REPORT

This report presents and seeks agreement of the second draft of 2007/08 LAA Delivery and Improvement Plan (DIP).

2. SUMMARY OF CONTENTS

The LAA includes 36 priority outcomes, structured around the seven Community Strategy Themes. Part 1 of the DIP includes an Action Plan prepared for each of the 36 outcomes and Part 2 contains updated information on Partnership Working including self-assessments and associated action plans.

3. RELEVANCE TO CABINET

Hartlepool's LAA is a three year agreement (2006-09) based on the Community Strategy that sets out the priorities for Hartlepool and forms an agreement between Central Government (represented by GONE) and a local area represented by Hartlepool Borough Council and other key partners through the Hartlepool Partnership. The LAA is the delivery plan of the Community Strategy.

4. TYPE OF DECISION

Non-key.

5. DECISION MAKING ROUTE

Hartlepool Partnership 11 May 2007, Cabinet 29 May 2007.

6. DECISION REQUIRED

Cabinet is requested to agree the 2007/08 LAA Delivery and Improvement Plan (DIP)

Report of: Head of Community Strategy

Subject: LOCAL AREA AGREEMENT (LAA) DRAFT
DELIVERY AND IMPROVEMENT PLAN (DIP)
2007/08

1. PURPOSE OF REPORT

- 1.1 This report presents and seeks agreement of the second draft of 2007/08 LAA Delivery and Improvement Plan (DIP)

2.0 BACKGROUND

- 2.1 Hartlepool's LAA submission was agreed by Cabinet on the 10 February 2006 and was signed off by Government in March 2006. The LAA submission is available on the Councils website (www.hartlepool.gov.uk).
- 2.2 Hartlepool's LAA is structured around the aims and themes of the Community Strategy and forms the strategic framework for monitoring progress and is aimed at delivering a better quality of life for people through improving performance on a range of national and local priorities. The LAA is the delivery plan of the Community Strategy.

3.0 LOCAL AREA AGREEMENT DELIVERY AND IMPROVEMENT PLAN (DIP) 2007/08

- 3.1 A draft plan was presented to cabinet on 2 April 2007, further work has enabled a second draft to be produced (shown in Appendix 1 and 2).
- 3.2 Theme Partnership Officers have taken the lead, working with staff from the Partnership Support Team, to prepare the Delivery and Improvement Plan. Part 1 (**Appendix 1**) includes a plan prepared for each of the 36 outcomes containing the following:
- background and context
 - key contacts and partners involved
 - funding
 - current activity
 - barriers and solutions
 - areas and groups targeted
 - key actions for improvement

- 3.3 Part 2 (**Appendix 2**) contains updated information on Partnership Working including self-assessments and associated action plans and risk assessment.

4.0 RECOMMENDATION

- 4.1 Cabinet is requested to agree the 2007/08 Local Area Agreement Delivery and Improvement Plan.

hartlepoolpartnership

Local Area Agreement Delivery and Improvement Plan 2007/08

Part 1 – Outcome Delivery and Improvement Plans

SECOND DRAFT

Subject to approval by HBC Cabinet on
29 May 2007

Hartlepool Partnership Support Team

Bryan Hanson House

Hanson Square

Hartlepool TS24 7BT

Website: www.hartlepoolpartnership.co.uk

Email: hartlepoolpartnership@hartlepool.gov.uk

Telephone: 01429 284147

Fax: 01429 523536

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1. Context

Local Area Agreements are a new way of working to build a more flexible and responsive relationship between central government and a locality on the priority outcomes that need to be achieved at a local level. They form part of the government's 10 year strategy for Local Government and aim to streamline bureaucracy between central government and local deliverers and improve service outcomes.

Hartlepool's LAA was agreed in March 2006 and includes 36 priority outcomes, structured around the seven Community Strategy Themes and forms the delivery plan of the Community Strategy.

Part One of the plan is the Delivery and Improvement Plan for 2007/08, incorporating the Community Strategy and Neighbourhood Renewal Strategy Action Plan. Part Two sets out the framework for the improvement of partnership working including the Community Empowerment Network Plan and the Partnerships Eisk Assessment Plan. Both have been prepared in line with national Government guidance¹ and guidance issued by Government Office for the North East² and builds on the previous plans from 2006/07³.

The Hartlepool Partnership is chaired by the town's MP and works through a Board and a set of Theme Partnerships. It brings together a range of local organisations to give the town a strong united voice.

Hartlepool has an impressive track record of developing partnerships that deliver. From a strong, visionary local

strategic partnership to local thematic partnerships that co-ordinate service delivery, partners from the towns key service providers work closely to ensure maximum benefit for service users and local residents.

The Hartlepool Partnership established the strategic framework for service delivery – the Hartlepool Community Strategy – and will oversee the implementation of the LAA.

The 2005/06 Government Office for the North East (GONE) Annual Performance Review⁴ rated the Partnership as A – Green and in the six monthly Local Area Agreement Review⁵, GONE rated overall progress as Green with the direction of travel as Amber. This indicates that the most likely outcome at the end of the three year period of the LAA is that all of the mandatory outcomes and other outcomes of key importance to the local partnership will have been met. However it recognises that some areas represent more of a challenge, namely Employment Rates, Unemployment, Youth Unemployment.

Further information and the documents referred to in this plan along with further information is available on the Hartlepool Partnership Website www.hartlepoolpartnership.co.uk

¹ Local Area Agreements Guidance ODPM March 2006

² LSP Performance Management Guidance GONE March 2006

³ Hartlepool Partnership Local Area Agreement Delivery and Improvement Plan July 2006

⁴ Hartlepool LSP Performance Management Report Annual Review 2006, GONE December 2006

⁵ Six Month Local Area Agreement Highlight Report Government Office North East March 2007

2. Development of the Delivery and Action Plan

Theme Partnerships took the lead, working with staff from the Partnership Support Team and Community Network representatives, to prepare the outcome framework for each theme and the associated outcomes in the LAA. This process has been informed by the priorities and objectives already set out in Community Strategy, Neighbourhood Renewal Strategy, and Neighbourhood Action Plans. This had been developed in accordance with guidance issued from Central Government and now incorporates new indicators and targets contained in the LAA Refresh Submission⁶.

3. Priorities

The seven aims of the Hartlepool Community Strategy and Neighbourhood Renewal Strategy provide the long-term vision, aims and objectives for the LAA. These were subject to extensive public consultation and agreed in 2002 by the Hartlepool Partnership.

Jobs and the Economy

Develop a more enterprising, vigorous and diverse local economy that will attract investment, be globally competitive, and create more employment opportunities for local people.

Lifelong Learning and Skills

Help all individuals, groups and organisations realise their full potential, ensure the highest quality opportunities in education, lifelong learning and training, and raise standards of attainment.

Health and Care

Ensure access to the highest quality health, social care and support services, and improve the health, life expectancy and well being of the community.

Community Safety

Make Hartlepool a safer place by reducing crime, disorder, and fear of crime.

Environment & Housing

Secure a more attractive and sustainable environment that is safe, clean and tidy; a good infrastructure; and access to good quality and affordable housing.

Culture & Leisure

Ensure a wide range of good quality, affordable and accessible leisure, and cultural opportunities

Strengthening Communities

Empower individuals, groups and communities, and increase the involvement of citizens in all decisions that affect their lives.

These Community Strategy themes are not intended to be rigid blocks but rather a convenient and locally appropriate structure to organise activity, accountability and performance management. Cross cutting issues are emphasised and progress made will be presented under each individual outcome.

These themes are more comprehensive than the four blocks identified for non-single pot authorities in the LAA programme overall. The seven themes provide alignment with established priorities in the Community Strategy and provide the flexibility to accommodate cross cutting agendas.

⁶ Hartlepool LAA Revised Refresh Submission January 2007

4. Sustainable Development and the LAA

In the development of the Local Area Agreement, the principles of Sustainable Development have been taken into consideration. The agreement has been developed, as far as possible, to take account of the five parameters of sustainable development namely:

- Community
- Economy
- Natural resources
- Local to global
- Futurity

The Local Area Agreement also has regard to the Egan review and the definition of Sustainable Communities:

Sustainable communities meet the diverse needs of existing and future residents, their children and other users, contribute to a high quality of life and provide opportunity and choice. They achieve this in ways that make effective use of natural resources, enhance the environment, promote social cohesion and inclusion and strengthen economic prosperity.

An independent outline Sustainability Appraisal⁷ of the Local Area Agreement has been carried out using the North East Integrated Regional Framework matrix and the key findings are outlined below:

- The LAA makes a strong contribution towards increasing economic wealth, employment levels, housing conditions, and reducing poverty, serious health problems, crime and fear of crime, all in the local or regional area.

- The LAA also makes a lesser contribution towards improved training, access to jobs, facilities, goods and services, rates of walking, cycling and use of public transport, protection and enhancement of habitats and species, air quality, recycling and waste recovery, reducing use of natural resources and production of waste.
- A greater contribution could be made by the LAA towards investing in infrastructure, clean technologies, sustainable energy, sustainable leisure and tourism, improving the image of the region, regional distinctiveness, the historic environment, reclamation of derelict land and brownfield sites, areas of landscape character and land serving a strategic function, creation and enhancement of habitats, protection of water quality and quantity and reducing the need to travel.

These findings provide a focus for delivery, ensuring that Sustainable Development and the Government's Sustainable Communities programme are successfully implemented in Hartlepool.

Using this analysis the table below shows a reporting mechanism for sustainable development using indicators associated with themes and outcomes in the LAA.

⁷ An Analysis of the Hartlepool Draft Local Area Agreement and Sustainable Development LINK4Sustainability January 2006

Reporting Sustainable Development:

Jobs & the Economy	
Outcome 4: For those living in the wards with the worst labour market position in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.	Indicator JE3: Employment rate
Lifelong Learning & Skills	
Outcome 7: Enjoy and achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education.	Indicator LLS10: Key stage 4. Reduce the gap between young people from the NRS area and Hartlepool to under 5% by 2012 for those achieving: 5+ A*-C, 5+ A*-G (including English and maths), 5+ A*-C (including English and maths)
Health & Care	
Outcome 9: Improved health – reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods	Indicator HC40: All Age, All Cause Mortality – Males Indicator HC41: All Age, All Cause Mortality – Females
Community Safety	
Outcome 17. Build respect in communities by reducing antisocial and criminal behaviour through improved prevention and enforcement activities	Indicator CS21: Personal, social and community disorder reported to Police.

Environment & Housing	
Outcome 23. Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling	Indicator E15: Reduction in Greenhouse Gas emissions
Outcome 24: As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010.	Indicator H1: Achieving decent homes standard in public sector.
Culture & Leisure	
Outcome 29: Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.	Indicator CL3: Number of individuals trained to deliver activities within clubs and the community.
Strengthening Communities	
Outcome 32: Making a positive contribution.	Indicator SC6: Increase the proportion of people undertaking voluntary work/community activity.
Additional theme: Futurity	
Outcome 3: To support the sustainable growth, and reduce the unnecessary failure, of locally-owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population	Indicator JE 10: Net change in business stock (registrations – de-registrations)
Additional theme: Local to Global	
Outcome 36. Creating a fairer world	Indicator SC25: Number of fair trade outlets.

5. Outcome Framework

Hartlepool's LAA is structured to reflect the seven themes of the Hartlepool's Community Strategy:

Jobs and the Economy
Lifelong Learning and Skills
Health and Care
Community Safety
Environment and Housing
Culture and Leisure
Strengthening Communities

Appendix 1 contains the full list of Outcomes and the indicators included in the LAA.

National outcomes

The LAA strongly reflects the national agenda because it has a clear relevance to Hartlepool's own priorities.

The mandatory national outcomes, indicators and targets include those relating to:

- Children and Young People – Every Child Matters
- Older People – Independence, Wellbeing and choice
- Neighbourhood Renewal – Neighbourhood Renewal Unit
- Community Safety – Home Office
- Safer Stronger Communities Fund – Home Office

Locally determined outcomes

The locally determined outcomes reflect Hartlepool's priorities and these are set alongside national priorities to focus on key issues and include outcomes relating to:

- Provision of high quality learning and skills opportunities
- improving mental health
- reducing the harm caused by illegal drugs and alcohol
- preventing anti-social behaviour
- improving housing conditions
- meeting housing and support needs
- improving energy efficiency of houses

LAA reward element

The LAA reward element is also aligned to five key areas that have been championed by the Hartlepool Partnership as priorities for action:

- Jobs and the Economy
- Health and Care
- Community Safety
- Housing and the Environment
- Strengthening Communities

However, rather than simply focusing on individual elements within each of these areas, in order to maximise impact, the reward element will be used to target resources and improve performance on areas where action to address one priority will affect at least one other.

For ease of reference the tables below bring together the outcome frameworks for:

- LAA Reward Element
- Every Child Matters
- Independence Wellbeing & Choice
- Neighbourhood Renewal Fund
- Targeted Neighbourhood Funding
- Safer Stronger Communities Fund

Table 1. Reward Element Targets

	Target	Theme	Outcome	Page
1	Reducing burglary and car crime across Hartlepool	Community Safety	14	113
2	Provide training & improved employment prospects	Jobs & the Economy	6	53
3	Reduce the number of young people, who as a result of under-age drinking commit Anti-social behaviour in Hartlepool.	Community Safety	17	133
4	Reduce the incidents of common assault and wounding in Hartlepool.	Community Safety	14	113
5	Reduce the incidence of domestic violence in Hartlepool	Community Safety	19	143
6	Increasing financial resources within family environments to provide lifestyle opportunities	Strengthening Communities	34	222
7	Provide training & improved employment prospects for carers	Jobs & the Economy	6	53
8	Improving the advice and support provided to homeless people and helping them to access employment, training and educational opportunities	Housing & the Environment	6 and 26	53 and 181

	Target	Theme	Outcome	Page
9	To improve the health & well-being of patients referred by health practitioners via a GP referral scheme by increasing patients' levels of participation in both physical and cultural related activities	Health & Care	9	78
10	Increasing the amount of children in Hartlepool who have access to, and utilise, a number of healthy eating options throughout the school day	Health & Care	10	86

Table 2. Every Child Matters Outcomes

Outcome	Theme	Outcome	Page
Be Healthy	Health & Care	10	86
Stay Safe	Community Safety	18	139
Enjoy and Achieve	Lifelong Learning	7	59
Making a positive contribution	Strengthening Communities	32	212
Achieve economic well-being	Jobs and the Economy	5	43

Table 3. Independence, Wellbeing and Choice Outcomes

Outcome	Theme	LAA Outcome	Page
Improved health	Health & Care	9	78
Improved quality of life	Strengthening Communities	33	217
Making a positive contribution	Strengthening Communities	32	212
Exercise of choice and control	Health & Care	11	92
Freedom from discrimination or harassment	Strengthening Communities	35	226
Economic well-being	Jobs and the Economy	5	43
Personal dignity	Health & Care	11	92

Table 4. Targeted Neighbourhood Funding Mandatory Outcomes

Outcome	Theme	LAA Outcome	Page
Improved quality of life, and for the most disadvantaged neighbourhoods, ensure service providers are more responsive to neighbourhood needs and improve their delivery	Strengthening Communities	33	217

Table 5. Safer Stronger Communities Fund Outcomes

Outcome	Theme	LAA Outcome	Page
Reduced crime, fear of crime, perceptions of anti-social behaviour and harm caused by illegal drugs	Community Safety	14, 15, 16	113, 120, 128
Cleaner, safer, greener public spaces	Environment & Housing	21	154
Increased capacity of local communities to participate in local decision making and influence service delivery	Strengthening Communities	31	207
Improved quality of life in the most disadvantaged neighbourhoods with service providers more responsive to neighbourhood needs and improving their delivery	Strengthening Communities	33	217

Table 6 Neighbourhood Renewal Fund mandatory outcomes

Outcome	Theme	LAA Outcome	Page
For those living in the wards with the worst labour market position that are also located within the districts in receipt of MRF, significantly improve their overall employment rate, and reduce the difference between their employment rate and the overall employment rate for England	Jobs and the Economy	4	36
Raise standards in English, Maths and science in secondary education so that by 2008 in all schools located in the districts in receipt of NRF, at least 50% of pupils achieve level 5 or above in English, maths and science.	Lifelong Learning and Skills	7	59
Reduce premature mortality rates (by x%) and reduce inequalities in premature mortality rates between wards/neighbourhoods (by x%) with a particular focus on reducing the risk factors for heart disease, stroke and related diseases (CVD) (smoking diet and physical activity)	Health and Care	9	78
Reduce overall crime in line with local Crime and Disorder Reduction Partnership targets and narrow the gap between the worst performing wards/neighbourhoods and other areas across the district	Community Safety	14	113

Outcome	Theme	LAA Outcome	Page
Improve the quality of the local environment by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus	Environment	21	154
As part of an overall housing strategy for the district, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010	Housing	24	172

6. Current Performance Management Arrangements

The Hartlepool Partnerships Performance Management Framework is well regarded. Previously the framework has been subject to Audit Commission Validation⁸ which found the Partnership to have appropriate performance management systems meeting national Core Requirements and the most recent Corporate Assessment⁹ found that ‘The Hartlepool Partnership uses Performance Management well, with information openly shared and discussed between partners and robust arrangements for performance reporting and progress checking’ and “Improved outcomes are being delivered almost without exception across both national and local priorities” (Audit Commission 2007).

The existing framework therefore provides a sound basis for achieving the Government’s aim to streamline, simplify and integrate existing performance management arrangements into one area based framework and take forward the LAA agenda to achieve better outcomes for people.

The Theme Partnerships are responsible for maintaining a strategic overview of the outcomes from the LAA which fall within their remit. Specific partners also take responsibility for managing progress for particular work streams within the outcome framework, these arrangements are based on partners existing arrangements.

Thematic Partnership Delivery

The Board’s Theme Partnerships will drive delivery of LAA and manage performance.

⁸ Hartlepool LSP Validation Review Audit Commission July 2004

⁹ Corporate Assessment Report Hartlepool Borough Council Audit Commission March 2007

Community Strategy Theme	Delivery Driver(s)
Jobs and the Economy	The Economic Forum
Lifelong Learning and Skills	Children’s Trust Skills Partnership 14-19 Strategic Board
Health and Care	Health and Care Strategy Group Children and Young People’s Strategic Partnership
Community Safety	Safer Hartlepool Partnership
Environment & Housing	Environment Partnership Housing Partnership
Culture & Leisure	Culture, Leisure and Learning Partnership
Strengthening Communities	Hartlepool Community Network

Performance Management Group

Quarterly meetings are held with the new Performance Management Group who established their terms of reference in September 2006. The Chair of the Hartlepool Partnership and the Chair of each Theme Partnership meet to review progress and discuss key issues. These meetings enable the partnership to focus on the key area of performance in a joined-up approach to address issues. Traffic lights reports are used to show progress against indicators and reports are summarised to enable reporting by exception to focus on the key issues.

Floor Target Action Plans

The Hartlepool Partnership received additional NRF in 2004/06 to help accelerate progress towards meeting floor targets where there was furthest distance to travel. Government Office asked all LSPs in receipt of additional NRF to prepare Floor Target Action Plans (FTAPs) for areas of performance where they were ranked in the bottom 10 of the 88 NRF LSPs.

During 2004/05 Hartlepool was ranked in the bottom 10 for employment rate and the Worklessness FTAP was produced (Hartlepool moved out of the bottom 10 for Worklessness in 2005/06) this plan was reviewed in April 2007.

In 2005/06 Hartlepool was ranked in the bottom 10 for male life expectancy and the Health FTAP was produced in December 2006 led by the Director for Public Health.

Hartlepool Partnership Meetings

The Hartlepool Partnership meets at least 6 times a year to receive presentations, reports and information from the key partners delivering services and tackling the problems faced by the town. The partnership plays an important scrutiny role and is a key consultee in strategy development.

Hartlepool Partnership Annual Event

The Hartlepool Partnership held its fifth Annual Event in May 2006. This event provides an important opportunity for service users and providers to meet, celebrate achievements, report progress and find out more about the key areas of work of the Hartlepool Partnership.

Performance Management Workshops

Theme Partnership Workshops¹⁰ are held annually. These information workshops enable community representatives, Board Members and others involved in the work of the Theme Partnerships to find out more about how each themed partnership is working. The workshops cover the progress made against targets, key issues and the actions for improvement identified.

¹⁰ Hartlepool Partnership Performance Management Framework Workshops, Hartlepool Partnership Support Team, February 2006 and March 2007

These workshops provide the opportunity to question targets and progress as well as putting forward suggestions for future work of Theme Partnerships and also facilitate the progression of the LAA outcome and indicators framework.

Neighbourhood Action Plan Reporting

The Neighbourhood Renewal Strategy, which forms part of the Community Strategy, identifies 7 disadvantaged neighbourhoods and provides the strategic context for improvements in those communities of the Borough.

Within each of the disadvantaged neighbourhoods a more detailed framework for improvement is set out in the Neighbourhood Action Plan (NAP) that has been developed in consultation with residents and service providers. In each neighbourhood a NAP forum has been established to oversee the implementation of the NAP.

The NAPs are arranged in the same seven Community Strategy themes. Progress on Priority Actions for each of the themes are reported to local forums who drive the NAPs. NAP monitoring reports are also taken to each of the Theme Partnerships and to the Hartlepool Partnership on an annual basis, where progress is discussed and actions still to be delivered are considered further.

7. Progress on Issues Raised in Government Office Performance Management Report Annual Review 2006

<i>Reviewing Delivery</i>	<i>Issues to be Addressed/ Taken Forward</i>	<i>Progress</i>	<i>Further Action Required</i>	<i>LAA Delivery Plan Reference</i>
Health (Green)	<p>The Partnership rate themselves Amber/Green on Health. Initially marked Amber Red by GO due to lack of sub borough data. Additional info provided on NRS & NEPHO report upgraded to Amber/ Green</p> <p>Both Male and Female Mortality rates have remained fairly static and the gap with the England average has increased slightly and the Partnership needs to take forward actions from the NEPHO Report to address the issues raised.</p> <p>Although Hartlepool's Under 18 conception rate is highest in region and shows a slight increase from last year, good progress was made in previous years. Despite this the gap has still narrowed with the England average. Plausibility is strong through the Teenage Pregnancy Strategy and hot spots have been identified and specialised contraceptive and sexual health service is being developed.</p>	<p>Life Expectancy Floor Target Action Plan developed and agreed. Improved management of long-term conditions within Primary Care, as demonstrated by high achievement of "Quality and Outcomes" indicators. Achievement of cancer waiting times targets.</p>	<p>Implementation of Life Expectancy Floor Target Action Plan. Support the implementation of the ban on smoking in public places. Target smoking cessation support in disadvantaged communities. Development of an integrated obesity management programme. Further develop the community-based cardiac rehab programme to provide services across Hartlepool and receive referrals from a range of healthcare professionals for patients with a range of long-term conditions.</p>	Outcome 9

Reviewing Delivery	Issues to be Addressed/ Taken Forward	Progress	Further Action Required	LAA Delivery Plan Reference
		Further develop the Teenage Pregnancy Action Plan to target at-risk groups and hot-spot areas.	Pilot a new whole-school approach to sex and relationships education in secondary school in response to the evaluation of current provision. Undertake local research to inform key actions to target "local" at-risk groups and hot-spot areas. Market the dedicated young people's contraception and sexual health services.	Outcome 10
Education (Green)	<p>Hartlepool have targeted boys across all key stages as their priority at KS2 & KS3 the gap is narrowing however at GCSE the gap has widened considerably especially in English where targeted intervention is being made.</p> <p>Hartlepool to maintain performance across all Key stages.</p>	Gaps are narrowing and are in line with or better than national. GCSE English gap has narrowed.	<p>Increased targeting of underachieving boys across all key stages but especially during the first three years of secondary schooling. Initiatives include:</p> <ul style="list-style-type: none"> • Use of 'boy friendly' resources • adaptations to teaching styles • personalised learning • out of hours learning, e.g. Playing for Success 	Outcome 7

<i>Reviewing Delivery</i>	<i>Issues to be Addressed/ Taken Forward</i>	<i>Progress</i>	<i>Further Action Required</i>	<i>LAA Delivery Plan Reference</i>
Crime (Green)	<p>Partnership is to be commended on the findings of the review of the crime theme, particularly as this a key area of focus for the NRU and on which they have improved performance enough to merit a green status.</p> <p>The Partnership should look to taking forward outcomes learned from successful work which has been piloted in deprived neighbourhoods.</p> <p>It is important from that the Partnership captures the learning and progress they have made in this area for the benefit of best practice sharing across our regional partners and key organisations such as IGNITE; SELD and Regen Exchange. Priority for the Partnership for 06/07 is tackling anti-social behaviour and criminal damage as these cause the most problems to the police and the community.</p>	<p>Neighbourhood policing was introduced in April 2006, as pilot BCU for Cleveland Force. The priority areas for this are 5 of the most deprived wards within NRS area. Local operational processes and procedures for engaging partners, residents and wider community have been developed from those introduced in the Burbank Policing Priority Area in 2004/05 and then extended into Rift House/Burn Valley area in 2005/06.</p>	<p>The Safer Hartlepool Partnership has recognised that community engagement is vital to successfully reassuring the community. Research conducted by the Partnership in 2006, showed that locally focussed communication is likely to be most successful. This will be priority for development and implementation in 2007/08</p>	Outcome 14
		<p>A review of ASB activity has been undertaken in 2006/07. Enforcement has increased and more preventative services are being introduced.</p>	<p>Actions from ASB review to be implemented in 2007/08.</p>	Outcome 16

Reviewing Delivery	Issues to be Addressed/ Taken Forward	Progress	Further Action Required	LAA Delivery Plan Reference
		In early 2006/07 ENCAMS worked with Partnership officers to identify good practice from elsewhere that could be introduced in Hartlepool. But Criminal Damage has remained high, so towards end of 2006/07 a time limited Task Group has been established to focus Partnership activity onto Criminal Damage	Action Plan to tackle Criminal Damage to be developed	Outcome 17
Worklessness (Amber/Green)	<p>FTI shows a decrease in Vat registrations 16.9% however the gap has reduced slightly against the England average 39.3% to -22.4. The Partnership has provided numbers of VAT registrations which show a similar pattern.</p> <p>Amber/Green is a fair rating however the Partnership needs to focus on their priorities and local targets. The Partnership should continue to strengthen and building relationships with key partners, e.g. Job Centre Plus and Children's Centre.</p>	The latest VAT statistics released by the Small Business Service show a significant improvement in VAT registrations with Hartlepool joint 9 th top in GB. Net VAT stock increase is within the top 20% in GB.	<p>HWS are developing Diversity seminars to encourage businesses to employ a more diverse workforce which will include older workers.</p> <p>There will also be Jobsfair events organised which will be marketed at older people to encourage them to meet and greet prospective employers.</p>	Outcome 2

<i>Reviewing Delivery</i>	<i>Issues to be Addressed/ Taken Forward</i>	<i>Progress</i>	<i>Further Action Required</i>	<i>LAA Delivery Plan Reference</i>
	<p>The employment rate of those aged 50 and over shows marginal signs of improvement.</p> <p>In the PMF no targets have been set for disadvantaged groups other than young people. Partnership needs to explain the rationale for this approach, e.g. description of Hartlepool's demography etc.</p>	<p>The overall employment rate for Hartlepool has demonstrated good improvements with the most recent figures noted below (Feb 07).</p> <p><u>Employment Rate -</u> NRS wards -58.9% Hartlepool -66.7% GB -74.5%</p> <p>With over 400 young people registered on IB, the Partnership felt this was a key group in which to align limited funding allocations.</p> <p>However, a number of projects including Positive Choices, Building Futures, Progression to Work and Workroute have specifically targeted the over 50s group.</p>	<p>Tees Valley Works have organised Equality and Diversity sessions which are targeted at training providers across the sub-region. These sessions advise providers on how they should widen participation so that all beneficiaries within the community have access to employment and training initiatives. This widening participation will include engagement with older people.</p> <p>HWS are devising projects which will introduce family caseloading as part of their IAG services. These projects will ultimately engage with older people who have become benefit dependent and offer routeways to training and employment.</p>	

<p>Liveability (Green)</p>	<p>BV89 is not included – satisfaction with cleanliness of the area. In the last survey carried out in 2003/04 Hartlepool had a satisfaction rate of 55% which is below the national average of 60% and the national aspiration of 67%. The satisfaction rating does not reflect the good performance for BV199a – sites with litter, which was only 8% in 2003/04 and 5% in 2004/05. The next BV89 survey will be during 2006/07 so we would expect to see a higher satisfaction rating to reflect the low number of sites with litter etc</p> <p>Lack of data (including at a borough and neighbourhood level) has made measuring performance against this theme more difficult although interventions are in place to build on successes to date.</p> <p>The LSP needs to ensure that the Liveability agenda continues to be taken forward in its structures.</p>	<p>The 2006 MORI survey results are in line with the national average with 46% of residents feeling that litter and rubbish in the streets is a problem.</p> <p>Liveability issues are embedded into the LAA with Outcome 21 containing narrowing the gap targets for street cleanliness and public satisfaction.</p>		<p>Outcome 21</p>
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Jobs and the Economy

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 1 Increase skill levels of the local population with clear reference to local business need

Background and context

Hartlepool has the highest level of residents with no qualifications in the Tees Valley. This has a direct impact on employment rates, with people qualified below Level 2 less likely to have a job than someone with at least a Level 2 qualification. In addition those in employment but with low skills are more likely to be less productive and an unskilled workforce stifles businesses ability to deliver higher value goods and services.

There is also a culture of educational underperformance compared to the England average, in 1997 the number of young people leaving education at 16 with 5 GCSE's A*-C was 29.1%, compared to the England average of 45.1%. In 2004, the level of education attainment had improved significantly, with 48.6% of young people leaving school with 5 GCSE's A*-C, however it still compares unfavourably with the England average of 53.7%⁷. In addition to this the town is in the worst 10% of Local Authority areas for adult numeracy and literacy problems⁸, whilst the number of adults without any qualifications is 39.2%, the highest in the Tees Valley and 10% higher than the national level⁹. (Source: ⁷ – DFES; ⁸ – Basic Skills Agency; ⁹ – Census 2001).

Outcome 1 Increase skill levels of the local population with clear reference to local business need		
Lead Person Steve Wright (LSC)		Lead Body Learning & Skills Council
Key LSP groups and partners involved Learning & Skills Council Job Centre Plus Business Link Hartlepool College of Further Education Life Long Learning Partnership Hartlepool Borough Council Hartlepool Voluntary Development Agency		
LAA Funding 2007/08	Aligned No specific budget, funding follows the learner	Pooled Neighbourhood Renewal Fund £143,406

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE 1. Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent (Hartlepool)	472 (2005-06)	TBC – May 2007	520	TBC – May 2007	Train to Gain Work Based Learning ESF Co-financing (Tees Valley Works) Adult & Community Learning New Deal Essential Skills Objective 2 Projects
JE2. Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent (Neighbourhood Renewal narrowing the gap)	279 (2005-06)	TBC – May 2007	305	TBC – May 2007	Train to Gain Work Based Learning ESF Co-financing (Tees Valley Works) Adult & Community Learning New Deal Essential Skills Objective 2 Projects

Barriers to achieving targets

- Employer Engagement to increase learner take up
- Skills for Life – Support Mechanisms are not sufficiently developed.
- Timescale and scope of Job Centre Plus programmes in relation to length of delivery
- Benefit restrictions do not allow for qualification attainment.

Possible Solutions

- Closer integration with employer demand / Integration of Train to Gain within Job Centre Plus Employer Engagement Strategy.
- Support with Skills for Life Assessment through Train to Gain / Essential Skills roll out
- Higher Level Basic Skills with clear progression routes
- Integration of Adult Community Learning
- Occupational Skills programme Job Centre Plus (ESF)
- Hartlepool College of Further Education Access Pilot
- E2E projects
- Voluntary Sector to provide voluntary opportunities for individuals and support them to achieve a full NVQ Level

Target areas and groups

- Train to Gain – targeted at employed status residents
- Work Based Learning – all 16-24 year olds eligible to access provision
- ESF Co-financing – All ages normally jobless and resident in all areas
- Benefit Eligibility determines access to Job Centre Plus provision
- Geographically – ESF Objective 2 areas are restricted to NRF whilst Objective 3 and mainstream provision eligibility is Hartlepool wide

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Increase the completion rates of learners in Hartlepool and in particular in the Neighbourhood Renewal Area	Learning & Skills Council	<ul style="list-style-type: none"> ▪ Effective Contract Management ▪ Payment by Results ▪ Inspection results ▪ Collaboration with partners in Hartlepool ▪ Co-financing Delivery Plan – Learning & Skills Council 	Ongoing action to be reviewed in March 2008	<p>In accordance with the LSC's Annual Statement of Priorities.</p> <p>Reviewed quarterly June – Sept – Dec – Mar</p>
2	Engagement with Local Authorities to improve skill levels amongst employees	Learning & Skills Council	<ul style="list-style-type: none"> ▪ Train to Gain funding ▪ Work Based Learning ▪ 1st Level 2 entitlement ▪ European Social Fund Co-financing funding 	Ongoing action to be reviewed in March 2008	<p>In accordance with the LSC's Annual Statement of Priorities.</p> <p>Reviewed quarterly June – Sept – Dec – Mar</p>
3	Ensure that training provision is aligned with the key priority sectors	Learning & Skills Council	<ul style="list-style-type: none"> ▪ Effective Contract Management ▪ Learning and Skills Council North East Regional Commissioning plan ▪ Payment by Results ▪ Co-financing Delivery Plan – Learning & Skills Council 	Ongoing action to be reviewed in March 2008	<p>In accordance with the LSC's Annual Statement of Priorities.</p> <p>Oct 2007</p>

Outcome 2 To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gaining maximum benefit from the economic regeneration of the town, including all people of working ages especially the young

Background and context

The economy of Hartlepool continues to develop and evolve. Over the last decade there has been considerable investment in a series of capital projects that have improved the physical infrastructure of the town. This investment and the associated job creation related to these developments has seen unemployment in the town reduce from a high of over 10,000 working age adults in 1985 to 2,200 in 2004. However whilst this has since risen during 2006-07, overall levels of employment have also increased as the labour market becomes more flexible and residents not classed as unemployed secure employment.

Projects funded by the Economic Forum have assisted over 1400 young people and adults gain employment, whilst over 1,600 young people and adults have undertaken work related training and over 800 residents have improved numeracy and literacy skills since 2001. The Economic Forum has also taken a lead role in the development of projects delivered through the Sub-Regional Partnerships Single Programme.

However there is still a large proportion of working age adults that are economically and socially excluded from the increasing prosperity that the town has experienced over the last few years.

- The number of working age adults in receipt of disabled and health related benefits is in excess of 13% of the working age population, a legacy in part of the heavy industrial heritage of the town.
- 32% of working aged adults do not work, compared to 25% nationally.
- The proportion of young people who are unemployed is higher than the sub-region, region and national rates and has increased during 2006-07
- The level of business creation continues to lag behind that of other districts and the country as a whole.
- Qualification at Level 2 and above continues to be significantly lower than other parts of the Tees Valley.

Outcome 2. To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gaining maximum benefit from the economic regeneration of the town, including all people of working ages especially the young		
Lead Person		Lead Body
Diane Martin		Hartlepool Borough Council
Key LSP groups and partners involved Job Centre Plus Learning & Skills Council Hartlepool Economic Forum Business Link One North East Hartlepool Borough Council Connexions Tees Valley Hartlepool Voluntary Development Agency		
LAA Funding 2007/08	Aligned New Deal for Communities £174,441 Building Futures Single Programme £187,114 Tees Valley Works £61,686	Pooled Neighbourhood Renewal Fund £626,314

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE3 Employment rate (Hartlepool)	66.2% - March 2005	66.6% NOMIS/JSU March 2007	67%	Reduce the gap between Hartlepool & GB Employment Rate to 3%age points by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE4 Employment rate (Neighbourhood Renewal narrowing the gap)	58.5% - August 2005	59.5% NOMIS/JSU March 2007	63.6%	67% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund – post Action Team Hartlepool Working Solutions NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE5 Unemployment rate (Hartlepool)	3.9% - November 2005	5% March 2007 JSU/NOMIS	3.75%	Reduce the gap between the Hartlepool & GB unemployment rate to	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund – post Action

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
				1%age point by 2012	Team Hartlepool Working Solutions NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE6 Unemployment rate (Neighbourhood Renewal narrowing the gap)	5.5% - August 2005	7.2% March 2007 JSU/NOMIS	4.3%	3.1% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund – post Action Team Hartlepool Working Solutions NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE7 Youth Unemployment rate (Hartlepool)	36% – November 2005	33.3% March 2007 JSU/NOMIS	30.5%	29% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund – post Action Team Hartlepool Working Solutions NRF Incubation System Hartlepool Enterprise Development

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
					Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE8 Youth Unemployment rate (Neighbourhood Renewal narrowing the gap)	36% - August 2005	34% March 2007 JSU/NOMIS	31%	29.2% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Action Team for Jobs – Until 30/9/06 Deprived Area Fund – post Action Team Hartlepool Working Solutions NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre

Barriers to achieving targets

- Scale of worklessness in NRF areas and level of benefit dependency.
- Level of job density, i.e. the proportion of available jobs to working age adults.

Possible Solutions

- Deprived Area Fund - £400K allocated to Hartlepool 2007-08.
- Development of Jobs Mart Employment Consortium.
- Neighbourhood Employment Awareness Programme (NEAP) to identify residents needs; unemployment hotspots and barriers to employment.

Target areas and groups

- **General** - Benefit Eligibility will determine eligibility of Job Centre Plus mainstream and co-financed provision. However freedoms and flexibilities sought to allow NRF residents to have day one access.
- **Pathways to Work** – Eligibility initially is restricted to new Incapacity Benefit Claimants
- **Neighbourhood Renewal Area** Residents are specifically targeted through NRF funded projects, as are ESF Objective 2 Areas.
- **Deprived Area Fund** Targeted provision at the seven most deprived neighbourhoods.
- **Specific Groups**
 - Care leavers
 - Homeless
 - Young people
 - Ex-offenders
 - Drug users
 - Carers

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Redesign Targeted Training to develop routeways in construction; retail, manufacturing and Customer Care for the benefit of NRF residents.	Diane Martin Hartlepool Borough Council	<ul style="list-style-type: none"> Neighbourhood Renewal Fund. 	31 March 2008	<p>Identification of growth sectors. – April 2007</p> <p>Development of employment and training charters with specific employers / developers - June 2007</p>
2	Establish the Jobs Mart Employment and Skills Consortium as the key driver for increasing employment in the NRF areas.	Diane Martin Hartlepool Borough Council	<ul style="list-style-type: none"> Neighbourhood Renewal Fund Deprived Area Fund Job Centre Plus mainstream provision European Competitiveness fund 	31 March 2008	<p>Transfer to Park Road – May 2007</p> <p>Establish protocol with partners – May 2007</p> <p>Introduce core branding – July 2007</p> <p>Allocate DAF funding – July 2007</p>

3	Undertake comprehensive neighbourhood awareness programme targeting workless households in the NRF area.	Kevin Cranney – Owton Fens Community Association	Deprived Area Fund	30 June 2007	Survey completed – April 2007 . Results analysed and reported to Economic Forum – July 2007
4	Design and roll out new programmes that focus on family case-loading which will address 2nd and 3rd generation worklessness	Diane Martin	Neighbourhood Renewal Fund Hartlepool Borough Council core funding	1 June 2008	Funding secured – April 2007 Service level agreement between partners agreed – May 2007 Operational delivery – June 2007

Outcome 3 To support the sustainable growth, and reduce the unnecessary failure, of locally-owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population

Background and context

Hartlepool's economic underperformance today is a legacy of the changing industrial landscape from the 1960's through to the early 1990's. Heavy industry was the life blood of the town, particularly in ship building, steel fabrication and high volume manufacturing, however declining market opportunities resulted in a severe constriction of these sectors, resulting in high levels of unemployment and occupational skills that were obsolete. As a result the proportion of all jobs in Hartlepool in the manufacturing sector has fallen from 23.2% in 1994 to only 17.4% in 2003⁵.

The infrastructure of Hartlepool's economy is now dominated by the public sector, which provides 33% of all employment, whilst the private sector is dominated by a few large employers such as CJ Garlands, Stadium, Expanded Metal Limited, Heerema Fabrication Group and the Yuill Group⁶. (Source: ⁵ – Annual Business Enquiry 2003; ⁶ - Bureau Van Dijk DASH).

SBS reported that the number of VAT registrations achieved in Hartlepool during 2005 was 145 and represents a 21%

increase on the 2004 data and resulted in Hartlepool achieving the third best performance in the North East and ninth highest increase in the country. In addition the net change in VAT business stock was achieved with an overall increase of 30 VAT registered businesses. This represents an overall increase of VAT stock of 2% on the previous year which places Hartlepool in the top quartile nationally for overall VAT stock increases for 2005 and overall represents a 6% increase in stock levels since 2002. However overall de-registrations increased by 35% compared to 2004 and highlights the need to ensure that wherever possible VAT registered business receive support to maintain turnover above the VAT threshold of £61,000.

Productivity levels have declined in relation to the national average over the last decade. In 1995 the indices of GVA for Hartlepool & Stockton NUTS 3 level area was 98, significantly higher than the North East figure of 84 and not far behind the UK figure of 100. However the latest figures for 2002 show that this advantage has now eroded away

Outcome 3 To support the sustainable growth, and reduce the unnecessary failure, of locally-owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.		
Lead Person Antony Steinberg		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Business Link UK Steel Enterprises One North East New Deal for Communities Job Centre Plus OFCA Hartlepool Borough Council Hartlepool Voluntary Development Agency		
LAA Funding 2007/08	Aligned New Deal for Communities £1,497,464	Pooled Neighbourhood Renewal Fund £230,280

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE9. VAT Registrations (Hartlepool)	120 - 2004	145	140	Increase number of business start ups by 50% by 2012	<ul style="list-style-type: none"> ▪ UK Steel Enterprise Innovation Centre ▪ Business Link Start up programme ▪ Brougham Enterprise Centre ▪ NRF Incubation System ▪ Hartlepool Enterprise Development Agency ▪ Hartlepool Capital Grants Programme ▪ Get Serious ▪ New Deal for Self Employed ▪ Women's Development Fund ▪ Enterprise Awareness in Schools ▪ Longhill / Sandgate Improvement Scheme ▪ NDC Commercial Areas Programme ▪ Passport Group / Restaurant Association
JE10. Net change in business stock (registrations – de-registrations) (Hartlepool)	25 – 2004	30	35	New Target	
JE11. Number of new businesses created (Hartlepool)	116 – March 2005	119 (HBC – March 2007)	130	LPI RP8 – 130 2007-08	

Barriers to achieving targets

Ambition and Aspiration

- General enterprise culture within the local authority area, low youth aspirations, poor educational attainment in some communities, lack of working role models, worklessness, traditional reliance on large employers, general attitude towards risk.
- Benefit issues around non-Job Centre Plus provision
- Lack of aspiration to become VAT registered

Business Support Services

- Some confusion over central point of access to support.
- Inconsistent quality of delivery – lack of professional accreditation for some services.
- Some evidence of problems with access to finance, particularly for areas with deprivation problems and early stage rapid growth funding.

Possible Solutions

Support industry

- Reaffirmation of Business Link as the central access brand to support services to help reduce customer confusion.
- Requirement for all professional support service to have accreditation if used by customers.
- Exploit opportunities to access fund to provide early stage finance for certain disadvantaged communities and early stage companies looking to grow.
- Incubation Support

Target areas and groups

- All NRF residents with the potential to develop business ideas provided with additional support through the Incubation system.
- All individuals living within the Hartlepool area and thinking of setting up a business.
- All business from all sectors.
- **General** - Benefit Eligibility will determine eligibility of Job Centre Plus mainstream and co-financed provision

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Targeted interventions to support non-VAT registered businesses increase turnover and become VAT registered	David Carr – Business Link Mick Emerson-Hartlepool Borough Council	Multi-agency event with resources from mainstream BL funding and Neighbourhood Renewal	30 October 2007	Timetable of events identified – May 2007 Partners agree content of event – June 2007 Marketing campaign undertaken – July 2007
2	Additional support to VAT registered businesses to reduce de-registrations	David Carr – Business Link Mick Emerson-Hartlepool Borough Council	Multi-agency event with resources from mainstream BL funding and Neighbourhood Renewal	30 November 2007	Timetable of events identified – June 2007 Partners agree content of event – July 2007 Marketing campaign undertaken – August 2007
3	Continue to support the development of the social enterprise sector	Kevin Cranney – Owton Fens Community Association	Neighbourhood Renewal Fund	31 March 2008	Continuous delivery of ESP programme – April 2007

Outcome 4 For those living in the wards with the worst labour market position in areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England

Background and context

The economy of Hartlepool continues to develop and evolve. Over the last decade there has been considerable investment in a series of capital projects that have improved the physical infrastructure of the town. This investment and the associated job creation related to these developments has seen unemployment in the town reduce from a high of over 10,000 working age adults in 1985 to 2,200 in 2004. However whilst this has since risen during 2006-07, overall levels of employment have also increased as the labour market becomes more flexible and residents not classed as unemployed secure employment.

