

Appendix 2

Maintenance Service

1. Description of Maintenance Services to be Provided (Clause 8)

(Delete any items not applicable)

- a) Error Correction
- b) Updates and New Releases
- c) Documentation Amendments
- d) Enhancements
- e) Other Services (if applicable)

2. Maintenance Period (Clause 8)

An initial period of commencing from the date of acceptance of the Program and thereafter for successive periods of

unless terminated by either party in accordance with Clause 11.

3. Maintenance Charges (Clause 3)

- a) Initial period: £ (FIXED) due on acceptance in accordance with Clause 4.
- b) subsequent periods: £ (subject to variation in accordance with Clause 3) due