Projects funded by the Economic Forum have assisted over 1400 young people and adults gain employment, whilst over 1,600 young people and adults have undertaken work related training and over 800 residents have improved numeracy and literacy skills since 2001. The Economic Forum has also taken a lead role in the development of projects delivered through the Sub-Regional Partnerships Single Programme.

However there is still a large proportion of working age adults that are economically and socially excluded from the increasing prosperity that the town has experienced over the last few years.

- The number of working age adults in receipt of disabled and health related benefits is in excess of 13% of the working age population, a legacy in part of the heavy industrial heritage of the town.
- 32% of working aged adults do not work, compared to 25% nationally.
- The proportion of young people who are unemployed is higher than the sub-region, region and national rates and has increased during 2006-07
- The level of business creation continues to lag behind that of other districts and the country as a whole.
- Qualification at Level 2 and above continues to be significantly lower than other parts of the Tees Valley.

Outcome 4 For those living in the wards with the worst labour market position in areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England		
Lead Person Paul Johnson		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Job Centre Plus Learning & Skills Council Hartlepool Economic Forum Hartlepool Borough Council Connexions Tees Valley Hartlepool Voluntary Development Agency		
LAA Funding 2007/08	Aligned £0	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE4. Employment rate (Neighbourhood Renewal narrowing the gap)	58.5% - August 2005	59.5% - March 2007 JSU/NOMIS	63.6%	67% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE6. Unemployment rate (Neighbourhood Renewal narrowing the gap)	5.5% - August 2005	7.2% March 2007 JSU/NOMIS	4.3%	3.1% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE8. Youth Unemployment rate (Neighbourhood Renewal narrowing the gap)	36% - August 2005	34% March 2007 JSU NOMIS	31%	29.2% by 2012	Pathways to Work New Deal Job Centre Plus Co-financing programme Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre

JE 23. New Indicator: Within Hartlepool a reduction by 2007-8 of at least 1.6 ⁵ percentage points in the overall benefits claim rate ⁶ for those living in the Hartlepool wards identified by DWP as having the worst initial labour market position.	May 2006 24.35% Hartlepool	May 2006 24.35% Hartlepool	22.75%	21.15% (08/09)	Pathways to Work New Deal Job Centre Plus Co-financing programme Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre
JE 24. New Indicator: Within Hartlepool a reduction by 2007-8 of at least 1.6 percentage points in the difference between the overall benefits claimant rate for England and the overall rate for the Hartlepool wards with the worst labour market position.	Hartlepool 24.35% GB 13.2% Gap is 11.15%	Hartlepool 24.35% GB 13.2% Gap is 11.15%	Gap of 9.55%	Gap 7.95%	Pathways to Work New Deal Job Centre Plus Co-financing programme Deprived Area Fund NRF Incubation System Hartlepool Enterprise Development Fund 'Get Serious' Hartlepool Capital Grants Programme Brougham Enterprise Centre UK Steel Enterprise Innovation Centre

Barriers to achieving targets

- Scale of worklessness in NRF areas and level of benefit dependency.
- Level of job density, i.e. the proportion of available jobs to working age adults.

Possible Solutions

- Deprived Area Fund - £400K allocated to Hartlepool 2007-08.
- Development of Jobs Mart Employment Consortium.
- Neighbourhood Employment Awareness Programme (NEAP) to identify residents' needs; unemployment hotspots and barriers to employment.
- Further develop a Youth Strategy Scrutiny Plan and subsume into service delivery

Target areas and groups

- **General** - Benefit Eligibility will determine eligibility of Job Centre Plus mainstream and co-financed provision. However freedoms and flexibilities sought to allow NRF residents to have day one access.
- **Pathways to Work** – Eligibility initially is restricted to new Incapacity Benefit Claimants
- **Neighbourhood Renewal Area** Residents are specifically targeted through NRF funded projects, as are ESF Objective 2 Areas.
- **Deprived Area Fund** Targeted provision at the seven most deprived neighbourhoods.
- **Specific Groups**
 - Care leavers
 - Homeless
 - Young people
 - Ex-offenders
 - Drug users
 - Carers

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Redesign Targeted Training to develop routeways in construction; retail, manufacturing and Customer Care for the benefit of NRF residents.	Diane Martin Hartlepool Borough Council	<ul style="list-style-type: none"> Neighbourhood Renewal Fund. 	31 March 2008	<p>Identification of growth sectors. – April 2007</p> <p>Development of employment and training charters with specific employers / developers. June 2007</p>
2	Establish the Jobs Mart Employment and Skills Consortium as the key driver for increasing employment in the NRF areas.	Diane Martin Hartlepool Borough Council	<ul style="list-style-type: none"> Neighbourhood Renewal Fund Deprived Area Fund Job Centre Plus mainstream provision European Competitiveness fund 	31 March 2008	<p>Transfer to Park Road – May 2007</p> <p>Establish protocol with partners – May 2007</p> <p>Introduce core branding – July 2007</p> <p>Allocate DAF funding – July 2007</p>

3	Undertake comprehensive neighbourhood awareness programme targeting workless households in the NRF area.	Kevin Cranney – Owton Fens Community Association	Deprived Area Fund	30 June 2007	Survey completed – April 2007 . Results analysed and reported to Economic Forum – July 2007
4	Design and roll out new programmes that focus on family case-loading which will address 2nd and 3rd generation worklessness	Diane Martin	Neighbourhood Renewal Fund Hartlepool Borough Council core funding	1 June 2008	Funding secured – April 2007 Service level agreement between partners agreed – May 2007 Operational delivery – June 2007

Outcome 5. Achieve Economic Well Being

Background and context

Our vision for this outcome in Hartlepool is that children and young people will achieve the qualifications, develop the skills and be given the necessary life experiences to enable them to lead full and active adult lives. This outcome is important to young people because it provides a strategic approach to the creation of wealth gives access to high-level qualifications and well-paid employment. It is envisaged that all services will work collaboratively, to ensure children and young people will have opportunities to succeed in their chosen career and live in households free from poverty.

- **Things that Hartlepool, through partnership working does well:**
- The quality of education for 14-19 year olds is good.
- Average point scores for students entering GCSE, A/AS and vocational education are well above statistical neighbours.
- The number of care leavers in education, employment and training is good.
- 14-19 education is planned and delivered in a co-ordinated way.
- Significant increases in young people accessing higher education.
- Good progress made in reducing the number of young people classified as NEET.

- Quality of SEN provision including vocational education.
- Innovative practice in developing vocational education.
- Strategies to support teenage parents.
- Community improvement initiatives.
- The range of childcare provision available.
- Key Stage 4 pupils, including young people who are in special schools, take part in a wide range of beneficial work experience.
- A wide range of good initiatives have been implemented to engage young people, who are at risk of leaving education without any qualifications.
- The authority has utilised regeneration projects well to provide a range of education and training opportunities for young people.
- Most vulnerable young people, including young parents at risk of homelessness, ex-offenders and care leavers, gain adequate access to supervised or semi-independent housing.
- The quality of learning support offered by the education and training providers for young people with learning difficulties and/or disabilities is at least satisfactory, with some good provision.

To continue to improve, Children's Services across Hartlepool will work through the Children & Young People's Strategic Partnership and the 14-19 Strategic Board to:

- ensure that education and training is planned in a co-ordinated manner involving all partners;
- ensure that childcare opportunities are available for all residents of Hartlepool;
- ensure that all Key Stage 4 pupils have opportunities for vocational studies and work experience;
- ensure that all young people aged 13-19 have impartial careers advice and guidance.
- ensure that all young people are prepared for working life;
- continue to support regeneration initiatives which support the needs of children and young people;
- continue to take action to improve the quality of housing;
- continue to support looked after children to achieve economic well-being;
- continue to support children who have learning difficulties and or disabilities to achieve economic well being

In taking forward this outcome as part of the Local Area Agreement, the partnerships will deliver the national priorities for children and young people and contribute to the delivery of the Hartlepool Community Strategy. In particular this outcome will:

1. Action is taken by partners to support families in maximising their economic well-being.
2. Young people 11-19 are helped to prepare for working life.
3. Action is taken to ensure that 14-19 education is planned and delivered in a coordinated way and to ensure that education and training (16-19) is of good quality.
4. Community regeneration initiatives address the needs of children and young people.
5. Action is taken to ensure that young people have decent homes.
6. Children and young people who are looked after are helped to achieve economic well-being.
7. Children and young people with learning difficulties and/or disabilities are helped to achieve economic well-being.
8. Implement the 14-19 Strategic Board Operational Plan

The key priorities for improving the economic well being of young people in 2007/08 are

- Reduce the number of young people classified as not in education, employment or training (NEET). **(CYPP Reference 5.3.4)**
- Improve the number of young people engaged in education, employment or training from disadvantaged groups. **(CYPP Reference 5.3.3 JAR reference Para 19)**
- Increase the number of young people having the opportunity to access higher education. **(CYPP Reference 5.3.6)**
- Continue to improve the quality of housing to meet the Decent Homes Standard. (CYPP Reference 5.5.1)
- Increase the number of children and their families accessing Direct Payments. (CYPP Reference 5.7.5)
- Ensure that all children with disabilities aged 14+ have a transition plan to support their move to Adult Services. **(CYPP Reference 5.7.1)**
- Improve, the monitoring of participation and progression for more vulnerable groups, such as young people with learning difficulties and/or disabilities **(JAR Reference Para 19)**

Outcome 5. Achieve Economic Well Being		
<u>Lead Person</u> Tom Argument		<u>Lead Body</u> Hartlepool Borough Council
Key LSP groups and partners involved The staff of the Children's Services Department, as well other agencies and organisations Connexions Hartlepool Tees Valley Education Business Link Organisation (EBLO) Learn 2 Work Enterprise Task Force Enterprise Advisory Service Tees Valley Local Learning and Skills Council Head Teachers of Hartlepool Secondary Schools Principals` of Hartlepool Colleges Hartlepool Work Based Training Providers Hartlepool Voluntary Development Agency Voluntary and Community sector organisations Hartlepool Economic Forum Parents and carers Children and young people of Hartlepool New Deal for Communities Neighbourhood Renewal Fund		
LAA Funding 2007/08	Aligned £0	Pooled Connexions £1,070,239

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
JE12. Young people are supported in developing self confidence, team working skills and enterprise	2005/06 actuals 95%	Audit shows that all secondary schools offer team working and enterprise skills	96%	100%	The national curriculum in schools should provide the opportunity to develop self-confidence, team working and enterprise as part of the school working day. These activities will be enhanced by initiatives such as Aimhigher, Gifted and Talented, Playing for Success, University of the First Age Enterprise Task Force and the MFL Enterprise programme.
JE13. Hartlepool enterprise activities are available to all key stage 4 pupils in Hartlepool Secondary schools	2005/06 actuals 96%	Audit shows that all secondary schools offer enterprise skills However The pupil referral unit does not offer a structured enterprise programme. The PRU does have some activities, which contain elements of enterprise.	96%	100%	Targeted at key stage 4 pupils, all Hartlepool secondary school received additional standards funds in 2006/07 to support the development of enterprise activities. There is a national minimum requirement of 5 days of enterprise activities at key stage 4. This has also been supported by the Enterprise in any Language project funded by One North East
JE14. All key stage 4 pupils undertake work related learning and useful work experience	94 % in 2004 -05	96 %of young people attended work experience including block, extended and unauthorised placements. This	99% EBLO target 94.0 %	100%	All young people in Hartlepool are entitled to 10 days work related learning and useful work experience. The work experience is organised by Learn 2 work on behalf of the schools. Additional resources will be

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
		percentage is calculated after removing the number of young people who move schools from the cohort and were not available for work experience and does not take account of Manor pupil who may not have attended. As the pupils attended work experience in a different academic year and statistics for non attendance are not currently available			required if the collection of data relating to useful work experiences is to be monitored
JE15. Impartial Careers education and guidance is provided to all young people aged 13-19	2005/06 actuals 99.0%	All young people who are in the age group 13-19 are able to access impartial careers education and guidance from connexions, school college or work based learning staff. Connexion PAs predominately work with young people who	99.5%	100%	All young people receive impartial advice and guidance (IAG) in school and colleges. This support includes work with Connexions Personnel Advisors (PA), school and college mentors and tutors. The balance of the support will vary depending upon the individual young person needs. It will be on the continuum from specialist careers advice to life counselling.

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
		have challenges in their personal situation and includes careers counselling			
JE16. Provision is planned to ensure the number of young people classified as Not in Education Employment or Training (NEET) is reduced	2005/06 actuals 11.1%	11.1% 1 .12.06 is above the expected outcome, the Connexions Locality Manager LSC and 14-19 co-ordinator are working to collectively to reduce the number of young people classified as NEET .New projects have been introduced in conjunction with Economic Development including Hartlepool "Connect to Work" and "the Hartlepool NRF Hot Project"	8.4% 8.9% connexions target	8.0% (2010)	Connexions staff work closely with school colleges and work based training providers to target young people at danger of becoming classified as NEET. This includes monthly meetings to ensure the smooth operations of the referral process from Connexions to training providers. A weekly drop in session is provided to support vulnerable groups, including young people Leaving Care, to ensure that they are supported to make positive progress. It is recognised that there has been increase in the NEET target in 2005/06 which is partly due to the

Barriers to achieving targets

The main barriers to achieving targets are:

The ability to collect accurate data for targets JE12 and JE13 and the absence of protocols which assign responsibility for collecting this information

- JE12. Young people who do not regular attend school. This would include groups such as travellers and children of migrant workers; as well families who need support to ensure their children attend school.
- JE13. This would include some young people who miss sessions on enterprise, due to holidays and illness, including young people supported by the home and hospital services and tutored away from school
- JE 14. The key barriers to achieving this target is the number of young people who do not attend school or are absent from the block work experience placement organised by Learn 2 Work
- JE15. The key barrier is the small proportion of young people who disengage from education, employment and training provision
- JE16 The key barriers to achieving the reduction in NEET are low aspirations amongst a small proportion of young people, a 'mismatch' between what is desired upon leaving school and what is available, and factors which can lead to social exclusion

Possible Solutions

- There is a need to develop protocols for collecting data, which has not previously been collected. As part of the Joint Area Review (JAR) process, a data team has been developed in Hartlepool Children's Services to collect data for JAR. This will be able to support the collection of data and inform the progress being made towards the Economic Well Being targets.
- JE 14 JE 16 The development of strategies to engage young people on extended work experience placements and the development of alternative education provision e.g. GoalZ Project
- JE 16 The development of the pre E2e project between Hartlepool Work Based Training Providers to support the reduction in the number of young people classified as NEET.
- JE 15 The development of the Hartlepool protocol for IAG for 14-19 year old young people will support the development of an integrated system of impartial advice and guidance including careers education.
- JE 12 JE 13 The continuation of the education and employability themes from NDC and the appointment of an AST in enterprise to ensure all young people at key stage 4 have enterprise activities.

Target areas and groups

- All young people aged 13-19 in Hartlepool, there is likelihood that young people will reside in NRF wards
- NRF wards –all young people with an emphasis on under achieving boys
- NDC area all young people as part of the general educational achievement programme including the employment and education themes

Vulnerable young people including those who are

- Looked after
- Leaving care
- Special education needs and or disabilities,
- Young offenders
- Black and minority ethnic
- Mobile
- Have English as additional language
- Disaffected and disengaged –at risk of exclusion and becoming NEET (not in education, employment or training)
- Permanently excluded
- Priority target group is underachieving boys across all phases of education

Key Actions for Improvement 2007/08

Ref	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	JE13 To ensure the PRU provides a structured programme of enterprise activities for all key stage 4 pupils	WRL co-ordinator Access to Learning	WRL co-ordinator works with Access to Learning to ensure that all young people have access to the Hartlepool enterprise activity programme. DfES funds for key stage 4 enterprise	March 2008	July 2007 Produce a costed action plan which outlines the enterprise programme for Hartlepool schools 2007-08
2	JE14. All key stage 4 pupils undertake work related learning and useful work experience	14-19 co-ordinator. Manager L2W WRL co-ordinator in all schools	WRL co-coordinator meets with school co-ordinators to ensure all young people access block or extended work experience, funding for LSC to L2W	March 2008	October 2007 set up review meetings with all school co-ordinators to determine block and extended work experience requirements for 2007-08 to ensure all young people have access to the statutory entitlement
3	JE16. Provision is planned to ensure the number of young people classified as Not in Education Employment or Training (NEET) is reduced	Hartlepool Locality Manager and 14-19 co-ordinator	Hartlepool Connexions Locality manager meets with 14-19 co-ordinator to ensure new activities are started to help reduce the number of young people classified as NEET, funding from NRF for hot project and ESF for the Connect to work project	November 2007	June 2007 review of new activities designed to reduce the number of young people classified as NEET

Outcome 6 Improving training and employment prospects for targeted groups

Background and context

Homeless people face a complex range of problems exaggerated by chaotic lifestyles that prevent them from realising their full potential in society. Many face a range of problems that make them particularly vulnerable including substance and alcohol misuse, mental health, victims and perpetrator of crime, educational underachievement and unemployment. The aim of the STEP project is to provide a increase level of integrated support mechanisms that assist in the rehabilitation of offender behaviour, enable tenancies to be secured and assist in the transition to independent living with clear pathways to training, education and employment

There are over 2,600 people in Hartlepool who are defined as being a carer providing over 50 hours per week of unpaid care, whilst nearly 12,000 local people provide some sort of unpaid care. The implications of caring are significant in relation to income, employment prospects and physical and mental well-being. The aim of the Positive Choices for Carers project is to provide the support necessary to enable jobless carers and those people whose caring responsibility has now ended to enter training, education or employment, thereby enabling them to contribute towards the economic prosperity

of Hartlepool. The project will also provide help for carers who are in employment to continue with their caring role through receiving appropriate support and promoting carer friendly employment practices.

Prevention of offending is one of 7 objectives within the Safer Hartlepool Partnership's strategy 2005 – 2008, which aims to reduce crime, disorder and drugs misuse within the town. There is much research and evidence which shows that education or training opportunities, that lead to improved skills and ultimately, employment, are key success factors to reducing re-offending. Many offenders in Hartlepool are misusing drugs, so we are aiming to enhance and improve the current support provided for these vulnerable and often chaotic individuals

Outcome 6 Improving training and employment prospects for targeted groups		
Lead Person Patrick Wilson/Alison Mawson		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Hartlepool Borough Council Hartlepool College of Further Education Hartlepool Carers Housing Hartlepool Disc Registered Social Landlords Safer Hartlepool Partnership		
LAA Funding 2007/08	Aligned £0	Pooled Reward Element £50,606

Indicators	Baseline and Year	Actual 2006/07	Target 2008/09	Longer Term Target	Current activity to meet target
JE17.Number of Carers completing education or training and achieving NVQ Level 2 or equivalent, or higher (Performance expected with reward)	13 – 2004/05	15	43	43 – 2008-09	Positive Choices for Carers Tees Valley Works Hartlepool Working Solutions Train to Gain Hartlepool College of Further Education Access Pilot
JE18. Number of Carers remaining in employment for a minimum of 16 hours per week, and for at least 32 weeks in the year. Performance expected with reward	25 – 2004/05	17	62	62 – 2008-09	Positive Choices for Carers Pathways to Work Tees Valley Works Hartlepool Working Solutions Train to Gain Hartlepool College of Further Education Access Pilot

Indicators	Baseline and Year	Actual 2006/07	Target 2008/09	Longer Term Target	Current activity to meet target
JE19. Numbers of drug users given structured work experience/employment opportunities of at least 13 weeks (Performance expected with reward)	15 (2004/05)	13	127	127 cumulative (2006-09)	DISC NACRO Action team for jobs
JE20. Number of offenders from Hartlepool being helped into employment with the assistance of HBC and being sustained in the job for a minimum of 4 weeks for a minimum of 16 hours per week (Performance expected with reward)	25 (2004/05)	44	75	75 cumulative (2006-09)	Probation HOPE project Work Route ILM project Community payback
JE21. Number of offenders that have gained basic skills at entry level 3,2 and 1 and level 1 or level 2 (Performance expected with reward)	13 (2004/05)	55	79	79 cumulative (2006-09)	Probation HOPE project Hartlepool College of Further Education
JE22. Employment Rate (16-24) % (Performance expected with reward)	48.9% - March 2005	53.6% (Hartlepool) March 2007 NOMIS	53.8%	53.8% - 2008-09	STEP project Tees Valley Works

Barriers to achieving targets

- Benefit eligibility
- Caring Responsibilities
- Chaotic lifestyles
- Lack of work experience and employment opportunities

Target areas and groups

- Carers of adults and children with health problems and disabilities
- Homeless people without permanent tenancies
- Drug users who are accessing treatment
- Offenders on Community Orders from the Court

Possible Solutions

- Adult Care support allowing carers to re-engage with the labour market
- Floating Support Work that helps homeless people address chaotic lifestyles, secure accommodation and develop pathways to employment.
- Organisations delivering the projects to have experience of working with same/similar client groups and knowledge of local employment opportunities

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Commission the delivery of Connect to Work and provide integrated support for 16-24 year olds.	Diane Martin Hartlepool Borough Council	Neighbourhood Renewal Fund Hartlepool Borough Council core funding	1 June 2008	<p>Funding secured – April 2007</p> <p>Service level agreement between partners agreed – May 2007</p> <p>Operational delivery – June 2007</p>
2	Additional bespoke employability programmes for STEP project	Patrick Wilson Hartlepool Borough Council	Neighbourhood Renewal Fund Local Area Agreement pump prime grant	31 March 2009	<p>Programme developed – April 2007</p> <p>First programme delivered – May 2007</p>

Lifelong Learning and Skills

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 7 Enjoy and Achieve - raise achievement and standards of children and young people in the early years, primary and secondary phases of education.

Background and context

The vision for this outcome in Hartlepool is that children are given the best start in life through high quality early years provision and support for parents and carers. This will ensure that they are well prepared and ready for school, where they will enjoy their education and have opportunities to achieve their potential. It is important that children and young people, especially those who are vulnerable, develop personally and socially and for them to safely enjoy recreation and leisure time away from school.

Things that Hartlepool, through partnership working, does well:

- Quality of provision in early years;
- Increased provision for childcare;
- Working in collaboration;
- Progress in tackling absence from school;
- Improvement in standards especially at Key Stage 2 and GCSE 5A*-C;
- Strategy for school improvement;

- Implementation of the Primary and Secondary National Strategies;
- Targeting resources to priority areas and vulnerable groups;
- Capacity of management in education to improve is good;
- Manage attendance and exclusions;
- Provision of out of school hours learning and recreational activities in school and other settings;
- Provision of recreational activities by the voluntary sector and other providers;
- Provide good value for money;
- Inclusion of children and young people with special needs.

To continue to improve, Children's Services across Hartlepool will work through the Children's Trust (CYPSP) to:

- develop Children's Centres and Extended Schools as part of an integrated childcare strategy for under 5s;
- ensure all children aged 0-14 have access to good quality childcare;

- support parents and carers in helping their children to enjoy and achieve;
- ensure that early years provision promotes children's development and well-being and helps them meet early learning goals;
- monitor school performance and challenge and support them to improve the quality of provision through an agreed School Improvement Strategy;
- support schools in developing robust self evaluation in order to ensure continuous improvement;
- monitor underperformance amongst vulnerable and underachieving groups and target resources to meet their needs (eg) LAC, boys;
- enable and encourage children and young people to attend and enjoy school;
- Improve the quality of provision which is made for those children and young people who do not attend school;
- ensure all children and young people can access a range of recreational activities including play and voluntary learning;
- work with the voluntary sector and other agencies to improve the range and quality of recreational and learning opportunities for children and young people;
- ensure vulnerable children and young people are helped to enjoy and achieve.

The key priorities for raising achievement and standards in 2007/08 are:

- implement the Building Schools for the Future project plan for 2007/08 including completion of the Strategy for Change;
- challenge and support schools to improve performance to national averages and above;
- challenge and support schools in targeting vulnerable children and young people for additional intervention and support so that they achieve in line with or better than expected levels;
- work with partners to extend and improve the quality of services for children and young people which enable them to enjoy their education, improve their well being and enrich their lives;
- ensuring all children and families have access to high quality childcare and integrated services (Children's Centres/Extended Services) – implement the 10 Year Childcare Strategy by developing integrated services in Children's Centres/Extended Schools, ensuring sufficient high quality childcare places and continuing to develop a highly skilled workforce;
- increase universal access and high quality learning and skills opportunities;
- increase universal access from disadvantaged/socially excluded groups to high quality learning and skills opportunities.

In taking forward this outcome as part of the Local Area Agreement, the partnership will deliver the national priorities for children and young people and contribute to the delivery of the Hartlepool Community Strategy. In particular this outcome will:

- support parents and carers in helping children to achieve;
 - ensure early years provision promotes development and well-being;
 - ensure that educational provision 5-16 is of good quality;
 - maximise attendance at schools and enable children and young people to enjoy school and to achieve highly;
 - enable children and young people to enjoy out of school activities and recreation in a variety of settings and celebrate the learning and development that these provide;
 - ensure that provision for those who do not attend school is good and support children and young people in being included in mainstream settings where appropriate;
 - make sure that children and young people have access to a wide range of recreational activities including play and voluntary learning in school and other settings;
 - further develop the range and quality of recreational activity by drawing upon the skills and expertise of the voluntary sector and other agencies;
- ensure that children and young people who are vulnerable, such as looked after children and those who have learning difficulties and/or disabilities, are helped to enjoy and achieve.

Outcome 7 Enjoy and Achieve - raise achievement and standards of children and young people in the early years, primary and secondary phases of education.

<p>Lead Person John Collings Assistant Director Children's Services (Performance & Achievement)</p>	<p>Lead Body Hartlepool Borough Council</p>
<p>Key LSP groups and partners involved</p> <ul style="list-style-type: none"> • Lifelong Learning and Skills Theme Partnership incorporating HLLP, SureStart Partnership and the Education Partnership • Children & Young People's Strategic Partnership • Health & Social Care Partnership • Economic Forum • Culture & Leisure Theme Partnership • Community Safety Partnership • The children and young people of Hartlepool • The UK Youth Parliament representative • Parents and carers • The staff of the Children's Services Department, as well as other agencies and organisations • Hartlepool Police • Durham Diocesan Board of Education • Diocese of Hexham & Newcastle • North Tees & Hartlepool NHS Trust • Headteachers • Learning & Skills Council Tees Valley 	<ul style="list-style-type: none"> • Hartlepool Voluntary Development Agency • Voluntary and community sector organisations • West View Project • UNISON • Barnardo's North East • Hartlepool Governors Association • Tees & North East Yorkshire Mental Health NHS Trust • New Deal for Communities • Connexions Hartlepool • Hartlepool Youth Offending Service • Hartlepool SureStart Partnership • Hartlepool Primary Care Trust • Cleveland College of Art and Design • Local Safeguarding Children Board • Probation Service • Housing

LAA Funding 2007/08	Aligned £		Pooled £	
	NDC	542,393	Children's Services Grant	430,252
	SureStart Revenue	1,451,192	Key Stage 3 Behaviour & Attendance	68,300
	SureStart Capital	752,639	Key Stage 3 Central Coordination	106,822
	SureStart Transformation Fund	166,591	Neighbourhood Support Fund	190,451
	SureStart Children's Centres	1,812,164	Primary Strategy Central Coordination	97,753
			School Development Grant	286,960
			Neighbourhood Renewal Fund	430,000

Indicators	Baseline 2005	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
LLS1. Early Years Improve children's communication, social and emotional development so that by 2008, 50% of children reach a good level of development at the end of the Foundation Stage	36.1%	38.6%	45%	In line with or above national averages	Delivery of CYPP and the Children's Services SureStart Team Operational Plan including: <ul style="list-style-type: none"> ensuring all parents have access to information regarding childcare and other children's services; development of Children's Centres and Extended Services; development of the Early Years and Childcare Workforce Strategy which will ensure that all childcare practitioners are highly trained and effective; development of a Play Strategy which will ensure free access for children to play opportunities; working with partners to target vulnerable families and maximise benefits of funding streams including NRF, NDC etc.
LLS2. Early Years (Neighbourhood Renewal narrowing the gap) Improve children's communication, social and emotional development so the gap between NRS and Hartlepool is reduced for a good level of development at the end of the Foundation Stage.	23.5% gap = 12.6%	7%	Gap = 8%	0%	
LLS3. Early Years Increase the percentage of 3 year olds who attend an early years and childcare place to 96%	93.4%	100%	96%	96%+	
LLS4. Early Years (Neighbourhood Renewal narrowing the gap) Reduce the gap between NRS and Hartlepool for participation rates of 3 year olds in good quality, free early years education to 3% by 2007 and 0% by 2012.	6%	4%	3%	0%	

Indicators	Baseline 2005	Actual 2006/07 (Summer 2006)	Target 2007/08 (Summer 2007)	Longer Term Target	Current activity to meet target
LLS5. Key Stage 2 Increase the percentage of children achieving Level 4 or above at age 11 in: - Mathematics (BVPI 40) - English (BVPI 41)	78% 80%	79% 80%	86% 83%	In line with or above national averages	Delivery of CYPP and Children's Services Operational Team Plan for Early Years and Primary Schools, including: <ul style="list-style-type: none"> challenge and support to schools to improve outcomes for all children; development of an integrated strategy for under 5s; support for primary schools in self-evaluation to ensure continuous improvement in teaching and learning; monitoring patterns of under-performance amongst vulnerable groups and taking actions to address inequalities, eg underachieving boys, LAC, disaffected; working with partners to maximise the benefits of funding streams for targeted pupils, eg NRF NDC etc.
LLS6. Key Stage 2 (Neighbourhood Renewal narrowing the gap) Reduce the gap between children from NRS area and Hartlepool to under 5% by 2012 for those achieving Level 4 or above in: - English - Mathematics	6% 5.2%	5% 4%	4% 4%	0% 0%	

Indicators	Baseline 2005	Actual 2006/07 (Summer 2006)	Target 2007/08 (Summer 2007)	Longer Term Target	Current activity to meet target
LLS7. Key Stage 3 Increase the percentage of children achieving Level 5 or above at age 14 in: - English (BVPI 181a) - Mathematics (BVPI 181b) - Science (BVPI 181c) - ICT (BVPI 181d)	71%	69%	72%	In line with or above national averages	Delivery of CYPP and Children's Services Operational Team Plan for Secondary Schools, including: <ul style="list-style-type: none"> challenge and support to schools to improve outcomes for all children; support for secondary schools in self-evaluation to ensure continuous improvement in teaching and learning; monitoring patterns of under-performance amongst vulnerable groups and taking actions to address inequalities, eg underachieving boys, LAC, disaffected; working with partners to maximise the benefits of funding streams for targeted pupils, eg NRF, NDC etc.
LLS8. Key Stage 3 (Neighbourhood Renewal narrowing the gap) Reduce the gap between children from the NRS area and Hartlepool to under 5% by 2012 for those achieving Level 5 or above in: - English - Mathematics - Science	10.6%	8%	8%	<5%	
	8.6%	7%	6%	<5%	
	9.5%	7%	7%	<5%	

Indicators	Baseline 2005	Actual 2006/07 (Summer 2006)	Target 2007/08 (Summer 2007)	Longer Term Target	Current activity to meet target
LLS9. Key Stage 4 Increase the percentage of young people aged 16 achieving: - 5+ GCSE A*-C (BVPI 38) - 5+ GCSE A*-G including English and Maths (BVPI 39) - 5+ GCSE A*-C including English and Maths	53%	58%	61%	In line with or above national averages	Delivery of CYPP and Children's Services Operational Team Plans for Secondary Schools, 14-19 Education and Employability, including: <ul style="list-style-type: none"> challenge and support to schools to improve outcomes for all children; support for secondary schools in self-evaluation to ensure continuous improvement in teaching and learning; monitoring patterns of under-performance amongst vulnerable groups and taking actions to address inequalities, eg underachieving boys, LAC, disaffected; working with partners to maximise the benefits of funding streams for targeted pupils, eg NRF, NDC etc.
LLS10. Key Stage 4 (Neighbourhood Renewal narrowing the gap) Reduce the gap between young people from the NRS area and Hartlepool to under 5% by 2012 for those achieving: - 5+ A*-C - 5+ A*-G (including English and maths) - 5+ A*-C (including English and maths) New Indicator: By 2008 all schools located in Local Authority Districts in receipt of NRF to ensure that at least 50% of pupils achieve level 5 or above in each of English, maths and science.	10.4%	10%	8%	<5%	
	2%	3%	2%	<5%	
	10%	12%	10%	<5%	
	100% of schools	100% of schools	100% of schools	100% of schools	

Barriers to achieving targets

Early Years

- Variation in quality of care and education in settings and schools.
- Parents not using 3 and 4 year old free early education place.

Key Stage 2

- Boys' underachievement especially in writing
- Lack of identification of vulnerable and/or underperforming pupils or groups in schools

Key Stage 3

- Boys' underachievement especially in English
- Variable quality of transition activity
- Lack of identification and targeting of vulnerable and/or underperforming pupils or groups in schools
- Slow rate of reintegration opportunities for permanently excluded pupils

Key Stage 4

- Boys' underachievement
- Limited curriculum offers available to young people 14+
- Lack of identification and targeting of vulnerable and/or underperforming pupils or groups in schools
- Slow rate of reintegration opportunities for permanently excluded pupils

Possible Solutions

- Ensure information re free entitlement is publicised – CIS, Children's Centres.
- Childcare Development Officer and Early Years Co-ordinator working closely together to provide training and support to raise quality.
- LA co-ordinated approach to tackling boys' underachievement cross-phase. Building capacity and identifying key personnel to drive through change. Use NRF funding to initiate projects, challenge and support schools.
- Improved use of data and other information to challenge and support schools in identifying vulnerable children and young people. Use regeneration funding, eg NRF and NDC, to target pupils, eg underachieving boys in Y6 and Y11.
- Work more closely with partners, including the voluntary sector, to improve the quality and range of educational and recreational activities for children and young people.
- Review Access 2 Learning service in meeting the needs of disaffected/permanently excluded/vulnerable pupils/BESD.
- Implement the 14-19 Strategy for Hartlepool and an operational plan which seeks to extend the curriculum offer to young people 14+, including vocational education and training opportunities.
- Develop a re-engagement strategy which responds to the needs of those children and young people who are at greatest risk of disaffection and disengagement from education and training.

Target areas and groups

- NRF wards – all children, with an emphasis on children and young people who will be in Years 6 and 11 in 2007 and 2008, especially boys.
- NDC area – all pupils as part of the educational achievement project, but in addition specific targeting via other projects, eg emotional well being, KS2-3 transition.
- Vulnerable children and young people, including those who are:
 - looked after
 - special educational needs, have disabilities and/or learning difficulties
 - young offenders
 - black and minority ethnic
 - mobile
 - have English as an additional language (EAL)
 - disaffected and disengaged – at risk of exclusion and becoming NEET (not in education, employment and training)
 - permanently excluded
- Priority target group is underachieving boys across all phases of education

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1.	Early Years Develop Children's Centres and Extended Services	Danielle Swainston (Children's Services)	SureStart Grant NDC NRF	30 April 2008	<ul style="list-style-type: none"> - Locality staff operational by June 2007 - Operational plans for localities in place by Sept 2007
2.	Undertake a childcare sufficiency assessment to determine childcare market	Danielle Swainston (Children's Services)	SureStart Grant	April 2008	<ul style="list-style-type: none"> - Consultation Sept 2007 - Assessment document published April 2008
3.	Identify vulnerable children and young people to enable targeted intervention and support across all key stages of education	John Collings (Children's Services)	Children's Services Grant NRF NDC National Strategies Dedicated Schools Grant	30 April 2008	2007 SAT and GCSE outcomes available in September to show progress is being made for vulnerable groups such as: <ul style="list-style-type: none"> - LAC - SEN/LDD - Boys - BME

Ref.	Action for improvement	Key contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
4.	Monitor and review the provision for permanently excluded pupils and increase opportunities for re-integration into mainstream settings	John Collings Sue Johnson (Children's Services)	Children's Services Grant NRF NDC Standards Funds Dedicated Schools Grant	30 April 2008	<ul style="list-style-type: none"> - Proposals for new A2L/PRU services approved by June 2007 - New service for permanently excluded pupils in place by Sept 2007 - PRU judged to be making good progress by SIP and following LA review (July 2007)

Outcome 8 Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.

Background and context

The Government's Further Education White Paper: Raising Skills, Improving Life Chances (March 2006) outlines its intention to tackle long standing skills weaknesses that undermine the levels of productivity on which the country's economic future depends. The White Paper includes the Government's response to Sir Andrew Foster's report on the future role of FE colleges, and represents a sweeping programme of reform for FE. It includes provisions to drive up the quality of teaching, to reward colleges for success and to make the sector more responsive to the skills needs of individuals and employers. Further Education colleges are to be the engines of social and economic growth, providing young people and adults with the right skills to meet the demands of our economy. "Our economic future depends on our productivity as a nation", the report states, "That requires a labour force to match the best in the world."

The FE White Paper is the latest in a series of reforming papers that include: Success for All (November 2002), 14-19 Education and Skills White Paper (February 2003), Learning and Skills Council's Agenda for Change (2004), The Foster Report: Realising the Potential (November 2005) The Lord Leitch Interim Report on Skills (December 2005), The Regional Economic Strategy (RES, 2005, 2006), Regional Skills Partnership: Skills Action Plan (2005, 2006)

The Regional Skills Action Plan (2006) identifies the priorities for partnership focus, three of which were identified in the 2005 plan and a fourth added following the publication of the government's 14-19 White Paper. These are:

- Developing management and leadership skills and capability
- Increasing the proportion of the workforce qualified to level 3
- Supporting individuals not currently participating in the labour market to access learning and sustainable employment
- Ensuring young people are motivated and skilled in order to enter and succeed in an increasingly knowledge-based labour market.

The Regional Skills Partnership acknowledges sub-regional and local variations in the skills and employment needs that exist and the distinct responses that are required to meet such needs. The Hartlepool context is unique and is characterised by both strengths and weaknesses. The weaknesses are articulated in the Community Strategy analysis and in terms of education and skills relate to:

- Overall low levels of academic and vocational achievement, in particular:
 - high % of individuals with no qualifications
 - low % of individuals with advanced and higher level skills and quals
- Lack of ambition and aspiration amongst large sections of the school leaver and adult population
- Limited enterprise education and entrepreneurial activity
- Decline in the population of 'working age' as skilled workers migrate south.

It has been agreed to establish a sub-regional employment and skills board for the Tees Valley City Region.

Outcome 8 Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.		
Lead Person Nick James – Learning and Skills Council (LSC)	Lead Body Hartlepool Skills Partnership (to be established)	
Key LSP groups and partners involved Learning and Skills Council, Hartlepool Borough Council, Post 16 Providers, Schools, Connexions, Voluntary Sector, Private Sector Training Providers, University of Teesside .		
LAA Funding 2007/08	Aligned £0	Pooled Neighbourhood Renewal Fund £215,000

Indicators	Baseline 2004-2005	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
LLS11.No. of new Skills for Life qualifications (Hartlepool)	1071	1545 (2005/06)	1600 (2006/07)	1800	LSC funding is targeting this area as a main priority. Town wide Skills for Life strategy in place.
LLS12. No. of new Skills for Life quals. (Neighbourhood Renewal Area)	574	815 (2005/06)	880 (2006/07)	990	NRF projects funded to assist in meeting the target
LLS13. Level 1 Qualifications (Hartlepool)	3271	2740 (2005/06)	2880 (2006/07)	3600	Town wide strategy needed at L1
LLS14. Level 1 Qualifications (Neighbourhood Renewal Area)	1628	1427 (2005/06)	1530 (2006/07)	1980	NRF projects funded to encourage uptake by NEET group
LLS15. Level 2 Qualifications (Hartlepool)	1879	2540 (2005/06)	2540 (2006/07)	2320	LSC funding priority to encourage those in employment and unemployed to achieve level

Indicators	Baseline 2004-2005	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
LLS16. Level 2 Qualifications (Neighbourhood Renewal Area)	865	1234 (2005/06)	1300 (2006/07)	1276	LSC funding priority to encourage adults in employment and unemployed to achieve level
LLS17. Level 3 Qualifications (Hartlepool)	2576	2537 (2005/06)	2720 (2006/07)	2900	Progression to L3 encouraged
LLS18. Level 3 Qualifications (Neighbourhood Renewal Area)	835	859 (2005/06)	1037 (2006/07)	1247	NRF projects funded to encourage progression to L3 and achievement of target
LLS19 Level 4 Qualifications (Hartlepool)	112	45 (2005/06)	140 (2006/07)	160	University of Teesside encouraging the development of Foundation degrees and other HE qualifications in Hartlepool
LLS20. Level 4 Qualifications (Neighbourhood Renewal Area)	35	11 (2005/06)	52 (2006/07)	66	Town wide strategy to increase numbers progressing to HE qualifications
LLS21. Modern Apprentices Framework Completions (Hartlepool)	236	343 (2005/06)	360 (2006/07)	346	16-19 AMA progression encouraged Adult apprenticeships need support
LLS22. Modern Apprentices Framework Completions (Neighbourhood Renewal Area)	94	150 (2005/06)	162 (2006/07)	187	Town wide strategy on apprenticeships
LLS23. Number of learners participating in Adult Learning Programmes	2830	3100 (2005/06)	3129 (2006/07)	3500	Partnerships in place to widen participation.

Barriers to achieving targets

- Need to refocus activity on skills, enterprise and the government's agenda
- Need to establish a more productive town wide employer/provider interface to ensure employer involvement in driving the content of provision
- Limited collaboration amongst providers and support agencies that inhibits the co-ordination of activities and the focusing of resources
- Lack of aspiration and ambition in some sections of the community

Possible Solutions

- LSP agreement on the establishment of a Hartlepool Skills and Enterprise strategy that will address the Government's agenda and Hartlepool's needs
- Restructuring of 'theme partnerships' to take account of the increased emphasis on skills and enterprise development with a more direct interface between employers and providers
- Consideration given to infrastructure development in the light of the Town Centre Strategy and the LSC's intention to develop 'world class buildings'
- Use 'centre of excellence' brand to drive forward partnership activity to raise standards of delivery, success and participation rates

Target areas and groups

The scale of the problems outlined in the government's white papers on skills suggests that all sections of the Hartlepool Community should be targeted either to develop the potential solutions or to benefit from the activity or indeed both. The challenge to change the economic landscape in Hartlepool is as much for employers, providers and support agencies as it is for the individuals any strategy is intended to help. The targeted areas and groups should therefore include:

- Employers and employer representatives
- Providers of education, training and skills and their partners and support agencies
- Geographically – socially disadvantaged areas
- Disaffected and excluded groups in the community
- Individuals in employment and those unemployed

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Skills Partnership Established	Nick James (LSC)	Input from Interim Partnership members	October 07	First interim meeting to be held by June 07 Report to Hartlepool Partnership to be prepared by 8 Oct 07
2	Produce Six Month (Oct 07 – March 08) Improvement Plan for Skills Partnership	Nick James (LSC)	Input from Interim Partnership members	October 07	Report to be prepared by 9 Oct 07
3	Deliver Level 3 Progression Project	Dionne Lee (HCFE)	Neighbourhood Renewal Fund £78,000	March 08	Provide update of progress October 07

Health and Care

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 9 Improved health - reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods

Background and context

The major causes of premature deaths (those under 75 years old) in Hartlepool are cancer and cardiovascular disease (CVD). There is a National Service Framework (NSF) for Coronary Heart Disease (CHD) and a National Cancer Plan which set out standards for treatment and prevention. Local services and initiatives have been developed which aim to achieve these standards.

The current local trends in reduction in mortality, if maintained will achieve a 50% reduction in CVD and a 33% reduction in cancer by 2010 which exceeds the national targets. However, even if these reductions are achieved, the modelling undertaken by the North East Public Health Observatory indicates it will not be enough to stop the widening gap between Hartlepool and the national average life expectancy. The modelling indicates that what is required, to stop the life expectancy gap widening further, is a 20% reduction in all cause mortality across all ages. Interventions will therefore need to include activities which target older ages (those over 75 years old) as well as those in younger age groups.

In order to impact upon the short-term life expectancy targets, interventions need to both add a few months average life

expectancy to a very large number of older people, as well as saving a small number of lives amongst far younger age groups, where each younger life saved contributes a large number of 'added years lived' to life table statistics.

Whichever age group, geographic location and condition interventions are targeted at, they need to deliver within the time frame set by government life expectancy targets (2010). For example, schemes to encourage healthier eating amongst younger school children, whilst providing long term benefits, are unlikely to have an effect on average life expectancy (or CHD & cancer mortality rates) for many years. Smoking cessation services, unless directed at older people, and those who are already ill, may similarly not achieve short-term gains.

Please see the life expectancy floor target action plan for more details.

Outcome 9 Improved health - reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods		
Lead Person Peter Price		Lead Body Hartlepool Primary Care Trust
Key LSP groups and partners involved Health & Care Strategy Group, Public Health Strategy Group, Cancer Locality Group		
LAA Funding 2007/08	Aligned Specialist NHS Smoking Cessation Service £107,000 New Deal for Communities £311,558	Pooled Neighbourhood Renewal Fund £319,800 Reward Element £35,124

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC1. Life Expectancy Females (Hartlepool)	78.0 1995-1997	78.28 2003-2005	79.5 2004-2006	80.5 years by 2009-2011	Reduce premature deaths from the major killers by implementing the CHD NSF and National Cancer Plan.
HC2. Gap in Hartlepool and England life expectancy - female	1.8 years 1995-1997	2.85 2003-2005	2.0 2004-2006	1.8 2009-2011	Reduce premature deaths from the major killers by implementing the CHD NSF and National Cancer Plan.
HC3. Life Expectancy Males (Hartlepool)	72.5 1995-1997	74.14 2003-2005	74.3 2004-2006	75.7 years by 2009-2011	Reduce premature deaths from the major killers by implementing the CHD NSF and National Cancer Plan.
HC4. Gap in Hartlepool and England life expectancy - male	2.3 years 1995-1997	2.78 2003-2005	2.8 years 2004-2006	2.9 2009-2011	Reduce premature deaths from the major killers by implementing the CHD

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
					NSF and National Cancer Plan.
HC5. Life Expectancy Females (NRA)	77.5 2001-2003 <i>(analysis not available for previous years)</i>	76.4 2003-2005	77.9 2004-2006	78.6 2009-2011	Targeted community-based prevention programmes in the NRA.
HC6. Gap in NRA and Hartlepool Females	1.4	1.89 2003-2005	1.4 2004-2006	1.4	Targeted community-based prevention programmes in the NRA.
HC7. Life Expectancy Males (NRA)	70.6 2001-2003	71.74 2003-2005	71.1 2004-2006	71.8 2009-2011	Targeted community-based prevention programmes in the NRA.
HC8. Gap in NRA and Hartlepool Males	2.8	2.39 2003-2005	2.8 2004-2006	2.8	Targeted community-based prevention programmes in the NRA.
HC40. All Age, All Cause Mortality – Males	995 per 100,000 2002-2004	995 per 100,000 2002-2004	961 per 100,000 2003-2005	784 per 100,00 2009-11	Combination of all listed activities.
HC41. All Age, All Cause Mortality – Females	692 per 100,000 2002-2004	692 per 100,000 2002-2004	669 per 100,000 2003-2005	550 per 100,00 2009-11	Combination of all listed activities.
HC9. Mortality rates from heart disease, stroke and related diseases in people under 75 (Hartlepool)	185 per 100,000 1995-1997	125.57 per 100,000 2003-2005	118 per 100,000 2004-2006	91 per 100,000 2007-2009	Implement CHD NSF.
HC10. Mortality rate from cancer amongst people aged under 75 (Hartlepool)	184 per 100,000 1995-1997	154.25 per 100,000 2003-2005	148 per 100,000 2004-2006	139 per 100,000 2007-2008	Implement National Cancer Plan

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC11. The prevalence of smoking among adults (Hartlepool)	40% 2000 MORI Survey	31% 2006 MORI Survey	32% (2008) [next MORI survey]	30% 2010	Develop community-based smoking cessation support. Develop smoking campaigns and education programmes. Develop smoke-free public places.
HC12. The prevalence of smoking among adults (NRA + NDC)	43% 2002	42% 2006 MORI Survey	40% (2008) [next MORI survey]	38% 2010	Targeted smoking cessation support in NRA.
HC13. Number of 4 week smoking quitters (NRA + NDC)	(DoH Target Hartlepool-wide 576) 646 (2003/4)	Full year not yet available Total to date for Q1-Q3 543	400 (2007-2008)	415 2008-2009	Targeted smoking cessation support in NRA.
HC14. Number of 4 week smoking quitters (rest of Hartlepool)	(DoH Target Hartlepool-wide 576) 432 (2003/4)	Full year not yet available Total to date for Q1-Q3 196	300 (2007-2008)	285 2008-2009	Smoking cessation 'clinics'.
HC15. Number of patients completing a 10 week programme of referred activity as a result of health practitioner recommendation (Performance expected with reward)	333 (2004/05)	291 2006-2007	The 1350 is a 3-year cumulative target	1350 (April 06 – Mar 09)	Deliver a co-ordinated exercise referral scheme.
HC16. Of those completing a 10 week programme, the percentage going onto mainstream activity (Performance expected with reward)	Not recorded	Not yet available 139 questionnaires sent out; 87 returned	50%	675 (50%) (April 06 – Mar 09)	"Exit" consultations with clients and appropriate mainstream activities identified.

Barriers to achieving targets

If current trends in reduction in cancer and circulatory disease mortality are maintained then the targets are likely to be met. However, even if these reductions are achieved the modelling undertaken by the North East Public Health Observatory indicates it will not be enough to stop the widening gap between Hartlepool and the national average life expectancy. The modelling also indicates that what is required, to stop the life expectancy gap widening further, is a 20% reduction in all cause mortality across all ages. Interventions will therefore need to include activities which target older ages (>75) as well as those in younger age groups. The levels of deprivation in the Town and high prevalence of lifestyle risk factors are major challenges to achieving targets.

Possible Solutions

Initiatives need to be developed which:

- impact upon the life expectancy in the shorter term
- aim to tackle the underlying causes of health inequalities, the outcomes of which, in terms of impact upon life expectancy, will be significant, but will not be seen until a long time into the future
- complement the work undertaken in the NHS to improve outcomes in relation to the major killers: cardiovascular disease and cancer
- balance care and treatment with prevention of ill-health and health
- are evidence-based and/or based upon best practice
- target individuals and communities in greatest need
- are better coordinated and inter-linked
- adopt a community development approach
- link to the neighbourhood action planning process
- address emotional and mental well-being
- prevent accidental deaths

Target areas and groups

People who already have a disease diagnosis (long term condition) need to be targeted with care and support to better manage their condition and make lifestyle changes to prevent deterioration and progression of the disease.

Older people (over 75's) need to be targeted

The most disadvantaged wards (neighbourhood renewal area) need to be targeted to improve access to care and increase community-based support for lifestyle change.

Health promotion and 'prevention' programmes also need to target older people (over 75's).

Please see the life expectancy floor target action plan for further details on key actions.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	To support the implementation of the Government legislation on the banning of smoking in public places	Carole Johnson HPCT	Smoke Free Hartlepool multi-agency Group Regional Tobacco Control Agency – FRESH Teeswide Smoking Cessation service Neighbourhood Renewal Fund Local Authority grant for supporting the implementation of the legislation	April 2007 July 2007 May 2007	Develop an awareness programme for local businesses and organisations Deliver awareness programme Develop a marketing strategy to promote smoking cessation services leading up to and after the implementation of the ban
2	To develop an integrated obesity management programme	Elizabeth Shassere, HPCT	Obesity Working Group Healthy Eating Working Group Public Health Strategy Group	December 2007 December 2007	Develop a network of accredited trained weight management support workers Develop protocols for referral into the

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
				March 2008	most appropriate obesity support service Deliver a seminar session for primary care staff on the use of the obesity protocols
3	Develop and deliver Public Health Strategy Annual Action Plans	Peter Price HPCT/HBC	Public Health Leads from PCT and HBC Public Health Strategy Group Public Health Working Groups Mainstream resources from HPCT and HBC Neighbourhood Renewal Fund	April 2007 July, October 07, January 08	Action Plans agreed by Public Health Strategy Group Progress Reports submitted on a quarterly basis to Public Health Strategy Group
4	Develop a model for an integrated health and wellbeing support network (Social Prescribing)	Peter Price HPCT/HBC	"Social Prescribing Group" Public Health Strategy Group Neighbourhood Renewal Fund	May 2007 October 2007	Disseminate the Consultant's report on the development of "Social Prescribing" Develop an Action Plan for the delivery of the model

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
5	To develop the capacity within the Cardiac Rehabilitation Exercise Referral Scheme to receive referrals from a wide range of healthcare professionals for patients with a range of long term conditions	Pat Usher, HBC Elizabeth Shassere, HPCT	Neighbourhood Renewal Fund	June 2007 July 2007 September 2007	Provide training for an additional 5 accredited instructors in cardiac rehabilitation phase 4 Develop referral pathways from additional healthcare professionals into the "cardiac rehab" programme Provide additional exercise sessions delivered by the specialist instructors for clients with: <ul style="list-style-type: none"> ○ Chronic Obstructive Pulmonary Disease ○ Diabetes ○ Angina

Outcome 10 Be Healthy

Background and context

The Children's Act 2004 identifies five outcomes for children's services, one of which is 'Be healthy'. 'Be healthy' refers to physical, mental, emotional and sexual health, with an emphasis on healthy lifestyles and making positive choices not to take drugs.

The Local Authority have the responsibility for preparing and publishing Children and Young People's Plan in conjunction with partner organisations. This Plan is the over-arching strategic plan that covers all services available to children and young people. It identifies the high level strategic priorities for the next 3 years (2006-2009) in each of the 5 outcome areas.

Planning and evaluation working groups have been formed to oversee the implementation of the different sections of the Children and Young People's Plan and one exists for the 'Be healthy' outcome.

The national priorities within the 'Be healthy' outcome are:

- Ensure that parents and carers receive support to keep their children healthy.
- Ensure that healthy lifestyles are promoted for children and young people.
- Take action to promote children & young people's mental and emotional health.
- Ensure that looked after children's health needs are assessed.
- Ensure the health needs of children and young people with learning difficulties and/or disabilities are addressed.

In addition the Department of Health has developed a National Service Framework for Children, Young People and maternity Services which identifies 11 standards.

Outcome 10 Be Healthy		
Lead Person Peter Price		Lead Body Hartlepool Primary Care Trust
Key LSP groups and partners involved Children & Young people’s Strategic Partnership, ‘Be Healthy’ Planning and Evaluation Working Group.		
LAA Funding 2006/07	Aligned NDC £151,610 CAMHS Grant £TBA	Pooled Teenage Pregnancy Grant £144,000 Neighbourhood Renewal Fund £136,200 Reward Element £30,323

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC17. Immunisation rates - % uptake of 2 doses of MMR at 5 years of age (Hartlepool)	79% (at Oct 2005)	78.92%	87%	90% 2008/09	Commission GP Practices to deliver the childhood immunisation programme.
HC18. Immunisation rates - % uptake of 2 doses of MMR at 5 years of age (NRA)	74% (at Oct 2005)	Position at Q3 Dec 06 79.1%	83%	87% 2008/09	Targeted interventions to improve immunisation uptake in Sure Start programmes.
HC19. U18 conception rates (Hartlepool)	75.6 per 1000 (1998)	78 per 1000 – 2005	58 per 1000 (2006)	34 per 1000 (2010)	Development and delivery of sex and relationships education in schools. Development and delivery of contraception services for young people.
HC20 U18 conception rates (NRA)	97 per 1000 (1998)	Not yet available	76 per 1000 (2006) 87	44 per 1000 (2010)	Development of accessible contraception services in wards with the highest conception rates.

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC21. Increase the number of schools achieving National Healthy Schools Status (NHSS) (performance with reward element)	Level 3 old standard 23 in 2005 NHSS new standard 0 in 2005	Level 3 old standard reduced to 9 NHSS new standard 14	32 schools to achieve the new NHSS standard	NHSS new standard 36 by July 2009	Implementation of the National Healthy Schools Action Plan.

Barriers to achieving targets

MMR immunisation rates have been dropping nationally because of scares linking MMR to autism. This downward trend has also been seen locally.

It is difficult to target geographic areas (NRA) through GP Practices because patients from across the Town are registered with each Practice.

Local research, which was undertaken in 2005 and looked in detail at the circumstances in which young people were becoming pregnant and choosing to become young parents, found that most teenage pregnancies were not actively being prevented. There are many different reasons why young people were choosing to become parents and it was clear that this is an active and positive choice rather than the result of a lack of knowledge or access to contraceptive services.

Decreased funding available for development and delivery of the local Healthy Schools programme.

Possible Solutions

Education campaigns to reassure parents of the safety of the MMR vaccine and the risks associated with not having your child vaccinated. Also incorporate into immunisation training programmes for health professionals, how to address these issues with parents.

Raise young people's aspirations by supporting access to further/higher education and opportunities to develop a career. Further develop sex & relationships education and access to contraception services for young people.

Undertake further local research to inform targeted action to address teenage conceptions.

Target areas and groups

The wards with the highest teenage conception rates need to be targeted, eg Stranton, Dyke House, Jackson, Owton.

Young people most at risk of getting pregnant need to be targeted, eg children/young people in care or leaving care. Local research will inform other local targeting of at risk groups and hot-spot areas.

The GP Practices and wards with the lowest uptake of childhood immunisations.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Pilot a new whole school approach to SRE in secondary schools responding to the results of the evaluation of existing provision	Deborah Gibbin, HPCT	The Prevention Sub-Group of the Teenage Pregnancy Partnership Board Teenage Pregnancy grant	June 2007 July 2007 March 2008 June 2008	Develop new programme Deliver Continuing Professional Development for teachers Deliver the pilot programme Produce evaluation report
2	Undertake local research to inform key actions to target "local" at risk groups and hot-spot areas	Deborah Gibbin, HPCT	Teenage Pregnancy Partnership Board Teenage Pregnancy grant Neighbourhood Renewal Fund	April 2007 May 2007 Sept 2007 October 2007	Develop a research proposal Commission the research Publish research findings Develop action plan to respond to results of research
3	Market the dedicated young people's contraception and sexual health services	Deborah Gibbin, HPCT	Prevention sub-Group of the Teenage Pregnancy Partnership Board	June 2007	Develop a marketing strategy informed by local research

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
			Teenage Pregnancy grant	Ongoing throughout 2007-08 Ongoing but final evaluation report March 08	Deliver the strategy Evaluate the impact of the marketing
4	Further develop the multi-agency approach to supporting schools complete their self-validation form to achieve the new national Healthy Schools status	Sandra Saint, Childrens Services, HBC	Hartlepool Healthy Schools Steering Group Quality Assurance Sub-Group Health Education Partnership Standards fund	April 2007 June 2007 October 2007 November 2007 March 2008	Develop Action Plan Submission of self-validation forms by 6 schools Organise "Celebration of Success" event Submission of self-validation forms for a further 11 schools Submit self-validation form for one other school

Outcome 11 Exercise of choice and control and retention of personal dignity

Background and context

Achievement of this outcome will enable the residents of Hartlepool to have increased choice over where they live their lives and in the way they chose to live their lives when they have assessed social care and or health needs. In achieving these outcomes people will more realistically be able to stay in their own home and have more control over their package of care and support.

Vulnerable Adults Helped to Live at Home (*Mainly Older People*)

The Hartlepool Older Peoples Strategy outlines how older people in Hartlepool want to be regarded as citizens whether in receipt of health and social care services or not. With this in mind a range of health and social care services have been developed in Hartlepool to support older people to live at home. These include rehabilitation and rapid response services to prevent admission to hospital and long-term care in the event of a crisis. In addition there are services, which are available on a longer terms basis, which include intensive home care services, overnight care, district nursing and community matrons. To complement the care and support services strategies such as the Extra Care Strategy and Supported Living Options for Older People are driving forward the development of appropriate accommodation for older people

Intermediate Care

The NHS Plan and the National Service Framework for Older People clearly outline the requirement to provide high-quality pre-admission and rehabilitation care to older people to help them live as independently as possible by reducing preventable hospitalisation and ensuring year on year reductions in delays in moving people over 75 years on from hospital. In response to this requirement and the needs of the local population Hartlepool PCT, Adult and Community Services and the Acute Trust have developed a comprehensive range of community intermediate care services complemented by some short residential placements. The service consists of rapid response nurses, social workers, occupational therapists, physiotherapist and care support workers. This team provides Intermediate Care to clients in their own home or other settings such registered facilities. This service has been recognised nationally having won an Intermediate Care Service Award.

Direct Payments/In Control

A key theme of the Governments White Paper "Our Health Our Care Our Say", is putting people at the centre of services in Adult Social Care. Direct payments are available to enable people to manage and purchase their care. We are also developing In Control Total, which is about people getting control over their support and their lives, via self-directed support and individual budgets.

Outcome 11 Exercise of choice and control and retention of personal dignity			
<u>Lead Person</u> Ewen Weir		Lead Body Older Persons Local Implementation Team (HC 22 [C32] and HC24)	
Key LSP groups and partners involved Health and Care Strategy Group, Learning Disability Partnership Board, Mental Health Local Implementation Team, Direct Payments Working Group, Intermediate Care Management Board.			
LAA Funding 2007/08	Aligned Learning Disability Development Fund £ TBC New Deal for Communities £58,629	Pooled Neighbourhood Renewal Fund	£134,226

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC22. Vulnerable Adults helped to live at home per 1000 population: - physical disabilities under 65 years (C29) - learning disability under 65 years (C30) - mental health problems under 65 years (C31) - older people (C32)	2004/05 9.71 3.45 3.37 118.8	Actuals will be available May 07.	11.0 3.7 4.5 125	2008/09 11.0 4.0 4.3 125	Ensuring access to existing services such as home care, day care and respite care is maintained and access promoted to recent and new developments such as direct payments, telecare and extra care.
HC23. Vulnerable adults, or their carers receiving direct payments per 100,000 adults (C51)	45.53	Actuals will be available May 07	149	2008/09 184	Establishment of internal Steering Group to drive improvements Specific targets for each team and monitoring arrangements established Champions nominated to drive developments.
HC24. Number of people receiving intermediate care: (HBC only)	2004/05 900	Actuals will be available May 07.	1500	2008/09 1500	Provision of access to overnight care, short-term flexible home care, intensive social care and transitional placement in residential care.

Please note: Currently being reviewed though Business Planning Process

Barriers to achieving targets

- Risk of agencies developing segmented services
- Limited resources
- Changing needs and service development means that services are no longer focused where there is greatest need
- Low level support could be marginalized
- HC22. Mental Health. Not completing Day Service Review or implementing recommendations.
- Direct payment – Developing and changing staff skills and knowledge appropriate location of support services
- DARZI recommendations
- Financial challenges facing PCT

Target areas and groups

- Vulnerable Older People who are at risk of admission to hospital or long term residential or nursing homes
- Vulnerable people who have assessed social care and or health needs

Possible Solutions

- Development of a long term care strategy for older people – implement action plan for Older People Strategy
- Use the Older Persons Local Implementation Team to monitor progress
- Move towards joint commissioning
- Review of intermediate care services
- Develop assistive technology (link with access target D54)
- HC22. Mental Health. Completion of Day Service Review and implementation of recommendations. Monitoring and reviewing Support Time and Recovery Service
- Direct payments:
 - Continue to train staff
 - Internal Steering Group
- Home care: recruit more people with disabilities and have male staff also.
- In Control – Implementation of project
- Recruit people with disabilities
- Progress Health and Care Integration

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestone (s)
1	Progressing the integration of the health and social care operational teams	Linda Watson HPCT & Ewen Weir HBC	Joint commitment by Hartlepool PCT and Hartlepool Borough Council	April 2008	<p>South Team to be co-located - September 2007</p> <p>Development of an Integrated Management Structure – December 2007</p> <p>Delivery of one Team Development course commencing May 2007 and to be completed by November 2007</p> <p>District Nursing Teams caseloads to be fully aligned to localities – September 2007</p>
2	To ensure all service developments have involvement from service users and their carers.	HBC Ewen Weir	<ul style="list-style-type: none"> • OP LIT • LD Partnership Board • Improving Life Chances • Transition Working Group 	March 08	<ul style="list-style-type: none"> • Involve service users & carers in commissioning service development evaluation. Sept 07 • Review of advocacy services. Sept 07 • Protocols for transition. Sept 07

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestone (s)
3	To increase the proportion of people who commission their own services.	HBC EW	Health and Care Strategy Group	March 08	<ul style="list-style-type: none"> • Increase number of people using DP – Self Directed Care. Sept 07.
4	To work with landlords & supporting people to increase the number and range of supported accommodation options	HBC EW/AD	<ul style="list-style-type: none"> • OP LIT • Supporting People 	March 08	<ul style="list-style-type: none"> • Progress Hartfields development (eligibility criteria). June 07 • Implement the Telecare strategy. Sept 07 • Increase nature and range of housing options for vulnerable adults. Sept 07
5	To ensure a culture of person centred practice so that service users and their carers are at the centre of planning their support	HBC EW	<ul style="list-style-type: none"> • OP LIT • Partnership Board LD • Improving Life Chances 	March 08	<ul style="list-style-type: none"> • File Audits to ensure all assessments are person centred & outcome focused. Sept 07

Outcome 12 Mental Wellbeing

Background and context

Improving mental well being is a core issue that is reflected in both local and national priorities is key to delivering Our Health, Our Care, Our Say; The National Service Framework (1999 and 2005); and the addressing problems with Social Exclusion which reinforces the need to reduce the exclusion often experienced by mental health service users and directs local authorities and PCT's to effectively address this issue.

Locally the Common Mental Health Needs Strategy, initially focusing on Primary Care and Access to Services which was ratified by the PCT Board in 2006 has identified strategies for improving access to interventions and new opportunities including social prescribing and self help with the aim of ensuring interventions are equitable across the town. Delivering the 10 High Impact Changes to Mental Services underpin this stepped care approach to mental health interventions.

Mental Health Day Services have been reviewed and implementation plans need to be developed and implemented to ensure that services and resources are fit for purpose and relevant to service users and carers. These include the socially inclusive interventions that will allow people with mental health needs to access a range of opportunities to enhance well being and promoting independence. The Visioning Day held in 2006 reinforced this and highlighted 3 key areas that service users and carers wanted to see improvements in;

1. Service Users will be more empowered and have more choice over services
2. There will be easy access to information to enable people to make choice.
3. The Mental Health Community will work closer together to improve services

To support this a Community Consultation Group has been established with regular representation at the Mental Health LIT. Members of the Group also contributed to the annual Autumn Assessment of Mental Health Services which this year was particularly successful with Hartlepool achieving its best results to date.

The Hartlepool Social Inclusion and Mental Health Strategy will be delivered through all partners working collectively to address issues that cause social exclusion, an initial Action Plan for the town is in place and in the process of being delivered. Early examples of this work include the Mental Health Trust and Hartlepool MIND working closely together with other agencies to reduce exclusion. The principles of the Strategy reinforce the need to include those excluded from mainstream services and promote social and vocational outcomes which will enable improved mental health and wellbeing for local residents

Outcome 12 Mental Wellbeing		
Lead Person Carl Bashford		Lead Body Hartlepool Adult Mental Health NSF Local Implementation Team
Key LSP groups and partners involved Health and Care Strategy Group Hartlepool PCT Hartlepool Integrated Mental Health Services Adult and Community Services Tees, Esk and Wear Valleys NHS Trust Hartlepool MIND Hartlepool Carers Community Consultation Group		
LAA Funding 2007/08	Aligned NDC £214,127	Pooled NRF £181,159

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC25. Reducing Suicide rates (per 100,000 population)	10.4 1996 i.e. 95-97 3 year average	10.0 (2004 figures, 2005 figures not yet available due Sept 2007)	8.9 (2007)	8.9 2007 (3 yr average 2006-2008)	Implementation of the Tees wide Suicide Prevention Strategy
HC26. Prescribing of high level antidepressants (ADQ*/PU) (Hartlepool)	1755.12 (2005/06)	1661.26 to end Feb 2007. (Year end data available mid May 2007)	1729.00	1720.20 (2008/9)	Strategic direction agreed and planning underway. Early action includes NRF project with TEWV and MIND to improve access to alternative treatments for common mental health needs and engagement with GP practices to promote pathways for depression treatment. Models of

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
					Co0mputerised Cognitive Behavioural Therapy and Social Prescribing currently being explored.
HC27. Number of emergency psychiatric re-admissions as a percentage of discharges (A6)	15.71 (2004) Information collected on a calendar year basis	3.33 (cumulative total 2006)	6	6 2008/9	Delivery and evaluation of a wide range of community based interventions to support people away from the need to stay in hospital, including crisis and intensive home treatment. New Mental Health Unit opened end 2006
HC28. Adults aged 18-64 with mental health problems helped to live at home per 1,000 population aged 18-64 (C31)	3.4 (2004/05)	10.15	8.4	8.4 2008/9	Delivery and evaluation of a wide range of community based interventions to support people away from the need to stay in hospital. New Mental Health Unit opened end 2006
HC29. Increase Direct Payments to people with mental health needs	1 (2005/06)	18 (year end figures to be confirmed May 2007)	35	50 2008/9	An action plan to improve uptake of direct payments has been implemented with a Champion identified.

Barriers to achieving targets

HC25. Suicide Rates. Given the small number of figures within this target area, small variance in activity will effect achievement of the target. A suicide prevention action plan has been developed across the Tees area which has not been fully implemented. Compliance and implementation of this plan is required.

HC26. Lack of availability of alternatives to antidepressants
No engagement with Prescriber's.

HC27. Changes in the delivery of effective community resources to support people away from inpatient services

HC28. Not implementing Day Service Review recommendations.

HC29. Lack of awareness on the value of Direct Payments
Staff not promoting and facilitating use of direct payments

Possible Solutions

HC25. Active involvement in the development and monitoring the Suicide Prevention Action Plan with a focus on reducing hanging, improving safety in custody and promoting improved reporting of suicide in the media

HC26. Development of implementation plan for Common Mental Health Needs Strategy and engagement with TEWV pathways work. Including monitoring and review of the Joint NRF initiative between TEWV and MIND Common Mental Health Needs Project. Implement links with the Social Prescribing Network.

Engagement of GP practices and the Practice Based Commissioning Group in improving access and pathways for interventions and services across the Mental Health Pathways

HC27. Continued development of effective community based interventions and monitoring the effectiveness of said services that support people away from inpatient services

Implementation of Advance and modernisation of Outpatients and implementation of Liaison Psychiatry Service

HC28. Implementation of Day Service Review recommendations. Monitoring and reviewing Support Time and Recovery Service

HC29. Implement and monitor specific planning to improve uptake of Direct Payments including continued awareness raising, maintaining the lead for direct payments, and linking into regional networks

Target areas and groups

HC25. General Population, People in custody

HC26. Health and Social Care Providers including Primary Care

People experiencing common mental health needs.

HC27 People from the Black and Minority Ethnic Communities

Females experiencing mental health problems

HC29 People eligible for receipt of Direct Payments

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1 HC25	Developing the Teesside Suicide Prevention Action Plans relevant to Hartlepool. Tees wide approach but Hartlepool leading on reducing availability and lethality of suicide methods and improving the reporting of suicide behaviour within the media	Jayne Gardner Tees, Esk and Wear Valleys NHS Trust	From within existing resources	January 2008	Review Self Poisoning Plan - December 2007 Promoting Positive Images in the Media - December 2007 Review role and function of Tees wide Taskforce - December 2007
2 HC26	Developing an Implementation Plan for the Common MH Needs Strategy incorporating review of Common MH Needs Project	Beverly Thompson, Tees, Esk and Wear Valleys NHS Trust. Iain Caldwell Hartlepool MIND	Reconfiguration of existing services and additional PCT investment of £60k	January 2008	Development of Action Plan by LIT Wellbeing Group- June 2007 Development of Model delivering interventions- September 2007 Review Implementation Plan December 2007
5 H27	Development of Liaison Psychiatry Service	Suresh Babu, Beverley Thompson, Tees, Esk and Wear Valleys NHS Trust	Reconfiguration of existing resources and PCT investment of £115k	October 2007	Agree model and introduction of integrated care pathways- June 2007 Pilot service operational- June 2007 Review of Pilot- October 2007
6 H28	Commissioning new models of Day Services working	Carl Bashford, HPCT/ Geraldine Martin, HBC	From within existing resources	January 08	Commissioning Strategy in place- May 2007 Tendering processes in place- July 2007 Services commissioned in place January 2008

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
7 HC29	Implementing the Action Plan to improve uptake of Direct Payments	Geraldine Martin, HBC	From within existing Resources	31.03.08	Team targets in place by 30.04.07 Quarterly review of activity and progress by Mental Health LIT July 07 Review of progress via Individual Budget Steering Group October 07

Outcome 13 Access to Services

Background and context

- The delivery of timely access to services and greater patient choice and diversity of provision, are key national and local priorities aimed at the improvement of health and care outcomes and patient/client experience.
- The Local Delivery Plan delivers a maximum wait of 11 weeks for all inpatient and day case admissions by March 2008 and a maximum wait of 5 weeks for all outpatient appointments.
- The National Cancer Plan sets out standards in relation to the early detection and treatment for cancers including:
 - A maximum of 2 week wait from an urgent referral from a GP who suspects a patient may have cancer, to the first appointment with a specialist.
 - A maximum of 1 month wait from a diagnosis of cancer to the first definitive treatment.
 - A maximum of 2 months from the original urgent referral by the GP to the first treatment.
- Such demanding targets will require the redesign of patient pathways, increases in capacity and new approaches for the management of demand.
- Demand management will be the major focus of Practice Based Commissioning plans which will need to identify key Invest to Save developments that deliver services in the community where appropriate and relieve pressure on secondary care services.
- There may be some opportunities to manage demand by reviewing criteria for referral, scoring systems, triage systems as well as developing alternative primary care based provision.
- Measurement of diagnostic services commenced in February 2006. The target being a maximum wait of 6 weeks by March 2008 to assist in the achievement of the 18 week target. Delivery of diagnostic targets will require additional capacity, which may be sourced by the national independent sector procurement currently taking place.
- Key to improved access will be the integration of Health and Social Care teams and developing projects, such as Connected Care.

Outcome 13 Access to Services		
Lead Person Karen Gater		Lead Body Hartlepool PCT
Key LSP groups and partners involved Health and Care Strategy Group, Integrated Community Equipment Service Partnership Board, Older Persons Local Implementation Team		
LAA Funding 2007/08	Aligned Carers Grant £394,000 Preventative Technology £101,000 As part of the New Deal for Carer’s £25m will be allocated from October 2007, from central Government funds to develop “ongoing services for carers”. Local allocation not yet available.	Pooled NRF £60,000

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC30. Emergency Bed Days	58,146 (2003/04)	50,961 (April – Feb)	54,456	Maintain Level	Work ongoing with PBC group LTC strategy in place includes Community Matrons case management and rapid response scheme Community Discharge Liaison post funded from NRF appointed.
HC31. Waiting times in A& E	96.8% (2004/05)	99.01%	98%	Maintain Level	Developing model to divert attendance from A and E

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
HC32. Outpatient waiting times:					
No. waiting longer than 11 Weeks	110 * (Dec 05)	0 (March 07)	0	Maintain level	Referral Management initiatives in place e.g. M/S Service. – key area of work for PBC group.
No. waiting longer than 5 Weeks	607 * (Dec 05)	435 (March 07)	0	Maintain level	
HC33. Diagnostic waiting times:	March 2006	Feb 07			
No. waiting longer than 13 Weeks	113	25	0	0	Regular reports re monitoring and identification of independent sector capacity
No. waiting longer than 6 Weeks	Not measured until 07/08 on achievement of 13 week target	126	0	0	
HC34. MRI/CT waiting times:					
No. waiting longer than 26 Weeks	N/A	9 (Feb 07)	0	0	Regular reports re monitoring and identification of independent sector capacity
No. waiting longer than 13 Weeks	89 (Mar 06)	85 (Feb 07)	0	0	
HC35. Inpatient and Daycase waiting times:					
No. waiting longer than 20 Weeks	58 (Dec 05)	0 (March 07)	0	Maintain Level	Referral Management schemes contribution
No. waiting longer than 11 Weeks	323 (Dec 05)	297 (March 07)	0	Maintain Level	

HC36. Cancer waiting times:	31 days	91.4% (Mar 05)	100% (Feb 07)	98%	Maintain Level	Tracking systems developed to identify patients in danger of breaching the standard and appropriate action taken. System for early tertiary referral developed. Prioritization of diagnostic tests for possible cancer.
	62 days	61.5% (Mar 05)	95% (Feb 07)	95%	Maintain Level	
HC37. Access to Equipment and Telecare:		2004/05			2008/09	Telecare figures are based on figures in relation to community alarms for 2004/05 and subsequently in the years after the development of Telecare in Intermediate Care and the Hartfields development
- % equipment delivered in 7 days (D54)		73	83	86	87	
- users with telecare eqpt		3392		200	3654	
HC38. Access to social care services:						A revised care management manual has been developed
- % receiving services following assessment or review (E50)		32.22	63	35	Maintain Level	
HC39. Services provided to carers:						A carers strategy has been developed. We have set up a carers database for Hartlepool Carers to help us collect information about assessments and services provided by them. A multi agency carers strategy is in place. To ensure the implementation of the strategy, a Multi Agency Carers Strategy Group meets every six weeks to inform the planning and delivery of services to meet local carers needs
- Carers receiving service as a % of Community based clients (C62)		7.6 2004/05	17%	20%	Maintain Level	

- calculation required – actual based on pro rata estimates
- **PLEASE NOTE:** The figures highlighted in yellow are currently being reviewed through business planning processes

Barriers to achieving targets

- Limited Resources – Human and Financial.
- Co-ordination of developments contributing to the achievement of targets
- Organisational change
- Failure to redesign services to deliver additional capacity

Possible Solutions

- Development of an integrated project plan
- Engagement of GPs through Practice Based Commission initiative
- Development of alternative primary care services
- Partnership arrangements to ensure appropriate coordination of work
- Conclude the development of the Assistive Technology Strategy
- Maintain good partnership working within the ICES Partnership Board
- Ensure assistive technology is a priority in the Hartlepool supporting people strategy
- Additional Orthopaedic capacity may be required with alternative providers to ensure delivery for spinal and scoliosis procedures. This may be delivered through an interim Independent Sector

Target areas and groups

- Vulnerable people who are at risk of admission to hospital or nursing homes
- Vulnerable people who have assessed social care and or health needs
- The initial phase of the use of assistive technology is aimed people using the intermediate care service
- Patients accessing services in acute sector that can receive appropriate care through primary and community care services

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1.	Increase capacity in primary care through Independent Sector procurement of additional GP practices.	Karen Gater (PCT)	<ul style="list-style-type: none"> Part of National Independent Sector Procurement process which ensures DH project management and technical support. Resources to be approved by PCT Board via LDP process. Secure resources via LDP. Independent Sector procurement process. Develop service specification 	Dec. 2007	<ul style="list-style-type: none"> Develop service specification. Approve Business Case and secure revenue implications. Contract letter Financial close
2.	To work with the community in Owton ward to develop and implement the Connected Care scheme.	E. Weir (HBC)/Ali Wilson (PCT)	Some funding secured through NRF. Additional resources or reallocation for working to principles of connected care new roles e.g. Project transformation co-ordinator and connected care workers. Support required from integrated steering group, Joint Directorate, PBC Group.	March 2008	Service implementation plan developed & first connected care workers in post by September 2007.
3.	Work with neighbouring PCTs and local Acute provider to ensure delivery of 18 week referral to treatment target	Karen Gater (PCT)	Commissioning Function	Ongoing to March 2008.	Achievement of 2007/8 targets – review progress by October 07
4.	Finalise assistive Technology Strategy	John Lovatt (HBC)	Older People LIT Assistive Group	March 2008	

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
5.	Implement telecare/telemedicine	John Lovatt/Phil Hornsby/Liz Bruce (HBC)	OP LIT	March 2008	Implement the agreed actions from telecare strategy
6.	Implement Carers Strategy	Ewen Weir (HBC)	Carers Strategy Group	March 2008	Ongoing review of progress. Review and revise contracts by Sept 2007.
7.	To implement Vision for Care in conjunction with Hartlepool Care Trust	E. Weir (HBC)/ Tony Baldasera (HPCT)	Health and Care Strategy Group	March 2008	<ul style="list-style-type: none"> Progress the integration agenda. March 2008 Develop joint commissioning teams. December 2007
8.	To ensure services are culturally sensitive and are able to respond flexibly to the diverse needs of the community.	E. Weir (HBC)	Diversity Steering Group Local Implementation Teams	March 2008 March 2008	<ul style="list-style-type: none"> Review assessment and care management processes reflects Hartlepool's diverse community via Care First. Sample 2007

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
					<ul style="list-style-type: none"> Sample the number of people from BMEC who have an assessment and receive culturally sensitive services by September 2007.
9.	To support easier access to universal and targeted services.	E Weir (HBC)	Health and Care Strategy Group	March 08	<ul style="list-style-type: none"> Review Access Strategy by Sept 07.

Community Safety

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 14 Reduced total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool

Background and context

During 2004 the Community Safety Partnership, Drugs Action Team and Youth Offending Steering Group merged to form the Safer Hartlepool Partnership. This Partnership is now the thematic partnership for community safety. During 2004/05, an audit of crime, disorder and drugs was conducted in the borough. The results of this audit informed the current Crime, Disorder and Drugs Strategy 2005-2008. The strategic priorities for 2005-2008 will be:

- Drugs Treatment
- Acquisitive Crime (e.g burglary and theft)
- Domestic Violence
- Violence associated with alcohol
- Anti-social Behaviour
- Reassurance
- Prevention of Offending

The targets set are challenging and they direct work to those areas considered the highest priority by the people of Hartlepool. Attached to each target outcome are a number of activities, which will contribute towards its achievement.

From 1999 to 2005, the Safer Hartlepool Partnership had two different multi-agency Task Groups covering domestic burglary and vehicle crime, but with the new strategy these were merged and form the basis for the Acquisitive Crime agenda. Both domestic burglary and vehicle crime continue to reduce, with the vehicle crime rate below the national average in 2005/06.

Violent crime has risen during 2004/05 and 2005/06. This is attributed in part to Cleveland Police's improving compliance with the National Crime Recording Standard during these two years. The level of recorded 'common assault' and 'wounding' seems to have peaked, and the multi-agency Task Group now needs to draw together its expertise to tackle this violent crime with a variety of interventions. Local violence (comprising common assault and wounding) is slightly above target (+5%) at end of December 2006.

Outcome 14 Reduced total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool		
Lead Person Joe Hogan, Hartlepool Borough Council		Lead Body Safer Hartlepool Partnership
Key LSP groups and partners involved Hartlepool Council, Cleveland Police, Probation, Primary Care Trust, North Tees & Hartlepool NHS Trust, NDC, residents		
LAA Funding 2007/08	Aligned NDC £338,914 BCU Fund £? BCU Budget £ Undetermined proportion of annual 8.5m budget	Pooled NRF £320,660 Reward Element £56,066

Indicators	Baseline 2004/05	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS1. Total Crime (10 BCS comparator crimes)	6841	6365	6667	6337	Targeted Partnership resources to reduce crime in those areas identified though analysis and consultation
CS30. Total Crime (10 BCS comparator crimes) Neighbourhood Renewal Area	(04/05) 71.95% Town	4757 74.7% of Town	70% Town	68% Town	Targeted Partnership resources to reduce crime in those areas identified though analysis and consultation
CS2. Domestic burglary (Hartlepool)	821	634	751	701	All repeat and vulnerable victims to be contacted and receive crime prevention advice and target hardening Neighbourhood Watch Walk-in Burglary Campaign including publicity, crime prevention advice, target hardening and awareness raising with residents groups

Indicators	Baseline 2004/05	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS3. Domestic burglary (NRS)	584	465	503 (67.04%)	456 (65%)	All repeat victims and those living in NRF areas, in addition to above, receive funding for appropriate security improvements. Alleygates. Street lighting.
CS4. Vehicle crime (Hartlepool) (theft of and theft from motor vehicle)	1271	895	1161	1101	Targeted publicity campaigns Targeted resources
CS5. Vehicle crime (NRS) (theft of and theft from motor vehicle)	819 (64.4%)	563	714 (61.47%)	661 (60%)	Targeted publicity campaigns Targeted resources
CS6. Local Violence (common assault and wounding)	1826	1871	1865	1790	Police enforcement Targeted publicity campaigns Targeted resources
CS7. Number of domestic burglaries. Performance expected with reward.	821	634	703	2099 (cumulative over 3 years)	All repeat and vulnerable victims to be contacted and receive crime prevention advice and target hardening Neighbourhood Watch Walk-in Burglary Campaign including publicity, crime prevention advice, target hardening and awareness raising with residents groups. (The Partnership will continue with this type of activity and intervention in order to achieve targets)
CS8. Vehicle crime (theft of and from a motor vehicle). Performance expected with reward.	1271	895	1103	3298 (cumulative over 3 years)	Targeted publicity campaigns Targeted resources (The Partnership will continue with this type of activity and intervention in order to achieve targets)
CS9. Reduce the incidents of local violence (common assault and wounding) Performance expected with reward	1826	1871	1767	5300 (cumulative over 3 years)	Police enforcement Targeted publicity campaigns Targeted resources (The Partnership will continue with this type of activity and intervention in order to achieve targets)

Indicators	Baseline 2004/05	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS31. Reduce the proportion of adults who re-offend, measured over 12 month period	Not yet available	Not yet available	To be set	To be set	Awaiting advice from DCLG and Home Office on method of calculation
CS 32. Reduce the proportion of young offenders who re-offend, measured over 12 month period	39.6% (2002)	28.8%	37.62%	35.74%	Youth Offending Service interventions and prevention initiatives
CS33. Reduce the proportion of prolific and other priority offenders who re-offend, measured over 12 month period	36%	36%	37%	38%	DIP and PPO Schemes
CS34. % people who think using or dealing drugs is a very or fairly big problem in their area (BVPI general survey)	2006/07 51%	51%	50%	To be set	

Barriers to achieving targets

Lack of resources
Lack of engagement with night-time revellers.
Un-co-operative Licensed trade and taxi companies
Media coverage of violent crime.
Residents lack of security considerations for their homes and vehicles.

Possible Solutions

Continue to improve Partnership working to use resources more effectively

Environmental improvements
Improved Police enforcement
Education/awareness raising of health implications and dangers of excessive drinking.
Targeted security improvements.

Target areas and groups

Target areas

Whole town
Crime 'hot spots' identified through analysis
NRF area
Town Centre

Groups

Night time economy users
All residents
Vehicle owners.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	<p>Walk – in Burglary Campaign combines utilising imaginative approaches to tackling the problem. A Problem Coordinated approach to working with agencies on a proactive footing to address acquisitive crime.</p> <p>Responding on a group basis to hot spot areas.</p> <p>Engaging with Neighbourhood Police Teams to assist with visual audits and identifying areas for remedial work, e.g. improved lighting or removal of shrubs.</p>	Brian Neale, Neighbourhood Policing Support Team	NRF, BCU budget. Neighbourhood Policing Support Team	March 2008	<p>8 Community/Resident meetings held</p> <p>Participate in 50 visual audits by Dec 07</p>
2	Carry out consultation and implementation of Alcohol Consumption in Designated Public Places Orders in all shopping parades/centres and then selected residential streets or other highlighted 'hot spots' as and when identified.	Joe Hogan HBC	Community Safety Pooled Budget, Community Safety Team staff time	March 08	<p>Conduct consultation in shopping areas by end June 07.</p> <p>Implement of orders in shopping areas by Aug 07</p> <p>Conduct consultation re residential and other areas by Aug 07</p>

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
					Implement orders in residential and other areas by Dec 07
3	Improve Community Safety in Church Street with emphasis on cleansing, lighting and licensing relating to anti social behaviour and public disorder.	Joe Hogan HBC	Safer Stronger Communities Fund (capital)	March 08	<p>Carry out pilot scheme to evaluate use of portable urinals Sept 07</p> <p>Improve number of litter bins in Church Street July 07</p> <p>Establish group to look at ramifications of no smoking in public places legislation and any implications this may have on community safety. May 07.</p>
4	Subject to approval by Partnership, provide target hardening measures for victims or those at risk of domestic violence	Joe Hogan HBC	NRF Fund	March 08	5 homes secured per quarter

Outcome 15 Reduced harm caused by illegal drugs and alcohol

Background and context

The misuse of substances particularly illegal drugs and excessive alcohol has a significant negative impact on the individuals, their families, neighbours and the wider community. This impact manifests itself in numerous ways which may include deterioration of peoples' health, anti social behaviour, criminal activity and causes costly pressure across front line services such as police, criminal justice system, health, and the local authority whilst disrupting community cohesion and progress in the regeneration of Hartlepool.

Safer Hartlepool Partnership takes a lead in coordinating action for this outcome at a number of levels due to its role in regards to Youth Offending Service, Drug Action Team, Crime and Disorder Reduction, Anti Social Behaviour and Community Safety.

There are a number of inter-related Strategies that seek to address this outcome which include the National Drug Strategy, Alcohol Harm Reduction Strategy, Domestic Violence Strategy, the RESPECT Agenda and as a cross cutting issue all the key partners having performance indicators and targets to tackle and redress the situation.

There are national interventions that have been successful over the past two years in working with substance using offenders such as the Drug Intervention Programme (DIP) and Prolific and Priority Offender Programmes (PPO). New national projects like the Family Intervention Programme (FIP) are also being introduced in Hartlepool and through multi agency working will seek to have a positive relationship with families having complex needs some of which will include substance misuse and will therefore assist with this outcome.

At a local level performance related to addressing drug use is positive. The Partnership is assessed as green against its drug strategy targets, enforcement action has increased and models of operation within particular programmes are acknowledged as best practice. In many aspects there has been an effective integration of the crime and drug agenda which will continue to be consolidated in 2007/08 as the National 10 year Drug Strategy concludes in March 2008 and new priorities are advised.

During 2006/07 additional support services were commissioned to complement drug treatment with a focus on harm minimisation, increased education, training and

employment opportunities and assistance to families and children affected by substance misuse.

To ensure effective treatment outcomes Housing continues to be a priority into 2007/08 linked to other initiatives that will offer tenancy management, address neighbour nuisance and tackle anti social behaviour. The alignment of criminal justice teams from April 1st and the introduction of Conditional Cautioning is also intended to increase numbers of substance misusing offenders into appropriate treatment.

Problems with alcohol remain a major issue. National evidence confirms the growing health pressures, links between alcohol and violent crime including domestic violence, there is an irresponsible culture towards binge drinking and young people are often drinking to excess at an early age.

Hartlepool has an Alcohol Harm Reduction Strategy directed by a Working Group that encompasses:

- environmental improvements some of which were undertaken in Church Street
- licensing activity prosecuting those involved in under-age sales
- preventative work with young people through Straightline

With no additional resources however there are few treatment services currently in place. Applications have been made to secure funding and consideration is being given to reconfiguration of services with the intent to develop appropriate treatment and support for alcohol misuse during 2007/08.

Outcome 15 Reduced harm caused by illegal drugs and alcohol		
Lead Person Chris Hart, Planning and Commissioning Manager		Lead Body Safer Hartlepool Partnership
Key LSP groups and partners involved Primary Care Trust, Police, Probation, Hartlepool Borough Council, NDC, Voluntary Organisations, Self help groups, Residents and Community Groups		
LAA Funding 2007/08	Aligned BCU % of annual budget £8.5 m Pooled Treatment Budget Drug Intervention Programme NDC £31,238	Pooled Drug Strategy Partnership Support Grant £64,745

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS10. Number of problem drug users in treatment	533 (2004/05)	602 adults 73 young people (to end of Feb 07) Final figures not available until May 07	645 Target readjusted by National Treatment Agency	645	<ul style="list-style-type: none"> Increased clinical capacity to ensure access to treatment within week DIP and PPO engaging drug using offenders Assertive Outreach to re-engage unplanned discharges Service User involvement in service delivery
CS11. % problem drug users retained in treatment for 12 weeks or more	71% (2004/05)	91% (to end of February 07) Final figures not available until May 07	84%	84%	<ul style="list-style-type: none"> Proactive Home visits and outreach support Throughcare and Aftercare services in place e.g. diversionary, sports, arts, self help groups Case conferencing and care coordination Family services in place

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS12 a) % reduction of readmissions to Ward 5 due to alcohol abuse	Baseline 45 2005/06	Health figures not available until June 07	2% year on year	Not set	<ul style="list-style-type: none"> Working Group and sub groups in place planning action and linking to regional and sub regional activity Increased policing and enforcement at hotspots and times. Increased licensing activity prosecutions for underage sales Publicity and Campaigns Environmental changes and work with taxi firms re late night transport
CS12 b) % reduction in Ward 5 detoxification programmes due to alcohol abuse	Baseline 85 2005/06	Health figures not available until June 07	Not set	5% by 2010	
CS12 c) violent crime committed under influence of intoxicating substance per 1000 population	Baseline 11.5 2005/06	Forecast 9.8 at year end Final figures not available until May 07	To be set	Not set	
CS12 d) violent crime committed in and around licensed premises per 1000 population	Baseline 4.18 2005/06	Forecast 4.3 at year end ** Checking forecast and actual	To be set	Not set	

Barriers to achieving targets

National 10 year Drug Strategy to finish March 2008 awaiting further guidance as to next strategy, priorities and resource allocation.

Procurement of Primary Care and Specialist Drug Treatment tendering exercise from April 08 awaiting expressions of interest.

Results of applications for additional resources for Alcohol treatment and support not known until April 08. Limited potential within current finance.

Limited opportunities for Housing and Accommodation
With negative support from community and residents for development of facilities and services

Possible Solutions

New Drug Strategy likely with similar activity related to engaging problematic substance misusers. Align mainstream services to maximise resources.

In addition to Procurement process develop Supported Shared Care with current GP's and Pharmacists through training and use of outreach nursing staff.

Continue joint work with Housing to develop accommodation protocols and floating support packages to secure tenancies whilst allaying community concerns

Ensure regular media coverage of enforcement and treatment activity with regular targeted interface with community to improve understanding and address prejudice

Reconfigure services to incorporate alcohol where possible,
With PCT identify finance for alcohol treatment.
Promote sensible drinking, education and prevention work with youngsters

Target areas and groups

Target areas

Focus on areas of problem drug use activity and residence which tend to coincide with NRF Areas

Stranton, Grange, Dyke House
Owton, Brus/Central, Headland

Groups

Offenders and problematic drug user's
Young People
Residents Groups
Voluntary sector and Community groups
Parents and Carers

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
CS10	With PCT develop Procurement documentation and participate in process	Chris Hart Hartlepool Borough Council	Dept Health procurement expertise being provided. Mainstream funding/Pooled Treatment Budget	March 08	Expressions of interest advertised April 07 Pre Qualify Questionnaire June 07 Tender from July 07 Implement from March 08
CS11	Align DIP/PPO/DRR operation	Chris Catchpole Hartlepool Borough Council	Joint work with Probation/DIP DIP/PPO Budgets with negotiation with NDC/NRF contributions	September 07	Team planning April 07 and quarterly Training programme across initiatives May and July 07
CS12	If new resources secured commission three tiered approach to alcohol treatment service	Chris Hart Hartlepool Borough Council	Invest to Save and LDP	July 07	Confirm model and establish management group in line with funding regime May 07 Confirm Business plan and costings June 07 Commission and Negotiate with providers June 07

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
	If bids unsuccessful reconfigure existing services to provide basic counselling for alcohol		SHP Officers,PCT Finance and Development Officers and JCG Mainstream PCT budget LPSA Reward	Sept 07	<p>Integrate into system with training for linked services June 07</p> <p>Publicise and generate referrals July 07</p> <p>Analysis of current activity and pathways April – May 07</p> <p>Analysis of cost efficiencies within PCT budgets May 07</p> <p>Training for GP's and front line staff re brief interventions June 07</p> <p>Confirm specification for alcohol counselling June 07</p> <p>Negotiate SLA amendments with providers August 07</p>

Outcome 16 Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour

Background and context

Within the Community Strategy is an objective to introduce measures to reduce the fear of crime by increasing awareness and providing support, particularly to community groups that feel vulnerable.

The new Crime, Disorder and Drugs Strategy 2005-08 includes a strategic objective to promote reassurance and improve public confidence in all sections of the community.

Locally and nationally recorded crime levels are falling, and the British Crime Survey also reports falling crime levels.

With the introduction of Neighbourhood Policing to Hartlepool in April 2006, the Safer Hartlepool Partnership commissioned a survey of 400 households, to determine why residents report feeling unsafe or are worried about crime and drugs.

The NDC partnership also commissioned their biennial survey, which questioned 1249 people across the town.

Both surveys have some excellent results – residents report feeling safer out after dark, they are less worried about crime and satisfaction with the police service has improved.

But the Local Government user satisfaction survey, conducted in Autumn 2006 shows that only 28% residents feel very or fairly well informed about what is being done to tackle anti-social behaviour in the local area.

Outcome 16 Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour		
Lead Person Alison Mawson		Lead Body Safer Hartlepool Partnership
Key LSP groups and partners involved Police, Council, Fire Brigade, Victim Support, Residents Groups, 50+ Forum, Schools, Safe in Tees Valley		
LAA Funding 2007/08	Aligned Neighbourhood Policing Fund £375,000 BCU Budget £Undetermined proportion of annual 8.5m budget BCU Fund £Allocation Unknown NDC £284,448	Pooled Anti Social Behaviour £25,000 Building Safer Communities £167,411 NRF £183,500

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS13. % residents who feel very or fairly safe out in their neighbourhood after dark. (Viewpoint)	37% (03/04)	MORI 64% SHP survey 63%	32%	34% (08/09)	<ul style="list-style-type: none"> Promote good news stories Attend Residents' Assoc. meetings when ever possible. Security improvements to streets & homes. Personal safety talks. Safer Hartlepool quarterly newspaper. More Police officers and PCSOs based in neighbourhood areas Joint Action Groups (JAGs) for neighbourhood problem solving Operation cleansweep
CS14a. % people who are very or fairly worried about: - having home broken into (Viewpoint)	74% (03/04)	SHP survey 38.8%	67%	66%(08/09)	
CS14b. % people who are very or fairly worried about: -being mugged on street (Viewpoint)	66% (03/04)	Not measured	49%	48%(08/09)	

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS15. % people who are satisfied with the quality of service provided by the Police (Hartlepool) (MORI survey)	48%(2004)	55%	52%	54%(08/09)	(NB. Covers CS15 and 16 also)
CS16. % people who are satisfied with the quality of service provided by the Police (NRS) (MORI survey)	48%(2004)	48%	52%	54%(08/09)	
CS17. Deliberate fires (Hartlepool)	1384 (03/04)	890	810	770 (08/09)	<ul style="list-style-type: none"> • Swift removal of end of life vehicles. • Swift boarding up of empty dwellings in high risk areas. • Prosecution of businesses for burning rubbish. • Bonfire patrols • Fire education for known "fire setters."
CS18. Deliberate fires (NRS)	870 (03/04)	568	523	497 (08/09)	
CS19. Accidental fire-related deaths	0 (03/04)	0	None	0	<ul style="list-style-type: none"> • Home fire safety checks. • Free smoke alarms
CS20. Criminal damage	2550(03/04)	2530	2330	2220(08/09)	<ul style="list-style-type: none"> • Graffiti removal as part of community sentence. • Criminal Damage task group formed

Barriers to achieving targets

- Residents won't engage with activities.
- Media stories – sensationalism in both local and national press.
- Police feedback on action undertaken is poor.
- Lack of resources.
- Youths hanging around.
- Residents fear of reprisals

Possible Solutions

- Continue to promote good news stories, with particular emphasis on local news
- Improve problem solving
- Better engagement with residents
- Improve feedback to residents, about what's going on in their area
- More diversionary activities for young people
- Improve 'Prevent & Deter' activity
- Increase and improve information to pupils in school

Target areas and groups

Target Areas

- Whole town.
- NRF area, specifically Brus,. Dyke House, Stranton, Grange & Owton wards.

Groups

All residents
All residents' associations
Young People.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1.	Establish Task Group (time limited) to focus on reducing Criminal Damage	Chris Catchpole HBC	Office time. Funding for posters and other promotional material, initiatives in local hot-spot areas, launch event.	March 08	Develop and implement Action Plan – June 07 Maintain crime level below target – March 08
2.	Improve locally focussed communications with residents	Brian Neale, Safe in Tees Valley	Officer time Funding for local notice boards, literature, publicity campaigns	Dec 07	Re-establish regular messages to Neighbourhood watch groups – June 07 Include articles to reassure residents in local newsletters – Sept 07 Identify local sites for message boards and introduce monthly articles – Dec 07
3.	Re-establish the Arson Task group to reduce deliberate small (rubbish) fires	Ian Harrington Fire Brigade	Officer time Small amounts of funding required for some initiatives, to be shared by JAG partners	March 08	Arson Task group to develop action plan – May 07 Maintain deliberate small fires below target – March 08
4.	Pilot the introduction of range activities and interventions at Clavering shops, to reduce nuisance associated with groups congregating	Neighbourhood Police Inspector	Officer time Small amounts of funding required for some initiatives, to be shared by JAG partners	Sept 07	Establish baseline measure to judge success against – May 07 Variety of initiatives to be undertaken during summer 07

Outcome 17 Build Respect in communities by reducing anti-social and criminal behaviour through improved prevention and enforcement activities

Background and context

To reduce Anti-social Behaviour is a key theme in the Community Strategy and the Safer Hartlepool Partnership's Crime, Disorder & Drugs Strategy 2005-2008.

Anti-Social Behaviour is a major issue for residents as is evidenced at most meetings of area based Police and Community Safety Forums and NAPs consultations

The Council and Police have a 'joint' Anti-social Behaviour Unit, whose mission statement is

We believe that the people of Hartlepool have the right to live their lives free from harassment alarm or distress.

It is the Unit's goal to work effectively with the public and partner agencies to deal with the factors that affect the quality of life of residents through prevention, diversion or enforcement.

The Youth Offending Service works with two specific targeted groups of young people

1. those aged 10-17 who are in the youth justice system and have received a final warning or a statutory order to prevent them re-offending
2. those young people aged 5-17 who are at risk of becoming involved in crime, anti-social behaviour or becoming socially excluded to prevent them entering the youth justice system.

All young people are assessed using a national assessment tool based upon risk factors which determines the plan of intervention for each individual.

Outcome 17 Build respect in communities by reducing anti-social and criminal behaviour through improved prevention and enforcement activities

Lead Person
Sally Forth

Lead Body
Safer Hartlepool Partnership

Key LSP groups and partners involved

Anti- Social Behaviour Unit; Youth Offending Service; Youth Service, FAST; Cleveland Police, Unite, New Deal wardens; RSLs; New Deal for Communities; Private Sector Housing Team, HBC Education; PCT


LAA Funding 2007/08

Aligned

BCU budget £Undetermined
portion of £8.5 million
New Deal for Communities
£314,813
BCU Fund £TBC

Pooled

NRF £630,840
Reward Element £28,033

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS21. Personal, social and community disorder reported to Police (Hartlepool)	9498 (2004/05)	10349 (Figure consists of new anti-social behaviour codes, which do not appear to be comparable with the key indicator)	10872	10328	 <ol style="list-style-type: none"> 1. Police response 2. ASB Unit case investigations 3. RSL activity
CS22. Personal, social and community disorder reported to Police (NRS)	6773 (71.3%)	7301 (Figure consists of new anti-social behaviour codes, which do not appear to be comparable with the key indicator)	7188	6829	

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS23. Reduce year on year the number of first time entrants to youth justice system	289 (target for 2005/06 established by agreement with youth Justice Board based on previous year's performance)	298	223	Year on year reduction to be agreed with Youth Justice board	<ul style="list-style-type: none"> Family Support Panel FAST Diversionary activities
CS24.% of residents stating that 'Teenagers hanging around on the streets' is a problem. Performance expected with reward.	66% (BVPI general survey 2003/04)	64% BVPI general survey	Not set (but 1 of 7 measures included in CS38)	61%(2008/09)	
CS25. % of residents stating that 'People being drunk or rowdy in public places' is a problem Performance expected without reward. Performance expected with reward.	57% (BVPI general survey 2003/04)	36% BVPI general survey	Not set (but 1 of 7 measures included in CS38)	52 %(2008/09)	Police response ASB Unit case investigations
CS 35. % residents who feel very or fairly well informed about what is being done to tackle anti-social behaviour in their local area	2006/07 28%	28%	30%	To be agreed by Safer Hartlepool Partnership	
CS 36. % residents who feel that parents in their local area are not taking responsibility for the behaviour of their children is very or fairly big problem	2006/7 70%	70%	68%	To be agreed by Safer Hartlepool Partnership	

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS 37. % residents who feel that people in their area are not treating them with respect and consideration is very or fairly big problem.	(2006/07) 58%	58%	56%	To be agreed by Safer Hartlepool Partnership	
CS 38. % residents who have high level of perceived ASB in their local area	(2006/07) 31%	31%	30%	To be agreed by the Safer Hartlepool Partnership	

Barriers to achieving targets

Delays recruiting staff
Conflicting targets of different partners
Limited control of media portrayal of young people
Parents acceptance of need for intervention
Hot Summer nights (24 hour drinking)
Entrenched views of gatekeepers to accommodation
Resident resistance to interventions in their neighbourhoods.

Possible Solutions

Improved education and training
More Youth Activities
Improved Understanding between Partners
Increased understanding of impact of behaviour on community and on health of the individual.

Target areas and groups

Young People in the Dyke House and Owton Manor areas.
(YIP)

Young people are target group for ASBAD ; Straightline;
Prevent and Deter

Homeless Offenders and Drug Users are target group for accommodation

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
Cs35	Ensure that information on the work of the unit and its partners is presented at each Police and Community Safety Forum; inside each edition of the Safer Hartlepool Supplement within Hartbeat	Sally Forth ASBU	Within existing resources	March 2008	Quarterly reports produced
Cs36	Increase the range of organisations making referrals for parenting intervention. Develop parenting strategy for Hartlepool. Increase the range of parenting interventions available and the number of people able to deliver them.	John Robinson HBC	RESPECT UNIT £50,000 parenting practitioner programme. £25,000 parenting training programme	November 2007	Parenting Strategy produced
Cs37	Develop social behaviour statement for Hartlepool	Anti-social Behaviour Task group- Sally Forth	Within existing resources	September 2007	Statement produced
Cs38	Increase resources targeted on dealing with Anti-social Behaviour and improve co-ordination between the partners	Sally Forth	With in (increased) mainstream resources .	June 2007	New staff to be in post; JAGs to be chaired by Neighbourhood Managers; membership of Case liaison meetings extended.

Outcome 18 Stay Safe

Background and context

Providing safe and secure long-term stable placements for looked after children is essential to improving their life chance benefits. This indicator is designed to illustrate the relative effectiveness of Councils in achieving long-term stability. Stability and opportunity to develop and sustain strong attachments are fundamental in terms of improving outcomes for looked after children, particularly those who spend a considerable period of time in care.

The purpose of registration on the Child Protection Register is to devise and implement a multi- agency child protection plan, which leads to lasting improvements in the child's safety and overall well-being. Some re-registrations are essential in responding to adverse changes in circumstances, but high levels of re-registration may suggest that the professionals responsible for the child's welfare are not intervening effectively either to bring about the required changes in the child's family situation, or to make alternative plans for the child's long term care.

Outcome 18 Stay Safe		
Lead Person Phillip Warrilow		Lead Body HBC Children's Services Department
Key LSP groups and partners involved NHS, Police, Local Safeguarding Children Board (LSCB) member organisations.		
LAA Funding 2007/08	Aligned £0	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS26. Improve the long term stability of placements for Looked After Children PAF/D35	48.4%		65%	75%	<ul style="list-style-type: none"> • Discussions with Independent Agencies to improve partnership; • Review all matched placements against Special Guardianship Policy; • Monitor adoptions and special guardianship through Adoption Panel. • Monitor placement stability.
CS27. % of children on the Child Protection Register who have previously been registered PAF/A3	16.7%	17.6% TBC	14%	12%	<ul style="list-style-type: none"> • Review all re-registrations for 2006/07 to identify common features and improve practice. • Appoint additional Independent Reviewing Officer. • Implement programme of quality audits.

Barriers to achieving targets

CS26

- Rise in the number of looked after children;
- Improved performance in adoption, particularly special guardianship, could adversely affect this indicator;
- The small numbers involved cause disproportionate percentage changes.

CS27

- Inappropriate registration to ensure service provision;
- The length of time between registrations;
- The small numbers involved cause disproportionate percentage changes.

Possible Solutions

CS26

- Effective preventative strategy offering family support;
- Improve permanency planning to ensure the best interests of looked after children are pursued;
- Collate and monitor the individual circumstances contributing to any apparent change in performance.

CS27

- Effective multi-agency decision making at conference;
- Effective monitoring of timescales;
- Collate and monitor the individual circumstances contributing to any apparent change in performance.

Target areas and groups

CS26

- Looked after children who are unlikely to return home during their childhood;
- Looked after children matched on a long-term basis with their current carers.

CS27

- Children & young people who's names have previously been included on the Child Protection Register;
- Children & young people living in households where standards of safety & care is inconsistent;
- Children & young people who are de-registered without sustainable improvements being achieved.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
CS26	Review all matched long-term placements with a view to special guardianship orders.	Jim Murdoch	Social Work Teams and Placement Team.	September 2007	Number of special guardianship orders approved by the Adoption Panel.
CS26	Maintain performance in respect of adoptions.	Jim Murdoch	Placement Team	March 2008	Number of adoption applicants and children placed for adoption considered by the Adoption Panel.
CS26	Improve commissioning arrangements with independent providers.	Phill Warrilow	Planning and procurement.	March 2008	Determine nature of arrangements; Meet with providers; Project Plan; Procure appropriate partner(s).
CS27	Undertake quality audits to inform aspects for improvement.	Ann McMorris	Appointment of additional Independent Reviewing Officer and LSCB Development staff.	March 2008	Advertise and appoint Independent Reviewing Officer; Determine the nature of quality audits; Complete and report on audits; Appoint LSCB Development Officer.
CS27	Monitor the details of all re-registrations	Ann McMorris	Management Information Team	March 2008	Report on circumstances of all re-registrations.

Outcome 19 Reducing incidents of Domestic Violence

Background and context

There is evidence both locally and nationally that despite the efforts of the various agencies involved many households are still suffering from the effects of domestic violence. This affects many women, some men, and can be particularly devastating for the welfare, safety and development of children.

The Safer Hartlepool Partnership conducted an audit of crime and disorder during 2004 and recognised that a significant proportion of violent crime in Hartlepool is related to domestic incidents. Therefore the Partnership's strategy for 2005 – 2008 includes an objective to “reduce the incidents of repeat victimisation, improve joint working between services and promote good practice responses to domestic violence”

This outcome consists of two projects to tackle domestic violence. One project involves setting up a dedicated perpetrator's programme in Hartlepool. This will be available to any man who identifies that he has a problem with his abusive or violent behaviour in his relationships with women.

Men may be referred to the programme by statutory agencies such as Probation, Children's Services, GP's and the Family Courts or they may self refer. This service has not previously existed in Hartlepool – the only way such a service could be accessed was through a court order which excluded many men who did not have a conviction. The new service can be accessed by all men on a voluntary basis.

The second project known as `Operation Outreach` aims to encourage more victims to engage with existing services for victims of domestic violence and to raise referrals to the various services through this route. North Tees Women's Aid workers will accompany Cleveland Police on domestic violence call outs and will have direct contact with victims shortly after incidents to discuss with them their choices and support available. It is hoped that the overall outcome would be to reduce referrals to the police regarding domestic violence as women will have support from the outset. Or to reduce the incidence of repeat victimisation by providing both immediate and follow up support to victims.

Outcome 19 Reducing incidents of Domestic Violence		
Lead Person Sheila O`Connor		Lead Body HBC, Children’s Services Department
Key LSP groups and partners involved North Tees Women`s Aid Cleveland Police Safer Hartlepool Partnership		
LAA Funding 2007/08	Aligned Undetermined proportion of 8.5m (BCU) + £56,713 (NDC)	Pooled Reward Element: £27,954

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS28. Number of repeat referrals to the police for incidences of domestic violence (performance with reward)	1731 (2005-2006)	Interim data not available from the Police.	Not measured until March, 2009.	1531 (08/09)	<p>Operation Outreach commenced in June, 2006. Since then North Tees Women`s Aid worked 88 shifts alongside police colleagues. 139 incidents have been attended and 65 individuals were referred onto North Tees Women`s Aid services.</p> <p>Contact has been made with 128 female victims and 11 male victims.</p>

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CS29. Number of perpetrators attending a perpetrator programme not re-offending within 6 months of completing the programme (performance with reward)	0 (2005-2006)	Men who started the project initially will finish in Jan/Feb 2007. The indicator is that do not reoffend for six months after completing the programme. Hence it will be August/September before this indicator can be reported on.	Not measured until March, 2009	45	<p>North Tees Women`s Aid have set up a Perpetrator`s programme in Hartlepool which became operational in July, 2006. The project known as "Chrysalis" is for men who want to end violent and abusive behaviour towards a partner.</p> <p>The first 33 week rolling programme will end on 7th March, 2007. From the 19th July 2006 – 29th February, 2007 28 referrals have been received and 22 men have attended. Of these men 7 left the programme at the end of the pre assessment period and a further 4 re-offended and subsequently left the programme. 15 men, therefore, have attended both the pre-assessment and group work elements of the programme. Up to now 5 men have completed the full programme, 5 men are still on the programme, 5 men have dropped out of the group work element and 1 non-completer has re-offended while on the programme.</p> <p>4 non-completers have not re-offended since ending the programme.</p> <p>Of the 5 completers only 2 are known to the Police. 3 are self referrers who have had no involvement with the criminal justice system.</p>

Barriers to achieving targets

- Men will be reluctant to engage in the perpetrator`s programme.
- In the first year the programme will be new and will not have reached the stage where outcomes can be reported on. It is anticipated that agency referrals will be low initially but that it will improve in years 2 and 3 to meet the overall 3 year target.
- Victims will choose not to end violent relationships and refuse the support available.
- Overall acceptance and tolerance of domestic violence by victims.
- There may be an increase in repeat victimisation figures as the support received by victims serves to decrease their acceptance of domestic violence and increase their confidence and self esteem thus making them more likely to report further incidents to the Police.
- There has been a change in how the police record data in respect of repeat referrals which may impact on the original baseline data.

Possible Solutions

- Awareness raising across all agencies in respect of ensuring perpetrator`s are aware of the programme and the support provided.
- Awareness raising to ensure victims are aware of the services available to them and their children.
- Promote the unacceptability of domestic violence by working with young people in education and in their leisure opportunities in order to promote `healthy relationships`.
- Raising awareness by using the Life Channel operating from all GP surgeries and `Despatches` programme. Plus additional campaigns utilising bus advertisements etc.
- 3 year domestic violence strategy produced with actions relating to access and take up of services.

Target areas and groups

Target areas

Whole town.

Also seasonal campaigns – Christmas and sporting events.

Groups

All residents of Hartlepool.

Court user open days

Conference arranged by NTWA and others targeting domestic violence in lesbian, gay, bisexual and trans gender relationships across the North East region.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Perpetrators programme is embedded within the Domestic Violence Strategy.	Lesley Gibson NTWA	None	Launched in May, 2007.	
2	Improve take up of Perpetrators programme in Hartlepool – eg via Life Channel available to health service users via GP`s.	Lesley Gibson NTWA	Staff time, and funding to advertise in 23 GP surgeries in Hartlepool.	April, 2007.	Details of service is on the Life Channel (April 2007)
3	Targetted media campaign on local businesses plus a half day event.	Lesley Gibson NTWA	Staff time, funding	Feb, 2008.	Contact made with businesses and half day event organised – by Autumn 2007.
4	Rolling programme of evaluation of perpetrator`s programme to be developed.	Lesley Gibson NTWA	None, other than staff time.	April/May, 2007.	
5	Develop NTWA website to include Perpetrator`s programme.	Lesley Gibson NTWA	None other than staff time.	July, 2007.	
6	Encourage take up of outreach services by hard to reach groups such as older people, same sex partners, male victims, ethnic miniority groups and people with a disability.	Lesley Gibson NTWA	None other than staff time.	June, 2007.	Sub-group set up – June, 2007 and targeted information distributed.

Environment

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 20 Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it

Background and context

A diverse, attractive and healthy natural environment is essential to people's well being, both physically and mentally. In order to maximise the benefits of the environment it is necessary to both enhance the environment and enable people to engage with it.

The main driver in terms of enhancing the natural environment is the Local Biodiversity Action Plan.

A number of activities are undertaken in the Borough aimed at involving a wide range of people with the natural environment but it is likely that involving people as volunteers is a more direct form of engagement and hence this is what is measured. This voluntary activity also has concomitant benefits in terms of improved health and employability.

Outcome 20 Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community’s enjoyment of it		
Lead Person Ian Bond		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Natural Environment sub-group of the LSP. Key partners in delivery include: Hartlepool Borough Council; Tees Valley Wildlife Trust; Natural England; The Tees Forest; Hartlepool Voluntary Development Agency; Hartlepool Natural History Society INCA; Teesmouth Field Centre		
LAA Funding 2006/07	Aligned £0	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E1. Number of volunteer days spent working on nature conservation in Hartlepool	220 in 2004/5	646	350	350	Volunteer opportunities provided by partner organisations are provided by mutual arrangement on each day of the week offering different choices of activities.
E2. Number of Tees Valley Biodiversity Action Plan points relevant to Hartlepool achieved	11 in 2004/5	42 (cumulative total)	49 (cumulative total)	50 by 2008 (cumulative total)	Partner organisations are working together to achieve listed actions.

Barriers to achieving targets

HBC countryside warden service is currently operating without a third full-time, permanent member of staff, which impacts directly on the extent to which they can recruit and work with volunteers.

Uncertainty as to whether the Natural England community liaison officer's post will continue in 2007/8.

Possible Solutions

Increased involvement by other partner organisations in working with volunteer groups.

Target areas and groups

Designated sites throughout Hartlepool.

Mental Health Groups who benefit from involvement in volunteering activities.

Unemployed people who gain work experience.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Access permitting, carry out detailed surveys of non-SSSI areas of dune systems	Ian Bond HBC	Training required (HBC training budget)	March 2008	Non-SSSI dune areas identified & mapped by June 07
2	Map all areas of dune systems & transfer to GIS	Ian Bond HBC	HBC budget	March 2008	Review progress of Mapping by September 07
3	Map all areas of woodland and tree planting and transfer to GIS	Tony Dixon HBC	HBC budget	March 2008	Review progress of Mapping by September 07
4	Survey all areas of woodland in Council ownership to assess condition & wildlife value.	Derek Wardle HBC	HBC budget	March 2008	Review survey progress by September 07
5	Survey 4 ponds in Hartlepool considered suitable for Great Crested Newts	J. Pounder Tees Valley Wildlife Trust	Great Crested Newt Project, SITA Grant	September 2007	Survey 2 ponds by June 07

Outcome 21 Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus

Background and context

This outcome relates to the liveability agenda which is about creating places where people choose to live and work.

Keeping the streets and open spaces of Hartlepool clean, green and safe is at the heart of the Councils environmental services strategy and helps to improve the quality of people's everyday lives. Services are delivered at an area level covering the North, Centre and South of the town.

Greater emphasis on enforcement in high residential areas and back streets is required to reduce the number of residents who continue to dispose of their waste in black bags and not the receptacles provided by the council which is classed as flytipping. We are introducing a Environmental/Enforcement strategy which will advise residents of their responsibilities, inform them of the services provided by the authority e.g. refuse collection, street cleansing and free bulky waste service, and where funding is available introduce the stencilling of wheeled bins with

property numbers to assist in identification and ownership, which will help to reduce bins being misplaced. EPA Section 46 notices will also be served to enable enforcement action to be taken where necessary.

The Area team continues to be productive in by the Neighbourhood Renewal Fund (NRF) Dyke House/Stranton/Grance NAP areas and also in the New Deal for Communities (NDC)

Outcome 21 Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus		
Lead Person Albert Cope		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Environment Partnership, Neighbourhood Environmental Issues Sub Group New Deal for Communities		
LAA Funding 2007/08	Aligned £173,912 (NDC)	Pooled £90,000 (NRF)

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E3. BV 199a The percentage of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level.(Hartlepool)	17% fell below a satisfactory standard (2005/6)	13.5%	11%	10%	Investment in new Machinery to increase productivity and restructuring of cleansing rounds.
E4. The percentage of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level. (Neighbourhood Renewal narrowing the gap)	19% fell below a satisfactory standard (2005/6)	15.4	12%	10%	Resources have been redeployed in areas to assist in achieving targets. NRF Environment funding supporting the Dyke House area continues. NDC supporting the funding of Environmental Task Force for a further year.

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E5. % of people who think litter and rubbish in the streets is a problem in their area	51% (2004)	46%	44%	42%	Operation Cleansweeps and spring cleans implemented to assist meeting targets. Ongoing reinvestment in new equipment.
E6. % of people who think litter and rubbish in the streets is a problem in their area (Neighbourhood Renewal narrowing the gap)	59% gap of 8% (2004)	57% Gap of 11%	50% Gap of 6%	48% (gap of 6%)	<p>Greater emphasis on enforcement within the Neighbourhood Renewal Areas. Ongoing reinvestment in new equipment.</p> <p>Resources have been redeployed in areas to assist in achieving targets. NRF Environment funding supporting the Dyke House area continues. NDC supporting the funding of Environmental Task Force for a further year. Targets can only be achieved if funding for Task Force Teams continues, or is mainstreamed by the Council.</p>
E7. Increase the proportion of people satisfied with their local area as a place to live (Hartlepool)	78% satisfied (2002)	83%	85%	87%	<p>Operation Cleansweeps and spring cleans implemented to assist meeting targets.</p> <p>Neighbourhood Consultative Forums plus NRF NAP's continued to address local issues through funding quality of life schemes.</p>
E8. Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal narrowing the gap)	77% satisfied (2002)	78%	82%	85%	<p>Operation Cleansweeps and spring cleans implemented to assist meeting targets</p> <p>Resources have been redeployed in areas to assist in achieving targets.</p>

Barriers to achieving targets

The redirection of resources to NRF areas is only a short-term solution.

Funding for additional resources is often limited over 12 or 24 month's which does not resolve the long term problem.

Possible Solutions

Machinery investment and redeployment of resources.

Production and development of Education and Enforcement strategy for NRF areas. Raising awareness of services available to residents with respect to the free bulky waste collection service.

NRF funding for Environmental Enforcement

Mainstream funding of teams to return the standards that have been attained and to meet longer term targets.

Targets can only be achieved if funding for Task Force Teams continues, or is mainstreamed by the Council.

Target areas and groups

Target areas are N.R.F areas.

NRF Community forums, Neighbourhood consultative forums, residents associations and groups.

Groups are residents, children, green space users, visitors to Hartlepool.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Mainstream funding of area teams	A. Cope – Neighbourhood Services	Head of Neighbourhood Management leading on securing financial support to mainstream operations.	March 2008	Sep 2008 Report progress on funding or mainstreaming
2	Reduction in dog fouling through Enforcement, use of the new classification powers on new by-laws.	A. Cope – Neighbourhood Services	Working with Neighbourhood Enforcement Team, on dog control orders.	March 2008	Sep 2008 Areas identified for enforcement.

Outcome 22 Provide a safe, efficient, effective and accessible transport system

Background and context

Hartlepool's local transport vision for the year 2021 is that:

'Hartlepool will have a high quality, integrated and safe transport system that supports continued economic growth and regeneration. It will provide access to key services and facilities for all members of society, promote sustainable patterns of development and movement and minimise the adverse effect of traffic on local communities and the environment. The development of transport services and infrastructure will represent best value for money for the users, operators and the council.'

Achieving this vision means that:

- People will have wider choices for travel into, out of and around Hartlepool
- People will be able to easily access a range of key services, facilities and opportunities including jobs, education and training and health care
- These travel choices will be more sustainable
- Hartlepool's continued economic growth and regeneration will be supported

- Businesses will be able to link to other businesses and businesses able to link to markets
- People and businesses will be able to enjoy freer flowing local roads with delays kept to a minimum
- People are, and feel, safer through reduced risk of injury caused by road traffic accidents
- The impact of transport on the environment will be minimised

This vision reflects the central role of transport in contributing towards the long-term vision and priorities for Hartlepool's community. It will be achieved through delivery of a transport strategy that forms the basis of the second Local Transport Plan (LTP). It has been set within the national, regional and local policy context to ensure that the strategy supports the wider objectives as part of the Hartlepool Community Strategy.

Improving access to key services and facilities for those most in need, improving safety and security, managing the forecast increases in traffic growth and congestion and minimising the adverse impacts of traffic on air quality and climate change are the key priorities of the second LTP.

Outcome 22 Provide a safe, efficient, effective and accessible transport system		
Lead Person Ian Jopling		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Jobs & the Economy, Lifelong Learning & Skills, Health & Care, Community Safety, Environment & Housing, local bus operators, Cleveland Police, Cleveland Fire and Rescue Service, neighbouring local authorities, schools, Highways Agency, North Tees and Hartlepool NHS Trust, Hartlepool Primary Care Trust, Sustrans, All Ability Forum, Northern Rail, Network Rail.		
LAA Funding 2007/08	Aligned Organisation (Hartlepool BC LTP Capital Allocation) £2,105,000 Organisation (Hartlepool BC Revenue Support – Provisional) £3,442,000	Pooled School Travel Advisor £35,000

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E9. Number of bus passenger journeys in Hartlepool	6,527,710 (2003/04)	Expected early June 2007	6,285,040	5,578,820 (2010)	Delivery of Hartlepool Bus Strategy
E10. % of respondents satisfied with the provision of local bus services	65% (2003/04)	Not available	65%	65% (2009/10)	Delivery of Hartlepool Bus Strategy
E11. Number of people killed or seriously injured	46.2 (1994-98 Avg.)	41 (2006)	38.4 (2007)	27.7 (2010)	Delivery of Hartlepool Road Safety Strategy
E12. Number of children killed or seriously injured	11.8 (1994-98 Avg.)	11 (2006)	7.37 (2007)	5.9 (2010)	Delivery of Hartlepool Road Safety Strategy
E16. The percentage annual increase in the number of schools with an approved school travel plan required to achieve 100% STP coverage by March 2010	57.5% 23 schools (March 2006)	77.5% 31 schools (March 2007)	77.5% 31 schools (March 2008)	100% 40 schools (March 2010)	Delivery of Hartlepool School Travel Strategy

Barriers to achieving targets

E9/E10

- Bus operators withdrawing commercial bus services
- Bus operators increasing fares
- Bus operators failing to deliver the required service improvements
- Delays to delivery of bus stop infrastructure
- Continued increase in the level of car ownership and use
- Increased traffic congestion affecting bus punctuality
- Failure to market and promote a positive image of bus services

E11/E12

- Occurrence of multiple injury crashes
- Increase in traffic flows
- Delays or failure to deliver highway safety improvements
- Increase in use of more vulnerable modes of transport such as walking, cycling and motorcycling

E16

- Developing a school travel plan is not a statutory requirement and it may become more difficult to engage the remaining schools into the programme, once all of the keener schools have developed plans.
- As the number of schools in the programme increases, this will put pressure on resources available to engage and support new schools

Possible Solutions

E9/E10

- Development of a core network of high frequency bus services on major corridors
- Continued support for a supplementary network of non-commercial but socially necessary bus services
- Improved safety of bus travel throughout the whole journey
- Improve quality and coverage of travel information in a range of formats
- Marketing of bus travel to residents, businesses and visitors
- Provision of a broad range of appropriately priced and flexible tickets
- Improved customer care through helpful drivers and staff
- Upgrade of bus stop infrastructure
- Improved interchange between different bus services
- Improved vehicle standards, including low floor vehicles
- Improving bus reliability and punctuality of services

E11/E12

- Targeting physical highway engineering measures at known accident 'hot-spots' including local safety, mass action schemes and traffic calming schemes
- Influencing driver behaviour and improving the skill of all road users
- Encouraging individuals to accept responsibility for their own and others safety through road safety training and publicity
- Enforcing speed limits and traffic regulation orders through safety camera sites

Target areas and groups

E9/E10

A strategic aim of the second LTP over the next five years is to ensure that everyone can access the key services and facilities that they need. The priority is to target those areas and groups of people in greatest need. This includes access to employment, education and training and health care from areas in Hartlepool classified as the most deprived as well as for socially excluded groups of people. The development of an integrated local bus network is central to delivering this aim.

People with Disabilities

Improving physical access to mainstream bus services and enhancing existing door-to-door transport services.

Vulnerable Adults and the Elderly

Enhancing the concessionary travel scheme.

Children and Young Adults

Investigating the provision of concessionary travel for 16-18 year olds.

BME/Disadvantaged Groups

Identifying local needs and requirements for local improvements through consultation with local groups.

E11/E1

A strategic aim of the second LTP is to improve the overall safety and security of the transport system for everyone. The priority is to target road users disproportionately involved accidents.

A disproportionate number of road accidents occur in deprived areas and there are particularly clear links between deprivation and child pedestrian casualty levels. This linkage was highlighted in the Social Exclusion Unit's report, *Making the Connections: Transport and Social Exclusion*, in February 2003.

The Department for Transport (DfT) has a number of actions and programmes underway to improve road safety for all those living in deprived areas, and the Council supports these as outlined below.

Hartlepool Borough Council continues to work in partnership with all agencies to deliver a comprehensive strategy of road safety education, training and publicity to target all road user groups. Through local and regional working, radio/ TV advertising is purchased in order to deliver road safety messages to the wider general public.

Children and Young Adults

Children in Hartlepool receive a programme of practical on-road cycle, pedestrian and general awareness road safety training in schools throughout the year. This training is reinforced with media campaigns to highlight seatbelts and child seats, pedestrian behaviour, school gate parking and conspicuity campaigns to promote safer road user behaviour. In addition, through school travel plans all schools are encouraged to develop schemes to promote walking and cycling as an alternative to the private motor car.

Vulnerable Adults and the Elderly

Elderly and vulnerable adults benefit from media articles and advertising campaigns aimed at defensive walking, conspicuity and driver awareness in relation to talking medication.

People with Disabilities

In all special education needs schools in Hartlepool, road safety education and training is delivered in the form of on-road pedestrian and cycle training. The road safety unit continues to work with these establishments to develop education initiatives to protect all pupils and young adults.

BME/Disadvantaged Groups

In partnership with Surestart, safety books have been produced and translated into various languages, and distributed to the ethnic communities, which highlight road, personal and fire safety amongst this often hard to reach group.

The Council works closely with the New Deal for Communities regeneration programme, which covers disadvantaged areas across the town centre. Appropriate safety schemes are identified for implementation, with the aim of best utilising NDC funding towards casualty reduction, with a number of schemes also being match funded by NDC/ LTP budgets.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
E9/E10	Deliver highway infrastructure improvements on core bus routes	I.Jopling Hartlepool BC	HBC Local Transport Plan	31 st March 2008	Submission of Tees Valley Major Bus Scheme to DfT by 31 st July 2007
E9/E10	Negotiate reimbursement arrangements with local bus operators for national concessionary fares scheme	I.Jopling Hartlepool BC	HBC Revenue	31 st March 2008	Review concessionary fares patronage by 31 st December 2007
E11/E12	Deliver highway engineering schemes for the protection of vulnerable road users, including 20mph limits and school safety zones	P.Frost Hartlepool BC	HBC Local Transport Plan	31 st March 2008	Review 2006 accident casualty data by 31 st July 2007
E11/E12	Deliver child pedestrian and cycling training at schools linked to School Travel Plan programme	P.Watson Hartlepool BC	HBC Revenue	31 st March 2008	Deliver cycle training to the national standard by 31 st July 2007
E16	Update the Sustainable School Travel Strategy to discharge the sustainable travel element of the Education & Inspections Act	K.Wilkinson Hartlepool BC	HBC Local Transport Plan DfT/DfES School Travel Advisor	31 st September 2008	Draft strategy to be circulated for consultation by 1 st July 2008
E16	Host an annual / celebration training event for School Travel Plan Coordinators	K.Wilkinson Hartlepool BC	HBC Local Transport Plan DfT/DfES School Travel Advisor	31 st October 2007	Identify new schools for Sept 2007 programme by 1 st June 2007

Outcome 23 Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling

Background and context

We have a responsibility to reduce, recycle and compost household waste generated to minimise the amount of material sent to landfill and help to save natural resources.

Hartlepool is fortunate in its waste disposal contract as the majority of waste is incinerated and energy recovered from this process is sold on to the national grid. However, the plant has regular shutdowns and waste is then diverted to landfill. We are introducing alternate weekly collection of refuse and recycling throughout the borough to encourage residents to reduce, reuse and recycle.

We have promoted home composting in partnership with Waste & Resources Action Program by providing composters at a subsidised cost for 2006/07 and 2007/08.

Climate change is the most significant environmental challenge facing society this century.

If we don't take action the climate will change by:

- ❑ Annual summer temperatures will be warmer, high summer temperatures will become more frequent, very cold winters will become rarer, winters will become wetter...and Sea levels will rise
- ❑ Society will need to adapt to these changes but also needs to mitigate the effects by reducing greenhouse gas emissions such as Carbon Dioxide.

In the Local Area Agreement we intend to monitor the reduction in greenhouse gas emissions as an indicator of the work that is being undertaken in Hartlepool to combat Climate Change.

We have also established a baseline figure for greenhouse gases and are able to now set short and long term targets for reduction of these gases.

A Climate Change Strategy and Action Plan will be launched this year and full consultation will take place on these documents.

Outcome 23 Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling

Lead Person Colin Ogden		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Neighbourhood Environmental Issues sub-group, Environment Partnership, Climate Change sub-group, Tees Valley Climate Change Steering Group, Joint Waste Management Team, Tees Valley Joint Strategy Unit		
LAA Funding 2007/08	Aligned Tees Valley Climate Change Officer Funding contributions £10,000	Pooled Waste Performance and Efficiency Grant £186,054 NRF £16,270

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E13. Tonnage of household waste recycled or composted	2003/04 6605.41tonnes	11638.92	12555.13	15000.00 by 2010/11	Alternate weekly collection of domestic waste introduced town wide. Ongoing separation of waste at Household Waste Recycling Centre and Transfer Station for recycling
E17. Reduction in the percentage of municipal waste land filled.	2005/06 18%	10.50%	10%	8%	All materials, which can be disposed of at the Energy from Waste Plant, are delivered to site. Diversion to landfill are kept to a minimum working in conjunction with SITA
E18. Increase in the percentage of municipal waste recycled.	2005/06 22%	25.62%	27%	28%	Alternate weekly collection of domestic waste introduced town wide. Ongoing separation of waste at Household Waste Recycling Centre and Transfer Station for recycling

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
E14 Deleted, see Indicator H11 in Outcome 27 (Housing)					
E15. Climate Change indicator – reduction in Greenhouse Gas emissions (CO ₂ e)	The baseline figure agreed in the (draft) Hartlepool Climate Change Strategy and the Tees Valley Climate Change Strategy: 735,690 Tonnes CO ₂ e (2000)	Latest figure available 693,364 Tonnes CO ₂ e (2004)	Average annual reduction required 2006-2012 = 1.25% annual decrease or 9191 Tonnes CO ₂ e per annum	Total reduction required 2006-2012 (8.75) 64,338 TonnesCO ₂ e	A draft Climate Change Strategy has been produced and is out for consultation. A series of consultation events have been arranged to ensure participation and encourage local action.

Barriers to achieving targets

- Lack of public participation in Alternate weekly collection scheme.
- Energy from waste plant shutdown impacting on the waste sent to landfill
- Financial investment in recycle markets
- Current levels of subsidy from utilities reducing for “able to pay” customers which may reduce incentive to invest.
- Difficult to treat homes (older properties with solid walls) are more costly to improve, often owned by those on low income unable to invest. Some homes not on the gas main.
- Resources for staffing may be a barrier if mainstream funding cannot be gained to assist with work on Climate Change locally.

Possible Solutions

- Education campaign to raise awareness and increase participation.
- Council are committed to roll out of alternate weekly collections.

- Enforcement and education strategy to reinforce alternate weekly collection scheme.
- Enforcement and education of, zero waste to landfill policy, from Household Waste Recycling Centre and Transfer Station
- Encourage competition amongst solid wall insulation companies to try and reduce prices (currently only two).
- Work with Energy Saving Trust Advice Centre (ESTAC) to publicise grants, including those for renewables, and raise awareness. Examine projects with Community Energy Solutions (CES) for gas mains extensions and Air Source Heat Pumps.
- Continue working with Eaga/Warm Front to provide central heating to vulnerable households.
- Develop partnership with other agencies that can help identify clients in Fuel Poverty (Benefits Agency, Revenues & Benefits, Pensions Service, Health Visitors, PCT)
- Work regionally to lobby DEFRA to increase subsidies available
- Work with utilities to encourage development and take up of other energy efficiency products (heating controls)
- Sources of funding for Climate Change work are being sought.

Target areas and groups:

- Increases in recycling will benefit everyone in Hartlepool, Tees Valley and Nationally
- Energy efficiency measures specifically target those households on low income, in ill health or where there are older or vulnerable people, or those in older housing which tends to be less energy efficient. Improvements in energy efficiency will provide benefits to individual householders in terms of lower fuel bills and healthier homes. Wider benefits can be achieved for the regional economy and environmentally across Hartlepool, Tees Valley and Nationally in the medium and long term.
- Activities on Climate Change will affect everyone in Hartlepool, regional, nationally and internationally.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Introduce last two refuse rounds onto Alternate Weekly Collection system	Colin Ogden	HBC financial investment and WPEG grant	November 2007	Round 1 and 3 start October 2007
2	Climate Change Strategy Public Consultation event to be undertaken	Sylvia Tempest HBC	Funding for event	May 2007	
3	Final Climate Change Strategy to be produced	Sylvia Tempest HBC	Need support from all partners on the Local Strategic Partnership	June 2007	
4	Climate Change Action Plan to be produced	Sylvia Tempest HBC	Need support from all partners on the Local Strategic Partnership – particularly in relation to actions which can be supported and delivered.	May 2008	

Housing

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 24 As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010

Background and context

Action on non-decent houses is part of the government's response to tackling deprivation in the poorest communities, an essential part of the neighbourhood renewal agenda, and seen as a top housing priority.

The government originally set a target to bring all social housing up to the decent homes standard by 2010. To be 'decent' a house must be free from major health and safety hazards, be in reasonable repair, have modern facilities and provide a reasonable degree of thermal comfort. This was subsequently extended to include an increase in the proportion of private housing in decent condition occupied by vulnerable households to 70% by 2010 and 75% by 2016

The Council transferred their stock to an RSL (Registered Social Landlord) Housing Hartlepool in March 2004 – following an options appraisal and consultation with, and approval by, tenants.

Housing Hartlepool have a programme of planned maintenance and improvements, which will raise the standard

of 98% their housing to a level well beyond the Decent Homes Standard by 2010. Properties not reaching this standard will either have been designated as having a short life or the tenants will have refused to allow the necessary work to be carried out. Every property not reaching the standard by 31st December 2010 will have an asset management plan that will demonstrate compliance with the government's policy.

Other RSLs have a business plan which also ensures achieving the target, with some not achieving decency for the same reasons as for HH homes.

For social housing the assessment of stock leads to the production of an investment plan and planned programme of work. The Council's strategic role is to monitor the performance of RSLs, including Housing Hartlepool, against their investment plans and to assist them where appropriate and possible.

In terms of meeting the target for vulnerable households in private sector housing, the challenge is greater. Considerably less information is held on individual private houses in terms of age of components, condition and occupancy than for social housing, and this makes the identification of specific target areas and future monitoring more difficult. Resource availability to support the necessary works is also very limited.

The Government Ready-Reckoner has been used to evaluate the impact of expected demolition in the regeneration areas and overall private sector new-build to arrive at a realistic target for assisted improvements to the Standard in order to at least meet the national target by April 2010. This is based on an assumption that vulnerable households are not able themselves to make their homes decent. Based on the ready-reckoner figures, a target of at least 65 houses per year occupied by vulnerable households to 2010 will need to be made decent through improvement. Particular attention will be given to tackling non-decent houses in the regeneration areas where housing and environmental problems are known to exist.

During 2006/7 the grants regime changed to a hybrid of grants and loans in partnership with other authorities in the sub region. During 2007-10 a regional loans scheme is set to be implemented. It is likely that grants will only be available in exceptional circumstances. The impact of this will be assessed over the next 12 months.

Outcome 24 As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010		
Lead Person Penny Garner-Carpenter		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Housing Partnership and RSLs		
LAA Funding 2007/08	Aligned Single Housing Investment Pot allocation £800,000 Housing Hartlepool £16,500,000 Other RSLs £Unknown	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H1. Achieving decent homes standard in social housing sector	45% Council 98% RSL 2002	65% HH* 80% other RSL* *Subject to confirmation	67% HH* 85% RSL *subject to confirmation	98% by 2010	Housing Hartlepool is carrying out an extensive programme to achieve target, other RSLs also have a programme of work to achieve targets.
H2. Achieving decent homes standard in private sector housing	63.7% in 2005	67% subject to confirmation	68.53%	70% by 2010	Targeted SHIP funding for renewal assistance. Demolition in regeneration areas. Sub regional scheme targeting empty properties

Barriers to achieving targets

- High construction costs/lack of construction industry capacity
- The number of properties falling below decency standard may affect numbers achieving decency standard
- The identification of non-decent private houses occupied by vulnerable households. Considerably less information is available on individual private houses in terms of age of components, condition and occupancy than for social housing.
- Private sector demolition/new build may not proceed as planned/expected.
- Reduction in funding to provide assistance for improvements to the private sector.
- Regeneration schemes (demolitions) in the town and the quality of some Housing Hartlepool homes will mean some homes will not achieve decent homes standards. However there will be a plan for demolition/change of use in place.

Possible Solutions

- Promote partnering as a more effective way of procuring works to social housing.
- Closely monitor numbers of demolitions, improvements and new-build.
- Ensure sufficient funding is made available and that all options for funding are explored – potentially including NRF, prudential borrowing, private loans to owner-occupiers.
- Align refurbishment works with regeneration schemes.
- Working with sub regional partners to reduce empty homes, bringing them back into use and up to decent homes standards

Target areas and groups

- All social housing tenants living in non-decent houses
- Private houses in regeneration areas (NDC and North Central Hartlepool (NRF areas)) not affected by demolition proposals.
- Vulnerable households living in non-decent private houses across the town.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Carry out impact assessment of expanding loan package to replace grant regime.	Penny Garner-Carpenter HBC	To be done with regional partners by housing team	March 2008	Impact assessment of HBC's hybrid scheme by Dec 07
2	Produce costed sub regional housing strategy to support bids to regional housing board for funds 2008-11	Penny Garner-Carpenter HBC	To be done with sub regional partners by the housing team	July 2007	Draft sub regional action plan by May 2007
3	Work with sub regional partners to reduce empty properties, bringing them up to decent homes standards and back into use	Penny Garner-Carpenter HBC	Tees Valley Authorities using SHIP funding by a partner (to be appointed) who will 'match fund' the SHIP investment.	March 2008	Partner to be appointed by end May 2007

Outcome 25 Meeting Housing and Support Needs

Background and context

This outcome reflects the Supporting People vision for support services. The overall strategic direction is outlined in the Community Strategy and it is from that Supporting People takes its lead “A good quality of life for all”. Identifying those who may need support has emerged as an issue that is being addressed through a range of mechanisms including policies and procedures around homelessness.

Priorities stated in the Supporting People 5 Year Strategy include the development of support services for people with mental health issues and the development of assistive technology to meet the low level support needs of vulnerable people and in particular the elderly. Work will also be undertaken by Supporting People with Registered Social Landlords to increase the number and range of supported accommodation options for vulnerable people. A current example of this work is the development of the Extra Care Village in partnership with the Joseph Rowntree Foundation.

The Supporting People strategy clearly sets out the commissioning intentions and work is progressing to implement these where funding has been identified. The introduction of the Telecare pilot has been achieved and is

being monitored to order to inform a more long term contract. The introduction of Supporting People handyperson service with the town’s Home Improvement Agency, Endeavour Housing has been successful.

The development of 6 units of shared ownership accommodation for people with learning disabilities is a scheme which is been developed in partnership with Supporting People, Adult Care and Three Rivers Housing. This will increase the choice of tenure available and will be the first of its kind in Hartlepool for this client group.

Vulnerable people with housing related low level support needs continues to be the target group for Supporting People. Vulnerable people are found across the town and require a wide range of support regardless of tenure.

The Supporting People Five Year strategy will be reviewed in August 2007 and updated accordingly. The Needs and Gaps analysis will be updated from a variety of information including the Local Needs Assessment survey, the results of which will be known in April. Data gathered will inform strategic Decisions by the Commissioning Body about existing and new services to be commissioned

Outcome 25 Meeting Housing and Support Needs		
Lead Person Pam Twells		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Health and Care Strategy Group, Housing Partnership, Probation, PCT, providers of accommodation and support services		
LAA Funding 2007/08	Aligned Single Housing Investment Pot allocation £280,000 Government DFG allocation £192,000 tbc Housing Hartlepool Minor Works & Adaptations £300,000 tbc	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H3. Increase support to enable residents to live independently in their own homes	2383	2467 (figure subject to final checking and validation)	2480	2621	Development of assistive technology to people living in their own homes in the community regardless of tenure has been explored and a Telecare Strategy agreed. Existing services reconfigured to better meet strategic aims. Extra care services have been developed regardless of tenure.
H4. Increase the number of people receiving floating support services	352	445 (figure subject to final checking and validation)	450	786	Supporting People working in partnership with Adult and Community Services to provide low level services to older people living in the community and people with mental health issues living in the community
H5. Increase the number of adaptations carried out to enable vulnerable people to remain living independently in their own home	743	645	767	833	Further investment from Supporting People into the Home Improvement Agency Handyperson services for low-level adaptations. Floating Support services increased across all vulnerable groups regardless of tenure.

Barriers to achieving targets

Funding for adaptations reduced

Insufficient move on accommodation from supported accommodation

Possible Solutions

Identify other sources of funding

HBC commissioned consultants to address the issue of move on accommodation. A steering group has been set up with HBC staff and reps from all Housing associations to agree protocols and joint agreement to progress. Work with partners to encourage move on.

Target areas and groups

The whole of Hartlepool is seen as the target area for the projects which will enable target to be met. The main aim of developing assistive technology to meet low level support needs is to widen take up across all tenures and not only in the public sector. The main target group will be older people, however, all vulnerable people will be able to access this service.

There are several handyperson projects funded in the town which are area specific for example through NRF. The Supporting People funded handyperson service is to plug the gaps to ensure fair access to this service across the town.

The Supporting People Strategy identifies that whilst we have a limited number of supported accommodation for people with mental health issues, floating support for this client group is particularly important when moving on into more independent accommodation.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
	SP to jointly commission with A&CS Extra Care Services.	Pam Twells, HBC	Identify both care and SP support needs. A&CS to fund care services. SP to fund support service.	March 2008	Contract to be agreed by March 2008.
	Develop Extra Care Housing units.	Pam Twells, HBC	Joseph Rowntree Trust developing. Supporting People funding support Adult Care funding care DoH and Housing Corporation funding capital development	Units for Occupancy May 2008	Showhomes will be available to view by June 2007. Marketing of scheme will commence in July 2007.
	Increase Community Alarm provision	Pam Twells HBC	SP Funding to Housing Hartlepool	March 2008	Review progress with Housing Hartlepool by September 2007.
	Development of shared ownership accommodation for people with learning disabilities	Pam Twells HBC	SP to fund support DoH capital grant for development Three Rivers Housing and developers	January 2008	Development on-site May 2007. Completion between Feb-May 2008.

Outcome 26 Improving the advice and support provided to homeless people and helping them to access employment, training and educational opportunities

Background and context

This outcome is intended to strengthen and support the work to prevent homelessness within the town and reflects the aims of the Homelessness Strategy which was implemented in 2003 and continues to be developed.

The development of the Homelessness Strategy in Hartlepool has already made a significant impact on the levels of homelessness within the town. By responding to the causes of homelessness and focusing our resources on homelessness prevention we have been able to resolve many potentially homeless situations before they occur. Additionally the enhanced partnership working and inter-agency liaison, championed by the Homelessness Strategy Steering Group, continues to improve and achieve positive outcomes.

The number of households having to be accepted as 'Priority Homeless' has been reduced by over 50% within the last three years and this trend is continuing.

Homelessness is often a manifestation of social exclusion and action to tackle or prevent it needs to focus increasingly on the personal and social problems that cause homelessness.

Outcome 26 Improving the advice and support provided to homeless people and helping them to access employment, training and educational opportunities		
Lead Person Lynda Igoe		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Housing Partnership, Homelessness Forum, DISC and RSLs		
LAA Funding 2007/08	Aligned Homelessness Grant (subject to confirmation) £52,000	Pooled Reward element pump priming grant £25,000

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H6. BV 213 the number of households considering themselves homeless who approached the housing advice service and where intervention resolved their situation, target to increase from baseline figure	New Indicator	306 (number)	25%	35% by 2010	Provision of thorough and effective housing advice service.
H7. The percentage of new tenants receiving support from HBC sustaining their tenancies for 6 months	2005/6 = 70%	100%	80%	95% by 2012	Provision of a tenure blind floating support service to assist people vulnerable to homelessness to access and maintain a successful tenancy

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H8. The percentage of RSL tenants evicted without personal contact from their landlord	Figure not yet established currently working with RSL's	Not currently available – hope to have by May	80%	Nil % by 2010	Continuing to develop and establish information sharing protocols between RSL's and Housing Advice Team, provision of advice and information literature and court liaison work
H9. Employment Rate (16-24) % (Performance expected with reward)	48.9% - March 2005	Not currently available	Not set (Reward element 3 year target to be achieved in 2009)	53.8% 2008/09	Tees Valley Works project activity
H10. Number of failed RSL tenancies (Performance expected with reward) target is to reduce the number of tenancies failing as a % of all terminations	80 (7.8%) 2005	Not currently available – hope to have by May	6% in 2007/08	183 (relates to 7% in 2006/07, 6% in 2007/08 and 5% in 2008/09)	Improved access and take up of floating support services, provision of thorough and effective Housing Advice Service.

Barriers to achieving targets

Data Protection Act constraints related to the sharing of confidential information without consent

Possible Solutions

Develop information sharing protocols with RSL's

Targeted provision of advice and information literature at key locations

Target areas and groups

The whole of Hartlepool is seen as the target for this area of work with particular emphasis towards those groups more vulnerable to homelessness and its causes.

Key Actions for Improvement 2006/07

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
	Develop and implement formal protocols with specialist advice agencies for client referrals (such as in depth debt counselling)	Lynda Igoe HBC	Identify key agencies with expertise and capacity to accept referrals –no additional funding required	December 2007	Protocol to be developed by September 07 with full implementation and monitoring by December 07
	Develop and implement eviction protocols with all RSLs and accredited private landlords	Lynda Igoe HBC	No additional resources required	March 08	Protocol developed with Housing Hartlepool May 07, remaining RSL's by December 07 and accredited private landlords by March 08
	Develop formal referral protocols to Housing Advice and monitor outcomes	Lynda Igoe HBC	No additional resources required	September 2007	Develop Protocol by July 2007, develop IT solution to monitor outcomes of each agencies referrals by September

Outcome 27 Improving the energy efficiency of houses

Background and context

Improving the energy efficiency of housing stock will reduce fuel bills for Hartlepool residents and help ensure that vulnerable people including the elderly and families on benefits with young children can keep warm during winter. It will also make an important contribution towards reducing the numbers of households across the borough in fuel poverty.

Government commitments, under the Kyoto agreement, to reduce carbon emissions resulted in the Home Energy Conservation Act (HECA). HBC have a responsibility under the act to improve the energy efficiency of homes across the borough to help achieve these commitments.

From a baseline year of 1996 the target set for Hartlepool is for a 30% improvement in energy efficiency and a corresponding drop in carbon emissions.

This outcome also makes a significant contribution to Outcome 23 (Environment).

Outcome 27 Improving the energy efficiency of houses		
Lead Person David Morgan		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Energy Saving Trust Advice Centre(ESTAC), energy providers, TADEA , Tees Valley Energy Savers (TVES), Energy Education North , Housing Hartlepool and other RSLs, Warm Front		
LAA Funding 2007/08	Aligned Single Housing Investment Pot allocation £191,360 Utility companies contributions £150,000 (est)	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H11. Improve the energy efficiency of housing stock - (monitored in SAP ratings)	Average SAP 59.2 as at March 2005, increased to 60 by end March 2006.	61 (to be confirmed)	62	65 by 2010/11	<p>HBC are working with all partners to encourage grants take-up for insulation measures, central heating installations, boiler replacement and renewable energy technologies.</p> <p>ESTAC provide free energy efficiency advice service with written reports to HBC residents and at public events.</p> <p>Housing Hartlepool and other RSLs continue to invest in energy efficiency measures to help meet the Decent Homes Standard.</p>

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
					<p>SHIP funding confirmed for 2007/8 to support energy efficiency projects.</p> <p>Housing Hartlepool investing to meet Decent Homes Standard which includes energy efficiency works. Council working with partners and agencies to encourage take up of grants for measures. Govt. SHIP funding secured until 2007/8 to support Fuel Poverty project.</p> <p>Additional funding for insulation programme levered in from British Gas. Funding may be available from ONE through Community Energy Solutions for gas main extensions and renewables.</p>

Barriers to achieving targets

- Budget constraints and reductions in subsidy levels from the utilities for able to pay (ATP) customers may reduce the incentive to invest in energy efficiency measures. DEFRA are also imposing a 3 to 1 priority to ATP ratio.
- Many remaining properties fall into the hard to treat category where measures are much more costly to install (e.g. solid walled homes and non-standard cavities). These homes tend to be owned or rented by lower income households with little spare money to invest in the necessary measures, which adds to the difficulties.
- Lack of awareness and willingness on grants take up, often amongst those most in need.
- Current levels of subsidy from utilities reducing for “able to pay” customers which may reduce incentive to invest.
- Maxim 3 database used to calculate and record SAP ratings may be in need of updating.

Possible Solutions

- Encourage competition amongst solid wall insulation companies to try and reduce prices (currently only two).
- Work with Energy Saving Trust Advice Centre (ESTAC) to publicise grants, including those for renewables, and raise awareness. Examine projects with Community Energy Solutions (CES) for gas mains extensions and Air Source Heat Pumps.
- Continue working with Eaga/Warm Front to provide central heating to vulnerable households.
- Develop partnership with other agencies that can help identify clients in Fuel Poverty (Benefits Agency, Revenues & Benefits, Pensions Service, Health Visitors, PCT)
- Work regionally to lobby DEFRA to increase subsidies available
- Work with utilities to encourage development and take up of other energy efficiency products (heating controls)

Target areas and groups

- Energy efficiency measures specifically target those households on low income, in ill health or where there are older or vulnerable people, or those in older housing which tends to be less energy efficient. Improvements in energy efficiency will provide benefits to individual householders in terms of lower fuel bills and healthier homes.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Provide free insulation measures to qualifying households in Hartlepool	David Morgan	Project managed by TADEA Ltd. Funding from SHIP with additional funding from fuel providers	March 2008	Review progress end June & end September
2	Assist with the provision of central heating measures to vulnerable and priority households	David Morgan	Funding from Defra plus top up funds through SHIP	March 2008	Review progress end September

Outcome 28 Balancing Housing Supply And Demand

Background and context

Effectively addressing the challenges presented by low and changing demand for housing across large areas of Northern England has been an increasingly important and developing element of the Government's national strategic housing and regeneration policy agenda over recent years.

Locally, the problem of low and changing demand, most particularly in some of the older terraced housing in the areas to the west and north of the town centre, has been a worsening problem for Hartlepool since the late 1990s. In response, the Borough Council has given priority within both successive Housing Strategies and the Local Development Plan/Planning Policy Framework to seek to deal effectively with these issues in a sensitive, coherent and managed fashion, through a combination of selective demolition, clearance and redevelopment, and housing improvement. The overall objectives are effectively to rejuvenate and regenerate these areas and achieve better balanced local housing markets by addressing those areas suffering with the most acute levels of housing vacancy and associated problems, and to help ensure these parts of the town have a sustainable future by facilitating the development of new, good quality, modern homes with contemporary features, design and build standards, together with the improvement of existing housing stock.

This Outcome has close strategic linkages to the other housing outcomes, particularly 24 (Decent Homes) and 27 (Energy Efficiency).

Outcome 28 Balancing Housing Supply And Demand		
Lead Person Mark Dutton		Lead Body Hartlepool BC
Key LSP groups and partners involved Housing Partnership, Housing Hartlepool, New Deal for Communities, Hartlepool Revival, Youill Homes & George Wimpey		
LAA Funding 2007/08	Aligned Single Housing Investment Pot allocation £1,016,600 Housing Market Renewal Fund £4,375,000 New Deal for Communities £566,000	Pooled £105,000 (NRF)

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
H12. Number of houses cleared in HMR intervention area	2005 baseline = 25	60	550	320 in 2008/9; Future clearances and new homes will be determined through a sensitive 'plan, monitor, manage' approach as advocated in the Housing Regeneration Strategy	Following successful outcomes at sequential CPO Public Inquires in the summer of 2006 three redevelopment sites (comprising over 600 properties) will be transferred to two developers (George Wimpey and Yuill Homes) in Spring 2007 - demolitions will start in April 2007, followed by the commencement of new build, which ultimately will result in the construction of over 330 new homes, of a range of sizes and types, all built to high standards of construction and environmental performance, for sale, rent, shared ownership and equity share.
H13. Number of new homes constructed in HMR intervention area	2005 baseline = 0	13	30	350 to 2010; additional as per the above	Preferred Partners (Yuill Homes and George Wimpey North East) have been selected to undertake the first phases of redevelopment

Barriers to achieving targets

- Accessing sufficient sources of aligned funding continues to be the major potential barrier to achieving targets (reference the recent reduction as described above)
- Potential additional barriers include the need to successfully negotiate key statutory processes, including Public Inquiries in respect of the use of CPO powers, in order to bring forward redevelopment, particularly when set against sometimes relatively inflexible funding regimes

Possible Solutions

- continue to play an active role within Tees Valley Living, to ensure the positive profile HMR work in Tees Valley has developed is maintained, ahead of the next Comprehensive Spending Review and SHIP (Single Housing Investment Pot) funding round
- continue to work with Housing Hartlepool, Hartlepool NDC, Hartlepool Revival, other RSLs, private sector and other partners to maximise additional leverage into supporting the programme
- continue to develop experience and capacity relevant to managing CPO and associated legal and planning processes to ensure successful progression and delivery of key projects

Target areas and groups

The Central Hartlepool Housing Market Renewal Intervention Area broadly targets Brus, Dyke House, Stranton, Grange, St Hilda, Burn Valley and Foggy Furze wards, and reflects the Tees Valley Living HMR area that was produced by TVL following the development of a sub-regional neighbourhood 'Vitality and Viability' Index. It covers the most deprived areas of the town, including the NDC and Neighbourhood Renewal areas, and those where housing market failure has been most acute.

A wide range of groups living in these neighbourhoods will benefit from new and improved housing and the associated general uplift in environmental conditions. Achieving sustainable housing regeneration in these areas will also require attracting new people from other parts of the town and further afield to choose to live in them, and therefore these new residents, as well as those currently living there, will ultimately benefit.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
LAA 28/1	Agree future funding priorities for next phases of HMR activity	Mark Dutton, HBC	Officer time – MD, Nigel Johnson, Penny Garner-Carpenter, Colin Wilson (Housing Hartlepool), Julia Histon (Hartlepool Revival)	31.3.08	Agreement for targeting spend of residual 07/08 allocations – 30.9.07
LAA 28/2	Agree final redevelopment proposal and implementation strategy for Belle Vue	Mark Dutton, HBC	Belle Vue Steering Group (Hartlepool BC, Housing Hartlepool, Hartlepool Revival, Guinness Trust, Endeavour HA)	31.3.08	Meetings with partners & residents monthly
LAA 28/3	Agree final redevelopment proposal and implementation strategy for Phase 2 North Central Hartlepool	Nigel Johnson, HBC	North Central Hartlepool Officer Group & Steering Group (Hartlepool BC, Housing Hartlepool)	31.3.08	Meetings held monthly

Culture and Leisure

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 29 Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport

Background and context

Outcome 29 is an all embracing Quality of Life indicator which is by necessity supported and developed by a very wide range of organisations and groups. The Cultural and Recreational sector in Hartlepool is dominated by the services provided by the Local Authority. The Adult & Community Services Dept provides Libraries, Parks and Countryside, Sport and Recreation and Arts, Museums and Events. The total budget for these services is £6.1m, and some 300 staff are employed. These services not only respond to community interest in the core areas, but also play an important role in contributing to health and well-being, tourism, lifelong learning and environmental management within the Borough. Cultural Services feature in the upper quartiles of 'Best Value Performance Planning' annual national tables.

It is pleasing to report and confirm that strong partnerships exist with a variety of community and private sector organisations, the sporting infrastructure of the town has been enhanced by the development of private fitness and wellbeing centres along with integrated working with Hartlepool Utd. FC, the community managed Belle Vue Sports Centre and close working with Brierton Sports College to expand community access.

The closer working relationship with HMS Trincomalee Trust is establishing Hartlepool Maritime Experience as the North East's premier maritime attraction. This is complemented by the work of

the Hartlepool Marina and the events team in the Maritime Festival and the successful bid for the Tall Ships in 2010.

The Studio has re-evaluated its services and the beneficial contribution it makes to the live music scene within town and is complemented by the increasing profile and splendid showcase of local talent performed in the Annual Hartlepool Arts & Music Festival.

The need for improvements to the cultural and sporting infrastructure of the town is assisted through developing partnerships, often along sports specific lines eg Bowls Consortium, whereby long awaited physical improvements are gradually being achieved such as the introduction of automatic pitch watering installations – thus improving green quality and playing standards. The completion of physical improvements to Grayfields with the new changing facilities and football devt is improving participation and helping to create diversionary activity to assist in reducing anti social behaviour.

The commissioning of an Open Space and Sports Facility audit as part of the PPG 17 requirements and the need to maximise developer contributions to assist fund play, sporting and open space development throughout the community.

Outcome 29 Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport		
Lead Person CL1 and CL2 – David Worthington CL3 – Pat Usher		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Football Foundation, Sports Council, Renaissance in the Regions (MLA), Culture and Leisure Theme Partnership, HMS Trincomalee		
LAA Funding 2007/08	Aligned Renaissance in the Regions £99,500 Sport England – Active England £35,645 Football Foundation (revenue) £8,653 NDC £310,896	Pooled £ None

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CL1. Engagement in museum outreach activity by under-represented groups	271 2004/05	337	325	350	<ul style="list-style-type: none"> Targeted at young people with photographic and archaeological projects BME Community – contemporary collecting.
CL2. Visits by C2DE (MORI definition of Working Class) visitors to the Museum of Hartlepool (based on Renaissance funded MORI visitor survey)	39% 2004/05	Not yet available	41%	43%	<ul style="list-style-type: none"> Accessible exhibition programming Popular family activity programmes in holiday periods.
CL3. Number of individuals trained to deliver activities within clubs and the community (Local Indicator)	106 2004/05	199 to Q3	150	250 by 2012	<ul style="list-style-type: none"> Football Development Officer in particular is having a beneficial effect – reduced numbers anticipated for LEVEL 2 Coaching.

Barriers to achieving targets

- Limited funding for 2006/7 Museum outreach developments.
- Difficulty in getting target groups to engage
- Level 2 Coaching is anticipated to be delivered to reduced numbers
- Need to achieve capital grant match funding to deliver full project.

Possible Solutions

- Seek additional funding from other organisations, this would increase/match the existing budget to help increase delivery of further outreach projects in the community.
- Work in partnership with other organisation's leaders(youth organisation, mental health, community organisations etc) who will assist in working with potential new/targeted audiences.
- Maintain Level 1 Coaching throughout to help balance the reduced numbers going through the Level 2 standard.

Target areas and groups

- Renaissance outreach focuses upon young people and BME Community to engage with hard to reach groups
- Coaching targeted towards NRF and secondary town-wide remit.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Work in partnership with County Sports Partnership re the delivery of Level 2 Coaching Courses	Pat Usher HBC	Within existing budgets allocation with potential for funding from the CSP	March 2008	Key stage 1 by Oct 2007
2	Develop the Tall Ships delivery plan for 2010 in conjunction with partners	John Mennear	Allocation of specific fund and requirement for grant / sponsor and income stream devt	Oct 2010	Appt of Race Director – June 07 Delivery structure fully operational by June 2007
3	Completion Indoor Sports Facilities Strategy	Pat Usher, HBC	Partnership approach with funding now secured	May 2007	Report to Portfolio June 2007
4	Completion of Open Space Strategy	Andrew Pearson, HBC	Partnership approach with funding now secured	Sept 2007	Report to Portfolio Oct 2007

Outcome 30 Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas

Background and context

Opportunities for culture and leisure add greatly to the richness and diversity of neighbourhood life, so it is important that a wide range of accessible facilities and activities are on offer to promote greater involvement in leisure and culture activities. They provide an outlet and can be a powerful tool in tackling economic and social inclusion. The access and availability of culture and leisure facilities is also a significant attraction for tourists.

The development, implementation and review of the Cultural Strategy for the Borough and the establishment of a Culture and Leisure Partnership is central to the achievement of the aim, objectives and outcomes of the Community Strategy and Neighbourhood Renewal Strategy. Networks will be expanded to ensure we get the best of our local talent and involve the community in the delivery of the cultural infrastructure.

Culture and Leisure complements lifelong learning and training, contributes to health and care, and helps to encourage economic investment and tourism, creating jobs

and improving the local economy and contributes significantly to the objectives of the Community Safety Partnership.

Outcome 30 Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas		
Lead Person – John Mennear CL4, 5, and 12 – Pat Usher CL6, 7, - David Worthington / Stephen Cashman CL8, 9 _- Andrew Pearson CL10,11 – Graham Jarritt		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Culture and Leisure Theme Partnership		
LAA Funding 2007/08	Aligned £None	Pooled £ None

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
CL4. Increase annual Leisure Centre attendances (Hartlepool)	397,479 2004/05	To Qtr 3 338,368	365000	375,000 by 2012	<ul style="list-style-type: none"> Improve & expand the range of opportunities for participation on offer at sites Contribute towards the delivery of the Physical Activity Actions set within the 2007/08 delivery plan Achieve service accreditation for at least one Leisure Centre site
CL5. Increase annual Leisure Centre attendances (Neighbourhood Renewal narrowing the gap)	54% 2004/05	47%	56%	60% by 2102	<ul style="list-style-type: none"> Finalise SLA arrangements with Brierton School Regular programme of information to recognised information points User questionnaire to include H'land and Brierton
CL6. Increase proportion of residents satisfied with museums/arts (Hartlepool)	63% 2003/04	86%	65%	67% by 2012	Art Gallery & Museum exhibition programming and Theatre Programme <ul style="list-style-type: none"> Family orientated activity days
CL7. Increase proportion of	9%	3%	7%	6% by 2012	<ul style="list-style-type: none"> Connect with young people's groups .

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
residents satisfied with museums/arts (Neighbourhood Renewal narrowing the gap)					Review current museum exhibition format .
CL8. Increase residents satisfaction with public parks and open spaces (Hartlepool)	67% 2004/05	73%	75%	85% by 2012	<ul style="list-style-type: none"> Complete Burn Valley gardens development. Improve quality of open spaces e.g. Town Square and Recreation Ground e.g. Grayfields. Develop the Allotment Strategy to improve environment
CL9. Increase residents satisfaction with public parks and open spaces (Neighbourhood Renewal narrowing the gap)	3%	5%	2%	1% by 2012	<ul style="list-style-type: none"> Working with Parks Friends Groups to sustain improvement to Parks and Open Spaces. Develop additional self managed allotment sites
CL10. Increase residents satisfaction with libraries (Hartlepool)	77% 2003/04	91%	78%	80% by 2012	<ul style="list-style-type: none"> Host events to enhance literature enjoyment. Improve customer focussed library stock.
CL11. Increase residents satisfaction with libraries (Neighbourhood Renewal narrowing the gap)	2003/04	5%	3%	2% by 2012	<ul style="list-style-type: none"> Bookstart initiative for under 4 yr olds Customer needs assessed and addressed including implementing review of delivered service provision incl home delivery service
CL12. Increase leisure card holders attendance (Hartlepool)	1348 2003/04	To Qtr 3 1499	2000	2500 by 2012	<ul style="list-style-type: none"> Conduct review of concessionary charging policy across a broad range of services. Possibly leading to broadening availability of Active Card Link in with work of local "Health Trainers" to establish better signposting of opportunities the Active Card brings

Barriers to achieving targets

- Difficulty of maintaining quality standards in ageing facilities e.g. Mill House Leisure Centre
- Increasing financial pressures on front-line service provision leading to potential reduction in quality
- Reliance on gaining external funding in order to be able to offer new participation opportunities

Possible Solutions

- Development of Service Level Agreement with Brierton College to manage sporting community facilities
- Building Schools for the future
- Business Process Re-engineering work in Contact Centre opportunities to expand access to facilities.

Target areas and groups

- GP Referral targets via LPSA2 and the Public Health Strategy and Physical Activities Co-ordinator
-
- Targeted promotion of benefits of undertaking sport and physical activity to wider represented groups and disadvantaged communities.
- Specific work of the Disability Sports Officer & associated programme and opportunities

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Establishment of SLA with Brierton School for management of facilities	Pat Usher HBC	Devt of budgets with School and HBC – some additional resources will be required, plus increased income from usages.	July 2007	Review short term position with new Head and BSF implications – May 2007
2	Quest accreditation for at least one Leisure Centre facility	Pat Usher HBC	Within existing budgets	September 2007	
3	Undertake townwide Allotment Strategy	Andrew Pearson HBC	To be undertaken within resources to secure better value for money in service provision	March 2008	Agree brief with Allotment Association secretaries – June 2007
4	Review Hartlepool Cultural Strategy	John Mennear HBC	Within existing budgets	March 2008	Action Plan agreed at C & L Partnership, June 2007

Strengthening Communities

LAA Delivery Plan and Actions for Improvement 2007/08

Outcome 31 To empower local people to have a greater voice and influence over local decision making and the delivery of services

Background and context

The National Strategy for Neighbourhood Renewal launched in 2001 includes and commitment to ensuring that “communities’ needs and priorities are to the fore in neighbourhood renewal and that residents of poor neighbourhoods have the tools to get involved in whatever way they want”. This is reflected and Hartlepoons Community Strategy under the aim to empower individuals, groups and communities, and increase the involvement of citizens in the decisions that affect their lives.

Neighbourhood Action Plans (NAPs) have been developed and community forums set up enabling residents together with elected members the opportunity to examine the issues within the NAPs, challenge and work with service providers to narrow the gap on specific issues.

Neighbourhood Renewal Funding has been set aside to develop community capacity we work in partnership with the

Community Empowerment Network, the Primary Care Trust, Housing Hartlepool, and other agencies depending upon the issue we need to tackle

The progress and development of the NAPs is reported to the appropriate Neighbourhood Consultative forum and to the Hartlepool Partnership on an annual basis.

Outcome 31 To empower local people to have a greater voice and influence over local decision making and the delivery of services		
Lead Person Karen Oliver		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Hartlepool Borough Council, Community Empowerment Network (CEN), Neighbourhood Consultative Forums, 50+ Forum, NRF (NAPs), Community Forums, Resident associations and groups, Joint Action Groups (JAG's), Youth Forums, New Deal for Communities (NDC)		
LAA Funding 2007/08	Aligned NDC £106,212	Pooled NRF £133,000

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC1. Maintain the level of involvement in the Community Network (Hartlepool)	50 Groups and 70 People (2002)	310 groups 950 people	Maintain at 2005 Level (75 Groups and 105 People)	Maintain at 2005 Level (75 Groups and 105 People)	<ul style="list-style-type: none"> Produce Community Network bulletins, information packs and grant information Maintain up to date contact list Provide training for network members
SC2. Percentage of adults who feel they can affect decisions that affect own area (Hartlepool)	26 % (MORI survey 2004)	28% (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	32% (2012)	<ul style="list-style-type: none"> Six neighbourhood renewal community forums have been developed working to deliver the issues raised in the NAPS. The forums meet on a monthly basis with membership of residents, elected members and service providers. Neighbourhood Managers attend

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC3. Percentage of adults who feel they can affect decisions that affect own area (Neighbourhood Renewal narrowing the gap)	27 % (MORI survey 2004)	23% (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	32% (2012)	<p>resident associations and group meetings.</p> <ul style="list-style-type: none"> Visual audits/ward walkabouts are carried out with residents, officers and members Community network support of Neighbourhood Action Plan delivery and Review Neighbourhood Development Officers appointment Integrated Support Manager – 5 appointments working within Childrens Services – Families and Communities A number of “Friends of parks/open spaces” have been developed within communities throughout the town. Engaging local people to participate in the management of green spaces

Barriers to achieving targets

- Lack of resident involvement/engagement
- Lack of appropriate staff to develop community capacity
- Unwillingness from service providers to engage the community and develop services to address local need
- Reduction of funding available due to Single Community Programme
- Lack of robust framework for effective consultation
- Failure to take on board feedback and comments from the community

Possible Solutions

- Improve problem solving
- Better engagement with residents.
- Improve feedback to residents.
- Employment of Development officers
- NRF provided £90,000 to support small grants scheme

Target areas and groups

Target Areas

- Whole town.
- NRF areas
- NDC area

Groups

All residents
All residents' associations and groups
Young People.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Expectance of 7 vision statements regarding children and young peoples participation	John Robinson Children's Services	All departments to implement vision statements as presented	March 08	Report to Cabinet May 07
2	Co-ordinate and engage the community through NAPs and JAGs	Dave Frame Neighbourhood Services	NRF and Joint Action Groups	March 08	Review progress Sept 07
3	Provide opportunities for CEN members, groups and individuals to develop their skills and knowledge by holding bi-monthly training events.	Tracy Herrington Community Network	Training Providers such as: Skill Share, HDT, HBC, Scarman Trust, CLES	March 08	Have a diary of training events for the coming year agreed by July 07.
4	Enable representatives to clearly evidence wider CEN views are presented to Partnership meetings and then fed back to wider community	Tracy Herrington Community Network	Support and co-operation from all representatives are essential.	Oct 07	To have an issue slip in place by July 07 – allowing wider views to be fed back to Partnership Reps. Monitor the effectiveness of this system.
5	Introduce refreshed Terms of Reference for all NAP Foras	Tracy Herrington Community Network	Neighbourhood Managers to ensure Terms of Reference are on agendas and support the CN.	July 07	

Outcome 32 Make a positive contribution

Background and context

Making a positive contribution is one of the five outcomes for children outlined in 'Every Child Matters' and forms part of the Independence, Well-being and Choice agenda on the future of adult social care.

Social Capital is key to making a positive contribution and is at generally means the social resources provided by friends, neighbours, families and organisations that help us get through life and contribute to our physical, social and economic well being. The Hartlepool Partnership is keen to know more about the level of Social Capital and introduction of the indicator SC4 will help in this understanding.

Volunteering has a big part to play in this agenda. The voluntary sector spans a huge range of interests, usually centred on particular groups of people or aiming to meet specific needs. Although attempts have been made to define the voluntary sector, there is no single agreed definition.

The activities volunteering contributes to is diverse, there is considerable activity concerning health and disability issues, including many self-help groups and there are many groups

serving the needs of children and young people and sports and community groups are also in large categories. It is clear that there is a core network of organisations aiming to meet a diversity of community needs in Hartlepool.

Research shows that most of Hartlepool's population will benefit from the services of at least one group in any one year.

Most voluntary organisations in Hartlepool are independent of other groups, some focusing on particular issues and others, such as community groups operating in particular neighbourhoods.

The active participation of Looked after children in planning their care should contribute to improved outcomes. To ensure that the views of looked after children and young people are listened to, good practice dictates that they should either attend and participate in the review meeting, or should at least be able to express their views by some other appropriate method."

Outcome 32 Make a positive contribution		
Lead Person Keith Bayley		Lead Body HVDA
Key LSP groups and partners involved Hartlepool Borough Council, Hartlepool PCT and NDC		
LAA Funding 2007/08	Aligned NDC £286,831	Pooled Positive Activities for Young People £141,681

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC4. Percentage of people who have been helped by others (unpaid and not relatives) i) over the past year and ii) at least once a month over the past year (Hartlepool)	i) 49% ii) 28 % (2006 Survey)	i) 49% ii) 28 % (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	To be established	<ul style="list-style-type: none"> HVDA operates a successful Volunteer Centre, which operates as a 'job centre' for voluntary work. HVDA also operates a Millennium Volunteers project for volunteers aged 16-25. In total HVDA interviews approximately 500 volunteers per year. Much of this work is targeted at neighbourhood renewal areas. Groups are also supported on issues of good practice and with specific targeted recruitment campaigns. Community Activity – there are 334 residents actively involved in NAP
SC5. Percentage of people who have helped others (unpaid and not relatives) i) over the past year and ii) at least once a month over the past year (Neighbourhood Renewal Area narrowing the gap)	i) 42% ii) 35% (2006 Survey)	i) 42% ii) 35% (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	To be established	

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC6. Increase the proportion of people undertaking voluntary work/community activity (Hartlepool)	9% (2002)	14% (2006 Survey)	9.4%	10% by 2012	<p>residents actively involved in NAP Forums. Residents are the decision making body that allocate both the Residents Priority Budget and Neighbourhood Element Fund – shaping service provision to narrow the gaps in deprivation. Community involvement is encouraged and supported at all Forums. Training / capacity building events are ongoing.</p> <ul style="list-style-type: none"> Residents groups are supported with capacity building and accessing funding at the neighbourhood level.
SC7. Increase the proportion of people undertaking voluntary work/community activity (Neighbourhood Renewal narrowing the gap)	9% (2002)	13% (2006 Survey)	9.4%	10% by 2012	
SC8. Increase the number of looked after children participating in their reviews	67.4% (2004/05)	80%+ Actual to be confirmed	90%	Maintain 95%-100%	<ul style="list-style-type: none"> Wherever possible children and young people will be encouraged and facilitated to attend their review. Whether they attend or not, their views will be captured by independent staff using the "Viewpoint" documentation. Additional/special arrangements are being put in place for the small number of children with multiple and profound disabilities who have severe communication issues.

Barriers to achieving targets

Problems for local groups accessing and sufficient funding without which there could be a reduction in VCS levels of activity with a consequent reduction in the use of volunteers.

No 'core funding' for the Volunteer Centre work, which is undertaken by HVDA. Current NRF funding will cease in 2008.

Tight timescales for reviews and independent verification of views if child/young person unable to attend.

Possible Solutions

For partners to recognise the need to resource the work of the VCS.

For public sector bodies such as the local authority and the PCT to develop their procurement practices with the local VCS.

For public sector organisations to fund the voluntary sector for more than one year at a time.

Continue to provide early notification of review dates.

Consistent application of "Viewpoint" software to capture individual contributions from children & young people.

Target areas and groups

Area

NRF and NDCareas

556 groups in Hartlepool, of which 88% of Hartlepool based groups are undertaking work in the Neighbourhood Renewal areas.

Groups

VCS Groups

Looked after Children

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	To work with the local authority and the PCT on their funding relationship with the local VCS.	Keith Bayley HVDA	This work will be co-ordinated by the Manager of HVDA in liaison with the appropriate officers of public sector bodies.	March 08	To be reviewed by Sept 07 as to what progress had been made.
2	To seek funding for the continuation of the Volunteer Centre function and Millennium Volunteers project to continue the recruitment and brokerage role.	Keith Bayley HVDA	This work will be co-ordinated by the Manager of HVDA in liaison with the appropriate officers of public sector bodies.	March 08	To be reviewed by Sept 07 as to what progress had been made.
3	Improve the use of Viewpoint documentation.	Jim Murdoch HBC	Software purchased through Children's Services and utilised through Looked After Children's service.	October 07	Review operation of Viewpoint and issue revised guidance by May 2007
4	Enable children & young people with multiple and profound disabilities and severe communication issues to participate more effectively.	Ann McMorris & Mark Gwilt HBC	Record "normalised" behaviour in current placement – Children with Disability Team and Independent Reviewing Officers.	October 07	Baseline behaviour assessments completed on individually identified children & young people. Behaviour assessment utilised in Reviews.

Outcome 33 To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery

Background and context

Outcome 33 is a mandatory outcome that must be included within the LAAs of areas in receipt of Neighbourhood Element funding. Government funding which has been established to specifically target the most disadvantaged communities including Neighbourhood Renewal and Neighbourhood Element Funding will contribute towards the achievement of this outcome.

The Neighbourhood Renewal Strategy, which forms part of the Community strategy, identifies 7 disadvantaged neighbourhoods and provides the strategic context for improvements in those communities of the Borough. Within each of the disadvantaged neighbourhoods a more detailed framework for improvement is set out in the Neighbourhood Action Plan (NAP) that has been developed in consultation with residents and service providers. In each neighbourhood a NAP forum has been established to oversee the implementation of the NAP and they have responsibility for

agreeing how to use the funding that is dedicated to their area including NRF Residents Priorities Budget and Neighbourhood Element.

Partner agencies will contribute towards improving the quality of life for the most disadvantaged communities through their mainstream activity and are using NAPs to inform and direct service provision.

Hartlepool has been chosen by government and partner organisations for a number of neighbourhood based pilot projects. Building on the policing priority area pilots in Burbank and Rift House/Burn Valley, Hartlepool was subsequently chosen to be the pilot for Neighbourhood Policing in the Cleveland Force. The Owton neighbourhood has been chosen for a national Connected Care pilot that will involve residents in the design of health and care services in their neighbourhood.

Outcome 33 To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery		
Lead Person Catherine Frank		Lead Body HBC Community Strategy Division
Key LSP groups and partners involved Police, Council, Fire Service, Residents Groups, Community Empowerment Network (CEN), Community/Voluntary sector, PCT, Housing Hartlepool, others		
LAA Funding 2007/08	Aligned £0	Pooled NRF £437,000 Neighbourhood Element £581,000

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC9. Increase the proportion of people satisfied with their local area as a place to live (Hartlepool)	78% satisfied (2002)	83% satisfied (2006)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	85% satisfied by 2012	NRF, Neighbourhood Element, NAP Forums, Neighbourhood Consultative Forums, increased mainstreaming by service providers, Neighbourhood Policing, Connected Care, Housing Market Renewal, NDC initiatives.
SC10. Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal narrowing the gap)	77% satisfied (2002)	78% satisfied (2006)		85% satisfied by 2012	NRF, Neighbourhood Element, NAP Forums, Neighbourhood Consultative Forums, increased mainstreaming by service providers, Neighbourhood Policing, Connected Care, Housing Market Renewal, NDC initiatives.

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC11. Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Element Area)	77% satisfied (2002)	76% satisfied (2006)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	86% satisfied by 2012	NRF, Neighbourhood Element, NAP Forums, Neighbourhood Consultative Forums, increased mainstreaming by service providers, Neighbourhood Policing, Connected Care, Housing Market Renewal, NDC initiatives.
SC12. Burbank – Health Neighbourhood Element Target to be included		Targets to be determined through local consultation by the end of July 2007			
SC13. Dyke House/Stranton/Grange – Community Safety Target to be included					
SC14. Owton – Target to be included					
SC15. North Hartlepool – Target to be included					

Barriers to achieving targets

- Partners fail to deliver improved services to meet the needs and aspirations of the community, particularly in the disadvantaged areas;
- Occurrence of major external influences that undermine public confidence;
- Structure of partner organisations and their lack of capacity may restrict their ability to deliver at a neighbourhood level;
- NRF support is due to end in March 2008 and loss of this significant funding source could make achieving the longer-term target difficult.

Possible Solutions

- Partners to continue to develop improved services that meet the needs of the local community;
- Increased mainstreaming of resources into the Neighbourhood Renewal Area;
- Partners need to consider how they operate and how they will respond to the neighbourhood agenda;
- Lobbying for additional resources for deprived areas to ensure continued support post March 2008.

Target areas and groups

- The outcome relates to the satisfaction of the whole Hartlepool population, but there is a continued focus on improving the Neighbourhood Renewal Area and narrowing the gap between the two.
- NRF is focussed upon the seven disadvantaged communities within the 10% most deprived of neighbourhoods nationally;
- Neighbourhood Element funding is targeted upon four of the seven priority neighbourhoods, those within the 3% most deprived of neighbourhoods nationally.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Co-ordinate key regeneration programmes.	Derek Gouldburn HBC	Single Programme	March 2008	Monitor progress April, July and Oct 2007 & Jan 2008.
2	Implement the NAP Review Action Plan	Catherine Frank HBC	HBC Regeneration Team, HBC Neighbourhood Management, Community Network & Housing Hartlepool. NRF and NE funding.	March 2008	Annual Capacity Building Plan agreed July 2007. NAP Outcome Frameworks finalised July 2007.
3	Operate a strategic NRF programme and related regeneration programmes.	Catherine Frank HBC	NRF & NE	March 2008	2007/8 allocations finalised by LSP in May 2007.
4	Continue a programme of Neighbourhood Action Plan (NAP) preparation, implementation, monitoring and review in the context of the NRS.	Catherine Frank HBC	HBC Regeneration Team, HBC Neighbourhood Management, Community Network & Housing Hartlepool.	March 2008	Revised Rift House/Burn Valley NAP agreed by LSP by June 2007. Revised Owton NAP agreed by LSP by Jan 2007. NAP monitoring to Theme Partnerships by Feb 2008.
5	Increase resident involvement at NAP Foras	Tracy Herrington CEN	Residents Neighbourhood Development Officers	March 2008	Establish baseline for 2006/07 involvement by July 2007.

Outcome 34 Increasing financial resources within family environments to provide improved lifestyle opportunities

Background and context

In September 2005 The 'Money Matters' Financial Inclusion Conference was held in Hartlepool. The event was hosted by Hartlepool Credit Union Ltd – Moneywise Community Banking and funded by Hartlepool New Deal for Communities. Partners involved on the day included Housing Hartlepool, Hartlepool Borough Council Trading Standards, Hartlepool Primary Care Trust, the Department of Work and Pensions, Hartlepool Citizens Advice Bureau and representatives of the voluntary and community sector. The purpose of the event was to raise awareness of Credit Unions, the problems associated with over-indebtedness and related matters.

The Hartlepool Financial Inclusion Partnership was subsequently established and is an important vehicle for ensuring that financial inclusion remains at the forefront of public awareness as identified by Government in the HM Treasury report Promoting Financial Inclusion December 2004 and identifies Credit Unions as important stakeholders in helping to address the issue of accessing banking services for individuals on low incomes and living in the most deprived areas in Great Britain, through a partnership approach. A second financial inclusion conference was held by the Financial Inclusion Partnership and it was successful. The Partnership is working towards a future strategy, one of the main planks of which is to look for funding for a co-ordinator to support the work of the Partnership.

HFIP Terms of Reference provide the framework of activities to be undertaken by the group to shape services to meet resident needs by working with partners in a collaborative manner

Historically, Hartlepool Borough Council has undertaken a number of proactive initiatives to raise awareness and encourage individuals to claim available non means tested financial support, via mail shots, leaflets and advertising.

These programmes, over a number of years, have had only a marginal impact as the potential beneficiaries are often “hard to reach”. Only an integrated programme of active engagement with the community including hosting events with representative groups and working closely with health sector partners and other agencies will the Council be able to effectively “touch” those most likely to be eligible.

A new work programme will build on the Council’s developments in Anti Poverty initiatives, provide resources to enable individuals to more effectively participate in community life and make activities and services more accessible and inclusive. The initiatives will allow the Council to link services into the community, help break down the barriers to take up, deliver financial resources to vulnerable individuals and carers and will facilitate the signposting of individuals to other national welfare benefits support.

The programme objective is also to encourage individuals to be self supporting, reduce dependency on the state for care support and embrace / promote the concept of the supporting family unit. This initiative recognises the important role of strong extended families and the crucial role that the voluntary sector and support arrangements can play in providing support to vulnerable groups.

Outcome 34 Increasing financial resources within family environments to provide improved lifestyle opportunities		
Lead Person Martin Booth (NDC)		Lead Body Hartlepool NDC
Key LSP groups and partners involved Primary Care Trust, Financial Inclusion Partnership		
LAA Funding 2007/08	Aligned NDC £34,209	Pooled Reward Element £33,600

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target Performance at end of Reward Element (2008/09)	Current activity to meet target
SC 16. Number of Council Tax Disabled Reliefs (performance with reward)	177 (February 2005)			268	<ul style="list-style-type: none"> Develop links with external organisations as financial support champions and information messengers. Develop leaflets format to maximise impact and incorporate application forms. Utilise Mozaic socio/economic/demographic database data to target take up campaigns. Review Housing Hartlepool tenancy listings on adapted properties to identify potential entitlements. Integration of Promotional work programme with community events.
SC 17 (Number of Council Tax Carer Reductions (performance with reward)	32 (February 2005)			157	
SC18. Number of Severely Mentally Impaired Reductions (performance with reward)	83 (February 2005)			112	

Barriers to achieving targets

- Programme deals with some traditional “hard to reach groups”
- Qualifying criteria for assistance are statutorily defined and challenging
- Ongoing stigma perception associated with claiming means tested entitlements.
- High levels of borrowing from door step money lenders and pawn brokers who charge high rates of interest

Possible Solutions

- Effective Engagement Strategy and fostering of partnerships
- Development of Publicity / Marketing of support available
- Maintain register of rejected applications and implement system of follow up's to establish if circumstances have changed.
- Develop communication channels / breakdown barriers
- Develop the membership and activities of Hartlepool Credit Union as a low interest alternative to door step lenders and pawn brokers.

Target areas and groups

- Vulnerable adults and the elderly
- People with Disabilities
- Target community representative groups Alzheimer's, Age Concern, Hartlepool Carers, Multiple Sclerosis, Mental Health Matters, Special Needs Support Group, Autism Group, Epilepsy Outlook.
- Engagement with Hartlepool Financial Inclusion Partnership, Health Sector Hospices / Psychiatric services, Community Centres / Libraries.

Key Actions for Improvement 2006/07

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Gain funds to support a Co-ordinator for the Financial Inclusion Partnership (£30 - £40K per annum)	Carol Jones Financial Inclusion Partnership	NDC Budget	December 07	Review Progress in September 07
2	Extend the membership of Hartlepool Credit Union	Carol Jones	NDC Budget	December 07	Review Progress in September 07

Outcome 35 Freedom from discrimination or harassment

Background and context

The Race Relations Act 2000 requires public authorities to promote race equality across its organisation and throughout its policies. Under this general duty LAs have to:

- Eliminate unlawful discrimination
- Promote equality of opportunity
- Promote good relations between people of different racial groups

The Local Government White Paper (Strong and Prosperous Communities) published in October 2006 lays a greater emphasis on the need for local authorities and other agencies to actively promote 'community cohesion' and to tackle all forms of extremism.

Hartlepool Borough Council is committed to this agenda and has published a Race Equality Scheme and an annual report detailing progress to date. Specific achievements include:

- A BME subgroup has been set up under the Mental Health Local Implementation Team
- Hartlepool Borough Council have achieved level 2 of the Local Government's Equality Standard
- Corporate harassment and bullying procedures have been reviewed.
- The corporate Race & Diversity Scheme for Hartlepool Borough Council can be downloaded from the internet www.hartlepool.gov.uk

- The Black and Minority Ethnic (BME) Reference Group has been established by Hartlepool Voluntary Development Agency and the Community Network
- HBC has led on the establishment of the "Talking with Communities" group, which acts as a consultation body for the local BME community on local services
- An Interagency Group of professionals who are involved in working with or providing services to diverse communities has also been established. The aim this group is to ensure that the delivery of services to Hartlepool's diverse communities is carried out in an appropriate and accessible way.
- The Salaam Resource and Information Centre has operated for the last four years providing training, advice, information and activities aimed at meeting the needs of the BME communities in the town.

All of these activities aim to give ethnic minority groups a stronger voice in local decision-making and encourage agencies to take account of their particular needs.

During 2006 a number of meetings were held with representatives from BME communities in Hartlepool concerning the possible establishment of a Multi Cultural Centre. The Hartlepool Partnership also agreed a report on this proposal.

Outcome 35 Freedom from discrimination or harassment		
Lead Person Martin Booth		Lead Body Hartlepool NDC
Key LSP groups and partners involved <ul style="list-style-type: none">Hartlepool Community NetworkAll Theme PartnershipsOlder Peoples Local Implementation TeamThe Salaam Centre		
LAA Funding 2007/08	Aligned £340,739	Pooled £ None

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC19. Percentage of people who feel that their local area is a place where people from different backgrounds get on well together (Hartlepool)	61% (2006 Survey)	61% (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	64% (2012)	Resourcing local BME groups through the two Community Chests administered by HVDA. Organising a BME reference group and ensuring the BME community has a voice of the LSP. HVDA provides capacity building support to the following groups: the Salaam Centre, Hartlepool Pinoy (Filipino group), Hartlepool Asian Association, Muslim Welfare Association, Bangladeshi Cultural Association, The Multi Cultural Centre Steering Group, HYPE (young people), Hart Gables (gay/lesbian group), the All Ability Forum (disability forum),
SC20. Percentage of people who feel that their local area is a place where people from different backgrounds get on well together (Neighbourhood Renewal narrowing the gap)	60% (2006 Survey)	60% (2006 Survey)	No annual target as measured by a Bi-annual MORI survey. Next results due early 2009.	64% (2012)	

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC21. Reducing the proportion of people feeling no involvement in the community (Hartlepool)	37% feeling not very much involvement (2002)	34% (2006 Survey)	35.8	35% feeling not very much involvement by 2012	Hartlepool MIND, Hartlepool Access Group and Hartlepool Carers. Hartlepool NDC funds the Salaam Centre and has funds set aside for the proposed Multi Cultural Centre.
SC22. Reducing the proportion of people feeling no involvement in the community (Neighbourhood Renewal narrowing the gap)	37% feeling not very much involvement (2002)	38% (2006 Survey)	35.8	35% feeling not very much involvement by 2012	<p>The above groups advocate on behalf of marginalized communities and provide services to vulnerable individuals as well as promoting greater understanding between people from different backgrounds.</p> <p>Talking With Communities is an established consultation group serviced by the Hartlepool Borough Council and the Salaam Centre that assists other agencies like Fire, Police, Housing, and College for further education to use this forum for their consultations.</p> <p>LGBT forum established by the Council to recognise their needs through consultation and action upon.</p> <p>Improving Life Chances has established a Partnership Board, set up by the Adult & community Services (HBC) that assists all the departments within the Council and other main partner organisations to consult and involve with people with disabilities.</p>

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC23. Proportionate Assessment: - % of older service users receiving an assessment that are from minority ethnic groups, compared to the % of older people in the local population that are from such groups (E47)	0.63 (2004/05)	?	1.00	Maintain equal proportions	<ul style="list-style-type: none"> • Contact officer in duty • Translation of accessible public information.
SC24. Proportionate service provision: - % of older service users receiving services following an assessment that are from a minority ethnic group, compared to the % of users assessed that are from such groups (E48)	0.33 (2004/05)	?	1.00	Maintain equal proportions	<ul style="list-style-type: none"> • Diversity training. For both SC23 and SC24 - HBC is producing an Access Strategy that incorporates – Access to services, buildings, information, transport, employment & education.

Barriers to achieving targets

The BME community is relatively small and therefore their needs may not be seen as a priority.

This small community is growing in diversity and there for the needs are becoming more divers and complex (wider range of languages, cultural and religious backgrounds to cater for and so forth).

The need to resource and better co-ordinate activities in this area.

Target areas and groups

The BME community, people with mental health problems, carers, young people, people with disabilities, older people, gay and lesbian community.

Possible Solutions

There is a need to focus on issues which are of particular importance to the BME community locally and to encourage all agencies to consider how they adapt their services to meet needs.

Widening the role, remit and resources available to the Salaam Centre project to better enable it to meet these some of the complex and divers need of the BME communities

Build on the work Talking with Communities Forum, the BME reference group and the Interagency Group to provide better information about unmet needs and solutions to problems

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Ensure that the BME Interagency group is well services, has a relevant and challenging agenda of issues to tackle and is well attended by the relevant agencies	Vijaya Kotur (HBC)	Administration to be shared by participants buy Co-ordinated by the Principal Diversity Officer	March 08	Meetings to be held in April, July, Nov 07
2	Widen the role of Salaam Centre and move to larger premises	Martin Booth (NDC)	Hartlepool NDC, Hartlepool Asian Association, the Multi Cultural Centre Steering Group and HVDA are working together in this. £300,000 is et aside within the NDC programme.	March 08	Agree lease on new premises May 07 Planning permission October 07
3	Ensure that the BME community have the opportunity to engage with NAP Foras – feedback NAP updates and information to the BME reference group.	Tracey Herrington (CEN)	BME reference group, Peter Gowland – Development Officer.	March 08	Develop the role of the BME Reference group – feedback sheets to be introduced to BME reference group by July 07.
4	Provide training opportunities for marginalised groups, and review need for tailor made training events.	Tracey Herrington (CEN)	Training Providers including Skills Share	March 08	Establish baseline attendees of marginalised groups at training events by July 07. Training/development questionnaire to be administered by Sept 07 to assess needs and requirements of group.

Outcome 36 Creating a fairer world

Background and context

In the United Kingdom, we have created a relatively good quality of life for most of the population but we now realise that this may have been at the expense of communities elsewhere in the world.

At the present time it is estimated that 840 million people still go to bed hungry, 30,000 children under the age of 5 still die each day of preventable causes, 968 million people are without clean drinking water and 2.8 billion people live on less than \$2 a day. Without a fair distribution of wealth, the world's poorest people will continue to live without basic services like education, health services and water.

Poverty isn't just about poor people somewhere else in the world. It's also about us in this country – our government, the things we buy at the supermarket and our lifestyle. Creating a fairer world is essential for the UK's own stability and prosperity. As a wealthy country, we are well placed to help developing countries.

Tackling global poverty is a priority for the United Kingdom.

One way in which Hartlepool is helping create this fairer world is through its support of the Fairtrade Initiative. Fair Trade can reduce poverty and contribute to Sustainable Development by offering better trading conditions to, and securing the rights of marginalised producers and workers

For over 40 years now, Fair Trade has been hugely successful in making trade work for development. In its practices, Fair Trade takes into account social, economic, cultural and environmental dimensions through a rigorous set of voluntary standards. Over 4,000 small-scale and marginalised producer groups and hundreds of thousands of workers on plantations and in factories in more than 50 developing countries participate in Fair Trade supply chains.

Hartlepool was declared a Fairtrade Town in July 2005 and the Hartlepool Fairtrade Town Steering Group is tasked with ensuring we maintain this status and contribute towards creating a fairer world.

Outcome 36 Creating a fairer world		
Lead Person Sylvia Tempest		Lead Body Hartlepool Borough Council
Key LSP groups and partners involved Hartlepool Fairtrade Town Steering Group Environment Partnership Hartlepool Global Peace and Justice Group		
LAA Funding 2007/08	Aligned £0	Pooled £0

Indicators	Baseline and Year	Actual 2006/07	Target 2007/08	Longer Term Target	Current activity to meet target
SC25. Number of retail establishments offering Fairtrade as an alternative	9(2003/4)	19	20	21(2010/2011)	Hartlepool Fair-trade Town Steering Group meeting regularly. Campaign continues to encourage retail establishments to sell Fairtrade products
SC26. Number of catering establishments offering Fairtrade as an alternative	4(2003/4)	12	12	12(2010/2011)	Hartlepool Fair-trade Town Steering Group meeting regularly. Campaign continues to encourage catering establishments to sell Fairtrade products

Barriers to achieving targets

- Target relies on existing retail and catering outlets continuing to sell Fairtrade products and new outlets starting to sell the products.

Target areas and groups

- The main target of activity is on the retail and catering establishments.
- The benefits of the initiative are global.

Possible Solutions

- The Local Authority needs to continue to support the Steering Group and publicise and support the initiative whenever possible.

Key Actions for Improvement 2007/08

Ref.	Action for improvement	Key Contact and organisation	Support requirements and resources required (What and by who and the main funding sources)	Date to be completed	Milestones (s)
1	Fairtrade Fortnight to be supported	Helen Beaman	None	March 2008	<p>Sub-group to be formed to discuss event timetable etc.</p> <p>By end July 2007</p> <p>Programme of events to be established</p> <p>By end Dec 2007</p>

Appendix 1. Hartlepool Local Area Agreement – Outcomes and Indicators 2007/08

Jobs and the Economy

1. Increase skill levels of the local population with clear reference to local business need		
JE1	Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent	
JE2	Number of adults who are supported in achieving at least a full first level 2 qualification or equivalent (Neighbourhood Renewal Area – Narrowing the Gap)	
2. To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gaining maximum benefit from the economic regeneration of the town, including all people of working ages especially the young		
JE3	Employment rate	
JE4	Employment rate (Neighbourhood Renewal Area – Narrowing the Gap)	
JE5	Unemployment rate	
JE6	Unemployment rate (Neighbourhood Renewal Area – Narrowing the Gap)	
JE7	Youth Unemployment rate	
JE8	Youth Unemployment rate (Neighbourhood Renewal Area – Narrowing the Gap)	
3. To support the sustainable growth, and reduce the unnecessary failure, of locally-owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population		
JE9	VAT Registrations	
JE10	Net change in business stock (registrations – de-registrations)	
JE11	Number of new businesses created	
4. For those living in the wards with the worst labour market position in areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England		
JE4	Employment rate (Neighbourhood Renewal Area – Narrowing the Gap)	

JE6	Unemployment rate (Neighbourhood Renewal Area – Narrowing the Gap)	
JE8	Youth Unemployment rate (Neighbourhood Renewal Area – Narrowing the Gap)	
JE23	Within Hartlepool a reduction by 2007-8 of at least 1.6 percentage points in the overall benefits claim rate for those living in the Hartlepool wards identified by DWP as having the worst initial labour market position.	
JE24	Within Hartlepool a reduction by 2007-8 of at least 1.6 percentage points in the difference between the overall benefits claimant rate for England and the overall rate for the Hartlepool wards with the worst labour market position.	
5. Achieve Economic Well-being		
JE12	Young people are supported in developing self confidence, team working skills and enterprise	
JE13	Hartlepool enterprise activities are available to all key stage 4 pupils in Hartlepool Secondary school	
JE14	All key stage 4 pupils undertake work related learning and useful work experience	
JE15	Careers education & guidance is provided to all young people aged 13-19	
JE16	Provision is planned to ensure the numbers of young people classified as Not in Education Employment or Training (NEET) is reduced	
6. Improving training and employment prospects for targeted groups		
JE17	Number of Carers completing education or training and achieving NVQ Level 2 or equivalent, or higher	
JE18	Number of Carers remaining in employment for a minimum of 16 hours per week, and for at least 32 weeks in the year.	
JE19	Numbers of drug users given structured work experience/employment opportunities of at least 13 weeks	
JE20	Number of offenders from Hartlepool being helped into employment with the assistance of HBC and being sustained in the job for a minimum of 4 weeks for a minimum of 16 hours per week	
JE21	Number of offenders that have gained basic skills at entry level 3,2 and 1 and level 1 or level 2	
JE22	Employment Rate (16-24) %	

Lifelong Learning and Skills

7. Enjoy and Achieve raise achievement and standards of children and young people in the early years, primary and secondary phases of education		
LLS1	Early Years - Improve children's communication, social and emotional development	
LLS2	Early Years - Improve children's communication, social and emotional development (Neighbourhood Renewal narrowing the gap)	
LLS3	Early Years - Increase the percentage of 3 and 4 year olds who attend an early years and childcare	
LLS4	Early Years - Increase the percentage of 3 and 4 year olds who attend an early years and childcare (Neighbourhood Renewal Area narrowing the gap)	
LLS5	Key Stage 2	
LLS6	Key Stage 2 (Neighbourhood Renewal Area narrowing the gap)	
LLS7	Key Stage 3	
LLS8	Key Stage 3 (Neighbourhood Renewal Area narrowing the gap)	
LLS9	Key Stage 4	
LLS10	Key Stage 4 (Neighbourhood Renewal Area narrowing the gap)	
LLS22	By 2008 all schools located in Local Authority Districts in receipt of NRF to ensure that at least 50% of pupils achieve level five or above in each of English, maths and science.	
8. Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.		
LLS11	No. of new Skills for Life qualifications	
LLS12	No. of new Skills for Life qualifications (Neighbourhood Renewal Area)	
LLS13	Level 1 Qualifications	

LLS14	Level 1 Qualifications (Neighbourhood Renewal Area)	
LLS15	Level 2 Qualifications	
LLS16	Level 2 Qualifications (Neighbourhood Renewal Area)	
LLS17	Level 3 Qualifications	
LLS18	Level 3 Qualifications (Neighbourhood Renewal Area)	
LLS19	Modern Apprentices Framework Completions	
LLS20	Modern Apprentices Framework Completions (Neighbourhood Renewal Area)	
LLS21	Number of learners participating in Adult Education Programmes	

Health and Care

9. Improved health - reduce premature mortality rates and reduce inequalities in premature mortality rates between wards/neighbourhoods		
HC1	Life Expectancy Females (Hartlepool)	
HC2	Gap in Hartlepool and England life expectancy – female	
HC3	Life Expectancy Males (Hartlepool)	
HC4	Gap in Hartlepool and England life expectancy – male	
HC5	Life Expectancy Females (NRA)	
HC6	Gap in NRA and Hartlepool Females	
HC7	Life Expectancy Males (NRA)	
HC8	Gap in NRA and Hartlepool Males	
HC40	All Age, All Cause Mortality – Males	
HC41	All Age, All Cause Mortality – Females	
HC9	Mortality rates from heart disease, stroke and related diseases in people under 75 (Hartlepool)	
HC10	Mortality rate from cancer amongst people aged under 75 (Hartlepool)	
HC11	The prevalence of smoking among adults (Hartlepool)	
HC12	The prevalence of smoking among adults (NRA + NDC)	
HC13	Number of 4 week smoking quitters (NRA + NDC)	
HC14	Number of 4 week smoking quitters (rest of Hartlepool)	
HC15	Number of patients completing a 10 week programme of referred activity as a result of health practitioner recommendation	

HC16	Of those completing a 10 week programme, the percentage going onto mainstream activity	
10. Be healthy		
HC17	Immunisation rates - % uptake of 2 doses of MMR at 5 years of age (Hartlepool)	
HC18	Immunisation rates - % uptake of 2 doses of MMR at 5 years of age(NRA)	
HC19	U18 conception rates (Hartlepool)	
HC20	U18 conception rates (NRA)	
HC21	Number of schools achieving the new Healthy Schools Status. Performance expected with reward	
11. Exercise of choice and control and retention of personal dignity		
HC22	Vulnerable Adults helped to live at home per 1000 population	
HC23	Vulnerable adults, or their carers receiving direct payments per 100,000 adults	
HC24	Number of people receiving intermediate care	
HC25	Suicide rates	
HC26	Prescribing of high level antidepressants	
HC27	Number of emergency psychiatric re-admissions as a percentage of discharges	
HC28	Adults aged 18-64 with mental health problems helped to live at home per 1,000 population aged 18-64	
HC29	Direct payments to people with mental health needs	

12. Mental Well-being		
HC25	Suicide rates	
HC26	Prescribing of high level antidepressants	

HC27	Number of emergency psychiatric re-admissions as a percentage of discharges	
HC28	Adults aged 18-64 with mental health problems helped to live at home per 1,000 population aged 18-64	
HC29	Direct payments to people with mental health needs	
13. Access to Services		
HC30	Emergency Bed Days	
HC31	Waiting times in A& E	
HC32	Outpatient waiting times	
HC33	Diagnostic waiting times	
HC34	MRI/CT waiting times	
HC35	Inpatient and Daycase waiting times	
HC36	Cancer waiting times	
HC37	Access to Equipment and Telecare	
HC38	Access to social care services:	
HC39	Services provided to carers:	

Community Safety

14. Reduced total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool		
CS1	Total Crime (10 BCS comparator crimes)	
CS30	Total Crime (10 BCS comparator crimes) Neighbourhood Renewal Area	
CS2	Domestic burglary (Hartlepool)	
CS3	Domestic burglary (NRS)	
CS4	Vehicle crime (Hartlepool) (theft of and theft from motor vehicle)	
CS5	Vehicle crime (NRS) (theft of and theft from motor vehicle)	
CS6	Local Violence (common assault and wounding)	
CS7	Number of domestic burglaries. Performance expected with reward.	
CS8	Vehicle crime (theft of and from a motor vehicle). Performance expected with reward.	
CS9	Reduce the incidents of local violence (common assault and wounding) Performance expected with reward.	
CS31	Reduce the proportion of adults who re-offend	
CS32	Reduce the proportion of young offenders who re-offend	
CS33	Reduce the proportion of prolific and other priority offenders who re-offend	
CS34	New Indicator from BVPI general survey: % people who think using or dealing drugs is a very or fairly big problem in their area	

15. Reduced harm caused by illegal drugs and alcohol		
CS10	Number of problem drug users in treatment	
CS11	% problem drug users retained in treatment for 12 weeks or more	
CS12 a)	% reduction of readmissions to Ward 5 due to alcohol abuse	
CS12 b)	% reduction in Ward 5 detoxification programmes due to alcohol abuse	
CS12 c)	violent crime committed under influence of intoxicating substance per 1000 population	
CS12 d)	violent crime committed in and around licensed premises per 1000 population	
16. Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour		
CS13	% residents who feel very or fairly safe out in their neighbourhood after dark	
CS14a	% people who are very or fairly worried about: - having home broken into	
CS14b	% people who are very or fairly worried about: - being mugged on street	
CS15	% people who are satisfied with the quality of service provided by the Police (Hartlepool)	
CS16	% people who are satisfied with the quality of service provided by the Police (NRA)	
CS17	Deliberate fires (Hartlepool)	
CS18	Deliberate fires (NRA)	
CS19	Accidental fire-related deaths	
CS20	Criminal damage	

17. Build respect in communities by reducing antisocial and criminal behaviour through improved prevention and enforcement activities		
CS21	Personal, social and community disorder reported to Police (Hartlepool)	
CS22	Personal, social and community disorder reported to Police (NRA)	
CS23	Reduce year on year the number of first time entrants to youth justice system	
CS24	% of residents stating that 'Teenagers hanging around on the streets' is a problem. Performance expected with reward.	
CS25	% of residents stating that 'People being drunk or rowdy in public places' is a problem Performance expected without reward. Performance expected with reward.	
CS35	% residents who feel very or fairly well informed about what is being done to tackle anti-social behaviour in their local area	
CS36	% residents who feel that parents in their local area are not taking responsibility for the behaviour of their children is very or fairly big problem	
CS37	% residents who feel that people in their area are not treating them with respect and consideration is very or fairly big problem.	
CS38	% residents who have high level of perceived ASB in their local area	
18. Stay Safe		
CS26	Improve the long term stability of placements for Looked After Children	
CS27	% of children on the Child Protection Register who have previously been registered	
19. Reducing incidents of Domestic Violence		
CS28	Number of repeat referrals to the police for incidences of domestic violence (performance with reward)	
CS29	Number of perpetrators attending a perpetrator programme not re-offending within 6 months of completing the programme (performance with reward)	

Environment

20. Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it		
E1	Number of volunteer days spent working on nature conservation in Hartlepool	
E2	Number of Tees Valley Biodiversity Action Plan points relevant to Hartlepool achieved	
21. Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus		
E3	Cleanliness of the neighbourhood - % of transects surveyed falling below grade b for litter and detritus (Hartlepool)	
E4	Cleanliness of the neighbourhood - % of transects surveyed falling below grade b for litter and detritus (Neighbourhood Renewal narrowing the gap)	
E5	% of people who think litter and rubbish in the streets is a problem in there area	
E6	% of people who think litter and rubbish in the streets is a problem in there area (Neighbourhood Renewal narrowing the gap)	
E7	Increase the proportion of people satisfied with their local area as a place to live (Hartlepool)	
E8	Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal narrowing the gap)	
22. Provide a safe, efficient, effective and accessible transport system		
E9	Increase/maintain the number of bus passenger journeys	
E10	Bus passenger satisfaction	
E11	Reduce the number of deaths and serious injuries	
E12	Reduce the number of children killed or seriously injured	
E16	The percentage annual increase in the number of schools with an approved school travel plan	

23. Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling		
E13	Tonnage of household waste recycled or composted	
E17	Reduction in the percentage of municipal waste land filled	
E18	Increase in the percentage of municipal waste recycled	
E15	Climate Change indicator – reduction in Greenhouse Gas emissions	

Housing

24. As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods/wards, with a particular focus on ensuring that all social housing is made decent by 2010		
H1	Achieving decent homes standard in social housing sector	
H2	Achieving decent homes standard in private sector housing sector	
25. Meeting Housing and Support Needs		
H3	Increase support to enable residents to live independently in their own homes	
H4	Increase the number of people receiving floating support services	
H5	Increase the number of adaptations carried out to enable vulnerable people to remain living independently in their own home	
26. Improving the advice and support provided to homeless people and helping them to access employment, training and educational opportunities		
H6	The number of households considering themselves homeless who approached the housing advice service and where intervention resolved their situation (BV 213)	
H7	The percentage of new tenants receiving support from HBC sustaining their tenancies for 6 months	
H8	The percentage of RSL tenants evicted without personal contact from their landlord	
H9	Employment Rate (16-24) % (Performance expected with reward)	
H10	Number of failed tenancies (Performance expected with reward)	
27. Improving the energy efficiency of houses		
H11	Improve the energy efficiency of housing stock	
28. Balancing Housing Supply And Demand		
H12	Number of houses cleared in HMR intervention area	
H13	Number of new homes constructed in HMR intervention area	

Culture and Leisure

29. Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport		
CL1	Engagement in museum outreach activity by under-represented groups	
CL2	Visits by C2DE (MORI definition of Working Class) visitors to the Museum of Hartlepool (based on Renaissance funded MORI visitor survey)	
CL3	Number of individuals trained to deliver activities within clubs and the community (Local Indicator)	
30. Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas		
CL4	Increase annual Leisure Centre attendances (Hartlepool)	
CL5	Increase annual Leisure Centre attendances (Neighbourhood Renewal Area narrowing the gap)	
CL6	Increase proportion of residents satisfied with museums/arts (Hartlepool)	
CL7	Increase proportion of residents satisfied with museums/arts (Neighbourhood Renewal Area narrowing the gap)	
CL8	Increase residents satisfaction with public parks and open spaces (Hartlepool)	
CL9	Increase residents satisfaction with public parks and open spaces (Neighbourhood Renewal Area narrowing the gap)	
CL10	Increase residents satisfaction with libraries (Hartlepool)	
CL11	Increase residents satisfaction with libraries (Neighbourhood Renewal Area narrowing the gap)	
CL12	Increase leisure card holders attendance (Hartlepool)	

Strengthening Communities

31. To empower local people to have a greater voice and influence over local decision making and the delivery of services		
SC1	Maintain the level of involvement in the Community Network (Hartlepool)	
SC2	Percentage of adults who feel they can affect decisions that affect own area (Hartlepool)	
SC3	Percentage of adults who feel they can affect decisions that affect own area (Neighbourhood Renewal Area narrowing the gap)	
32. Make a positive contribution		
SC4	Percentage of people who have been helped by others (unpaid and not relatives) i) over the past year and ii) one a month over the past year (Hartlepool)	
SC5	Percentage of people who have been helped by others (unpaid and not relatives) i) over the past year and ii) one a month over the past year (Neighbourhood Renewal Area narrowing the gap)	
SC6	Increase the proportion of people undertaking voluntary work/community activity (Hartlepool)	
SC7	Increase the proportion of people undertaking voluntary work/community activity (Neighbourhood Renewal Area narrowing the gap)	
SC8	Increase the number of looked after children participating in their reviews	
33. To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery		
SC9	Increase the proportion of people satisfied with their local area as a place to live (Hartlepool)	
SC10	Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal Area narrowing the gap)	
SC11	Increase the proportion of people satisfied with their local area as a place to live (Neighbourhood Element Area)	
SC12	Burbank - Neighbourhood Element Target	
SC13	Dyke House/Stranton/Grange – Neighbourhood Element Target	
SC14	Owton – Neighbourhood Element Target	

SC15	North Hartlepool – Neighbourhood Element Target	
34. Increasing financial resources within family environments to provide improved lifestyle opportunities		
SC16	Number of Council Tax Disabled Reliefs (performance with reward)	
SC17	Number of Council Tax Carer Reductions (performance with reward)	
SC18	Number of Severely Mentally Impaired Reductions (performance with reward)	
35. Freedom from discrimination or harassment		
SC19	Percentage of people who feel that their local area is a place where people from different backgrounds get on well together (Hartlepool)	
SC20	Percentage of people who feel that their local area is a place where people from different backgrounds get on well together (Neighbourhood Renewal Area narrowing the gap)	
SC21	Reducing the proportion of people feeling no involvement in the community (Hartlepool)	
SC22	Reducing the proportion of people feeling no involvement in the community (Neighbourhood Renewal Area narrowing the gap)	
SC23	Proportionate Assessment: - % of older service users receiving an assessment that are from minority ethnic groups, compared to the % of older people in the local population that are from such groups	
SC24	Proportionate service provision: - % of older service users receiving services following an assessment that are from a minority ethnic group, compared to the % of users assessed that are from such groups	
36. Creating a fairer world		
SC25	Number of retail establishments offering Fairtrade as an alternative	
SC26	Number of catering establishments offering Fairtrade as an alternative	

hartlepoolpartnership

Local Area Agreement Delivery and Improvement Plan 2007/08

Part 2 – Partnership Working

SECOND DRAFT

Subject to approval by HBC Cabinet on 29
May 2007

Hartlepool Partnership Support Team

Bryan Hanson House

Hanson Square

Hartlepool TS24 7BT

Website: www.hartlepoolpartnership.co.uk

Email: hartlepoolpartnership@hartlepool.gov.uk

Telephone: 01429 284147

Fax: 01429 523536

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PART 2

Hartlepool Partnership Self-Assessment 2006/07 Hartlepool Partnership Improvement Plan 2007/08

Hartlepool Partnership Self-Assessment

This reviews the progress the Hartlepool Partnership made in 2006/07 against the Government's six core criteria:

- 1) Strategic
- 2) Inclusive
- 3) Action-Focused
- 4) Performance Managed
- 5) Efficient
- 6) Learning and Development

Scoring

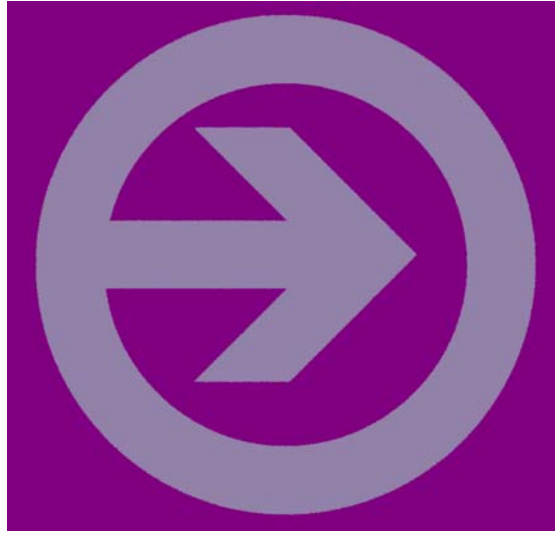
In line with Government guidance:

- a score of 5 indicates there is strong evidence to prove the statement
- a score of 3 indicates there is some evidence to prove that the Partnership is well on the way to meeting this criteria
- a score of 1 indicates there is little or no evidence to support the statement.

Hartlepool Partnership Improvement Plan

In line with Government guidance, the improvement plan is derived from the self-assessment and presents the following information:

- Action for Improvement
- Key contact and organisation
- Support requirements and resources required (what, by who and the main funding sources)
- Date to be completed
- Milestones (if the date to be completed is after September 2007)



Local Strategic Partnerships
Performance Management Framework
**A Framework for Assessing
Progress and Development
2006/2007**

Reviewing Partnership Working

Strategic Criteria

1.1 Vision	The LSP's vision is clear, ambitious and achievable. It is owned and agreed by all partner agencies and the CEN		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> Initial visions from partners Community Strategy Review 2006 Household questionnaires Viewpoint 1000 results Hartlepool's Ambition, 2nd draft of new Community Strategy 	What key progress have we made? <p>The Partnership's vision is set out in the Community Strategy. This Vision was finalised in 2002 following extensive work with partners, residents and service providers. The Community Strategy Review was launched in May 2006 and the 1st draft issued in September 06 set out a new Vision following extensive consultation. The signing of Hartlepool's Local Area Agreement (LAA) in March 2006 and the preparation of the 2006/07 Delivery and Improvement Plan has provided a renewed focus for delivering the vision.</p>	
1.2 Strategy	The Community Strategy and the Local Neighbourhood Renewal Strategy set National floor targets and identify priority neighbourhoods and wards. Sound methodologies have been used to establish priorities in these areas and robust plans for achieving progress against baselines are based on plausible actions.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> LSP 05/06 Green rating HBC Corporate Assessment March 2007 2006/07 LAA Delivery & Improvement Plan Neighbourhood Action Plans have been developed for all priority areas and a programme of review has begun Audit Commission validation Hartlepool's Community Strategy – the first 5 years review of progress Provision to include new areas in the revised Neighbourhood Renewal Strategy 	What key progress have we made? <p>The Community Strategy and Neighbourhood Renewal Strategy were agreed by the Partnership in April 2002. Building on the initial 2002 Action Plan, a more detailed Performance Management Framework (PMF) was agreed in March 2004 and PMF 2005 introduced new floor targets that were set following the spending review. The signing of the LAA in March 2006 led to the preparation of an LAA delivery & improvement plan for 2006/07 effectively establishing the LAA as the delivery plan for the Community Strategy and the Neighbourhood Renewal Strategy.</p> <p>Neighbourhood Action Plans have been prepared for all priority neighbourhoods with strong resident and service provider input. A review of their preparation has taken place and the resulting action plan is being implemented.</p>	

Reviewing Partnership Working

Strategic Criteria

1.3 Leadership	Strategic leadership is provided by the LSP to make sure that its own strategies are reflected in partners' business strategies and are cascaded down to team and individual work objectives		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">July 05 Alignment reportLAAHartlepool Borough Council Corporate PlanChildren & Young People's PlanMinutes of Hartlepool Partnership's Performance Management Group	What key progress have we made? <p>The Partnership is chaired by the town's MP and this results in clear, strong leadership, effective challenge and focus on key actions for improvement.</p> <p>The need to embed the Community Strategy firmly into partners' plans and strategies has been acknowledged and the development of the LAA has provided an additional opportunity to strengthen the delivery of the Partnership's strategies.</p>	
1.4 Structure & accountability	The Partnership organises itself in a systematic, clear and accountable way. The LSP board is effective with members having the authority to speak for their organisation and there is genuine community involvement through the CEN		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">Hartlepool Partnership Terms of ReferenceProtocol with CENMinutes of meetings and papers all available electronicallyAttendance lists for meetings kept and publishedGovernance review underwayCEN PMF	What key progress have we made? <p>Terms of Reference for the operation of the Hartlepool Partnership were updated in November 2006 reflecting the establishment of a Performance Management Group. Membership of the Board is at a senior level with the ability to take and make decisions on behalf of their organisation</p> <p>Community involvement in the Hartlepool Partnership board takes the form of representatives elected from the Community Network and the vice-chairs of the Neighbourhood Consultative Forums.</p> <p>A Partnership Governance Standard was brought in this year and many Theme Partnerships have reviewed their Terms of Reference in line with this</p>	

Reviewing Partnership Working

Strategic Criteria

1.5 Sustainable Development	The Partnership provides an integrated approach to decision-making that brings together social, environmental and economic considerations, safeguarding the interests of future generations and creating a fairer world.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Hartlepool Partnership Meeting (October 2004) • Sustainability is established as a key principle of the Community Strategy. • A Sustainable Development checklist is included as part of detailed NRF project proposals. • There was provision for cross-cutting programmes in the latest NRF programme • Fairtrade tea & coffee served at Partnership meetings and events • Outcome 36 of the LAA 	What key progress have we made? <p>The Environment Partnership has led work on Climate Change leading to the Partnership signing the Nottingham Declaration in October 2004, and the preparation of a Climate Change Strategy in consultation with Theme Partnerships. The draft strategy was agreed by the Partnership in January 07.</p> <p>A Sustainable Development appraisal was carried out on the draft LAA leading to the introduction of Outcome 36 - Creating a Fairer World</p> <p>Hartlepool gained Fair Trade Town status in July 2005.</p> <p>Outline work is underway to carryout a Sustainability Appraisal of the new Community Strategy as well as a Strategic Environmental Assessment.</p>	
Total Score			20

Reviewing Partnership Working

Strategic Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

20/25

Criteria: Strategic

Date of Review March 2007

Barriers

- The reconfiguration of public sector bodies e.g. PCT, Strategic Health Authorities, Learning & Skills Council, Jobcentre Plus, makes it particularly difficult to establish a shared strategic framework and align business planning.
- The Community Strategy and Neighbourhood Renewal Strategy were agreed in 2002 and are both in the process of being reviewed.
- Lack of clarity nationally in relation to requirement for Sustainable Community Strategies to comply with European SEA directive.

Possible Solutions

- Review Community Strategy and Neighbourhood Renewal Strategy
- Use the opportunity provided by the proposed LAA revision to further strengthen buy in to shared strategic framework

Action for Improvement

1. Complete a review of the Community Strategy and Neighbourhood Renewal Strategy
2. Review alignment of partners' business plans to the 2007/08 Local Area Agreement Delivery & Improvement Plan
3. Conclude review of Partnership Governance
4. Develop a framework for reporting progress towards Sustainable Development
5. Review compliance of Theme Partnerships to Partnership Governance Standard
6. Review governance arrangements for NAP Forums

Reviewing Partnership Working

Inclusive Criteria

2.1 Processes	The processes through which the LSP operate are sound, efficient and transparent.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">• Terms of reference• Protocol• Published minutes of meetings/decisions• Annual event• Partnership Board Governance Report (Dec 06)• Partnership meetings are open to the public and the press regularly attend	What key progress have we made? <p>The Partnership revised its Terms of Reference in November 2006 and has reviewed the Hartlepool Partnership/Community Network Protocol.</p> <p>The Partnership has agreed a governance standard and Theme Partnerships have revised their terms of reference in response to this. New arrangements for establishing a Children's Trust and an interim Skills Partnership have been agreed.</p> <p>Induction arrangements for new members has been introduced and the Board Members Handbook revised and reissued. Declaration of interest forms have been completed by Board Members and officers delivering Partnership initiatives.</p>	
2.2 Community Impact	Local strategies are monitored and evaluated as appropriate, to make sure they reflect the views of all sections of the community and findings fed back to LSP members.		Score 4
	What evidence do we have to demonstrate this standard? <ul style="list-style-type: none">• Hartlepool Partnership minutes and agendas• Resident representatives have support from CEN and have established a track record of commenting on strategies.• NAP implementation progress monitored through Theme Partnerships	What key progress have we made? <p>The Hartlepool Partnership Board is seen by its members as an essential body to involve in strategy development and consultation.</p> <p>A range of key strategies have been presented for debate at the Hartlepool Partnership including the Skills Strategy, the Alcohol Harm Reduction Strategy, the Partnership's Communication Strategy, the Regional Spatial Strategy, Building Schools for the Future, the Antisocial Behaviour Strategy. Neighbourhood Action Plans are endorsed by the Board following local agreement.</p>	

Reviewing Partnership Working

Inclusive Criteria

2.3 Engagement	The LSP engages all key sectors in its work (community & voluntary, private and public) and the diversity of its communities is reflected within the Partnership and by those acting/speaking on its behalf. LSP decision making processes include Voluntary and Community Sector representatives in a way that allows them to contribute and have real influence		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">Hartlepool Partnership Board MembershipStrong representation from senior public sector partnersPrivate business representation through the Economic ForumCN involvement in decision-making e.g. NRF, PCT Core FundingHartlepool Partnership Board Meetings	What key progress have we made? <p>The Partnership's BME Representative continues to receive support from the Community Network particularly in the facilitation of a BME reference group. There is a strong community and voluntary sector input into preparation of Neighbourhood Action Plans. The constituencies of the two Young Peoples reps on the Board have been revised to provide a place for Hartlepool's representative on the UK Youth Parliament.</p> <p>The Hartlepool Partnership has agreed a Communications Strategy and is implementing a two year action plan. The Board has received a series of reports from the Community and Voluntary sector including a report on the work of the 50+ Forum in implementing the Older Peoples Strategy.</p>	
2.4 Community Cohesion	The LSP is working to ensure Hartlepool is a cohesive community where there is a sense of belonging for all. The diversity of people's different background and circumstances are appreciated & positively valued and those from different backgrounds have similar life opportunities. Strong positive relationships are being developed between people from different backgrounds in the workplace, in schools and within neighbourhoods		Score 3
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">Community Network support for BME Reference GroupHBC work on "Talking with Communities"HBC Statement of Community Involvement	What key progress have we made? <p>Introduction of BME monitoring into the NRF 2006-2008 programme will provide additional management information.</p> <p>Neighbourhood Action Plan development focuses on community needs and aspirations and seeks to engage a range of people from different backgrounds in their preparation and implementation.</p>	
Total Score			15

Reviewing Partnership Working

Inclusive Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

15/20

Criteria: Inclusive

Date of Review March 2007

Barriers

- There are tensions between retaining inclusively and a Board of 42 people and ensuring the Hartlepool Partnership can operate as strategically.
- There is a need for clarity on the role of elected members and community network representatives in neighbourhoods following the Local Government White Paper
- The lack of clarity of representation from the Hartlepool Partnership to the Tees Valley Partnership, makes it difficult to demonstrate alignment of key activity.

Possible Solutions

- Ensure that the Terms of Reference and the Protocol are regularly reviewed
- Continue to lobby for direct representation from the Hartlepool Partnership to the Tees Valley Partnership

Action for Improvement

7. Lobby for clarity of role of LSPs within Tees Valley Unlimited
8. Develop the Annual Event as a means of communicating progress on implementing the Community Strategy, Neighbourhood Renewal Strategy and LAA
9. Work with the Community Network to agree and deliver an Improvement Plan for 2007/08
10. Implement Communications Strategy Action Plan
11. Review BME monitoring arrangements of NRF programme
12. Review the Hartlepool Partnership – Hartlepool Community Network Protocol

Reviewing Partnership Working

Action Focused Criteria

3.1 Affecting Mainstream Services	Neighbourhood Renewal objectives are incorporated in mainstream services. This is demonstrated by changes in use of mainstream funds, re-shaping of service delivery and joining-up with other services to deliver agreed targets.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Mainstreaming Review • Implementation of NAP priorities • PCT targeted approach to reconfiguration of primary care facilities • Local funding for schools takes into account of the number of pupils living in the NRS area • Roll out of Neighbourhood Policing • Neighbourhood Element Programme • Neighbourhood Action Plans 	What key progress have we made? <p>A Mainstreaming review was carried out in 2005 with all key partners and service providers. The completion of interviews and questionnaires resulted in a greater understanding of the mainstreaming issues facing the Partnership. From the report's conclusions, a mainstreaming action plan has been produced</p> <p>The NRF programme for 2006-2008 has been reshaped taking into account a number of projects that have been mainstreamed.</p> <p>Neighbourhood Action Plans are being used to shape service delivery in localities.</p>	
3.2 Joint working & Partners changing in response to the LSP	Local service providers are committed to changing local service delivery as a result of their participation in the LSP.		Score 4
	What Evidence do we have to demonstrate these standards? <ul style="list-style-type: none"> • Mainstreaming review • Housing Market Renewal Programme • Connected Care • Neighbourhood Policing • Integrated Health & Social Care Teams • NDC NAP preparation 	What key progress have we made? <p>The Community Strategy and Neighbourhood Renewal Strategy are embedded in key plans e.g. Children and Young People's Plan, Local Transport Plan, Public Health Strategy.</p> <p>Local discussions on PCT reconfiguration and the provision of acute services have been led by the Hartlepool Partnership Chair. The Partnership Board has strongly articulated its case for the retention of Hartlepool PCT and high quality, accessible local acute services</p>	

Reviewing Partnership Working

Action Focused Criteria

3.3 Clear decision making	Decision making processes are clear and understood by all those involved. Meetings resolve issues and make good decisions that are in line with strategy. Risks are well assessed and the LSP tracks progress and acts as necessary to address delays and barriers.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Negotiation and adoption of protocol • Reports and minutes of meetings clearly identify decisions. • Quarterly meetings of Hartlepool Partnership chair and chairs of Theme Partnership to discuss key issues and performance data. • Community Network self-assessment scores the LSP as 4/5 for inclusion in decision making process 	What key progress have we made? <p>Decision making at the Hartlepool Partnership Board is participative and clear with strong chairing of meetings that allows discussion to flow and a range of members to engage in debate. Where conflict occurs, steps are taken to provide additional opportunities for discussion e.g. adoption of the Local Plan. Risk management approach developed and key risk assessments carried out</p> <p>New governance arrangements are required for the establishment of the Children's Trust and the Skills Partnership these are currently being developed</p>	
3.4 Capacity Building in Neighbourhoods	The LSP has taken steps to strengthen the capacity of the community to participate in the delivery of neighbourhood renewal.		Score 5
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Successful preparation and implementation of Neighbourhood Action Plans • Partnership work with HBC Neighbourhood Consultative Forums • NRF programme, including new allocation of funds for Capacity Building • MORI survey 2006 • Connected Care & Health Trainers • Neighbourhood Policing • NAP review and clarification of roles and responsibilities 	What key progress have we made? <p>A wide range of programmes and partnerships support extensive community participation in the delivery of neighbourhood renewal. The process of drawing up Neighbourhood Action Plans secures community participation and close working with the Community Network strengthens capacity.</p> <p>A review of Neighbourhood Action Plans took place in 2006 and the resulting Action Plan is being implemented.</p> <p>The Connected Care programme focuses on building capacity in neighbourhoods and improving health.</p>	
Total Score			17

Reviewing Partnership Working

Action Focused Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

17/20

Criteria: Action Focused

Date of Review March 2007

Barriers

- The Council's scrutiny enquiry into Partnerships has shown that some elected members are unclear about the Partnership's decision making process, particularly in relation to the Local Area Agreement
- Preparation of NAPs can raise residents' expectations and there is a lack of capacity in key service providers to meet all priorities in the short term
- The Local Government White Paper sets out new arrangements for LAAs. This is likely to result in a new LAA being prepared during 2007/08

Possible Solutions

- Seek to shape the LAA debate and ensure the resulting document works to deliver *Hartlepool's Ambition*
- Review NAP preparation to be clearer about long term aspirations and short / medium term deliverables

Action for Improvement

- 13. Implement a programme of individual NAP reviews**
- 14. Implement 2007/08 NAP priorities**
- 15. Implement, monitor and review Floor Target Action Plans (FTAPs)**
- 16. Implement the NAP review Action Plan**
- 17. Prepare LAA for 2008/09**
- 18. Through NRF support moves towards geographically focused service provision**
- 19. Provide support to service providers to tailor services to reflect local need**

Reviewing Partnership Working

Performance Managed Criteria

4.1 Monitoring, Review & Evaluation	Local strategies are monitored and evaluated as appropriate, operational planning takes account of feedback and findings and a performance management culture is becoming embedded in the partnership.		Score 4
	What evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Reports and Minutes of Hartlepool Partnership • Independent evaluation of NRF programme and NAP review • Monitoring of NAP implementation through Theme Partnerships • Establishment of Partnership's Performance Management Group • LAA workshops • MORI 2006 survey • HBC Corporate Assessment 2007 	What key progress have we made? <p>Quarterly performance reports are reviewed through the Partnership's Performance Management Group that was established in 2006.</p> <p>The 2004-06 NRF programme evaluation found strong monitoring arrangements to be in place. The draft Governance arrangements for the Childrens Trust set out the establishment of a performance management group to review progress and action improvements as required.</p>	
4.2 Links to Partners performance management systems	Where possible partners of the LSP have aligned their performance management arrangements to meet the LSP Business Planning cycle		Score 3
	What Evidence do we have to demonstrate these standards? <ul style="list-style-type: none"> • Local Area Agreement • Alignment review • Quarterly meetings between Partnership Support Team and key partners 	What key progress have we made? <p>The Local Area Agreement has provided further opportunities for alignment in performance management arrangements.</p> <p>Clearer links have been established between the Partnership's delivery and the Council's Corporate Plans.</p> <p>A review of the Council's performance management system is ensuring that the performance management requirements of the Hartlepool Partnership are taken into account.</p>	

Reviewing Partnership Working

Performance Managed Criteria

4.3 Risk Management	The Partnership has developed an approach to risk management that identifies the key threats that can adversely affect the ability of the LSP to achieve its objectives and to successfully execute its strategies and has identified mitigating actions		Score
	What Evidence do we have to demonstrate these standards? <ul style="list-style-type: none"> • Strategic risks considered and detailed risk assessments carried out • Inclusion of risk assessment in preparation of 2006-2008 programme • Introduction of risk rating to inform verification visit schedule • Declaration of interest forms for Board Members and officers 	What key progress have we made? <p>Key strategic risks for the partnership have been identified and risk assessments carried out. Progress on managing these risks is reported quarterly to the Partnership's Performance Management Group</p> <p>A Risk section was incorporated in NRF application proforma and is reviewed during verification visits</p>	3
	Total Score		10

Reviewing Partnership Working

Performance Managed Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

10/15

Criteria: Performance Managed

Date of Review March 2007

Barriers

- The reconfiguration of public sector bodies e.g. PCT, Strategic Health Authorities, Learning & Skills Council, Jobcentre Plus, makes it particularly difficult to align performance management and business planning cycles
- The introduction of a new performance management framework for the LAA and the LSP, together with the lack of clarity of performance requirements from GONE and CLG has made the transition cumbersome
- The implementation arrangements for the preparation and sign off of new LAAs are unclear and the indicative timescales are particularly challenging.

Possible Solutions

- Use the opportunity provided by negotiation of new LAA to further strengthen buy in to shared strategic framework
- The development of a new Performance Management IT solution for the Council should ensure greater alignment of performance arrangements and ease the burden of reporting for partners

Action for Improvement

- 20. Ensure the effective operation of the Partnership's Performance Management Group
- 21. Operate a Strategic NRF programme
- 22. Monitor progress on Actions set out in NAPs
- 23. Carry out a programme of verification visits to ensure that appropriate monitoring mechanisms are in place for NRF and other LAA pooled funding streams
- 24. Prepare for GONE/CLG LAA 6 month Review

Reviewing Partnership Working

Efficient Criteria

5.1 Straight forward partnership working & adding value	The LSP is working to streamline partnerships and to clarify links between the LSP and other partnerships. The LSP adds value and seeks value for money across its activity.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">• PCT /HBC collaborative commissioning report• NRF independent programme evaluation• Governance review	What key progress have we made? <p>Hartlepool signed its Local Area Agreement in March 2006.</p> <p>Joint work on MORI household survey with NDC enabled a wider town comparison and value for money. Joint work and collaborative commissioning between the PCT and Adult Services is reengineering intermediate care provision and creating additional outputs.</p> <p>Shared use of technology to drive Hartlepool Borough Council, Hartlepool Partnership, Hartlepool PCT , Housing Hartlepool, and HCFE websites</p>	
5.2 Context & Evidence Base	LSP strategies are based on a) accurate information about the nature of specific problems and b) evidence of what works in determining responses.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">• Neighbourhood Action Plans (NAPs)• Worklessness & Life Expectancy Floor Target Action Plans• Household surveys• NRF evaluations• Information from the Tees Valley JSU• Tees Valley LSP Managers Meetings• NE Public Health Observatory work on life expectancy• Hartlepool's Community Strategy – the first 5 years report	What key progress have we made? <p>The Neighbourhood Renewal Strategy and its associated NAPs make clear assessments of the needs of priority areas. This is drawn from quantitative statistical information and qualitative data from detailed household surveys.</p> <p>The Partnership has worked with other LSPs in the sub-region and the Tees Valley JSU to develop local data.</p> <p>The 2004 - 2006 NRF programme was subject to independent evaluation</p>	

Reviewing Partnership Working

Efficient Criteria

5.3 Funding	The LSP has developed sound financial management systems.		Score 4
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • Printouts from Council's financial system by LAA outcome and funding stream • HBC Internal Audit review • Audit Commission LAA review • Six month statement of Grant Usage and Feb 07 CLG financial submission 	What key progress have we made? <p>The Partnership has ensured a high level of spend of NRF with carry forwards within target for the last four years. The carry forward for 2006/7 was less than 5%.</p> <p>Spend is monitored on a monthly basis through the Council's financial system by the Partnership Support team.</p> <p>In March 2006, the Council's internal audit team has carried out a review of the Partnership's work on financial management of the NRF programme and the resulting Action Plan was signed off in December 2006</p>	
5.4 Information management and technology	The LSP is making the best use of the latest technologies as appropriate to enhance their information, accessibility and communications.		Score 3
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none"> • www.hartlepoolpartnership.co.uk • JSU website: www.teesvalley-jsu.gov.uk • Use of Floor Targets Interactive 	What key progress have we made? <p>The Partnership's website has been re-branded and updated.</p> <p>The Partnership works closely with the Tees Valley Joint Strategy Unit to review their service and appropriateness of data supplied.</p> <p>Plans are in place to deliver a Community & Voluntary Sector grants database to more effectively monitor elements of the LAA funding and HBC funding.</p>	
Total Score			15

Reviewing Partnership Working

Efficient Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

15/20

Criteria: Efficient

Date of Review March 2007

Barriers

- Although the LAA should produce efficiencies in the long term, the government decision to reshape LAAs for 2008/09 will represent a significant increase in the amount of work required in the forthcoming year.
- The Local Government White Papers sets out a revised performance management framework for LSPs but the implementation of this framework is unclear.
- The pooling of several funding streams within the LAA, e.g. Community Network core costs from 2006-2007 has led to work that has previously been carried out by Government Office transferring to the Hartlepool Partnership Support Team.

Possible Solutions

- Work with CLG to ensure the revised performance framework does indeed deliver efficiencies in reporting arrangements
- Seek to secure additional resources for the Partnership Support Team

Action for Improvement

25. Continue to develop the Hartlepool Partnership website and ensure it remains fit for purpose
26. Support the development of multi-agency teams
27. Ensure that NRF project deliverers have adequate contracting and procurement procedures in place and that they are adhered to
28. Seek additional resources for the Hartlepool Partnership Support Team
29. Deliver Community & Voluntary Sector grant database project
30. Develop and deliver a Neighbourhood Database to enable service providers and residents more easily determine their locality

Reviewing Partnership Working

Learning Criteria

<div>6.1</div> <div>Developing local learning, skills and knowledge</div>	<div>The LSP is aware of its skills and knowledge needs to prepare and deliver plausible and achievable Community Strategies and LNRSS</div> <table><tr><td><div>What Evidence do we have to demonstrate this standard?</div><div><ul style="list-style-type: none">Hartlepool Partnership skills and knowledge for Neighbourhood Renewal reportCharles Leadbeater eventNRF Programme evaluation best practice workshops2006 Annual EventMORI 2007 Event</div></td><td><div>What key progress have we made?</div><div><p>During 2004 the Partnership Board commissioned a skills and knowledge review. The findings of this work established a skills and knowledge competencies framework for board members. Areas for future development were also established.</p><p>As part of the evaluation of the 2004-2006 NRF programme a series of best practice workshops took place for Board Members, Theme Partnerships, service users and providers. These were facilitated by CLES.</p><p>In Feb 2006, the Partnership Board undertook a development day with Charles Leadbeater who also gave a keynote speech to a range of partners.</p></div></td></tr></table>	<div>What Evidence do we have to demonstrate this standard?</div> <div><ul style="list-style-type: none">Hartlepool Partnership skills and knowledge for Neighbourhood Renewal reportCharles Leadbeater eventNRF Programme evaluation best practice workshops2006 Annual EventMORI 2007 Event</div>	<div>What key progress have we made?</div> <div><p>During 2004 the Partnership Board commissioned a skills and knowledge review. The findings of this work established a skills and knowledge competencies framework for board members. Areas for future development were also established.</p><p>As part of the evaluation of the 2004-2006 NRF programme a series of best practice workshops took place for Board Members, Theme Partnerships, service users and providers. These were facilitated by CLES.</p><p>In Feb 2006, the Partnership Board undertook a development day with Charles Leadbeater who also gave a keynote speech to a range of partners.</p></div>	<div>Score</div> <div>4</div>
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<div>6.2</div> <div>Improving the knowledge base</div>	<div>The Local Strategic Partnership identifies good practice and learns from others experiences. Good practice is disseminated and examples of Hartlepool's good practice is contributed to regional and national bodies as appropriate.</div> <table><tr><td><div>What Evidence do we have to demonstrate this standard?</div><div><ul style="list-style-type: none">NRF narrativeCase studies written upNational awards e.g. Jobcentre PlusRegional GONE good practice eventsInvited to support GONE with work improving LSPLife Expectancy FTAPParticipation in OECD international Partnership Fair 2006</div></td><td><div>What key progress have we made?</div><div><p>The Partnership annually prepares a narrative report that outlines its NRF programme and highlights examples of good practice.</p><p>Hartlepool has worked with SELD to prepare case studies on its NRF education programme. This in turn contributes to the NRU best practice database</p><p>The Partnership Support Team hosted a series of workshops on Performance Management and Neighbourhood Renewal as part of a GONE learning event.</p></div></td></tr></table>	<div>What Evidence do we have to demonstrate this standard?</div> <div><ul style="list-style-type: none">NRF narrativeCase studies written upNational awards e.g. Jobcentre PlusRegional GONE good practice eventsInvited to support GONE with work improving LSPLife Expectancy FTAPParticipation in OECD international Partnership Fair 2006</div>	<div>What key progress have we made?</div> <div><p>The Partnership annually prepares a narrative report that outlines its NRF programme and highlights examples of good practice.</p><p>Hartlepool has worked with SELD to prepare case studies on its NRF education programme. This in turn contributes to the NRU best practice database</p><p>The Partnership Support Team hosted a series of workshops on Performance Management and Neighbourhood Renewal as part of a GONE learning event.</p></div>	<div>Score</div> <div>4</div>
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Reviewing Partnership Working

Learning Criteria

6.3 Developing new approaches to learning	The Local Strategic Partnership encourages a learning culture, providing opportunities for partner organisations and their staff to obtain the skills and knowledge they need to contribute effectively to neighbourhood renewal. Training and development opportunities are identified and a range of learning methods are used to cater for different needs.		Score 3
	What Evidence do we have to demonstrate this standard? <ul style="list-style-type: none">Support for capacity building and training opportunities within Community NetworkHartlepool Partnership skills and knowledge for Neighbourhood renewal reportReports to Hartlepool Partnership (July & December 2004)IIP awards	What key progress have we made? <p>Charles Leadbeater development day used workshops and story telling.</p> <p>Opportunities for secondments into Partnership Support Team offered to Board Members' organisations for staff to gain experience in policy making</p> <p>A range of opportunities for learning for the community and voluntary sector have been funded through the CEN learning chest and capacity building monies.</p> <p>Many of the partner organisations hold Investors in People awards</p>	
Total Score			11

Reviewing Partnership Working

Learning Criteria

Barriers to Progress and Priorities for Action

Total Score for
this section

11/15

Criteria: Learning

Date of Review March 2007

Barriers

- Withdrawal of Community Network learning fund
- Lack of capacity in Partnership Support Team

Possible Solutions

- Use Neighbourhood Element and NRF to resource this activity
- Use of consultants as in previous year to progress

Action for Improvement

31. Review skills and knowledge needs of Board Members
32. Make available a programme of learning for Partnership Members
33. Continue to disseminate examples of Hartlepool's good practice across the partnership and to regional and national bodies as appropriate
34. Produce NRF Narrative for 2006/08 programme

Carried out in: March 2007 by:

1st draft agreed by Hartlepool Partnership on 23rd March 2007



Joanne Smithson
Head of Community Strategy

Next scheduled review date: March 2008

Improvement Plan for Hartlepool Partnership 2007/08

Strategic					
Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
1	Complete a review of the Community Strategy and Neighbourhood Renewal Strategy	J Smithson C Frank (PST)	Engagement of Board Members and Theme Partnerships in review. Funding to produce consultation information and draft documents £2000. Funding for final Strategy £5,000.	March 08	Produce environmental report by August 07 Produce 3 rd consultation draft by September 07 Final draft by Dec 07
2	Review alignment of partners' business plans to the Local Area Agreement	Joanne Smithson (PST)	Partners to provide business plans for 2007/08 Partnership Support Team to co-ordinate review	Sept. 07	
3	Conclude review of Partnership Governance	Peter Scott HBC	Engagement of Board Members and Theme Partnerships in review.	March 08	Interim Skills Partnership to report to Board in Oct 07
4	Develop a framework for reporting progress towards Sustainable Development	John Potts (PST)	Engagement in process from Board Members and Theme Partnerships; co-ordination of activity by Partnership Support Team	March 08	Review progress in September
5	Review compliance of Theme Partnerships to Partnership Governance Standard	Joanne Smithson (PST)	Engagement in process from Theme Partnerships; co-ordination of activity by Partnership Support Team	December 07	Receive copies of Terms of Reference and governance action plans by Sept 07
6	Review governance arrangements of NAP Forums	Joanne Smithson (PST)	Engagement in process from NAP Forums and support officers; co-ordination of activity by Partnership Support Team	March 08	Receive copies of Terms of Reference by Sept 07

Inclusive

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
7	Lobby for clarity of role of LSPs within Tees Valley Unlimited	Joanne Smithson (PST)	Board Members to make representations	Sept. 07	
8	Develop the Annual Event as a means of communicating progress on implementing the Community Strategy, Neighbourhood Renewal Strategy and LAA	Dawn Clennett (PST)	Financial contribution for partners, engagement in planning process from Board members, co-ordination of activity by PST	March 08	Agree format of proposed event by September 07
9	Work with the Community Network to agree and deliver an annual Improvement Plan	Joanne Smithson (PST) Keith Bayley (HCN)	CEN core funding £125,000 NRF Community Chest £90,000 N'hood Element £65,000	March 08	Quarterly review meetings
10	Implement Communication Strategy Action Plan	Catherine Frank (PST)	Engagement in process by Board Members; co-ordination of activity by Partnership Support Team	May 08	Review progress 6 monthly
11	Review BME monitoring arrangements for NRF programme	R Starrs (PST)	Engagement in process by NRF deliverers; co-ordination of activity by Partnership Support Team	Dec 07	Receive Q2 monitoring in September 07
12	Review the Hartlepool Partnership – Hartlepool Community Network Protocol	Joanne Smithson (PST) Keith Bayley (HCN)	No additional resources required	July 07	

Action Focused

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
13	Implement a programme of individual NAP reviews	C Frank (PST)	Support for continued development required from Board Members, CEN Theme Partnerships & key stakeholders	March 08	<ul style="list-style-type: none"> Review Rift House/Burn Valley NAP by June 07 Review Owton NAP by Jan 08
14	Implement 2007/08 NAP priorities	C Frank (PST)	£200,000 NRF and £436,000 Neighbourhood Element identified to meet residents' priorities a set out in NAPs	March 08	<p>Report produced setting out NAP funding priorities and discussed during October 07 review meeting with HBC Regeneration Team</p> <p>NAP Monitoring taken to Theme Partnerships by Feb 08</p>
15	Implement, monitor and review FTAPs	P Wilson HBC Peter Price HBC/PCT	Engagement in review by Economic Forum and Health & Care Strategy Group	March 08	Review of 6 month progress of FTAPs by Sept 07
16	Implement the NAP Review Action Plan	C Frank (PST)	Engagement in review by NAP Champions; coordination of implementation by PST	March 08	6 month update included in quarter 2 performance update
17	Prepare LAA for 2008/09	J Potts (PST)	All service providers, Community Network, Theme Partnerships	March 08	Agree timetable for preparation following CLG agreement of timetable

Action Focused (cont.)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
18	Through NRF support moves towards geographically focused service provision	C Frank (PST)	Neighbourhood Policing NRF £273,000 Integrated Care Team NRF £40,000 Service providers and Theme Partnerships to explore opportunities for engagement	March 2008	Review progress in October 07
19	Provide support to service providers to tailor services to reflect local need	Joanne Smithson (PST)	Hartlepool Partnership to consider service providers' requests	March 2008	Review progress in Sept 07

Performance Managed

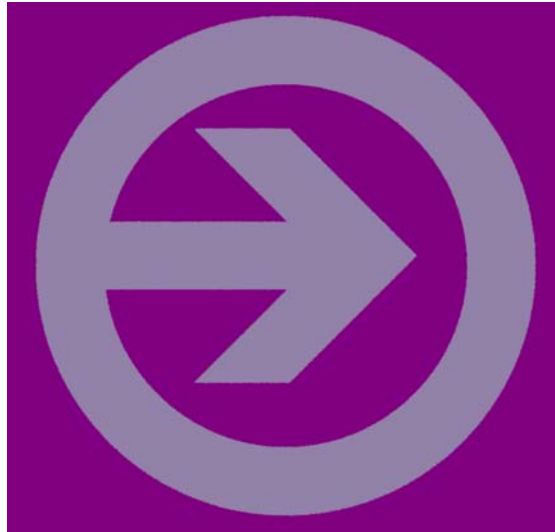
Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
20	Ensure effective operation of the Partnership's Performance Management Group	Joanne Smithson (PST) John Potts (PST)	No additional support requirements identified	March 08	18 May 07 31 August 07 9 Nov 07
21	Operate a strategic NRF programme	C Frank (PST)	£4,375,000 NRF for 2007/08	March 08	Quarterly financial reports to Hartlepool Partnership Board
22	Monitor progress on actions set out in NAPs	C Frank (PST)	PST to establish framework for reporting. Neighbourhood Managers to provide updates,	December 07	Reports considered by Theme Partnerships by Feb 08
23	Carry out a programme of verification visits to ensure that appropriate monitoring mechanisms are in place for NRF and other LAA pooled funding streams	C Frank (PST)	Project Officers to provide information. PST to arrange meetings	March 08	Offer letters sent out by May 07
24	Prepare for GONE/CLG LAA 6 month Review	John Potts (PST)	Guidance on requirements from GONE/CLG Review of proposed self-assessment by Board	Nov 07	Agree submission requirements with GONE by September 07

Efficient

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
25	Continue to develop the Hartlepool Partnership Website and ensure it remains fit for purpose	Dawn Clennett (PST)	PST provide training update sessions Up to date information provided by partners	March 08	Agree SLA for 07/08 by April 07
26	Support the development of multi-agency teams	Joanne Smithson (PST)	Integrated Care Team NRF £40,000 Service providers to inform partnership of team development	March 08	Review progress Sept 07
27	Ensure that NRF project deliverers have adequate contracting and procurement procedures in place and that they adhered to	Catherine Frank (PST)	LAA pooled funded project leads to provide additional information following request from PST	Sept 07	
28	Secure additional resources for the Hartlepool Partnership Support Team	Joanne Smithson (PST)	Discuss requirements with Chair and agree approach	Sept 07	
29	Deliver Community and Voluntary Sector Grants Database	Joanne Smithson (PST)	Input to review from grant distributors and VCS	Sept 07	Agree Core requirements and database specification by June 07
30	Develop and deliver a Neighbourhood Database to enable service providers and residents to more easily determine their locality	Catherine Frank (PST)	Input to project from NRF programme delivers as required	July07	

Learning

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
31	Review skills and knowledge needs of Board Members	John Potts (PST)	Non additional	July 07	
32	Make available a programme of local learning for Partnership members	John Potts (PST)	Support from key partners including HBC to identify joint training opportunities	Ongoing	Review progress by March 2008
33	Continue to disseminate examples of Hartlepool's good practice across the partnership and to regional and national bodies as appropriate	John Potts (PST)	Support in identifying examples of good practice from Board Members, Theme Partnerships and NRF lead officers	Ongoing	Review progress in March 2008
34	Produce a NRF narrative for 2006/08 programme	R Starrs (PST)	Input to narrative from NRF programme deliverers	Sept 2008	



Community Empowerment Networks
Performance Management Framework
**A Framework for Assessing
Progress and Development**
April 2006 - March 2007

1.1 Communication and information – scoring sheet

All CEN members need to be well informed about what is happening locally and in the LSP. The CEN needs to ensure that it is adequately informed about different community needs and aspirations. It also needs to facilitate communication between communities and between them and the LSP representatives.

Question	Comments on progress / issues	Score (circle your score)
Does the CEN have up-to-date information about the VCS, especially local activity in deprived neighbourhoods?	<ul style="list-style-type: none"> • The CEN Database was updated in November 2006 • Good links with principal groups in NR areas • Involved in NAPs, NCF and NDC • Mapping of the VCS in Health and Care 2003 • Mapping of Community Development Support – November 2004 • Evaluation of NR Community Chests – November 2004 • Audit of the Voluntary Sector by HBC – October 2006 	0 1 2 3 4 5
Is appropriate information effectively disseminated to the VCS and local groups about the CEN, its role and opportunities for involvement?	<ul style="list-style-type: none"> • Web-site • Significant coverage in local media, via news releases and articles • CEN Bulletin and other mailings • Jargon Buster for Representatives updated in 2006 • CEN Communications Officer in post until September 2006 	0 1 2 3 4 5
How is effective communication ensured within the CEN?	<ul style="list-style-type: none"> • Quarterly CEN Steering Group meetings • Quarterly business meetings • Thematic and Neighbourhood meetings • Reports to LSP • Staff team meetings (monthly) • Annual Report produced by CEN for inclusion in HVDA Annual Report • LSP Representatives are linked to Thematic and Neighbourhood Forum meetings • CEN Bulletin • Community Pool Bulletin 	0 1 2 3 4 5

See next page for example progress criteria

1.1 Communication and information – recording sheet

Total score for this section: 13 out of 15 Date of review 18/01/07

Strengths/achievements – weaknesses/issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <ul style="list-style-type: none"> • Up to date Database • CEN Bulletins go to all Representatives and CEN members • Business meetings and Steering Group meetings discuss all relevant issues • Networking between groups • Communications Officer in post until September 2006 • Good Needs assessment of VCS through various surveys • Community Pool Bulletin has promoted the work of VCS groups 	<p>Evidence</p> <ul style="list-style-type: none"> • Newspaper cuttings • Mapping reports • Minutes of meetings and record of attendances • Level of understanding by LSP Representatives and Steering Group • Web-site updated regularly
<p><u>Key weaknesses/issues</u></p> <ul style="list-style-type: none"> • Loss of Communications Officer • Not all Partnership Representatives attend all relevant meetings • Website not updated since September 2006 • Not all Representatives feedback 	<p>Evidence</p> <p>N/A</p> <p>Attendance at meetings recorded</p>
<p><u>Possible ways forward</u></p> <ul style="list-style-type: none"> • Develop the role of the CEN Administrator to fulfil a limited communications role, this has already been done with the bulletin. • Continue to monitor attendance of Representatives at meetings, address issues of non – attendance, reminding Representatives of their responsibilities and replace Representatives if necessary. 	

1.2 Organisational capacity and learning – scoring sheet

The CEN needs to be able to organise effectively and to ensure that network members have the skills and knowledge they need to get the views of the VCS heard by the LSP. It needs to have a clear purpose, to be active and to be forward thinking.

Question	Comments on progress/issues	Score (circle your score)
How far has the CEN developed its organisational structures and processes?	<ul style="list-style-type: none"> • Structure and Terms of Reference agreed in 2002 and revised by the Steering Group in 2004. • Improvement Plan incorporates recommendations from previous PMF. Reviewed in February 2006. • Elections held, annually for Steering Group, Grants Panel (2006), and every two years for LSP (2006), Thematic Partnerships (2005) and NCF Representatives (2006). • Support to NAP Fora through minute-taking. 	0 1 2 3 4 5
What opportunities are provided for CEN members to develop the skills and knowledge to operate and engage with the network and potentially the LSP?	<ul style="list-style-type: none"> • Information sessions • Training programme underway • Attendance at conferences • One-to-one support to Representatives • Informal networking meetings for all Representatives 	0 1 2 3 4 5
How is the CEN relating to the LSP, including the individual partners?	<ul style="list-style-type: none"> • Regular contact with Community Strategy Team • CEN Staff involvement with NCF and Thematic Partnerships • Regular reports to LSP and Representatives regularly contribute their views at LSP meetings • Staff have undertaken specific work with some Thematic Partnerships • Reports presented on role of VCS to LSP 	0 1 2 3 4 5

1.2 Organisational capacity and learning – recording sheet

Total score for this section: _____12_____ out of 15 Date of review_____18/01/07_____

Strengths/achievements – weaknesses/issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <ul style="list-style-type: none"> • Comprehensive CEN Improvement Plan • Quarterly reporting of CEN against the Local Area Agreement outcomes • Links and accountability between LSP, Thematic Partnership Representatives, the Network and NCF • Role of Steering Group and accountable body reviewed in 2004 by Steering Group • Information and introductory sessions arranged for new Representatives • Skillshare course and formal training programme promoted • Capacity Building with specific groups • Elections of substitutes took place in November 2006 • Support to NAP Fora through minute-taking • Learning Plan agreed in 2004 	<p>Evidence</p> <p>Documents, Reports, Minutes, Attendance</p>
<p><u>Key weaknesses/issues</u></p> <ul style="list-style-type: none"> • Non attendance at training events by some representatives • Not enough funding for full time minute-taker for 2007/2008 • Learning Plan now out of date 	<p>Evidence</p> <p>Records of attendance</p>
<p><u>Possible ways forward</u></p> <ul style="list-style-type: none"> • Have a range of times / venues for training events (am and pm) to increase opportunity for attendance. • Remind Partnership representatives of their responsibility / this is now built into terms of agreement, roles and responsibilities that each new representative needs to sign and agree to the conditions. • Funding for full time minute-taker secured. • Review Learning Plan 	

1.3 Inclusivity – scoring sheet

The CEN needs to ensure that it reaches out to all communities and encourages the active involvement of marginalised communities and groups from the most deprived communities. The CEN must reflect the diversity of the local population, including under-represented groups.

Question	Comments on progress / issues	Score (circle your score)
Is there a strategic action plan to encourage wide-ranging involvement from the VCS and is it implemented consistently?	<ul style="list-style-type: none"> The Improvement Plan is reviewed quarterly by the Steering Group. This includes specific actions on communication. A number of difficult to reach groups are identified in the Improvement Plan, either to work with or to maintain contact. 	0 1 2 3 4 5
How far is the diversity of communities reflected within the CEN and by those acting/speaking on its behalf?	<ul style="list-style-type: none"> There is a BME Representative attending The Hartlepool Partnership, The Housing Partnership and Culture and Leisure Partnership. A BME Reference Group meets regularly allowing representatives to feed back information raised at Partnership meetings and take forward concerns from the BME population. There is one young person Representative who attends the LSP. This young person now accesses the Hartlepool Young Voices reference group to seek ideas, raise issues and gain other young peoples support. Researching the needs of GLBT community is ongoing – support from the CEN is given at GLBT awareness raising events. Representation from the GLBT Community is now regular at Neighbourhood Watch Executive Committee Meeting, raising specific issues relating to the GLBT community and ensuring lines of communication are open. Hartlepool Access Group has been able to maintain the work of the 'All Ability Forum' for 2006/2009 through funding from Adult Social Services. The 50+ Forum work is now being supported by NRF for 2006/2008. 	0 1 2 3 4 5

Performance Management Framework for Community Empowerment Networks

	<ul style="list-style-type: none"> Joint training delivered to HBC employers on GBLT issues. 	
What resources are available to help neighbourhood-based and other community groups (e.g. those based around identity or special interest) take part in the CEN?	<ul style="list-style-type: none"> One-to-one and group support to NCF Representatives One-to-one and group support to NAP Fora Residents Thematic issue based meetings arranged PCT Core funding maintained through NRF for difficult to reach groups e.g. Deaf and Blind communities 2006/2007 Support to GBLT Project Support for the administration of NAPs Fora through minute-taking NRF Community Chest established NDC Community Chest in place Capacity building training fund in place 	<p style="text-align: center;">0 1 2 3 4 5</p>

1.3 Inclusivity – recording sheet

Total score for this section: 12 out of 15 Date of review 18/01/07

Strengths/achievements – weaknesses/issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <p>Work with LSP, Thematic Partnerships and NCF and NAP Fora Representatives. Work or links with the following difficult to reach groups: Young people; people with disabilities; older people; gay; lesbian; bisexual and transgender communities; BME community. PCT Core funding has been replaced with NRF to support some difficult to reach communities for 2006/07. Links with the 50+ Forum. Attendance at NAP Fora by CEN staff. Ensuring difficult to reach groups are represented and accessing Neighbourhood Element Funding and Resident Priorities Budgets.</p>	<p>Evidence</p> <ul style="list-style-type: none"> • Minutes, groups involvement • Reports • NRF funding in place for some groups • Progress reflected on CEN Improvement Plan
<p><u>Key weaknesses/issues</u></p> <p>End of European funding which had matched Single Community Programme funding has reduced the scope of the work of the CEN to support the range of activities previously supported. Training of and increased opportunities for involvement for difficult to engage groups.</p>	<p>Evidence</p> <p>N/A</p>
<p><u>Possible ways forward</u></p> <ul style="list-style-type: none"> • Work programme to be prioritised and agreed with LSP Manager for 2007/2008. • Delivery of Capacity Building Plan which needs to encourage attendance from difficult to engage groups. • Further strengthen links with key groups including faith community, young people, BME Community and Access Group 	

1.4 Representation and accountability – scoring sheet

The CEN needs to ensure that representatives are properly selected. It then needs to ensure that they are equipped to feed VCS views into the LSP, to make an impact and to be accountable back to local communities.

Question	Comments on progress/issues	Score (circle your score)
How are representatives selected from across the range of groups in the VCS?	<ul style="list-style-type: none"> • Vacancies and 'end of term' positions of Representatives are advertised throughout the full CEN database. Nominations are sought and elections are held at CEN meetings. • A comprehensive Protocol outlining roles and responsibilities has been agreed and was reviewed in October 2005. • Roles and Responsibilities of Representatives updated October 2005 and implemented in 2006. • CEN Database has 943 contacts. 	0 1 2 3 4 5
How are people being trained and empowered to play an active role in CEN leadership and to act on its behalf?	<ul style="list-style-type: none"> • Members are encouraged to attend conferences and individual training (depending on perceived need). • These are advertised through the CEN bulletin and can be in response to changing policies and strategies. (e.g. training session on LAA's). • A Capacity Building Training Programme begins in Jan 2007, CEN Representatives will be invited and encouraged to attend. • Members attend as observers at LSP meetings. • The Steering Group and wider CEN are sent some LSP reports upon request. 	0 1 2 3 4 5
How are representatives briefed and supported to feed information to the LSP and back to the CEN and wider community?	<ul style="list-style-type: none"> • Pre-meetings before LSP meetings of LSP Representatives and NCF Representatives • Reporting back session at quarterly CEN meetings • Resident Representatives attend NCF meetings • Report back in CEN Bulletin • Reporting back proforma now in use 	0 1 2 3 4 5

1.4 Representation and accountability – recording sheet

Total score for this section: _____13_____ out of 15 Date of review _____18/01/07_____

Strengths/achievements – weaknesses / issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <ul style="list-style-type: none"> • Advertisement and election process for CEN Representatives is well established. • LSP, Thematic Partnership and NCF representatives regularly attend CEN meetings. • Clear mechanism for engagement i.e. Resident Representatives meet with their relevant Vice Chair to provide their views. • Representatives feed back at quarterly CEN meetings either verbally or via a written report if they are unable to attend. • LSP agenda items are widely circulated and copies of reports are available upon request. 	<p>Evidence</p> <p>Minutes / Attendance sheets Elections at CEN meetings Feed back sheets Request slips for Partnership papers / reports</p>
<p><u>Key weaknesses/issues</u></p> <ul style="list-style-type: none"> • There is always a steady supply of newcomers coming onto VCS, therefore low-level training and information sessions need to be provided. • Representations do not always clearly evidence contributions taken to pre-partnership meetings which are reflective of CEN wider views. 	<p>Evidence</p> <p>Minutes / attendance sheets / database increasing</p>
<p><u>Possible ways forward</u></p> <ul style="list-style-type: none"> • Further work is required with LSP, Thematic Representatives and Thematic Partnerships to ensure wider CEN views are reflected. • CEN quarterly meeting will be split into appropriate Thematic groupings for discussion purposes. • 'Issue request' slips to be handed out at CEN meetings, for members to raise points with relevant representatives, CEN Administer to co-ordinate and monitor this. 	

2.0 Neighbourhood-level development – scoring sheet

It is at the neighbourhood level that most people use and experience services, build links, get involved in activities, and develop the understanding and impetus to engage in wider networks or more formal participative arrangements. The CEN has a significant role in supporting this progressive participation and in enabling local communities to influence change and development.

Question	Comments on progress/issues	Score (circle your score)
1. Is the CEN using its small grants and development work to support voluntary effort and stimulate activity in neighbourhoods?	<ul style="list-style-type: none"> • NR and Health Chests abolished in April 2006. • NRF Community Chest established but less funds available than previously available. • NRF and NDC grant applicants are given support in completing forms and information on CEN. • Database updated in 2006 with information regarding NRF/NDC grants, Residents Priority funding, Neighbourhood Element funding distributed, has been sent out to all on the CEN database. • Attendance by CEN staff at residents associations and neighbourhood meetings, grants have also been promoted. 	0 1 2 3 4 5
2. Is the CEN supporting the development of skills and capacity in VCOs so that they can engage at neighbourhood level?	<ul style="list-style-type: none"> • The CEN has contact with all NR areas (residents meetings, NAP Fora's, etc) – Action Plans with residents groups are completed, training needs identified and signposting to relevant/appropriate training bodies are done. • The CEN has a learning strategy which is being implemented. • Training needs analysis using many sources of information was completed in 2004, reviewed in January 2006. The results of a skills audit were collated and informed the Capacity Building Training Plan which will be delivered from Jan 2007. 	0 1 2 3 4 5

Performance Management Framework for Community Empowerment Networks

<p>3. Is the CEN supporting the VCS so that it can contribute to the delivery of local services?</p>	<ul style="list-style-type: none"> • The CEN was actively engaged in the process on NRF allocation through representation on the various panels. • The CEN is involved on other sub-groups of the LSP – ensuring relevant partners are aware of VCS services delivered. • The CEN or HVDA staff support resident groups in the NDC and Neighbourhood Renewal areas, building capacity and raising awareness of their role in relation to the work of other agencies. • PCT/NRF funding enabled Capacity Building support for some difficult to reach groups. • Training events included: procurement, publicity and monitoring/evaluation. Some of the groups work at a neighbourhood level, others with difficult to reach groups. 	<p style="text-align: center;">0 1 2 3 4 5</p>
<p>4. Is the CEN helping to ensure that the voice of people in neighbourhoods is being heard where it matters?</p>	<ul style="list-style-type: none"> • Support given at NAP Fora where new residents groups members are informed and invited to appropriate local NAP Fora. • Support to NCF Representatives – joint training of new representatives with the Council has been delivered. • Links between NCF, NAP Fora, LSP and Thematic Partnerships, all are invited to CEN meetings and encouraged to feed back and contribute. • Various coverage in CEN Bulletin and media articles. • Attendance at CPA meeting reviewing Council's performance. 	<p style="text-align: center;">0 1 2 3 4 5</p>

2.0 Neighbourhood-level development - recording sheet

Total score for this section: 16 out of 20 Date of review 18/01/07

Strengths/achievements – weaknesses/issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <p>Links between LSP, NCF NAP Fora and CEN well established. Capacity Building support in place. The Grants Administrator is very helpful and efficient, forms are easy to understand. Applications are turned around quickly. Monitoring of grants allocated is in place as well as promotion of Neighbourhood Element and Residents Priority Funding. Funding was secured for the CEN for the period 2006-08 and for a NRF Community Chest for 2006/2008. Work programme with other partners has been agreed. PCT/NRF funding supports some neighbourhood based groups e.g. Headland Development Trust. Terms of reference agreed for NAP Forums</p>	<p>Evidence</p> <p>Meetings, minutes, attendance Database Community Chest grants – monitoring forms CEN funding in place Capacity Building Training Plan Building Links progress reports in relation to capacity building</p>
<p><u>Key weaknesses/issues</u></p> <p>Level of Capacity Building support to groups is lower than identified need, due to capacity and workload of CEN officers with additional support is being provided by HVDA's Project Development Officer.</p> <p>Some NAP Forum Terms of Reference need reviewing</p>	<p>Evidence</p> <p>Workload identified in CEN Improvement Plan</p>
<p><u>Possible ways forward</u></p> <ul style="list-style-type: none"> • Work in partnership with Housing Hartlepool and HBC to deliver Capacity Building training plan. • Link in to existing training opportunities, a database of VCS training providers and diaried training events for the coming year is to be compiled (to avoid duplication and ensure co-ordination of training events). • Seek funding for HVDA's Project Development Officer who works with many residents groups. • Review NAP Forum Terms of Reference 	

3.1 The LSP context – scoring sheet

Question	Comments on progress/issues	Score (circle your score)
Is there a sufficiently influential level and range of VCS representation on the LSP?	<ul style="list-style-type: none"> The level of CEN and resident representation averages around 25% on the LSP and Thematic Partnerships except for the Lifelong Learning Partnership and the Children and Young People's Partnership, the latter has recently agreed to increase representation to 4 places from 2. 	0 1 2 3 4 5
Is effective induction, training and information provided for all VCS representatives on the LSP?	<ul style="list-style-type: none"> All new Representatives were invited to an Induction Session and given the CEN Jargon Buster which was updated in 2006. Training and one-to-one support is offered to all Representatives. 	0 1 2 3 4 5
Do LSP decision-making processes include VCS representatives in a way that allows them to contribute and have real influence?	<ul style="list-style-type: none"> This has improved in that there has been some opportunities for real CEN involvement in decision-making e.g. NRF. LSP Representatives often participate in sub-groups. Less reports come to the LSP without prior CEN involvement. 	0 1 2 3 4 5
Are LSP Partners supporting CEN work at neighborhood level?	<ul style="list-style-type: none"> Neighbourhood Managers work with CEN on NCF. Regeneration Department work with CEN on NAPs. LSP Team work with CEN on strategic issues. 	0 1 2 3 4 5
Is the CEN fully involved in LSP accreditation and performance management?	<ul style="list-style-type: none"> The CEN reviewed and set targets for the Strengthening Communities part of the Community Strategy. The CEN was involved in the LAA and in particular the Statement of Community and VCS involvement. 	0 1 2 3 4 5

3.1 LSP context – recording sheet

Total score for this section: _____20_____ out of 25 Date of review _____18/01/07 _____

Strengths/opportunities – weaknesses/challenges – possible ways forward

<p><u>Key strengths/opportunities</u></p> <ul style="list-style-type: none"> • Good links with LSP and at Neighbourhood level • Representatives contribute at meetings • Representatives and CEN have been involved in some important decision-making • The CEN supported the case for a Hartlepool PCT 	<p>Evidence</p> <p>Minutes, Reports to LSP</p>
<p><u>Key weaknesses/challenges</u></p> <p>Risk of Thematic Partnership working being reduced due to a reduction in CEN staffing levels.</p>	<p>Evidence</p> <p>Reported in CEN progress report / Improvement Plan</p>
<p><u>Possible ways forward</u></p> <p>For action by the CEN Training and induction for Representatives</p> <p>For action by the LSP Agree future role of CEN post 2008</p> <p>For action by the Government Office (GO) None identified.</p>	

3.2 Influence and impacts – scoring sheet

This is about communities exercising greater influence, control and responsibility over the decisions made by LSPs and other partnerships, in ways that improve their quality of life.

Question	Comments on progress / issues	Score (circle your score)
Has the CEN affected the ability of local communities to organise effectively?	<ul style="list-style-type: none"> The NRF and NDC Community Chests assist with the viability and aspirations of many local groups. This is on a reduced base from the NR and Health Community Chests. Support for the Capacity Building of groups has been available by CEN staff, HVDA staff and other agencies. CEN supporting facilitating NAP Fora – ensuring relevant service providers are in attendance and helping address identified needs / gaps. 	0 1 2 3 4 5
Is the CEN contributing effectively to the LSP?	<ul style="list-style-type: none"> A contribution is made both by Representatives and reports are presented, this has happened at nearly all LSP meetings. Good representation on NRF decision-making panels. CEN involved in many cases prior to representation of reports to LSP. 	0 1 2 3 4 5
Is the CEN helping the LSP to have a positive effect in deprived neighbourhoods?	<ul style="list-style-type: none"> NRF and NDC Community Chests in place. The CEN has promoted how to access Neighbourhood Element and residents priority funding. Community involvement in NAPs, NRF and NCF. Support given to residents in the spending of Residents Priority Budget and Neighbourhood Element Funding. 	0 1 2 3 4 5

3.2 Influence and impacts – recording sheet

Total score for this section: 12 out of 15 Date of review 18/01/07

Strengths/achievements – weaknesses/issues – possible ways forward

<p><u>Key strengths/achievements</u></p> <ul style="list-style-type: none"> • NRF – CEN involvement in most sub-groups allocating NRF monies and highlighting the need for under spends to stay within themes. • CEN role well established and recognised by partners. • Joint work plan agreed with LSP, Neighbourhood Services Regeneration Team and Housing Hartlepool. • Good level of awareness how to get involved in the CEN. • Current Database has 943 contacts. • CEN involvement in Local Area Agreement and its monitoring. 	<p>Evidence</p> <p>Minutes Funding available Community Development mapping exercise</p>
<p><u>Key weaknesses/issues</u></p> <ul style="list-style-type: none"> • Ensuring CEN representation on the LSP if it has an Executive. • Role of Executive not to undermine the role of the LSP. 	<p>Evidence</p> <p>Views of those involved</p>
<p><u>Possible ways forward</u></p> <p>CEN Representation on Executive.</p>	

Section 4 – Action for improvement

The results of your performance review should be used to inform your future strategy. This section includes some recording forms that you can use to structure and record the outcomes of your review and assessment (Sections 1, 2 and 3). They also help you consider how to address key areas identified for improvement in your forward action plan.

Summary sheet

Date

Question areas	Total score	Average score	Any comments you wish to make e.g. assessment of 'distance travelled' since last assessment
1.1 Communication and information	13/15	4.33	Previous average score of 4.66. A much more focussed approach to communication has been undertaken but the loss of the Communications Officer presents a challenge, in that the previous level of work will not be maintained.
1.2 Organisational capacity and learning	12/15	4	Previous average score of 4. Greater attention is now giving to increasing attendance at specific training/ awareness raising events. Roles and Responsibilities are signed and representatives are reminded of their responsibilities. There is currently insufficient funding for a full time NAP Administrator for 2007/08.
1.3 Inclusivity	12/15	4	Previous average score of 4. Some of the targeted work has now been achieved, the BME Reference Group is now meeting on a regular basis and there is BME representation on the following Partnerships: Housing, Culture and Leisure and Hartlepool Partnership. Attendance from difficult to reach groups is encouraged at NAP Fora and Capacity Training events. NRF has supported difficult to reach groups, 50+ Forum, Core Costs Groups.
1.4 Representation and accountability	13/15	4.33	Previous average score of 4.33. Strategies are in place to ensure representatives have a clear understanding of their roles and responsibilities. Feedback to the wider CEN is evidenced and monitored – 'Issue Request' slips are to be introduced from January, ensuring issues taken forward to Partnerships are reflective of a wider range of views.
2.0 Neighbourhood Level Development	16/20	4	Previous average score 5.00 this work has gone extremely well supported by CEN Staff. Working in partnership with HH and HBC to deliver Capacity Building Plan. Building up a data base of training providers and training opportunities to co-ordinate and not duplicate any training events. Loss of NR and Health Chests has reduced funding available.
3.1 LSP context	20/25	4	Previous average score of 3.4. A wider range of involvement across the LSP has been taken forward.
3.2 Influence and impact	12/15	4	Previous average score of 4.33. Influence has been achieved in specific areas as identified as being important by the Network at a neighbourhood level through involvement with NAP Fora, LSP Representatives took a role in the campaign to keep a Hartlepool PCT and ensuring that NRF underspends are allocated to appropriate themes. The CEN would seek to maintain its role beyond 2008 but it is not clear at this point in time how this would work.

Priorities for future action - 2007-2008

PMF sub-section	Agreed priorities	How these are addressed in the action/development plan	Key targets
Communication and information	Develop the role of the CEN Administrator. Work with CEN reps to enable effective feedback	Identify tasks which can be undertaken, this has been identified and is being implemented.	March 2008
Organisational capacity and learning	Continue to implement Learning Strategy.	Implement training programme. Use the NRF and NDC Community Chests as and when appropriate. Seek funding for a full time minute-taker for NAP Fora.	March 2008
Inclusivity	Build capacity and maintain involvement of BME Reference Group and links with the Youth Forum, All Ability Forum, 50+ Forum and Hart Gables.	Sustain BME Reference Group through HVDA's Project Development Officer and links to the Young Person's Partnership on youth participation issues through Fora such as Young Voices etc.	March 2008
Representation and accountability	Review involvement of Representatives in the Network.	Identify which Representatives are not actively involved in the Network and actively seek their involvement or replacement.	Ongoing
Neighbourhood Level Development	Development of the north area NAP.	This work will go in to the revised Improvement Plan for 2007/2008.	March 2008
LSP context	Maintain involvement in LAA and comply with monitoring requirements supplied by HVDA.	Report on CEN work against LAA outcomes will be taken forward.	March 2008
Influence and impact	Continue to present reports to the LSP and to monitor CEN involvement in decision-making.	Identify the implications of the Third Sector Review and the implications in Hartlepool which arise from this review.	December 2007

Please Note

An Improvement Plan has been prepared for 2007-08 that sets out detailed actions to address these priorities. This is shown in the following section.

Improvement Plan for Community Empowerment Network (CEN) 2007/2008

KB – Keith Bayley
LA – Liz Ashton

TH – Tracey Herrington
AB – Alison Barnes

LH – Lesley Hall

JT – Julie Turner

1 Communication and information (LAA Outcome 31)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
1.1	Develop the role of the CEN support officer to fulfil a limited communications role and complete 6 Community Network Newsletters during the year	JT	CEN Officers to provide information / dates of meetings etc. VCS to ensure information is passed on to CEN support officer.	March 08	Print updated information leaflet and complete first bi – monthly newsletter and report on progress in July 07.
1.2	Ensure procedures are in place to monitor Representative's feedback	JT	Agreement from representatives to feed back and take the views of others forward.	July 07	
1.3	Website to be updated and these updates to be fed back regularly in Improvement Plan.	JT	Paul Thompson to offer technical advice.	March 08	Initial feedback and progress to date to be recorded in July 07.
1.4	Arrange an information event / CEN conferences to look specifically at the LSP and Thematic Partnerships and any other items of interest.	KB	Facilitators from HVDA, CEN and others.	November 07	Review feedback from attendance at regional conferences and feed information into planning of Hartlepool event by July 08

2 Organisational capacity and learning (LAA Outcome 31, 32 & 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
2.1	Identify a baseline for attendees at training events and work to improve levels of attendances.	TH LH	Support from representatives is vital.	July 07	
2.2	Provide opportunities for CEN members, groups and individuals to develop their skills and knowledge by holding bi-monthly training events.	TH LH KB	Training Providers such as: Skill Share, HDT, HBC, Scarman Trust, CLES	March 08	Have a diary of training events for the coming year agreed by July 07.
2.3	Arrange shared Development Days with HBC Training Department	TH LH	Joanne Smithson to co-ordinate a meeting with relevant HBC department.	July 07	
2.4	To review the Learning Strategy of the CEN	KB LH TH	Identify what learning has taken place through a baseline assessment from 2006/07.	March 08	Agree a process for reviewing Learning Strategy by July 07.
2.5	Identify the use of NRF Community Chest and Capacity Building Budget for CEN Training purposes	LA	Monitoring information from grant beneficiaries	March 08	A 6 month update will be reported on in October 07.

3 Inclusivity (LAA Outcome 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
3.1	Make links with the Faith Community and invite to NAP Foras.	TH LH	Faith Community	July 07	
3.2	Invite young people to NAP Foras and provide opportunities for them to be involved in NAP processes.	TH LH	Participation Network Hartlepool Young Voices West View Project Headland Development Trust	March 08	Meeting to be set up with John Robinson, Participation Workers and other partners. Feedback of this meeting to be reported on in July 07.
3.3	Ensure that the BME community have the opportunity to engage with NAP Foras – feedback NAP updates and information to the BME reference group.	TH	BME reference group, Peter Gowland – Development Officer.	March 08	Develop the role of the BME Reference group – feedback sheets to be introduced to BME reference group by July 07.
3.4	To meet with Access Group to look at ways of ensuring the voice of this community are heard at a neighbourhood level through the NAPs process.	TH	Hartlepool Access Group	July 07	
3.5	Build the capacity of the HYPE group – increase membership	TH	Participation Network and Hartlepool Young Voices are key contacts with regards engaging with young people	March 08	Report on outcome of meeting with Helen White in July 07.

3 Inclusivity cont. (LAA Outcome 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
3.6	Provide training opportunities for marginalised groups, and review need for tailor made training events.	TH LH	Training Providers including Skills Share	March 08	Establish baseline figure of attendees of marginalised groups at training events by July 07. Training / development questionnaire to be administered by Sept 07 to assess needs and requirements of group.
3.7	Ensure NRF and NDC grants are widely publicised to marginalised groups.	LA AB	JT to provide space within the CN Bulletin.	September 07	Publicity of grants at BME reference group and in CEN newsletter by July 07.

4 Representation and accountability (LAA Outcomes 31 &33)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
4.1	Enable representatives to clearly evidence wider CEN views are presented to Partnership meetings and then fed back to wider community.	TH LH JT	Support and co-operation from all representatives are essential.	Oct 07	To have an issue slip in place by July 07 – allowing wider views to be fed back to Partnership Reps. Monitor the effectiveness of this system.

For completeness, Action 2.2 from the Organisational Capacity and Learning section is also shown here as it contributes to this area of work

2.2	Provide opportunities for CEN members, groups and individuals to develop their skills and knowledge by holding bi-monthly training events.	TH LH KB	Training Providers such as: Skill Share, HDT, HBC, Scarman Trust, CLES	March 08	Have a diary of training events for the coming year agreed by July 07.
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5 Neighbourhood level development (LAA Outcomes 31, 32, 33 & 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
5.1	Increase resident involvement at NAP Foras	TH LH	Residents Neighbourhood Development Officers	March 08	Establish baseline for 2006/07 involvement by July 07.
5.2	Introduce refreshed Terms of Reference for all NAP Foras	TH LH	Neighbourhood Managers to ensure Terms of Reference are on agendas and support the CN.	July 07	
5.3	Ensure minutes of NAP Forums agendas and papers for meetings are sent out in line with agreed timescales	TH LH	Funding from NRF and NE	March 08	Review performance for first 6 months by October 07
5.4	Ensure appropriate secretariat arrangements are in place for the North Hartlepool and Burbank NAP sub groups	TH LH	Funding from NRF and NE	March 08	Review performance for first 6 months by October 07

6 The LSP context (LAA Outcomes 31, 32, 33, & 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
6.1	Ensure substitutes are elected for LSP and CEN Representatives	JT	Non additional	October 07	Agree election procedures to include arrangements of substitutes by September 07
6.2	Prioritise work with Thematic Partnership reps - Housing / Environment and Community Safety. Economic Forum and Health and Care	LH TH	Meeting with Keith Bayley to be arranged to discuss prioritisation	July 07	
6.3	Ensure induction, training and information is provided for newly elected representatives and substitutes.	LH TH	Partnership Support Team to be involved in joint training	Nov 07	Prepare an induction pack by September 07.
6.4	Revisit and update the Protocol between the Hartlepool Partnership and the CN.	KB	Engagement in the process by Hartlepool Partnership Board members and CN members	July 07	

7 Influence and Impacts (LAA Outcome 31, 32, 33 & 35)

Ref.	Action for improvement	Key contact & organisation	Support requirements (What and by who and the main funding source)	Date to be completed	Milestones
7.1	Ensure there is CEN representation on LSP if it has any Executive	JT KB	If/when issue of LSP Executive is brought forward, Hartlepool Partnership to agree how CEN will feed into debate	March 08	Review the development of Partnership arrangements in September 07.

Hartlepool Partnership Risk Assessment Action Plan 2007-2008

	Political				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/3	Destabilisation of LSP Board resulting from a change in membership.	AMBER	No additional controls identified		
2/3	LSPs and the Hartlepool Partnership in particular, not having a strong voice in the City Region.	RED	Lobby for clarity of role of LSPs within Tees Valley Unlimited	Joanne Smithson Board Members	September 07
3/3	Hartlepool PCT unable to fulfil fitness for purpose requirements following reorganisation	AMBER	Ensure appointment to key posts within new structure	PCT Board	July 07

	Legislative				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/1	Hartlepool Partnership no longer fit for purpose following local Government White Paper.	AMBER	Complete a review of the Community Strategy and the Neighbourhood Renewal Strategy	Joanne Smithson	March 2008
			Conclude a review of Partnership Governance	Peter Scott	March 2008

	Economic				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/3	Core budgets of key public service providers continue to be under-resourced impacting upon ability to delivery Community Strategy	AMBER	Implement mainstreaming Action Plan	Chief Executives of Public Sector agencies	March 08
2/3	Reduction in special regeneration funding reduces the capacity to deliver Community Strategy	AMBER	Implement Mainstreaming Action Plan	Board members	March 08
			Increase involvement in Regional Partnerships	Board members	March 08
3/3	Failure to deliver an effective NRF Programme	GREEN	Carry out a programme of verification visits to ensure that appropriate monitoring mechanisms are in place for NRF and other LAA pooled funding streams	Richard Starrs	March 08

	Social				
Ref.	Risk	Rating	Actions	Who	Date to be completed
	No risks identified in this category				

	Technological				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/2	Unavailability of the Hartlepool Partnership Website that results in loss of access to Partnership information and papers for meetings	AMBER	Implement Communication Strategy Action Plan	Catherine Frank	May 2008
2/2	The Partnership Support Team and key partners do not have good enough IT systems to record, store and analyse information required to implement the Community Strategy and Neighbourhood Renewal Strategy	AMBER	Ensure HBC indicators in LAA are included in HBC performance management database	John Potts	July 2007
			Work with colleagues in HBC corporate performance team to procure new performance management system	John Potts	December 07

	Environmental				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/1	Lack of capacity to carry out Strategic Environmental Assessment (SEA) of Community Strategy	AMBER	Secure buy in from colleagues and seek additional consultancy support as required	Joanne Smithson	August 2007

	Competitive				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/2	Poor performing Local Area Agreement	GREEN	Ensure effective operation of the Partnership's Performance Management Group	John Potts	March 08
			Prepare for GONE CLG 6 month LAA review	John Potts	November 07
2/2	Lack of confidence in the Partnership Support Team	GREEN	No further actions identified	-	-

	Customers				
Ref.	Risk	Rating	Actions	Who	Date to be completed
1/2	LSP perceived as not delivering on the priorities outlined in the Community Strategy, undermining its role setting the strategic policy for the Borough	GREEN	Prepare and Implement Communication Strategy Action Plan	Catherine Frank	May 2008
2/2	LSP not meeting community expectations	GREEN	Review the Community Network - Hartlepool Partnership Protocol	Joanne Smithson	March 2008

CABINET REPORT

29th May 2007



Report of: Chief Personnel Officer

Subject: SINGLE STATUS AGREEMENT

SUMMARY

1. PURPOSE OF REPORT

This report describes the plans for drafting and agreeing a Single Status Agreement for Hartlepool Borough Council. Such an agreement is required as part of the 1997 national agreement for staff employed under the national terms and conditions for 'Local Government Services', commonly referred to as the Green Book.

2. SUMMARY OF CONTENTS

An outline plan and the decision making process is set out together with recommendations for increasing the awareness and understanding of all Members of the Council.

3. RELEVANCE TO CABINET

Significant staffing, financial and legal implications.

4. TYPE OF DECISION

Non key decision.

5. DECISION MAKING ROUTE

Cabinet.

6. DECISION(S) REQUIRED

Cabinet are asked to note the planned arrangements for drafting and agreeing a Single Status Agreement and agree processes for increasing the awareness and understanding of all Members of the Council.

Report of: Chief Personnel Officer

Subject: SINGLE STATUS AGREEMENT

1. PURPOSE OF REPORT

- 1.1. This report describes the plans for drafting and agreeing a Single Status Agreement for Hartlepool Borough Council. Such an agreement is required as part of the 1997 national agreement for staff employed under the national terms and conditions for 'Local Government Services', commonly referred to as the Green Book.

2. BACKGROUND

- 2.1. The Council has previously accepted the requirements of the 1997 national agreement for Local Government Services employees to review the pay and grading structures that apply and harmonise terms and conditions of former manual workers and APT&C employees. Cabinet has received reports over recent years regarding the issues of equal pay, job evaluation and single status. Most recently Cabinet agreed an effective date of 1 April 2007 for a revised pay & grading structure on the basis that it would not be possible to implement until later this year.
- 2.2. A job evaluation exercise has been undertaken in partnership with the local trade unions, involving over 1000 jobs which will impact on approximately 3000 employees. The computerised job evaluation package used was endorsed nationally by both employer and staff representatives. Additional software has been purchased which uses the job evaluation results and employee data to model pay & grading structures and provides detailed assessments of costs, diversity impact, personal impact, etc.
- 2.3. Discussions have been on-going with local and regional trade union officers regarding the harmonisation of terms and conditions with the support of ACAS and will form the framework for the Single Status Agreement.

- 2.4. A new pay & grading structure for Green Book employees is integral to a Single Status Agreement which needs to be concluded as soon as possible as soon as all the required information becomes available in June.

3. DECISION-MAKING PROCESS

- 3.1. An outline of the main phases of reaching agreement are set out as Appendix A. It should be noted that the programme is dependent upon each stage being concluded on time and that the necessary approvals are obtained.
- 3.2. In July Cabinet will be presented with a draft Single Status Agreement, including a new pay & grading structure for consideration. An assessment of the financial implications, legal robustness and the general impact on employees will be provided. Once Cabinet approve a draft Agreement, local and regional trade union officers will refer the document to their national officers for comment. Council approval may be required should the cost of the Agreement exceed budget provision.
- 3.3. A ballot of local trade union members will be undertaken by the local trade union branches once the draft agreement has been 'endorsed' by national trade union officers.
- 3.4. Cabinet will then receive a further report setting out the results of the trade union ballot and recommendations for future actions. Council approval may once again be required if the financial implications are outside the agreed budget.

4. ENGAGING AND CONSULTING WITH ELECTED MEMBERS

- 4.1. The volume and complexity of information which has been collected, evaluated, analysed and discussed during negotiations with the trade unions is very difficult to summarise in reports to Members. It is proposed that through a series of meetings and briefings Members will have better access to relevant information to make informed decisions.
- 4.2. The following are proposed, subject to Cabinet approval, with suitable dates to be determined.
- Continuation of Single Status Working Group meetings
 - Establish joint Cabinet / Single Status Working Group meetings
 - A Local Joint Consultative Committee meeting with an invitation extended to all members
 - Member seminars

5. RECOMMENDATION

- 5.1. Cabinet are asked to note the planned arrangements for drafting and agreeing a Single Status Agreement and agree processes for increasing the awareness and understanding of all Members of the Council.

APPENDIX A

Outline Timeline : Reaching a Single Status Agreement

Moderation		
22 May – 18 June	All Departmental Management Teams	Moderation Panel & DMTs review factor score hierarchy
21 June	Corporate Management Team	Moderation Panel & CMT review final pointsscore hierarchy
Corporate Management Team		
22 May	CMT	Pay modelling demo
13 June – 4 July	CMT	Pay & grading discussions
Pay Modelling		
18 June – 29 June	Bridging the Gap Group	Formal pay modelling & Single Status negotiations
Cabinet/ Council reports		
29 May	Cabinet report	Setting out decision-making timetable
9 July	Cabinet report	Report progress / draft agreement
23 July	Cabinet report	Draft agreement
26 July	Council	Decision required, as appropriate
3 September	Cabinet report	Update on TU response (if possible)
17 September	Cabinet report	Update on TU response / ballot
1 October	Cabinet report	Update on TU response / ballot
15 October	Cabinet report	Update on TU response / ballot
25 October	Council	Decision required, as appropriate
Employees		
30 June	Departments	Match employees to jobs via intranet
10 July – 25 July	CMT / HR	Update employees on progress
17 August	HR	Inform employees of personal impact
20 August	HR	Start Employee / Dept briefings & roadshows
10 Sept	TU	Ballot opens
21 Sept	TU	Ballot closes
Schools (Dates in July subject to reports/decisions of Cabinet)		
24 May -18 July	HR	Finalise job profiles, matching exercise, brief Heads & Governors, Governor decision-making
Members		
16 May, 29 May, 12 June, 26 June, 2 July	Single Status Working Group	Raise awareness & understanding, discuss/comment options
Dates to be confirmed	Joint Cabinet / Single Status Working Group	Raise awareness & understanding, discuss/comment options
Dates to be confirmed	General Member seminars	Raise awareness & understanding
Date to be confirmed	LJCC	Discussion
Dates to be confirmed	Group meetings (if required)	Raise awareness & understanding

CABINET REPORT

29th May 2007



Report of: Corporate Management Team

Subject: QUARTER 4 – CORPORATE PLAN
2006/2007 MONITORING REPORT

SUMMARY

1. PURPOSE OF REPORT

1.1 To inform Cabinet of: -

- The progress made towards achieving the Corporate Plan Actions

2. SUMMARY OF CONTENTS

2.1 The report describes progress towards achieving the actions within the Corporate Plan using the traffic light system of Green, Amber and Red. The report provides an overview of Council performance, with separate sections providing more detailed information for each Portfolio Holder to consider.

3. RELEVANCE TO CABINET

Cabinet has overall responsibility for the monitoring of the Council's Corporate Plan.

4. TYPE OF DECISION

None.

5. DECISION MAKING ROUTE

Cabinet 14th May, 2007.

6. DECISION(S) REQUIRED

Cabinet is asked to note the report:

Report of: Corporate Management Team

Subject: QUARTER 4 – CORPORATE PLAN
2006/2007 MONITORING REPORT

1. PURPOSE OF REPORT

- 1.1 To inform members of the progress made towards achieving the Corporate Plan objectives through identified actions for the period to 31st March 2007.

2. BACKGROUND

- 2.1 Previous monitoring reports submitted to Cabinet included an overall summary report providing an overall picture of performance and progress against the 2006/2007 budget. The report is also supported by individual Portfolio reports which provided more detailed information. This report will only contain progress on the actions within the Corporate Plan 2006/07. The Budget Monitoring report and detailed analysis of the Performance Indicators will be reviewed at a later date.

3. OVERALL PERFORMANCE AND PROGRESS ON ACTIONS AND KEY PERFORMANCE INDICATORS

- 3.1 The Council identified 188 actions within the Corporate Plan for 2006/2007 with specific milestones.
- 3.2 Overall performance is good with 88% of the actions have achieved target or on course to achieve target. Table 1 summary the results for individual portfolios.

Table 1 – Progress on Actions within the Corporate Plan

Portfolio	Actions by Traffic Lights								
	Red		Amber		Green		Completed		Annual
	No.	%	No.	%	No.	%	No.	%	No.
Regeneration, Liveability and Housing	0	-	9	16%	37	65%	11	19%	0
Culture, Leisure and Transportation	1	7%	0	-	11	85%	1	8%	0
Children's Services	4	24%	9	53%	4	24%	0	-	0
Adult Services and Public Health	0	-	1	4%	16	67%	4	17%	3
Finance	1	6%	6	38%	4	25%	4	25%	1
Performance Management	13	21%	1	2%	13	21%	32	53%	0

*figure may not always add to 100% due to rounding

Definition of traffic lights has changed slightly since last year: -

- A **red light** means that you do **not expect** to achieve the target by the milestone date.
- An **amber light** means that you are **expecting** to complete action by the milestone date.
- A **green light** now means that the action has been **achieved** by milestone date.

3.3 Key areas of progress included: -

- Over the past year 291 residents have now completed a 10wk GP referral course. The new 'Stay Active' programme has been introduced to encourage those completing the 10 wk course to continue exercising. 5 instructors will sit BACAR exam this month in order to become qualified.
- Work on the Face to Face area of the new contact centre is now complete.
- The recruitment target for fosters carers and adopters has been achieved for the year.
- Figures have shown a reduction in road casualties over the previous year. Road safety improvements and education continues to contribute towards meeting the target.

- Offenders and drug users have access to improved training and employment placement schemes as well as specific skill enhancing opportunities.
- Residents have given generally positive feedback to the recent Neighbourhood Policing pilot. The survey results showed improved re-assurance ratings.
- Crime has reduced significantly during 2006/07 compared to previous years. Programmes such as the Dordrecht scheme for prolific offenders and Drug Intervention Programme will be contributing to this.
- Brougham Enterprise Centre enhancements successfully completed with budget within 0.2% variance. Strong interest in units with 11 units let. UKSE continues to perform well with occupancy now at 91.6%
- Project for training and improving employments prospects for carers developing well with 17 carers into employment and 15 achieving level 2 qualifications. NRF has been confirmed for 2007/08
- Project for improving the quality of life for homeless people is progressing with 34 residents receiving intensive support and 6 residents into employment, 19 into training and 18 failed tenancy residents supported. NRF has been confirmed for 2007/08.
- Emergency planning arrangements, through the Cleveland Emergency Planning Unit, have been recognised by the awarding of Beacon status. Assessors considered that the authorities demonstrated excellence in all areas and were outstanding in others, concluding that other authorities across the country could learn from what has been achieved.
- The Hartlepool Local Plan was adopted in April 2006. The statement of Community Involvement was adopted in October 2006. Key studies on open space and housing are being undertaken as part of the evidence base for the Core Strategy DPD.
- The possession of all 3 first phases HMR intervention sites have been secured, work on site is underway to construct 300+ new homes for sale, rent, equity share and shared ownership by 2010/11 (in partnership with Yuill Homes and George Wimpy NE). This show the successful pursuing of the Strategic HMR programme.

4. REGENERATION, LIVEABILITY AND HOUSING PORTFOLIO

4.1 Performance Update for the Period Ending 31st March 2007

4.1.1 Within the Regeneration, Liveability and Housing Portfolio there are a total of 57 actions that were identified in the 2006/2007 Corporate Plan. Generally performance towards these actions milestones is very good with 48 actions being completed on target. The remaining 9 actions are judge to be an amber traffic light with the expectation they will achieve target.

4.1.2 Key areas of progress made to date in the Regeneration and Liveability Portfolio includes: -

- Negotiated and successfully delivered the first year of Hartlepool's Local Area Agreement. The LAA is currently assessed as overall Green by GONE.
- Brougham Enterprise Centre enhancements successfully completed with budget within 0.2% variance. Strong interest in units with 11 units let. UKSE continues to perform well with occupancy now at 91.6%
- Project for training and improving employments prospects for carers developing well with 17 carers into employment and 15 achieving level 2 qualifications. NRF has been confirmed for 2007/08
- Project for improving the quality of life for homeless people is progressing with 34 residents receiving intensive support and 6 residents into employment, 19 into training and 18 failed tenancy residents supported. NRF has been confirmed for 2007/08.
- Crime has reduced significantly during 2006/07 compared to previous years. Programmes such as the Dordrecht scheme for prolific offenders and Drug Intervention Programme will be contributing to this.
- Residents have given generally positive feedback to the recent Neighbourhood Policing pilot. The survey results showed improved re-assurance ratings.
- Offenders and drug users have access to improved training and employment placement schemes as well as specific skill enhancing opportunities.

5. CULTURE, LEISURE AND TRANSPORTATION PORTFOLIO

5.1 Performance Update for the Period Ending 31st March 2007

- 5.1.1 Within the Culture, Leisure and Transportation Portfolio there are a total of 13 actions that were identified in the 2006/2007 Corporate Plan. Generally performance towards these actions is very good, with 12 of the actions have been completed on target and just one action that is below target. This can be seen in table CLT1 below:

Table CLT1 – Actions assessed as being below target

Actions	Milestone	Comment
EH013 – Improve access by public transport to key facilities through the core routes and interchange strategy, complemented by improvements to other services	31/01/2007	Transport interchange is now due to start on site in summer 2007. Strategy on-going in conjunction with JSU and neighbouring authorities. Technical Services are part of working groups on major transport related schemes eg BSF.

- 5.1.2 Key areas of progress made to date in the Culture, Leisure and Transportation Portfolio include: -

- Figures have shown a reduction in road casualties over the previous year. Road safety improvements and education continues to contribute towards meeting the target.
- A revised approach to the delivery of the dial-a-ride service has now been established with the service now being delivered in house.

6. CHILDREN'S SERVICES PORTFOLIO

6.1 Performance Update for the Period Ending 31st March 2007

- 6.1.1 Within the Children's Services Portfolio there are a total of 17 actions that were identified in the 2006/2007 Corporate Plan. Generally performance towards these actions is good, with 13 achieving or hoping to achieve target by milestone date. There are, however, 4 actions that have not achieved target and can be seen in Table CS1.

Table CS1 – Actions assessed as being below target

Actions	Milestone	Comment
Challenge and support schools to improve performance at KS3 faster than national rate in English, Science, ICT. Targets agreed with DfES are achieved	30/04/06	Actions which challenge and support schools are being implemented as part of the CS Dept and CYPP
Work with Connexions service and other agencies to achieve NEET targets agreed with GONE	31/12/06	Increase in number of NEET. Data is being interrogated to identify any particular groups/issues which should be targeted for future intervention
Work with schools, colleges, training providers and other agencies to achieve NEET targets agreed with GONE and Connexions	31/12/06	Increase in number of NEET. Joint Connexions/Youth Service planning underway to target vulnerable young people
Work with partner agencies, young people, schools and families to reduce under 18 conception rates by 55%	30/04/07	Recent performance figures indicate conception rate is rising. Research is being commissioned to identify at risk young people. Consultation has been requested from the National Team

6.1.2 Key areas of progress made to date in the Children's Services Portfolio include: -

- Actions are in place to support and challenge schools to improve performance in English and maths. Underperforming schools are being targeted first.
- The Anti Bullying Strategy and Pledge for Hartlepool was launched on March 6th 2007. Follow up actions have also been put in place.

7. ADULT AND PUBLIC HEALTH SERVICE PORTFOLIO

7.1 Performance Update for the Period Ending 31st March 2007

- 7.1.1 Within the Adult and Public Health Service Portfolio there are a total of 24 actions identified in the 2006/2007 Corporate Plan. Overall performance very good with all actions either being completed or due for completion by milestone date.

Key areas of progress made to date in the Adult and Public Health Portfolios include: -

- There has been increased activity with partner organisations to increase the participation of adults in learning, particularly amongst priority groups.
- Additional development work has taken place within Adult Education to ensure an increase in the opportunities to gain national qualifications
- Over the past year 291 residents have now completed a 10wk GP referral course. The new 'Stay Active' programme has been introduced to encourage those completing the 10 wk course to continue exercising. 5 instructors will sit BACAR exam this month in order to become qualified.

8. FINANCE PORTFOLIO

8.1 Performance Update for the Period Ending 31st March 2007

- 8.1.1 Within the Finance Portfolios there are a total of 16 actions identified in the 2006/2007 Corporate Plan. Overall performance is good with 8 actions being completed and a further 6 due for completion. However there is one action that has not achieved target and can be seen in Table F1.

Table F1 – Actions assessed as being below target

Actions	Milestone	Comment
Co-ordinate Financial Management and Financial Efficiencies for the Contact Centre	31/03/07	Impacted by delays in service integration and the delivery of BRP programme

- 8.1.2 Key areas of progress made to date in the Finance Portfolios include: -

- Risk Management continues to grow with the day to day practices of the department and generally RM is an identified consideration when policies and procedures are reviewed.

9. PERFORMANCE MANAGEMENT PORTFOLIO

9.1 Performance Update for the Period Ending 31st December, 2006

- 9.1.1 Within the Performance Management Portfolio there are a total of 61 actions that were identified in the 2006/2007 Corporate Plan. Overall performance is good, with 75% (46) of the actions having been assessed as completed or on target for completion. A total

of 15 actions (25%) have been is assessed as being below target. Table PM1 below details these actions, along with an explanation for the delay as well as any remedial action planned.

Table PM1 – actions assessed as being below target

Actions	Milestone	Comment
Evaluate the work/add value to the O&S arrangements in Hartlepool	30/04/07	To avoid duplication following recent CPA it has been agreed that it is more appropriate to evaluate our current O&S arrangement as part of 2007/08 service planning arrangements
Review and report on the impact of the Communications Strategy	31/03/07	Report being prepared for PH which will be considered on 21 May 07
Implement Complaints Strategy	31/03/07	Dept complaints procedures redrafted. Leaflets and forms updated. Complaints performance reported quarterly to PMPH. E Recording of complaints making progress after long delays
Implement phased programme to modernise infrastructure	31/03/07	Cost prohibitive – looking at this as part of overall strategy review
Develop and agree corporate Access Strategy and access to buildings, service and information policies/statements	31/12/06	Initial draft considered by Diversity Steering Group. Delayed due to Pay and Grading work
Programme of service integration on-going	30/06/06	Community bookings implemented. Pest Control and Car Parking delayed to 2007/08
Partner organisations engaged	31/08/06	Partnership work delayed during 2006/07 until software upgrade and new accommodation arrangements implemented. Work will continue during 2007/08
Manage Employee Survey	30/04/06 and ongoing	Delayed due to Pay and Grading work
Implement customer service strategy	31/03/07	NVQ Customer Service programme commenced with identified frontline staff that will continue in 2007. Staff handbook being prepared.
Complete job evaluation	31/12/06	Small number of jobs not evaluated due to the absences, vacancies etc. Need to re-evaluate where jobs have changed since original valuation
Implement revised pay and grading structure	31/03/07	Significant progress made on resolving current equal pay risks. Cabinet approval for new pay and grading structure

		effective from 1 April 2007 with likely effective date from Sept 07
Harmonise terms and conditions	31/10/06	Delayed agreement of new pay and grading structure has impacted upon this objective also. Both objectives will be completed when single status agreements is finalised.
Complete spend analysis in key areas	31/07/06	Base information has been assembled but still needs to be analysed in detail across all depts of the council
Review on/off contract spend	30/06/06	Base information has been assembled but this still needs to be analysed in detail across all depts of the council
E-procurement implementation (via FMS)	31/10/06	E Series of FMS (Phase 2) re-programmed. Scoping exercise has been commenced with Northgate and iB solutions. FMS phase 3 (job costings) implemented

9.1.2 Key areas of progress made to date in the Performance Management Portfolios include: -

- Profile of the council continues to be raised with stories on Tall Ships. One example included Tyne Tees covering the Lord Nelson crew recruitment story with live links to their lunchtime and early evening news programmes.
- Three Viewpoint Surveys have been completed and reported to elected members. On-line participation has been introduced and used by Viewpoint members
- The Hartlepool Connect brand and logo was launched in Jan 07. Presentation took place in Jan 07 on new face to face area with Access Forum reps, NCF, staff and members. Regular press releases issued prior to and during first weeks of opening.

10 RECOMMENDATIONS

- 10.1 It is recommended that Members note the current position with regard to performance.

CABINET REPORT

29th May 2007



Report of: The Mayor

Subject: Hartlepool PPO/Drug Interventions Programme
Allocation 2007/08

SUMMARY

1. PURPOSE OF REPORT

To inform Cabinet of a letter received from Home Office Minister Tony McNulty with regard to the PPO/Drug Interventions Programme Allocation for 2007/08.

2. SUMMARY OF CONTENTS

The report gives details of a letter received by the Mayor from Home Office Minister Tony McNulty on the PPO/Drug Interventions Programme Allocation for 2007/08

3. RELEVANCE TO CABINET

Discussed at Cabinet on 19th March 2007 (min 213)

4. TYPE OF DECISION

Information only

5. DECISION MAKING ROUTE

Cabinet 29th May 2007

6. DECISION(S) REQUIRED

Cabinet is asked to note the contents of the letter.



Home Office

Tony McNulty MP
MINISTER OF STATE

2 Marsham Street, London SW1P 4DF
www.homeoffice.gov.uk

CHIEF EXECUTIVES DEPT. HARTLEPOOL
15 MAY 2007
PASSED TO.....
DEALT WITH.....
FILE No.

Mr Stuart Drummond
Mayor of Hartlepool
Hartlepool Borough Council
Civic Centre
Hartlepool TS24 8AY

14 MAY 2007

M7508/7

Your Reference: SD/OA/KM

De Stunt

**Hartlepool PPO/Drug Interventions Programme Allocation
2007/08**

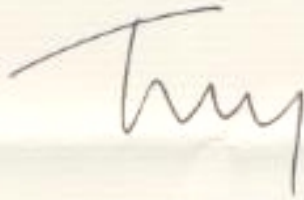
Thank you for your letter 27 March to the Home Secretary about funding in 2007/08 for the Prolific and Priority Offender (PPO) scheme and Drug Interventions Programme (DIP).

The Drug Interventions Programme has been well-funded since it started in 2003, putting over £500m into directing adult drug misusers out of crime and into treatment. Whilst funding for Drug Action Teams for 2007/08 is still in the process of being finalised, you are right to expect that funding for DIP in Hartlepool will be lower than in 2006/07. Unfortunately this will be the case for many Drug Action Teams across the country in 2007/08.

In Hartlepool the expected reduction in your budget also includes the removal of funding for promoting partnership between PPO schemes and DATs, which was provided to some DATs in 2006/07 and earlier years. This funding was however for a specific purpose and there was never an expectation it would run beyond 2006/07; it was also funding that the majority of DATs didn't benefit from. As you point out, there has been an increase in your area's share of the Pool Treatment Budget in 2007/08, which isn't the case in many areas who are receiving lower budgets this year than last.

Whilst I don't seek at all to diminish the importance of any reduction in Hartlepool's DIP budget this year, I am still hopeful that DATs have

the resources to deliver what has been a growing range of services since the DIP programme started. I am sure Hartlepool will respond to what will be a more challenging environment with all the flexibility and hard work you rightly highlight in your letter.

A handwritten signature in dark ink, appearing to read 'Tony', with a stylized, cursive script.

TONY MCNULTY